

### November 7, 2024

**BSE Limited Corporate Relationship Department** 1<sup>st</sup> Floor, New Trading Ring, Rotunda Building, P. J. Towers, Dalal Street, Fort, Mumbai – 400 001. Scrip Code: 500850

National Stock Exchange of India Limited Exchange Plaza Bandra Kurla Complex Bandra (E) Mumbai 400 051 Scrip Code: INDHOTEL

Dear Sirs,

### Re: Analyst Presentation

Further to our letter of date intimating the Un-audited (Reviewed) Standalone & Consolidated Financial Results of the Company for the quarter/half year ended September 30, 2024, enclosed is a copy of the investors / analyst presentation on the performance of the Company for the said period to be made to the analysts at the IHCL Global Conference Call to be held today.

Kindly acknowledge receipt.

Yours sincerely,

**BEEJAL DESAI (F3320) Executive Vice President Corporate Affairs & Company Secretary (Group)** 

### THE INDIAN HOTELS COMPANY LIMITED

CORP Office: 9th Floor, Express Towers, Barrister Rajni Patel Marg, Nariman Point, Mumbai 400 021, Maharashtra, India REGD Office: Mandlik House, Mandlik Road, Mumbai 400 001, Maharashtra, India www.ihcltata.com

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# **Soaring to Greater Heights**

**GLOBAL CONFERENCE CALL Q2 FY25** 

7<sup>th</sup> November, 2024

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### **HOSPITALITY SECTOR IN AN UPCYCLE,** *DRIVEN BY STRONG DOMESTIC DEMAND AND FAVORABLE DEMOGRAPHICS*





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India is Underpenetrated

**0.2 Mn** Hotel rooms (4% of US)

(Source: Hotelivate)

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Govt. Focus on Infra Sector

**\$2 Tn** Govt. spend (2024-30)

(Source: CRISIL)

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Limited Supply Growth

**6% - 7%** Long Term CAGR

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New Destinations

**3/4th** Share of Pipeline

(Source: Hotelivate)

Minimal additions in Luxury Segment

6% Share of Pipeline

(Source: Hotelivate)





### **KEY ACHIEVEMENTS** FOR THE QUARTER



### **FINANCIAL HIGHLIGHTS Q2FY25** TEN CONSECUTIVE QUARTERS OF BEST EVER PERFORMANCE



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Enterprise revenue crossed ₹ 3,000 Cr for the Quarter and ₹ 6,000 Cr for H1

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<sup>(1)</sup> Reported PAT for IHCL Consol. With exceptional Item of ₹ 307 Cr on Consolidation of TajSATS.

GATEWAY

<sup>(2)</sup> PAT for IHCL Consol. Without exceptional Item of ₹ 307 Cr on Consolidation of TajSATS.

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\*IHCL Enterprise Revenue is the summation of all Hotels including Ginger, all Corporates & Taj SATS Air Catering, agnostic of ownership

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### **BEST EVER Q2** *PERFORMANCE ACROSS ALL METRICES*

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IHCL Consol.	Q2	Q2	Q2	Q2	Q2						
ince consol.	FY25	FY24	FY23	FY22	FY21	FY20	FY19	FY18	FY17	FY16	FY15
Operating Revenue	1,826	1,433	1,233	728	257	1,007	965	852	887	894	937
Operating EBITDA	501	355	294	73	(150)	160	99	55	71	58	15
Op. EBITDA Margin (%)	27.5%	24.8%	23.9%	10.0%	-	15.9%	10.3%	6.4%	8.0%	6.5%	1.6%
Total Income	1,890	1,481	1,258	752	324	1,029	981	864	898	928	958
Total EBITDA	565	402	319	97	(83)	182	116	67	82	91	36
EBITDA Margin (%)	29.9%	27.2%	25.4%	12.9%	-	17.7%	11.8%	7.8%	9.1%	9.8%	3.8%
PBEIT	440	291	216	(5)	(186)	82	35	(3)	15	22	(39)
РВТ	696	232	169	(130)	(263)	(5)	(57)	(73)	(13)	(121)	(92)
Profit after Tax (PAT)	555	167	122	(121)	(230)	71	(5)	(58)	(27)	(152)	(98)
PAT Margin (%)	29.3%	11.3%	9.7%	-	-	6.9%	-	-	-	-	-

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• From 2019 / 20 onwards, numbers are basis Post-IND AS figures.

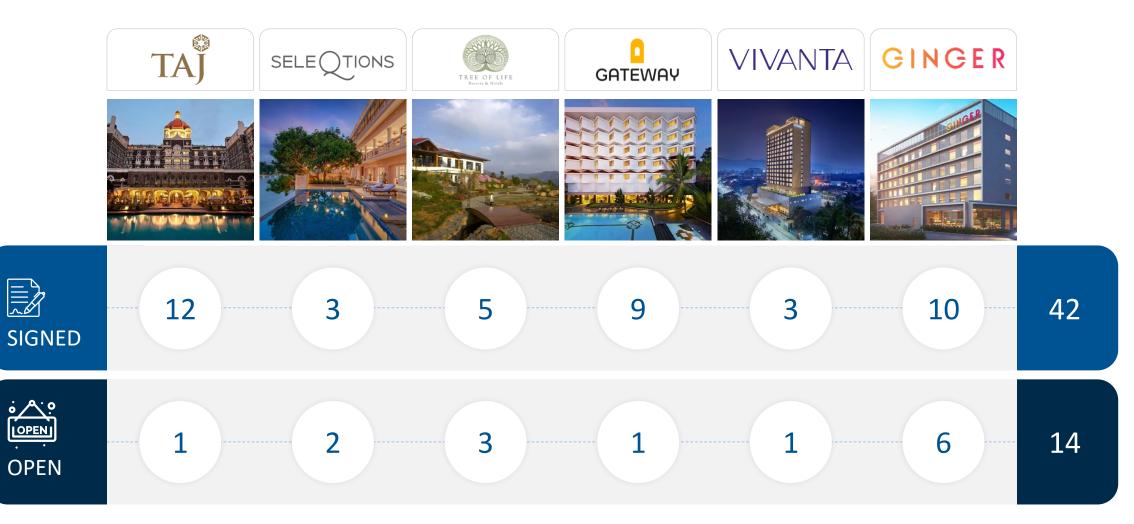
• PBEIT – Profit Before Exceptional Items, Interest and Taxes

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## ON TRACK FOR YET ANOTHER RECORD YEAR OF GROWTH 42 SIGNINGS, 14 OPENINGS



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For the period April to October 2024



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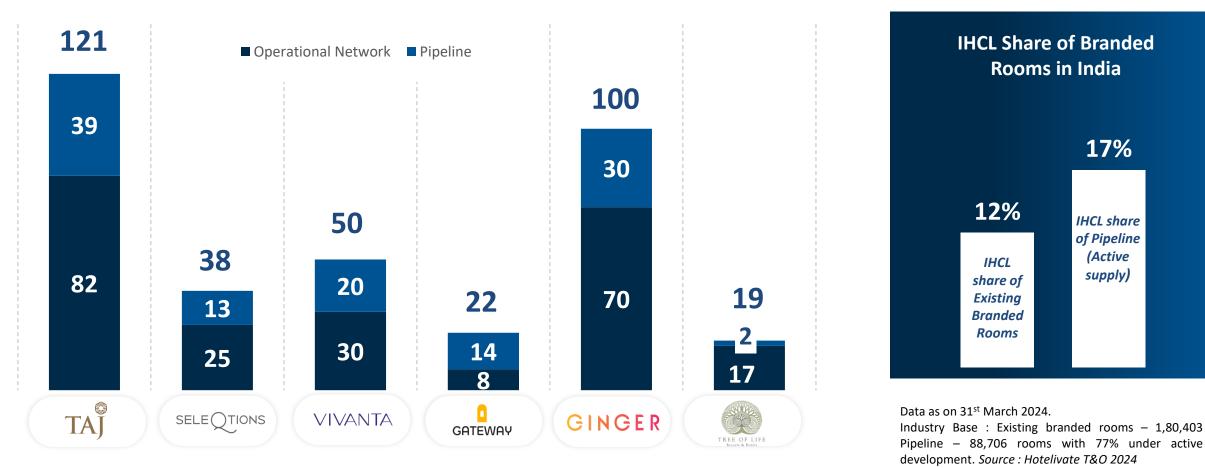
### **INDUSTRY LEADING PORTFOLIO OF 350 HOTELS** 232 OPERATIONAL HOTELS, 118 IN PIPELINE

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Portfolio as on 31<sup>st</sup> October 2024

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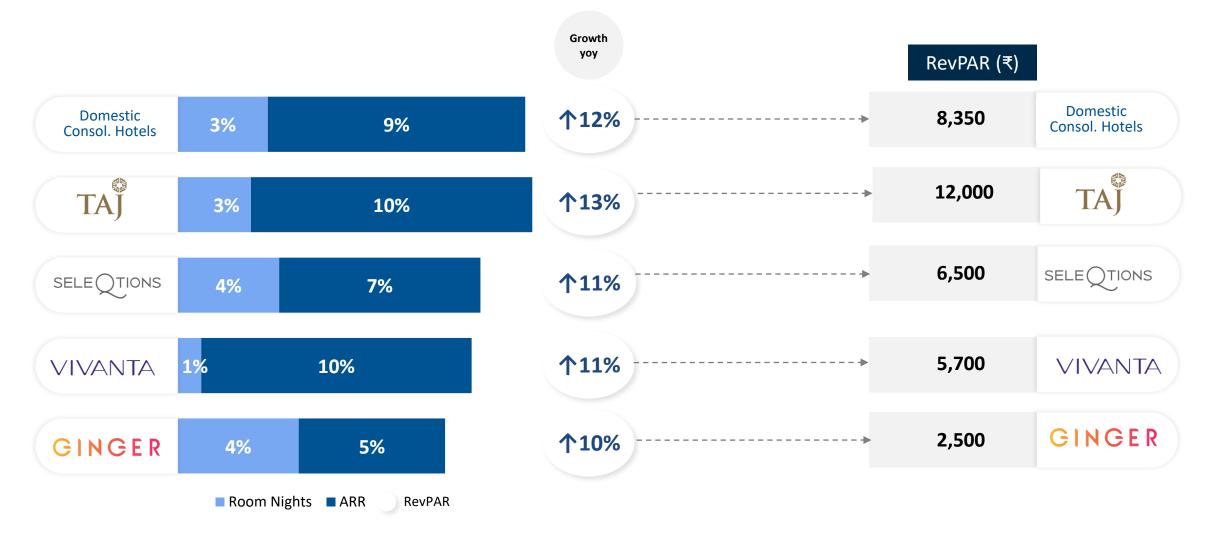
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### **ROBUST REVPAR PERFORMANCE** ACROSS BRANDS IN Q2



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Data for domestic consol. Hotels on Like for Like(LFL) basis. LFL excludes hotels opened after 1st April 2022

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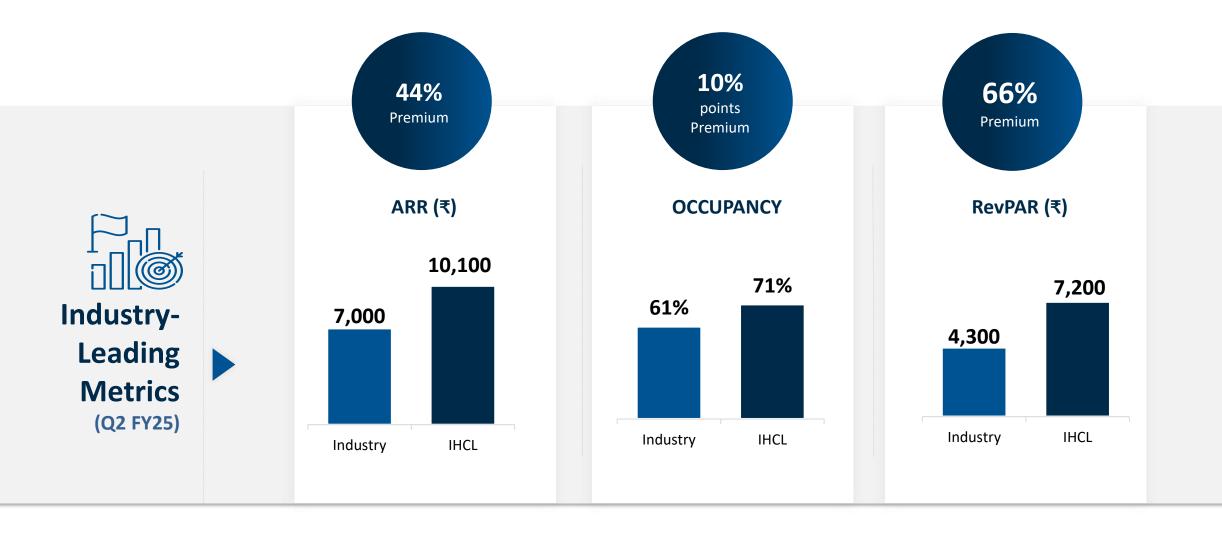
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### **OUTPERFORMING INDUSTRY** COMMANDING REVPAR PREMIUM



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\*IHCL Like for Like Data for Enterprise Domestic Hotels Market Data Source: CoSTAR , rounded off to the nearest 100

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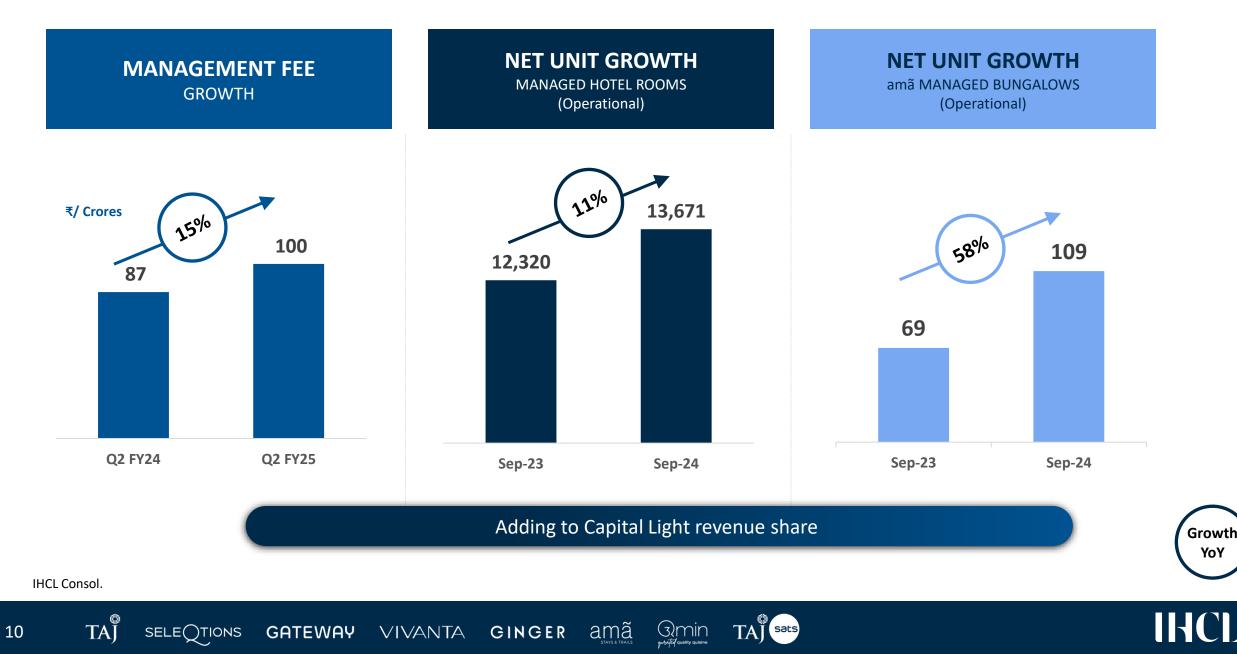
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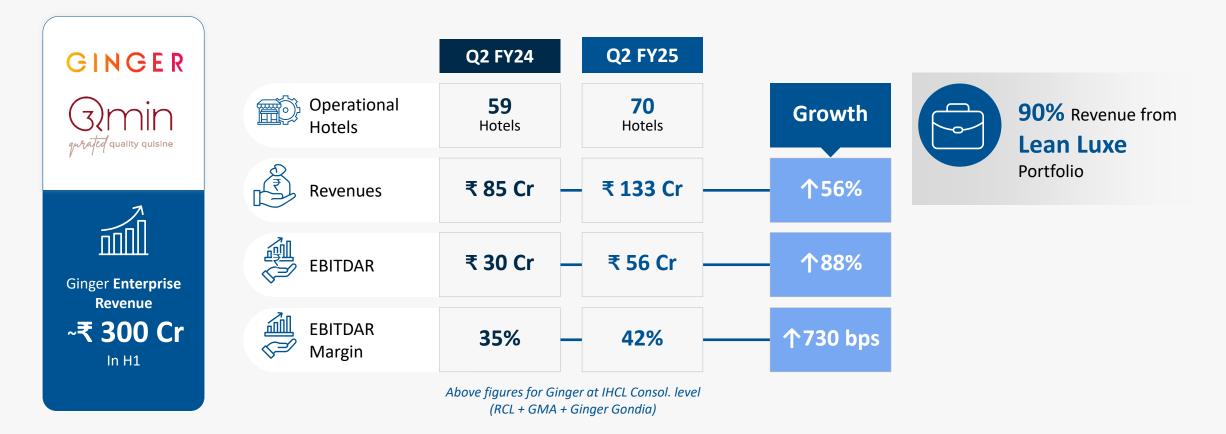




### **MANAGEMENT FEE GROWTH** DRIVING NOT LIKE FOR LIKE REVENUES



### **LEAN LUXE QMINIZED GINGER** *DELIVERING RESULTS - SIMPLY BETTER*



Momentum continues at Ginger Mumbai Airport with H1 Revenue of ₹ 44 Cr and EBITDA margin of 55%

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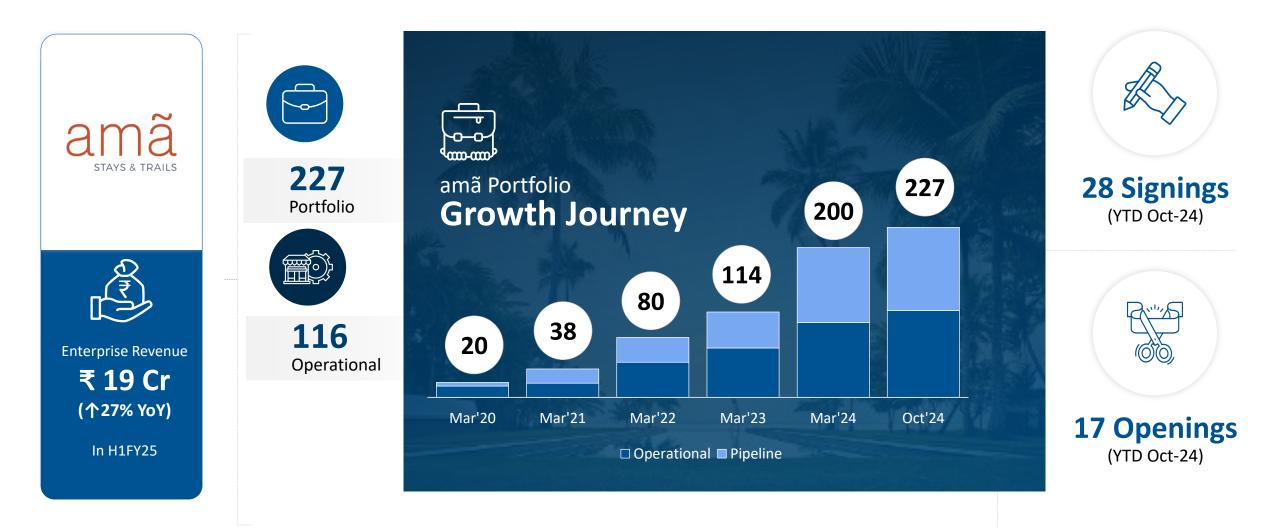
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### amã STAYS & TRAILS ON A GROWTH JOURNEY



Well poised to cross 300 Bungalows Portfolio by March 2025

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### **RE-IMAGINED BUSINESS** *STRONG GROWTH TRAJECTORY*



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### **GATEWAY** LAUNCHED IN A FRESH NEW AVATAR



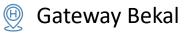
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# Portfolio of **22 Hotels**

**100 Hotels** 

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by 2030



- 🖳 Gateway Nashik
- Gateway Coonoor
- 🖳 Gateway Madurai
- 👳 Gateway Chikmagalur

AUBANGABAR	ITANAGAB	HABIRWAB	PBAYAGBAJ	BABNALA			
VABKALA	SAWAI MADHOPUR	CALICUT	JAIPUB	THONE			
KANRLA	AYORHYA	GWALIOR	VABANASI	& MORE			
	Destinations in the pipeline						

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### **THE CLARIDGES** BRAND LICENSE ARRANGEMENT

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- IHCL has entered into a contract with Claridges Hotels Private Limited (CHPL) to license the brands 'THE CLARIDGES' & 'CLARIDGES COLLECTION' for India & Nepal
- 'THE CLARIDGES' has a strong luxury positioning with marquee presence in New Delhi. Starting 1<sup>st</sup> April 2025, IHCL will manage 'THE CLARIDGES' New Delhi as part of this arrangement

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- This gives IHCL an opportunity to grow in luxury space with a differentiated offering, distinct from 'TAJ'
- Additionally, opportunities in micro markets for Branded residences

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### **STRATEGIC INVESTMENT** ~ 55% STAKE IN RAJSCAPE HOTELS PVT LTD.



Image: space of the systemImage: space of the system19<br/>Properties16<br/>LocationsLocationsFy24 Revenue

 IHCL has entered into a Share Subscription & Purchase agreement and a shareholders agreement to acquire ~55% in Rajscape Hotels Pvt Ltd for an investment not exceeding ₹18 Cr, which owns the brand 'Tree of Life Resorts & Hotels'

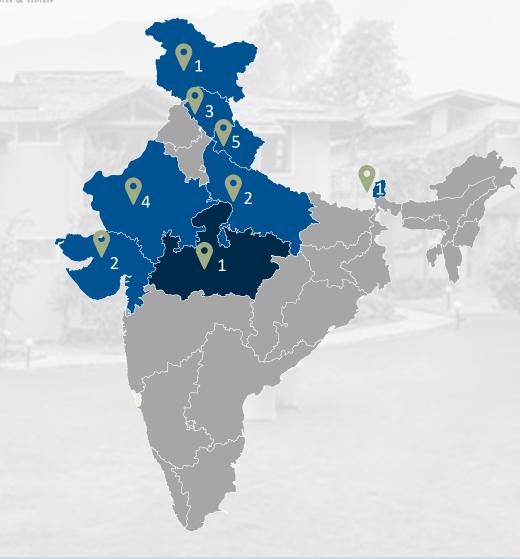
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- Tree of Life operates boutique properties offering immersive and experiential stays
- IHCL already has a marketing & distribution tie up for Tree of Life
- The transaction is subject to customary condition precedents



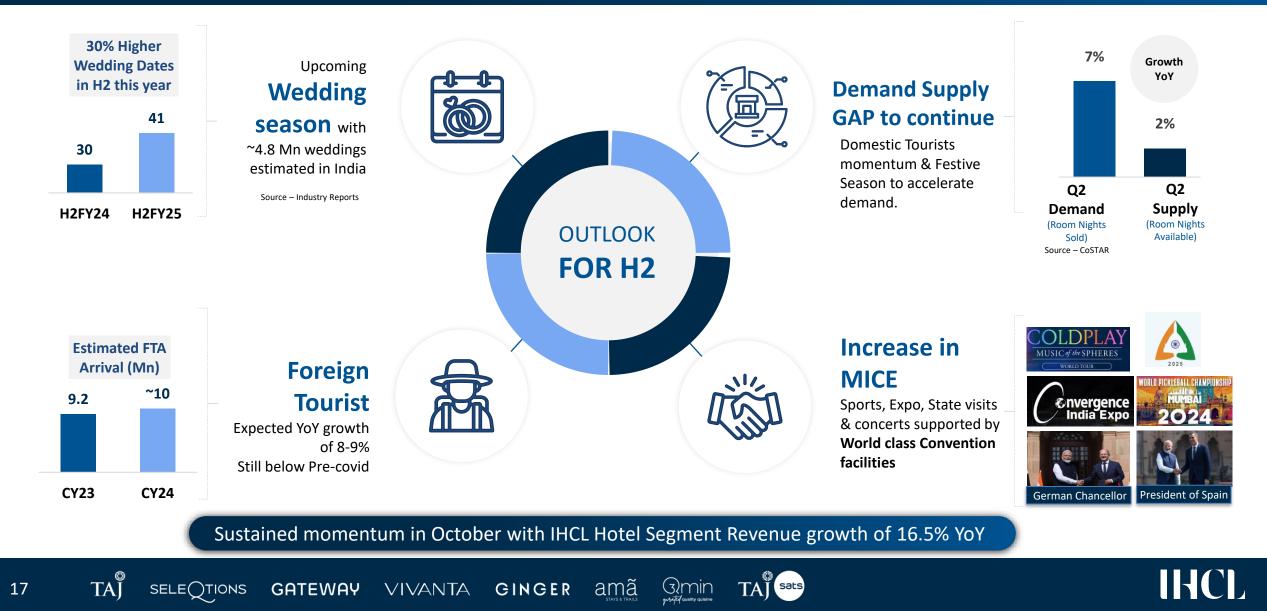


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### **WE REMAIN CONFIDENT** DOUBLE DIGIT REVENUE GROWTH FOR THE YEAR







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### TATA NEU ENHANCING CUSTOMER LOYALTY



1446	303 119 156
Copper Silver Gold	Platinum
Loyalty contribution to enterprise revenue 42%	Total Members 6.5 Mn.

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Loyalty Led Revenues is the revenue generated by Loyalty customers through all channels Out of this ₹ 1051 Cr was eligible for reward points. Out of the total loyalty led revenue ₹ 81 Cr was through Tata Neu app.

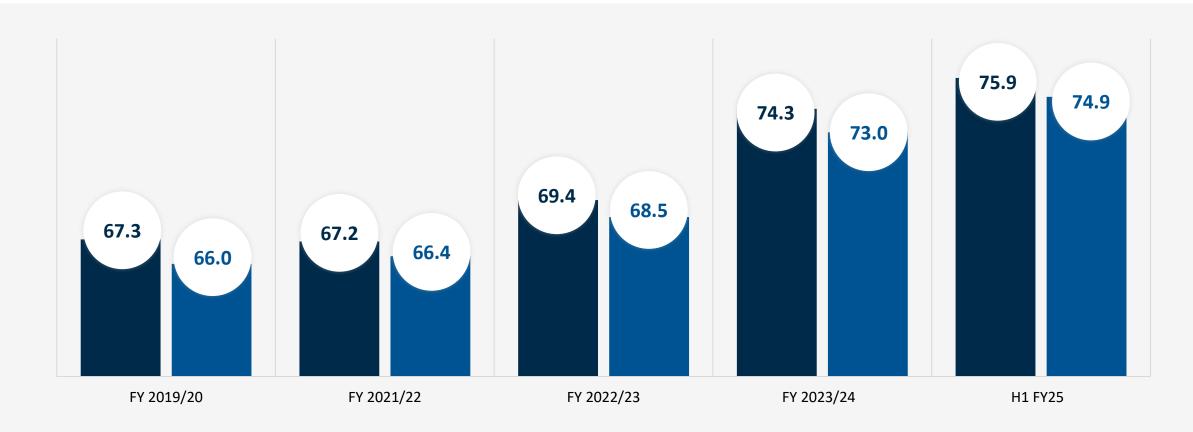
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### **EXCELLENCE** CONSISTENTLY HIGH CUSTOMER SATISFACTION SCORES





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Data for IHCL Enterprise

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# **DOING BUSINESS** THE RESPONSIBLE WAY



Waste 100% elimination of single-use plastic



Waste 100% operating hotels will have an organic waste management system





Water 100% water recycling



**Energy** 50% energy use to be from renewables



All hotels to provide **EV charging stations** 

## YTD FY 24/25 UPDATE



**284 Tons** of Plastic Saved through Glass Bottles, Bio-degradable Bathroom Amenities, Paper Straws



**55 hotels** have bottling plants to eliminate use of single-use plastic bottles



45% water recycled



**38%** Renewable energy



**336 EV** charging stations across **134 locations** in India



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# FINANCIAL PERFORMANCE



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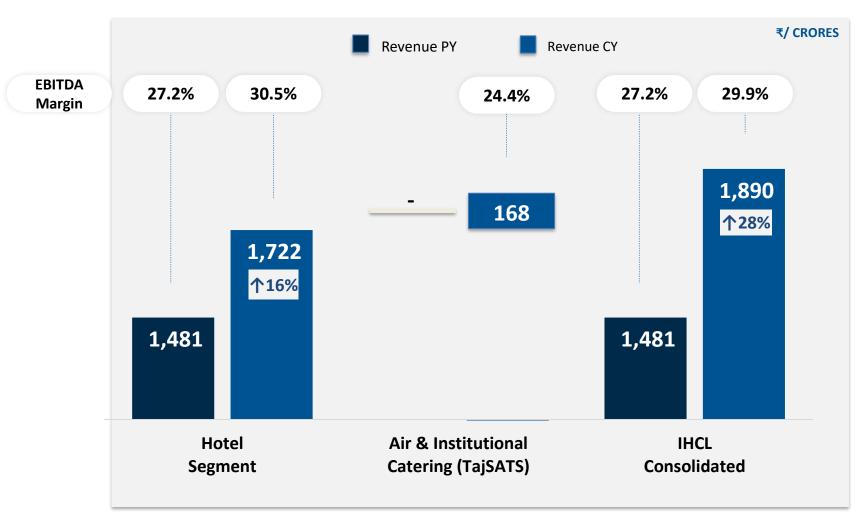
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### FINANCIALS

### HOTEL REVENUE BOUNCED BACK IN Q2 SUPPLEMENTED BY TAJSATS CONSOLIDATION



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Q2 Hotel Segment Revenue increased by 16% YoY



**TajSATS** 2 months Revenue consolidated (Aug-Sep)



Q2 TajSATS Revenue growth **19% YoY** 

Figures for IHCL Consol.

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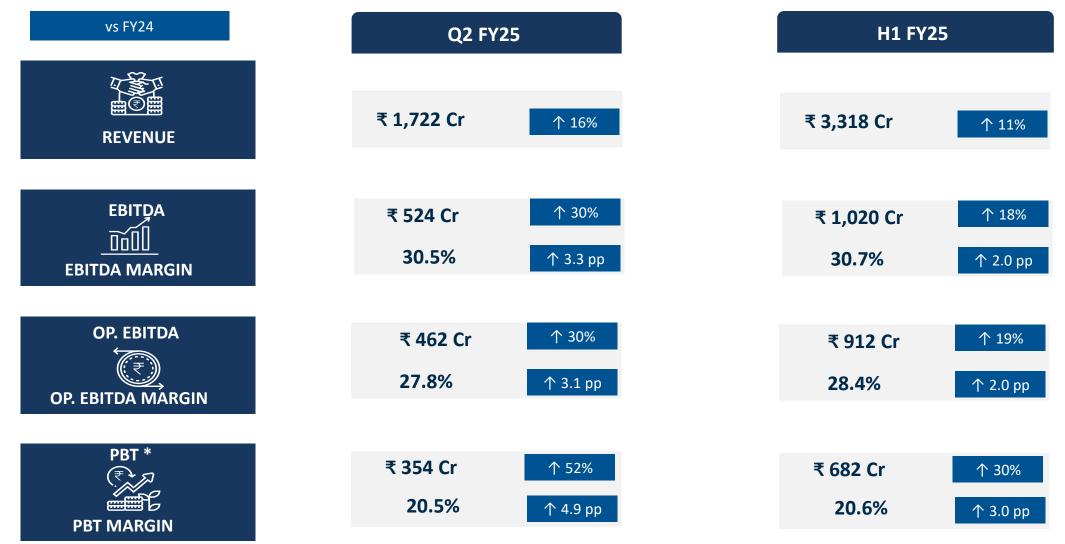
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### **HOTEL SEGMENT PERFORMANCE**

### ACHIEVED GUIDANCE OF DOUBLE DIGIT TOPLINE GROWTH IN H1



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\* PBT – Profit Before Exceptional Items, Taxes, Share of Profit/(Loss) in Associates & JV's & Minority Interest

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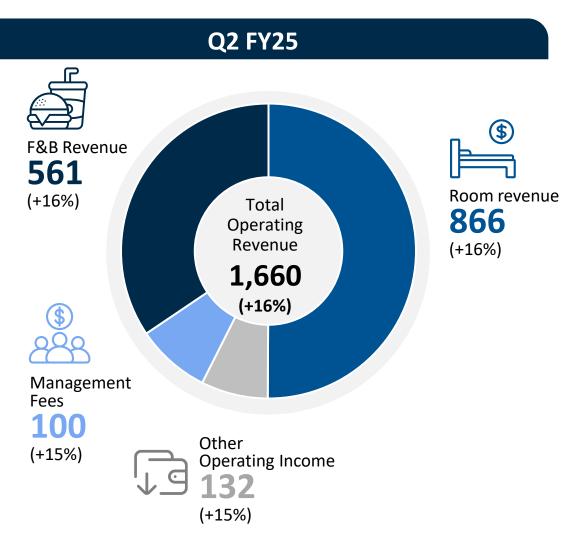
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### CONSOLIDATED HOTEL SEGMENT REVENUE

SECULAR GROWTH ACROSS ALL REVENUE STREAMS

(₹/Cr)	Q2 FY25	Growth %
Revenue from Operations	1,660	16%
Non – Operating Revenue	62	31%
Total Revenue	1,722	16%





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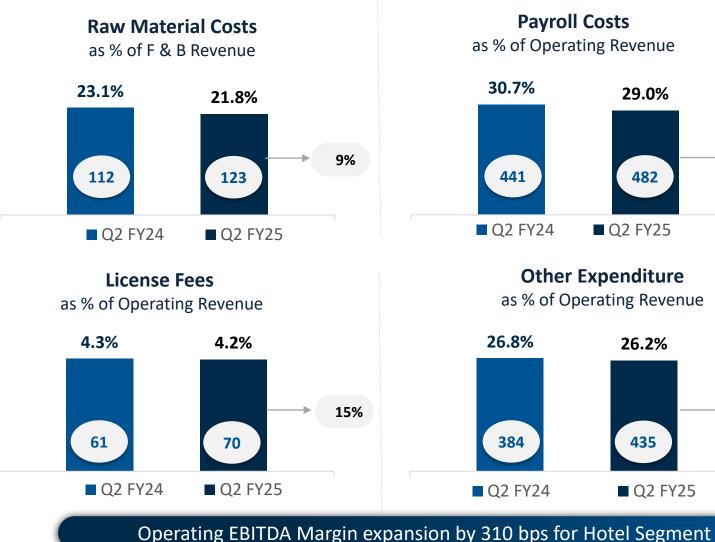
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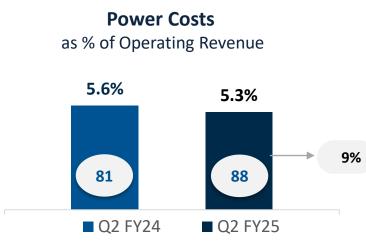


### **OPERATIONAL COSTS UNDER CONTROL**

### DRIVING MARGIN EXPANSION FOR HOTEL SEGMENT

Variance YoY





**Cost Saving & Operational Efficiencies through:** 

- High Yielding F&B Business driving down Raw Material Cost%
- Power Cost management on back of operating leverage
- Saving in Other Expenditure % (mainly Stores & Supplies, Rent Rates & Taxes, R&M)

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9%

13%

### **TAJSATS : AIR & INSTITUTIONAL CATERING SEGMENT**

### MAINTAINED MARKET LEADING PERFORMANCE

vs FY24	Q2 FY25	H1 FY25	Contribution to IHCL Consol
REVENUE	₹ 254 Cr ↑19%	<b>₹ 495 Cr</b> ↑18%	₹ 168 Cr
	₹ 62 Cr ↑ 20%	<b>₹ 121 Cr</b> ↑ 18%	₹ 41 Cr
EBITDA MARGIN	24.5% ↑ 0.1 pp   23.7% ↓ 0.1 pp	24.4% ↓ 0.1 pp 23.5% ↓ 0.5 pp	24.4% 23.6%
PBT	₹ 53 Cr ↑ 14%   20.7% ↓ 1.0 pp	₹ 105 Cr ↑ 15%   21.2% ↓ 0.6 pp	₹ 35 Cr 20.6%
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### **IHCL CONSOLIDATED BALANCE SHEET** AS AT SEPTEMBER 30, 2024

Particulars (₹)	March 2024	September 2024
Non Current Assets		
Fixed Assets	6,934	7,879
Right to use Assets	1,970	2,196
Goodwill	662	675
Investments	1,537	1,440
Other Non Current Assets	684	785
Cash & Cash Equivalents <sup>(1)</sup>	2,206	2,460
Current Assets (Excl. Cash)	863	1,056
Total Assets	14,856	16,491
Equity		
Equity Share Capital	142	142
Other Equity	9,314	10,014
Minority Interest	672	1,165
Long Term Liabilities		
Total Borrowings	260	282
Lease Liability	2,476	2,691
Other Long Term Liabilities	257	284
Current Liabilities	1,735	1,913
Total Equity & Liabilities	14,856	16,491

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<sup>(1)</sup> Including investments in Mutual Funds & FDs

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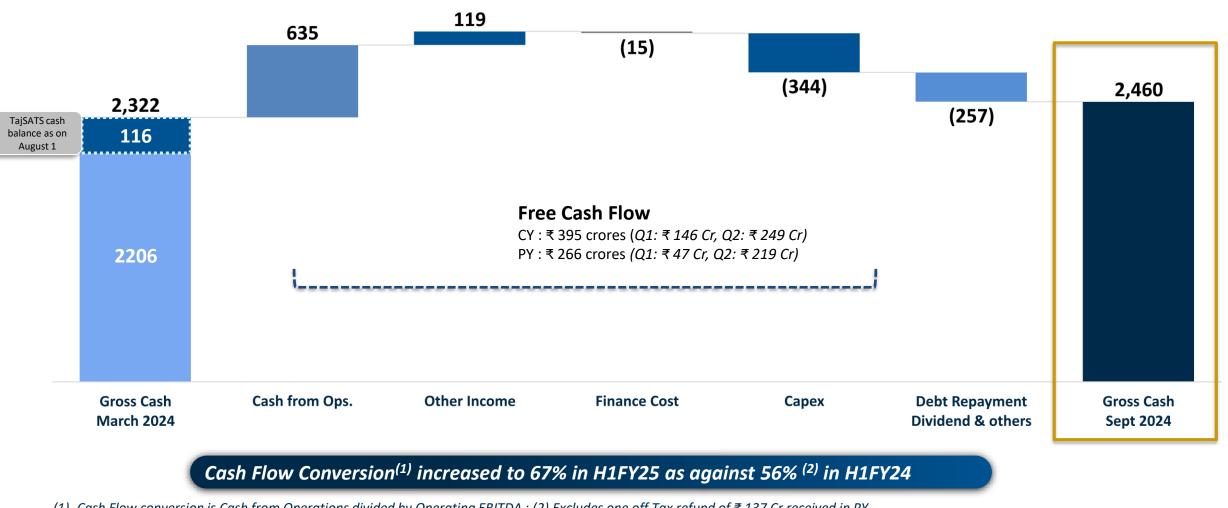


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### **STRONG BALANCE SHEET** *WITH HEALTHY CASH RESERVES*



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(1) Cash Flow conversion is Cash from Operations divided by Operating EBITDA ; (2) Excludes one off Tax refund of ₹ 137 Cr received in PY.

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Gross cash Includes investments in Mutual Funds & FDs

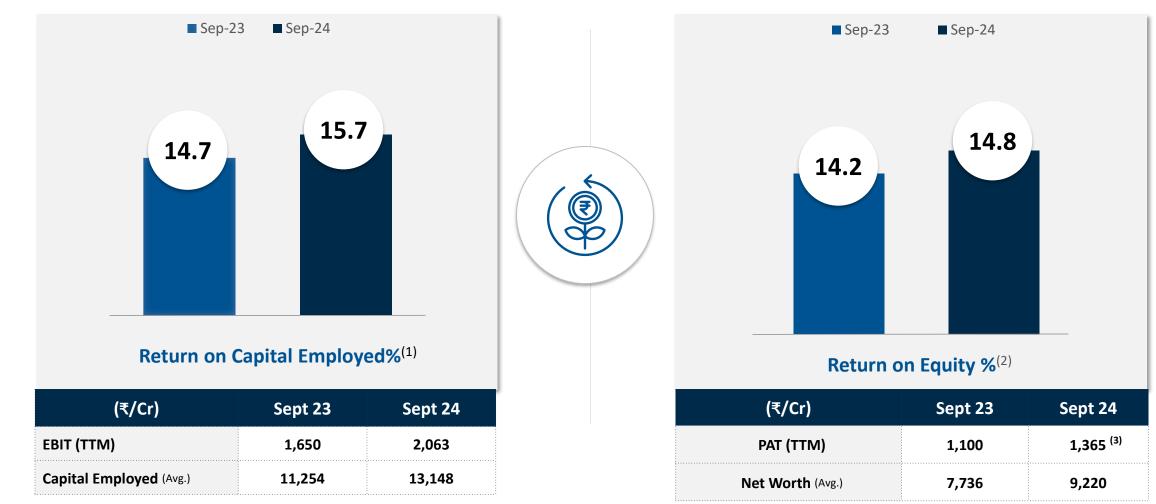
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₹/crores

### **RETURN RATIOS CONTINUE TO GROW** *DESPITE INCREASED BALANCE SHEET SIZE*



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1. RoCE is EBIT for trailing twelve months divided by average capital employed

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2. Return on Equity is PAT after minority interest for trailing twelve months divided by average equity excluding non controlling interest.

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3. PAT excludes one off exceptional Gain of ₹ 307 Cr on account of subsidiarization of TajSATS







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### CONSOLIDATED P&L Q2FY25 & H1FY25

₹	/crores	5
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Particulars	Q2FY24	Q2FY25	Var %	H1FY24	H1FY25	Var %
Revenue from Operations	1,433	1,826	27%	2,900	3,376	16%
Non-Operating Revenue	48	64	34%	97	110	14%
Total Revenue	1,481	1,890	28%	2,997	3,486	16%
Total Expenditure	1,078	1,325	23%	2,135	2,425	14%
EBITDA	402	565	40%	862	1,061	23%
EBITDA Margin	27.2%	29.9%	+2.7 pp	28.8%	30.4%	+1.7 рр
Operating EBITDA	355	501	41%	765	951	24%
Operating EBITDA Margin	24.8%	27.5%	+2.7 pp	26.4%	28.2%	+1.8 pp
Depreciation and Amortization Expense	111	125	12%	220	242	10%
Finance Costs	59	52	-12%	116	102	-12%
Profit/ (Loss) before tax & Exceptional Items	232	388	67%	526	717	36%
Exceptional Items	-	307	+	-	307	+
Profit/ (Loss) before tax	232	696	200%	526	1,024	95%
Profit After Tax	160	573	258%	371	807	118%
Add: Share of Profit/(Loss) in Assoc. & JV's	19	10	-50%	44	35	-20%
Less : Share of Non Controlling Interest	(12)	(28)	-	(26)	(40)	-
Profit after Non contr. Int., share of Assoc. & JV	167	555	232%	389	803	106%
PAT Margin	11.3%	29.3%	+18.1 pp	13.0%	23.0%	+10.0 pp

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### **STANDALONE P&L Q2FY25 & H1FY25**

₹/crores

Particulars	Q2FY24	Q2FY25	Var %	H1FY24	H1FY25	Var %
Revenue from Operations	893	1,035	16%	1,783	1,967	10%
Non-Operating Revenue	56	90	61%	100	130	30%
Total Revenue	949	1,125	19%	1,884	2,097	11%
Total Expenditure	619	691	12%	1,216	1,295	7%
EBITDA	330	434	32%	668	802	20%
EBITDA Margin	34.7%	38.6%	+3.9 pp	35.5%	38.2%	+2.8 pp
Operating EBITDA	274	345	26%	568	672	18%
Operating EBITDA Margin	30.7%	33.3%	+2.6 pp	31.8%	34.2%	+2.3 pp
Depreciation and Amortization Expense	55	62	12%	109	122	12%
Finance Costs	31	25	-19%	61	50	-18%
Profit/ (Loss) before tax & Exceptional Items	243	347	43%	497	629	27%
Exceptional Items	(31)	(3)	89%	(31)	(3)	89%
Profit/ (Loss) before tax	212	344	62%	466	626	34%
Profit After Tax	157	254	62%	345	463	34%
PAT Margin	16.6%	22.6%	+6.0 pp	18.3%	22.1%	+3.8 pp
Occupancy % (LFL)	76.5	78.0	+1.5 pp	75.7	77.0	+1.3 pp
ARR in ₹ ( LFL )	12,968	14,321	+10%	12,794	13,627	+7%
RevPAR in ₹ (LFL)	9,920	11,163	+13%	9,684	10,497	+8%

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### **PERFORMANCE OF KEY LEGAL ENTITIES – Q2**

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₹/crores

	Reve	Revenue		EBITDA		EBITDA MARGIN		AT
Legal Entities	Q2FY24	Q2FY25	Q2FY24	Q2FY25	Q2FY24	Q2FY25	Q2FY24	Q2FY25
UOH Inc. – USA	142	178	(27)	(10)	-ve	-ve	(49)	(32)
St. James Court – UK	143	151	47	50	32.9%	33.2%	17	23
PIEM Hotels Ltd.	119	135	23	31	19.3%	22.9%	8	13
Roots Corporation Ltd	84	110	28	36	33.3%	33.2%	6	11
Benares Hotels Ltd.	27	26	11	11	40.3%	44.0%	7	7
Taj SATS Air Catering Ltd	213	254	52	62	24.4%	24.5%	35	40
Oriental Hotels Ltd	93	104	22	25	23.8%	24.3%	4	6

Overall International operations (including Management Fee) profitable at PAT level in H1 on account of lower losses in The Pierre

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### INDIA (IHCL CONSOL.) STATISTICS – BY KEY CITIES

Domestic Hotels	Domestic Hotels Occ%		ARR		RevPAR		
Like for Like	Q2 FY25	% points Growth	Q2 FY25	% Growth	Q2 FY25	% Growth	
Mumbai	83%	0%	15,500	25%	12,900	25%	
New Delhi	84%	2%	12,050	0%	10,200	2%	
Bengaluru	79%	0%	9,700	11%	7,650	11%	
Goa	76%	-1%	14,350	1%	10,850	-1%	
Chennai	81%	1%	5,750	4%	4,650	6%	
Rajasthan	61%	8%	18,400	0%	11,250	14%	
Kolkata	76%	5%	8,100	12%	6,150	20%	
Kerala	77%	11%	4,100	9%	3,200	27%	
Domestic Total (₹)	77%	2%	10,800	9%	8,350	12%	
International Total (\$)	75%	6%	470	1%	351	10%	

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Data for domestic consol. Hotels on Like for Like(LFL) basis. LFL – excludes hotels opened after 1<sup>st</sup> April 2022

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### **ROOM REVENUE CUSTOMER SEGMENTS & CHANNEL MIX**

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SEGMENT CONTRIBUTION %					
	Q2FY24	Q2FY25			
Transient	59%	58%			
Corporate	12%	12%			
MICE	16%	17%			
Long Stay	3%	3%			
Leisure	7%	7%			
Groups	1%	1%			
Crew	2%	2%			

CHANNEL CONTRIBUTION %				
	Q2FY24	Q2FY25		
Hotel Reservation (HRO)	46%	46%		
Central Reservation (Call Centre)	7%	7%		
Global Distribution System	5%	6%		
Alternate Distribution System (Online Travel Agents/ADS)	27%	26%		
Website	15%	15%		

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Data for IHCL Enterprise excluding Ginger

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### INVENTORY BRANDSCAPE AS ON 31st OCTOBER 2024

Brands	Operational Hotels <i>(Rooms)</i>	Pipeline Hotels <i>(Rooms)</i>	Total Hotels <i>(Rooms)</i>
Tai	82	39	121
Тај	12,302	6,912	19,214
Vivanta	30	20	50
Vivalita	4,062	2,933	6,995
SeleQtions	25	13	38
Selections	1,893	1,521	3,414
Gingor	70	30	100
Ginger	6,164	3,933	10,097
Catalina	8	14	22
Gateway	591	1,997	2,588
Tree of Life	17	2	19
iree of Life	218	58	276
TOTAL	232	118	350
TOTAL	25,230	17,354	42,584

Ownership	Operational	Pipeline	Total
	119	28	147
IHCL & Group	14,145	3,532	17,677
Managament contract	113	90	205
Management contract	11,085	13,822	25,117
TOTAL	232	118	350
IOTAL	25,230	17,354	42,584

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### **OPENING SCHEDULE**

Pipeline – IHCL & Group	FY25 (Nov-Mar)	FY26	FY27	Beyond FY27	Total Signed Pipeline
Тај	112	233		279	624
Vivanta		125			125
Ginger	421	150	529	1,683	2,783
Total Owned Pipeline	533	508	529	1,962	3,532

Pipeline - Managed Hotels	FY25	FY26	FY27	Beyond FY27	Total Signed Pipeline
Тај	535	773	1,929	3,051	6,288
Vivanta		1,213	450	1,145	2,808
SeleQtions	386	721		414	1,521
Gateway		571	585	841	1,997
Ginger	45		100	1,005	1,150
Tree of Life	33			25	58
Total Managed Pipeline	999	3,278	3,064	6,481	13,822
Grand Total	1,532	3,786	3,593	8,443	17,354

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\*The opening schedule is indicative and may change in the future.

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GATEWAY VIVANTA



### HOTELS OPENED IN Q2FY25 & PLANNED FOR NEXT 6 MONTHS

SI No	Hotel Name (Opened in Q2)	Brand	Ownership	Inventory
1	Taj City Centre, Patna	Тај	Management Contract	124
2	Gateway Bekal	Gateway	Management Contract	152
3	Ginger Coimbatore, Avinashi Road	Ginger	Management Contract	68
4	Ginger Udaipur Shastri Circle	Ginger	Leased by RCL	96
5	Ginger Srinagar Barzulla	Ginger	Management Contract	64
6	Ginger Chanakyapuri	Ginger	Management Contract	50

SI No	Hotel Name (Likely to open)	Brand	Ownership	Inventory
1	Yarkay IHCL SeleQtions Thimphu (Opened in October)	SeleQtions	Management Contract	83
2	Tree of Life - Umaria (Bandhavgarh National Park) (Opened in October)	Tree of Life	Management Contract	13
3	Taj Puri	Taj	Management Contract	90
4	Taj Cochin Airport	Тај	Leased by Subsidiary	112
5	Taj Paro, Bhutan	Taj	Management Contract	45
6	Taj Phobjika , Bhutan	Taj	Management Contract	34
7	Taj Dehradun	Тај	Management Contract	215
8	Taj LalitBagh Udaipur	Тај	Management Contract	151
9	IHCL SeleQtions Naukuchiatal	SeleQtions	Franchise	88
10	IHCL SeleQtions Kumbhalgarh	SeleQtions	Management Contract	176
11	IHCL SeleQtions Candolim	SeleQtions	Management Contract	122
12	Ginger Candolim - Goa	Ginger	Leased by RCL	262
13	Ginger Ramdaspeth – Nagpur	Ginger	Leased by RCL	87
14	Ginger Dehradun, Rajpur Road	Ginger	Leased by RCL	72
15	Tree of Life – Udaipur	Tree of Life	Management contract	33

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The opening schedule is indicative and may change in the future.

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### DISCLAIMER

These presentations may contain forward-looking statements within the meaning of applicable securities laws. Similarly, statements that describe our business strategy, outlook, objectives, plans, intentions or goals also are forward-looking statements.

Forward-looking statements are not guarantees of future performance and involve risks and uncertainties and other factors that may cause actual results to differ materially from those anticipated at the time the forward-looking statements are made. Future results, performance and achievements may be affected by general economic conditions, regulatory environment, business and financing conditions, foreign exchange fluctuations, cyclicality and operating risks associated with the hospitality industry and other circumstances and uncertainties.

Although we believe the expectations reflected in such forward looking statements are based upon reasonable assumptions, we can give no assurance that our expectations will be attained or that results will not materially differ. We undertake no obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future events or otherwise.

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Please visit our corporate website **www.ihcltata.com** for previous investor communications.

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# **Soaring to Greater Heights**

**GLOBAL CONFERENCE CALL Q2 FY25** 

7<sup>th</sup> November, 2024



SELEQTIONS GATEWAY VIVANTA GINGER AMÃ



