Karnataka Bank Ltd.

Your Family Bank, Across India

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Regd. & Head Office P. B. No.599, Mahaveera Circle Kankanady Mangaluru – 575 002 Phone : 0824-2228184 E-Mail : Comsec@ktkbank.com Website : <u>www.karnatakabank.com</u> CIN : L85110KA1924PLC001128

SECRETARIAL DEPARTMENT

23.10.2024

HO:SEC:189:2024-25

To:

The Manager Listing Department **National Stock Exchange of India Limited** Exchange Plaza, C-1, Block G Bandra-Kurla Complex Bandra (E), Mumbai-400051 **Scrip Code: KTKBANK** The Manager Listing Department **BSE Limited** Phiroze Jeejeebhoy Towers Dalal Street Mumbai-400001 **Scrip Code: 532652**

Madam/Dear Sir,

Sub: Intimation under SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015- Submission of copy of presentation for Analysts / Institutional Investors on unaudited Financial Results for the quarter and half year ended September 30, 2024

We refer to our earlier letter no. HO:SEC:184:2024-25 dated 16.10.2024 intimating about the scheduling of Q2/H1FY25 Earning's Audio Conference Call for Analysts/Institutional Investors to be held on Wednesday, 23.10.2024 at 06:00 PM IST and also the modalities in connection therewith.

In compliance with the provisions of Regulation 30 read with Para A of Part A of Schedule III and other applicable provisions of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we enclose herewith the copy of the presentation for Analysts / Institutional Investors on unaudited financial results of the Bank for the quarter and half year ended September 30, 2024. The analyst presentation has been hosted on the website of the Bank and the same is available under the link given below: https://karnatakabank.com/investors/quarterly-results

This is for your kind information and dissemination.

Yours faithfully,

Sham K Company Secretary & Compliance Officer

INVESTOR PRESENTATION Q2 FY25



Banking with Legacy, Embracing the Future 100 Years of Trust & Excellence

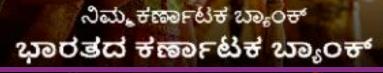


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आपका कर्णाटका बैंक **भारत का कर्णाटका बैंक**



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Aap Ka Karnataka Bank Bharat Ka Karnataka Bank

Aap ka Karnataka Bank **Bharat ka Karnataka Bank**

XXX Karnataka Bank

100-Year-Old Private Sector Bank





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Independent Board and Experienced Management Team

Financial Highlights

Accelerating our Transformation Journey

Our Strengths and Strategies

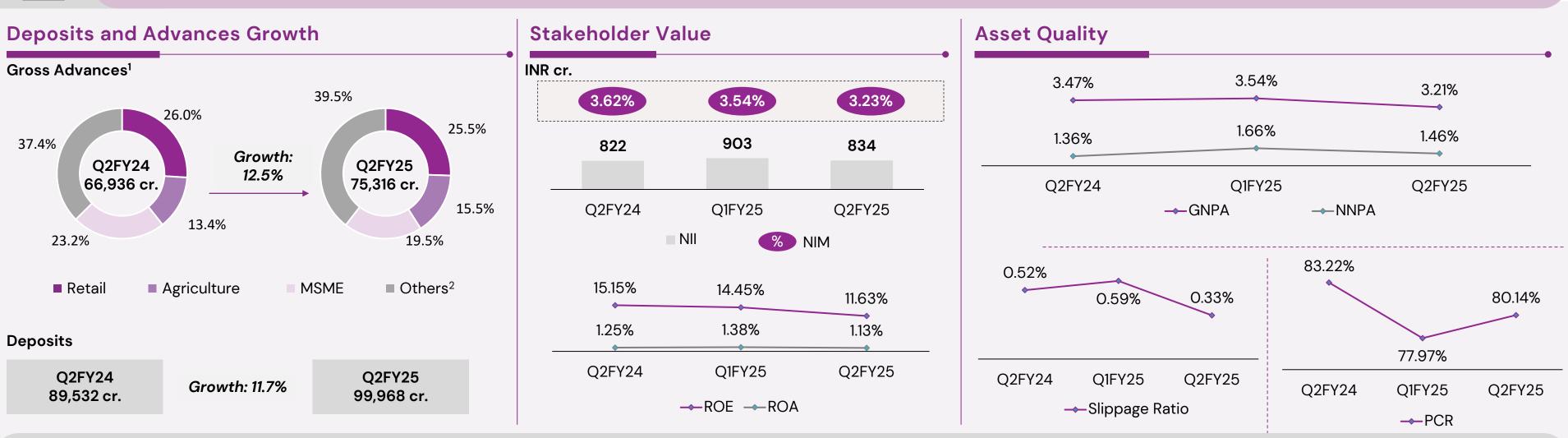


Key Achievements During Q2 FY25

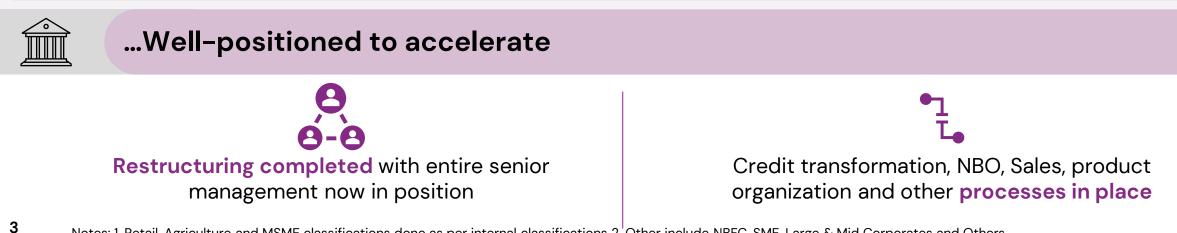
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Beginning of transformative steps leading to stable financial position...

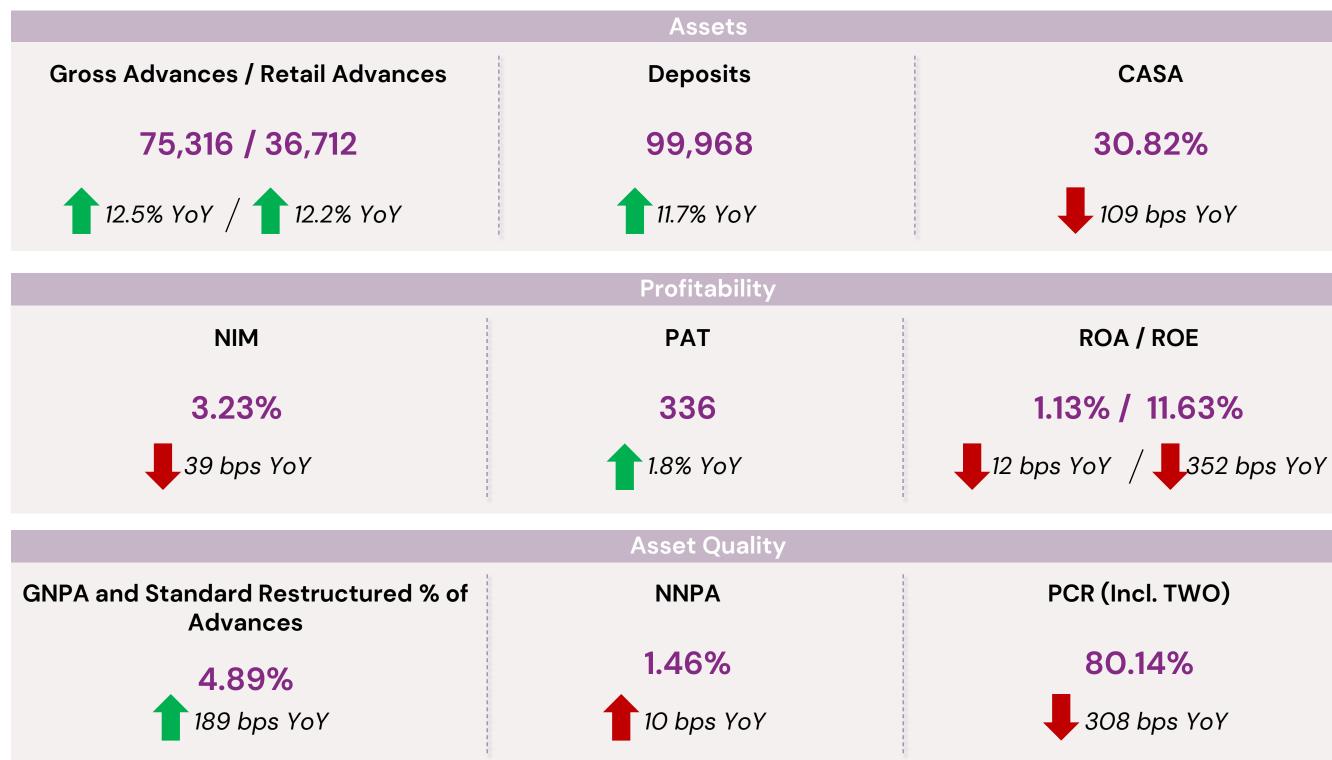


During the Quarter, the Bank has consciously let go of low-yielding Bulk/PSU advances and high-cost deposits. While this has impacted profitability during the period, we view this as a transitionary effect. Once the retail engine gains momentum, we will see significant improvement in yields, and consequently in ROA and ROE as well.





Q2 FY25 Performance at a Glance



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- Conscious reduction in opportunistic (PSU/Bulk) advances as rates were not favorable
- Retail advances grew by 4% QoQ from INR 35,313 crores of Q1
- Mid Corporate national and regional structures are in place.
- 8-10% of overall advances • would be replaced by direct to corporate lending at a higher yield
- Bulk advances were not pursued in Q2 as the rates were not favorable.
- Sales and Regional structures • for CASA and retail term deposits are in place to capitalize on upcoming growth opportunities



Q2 FY25 Performance at a Glance

Profitability*

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- NII improved by 1.4% YoY (QoQ decreased 7.7%) on the back of increase in Interest Income to INR 2,234 Cr in Q2 FY25. Excluding one time IT refund of INR 81 Cr received in Q1FY25, QoQ NII growth would have been 1.5%
- ▶ NIM declined by 39 bps YoY to 3.23% in Q2 FY25, decreased 31 bps QoQ.
- PAT improved 1.8% YoY reaching INR 336 Cr but declined by 16.1 % QoQ.
- ▶ As a result, ROA and ROE declined by 25 bps and 282 bps QoQ standing at 1.13% and 11.63% respectively

Asset Quality and Liability

- ▶ In line with our guidance, Gross NPA decreased to 3.21% as on 30th September 2024 and a significant improvement of 26 bps from 30th September 2023
- ▶ Net NPA increased marginally from 1.36% as on 30th September 2023 to 1.46% as on 30th September 2024 but decreased by 20bps QoQ as compared to 1.66% in Q1 FY25
- Credit Cost improved due to lower slippages in Q2 FY25. Credit cost for the guarter stood at 0.09% as against 0.17% in Q2 FY24 and 0.11% in Q1 FY25
- ▶ CASA ratio reduced to 30.82% from 31.91% in Q2 FY24 and 30.54% in Q1 FY25.

Distribution

- Expansion of Co-lending portfolio by stitching new partnership with M/s. Ugro Capital
- Launched liability DIY platform for SA and Dormant Account Activation
- First Bank to get onboarded on ONDC rails to offer Personal Loan product
- Inaugurated 4 branches across 4 region in India to expand Karnataka bank's geographical reach

Product and Digitization

- Launched multiple new products to facilitate growth of CASA and deposits by providing improved offerings to customers
- ▶ Digital footprint increased by 1.2 lakh+ additional mobile application downloads during Q2 FY2O25
- ▶ 76,000+ new debit cards added to KBL's network during Q2 FY2025

* Additionally, due to changes in accounting policy with respect to 'Investments', transitional adjustments on account of 'Available For Sale' ('AFS') portfolio and other securities has been credited to "AFS Reserve" and opening "Revenue Reserve". Had the Bank continued to follow the earlier accounting policy, income on investments would have been lower by Rs. 15.01 crore, Other Income would have been higher by Rs. 86.16 Crore and profit before tax would have been higher by ₹ 71.16 crore





Strengthening of Management, making the Organization Future Ready



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Srikrishnan H

MD & CEO Former MD & CEO, Jio Payments Bank; ED, Yes Bank; Founding Team, HDFC Bank



Pankaj Gupta

Chief Digital & Marketing Officer Formerly at Sify Technologies, HCL Services, Wipro Infotech



Venkat Krishnan **Chief Information Officer** Former CTO, IndusInd Bank; CIO, Ujjivan SFB; CTO, Yes Bank



Ravichandran S

Head - Credit Sanctions 38 years veteran at Karnataka Bank



Sreenivas Mylavarapu

Head - Retail Lending, SME, MSME & Agri 23 years of experience in secured and unsecured lending



Sekhar Rao

Executive Director Former COO, CSB Bank; National Head, RBL; Co-Founder, Savvy India



Gurumurthy R K

Head – Treasury Formerly at DBS Bank, Laxmi Vilas Bank, Bank One, ING Vysya Bank



Vinaya Bhat P J

Chief Compliance Officer 27 years veteran at Karnataka Bank



Jayanagaraja Rao S

Head - Branch Banking 27 years veteran at Karnataka Bank



Venkateswarlu Mallineni

Head – Liabilities Assets 24 years experience experience in Retail **Banking and Liabilities Business**







Chief Financial Officer Former CFO, NSDL Payments Bank; Dy-VP, Finance & Accounts, Axis Bank



Ramaswamy Subramanian

Chief Product Officer Former CPO, Dvara KGFS; Head -Products, Suryoday SFB



Niranjan Kumar

Chief Human Resources Officer Former Head HRBP at HDFC Bank



Giridhar Rajaram

Head - Wholesale & Mid-Corporate Banking Former Mid-Corporate at DBS Bank and SAB



...Guided by an Independent Board

With no Shareholder Holding >5% Share Capital in the Bank



P Pradeep Kumar

Part Time Chairman, Independent Director Former MD, State Bank of India



Justice A V Chandrashekar

Independent Director Former Judge, High Court of Karnataka



Srikrishnan H.

MD & CEO



Uma Shankar

Independent Director Former ED, Reserve Bank of India



Sekhar Rao Executive Director



Dr D S Ravindran

Independent Director Former Principal Secretary, Govt. of Karnataka



B R Ashok Non-Executive Director Partner, M S K C & Associates



Balakrishna Alse S

Independent Director Former ED, Oriental Bank of Commerce



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Kalmanje Gururaj Acharya

Independent Director Senior Partner, M/s. K G Acharya & Co.; Former Independent Director, State Bank of Mysore



Jeevandas Narayan

Independent Director Former MD, State Bank of Travancore; Deputy MD, State Bank of India



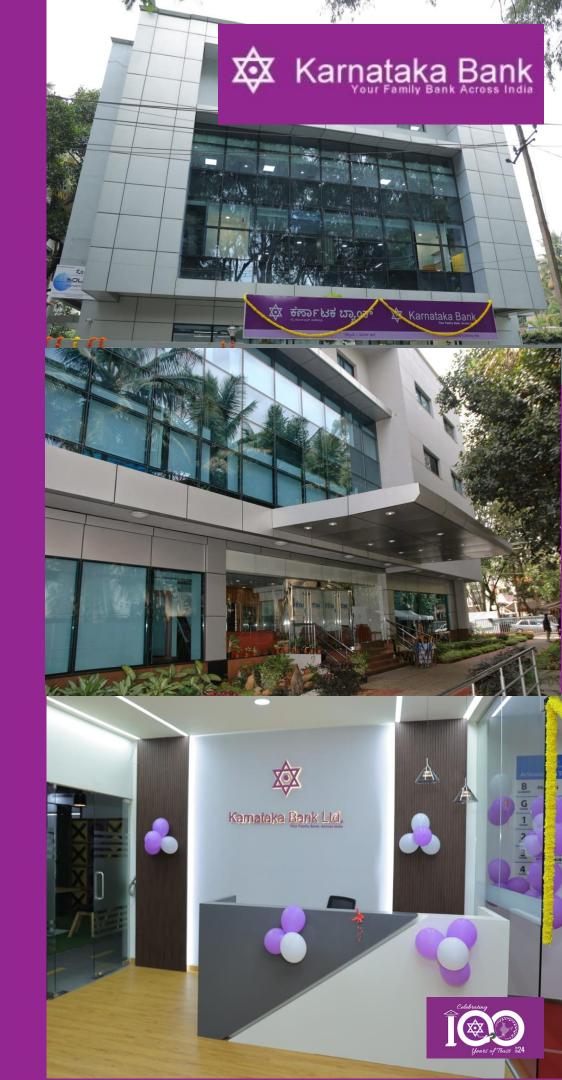
Harish H V

Independent Director Former Partner, Grant Thornton; Founder ECube Investment Advisors



Banking with Legacy, Embracing the Future Celebrating 100 years of trust







Particulars	Q2FY25	Q1FY25	Growth Q-o-Q	Q2FY24	Growth Y–o–Y
Total Business	175,284	175,619	(0.2%)	156,468	12.0%
Gross Advances / % Retail	75,316 / 48.7%	75,455 / 46.8%	(0.2%) / 194bps	66,936 / 48.9%	12.5% / (15bps)
Deposits	99,968	100,164	(0.2%)	89,532	11.7%
Retail Deposits	69,109	69,469	(0.5%)	60,962	13.4%
Gross NPA	3.21%	3.54%	(33bps)	3.47%	(26bps)
Net NPA	1.46%	1.66%	(20bps)	1.36%	10bps
CASA Ratio	30.82%	30.54%	28bps	31.91%	(109bps)
NII	834	903	(7.7%)	822	1.4%
NIM %	3.23%	3.54%	(31bps)	3.62%	(39bps)
ΡΑΤ	336	400	(16.1%)	330	1.8%
ROA	1.13%	1.38%	(25bps)	1.25%	(12bps)
ROE	11.63%	14.45%	(282bps)	15.15%	(352bps)
PCR	80.14%	77.97%	217bps	83.22%	(308bps)





Particulars	Q2FY25	Q1FY25	Growth Q-o-Q	Q2FY24	Growth Y–o–Y
Fee Income or Commission Income	223	229	(2.6%)	197	13.3%
Non-interest Income / Total Income	270 / 2,504	279 / 2,557	(3.3%) / (2.1%)	250 / 2,276	8.2% / 10.0%
Credit Cost	0.09%	O.11%	(2bps)	O.17%	(8bps)
Slippage Ratio	O.3%	0.6%	(26bps)	0.5%	(19bps)
Cost to Income	58.3%	52.8%	552bps	51.3%	699bps
Networth	11,043	10,880	1.5%	8,254	33.8%
Net NPA to Networth	9.8%	11.3%	(148bps)	10.8%	(96bps)
RWA to Total Assets	54.8%	54.9%	(10bps)	54.7%	14bps
CD Ratio	75.34%	75.33%	1bps	74.76%	58bps
Yield on Advances	9.55%	9.52%	3bps	10.09%	(54bps)
Cost of Deposits	5.54%	5.51%	3bps	5.29%	25bps
Cost of Funds	5.58%	5.57%	1bps	5.36%	22bps
CRAR	17.58%	17.64%	(6bps)	16.20%	138bps
Tier-1 Capital	15.93%	15.94%	(1bps)	13.11%	282bps





Particulars	H1FY25	H1FY24
Total Business	175,284	156,468
Gross Advances / % Retail	75,316 / 48.7%	66,936 / 48.9%
Deposits	99,968	89,532
Retail Deposits	69,109	60,962
Gross NPA	3.21%	3.47%
Net NPA	1.46%	1.36%
CASA Ratio	30.82%	31.91%
NII	1,737	1,637
NIM %	3.38%	3.65%
ΡΑΤ	736	701
ROA	1.25%	1.35%
ROE	13.12%	16.52%
PCR	80.14%	83.22%

Growth Y-o-Y	FY24
12.0%	171,059
12.5% / (15bps)	73,002 / 46.6%
11.7%	98,058
13.4%	66,665
(26bps)	3.53%
10bps	1.58%
(109bps)	31.97%
6.1%	3,299
(27bps)	3.52%
5.1%	1,306
(10bps)	1.19%
(340bps)	13.71%
(308bps)	79.22%





Particulars	H1FY25	H1FY24
Fee Income or Commission Income	451	429
Non-interest Income / Total Income	549 / 5,061	573 / 4,559
Credit Cost	0.20%	0.44%
Slippage Ratio	0.9%	1.0%
Cost to Income	55.4%	49.2%
Networth	11,043	8,254
Net NPA to Networth	9.8%	10.8%
RWA to Total Assets	54.8%	54.7%
CD Ratio	75.34%	74.76%
Yield on Advances	9.53%	10.03%
Cost of Deposits	5.53%	5.22%
Cost of Funds	5.58%	5.29%
CRAR	17.58%	16.20%
Tier-1 Capital	15.93%	13.11%

Growth Y–o–Y	FY24
5.2%	928
(4.3%) / 11.0%	1319 / 9,617
(24bps)	O.84%
(9bps)	2.8%
624bps	53.2%
33.8%	10,344
(96bps)	10.9%
14bps	53.9%
58bps	74.45%
(50bps)	9.94%
31bps	5.34%
29bps	5.42%
138bps	18.00%
282bps	16.17%





Balance Sheet

Particulars	H1FY25	H1FY24
Property & Assets		
Cash & Balance With Rbi	7,392.12	6,441.91
Balance With Banks & Money At Call & Short Notice	445.37	443.63
Investments	21,460.28	23,958.23
Advances	73,952.28	65,422.32
Fixed Assets	945.95	875.45
Other Assets	11,915.34	8,714.72
Total	116,111.34	105,856.26
Capital and Surplus		
Capital	377.66	312.87
Reserves & Surplus	10,430.51	7,747.68
Deposits	99,967.99	89,531.73
Borrowings	2,432.34	5,324.21
Other Liabilities & Provisions	2,166.44	2,238.81
Net Profit	736.40	700.96
Total	116,111.34	105,856.26

Growth Y-o-Y

14.8%

1.0%

-10.4%

13.0%

8.1%

43.9%

10.3%

FY24

336.67

24,302.05

71,508.64

914.64

11,366.50

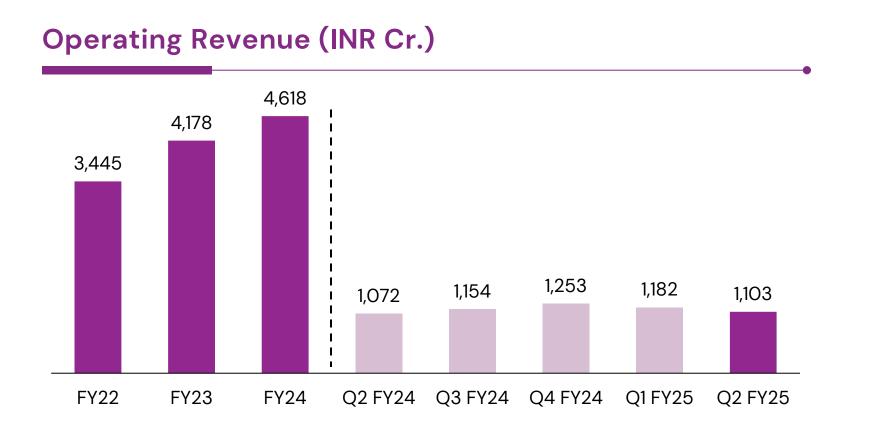
116,084.57

20.7%	377.26
34.6%	9,164.96
11.7%	98,057.83
-54.3%	4,399.53
24.8%	2,778.71
5.1%	1,306.28
10.3%	116,084.57

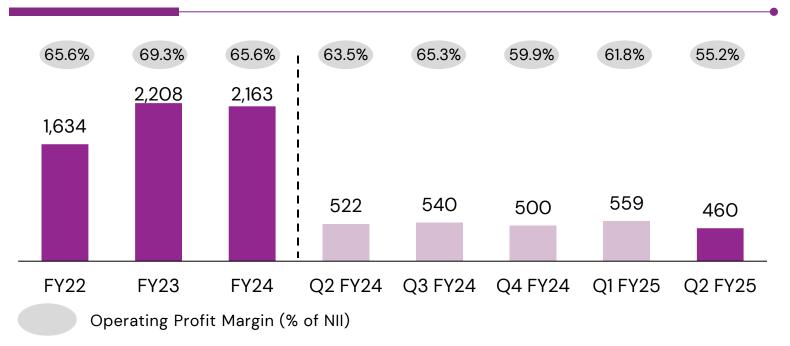


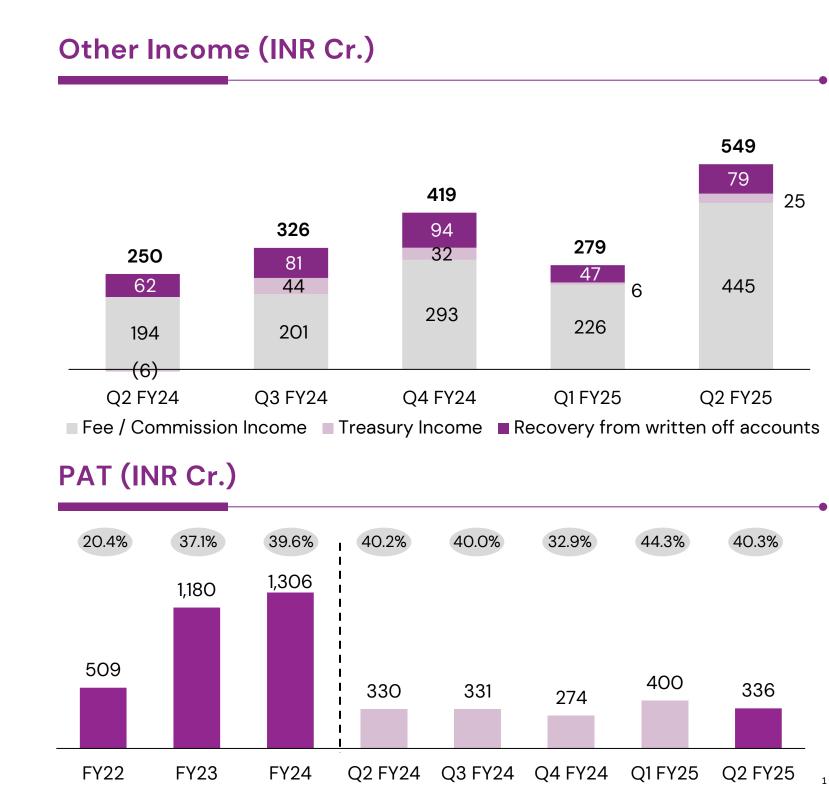


Profitability



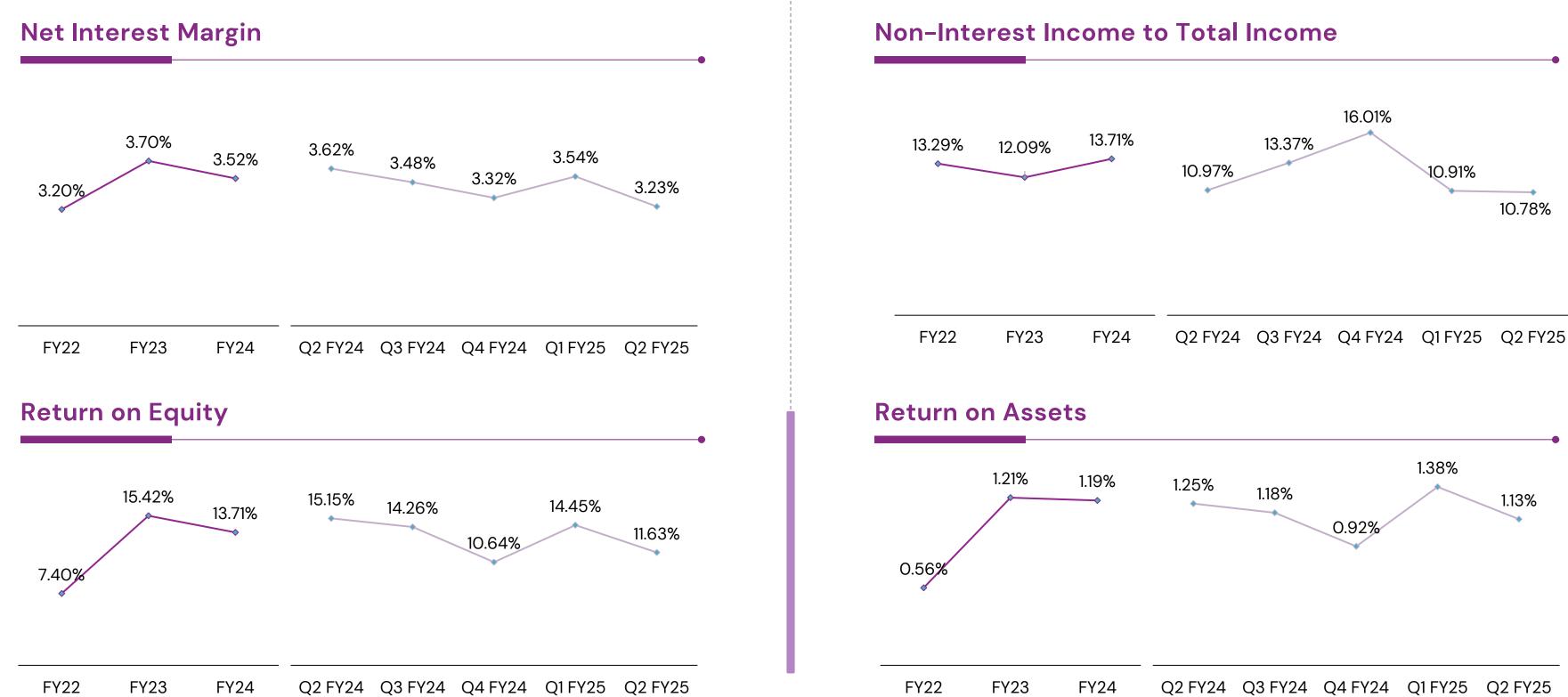
Operating Profit (INR Cr.)





PAT Margin (% of NII)



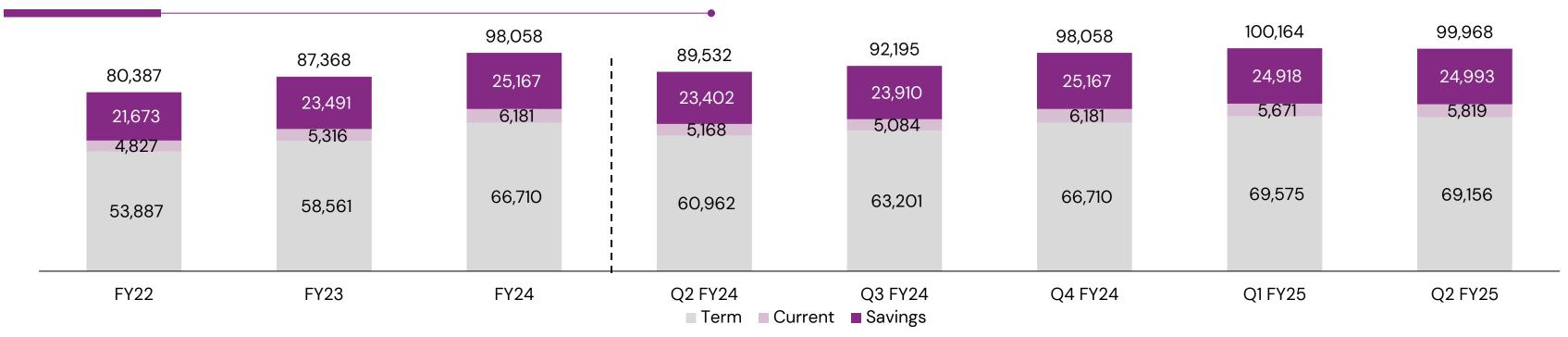




Liability Profile

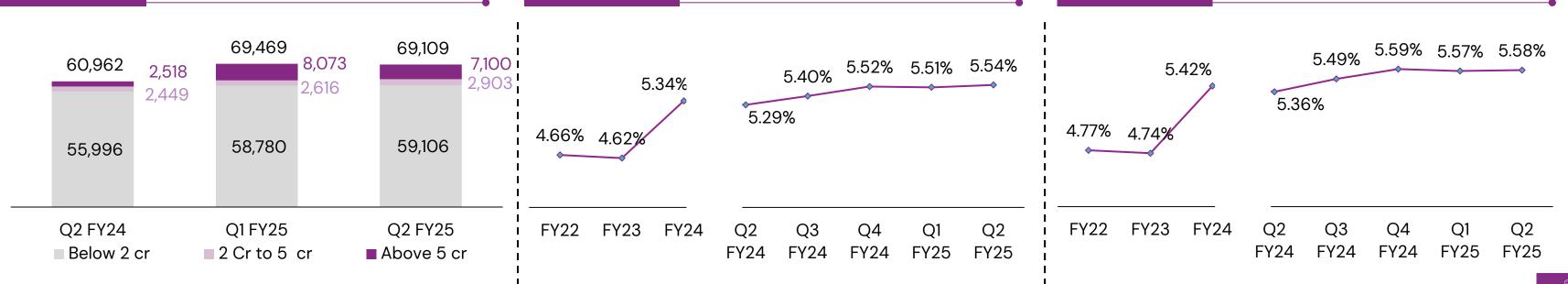


Deposit Profile (INR Cr.)



Retail Term Deposit Breakup¹ (INR Cr.)

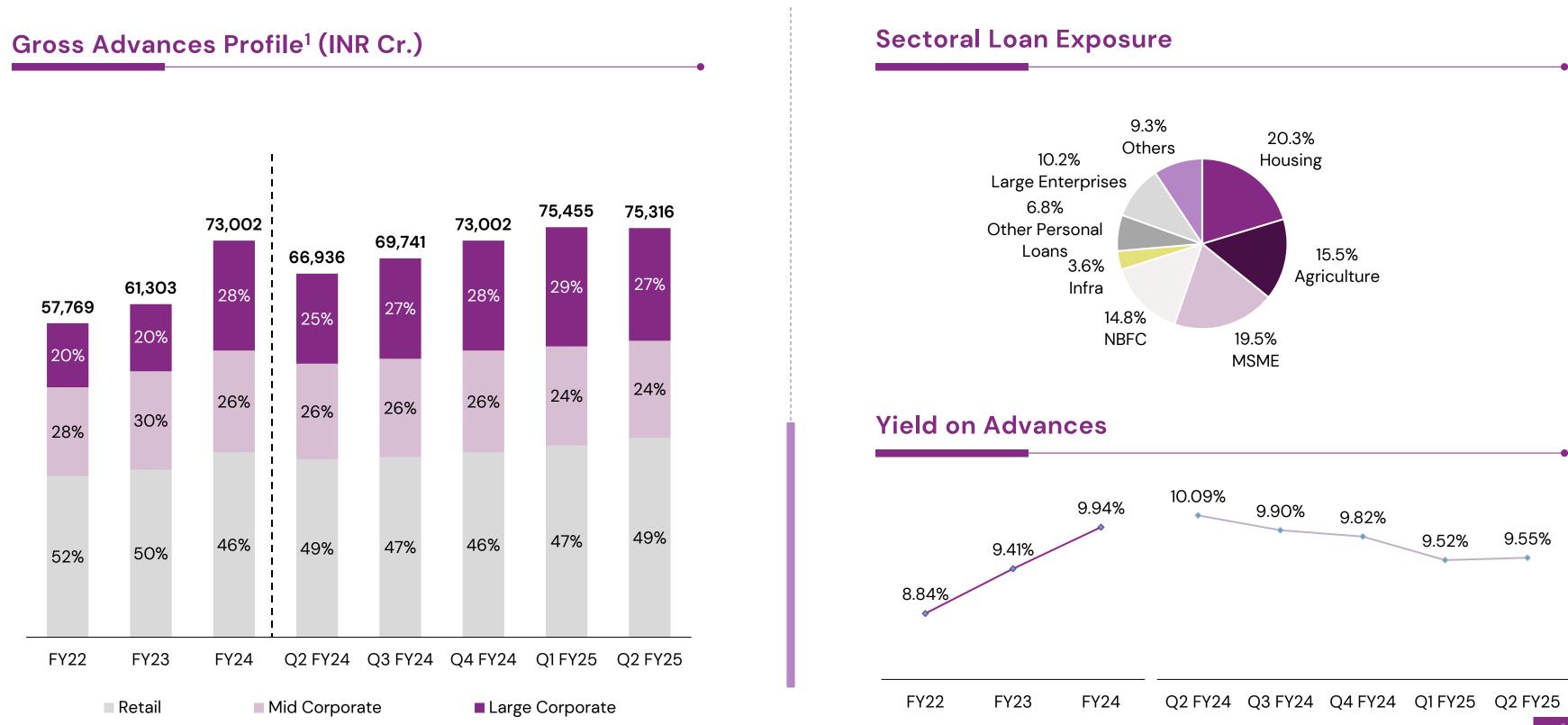
Cost of Deposits



Cost of Funds



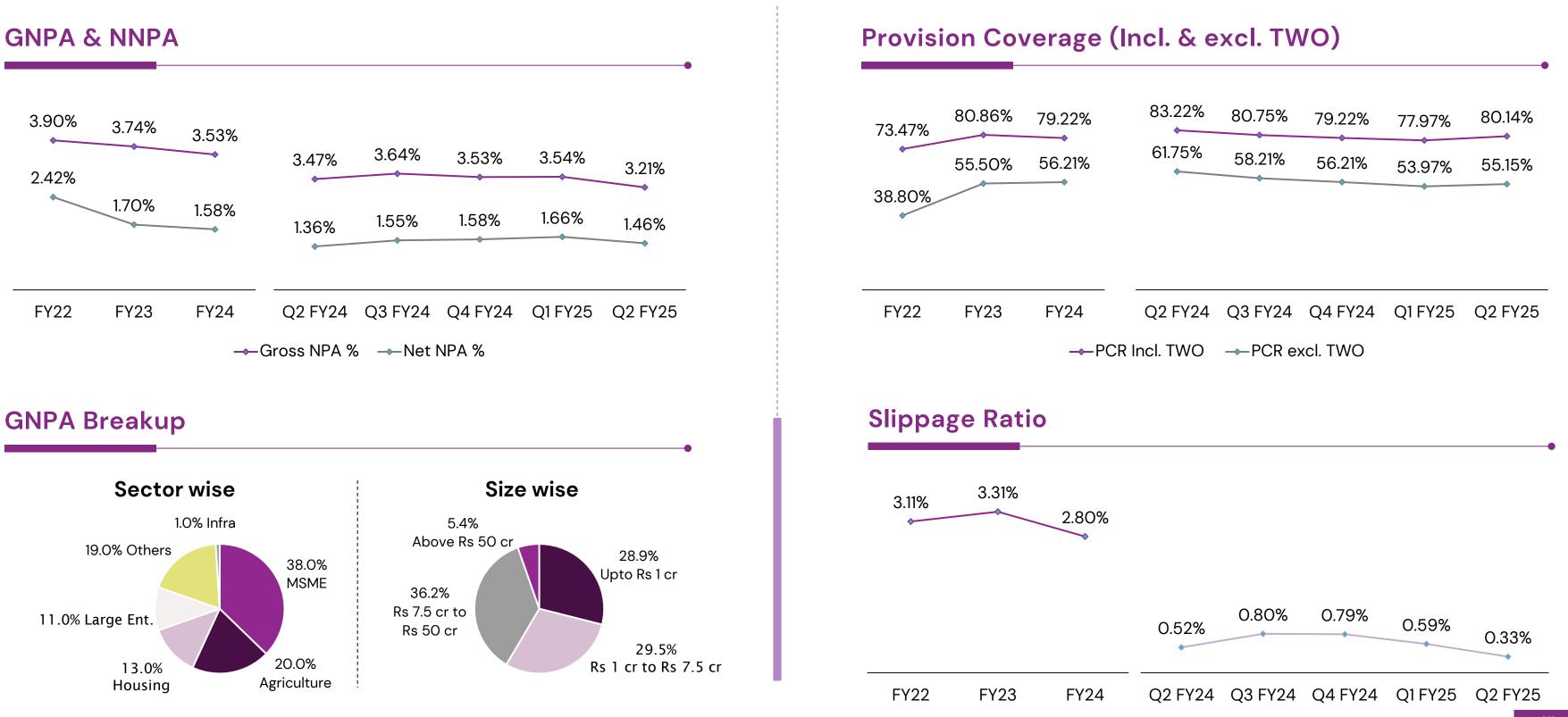
Advances X-X Karnataka Bank



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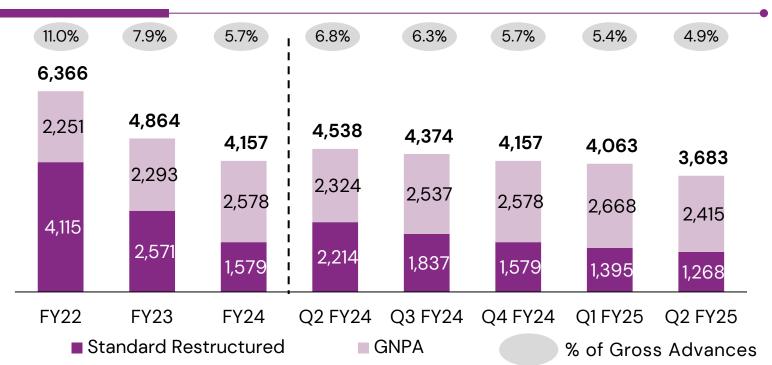




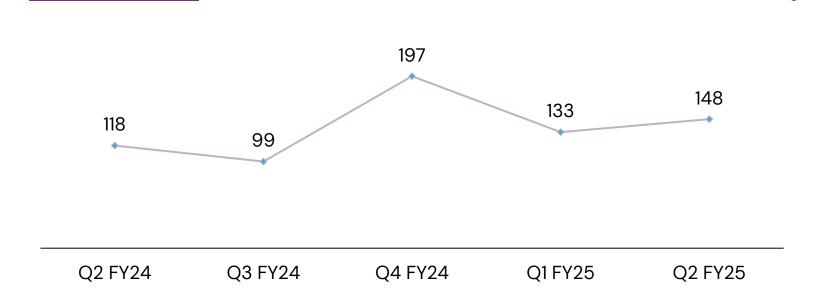
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Restructured Portfolio

GNPA & Restructured Assets (INR Cr.)



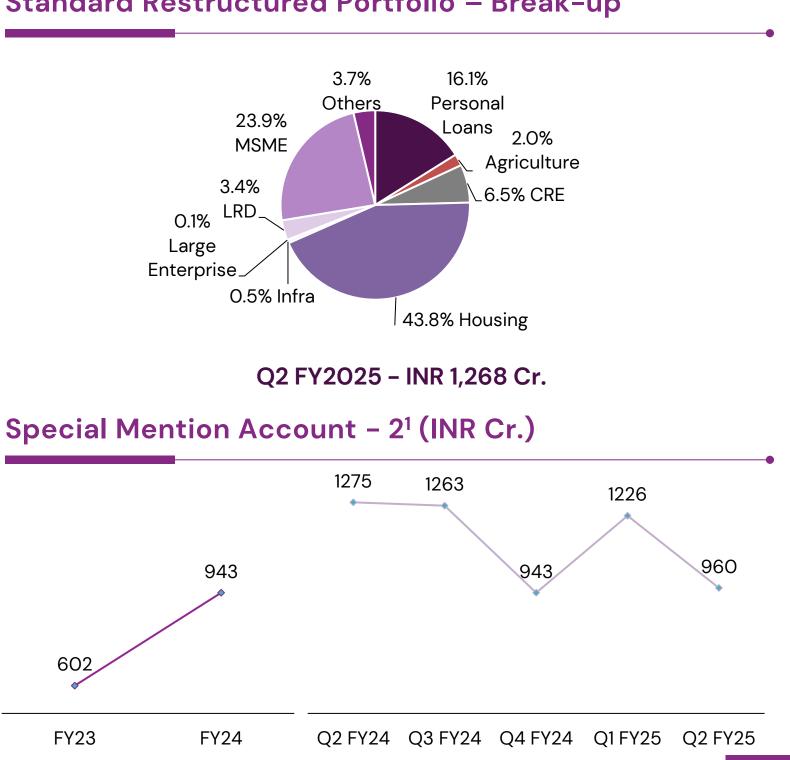
Recoveries (excluded upgraded accounts) (INR Cr.)



Standard Restructured Portfolio – Break-up

602

FY23







Movement of NPA

		Annual		
Particular (INR Cr.)	Q2 FY25	Q1 FY25	Q2 FY24	FY24
Opening Gross NPA	2,668.45	2,578.42	2,315.88	2,292.91
Additions	242.67	416.49	313.68	1,650.20
Sub Total (A)	2,911.12	2,994.91	2,629.56	3,943.11
Slippage ratio	0.33	0.59	0.52	2.80
Reduction				
Up-gradation	181.12	98.70	80.42	355.02
Recoveries (excluding upgraded accounts)	148.01	133.12	117.82	582.45
Technical/ prudential Write Off	167.07	94.64	107.12	427.22
a. Technical written off	163.87	93.38	103.82	395.44
b. Other written off	3.20	1.26	3.30	31.78
c. By Sale	_	-	_	-
Sub Total (B)	496.20	326.46	305.36	1,364.69
Closing Gross NPA (A-B)	2,414.92	2,668.45	2,324.19	2,578.42



Sector-wise Breakup Analysis

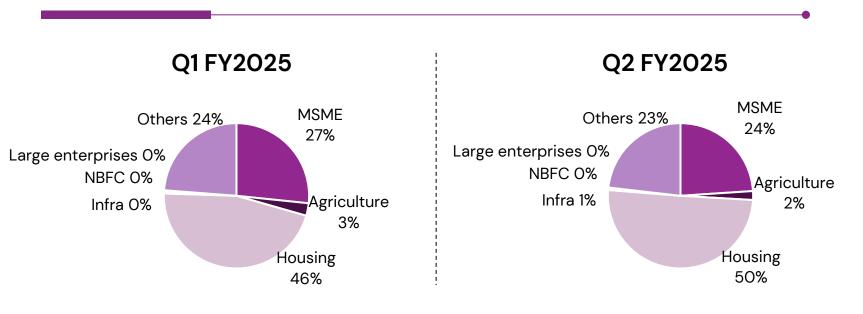
Gross Advances Breakup (INR Cr.)

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	Q2 FY24	Q3 FY24	Q4 FY24	Q1 FY25	Q2 FY25
MSME	15,528	15,425	14,774	14,832	14,677
Agriculture	8,944	9,235	10,029	10,901	11,643
Housing	14,455	14,630	15,006	15,031	15,289
Infra	1,799	2,615	2,167	2,604	2,685
NBFC	10,028	10,466	11,837	11,161	11,120
Large enterprises	5,611	6,563	7,084	8,534	7,678
Others	10,571	10,807	12,105	12,392	12,224
Total	66,936	69,741	73,002	75,455	75,316

Standard Restructured Assets



INR 1,268 Cr.

Non-Performing Assets Breakup (INR Cr.)

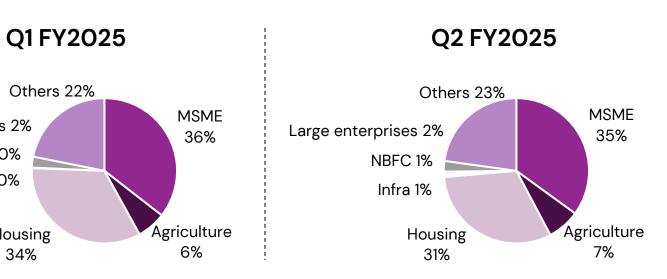
	Q2 FY24	Q3 FY24	Q4 FY24	Q1 FY25	Q2 FY25
MSME	1,113	1,194	1,163	1,011	923
Agriculture	591	627	610	557	485
Housing	255	283	319	423	372
Infra	25	23	14	13	12
NBFC	-	-	-	-	-
Large enterprises	181	203	258	260	256
Others	159	207	214	404	367
Total	2,324	2,537	2,578	2,668	2,415

Special Mention Account Breakup

Large enterprises 2% NBFC 0% Infra 0%

> Housing 34%

INR 1,395 Cr.

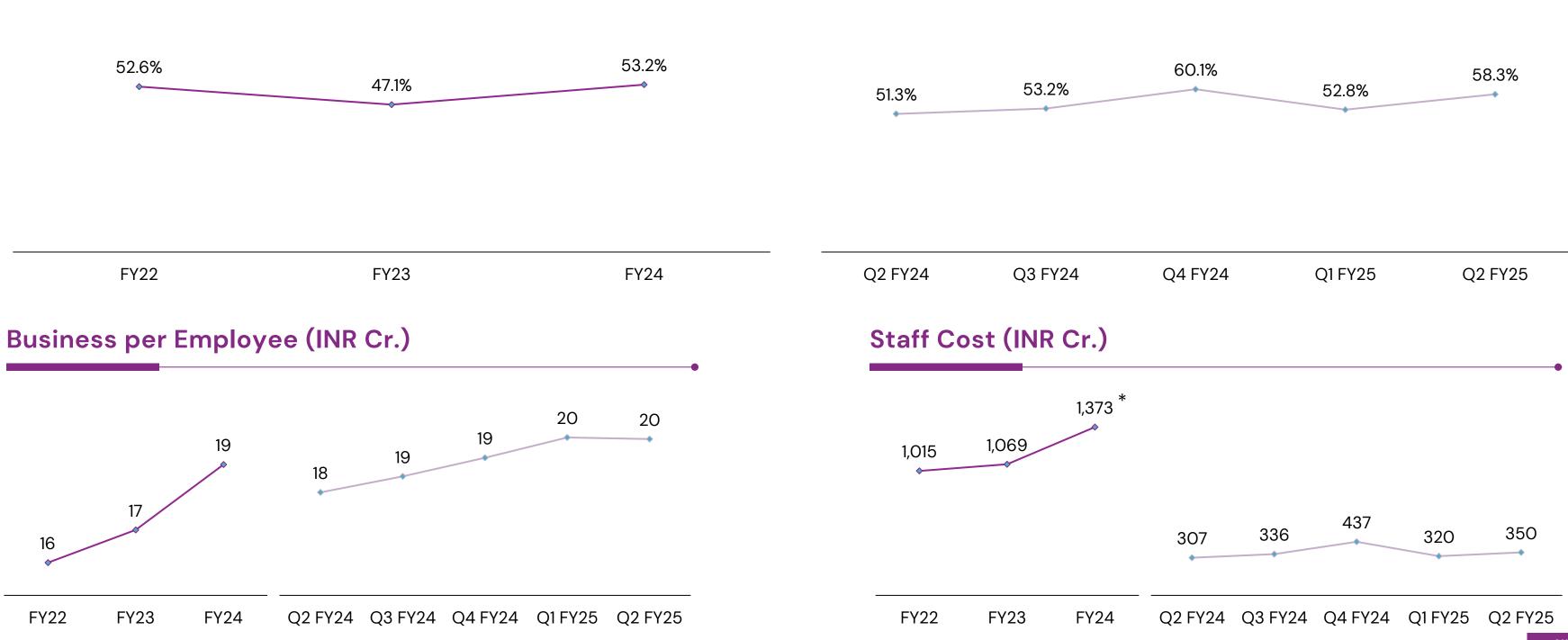


INR 6,645 Cr.

INR 5,403 Cr.



Cost to Income Ratio





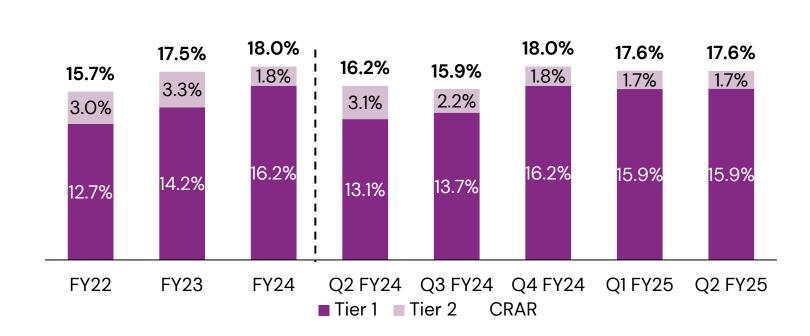
Key Ratios

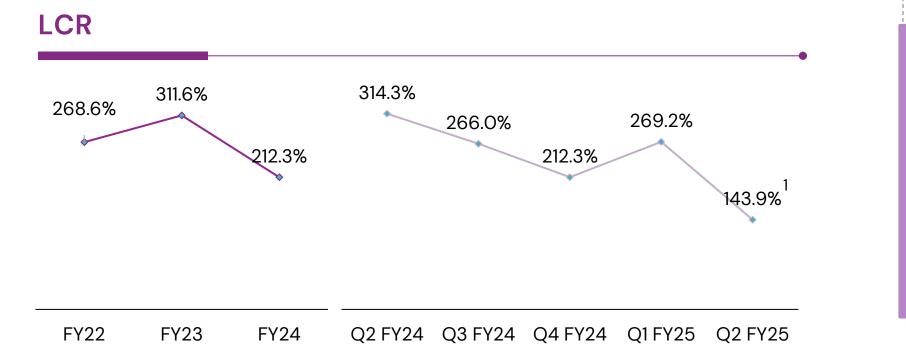
Capital Adequacy Ratio

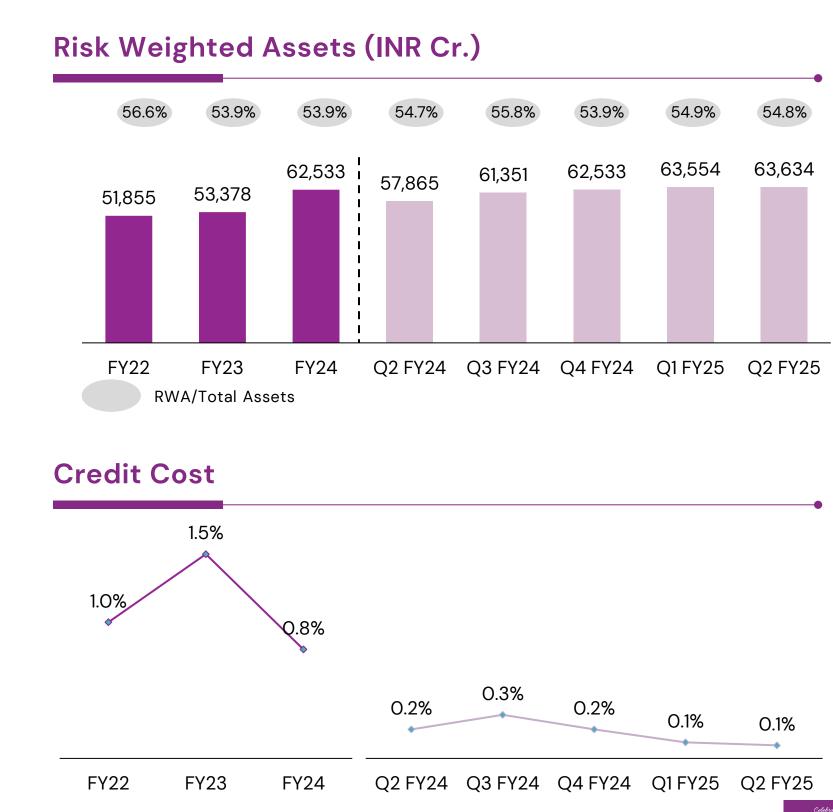
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Karnataka Bank

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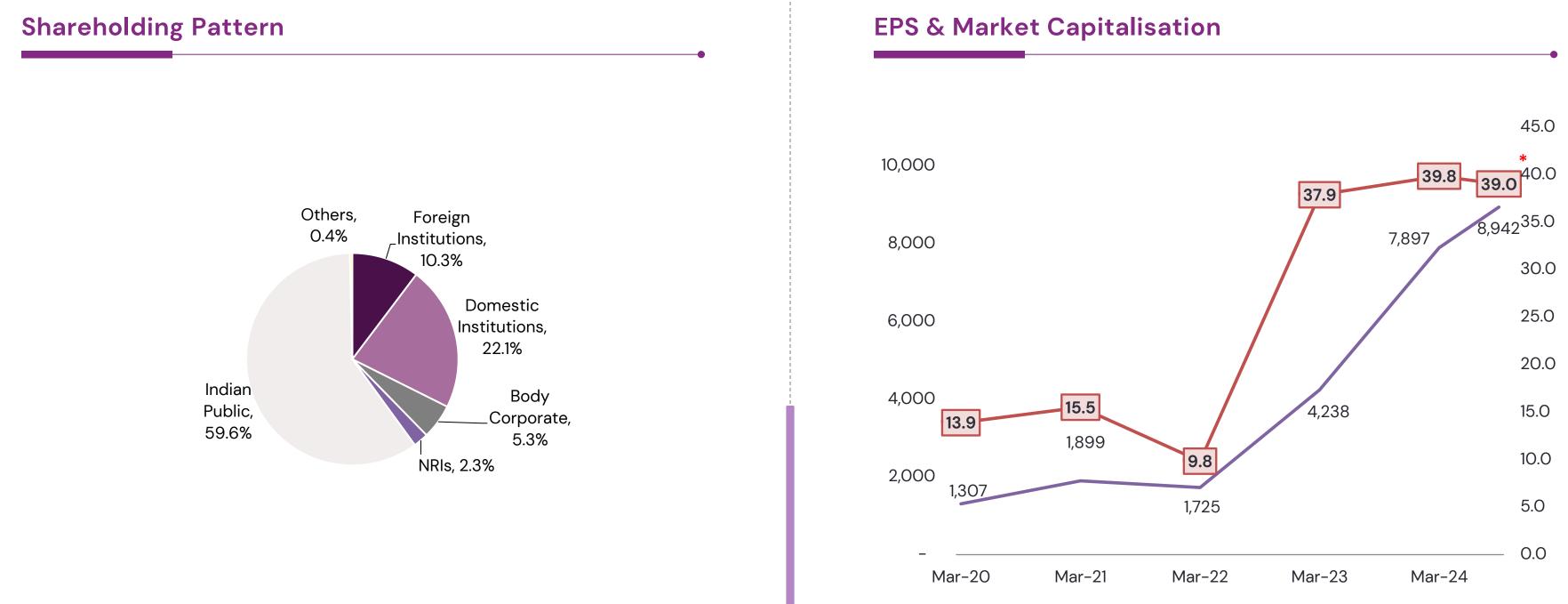
Note1: In line with RBI's revised draft guidelines on Liquidity Coverage Ratio (LCR), the Bank has made certain changes in arriving at the values of Level 1 High Quality Liquid Assets (HQLA) and runoff factors considered for arriving at Outflow/Inflow. Due to these changes, the LCR as on 30th September stands at 143.93% as against the statutory target of 100%







Shareholder Value



— M. Cap (in Cr.) (LHS) -Basic EPS (Rs per share) (RHS)

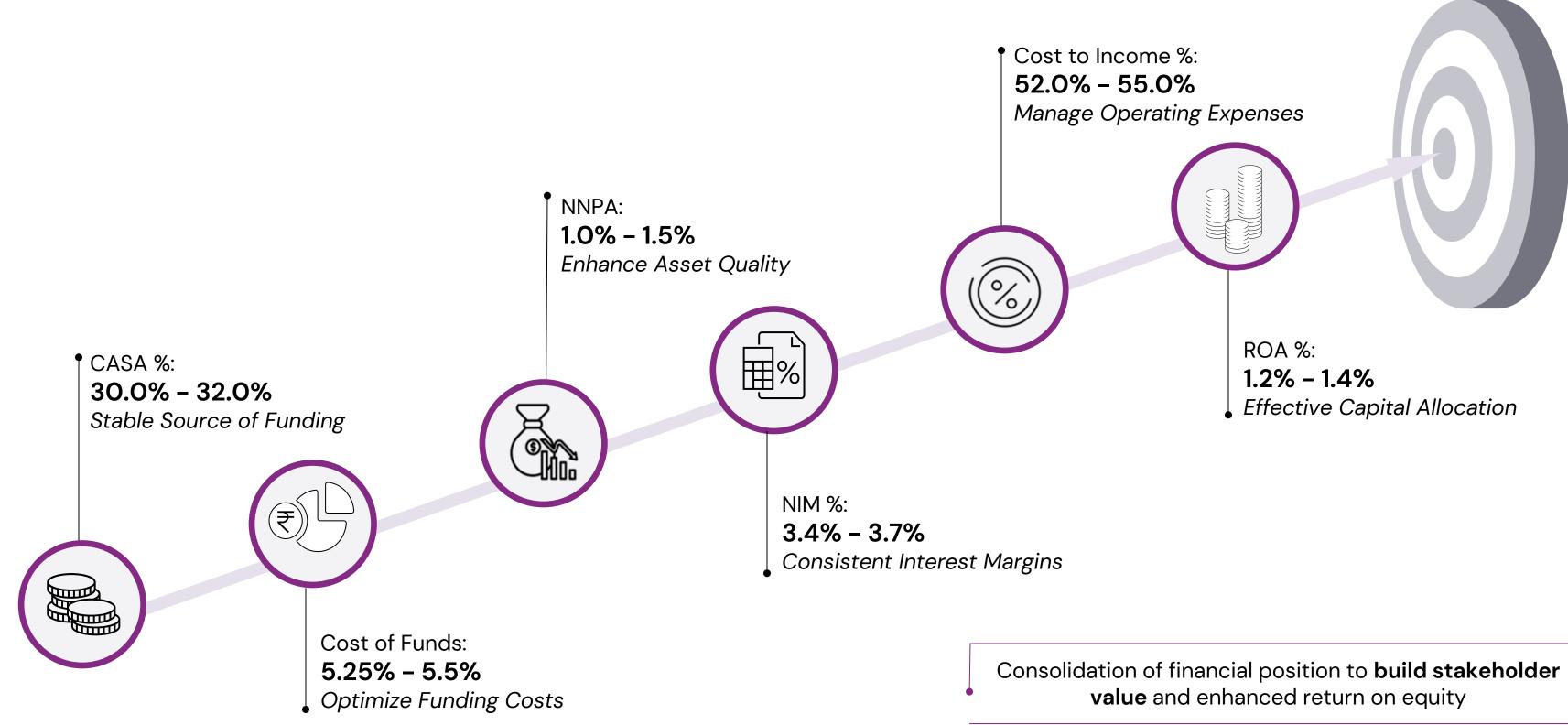


Accelerating our Transformation Journey

Banking with Legacy, Embracing the Future Celebrating 100 years of trust



Targeted Performance Improvement to Boost Returns



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Karnataka Banl





Products

Building a Comprehensive Portfolio of Products

Customer-centric approach for creating products

Comprehensive product suite



Leverage Cross-sell & Up-sell opportunities

Pipeline of products for continuous growth

MSME



MSME Products

KBL CA Credit Line -**Exclusive Loans for** Practicing Chartered Accountants launched

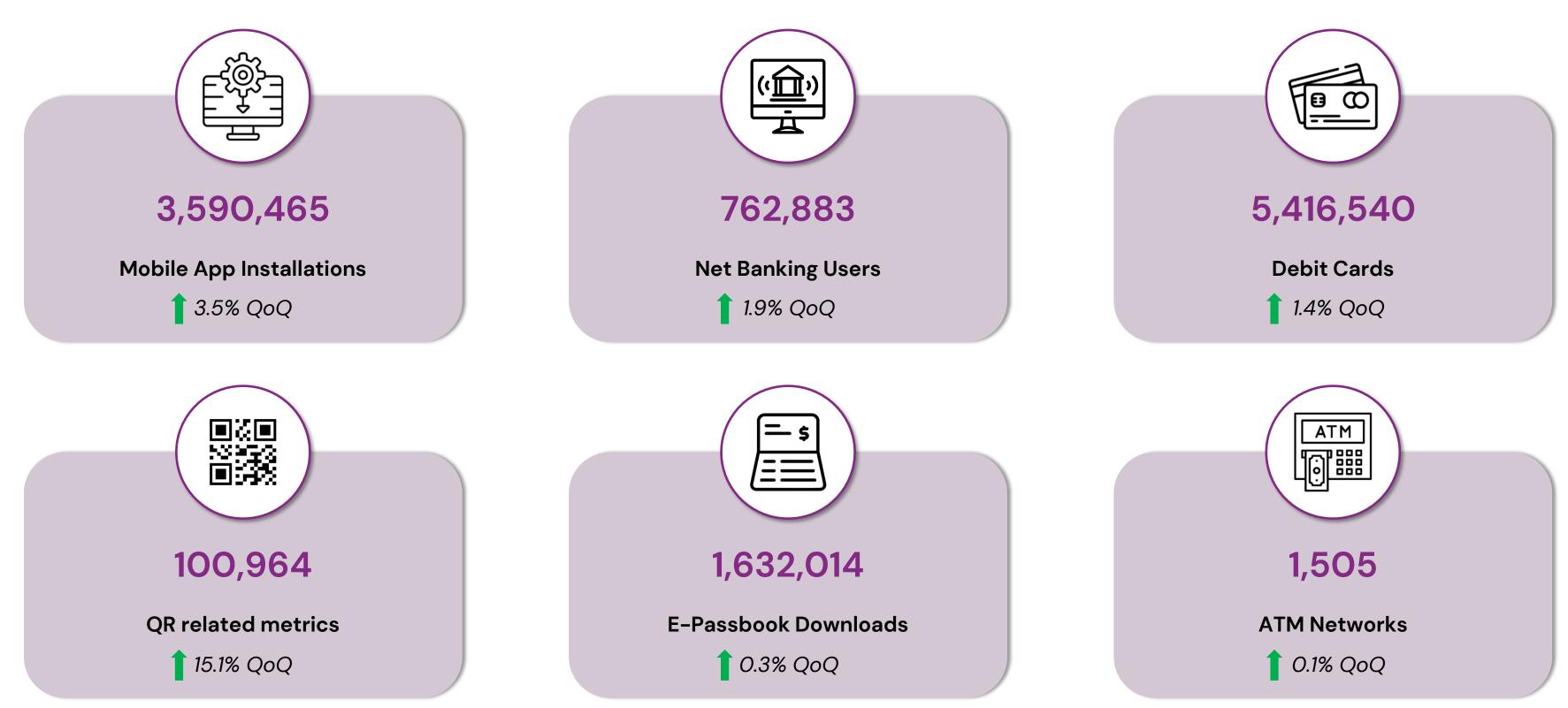
KBL Dropline Overdraft -Flexible Financing for **MSMEs** launched

Financing

- **KBL Supply Chain** Finance platform under build - To be launched.
- KBL Medical Equipment Loans - Empowering Healthcare MSMEs - To be launched



Digital Touchpoints







Awards



Best Digital Transformation Initiative (Private Bank)

5th Annual BFSI Technology Excellence awards 2024 Hosted by Quantic



IDC Foundry – CIO100 "Best Innovators with Gen AI & Cloud in Analytics **Centre of Excellence**

Best Business Innovation – IDC Foundry

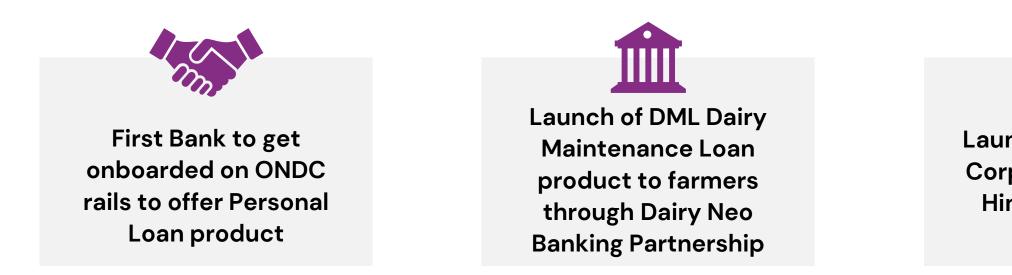


Moving towards a Digital-First Bank

Creating a disruptive "Bank within a Bank"

Infrastructure to Meet Our Objectives **Our Objectives** First-in-class digital factory **8** 6-6 **Increase in Customer Base** Integrated Risk and Finance framework to **Enhanced Customer Satisfaction** support Bank's regulatory/ management reporting under implementation in OFSAA N **Organisational Productivity** Scalable and configurable No-Code, Low-Code **Financial Growth** platform for business account

Strategic implementation of digital projects to achieve our objectives



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Karnataka Bar



Products and Business Solutioning have been integrated into the Technology and Digital Hub



ACoE data platform to assist in-house capabilities and monitor business outcomes



Launch of multilingual **Corporate Website in** Hindi and Kannada languages



Launch of eBG – **Electronic Bank** Guarantee facility to customers of the bank



Scalable and Reliable Architecture

Embedding data & analytics in business processes for data-driven decision making

Foundation of Architecture



First-in-class scalable central data repository on cloud with data quality management and remediation capabilities



Predictive, business/strategy and descriptive analytics use-cases



Enhancement of the **Data Link** to enable seamless communication and exchange of information



Integrated analytics with business processes to enable data driven decision making

Integration with the Business



Retail Loan Propensity

Target Retail loan propensity for better product proposition for customers



Micro Market Analysis

External information on throughputs/market at a pin code level to plan operations



Deposit Propensity

Deposit propensity for core augmentation



Primary Bank Index

Analyse overall wallet share of customer with the Bank through Customer360



Portfolio Management

Product Portfolio performance & Managed **Account Monitoring**



Collection Prioritisation

Optimise collection efforts through advances analytics



Behaviour Scorecard

Proactively monitor and control delinquency levels

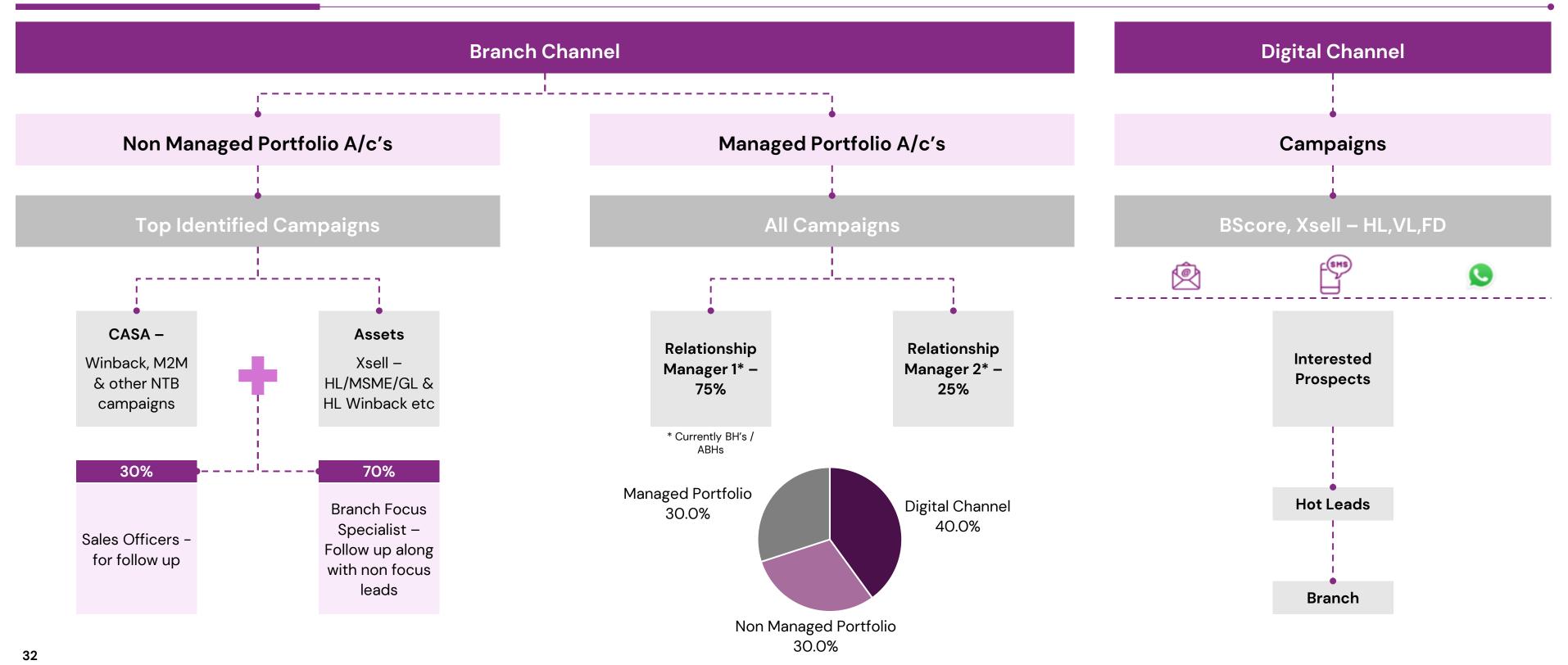






Analytical Centre of Excellence – Business Adoption

Propensity Engagement Distribution



Best in class Analytics Factory: 360day PitStop

Business Dashboards Driving Agility and Precision in Decisions

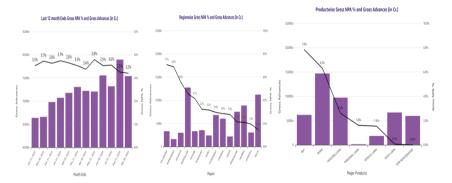
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Karnataka Ban

CASA Balance Buildup Dashboard

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Product Portfolio Dashboard



Managed A/c Portfolio Dashboard

11+ Dashboards, 2 New in Q2 40+ Business and Predictive models live

Key Business Outcomes



Focus Branch Strategy (Aligned to Catchment Analytics)

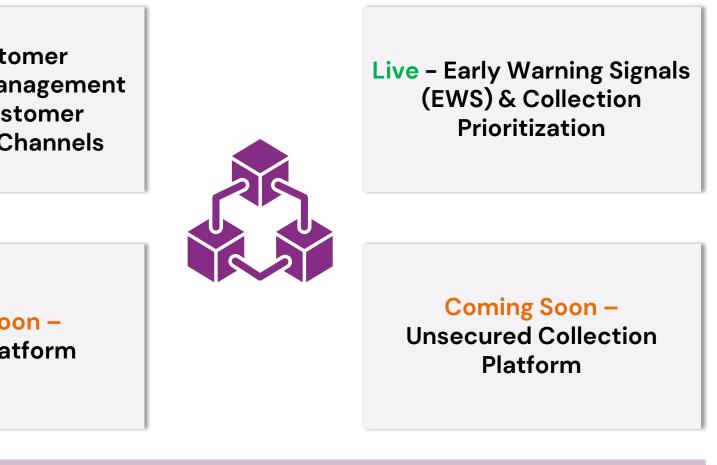


~1 mn Engaged Customers (2X lift in engagement)

Business Systems ensuring New Insights have Rails for Outcomes

Live – Customer **Relationship Management** (CRM) & Customer **Engagement Channels**

Coming Soon -**Martech Platform**



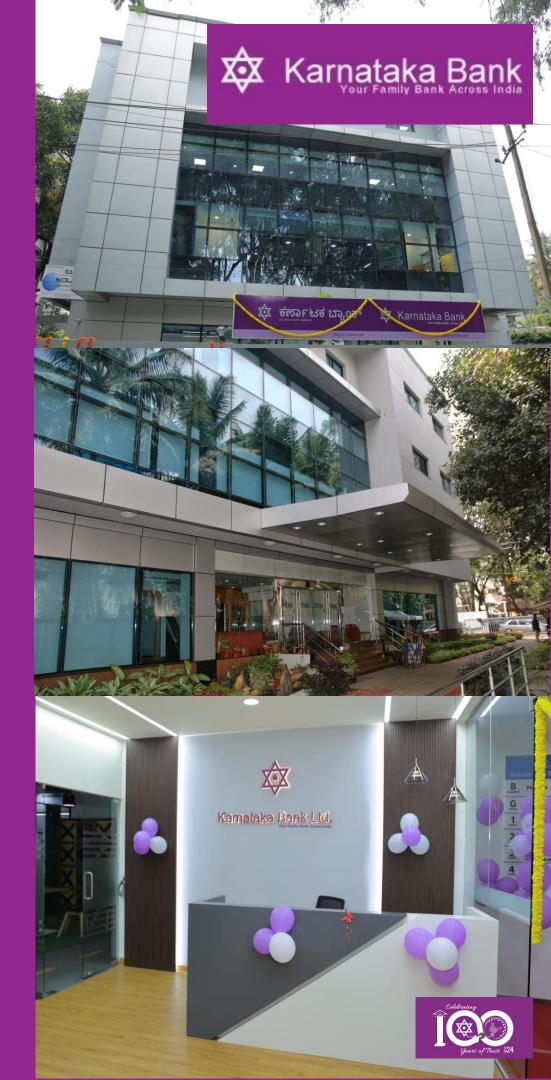
4+ Digital systems Live & 2 to be executed in H2



Realization of Planned P&L Impact (15% incremental p.a)

Our Strengths and Strategies

Banking with Legacy, Embracing the Future Celebrating 100 years of trust





Platform

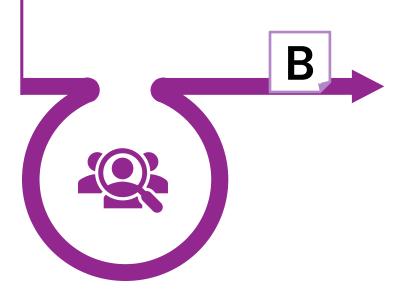
Strategic Roadmap

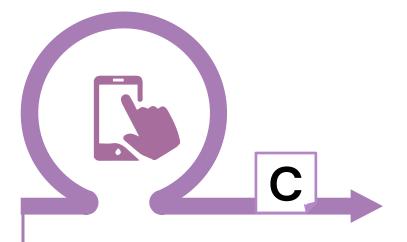
Delivering Excellence in Core Businesses with Underlying Technology

Through tech-driven Processes, Products & **People** targeting Rural, MSME and Retail sector

Creating a Performance-Driven Culture

Rebuild Outward-Facing, Business-Centric teams





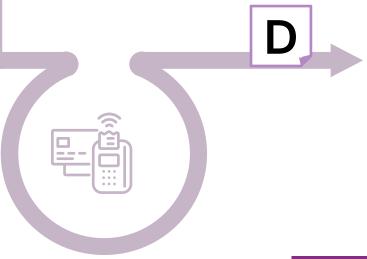
Digitalisation and Partnership to **Accelerate Book Growth**

Bank

Digital First private sector

Strengthening Financial Position to Create Long-Term Value

Transformative steps leading to improved financial position





Consistent Emphasis on our Strength Areas

Our Legacy

13 Mn

Happy customers



35.0%

Share of MSME &

Agri-Loans

46.4%

Branches in Rural & Semi-Urban Areas



MSME & Rural Focus

X•**X**

arnataka Bar

45.5% 48.7%

Retail Focus

Increase in % of Retail Advances from FY20 to Q2 FY25

4.1%¹

Bharat Ka Karnataka Bank

Market share in Karnataka

22 States

Pan-India presence



Building on Our Legacy

- Tradition with Innovation
- Outbound Sales Culture
- Startup–like Agility
- Capitalise on community network
- MSME and Rural to be key growth drivers

- Enhanced RoA and RoE
- Focus on Retail Home, Gold Loans

- Wider Geographical Presence
- Digital and Data-driven client acquisition
- Cross Selling



Diversified Offerings with Established Brand Equity

Retail and Personal Banking



Housing

Xx

Karnataka Banl

- Vehicle
- Gold
- Loans against property
- Personal loans
- Education

Services



Simple & smarter digital loans





Immediate inprinciple sanction



Dedicated sales team

Agriculture Banking



- Agriculture & allied activities
- Farm development
- Agricultural land purchase
- Farm mechanization
- Hi-tech agriculture
- Agricultural infrastructure & ancillary

Facilities



Dedicated technical experts (AFOs)



Agri Development Branches (ADBs)



Rural godown loans



Farm machinery/ vehicle loans

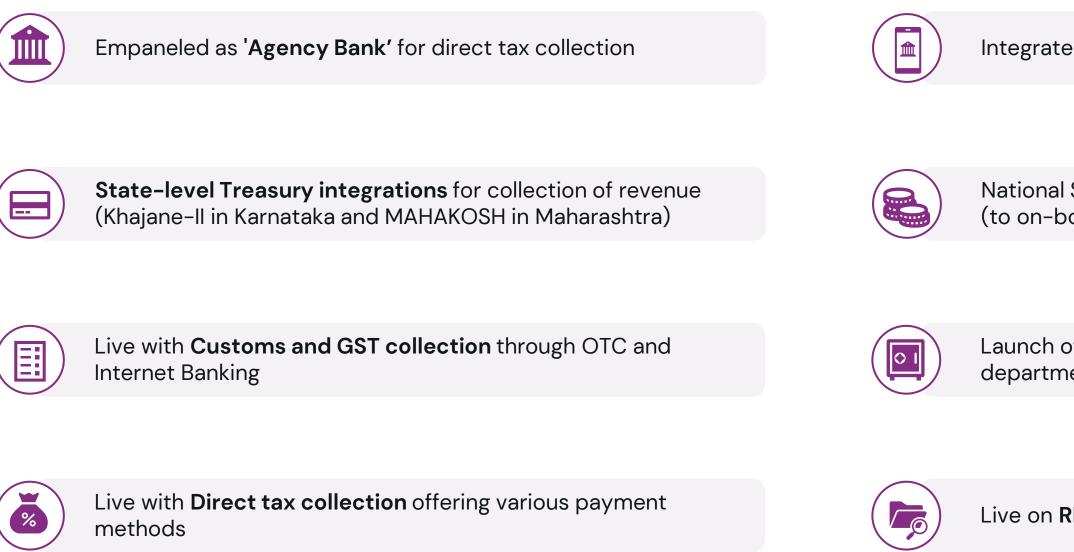






Key Capabilities in Place to Leverage Opportunities in the Government Business

Focused to be one of the top govt. collection Banks



Working towards "one-stop" digital solution for all statutory payments

Xx

Karnataka Ban



Integrated on National Jan Samarth portal

National Savings Institute (NSI) (to on-board customers for savings schemes)

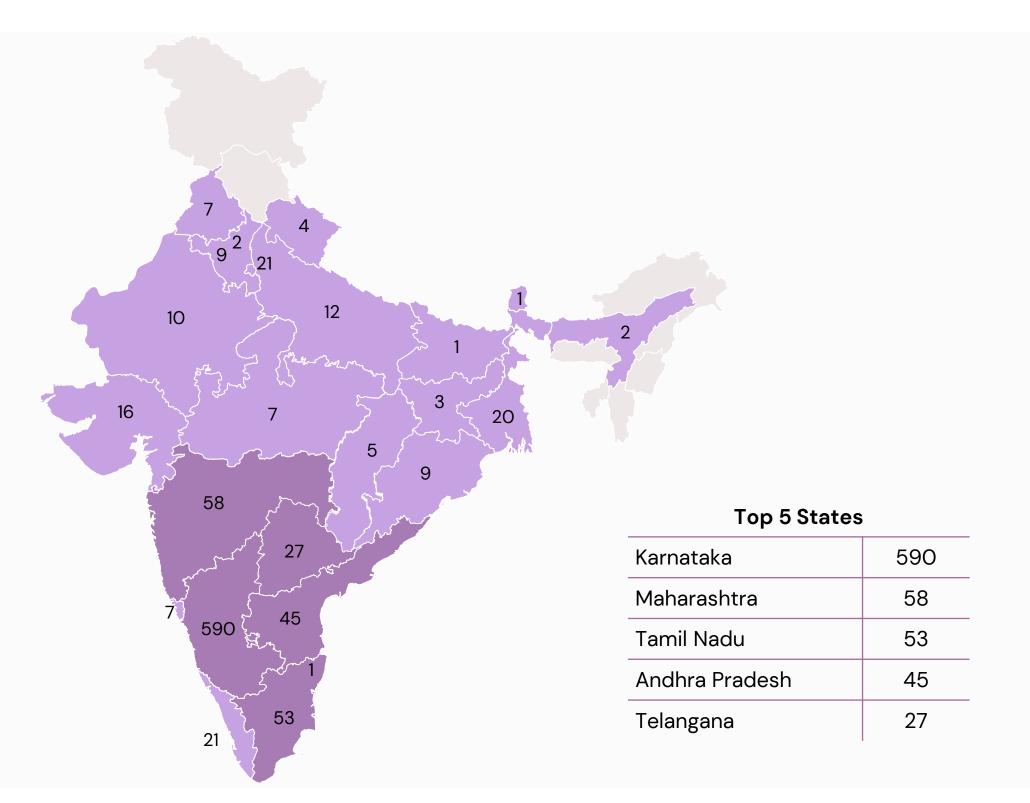
Launch of Flexi Fixed Deposits scheme for government departments and allied institutions

Live on RBI Central Bank Digital Currency (CBDC) platform

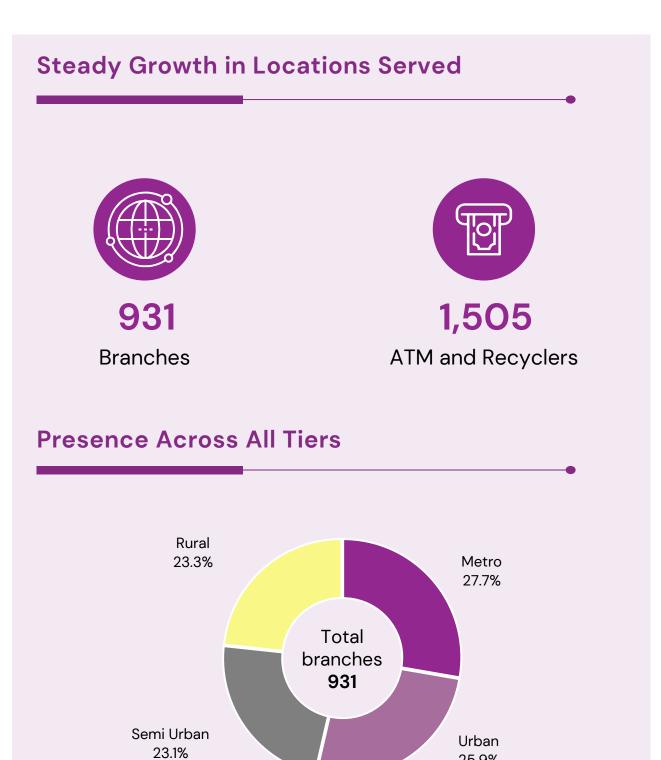




Strong Geographical Footprint









25.9%

Creating a Performance Driven Culture

Rebuild Outward-Facing, Business-Centric Teams



X,X

Karnataka Ban

Inducted 356 Sales Officers and 308 Feet on Ground for covering key markets and target segments

15 Regional Offices resourced and empowered to handle small ticket loans, decentralized into 51 Clusters with Cluster Heads

Fifteen BC onboarded, others are in progress

Partnerships focused to expand Home, Car, Gold, Retail and Agri loan book

In process of scaling from **5** retail processing hubs

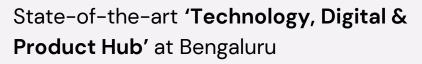
Deployed 104 AFOs as part of hunting teams at branches & clusters to source quality agri proposals





Digitalisation Propelling Robust Book Growth

Foundation in place to Drive Next Leg of Digital Innovation



- 40,000 sq. ft. super built-up area
- 300+ skilled employees
- Products and Business Solutioning have been integrated covering technology, digital and analytics

- Live with CRM: Integration of customer data and interactions across Marketing and Sales department
- Enhance customer engagement and improve business productivity



- Partnerships with FinTechs to drive digital banking
- Increase Product Penetration per customer through analytics-enabled cross selling

Launched revamped **website (English**, **Kannada) and customer app**

- Developer portal featuring over 570+ APIs
- KBL Mobile Plus provides a userfriendly mobile interface with intuitive navigation



- Four Modules from OFSAA including fund transfer and profitability module under implementation
- Scalable and configurable platform for business account

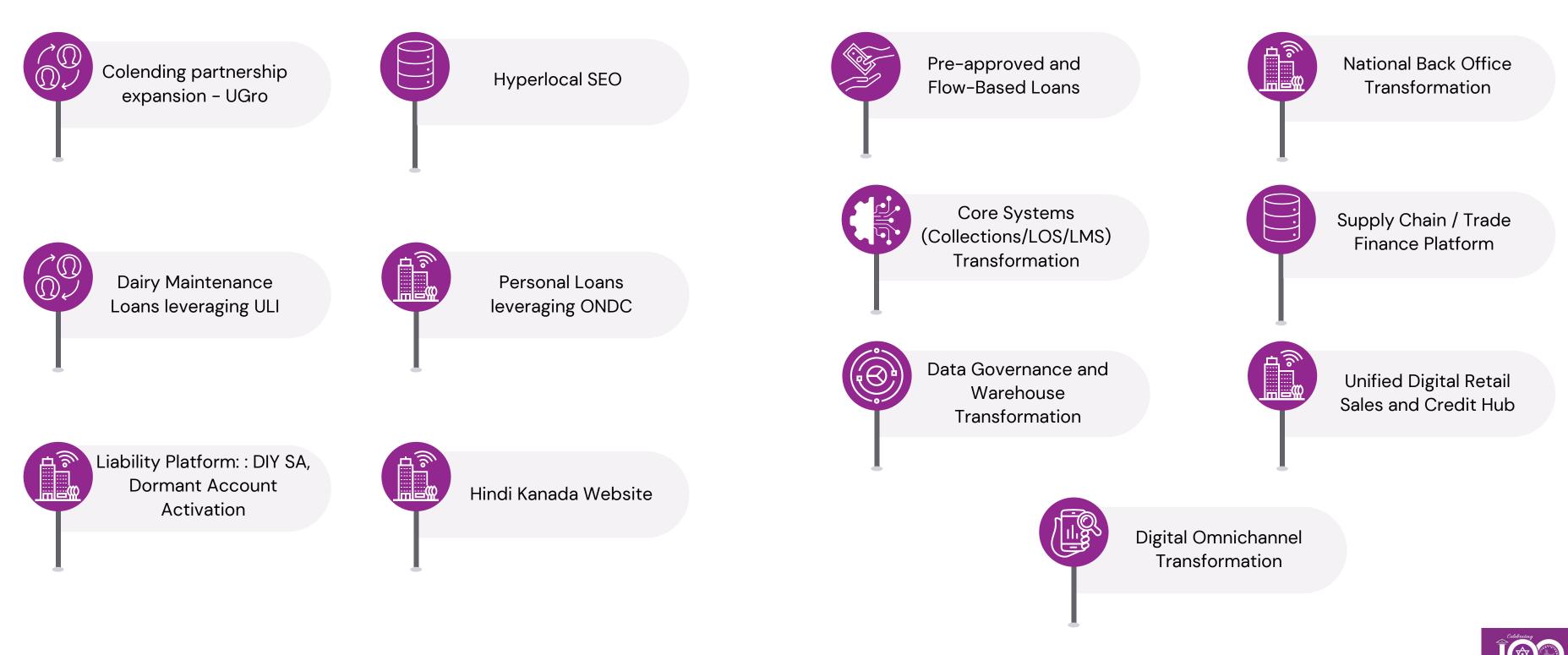




Digitalisation Propelling Robust Book Growth

Initiatives towards Digitisation

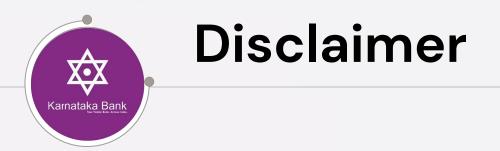
Executed initiatives



Focusing on robust growth through digitisation



Planned future initiatives for 2025



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