

July 26, 2024

To
The Manager
The Department of Corporate Services
BSE Limited
Floor 25, P. J. Towers,
Dalal Street, Mumbai – 400 001

To
The Manager
The Listing Department
National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex,
Bandra (East), Mumbai – 400 051

Scrip Code: 539450 Scrip Symbol: SHK

Dear Sir/Madam,

Sub: Business Responsibility and Sustainability Report for Financial Year 2023-24

Pursuant to Regulation 34(2)(f) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed Business Responsibility and Sustainability Report for Financial Year 2023-24, which also forms part of the Annual Report of the Company.

The same is available on the website of the company at https://keva.co.in/investor-updates/#92-226-fy-2023-2024-annual-reports-annual-reports.

You are requested to take the same on record.

Thanking you,

Yours faithfully,

For S H Kelkar and Company Limited

Rohit Saraogi Company Secretary & Compliance Officer

Encl: As above



Business Responsibility and Sustainability Report

Business Responsibility and Sustainability Report

Statutory Reports

SECTION A: GENERAL DISCLOSURES

1	Details	of the	listad	entity
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ı.	Details of the listed entity	
1.	Corporate Identity Number (CIN) of the Listed Entity	L74999MH1955PLC009593
2.	Name of the Entity	S H KELKAR AND COMPANY LIMITED
3.	Year of Incorporation	01/07/1955
4.	Registered office address	Devkaran Mansion, 36 Mangaldas Road, Mumbai -400002
5.	Corporate address	S H Kelkar and Company Limited, LBS Marg, Mulund
		(West), Mumbai - 400080
6.	E-mail	investors@keva.co.in
7.	Telephone	+ 91 22 6606 7777
8.	Website	www.keva.co.in
9.	Financial year for which reporting is being done	2023-24
10.	Name of the Stock Exchange(s) where shares are listed	BSE Limited (BSE)
		National Stock Exchange of India Limited (NSE)
11.	Paid-up Capital	₹ 138.42 crore
12.	Name and contact details (telephone, email address) of the	Nikita Dedhia
	person who may be contacted in case of any queries on the	Assistant Company Secretary
	BRSR report	investors@keva.co.in
		+ 91 22 6606 7777
13.	Reporting boundary	The disclosures under this report are made on standalone
	Are the disclosures under this report made on a standalone basis	basis for S H Kelkar and Company Limited and includes
	(i.e., only for the entity) or on a consolidated basis (i.e., for the	locations where Company has operational control.
	entity and all the entities which form a part of its consolidated	
	financial statements, taken together).	
14.	Name of assurance provider	Assurance is not mandatory and therefore assurance on
		the report is not carried out for the financial year 2023-
		2024.
15.	Type of assurance obtained	Not Applicable

II. Products/services

16. Details of business activities (accounting for 90% of the turnover):

S.	Description of	Description of Business Activity	% of Turnover of the
No.	Main Activity		Entity (FY 2023-24)
1.	Fragrances and Flavours	Manufacture, supply and export of fragrances and flavours including aroma & natural ingredients.	100%

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover)

S. No.	Product/Service	NIC Code	% of Total Turnover Contributed
1.	Fragrances, Aroma Ingredients and Flavours	20119	100%

III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of operational locations	Number of offices	Total
National	1	5	6
International^	-	-	-

[^] The international operations are carried out by the Company through its subsidiary companies and are outside the reporting boundary of this report.



19. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of States)	28 states & 8 Union Territories
International (No. of Countries) ^	11 Countries

[^] The international operations are carried out by the Company through its subsidiary companies and are outside the reporting boundary of this report.

b. What is the contribution of exports as a percentage of the total turnover of the entity?

In the financial year 2023-24, 3.10% of turnover was from exports outside India.

c. A brief on types of customers

S H Kelkar and Company Limited (SHK/Company) is the largest Indian-origin Fragrance & Flavour Company in India. It has a long-standing reputation in the fragrance industry and has been developed with more than 100 years of experience. Its fragrance products and ingredients are used as a raw material in personal wash, fabric care, skin and hair care, fine fragrances and household products. Its flavour products are used as a raw material by producers of baked goods, dairy products, beverages and pharmaceutical products. The Company has a diverse and large client base including leading national and multinational FMCG companies, blenders of fragrances & flavours and its producers.

IV. Employees

20. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

s.	Particulars	Total	Male		Female	
No.		(A)	No. (B)	% (B / A)	No. (C)	% (C / A)
		Em	ployees			
1.	Permanent (D)	437	302	69.10%	135	30.90%
2.	Other than Permanent (E)	-	-	-	-	-
3.	Total employees (D + E)	437	302	69.10%	135	30.90%
		W	orkers			
4	Permanent (F)	166	166	100%	-	-
5.	Other than Permanent (G)	-	-	-	-	-
6.	Total employees (F + G)	166	166	100%	-	-

b. Differently abled Employees:

s.	Particulars	Total	M	ale	Female		
No.		(A)	No. (B)	% (B / A)	No. (C)	% (C / A)	
Employees							
1.	Permanent (D)	2	2	100%	-	-	
2.	Other than Permanent (E)	-	-	-	-	-	
3.	Total employees (D + E)	2	2	100%	-	-	

Differently abled Workers:

S.	Particulars	Total	Male		Female	
No.		(A)	No. (B)	% (B / A)	No. (C)	% (C / A)
Workers						
1.	Permanent (D)	There are no differently abled workers				
2.	Other than Permanent (E)					
3.	Total employees (D + E)					

21. Participation/Inclusion/Representation of women

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Category	Total	No. and percentage of Females		
	(A)	No. (B)	% (B / A)	
Board of Directors	8	2	25%	
Key Management Personnel (KMP)	2	0	-	

22. Turnover rate for permanent employees and workers

	FY 2023-24		FY 2022-23			FY 2021-22			
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	10%	11%	10%	12%	30%	17%	5%	13%	7 %
Permanent Workers	2%	-	2%	1%	-	1%	3%	-	3%

V. Holding, Subsidiary and Associate Companies (including joint ventures)

23. (a) Names of holding / subsidiary / associate companies / joint ventures

S. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Keva Fragrances Private Limited	Subsidiary	100%	No
2	Keva Flavours Private Limited	Subsidiary	99%	No
3	Keva Ventures Private Limited	Subsidiary	100%	No
4	Creative Flavours & Fragrances S.p.A.	Step down subsidiary	17%	No
5	Keva Europe BV	Subsidiary	100%	No
6	Keva Fragrance Industries Pte. Ltd	Subsidiary	100%	No
7	NuTaste Food and Drink Labs Private Limited	Step down subsidiary	80%	No
8	Amikeva Private Limited	Step down subsidiary	70.48%	No
9	PT SHKKEVA Indonesia	Step down subsidiary	99.75%	No
10	Anhui Ruibang Aroma Company Ltd	Step down subsidiary	90%	No
11	Keva UK Ltd	Step down subsidiary	100%	No
12	Keva Italy Srl	Step down subsidiary	100%	No
13	Provier Beheer BV	Step down subsidiary	100%	No
14	Holland Aromatics BV	Subsidiary of step- down subsidiary	100%	No
15	Keva USA Inc	Subsidiary	100%	No



VI. CSR Details

- 24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No) Yes
 - (ii) Turnover (FY 2023-24) in INR ₹ 940.67 crore
 - (iii) Net worth (FY 2023-24) in INR ₹ 773.71 crore

VII. Transparency and Disclosures Compliances

25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder	Grievance Redressal		FY 2023-	24		FY 2022-23		
group from whom complaint is received	Mechanism in place (Yes/No) (If Yes, then provide web-link for grievance redress policy)		Number of complaints pending resolution at close of the year	Remarks	complaints filed	Number of complaints pending resolution at close of the year	Remarks	
Communities	Yes	-	-	-	-	-	-	
Investors (other than shareholders)	Yes	-	-	-	-	-	-	
Shareholders	Yes	4	0	The compliants received from shareholders were addressed. Details of the compliants received can be referred to in Corporate Governance Report.		-	·	
Employees and workers	Yes	-	-	-	-	-	-	
Customers	Yes	105	0	All Complaints were closed by the end of the year	151	-	All Complaints were closed by the end of the year	
Value Chain Partners	Yes	-	-	-	-	-	-	
Other (please specify)	-	-	-	-	-	-	-	

Link for Grievance Redressal Policy: https://keva.co.in/investor-updates/#92-178-policies

Note: Complaints listed under Customers represent Vendors.

Corporate Overview

26. Overview of the entity's material responsible business conduct issues

Please refer below material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, in the following format:

Financial Statements

S. No	Material issue identified	Indicate Risk/ Opportunity	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implication of the risk or opportunity (Indicate positive/ negative implications)
1	GHG Emissions	Risk	Given that SHK manufactures fragrances, the processes consumes electricity and other fuels, thereby resulting in GHG emissions. With increasing regulations on GHG emissions , there maybe be a direct impact on the Company.	To mitigate these risks, SHK has implemented a Solar Energy project at their manufacturing plants, lowering CO2 emissions as compared to the use of conventional energy sources. At Company's Vashivali manufacturing unit, SHK has replaced the boiler's fuel source with a briquette boiler equipped with a dust collector. This upgrade has not only eliminated particulate discharge but also reduces CO2 emissions compared to traditional boiler systems.	Negative: Taxes on fossil fuels Positive: Reduction of GHG emissions Increased trust and credibility from stakeholders
2	Energy Management	Risk	SHK's manufacturing processes require electricity and fuel, posing potential risks from high energy consumption. This could lead to higher costs, regulatory issues, and damage to reputation.	SHK has taken steps to reduce power consumption at Vashivali factory by setting up a 360kWh Solar PV power plant. This project will produce 6,20,500 kWh of energy annually, and has helped reduce costs. This project has helped reduce 30% of our electric power requirement.	Negative: Increased costs on higher energy consumption Positive: Increased trust and credibility from stakeholders Effective energy management can lead to significant cost savings
3	Water & Wastewater Management	Risk	SHK's manufacturing operations utilize water and generate wastewater. Inadequate water management could lead to higher water consumption and increased expenses. Ineffective wastewater treatment poses risks such as contamination of surrounding areas and environmental degradation, impacting water quality.	SHK has installed a rainwater harvesting at its Vashivali plant, to collect rainwater on site. This has helped harvest close to 5,000-5,500 kilo liters of water year-on-year. As a result of the implementation of a Multi-effect Evaporator (MEE) and Reverse Osmosis (RO) facility, the Company's Vashivali facility has Zero Liquid Discharge.	Negative: Increased costs due to higher water consumption Positive: Effective management of water thereby reducing the overall water consumption Reduction in costs from better water management Effective treatment of wastewater reducing the impact on the environment and surroundings.



S. No	Material issue identified	Indicate Risk/ Opportunity	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implication of the risk or opportunity (Indicate positive/ negative implications)
4	Human Rights & Community Relations	Opportunity	SHK sees Human Rights and Community Relations as an opportunity to strengthen its brand reputation, foster trust, and garner support from internal employees and the broader community. Streamlining and improving Human Rights procedures and policies can cultivate a positive work environment. By engaging in local communities through philanthropy, volunteerism, and environmental stewardship, SHK demonstrates its dedication to social responsibility and sustainability.	SHK has a Human Rights Policy addressing steps and processes to help employees in all stages of the employee lifecycle. Necessary trainings and employee engagement activities are conducted throughout the year. As a part of CSR programs, SHK focuses on environmental sustainability, conservation of energy, child education and empowerment, rural development, equipping and upgradation of educational infrastructure with the aim of providing an improved and advanced education system, supporting visually challenged people through perfumery trainings and employability.	Positive: Community relations will enhance a Company's reputation, attracting customers and investors, and improving brand loyalty, leading to increased revenue and market share. Human Rights processes can help gain the trust of Employees and Workers.
5	Workforce Health & Safety	Risk	As SHK's manufacturing processes involve handling of chemicals there may be a risk to worker's health and safety, if not handled properly.	SHK conducts training for all its employees on Health and Safety. The Code of Conduct also emphasizes on the Health and Safety measures for all the employees and workmen. SHK also has a dedicated EHS policy that is committed towards occupational health, safety and environment protection.	Negative: Risks related to employee well-being Positive: Increased awareness and training on Health and Safety aspects will have a positive impact by reducing the overall number of safety related incidents.
6	Supply Chain Management	Risk	As SHK is reliant on many raw materials from different suppliers, Risks may arise due to supply chain disruption, moderate supplier performance and sustainability practices of suppliers, and geopolitical challenges.	SHK has a dedicated Policy towards Sustainable Supply Chain and Responsible Sourcing Policy. All aspects of Environmental, Social and Governance (ESG) be complied by suppliers. SHK assesses its suppliers' manufacturing to ensure all aspects of quality and timely delivery of products. Alternate Supply of Raw Materials, supported by Innovation, Backward Integration and Operational Efficiency.	Negative: Delays in production due to substandard supply chain management. Positive: Increased awareness and compliance from suppliers will help towards creating a Sustainable Supply Chain. This will help reduce delays from suppliers, increased quality of products and better management of ESG issues in the supply chain.

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping business demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Dis	closu	re Questions	P1	P2	Р3	P	4 P5	P6	P7	Р8	P9
		Policy and	mana	agement	proces	sses					
1.	a.	Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)					Yes				
	b.	Has the policy been approved by the Board? (Yes/No)					Yes				
	c.	Web Link of the Policies, if available		http	s://keva	.co.in/i	nvestor-u	updates/#	92-178-p	olicies	
2.		ether the entity has translated the policy procedures. (Yes / No)					Yes				
3.		the enlisted policies extend to your value in partners? (Yes/No)					Yes				
4.	cert Ster	ne of the national and international codes/ tifications/ labels/ standards (e.g., Forest wardship Council, Fairtrade, Rainforest ance, Trustee) standards (e.g., SA 8000, SAS, ISO, BIS) mapped to each principle.	•	ISO 900° SEDEX V ISO 1400 ISO 4500 HALAL C	erified 00 00.	tion					
5.		ecific commitments, goals and targets set by entity with defined timelines, if any.	The and mea man sites carb	company Governa suring its agement in India. on footp	r is ded nce) ac s Scope strateg Additio rint of t	licated tivities 1 and gies, an onally, f three k	to advar . As an Scope 2 d optimiz or the cu ey produ	protection ncing ESG initial ini e emission zing resou rrent year cts as pa ainability.	tiative, S ns, imple urce allow r, SHK ha rt of its	nmental, SHK has menting cation ac s calcula	Social, begun waste ross its ted the
6.	com	formance of the entity against the specific nmitments, goals and targets along-with sons in case the same are not met.					g of Scop consump	e 1 and S otion.	cope 2 e	missions	, waste

Governance, leadership, and oversight

Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure):

To improve the standard of living in the communities it serves, the Company is dedicated to incorporating environmental, social, and governance (ESG) principles into its operations. By strengthening the health, safety, and environmental implications of products throughout their lifecycles, it abides by the principles of product stewardship. We are conscious that our actions have an impact on local communities, ecologies, and geographies. We behave in a manner that befits a responsible corporate citizen. Our products are designed to be of the highest quality and we assume active responsibility in ensuring all safety and regulatory standards. The effects on the environment include topics such as waste management, nature & biodiversity, and resources (energy & water). We have pledged to reduce its emissions. Company has adopted policies for biodiversity, health, safety, governance and environment. The Company is dedicated to using ethical business practices that are good for the community, the workforce, and human capital. It offers workers and employees with good, safe and healthy working conditions.



Dis	Disclosure Questions					P2	F	23	P4	P5	P6	5	P7	P8	P9
8.	imp	Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy/policies				nentati vith th	ion ar	nd over ommer	rsight o	of the ns of E	Busine Board	ess Re and C	spons Commi	respons ibility p ttees. H mentat	olicies, lead of
9.	the mal	es the entity have a s Board/ Director res king on sustainability If yes, provide detail	Yes, Th respon									ne Com _l I issues.			
10.	Deta	Details of Review of NGRBCs by the Company:													
					•	tor/C	Comn	nittee (of Q					Half ye lease s _l	
				P1 P2 P3	P4 P5	P6	P7	P8 P	9 P1	P2	Р3	P4 F	P5 P6	5 P7	P8 P9
		formance against abov I follow up action	e policies	Performance the Board of reviews is as applicable law	Directors and whe	s and t	he m	anager	nent c	of the (Compa	any. Tl	he frec	quency	of these
	requ prin	npliance with uirements of relevanc nciples, and, rectification n-compliances			nce, if an	y. This									
11.	Has	the entity carried	P1	P2	Р3	P4		P5	P	6	P7		P8		P9
	of t polic ager	independent ssment/ evaluation the working of its cies by an external ncy? (Yes/No). If yes, yide the name of the ncy.	Internal a assess the of repute audit (DIS	t of the oversi he adherence audits review t e adequacy an . SHK has taker SH) was also c ndependent as	to the police the police deffective and up audition on the contraction to the contraction on the contraction defection defecti	olicies. ies on veness ts of fr d for i	Interi a pe in ter om IN ts ma	nal Aud eriodic I rms of k MS, SED inufacti	lit assis basis a pest pr EX on uring I	sts with and ev actice Sustai	h the a aluate s follov nable	above work wed b paran	king of by othe neters.	the sa r organ Externa	me and izations al safety
12.	If an	swer to question (1) a	bove is "N	o" i.e. not all	Principle	es are	cove	red by	a poli	cy, rea	asons	to be	state	d:	
	Dise	closure Questions The entity does no material to its busin		•		P1	P2	Р3	P4		5 A	P6	P7	P8	P9
	2.	The entity is not a position to formu policies on specified													
	3.	The entity does not l and technical resou (Yes/No)													
	4.	4. It is planned to be done in the next fina year (Yes/No)													

5. Any other reason (please specify)

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership". While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities who aspire to progress to a higher level in their quest to be socially, environmentally, and ethically responsible.

Principle 1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable

Essential Indicators

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	% of persons in respective category covered by the awareness programmes
Board of Directors	6	The Board of Directors of the Company (including its committees) have during the year, spent time training on range of topics related to business, regulations, the economy, and environmental, social, and governance aspects.	100%
КМР	1	Code of conductPrevention of Sexual HarassmentAnti-Bribery and Anti-Corruption	100%
Employees other than BoD and KMPs	15	 Health & Safety 5S awareness IMS /EMS Audit awareness Workplace safety Fire fighting Governance Anti -Bribery Posh Awareness Soft Skills 	94%
Workers	13	 Health & Safety 5S awareness Workplace safety Fire fighting Governance Anti -Bribery Posh Awareness Soft Skills 	94%



Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the
entity or by directors / KMPs) with regulators/ law enforcement agencies/judicial institutions, in the financial year, in
the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of
SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and as disclosed on the entity's website):

		Moneta	ary		
	NGRBC Principle		Amount (In INR)	Brief of the Case	Has an appeal been preferred (Yes/No)
Penalty/ Fine					
Settlement			Nil		
Compounding fee					
		Non-Mon	etary		
	NGRBC Principle	Name of the regulatory/ Enforce agencies/ judicial institutio			s an appeal eferred? (Yes/No)
Imprisonment					

Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Nil

Not Applicable.

Punishment

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

SHK has in place Anti-Corruption Policy. The Policy applies to directors, officers, employees at all levels, as well as to the agents, representatives, and other associated persons. The Policy defines responsibilities of the management, employees and detailed processes for managing any issues of corruption. https://keva.co.in/investor-updates/#92-178-policies

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption.

During the year and previous year, there are no directors/KMP/employees/workers against whom disciplinary actions was taken by any agency in view of bribery/corruption.

6. Details of complaints with regard to conflict of interest:

During the year under review and in previous year, there have been no complaints received in relation to issues of Conflict of Interest of the Directors and KMP.

7. Provide details of any corrective action taken or underway on issues related to fines / penalties /action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable

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8. Number of days of accounts payables ((Accounts payable*365)/Cost of goods/services procured) in the following format:

	FY 2023-24	FY 2022-23
Number of days of accounts payables	168 days	169 days

Open-ness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2023-24	FY 2022-23
Concentration	a. Purchases from trading houses as % of total purchases	16.9%	20.8%
of Purchases	b. Number of trading houses where purchases are made from	58	57
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	88.1%	91.4%
Concentration	a. Sales to dealers / distributors as % of total sales	14.2%	14.8%
of Sales	b. Number of dealers / distributors to whom sales are made	1389	1528
	c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors	33.6%	32.7%
Share of Related Party	a. Purchases (Purchases with related parties / Total Purchases)	27.6%	39.4%
Transactions in	b. Sales (Sales to related parties / Total Sales)	23.9%	28.2%
Share of Related Party	c. Loans & advances (Loans & advances given to related parties / Total loans & advances)	77.4%	75.6%
	d. Investments (Investments in related parties / Total Investments made)	97.7%	93.6%

Leadership Indicators

Awareness programmes conducted for value chain partners on any of the Principles during the financial year:

SHK conducts sessions for agents to update them on products and help them resolve their queries, if any. SHK provides training to farmers with regards to cultivation of crops for essential oils. SHK has an internal audit team for vendor assessment. They assess vendors' manufacturing units for various categories and guide them for mitigating the findings.

Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/ No) If Yes, provide details of the same.

Yes, SHK has a Policy for Management of Conflict of Interest involving Promoters, Directors, Key Managerial Personnel and Senior Leadership Team. The Policy acts as a guide to determine Conflict of Interest and outlines the process to deal with the same. Link - https://keva.co.in/investor-updates/#92-178-policies



Principle 2: Businesses should provide goods and services in a manner that is Sustainable and Safe

Essential Indicators

Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental
and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	FY 2023-24	FY 2022-23	Details of improvements in environmental and social impacts
R&D	16.1%	15.3%	R&D investments are mainly focused to minimize environmental impact and optimize use of resources through efficient management. The Company invests towards enhancing its research capabilities for development of new molecules with better biodegradability profile
Capex	4.6%	6.5%	The capex investments are mainly focused towards conservation of energy and resources through installation of energy efficient systems, investments in low-carbon technologies and equipments; employee health & safety; and improvement in production processes.

2. Does the entity have procedures in place for sustainable sourcing? (Yes/No) b. If yes, what percentage of inputs were sourced sustainably?

Yes. The Company engages with the farmers across the country to encourage cultivation of aromatic oils. The Company offers trainings to farmers and also provides them with aromatic plants for cultivation. The Company has adopted a Policy towards Sustainable Supply Chain and Responsible Sourcing which identifies different standards and processes of Sustainability that should be adopted by all Suppliers.

- Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.
 - Processes to safely manage and handle waste material include: There is no process to reclaim Plastic waste or E-waste.
 - Non-Hazardous Waste: Non-hazardous waste generated through cartons, etc., are recycled through authorized vendors. Hazardous Waste: Discarded Drums/Barrels are recycled through authorized vendors.
 - Other Wastes: Canteen and garden waste at the Vashivali plant are treated in a food machine. The food machine converts the waste into manure within 24 hours which processes upto 75 kgs of waste per day thereby converting it into 7.5kgs of manure. This manure is used to nourish the plants within the factory premises.
- 4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

Yes. SHK is registered with Central Pollution Control Board ('CPCB') for Extended Producer Responsibility (EPR) as an importer for disposal of plastic waste generated from packaging.

Leadership Indicators

Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry)
or for its services (for service industry)? If yes, provide details in the following format?

To track the overall product emissions, SHK conducted product carbon footprint assessment for 3 of its key fragrance products. Boundary of life cycle assessment was from cradle to gate. Through this assessment, the Company has identified opportunities for optimizing supply chain for carbon foot print reduction.

 If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

None.

Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

At present SHK does not use any recycled or reused input material in its production process.

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4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed of.

There are no reclaimed products neither any packaging is collected at the end of life of products.

Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

At present, SHK does not use any reclaimed products or packaging materials for any of its products.

Principle 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

a. Details of measures for the well-being of employees:

Category	% of employees covered by											
	Total (A)	tal Health Insurance		Accident I	nsurance	Maternity Benefits		Paternity Benefits		Day Care Facilities		
		(A)	Number	%	Number	%	Number	%	Number	%	Number	%
		(B)	(B/ A)	(C)	(C/ A)	(D)	(D/ A)	(E)	(E/ A)	(F)	(F/ A)	
				Р	ermanent	employee	s					
Male	302	302	100%	302	100%	NA	NA	302	100%	302	100%	
Female	135	135	100%	135	100%	135	100%	NA	NA	135	100%	
Total	437	437	100%	437	100%	135	100%	302	100%	437	100%	
				Other t	han Perm	anent emp	loyees					
Male	-	-	-	-	-	-	-	-	-	-	-	
Female	-	-	-	-	-	-	-	-	-	-	-	
Total	-	-	-	-	-	-	-	-	-	-	-	

Details of measures for the well-being of workers:

Category	% of Workers covered by											
	Total	otal Health Insura		rance Accident Insurance			Benefits	Paternity Benefits		Day Care Facilities		
	(A)	Number	%	Number	%	Number	%	Number	%	Number	%	
		(B)	(B/ A)	(C)	(C/ A)	(D)	(D/ A)	(E)	(E/ A)	(F)	(F/ A)	
					Permane	nt workers						
Male	166	166	100%	166	100%	-	-	-	-	166	100%	
Female	-	-	-	-	-	-	-	-	-	-	-	
Total	166	166	100%	166	100%	-	-	-	-	166	100%	
				Othe	than Per	manent wo	rkers					
Male	-	-	-	-	-	-	-	-	-	-	-	
Female	-	-	-	-	-	-	-	-	-	-	-	
Total	-	-	-	-	-	-	-	-	-	-	-	

	FY 2023-24	FY 2022-23
Cost incurred on well-being measures as a % of total revenue of the company	0.17%	0.28%



2. Details of retirement benefits.

Benefits	Benefits FY 2023-24			FY 2022-23			
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	
PF	100%	100%	Υ	100%	100%	Υ	
Gratuity	100%	100%	Υ	100%	100%	Υ	
ESI	-	-	-	-	-	-	
Others	-	-	-	-	-	-	

3. Accessibility of workplaces: Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes. The Company has provisions for disabled employees at its offices and manufacturing facilities.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes, the Company has a strong commitment to providing equal opportunities of employment and non-discrimination in all processes including, but not limited to, recruiting, hiring, promotion and termination. A dedicated Equal Opportunity Policy is available at - https://keva.co.in/investor-updates/#92-178-policies

5. Return to work and Retention rates of permanent employees and workers that took parental leave:

Gender	Gender Permanent employees		Permanent Workers		
	Return to work rate	Retention rate	Return to work rate	Retention rate	
Male	100%	100%	-	-	
Female	100%	100%	-	-	
Total	100%	100%	-	-	

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and workers? If yes, give details of the mechanism in brief.

Permanent Workers	Yes, the Company has formalized a Grievance Redressal Policy
	that forms a transparent and fair redressal system. This Policy
Other than Permanent Worker	acts as a mechanism and is accessible to all employees and
	workers The Policy clearly lays out the process to be followed
Permanent Employees	by an employee/worker to raise a grievance. More details can
	be found in this https://keva.co.in/investor-updates/#92-178-
Other than Permanent Employees	policies.

7. Membership of employees and worker in association(s) or Unions recognized by the listed entity:

Category		FY 2023-24	FY 2022-23			
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)
Total Permanent Employees	437	0	0	387	0	0
Male	302	0	0	279	0	0
Female	135	0	0	108	0	0
Total Permanent Workers	166	166	100%	170	170	100%
Male	166	166	100%	170	170	100%
Female	-			-		

There is no restriction for employees and workers to be a member of any association or Unions.

8. Details of training given to employees and workers:

Category			FY 2023-24			FY 2022-23				
	Total (A)		alth and Measures		Skill adation	Total (D)		alth and Measures		Skill Idation
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Permanent Employees										
Male	302	302	100%	302	100%	279	279	100%	279	100%
Female	135	135	100%	135	100%	108	108	100%	108	100%
Total	437	437	100%	437	100%	387	387	100%	387	100%
				Pern	nanent Wor	kers				
Male	166	166	100%	166	100%	170	170	100%	83	48.82%
Female	-	-	-	-	-	-	-	-	-	-
Total	166	166	100%	166	100%	170	170	100%	83	48.82%

Note: Training on skill upgradation includes both soft skill and functional skills. These trainings are imparted on an individual basis or group basis by respective functional heads.

9. Details of performance and career development reviews of employees and worker:

Category	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year				
	Total (A)	No. (B)	% (B/A)	Total (C)	No. (D)	% (D/C)		
	Employees							
Male	302	302	100%	279	279	100%		
Female	135	135	100%	108	108	100%		
Total	437	437	100%	387	387	100%		



Category	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year				
	Total (A)	No. (B)	% (B/A)	Total (C) No. (D)		% (D/C)		
	Permanent Workers							
Male	166	166	100%	170	170	100%		
Female	-	-	-	-	-	100%		
Total	166	166	100%	170	170	100%		

Note: Employees who have joined on or before January 01, 2024 are elegible to participate in Annual Performance Review. However, career development reviews are done for all.

10. Health and safety management system:

a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, what is the coverage of such a system?

Yes. The Company is strongly committed to ensuring workplace safety and maintaining a healthy environment for all employees. In line with this, the Company has formalized an Environment, Health and Safety Policy that is applicable to all its employees. This policy is a clear demonstration of management's commitment to our employee's health and safety. It outlines the responsibilities of the employer and employee to ensure occupational health and safety and provides details on preventive measures. The policy covers commitment to Environment, Health and Safety; imparting proper training; continuously improving Company's operations; and conducting proactive risk assessment.

The Company has also completed ISO 14001:2015, ISO 45001:201, ISO 9001:2015 audit for its manufacturing facilities.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

Hazards and risks to workers' safety and health are identified and assessed on an ongoing basis. Preventive and protective measures have been implemented in the following order of priority:

- 1. Eliminate the hazard/risk.
- 2. Control the hazard/risk at source, through the use of engineering controls or organizational measures.
- 3. Minimize the hazard/risk by designing safe work systems, which include administrative control measures; and where residual hazards/risks cannot be controlled by collective measures, management has also provided appropriate personal protective equipment (including clothing) and has implemented measures to ensure its use and maintenance.

These Risks are reviewed on a regular basis by the Company. The Company ensures that the best practices in Health and Safety are adopted.

c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks.

Yes, The Company has processes for its employees and workers to identify and report on work-related hazards and the subsequent steps to mitigate them. In addition, the Company trains all its employees and workers with occupational health and safety modules. These training modules cover aspects of the methodology to identify work-related hazards, analyse the risks associated with it and take subsequent steps to mitigate them. During the safety and emergency evacuation drills, employees are trained in dealing with emergency situations and demonstrations are given to equip the employees with right procedure of reporting work-related hazards and the steps to remove themselves from such situations.

d. Do the employees/ workers of the entity have access to non-occupational medical and healthcare services?

Yes, all employees and workers have access to non-occupational medical and healthcare services. At Company's premises there is a dedicated first aid room to treat any minor injuries.

11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2023-24	FY 2022-23
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	0	0
Total recordable work-related injuries	& Workers		
No. of fatalities			
High consequence work-related injury or ill-health (excluding fatalities)			

For the reporting year FY 2023-2024 there have been no safety related incidents

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

Measures taken by the Company to ensure a safe and healthy workplace are:

- Regular health and safety trainings to tackle any potential hazards
- · Periodic medical check-ups for employees
- · Use technology and safety measures
- Periodical testing of equipments

13. Number of complaints on the following made by employees and workers:

	FY 2023-24			FY 2022-23		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions		KIS		NI:1		
Health and Safety	Nil		Nil			

14. Assessments for the year:

Aspect	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100% (By Safety/IMS Audits, Hazards spotting by the Safety committee, Mock Drills, DISH Audit, Legal Compliance Inspections, Monitoring Measuring and Calibration of Equipment)
Working Conditions	100% (By Safety/IMS Audits, Legal Compliance Inspections, Monitoring Measuring and Calibration of working areas)

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

There are no Heath and Safety related findings from any of the above audits conducted. Hence, there is no corrective action taken or needed.

Leadership Indicators

Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B)
Workers (Y/N).

Employees – Yes Workers – Yes



2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

The Company ensures that all statutory dues have been deducted and deposited in a timely manner by the value chain partners basis the agreements/contracts/purchase orders.

3. Provide the number of employees / workers having suffered high consequence work related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

Not Applicables.

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/No)

Yes, the Company ensures to provide transition assistance programs to facilitate continued employability to few of its employees who retire.

5. Details on assessment of value chain partners:

SHK has its own Internal Audit Team for Vendor Assessment. This team covers various categories during their audit including Premise and Facilities, Material storage, Contingency management plan; Operations, Workspace arrangement, maintenance, calibration, carryover and rework; Quality, Environment, OH&S under ISO, certifications; Quality control, assurance and improvement, contaminants control; Packaging, labelling, shipping, personnel, training, ESG, etc. The Company also ensures to assess whether the agricultural activities conducted by the farmers are in line with the assistance and training techniques provided to them for manufacture of essential oils and related products.

6. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from assessments of health and safety practices and working conditions of value chain partners.

Based on the assessment done by the Company's Internal Audit team, an Opportunity report is issued based on the findings. The report mentions ways to address the risks and opportunities associated with any risk/concern. Regular checks are conducted by the team to check whether the risks/concerns highlighted are addressed as per the mutually agreed timelines. As per the Assessment of the Value chain partners, the team comes up with the audit score and reports them internally.

Principle 4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

The Company has mapped its internal and external stakeholders. This includes Employees, Customers, Investors, Government and regulatory authorities, Local community, Shareholders, and Suppliers.

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2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group:

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/ No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Government and Regulatory Authorities	No	 Industry Bodies/Forums Corporate Presentations/ Reports Written/Email Communication One-to-One Meetings 	Ongoing- throughout the year	Purpose and scope of engagement a. Regulatory Compliance Key topics raised during the engagement a. Compliance monitoring and reporting b. Policies c. Regulations related to Product Safety and Quality d. Regulations related to welfare
Employees and Workers	No	 Review meets Townhall meetings Learning and development initiatives Company's in house Portal Discussions with senior leaders Engagement initiatives/ offsites 	Ongoing- throughout the year	Purpose and scope of engagement a. Collaboration b. Employee Well-being c. Improving work efficiency Key topics raised during the engagement a. Compensation and Benefits b. Work-life balance c. Training programs for enhancing their knowledge and skills
Customers	No	 Corporate website Toll-free number Digital platforms Social media Customer relationship managers Customer satisfaction surveys Advertising Knowledge seminars and events 	Ongoing- throughout the year	Purpose and scope of engagement a. Understanding customer needs and preferences b. Customer feedback Key topics raised during the engagement a. Product features and specifications b. Product quality
Suppliers/ Business Partners & Vendors	No	 Online one-to-one meeting with management Product/process trainings for new and old partners Industry Speak and Product Team meets for product updates Channel partner meets Conferences and Forums Written communications 	Ongoing- throughout the year	Purpose and scope of engagement a. Quality of products provided by suppliers b. Supplier's pricing structure c. Supplier's capacity and delivery capabilities d. Supplier assessments Key topics raised during the engagement a. Supplier's quality control procedures b. Product delivery time frame c. Compliance with laws and regulations d. Supplier assessments w.r.t. environmental and ethical standards



Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/ No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Investors & Shareholders	No	 Annual General Meetings Conferences Investor and Analyst meets Conference calls Annual Report Investor Presentations Press Release Business Updates Website 	Ongoing- throughout the year	a. Respond to their concerns and inquiries b. Company's financial performance c. Corporate strategy and governance d. Sustainability practices Key topics raised during the engagement a. Company's financial results, year-on-year performance b. Corporate strategy updates c. Innovation and key investments d. Corporate Governance e. Sustainability practices including the Company's approach to ESG issues, and Human Rights policies
Communities	Yes	 CSR initiatives Empowerment programs 	Ongoing- throughout the year	Purpose and scope of engagement a. Identify Community needs b. Programs for community Key topics raised during the engagement a. Identify marginalized groups for their well-being. b. CSR activities

Leadership Indicators

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

The Company's Management engages with its various Stakeholders in a consistent and systematic manner to understand their concerns and assess their requirements, respond to their needs, and resolve their concerns in the most effective manner.

 Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Yes, the Company conducts a survey and assessments with its key stakeholders (employees, suppliers, investors, and society) to identify material issues. Regular engagement with various stakeholders ensures that expectations are identified in a timely manner and are addressed responsibly.

Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/marginalized stakeholder groups.

The Company's CSR activities focuses on the disadvantaged, vulnerable and marginalized segments of the society. All CSR programs are aligned to the CSR Policy of the Company. Critical focus areas of Company's CSR mandate include education, women empowerment, addressing hunger, poverty, nutrition and health, environmental sustainability. More details of CSR can be accessed in the Annual Report under CSR section.

Business Responsibility and Sustainability Report

Apart from this, the Company also sources some of the raw materials from farmers. The Company provides support on growing crops for fragrances and essential oils to these farmers. This helps provide livelihood for vulnerable/ marginalized stakeholder groups.

Principle 5: Businesses should respect and promote human rights

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Essential Indicators

Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2023-24			FY 2022-23			
	Total (A)	No. of employees / workers covered (B)	% (B/A)	Total (C)	No. of employees / workers covered (D)	% (D/C)	
		Employees					
Permanent	437	437	100%	387	387	100%	
Other than permanent	-	-	-	-	-	-	
Total Employees	437	437	100%	387	387	100%	
		Workers					
Permanent	166	166	100%	170	170	100%	
Other than permanent	-	-	-	-	-	-	
Total Workers	166	166	100%	170	170	100%	

Note: Training on Human Rights and Policies includes an internal awareness sessions and discussions. Such sessions are not tracked as these are internal discussions and the policies are deployed on the website and internal portal for employee's self - awareness.

Details of minimum wages paid to employees and workers, in the following format

Category	FY2023-24			FY-2022-23						
			Equal to More than minimum wage		Total (D)	-	ıal to ım wage		than m wage	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Total	437	-	-	437	100%	387	-	-	387	100%
Male	302	-	-	302	100%	279	-	-	279	100%
Female	135	-	-	135	100%	108	-	-	108	100%
				Worke	rs					
Total	166	-	-	166	100%	170	-	-	170	100%
Male	166	-	-	166	100%	170	-	-	170	100%
Female	-	-	-	-	-	-	-	-	-	-



3. a. Details of remuneration/salary/wages, in the following format:

Median remuneration / wages

(₹ in crores)

		Male		Female
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	6	0.15	2	0.10
Key Managerial Personnel	2	3.01	0	-
Employees other than BoD and KMP	300	0.11	135	0.09
Workers	166	0.08	0	0

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY 2023-24	FY 2022-23
Gross wages paid to females as % of total wages	23.76%	25.84%

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes. The Company has adopted a Grievance Redressal Policy to develop and maintain an effective, timely, fair and equitable grievance handling system which is easily available and offered to all employees. Based on the nature of the complaints, the Point of Contacts (PoCs) shall be assigned to receive and acknowledge the complaints accordingly.

Channels through which the complaints can be registered

Hotline Number: + 91 22 6606 7777

Email: contactus@keva.co.in

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

The Company has a Grievance Policy that provides details on the processes and procedures to be followed to redress all employee's grievances. The redressal mechanism has been designed to protect the confidentiality of aggrieved employees and provide redress in a timely and effective manner.

6. Number of Complaints on the following made by employees and workers:

	FY 2023-24			FY 2022-23		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment		NIL			NIL	
Discrimination at workplace						
Child Labour						
Forced Labour/Involuntary Labour						
Wages						
Other human rights related issues			,			

Business Responsibility and Sustainability Report

Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 2023-24	FY 2022-23
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	NIL	NIL
Complaints on POSH as a % of female employees / workers		
Complaints on POSH upheld		

Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The Company is committed to prohibiting discrimination, retaliation or harassment of any kind against any employee who reports under the Whistle Blower Policy or participates in the investigation. The Whistle Blower Policy, Code of Conduct, and Grievance Redressal Policy holds a strong commitment to protect the identity of the complainant and maintain confidentiality through each stage of investigation.

9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

These requirements are covered in the Supplier Code of Conduct.

10. Assessments of the year

Aspects	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	
Forced labour	
Sexual harassment	100%
Discrimination at workplace	
Wages	

11. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from the assessments at Question 10 above.

No concerns were raised from the assessments, hence there are no corrective actions taken or needed.

Leadership Indicators

1. Details of a business process being modified/introduced as a result of addressing human rights grievances/complaints.

No such grievances/complaints have been reported on Human Rights violations.

2. Details of the scope and coverage of any Human rights due diligence conducted.

During the year, the Company has not conducted Human Rights Due Diligence. However, the Company covers protection of Human Rights through various assessments conducted.

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, all premises and offices are accessible to differently abled visitors.



4. Details on assessment of value chain partners:

Upholding Human Rights is critical to the Company's business. Internal vigilance is maintained to ensure the prevention of discrimination and conduct of operations in a fair and transparent manner.

The Company considers factors related to the workplace and amenities offered by the Vendor to its employees during the vendor assessments, which aid in determining the well-being of those employees.

5. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from the assessments at Question 4 above.

Nil

Principle 6: Businesses should respect and make efforts to protect and restore the environment

Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity:

Parameter	Unit	FY 2023-24	FY 2022-23
From renewable sources (in gigajo	oules)		
Total electricity consumption (A)	GJ		
Total fuel consumption (B)	GJ	-	-
Energy consumption through other sources – Solar (C)	GJ	1,442	1,528
Total energy consumption from renewable sources (A+B+C) (GJ)	GJ	1,442	1,528
From non - renewable sources (in gig	ajoules)		
Total electricity consumption (D)	GJ	6,464	4,152
Total fuel consumption – DG Sets, Diesel from Company Owned vehicles (E)	GJ	1,503	18,288
Energy consumption through other sources – Total fuel consumption - DG Sets, Diesel from Company Owned vehicles , Diesel and Furnace Oil for Boiler (E)	GJ	25,905	18,303
Total energy consumption from non - renewable sources (D+E+F) (GJ)	GJ	33,872	40,743
Total energy consumption (A+B+C+D+E+F) (GJ)	GJ	33,872	42,325
Energy intensity per rupee of turnover (Total energy consumption in GJ/ Revenue from operations)	GJ/Cr (INR)	38	48
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	GJ/Cr adjusted for PPP PPP for India is taken as 22.4 for FY 24 & 22.17 for FY23 Source: IMF	1.69	2.16
Energy intensity in terms of physical output	-	-	-
Energy intensity (optional) – the relevant metric may be selected by the entity			

We have reduced Furnace Oil consumption as compared to last year

Note: Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

There is no Independent Assessment done.

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Not Applicable.

Provide details of the following disclosures related to water

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Parameter	Unit	FY 2023-24	FY 2022-23
Water withdrawal by sour	rce (in kiloliters)		
(i) Surface water	KL	33,365	34,336
(ii) Groundwater	KL	-	-
(iii) Third party water (Municipal water supplies)	KL	-	-
(iv) Seawater / desalinated water	KL	-	-
(v) Others	KL	-	-
Total volume of water withdrawal (in kiloliter) (i + ii + iii + iv + v)	KL	33,365	34,336
Total volume of water consumption (in kiloliter)	KL	33,365	34,336
Water intensity per Cr. rupee of turnover (Water consumed / turnover)	KL/Cr (INR)	35.47	39.03
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP)	KL/Cr adjusted for PPP PPP for India is taken as 22.4 for FY 24 & 22.17 for FY23 Source: IMF	1.58	1.76
Water intensity in terms of physical output	-	-	-
Water intensity (optional) – the relevant metric may be selected by the entity			

SHK has an approval from the irrigation department for withdrawal of Surface water.

Note: Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Provide the following details related to water discharged:

Para	ameter	Unit	FY 2023-24	FY 2022-23
	Water discharge by destination and le	vel of treatment (in	kilolitres)	
(i)	Surface water	KL		
	No treatment	KL		
	With treatment – please specify the level of treatment	KL		
(ii)	Ground water	KL		
	No treatment	KL		
	With treatment – please specify the level of treatment	KL		
(iii)	Sea water	KL		
	No treatment	KL		
	With treatment – please specify the level of treatment	KL		



Par	ameter	Unit	FY 2023-24	FY 2022-23
(iv)	Sent to third parties	KL		
	No treatment	KL		
	With treatment – please specify the level of treatment	KL		
(v)	Others	KL		
	No treatment	KL		
	With treatment – please specify the level of treatment	KL		
Tota	al water discharged (in kilolitres)	KL		

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

SHK's Vashivali plant is a Zero Liquid Discharge unit. SHK has improved its effluent system by installing a Multi-effect Evaporator (MEE) and Reverse Osmosis (RO) Plant.

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Unit	FY 2023-24	FY 2022-23
NOx	tones/annum	0.001	1.16
Sox	tones/annum	0.001	0.4178
Particulate matter (PM 10)	tones/annum	-	0.0088
Persistent organic pollutants (POP)	tones/annum	-	-
Volatile organic compounds (VOC)	tones/annum	-	-
Hazardous air pollutants (HAP)	tones/annum	-	-
Others – CO	tones/annum	0.0004	0.290

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

There is no Independent Assessment done.

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2023-24	FY 2022-23
Scope 1	Metric tons of CO ₂ equivalent	181.87	1627.38
Scope 2	Metric tons of CO ₂ equivalent	1285.63	1607.72
Total	Metric tons of CO ₂ equivalent	1467.50	3235.10
Total Scope 1 and Scope 2 emissions per rupee of turnover	Metric tons of CO ₂ equivalent /Cr (INR)	1.56	3.72

Statutory Reports

The Scope 1 and Scope 2 calculations are from the electricity and fuel usage. Futher, Scope 1 and 2 calculations are undertaken using guidelines and emissions factors prescribed by globally accepted standards - USEPA guideline, applicable guidelines of GHG Protocol.

Note: Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

There is no Independent Assessment done.

Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

Yes, we have replaced the boiler at our manufacturing unit to state-of-the-art bio-based briquette boiler that is fitted with a dust collector, thus eliminating particulate discharge and reducing our CO_2 emissions.

Provide details related to waste management by the entity, in the following format:

Parameter	FY 2023-24	FY 2022-23
Total Waste generated (in metric tonnes)		
Plastic waste (A)	3	0
E-waste (B)	0	0.2
Bio-medical waste (C)	NA	NA
Construction and demolition waste (D)	NA	NA
Battery waste (E)	11.6	6.4
Radioactive waste (F)	NA	NA
Other Hazardous waste. Please specify, if any. (G)		
ETP Sludge & Residue (MT)	27	78
Discarded Barrels	1,373	1,100
Other Non-hazardous waste generated (H).		
Corrugated box, Wooden Scrap, MS scrap, Glass (MT)	123	76
Total (A+B+C+D+E+F+G+H)	1537.6	1260.6
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)	1.63	1.45

Business Responsibility and Sustainability Report



Parameter	FY 2023-24	FY 2022-23
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP)	0.07	0.06
(Total waste generated / Revenue from operations adjusted for PPP)		
PPP for India is taken as 22.4 for FY 24 & 22.17 for FY23		
Source: IMF		
Waste intensity in terms of physical output		
Waste intensity (optional) – the relevant metric may be selected by the entity		
For each category of waste generated, total waste recovered through recycli operations (in metric tons)	ing, re-using or othe	r recovery
Category		
(i) Recycled		
Corrugated Box, MS Scrap, Wooden scrap, Glass – (MT)	123	76
Hazardous Waste Discarded Barrels (MT)	1,373	1,100
E-waste	0	0.2
(ii) Re-used		
(iii) Other recovery operations		
Total	1496	1176.2
For each category of waste generated, total waste disposed by nature of dis	posal method (in m	etric tons)
Category		
(i) Incineration	-	-
(ii) Landfilling	-	-
(iii) Other disposal operations	41.6	84.4
Total	41.6	84.4

Note: We have calculated and updated the total waste from battery and discarded barrels for the current and previous year

Note: Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

There is no Independent Assessment done.

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

Hazardous waste generated is treated by chemical, thermal, biological, physical methods. Chemical methods include ion exchange, precipitation, oxidation and reduction, and neutralization.

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details:

Not Applicable. The company does not have any offices or manufacturing facility in the vicinity of any ecologically sensitive area.

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Not Applicable. The Company has no operations/offices in/around ecologically sensitive areas..

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India, such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

The Company is compliant with all applicable environmental laws/regulations/quidelines and there were no non-compliances.

Business Responsibility and Sustainability Report

Leadership Indicators

Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):

For each facility/plant located in areas of water stress, provide the following information:

- (i) Name of the area: Nil
- (ii) Nature of operations: Nil
- (iii) Water withdrawal, consumption and discharge in the following format:

Statutory Reports

The Company does not withdraw, consume or discharge water in areas of water stress.

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

The Company has calculated its Scope 1 and 2 emissions and has not calculated its Scope 3 emissions.

With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

The Company has no operations/offices in/around ecologically sensitive areas.

4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions/effluent discharge/waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

S. No	Initiative Take	Details of Initiative	Outcome of the initiative			
1	Manual Blending		Reductions in Chemical Oxygen Demand (COD) load entering the effluent.			
		the Effluent Treatment Plant (ETP) as part of the vessel cleaning process.	Decreased consumption of alfodate soap solution.			
			Reduced operational costs of ETP through load reduction.			
2	Green Initiative to reduce calorific value (CV)	ETP chemical sludge having high CV >2500 cal/gm this results our sludge getting disposed off by incineration method instead of landfilling.	Reduce the incineration sludge by 10.9 MT (i.e. 70% against last FY)			
		Started use to mix 10% lime powder as a stabilizer in ETP sludge to reduce the CV (<2500 cal/gm)				
3	Green Initiative to reduce Energy consumption	Air blower removed and addition air provided from ETP's blowers	Reduce the energy consumption by 19272 Units/ Year			
4	Total Dissolved Solids (TDs) reduction at source	All the washing layers are send to ETP directly for further treatment	Distilled out high TDS stream by neutralizing - 120 MT in the reporting financial year, i.e. 2023-24			
		Segregation of the high TDS washing layer				
		Neutralize the layer by use alkaline & acidic washing layer				



5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

The Company has an established standard disaster management and business continuity plan that guarantees resiliency in business operations and the highest level of safety for employees and assets. The Company makes sure its employees are regularly trained by conducting mock drills and disaster management training for any emergencies. The Company makes sure to adhere to all applicable rules, laws, and standards. The Company has also identified and placed methods for resource allocation, and it constantly analyses client needs by improving internal systems, capabilities, etc.

6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

Not Applicable.

7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

Most of the value chain partners are assessed for environmental impacts.

PRINCIPLE 7 Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators

1. a. Number of affiliations with trade and industry chambers/associations.

SHK, actively participates in various industry and business associations. In total the Company has more than 10 affiliations with trade and industry chambers/associations.

b. List the top 10 trade and industry chambers/associations (determined based on the total members of such a body) the entity is a member of/affiliated to.

S. No.	Name of the trade and industry chambers/associations	Reach of trade and industry chambers/ associations (International/National/State
1	IFRA (International Fragrance Association)	International
2	European Federation of Essential Oils	International
3	International Federation of Essential Oils and Aroma Trades	International
4	FAFAI (Fragrance and Flavours Association of India)	National
5	Quality Circle Forum Of India	National
6	National Safety Council (NSC)	National
7	Indian Chemical Council	National
8	CHEMEXIL	National
9	Patalganga & Rasayani Industries Association	State
10	Bombay Chamber of Commerce & Industry	State
11	Mulund Kurla MARG (Mutual Aid Response Group)	State
12	Maharashtra Economic Development Council	State

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.

There are no corrective action taken or underway on any issues based on orders from authorities with respect to anticompetitive conduct.

Leadership Indicators

Details of public policy positions advocated by the entity:

Nil

Corporate Overview

PRINCIPLE 8: Businesses should promote inclusive growth and equitable development

Essential Indicators

Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current 1. financial year.

There are no Projects in the financial year 2023-24 that attracts the requirements of Social Impact Assessment.

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

There are no projects in the financial year 2023-24 that attracts the requirements of Rehabilitation and Resettlement.

Describe the mechanisms to receive and redress grievances of the community.

Yes, the Company has formalized a Grievance Redressal Policy that forms a transparent and fair redressal system that is easily accessible to all Stakeholders. The Policy clearly lays out the process to be followed by a Stakeholder to raise a grievance for redressal. More details can be accessed here: https://keva.co.in/investor-updates/#92-178-policies

Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2023-24	FY 2022-23
Directly sourced from MSMEs/ small producers	17.1%	20.8%
Sourced directly from within the district and neighboring districts	57.67%	68.66%

Job creation in smaller towns - Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost

Location	FY 2023-24	FY 2022-23
Rural	3.9%	4.3%
Semi-urban	-	-
Urban	0.2%	0.3%
Metropolitan	95.9%	95.4%

Leadership Indicators

Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Not Applicable.

Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

There are no projects in aspirational districts.

3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalised /vulnerable groups? (Yes/No)

Yes, SHK does have a procurement preference in place. SHK works with local farmers to obtain some of the raw materials for fragrances. SHK actively takes steps towards training farmers and providing them with support on growing crops for fragrances and essential oils.



(b) From which marginalised/vulnerable groups do you procure?

SHK thinks beyond business and undertakes various initiatives to improve the lives of the lower socio-economic sections of the society. The Company takes steps towards procuring raw materials from farmers.

(c) What percentage of total procurement (by value) does it constitute?

SHK procures raw materials from farmers in the district and neighboring districts. Most of these farmers are from marginalised /vulnerable groups. Company procures an approximate of 30% of its raw materials from farmers in the district and neighboring districts.

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

Company owns various Intellectual Property based on traditional knowledge. Company has developed 10 molecules and filed various patent applications in respect of molecules, systems and processes.

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Not Applicable.

6. Details of beneficiaries of CSR Projects:

Please share details of CSR activities for the current year.

S. No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
1	Sports empowerment by providing sponsorship	140	-
_ 2	Supporting school and infrastructure facilities	120	100%
3	Partnering with programmes for empowerment of women and children's education	280	100%
4	Supporting school infrastructure facilities at Vidya Mandir, Kolhapur.	500	100%
5	Engagement of Apprentices	70	100%
6	Infrastructure development - Support for construction of facility centre for villagers	250	100%
7	Infrastructure development - Construction of water tank for villagers in Lohop (PHC)	750	100%
8	Construction of toilets for female students in Janata Vidhyalaya School in Mohopada	50	100%
9	Providing computer for ZP school in Turade	50	100%
10	Shed / upgradation of infrastructure for ZP School at Vashivali	50	100%
11	Upgradation of ZP School - Vashivali gaon	75	100%
12	Books distribution	1000	100%
13	E Class room for Vadgaon ZP School	79	100%
14	Partnering for Climate Shala - a programme to empower children to become advocates for climate action and social justice and to contribute to well - being of our planet	370	100%

PRINCIPLE 9: Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

Yes, the Company has a mechanism in place to receive and respond to consumer complaints and feedback. The Company has formalized a Grievance Redressal Policy that forms a transparent and fair redressal system that is easily accessible. The Policy clearly lays out the process to be followed by any Stakeholder to raise a grievance for redressal. More details can be accessed here: https://keva.co.in/investor-updates/#92-178-policies

2. Turnover of products and/services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	NA
Safe and responsible usage	NA
Recycling and/or safe disposal	NA

Note: Most of the products are directly sold to other businesses. SHK updates all products with Safe and responsible usage information as well as the Material Safety Sheet mentions details with regard to recycling and safe disposal.

3. Number of consumer complaints in respect of the following:

	FY 20	023-24	Remarks	FY 2022-23		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy	0	0	NA	0	0	NA
Advertising	0	0	NA	0	0	NA
Cyber-security	0	0	NA	0	0	NA
Delivery of essential services	0	0	NA	0	0	NA
Restrictive Trade Practices	0	0	NA	0	0	NA
Unfair Trade Practices	0	0	NA	0	0	NA
Other	105	0	Other includes - Transport, QC, Packing, Dispatch, Blending, Procurement, System, Agent, Customer.	151	0	Other includes - Transport, QC, Packing, Dispatch, Blending, Procurement, System, Agent, Customer.

 $Note: Complaints\ listed\ under\ others\ represent\ complaints\ from\ Vendors.\ SHK\ is\ a\ Business-to-Business\ Company.$

4. Details of instances of product recalls on account of safety issues:

Aspect	Number	Reason for Recall
Voluntary recall /Mock recall	0	NA
Forced recall	0	NA

Note: There have been no product recalls in the Financial Year 2023-2024.



5. Does the entity have a framework/policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, the Company has a policy on Cybersecurity, Link - https://keva.co.in/investor-updates/#92-178-policies.

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty/action taken by regulatory authorities on safety of products/services.

Yes. SHK provides information as per the laws of the specific country and the company also conducts survey with regard to consumer satisfaction. There are no issues with respect to advertising, cyber security and data privacy of customers.

- 7. Provide the following information relating to data breaches:
 - a. Number of instances of data breaches
 - b. Percentage of data breaches involving personally identifiable information of customers
 - c. Impact, if any, of the data breaches

There have been no incidents of data breaches in the financial year 2023-2024.

Leadership Indicators

 Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).

The Company has a website which provides all necessary information on the products and services. Further details can be found at: https://keva.co.in/investor-updates/#92-178-policies

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

SHK provides the Safety data sheets and technical data sheets to all its customers.

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

SHK does not deal with any essential services.

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

Yes. SHK provides information as per the laws of the specific country and the company also conducts survey with regard to consumer satisfaction.

- 5. Provide the following information relating to data breaches:
 - a. Number of instances of data breaches along-with impact
 - b. Percentage of data breaches involving personally identifiable information of customers

There have been no data breaches.