



PTC India

Date: 02nd September, 2024

**Listing Deptt. / Deptt. of Corporate Relations,
BSE Limited
Phiroze Jeejeebhoy Towers, Dalal Street,
Mumbai,**

Fax- 022-22722037/ 39/41/61/3121/22723719

Scrip Code: 532524

Listing Deptt.

National Stock Exchange of India Limited

Exchange Plaza, C-1, Block G,

Bandra – Kurla Complex, Bandra (E), Mumbai -

51

Fax-022-26598237/ 38 - 022-26598347/ 48

Company Code: PTC

Sub: Business Responsibility and Sustainability Reporting for FY 2023-24

Dear Sir/Madam,

Pursuant to Regulation 34(2)(f) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are submitting herewith the Business Responsibility and Sustainability Report for FY 2023-24

This is for your information and records.

Thanking You,

For PTC India Limited

**Rajiv Maheshwari
(Company Secretary)
FCS- 4998**

Enclosures: as above

PTC India Limited

(Formerly known as Power Trading Corporation of India Limited)

CIN : L40105DL1999PLC099328

2nd Floor, NBCC Tower, 15 Bhikaji Cama Place New Delhi - 110 066 Tel: 011- 41659500.41595100, 46484200, Fax: 011-41659144

E-mail: info@ptcindia.com Website: www.ptcindia.com,

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT (BRSR)

Business Responsibility and Sustainability Report (BRSR)

SECTION A General disclosures

SECTION B Management and process disclosures

SECTION C Principle-wise performance disclosure

Principle 1	Businesses should conduct and govern themselves with integrity and in a manner that is ethical, transparent, and accountable
Principle 2	Businesses should provide goods and services in a manner that is sustainable and safe
Principle 3	Businesses should respect and promote the well-being of all employees, including those in their value chains
Principle 4	Businesses should respect the interests of and be responsive to all its stakeholders
Principle 5	Businesses should respect and promote human rights
Principle 6	Businesses should respect and make efforts to protect and restore the environment
Principle 7	Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent
Principle 8	Businesses should promote inclusive growth and equitable development
Principle 9	Businesses should engage with and provide value to their consumers in a responsible manner

Section A: General Disclosures

I. Details of the listed entity

1.	Corporate Identity Number (CIN) of the Company	L40105DL1999PLC099328
2.	Name of the Company	PTC India Limited
3.	Year of Incorporation	1999
4.	Registered office address	2 nd Floor, NBCC Tower, 15 Bikaji Cama Place, New Delhi - 110066
5.	Corporate office address	2 nd Floor, NBCC Tower, 15 Bikaji Cama Place, New Delhi - 110066
6.	E-mail	info@ptcindia.com
7.	Telephone	01141656500
8.	Website	www.ptcindia.com
9.	Financial year for which reporting is being done	2023 - 2024
10.	Name of the Stock Exchange(s) where shares are listed	BSE & NSE
11.	Paid-up Capital	₹ 2,96,00,83,210 (₹ Two Hundred Ninety-Six Crore Eighty-Three Thousand Two Hundred Ten Only)
12.	Name and contact details (telephone, email address) of the person for BRSR Reporting	Anand Kumar anandkumar@ptcindia.com 011-46484202
13.	Reporting boundary	PTC India Limited

II. Products/Services

14. Details of business activities (accounting for 90% of the turnover):

S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1.	Power Trading	PTC India is involved in power sales and trading in the long term, medium term, and short-term basis	99.63%

15. Products/Services sold by the entity (accounting for 90% of the turnover):

S. No.	Product/Services	NIC Code	% of total turnover contributed
1.	Solutions for generators and utilities	35109	81.88%
2.	Cross border power trade	35109	17.75%
3.	Consultancy and advisory services	70200	0.37%

III. Operations

16. Number of locations where plants and/or operations/offices of the entity are situated:

S. No.	Location	Number of plants	Number of offices	Total
1.	National	PTC India has a pan Indian market	PTC is a service provider, hence has no plants, and it operates through number of offices in different regions.	02
2.	International	The cross-border markets include Nepal, Bhutan, and Bangladesh	NIL	NIL, as all operations for global market is done through corporate office

17. Markets served by the entity

a. Number of locations:

S. No.	Number of Locations served	Number
1.	National (Number of states)	28
2.	Union Territories	8
3.	International (Number of countries)	3

b. What is the contribution of exports as a percentage of the total turnover of the entity?

Export of power to Bangladesh amounts to 6.54% of our total turnover.

c. A brief on types of customers:

PTC India serves customers across segments viz., State Distribution Companies & private distribution companies, large corporates, entities trading power on power exchanges across different contract tenure & different fuel sources. Further, PTC has business relations with the neighbouring countries Nepal, Bhutan and Bangladesh for import & export of power.

IV. Employees

18. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

S. No.	Particulars	Total	Male		Female	
		(A)	No. (B)	% (B/A)	No. (C)	% (C/A)
	Employees					
1.	Permanent (D)	108	92	85.18	16	14.81
2.	Other than permanent (E)	606	597	98.51	9	1.48
3.	Total employees (D+E)	714	689	96.49	25	3.50
	Workers					
4.	Permanent (F)	0	0	0	0	0
5.	Other than permanent (G)	0	0	0	0	0
6.	Total workers (F+G)	0	0	0	0	0

b. Differently abled Employees and workers:

S. No.	Particulars	Total	Male		Female	
		(A)	No. (B)	% (B/A)	No. (C)	% (C/A)
	Differently abled Employees					
1.	Permanent (D)	0	0	0	0	0
2.	Other than permanent (E)	0	0	0	0	0
3.	Total Differently abled employees (D+E)	0	0	0	0	0
	Differently abled Workers					
4.	Permanent (F)	0	0	0	0	0
5.	Other than permanent (G)	0	0	0	0	0
6.	Total Differently abled workers (F+G)	0	0	0	0	0

19. Participation/Inclusion/Representation of women

	Total	No. and percentage of Females	
	No. (A)	No. (B)	% (B/A)
Board of Directors	12	2	16
Key Management Personnel	2	0	0

20. Turnover rate for permanent employees and workers

Category	FY 2024			FY 2023			FY 2022		
	Male (%)	Female (%)	Total (%)	Male (%)	Female (%)	Total (%)	Male (%)	Female (%)	Total (%)
Permanent employees	4.34%	0	3.70%	6.59%	7.69%	6.73%	13.58%	0.00%	11.58%
Other than Permanent	0.8%	0	0.8%	27.05%	22.22%	26.99%	11.22%	0.00%	11.11%

V. Holding, Subsidiary and Associate Companies (including Joint ventures)

21. Names of holding / subsidiary / associate companies / joint ventures

S. No.	Name of the holding / subsidiary / associate companies / joint ventures	Is it a holding/Subsidiary/ Associate/ Joint Venture	% Of shares held by listed entity	Does the entity participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1.	PTC India Financial Services Limited (PFS)	Subsidiary	64.99%	No
2.	PTC Energy Limited (PEL)	Subsidiary	100.00%	No
3.	Hindustan Power Exchange Limited	Associate	22.62%	No

VI. CSR details as at 31st Mar 2024

22.

I. Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes

II. If yes, Turnover – ₹ 16,079.09 Crore

III. Net worth – ₹ 4147.95 Crore

VII. Transparency and Disclosures Compliances

23. Grievance Redressal Mechanism in place (Yes/ No): Yes, PTC India strongly believes in the conduct of the affairs of its constituents in a fair and transparent manner by adopting highest standards of professionalism, honesty, integrity, and ethical behaviour. The Whistleblower Policy is applicable to all employees and framed to enforce controls to detect, report and prevent unethical behaviour and frauds.

24. If yes, then provide web-link for Grievance Redressal Policy:

<https://ptcindia.com/wp-content/uploads/2019/07/Whistle-Blower-Policy.pdf>

25. Complaints/Grievances on any of the principles (principles 1 to 9) under the National Guidelines on Responsible Business Conduct (NGBRC):

Stakeholder group from whom complaint is received	FY 2024			FY 2023		
	No. of complaints filed during the year	No. of complaints pending resolution at close of the year	Remarks	No. of complaints filed during the year	No. of complaints pending resolution at close of the year	Remarks
Communities	NIL	NIL	NIL	NIL	NIL	NIL
Investors	178	NIL	NIL	262	NIL	NIL
Shareholders	NIL	NIL	NIL	NIL	NIL	NIL
Employees and workers	NIL	NIL	NIL	NIL	NIL	NIL
Customers	NIL	NIL	NIL	NIL	NIL	NIL
Value Chain Partners	NIL	NIL	NIL	NIL	NIL	NIL
Other (please specify)	NIL	NIL	NIL	NIL	NIL	NIL

26. Overview of the entity's material responsible business conduct issues

A detailed materiality assessment was conducted to identify material issues that have a direct and indirect impact on the company and its operations. Several stakeholders were involved, and their input was taken through questionnaires. Material issues identified fall under five categories largely, namely being: Sustainable environment, empowered communities, rewarding workplace, secure network, and robust governance.

Material Issue Identified	Indicate whether risk or Opportunity	Rationale for identifying the risk/Opportunity	In case of Risk approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate Positive /Negative)
Sustainable environment	Opportunity	A calibrated shift from pre-dominant fossilized energy economy to a greener one, gives unlimited space for energy service company like us.	-	Positive
Empowered Community	Opportunity	PTC business is closely coupled with economic activities of communities at large. Company believes new growth driver from these communities	-	Positive
Rewarding Workplace	Opportunity	People led transformation will bring in right resource for the continued growth of company	-	Positive
Secure Network	Opportunity	Life-line service like energy (electricity) generate huge amount of data (personal, financial and transactional) and a breach free environment allows trust of business	-	Positive
Robust Governance	Opportunity	Managing Risk within the acceptable range, right business practices and supervisory mechanism increases long term sustainability of the company.	-	Positive

Section B: Management and process disclosures

This section is aimed at helping businesses demonstrate the structures, policies, and processes put in place towards adopting the NGRBC principles and core elements. These are briefly as under:

P1	Businesses should conduct and govern themselves with integrity and in a manner that is ethical, transparent, and accountable
P2	Businesses should provide goods and services in a manner that is sustainable and safe
P3	Businesses should respect and promote the well-being of all employees, including those in their value chains
P4	Businesses should respect the interests of and be responsive to all its stakeholders
P5	Businesses should respect and promote human rights
P6	Businesses should respect and make efforts to protect and restore the environment
P7	Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent
P8	Businesses should promote inclusive growth and equitable development
P9	Businesses should engage with and provide value to their consumers in a responsible manner

Policy and Management processes

	Points	P1	P2	P3	P4	P5	P6	P7	P8	P9
1. (a)	Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
1 (b)	Has the policy been approved by the Board? (Yes/No)	Y	N ¹	N ¹	N ¹	Y	Y	N ¹	Y	N ¹
1 (c)	Web Link of the Policies, if available	Policies will be uploaded on the website.								
2.	Whether the entity has translated the policy into procedures. (Yes / No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
3	Do the enlisted policies extend to your value chain partners? (Yes/No)	N	N	N	N	N	N	N	N	N
4	Name of the national and international codes/certifications/labels/standards (e.g., Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustee) standards (e.g., SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	The company's policies are aligned with various standards to practice national and/or international benchmarks and NVG Guidelines issued by the Ministry of Corporate Affairs, Government of India.								
5	Specific commitments, goals and targets set by the entity with defined timelines, if any.	<ul style="list-style-type: none"> Reducing carbon footprint, mitigating climate change, and optimizing energy consumption Welfare and empowerment of communities by reducing inequalities, promoting education, health, and gender equality Creating a diverse and healthy workforce whereby the talent is recognized and rewarded Ensuring network security by maintaining highest standards of data protection, IT security and customer privacy Maintaining transparency and business integrity while driving ESG ambitions 								
6	Performance of the entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.	<p>Most of the targets and commitments are long term in nature and will start getting mapped accordingly.</p> <p>The Company has bought renewable energy certificates (RECs) equivalent to 125% of its annual electricity consumption from the market towards off-setting the carbon footprint. The target has been achieved in 2023-24 in place of stated 2024-25.</p>								

¹ Policies are management approved

Governance, leadership, and oversight

7	Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets, and achievements (listed entity has flexibility regarding the placement of this disclosure)	Refer to the annual report								
8	Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy(ies).	Yes. PTC has established a Sustainable Development Committee, which analyses the Company's social, environmental, governance, and economic commitments on a regular basis and ensures these are being implemented across the entity as well.								
9	Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	<p>Yes. The Company has a specific committee of the Board / Director in charge of making decisions on sustainable concerns.</p> <p>For more details, kindly refer to the annual report FY 24.</p>								

10	Details of Review of NGRBCs by the Company: The performance review and statutory compliances are reviewed by committee of the Board.									
	Subject for Review	a. Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee								
		P1	P2	P3	P4	P5	P6	P7	P8	P9
1	Performance against above policies and follow up action	Y	Y	Y	Y	Y	Y	Y	Y	Y
2	Compliance with statutory requirements of relevance to the principles, and rectification of any non-compliances	Y	Y	Y	Y	Y	Y	Y	Y	Y

	Subject for Review	b. Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify)								
		P1	P2	P3	P4	P5	P6	P7	P8	P9
1	Performance against above policies and follow up action	The performance of each of the policies are annually assessed and evaluated.								
2	Compliance with statutory requirements of relevance to the principles, and the rectification of any non-compliances	Yes, we are compliant with all statutory requirements as set out by SEBI LODR and Companies Act. Additionally, We are also aligned with Central Electricity Regulatory Commission (Electricity Regulator).								

		P1	P2	P3	P4	P5	P6	P7	P8	P9
11	Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.	No external evaluation was undertaken, however, the processes and compliance of the policies are periodically evaluated and updated by various department heads, business heads and approved by the management and/ or Board.								

12. If answer to question (1) above is “No” i.e., not all Principles are covered by a policy, reasons to be stated:

	Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
1	The entity does not consider the principles material to its business (Yes/No)	Not applicable as all principles are covered by respective policies								
2	The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
3	The entity does not have the financial or/human and technical resources available for the task (Yes/No)									
4	It is planned to be done in the next financial year (Yes/No)									
5	Any other reason (please specify)									

Section C: Principle-wise performance disclosure

This section is designed to help individuals demonstrate their ability to incorporate the concepts and fundamental elements into critical procedures and choices. The required information is categorized into ‘Essential’ and ‘Leadership’ categories. While every institution obliged to file this report must provide the essential indicators, institutions that wish to be leaders may voluntarily reveal the leadership indicators to grow in their effort to be more socially, environmentally, and morally responsible.

Principle 1: Business should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

ESSENTIAL INDICATORS

1. Percentage coverage by training and awareness programmes on any of the principles during the financial year

S. No.	Segment	Total number of training & awareness programmes held	Topics / principles covered under the training	% Of persons in respective category covered by the awareness programmes
1	Board of Directors	1	ESG and its key mandates	100%
2	Key Managerial Personnel	1	ESG and its key mandates	100%
3	Employees other than BOD and KMPs	1	ESG and its objectives	100%
4	Workers	-	-	-

2. Details of fines / penalties / punishment / award / compounding fees / settlement amount paid in proceedings (by the entity or by its directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions in FY 2024

Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ Judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes/ No)
Penalty/Fine	1	NSE and BSE	1,41,600	Not duly constituted Board of the Company from 1 st Apr - 12 th Apr 2023. Accordingly non-compliance of 17(1)(b) of the SEBI - LoDR	No

Non – Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ Judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes/ No)
Imprisonment	No	No	No	No	No
Punishment	No	No	No	No	No

3. Of the instances disclosed in Question 2 above, details of the Appeal / Revision preferred in cases where monetary or nonmonetary action has been appealed
Not Applicable

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
-	-

4. Does the entity have an anti-corruption policy or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.
Yes, PTC has a zero-tolerance policy for any sort of corruption or bribery, and it has an Anti-Corruption and Anti-Bribery Policy that mandates severe penalty for anybody discovered indulging in such unethical activities. The Company believes in the conduct of the affairs of its constituents in a fair and transparent manner by adopting the highest standards of professionalism, honesty, integrity, and ethical behaviour.
5. No of Directors/KMPs/Employees against whom disciplinary action was taken by any law enforcement agency for the charges of bribery / corruption

Segment	FY 2024	FY 2023
1 Directors	NA	NA
2 Key Managerial Personnel	NA	NA
3 Employee	NA	NA
4 Workers	NA	NA

6. Details of complaints with regard to conflict of interest

Segment		FY 2024		FY 2023	
		Number	Remarks	Number	Remarks
1	Number of complaints received in relation to issues of Conflict of Interest of the Directors	Nil	Nil	Nil	Nil
2	Number of complaints received in relation to issues of Conflict of Interest of the KMPs	Nil	Nil	Nil	Nil

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators / law enforcement agencies / judicial institutions, on cases of corruption and conflicts of interest.
Not Applicable

LEADERSHIP INDICATORS

1. Awareness programmes conducted for value chain partners on any of the principles during the financial year:

Total number of awareness programmes held	Topics / principles covered under the training	% of value chain partners covered (by value of business done with such partners) under the awareness programmes
-	-	-

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If yes, provide details of the same.
Yes, PTC has implemented strict processes and safeguards to avoid any conflicts of interest involving members of the Board of Directors and other staff.

- Our workers and executive directors are not permitted to engage in any business, connection, or conduct that might jeopardize the interests of our firm or our group companies.
- If any real or prospective conflicts of interest occur, the individual in question must report them immediately and get permissions as needed by relevant law and corporate policy
- At the time of appointment in our company, our employees and executive directors must fully disclose to the competent authority any interest in a family business or a company or firm that is a competitor, supplier, customer, or distributor of, or has a close personal relationship with, such persons or their immediate family (including parents, siblings, spouse, partner, children) or persons with whom they have close personal relationships

- If an employee or Director fails to make the required disclosure and our management becomes aware of a conflict of interest that should have been disclosed, our management will take the matter seriously and consider appropriate disciplinary action in accordance with the terms of employment. We will pursue clear and fair disciplinary procedures in all such cases, while respecting the employee's right to be heard.

Principle 2: Businesses should provide goods and services in a manner that is sustainable and safe

ESSENTIAL INDICATORS

- Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

S. No.	Segment	FY 2024	FY 2023	Details of improvements in environmental and social impacts
1	Digital Initiatives	100%	92%	Innovation & Data Analytics Lab

- Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Since its inception, the Company has provided power trading services in India and neighboring countries such as Nepal, Bhutan, and Bangladesh on a consistent basis by purchasing from surplus utilities and selling to deficit State Distribution Utilities (DISCOMS) at a reasonable price, providing the best value to both buyers and sellers, and ensuring that resources are utilized optimally. Presently, this cross-border business of large hydro power (sell) constitutes around 6.23% of total traded volume.

To support sustainable sourcing, the Company has integrated the concern for sustainability into its procedures for vendor/supplier development and procurement management. In addition, the company also has a sustainable procurement policy in place.

- If yes, what percentage of inputs were sourced sustainably?
- As a service company our consumption is limited to office stationery, consumables related to work and office administration. These all products are sourced with sustainability in focus (non-plastic content, organic input) etc. They cumulatively add to 1% of the other expenses.

- Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste

Company categorizes wastes into E-Wastes and Other Wastes (Paper & Plastic).

E-wastes are given to authorized vendors for safe disposal and receipt is kept for record.

Other wastes including Kitchen waste, Office Stationery (Paper & Plastic) is sent to recyclers through authorized waste collectors.

- Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

Not Applicable

LEADERSHIP INDICATORS

- Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

Not Applicable

NIC Code	Name of Product/Service	% Of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
-	-	-	-	-	-

- If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Not Applicable

Name of Product/Service	Description of the risk / concern Action Taken	Description of the risk / concern Action Taken
-	-	-
-	-	-

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Not Applicable

Indicate input material	Recycled or re-used input material to total material	
	FY 2024	FY 2023
-	-	-

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

Not Applicable

	FY 2024			FY 2023		
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled	Safely Disposed
Plastics (including packaging)	-	-	-	-	-	-
E-waste	-	-	-	-	-	-
Hazardous waste	-	-	-	-	-	-
Other Waste	-	-	-	-	-	-

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category

Not Applicable

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
-	-

Principle 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

ESSENTIAL INDICATORS

1.

- a. Details of measures for the well-being of employees:

Category	% Of employees covered by										
	Total (A)	Health Insurance		Accident Insurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent Employees											
Male	92	92	100	92	100	0	0	0	0	0	0
Female	16	16	100	16	100	16	100	0	0	0	0
Total	108	108	100	108	100	16	100	0	0	0	0
Other than Permanent Employees											
Male	597	562	92.7	562	92.7	0	0	0	0	0	0
Female	9	9	100	9	100	9	100	0	0	0	0
Total	606	571	94.2	571	94.2	9	100	0	0	0	0

b. Details of measures for the well-being of workers:

Category	% Of workers covered by										
	Total (A)	Health Insurance		Accident Insurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent Workers											
Male	0	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0
Other than permanent workers											
Male	0	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0

2. Details of retirement benefits for Current and Previous FY

	Benefits	FY 2024			FY 2023		
		No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
1	PF	100%	0	Y	100%	0	Y
2	Gratuity	100%	0	Y	100%	0	Y
3	ESI	100%	0	Y	100%	0	Y
4	Superannuation	0	0	N	0	0	N
5	After Retirement Medi-Claim	0	0	N	0	0	N

3. Accessibility of workplaces - Are the premises / offices of the entity accessible to differently abled employees, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Ramps, lifts, and handrails for stairwells have been installed at the Company's numerous sites, including the offices/premises, to assist the mobility of differently abled persons. As a result, the Company's premises have been made more accessible.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Equal Opportunities is covered under the human rights policy as well as the code of conduct. PTC Limited uses positive discrimination in favor of socially disadvantaged groups to achieve workforce diversity, providing potential workers meet its merit-based standards. These systems and procedures are subject to compliance monitoring and continual improvement. The company maintains a workplace free of discrimination or harassment based on race, gender, color, national or social origin, ethnicity, religion, age, handicap, sexual orientation, gender identification or expression, or any other protected status under applicable law.

5. Return to work and Retention rates of permanent employees that took parental leave

Gender	Permanent Employees		Permanent Workers	
	Return to work Rate (%)	Retention Rate (%)	Return to work Rate (%)	Retention Rate (%)
Male	0	0	0	0
Female	100	100	0	0
Total	2	100	0	0

6. Is there a mechanism available to receive and redress grievances for the following categories of employees? If yes, give details of the mechanism in brief.

		Yes/No (If yes, then give details of the mechanism in brief)
1	Permanent workers	The Company has a whistleblower Policy in place to allow workers to express their complaints about their job. The Policy assures that such grievances are addressed promptly, fairly, and impartially, in accordance with the Organization's other rules. Employee complaints regarding a supervisor's, another employee's, or Management's attitude, inaction, or intended action in respect to them are included.
2	Other than Permanent Workers	
3	Permanent Employees	
4	Other than Permanent Employees	

7. Membership of employees in association(s) or Unions recognised by the listed entity:

Company does not have unionized employee / worker.

Category	FY 2024			FY 2023		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / Workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)
Total Permanent Employees	NA	NA	NA	NA	NA	NA
Male	NA	NA	NA	NA	NA	NA
Female	NA	NA	NA	NA	NA	NA
Total Permanent Workers	NA	NA	NA	NA	NA	NA
Male	NA	NA	NA	NA	NA	NA
Female	NA	NA	NA	NA	NA	NA

8. Details of training given to employees

Category	FY 2024					FY 2023				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No (B)	% (B/A)	No (C)	% (C/A)		No (E)	% (E/D)	No (F)	% (F/D)
Employees										
Male	92	19	21	49	53	91	40	44	54	59
Female	16	4	25	13	81	13	2	15	5	38
Total	108	23	21	62	58	104	42	40	59	57
Other than permanent employees										
Male	597	4	1	43	7	695	0	0	0	0
Female	9	2	22	2	22	9	0	0	0	0
Total	606	6	1	45	7	704	0	0	0	0

9. Details of performance and career development reviews of employees and workers:

Category	FY 2024			FY 2023		
	Total (A)	No (B)	% (B/A)	Total (C)	No (D)	% (D/C)
Employees						
Male	92	92	100	91	91	100
Female	16	16	100	13	13	100
Total	108	108	100	104	104	100
Other Than Permanent Employees						
Male	597	597	100	695	695	100
Female	9	9	100	9	9	100
Total	606	606	100	704	704	100

10. Health and Safety Management System

- Whether an occupational health and safety management system has been implemented by the entity? (Yes / No). If yes, the coverage such system?
PTC is committed to providing a healthy workplace, as well as compliance with any health laws and regulations and internal procedures.
- What are the processes used to identify work related hazards and assess risks on a routine and non-routine basis by the entity?
HR & Support Services are first responders to reporting of work-related hazards (routine as well as non - routine). In case of any escalation, suitable decisions are taken at management level and remedies are found in consultation with the experts.
- Whether you have processes for employees to report the work-related hazards and to remove themselves from such risks. (Y/N)
Yes
- Do the employees of the entity have access to non-occupational medical and healthcare services? (Yes / No)
Yes

11. Details of Safety related incidents

	Safety Incident/Number	Category	FY 2024	FY 2023
1	Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	0	0
		Workers	0	0
2	Total recordable work-related injuries	Employees	0	0
		Workers	0	0
3	No. of fatalities	Employees	0	0
		Workers	0	0
4	High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
		Workers	0	0

12. Describe the measures taken by the entity to ensure a safe and healthy workplace

Company takes its human resources very seriously and considers them their most valuable assets. In addition to taking care of health and medical facilities, company also has taken various insurance products like EDLI / Cancer Protect for them. Medical professionals across all streams of medicinal science (Allopathy, Homeopathy, and physio) visit office weekly to attend to any employees. Health camps are arranged regularly for vaccination, routine tests and sharing information on developing things.

Further, frequent monitoring of water, ambient air, and temperature is done for continued safe & healthy workplace facility.

13. Number of Complaints on the following made by employees

	FY 2024			FY 2023		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	0			0		
Health & Safety	0			0		

14. Assessments for the year

Primarily, working from a single location in addition to some of the site offices, an internal need assessment is done, as per requirement, on working conditions and health & safety practices.

	% Of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100% (Internal Assessment)
Working Conditions	100% (Internal Assessment)

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

Not Applicable.

LEADERSHIP INDICATORS

1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N)?

(A) Employees: Y

(B) Workers: Not Applicable

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partner.

The Company has generally been consistent in depositing undisputed statutory dues to the appropriate authorities, including Goods and Services Tax, provident fund, employee state insurance, income-tax, sales tax, service tax, duty of customs, duty of excise, value added taxes, and other material statutory dues, as applicable. Furthermore, there were no uncontested sums payable in respect thereof that had been outstanding at the conclusion of the fiscal year for more than six months from the day they became payable.

3. Provide the number of employees / workers having suffered high consequence work related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2024	FY 2023	FY 2024	FY 2023
Employees	0	0	0	0
Workers	0	0	0	0

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)

Yes

5. Details on assessment of value chain partners:

	% Of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	-
Working Conditions	-

The above assessments were not conducted for value chain partners.

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

NA

Principle 4: Businesses should respect the interests of and be responsive to all its stakeholders

ESSENTIAL INDICATORS

1. Describe the processes for identifying key stakeholder groups of the entity.

Yes, the company's stakeholders have been identified through a systematic process of engagement at all activities. Employees, suppliers, consumers, business partners, regulatory authorities, and local communities around the company's activities are among the main stakeholders.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group

Stakeholder group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others - please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Shareholders & Investors	No	E- Mail, Website and Advertisement	Quarterly	Sharing business & Accounts related information.
Employees	No	E - Mail, Intranet, Notice Board	As per the need	Information regarding business, work allocation, important events
Suppliers/Partners	No	E- mail, letter	As per the need	Business related information's
Customers/Dealer	No	E -mail, Letter	As per contractual requirement	Business related information
Regulatory Authority	No	E-mail	On a need basis	Community focused information
Community	No	E-mail	On a need basis	Community focused information

LEADERSHIP INDICATORS

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

The feedback is collected from different Stakeholders Meeting / Corporate Social Initiatives taken by the company or its nominated agencies.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

While designing the CSR initiatives, the implementation process is tweaked as per the on-ground feedback, and accordingly these changes are documented for future such initiatives.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

The Company has taken special initiatives through its CSR programmes and projects to engage with the disadvantaged, vulnerable, and marginalized stakeholders in order to serve the needy, deserving, socioeconomically backward, and disadvantaged communities in order to improve the quality of their lives. We have launched several projects with considerable investments in healthcare, education, sanitation, and job creation.

Principle 5: Businesses should respect and promote human rights

ESSENTIAL INDICATORS

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format

Category	FY 2024			FY 2023		
	Total (A)	No. of employees / workers covered (B)	% (B/A)	Total (C)	No. of employees / workers covered (D)	% (D/C)
Employees						
Permanent	108	0	0	104	0	0
Other than permanent	606	0	0	704	0	0
Total employees	714	0	0	808	0	0
Workers						
Permanent	0	0	0	0	0	0
Other than permanent	0	0	0	0	0	0
Total workers	0	0	0	0	0	0

2. Details of minimum wages paid to employees and Other than Permanent Employees

Category	FY 2024					FY 2023				
	Total (A)	Equal to minimum wage		More than minimum wage		Total (D)	Equal to minimum wage		More than minimum wage	
		No (B)	% (B/A)	No (C)	% (C/A)		No (E)	% (E/D)	No (F)	% (F/D)
Employees										
Permanent	108	0	0	108	100	104	0	0	104	100
Male	92	0	0	92	100	93	0	0	93	100
Female	16	0	0	16	100	11	0	0	11	100
Other than permanent Employee	606	0	0	606	100	704	0	0	704	100
Male	597	0	0	597	100	695	0	0	695	100
Female	9	0	0	9	100	9	0	0	9	100
Workers	0	0	0	0	0	0	0	0	0	0
Male	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0

3. Details of remuneration/salary/wages, in the following format:

	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	2	108.00 lacs	0	0
Key Managerial Personnel	2	104.00 lacs	0	0
Employees other than BoD and KMP	88	22.79 lacs	16	20.83 lacs
Other than Permanent Employees	597	2.58 lacs	9	3.94 lacs

4. Do you have a focal point (Individual / Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

The company believes in respecting our employees' human rights and recognizing their need for respect and dignity. We are devoted to fair labour practices and free speech, which are backed by a robust, company-wide value system. We give our employees every opportunity to express themselves.

5. Describe the internal mechanisms in place to redress grievances related to human rights issue

PTC recognizes the role it plays in communities within which it operates and aims to reflect the business conduct expectations through community engagements and awareness programs. A grievance redressal mechanism is in place to ensure the employees can raise concerns and complaints pertaining to human rights and labour practice. Appropriate measures are used to address the concerns with corrective measures being implemented at the earliest. Moreover, no reprisal or retaliation is acceptable towards any employee or stakeholder for raising concerns under this policy. Strong emphasis is placed on 'Zero Tolerance' towards sexual harassment and reiterated in the Prevention of Sexual Harassment Policy.

6. Number of Complaints on the following made by employees and workers:

	FY 2024		FY 2023	
	Filed during the year	Pending resolution at the end of year	Filed during the year	Pending resolution at the end of year
Sexual Harassment	NIL		NIL	
Discrimination at workplace	NIL		NIL	
Child Labour	NIL		NIL	
Forced Labour/ Involuntary Labour	NIL		NIL	
Wages	NIL		NIL	
Other human rights related issues	NIL		NIL	

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases

PTC is an equal opportunity employer and is committed to creating a healthy working environment which enables employees to work without the fear of prejudice, gender bias/ discrimination and sexual harassment. The company promotes gender sensitization, prevention, and protection against sexual harassment by providing a fair redressal mechanism in case of any inappropriate conduct. An elaborate process of the grievance redressal mechanism is mentioned in the Prevention of Sexual Harassment Policy which is available on the company website which includes the guidelines and processes for filing, hearing, and addressing the complaints. The concerns are directly addressed by the Internal Complaints Committee, whose members are nominated by the Chairman. Strong emphasis is placed on confidentiality and strict action is taken for employees who are in violation of the policy.

8. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes

9. Assessments for the year:

Management continues to do regular internal assessment towards these important human rights parameter.

Section	% Of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Sexual Harassment	100%
Discrimination at workplace	100%
Child Labour	100%
Forced Labour/ Involuntary Labour	100%
Wages	100%

10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above

NA

LEADERSHIP INDICATORS

1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

NA

2. Details of the scope and coverage of any Human rights due diligence conducted.

NA

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, the premises are accessible to differently abled visitors.

4. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	Not Applicable
Discrimination at workplace	
Child Labour	
Forced Labour/Involuntary Labour	
Wages	

The above assessments were not conducted for value chain partners

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

NA

Principle 6: Businesses should respect and make efforts to protect and restore the environment

ESSENTIAL INDICATORS

1. Details of total energy consumption (in GJ) and energy intensity, in the following format

Parameter	FY 2024	FY 2023
Total electricity consumption (A) (GJ)	1,341	1,409
Total fuel consumption (B) (GJ)	647	486
Energy consumption through other sources (C) (GJ)	Nil	Nil
Total energy consumption (A+B+C) (GJ)	1,987	1,895
Energy intensity per rupee of turnover (Total energy consumption/ turnover in rupees) - GJ/ INR Crore	0.12	0.13

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Not Applicable

3. Provide details of the following disclosures related to water, in the following format

Parameter	FY 2024	FY 2023
Water withdrawal by source (in kiloliters)		
(i) Surface water	Nil	Nil
(ii) Groundwater	Nil	Nil
(iii) Third party water	262.42	292
(iv) Seawater / desalinated water	Nil	Nil
(v) Others - Plastic water bottles	86.81	9
Total volume of water withdrawal (in kiloliters) (i + ii + iii + iv + v)	349.23	301
Total volume of water consumption (in kiloliters)	349.23	301
Water intensity per rupee of turnover (Water consumed / turnover in Crores) – Kl/INR Cr	.022	.020

Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No independent assessment/ evaluation/assurance has been carried out by an external agency.

4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

PTC India has undertaken initiatives to conserve water. Smart sensor-based taps have been installed at all locations for efficient conservation of water use. The company procures third party water from NBCC Services Limited which in turn procures water from the Delhi Jal Board. The water used for domestic purposes is discharged into authorized civic body processing centers.

5. Provide details of air emissions (other than GHG emissions) by the entity, in the following format.

Parameter	Please specify unit	FY 2024	FY 2023
NOx		NA	NA
SOx		NA	NA
Particulate matter (PM)		NA	NA
Persistent organic pollutants (POP)		NA	NA
Volatile organic compounds (VOC)		NA	NA
Hazardous air pollutants (HAP)		NA	NA

Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

For PTC Delhi and Gurugram Office, the DG set is owned by the building owner and the amount of diesel used per month is insignificant. Hence, the air emissions associated with the stack emissions of DG set is not applicable to be reported by the company.

No independent assessment/ evaluation/assurance has been carried out by an external agency

6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format

Parameter	Please specify units	FY 2024	FY 2023
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂ equivalent	46	34
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂ equivalent	264	278
Total Scope 1 and Scope 2 emissions per Crores of turnover	Metric tonnes of CO ₂ equivalent per INR Crore	0.019	0.021

Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

No independent assessment/ evaluation/assurance has been carried out by an external agency

7. Does the entity have any project related to reducing Green House Gas emission? If yes, then provide details

PTC India is progressively working towards conserving energy in its offices and has undertaken various energy efficiency initiatives. In 2019, the company went through a complete overhaul of its systems. All the fitments and all the HVAC systems were replaced and upgraded. The company has also replaced all of its conventional light sources with LED lights. It is working closely to identify and adopt energy conservation initiatives over the course of next year.

In FY 2023-23, company has purchased 500 RECs equivalent to 125% of its total energy purchase from grid (office usage) to off-set for the green house gas emission.

8. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2024	FY 2023
	Total Waste generated (in MT)	
Plastic waste (A)	NIL	1.28
E-waste (B)	0.07	Nil
Bio-medical waste (C)	NIL	Nil
Construction and demolition waste (D)	NIL	Nil
Battery waste (E)	NIL	Nil
Radioactive waste (F)	NIL	Nil
Other Hazardous waste. Please specify, if any. (G)	NIL	Nil
Other Non-hazardous waste generated (H). Please specify, if any. - Paper	2.74	2.62
Total (A+B + C + D + E + F + G + H)	2.81	3.90

Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No independent assessment/ evaluation/assurance has been carried out by an external agency

For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)

Category of waste	FY 2024	FY 2023
	Total Waste generated (in MT)	
(i) Recycled: E-waste	0.07	NIL
(ii) Re-used	Nil	Nil
(iii) Other recovery operations	Nil	Nil
Total	0.07	NIL

For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)

Category of waste	FY 2024	FY 2023
	Total Waste generated (in MT)	
(i) Incineration	Nil	Nil
(ii) Landfilling	Nil	Nil
(iii) Other disposal operations - Paper and plastic	2.74	3.90
Total	2.74	3.90

9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes

PTC India focuses on the practices of segregation at source and waste recycling. The company segregates its food and non-food waste. The segregated waste is then responsibly disposed of through municipal bodies. It has partnered with authorized recyclers for responsible disposal of E-waste and hazardous waste. The company is also working towards minimizing waste at source and actively working on pursuing waste reduction activities.

10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, specify details in the following format

S. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
-	-	-	-

Not Applicable

11. Details environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
-	-	-	-	-	-

Not Applicable

12. Is the entity compliant with the applicable environmental law / regulations / guidelines in India, such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment Protection Act, and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

Not Applicable

S. No.	Specify the law / regulation / guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken if any
-	-	-	-	-
-	-	-	-	-

LEADERSHIP INDICATORS

1. Provide break-up of the total energy consumed (in Joules or multiples) from renewable and non-renewable sources, in the following format:

Parameter	Unit	FY 2024	FY 2023
From renewable sources			
Total electricity consumption (A)	GJ	Nil	Nil
Total fuel consumption (B)	GJ	Nil	Nil
Energy consumption through other sources (C)	GJ	Nil	Nil
Total energy consumed from renewable sources (A+B+C)	GJ	Nil	Nil
From non-renewable sources			
Total electricity consumption (D)	GJ	1,341	1,409
Total fuel consumption (E)	GJ	647	486
Energy consumption through other sources (F)	GJ	Nil	Nil
Total energy consumed from non-renewable sources (D+E+F)	GJ	1,987	1,895

Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No independent assessment/ evaluation/assurance has been carried out by an external agency

2. Provide the following details related to water discharged:

Parameter	FY 2024	FY 2023
Water discharge by destination and level of treatment (in kiloliters)		
(i) To Surface water		
- No treatment	Nil	Nil
- With treatment – please specify level of treatment	Nil	Nil
(ii) To Groundwater		
- No treatment	Nil	Nil
- With treatment – please specify level of treatment	Nil	Nil
(iii) To Seawater		
- No treatment	Nil	Nil
- With treatment – please specify level of treatment	Nil	Nil
(iv) Sent to third parties		
- No treatment	Nil	Nil
-With treatment – please specify level of treatment	Nil	Nil
(v) Others		
- No treatment*	345	301
- With treatment – please specify level of treatment	Nil	Nil
Total water discharged (in kiloliters)	349.23	301

Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No independent assessment/ evaluation/assurance has been carried out by an external agency.

*The water used for domestic purposes is discharged into authorized civic body system.

3. Water withdrawal, consumption, and discharge in areas of water stress (in kiloliters):

For each facility / plant located in areas of water stress, provide the following information:

- (i) Name of the area:
- (ii) Nature of operations:
- (iii) Water withdrawal, consumption, and discharge in the following format:

Parameter	FY 2024	FY 2023
Water withdrawal by source (in kiloliters)		
(i) To Surface water	-	-
(ii) Groundwater	-	-
(iii) Third party water	349.23	301
(iv) Seawater / desalinated water	-	-
(v) Others	-	-
Total volume of water withdrawal (in kiloliters)	349.23	301
Total volume of water consumption (in kiloliters)		
Water intensity per rupee of turnover (Water consumed / turnover) -KL/INR Crore	.022	.019
Water intensity (optional) – the relevant metric may be selected by the entity	-	-
Water discharge by destination and level of treatment (in kiloliters)		
(i) To Surface water	-	-

Parameter	FY 2024	FY 2023
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
(ii) To Groundwater		
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
(iii) To Seawater		
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
(iv) Sent to third parties		
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
(v) Others		
- No treatment	-	-
- With treatment – please specify level of treatment	-	-
Total water discharged (in kiloliters)		

Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

4. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	FY 2024	FY 2023
Total Scope 3 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	1,195	1235
Total Scope 3 emissions per rupee of turnover	Metric tonnes of CO2 equivalent/INR Crore	0.07	0.08
Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity	NA	NA	NA

5. With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

Not Applicable

6. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

Sr. No	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
1	Energy Efficient Cooling System	Replacement of legacy cooling system with new system had twin benefit: - <ul style="list-style-type: none"> • Advance technology helped in operation. • Reduced the energy intensity of the office space. 	Energy bill reduced by 33% from pre-retrofit time.
2	Retrofitting lighting solution with LEDs	High luminosity with less of energy and less heat helped in reducing the energy consumption	

7. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

The entity has risk management policy (available on website) that analyses, evaluates and reports the risks (transactional, operations, and entity wide) to the Board level sub-committee.

The disaster management plan at the operations level has been mapped with suitable network infrastructure, cloud-based data solutions and enablement of remote operations.

On Business Continuity, Board level sub-committee (N&R Committee) meets to discuss on management bandwidth, creation of redundancies for effective business operations. The policy on N&R is placed on the website www.ptcindia.com

8. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard?

PTC India focuses on embedding sustainability across the organization. It is working on adopting plans to introduce sustainability in its supply chain.

9. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impact

PTC India focuses on embedding sustainability across the organization. It is working on adopting plans to introduce sustainability in its supply chain.

Principle 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

ESSENTIAL INDICATORS

1.

- a. Number of affiliations with trade and industry chambers / associations:

7

- b. List the top 10 trade and industry chambers / associations (determined based on the total members of such a body) the entity is a member of / affiliated to.

S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
1	Association of Power Producers	National
2	FICCI	National
3	ASSOCHAM	National
4	CBIP	National
5	World Energy Council	National
7	CIGRE	International

2. Provide details of corrective action taken or underway on any issues related to anticompetitive conduct by the entity, based on adverse orders from regulatory authorities.

No corrective actions are underway on anti-competitive conduct by the entity.

Name of Authority	Brief of the case	Corrective action taken
-	-	-

LEADERSHIP INDICATORS

1. Details of public policy positions advocated by the entity:

NA

S. No.	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board (Annually/ Half yearly/ Quarterly / Others - please specify)	Web Link, if available
-	-	-	-	-	-

Principle 8: Businesses should promote inclusive growth and equitable development

ESSENTIAL INDICATORS

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current FY 24

NA

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
-	-	-	-	-	-

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity in the following format
NA

S. No.	Name of project for which R&R is ongoing	State	District	No. of project affected families (PAFs)	% Of PAFs covered by R&R	Amounts paid to PAFs in the FY (in ₹)
-	-	-	-	-	-	-

3. Describe the mechanisms to receive and redress grievances of the community
NA

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers

Category of waste	FY 2024	FY 2023
Directly sourced from MSMEs/ small producers	Negligible	Negligible
Sourced directly from within the district and neighboring districts	NA	NA

LEADERSHIP INDICATORS

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

NA

Details of negative social impact identified	Corrective action taken
-	-

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:
NA

S. No.	State	Aspirational District	Amount Spent (in ₹)
-	-	-	-

3. a. Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No)

No

- b. From which marginalized /vulnerable groups do you procure?

No

- c. What percentage of total procurement (by value) does it constitute?

No

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

NA

S. No.	Intellectual Property based on traditional knowledge	Owned/ Acquired (Yes/No)	Benefit shared (Yes / No)	Basis of calculating benefit share
-	-	-	-	-

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

NA

Name of authority	Brief of the Case	Corrective action taken
-	-	-

6. Details of beneficiaries of CSR Projects:

S. No.	CSR Project	No. of persons benefitted from CSR Projects	% Of beneficiaries from vulnerable and marginalized groups
1	Project "IRA" Through Prerana Ngo. The duration of the project would be for a period of Two years from the date of signing of MOU i.e. 23 rd March 2022 to 31 st March 2024.	832	100%
2	Phase-2 "Psychosocial & healthcare to Orphan and destitute Children of Agnel Balbhawan through SNEHI. The duration of the MoU will be a period of one year from the date of signing of the MoU i.e. 29 th December 2023	250	100%
3	One Advance Lifecare Ambulance along with equipment" i.e. Ventilator, ECG machine, Defibrillator, Electric shock, Monitor Infusion, advanced electrocautery) through SVHMS. The duration of the MoU will be a period of three years from the date of signing of the MoU i.e. 10 th March 2023	2643	General population which includes vulnerable and marginalized groups
4	PTC Vishram Sadan. The MoU entered on 31 st March 2023	Under construction	

Principle 9: Businesses should engage with and provide value to their consumers in a responsible manner

ESSENTIAL INDICATORS

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback

The company is committed to providing high-quality services to its consumers. To collect client feedback, the company undertakes customer satisfaction survey to all customers, followed by customer engagement meetings. Further, regular meetings with customers are undertaken to understand & resolve the issues brought for discussion.

2. Turnover of products and / services as a percentage of turnover from all products/ service that carry information about

State	As a percentage to total turnover
Environmental and social parameters relevant to the product	NA
Safe and responsible usage	
Recycling and/or safe disposal	

3. Number of consumer complaints in respect of the following:

NIL

	FY 2024			FY 2023		
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy	-	-	-	-	-	-
Cyber-security	-	-	-	-	-	-
Delivery of essential services	-	-	-	-	-	-
Restrictive trade practices	-	-	-	-	-	-
Unfair trade practices	-	-	-	-	-	-
Others	-	-	-	-	-	-

4. Details of instances of product recalls on accounts of safety issues

	Number	Reason for recall
Voluntary recalls	Not Applicable	
Forced recalls		

5. Does the entity have a framework / policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy

Yes;

http://192.168.1.18/circulars/PTC%20IT%20Security%20Policy-2023_with%20website%20archive%20policy.pdf

<https://www.ptcindia.com/wp-content/uploads/2019/07/WEBSITE-ARCHIVAL-POLICY-2023.pdf>

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services

Not Applicable

LEADERSHIP INDICATORS

1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).

Email: info@ptcindia.com

www.ptcindia.com

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

NA

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

Emails and Phones are preferred mode to connect in case of any disruption / discontinuation of essential services.

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

NA

5. Provide the following information relating to data breaches:

a. Number of instances of data breaches along-with impact

NA

b. Percentage of data breaches involving personally identifiable information of customers

NA

c. Impact, if any, of the data breaches

NA