

SEC/37/2024-2025 July 24, 2024

1. National Stock Exchange of India Ltd.

Exchange Plaza

Plot No. C/1, G Block

Bandra -Kurla Complex Bandra (E),

Mumbai 400 051

Symbol: KALYANKJIL

2. **BSE Limited**

Corporate Relationship Dept.

Phiroze Jeejeebhoy Towers, Dalal Street

Mumbai 400001

Maharashtra, India

Scrip Code: 543278

Dear Sir/Madam,

Sub: Business Responsibility and Sustainability Report for the Financial Year 2023-24

Pursuant to Regulation 34(2)(f) of the Securities and Exchange Board of India (Listing Obligations & Disclosure Requirements) Regulations 2015, Please find enclosed herewith the Business Responsibility and Sustainability Report ('BRSR') for the Financial Year 2023-24 which forms part of the Annual Report for FY 2023-24.

Thanking You For Kalyan Jewellers India Limited

Jishnu RG

Company Secretary & Compliance Officer

Kalyan Jewellers India Limited

Annexure-8.

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

(Business Responsibility and Sustainability Reporting (BRSR) is the practice of companies disclosing information about their environmental, social, and governance (ESG) performance. It goes beyond financial reporting to provide stakeholders with a comprehensive view of a company's non-financial impacts and contributions to sustainable development. BRSR covers topics such as environmental impact, social responsibility, and governance practices, aiming to promote transparency and accountability.)

SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

| Sr. No. | Particulars | FY 2023-2024 |
|---------|--|---|
| 1 | Corporate Identity Number (CIN) of the Listed Entity | L36911KL2009PLC024641 |
| 2 | Name of the Listed Entity | Kalyan Jewellers India Limited |
| 3 | Year of incorporation | 29/01/2009 |
| 4 | Registered office address | Corporate Office, Tc-32/204/2 Sitaram Mill Road/ Premji Road, Punkunnam Thrissur KI 680 002, India |
| 5 | Corporate address | Corporate Office Tc-32/204/2 Sitaram Mill Road/ Premji Road, Punkunnam Thrissur KI 680 002 India |
| 6 | E-mail | compliance@kalyanjewellers.net |
| 7 | Telephone | 0487-2437100 |
| 8 | Website | http://www.kalyanjewellers.net |
| 9 | Financial year for which reporting is being done | O1st April 2023 to 31st March 2024 |
| 10 | Name of the Stock Exchange(s) where shares are listed | BSE Limited & National Stock Exchange of India Limited |
| 11 | Paid-up Capital | ₹ 10,30,05,30,570 |
| 12 | Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report | V Swaminathan CFO Email: <u>swaminathan@kalyanjewellers.net</u> Telephone: 04872437112 |
| 13 | Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together). | Standalone Basis |
| 14 | Name of assurance provider | NA |
| 15 | Type of assurance obtained | NA |

II. Products/services

16. Details of business activities (accounting for 90% of the turnover):

| Sr. No. | Description of Main Activity | Description of Business Activity | % of Turnover of the entity | |
|---------|---|---|-----------------------------|--|
| 1 | Manufacturing and sale of jewellery goods | Manufacturing and sale of jewellery metals, bullion gold, ornaments, silver, diamonds, coins, metals, precious stones etc | 100% | |

Note: Company operates on a job-work mode manufacturing.

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

| Sr. No. | Product/Service | NIC Code | % of total Turnover Contributed |
|---------|--|----------|------------------------------------|
| 1 | Gold, Silver, pearls, gems, diamonds, industrial diamonds and all kinds of precious and semi-precious stones. Also all kinds of diamonds and powered paste and all kinds jewellery and ornaments containing or having diamonds and all or any precious and semi-precious stones. | | 100% |

III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated:

| Location | Number of plants | Number of offices | Total |
|---------------|------------------|-------------------|-------|
| National | 0 | 1,224* | 1,224 |
| International | 0 | 0 | 0 |

^{*}The breakup of locations is as under:

- -1 Corporate Office
- -204 Retail Showrooms (Including franchised showrooms)
- -13 Procurement Centers
- -1006 MyKalyan Stores

19. Markets served by the entity:

a. Number of locations

| Lo | cations | Number |
|-----|--|---|
| Na | tional (No. of States/Union Territories) | 23 |
| Int | ernational (No. of Countries) | 0 |
| b. | What is the contribution of exports as a percentage of the total turnover of the entity? | 0% |
| C. | A brief on types of customers | Kalyan Jewellers caters to discerning customers who seek out masterful craftsmanship, classic designs, and unparalleled quality that mirrors their distinctive taste. |

IV. Employees

20. Details as at the end of Financial Year:

a Employees and workers (including differently abled):

| Sr. | Partia dana | Total | Ma | le | Female | |
|-----|--------------------------|--------|---------|-----------|---------|-----------|
| No. | Particulars | (A) | No. (B) | % (B / A) | No. (C) | % (C / A) |
| EMP | LOYEES | | | | | |
| 1 | Permanent (D) | 11,177 | 9,032 | 80.8% | 2,145 | 19.2% |
| 2 | Other than Permanent (E) | 0 | 0 | 0 | 0 | 0 |
| 3 | Total employees (D + E) | 11,177 | 9,032 | 80.8% | 2,145 | 19.2% |
| WOR | KERS | | | | | |
| 4 | Permanent (F) | 0 | 0 | 0% | 0 | 0% |
| 5 | Other than Permanent (G) | | 0 | 0% | 0 | 0% |
| 6 | Total workers (F + G) | | 0 | 0% | 0 | 0% |

^{*}Owing to the nature of our business model, we do not have worker category staff. We ensure that our job workers comply with all mandatory laws and regulations as applicable.

b. Differently abled Employees and workers:

| C. N | o. Particulars | Total | Mal | e - | Female | | |
|-------|---|-------|---------|-----------|---------|-----------|--|
| Sr. N | o. Particulars | (A) | No. (B) | % (B / A) | No. (C) | % (C / A) | |
| DIF | FERENTLY ABLED EMPLOYEES | | | | | | |
| 1 | Permanent (D) | 0 | 0 | 0% | 0 | 0% | |
| 2 | Other than Permanent (E) | 0 | 0 | 0% | 0 | 0% | |
| 3 | Total differently abled employees (D + E) | 0 | 0 | 0% | 0 | 0% | |
| DIF | FERENTLY ABLED WORKERS | | | | | | |
| 4 | Permanent (F) | 0 | 0 | 0% | 0 | 0% | |
| 5 | Other than Permanent (E) | 0 | 0 | 0% | 0 | 0% | |
| 6 | Total differently abled workers (F + G) | 0 | 0 | 0% | 0 | 0% | |
| | | | | | | | |

21. Participation/Inclusion/Representation of women

| Particular | Total | No. and percenta | ge of Females |
|---------------------------|-------|------------------|---------------|
| Particular | (A) | No. (B) | % (B / A) |
| Board of Directors | 10 | 1 | 10% |
| Key Management Personnel* | 3 | 0 | 0% |

^{*}Excludes Whole-Time Directors, since they are already included in the Board of Directors

^{**}The company does not have staff in the 'Other than permanent' category.

22. Turnover rate for permanent employees and workers

| | FY2023-24 (Turnover rate in current FY) | | | FY2022-23 (Turnover rate in previous FY) | | | FY2021-22 (Turnover rate in the year prior to the previous FY) | | |
|------------------------|---|--------|--------|--|--------|--------|--|--------|--------|
| Particular | | | | | | | | | |
| | Male | Female | Total | Male | Female | Total | Male | Female | Total |
| Permanent Employees | 35.92% | 58.41% | 39.95% | 22.01% | 28.77% | 23.11% | 20.73% | 49.20% | 24.53% |
| Permanent Workers | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |

V. Holding, Subsidiary and Associate Companies (including joint ventures)

23. (a) Names of holding / subsidiary / associate companies / joint ventures

| Sr. No. | Name of the holding / subsidiary / associate companies / joint ventures (A) | Indicate whether holding/subsidiary/ Associate/ Joint Venture | % of shares held by listed entity | Does the entity indicated at column A, participate in the Business responsibility initiatives of the listed entity? (Yes/No) |
|---------|---|--|--------------------------------------|--|
| 1 | Kalyan Jewellers FZE, UAE | Subsidiary | 100% | No |
| 2 | Kalyan Jewellers LLC, UAE | Subsidiary | 100% | No |
| 3 | Kalyan Jewellers For Golden Jewelry Company, W.L.L | Subsidiary | 49% | No |
| 4 | Kalyan Jewellers LLC, Qatar | Subsidiary | 49% | No |
| 5 | Kalyan Jewellers LLC, Oman | Subsidiary | 100% | No |
| 6 | Kenouz Al Sharq Gold Ind. LLC, UAE | Subsidiary | 100% | No |
| 7 | Kalyan Jewelers, Inc., USA | Subsidiary | 100% | No |
| 8 | Enovate Lifestyles Private Limited | Subsidiary | 85% | No |
| 9 | Kalyan Jewellers Procurement LLC, UAE | Subsidiary | 100% | No |
| 10 | Kalyan Jewellers Procurement SPC, Oman | Subsidiary | 100% | No |
| | | | | |

VI. CSR Details

24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No)

| - | | Yes |
|----|--------------------|--------------------|
| a. | Turnover (in Rs.) | 157,825.63 Million |
| b. | Net worth (in Rs.) | 41,669.50 Million |

VII. Transparency and Disclosures Compliances

25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

| | | | FY2023-24 | | FY2022-23 Previous Financial Year | | | |
|---|-----------|---|---|---------|---|---|---------|--|
| | Grievance | Curre | nt Financial Yea | ar | | | | |
| Stakeholder group from whom complaint is received | | Number of complaints filed during the year | Number of complaints pending resolution at close of the year | Remarks | Number of complaints filed during the year | Number of complaints pending resolution at close of the year | Remarks | |
| Communities | Yes | 0 | 0 | NA | 0 | 0 | NA | |
| Investors (other than shareholders) | Yes | 0 | 0 | NA | 0 | 0 | NA | |
| Shareholders | Yes | 2 | 0 | NA | 2 | 0 | NA | |
| Employees and workers | Yes | 0 | 0 | NA | 0 | 0 | NA | |

| | Grievance | FY2023-24 Current Financial Year | | | FY2022-23 Previous Financial Year | | | |
|---|-----------|---|---|---------|---|---|---------|--|
| Stakeholder group from whom complaint is received | | Number of complaints filed during the year | Number of complaints pending resolution at close of the year | Remarks | Number of complaints filed during the year | Number of complaints pending resolution at close of the year | Remarks | |
| Customers | Yes | 3 | 0 | NA | 0 | 0 | NA | |
| Value Chain Partners | Yes | 0 | 0 | NA | 0 | 0 | NA | |
| Other (please specify) | NA | 0 | 0 | NA | 0 | 0 | NA | |

^{*} Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)

| Stakeholder group from whom complaint is received | Web Link for Grievance Policy |
|---|---|
| Communities | https://www.kalyanjewellers.net/investors/investors-contact/company- secretary-and-RTA.php |
| Investors (other than shareholders) | https://www.kalyanjewellers.net/images/investors-new/pdf/shareholder-information/Other%20Documents/Contact%20 details%20of%20-Material%20 Events%20Disclosure%20Authorised%20Personnel-2023-Jan.pdf |
| Shareholders | https://www.kalyanjewellers.net/images/investors-new/pdf/shareholder-information/Other%20Documents/Address%20for%20 Investor%20Complaints.pdf |
| Employees and workers | https://www.kalyanjewellers.net/investors/investors-contact/company- secretary-and-RTA.php |
| Customers | https://www.kalyanjewellers.net/contact-us.php |
| Value Chain Partners | https://www.kalyanjewellers.net/contact-us.php |
| Other (please specify) | |

26. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

| Sr. Material issue No. identified whether risk or opportunity (R/O) | | whether risk or opportunity | Rationale for identifying the risk / opportunity | In case of risk, approach to adapt or mitigate | Financial implications of the risk or opportunity (Indicate positive or negative implications) | |
|---|---------------------------------|-----------------------------------|---|---|--|--|
| 1. | Innovation and Technology | Opportunity | For a jewelry business to remain competitive and pertinent, adopting innovation and technology is crucial. These advancements can boost production efficiency, elevate the caliber of designs and products, intensify customer interaction, and open up novel avenues for marketing and sales. Neglecting to incorporate technological advancements and innovation could result in diminishing clientele and a reduced share in the market. | NA | Positive | |

| Sr. No. | Material issue identified | Indicate whether risk or opportunity (R/O) | Rationale for identifying the risk / opportunity | In case of risk, approach to adapt or mitigate | Financial implications of the risk or opportunity (Indicate positive or negative implications) |
|------------|---|--|--|--|--|
| 2. | Data Security and Privacy | Risk | Companies are evaluated on the volume of personal data they gather, their risk level regarding changing privacy laws, their susceptibility to possible data security incidents, and the robustness of their data safeguarding measures. | At the Company, we are actively seeking ways to improve our data management and software abilities. Our attention is centered on utilising cloud-based solutions for data storage and enhancing our software offerings. Through these initiatives, we strive to increase efficiency, expandability, and overall functionality to address the changing requirements of our esteemed stakeholders. | Negative |
| 3. | Customer Satisfaction | Risk | In the jewellery sector, achieving customer satisfaction is crucial. A negative experience can jeopardize ongoing operations, whereas a favorable one can lead to increased earnings and a stronger brand image. | We carry out detailed surveys and offer extensive post-purchase support to guarantee client contentment. By being proactive, we collect crucial feedback, pinpoint opportunities for enhancement, and provide outstanding assistance, which cultivates robust bonds with our customers. | Negative |
| 4. | Product Design, quality and safety | Opportunity | Design innovation is essential for a jewellery firm, as it not only captivates customers but also sets the brand apart. Equally vital is the commitment to product safety, which sustains customer trust and complies with India's stringent jewellery quality and purity regulations. | NA | Positive |
| 5. | Product Transparency and Disclosure | Risk For a jewellery company, transparency and clear | | We meticulously uphold all regulations by promptly updating BIS and HUID Marks and sharing relevant details. Our dedication to compliance with emerging regulations highlights our commitment to regulatory adherence and openness in our operations. Through these proactive steps, we solidify our status as a dependable and ethical entity, offering assurance to our stakeholders. | Negative |

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

| Sr. No | Disclosure Questions | P1 | P2 | P3 | P4 | P5 | Р6 | P7 | P8 | Р9 |
|--------|---|---|--|---|---|---|------------------------------|------------------------------------|------------------------------------|--------------------------|
| Policy | and management processes | | | | | | | | | |
| 1. a | Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No/NA) | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| b | Has the policy been approved by the Board? (Yes/No/NA) | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| С | Web Link of the Policies, if available | https:// | /www.ka s.php | alyanjew | ellers.ne | et/invest | ors/corp | oorate-g | overnan | ce/ |
| 2 | Whether the entity has translated the policy into procedures. (Yes / No/ NA) | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| 3 | Do the enlisted policies extend to your value chain partners? (Yes/No/NA) | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| 4 | Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustee) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle. | | m has ac ete selec ity. | | | | | | | |
| 5 | Specific commitments, goals and targets set by the entity with defined timelines, if any. | goals t NGRB0 with or resilier | organisa to measu C. We ac ur busine nt ESG st alue for | ire our p knowled ess obje trategy t | progress dge the ctives ar that fost | towards need to nd are co ers sust | achievi harmon ommitte | ng all pi ise our E d to imp | rinciples ESG initi olementi | of the atives ng a |
| 6 | Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met. | NA | | | | | | | | |

Governance, leadership and oversight

7 Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)

At Kalyan Jewellers, we understand that conducting business responsibly is not just a duty, but a necessity. As a sustainably conscious organisation, we strive to minimise our environmental impact and prioritise the well-being of our stakeholders. Our primary focus lies in creating a positive impact with the stakeholders we operate with. Through our extensive Corporate Social Responsibility (CSR) programmes, we have made significant contributions to critical areas such as healthcare, education, and infrastructure development. Notably, our flagship project, Bhoomigeetham, has successfully provided housing to individuals as part of the Government of Kerala's initiative. We have also extended support during times of natural calamities and offered home loans to unemployed widows across multiple states. Furthermore, we have sponsored tuition fees for underprivileged students in several states. In the healthcare sector, we have equipped local hospitals with essential medical equipment, including ventilators, and supported medical treatments for the underprivileged in Kerala. The Company through its CSR arm Kalyan Jewellers Foundation has started construction of a dialysis centre at Muthuvar, Thrissur and it is expected to be fully operational by 2025. We place importance on the well-being of all our employees and their families. Our Company's culture is deeply rooted in professionalism, honesty, integrity, and innovation across every aspect of

our operations. This year we have conducted the materiality assessment to identify our critical focus areas. Moving forward, we remain committed to prioritising environmental, social, and governance (ESG) practices, as well as upholding our dedication to good governance and creating value for all stakeholders. Thank you for your continued trust and support.

T.S. Kalyanaraman Managing Director

- 8 Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).
 - Mr. T. S. Kalyanaraman Managing Director
- 9 Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No/ NA). Yes

If Yes, please provide details

The ESG Committee is responsible for embedding Environmental, Social, and Governance considerations into our company's strategic and decision-making framework. This committee is dedicated to ensuring that our business practices reflect ethical and sustainable principles, enhancing our commitment to transparency and responsibility towards our stakeholders.

| 10 | Details of Review of NGRBCs by the Company | | | | | | | | | | |
|----|---|--|----------|----------|--------|----------|--------|---------|---------|----------|----|
| | Subject for Review | Indicate whether review was undertaken by Director/Committee of the Board/Any other Committee | | | | | | | | | |
| | | P1 | P2 | P3 | P4 | P5 | | P6 | P7 | P8 | P9 |
| a. | Performance against above policies and follow up action | Comn | nittee o | of the E | Board | | | | | | |
| b. | Compliance with statutory requirements of relevance to the principles and rectification of any non-compliances | Director | | | | | | | | | |
| | Subject for Review | Freque specif | | nnually | / Half | yearly / | /Quart | erly/ A | ny othe | er-pleas | е |
| | | P1 | P2 | P3 | P4 | P5 | | P6 | P7 | Р8 | Р9 |
| a. | Performance against above policies and follow up action | Annua | ally | | | | | | | | - |
| b. | Compliance with statutory requirements of relevance to the principles and rectification of any non-compliances | Quarterly | | | | | | | | | |
| 11 | Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). | No | No | No | No | No | D | No | No | No | No |
| | If yes, provide name of the agency. | | | | | | | | | | |
| 12 | If answer to question (1) above is "No" i.e. not all Princip covered by a policy, reasons to be stated: | les are | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 |
| | The entity does not consider the Principles material business (Yes/No) | to its | | | | | NA | | | | |
| | The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No) | k | | | | | NA | | | | |
| | The entity does not have the financial or/human and technical resources available for the task (Yes/No) | | | | | | NA | | | | |
| | It is planned to be done in the next financial year (Ye | es/No) | | | | | NA | | | | |
| | Any other reason (please specify) | | | | | | NA | | | | |

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1 Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

(This principle focuses on the importance of ethical conduct and transparency in business operations. Companies should follow ethical business practices and adhere to high standards of integrity. They should also be transparent about their activities, operations, and financial reporting, as well as be accountable for their actions)

Essential Indicators

1. Percentage coverage by training and awareness programmes on any of the principles during the financial year:

| Segment | Total number of training and Topics/principles covered under the awareness programmes held training and its impact | | %age of persons in respective category covered by the awareness programmes |
|---|--|--|--|
| Board of Directors | 2 | Familiarisation Programme Training under PITS Regulation | 100% |
| Key Managerial Personnel | 2 | Training under PITS Regulation Training in ESOP plans | 100% |
| Employees other than BOD and KMPs | 1,758 | Orientation, Manager training On Job Training Level 1 Training -Sales Whistle blowing POSH | 51.75% |
| Workers | NA NA | NA | NA |

Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the
entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year,
in the following format

| | | Mone | tory | | |
|-----------------|-----------------|---|---|-------------------|---|
| Particular | NGRBC Principle | Name of the regulatory/ enforcement agencies/ judicial institutions | Amount (In INR) (For Monetory Cases only) | Brief of the Case | Has an appeal been preferred? (Yes/ No) |
| Penalty/ Fine | NIL | NIL | 0 | NIL | NIL |
| Settlement | NIL | NIL | 0 | NIL | NIL |
| Compounding fee | NIL | NIL | 0 | NIL | NIL |
| | | Non Mo | netory | | |
| Imprisonment | NIL | NIL | NIL | NIL | |
| Punishment | NIL | NIL | NIL | NIL | |

Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

| Case Details | Name of the regulatory/ enforcement agencies/ judicial institutions |
|--------------|---|
| NA* | |

^{*} There were no cases where appeal/revision was preferred in the reporting period.

Does the entity have anti-corruption or anti-bribery policy? (Yes/ No)
 If Yes, provide details in brief

Maintaining Kalyan's principles is essential to our prosperity. Being transparent, a fundamental value for us, entails being open, visible, and consistent. We are committed to fairness and integrity in all our dealings. Our company pledges to operate at the highest ethical standards, adhering to both the letter and spirit of all relevant laws. The United Nations Global Compact recognises corruption as a significant

global issue and an obstacle to sustainable development, disproportionately affecting impoverished communities and undermining societal fabric. Corruption is outlawed in numerous nations, and both the company and its employees are liable to prosecution for any illegal acts, regardless of where they occur. In India, corrupt activities are subject to penalties under the Indian Penal Code, 1860, and the Prevention of Corruption Act, 1988. We expect strict adherence to our ethical guidelines, Anti-Bribery Policy, and all pertinent legislation.

If Yes, Provide a web link to the policy, if available -Web link anti corruption or anti bribery policy is place https://www.kalyanjewellers.net/investors/corporategovernance/policies.php

5. Number of Directors/ KMPs/ employees/ workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

| Particular | FY2023-24 | FY2022-23 |
|------------|-----------|-----------|
| Directors | 0 | 0 |
| KMPs | 0 | 0 |
| Employees | 0 | 0 |
| Workers | NA | NA |

^{*} The Company does not have any staff in the 'Workers' category.

6. Details of complaints with regard to conflict of interest:

| Case Details | FY202 | 23-24 | FY2022-23 | | |
|--|--------|--------|-----------|--------|--|
| | Number | Remark | Number | Remark | |
| Number of complaints received in relation to issues of Conflict of Interest of the Directors | 0 | NA | 0 | NA | |
| Number of complaints received in relation to issues of Conflict of Interest of the KMPs | 0 | NA | 0 | NA | |

 Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.
 NA

8. Number of days of accounts payables in the following format:

| Particular | FY2023-24 | FY2022-23 |
|-------------------------------------|-----------|-----------|
| Number of days of accounts payables | 39 | 33 |

9. Open-ness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

| Parameter | Metrics | FY2023-24 | FY2022-23 |
|---------------|--|-----------|-----------|
| Concentration | a. Purchases from trading houses as % of total purchases | 0% | 0% |
| of Purchases | b. Number of trading houses where purchases are made from | Nil | Nil |
| | c. Purchases from top 10 trading houses as % of total purchases from trading houses | 0% | 0% |
| Concentration | a. Sales to dealers / distributors as % of total sales | 0% | 0% |
| of Sales | b. Number of dealers / distributors to whom sales are made | 0% | 0% |
| | c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors | 0% | 0% |
| Share of RPTs | a. Purchases (Purchases with related parties / Total Purchases) | 0% | 0% |
| in | b. Sales (Sales to related parties / Total Sales) | 0% | 0.32% |
| | c. Loans & advances (Loans & advances given to related parties / Total loans & advances) | 100% | 100% |
| | d. Investments | 100% | 100% |

Leadership Indicators

1. Awareness programmes conducted for value chain partners on any of the Principles during the financial year:

| Total number of awareness programmes held | Topics / principles covered under the training | Percentage of value chain partners covered (by value of business done with such partners) under the awareness programmes |
|---|--|--|
| 1 | BIS & Hallmarking | 30% |

PRINCIPLE 2 BUSINESSES SHOULD PROVIDE GOODS AND SERVICES IN A MANNER THAT IS SUSTAINABLE AND SAFE.

(This principle highlights the importance of sustainable and safe production practices. Companies should strive to minimise the environmental impact of their activities and ensure that their products and services are safe for consumers and the environment.)

Essential Indicator

Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the
environmental and social impacts of product and processes to total R&D and capex investments made by the
entity, respectively.

| Sr. No. | Particular | FY2023-24 | FY2022-23 | Details of improvements in environmental and social impacts |
|---------|------------|-----------|-----------|---|
| 1 | R&D | 0% | 0% | NA |
| 2 | Capex | 0% | 0% | NA |

^{*}The Company has not invested in R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts

- a. Does the entity have procedures in place for sustainable sourcing? (Yes/No) No
 - b. If yes, what percentage of inputs were sourced sustainably?
- Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for
 - (a) Plastics (including packaging) NA
 - (b) E-waste NA
 - (c) Hazardous waste NA
 - (d) other waste NA
 - * As a company specialising in the production and sale of fine jewellery, product reclaim does not apply to our goods. We take great pride in the craftsmanship and quality of our products and are confident that they meet the highest industry standards.
- **4.** a Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No) No
 - b If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards?

NA

c If not, provide steps taken to address the same

NA

PRINCIPLE 3 BUSINESSES SHOULD RESPECT AND PROMOTE THE WELL-BEING OF ALL EMPLOYEES, INCLUDING THOSE IN THEIR VALUE CHAINS.

(This principle emphasises the importance of employee well-being. Companies should provide safe and healthy working conditions, fair wages, and opportunities for career development to all employees in their value chains, including suppliers, contractors, and temporary workers.)

Essential Indicators

1a. Details of measures for the well-being of employees:

| | | % of employees covered by | | | | | | | | | | | |
|---------------|-----------------|---------------------------|-----------|---------------|--------------------|---------------|--------------------|---------------|--------------------|---------------|---------------------|--|--|
| Category | | Health insurance | | Accident | Accident insurance | | Maternity benefits | | Paternity Benefits | | Day Care facilities | | |
| | Total (A) | Number (B) | % (B / A) | Number (C) | % (C / A) | Number (D) | % (D / A) | Number (E) | % (E / A) | Number (F) | % (F / A) | | |
| Permanent e | mployees | | | | | | | | | | | | |
| Male | 9,032 | 9,029 | 99.97% | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% | | |
| Female | 2,145 | 2,145 | 100.00% | 0 | 0% | 2,145 | 100.00% | 0 | 0% | 0 | 0% | | |
| Total | 11,177 | 11,174 | 99.97% | 0 | 0% | 2,145 | 19.19% | 0 | 0% | 0 | 0% | | |
| Other than po | ermanent employ | ees | | | | | | | | | | | |
| Male | NA NA | | | | | | | | | | | | |

1b. Details of measures for the well-being of workers:

| | | % of employees covered by | | | | | | | | | | |
|----------------|----------------|---------------------------|-----------|---------------|--------------------|---------------|--------------------|---------------|--------------------|---------------|---------------------|--|
| Category | | Health insurance | | Accident | Accident insurance | | Maternity benefits | | Paternity Benefits | | Day Care facilities | |
| category | Total (A) | Number (B) | % (B / A) | Number (C) | % (C / A) | Number (D) | % (D / A) | Number (E) | % (E / A) | Number (F) | % (F / A) | |
| Permanent wo | rkers | | | | | | | | | | | |
| Male | | | | | | | | | | | | |
| Female | _ | | | | | NA | | | | | | |
| Total | _ | | | | | | | | | | | |
| Other than per | manent workers | i | | | | | | | | | | |
| Male | | | | | | | | | | | | |
| Female | _ | | | | | NA | | | | | | |
| Total | _ | | | | | | | | | | | |

^{*}The company does not have any staff in the 'Worker' category.

1.c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format

| | FY2023-24 | FY2022-23 |
|--|-----------|-----------|
| Cost incurred on well- being measures as a % of total revenue of the company | 3.27% | 3.19% |

2. Details of retirement benefits, for Current FY and Previous Financial Year.

| | | FY2023-24 | | | FY2022-23 | | |
|-------------------------|--|-----------|---|--|--|---|--|
| Benefits | No. of employees covered as a % of total employees workers | | Deducted and deposited with the authority (Y/N/N.A.) | No. of employees covered as a % of total employees | No. of workers covered as a % of total workers | Deducted and deposited with the authority (Y/N/N.A.) | |
| PF | 100% | 0 | Yes | 100% | 0% | Yes | |
| Gratuity | 100% | 0 | Yes | 100% | 0% | NA | |
| ESI | 50% | 0 | Yes | 52% | 0% | Yes | |
| Others - please specify | 0% | 0% | NA | 0% | 0% | 0% | |

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

No

If not, whether any steps are being taken by the entity in this regard.

We are actively establishing ramps in our corporate premises that caters to the needs of individuals with disabilities.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016?

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

| | Permanent | Permanent Workers | | |
|--------|---------------------|-------------------|---------------------|----------------|
| Gender | Return to work rate | Retention Rate | Return to work rate | Retention Rate |
| Male | NA NA | NA | NA | NA |
| Female | 100% | 100% | NA | NA |
| Total | NA NA | NA | NA | NA |

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

| Category | Yes/No | If Yes, then give details of the mechanism in brief |
|--------------------------------|--------|--|
| Permanent Workers | NA | |
| Other than Permanent Workers | NA | |
| Permanent Employees | Yes | In conjunction with our HR employee engagement efforts, we've implemented a comprehensive Whistle-blower Policy. This policy encourages open reporting of any illegal or unethical behaviour. It allows all stakeholders, from Directors to staff members, to safely raise legitimate issues with the Audit Committee, safeguarding the identity and rights of the whistle-blower. For detailed information, please visit our corporate website at https://www.kalyanjewellers.net/images/investors-new/pdf/corporate-governance/policies/Whistle%20Blower%20Policy.pdf . |
| Other than Permanent Employees | NA | |

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

| | | FY2023-24 | | | FY2022-23 | |
|----------------------------------|--|--|---------|---|--|---------|
| Category | Total employees / workers in respective category (A) | No. of employees / workers in respective category, who are part of association(s) or Union (B) | % (B/A) | Total employees / workers in respective category (C.) | No. of employees / workers in respective category, who are part of association(s) or Union (D) | % (D/c) |
| Total Permanent employees | | | | | | |
| Male | 9,032 | 0 | 0% | 7,952 | 0 | 0% |
| Female | 2,145 | 0 | 0% | 1,526 | 0 | 0% |
| Total Permanent Workers | | | | | | |
| Male | | | N.I. | ^ | | |
| Female | | | N | А | | |

^{*}The company does not have any staff in 'Workers' category.

8. Details of training given to employees and workers:

| | | | FY2023-24 | | | FY2022-23 | | | | | |
|-----------|-----------|---------------|--------------------------|---------------|------------|-----------|---------------|------------------------|---------------|-----------|--|
| Category | Total (A) | | Health and / Measures | On Skill U | ogradation | Total (D) | | Health and Measures | On Skill Up | gradation | |
| | | Number (B) | % (B / A) | Number (C) | % (C / A) | | Number (E) | % (E / D) | Number (F) | % (C / D) | |
| Employees | | | | | | | | | | | |
| Male | 9,032 | 9,032 | 100% | 3,500 | 38.75% | 7,952 | 7,952 | 100% | 2,077 | 26.13% | |
| Female | 2,145 | 2,145 | 100% | 740 | 34.50% | 1,526 | 1,526 | 100% | 545 | 35.71% | |
| Total | 11,177 | 11,177 | 100% | 4,240 | 37.94% | 9,478 | 9,478 | 100% | 2,622 | 27.67% | |
| Workers | | | | | | | | | | | |
| Male | | | | | | | | | | | |
| Female | _ | | | | N | А | | | | | |
| Total | _ | | | | | | | | | | |
| | | | | | | | | | | | |

^{*}The company does not have any staff in 'Workers' category.

9. Details of performance and career development reviews of employees and worker:

| Catamana | F | Y2023-24 | FY2022-23 | | | |
|-----------|-----------|----------|-----------|-----------|---------|-----------|
| Category | Total (A) | No. (B) | % (B / A) | Total (D) | No. (E) | % (E / D) |
| Employees | | | _ | | | |
| Male | 9,032 | 8,095 | 89.63% | 7,952 | 7,952 | 100% |
| Female | 2,145 | 2,141 | 99.81% | 1,526 | 1,526 | 100% |
| Total | 11,177 | 10,236 | 91.58% | 9,478 | 9,478 | 100% |
| Workers | | | | | | |
| Male | | | | | | |
| Female | | | NA | A | | |
| Total | | | | | | |

^{*}The company does not have any staff in 'Workers' category.

10. Health and safety management system

a. Whether an occupational health and safety management system has been implemented by the entity?
 (Yes/ No)

If Yes, the Coverage such systems?

The Company provides its employees with safety training and includes them in occupational health programs. Moreover, it conducts regular evacuation and mock drills to guarantee readiness for any emergencies.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

At our stores, we have implemented a robust system of processes and checklists that are integral to our commitment to workplace safety. These protocols are meticulously crafted to identify potential work-related hazards and assess risks consistently. Our staff is trained to use these checklists as a part of their routine, ensuring that any risks are promptly recognised and mitigated. Regular updates and reviews of these processes ensure that our safety standards evolve with the changing work dynamics, reflecting our dedication to the well-being of our employees and customers alike

c. Whether you have processes for workers to report the work related hazards and to remove themselves from such risks? (Yes/ No) NA^*

d. Do the employees/ worker of NA* the entity have access to non-occupational medical and healthcare services? (Yes/ No)

11. Details of safety related incidents, in the following format:

| Safety Incident/Number | Category* | FY2023-24 | FY2022-23 |
|---|-----------|-----------|-----------|
| Lost Time Injury Frequency Rate (LTIFR) (per one million- | Employees | 0 | 0 |
| person hours worked) | Workers | 0 | 0 |
| Total recordable work-related injuries | Employees | 0 | 0 |
| | Workers | 0 | 0 |
| No. of fatalities | Employees | 0 | 0 |
| | Workers | 0 | 0 |
| High-consequence work-related injury or ill health | Employees | 0 | 0 |
| (excluding fatalities) | Workers | 0 | 0 |

^{*}We would like to clarify that the aforementioned disclosures are not applicable to our organisation as our nature of business is such that probability of injuries are less. We remain committed to maintaining transparency and adhering to all relevant regulations and guidelines.

12. Describe the measures taken by the entity to ensure a safe and healthy work place.

Ensuring the well-being of our customers and staff is a top priority in our company, extending to our jewellery retail outlets. We adhere rigorously to the health and safety protocols prescribed by Indian local and national agencies. Our showrooms are kept clean and sanitary, with proper air circulation, and we observe stringent procedures for the management and presentation of our jewellery items. For these purposes, we uphold detailed checklists and processes at each store.

13. Number of Complaints on the following made by employees and workers:

| | | FY2023-24 | | | FY2022-23 | | | |
|--------------------|--------------------------|--|---------|--------------------------|--|---------|--|--|
| Particulars | Filed during the year | Pending resolution at the end of year | Remarks | Filed during the year | Pending resolution at the end of year | Remarks | | |
| Working Conditions | 0 | 0 | NA | 0 | 0 | NA | | |
| Health & Safety | 0 | 0 | NA | 0 | 0 | NA | | |

14. Assessment for the year:

| Particulars | % of your plants and offices that were assessed (by entity or statutory authorities or third parties) |
|-----------------------------|---|
| Health and safety practices | O% |
| Working Conditions | O% |

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks/ concerns arising from assessments of health & safety practices and working conditions.

NA

^{*} This is not applicable for the Company as there are no worker category staff.

Leadership Indicators

Does the entity extend any life insurance or any compensatory package in the event of death of

| (A) Employees (Y/N) | Yes |
|---------------------|-----|
| (B) Workers (Y/N) | NA |

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

The procedure entails assembling various critical documents from the relevant entities. This encompasses obtaining identification papers, financial records, contracts, and any other significant papers needed to substantiate or confirm a particular assertion or process. This phase is vital for adhering to regulatory norms and enabling precise and comprehensive scrutiny or evaluation.

3. Provide the number of employees/workers having suffered high consequence work- related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

| Particular | | cted employees/ kers | No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment | | |
|------------|-----------|-------------------------|---|-----------|--|
| | FY2023-24 | FY2022-23 | FY2023-24 | FY2022-23 | |
| Employees | 0 | 0 | 0 | 0 | |
| Workers | 0 | 0 | 0 | 0 | |

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No/ NA)

5. Details on assessment of value chain partners:

| Particulars | % of value chain partners (by value of business done with such partners) that were assessed |
|-----------------------------|---|
| Health and safety practices | 40% |
| Working Conditions | 30% |

PRINCIPLE 4: BUSINESSES SHOULD RESPECT THE INTERESTS OF AND BE RESPONSIVE TO ALL ITS STAKEHOLDERS.

(This principle highlights the importance of stakeholder engagement. Companies should consider the interests and perspectives of all stakeholders, including shareholders, employees, customers, suppliers, and the communities in which they operate. They should also be responsive to stakeholder concerns and feedback.)

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

Our company, committed to responsibility and innovation, places high importance on recognising stakeholders to cultivate reciprocal relationships. Our strategy includes examining sources of revenue creation, the liquidity of investments, and the availability of financial services. Additionally, we participate in auditing and assurance activities, oversee the gold supply chain, and concentrate on boosting sales and revenues. Through the identification and comprehension of our stakeholders, we strive to meet their requirements efficiently and fulfil our corporate goals.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

| Whether identified as Vulnerable & Marginalised Group | Channels of communication (Email, SMS, Newspaper, Pamphlets,Advertisement, Community Meetings, Notice Board, Website, Other- Please Specify) | Frequency of engagement (Annually, Half-yearly, Quarterly, others-Please specify) | Purpose and scope of engagement including key topics and concerns raised during such engagement |
|---|--|---|--|
| No | Events, Mails, SMS, Brochures, Website | Others - On periodical basis | To understand customer preferences, feedback and resolve their grievances. |
| No | Shareholder Meets, Email, Stock Exchange (SE) intimations investor/ analysts meet, Conference calls, Media releases, Annual reports | Others - Quarterly, Half yearly and annually | Meeting related communications |
| No | Press Releases, Events | Quarterly | Consortium meetings |
| No | Meetings | Others - On periodical basis | To create awareness about products and services |
| No | Meetings, calls, training, workshop and webinar, Website, social media | Others - On periodical basis | Queries/suggestions/ assurance/ complaints etc. |
| No | Counselling sessions, Interactive meetings, Internal management development programmes etc. | Others - Daily | To keep employees updated and address their concerns |
| | No No No No | identified as Vulnerable & Marginalised Group (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website, Other- Please Specify) No Events, Mails, SMS, Brochures, Website No Shareholder Meets, Email, Stock Exchange (SE) intimations investor/ analysts meet, Conference calls, Media releases, Annual reports No Press Releases, Events No Meetings No Meetings, calls, training, workshop and webinar, Website, social media No Counselling sessions, Interactive meetings, Internal management | Identified as Vulnerable & Marginalised Group Pamphlets, Advertisement, Community Meetings, Notice Board, Website, Other- Please Specify) Please specify Quarterly, others-Please specify) |

PRINCIPLE 5 BUSINESSES SHOULD RESPECT AND PROMOTE HUMAN RIGHTS.

(This principle focuses on the importance of human rights. Companies should respect and promote human rights, including the rights to freedom of expression, association, and privacy. They should also prevent and address human rights violations in their operations and value chains.)

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format

| | | FY2023-24 | | | | FY2022-23 |
|----------------------|-----------|--|------|-----------|--|-----------|
| Benefits | Total (A) | No. of employees/ workers covered (B) | | Total (C) | No. of employees/ workers covered (D) | % (D / C) |
| Employees | | | | | | |
| Permanent | 11,177 | 11,177 | 100% | 9,478 | 9,478 | 100% |
| Other than permanent | NA** | | | | | |
| Total Employees | 11,177 | 11,177 | 100% | 9,478 | 9,478 | 100% |
| Workers | | • | | | | |
| Permanent | NA* | | | | | |
| Other than permanent | | | | | | |
| Total Workers | | | | | | |

 $^{^{*}}$ The company does not have any staff in 'Workers' category.

 $[\]ensuremath{^{**}}\xspace$ The company does not have any staff in the 'Other than permanent' category.

2. Details of minimum wages paid to employees and workers

| | | FY2023-24 | | | | | FY2022-23 | | | |
|-------------------------|--------|-----------|-----------------|-----------|-----------------|-------|-----------|-----------------|-----------|-----------------|
| Category | Total | Equal to | Minimum Wage | More than | Minimum Wage | Total | Equal to | Minimum Wage | More than | Minimum Wage |
| | (A) - | No. (B) | % (B /A) | No. (C) | % (C /A) | (D) - | No. (E) | % (E /D) | No. (F) | % (F /D) |
| Employees | | | | | | | | | | |
| Permanent | | | | | | | | | | |
| Male | 9,032 | 0 | 0% | 9,032 | 100% | 7,952 | 0 | 0% | 7,952 | 100% |
| Female | 2,145 | 0 | 0% | 2,145 | 100% | 1,526 | 0 | 0% | 1,526 | 100% |
| Total | 11,177 | 0 | 0% | 11,177 | 100% | 9,478 | 0 | 0% | 9,478 | 100% |
| Other than Perma | anent | | | | | | | | | |
| Male | NA | | | | | | | | | |
| Female | | | | | | | | | | |
| Total | | | | | | | | | | |
| Workers | | | | | | | | | | |
| Permanent | | | | | | | | | | |
| Male | NA | | | | | | | | | |
| Female | | | | | | | | | | |
| Total | | | | | | | | | | |
| Other than Permanent | | | | | | | | | | |
| Male | NA | | | | | | | | | |
| Female | | | | | | | | | | |
| Total | | | | | | | | | | |

 $^{^{*}}$ The company does not have any staff in 'Workers' category.

3. Details of remuneration/salary/wages

a. Median remuneration / wages:

| | Mal | е | | Female | |
|----------------------------------|--------|---|--------|---|--|
| Particular | Number | Median remuneration/ salary/ wages of respective category | Number | Median remuneration/ salary/ wages of respective category | |
| Board of Directors (BoD) | 6 | 10,00,000 | 1 | 10,00,000 | |
| Key Managerial Personnel | 6 | 1,72,49,879 | 0 | 0 | |
| Employees other than BoD and KMP | 9,026 | 3,35,317 | 21,45 | 1,83,010 | |
| Workers | Nil | | | | |

^{*}The details of Non Executive Directors are shown under Board of Directors and the Executive Directors were shown under Key Managerial Category.

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

| Particulars | FY2023-24 | FY2022-23 |
|---|-----------|-----------|
| Gross wages paid to females as % of total wages | 11% | 7% |

^{**}The company does not have any staff in the 'Other than permanent' category

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business?

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

Each of our locations has an internal committee to handle employee grievances. Employees can report issues via the contact details provided on the notice boards, ensuring a quick and supportive response to any concerns.

6. Number of Complaints on the following made by employees and workers:

| | | FY2023-24 | | | FY2022-23 | |
|-------------------------------------|--------------------------|--|---------|--------------------------|--|---------|
| Particulars | Filed during the year | Pending resolution at the end of year | Remarks | Filed during the year | Pending resolution at the end of year | Remarks |
| Sexual Harassment | 0 | 0 | NA | 0 | 0 | NA |
| Discrimination at workplace | 0 | 0 | NA | 0 | 0 | NA |
| Child Labour | 0 | 0 | NA | 0 | 0 | NA |
| Forced Labour/Involuntary Labour | 0 | 0 | NA | 0 | 0 | NA |
| Wages | 0 | 0 | NA | 0 | 0 | NA |
| Other human rights related issues | 0 | 0 | NA | 0 | 0 | NA |

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

| Particulars | FY2023-24 | FY2022-23 |
|---|-----------|-----------|
| Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH) | 0 | 0 |
| Complaints on POSH as a % of female employees / workers | 0 | 0 |
| Complaints on POSH upheld | 0 | 0 |

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The ethics committee's contact details are available in all our showrooms, and employees have the option to report issues via the employee mobile app. Our comprehensive Whistle-blower Policy promotes transparent dialogue and the reporting of any unlawful or unethical conduct. This policy authorizes all stakeholders, from Directors to staff, to safely communicate authentic issues to the Audit Committee, with the assurance of confidentiality for the reporter. For more information, please refer to our corporate resources.

https://www.kalyanjewellers.net/images/investors-new/pdf/corporate-governance/policies/Whistle%20Blower%20Policy.pdf

Do human rights requirements form part of your business agreements and contracts? (Yes/No/NA)

10. Assessments for the year:

| Name of the Assessment | % of your plants and offices that were assessed (by entity or statutory authorities or third parties) |
|-----------------------------|---|
| Child labour | 0% |
| Forced/involuntary labour | 0% |
| Sexual harassment | 0% |
| Discrimination at workplace | 0% |
| Wages | 0% |
| Others - please specify | 0% |

^{*}While formal assessments have not been done, compliance across the Company is ensured with the necessary filings with the concerned regulatory authorities.

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.

NA*

Leadership Indicators

1. Details on assessment of value chain partners:

| Name of the Assessment | % of value chain partners (by value of business done with such partners) that were assessed |
|----------------------------------|---|
| Sexual harassment | 60% |
| Discrimination at workplace | 50% |
| Child Labour | 50% |
| Forced Labour/Involuntary Labour | 30% |
| Wages | 30% |
| Others - please specify | |

2. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 1 above.

PRINCIPLE 6: BUSINESSES SHOULD RESPECT AND MAKE EFFORTS TO PROTECT AND RESTORE THE ENVIRONMENT.

(This principle emphasises the importance of environmental stewardship. Companies should minimise their impact on the environment, conserve natural resources, and promote environmental sustainability. They should also take steps to restore and rehabilitate degraded ecosystems.)

Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

| Parameter | FY2023-24 | FY2022-23 |
|--|-----------|-----------|
| From renewable sources | | |
| Total electricity consumption (A) | 0 | 0 |
| Total fuel consumption (B) | 0 | 0 |
| Energy consumption through other sources (C.) | 0 | 0 |
| Total energy consumed from renewable sources (A+B+C) | 0 | 0 |

^{*}There were no such cases

| Parameter | FY2023-24 | FY2022-23 |
|--|-----------------|------------------|
| From non-renewable sources | | |
| Total electricity consumption (D) | 518546.55 (GJ) | 1,04,686.00 (GJ) |
| Total fuel consumption (E) | 25,902.69 (GJ) | 24,266.47 (GJ) |
| Energy consumption through other sources (F) | | 0 |
| Total energy consumed from non-renewable sources (D+E+F) | 544449.25 (GJ) | 1,28,952.47 (GJ) |
| Total energy consumed (A+B+C+D+E+F) | 544449.25 (GJ) | 1,28,952.47 (GJ) |
| Energy intensity per rupee of turnover (Total energy consumed / Revenue from operations) | 0.0000034330530 | 0.0000011131947 |
| Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP) | 0.0000785482529 | 0.0000254698939 |
| Energy intensity in terms of physical output | 0.0118913496702 | |
| Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? | | No |
| If yes, name of the external agency. | | |

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Yes/No)

If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

NA

3. Provide details of the following disclosures related to water, in the following format:

| Parameter | FY2023-24 | FY2022-23 |
|---|-----------------|-----------------|
| Parameter Water withdrawal by source (in kilolitres) | 0 | 0 |
| (i) Surface water | 0 | 0 |
| (ii) Groundwater | | |
| (iii) Third party water | 18,150 | 14,430 |
| (iv) Seawater / desalinated water | 0 | 0 |
| (v) Others | | |
| Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v) | 18,150 | 14,430 |
| Total volume of water consumption (in kilolitres) | 18,150 | 14,430 |
| Water intensity per rupee of turnover | 0.0000001144458 | 0.0000001245684 |
| (Total water consumption / Revenue from operations) | 0.0000026185192 | 0000028501243 |
| Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) | | |
| (Total water consumption / Revenue from operations adjusted for PPP) | | |
| Water intensity in terms of physical output | 0.0003964152 | 0 |
| Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Yes/No) | No | No |
| If yes, name of the external agency. | | |

^{*} In the previous financial year, we calculated our intensity on the basis of revenue denominated in crores. We are now calculating intensity on the basis of revenue in rupees.

4. Provide the following details related to water discharged:

| Parameter | FY2023-24 | FY2022-23 |
|---|-----------|-----------|
| Water discharge by destination and level of treatment (in kilolitres) | | |
| (i) To Surface water | | |
| No treatment | | |
| With treatment - please specify level of treatment | | |

| Parameter | FY2023-24 | FY2022-23 |
|--|-----------|-----------|
| (ii) To Groundwater | | |
| No treatment | | |
| With treatment - please specify level of treatment | | |
| (iii) To Seawater | | |
| No treatment | | |
| With treatment - please specify level of treatment | | |
| (iv) Sent to third-parties | | |
| No treatment | 18,150 | 14,430 |
| With treatment - please specify level of treatment | | |
| (v) Others | | |
| No treatment | | |
| With treatment - please specify level of treatment | | |
| Total water discharged (in kilolitres) | 18,150 | 14,430 |
| Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) | | |
| If yes, name of the external agency. | | |

5. Has the entity implemented a mechanism for Zero Liquid Discharge?

No

If yes, provide details of its coverage and implementation.

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

| Parameter | Please specify unit | FY2023-24 | FY2022-23 |
|---|---------------------|-----------|-----------|
| NOx | NA | 0 | 0 |
| SOx | NA | 0 | 0 |
| Particulate matter (PM) | NA | 0 | 0 |
| Persistent organic pollutants (POP) | NA | 0 | 0 |
| Volatile organic compounds (VOC) | NA | 0 | 0 |
| Hazardous air pollutants (HAP) | NA | 0 | 0 |
| Others - please specify | NA | 0 | 0 |
| Note: Indicate if any independent assessment/ evaluation/ assurance has been carried out by an external agency? (Y/N) | No | | |
| If yes, name of the external agency. | | | |

^{*}As we do not have any manufacturing plants, the same is not material to us.

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

| Parameter | Unit | FY2023-24 | FY2022-23 |
|---|---|-----------------|-----------------|
| Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available) | Metric tonnes of CO ₂ equivalent | 1,698.90 | 1,527.00 |
| Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available) | Metric tonnes of CO ₂ equivalent | 103133.15 | 23,544.35 |
| Total Scope 1 and Scope 2 emissions per rupee of turnover | | | |
| (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations) | | 0.0000006610239 | 0.0000002164309 |
| Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) | | | |
| | | | |

^{*} Operating in the retail sector, our company does not generate any wastewater as part of its business operations. Water is primarily used for non- industrial purpose such as sanitation, cleaning, and other similar activities, resulting in minimal wastewater production. As a result, we do not generate wastewater in quantities that necessitate the implementation of a Zero Liquid Discharge System.

| Parameter | Unit | FY2023-24 | FY2022-23 |
|--|------|-----------------|-----------------|
| (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP) | | 0.0000151242276 | 0.0000049519379 |
| Total Scope 1 and Scope 2 emission intensity in terms of physical output | | 0.0022896432738 | |
| Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) | No | | |

8. Does the entity have any project related to reducing Green House Gas emission? (Yes/ No)

No

If Yes, then provide details.

9. Provide details related to waste management by the entity, in the following format:

| Parameter | FY2023-24 | FY2022-23 |
|---|-----------|-----------|
| Total Waste generated (in metric tonnes) | | |
| Plastic waste* (A) | 0 | 0 |
| E-waste (B) | 0 | 0 |
| Bio-medical waste (C) | 0 | 0 |
| Construction and demolition waste (D) | 0 | 0 |
| Battery waste (E) | 0 | 0 |
| Radioactive waste (F) | 0 | 0 |
| Other Hazardous waste. Please specify, if any. (G) | 0 | 0 |
| Other Non-hazardous waste generated (H). | 0 | 0 |
| Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector) | 0 | 0 |
| Total (A+B + C + D + E + F + G + H) | 0 | 0 |
| Waste intensity per rupee of turnover (Total waste generated / Revenue from operations) | 0 | 0 |
| Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP) | 0 | 0 |
| Waste intensity in terms of physical output | | |
| Waste intensity (optional) – the relevant metric may be selected by the entity | | |

For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)

| Category of waste | FY2023-24 | FY2022-23 |
|---------------------------------|-----------|-----------|
| (i) Recycled | 0 | 0 |
| (ii) Re-used | 0 | 0 |
| (iii) Other recovery operations | 0 | 0 |
| Total | 0 | 0 |

For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)

| Category of waste | FY2023-24 | FY2022-23 |
|---------------------------------|-----------|-----------|
| (i) Incineration | 0 | 0 |
| (ii) Landfilling | 0 | 0 |
| (iii) Other disposal operations | 0 | 0 |
| Total | 0 | 0 |

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) No

If yes, name of the external agency.

^{*}We don't use plastic in packaging, hence our plastic waste is negligible and hence not being quantified. **The Company generates a negligible amount of e-waste and is taking necessary measures to ensure that it is disposed of in an environmentally sound manner whenever required

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

By employing incineration and partnering with trusted waste collection agencies, we emphasize the secure and conscientious elimination of waste. We also recognise the significance of sustainability and are proactive in choosing environmentally friendly options like paper and glass to reduce our ecological impact. Our dedication to these endeavours showcases our commitment to environmental conservation and our corporate duty to protect the planet for future generations.

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

| Sr. No. | Location of operations/offices | Type of operations | Whether the conditions of environmental approval/clearance are being complied with? (Y/N) | If no, the reasons thereof and corrective action taken, if any. |
|---------|--------------------------------|--------------------|---|---|
| | NIL | | | |

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

| Sr. No. | Location of operations/offices | Type of operations | Whether the conditions of environmental approval/clearance are being complied with? (Y/N) | If no, the reasons thereof and corrective action taken, if any. |
|---------|--------------------------------|--------------------|---|---|
| | NIL | | | |

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N/NA).

Yes

If not, provide details of all such non-compliances, in the following format:

| Specify the law/regulation/ guidelines which was not complied with | Provide details of the non- compliance | Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts | Corrective action taken, if any |
|--|--|---|---------------------------------|
| NA | NA | NA | NA |

PRINCIPLE 7 BUSINESSES, WHEN ENGAGING IN INFLUENCING PUBLIC AND REGULATORY POLICY, SHOULD DO SO IN A MANNER THAT IS RESPONSIBLE AND TRANSPARENT.

(This principle highlights the importance of responsible advocacy. Companies should engage in policy advocacy in a responsible and transparent manner, and avoid engaging in activities that could undermine the public interest or the democratic process.)

Essential Indicators

- a. Number of affiliations with trade and industry chambers/ associations.
 - b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

| Sr. No. | Name of the trade and industry chambers/ associations | Reach of trade and industry chambers/ associations (State/National/ International) |
|---------|--|---|
| 1 | The Gem & Jewellery Export Promotion Council (GJEPC) | National |
| 2 | Federation of Indian Chambers of Commerce & Industry (FICCI) | National |

2. Provide details of corrective action taken or underway on any issues related to anti- competitive conduct by the entity, based on adverse orders from regulatory authorities.

| Name of authority | Brief of the case | Corrective action taken | |
|-------------------|-------------------|-------------------------|--|
| NIL | | | |

PRINCIPLE 8 BUSINESSES SHOULD PROMOTE INCLUSIVE GROWTH AND EQUITABLE DEVELOPMENT.

(This principle emphasises the importance of promoting inclusive and equitable economic development. Companies should create economic opportunities for all, including disadvantaged and marginalized groups. They should also contribute to the development of local communities and support social and economic empowerment.)

Essential Indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

| Name and brief details of project | SIA Notification No. | Date of notification | Whether conducted by independent external agency (Yes / No) | Results communicated in public domain (Yes / No) | |
|--------------------------------------|-------------------------|----------------------|---|--|--|
| NIL | | | | | |

Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

| Sr. No. | Name of Project for which R&R is ongoing | State | District | No. of Project Affected Families (PAFs) | % of PAFs covered by R&R | Amounts paid to PAFs in the FY (In INR) |
|------------|--|-------|----------|---|-----------------------------|---|
| | NIL | | | | | |

3. Describe the mechanisms to receive and redress grievances of the community.

Our group consists of five dedicated experts who are focused on addressing complaints quickly and efficiently. Available through both telephone and email, our team is fully prepared to offer thorough assistance and respond to any issues that arise. We are unwavering in our dedication to delivering outstanding customer service.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

| Particular | FY2022-23 | |
|--|-----------|------|
| Directly sourced from MSMEs/ small producers | 0% | 0% |
| Directly from within India | 100% | 100% |

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cos

| Particular | FY 2023-24 | FY2022-23 |
|--------------|------------|-----------|
| Rural | 0% | 0% |
| Semi-urban | 10% | 15% |
| Urban | 30% | 20% |
| Metropolitan | 60% | 65% |

 $(Place\ to\ be\ categorised\ as\ per\ RBI\ Classification\ System\ -\ rural\ /\ semi-urban\ /\ urban/metropolitan)$

Leadership Indicators

1. Details of beneficiaries of CSR Projects:

| Sr. No. | CSR Project | No. of persons benefitted from CSR Projects | % of beneficiaries from vulnerable and marginalized groups |
|---------|-------------------|---|--|
| 1. | Healthcare | 200 | 100% |
| 2. | Education | 180 | 70% |
| 3. | Housing | 22 | 100% |
| 4. | Rural Development | 200 | 40% |
| 5. | Women Empowerment | 60 | 100% |

PRINCIPLE 9 BUSINESSES SHOULD ENGAGE WITH AND PROVIDE VALUE TO THEIR CONSUMERS IN A RESPONSIBLE MANNER.

(This principle highlights the importance of responsible consumer engagement. Companies should provide safe, high-quality products and services, and ensure that they are marketed and sold ethically and responsibly. They should also be transparent about their products and services, and provide consumers with the information they need to make informed choices.)

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

We present several methods for our respected customers to submit feedback and file complaints. Customers can contact us through email or by phone. Our dedicated team of specialists is on hand to assist with any inquiries or concerns they may have. We highly value customer feedback and are dedicated to continually refining our offerings to better meet your needs.

For more information please visit: https://www.kalyanjewellers.net/contact-us.php

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about

| Particular | As a percentage to total turnover | | |
|---|-----------------------------------|--|--|
| Environmental and social parameters relevant to the product | 0 | | |
| Safe and responsible usage | 100% | | |
| Recycling and/or safe disposal | 0 | | |

3. Number of consumer complaints in respect of the following:

| Particular | FY2023-24 | | - | FY2022-23 | | |
|--------------------------------|--------------------------------|-----------------------------------|--------|--------------------------------|-----------------------------------|--------|
| | Received during the year | Pending resolution at end of year | Remark | Received during the year | Pending resolution at end of year | Remark |
| Data privacy | 0 | 0 | NA | 0 | 0 | NA |
| Advertising | 0 | 0 | NA | 0 | 0 | NA |
| Cyber-security | 0 | 0 | NA | 0 | 0 | NA |
| Delivery of essential services | 0 | 0 | NA | 0 | 0 | NA |
| Restrictive Trade Practices | 0 | 0 | NA | 0 | 0 | NA |
| Unfair Trade Practices | 0 | 0 | NA NA | 0 | 0 | NA |
| Other | 0 | 0 | NA | 0 | 0 | NA |

4. Details of instances of product recalls on account of safety issues:

| Particular | Number | Reason for recall |
|-------------------|--------|-------------------|
| Voluntary recalls | 0 | |
| Forced recalls | 0 | |

- 5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) Yes If available, provide a web link of the policy https://www.kalyanjewellers.net/investors/corporate-governance/policies.php
- 6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

NA

- 7. Provide the following information relating to data breaches
 - a. Number of instances of data breaches along-with impact

0

b. Percentage of data breaches involving personally identifiable information of customers

0

c. Impact, if any, of the data breaches

NA

^{*} There were no corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

^{*}There were no cases of data breaches