

28th February 2025

BSE Limited

1st Floor, New Trading Wing, Rotunda Building, P. J. Towers, Dalal Street, Fort, Mumbai - 400 001

BSE Scrip Code: 500302

National Stock Exchange of India Limited

Exchange Plaza, 5th Floor, Plot No. C/1, G Block,

Bandra-Kurla Complex, Bandra (E),

Mumbai - 400 051 NSE Symbol: PEL

Sub.: Intimation of Investor Presentation under the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ('SEBI Listing Regulations')

Dear Sir / Madam,

Further to our intimation dated 25th February 2025, 27th February 2025 and pursuant to Regulation 30 of the SEBI Listing Regulations, please find enclosed herewith the investor presentation to be made to the investors at the 'Emkay US Conference 2025' starting from 3rd March 2025 onwards and 'UK Investor Roadshow' starting from 6th March 2025 onwards.

The same is also available on the website of the Company at www.piramalenterprises.com.

Request you to please take the above on record and oblige.

Thanking you.

Yours faithfully, For **Piramal Enterprises Limited**

Bipin Singh Company Secretary

Encl.: a/a



Piramal Enterprises Investor Presentation

February 2025



Table of contents



A	Overview			
		The Piramal Finance Story	4	
	2	Group and history timeline	5	
	3	Corporate actions	6	
	4	Management and board	7 - 8	
	5	Business snapshot	9	
В	Gro	wth business	10	
		Retail	14	
	2	Wholesale 2.0	32	
C	Leg	acy (discontinued) business	38	
D	Liak	ilites	41	
E	Fina	ncials	45	
F	Арр	endix	50	



Overview



The Piramal Finance Story

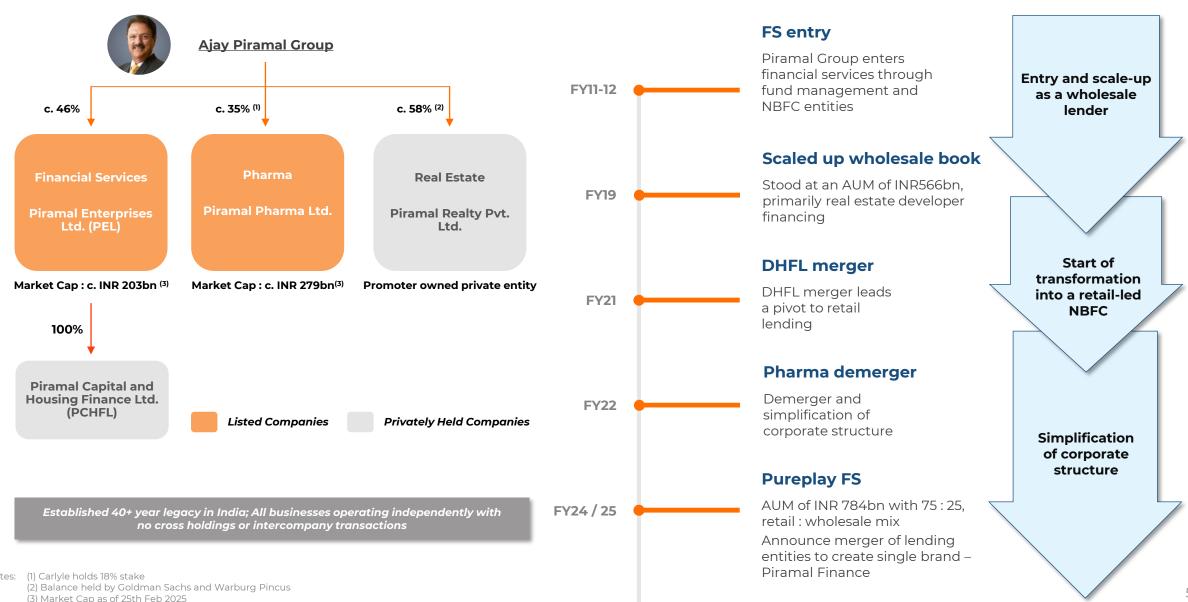


A growing diversified lending business being built by a credible management team and backed by a solid promoter group

1		Strong promoter group with demonstrated ability to raise equity and debt across market cycles	
	2	Management team with track record brought on board to scale the platform across businesses verticals	0000
	3	Successfully transitioned to a retail led business growing with High Tech + High Touch approach	
Piramal	4	Building a granular, diversified and profitable Wholesale 2.0 book	
	5	Significant de-risking by accelerated run down of Legacy Book with target to bring it to <10% of AUM by end-FY25	
6		Well capitalized and liquid balance sheet primed for future growth	

Group structure and 14 years history timeline in financial Services





Corporate actions



Shriram investments

2014

Invested INR46bn in Shriram group of companies

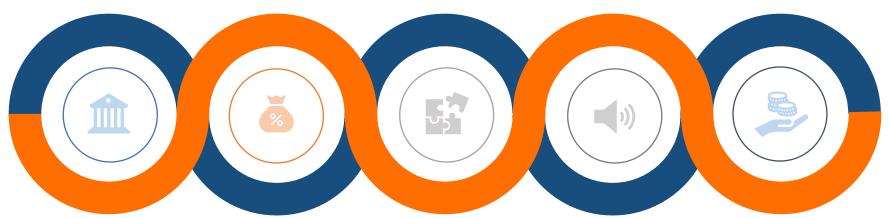
2023 & 2024

Bulk of Shriram stake divested with residual stake of INR17bn book value

Conversion into listed NBFC

2022

Piramal pharma demerged Piramal Enterprises converts from a corporate Holdco to an NBFC



PEL as corporate

2010

Sold dom. formulation biz to Abbott for US\$3.8bn

2014

Exited Vodafone investment at c.INR30bn gain

2020

Exited DRG (Healthcare analytics business) at US\$300mn gain

2018 to 2020

Raised INR180bn through equity raises and asset sale

DHFL acquisition

2021

DHFL acquisition through IBC for INR343bn consideration

Return of capital

2023

Share buyback of INR 17.5bn

2022 to 2024

Total dividend payout of INR 17.5bn over three years

Strong management team on-board





Jairam Sridharan _

CEO, Retail LendingFormer CFO at Axis bank
IIT Delhi, IIM Calcutta



Rupen Jhaveri

Group PresidentFormer MD at KKR India
NYU Stern School of Business



Yesh Nadkarni

CEO, Wholesale LendingFormer MD & CEO at KKR – RE Lending business
London Business School



Upma Goel

CFOFormer CFO and KMP at Ujjivan Small Finance
Chartered Accountant



Kalpesh Kikani

CEO, Piramal AlternativesFormer MD at AION Capital (JV of Apollo & ICICI)
Bombay University and Member of CFA Institute

Board with industry leaders having deep expertise in FS and Tech





Vijay ShahNon-Executive Director
Former MD,
Piramal Glass



Shikha Sharma
Non-Executive Director
Former MD & CEO,
Axis bank



Rajiv MehrishiIndependent Director
Former Finance Secy.,
Gol¹



Gautam Doshi
Independent Director
Former Chairman,
WIRC of ICAI



Anjali Bansal Independent Director Founder, Avaana Capital





Nitin Nohria
Senior Advisor
Former Dean,
Harvard Business School



Suhail NathaniIndependent Director
Managing Partner,
ELP²



Puneet Dalmia
Independent Director
MD,
Dalmia Bharat Group



Kunal Bahl
Independent Director
CEO & Co-Founder,
Snapdeal



Anita GeorgeIndependent Director
Former Sr. Director,
WBG³



Asheet Mehta
Independent Director
Senior Partner,
McKinsey & Company

Business snapshot







Retail AUM

INR 59,093 Crore

Multi-product retail platform - Housing loans, LAP, Used car loans, Business loans, Salaried PL and Digital loans



Wholesale 2.0[^]

AUM

INR 8,916 Crore

Real estate and corporate mid market loans (CMML)





Legacy (discontinued) AUM

INR 10,353

Crore





Investments in Shriram

~INR 1,700 Crore*



Life Insurance **GWP**

INR 1,919 Crore^



Alternatives Committed Funds

> ~\$ 1.0 Billion

Strong capitalization levels and low leverage provide firepower to sustained AUM growth.

Total AUM: INR 78,362 Cr

Net Worth: INR 26,924 Cr

Capital Adequacy: 23.7%

Debt / Equity: 2.3x

GNPA 2.8% / NNPA 1.5%

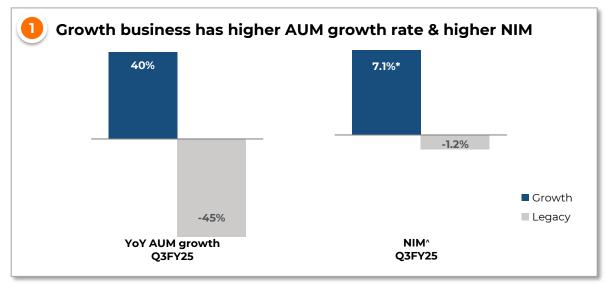


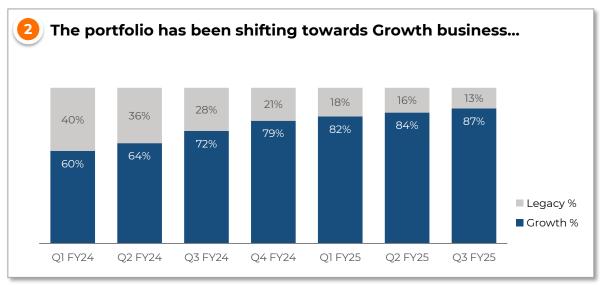
Growth business

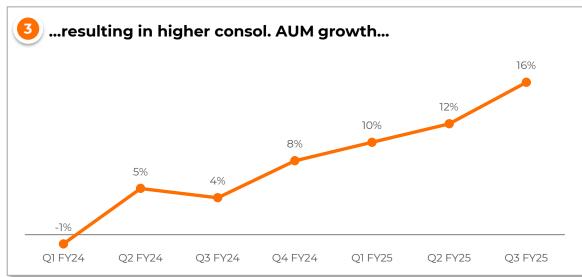


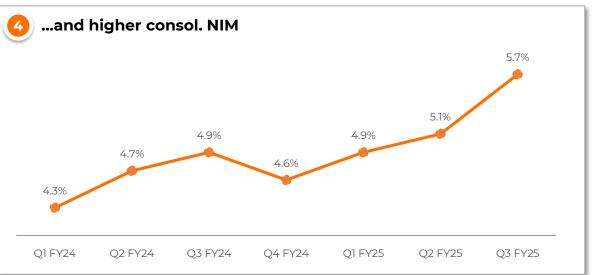
Consol. AUM growth & margins continue to improve due to mix shift





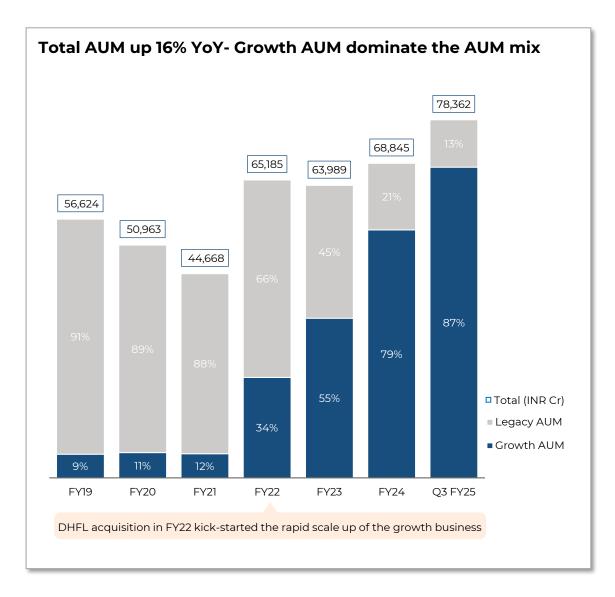


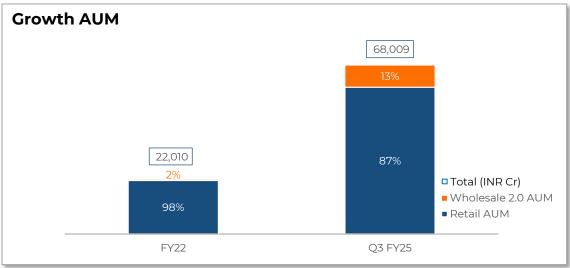


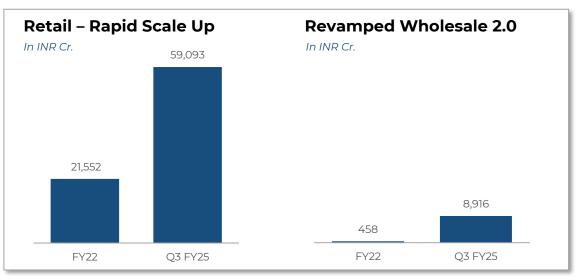


Growth business now 87% of total AUM





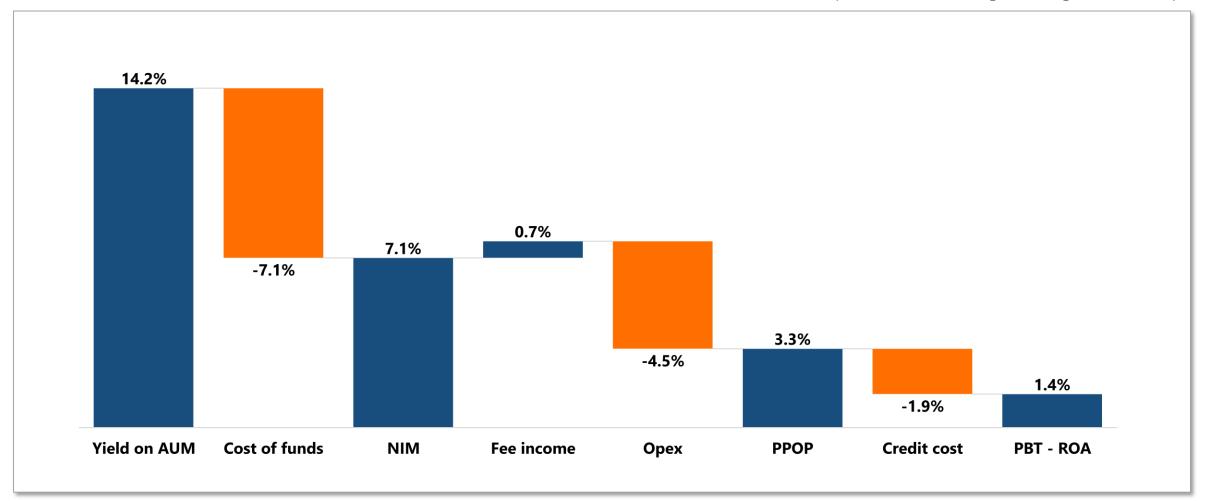




Growth business Q3 FY25 ROA tree – on a path to steady state profitability



(All ratios as % of average AUM of growth business)



A steady reduction in opex ratio will be the primary driver of consistent improvement in PBT-ROA over the medium term



Growth businessRetail



Summary – The Retail story

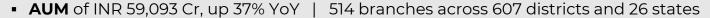


Refer slide 19 & 27

Refer slide 21, 27 & 28



Lender at scale



Mortgages (HL + LAP) AUM at INR 40,027 Cr | Up 35% YoY and form 68% of retail AUM



Diversified product strategy



- Core offering of secured products HL, LAP and UCL
- Augmented by segmented high-yield products Business Loans, Salaried PL and Digital Loans



Initiatives and innovation

• A strong start in the **DA & co-lending** programs, a key element to our liability side strategy

Refer slide 21, 22, 23 & 24

- Significant headway in raising **cross-selling** as key growth driver
- A transformative year in **digital** engagement, service and collections | Investment in **brand** for the long term



Stable yield – visible fee income expansion

Steady AUM yield (excl. fees) of ~13.5%

• After the Q1FY25 accounting adjustment, **Fee income** on linear path to catch up the higher steady state level



Steady productivity gains to continue

- Opex to AUM down 200bps in seven quarters to 4.5%
- Maturing branch network and widening product reach raising branch and employee productivity



Healthy asset quality

- Stable portfolio 90+DPD over three years (currently at 0.8%)
- Credit cost steady in all businesses (secured and unsecured) excl. business loans.
- Credit cost increase in business loans led by microfinance (~2% of retail AUM)
- Expect credit cost to remain range-bound, in line with the long-term guidance

Refer slide 25, 26 & 31

Refer slide 29 & 30

Refer slide 31

15

Experienced and strong leadership team to drive retail business





Jairam Sridharan CEO, Retail



Jagdeep Mallareddy

Chief Business Officer 25+ years





Sunit Madan

Chief
Operating Officer
25+ years





Saurabh Mittal

Chief Technology Officer 20+ years





Markandey Upadhyay

Chief Data & Analytics Officer 20+ years





Vipul Agarwal

Business Head
- Partnerships
20+ years







Arvind lyer

Head – Marketing 15+ years

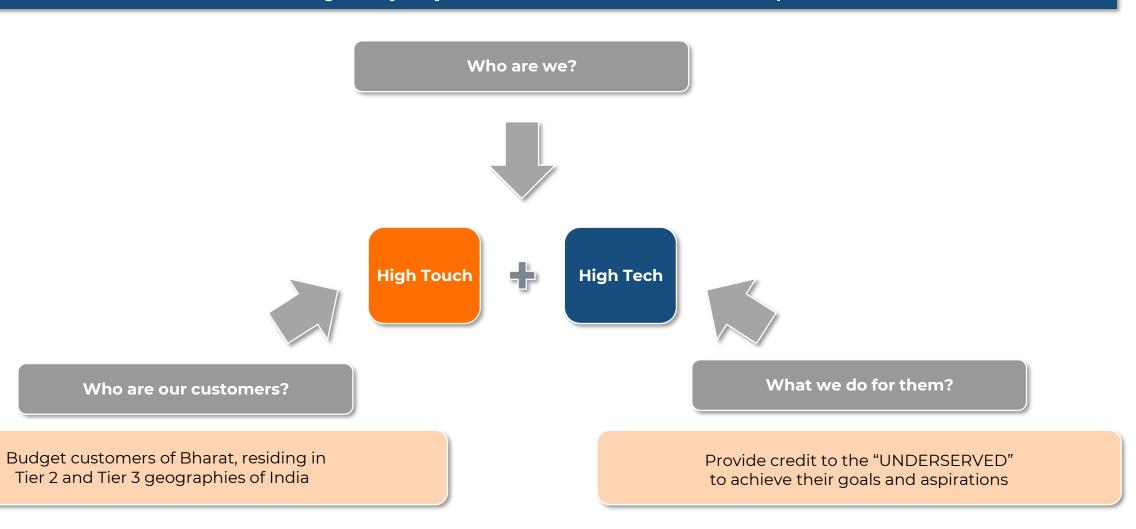




Retail business positioning

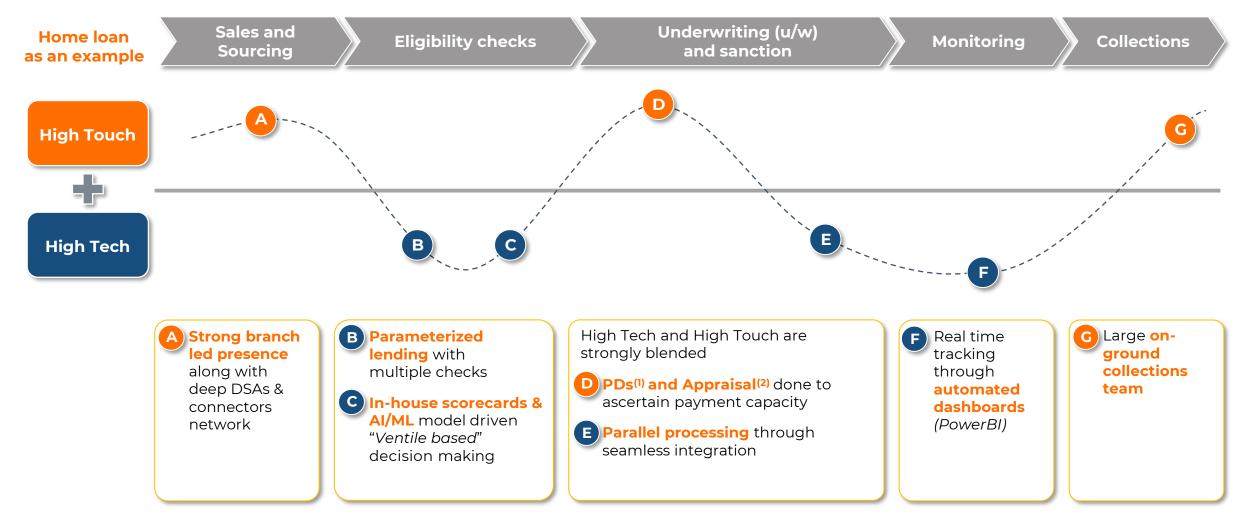


A lender that goes beyond just PAPERS and sees the INTENT of the person



How does "High Touch + High Tech" work

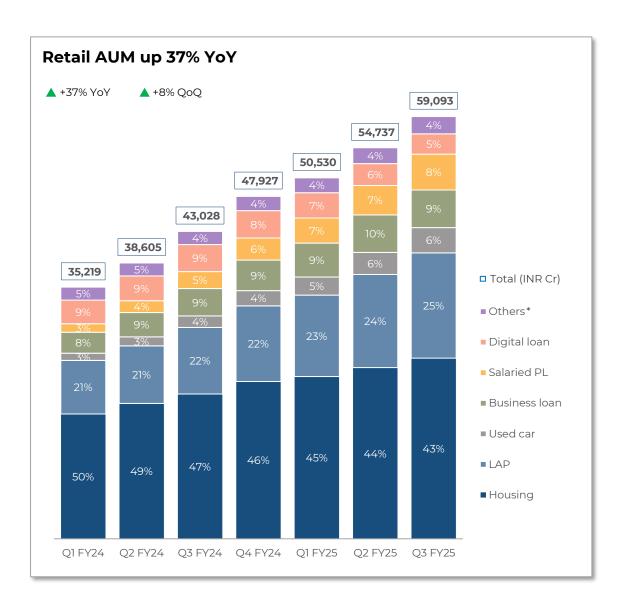


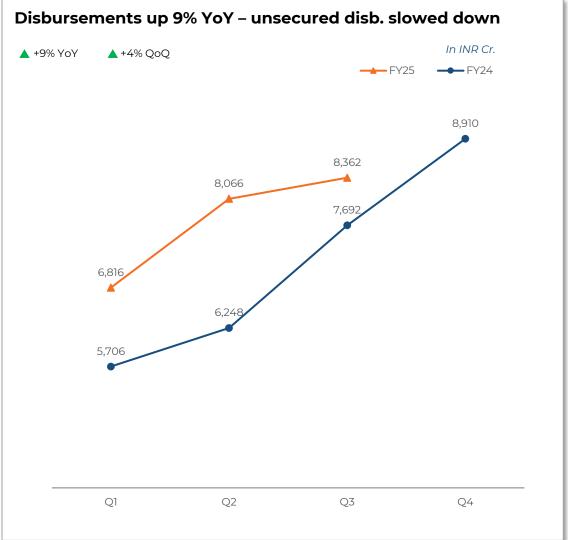


Focused on building a sustainable lending franchise through use of technology and personal touch across customer journey

Retail – growth across product verticals

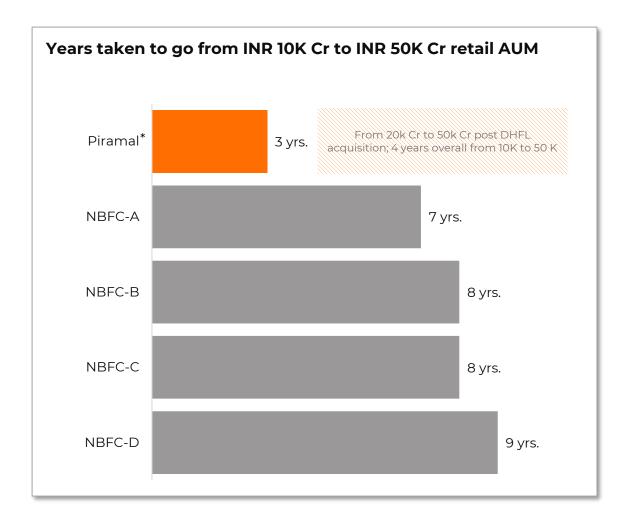


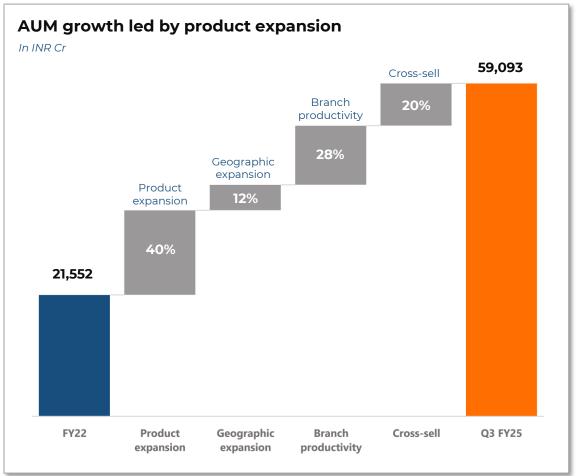




Strong growth led by core business drivers







Going from INR 10k Cr to INR 50k Cr has typically been a 5–10 years journey for retail NBFCs

Customer profile for branch-based acquisition | Investment in Brand building bearing fruits



We serve self-employed, modest-income type of customer base

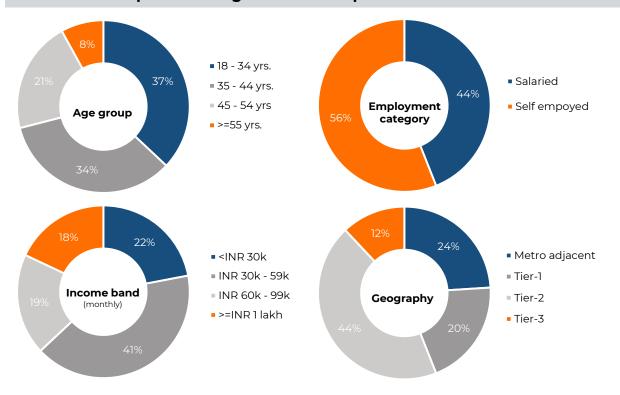








Customers acquired through branches represents 91% of total retail AUM

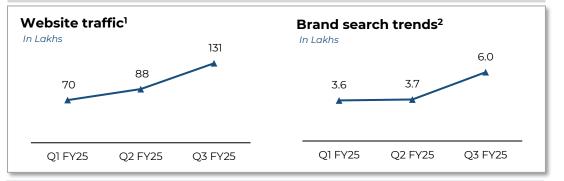


Our recent brand campaigns (click on the images to view)

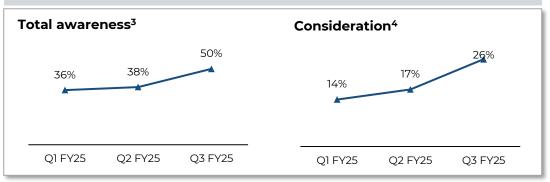




Website traffic & brand search quarterly trends



Scores received during Brand Health Tracking (BHT) survey



Notes: (1) # of people visiting 'Piramal Finance' website

- (2) # of people searching the brand 'Piramal Finance' on Google platform
- (3) % of people who recalled the brand either unaided or in an aided capacity during BHT survey
- (4) % of people who agreed to consider Piramal Finance for taking any type of loan during BHT survey

Scaling up new channels for liabilities (DA and co-lending) and assets (CSCs)



Direct Assignment (DA) and Co-lending

Started 7 quarters ago...

INR 5,500 Cr+ Fund raise* - DA

Started 4 quarters ago...

INR 550 Cr+ Fund raise* - Co-lending

Key products

Housing loans and LAP

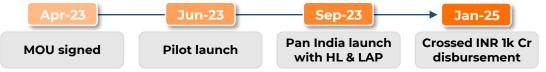


12 DA & Co-lending partnerships

Including the largest PSU bank & two of the top-3 private sector banks

Leveraging Common Services Centres (CSCs)

- > CSCs are digital service hubs delivering Government-to-Citizen (G2C) e-Services
- > 5.7 lakhs functional CSC across India | 4.5 lakh+ rural & 1.2 lakh+ urban



Piramal & CSC partnership

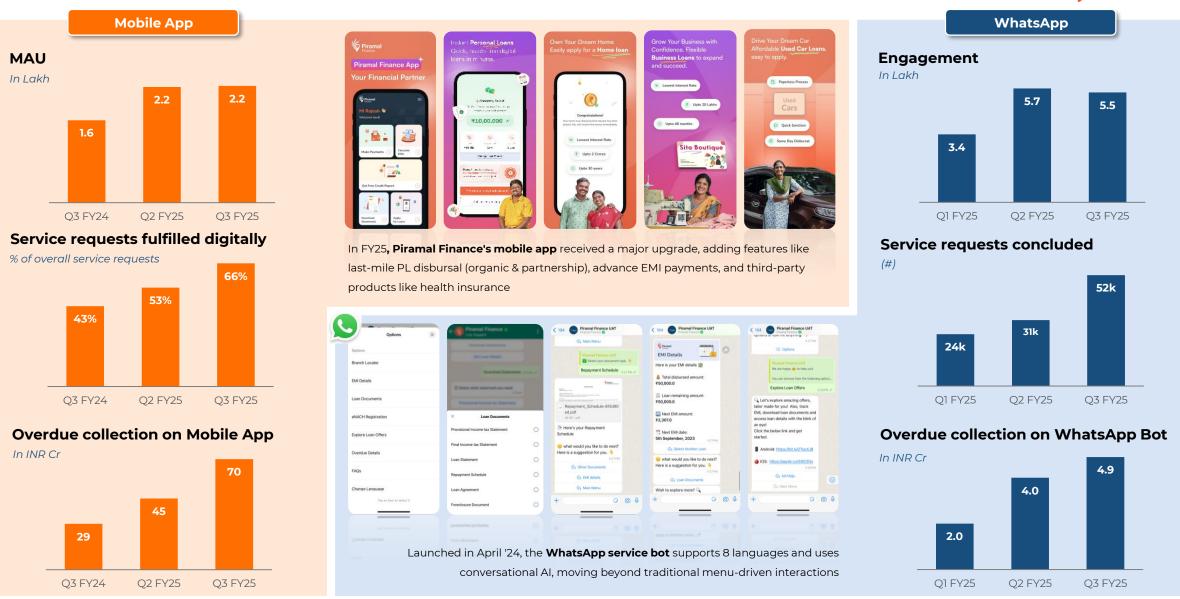




- > 74% of disbursements in tier-2 markets
- > 88% of disbursements are small ticket | Avg ticket size ~INR 10 lakh
- > 16,000+ lead-active VLEs (Village Level Entrepreneurs)
- Almost entire Piramal network is now active on CSC

A transformative year in digital engagement, service and collections

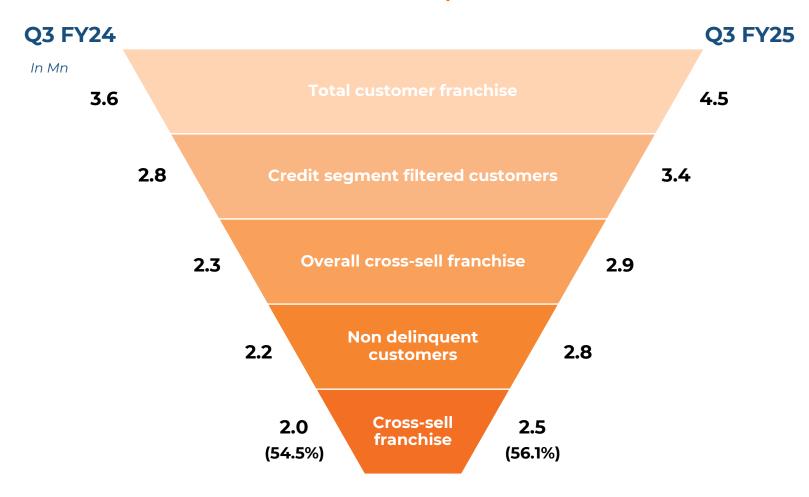


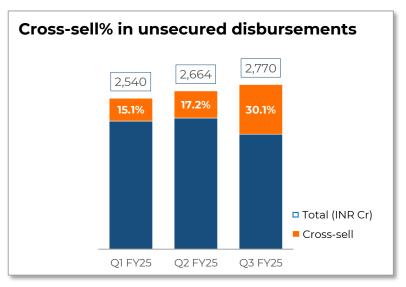


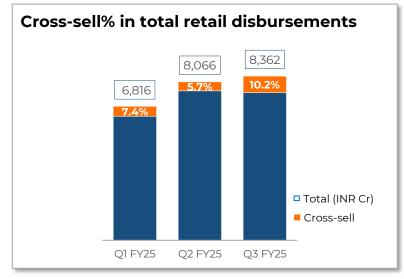
Cross-sell franchise funnel | Focused on raising share of cross-sell in unsecured disbursements



Total customer franchise up 24% YoY to 4.5 Mn

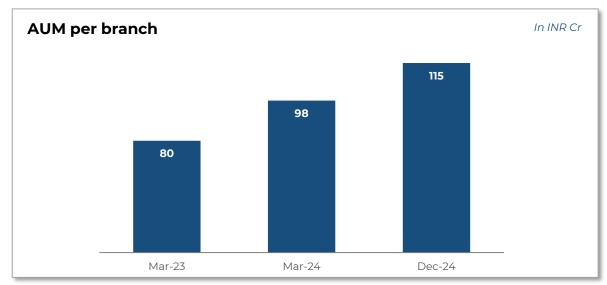


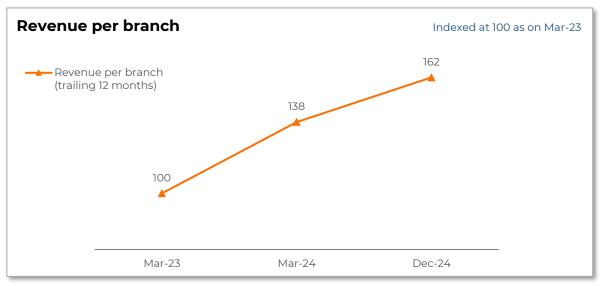


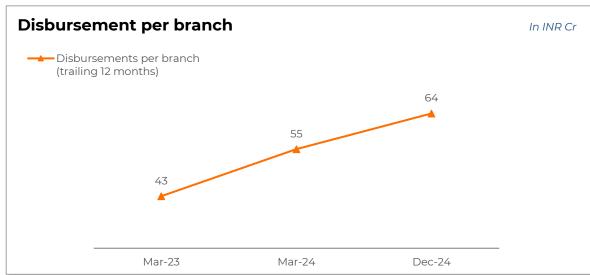


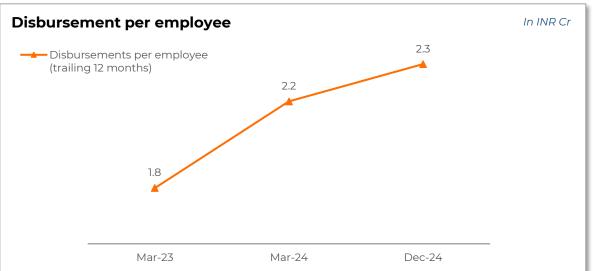
Branch and employee productivity are steadily improving





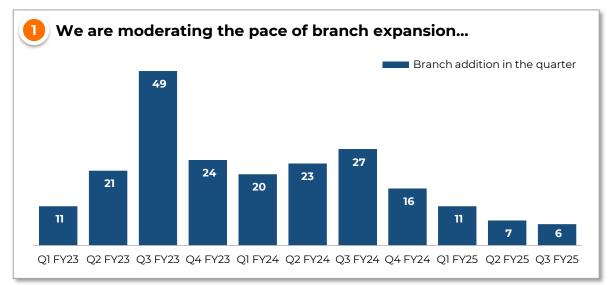


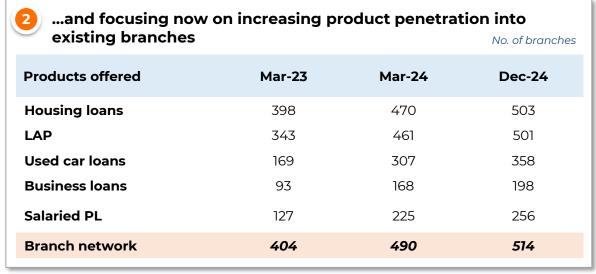


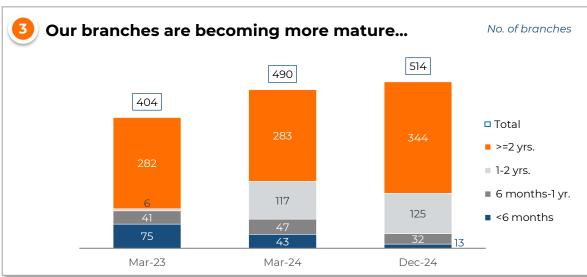


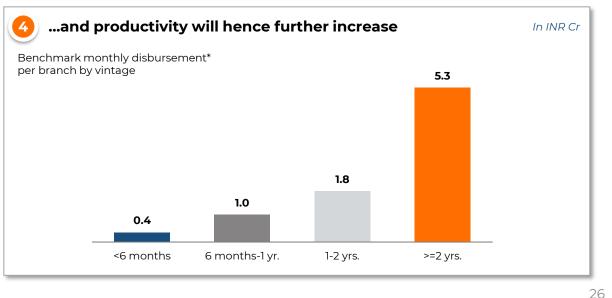
Productivity expansion is expected to continue







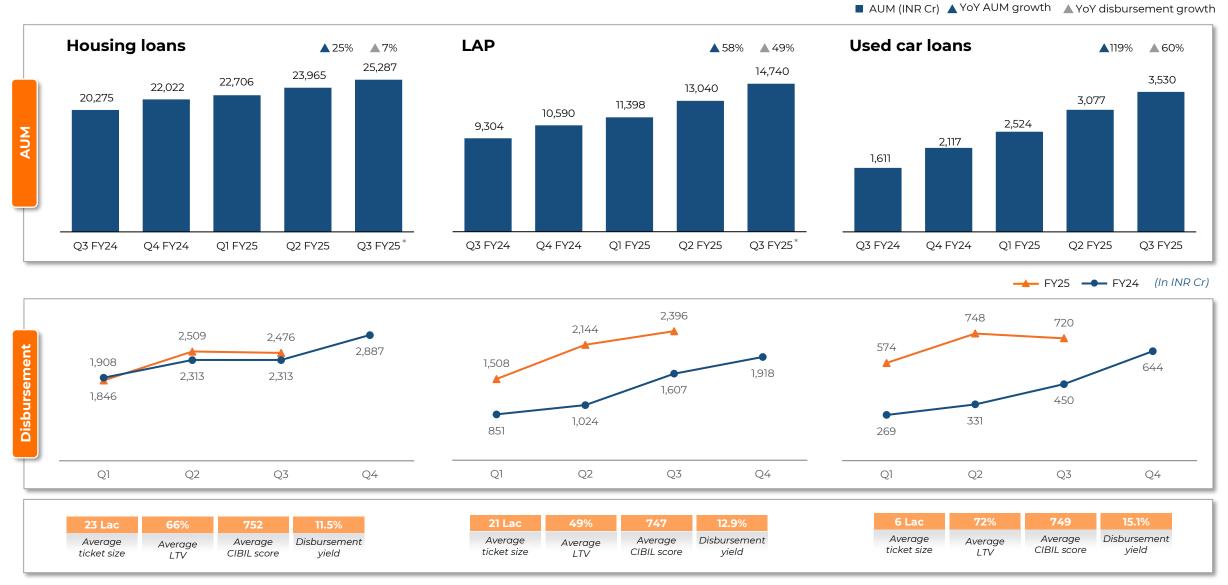




te: (*) Only for branch led products

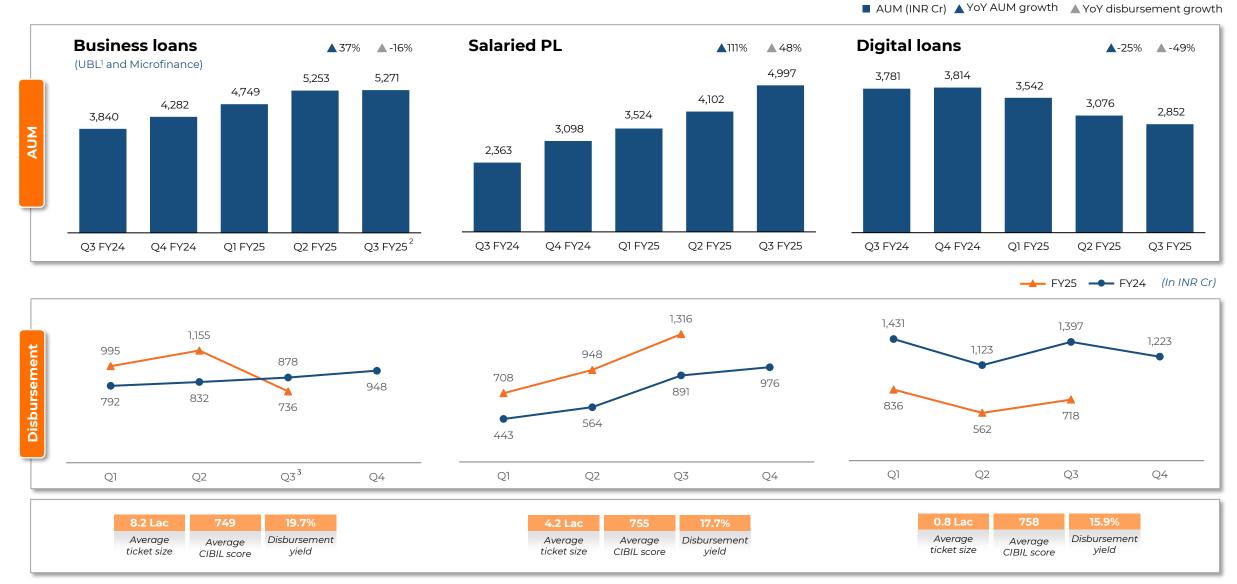
Growth momentum in secured products - LAP leading the charge





Branch originated business outpacing digital loans





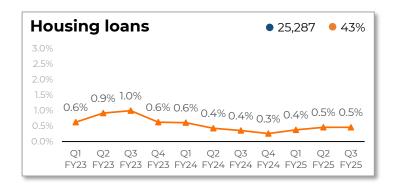
ote: (1) Unsecured business loans

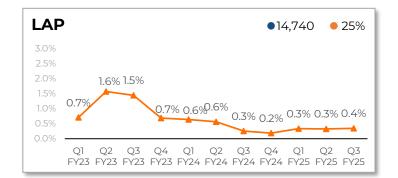
⁽²⁾ In Q3FY25, concluded a co-lending transaction of INR 113 Cr in Business loans

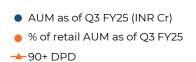
⁽³⁾ Split of Q3FY25 disbursements of INR 736 Cr (Q2FY25: 1,155 Cr): UBL at 639 Cr (Q2FY25: 688 Cr) & Microfinance at 97 Cr (Q2FY25: 466 Cr)

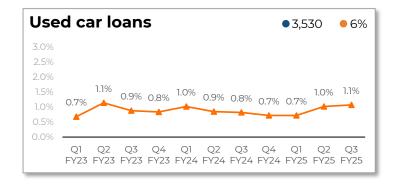
Retail risk (1/2) – Overall stable 90+ DPD reflecting diversified AUM mix

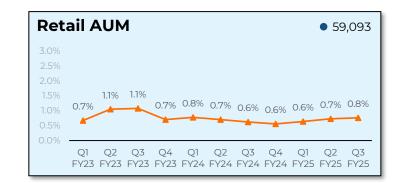


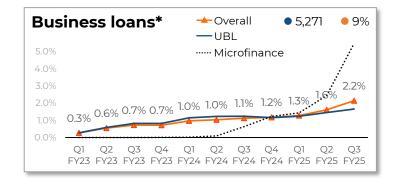


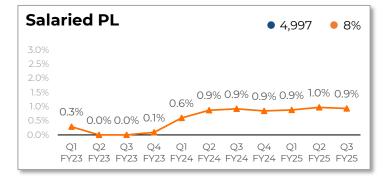


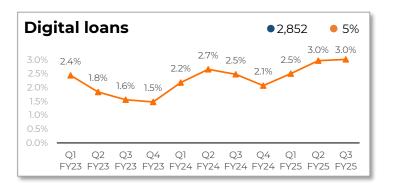






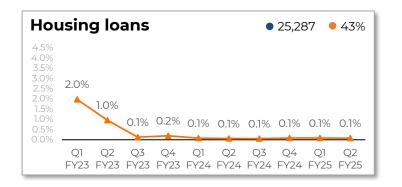




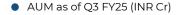


Retail risk (2/2) – vintage risk*: steady improvement in quality of new originations

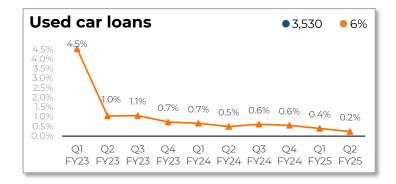


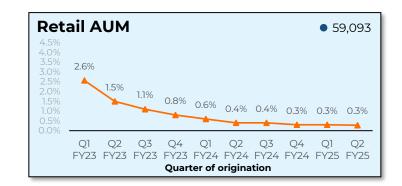


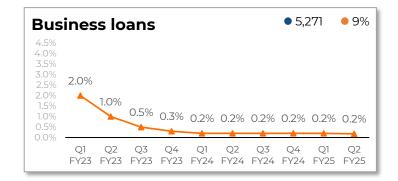


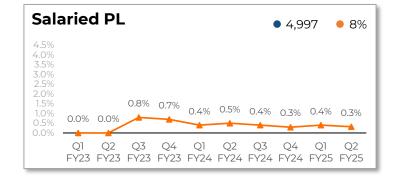


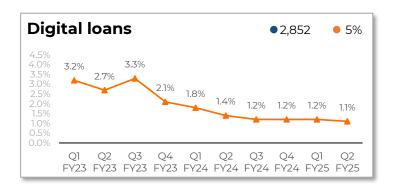
- % of retail AUM as of Q3 FY25
- → *30+ DPD at 3 months on book





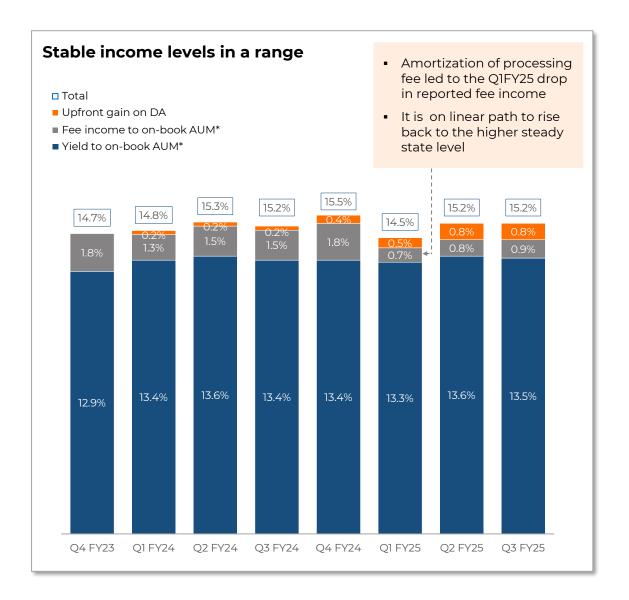


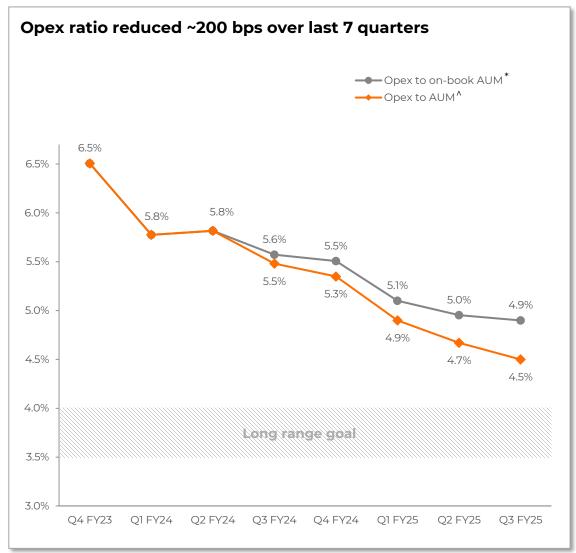




Retail: Stable income profile - opex ratios moderating









Growth business

Wholesale 2.0





Yesh Nadkarni **CEO**, Wholesale











Satya M 25+ years

Everstone Capital







Sandeep A 20+ years







Rohit G 20+ years





Origination

Vikash A 15+ years







Arpit B 15+ years









Khodadad P 20+ years







Wholesale 2.0: Tapping opportunity in underpenetrated real estate and corporate mid-market lending



Why Real Estate Financing Market?



OPPORTUNE TIMING

Beginning of growth cycle as affordability at all time high



DEVELOPER CONSOLIDATION

Resulting in better quality ecosystem



GAP IN HFC / NBFC SPACE

Sector getting vacated resulting in major market gap



TIER 2/3 MARKETS

Underpenetrated and less competition

Creation of developer ecosystem to provide end to end solution through Retail & Wholesale partnership; Building a specialized team within wholesale to cater to this segment

Corporate Mid-market Lending: A Large Untapped Market in India



Predominantly OpCo loans



Backed by cashflow / assets



Mid-sized companies with revenues of up to USD 300mn



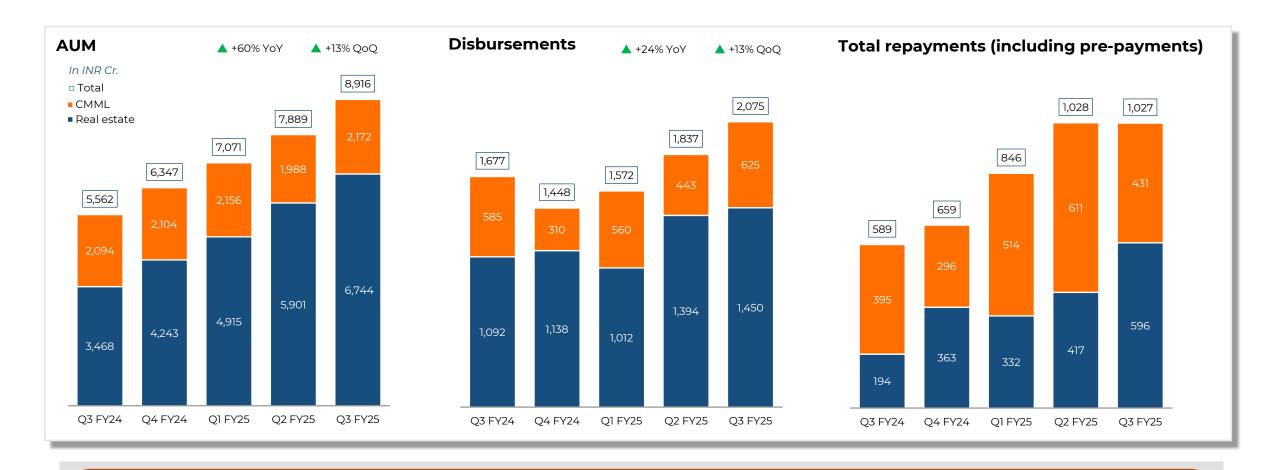
Investment grade and above (externally rated A to BBB-)



Diversified sectors manufacturing, services & NBFC

Wholesale 2.0: Building a diversified and granular book backed by cash flows and assets



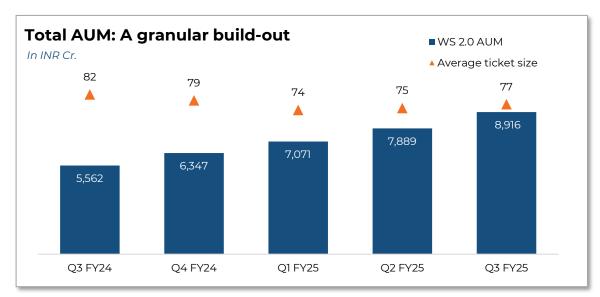


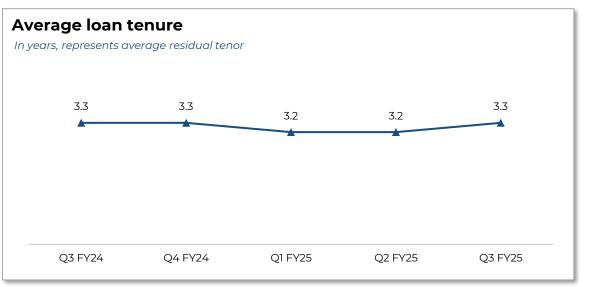
- Performing well, in line with or ahead of underwriting, as reflected in prepayments
- Pre-payments worth INR 732 Cr received in Q3 FY25
- Exited deals worth INR 3,265 Cr in total so far

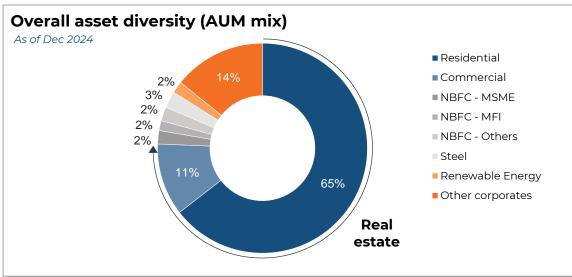
Wholesale 2.0: Granular and diversified build-out

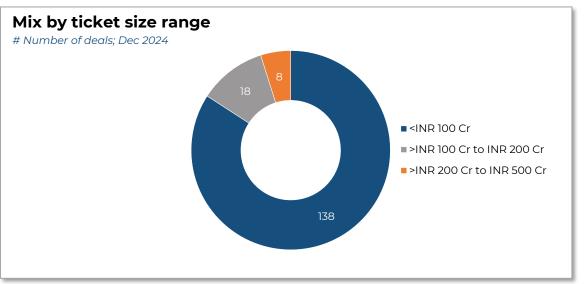


(Charts represents data for outstanding AUM)



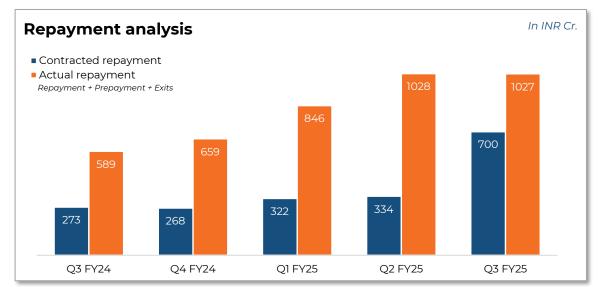


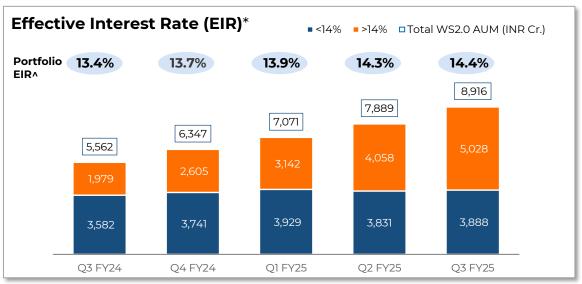


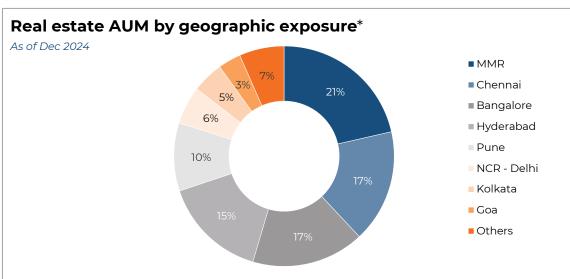


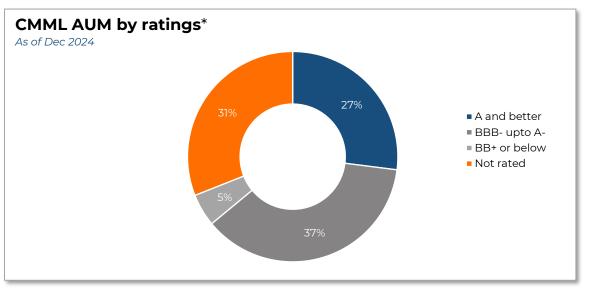
Wholesale 2.0: Portfolio analysis











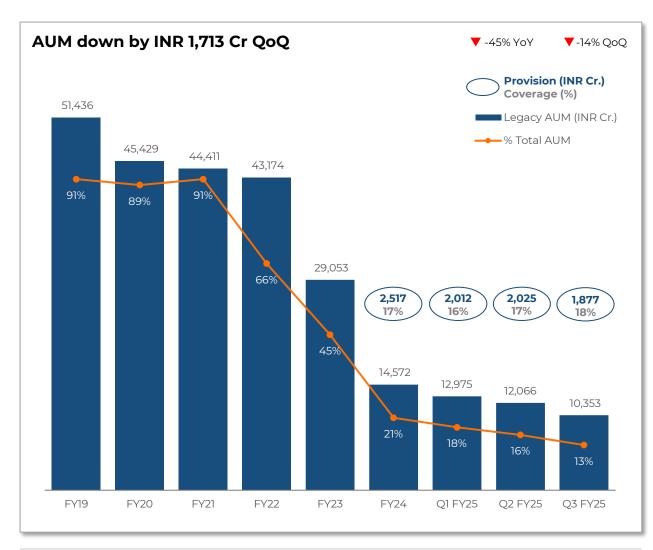


Legacy (discontinued) business

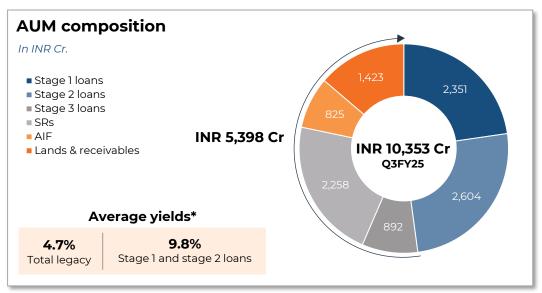


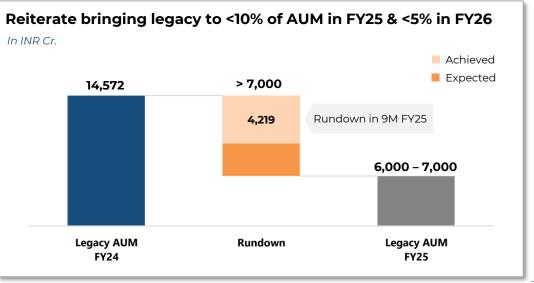
Rapidly reducing legacy AUM





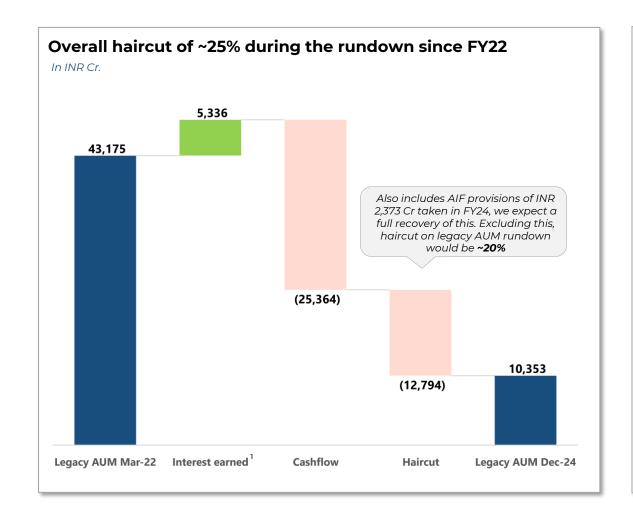


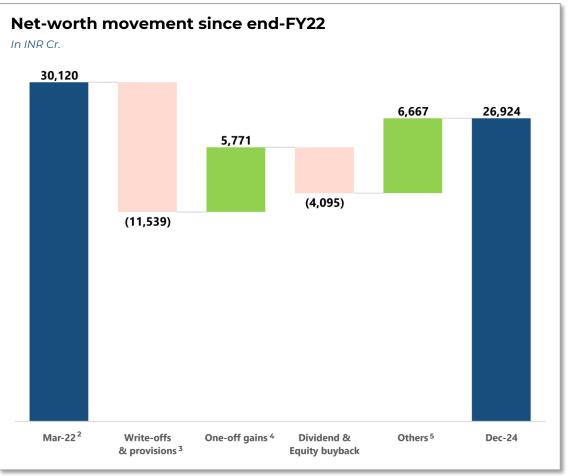




Some details on the legacy AUM rundown







es: (1) Includes other miscellaneous adjustments

(2) Opening net worth (INR 30,120 Cr) in FY23 excludes pharma business

(3) Write-offs & provisions include P&L credit costs (INR 9,620 Cr) and total net exceptional AIF provisions (INR 1,919 Cr)

(4) One-off gains include reversal of income tax provisions from DHFL merger (INR 3,327 Cr), gain of on Shriram restructuring (INR 717 Cr), Shriram Finance Limited (SFL) gain (INR 855 Cr) and income from Shriram investments stake sale (INR 871 Cr) 40

(5) Others include operating profit, other provisions, taxes and other miscellaneous movements

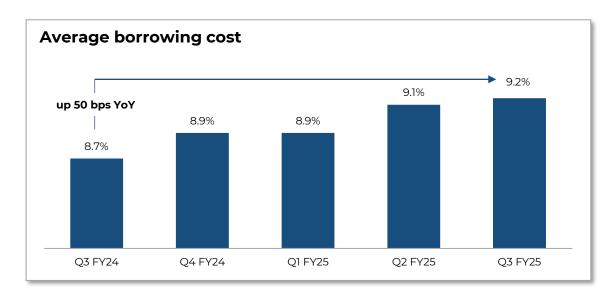


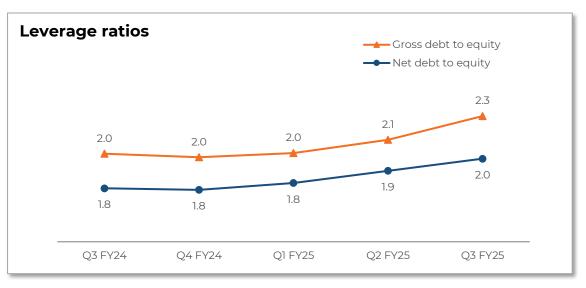
Liabilities

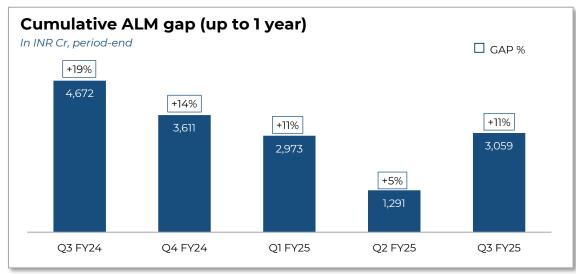


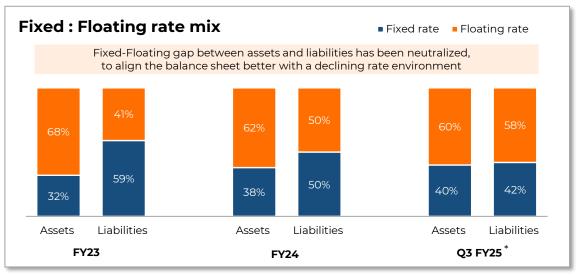
Liabilities management







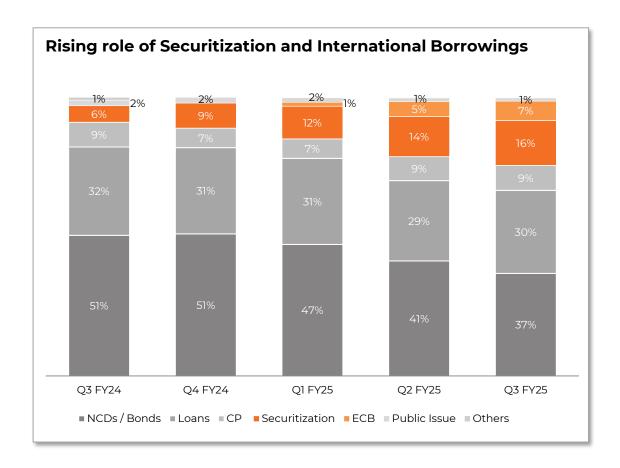


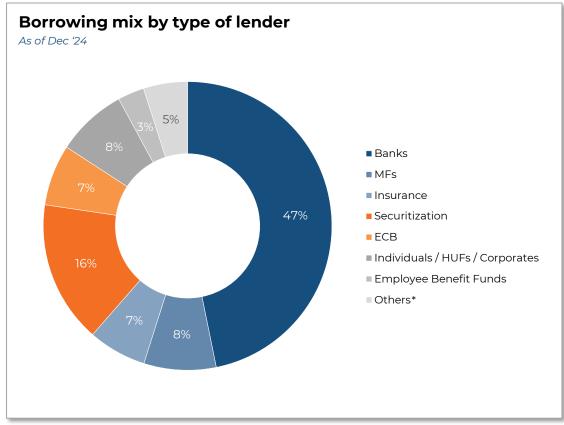


Note: (*) Liabilities includes fixed rate borrowings of INR 15,710 Cr for Q3 FY25

Diversifying the borrowing mix







Domestic ratings

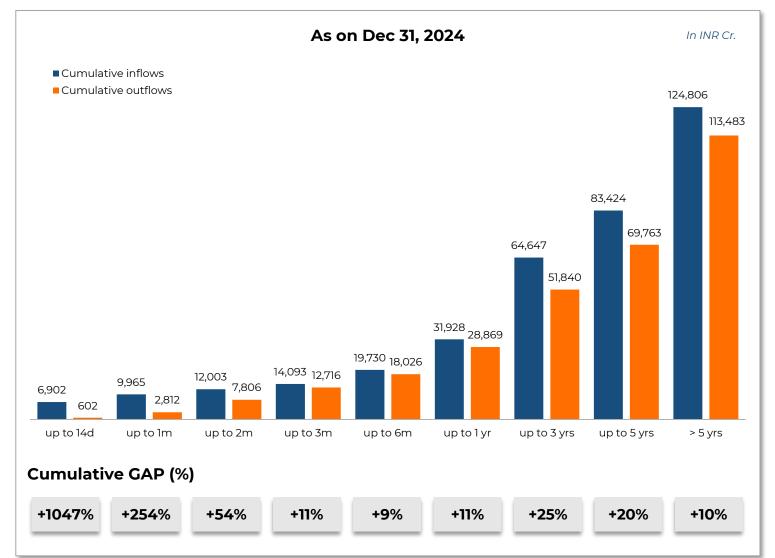
Long term ratings ICRA & CARE: AA Outlook Stable Short term ratings
CRISIL, ICRA, CARE: A1+

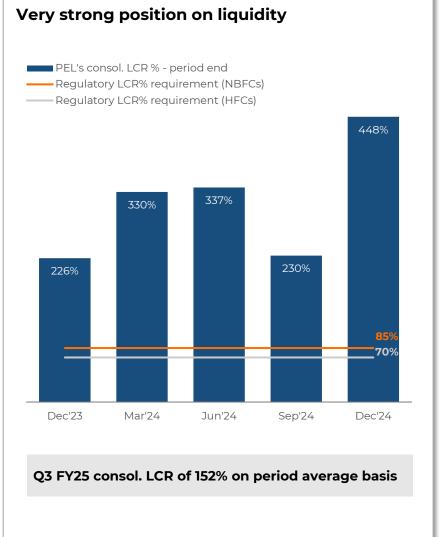
International ratings

S&P: BB-Moody's: Ba3

Asset-liability profile









Financials



Link to Data Sheet Q3 FY25



Data from previous quarters now available on our website

Click here to download the 'Data Sheet Q3 FY25'



Profit and loss statement – consolidated entity



In INR Cr.

								IIIIINR
Consolidated income statement	Q3 FY25	Q3 FY24	YoY %	Q2 FY25	QoQ %	9M FY25	9M FY24	YoY %
Interest income ¹	2,318	1,953	19%	2,198	5%	6,527	5,478	19%
Less: Interest expense	1,378	1,118	23%	1,317	5%	3,900	3,212	21%
Net interest income (A)	940	835	13%	881	7 %	2,627	2,266	16%
Fee & commission	107	155	(31%)	102	5%	318	370	(14%)
Dividend	12	9	31%	32	(62%)	44	99	(55%)
Others	86	88	(2%)	123	(30%)	266	157	70%
Other income (B)	205	251	(19%)	257	(20%)	628	626	0%
Total income (A+B)	1,145	1,086	5%	1,137	1%	3,255	2,892	13%
Less: Operating expenses (Opex)	786	697	13%	741	6%	2,231	1,989	12%
Pre-provision operating profit (PPOP)	358	389	(8%)	396	(10%)	1,025	903	14%
Less: Loan loss provisions & FV loss / (gain)	648	257	152%	317	104%	1,099	634	73%
Less: Shriram FV loss / (gain)	-	-		-		-	(855)	
Less: Goodwill write-off	-	-		-		-	278	
Profit before tax	(290)	132		79		(74)	845	
Add: Exceptional gain / (loss) ²	376	(3,540)		77		557	(3,604)	
Less: Current & deferred tax	52	(958)		27		147	(774)	
Add: Associate income	5	73		34		46	165	
of which: Alternatives	30	86		52		97	216	
Pramerica Life Insurance	(26)	(14)		(18)		(50)	(51)	
Reported net profit / loss after tax	39	(2,378)		163	(76%)	383	(1,821)	

Balance sheet – consolidated entity



Consolidated balance sheet			(INR Cr.)
Particulars	Q3 FY25	Q2 FY25	Q3 FY24
<u>Assets</u>			
Cash & liquid investments	8,277	6,039	6,588
Gross asset under management	72,810	70,720	66,407
ECL provision	3,102	3,118	2,859
Net assets under management	69,709	67,601	63,548
Investments in Shriram group	1,708	1,708	2,278
Investments in alternatives and others	3,469	3,264	2,658
Fixed assets	2,666	2,673	2,726
Net assets / (liability)	3,226	3,192	2,293
Total assets	89,055	84,478	80,091
<u>Liabilities</u>			
Net worth	26,924	26,930	26,376
Gross debt	62,131	57,548	53,715
Total liabilities	89,055	84,478	80,091



Total capital adequacy at 23.7% with net worth of INR 26,924 Cr

The Piramal Finance Story



A growing diversified lending business being built by a credible management team and backed by a solid promoter group

1		Strong promoter group with demonstrated ability to raise equity and debt across market cycles	999
	2	Management team with track record brought on board to scale the platform across businesses verticals	
	3	Successfully transitioned to a retail led business growing with High Tech + High Touch approach	
Piramal	4	Building a granular, diversified and profitable Wholesale 2.0 book	
	5	Significant de-risking by accelerated run down of Legacy Book with target to bring it to <10% of AUM by end-FY25	
6		Well capitalized and liquid balance sheet primed for future growth	



Appendix



Asset classification: Total assets



Total assets (INR Cr.)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	66,474	64,041	58,906
Stage 2	3,967	4,085	4,946
Stage 3	1,903	1,973	1,424
Sub-Total	72,343	70,100	65,276
POCI	467	620	1,132
Total AUM*	72,810	70,720	66,408
Total provisions (INR Cr.)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	1,210	1,183	1,052
Stage 2	954	880	1,027
Stage 3	938	1,055	779
Total	3,102	3,118	2,859
Provision coverage ratio (%)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	1.8%	1.8%	1.8%
Stage 2	24.1%	21.6%	20.8%
Stage 3	49.3%	53.5%	54.7%
Total provisions as a % of total AUM	4.3%	4.4%	4.4%
GNPA ratio (%)	2.8%	3.1%	2.4%
NNPA ratio (%)	1.5%	1.5%	1.1%

Asset classification: Growth assets



Total assets (INR Cr.)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	59,617	55,975	44,934
Stage 2	1,363	1,181	967
Stage 3	1,011	878	681
Sub-Total	61,991	58,034	46,583
POCI	467	620	1,132
Total AUM*	62,457	58,654	47,715
Total provisions (INR Cr.)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	671	622	623
Stage 2	146	136	32
Stage 3	407	336	248
Total	1,224	1,094	903
Provision coverage ratio (%)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	1.1%	1.1%	1.4%
Stage 2	10.7%	11.5%	3.3%
Stage 3	40.3%	38.3%	36.4%
Total provisions as a % of total AUM	2.0%	1.9%	1.9%

Asset classification: Legacy assets



Total assets (INR Cr.)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	6,857	8,067	13,972
Stage 2	2,604	2,904	3,979
Stage 3	892	1,096	742
Total AUM	10,353	12,066	18,693
Total provisions (INR Cr.)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	539	561	430
Stage 2	808	744	995
Stage 3	530	719	531
Total	1,877	2,025	1,956
Provision coverage ratio (%)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	7.9%	7.0%	3.1%
Stage 2	31.0%	25.6%	25.0%
Stage 3	59.4%	65.6%	71.6%
Total provisions as a % of total AUM	18.1%	16.8%	10.5%

Multi-product retail lending platform across the risk-reward spectrum – Q3 FY25



Product Segments	Products	Average disbursement ticket size (INR lakh)	Disbursement yield	Share in disbursements	AUM yield*	Share in AUM^
	Affordable housing					
A Housing	Mass affluent housing	22.6	11.5%	29.6%	11.7%	42.8%
	Budget housing					
Secured MSME (LAP)	Secured business loan Loan against property (LAP)	20.9	12.9%	28.7%	13.0%	24.9%
Used car loans	LAP plus Pre-owned car loans	6.1	15.1%	8.6%	15.0%	6.0%
	Microfinance loans	0.6	17.9%	1.2%	17.6%	2.1%
Business loan	Business loans Merchant BNPL	9.4	20.0%	7.6%	20.2%	6.8%
Salaried PL	Salaried personal loans	4.2	17.7%	15.7%	17.5%	8.5%
Digital loan	Digital purchase finance Digital personal loans	0.8	15.9%	8.6%	17.7%	4.8%
Total / weighted average		14.7	14.2%		13.6%	

Tracking in-line or better than the expectations at the year-start



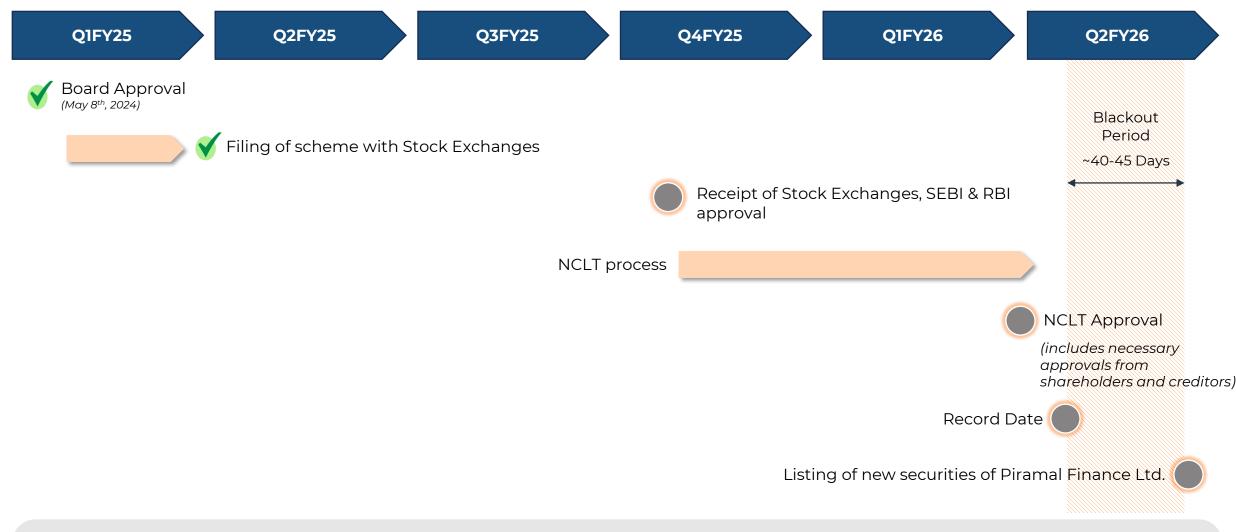
Key metrices	Q4 FY24	Q3 FY25	Q4 FY25E
Total AUM (INR '000 Cr)	~69 (+8% YoY)	~78.4 (+16% YoY)	~80 (~15% YoY)
Legacy (discontinued) AUM (as % Total AUM)	21%	13%	<10%
Retail : Wholesale mix	70:30	75 : 25	75:25
Exit quarter opex to AUM - Growth business	4.9%	4.5%	4.6%



- Profitability targets ROA of 3.0-3.3% by FY28E
- > In addition, assessed carry forward losses of INR 14,513 Cr, provide an **upside potential** to ROA & PAT targets

Update: Proposed merger of PEL with PCHFL





We expect completion of the merger by the quarter ending September 2025

Glossary



Term	Description
90+ DPD delinquency	90 to 180 days DPD (% of average AUM)
ALM Profile	Based on contractual ALM for wholesale and behavioral ALM for the retail portfolio
Average AUM	Average of periodic average on-book AUM
Blackout period	Blackout period pertains to all listed securities of PEL
Borrowing cost	Borrowing cost = interest expense / average interest - bearing liabilities
CMML	Corporate mid market loans
Cost of funds (CoF)	COF = Interest expense / on book average AUM
Credit segment filtered customers	Customer base after removing industry level delinquent behavior
Cross-sell franchise	Customer base after removing low score customers
Cumulative GAP	Cumulative GAP = Cumulative inflows up to 1-year – cumulative outflows up to 1-year
Cumulative GAP (%)	Cumulative GAP (%) = net flows (i.e., cumulative inflows – cumulative outflows) as a % of cumulative outflows
GAP%	GAP% = Net flows (i.e., cumulative inflows – cumulative outflows) as a % of cumulative outflows
Geography	Population considered Tier 1: 40+ lacs, Tier2: 10-40 lacs, Tier3: <10 lacs; metro adjacent locations carved out from tier 1/2/3 for centers in peripheries of metros.
Gross credit cost	Aggregate of stage-wise credit cost for stage 1/2/3 loans & write-off
Growth AUM	It includes Retail AUM and Wholesale 2.0 AUM
LCR %	Liquidity coverage ratio %
MAU	Monthly active users
Net credit cost	Gross credit cost less recoveries from POCI book and other gains
Net interest income (NII)	NII = interest income - interest expense
Net interest margin (NIM)	NIM = net interest income / on book average AUM
Non delinquent customers	Customer base after removing internal defaults
On book AUM	On book AUM excludes DA and co-lending
Overall cross-sell franchise	Customer base after removing minimum seasoning norm with us
POCI	POCI (purchased or originated credit impaired) represents the stressed retail book acquired from DHFL at discounted value.
Retail AUM	It includes POCI, SRs, PTC, DA, co-lending & excludes acquired off-book assets (INR 7,696 Cr as of Q3 FY25) in the nature of DA & PTC as part of the DHFL acquisition
Total customer franchise	It includes existing / past borrowers as well as co-borrowers
Vintage risk	30+ DPD at 3 months on book (MoB) mark
Wholesale 2.0	It refers to loans sanctioned under new real estate (RE) and corporate mid market loans (CMML) from FY22 onwards

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For Investors:

Ravi Singh

Head of Investor Relations, Strategy and Sustainability singh.ravi@piramal.com

Ruchika Jain

DVP - Investor Relations and Sustainability ruchika.jain@piramal.com