RateGain Travel Technologies Limited



November 11, 2024

To,

National Stock Exchange of India Limited (NSE: RATEGAIN) BSE Limited (BSE: 543417)

Subject: Investor Presentation on the Un-audited (Standalone and Consolidated)

Financial Results of the Company for the Quarter and half-year ended

September 30, 2024

Dear Sir/Ma'am,

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith Investor Presentation on Un-audited (Standalone and Consolidated) Financial Results of the Company for the Quarter and half-year ended September 30, 2024.

Please take the above information on record.

Yours faithfully,

For RateGain Travel Technologies Limited

Gain®

(Thomas P. Joshua)

Vice President - Legal & Company Secretary

Memb. No.: F9839

Encl.: As above

Corporate Office: Club 125, Plot No. A - 3,4,5, Tower A, 4th Floor, Sector-125, Noida - 201301, UP, India | Tel: +91 120 5057000

Registered Office: M-140, Greater Kailash, Part-II, New Delhi - 110048

CIN No.: L72900DL2012PLC244966 Website: www.RateGain.com

E-Mail: help@rategain.com



OUR VISION

To offer an integrated technology platform to our customers in the travel and hospitality sector, powered by artificial intelligence enabling them to increase their revenue through guest acquisition, retention and wallet share expansion.

What we do

Aligned to our vision of Guest Acquisition, Retention, and Expansion

- Managed Media Services
 - · Paid Digital Media
- · Social Media Management

Martech

DaaS

- · Rate Intelligence and Parity
- · Pricing Recommendation
 - · Travel Intent Data

Distribution

- OTA Connectivity for Hotels
- GDS Connectivity
- Meta Connectivity



Safe Harbor

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Management Commentary



Chairman and
Managing Director



We continue to show resilience and consolidate our position as the leading technology partner for marquee brands, in an evolving market. Solutions that drive profitability and deliver better returns are a key priority for the industry and RateGain continues to be the preferred choice for industry leaders to achieve their goals.

We are committed to deliver customer excellence and sharpen our focus on growth through product, GTM innovation as well as strategic partnerships that will yield results in the future and help RateGain gain a strong foothold in new markets.

"



TANMAYA DAS

Chief Financial

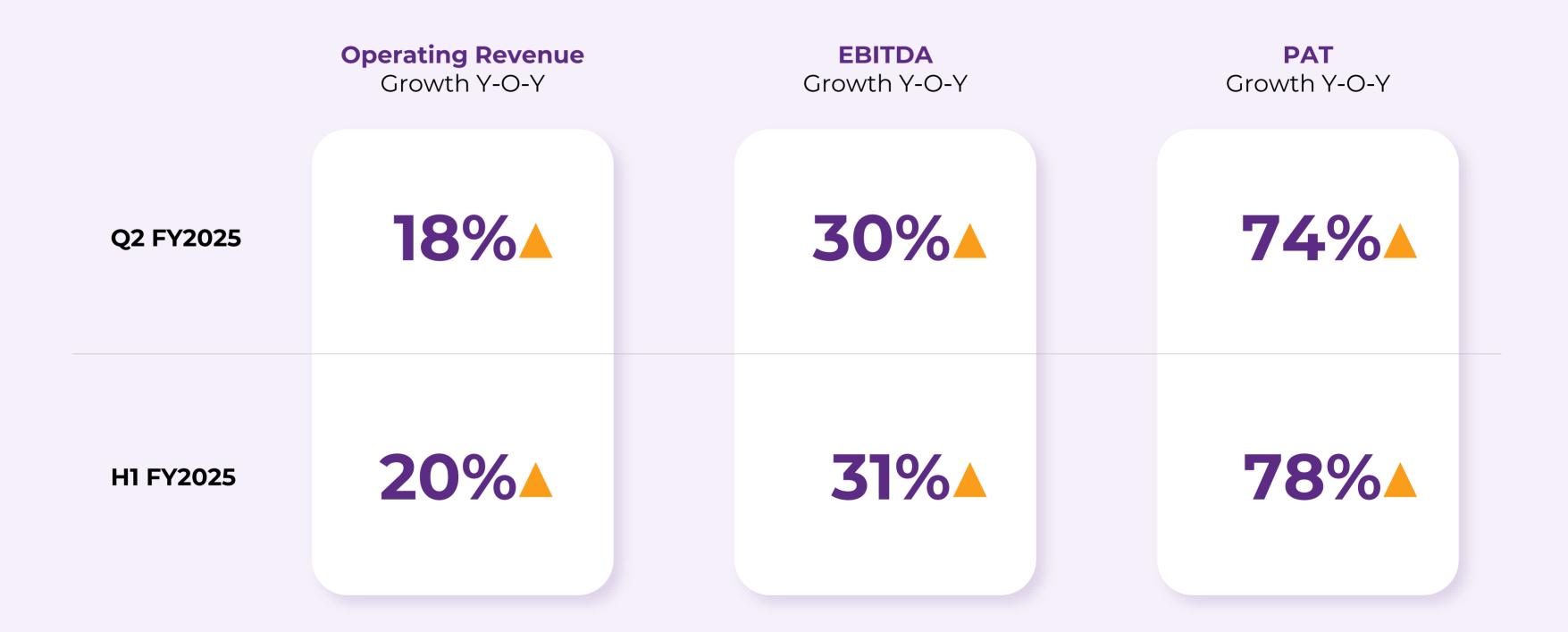
Officer

We are pleased to report a healthy operating performance for Q2, marked by a steady well-rounded growth and robust operating margin expansion of 190 bps YoY. This demonstrates the strength of our SaaS based business model with its resilient and predictable revenue streams.

We maintain a focus on operational excellence while investing strategically to drive sustainable value for our customers and stakeholders. This balanced approach enables us to deliver strong results and build a solid foundation for long-term success.

"

RateGain posts Healthy Growth with Strong Margin Expansion





Steady Demand with Stable Revenue Streams Driving Growth and Margins

Operating Revenue	EBITDA (Margin)	PAT (Margin)
Q2FY2025 INR 2,772.6 Mn 18.1% Growth Y-O-Y	Q2FY2025 INR 602.2 Mn (21.7%) 29.7% Growth Y-O-Y	Q2FY2025 INR 522.1 Mn (18.8%) 73.8% Growth Y-O-Y
H1FY2025 INR 5,372.7 Mn 19.6% Growth Y-O-Y	H1FY2025 INR 1,099.9 Mn (20.5%) 30.6% Growth Y-O-Y	H1FY2025 INR 975.8 Mn (18.2%) 77.6% Growth Y-O-Y

Predictable	Revenue*	Strong Balance Sheet#	Sustainable R	Revenue*
Subscription	58.8%	Net Cash & Equiv.: INR 11,307.2 Mn	Gross Revenue Retention	91.0%
Revenue	30.0 %	Cash from Ops: INR 480.7 Mn	Net Revenue Retention	105.0%



^{*} Note: Updated as of half year ending September 30, 2024. Numbers have been rounded to nearest one decimal place. GRR – Gross Revenue. Retention .1. GRR denotes percentage of renewed revenue as compared to previous Fiscal.

Strong Growth Metrics Combined with Operational Efficiency



TOTAL PIPELINE

Healthy pipeline growth with traction across segments

3,225

CUSTOMERS

Steady New Customer Additions with Some Churn in Longtail Customers in H1FY25 10.3%

EMPLOYEE ATTRITION

At record low levels

INR 11,090 Mn

ANNUAL RECURRING REVENUE

INR 1,275.6 Mn

NEW CONTRACT WINS

6.4% increase Y-o-Y

15.1

LTV TO CAC

Compared to 15.2x in H1FY24

830

EMPLOYEES

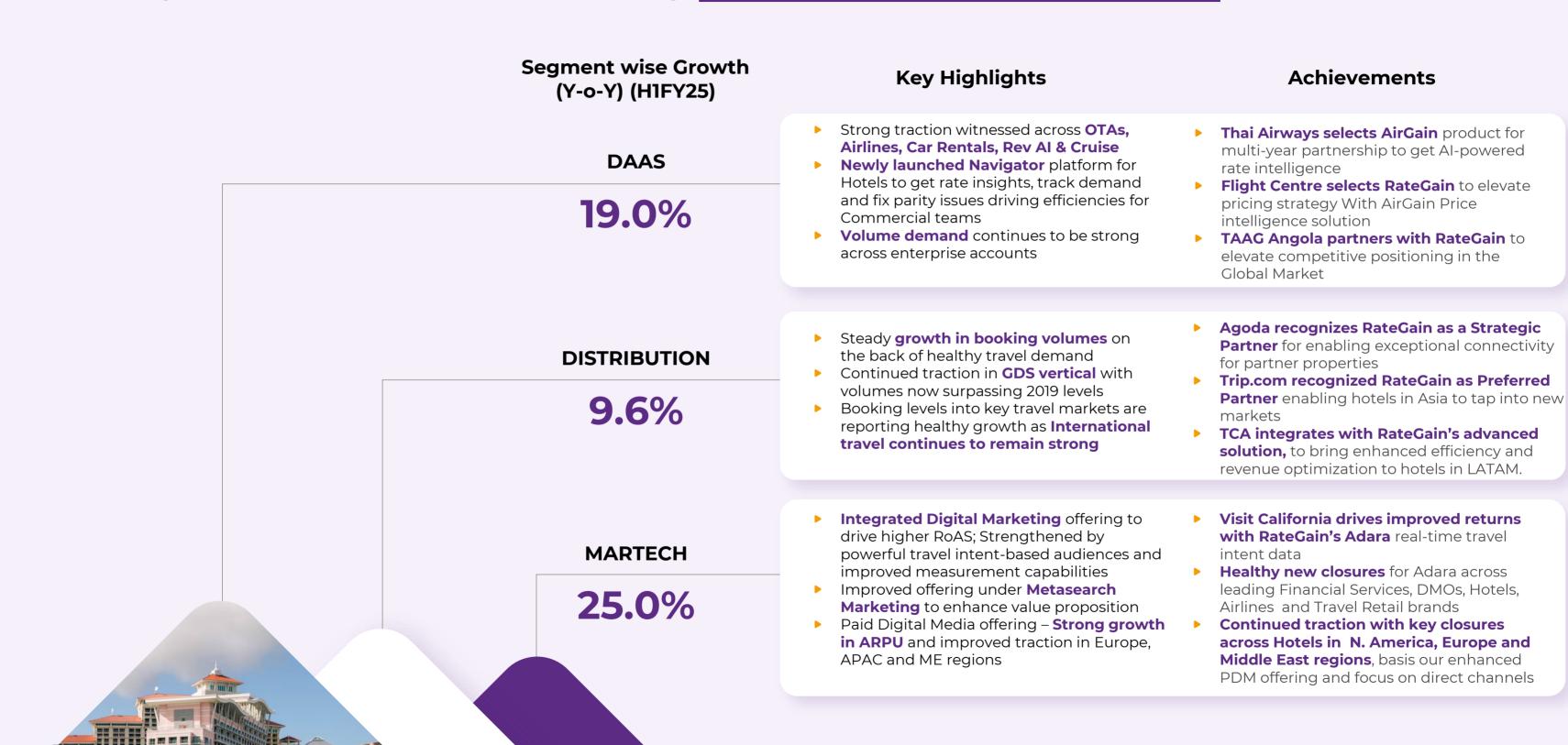
11.3% increase Y-o-Y with Revenue Increase of 19.6% **INR 13.4 Mn**

REVENUE PER EMPLOYEE

6.2% increase Y-o-Y



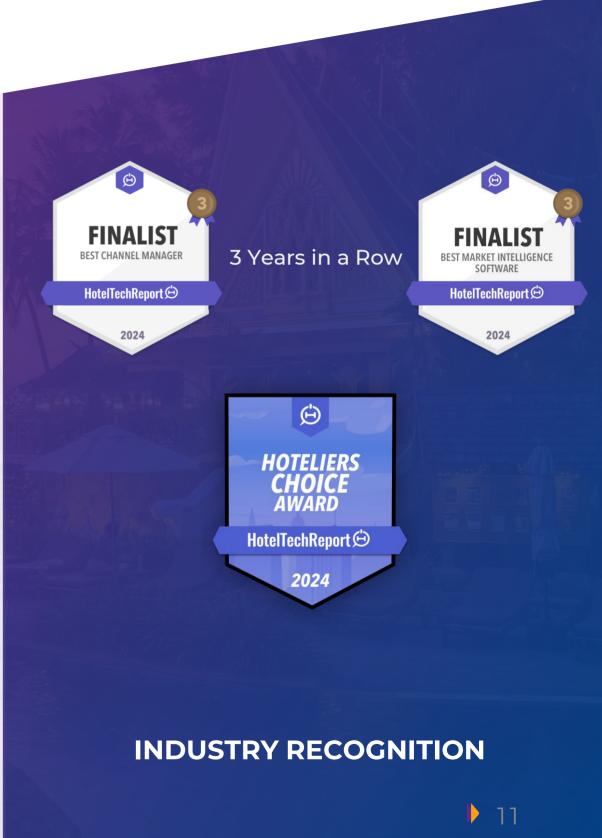
Steady Revenue Streams Driven by Constant Product Innovation



Award-winning Team Driving Performance







▶ 360 Approach to People : Learning, Growth, Wellness and Inclusion











Building Diverse & Inclusive Workplace

- In July, we celebrated Disability Pride Month, underscoring our commitment to building an inclusive workplace for all abilities.
- ▶ 15 participants certified under SheLeads program a women leadership development program.
- As part of our #RGFORALL initiative, we're actively hiring LGBTQIA+ individuals across a range of roles.
- We announced a boost in our medical insurance coverage for employees in India.
- At RateGain, we proudly report a workforce composition of 72% male and 28% female. While we celebrate this achievement, we recognize the ongoing need to enhance gender balance within our organization.
 - **Commitment to Diversity:** We believe that diverse perspectives drive innovation and better decision-making, enriching our company culture.
 - Focus on Gender Equity: Our initiatives, including leadership development for women, and retention of women after key milestones like childbirth and marriage, aim to create more pathways for female talent and ensure a balanced representation

Talent Management & Experience

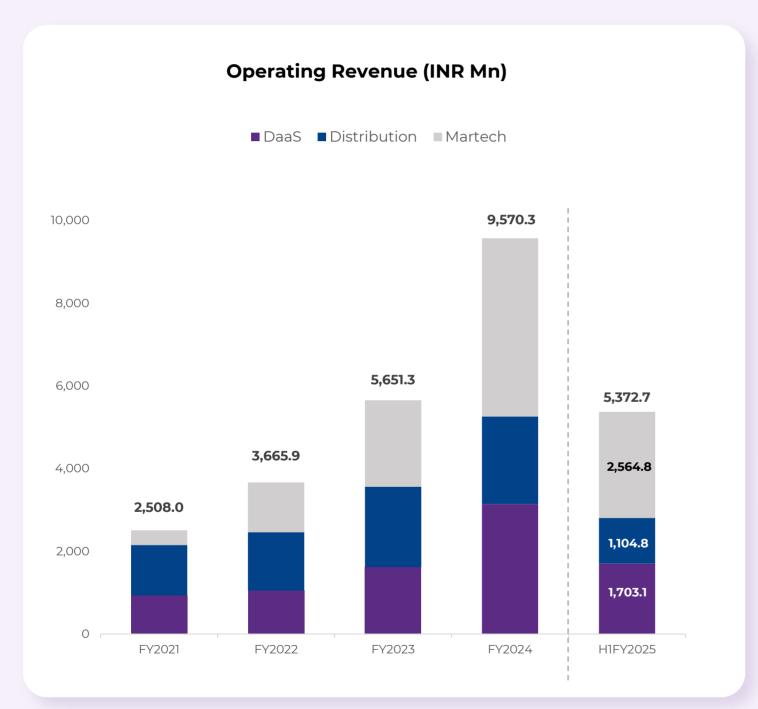
- ▶ 16 participants graduated from RG GOLD, our 6-month leadership program with NMIMS, designed to equip RateGain leaders with essential skills.
- We organized a Strengths-Based Leadership Program, curated by the Gallup Certified Strengths Coaches of Strengths Masters and tailored for our leadership team.
- To honor our core values—Teamwork, Ownership Mindset, People First, Innovation, and Customer Obsession—we kicked off team & individual competition, that brought each of these values to life in a fun and engaging way.





Sustained Financials and Profitability Metrics

Strong profitability metrics supported by improved positive cash flow generated from Operating Activities Ability to drive revenue through multiple products by cross-selling & up-selling to existing marquee customers

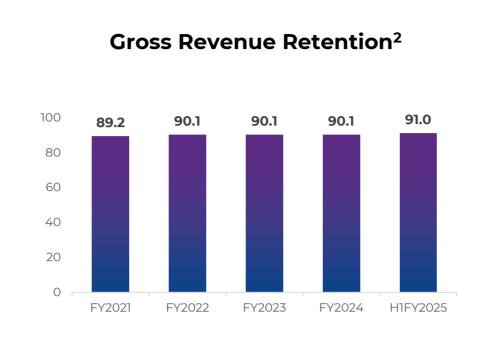




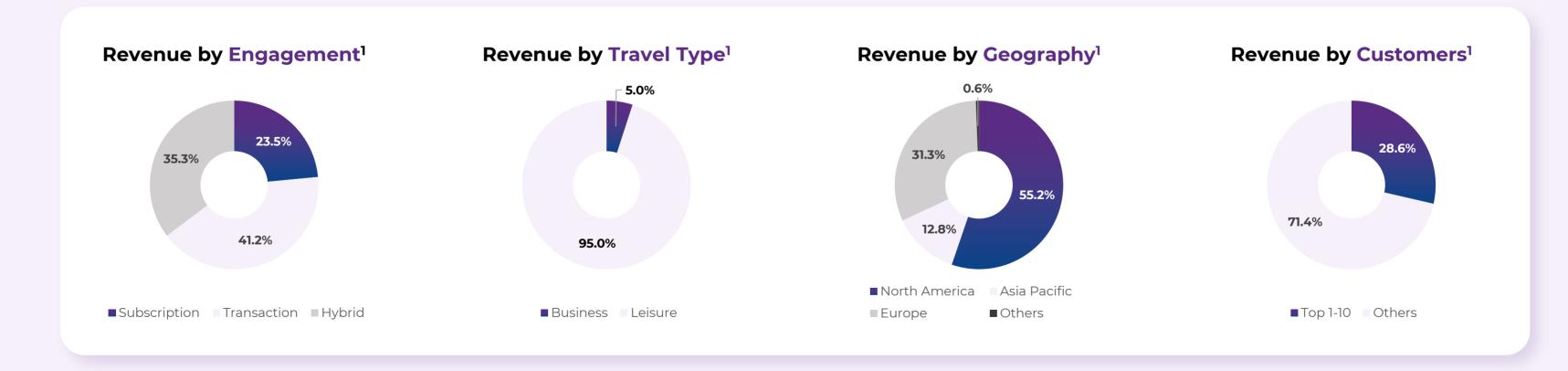


Diversified and Recurring Revenue Streams

- Diversified revenues across offerings, geographies & customers
- High recurring revenues with subscription business forming a large part of customer engagement



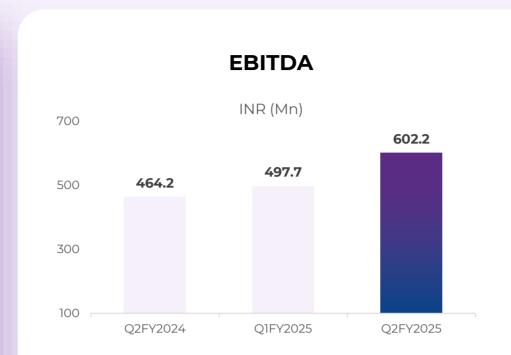




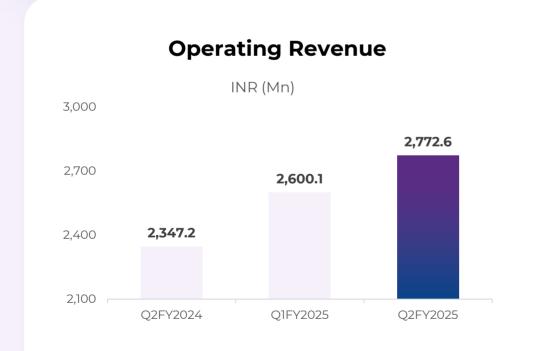


Xey Financial Highlights for Q2FY2025

- Steady growth registered YoY in Operating Revenue
- Operating leverage contributing to strong Operating Margin growth







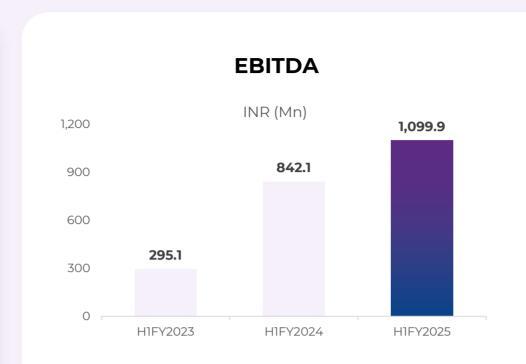


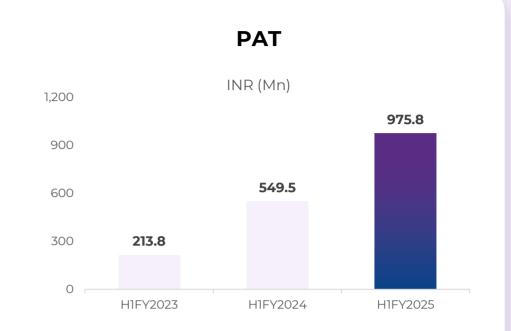


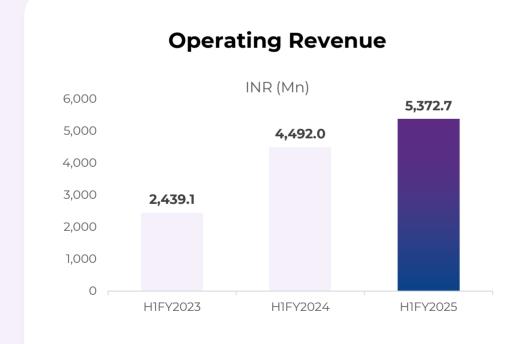


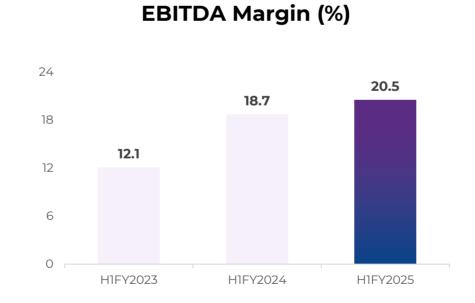
Xey Financial Metrics for H1FY2025

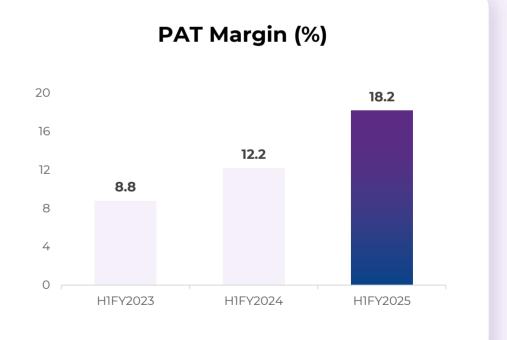
- Strong growth registered YoY in Operating Revenue, EBIDTA & PAT terms
- Margin expansion on the back of improving operational efficiency













Consolidated Profit & Loss

Particulars (INR Mn)	Q2 FY25	Q2 FY24	YoY	Q1 FY25	QoQ	H1 FY25	H1 FY24	YoY
Revenue	2,772.6	2,347.2	18.1%	2,600.1	6.6%	5,372.7	4,492.0	19.6%
Employee Expenses	1,045.5	943.3	10.8%	1,027.7	1.7%	2,073.2	1,822.9	13.7%
Other Expenses	1,124.9	939.7	19.7%	1,074.7	4.7%	2,199.6	1,827.0	20.4%
Total Operating Expense	2,170.4	1,883.0	15.3%	2,102.4	3.2 %	4,272.8	3,649.9	17.1 %
EBITDA	602.2	464.2	29.7%	497.7	21.0%	1,099.9	842.1	30.6%
EBITDA %	21.7%	19.8%		19.1%		20.5%	18.7%	
Depreciation	17.6	18.7	-6.1%	16.2	8.5%	33.8	34.2	-1.1%
Amortization of Acquisition cost	69.5	85.5	-18.7%	78.7	-11.7%	148.2	183.3	-19.2%
Finance Costs	3.3	3.6	-8.3%	3.1	5.8%	6.4	7.0	-7.7%
Exceptional expenses	-	-	-	-	-	-	-	-
Other Income	173.2	36.5	374.2%	182.7	-5.2%	355.9	96.4	269.3%
Profit/(Loss) Before Tax	685.0	392.9	74.4%	582.4	17.6%	1,267.4	714.0	77.5%
Tax	162.9	92.5	76.2%	128.6	26.7%	291.6	164.5	77.2%
Profit/(Loss) After Tax	522.1	300.4	73.8%	453.8	15.1%	975.8	549.5	77.6%
PAT %	18.8%	12.8%		17.5%		18.2%	12.2%	



Consolidated Balance Sheet

Assets (INR Mn)	Sept-24	Mar-24
Non-Current Assets	5,344.1	4,176.7
Property, plant and equipment	76.6	66.9
Goodwill	1,786.4	1,762.1
Other intangible assets	1,547.8	1,667.8
Other intangible assets under development	0.0	18.7
Right to use assets	149.3	147.2
Financial Assets		
i. Investments	1,523.0	226.2
ii. Other financial assets incl. Loans	13.5	21.6
Deferred tax assets (net)	228.7	205.9
Non-Current Tax Assets	5.3	5.0
Other non-current assets	13.5	55.3
Current assets	12,881.1	13,133.4
Financial assets		
i. Investments	895.8	1,563.5
ii. Trade receivables	2,227.2	2,050.0
iii. Cash and cash equivalents	2,528.4	2,675.0
iv. Bank balances other than (iii) above	340.6	1,237.3
Other financial assets incl. Loans		
i. Bank Deposits (Maturity >12 months)	6,019.3	5,120.0
ii. Others	472.0	158.1
Other current assets	397.8	329.5
Total assets	18,225.2	17,310.1

Equity & Liabilities (INR Mn)	Sept-24	Mar-24
Equity and Liabilities	15,573.9	14,504.7
Equity share capital	117.9	117.8
Equity attributable to owners of the Company	15,456.0	14,386.9
Non-current liabilities	308.1	328.7
Financial liabilities		
i. Borrowings	-	-
ii. Other Financial Liabilities	-	39.7
Lease Liabilities	146.5	138.4
Deferred tax liabilities (net)	85.9	92.1
Provisions	75.7	58.0
Other non-current liabilities	-	0.5
Current liabilities	2,343.2	2,476.7
Financial liabilities		
i. Borrowings	-	-
ii. Trade payables	1,137.8	802.7
iii. Other financial liabilities	251.4	432.4
Lease liabilities	25.0	28.2
Current tax liabilities (net)	186.0	372.5
Provisions	22.4	20.7
Other current liabilities	720.6	820.2
Total equity and liabilities	18,225.2	17,310.1



Consolidated Cash Flow Statement

Cash Flow Statement for Period ended (INR Mn)	For the Half Year ended Sept -24	For the Year ended Mar-24
Profit before tax	1,267.4	1,888.7
Adjustments	(114.6)	159.9
Operating profit before working capital changes	1,152.8	2,048.6
Changes in working capital	(162.5)	(374.4)
Cash generated from operations	990.3	1,674.2
Direct taxes paid (net of refund)	509.6	156.1
Net Cash from Operating Activities	480.7	1,518.1
Net Cash from Investing Activities	(643.6)	(5,679.4)
Net Cash from Financing Activities	(12.7)	5,813.8
Net Increase in cash and cash equivalents	(175.6)	1,652.5
Net foreign exchange difference	29.1	23.2
Cash and cash equivalents at the beginning of the year	2,675.0	999.3
Cash and cash equivalents of acquired subsidiary		-
Cash and cash equivalents at the end of the year	2,528.5	2,675.0

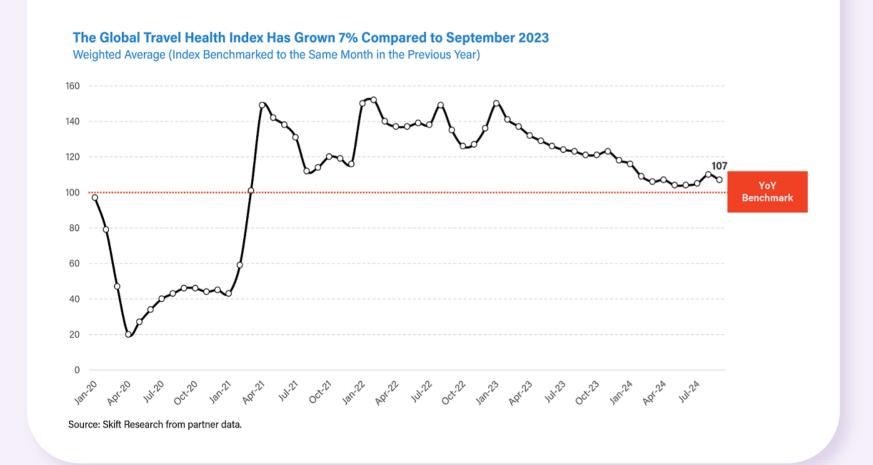


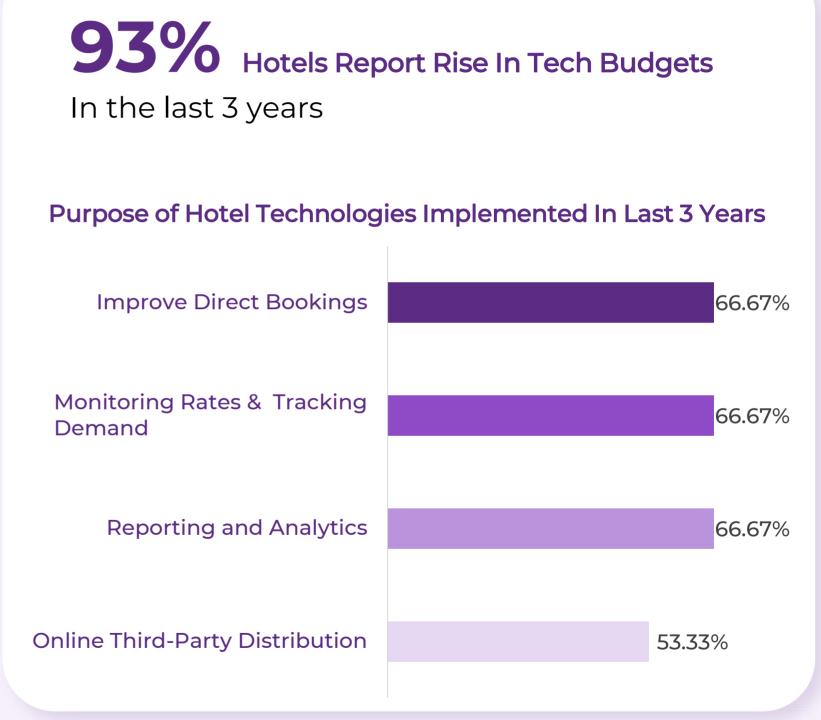


▶ Global travel at 107% of 2023 levels; Asia Pacific leads the way with 11% growth

= Global Travel Health Index

Shoulder season, from September to October, is generally a quieter time for travel but it is experiencing a boom this year thanks to the growing popularity of solo travel.









RateGain is well positioned to Help the Industry Embrace this Change

India's Largest SaaS company in the hospitality and travel industry helping the industry to Improve Guest Acquisition with the Power of Al



16 Global Fortune 500 Companies



26 of Top 30 Hotel Chains



25 of Top 30 OTAs



7 of Top 10 Car Rentals



4 of Top 5 Airlines



Large Cruise Lines Leading Platform to maximize revenue for the travel & hospitality industry

15.1

LTV to CAC

58.8%

Subscription Revenue 105.0%

NRR

75.1%

Gross Margins

Strong Financial Metrics with a proven acquisition playbook (H1FY2025)

Large Enterprise Customer base to drive Up-sell & Cross-sell Investing in New Geographies which offers good growth potential

Product Innovation to improve value offering to customers and deepen relationships

Dedicated Strategic Investments Arm to identify inorganic opportunities & drive synergies

Clearly demarcated Growth Levers for future growth



Expanding our Offering to enable Global Clients to Unlock New Revenue

Business Units Aligned to our vision of acquiring guest, retaining them and wallet share expansion

	2005	2008	2019
	DaaS	Distribution	Martech
Overview	 Provide data and information to players across the travel & hospitality industry Deliver insights including competitive and rate parity intelligence Al led Products to gauge Demand and optimise pricing Custom audiences based on travel intent 	 Seamless connectivity between Hotels and their demand partners including OTAs, GDS and others Communicate availability, rates, inventory and content Al led product to standardise content distribution 	 End to End Digital Marketing Suite to manage Brand presence for Hotels across Social Media and Metasearch platforms To Optimize Direct Bookings Monitor Guest Engagement 24x7 Performance marketing operation leveraging the travel-intent data
Revenue Model	Subscription model Hybrid model ¹	RezGain - Subscription model ² DHISCO - Transaction model ³	Subscription model Transaction model ⁴
Revenue Mix – (H1FY2025)	31.7%	20.6%	47.7%
Total SAM (CY25E)	USD 1.1 Bn	USD 1.9 Bn	USD 5.5 Bn
Acquisitions	Adara (2023)	DHISCO (2018)	BCV Social (2019) MyHotelShop (2021) Adara (2023)
New AI based Products developed	Rev Al Demand Al	Content AI	





Key Shareholders

Promoters

Bhanu Chopra & Family currently hold 48.22%

Key Shareholders

Nippon Life India Mutual Fund	6.73%
Plutus Wealth Management	6.36%
ICICI Prudential Mutual Fund	2.81%
Sundaram Mutual Fund	2.44%
Goldman Sachs Funds	2.35%
Aditya Birla Sun Life Mutual Fund	2.07%

Shareholder Types

(as of September 30, 2024)

