



BSE Limited

Corporate Relations Department P.J. Towers, Dalal Street, Mumbai - 400 001.

Scrip code: 532859

National Stock Exchange of India Limited

"Exchange Plaza",

Bandra Kurla Complex, Bandra (E),

Mumbai - 400 051.

Symbol: HGS

Dear Sirs,

Sub: Outcome of the Board Meeting

Ref.: Regulations 30 & 33 of SEBI (Listing Obligations and Disclosure Requirements)

Regulations, 2015 ('SEBI LODR')

This is to inform that the Board of Directors of Hinduja Global Solutions Limited ('the Company') at its Meeting held today, i.e. February 14, 2025 (meeting commenced at 1.15 p.m. and concluded at 3.20 p.m.) have, *inter-alia* considered and approved Un-audited Standalone and Consolidated Financial Results of the Company for the quarter and nine months ended December 31, 2024.

In respect of this, we enclose the following:

- a. Un-audited Standalone and Consolidated Financial Results of the Company for the quarter and nine months ended December 31, 2024.
- b. 'Unmodified Review Report' issued by the Statutory Auditors of the Company, M/s. Haribhakti & Co. LLP, Chartered Accountants in respect of Un-audited Financial Results (Standalone & Consolidated) of the Company for the quarter and nine months ended December 31, 2024.
- c. Q3 FY2024-25 Earnings Press Release.

Further, the Board of Directors at its meeting held today have also accorded its consent to:

- a. seek shareholders' approval through Postal Ballot for payment of remuneration, in case of inadequacy of profit, to Mr. Vynsley Fernandes, Whole-time Director. The Notice of Postal Ballot will be submitted in due course of time.
- b. designate Mr. Mahesh Kumar Nutalapati, presently working as Deputy Chief Financial Officer, as Senior Management Personnel effective February 14, 2025. Other details about Mr. Mahesh Kumar Nutalapati have been provided in the Annexure A to this communication.
- c. incorporate Wholly Owned Subsidiary (WOS) of the Company for expanding enterprise broadband business. The disclosures in respect of the said WOS, as required under the SEBI LODR will be submitted post the incorporation of the WOS.
- d. the appointment of Mr. Virendra G Bhatt, Practicing Company Secretary, (Membership No.: A 1157 and C. P. No. 124) as Secretarial Auditor of the Company, for financial year 2024-25. Other details about Mr. Virendra G Bhatt have been provided in the Annexure B to this communication.

You are requested to kindly take the above information on records please.

For Hinduja Global Solutions Limited

NAREND Digitally signed by NARENDRA SINGH Date: 2025.02.14 15:26:19 +05'30'

Narendra Singh Company Secretary F4853

Encl: As above

HINDUJA GLOBAL SOLUTIONS LIMITED



The details required under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 read with SEBI Circular No. SEBI/HO/CFD/CFD-PoD1/P/CIR/2023/123 dated July 13, 2023 are mentioned below in Annexure A and Annexure B:

Annexure A

SI. No.	Particulars	Disclosure
1	Reason for change viz. appointment, re-appointment, resignation, removal, death or otherwise;	Appointment.
2	Date of appointment/ re-appointment/ cessation (as applicable) & term of appointment/re-appointment;	Mr. Mahesh Kumar Nutalapati, presently working as Deputy Chief Financial Officer, has been designated as Senior Management Personnel effective February 14, 2025.
3	Brief profile (in case of appointment);	Mr. Mahesh Kumar Nutalapati possesses over 24 years of experience in various aspects of Finance. He brings extensive expertise in Finance & Accounting, Business Leadership, IPO Execution, M&A's, Global Treasury and Tax Management, Enterprise risk Management, establishment and management of Global Capability Centers (GCCs). He has driven various cost optimisation initiatives as well as development of ESG framework. Mr. Mahesh is Chartered Accountant, certified by the Institute of Chartered Accountant of India (ICAI). He also holds a Bachelor of Commerce degree from Andhra University.
4	Disclosure of relationships between directors (in case of appointment of a director).	Not Applicable







SI. No.	Particulars	Disclosure
1	Reason for change viz. appointment, re-appointment, resignation, removal, death or otherwise;	Mr. Virendra G Bhatt, Practicing Company Secretary has been re-appointed as a Secretarial Auditor of the Company.
2	Date of appointment/ re-appointment/ cessation (as applicable) & term of appointment/re-appointment;	Re-appointed on February 14, 2025 to conduct the Secretarial Audit for the financial year 2024- 25.
3	Brief profile (in case of appointment);	Mr. Virendra G Bhatt is a Practicing Company Secretary, having his office at Mumbai, (Membership No.: A 1157 and C. P. No. 124).
		Mr. Virendra G Bhatt has extensive experience in handing secretarial audit of various listed entities and have an experience of more the 3 decades.
4	Dinsclosure of relationships between directors (in case of appointment of a director).	Not Applicable

HINDUJA GLOBAL SOLUTIONS LIMITED

Chartered Accountants

Independent Auditor's Review Report on quarterly and year to date Unaudited Standalone Financial Results of Hinduja Global Solutions Limited pursuant to the Regulation 33 of SEBI (Listing Obligations and Disclosures Requirements) Regulations, 2015 (as amended)

To the Board of Directors Hinduja Global solutions Limited

- 1. We have reviewed the accompanying Statement of Unaudited Standalone Financial Results of Hinduja Global Solutions Limited ("the Company") which includes the branch located at Philippines for the quarter ended December 31, 2024 and for the period from April 01, 2024 to December 31, 2024 ("the Statement"), being submitted by the Company pursuant to the requirements of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended ('Listing Regulations').
- 2. This Statement, which is the responsibility of the Company's Management and approved by the Company's Board of Directors, has been prepared in accordance with the recognition and measurement principles laid down in Indian Accounting Standard 34 "Interim Financial Reporting" prescribed under Section 133 of the Companies Act, 2013 read with relevant rules issued thereunder (hereinafter referred to as "the said Indian Accounting Standard") and other accounting principles generally accepted in India. Our responsibility is to issue a report on the Statement based on our review.
- 3. We conducted our review of the Statement in accordance with the Standard on Review Engagements (SRE) 2410, "Review of Interim Financial Information Performed by the Independent Auditor of the Entity" issued by the Institute of Chartered Accountants of India. This standard requires that we plan and perform the review to obtain moderate assurance as to whether the Statement is free of material misstatement. A review is limited primarily to inquiries of the Company personnel and analytical procedures applied to financial data and thus provide less assurance than an audit. We have not performed an audit and accordingly, we do not express an audit opinion.
- 4. Based on our review conducted and procedures performed as stated in paragraph 3 above and based on consideration of the review report of the branch auditor as referred in paragraph 6 below, nothing has come to our attention that causes us to believe that the accompanying Statement, prepared in accordance with the recognition and measurement principles laid down in the said Indian Accounting Standard and other accounting principles generally accepted in India, has not disclosed the information required to be disclosed in terms of Regulation 33 of the Listing Regulations, including the manner in which it is to be disclosed, or that it contains any material misstatement.

Emphasis of Matter

5. We draw attention to Note 3 to the accompanying Statement, regarding the survey/search carried out by the Income Tax Department during the year ended March 31, 2024. The proceedings related to survey/search are in process and hence the outcome, if any, of the same will be known on completion of those proceedings. However, the Company, after considering all available information including expert opinion, is of the view that no adjustment is considered necessary in the books of accounts.

Our conclusion on the Statement is not modified in respect of this matter.



Chartered Accountants

Other Matter

6. We did not review the interim financial information of one foreign branch included in the Statement whose interim financial information reflect total revenues of Rs. 70.70 crore and Rs. 190.78 crore, total net profit after tax of Rs. 15.97 crore and Rs. 13.10 crore and total comprehensive income (net) of Rs. 12.01 crore and Rs. 8.05 crore for the quarter ended December 31, 2024 and for the period from April 01, 2024 to December 31, 2024, respectively, as considered in this Statement. The interim financial information of the branch has been reviewed by the branch auditor whose review report has been furnished to us, and our conclusion in so far as it relates to the amounts and disclosures included in respect of this branch, is based solely on the review report of such branch auditor and the procedures performed by us as stated in paragraph 3 above.

This Branch is located outside India whose unaudited financial results have been prepared in accordance with accounting principles generally accepted in that country and which have been reviewed by other auditor under generally accepted auditing standards applicable in that country. The Company has converted the unaudited financial results of such Branch located outside India from accounting principles generally accepted in that country to accounting principles generally accepted in India. We have reviewed these conversion adjustments made by the Company's management. Our conclusion in so far as it relates to the balances and affairs of such branch located outside India is based on the review report of other auditor and the conversion adjustments prepared by the management of the Company and reviewed by us.

Our conclusion on the statement is not modified in respect to this matter.

For Haribhakti & Co. LLP

Chartered Accountants

ICAI firm Registration No.103523W/W100048

Snehal Shah Partner

Membership No.: 048539 UDIN: 25048539BMLBQY6991

Place: Mumbai

Date: February 14, 2025

Chartered Accountants

Independent Auditor's Review Report on quarterly and year to date Unaudited Consolidated Financial Results of Hinduja Global Solutions Limited pursuant to the Regulation 33 of SEBI (Listing Obligations and Disclosures Requirements) Regulations, 2015 (as amended)

To The Board of Directors Hinduja Global Solutions Limited

- 1. We have reviewed the accompanying Statement of Unaudited Consolidated Financial Results of Hinduja Global Solutions limited ("the Parent") and its subsidiaries (the Parent and its subsidiaries together referred to as "the Group"), which includes the unaudited financial results of the branch of the parent located at Philippines, for the quarter ended December 31, 2024 and for the period from April 01, 2024 to December 31, 2024 ("the Statement"), being submitted by the Parent pursuant to the requirements of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended.
- 2. This Statement, which is the responsibility of the Parent's Management and approved by the Parent's Board of Directors, has been prepared in accordance with the recognition and measurement principles laid down in Indian Accounting Standard 34 "Interim Financial Reporting" prescribed under Section 133 of the Companies Act, 2013 read with relevant rules issued thereunder (hereinafter referred to as "the said Indian Accounting Standard") and other accounting principles generally accepted in India. Our responsibility is to issue a report on the Statement based on our review.
- 3. We conducted our review of the Statement in accordance with the Standard on Review Engagements (SRE) 2410, "Review of Interim Financial Information Performed by the Independent Auditor of the Entity" issued by the Institute of Chartered Accountants of India. This standard requires that we plan and perform the review to obtain moderate assurance as to whether the Statement is free of material misstatement. A review is limited primarily to inquiries of the personnel and analytical procedures applied to financial data and thus provide less assurance than an audit. We have not performed an audit and accordingly, we do not express an audit opinion.

We also performed procedures in accordance with the circular issued by the SEBI under Regulation 33(8) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, to the extent applicable.

4. The Statement includes the results of the following entities:

Sr. No.	Name of the Entity	Relationship
1	Hinduja Global Solutions Limited	Parent*
2.	HGS International, Mauritius	Subsidiary Company
3.	Hinduja Global Solutions LLC., U.S.A.	Step down Subsidiary
4.	HGS Canada Inc., Canada	Step down Subsidiary
5.	C-Cubed B.V., Netherlands	Step down Subsidiary
6.	C-Cubed N.V., Curacao	Step down Subsidiary
7.	Customer Contact Centre Inc., Philippines	Step down Subsidiary
X. A.	Hinduja Global Solutions UK Limited, U.K.	Step down Subsidiary

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r. No.	Name of the Entity	Relationship
9.	HGS (USA) LLC, U.S.A.	Step down Subsidiary
10.	HGS St. Lucia Ltd, Saint Lucia	Step down Subsidiary
11.	Team HGS Limited, Jamaica	Step down Subsidiary
12.	HGS Properties LLC, U.S.A.	Step down Subsidiary
13.	HGS Canada Holdings LLC, U.S.A.	Step down Subsidiary
14.	Hinduja Global Solutions MENA FZ LLC, U.A.E.	Step down Subsidiary
15.	Affina Company, Canada	Step down Subsidiary
16.	HGS Digital Solutions LLC, U.S.A.	Step down Subsidiary
17.	Falcon Health Solutions Puerto Rico Holding LLC, U.S.A.	Step down Subsidiary
18.	Falcon Health Solutions Puerto Rico LLC, U.S.A.	Step down Subsidiary
19.	HGS CX Technologies Inc., U.S.A.	Step down Subsidiary
20.	Diversify Offshore Staffing Solutions Pty Ltd., Australia	Step down Subsidiary
21.	Diversify Intelligent Staffing Solutions Inc., Philippines	Step down Subsidiary
22.	Diversify ISS BGC Inc., Philippines	Step down Subsidiary
23.	Diversify Offshore Solutions Cebu Inc., Philippines	Step down Subsidiary
24.	IndusInd Media Communications Limited	Subsidiary Company
25.	OneOTT Intertainment Limited	Subsidiary Company
26.	Sangli Media Services Private Limited	Step down Subsidiary
27.	Bhima Riddhi Infotainment Private Limited	Step down Subsidiary
28.	Darpita Trading Company Private Limited	Step down Subsidiary
29.	Vinsat Digital Private Limited	Step down Subsidiary
30.	Sainath In Entertainment Private Limited	Step down Subsidiary
31.	IN Entertainment (India) Limited	Step down Subsidiary
32.	OneMahaNet Intertainment Private Limited	Step down Subsidiary
33.	USN Networks Private Limited	Step down Subsidiary
34.	Gold Star Noida Network Private Limited	Step down Subsidiary
35.	United Mysore Network Private Limited	Step down Subsidiary
36.	Apna Incable Broadband Services Private Limited	Step down Subsidiary
37.	Goldstar Infotainment Private Limited	Step down Subsidiary
38.	Ajanta Sky Darshan Private Limited	Step down Subsidiary
39.	Sunny Infotainment Private Limited	Step down Subsidiary
40.	RBL Digital Cable Network Private Limited	Step down Subsidiary
41.	Vistaar Telecommunication and Infrastructure Private Limited	Step down Subsidiary
42.	HGS Colombia S.A.S., Colombia	Step down Subsidiary
43.	Teklink International LLC., U.S.A.	Step down Subsidiary
44.	Teklink International AG, Germany	Step down Subsidiary
45.	Team HGS South Africa (Pty) Limited	Step down Subsidiary
46.	Seven Star Balaji Broadband Private Limited [with effect from April 25, 2024]	Step down Subsidiary

* Includes branch located at Philippines

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5. Based on our review conducted and procedures performed as stated in paragraph 3 above, and based on the consideration of the review reports of the branch/other auditors referred to in paragraphs 7 and 8 below, nothing has come to our attention that causes us to believe that the accompanying Statement, prepared in accordance with the recognition and measurement principles laid down in the aforesaid Indian Accounting Standard and other accounting principles generally accepted in India, has not disclosed the information required to be disclosed in terms of Regulation 33 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, including the manner in which it is to be disclosed, or that it contains any material misstatement.

Emphasis of Matter

6. We draw attention to Note 5 to the accompanying Statement, regarding the survey/search carried out by the Income Tax Department during the year ended March 31, 2024. The proceedings related to survey/search are in process and hence the outcome, if any, of the same will be known on completion of those proceedings. However, the Parent, after considering all available information including expert opinion, is of the view that no adjustment is considered necessary in the books of accounts.

Our conclusion on the Statement is not modified in respect of this matter.

7. We did not review the interim financial information of one foreign branch included in the Statement whose interim financial information reflect total revenues of Rs. 70.70 crore and Rs. 190.78 crore, total net profit after tax of Rs. 15.97 crore and Rs. 13.10 crore and total comprehensive income (net) of Rs. 12.01 crore and Rs. 8.05 crore for the quarter ended December 31, 2024 and for the period from April 01, 2024 to December 31, 2024, respectively, as considered in this Statement. The interim financial information of the branch has been reviewed by the branch auditor whose review report has been furnished to us, and our conclusion in so far as it relates to the amounts and disclosures included in respect of this branch, is based solely on the review report of such branch auditor and the procedures performed by us as stated in paragraph 3 above.

This Branch is located outside India whose unaudited financial results have been prepared in accordance with accounting principles generally accepted in their respective country and which have been reviewed by other auditor under generally accepted auditing standards applicable in their respective country. The Parent Company has converted the unaudited financial results of such Branch located outside India from accounting principles generally accepted in their respective country to accounting principles generally accepted in India. We have reviewed these conversion adjustments made by the Parent's Management. Our conclusion in so far as it relates to the balances and affairs of such branch located outside India is based on the report of other auditor and the conversion adjustments prepared by the management of the Parent Company and reviewed by us.

Our conclusion on the Statement is not modified in respect of this matter.



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8. We did not review the interim financial results of 15 subsidiaries included in the unaudited consolidated financial results, whose interim financial results reflect total revenues of Rs. 415.22 crore and Rs. 1,237.83 crore, total net profit after tax of Rs. 80.41 crore and Rs. 425.34 crore and total comprehensive income of Rs. 76.71 crore and Rs. 421.30 crore, for the quarter ended December 31, 2024 and for the period from April 01, 2024 to December 31, 2024, respectively, as considered in the unaudited consolidated financial results. These interim financial results have been reviewed by other auditors whose reports have been furnished to us by the Parent's Management and our report on the Statement, in so far as it relates to the amounts and disclosures included in respect of these subsidiaries is based solely on the reports of the other auditors and the procedures performed by us as stated in paragraph 3 above.

Some of the subsidiaries are located outside India whose financial results have been prepared in accordance with accounting principles generally accepted in their respective country and which have been reviewed by other auditors under generally accepted auditing standards applicable in their respective countries. The Parent's Management has converted the financial results of such subsidiaries located outside India from accounting principles generally accepted in their respective countries to accounting principles generally accepted in India. We have reviewed these conversion adjustments made by the Parent's management. Our conclusion in so far as it relates to the balances and affairs of such subsidiaries located outside India are based on the report of other auditors and the conversion adjustments prepared by the management of the Parent and reviewed by us.

Our conclusion on the Statement is not modified in respect of this matter.

9. The unaudited consolidated financial results includes the interim results of 22 subsidiaries which have not been reviewed by their auditors, whose interim financial results reflect total revenues of Rs. 71.59 crore and Rs. 212.45 crore, total net loss after tax of Rs. 0.41 crore and profit of Rs. 4.68 crore and total comprehensive income of (Rs. 0.41) crore and Rs. 4.68 crore, for the quarter ended December 31, 2024 and for the period from April 01, 2024 to December 31, 2024, respectively, as considered in the unaudited consolidated financial results. According to the information and explanations given to us by the Management, these interim financial results are not material to the Group.

Our conclusion on the Statement is not modified in respect of this matter.

For Haribhakti & Co. LLP
Chartered Accountants
ICAI Firm Registration No.103523W/W100048

Snehal Shah

Partner

Membership No.: 048539 UDIN: 25048539BMLBQZ2082

Place: Mumbai

Date: February 14, 2025



Hinduja Global Solutions Limited
(CIN: L92199MH1995PLC084610)

Regd. Office: Tower C (1st floor), Plot C-21, G Block, Bandra Kurla Complex, Bandra East, Mumbai – 400 051.

Contact no.: 022 - 6136 0407

Website: www.hgs.cx

E-mail: investor.relations@teamhgs.com

STATEMENT OF UNAUDITED STANDALONE FINANCIAL RESULTS FOR THE QUARTER AND NINE MONTHS ENDED DECEMBER 31, 2024

(Rs. in Crores)

							(Rs. in Crores)
S.No.	Particulars	3 months ended 31.12.2024	3 months ended 30.09.2024	Corresponding 3 months ended 31.12.2023	Year to date figures for Current period ended 31.12.2024	Year to date figures for Previous period ended 31.12.2023	Previous year ended 31.03.2024
		Unaudited	Unaudited	Unaudited	Unaudited	Unaudited	Audited
		(i)	(ii)	(iii)	(iv)	(v)	(vi)
1	Income						
	Revenue from Operations	430.07	422.86	407.82	1,264.04	1,161.88	1,578.26
	Other Income (Refer Note 2)	61.07	24.15	34.48	144.49	175.96	270.86
	Total Income	491.14	447.01	442.30	1,408.53	1,337.84	1,849.12
2	Expenses						
_	Purchases of stock in trade	0.36	0.49	2.46	1.23	4.21	4.21
	Changes in Inventories	(0.24)	0.10	(1.85)	3.98	(2.38)	(0.92)
	Employee benefits expenses	207.15	200.76	183.25	599.20	551.93	744.90
	Finance costs	29.58	29.28	23.30	89.61	68.55	90.91
	Depreciation and amortisation expenses	65.24	63.25	70.27	193.02	200.71	267.77
	Other expenses	225.87	228.78	200.82	715.25	575.30	789.25
	Total Expenses	527.96	522.66	478.25	1,602.29	1,398.32	1,896.12
3	Profit/ (Loss) Before Tax (1 - 2)	(36.82)	(75.65)	(35.95)	(193.76)	(60.48)	(47.00)
	Income Tax Expense	((1000)	(55.55)	(1001110)	(551.15)	(11100)
-	Current tax	1.13	0.31	(0.33)	4.25	2.10	5.06
	Deferred tax	17.14	(0.08)	(7.42)	18.14	(10.51)	(22.82)
	Tax relating to prior years		(0.06)	, ,		, ,	, ,
	9 , 9	(0.29)	-	(0.23)	(0.29)	(0.23)	(0.23)
	Total Tax Expense	17.98	0.23	(7.98)	22.10	(8.64)	(17.99)
5	Profit/ (Loss) for the period/ year (3 - 4)	(54.80)	(75.88)	(27.97)	(215.86)	(51.84)	(29.01)
6	Other Comprehensive Income						
	A. Items that will not be reclassified to profit or loss						
	Remeasurements of post-employee benefit obligation (net)	(2.34)	(3.91)	(5.43)	(7.17)	(16.30)	(3.69)
	Net other comprehensive income not to be reclassified to profit or loss in	(2.54)	(0.01)	(5.45)	(1.11)	(10.50)	(0.00)
	subsequent periods/ year (A)						
	Subsequent perious, year (A)	(2.34)	(3.91)	(5.43)	(7.17)	(16.30)	(3.69)
	B. Items that will be reclassified to profit or loss						
	Effective Portion of designated portion of hedging instruments in a cash flow						
	hedge (net)	(2.89)	3.20	2.57	(2.57)	2.98	0.61
	Exchange differences in translating the financial statements of foreign operation	(2.00)	0.20	2.07	(2.07)	2.00	0.01
	(net)	(3.65)	17.71	9.53	(5.06)	(8.90)	(13.51)
	Net other comprehensive income to be reclassified to profit or loss in	(3.03)	17.71	9.55	(5.00)	(6.90)	(13.51)
	subsequent periods/ year (B)	(6.54)	20.91	12.10	(7.63)	(5.92)	(12.90)
	, , , ,	(0.54)	20.91	12.10	(7.03)	(5.92)	(12.90)
	Other Comprehensive Income for the period/ year, net of tax [A+B]	(8.88)	17.00	6.67	(14.80)	(22.22)	(16.59)
	Total Comprehensive Income for the period/ year	(63.68)	(58.88)	(21.30)	(230.66)	(74.06)	(45.60)
	Paid-up equity share capital	, ,	, ,		, ,	, ,	, ,
	[nominal value per share Rs.10/- each]	46.52	46.52	46.52	46.52	46.52	46.52
8	Reserves i.e. other equity						3,055.55
9	Earning per equity share for the period/year [nominal value per share Rs.10/- each]						
	(a) Basic (for the period - not annualised)	(11.78)	(16.31)	(5.90)	(46.40)	(10.79)	(6.09)
	(b) Diluted (for the period - not annualised)	(11.78)	(16.31)	(5.90)	(46.40)	(10.79)	(6.09)
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Hinduja Global Solutions Limited (CIN: L92199MH1995PLC084610)

Regd. Office : Tower C (1st floor), Plot C-21, G Block, Bandra Kurla Complex, Bandra East, Mumbai – 400 051.

Contact no.: 022 - 6136 0407 Website: www.hgs.cx E-mail: investor.relations@teamhgs.com

STATEMENT OF UNAUDITED STANDALONE FINANCIAL RESULTS FOR THE QUARTER AND NINE MONTHS ENDED DECEMBER 31, 2024

Notes:

- 1 The Company has opted to disclose the segmental information at the consolidated results level. Accordingly, the segment information is given in Note 1 to the unaudited consolidated financial results.
- 2 Gain/ (Loss) on account of fluctuations in foreign exchange currencies

(Rs.in Crores)

Particulars	3 months ended 31.12.2024	3 months ended 30.09.2024	Corresponding 3 months ended 31.12.2023	Year to date figures for current period ended 31.12.2024	Year to date figures for previous period ended 31.12.2023	Previous year ended 31.03.2024
Gain/ (Loss) on account of fluctuations in foreign exchange currencies	25.51	(17.46)	(9.06)	26.24	20.61	27.57

- During the year ended March 31, 2024, the Income Tax department carried out survey/search at the Company's premises. Subsequently, the Company received a notice for reopening of assessment for Assessment Year (AY) 2021-22 and the Show Cause Notices (SCNs) for the AY 2022-23 and AY 2023-24, regarding applicability of provisions of Chapter X-A of the Income Tax Act, 1961 and the Company has filed its reply to the SCNs. Further, the Company has received Notice dated January 13, 2025 from Principal Commissioner of Income Tax for Assessment Year 2022-2023. The Company is in the process of replying to the SCN of Jan 2025 and is in the process of determining the legal recourse. The proceedings related to survey/search are in process and hence the outcome, if any, of the same will be known on completion of those proceedings. However, the Company, after considering all available information including expert opinion, is of the view that no adjustment is considered necessary in the books of accounts.
- The Unaudited standalone financial results for the quarter ended and nine months ended December 31, 2024 have been reviewed by the Audit Committee and then approved by the Board of Directors at their meetings held on February 14, 2025. The statutory auditors have issued an unmodified review report thereon.

For I

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Partha DeSarkar Whole-time Director DIN: 00761144

Date : February 14, 2025



Hinduja Global Solutions Limited (CIN: L92199MH1995PLC084610)

Regd. Office: Tower C (1st floor), Plot C-21, G Block, Bandra Kurla Complex, Bandra East, Mumbai – 400 051.

Contact no.: 022 - 6136 0407
Website: www.hgs.cx
E-mail: investor.relations@teamhgs.com

STATEMENT OF UNAUDITED CONSOLIDATED FINANCIAL RESULTS FOR THE QUARTER AND NINE MONTHS ENDED DECEMBER 31, 2024

(Rs.in Crores) igures for current period ended figures for Previou Particulars 31.12.2024 30.09.2024 31.12.2023 31.12.2024 31.12.2023 31.03.2024 S.No Unaudited Unaudited Unaudited Unaudited Unaudited Audited (ii) (iii) (iv) (v) (vi) Continuing Operations Income Revenue from operations 1,064.05 1,087.15 1,203.67 3,243.12 3,517.02 4,615.72 417.92 Other Income (Refer Note 2) 170.82 120.43 91.24 312.91 472.06 Total Income 1,234.87 1,207.58 1,294.91 3,661.04 3,829.93 5,087.78 Expenses Purchases of stock in trade 16.92 20.62 12.70 48.61 32.70 40.07 Changes in Inventories (12.45)(2.61)(8.70 (2.58)(2.62)0.02 Employee benefits expenses 618.45 639.75 656 94 1,884.67 174.36 1,997.84 2,629.37 62.36 132.96 Finance costs 55.58 48.50 183.57 137.53 133.15 141.88 401.88 400.57 533.94 Depreciation and amortisation expenses Other Expenses 367.74 401.06 421.27 1.207.58 1.199.41 1.590.33 Total Expenses 1,193.61 1,248.24 1,278.71 3,704.65 3,760.86 4,977.30 (43.61) Profit/ (Loss) before Tax (1-2) 41.26 (40.66 69.07 110.48 16.20 Income Tax Expense 19.49 8.52 7.15 39.68 36.66 51.74 Current tax 30.88 33.35 Deferred tax 1.32 (1.20) (12.93) (73.19) Tax relating to prior years (0.52)0.01 2.07 (0.51) 2.09 0.78 Total Tax Expense 25.82 72.52 (20.68) 49.85 9.85 8.02 Profit/ (Loss) for the period/ year from continuing operations (3-4) (8.59) (50.51) (116.13) 43.25 131.16 8.18 Discontinued Operations (Refer Note 4) 218.54 (a) Profit/ (Loss) before tax from discontinued operations (b) Tax expense/ (benefit) of discontinued operations Profit/ (Loss) after tax from discontinued operations [(a)-(b)] 218.54 Profit/ (Loss) for the period/ year (5+6) (8.59) (50.51) 8.18 102.41 43.25 131.16 Other Comprehensive Income A. Items that will not be reclassified to profit or loss Net Profit / (Loss) on fair valuation of equity instruments through other comprehensive income (net) 0.18 2.14 1.01 4.90 4.89 Remeasurements of post-employee benefit obligation (net) (2.90)(5.06) (2.82)(8.74)(13.57) (3.14)Net other comprehensive income not to be reclassified to profit or loss in subsequent periods/ year (A) (2.72)(0.68) (7.73)(8.67) 1.75 (5.06)B. Items that will be reclassified to profit or loss (2.89)Effective portion of designated portion of hedging instruments in a cash flow hedge (net) 3.20 2.58 (2.57) 1.86 (0.51)Exchange differences in translating the financial statements of foreign operations (net) 18.85 95.61 51.12 115.94 75.62 62.97 Net other comprehensive income to be reclassified to profit or loss in subsequent periods/ year (B) 15.96 98.81 53.70 113.37 77.48 62.46 Other comprehensive income for the period/ year, net of income tax [A+B] 13.24 93.75 53.02 105.64 68.81 64.21 Total comprehensive income for the period/ year (both continuing and discontinued operations) 4.65 43.24 61.20 208.05 112.06 195.37 Profit/ (Loss) attributable to: - Owners (2.64)(45.30 10.13 117.61 42.72 133.19 Non-controlling interests (5.95)(5.21 (1.95)(15.20)0.52 (2.03)(8.59)(50.51) 8.18 102.41 43.25 131.16 Other comprehensive income attributable to: Owners 14.29 52.59 106.79 67.52 93.75 62.96 Non-controlling interests (1.05) 0.43 (1.15)1.28 1.25 13.24 93.75 53.02 105.64 68.81 64.21 Total Other comprehensive income attributable to: - Owners 11 65 48 45 62 72 224 40 110 25 196 15 Non-controlling interests (7.00)(5.21 (1.52 (16.35 1.81 (0.78)4.65 43.24 61.20 208.05 112.06 195.37 9 Paid-up equity share capital [nominal value per share Rs.10/- each] 46.52 46.52 46.52 46.52 46.52 46.52 10 Reserves i.e. other equity 7.441.20 Earning per equity share for the period/year (both continuing and discontinued operations) [nominal value per share Rs.10/- each] (a) Basic (for the period - not annualised) (0.57)(8.87)1.82 25.28 9.00 27.52 (b) Diluted (for the period - not annualised) 9.00 (0.57 (8.87 1.82 25.28 27.52 Earning per equity share (continuing operations) [nominal value per share Rs.10/- each] (a) Basic (for the period - not annualised) (0.57)(8.87 1.82 9.00 27.52 (21.70)(b) Diluted (for the period - not annualised) (0.57)(8.87 1.82 (21.70)9.00 27.52 Earning per equity share (discontinued operations) [nominal value per share Rs.10/- each] (a) Basic (for the period - not annualised) 46.98 (b) Diluted (for the period - not annualised) 46.98



Hinduja Global Solutions Limited
(CIN: L92199MH1995PLC084610)
Regd. Office: Tower C (1st floor), Plot C-21, G Block, Bandra Varia Complex, Bandra East, Mumbai – 400 051.

Contact no.: 022 - 6136 0407 Website: www.hgs.cx E-mail: investor.relations@teamhgs.com

STATEMENT OF UNAUDITED CONSOLIDATED FINANCIAL RESULTS FOR THE QUARTER AND NINE MONTHS ENDED DECEMBER 31, 2024

The Group operating segments are established on the basis of those components of the group that are evaluated regularly by the Board of Directors (The Chief Operating Decision Maker as defined in Ind AS 108 - Operating segments) in deciding how to allocate recourses and in assessing performance. These have been identified taking into account nature of services, The deferring risks and returns and the internal business reporting systems.

						(Rs.in Crores)
Particulars	3 months ended 31.12.2024	3 months ended 30.09.2024	Corresponding 3 months ended 31.12.2023	Year to date figures for current period ended 31.12.2024	Year to date figures for previous period ended 31.12.2023	Previous year ended 31.03.2024
	Unaudited	Unaudited	Unaudited	Unaudited	Unaudited	Audited
1. Segment Revenue						
Continuing Operations						
a. Business Process Management	775.96	786.48	925.57	2,346.79	2,738.72	3,550.86
b. Media and Communications	288.09	300.67	278.11	896.33	778.30	1,064.86
Discontinued Operations						
a. Business Process Management	-	-	-	-	-	
b. Media and communications	-	-	-	-	-	
Total Segment revenue from Operations	1,064.05	1,087.15	1,203.68	3,243.12	3,517.02	4,615.72
2. Segment Results before interest expenses						
Continuing Operations						
a. Business Process Management	86.17	64.32	92.48	200.10	279.89	350.01
b. Media and Communications	10.67	(42.62)	(27.78)	(69.37)	(77.87)	(55.95)
Discontinued Operations						
a. Business Process Management	-	-	-	218.54	-	-
b. Media and Communications	-	-	-	-	-	
Total	96.84	21.70	64.70	349.27	202.02	294.06
(i) Less: Interest Expense	55.58	62.36	48.50	174.36	132.96	183.57
Profit / (Loss) Before Tax	41.26	(40.66)	16.20	174.91	69.06	110.48
3. Segment Assets						
a. Business Process Management	8,175.35	8,132.12	8,091.07	8,175.35	8,091.07	8,158.43
b. Media and Communications	2,481.62	2,533.62	2,045.45			2,157.35
c Unallocated	822.66	862.77	706.81			808.84
Total	11,479.63	11,528.51	10,843.33	11,479.63	10,843.33	11,124.62
		11,020101	,	,	10,0 10.00	,
4. Segment Liabilities						
a. Business Process Management	1,163.25	1,091.97	1,156.29	1,163.25	1,156.29	1,231.85
b. Media and Communications	1,037.82	1,084.75	962.25			692.30
c Unallocated	1,447.31	1,524.11	1,163.22	1,447.31	1,163.22	1,558.02
Total	3,648.38	3,700.83	3,281.76	3,648.38	3,281.76	3,482.16
	2,310.00	2,: 23.00	-,-3111	2,210100	2,220	2, .02.11
5. Capital Employed (Segment Assets - Segment Liabilities)						
a. Business Process Management	7,012.10	7,040.15	6,934.78	7,012.10	6,934.78	6,926.58
b. Media and Communications	1,443.80	1,448.87	1,083.20			1,465.05
c Unallocated	(624.65)	(661.34)	(456.41)	(624.65)	(456.41)	(749.18)
Total	7,831.25	7,827.68	7,561.57	7,831.25	7,561.57	7,642.46

2 Gain/ (Loss) on account of fluctuations in foreign exchange currencies

(Rs.in Crores)

Particulars	3 months ended 31.12.2024	3 months ended 30.09.2024	Corresponding 3 months ended 31.12.2023		Year to date figures for previous period ended 31.12.2023	
Gain/ (Loss) on account of fluctuations in foreign exchange currencies	31.35	(8.85)	(10.62)	30.46	26.83	22.69





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STATEMENT OF UNAUDITED CONSOLIDATED FINANCIAL RESULTS FOR THE QUARTER AND NINE MONTHS ENDED DECEMBER 31, 2024

3 Standalone Information for Continuing operations:

(Rs.in Crores)

Particulars	3 months ended 31.12.2024	3 months ended 30.09.2024	Corresponding 3 months ended 31.12.2023		Year to date figures for previous period ended 31.12.2023	Previous year ended 31.03.2024
Net Sales / Income from operations	430.07	422.86	407.82	1,264.04	1,161.88	1,578.26
Profit/ (Loss) Before Tax	(36.82)	(75.65)	(35.95)	(193.76)	(60.48)	(47.00)
Profit/ (Loss) After Tax	(54.80)	(75.88)	(27.97)	(215.86)	(51.84)	(29.01)

4 The Board of Directors of Hinduja Global Solutions Limited (the "Company"), at its meeting held on August 9, 2021, had approved the sale of its healthcare services business ("HS Business") to subsidiaries of Betaine BV ("Investor"), which is owned by funds affiliated with Baring Private Equity Asia. The transaction has been consummated on January 5, 2022. As a result, the Company has classified the HS Business as Discontinued Operations in its Financial Results including related notes and accounted the consideration in the quarter ended March 31, 2022.

Previous quarter ended June 30, 2024, the Group has recognized net gain of Rs 218.54 crore arising out of sale relating to HS Business after making appropriate provision of legal and other expenses. The impact of discontinued operations on income, expenses and tax is as under:

(Rs.in Crores)

Particulars	3 months ended 31.12.2024	3 months ended 30.09.2024	Corresponding 3 months ended 31.12.2023	Year to date figures for current period ended 31.12.2024	Year to date figures for previous period ended 31.12.2023	Previous year ended 31.03.2024
Other Income	-	-		375.42	-	
Total income	-	•	-	375.42	-	-
Other Expenses	-	-		156.88	-	
Total expenses	-	-	-	156.88	-	-
Profit/ (Loss) before tax	-	-	-	218.54	-	-
Income Tax expense	-		-	-	-	-
Profit/ (Loss) after tax	-	-	-	218.54	-	-

- 5 During the year ended March 31, 2024, the Income Tax department carried out survey/search at the Company's premises. Subsequently, the Company received a notice for reopening of assessment for Assessment Year (AY) 2021-22 and the Show Cause Notices (SCNs) for the AY 2022-23 and AY 2023-24, regarding applicability of provisions of Chapter X-A of the Income Tax Act, 1961 and the Company has filed its reply to the SCNs. Further, the Company has received Notice dated January 13, 2025 from Principal Commissioner of Income Tax for Assessment Year 2022-2023. The Company is in the process of replying to the SCN of Jan 2025 and is in the process of determining the legal recourse. The proceedings related to survey/search are in process and hence the outcome, if any, of the same will be known on completion of those proceedings. However, the Company, after considering all available information including expert opinion, is of the view that no adjustment is considered necessary in the books of accounts.
- 6 During the period, the Board of a subsidiary company viz., IndusInd Media and Communications Limited (IMCL), approved the merger of nine of its subsidiaries with itself vide a Scheme of Merger by Absorption. The said merger is subject to approval of the Shareholders of IMCL, Hon'ble National Company Law Tribunal ("NCLT") and other regulatory approvals, if any.
- 7 Pursuant to Board and shareholders' approval, HGS CX Technologies (HGS CX) has filed application with Secretary of State, Department of States Limited Liability Division, to merge its wholly owned subsidiaries, namely Hinduja Global Solutions LLC (HGS LLC), HGS Digital LLC and Teklink International LLC with the HGS CX, effective from February 14, 2025. HGS CX will be the surviving entity.
- 8 Investors can view the unaudited Standalone and Consolidated financial results of the Company on the Company's website: www.hgs.cx and the website of BSE (www.bseindia.com) or NSE (www.nseindia.com).
- 9 The Unaudited Consolidated financial results for the quarter and nine months ended December 31, 2024 have been reviewed by the Audit Committee and then approved by the Board of Directors at their meetings held on February 14, 2025. The statutory auditors have issued an unmodified review report thereon.

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Place : Mumbai

Date : February 14, 2025

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Partha DeSarkar Whole-time Director DIN: 00761144



HGS REPORTS Q3 & 9M FY2025 RESULTS

- Total Income stood at Rs. 1,234.9 crore for Q3 FY2025 while Total EBITDA was Rs. 234.4 crore.
- Total Income stood at Rs. 3,661.0 crore for 9M FY2025 while Total EBITDA was Rs. 532.6 crore.
- Increased demand for technology services, Signed a major contract in North America for IT strategy and consulting services.
- New center to deliver AI Platform technology services has gone live in Bengaluru in January 2025.
- OneBusiness, the broadband division catering to MSME & SOHO segments, was commercially launched in Mumbai in December 2024.
- New Center to be set up in Canada to serve government clients.

Mumbai, India, February 14, 2025: Hinduja Global Solutions (HGS or the Company) (listed on BSE & NSE) today announced its unaudited third guarter and nine months results for FY2025.

Financial Highlights for Q3 FY2025

HGS Consolidated

- Total Income stood at Rs. 1,234.9 crore.
- Total EBITDA was Rs. 234.4 crore; EBITDA margins were 19.0%.
- Revenue from operations stood at Rs. 1,064.1 crore.
- As on December 31, 2024, Net Cash and Treasury Surplus was Rs. 5,152.5 crore.

Financial Highlights for 9M FY2025

HGS Consolidated

- Total Income stood at Rs. 3,661.0 crore.
- Total EBITDA was Rs. 532.6 crore; EBITDA margins were 14.5%.
- PAT for the period was Rs. 102.4 crore (including Discontinued operations Profit).
- Revenue from operations stood at Rs. 3,243.1 crore.

Business Highlights for Q3 FY2025

Client wins in Q3 FY2025:

- Added 13 new logos for digital-enabled CX solutions and seven for HRO/ Payroll Processing.
- Expanded our engagement with 55+ existing clients for HGS' core CX and digital solutions (intelligent automation, AI, analytics, digital engagement, cloud and social care, etc).
- Key deals:
 - ➤ Won a significant deal from a BFSI major for IT strategy and consulting services, including cloud services, application development, automation and cybersecurity services, to be delivered out of Bengaluru, India and Kingston, Jamaica.
 - ➤ Won a combined digital and BPM services contract from a public sector agency in Canada.



- Signed engagements for digital marketing services for leading Indian brands such as Tata Chemicals and Streax Craft.
- Clientele: As of December 31, 2024, HGS had 362 active CX/ Digital clients and 821 HRO/Payroll processing clients/brands. Digital Media business (NXTDIGITAL) has a customer base of more than 6 million.
- Employee Headcount: 18,169 as of December 31, 2024.

Geo Presence:

- As of December 31, 2024, HGS had presence in 10 countries, including 33 global delivery centers.
- Digital Media business covers 4,500 pin codes covered in India, two lakh kilometers of owned + partner fibre networks, and 125+ owned-and-operated NXTHUBs set up across India.

• Awards & Analyst Recognition:

- Recognized as a Leader in the "ISG Contact Centre Customer Experience Services Provider Lens™ Study -US for Digital Operations, Intelligent Agent Experience, Intelligent CX (AI & Analytics).
- Recognized as a Rising Star in the "ISG Contact Centre Customer Experience Services Provider Lens™ Study
 EMEA" for the Intelligent Agent Experience & Intelligent CX (AI & Analytics).
- Recognized as a Major Contender in the "Everest Group Sales Services PEAK Assessment 2024" B2C segment.
- Recognized in the "The Booming 15 Service & Technology Provider Standouts Americas" for the
 "Managed Services Market" in the ISG Index 3Q 2024.
- Recognized as Disruptors in the Avasant CX Center Business Process Transformation 2024-2025
 RadarView.
- Awarded 'Most Innovative Best Practice' for HGS Agent X Smart Response in the category of 'Customer Experience Excellence through Digital Transformation' at the CII DX Awards 2024.
- Won the EFI CII National Award for Diversity, Equity, and Inclusion 2024 in the Gender Equality Champion
 PAN India Category.
- Received Bronze Employer recognition for LGBT+ Inclusion from the India Workplace Equality Index (IWEI).
- Recognized at the Indian CSR Awards 2024 for 'Most Impactful Save Water Initiative of the year'.

Highlights from the Digital Media business:

- OneBusiness, the broadband division catering to the MSME & SOHO segments, was commercially launched in December 2024 in Mumbai.

Speaking on the results, **Partha DeSarkar**, **Whole-time Director and Group CEO of HGS** said: "HGS continues to strengthen its position as the preferred Digital Experience (DX) transformation partner for clients with our differentiated Applied AI and CX services. Our innovative solutions, such as HGS Agent X™, cloud, social care and analytics & planning, have helped us win significant contracts this quarter; the full benefits of the revenue will be realized in the next fiscal year. In January 2025, HGS launched a new technology services delivery center in Bengaluru, further expanding our capabilities in the digital space.

We are seeing growing demand for offshore delivery services from our existing clients. Our CX hub in Cape Town in South Africa went live in July 2024. In view of the growing demand for South Africa based delivery from clients in the US and UK, we are more than doubling our delivery capability in South Africa over the next few months.



As mentioned earlier, decision-making and signing of new contracts have been slow for most of FY2025. We expect contract awards and signings to gather pace during FY2026. While the increase in offshoring is expected to improve margins in the future, revenue growth may appear muted due to change in billing rates."

CEO of the Media Business said, "HGS' media business, especially across our flagship broadband and digital television verticals, continued to show resilience and achieve challenging objectives - several of which were based on initiatives drawn from H1 of this fiscal. Take the case of broadband - revenue contribution from the high ARPU enterprise segment continues to account for 10% of our top-line for the nine-month period of FY2025 and we're also seeing traction at OneBusiness, the recently launched commercial broadband business addressing the MSME and SOHO segments. On the retail front, the renewed drive of our integrated product offering of broadband plus digital TV is helping push up ARPUs whilst reducing churn across both segments of DTV & broadband.

The recently announced Union Budget also bodes well for the broadband industry and the entire digital connectivity ecosystem. The government's objective of providing broadband connectivity to all government secondary schools and PHCs (primary health centers) will benefit the industry as a whole. For us, as a media group with a significant presence in semi-urban and rural markets in India - we see this as another opportunity to leverage our vast footprint, technology solutions and innovation to continue to participate in bridging the digital divide."

About Hinduja Global Solutions (HGS):

A global leader in optimizing the customer experience lifecycle, digital transformation, business process management, and digital media ecosystem, HGS is helping its clients become more competitive every day. HGS' core BPM business combines automation, analytics, and artificial intelligence with deep domain expertise focusing on digital customer experiences, back-office processing, contact centers, and HRO solutions. HGS' digital media business, **NXT**DIGITAL (www.nxtdigital.in), is India's premier integrated Digital Delivery Platforms Company delivering services via satellite, digital cable and broadband to over 6 million customers across 1,500 cities and towns.

Part of the multi-billion-dollar conglomerate Hinduja Group, HGS takes a "globally local" approach. HGS has 18,169 employees in 10 countries, including 33 delivery centers, making a difference to some of the world's leading brands across verticals. For the year ended March 31, 2024, HGS had total income of Rs. 5,087.8 crore (US\$ 614.4 million). Visit https://hgs.cx to learn how HGS transforms customer experiences and builds businesses for the future.

Safe Harbour

Certain statements in this release concerning HGS' future growth prospects may be seen as forward-looking statements, which are subject to a number of risks, and uncertainties as a result of which actuals could differ materially from such statements. Clearly, it is not possible to undertake to update any such statement that may have been made from time to time by HGS or on its behalf.



For more information, contact:

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