

January 24, 2025

The General Manager  
**BSE Limited**  
Corporate Relationship Department  
Phiroze Jeejeebhoy Towers  
Dalal Street  
Mumbai- 400 001

The Manager  
**National Stock Exchange of India Limited**  
Listing Department  
Exchange Plaza  
5th Floor, Plot No. C-1, Block-G  
Bandra-Kurla Complex, Bandra(E)  
Mumbai-400 051

**BSE Scrip Code: 532281**

**NSE Scrip Code: HCLTECH**

**Subject: Release: "HCLTech joins Salesforce as an Agentforce Partner to drive agentic AI innovation"**

Dear Sir/ Madam,

Enclosed please find a Release issued by the Company on the above subject.

This is for your information and records.

Thanking you,

Yours faithfully,  
For **HCL Technologies Limited**

**Manish Anand**  
**Company Secretary**

*Encl:a/a*

## **HCLTech joins Salesforce as an Agentforce Partner to drive agentic AI innovation**

**NEW YORK and NOIDA, India, Jan 24, 2025**—[HCLTech](#), a leading global technology company, has been selected by Salesforce to be part of its Agentforce Partner Network.

As an [Agentforce partner](#), HCLTech will leverage its Salesforce digital modernization expertise to help clients, especially in financial services, deploy AI-driven agents that significantly improve user experiences.

This strategic partnership is set to revolutionize the landscape of autonomous and AI-enabled virtual agents, empowering enterprises to modernize their SaaS applications with advanced multi-modal AI technology and accelerate their adoption of AI-driven agents. The partnership allows HCLTech to assist enterprises in transitioning from simple chatbots to sophisticated AI solutions capable of handling complex, multi-channel interactions.

HCLTech and Salesforce are partnering to bring agentic AI to PenFed Credit Union, America's second-largest federal credit union, accelerating its journey toward enhanced member engagement and operational efficiency.

"PenFed is collaborating with HCLTech and Salesforce to bring a next-generation, AI-powered agent experience to our members and employees, enhancing service and support like never before," said Atif Munir, Chief Technology Officer, PenFed Credit Union.

"At HCLTech, we empower clients with AI-driven agents to enhance operations, improve customer service and drive innovation. Being chosen as a Salesforce Agentforce partner reflects our dedication to leveraging cutting-edge technology and highlights our role in shaping the future of AI," said Sadagopan S, Executive Vice President, Global Head of SaaS & Commercial Applications.

### **About HCLTech**

[HCLTech](#) is a global technology company, home to more than 220,000 people across 60 countries, delivering industry-leading capabilities centered around digital, engineering, cloud and AI, powered by a broad portfolio of technology services and products. We work with clients across all major verticals, providing industry solutions for Financial Services, Manufacturing, Life Sciences and Healthcare, Technology and Services, Telecom and Media, Retail and CPG and Public Services. Consolidated revenues as of 12 months ending December 2024 totaled \$13.8 billion. To learn how we can supercharge progress for you, visit [hcltech.com](https://hcltech.com).

**For further details, please contact:**

Meredith Bucaro, Americas

[meredith-bucaro@hcltech.com](mailto:meredith-bucaro@hcltech.com)

Elka Ghudial, EMEA

[elka.ghudial@hcltech.com](mailto:elka.ghudial@hcltech.com)

James Galvin, ANZ

[james.galvin@hcltech.com](mailto:james.galvin@hcltech.com)

Nitin Shukla, India

[nitin-shukla@hcltech.com](mailto:nitin-shukla@hcltech.com)