

**Regd. Off. :** 9, D. D. A. Market, Katwaria Sarai, Opposite Qutab Hotel, New Delhi-110 016  
**Works :** 57/1, Site-IV, Industrial Area, Sahibabad-201 010, Distt. Ghaziabad (U.P.) Ph.: 0120-4333427, 4167628  
**Fax :** 91-120-4167630 **Website :** www.cranexltd.com **Email :** cranex1@yahoo.com, info@cranexltd.com

Dated: 13<sup>th</sup> January, 2025

To,  
The Corporate Service Department  
Bombay Stock Exchange Limited  
Phiroze Jeejeebhoy Towers,  
Dalal Street, Mumbai-400001

**SCRIP CODE: 522001- CRANEX LTD**  
**ISIN: INE608B01010**

**Subject: Statement of Investor Complaint under Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended (“SEBI LODR Regulations”) for the quarter ended 31<sup>st</sup> December 2024**

Dear Sir/Ma’am,

Pursuant to Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (“Listing Regulations”) read with Circular no. SEBI/HO/CFD/CFD-PoD-2/CIR/P/2024/185 dated 31<sup>st</sup> December 2024 issued by the Securities and Exchange Board of India (“SEBI Circular”), we are enclosing the Investor Grievance Redressal Report of the Company for the quarter ended 31<sup>st</sup> December 2024 as “Annexure –A”.

Further, we are also enclosing the copy of the certificate received from M/s. Beetal Financial & Computer Services (P) Ltd., Registrar and Share Transfer Agent of the Company for the quarter ended 31<sup>st</sup> December 2024 under Regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements), Regulations, 2015 as “Annexure –B”.

Please note that the said Investor Grievance Redressal Report has been filed in XBRL Format as well, in addition to this disclosure.

Kindly take the same on your records and acknowledge the receipt for the same.

Thanking you.

Yours Sincerely,

**For Cranex Limited**

**Heena Sharma**  
**Company Secretary and Compliance Officer**

Encl: As above

Annexure –A

**INVESTOR GRIEVANCE REDRESSAL REPORT**

<b>Investor Grievance Redressal Report for the quarter ended 31<sup>st</sup> December, 2024</b>	
No. of investor complaints pending at the beginning of Quarter	0
No. of investor complaints received during the Quarter	1
No. of investor complaints disposed-off during the Quarter	1
No. of investor complaints those remaining unresolved at the end of the Quarter	0

**BEETAL****BEETAL FINANCIAL & COMPUTER SERVICES (P) LTD.**

(SEBI approved category I Registrar &amp; Share Transfer Agents SEBI Reg. No.: INR 000000262)

CIN No: U67120DL1993 PTC 052486

**Regd&Admn. Office:** BEETAL HOUSE, 3<sup>rd</sup> Floor, 99 Madangir, Behind LSC

Near Dada HarsukhdasMandir, New Delhi-110062, Phone: 011-29961281-83

Fax: 011-29961284 Email: [beetal@beetalfinancial.com](mailto:beetal@beetalfinancial.com) ,Web Site: [www.beetalfinancial.com](http://www.beetalfinancial.com)

BTL/IG/Q-3/2024-2025/43

**Dated: 10/01/2025****CRANEX LIMITED**9 DDA MARKET,  
KATWARIA SARAI,  
NEW DELHI  
110016

Dear sir,

As desired by you, we append below the status of complaints received during the quarter **OCTOBER2024 to DECEMBER 2024**

COMPLAINT RECEIVED FROM	OPENING BALANCE	RECEIVED	RESOLVED	PENDING
<b>SEBI</b>	<b>NIL</b>	01	01	<b>NIL</b>
<b>BSE/NSE</b>	<b>NIL</b>	NIL	NIL	<b>NIL</b>
<b>SHAREHOLDERS/INVESTORS</b>	<b>NIL</b>	NIL	NIL	<b>NIL</b>
<b>ODR Smart Portal</b>	<b>NIL</b>	NIL	NIL	<b>NIL</b>

Please note that Complaint (s) appearing in the SEBI column consist of Complaint received in our SCORE portal only.

This certificate is issued in accordance to Reg 13 of **SEBI ( LODR) Regulations, 2015**

Thanking you,

Yours sincerely,

For BEETAL

Financial &amp; Computer services Pvt. Ltd.

(Punit Mittal)

General Manager