

Hinduja Global Solutions Expands Business in Jamaica

27 October, 2014, NY, USA: Hinduja Global Solutions Limited (referred to as “[HGS](#)” or the “Company”) (Listed on NSE & BSE, India) has been awarded a contract to deliver voice based customer care support by one of its largest healthcare client out of HGS’s Jamaica center. This will lead to an addition of 200 FTE worth of work to the already existing operation.

Commenting on this new development, **Partha DeSarkar, Chief Executive Officer, HGS** said, “We are delighted at being awarded new business by one of our largest healthcare clients. This shows our continued commitment to our clients. HGS has always believed in building strong customer relationships that have lasted for decades. Customers want to work with us because of the value we provide and this has been an instrumental force in making HGS a global brand today.”

About Jamaica operation:

The current strength of employees at the Jamaica center is 125 and they provide support to two of the most reputed financial institutions in the country including NCB Jamaica Ltd. HGS will soon move to a larger center in the city by December, 2014.

About HGS Healthcare Business:

Healthcare is one of the key industries of HGS and accounts for 28% of its revenue. HGS employs over 8500 employees in multiple geographies serving its healthcare clients – both payers and providers. HGS provides a broad range of services to its healthcare clients that include provider and member interaction services as well as back-office services, both in the administrative and clinical areas.

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About HGS

HGS, part of the multi-billion dollar conglomerate Hinduja Group, is a world leader in Customer Relationship and Business Process Management, with a global footprint across North America, Latin America, Europe, Asia and Africa. With over three decades of experience with some of the world’s most recognized brands, it delivers the best practices that drive exceptional results for its clients. Its contact center solutions, back office transaction processing services, domain analytics and process consulting solutions combine operational excellence with functional expertise. It enjoys “Preferred Partner” status with most of its major clients. HGS currently serves 141 clients (excluding payroll processing clients) across sectors like Healthcare & Insurance, Banking & Financial Services, Consumer Products, and Telecommunications, Technology & Media. Our global delivery network comprises of 59 centers employing over 26,800 people worldwide. HGS had a annual revenue of \$412 million in FY2014.

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