

Ref: No. ABCL/SD/MUM/2024-25/OCTOBER/20

30 October 2024

BSE Limited

Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400 001

Scrip Code: 540691 Scrip ID: ABCAPITAL

Dear Sir/ Madam,

National Stock Exchange of India Ltd

Exchange Plaza, 5th Floor, Plot. C/1, G-Block, Bandra-Kurla Complex, Bandra (East), Mumbai 400 051

Symbol: ABCAPITAL

Sub: Intimation under Regulation 30 SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

Pursuant to Regulation 30 of the SEBI Listing Regulations, please find attached a presentation on the Unaudited Financial Results of the Company for the quarter and half year ended 30 September 2024 which will be presented to the investors and also posted on our website https://www.adityabirlacapital.com/investor-relations/quarterly-results.

The details of conference call scheduled on Wednesday, 30 October 2024 at 16:30 HRS (IST) have already been intimated vide our letter dated 18 October 2024.

The above is for your information, records and dissemination please.

Thanking you,

Yours sincerely, For Aditya Birla Capital Limited

Santosh Haldankar Company Secretary & Compliance Officer Encl.: As above Cc:

Luxembourg Stock ExchangeMarket & Surveillance Dept.,
P.O. Box 165, L-2011 Luxembourg,

Grand Duchy of Luxembourg

Citi Bank N.A.

Depositary Receipt Services 388 Greenwich Street 14th Floor, New York, NY 10013 Citi Bank N.A.

Custodial Services FIFC, 11th Floor, C-54 & 55, G Block Bandra Kurla Complex Bandra (East), Mumbai 400 051

Listing Agent

Banque Internationale à Luxembourg SA 69 route d'Esch L - 2953 Luxembourg Grand Duchy of Luxembourg

Registered Office:



Q2 FY25 FINANCIAL RESULTS

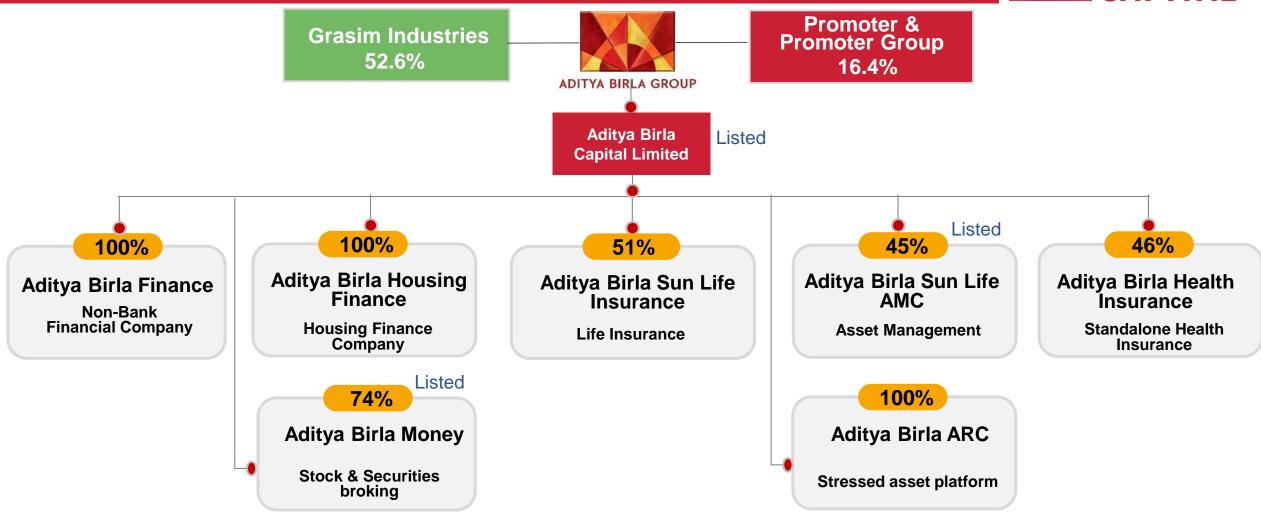
INVESTOR PRESENTATION

Oct 30, 2024

A Leading Financial Services Conglomerate

Aditya Birla Capital: Diversified Financial Services Platform





Above is not intended to show the complete organizational structure and entities therein. It is intended to describe the key businesses of Aditya Birla Capital.



Highlights for Q2 FY25

Financial performance



Consolidated PAT¹ at ₹ 1,001 Cr (↑ 42% y-o-y & ↑ 32% q-o-q)

Consolidated Revenue^{1,2} at ₹ 12,007 Cr (↑ 36% y-o-y)

Total lending³ portfolio of ₹ 1,37,946 crore (↑ 27% y-o-y & ↑ 8% q-o-q)

Total AUM⁴ of ₹ 5,01,152 Cr (↑ 24% y-o-y & ↑ 9% q-o-q)

Gross premium⁵ of ₹ 10,828 Cr (↑ 29% y-o-y) in H1 FY25

Strong growth momentum across businesses



NBFC	Housing
Loan	Book
₹ 1,14,710 crore¹ ▲ 23 y-o-y ▲ 7% q-o-q	₹ 23,236 crore¹ ▲ 51% y-o-y ▲ 14% q-o-q
Profita	ability ²
PBT ₹ 844 crore ▲ 15 y-o-y 15.56% RoE	PBT ₹ 104 crore ▲ 7 y-o-y 11.54% RoE
Credit quality	² (GS2 & GS3)
4.24% ▼ 100 bps y-o-y ▼ 21 bps q-o-q	2.22% ▼ 218 bps y-o-y ▼ 42 bps q-o-q

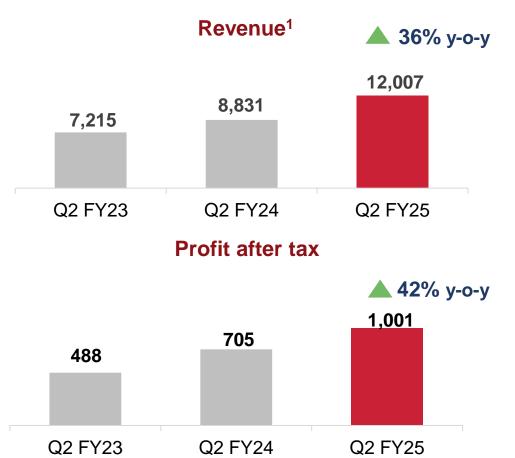
Asset Management									
AUM G	rowth								
₹ 3,83,309 crore Domestic AAUM³ ▲ 23% y-o-y	₹ 1,80,658 crore Equity AAUM ³ ▲ 39% y-o-y								
Profita	ıbility²								
Operating profit ₹ 239 crore ▲ 32% y-o-y	Profit after tax ₹ 242 crore ▲ 36% y-o-y								
Qua	llity								
Equity AAUM Mix³ 47.1% ▲ 525 bps y-o-y	Monthly SIP flows ⁴ ₹ 1,425 crore ⁵ ▲ 47% y-o-y								

Life Insurance	Health Insurance							
Premiun	n Growth ⁶							
Individual FYP ▲ 33% y-o-y	Gross Premium ▲ 39% y-o-y							
Margin & Co	Margin & Combined Ratio ⁶							
Net VNB margin 7.4%	Combined ratio 113% (H1 FY24: 119%)							
Persistency &	Market Share ⁶							
13 th month 88% ▲ 1% y-o-y 61 st month 67% ▲ 7% y-o-y	Market share ⁷ 11.9% ▲ 123 bps y-o-y							

Consolidated Revenue and PAT



Consolidated Revenue and PAT



Business-wise Profitability

Businesses (₹ crore)	Q2 FY24	Q2 FY25	Y-o-Y
NBFC	736	844	1 5%
HFC	97	104	1 7%
Asset Management	237	335	42 %
Life Insurance	42	44	4 %
Health Insurance	(79)	(65)	
Others ^{2,3}	81	343	
Aggregate PBT	1,114	1,606	44 %
Less: Provision for Taxes	(343)	(487)	
Less: Minority Interest	(66)	(118)	
Profit after tax	705	1,001	42%

^{1.} Consolidated segment revenue; for Ind AS statutory reporting purpose Asset management, wellness business and health insurance are not consolidated and included under equity accounting 2. Includes General Insurance Broking, Stock & Securities, ARC Platform, standalone, Aditya Birla Capital Digital, other businesses and elimination

^{3.} Includes gain of ₹ 203 crore (₹ 167 crore net of tax) on sale of ABIBL

Omni Channel Architecture...







ABCD-D2C platform for customers



B2D platform for channel partners



Udyog Plus-B2B platform for MSMEs



866 co-located branches across 238 locations



Dedicated customer service managers for cross sell



2 lakh+ channel partners

1,470 branches across businesses

...providing complete flexibility to customers to choose preferred channel of interaction

ABCD – Omnichannel D2C Platform



2.5Mn+

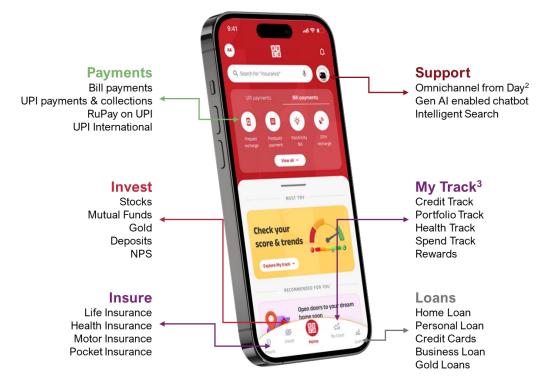
App Customers¹

1.2Mn+

VPAs1

22+

Product Categories



Omnichannel D2C Platform

1 - As on October 21, 2024

- 2 Branch and Virtual engagement channels already live

Q2 FY25 - Key Feature Launches & Accolades



Pocket Insurance

Affordable coverage against everyday risks



DigiGold Gifting

Gift gold digitally to friends & family



Family Health Scan

Selfie-based health scan now extended up to 5 members



Gold Loan

Easy, hassle-free, quick disbursals



ABCD App won the Finest Fintech Solution award under 'Best in Class User Friendly Interface' category at Global Fintech Fest 2024



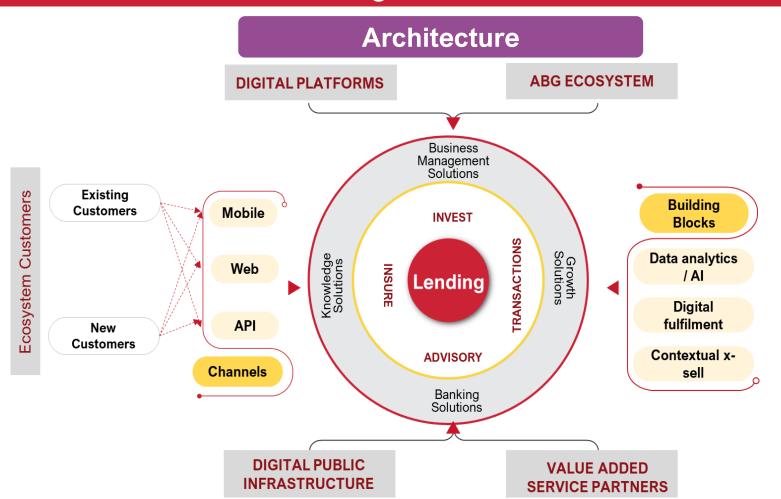
ABCD App won the 'Best Payments Industry **Newcomer, Best Payment Experience & Best** Digital Payments App' award at the 11th Payments **Reloaded Summit**



InFiniTe (Fintech Engagement Platform) won the 'Ecosystem Initiative of the Year' at the Asian **Banking & Finance Awards 2024**

UDYOG PLUS: Addressing 360° needs of MSMEs





Programs

Financial Solutions



Business Lending

- Unsecured business loans
- Pre-approved loans



Supply Chain Financing

- Channel Finance
- Vendor Finance
- Pre-approved programs



Insurance & Investment Solutions

- Health insurance
- Life Insurance
- MF, Digi-gold, FD

Growth Solutions



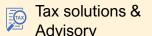
Offline to Online discovery



Account, HRMS & Payroll Software



Business Networking





Travel Solutions

16 lakh+ registrations, ~ ₹ 2,900 Cr + AUM,

25% contribution to unsecured business loans, 45% sourcing from ABG ecosystem



Aditya Birla Finance

Performance Highlights for Q2 FY25







₹ 1,14,710 crore

↑ 23% Y-o-Y ↑ 7% Q-o-Q

Retail, SME & HNI loans²



₹ 74,911 crore (65% of AUM)

↑ 20% Y-o-Y ↑ 6% Q-o-Q

NII³



₹ 1,711 crore

↑ 13% Y-o-Y

PBT



₹ 844 crore

↑ 15% Y-o-Y ↑ 1% Q-o-Q

GS2 & GS3⁴



4.24%

↓ 100 bps Y-o-Y↓ 21 bps Q-o-Q

432 branches as of Sep'24

RoA of 2.34% in Q2 FY25

RoE of 15.56% in Q2 FY25

Strong Growth in AUM...



AUM (₹ crore)	Sep'23	Jun'24	Sep'24	Sep'24 Mix	Q-o-Q	Y-o-Y
- Unsecured business	9,460	10,546	11,020	10%	4%	16%
- Secured business	36,129	47,557	52,207	45%	10%	45%
Total Business loans	45,589	58,104	63,228	55%	9%	39%
Personal & Consumer loans	19,326	16,130	15,793	14%	-2%	-18%
Corporate / Mid-market	28,607	33,071	35,690	31%	8%	25%
Total AUM	93,522	1,07,306	1,14,710	100%	7%	23%

Disbursements (₹ crore)	Q2 FY24	Q1 FY25	Q2 FY25	Q2 FY25 Mix	Q-o-Q	Y-o-Y
- Unsecured business	1,454	1,078	1,132	6%	5%	-22%
- Secured business	5,256	5,462	7,381	38%	35%	40%
Total Business loans	6,710	6,539	8,513	44%	30%	27%
Personal & Consumer loans	5,221	2,395	3,262	17%	36%	-38%
Corporate / Mid-market	4,546	4,508	7,547	39%	67%	66%
Total Disbursements	16,477	13,443	19,322	100%	44%	17%

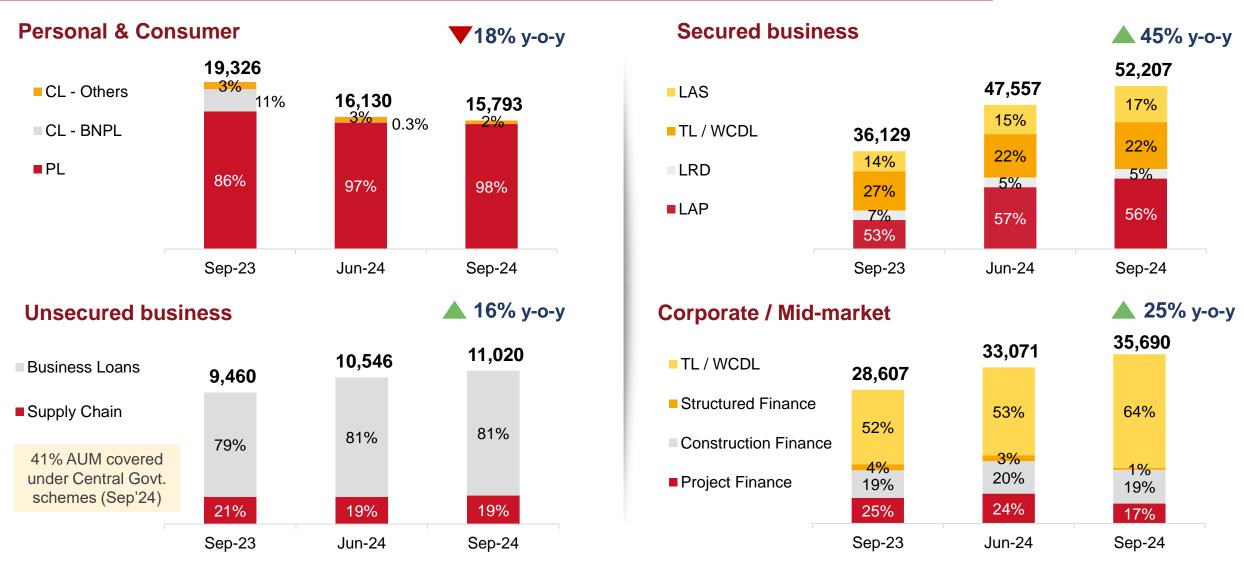
...driven by business loans to SMEs

Note: Disbursements are non-LOC.

Aditya Birla Capital Ltd.

Growth Momentum in Business Loans





Well Diversified Product Portfolio



Segment

Personal & Consumer

Unsecured Business

Semi-urban

DSA + Ecosystems

Corporate / Mid-Market

Presence

Semi-urban

Semi-urban / SME Clusters

Secured Business

Top 6-7 Cities

Sourcing

DSA + Direct + Ecosystems

DSA + Direct

Relationship (Direct)

ATS¹

PL: ~ 1.8 Lac; CL:~0.5 Lac

Salaried Professionals with

focus on emerging income

~ ₹ 9.9 Lac

~ ₹ 1.5 Crs

Business owners & Self-

employed professionals

engaged in small/mid-sized

businesses

~ ₹ 67.7 Crs

segment



Business owners & Selfemployed professionals engaged in small/mid-sized businesses



Retail & SME LAP, LRD

Small Ticket Secured & Micro LAP

Working Capital Loans

Loan Against Securities

Pedigreed Group Corporates /
Mid-market Cos in focus sectors /
Cat A / A+ developers



Capex/ WC Funding

Structured Finance

Developer Financing

Project Finance

Products

Personal Loans

Consumer Loans

Check-out Financing

Co-branded Credit Card

Business Loans

Supply Chain Finance

B2B Digital Platform

Business Overdraft

Cross-Sell

Personal Loan Top Ups & Cross Sell, Insurance & Wealth Solutions to ABFL & ABC customer ecosystem

Security

74% of loan book is Secured

¹ ATS has been derived basis closing AUM to active customers, and represents an approximate figure as on Sep 30, 2024

Strong Digital Adoption in Customer Sourcing and Servicing



Customer Onboarding

91%

EMIs Collected Digitally

97%

Digital Service Interactions

93%

Email BOT Accuracy

91%

Customer Acquisition

- Fully agile tech stack for digitally onboarding customers
- LOS / LMS system leveraging CKYC / OKYC, facial recognition, bureau integration & e-contract
- Cross sell of personal loans facilitated digitally

Customer Servicing

- Inbound contact center calls handled by Voice bots
- Enabled self-service channels with STP for service journeys
- Digital EMI collections

Process Automation

- Significant e-Nach & e-Contract penetration in Personal Loans
- High accuracy email bot in inbound mail categorization
- STP for disbursals done digitally

Collections

- Re-payment hub activated with multiple digital payment channels for EMI collections
- Al voice BOT for proactive and low risk bounce cases calling
- Leveraging AI for riskbased collections calling

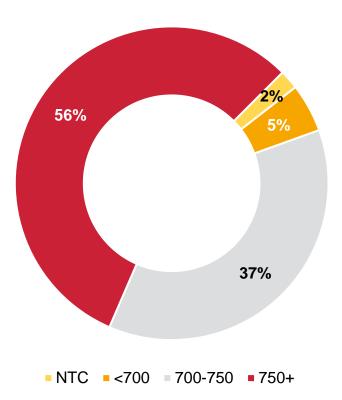
Underw

Underwriting Approach in Personal and Consumer Loans





Bureau Score Buckets



>93% loans with credit score 700+

Underwriting Approach

- Utilization of Scorecard for better Customer Selection
- Usage of Alternate Data in credit decisioning
- STP process for faster TAT
- Usage of behavior based Predictive Modelling for upsell
- Digital Journeys enabling enhanced customer experience
- In house Business Rule engine for rapid roll out of program norms

Prudent Risk Management Practices...



Particulars	Sep'23		Ju	n'24	Sep'24	
	%	₹ Crore	%	₹ Crore	%	₹ Crore
Stage 1	94.76%	88,774	95.55%	1,02,517	95.76%	1,09,365
Stage 2	2.61%	2,442	1.91%	2,051	1.74%	1,989
Stage 3	2.64%	2,469	2.54%	2,725	2.50%	2,851
Stage 2 and 3	5.24%	4,911	4.45%	4,775	4.24%	4,839
Total Loan book	100%	93,685	100%	1,07,292	100%	1,14,205
Stage 3 PCR	48.3%		49.5%		46.0%	

Sagment Accet Quality		Sep'23			Jun'24			Sep'24	
Segment Asset Quality	GS 2 (%)	GS 3 (%)	GS3 PCR	GS 2 (%)	GS 3 (%)	GS3 PCR	GS 2 (%)	GS 3 (%)	GS3 PCR
Personal & Consumer	2.1%	2.0%	81.9%	2.8%	3.2%	85.8%	2.6%	2.9%	83.4%
Unsecured business	1.5%	2.7%	39.7%	1.8%	3.4%	35.5%	1.9%	3.8%*	36.1%
Secured business	4.5%	2.2%	38.0%	2.7%	1.7%	37.9%	2.5%	2.0%	31.1%
Corporate / Mid-market	0.9%	3.8%	45.6%	0.3%	3.1%	45.3%	0.3%	2.6%	49.1%
Total	2.6%	2.6%	48.3%	1.9%	2.5%	49.5%	1.7%	2.5%	46.0%

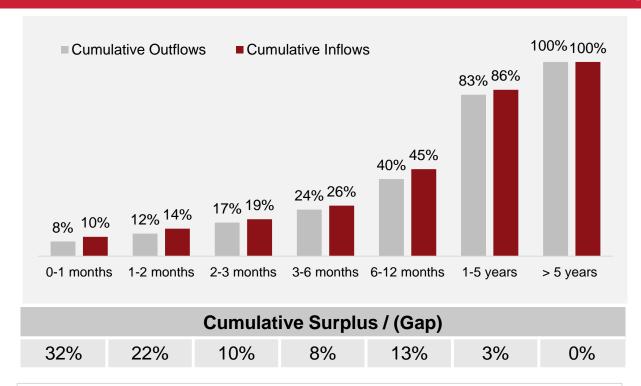
^{*}Unsecured business – 57% Stage 3 book is secured under Govt. Guarantee Schemes, excluding which GS 3 is 1.6%.

...leading to improvement in asset quality

Aditya Birla Capital Ltd.

Well Matched ALM and Diversified Borrowing Mix

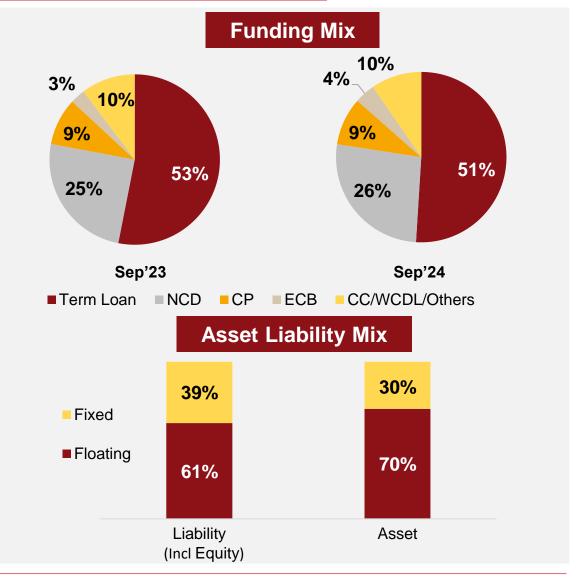




Long-term funding facilities rated **AAA** & Short-term funding facilities rated **A1+** by CRISIL/ICRA / India Ratings / CARE

Raised LT borrowing of ₹ 7,223 crore in Q2 FY25 (₹ 8,621 crore in Q2 FY24 and ₹ 9,013 crore in Q1 FY25)

Maintained comfortable **Capital Adequacy (CRAR) at ~16.48%** and Tier 1 ratio of 14.47%



P&L and Key Ratios - Aditya Birla Finance



•						APIIAL
Profit & Loss Statement (₹ crore)	FY24	Q2 FY24	Q1 FY25	Q2 FY25	H1 FY24	H1 FY25
Net Interest Income^	6,296	1,520	1,709	1,711	2,953	3,420
Operating Expenses	1,957	437	508	531	874	1,039
Credit Provisioning	1,352	347	368	336	653	704
Profit Before Tax	2,987	736	833	844	1,427	1,677
Tax	766	188	212	216	363	428
Profit After Tax	2,221	548	621	629	1,064	1,250
Total Equity	15,244	13,254	15,863	16,975	13,254	16,975
Total Borrowings and Debt Securities	92,292	83,084	95,731	99,275	83,084	99,275
Key Ratios (in percent)	FY24	Q2 FY24	Q1 FY25	Q2 FY25	H1 FY24	H1 FY25
Average Yield^	13.70	13.65	13.51	13.14	13.64	13.32
Interest Cost / Avg. Lending Book	6.80	6.78	6.95	6.85	6.71	6.90
Net Interest Margin^	6.90	6.87	6.56	6.28	6.93	6.42
Opex / Avg. Lending Book	2.17	2.00	1.97	1.98	2.07	1.98
Cost-to-Income Ratio	31.08	28.76	29.74	31.02	29.60	30.38
Credit Provision / Avg. Lending Book	1.50	1.59	1.43	1.25	1.55	1.34
RoA	2.46	2.51	2.41	2.34	2.52	2.38
RoE	17.10	18.01	16.13	15.56	17.96	15.84
RoE Debt-to-Equity	17.10 6.05x	18.01 6.27x	16.13 6.03x	15.56 5.85x	17.96 6.27x	15.84 5.85x
-						

ENABLERS



DELIVER 25% GROWTH IN AUM & SUSTAINABLE ROA IN MEDIUM TERM

↑ Scale up Udyog Plus – B2B Ecosystem



↑ Share of secured loan book (Focus on MSME)



↑ ABG/ABC ecosystem synergies across product segments



↑ STP and N-STP sourcing through digital journeys



↑ Wallet share through newly launched products in small ticket emerging income segments



↑ Share of Cross-sell & Up sell (Leveraging Analytics)



↑ Share of direct sourcing from emerging markets and enhance geo footprint



↑ Fee income opportunity through newly launched products



Aditya Birla Housing Finance

Performance Highlights for Q2 FY25







₹ 4,010 crore

↑ 113% Y-o-Y ↑ 31% Q-o-Q

AUM



₹ 23,236 crore

↑ 51% Y-o-Y ↑ 14% Q-o-Q

NII²



₹ 273 crore

↑ 33% Y-o-Y ↑ 20% Q-o-Q

GS3



1.30%

↓ 134 bps Y-o-Y↓ 30 bps Q-o-Q

PBT



₹ 104 crore

↑ 7% Y-o-Y ↑ 22% Q-o-Q

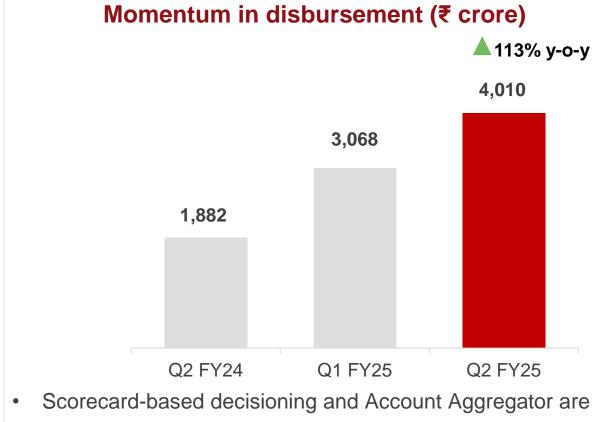
95% retail disbursement at CIBIL >700 & NTC¹

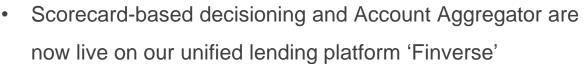
9.2% ABG ecosystem contribution to disbursements

1.53% RoA 11.54% RoE

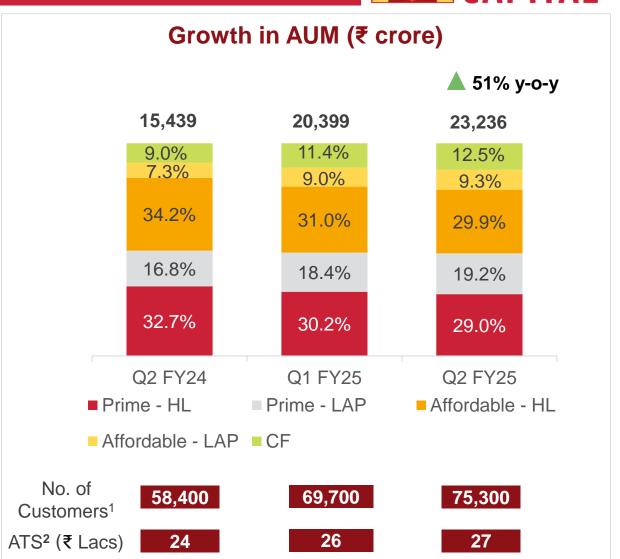
Continued growth in disbursements and AUM...







100% adoption of paperless digital Code creation for partner onboarding



...with focus on portfolio quality

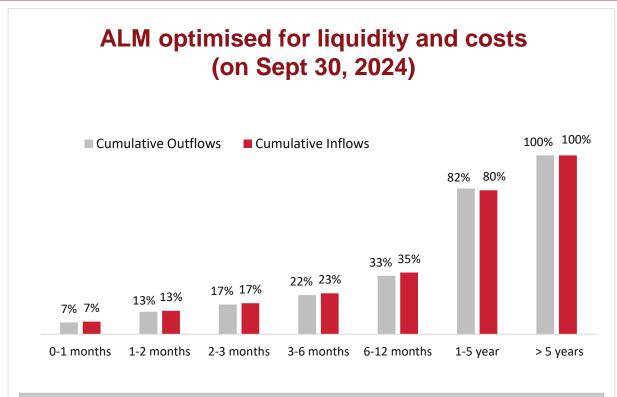


Particulars	Sep	'23	Jun	'24	Sep'24		
	%	₹ Crore	%	₹ Crore	%	₹ Crore	
Stage 1	95.61%	14,592	97.36%	19,182	97.78%	21,717	
Stage 2	1.76%	269	1.04%	204	0.92%	205	
Stage 3	2.63%	402	1.60%	315	1.30%	288	
Stage 2 and 3	4.39%	671	2.64%	519	2.22%	493	
Total	100.0%	15,263	100.0%	19,702	100.0%	22,210	
Stage 3 PCR	33.9%		34.6%		40.9%		

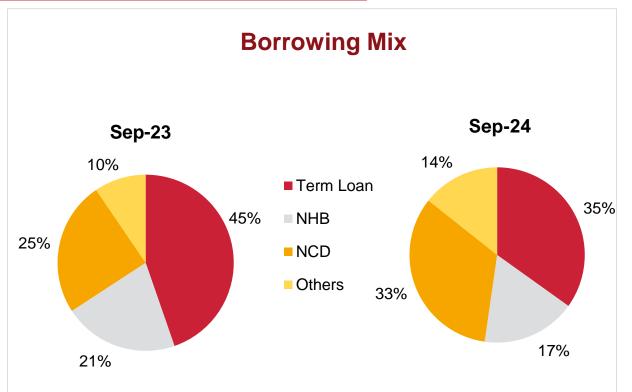
- ▶ Stage 2+3 loans declined by 218 bps y-o-y from 4.39% in Sep'23 to 2.22% in Sep'24
- ► Healthy stage 3 PCR at 40.9%
- Launched end-to-end debt management platform 'FinCollect' enabling daily tracker monitoring coverage of digital campaigns; Legal module gone live on platform
- ▶ Leveraging analytics for efficient debt management
 - Pre-Delinquency Model for Bounce Prediction
 - Flow Prediction Model for 30-89 DPD Pool
 - Foreclosure prediction model

Strong balance sheet with well-matched ALM





		Cumulati	ive Surplu	ıs / (Gap)		
6%	4%	4%	4%	6%	-1%	0%



- Long-term credit rating of AAA (Crisil, ICRA, India ratings)
- Average cost of borrowings of 7.74% in Q2 FY25

P&L and Key Ratios - Aditya Birla Housing Finance



(₹ crore)	FY24	Q2 FY24	Q1 FY25	Q2 FY25	H1 FY24	H1 FY25
Net Interest Income (Incl. fee income)	815	205	227	273	394	500
Operating expenses	443	107	136	157	207	293
Operating profit	372	98	91	116	188	207
Credit provisioning	-5	1	6	12	6	19
Profit before tax	376	97	85	104	181	189
Tax	86	22	19	24	41	43
Profit after tax	291	75	66	80	140	146
Net Worth	2,260	2,109	2,627	3,005	2,109	3,005
Borrowings and debt securities	15,947	13,507	17,336	19,602	13,507	19,602

Key ratios (in percent)	FY24	Q2 FY24	Q1 FY25	Q2 FY25	H1 FY24	H1 FY25
Effective Interest rate (EIR)	11.25	11.37	10.91	10.84	11.46	10.87
Net Interest cost / Avg. Loan book	6.52	6.50	6.66	6.62	6.47	6.64
Other Income / Avg. Loan book	0.65	0.68	0.74	1.02	0.54	0.89
Net Interest Income (Incl. Fee Income)	5.39	5.56	4.98	5.24	5.53	5.12
Opex / Avg. Loan book	2.93	2.90	2.99	3.01	2.90	3.00
Cost-to-income Ratio	54.35	52.12	60.00	57.40	52.41	58.58
Credit Provisioning/ Avg. Loan book	-0.03	0.03	0.13	0.24	0.09	0.19
RoA	1.92	2.03	1.44	1.53	1.97	1.49
RoE	13.87	14.50	11.08	11.54	13.88	11.33
Debt-to-equity	7.06	6.41	6.60	6.52	6.41	6.52
Total CRAR	16.79	20.38	16.51	17.30	20.38	17.30
_Tier -1	14.66	17.64	14.90	15.14	17.64	15.14

Our Approach





Growth

- Accelerate growth in prime & affordable segments with average ticket size of ₹ 25 30 lacs
- Growth to be augmented by ABG ecosystem



Service excellence

- To be the most preferred choice of our customer
- Digital capabilities for seamless customer onboarding and servicing
- Building a culture of spotting opportunities with customers at center



Digital reinvention

- Develop assisted/ DIY customer journeys with Effective lead management
- Seamless distributor onboarding
- Significant reduction in TAT, increased face time with customers



- 150 branches as of Sep 30, 2024, covering ~ 85% of TAM
- Sourcing driven by micro market penetration strategy
- Deeper engagement with ABG ecosystem

Target portfolio CAGR of 25% over next 2-3 years; potential for further acceleration in growth



Aditya Birla Sun Life AMC

Performance Highlights for Q2 FY25



Mutual fund QAAUM¹



₹ 3,83,309 crore

Market share² 6.47%

Equity QAAUM¹



₹ 1,80,658 crore

Market share 4.55% Mix 47.1%

Individual MAAUM³



₹ 2,03,391 crore

↑ 28% Y-o-Y

Total Revenue



₹ 520 crore

↑ 33% Y-o-Y

PAT



₹ 242 crore

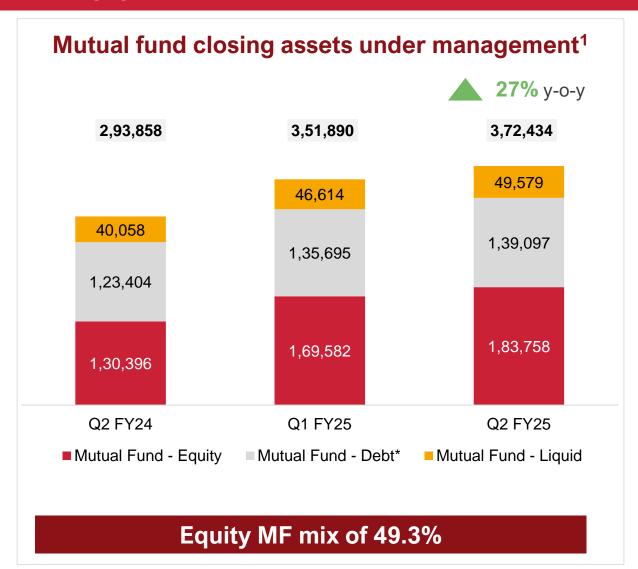
↑ 36% Y-o-Y

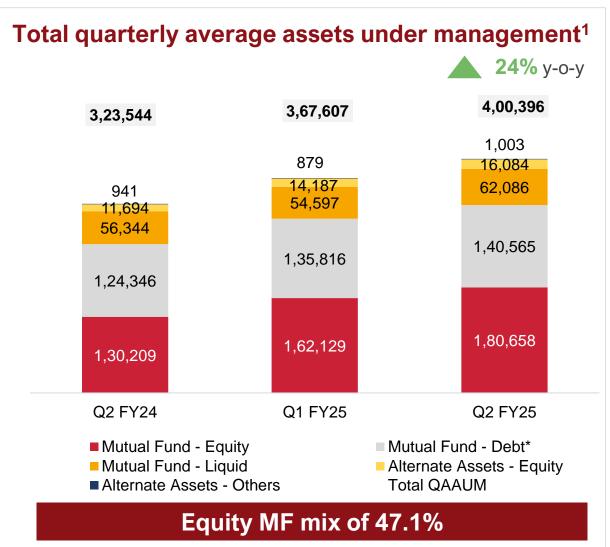
Monthly SIP⁴ flows
₹ 1,425 Crore for Sep-24
47% Y-o-Y

Serviced 10.2 mn folios as of Sep-24

Strong growth in AUM...

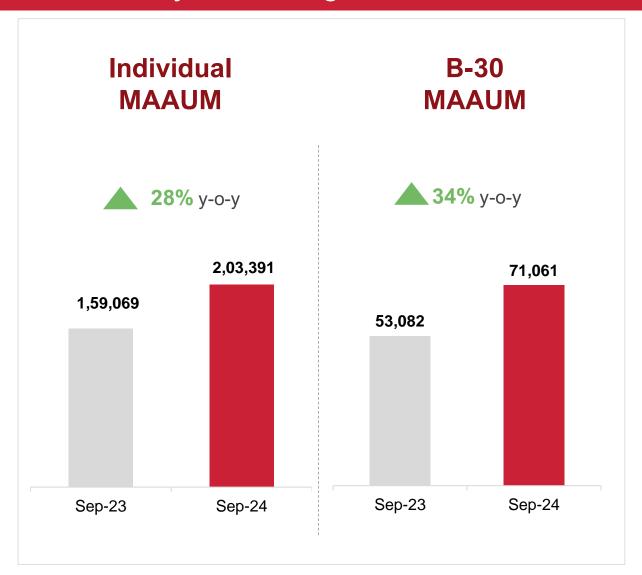


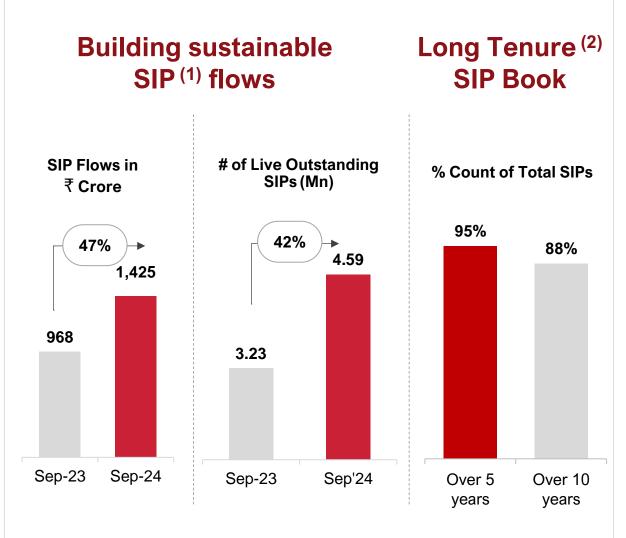




...backed by a robust growth in retail franchise

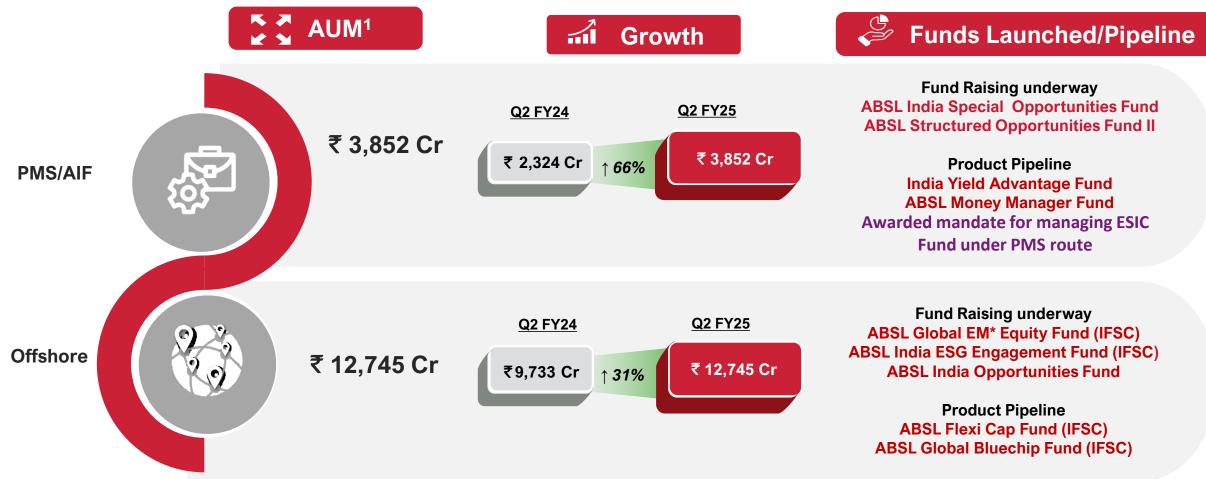






Strong growth alternate assets

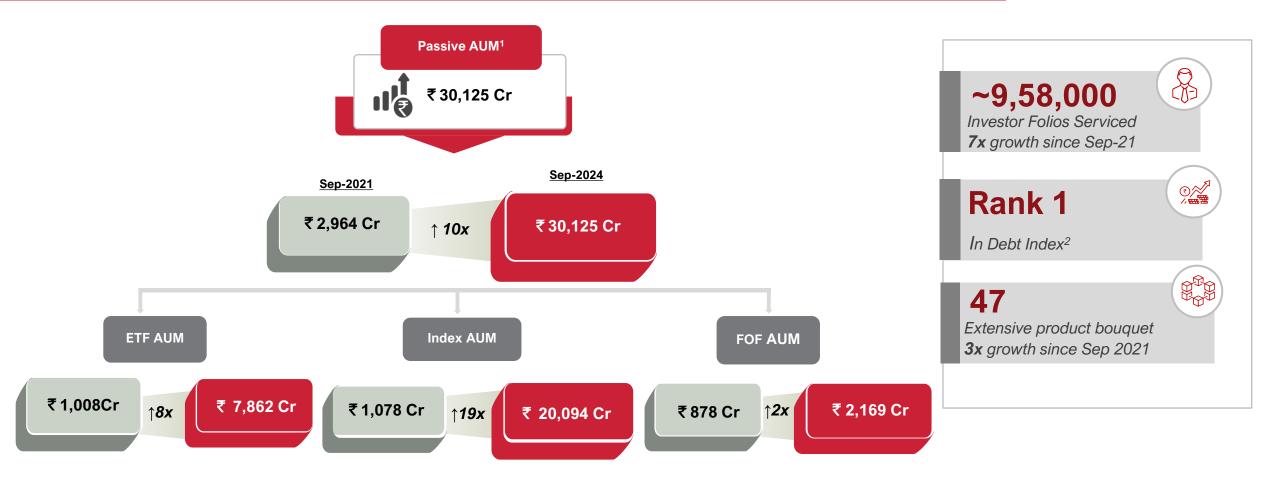




Real Estate AUM¹ at ₹ 491 Cr. Fund raising underway for "Aditya Birla Real Estate Credit Opportunities Fund" Series 2

Building Passive Business





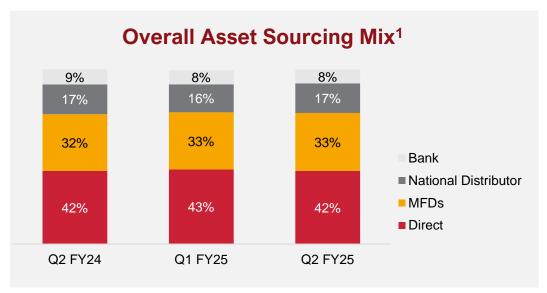
Pan-India distribution network

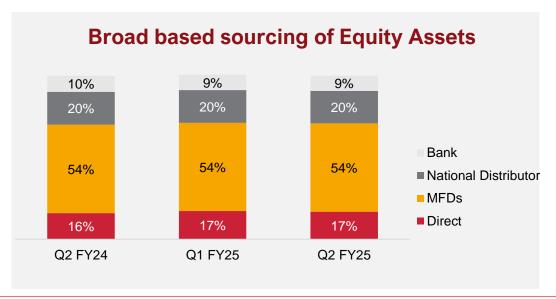


Continue to expand distributor base and empaneled 5,500 + new MFDs in H1 FY25



Servicing Investors across 19,000+ Pan-India pin codes





P&L - Aditya Birla Sunlife AMC



(₹ crore)	FY24	Q2 FY24	Q1 FY25	Q2 FY25	H1 FY24	H1 FY25
Revenue from Operations	1,353	335	387	424	646	811
Costs	632	154	177	185	303	362
Operating Profit	721	181	210	239	344	449
Other Income	287	56	95	96	133	191
Profit before tax	1,008	237	305	335	477	640
Tax	228	59	69	93	114	162
Profit after tax	780	178	236	242	363	478
Mutual fund AAUM	3,12,764	3,10,899	3,52,542	3,83,309	3,03,918	3,67,926
Mutual fund equity AAUM	1,34,206	1,30,209	1,62,129	1,80,658	1,24,416	1,71,394
Alternate assets equity AAUM	11,919	11,694	14,187	16,084	11,129	15,135
Total equity AAUM	1,46,125	1,41,902	1,76,316	1,96,742	1,35,545	1,86,529

Our Approach





Retail franchise

- Scale up retail franchise and diversify product offerings
- Focusing on Direct/HNI Channel to provide incremental growth
- Drive growth in SIP flows



Passive & alternative investments

- Focus on scaling alternative assets business including AIF, PMS and Real Estate
- New product launches in equity and fixed income AIF and scale up existing PMS portfolios
- Increase presence among institutional investors



Digital & distribution

- Leverage digital platforms for seamless delivery
- Expand geographic reach and strengthen multi-channel distribution network
- Leverage One ABC locations to increase reach and contribution from cross sell and up sell

Driven by strong risk management and governance framework



Aditya Birla Sun Life Insurance

Performance Highlights for H1 FY25







₹1,578 cr

↑ 33% Y-o-Y

Group FYP



₹ 2,834 cr

↑ 45% Y-o-Y

Total Premium



₹8,657 cr

↑ 27% Y-o-Y

AUM



₹95,553 cr

↑ 24% Y-o-Y

Net VNB²



7.4%

↓~680 bps Y-o-Y

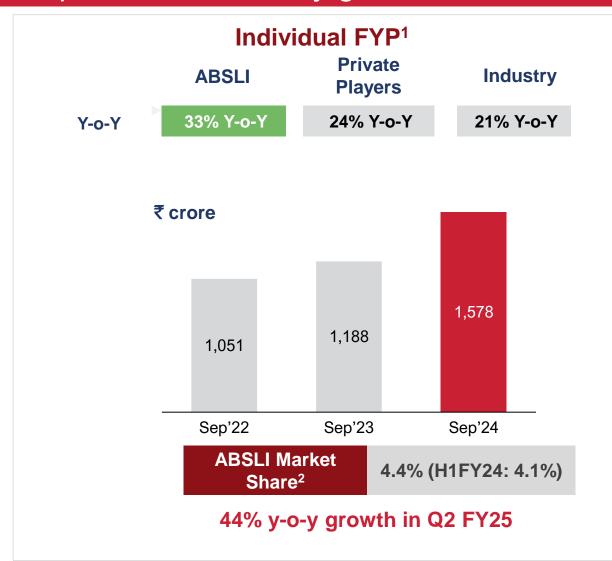
NB Policies growth at 27%

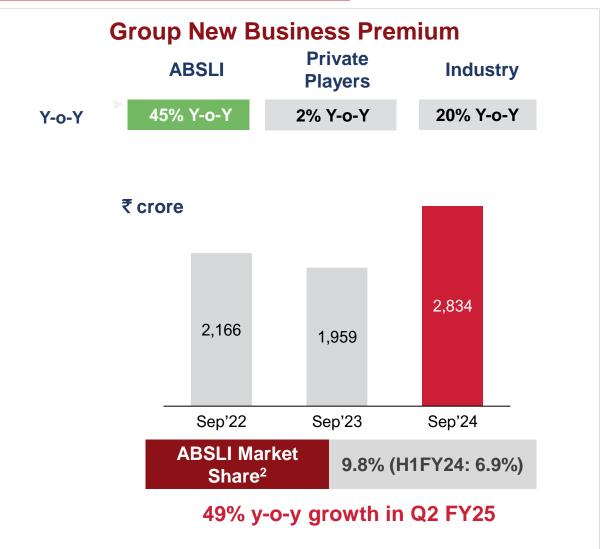
Renewal Premium ↑ 12%

Embedded Value at ₹ 12,368 cr ↑ 20.9% Y-o-Y

Outperformed industry growth in individual and group segments



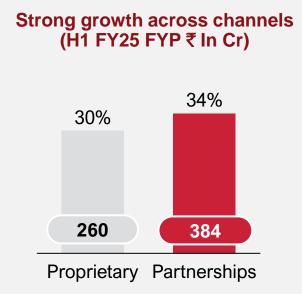


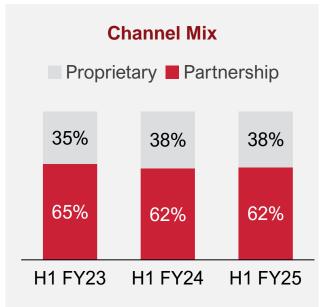


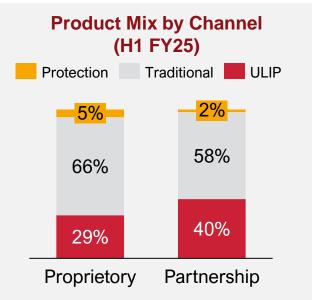
Diversified and scaled up distribution mix...







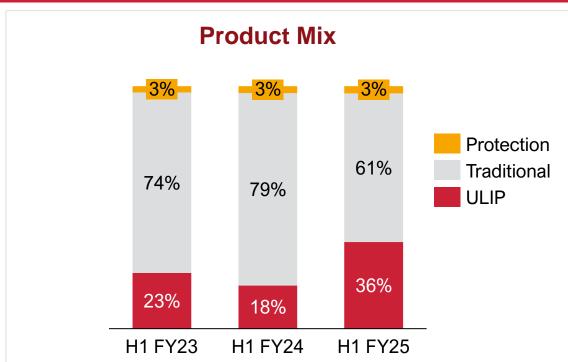


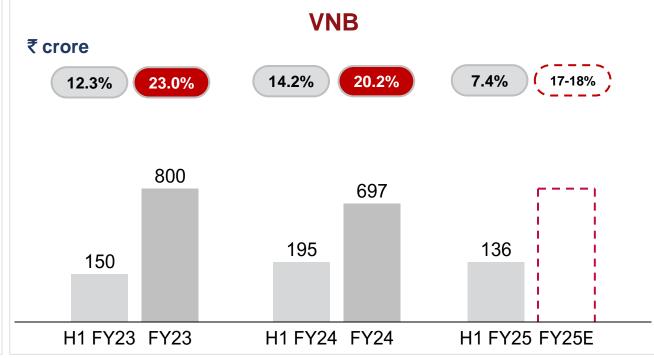


... with strong growth across direct and partnership channels

Product Mix and VNB margin







Param Suraksha- High Sum Assured ULIP

- High SA ULIP coupled with Riders
- Helps drive active rider attachment

Income Suraksha (Protection)

Industry First product with income for minimum 10 years to the nominee

- Pre-Approved Sum Assured (PASA) contribution stands at 34% of FYP in H1 FY25 (H1FY24: 27%)
- 29% Upsell contribution in Individual FYP (H1FY24: 28%)

- Subject to interest rate scenario, maturity and survival benefits are appropriately hedged through forward rate agreements
- Guarantees are actively monitored, and counterparty risk is managed through multiple parties

Strong digital adoption leading to...



Customer Onboarding

100%

Digital Renewal

81%

Customer Self Servicing

94%

Pre-Approved New Business

34%

Customer Experience

- 100% New business processed digitally
- 73% adoption for Contactless Digital Verification (Insta – verify) for customers
- 49% of total application were Auto under written

Customer Retention

- Digital collection at 81%
- 93% Auto pay adoption at onboarding stage
- ZARA (Bot) collected ~ ₹ 363 Cr (LY – 303 Cr).

Customer Centricity

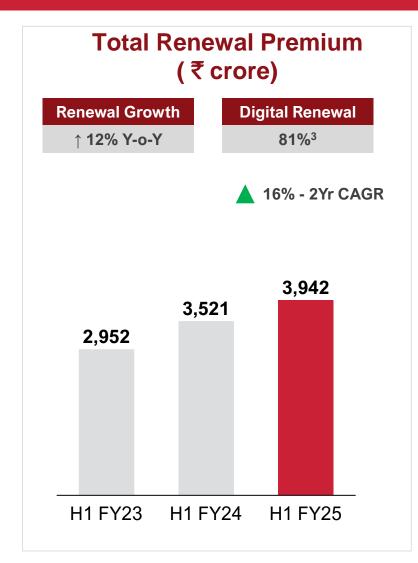
- WhatsApp & Chatbot contributed 12% in Q2 FY25
- ▶83% services available digitally and 67% services are STP
- ► Digital Adoption share of 94%

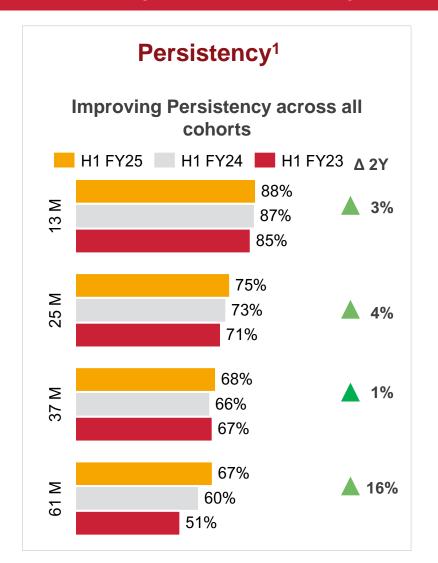
Pre-Purchase

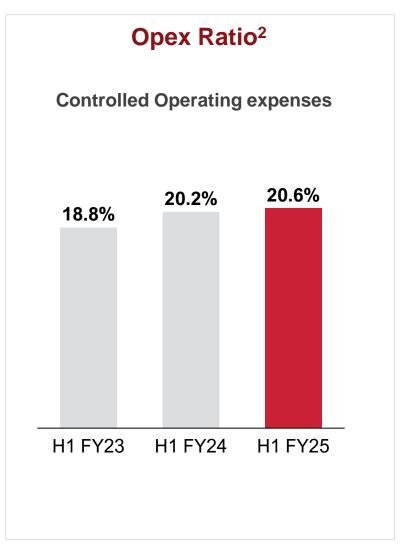
- PASA¹ contributed 34% of H1 FY25 (H1 FY24 -27%)
- ► 65.6 lakh presentations Created (+26% over H1 FY24) & 2.95 lakh Marketing Content Shared (+15% over H1 FY24)
- Monthly Average
 Users: 34,600 (+16%
 over H1 FY24) & Daily
 Average Users: 8,700
 (+36% over H1 FY24)

...consistent improvement in persistency and efficiency





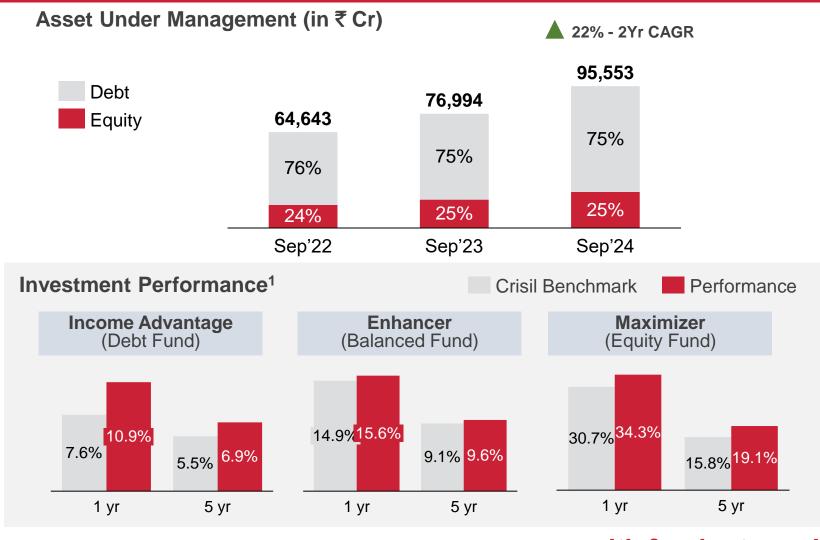




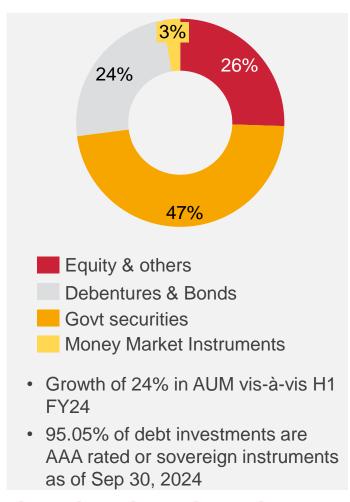
¹ 12month rolling block as per revised IRDAI Circular ² Opex to Total Premium

Robust investment process and performance...





Composition of AUM



...with fund returns higher than benchmark returns

P&L and Key Ratios - Aditya Birla Sun Life Insurance



(₹ crore)	FY24	Q2 FY24	Q1 FY25	Q2 FY25	H1 FY24	H1 FY25
Individual First year Premium ¹	3,546	745	807	1,074	1,347	1,881
Group First year Premium	4,554	898	1,498	1,336	1,959	2,834
Renewal Premium	9,160	2,080	1,681	2,261	3,521	3,942
Total Gross Premium	17,260	3,722	3,986	4,671	6,827	8,657
Operating expenses (Incl. Commission)	3,191	731	795	985	1,381	1,780
Profit Before Tax ²	198	42	21	44	62	66
Profit After Tax ²	132	24	10	20	35	30

Key ratios (in percent)	FY24	Q2 FY24	Q1 FY25	Q2 FY25	H1 FY24	H1 FY25
Opex to Premium (Incl. Commission)	18.5%	19.6%	19.9%	21.1%	20.2%	20.6%
Solvency Ratio	178%	188%	172%	188%	188%	188%

Our Approach





Growth



- Focus on growing credit life in group segment
- Continue to make investments in Direct channel
- Invest in PSU relationships and New relationships to grow mindshare



Risk management and quality

- Mitigate interest rate risk by Active forward rate agreement management for hedging of expected maturity and survival benefits
- Improve persistency across cohorts
- Strengthening underwriting by using artificial intelligence and machine learning



Distribution

- Focus on increasing the share of proprietary business
- Increase agency capacity to drive growth
- Penetrate more Bank partner branches to increase spread of business



- Analytics based engine to identify high propensity customers and improve upsell opportunities through pre-approved sum assured
- Leverage cross-sell in ABC via analytics

Grow individual FYP at 20%+ CAGR over the next three years and endeavour to keep the VNB margin at 17-18%



Aditya Birla Health Insurance

Performance Highlights for H1 FY25



GWP¹



₹ 2,171 crore

↑ 39% Y-o-Y

Market Share



11.9% SAHI

10.7% LY ↑ 123 bps

PBT²



₹ (115) crore

(140) Crore LY

Combined Ratio



113%

119% LY

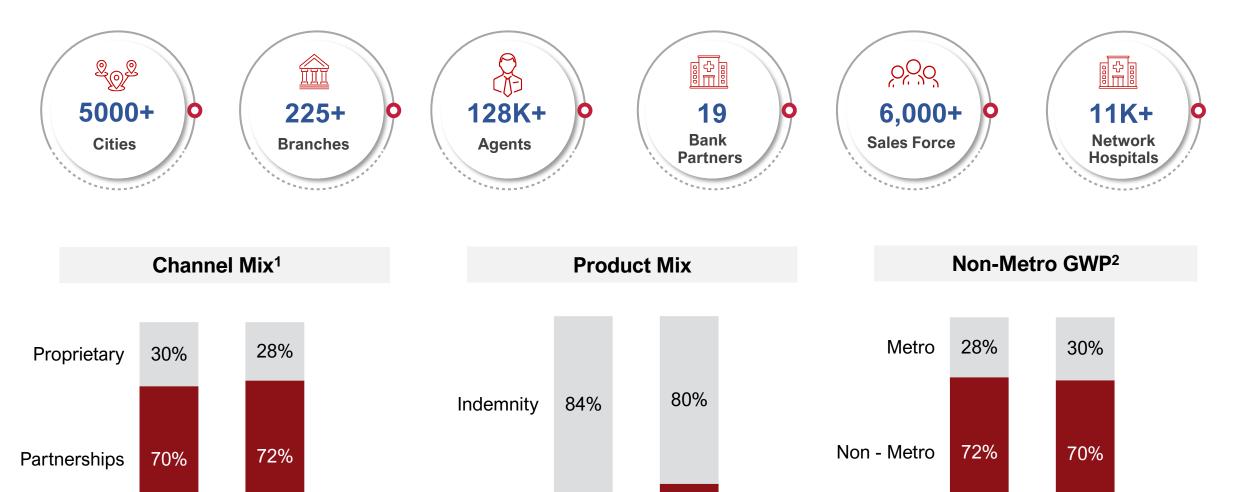
- Continues to be the Fastest growing SAHI player H1 FY25
- 51% YoY growth in Retail Business

- Diversified Retail growth across distribution channels
- 38% YoY growth in Proprietary |
 119% YoY growth in Digital

- 85%+ increase in Monthly Active Users on App
- Launched affordable maternity product

Scaled-up, diversified and digitally enabled distribution





16%

H1 FY24

20%

H1 FY25

Fixed Benefits

H1 FY25

H1 FY24

H1 FY24

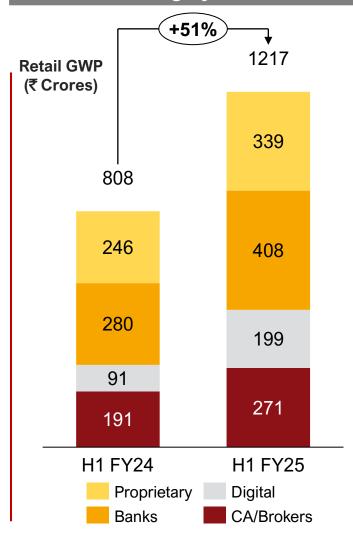
H1 FY25

^{1.} Proprietary includes Agency, Direct business | 2. Metro refers to Mumbai, Delhi, Chennai, Kolkata, Hyderabad, Bangalore, Ahmedabad, Pune and Surat

Distribution Mix and Business Growth



Highly Diversified Distribution Mix



Proprietary

Growth at 38%

Focus on scaling Proprietary channel | Increase in Agent count

Banca

Growth at 46%

Deepened existing partner relationships | Activating new partners

Digital

Growth at 119%

Launched new products to drive growth

We continue to grow higher than the market...

	ABHI	SAHI	Industry
H1 FY24	23%	+25%	24%
H1 FY25	+39%	+25%	10%

....Fastest growing player in H1 with 39% growth

~1.2%

Market share increased- 11.9% from 10.7%

Fulfilling customer expectations – Maternity Product launched











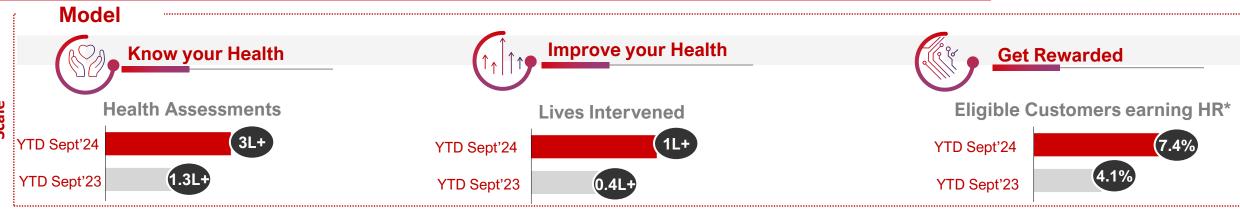
Affordable Pricing

Limited waiting Period

Fixed benefit cover

Digitally powered health first Differentiated Model





- Well-Being Score
 - BMI Calculator Mental Wellbeing
- Digital Face Scan
- Worker Wondowig
- Happiness Quotient

Water intake tracker

- Chronic Disease Mgmt.
- Expert Health Coaching
- Teleconsultation

- Campaigns and community
- Health Blogs & Wellness content
- Step count → device syncing

- Hyper personalised nudges
- Upto 100% Health Returns
- Discounted Health Services

~17Lakhs personalised well-being score generated

100+ data points for each customers

33%+ customers administered HA/DHA

16Bn+ Monthly steps clocked on our App

~17% eligible customers participating Activ Dayz

Superior customer understanding >> Better Loss Ratio Management & Customer Retention Strategy for engaged cohort

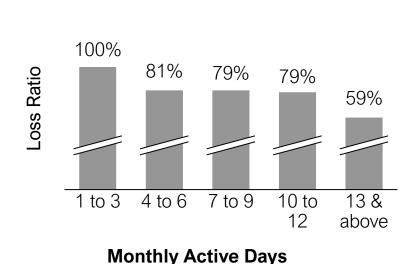
Digital Delivery

Data Driven

Driving Higher Engagement for better outcomes

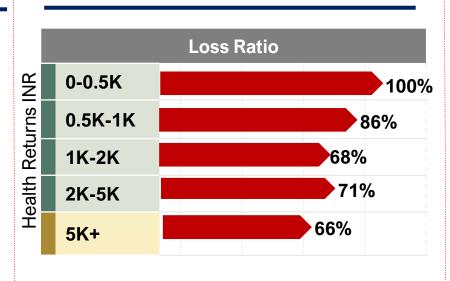


Loss Ratio* of physically active customers is significantly lower than Inactive



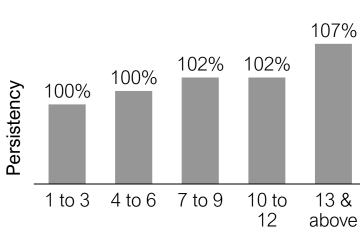
Engaged customer cohorts with > 4 Monthly Active Days have shown better loss ratios from 20% to 40% vs Inactive customers

Customers earning higher health returns have lower loss ratios*



Engaged customer cohorts earning HR > 0.5K have shown better loss ratios from 14% to 34% vs Non-Earners

Persistency of physically active customers is higher than inactive



Monthly Active Days

Engaged customer cohorts with > 7
Monthly Active Days have shown better
persistency from 2% to 7% vs Inactive
customers

High Risk Customer Intervention – Outcomes



Risk Stratification (WBS) for 16.9L+ customers | 2.23L+ High Risk customers Identified | 1L+ High Risk Customers Intervened





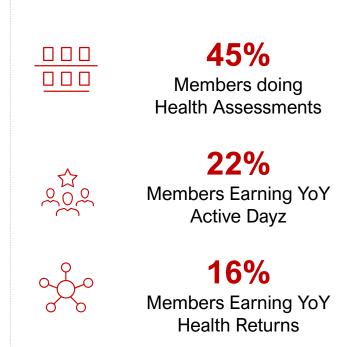








Customer experience





Financial Impact



3%

Better loss ratio² in Intervened High-Risk



3%

Better persistency²





Hospitalizations events prevented via Health Coaching

^{* %} of members reporting clinically improved lab values for intervened cohort

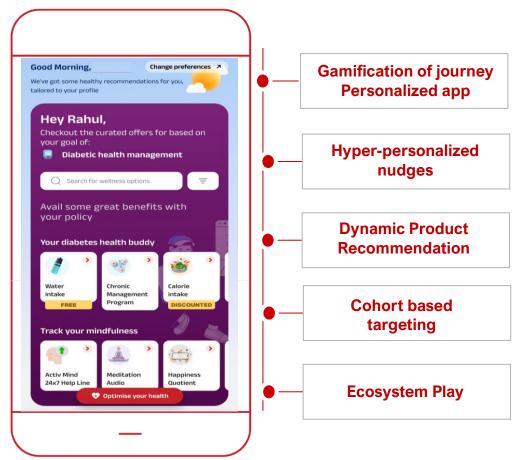
Activ Health App as a key product in health first proposition



Services



Activ Health App











6 Sessions per month



71%
Returning
Users

Adopting Digital approach across multiple focus areas



-ocns



Revenue



Engagement



- Freemium for client acquisition
- Simple, intuitive Buy Journeys
- Digital capability to Cross Sell
- DIY Renewal Journey

- Leveraging Inhouse & Partner Ecosystem
- Hyper personalized engagement
- Leader boards and challenges

- Simplified and contextual journey
- Omnichannel bot
- Al driven document classifier

95%	YoY App Downloads
94%	Digital Renewals
97%	Customer onboarded digitally

88%	YoY App MAU*
22%	DIY Renewals
100%	Distributors onboarded Digitally

87%	Digital Self-service
85%	Auto Underwriting
3.5x	DIY Claims

Key Initiatives & Wins

Leveraging data analytics in every step of the insurance lifecycle



Revenue Boost	Underwriting	Claims	Customer Service	Customer Retention	Health Data
Sales mgmt. automation	Claim Propensity for better Underwriting	Enhancing FWA Model	GenAl enabled CX improvement	Real-Time Renewal Propensity Triggers	Robust Health Index
Agent Recruitment / Retention	Al led UW journeys	AI/ML Claim adjudication	GenAl enabled Renewal Quality Improvement	NBO/NBA models ¹	Health Data Maturity Index

Outcomes



Revenue **Boost**

~5 - 10% **Productivity** Improvement



Claims

Better TATs in claims processing

Renewal

Improvement via Upsell & Cross-Sell

Data-Driven Power Users: GenAl enabled Insights & universal access

Data Lake Hub

Data Lake I EDW I Data Catalog | Data Lineage | BI tool - NLP I ML Model

Data Governance

MDM I Data Standardization Data Stewardship | Data Security

Data Literacy

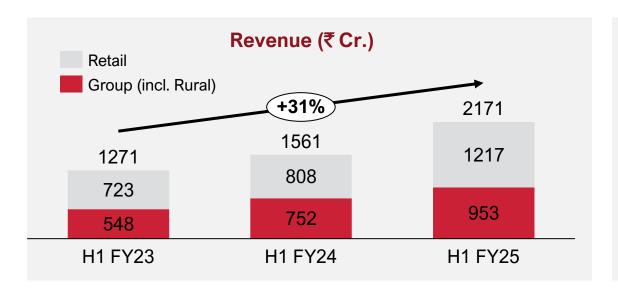
Dashboard Monthly Training Dashboard Usage | Last Mile Data Access

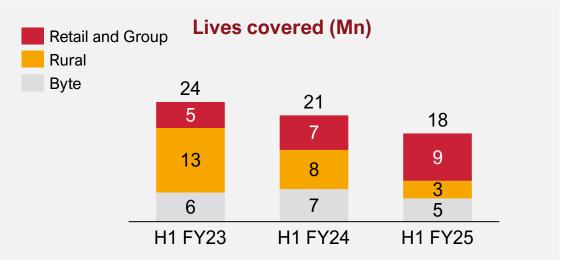
User Empowerment

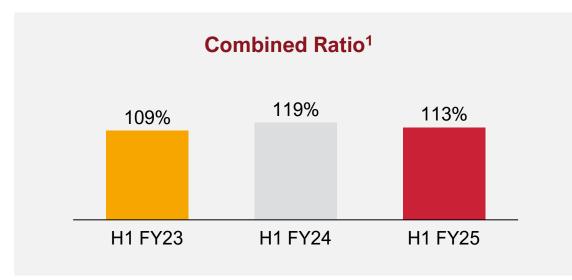
Real Time Dashboard| Self Servicing BI| Insights through NLP

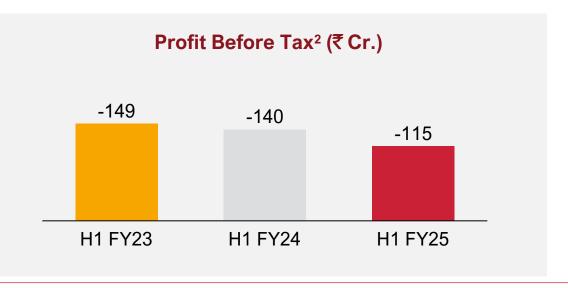
Business Outcomes











P&L - Aditya Birla Health Insurance



(₹ crore)	FY24	Q2 FY24	Q1 FY25	Q2 FY25	H1 FY24	H1 FY25
Retail premium	1,915	444	551	666	808	1,217
Group Premium (Incl rural)	1,786	345	490	464	752	953
Gross written premium	3,701	789	1,041	1,130	1,561	2,171
Revenue (Ind AS)	3,450	731	981	1,088	1,449	2,069
Operating expenses (including claims as per Ind AS)	3,632	809	1,032	1,151	1,589	2,183
Profit Before Tax (Ind AS)	(182)	(78)	(51)	(63)	(140)	(115)

Our Approach – Health First Data-driven Model





Differentiated Health First approach

- Attract Young & Healthy Customer Target Segment
- Incentivize customers for healthy behavior
- Data driven approach for superior customer understanding



Diversified Distribution

- Diversified Distribution with growth focus on Proprietary Business
- Invest in existing Bancassurance partnerships & Acquire PSU bank partnerships
- Grow nontraditional distribution segments



Digital Capabilities

- Digitally enabled Distribution with deep partner integrations
- Customer facing assets for superior customer experience



Data & Analytics

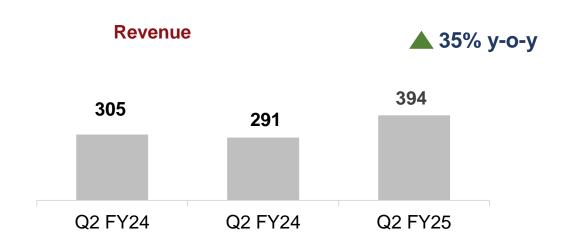
- Analytics based capabilities for revenue generation including PASA, Cross Sell & Persistency models
- Fraud, Waste & Abuse model with advanced analytical tools
- Newer applications for both structured and unstructured data

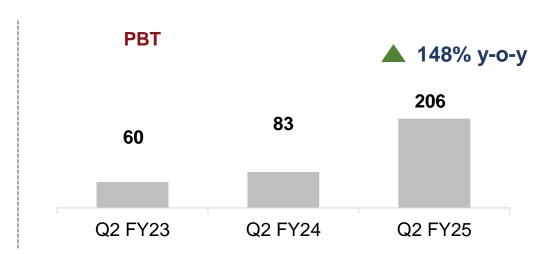


Other Updates

Other financial services businesses







General Insurance Broking ¹					
	Q2 FY24	Q2 FY25	Δ		
Revenue	113	105	↓8%		
PBT	12	7	↓ 38%		

Stock & Securities Broking						
Q2 FY24 Q2 FY25 Δ						
# Customers (Active)	0.8 Lac	1.0 Lac	↑ 21 %			
Revenue	97	127	↑ 30%			
PBT	17	36	↑ 115%			

ARC platform						
Q2 FY24 Q2 FY25 Δ						
Closing AUM	3,046	1,725	↓ 43%			
Revenue	51	172	↑ 3.4x			
PBT	39	164	↑ 4.2 x			

Consolidated P&L – Aditya Birla Capital



(₹ crore)	FY24	Q2 FY24	Q1 FY25	Q2 FY25	H1 FY24	H1 FY25
Revenue	33,454	7,607	8,656	10,119	14,577	18,776
Profit Before Tax (before share of profit/(loss) of JVs	3,725	945	947	1,126	1,768	2,073
Add: Share of Profit/(loss) of associate and JVs	304	52	81	79	116	160
Profit before tax	4,029	997	1,028	1,205	1,884	2,233
Less: Provision for taxation	1,073	281	286	356	521	642
Profit after tax before MI (Continued Operation)	2,955	716	742	849	1,363	1,591
Add: Profit after tax before MI (Discontinued Operation)	51	9	23	5	27	28
Profit after tax	3,066	725	765	854	1,390	1,619
Less: Minority Interest	104	20	20	20	37	40
Net Profit (after Minority Interest)	2,902	705	745	834	1,354	1,579
Gain on Sale of stake in Subs/associate (net of tax)	433	-	14	167	-	181
Reported Profit After Tax	3,335	705	759	1,001	1,354	1,760



THANK YOU

Disclaimer



The information contained in this presentation is provided by Aditya Birla Capital Limited ("ABCL or the Company"), formerly known as Aditya Birla Financial Services Limited, to you solely for your reference. Any reference herein to "the Company" shall mean Aditya Birla Capital Limited, together with its subsidiaries / joint ventures/affiliates. This document is being given solely for your information and for your use and may not be retained by you and neither this presentation nor any part thereof shall be (i) used or relied upon by any other party or for any other purpose; (ii) copied, photocopied, duplicated or otherwise reproduced in any form or by any means; or (iii) re-circulated, redistributed, passed on, published in any media, website or otherwise disseminated, to any other person, in any form or manner, in part or as a whole, without the prior written consent of the Company. This presentation does not purport to be a complete description of the markets conditions or developments referred to in the material.

Although care has been taken to ensure that the information in this presentation is accurate, and that the opinions expressed are fair and reasonable, the information is subject to change without notice, its accuracy, fairness or completeness is not guaranteed and has not been independently verified and no express or implied warranty is made thereto. You must make your own assessment of the relevance, accuracy and adequacy of the information contained in this presentation and must make such independent investigation as you may consider necessary or appropriate for such purpose. Neither the Company nor any of its directors, officers, employees or affiliates nor any other person assume any responsibility or liability for, the accuracy or completeness of, or any errors or omissions in, any information or opinions contained herein, and none of them accept any liability (in negligence, or otherwise) whatsoever for any loss howsoever arising from any use of this presentation or its contents or otherwise arising in connection therewith. Any unauthorised use, disclosure or public dissemination contained herein is prohibited. The distribution of this presentation in certain jurisdictions may be restricted by law. Accordingly, any persons in possession of the aforesaid should inform themselves about and observe such restrictions. Any failure to comply with these restrictions may constitute a violation of applicable securities laws.

The statements contained in this document speak only as at the date as of which they are made and it, should be understood that subsequent developments may affect the information contained herein. The Company expressly disclaims any obligation or undertaking to supplement, amend or disseminate any updates or revisions to any statements contained herein to reflect any change in events, conditions or circumstances on which any such statements are based. By preparing this presentation, neither the Company nor its management undertakes any obligation to provide the recipient with access to any additional information or to update this presentation or any additional information or to correct any inaccuracies in any such information which may become apparent. This document is for informational purposes and private circulation only and does not constitute or form part of a prospectus, a statement in lieu of a prospectus, an offering circular, offering memorandum, an advertisement, and should not be construed as an offer to sell or issue or the solicitation of an offer or an offer document to buy or acquire or sell securities of the Company or any of its subsidiaries or affiliates under the Companies Act, 2013, the Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2018, each as amended, or any applicable law in India or as an inducement to enter into investment activity. No part of this document should be considered as a recommendation that any investor should subscribe to or purchase securities of the Company or any of its subsidiaries or affiliates and should not form the basis of, or be relied on in connection with, any contract or commitment or investment decision whatsoever. This document is not financial, legal, tax, investment or other product advice.

The Company, its shareholders, representatives and advisors and their respective affiliates also reserves the right, without advance notice, to change the procedure or to terminate negotiations at any time prior to the entry into of any binding contract for any potential transaction. This presentation contains statements of future expectations and other forward-looking statements which involve risks and uncertainties. These statements include descriptions regarding the intent, belief or current expectations of the Company or its officers with respect to the consolidated results of operations and financial condition, and future events and plans of the Company. These statements can be recognised by the use of words such as "expects," "plans," "will," "estimates," or words of similar meaning. Such forward-looking statements are not guarantees of future performance and involve risks and actual results, performances or events may differ from those in the forward-looking statements as a result of various factors, uncertainties and assumptions including but not limited to price fluctuations, actual demand, exchange rate fluctuations, competition, environmental risks, any change in legal, financial and regulatory frameworks, political risks and factors beyond the Company's control. You are cautioned not to place undue reliance on these forward looking statements, which are based on the current view of the management of the Company on future events. No assurance can be given that future events will occur, or that assumptions are correct. The Company does not assume any responsibility to amend, modify or revise any forward-looking statements, on the basis of any subsequent developments, information or events, or otherwise.