

Regd.Office : Colgate Research Centre, Main Street , Hiranandani Gardens, Powai, Mumbai - 400076. Tel. : (91 22) 67095050 www.colgatepalmolive.co.in CIN : L24200MH1937PLC002700

November 27, 2024

The Secretary BSE Limited P.J.Towers- 25<sup>th</sup> floor Dalal Street Mumbai- 400001

Scrip Code: 500830

The Manager – Listing Department National Stock Exchange of India Limited Exchange Plaza, C-1, Block – G Bandra – Kurla Complex Bandra (East), Mumbai 400 051

Dear Sir(s),

#### Sub: Investor/Analyst Meet- Presentation

This is in furtherance to our letters dated November 13, 2024 and November 22, 2024 regarding intimation of Investor/Analyst meet to be held today i.e. November 27, 2024 at 10:30 a.m. (IST). Please find enclosed herewith a presentation to be made by the Company at the said Analyst/Investor meet.

Kindly take the same on record.

Thanking you,

Yours Sincerely, For Colgate-Palmolive (India) Limited

SURENDER Digitally signed by SURENDER KUMAR SHARMA KUMAR SHARMA Date: 2024.11.27 09:59:45 +05'30'

Surender Sharma, Whole-time Director - Legal & Company Secretary. DIN: 02731373 Symbol: COLPAL Series: EQ





## **Colgate-Palmolive (India) Limited** Investor Day - 27 November 2024

This communication, except for the historical data, may contain forward-looking statements, including words, phrases, numbers that set forth targets and projections for future results, the expected achievement and effect of our sustainability strategy and initiatives, and the amounts and timing of their expected impact based on management's current plans and assumptions.

Forward-looking statements generally can be identified by words such as "believes," "expects," "estimates," "intends," "plans," "strives," "may," "could," "projects," "should," "will," "continue," "targets," "goals" and other similar expressions, and are based on the Company's views and assumptions as of the date they were made. The Company does not, nor does any other person, assume responsibility for the accuracy and completeness of those statements.

The Company cautions investors that any such forward-looking statements are not guarantees of future performance and that actual events or results may differ materially from those statements because of factors that affect international businesses and global economic conditions, as well as matters specific to the Company and the markets it serves.

The Company based on any of the above factors, is free to modify, amend, alter or take necessary corrective changes in such manner that the forward-looking statements contained herein may alter, and the Company undertakes no obligation to update these statements whether as a result of new information, future events or otherwise, except as required by law or by the rules and regulations.

## Let's talk about

## Performance Update

## **Strategy in Action**

## **Financial Performance**

## **CONSISTENT** Performance

## Strong FOUNDATION

## Robust **EXECUTION**



## Performance Update

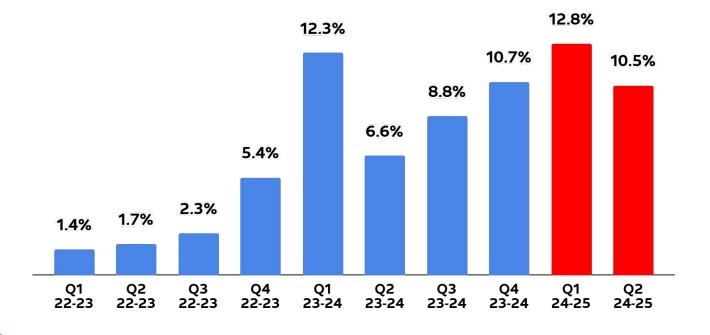
## Let's talk about

## Strategy in Action

## **Financial Performance**

## **CONSISTENT Performance - Delivering Topline Growth**

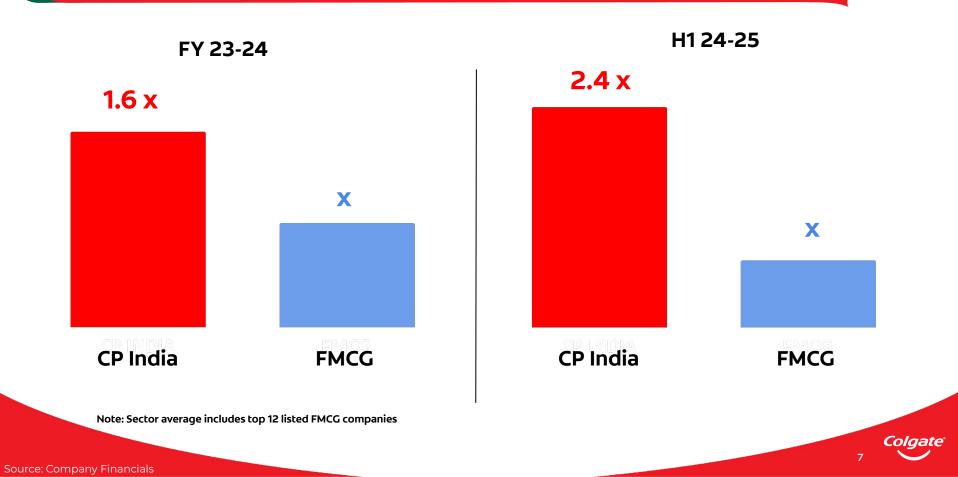
### **Domestic Net Sales Growth %**



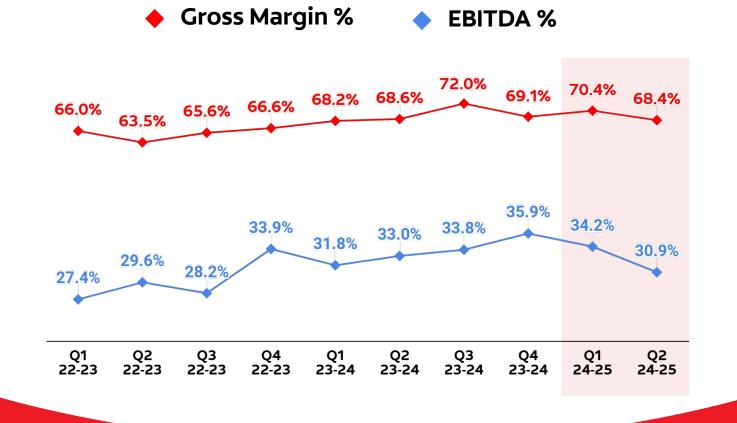
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Source: Internal Data

## **CONSISTENT Performance - Topline ahead of FMCG Peers**



## **CONSISTENT** Performance - Margin delivery

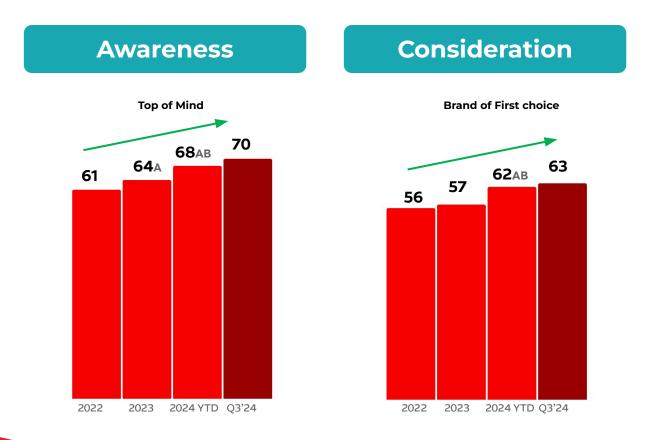


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Source: Internal Data

## **Strong FOUNDATION - Solidifying Brand Health**

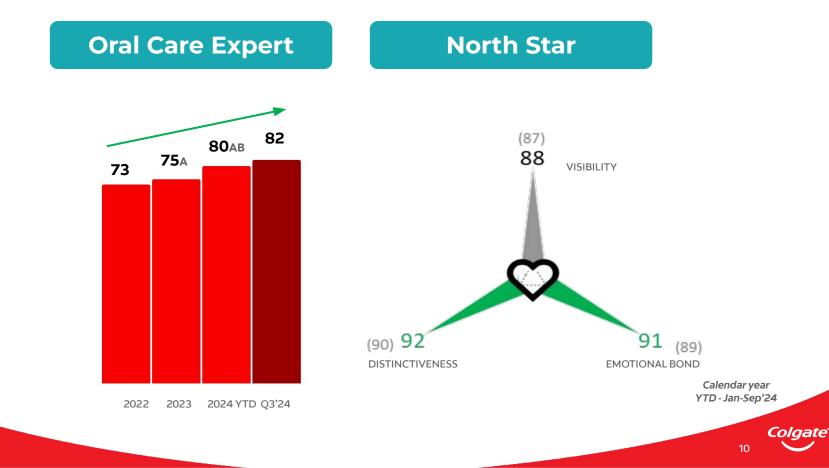


Calendar year YTD - Jan-Sep'24

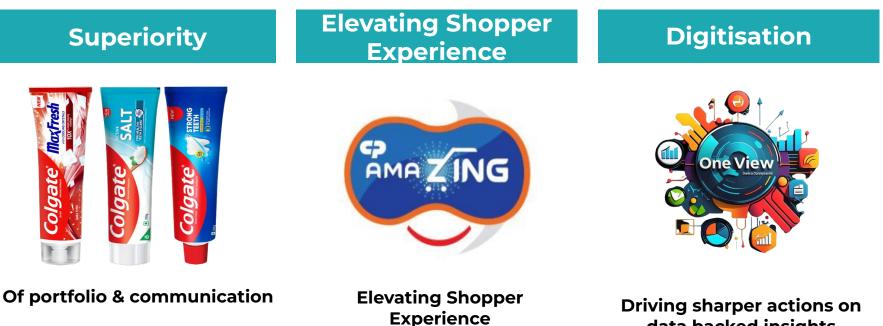
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## **Strong FOUNDATION - Solidifying Brand Health**



Source: Kantar Track



data backed insights

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Source: Internal Data

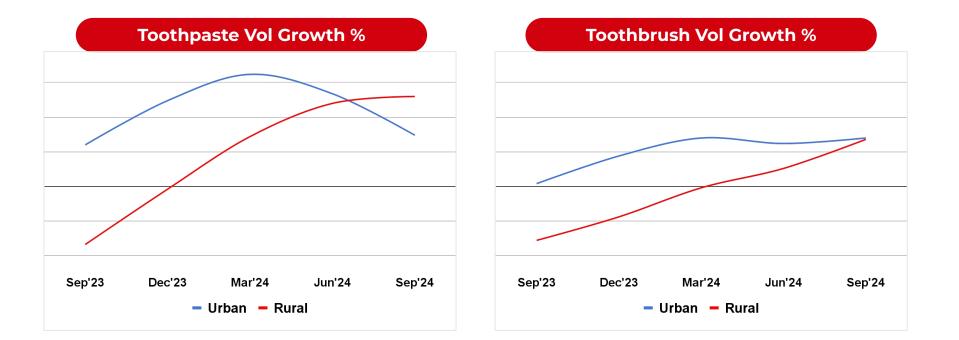
## Let's talk about

## Performance Update

## **Strategy in Action**

## **Financial Performance**

## Softening category growth in Urban

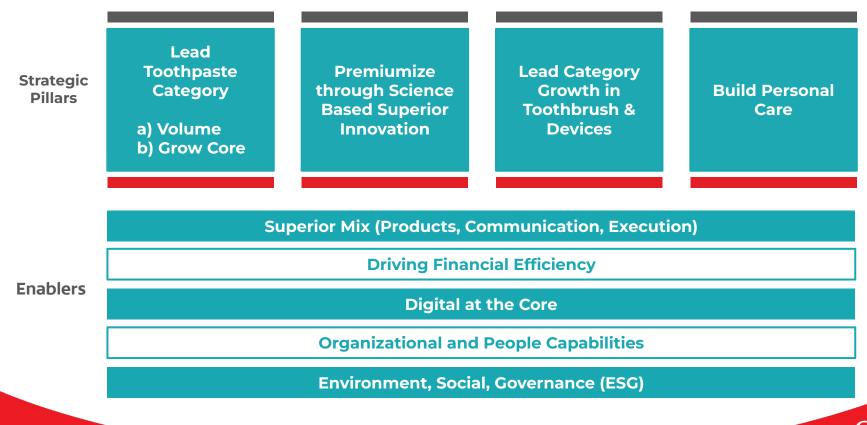


\* on MAT basis

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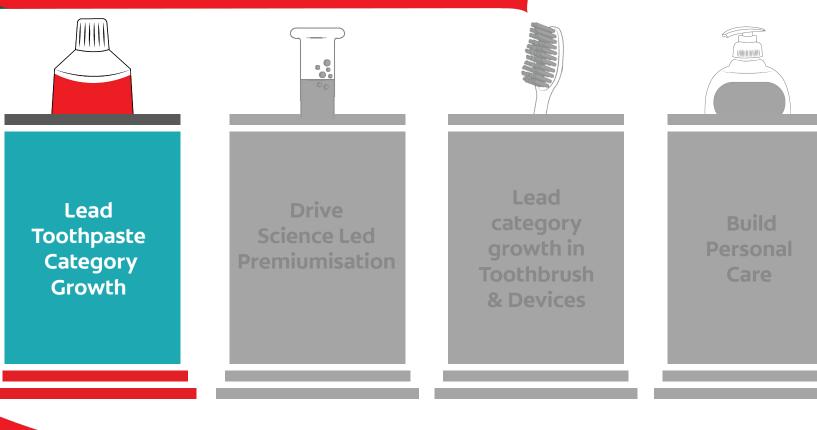
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## **Strategy in Action: Growth Pillars**



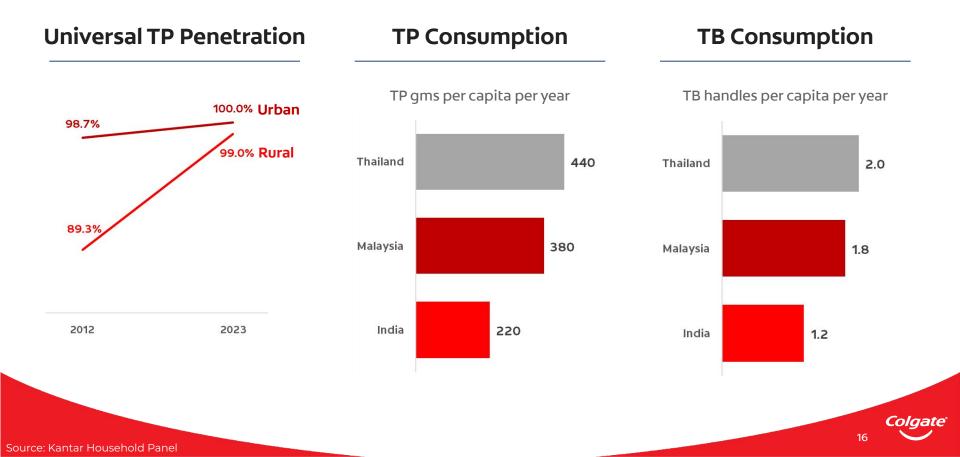
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## Strategy in Action: Growth Pillars





## **Need to Drive Category Consumption**





80% Urban Indians do not brush 2X a day



## **55%** Rural Indians do not brush daily



**53%** Indians continue to use a frayed toothbrush

# 9/10

Indians have Oral Health issues

Source: Mouth Audit, Kantar HH Panel, Kantar Dental Camp Study

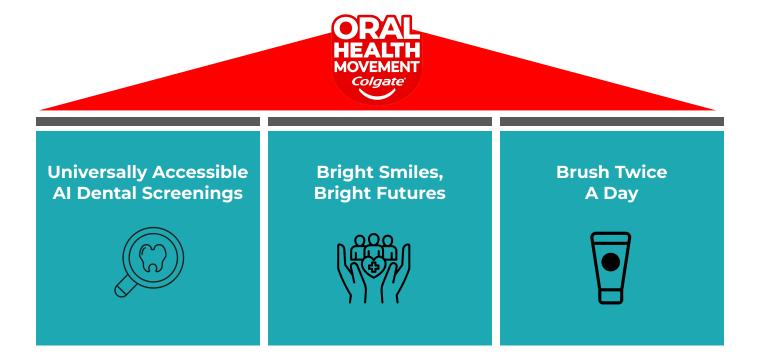
MISSION

## To help people improve their oral health and beauty.

## ORAL HEALTH MOVEMENT Colgate

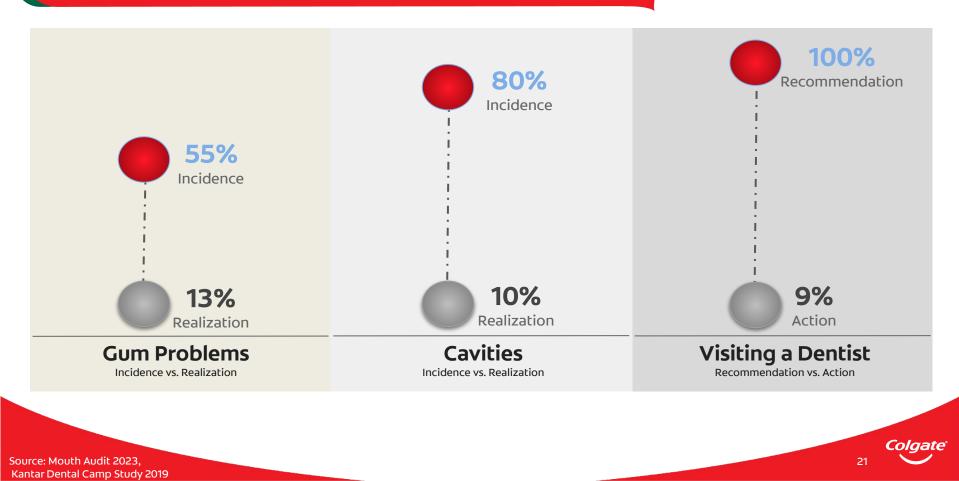
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## Always On, All Encompassing Movement



20 Colgate

## Gap in Oral Health Awareness in India...



## ....Can Lead to Systemic Health Issues

#### How Poor Dental Care Can Affect Your Overall Health

#### Medically Reviewed By Colgate Global Scientific Communications

August 30, 2024



You've heard that classic ditty about your bones, right? Your toe bone is connected to your foot bone, which is connected to your heel bone, and so forth. While that speaks to your sketelal system, your entire body is similarly interconnected. What this means in dental terms is that your dental health can affect your overall health. For example, severe gum disease is linked to system ich health problems like diabetes. Learn more about how your oral health can affect your well-being below and what you can do about it today.

#### oral Health Quiz What's behind your smile?

Take our Oral Health assessment to get the most from your oral care routine

## Does Diabetes Cause Gum Disease? Or Does Gum Disease Cause Diabetes?

#### Medically Reviewed By Colgate Global Scientific Communications

February 13, 2023



Thoughtful, balanced habits are essential for anyone seeking to live a long, healthy life. And if you have diabetes, that means it's even more vital that you take active measures to care for your wellbeing – with some extra love and attention given to protecting your mouth from gum disease. But did you know that conversely, if you don't have diabetes, gum disease can raise your blood sugar and increase your risk of contracting diabetes. too?

#### ORAL HEALTH QUIZ What's behind vour smile?

Take our Oral Health assessment to get the most from your oral care routine

#### The Link Between Gum Disease and Blood Pressure

#### Medically Reviewed By Colgate Global Scientific Communications

August 30, 2024



We often think of oral health as separate from the rest of the body; after all, we have an entirely separate profession dedicated to treating it! But your oral health and systemic (whole body) health are more intertwined than many people realize; what happens in the mouth can have a direct effect on the rest of the body (and vice versa).

#### How Oral Health and Heart Disease Are Connected

#### Medically Reviewed By Colgate Global Scientific Communications

January 9, 2023



According to **Delta Dental**, however, there is now evidence of two specific links between oral health and heart disease. First, recent studies show that if you have gum disease in a moderate or advanced stage, you're at higher risk for heart disease than someone with healthy gums. And second, your oral health can provide doctors with warning signs for a range of diseases and conditions, including those in the heart.

Source: colgate.com/en-us/oral-health

## Technology Can Unlock Access At Scale

~100 WhatsApp messages daily per person

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~1 SMS per person every month

1:13,000 Dentist to Population 71% Smartphone Penetration

Source: Internal Data, Statista 5G 70% Towns



## Free Dentist Consultation near you!

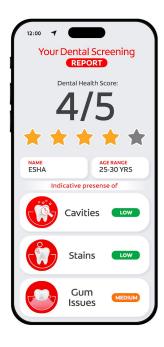
#### **AI Dental Screening**

### **AI Dental Screening Report**

### **Dentist Visit**



Source: Mouth Audit 2023, Kantar Dental Camp Study 2019



Free Consultation with 50k Dentists

Pin Codes covering 80%+ of urban population



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25



## 800 mn+ packs with QR code





9/10 Indians have **oral health issues'** Colgate is on a mission to help you improve your oral health

**SCAN NOW!** #As per Kantar Dental Problems Study, 2019



9/10 Indians have oral health issues\* Colgate is on a mission to help you improve your oral health

> SCAN NOW! \*As per Kantar Dental Problems Study, 2019



 With 2x daily brushing, 4 weeks continued use. \*Prevention refers to the cosmetic problems like bad odor, staining, yellowness of teeth and cavities.

Cognet-Painovie (mid) (LL Locase) (Le contains Solution (Sognet-Painovie (mid)) (LL Locase) (Le contains Solution (here packet, For the address of traunalitation end (La contains) (La

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Ingredients : Glycerin, Silica, Sodium Lawyl Sulphrite, Arginne, Flavra, Coccamidocropyl Beslane, Zino Duke, Sodium Carborgentelly Cellulace, Trainaim Dianick Polosame 407, Zino Chrade Trithydrale, Fetrasolum Pyrophosphatie, Xanithan Gunu, Bezzyl Alcohol, Phosphorie Acid, Sodium Sancharin, Sodium Thursin, Titahum Diande Coatek Muc, Surolos (L. 17420), Ci 474051, Eugenol, na apresus base.

 Unterestions for use : - evaluation theorogoly, at easier (Mec) at day, or as directed by a dentist or physician. - Children undre f years of age should have abut apprecision and use on a pare stude amount. - Dono Swalkow.
Call or Write: :Tel : 1800-225599
E-mail: Consumer#fairs: \_nhalk@ccipal.com Regd, Off:. Colgate-Painolive (India) Ltd, Poreval, Munahai - 400075.
Weil: Weil: Weil: @ccipal.com







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Source: Mouth Audit 2023, Kantar Dental Camp Study 2019

## Scale Like Never Before: 550Mn+ Campaign Reach























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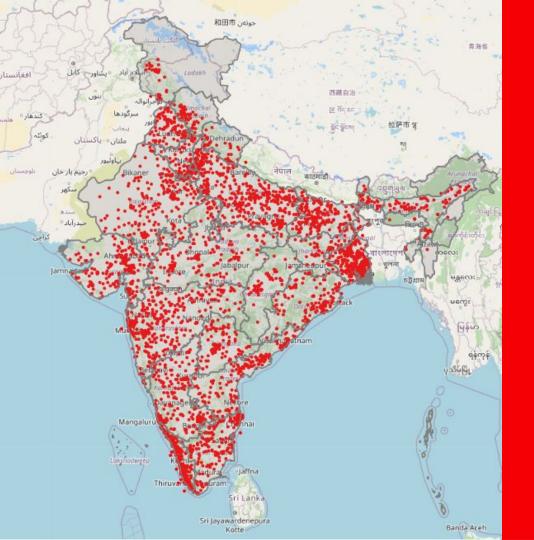
Source: Mouth Audit 2023, Kantar Dental Camp Study 2019

## Scale Like Never Before: 500+ On-Ground Locations

### 300+ stores, colleges, societies, bus stops & many more..







## Al Dental Screenings Are Happening Across India !

Source: Internal Data





## Apna free Al dental score dekha kya?\*



'T&C apply at https://www.colgate.com/en-in/ohm .The dental screening & report is completed using artificial intelligence & is not a substitute for professional diagnosis. Dentist advice recommended.

## Bright Smiles, Bright Futures®

New Government Partnerships for Sustainable Social Impact



Partnerships with states representing **24%** of India's population [UP, Goa, AP]



Source: Internal Data

## Continued Investment on Brush Twice A Day

#### **Bigg Boss Partnership Diwali Activations IPL** Partnership Colgate Mithai ka maza lijiye, Par raat ko brush bhi kijiye. చాక్టెట్ ని ఆస్వాదించండి. ar raat ko రాత్రిపూట పళ్ళు తోముకోండి. MUMBAI KI PURAN POLI LUCKNOW KI KHEER #BrushTonight Par raat ko h bhi kii



Source: Internal Data

## Accelerating the Core via Superiority





## New communication live: Oct'24

'The Daily Grind': establishing the relevance of 'Strength of Teeth'



### **Enhanced Packaging Experience**



### **Rural Reach Program Continues**

Wall paintings+20Rs promo new film





## Accelerating the Core via Superiority



## Continued growth momentum ahead of category in Q2 FY'25



+500 bps Increased Weighted Distribution YTD'24

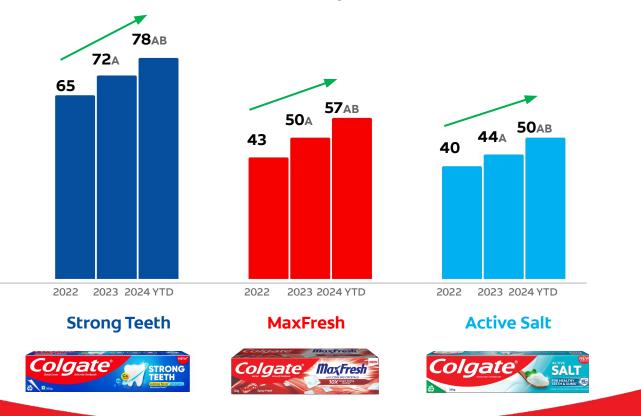


Maxfresh Blue Focus in Key Geos



## Accelerating the Core via Superiority

#### **Consideration for Key Sub-Brands**

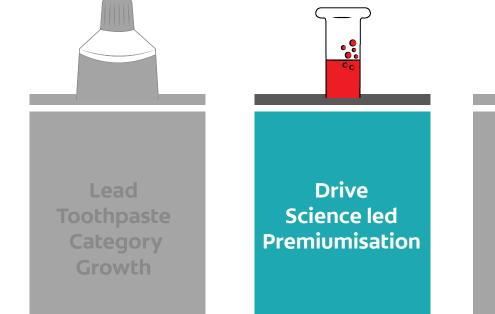


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Source: Kantar Track

## **Strategy in Action: Growth Pillars**



Lead category growth in Toothbrush & Devices



Build Personal Care



## Premiumise: Own Proactive Health with Colgate Total



~3X growth vs. TP category



#### Driving Accessibility + Availability

Pricing : 0.77X vs Dec'23 Distribution : 30k → 3L stores



#### **Total Anti-Tartar New Launch**

Available across major Ecom platforms



\*Source: Nielsen MAT Sep'24 MT Val sales



## **Premiumise: Create Desire for Whitening**





#### Strong double digit growth



#### Targeted Media approach

Cohort wise sharp media plan + strong influencer outreach



**Enhanced Packaging Experience** 



## **Bringing NEWNESS Into People's Lives**

Color Dr. Co

MISIBLE S

1009+209



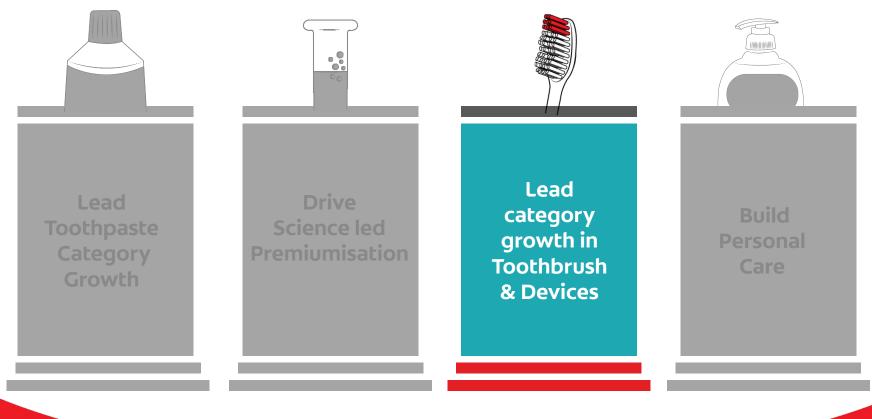


## Talk of the Town Brand Experience





## **Strategy in Action: Growth Pillars**



#### Lead Toothbrush Category Growth



# 1.2

Handles per person per year

78%

Category below INR 40



#### Lead Toothbrush Category Growth





#### **On Strong Growth Momentum** 1.4X vs Category YTD'24



**Zig Zag relaunch leading to gains** 1.2X \$SOM gain on ZZ equity YTD'24

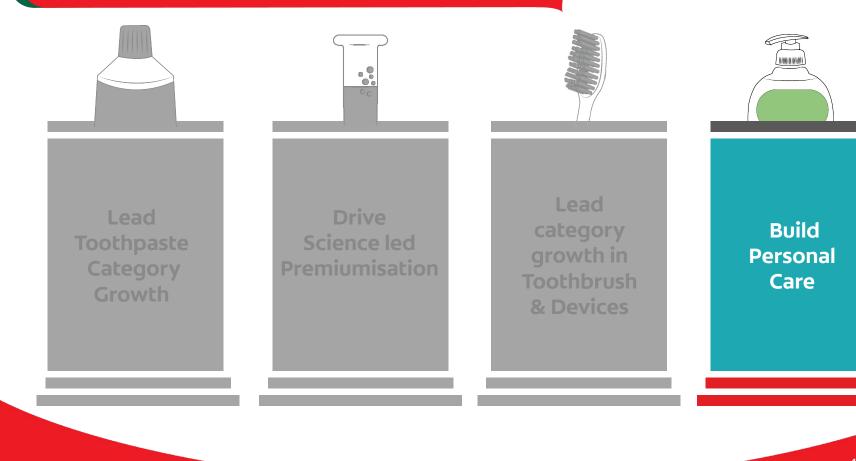


Leader in Super Premium Segment





## Strategy in Action: Growth Pillars



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#### **Build Personal Care**





#### Strong double digit growth

#### **New Aroma Range launched** 3 new variants with improved fragrance



#### **New Communication live**

'Savour The Feeling' mega campaign with omnichannel consumer activations



## **Continued Focus on Diversification**

#### Wide Global Portfolio to choose from





## **Strategy in Action: Enablers**



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5

## **Science Backed Innovations**

#### **Scientific Expertise**

#### **Advanced Testing Capability**

## **900** Patents granted per year





## 100 + clinical trials



State of the art labs

# MERICAN ETEOROLOGICI

Team of **900+** scientists



Source: Internal Data, Colgate.com/en-us/mission/science-and-innovation

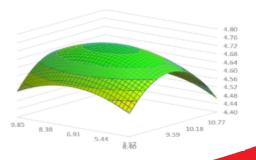


#### **Consumer Centricity**

~21,000 Indian Consumers met



#### Predictive models





#### **Superior Mix: Products & Communication**



## 100%

#### Core Brands test superior/at parity

vs Eyeball Competition

## 90%

#### Portfolio had a packaging upgrade

To aid navigation & win in store in L2Y

## 90 %

Tracking above norms For ads on air



53

Source: Kantar, Internal Data

## **Superior Mix: Packaging Evolution Journey**





Source: Kantar, Internal Data

## Superior Mix: Elevating shopper experience in New Retail





#### **Superior Shelf Appeal**

Enhanced discoverability & engagement

## Increasing premium mix

Premium growing at +2x vs Rest of TP

#### Growth, Share, Margin Accretive

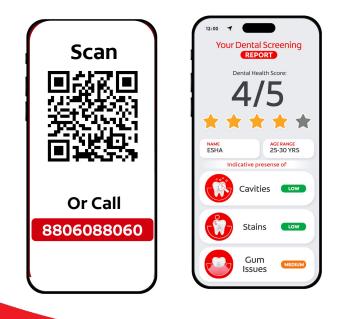
Net sales growth ~2x of Company Market share +130 bps vs Company Margin higher by ~200 bps

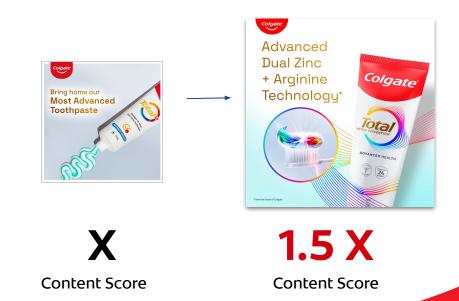


## Digital at the Core: Strengthening consumer engagements

#### OHM Leveraging the power of AI

#### Pivot towards Higher Engagement Scores via Al Tools on eComm





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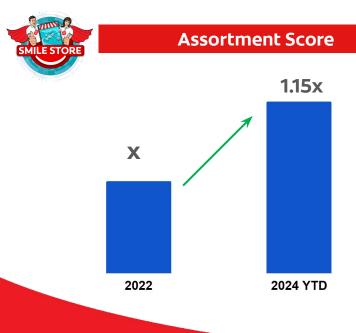
## Digital at the Core: Simplifying sales fundamentals

#### ML Led assortment model for 1.7 Mn stores

Drive customized assortment

#### IR based AI model to drive MT 5Ps

#### Drive premium availability and superior shopability











Non-AmaZing Stores

Χ

**AmaZing Stores** 

YTD Gr%



57

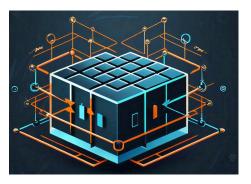
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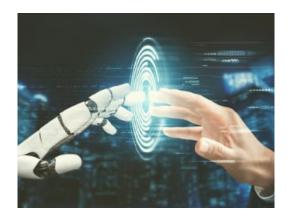
#### AI/ML Demand Forecasting



#### **Vision Cameras in Plant**



#### Digital Twin in Plant



Lower Company Inventory along with increased Distributor sales

No Touch Checks to Deliver Superior Quality Efficient Operations & Energy Consumption



## **Organisation & People Capabilities**



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## Environment at our Core - Plastic Recyclability Journey



#### Let's talk about

#### Performance Update

#### **Strategy in Action**

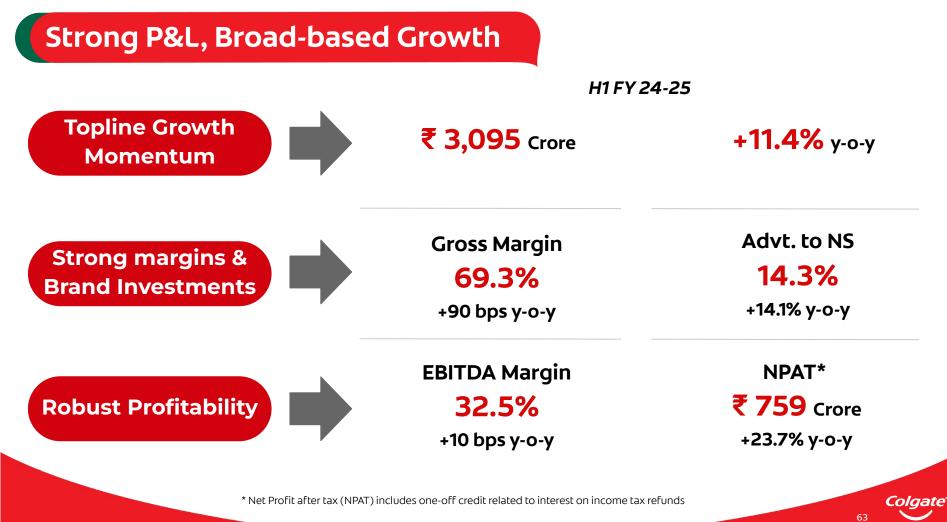
#### **Financial Performance**

## **Driving Financial Efficiency**



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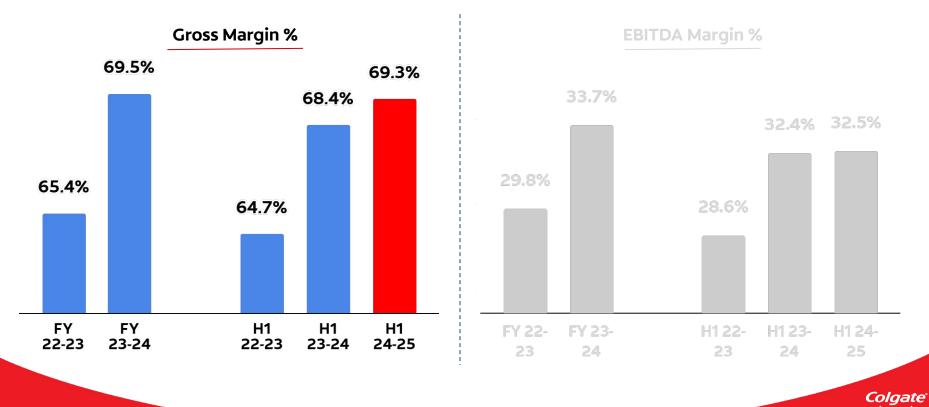
62



Source: Company Financials

## Leveraging Strong Margin Headroom

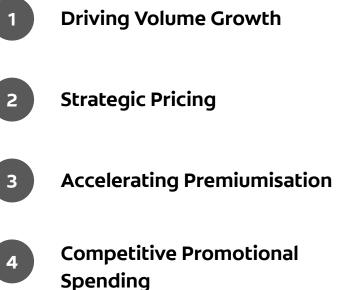
#### Margin profile strengthened above normative levels



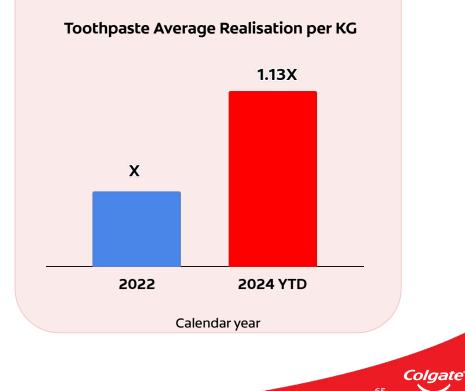
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#### Strong Focus on Revenue Growth Management





#### **STRATEGIC PRICING TREND**



## **Driving Efficiencies & Effectiveness**



**Procurement Efficiencies** 

- 2
- Localisation of Sourcing
- 3
- **Automation Initiatives**

4

**Design & Manufacturing efficiencies** 

"Funding The Growth" Savings

**5.8%** of sales in CY 2024



**Re-invested** 

~USD 11 Mn in CY 2023 - 2024

Superiority of Science, Packaging & Sustainability

Calendar year

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## Consistent investment behind Strategic Pillars

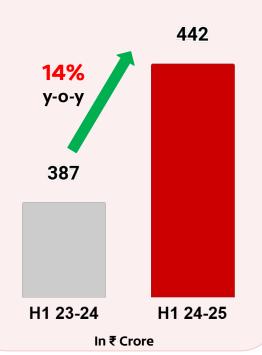
#### **Driving Consumption**



**Accelerate Core** 



Advertising spend 14.3% to NS



#### Premiumise



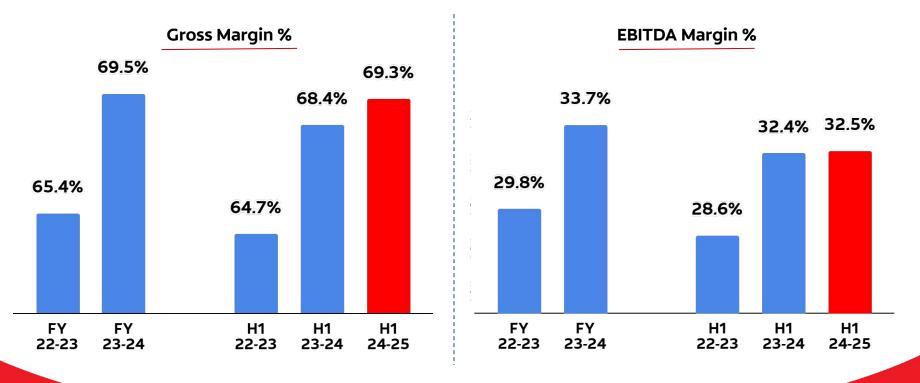
#### **Build Personal Care**



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Margin profile strengthened above normative levels

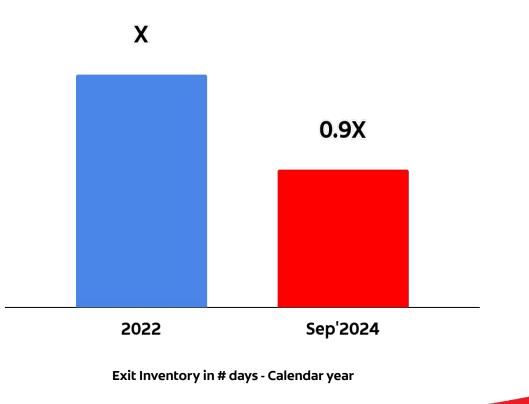


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Source: Company Financials

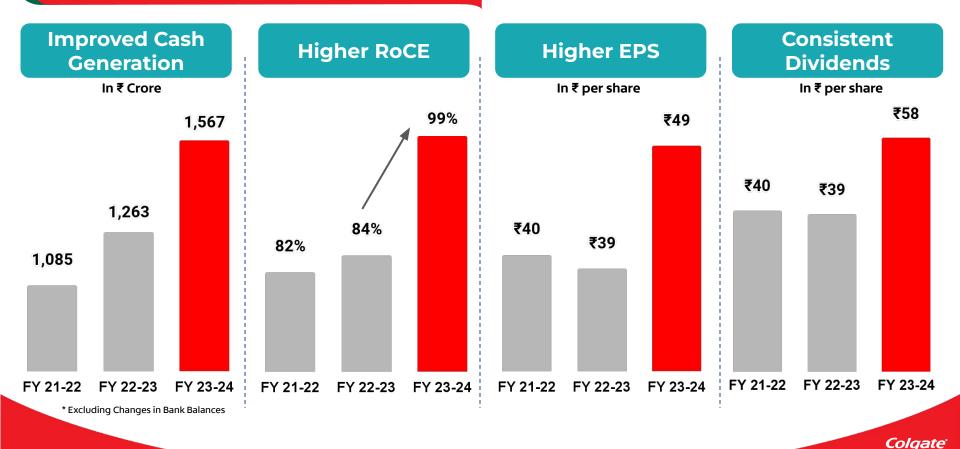
## Distributor Inventory at healthy levels



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## **Enhancing Shareholder Value**



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Source: Company Financials

#### Lead Category Consumption

Drive Consistent Growth despite near-term Macro Challenges

Continued emphasis on Innovation & Brand Investments

**Steadfast Focus on Strong Governance and Value Creation** 

## CONSISTENT PERFORMANCE

# STRONGROBUSTFOUNDATIONEXECUTION



