

10<sup>th</sup> February, 2025

**BSE Limited** 

1<sup>st</sup> Floor, New Trading Wing, Rotunda Building, P. J. Towers, Dalal Street, Fort, Mumbai - 400 001

BSE Scrip Code: 500302

**National Stock Exchange of India Limited** 

Exchange Plaza, 5<sup>th</sup> Floor, Plot No. C/1, G Block,

Bandra-Kurla Complex, Bandra (E),

Mumbai - 400 051 NSE Symbol: PEL

Sub.: Intimation of Investor Presentation under the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ('SEBI Listing Regulations')

Dear Sir / Madam,

Further to our intimation dated 4<sup>th</sup> February, 2025 and pursuant to Regulation 30 of the SEBI Listing Regulations, please find enclosed herewith the investor presentation to be made to the investors at the 'Axis Capital India Flagship Conference 2025' on 11<sup>th</sup> February, 2025.

The same is also available on the website of the Company at <a href="www.piramalenterprises.com">www.piramalenterprises.com</a>.

Request you to please take the above on record and oblige.

Thanking you.

Yours faithfully, For **Piramal Enterprises Limited** 

**Bipin Singh Company Secretary** 

Encl.: a/a

CIN: L24110MH1947PLC005719



## **Piramal Enterprises**

Results Presentation Q3 & 9M FY25

27 January 2025







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Summary of Q3 FY25 performance



#### Summary (1/4): Q3 FY25 highlights



Headline growth getting stronger

• Total AUM up 16% YoY to INR 78,362 Cr, led by Growth AUM, up 40% YoY & now at 87% of total AUM (FY22: 34%)

75% Retail book

- Retail AUM up 37% YoY to INR 59,093 Cr | Secured at 78% of Retail
- Wholesale 2.0 AUM up 60% YoY % to at INR 8,916 Cr | Avg. ticket size INR 77 Cr

Retail operating performance strengthening

- Stable AUM yield | Fee income increasing to catch up to steady state
- Opex to AUM down 200bps in seven quarters to 4.5%
- Sustained **productivity gains** with a maturing network and widening products reach

Legacy book rundown on track

- Legacy AUM down INR 1,713 Cr QoQ to INR 10,353 Cr | 13% of total AUM vs 21% at end FY24
- Reiterate taking it to <10% of total AUM by March 2025

Strong AIF Recoveries in the quarter

- AIF recoveries of INR 551 Cr including gains of INR 376 Cr | 9M FY25 gains of INR 557 Cr.
- Expect further significant recoveries in Q4 FY25 and FY26

#### Summary (2/4): Q3 FY25 highlights



### Credit costs remain contained

- Retail 90+ DPD at 0.8% (Q2 FY25: 0.7%) | Credit cost steady in all businesses (secured and unsecured) excl. business loans. Increase in business loans led by microfinance (~2% of retail AUM)
- Wholesale 2.0 maintains the 100% collection efficiency
   Growth business credit cost at 1.9% (Q2 FY25: 1.6%) | Overall, GNPA / NNPA ratio at 2.8% / 1.5%

#### **Growth business ROA steady**

• Consolidated Q3 FY25 **PAT** at INR 39 Cr | Pro forma, **Growth business PBT-ROA\*** of 1.4%

### Strong liquidity and Capital position

• Cash and liquid investments of INR 8,277 Cr (9% of total assets) and total capital adequacy at 23.7%

### Receipt of USD 140mn to strengthen B/S

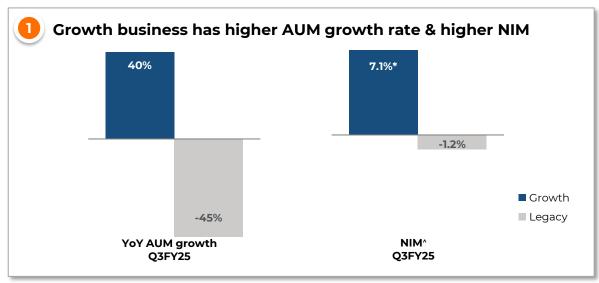
 Further strengthening the balance sheet, deferred consideration of USD 140mn expected in FY26 from 2018 divestment of Piramal Imaging

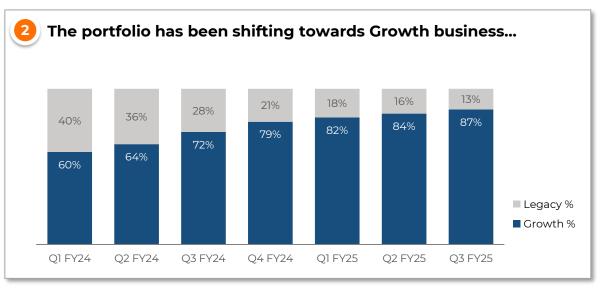
### PEL-PCHFL merger progressing

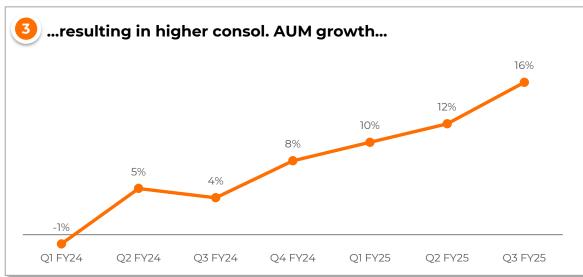
- On 23rd Dec, RBI has advised PCHFL to change the name to Piramal Finance Ltd. and submit the new certificate of incorporation and MoA indicating the new name and the intended business as NBFC-ICC. The application for name change is being processed with ROC.
- We expect to complete the merger process by Sep 2025

## Summary (3/4): Consol. AUM growth & margins continue to improve due to mix shift





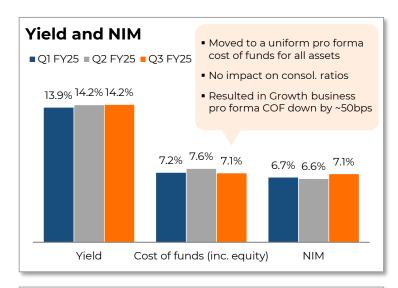


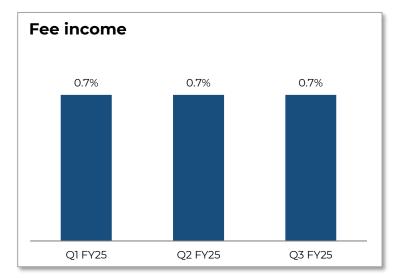


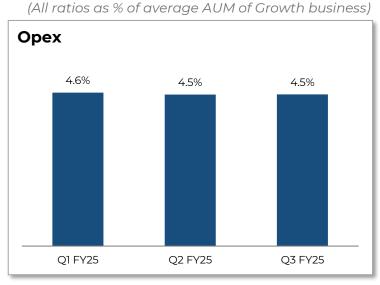


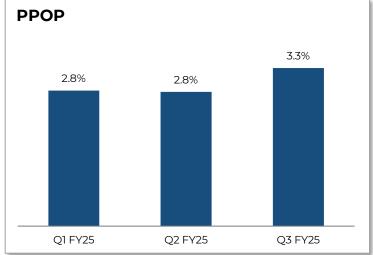
### **Summary (4/4):** Growth business pro-forma profitability\*

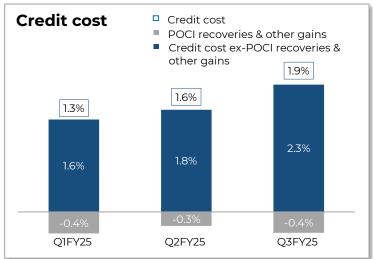


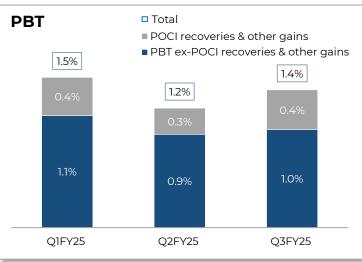














## **Growth business**Retail

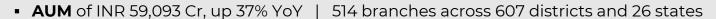


#### **Summary – The Retail story**





Lender at scale



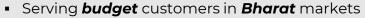
Mortgages (HL + LAP) AUM at INR 40,027 Cr | Up 35% YoY and form 68% of retail AUM



Refer slide 10 & 17



**Diversified product** strategy



- Core offering of secured products HL, LAP and UCL
- Augmented by segmented high-yield products Business Loans, Salaried PL and Digital Loans



**Initiatives and innovation** 

A strong start in the DA & co-lending programs, a key element to our liability side strategy

- Significant headway in raising **cross-selling** as key growth driver
- A transformative year in **digital** engagement, service and collections | Investment in **brand** for the long term



Stable yield - visible fee income expansion

Steady AUM yield (excl. fees) of ~13.5%

• After the Q1FY25 accounting adjustment, Fee income on linear path to catch up the higher steady state level



Steady productivity gains to continue

- Opex to AUM down 200bps in seven guarters to 4.5%
- Maturing branch network and widening product reach raising branch and employee productivity



**Healthy asset quality** 

- Stable portfolio 90+DPD over three years (currently at 0.8%)
- Credit cost steady in all businesses (secured and unsecured) excl. business loans.
- Credit cost increase in business loans led by microfinance (~2% of retail AUM)
- Expect credit cost to remain range-bound, in line with the long-term guidance

Refer slide 11, 17 & 18

Refer slide 11, 12, 13 & 14

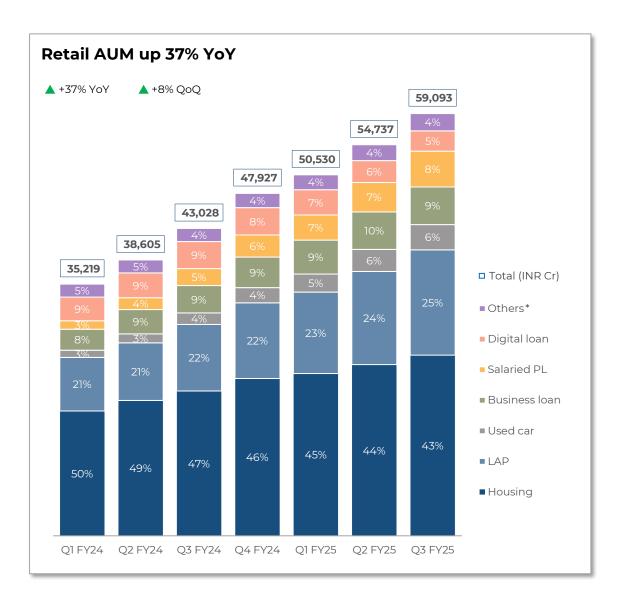
Refer slide 21

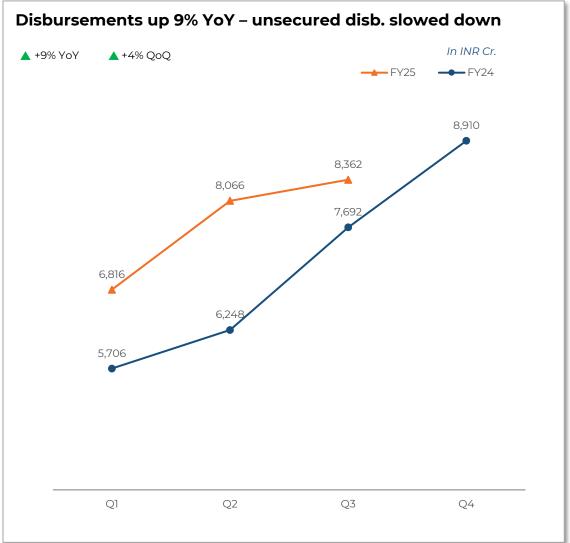
Refer slide 15. 16 & 21

Refer slide 19 & 20

### **Retail – growth across product verticals**







## Customer profile for branch-based acquisition | Investment in Brand building bearing fruits



#### We serve self-employed, modest-income type of customer base

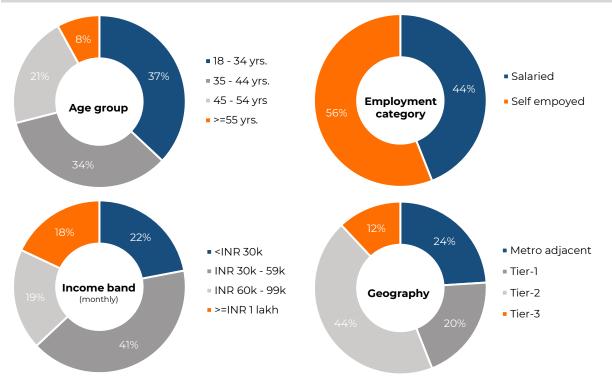








#### Customers acquired through branches represents 91% of total retail AUM

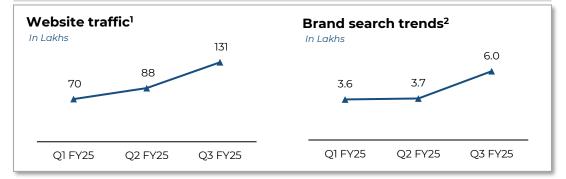


#### Our recent brand campaigns (click on the images to view)

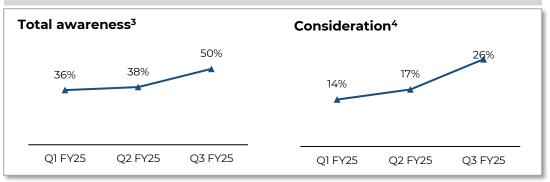




#### Website traffic & brand search quarterly trends



#### Scores received during Brand Health Tracking (BHT) survey



Notes: (1) # of people visiting 'Piramal Finance' website

- (2) # of people searching the brand 'Piramal Finance' on Google platform
- (3) % of people who recalled the brand either unaided or in an aided capacity during BHT survey
- (4) % of people who agreed to consider Piramal Finance for taking any type of loan during BHT survey

## Scaling up new channels for liabilities (DA and co-lending) and assets (CSCs)



**Direct Assignment (DA) and Co-lending** 

Started 7 quarters ago...

INR 5,500 Cr+
Fund raise\* - DA

Started 4 quarters ago...

INR 550 Cr+
Fund raise\* - Co-lending

**Key products** 

Housing loans and LAP

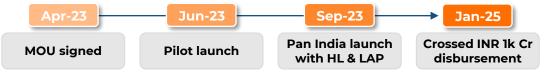


#### **12** DA & Co-lending partnerships

Including the largest PSU bank & two of the top-3 private sector banks

#### **Leveraging Common Services Centres (CSCs)**

- > CSCs are digital service hubs delivering Government-to-Citizen (G2C) e-Services
- > 5.7 lakhs functional CSC across India | 4.5 lakh+ rural & 1.2 lakh+ urban



#### Piramal & CSC partnership

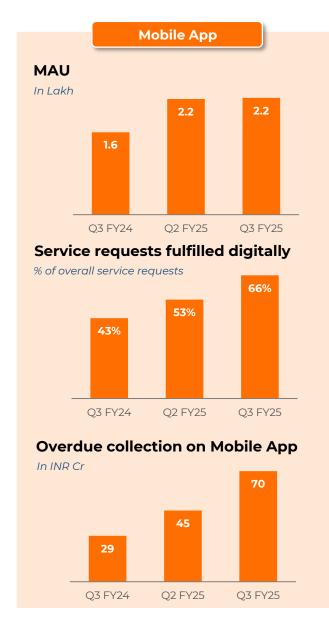


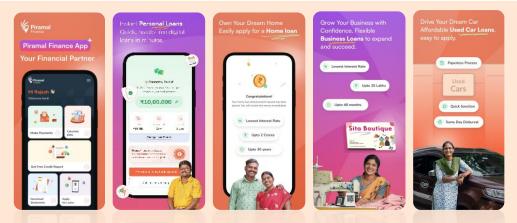


- > 74% of disbursements in tier-2 markets
- > 88% of disbursements are small ticket | Avg ticket size ~INR 10 lakh
- ➤ **16,000+** lead-active VLEs (Village Level Entrepreneurs)
- ➤ Almost entire Piramal network is now active on CSC

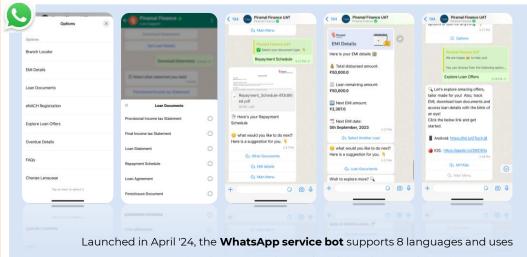
## A transformative year in digital engagement, service and collections



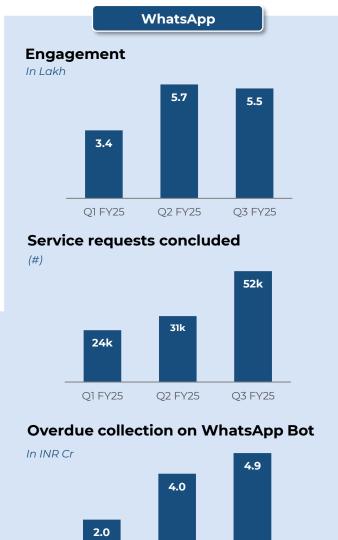




In FY25, Piramal Finance's mobile app received a major upgrade, adding features like last-mile PL disbursal (organic & partnership), advance EMI payments, and third-party products like health insurance



conversational AI, moving beyond traditional menu-driven interactions



Q2 FY25

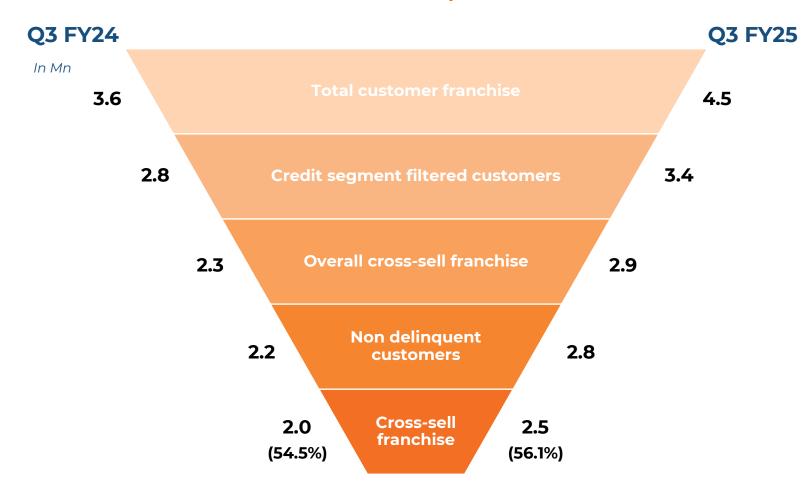
O1 FY25

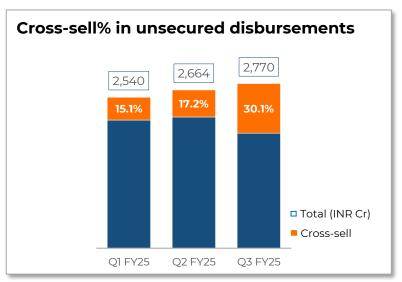
Q3 FY25

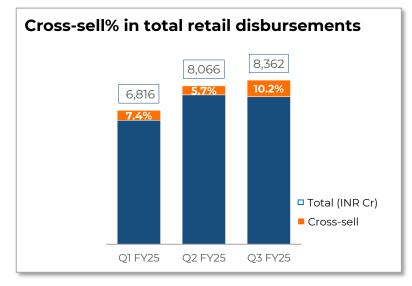
Cross-sell franchise funnel | Focused on raising share of cross-sell in unsecured disbursements



#### Total customer franchise up 24% YoY to 4.5 Mn

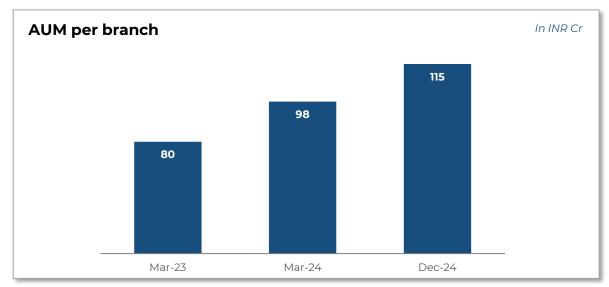


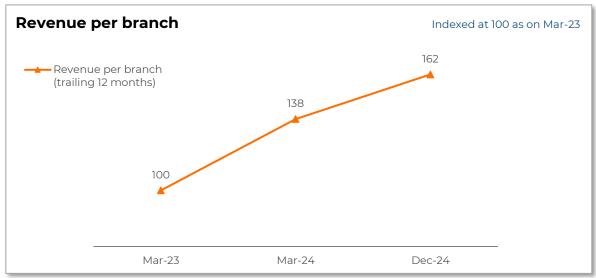


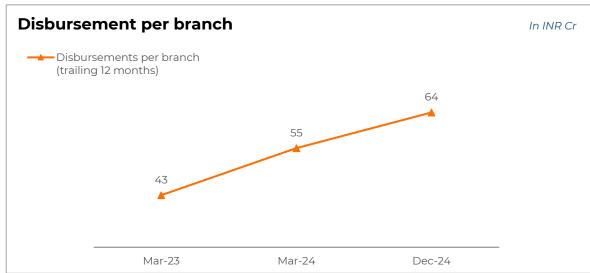


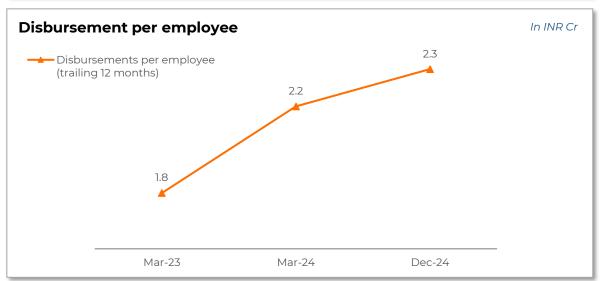
### Branch and employee productivity are steadily improving





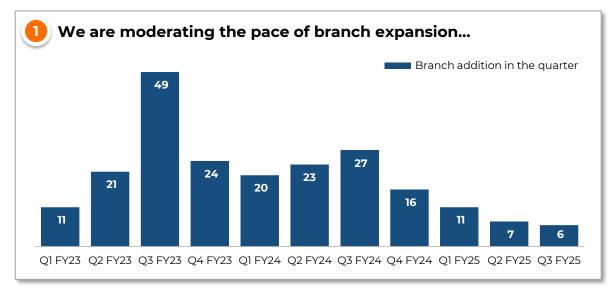


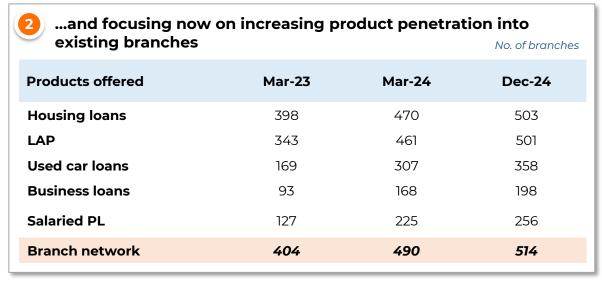


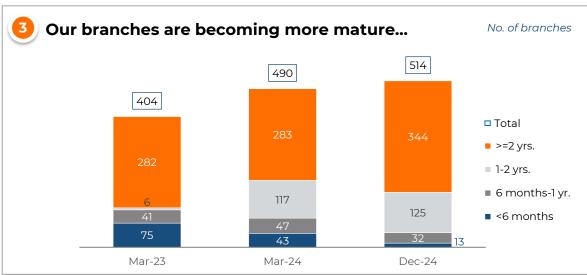


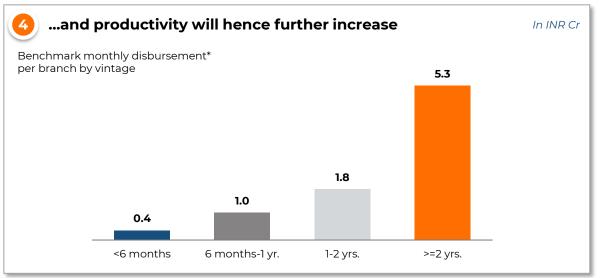
#### Productivity expansion is expected to continue





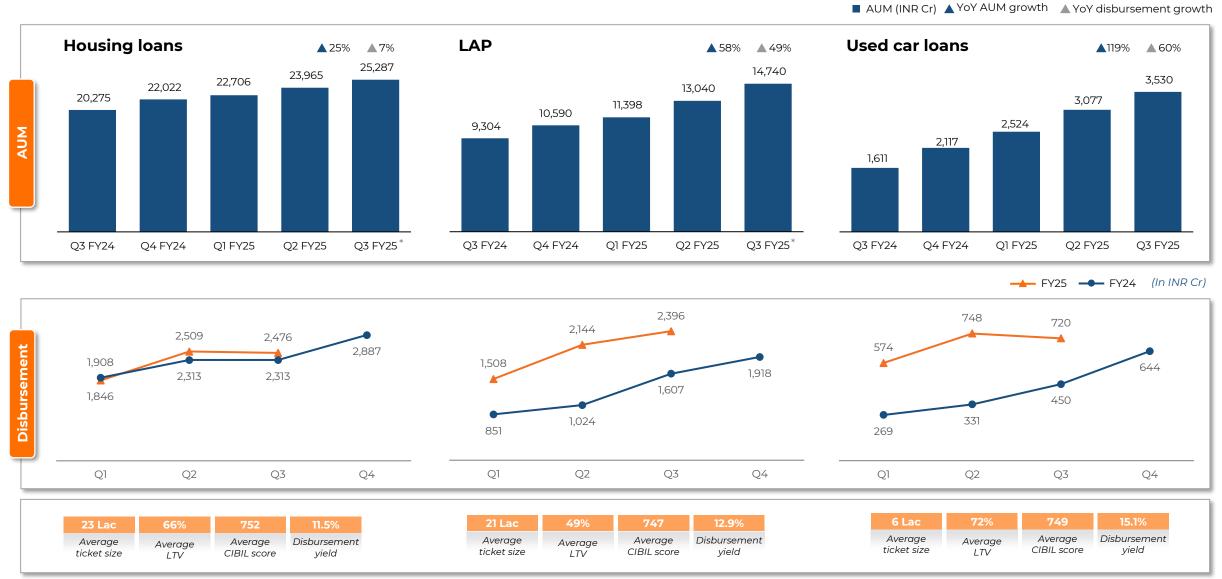






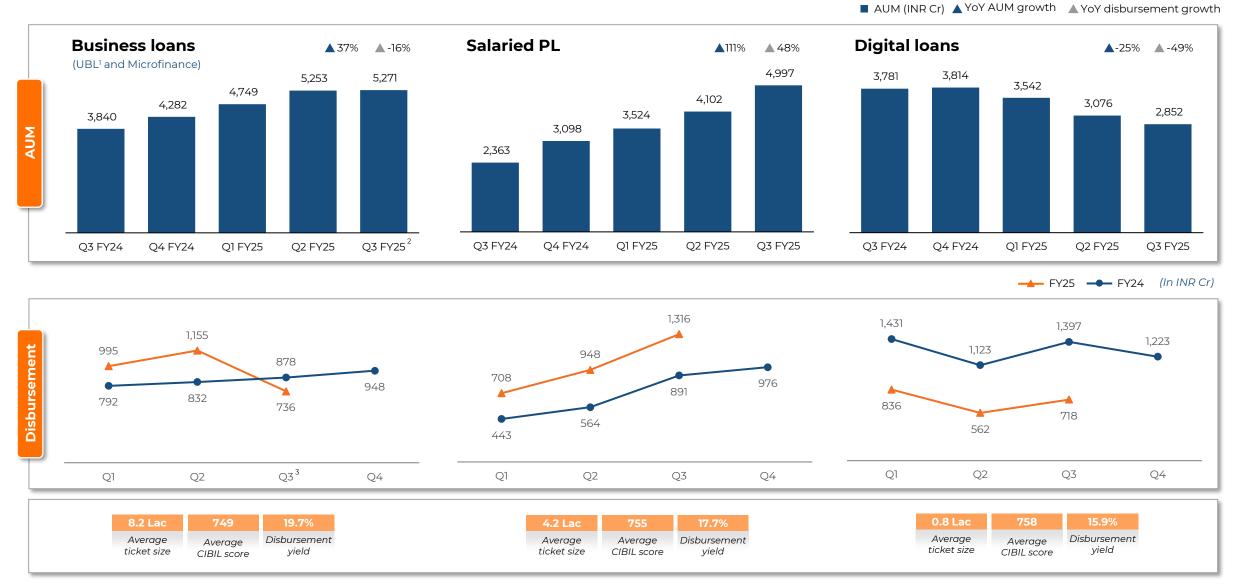
#### Growth momentum in secured products - LAP leading the charge





#### Branch originated business outpacing digital loans





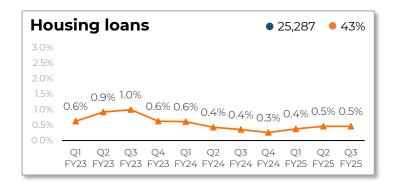
ote: (1) Unsecured business loans

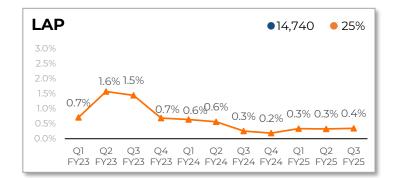
<sup>(2)</sup> In Q3FY25, concluded a co-lending transaction of INR 113 Cr in Business loans

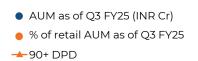
<sup>(3)</sup> Split of Q3FY25 disbursements of INR 736 Cr (Q2FY25: 1,155 Cr): UBL at 639 Cr (Q2FY25: 688 Cr) & Microfinance at 97 Cr (Q2FY25: 466 Cr)

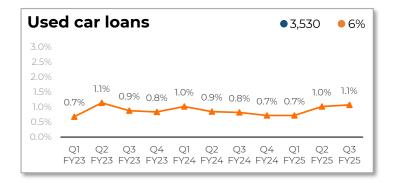
## Retail risk (1/2) – Overall stable 90+ DPD reflecting diversified AUM mix

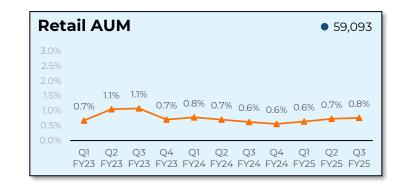


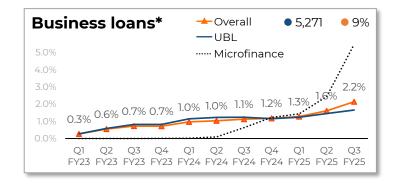


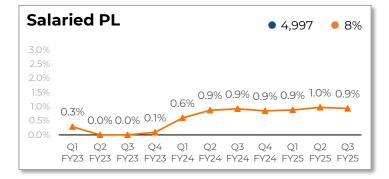


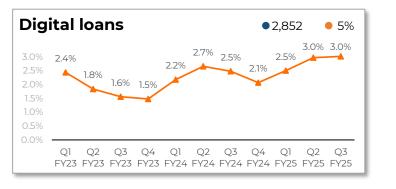






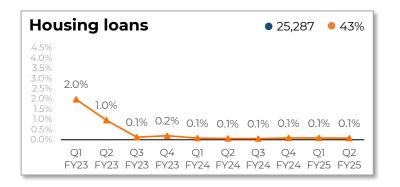


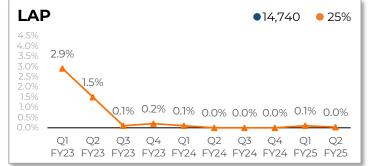




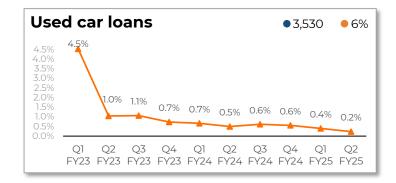
## Retail risk (2/2) – vintage risk\*: steady improvement in quality of new originations

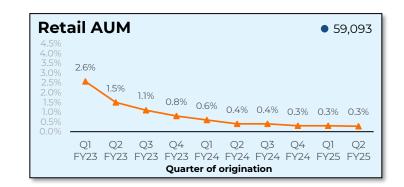


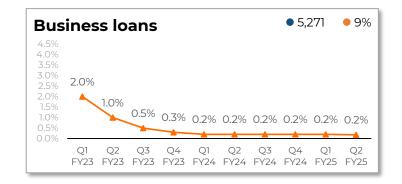


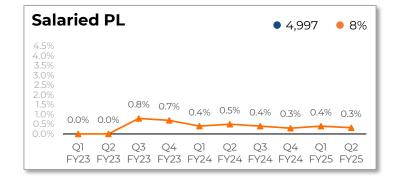


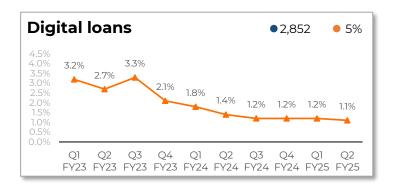
- AUM as of Q3 FY25 (INR Cr)
- % of retail AUM as of Q3 FY25
- → \*30+ DPD at 3 months on book





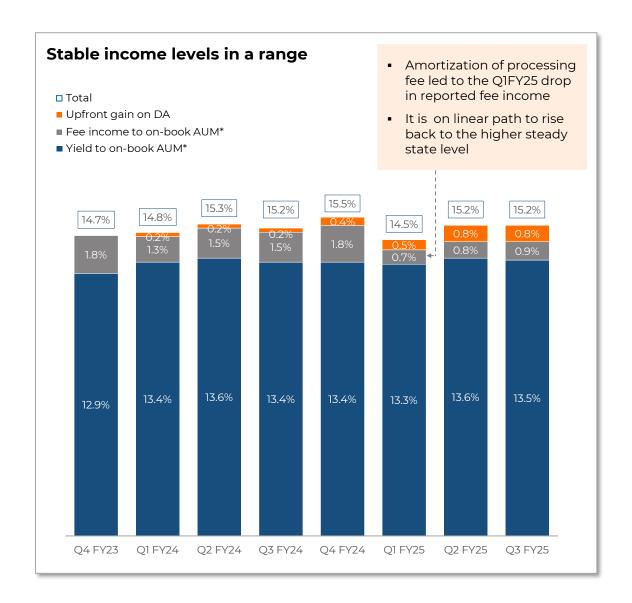


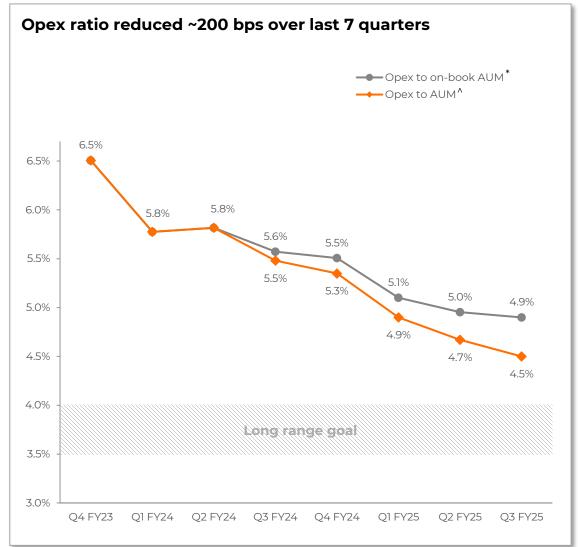




#### Retail: Stable income profile - opex ratios moderating









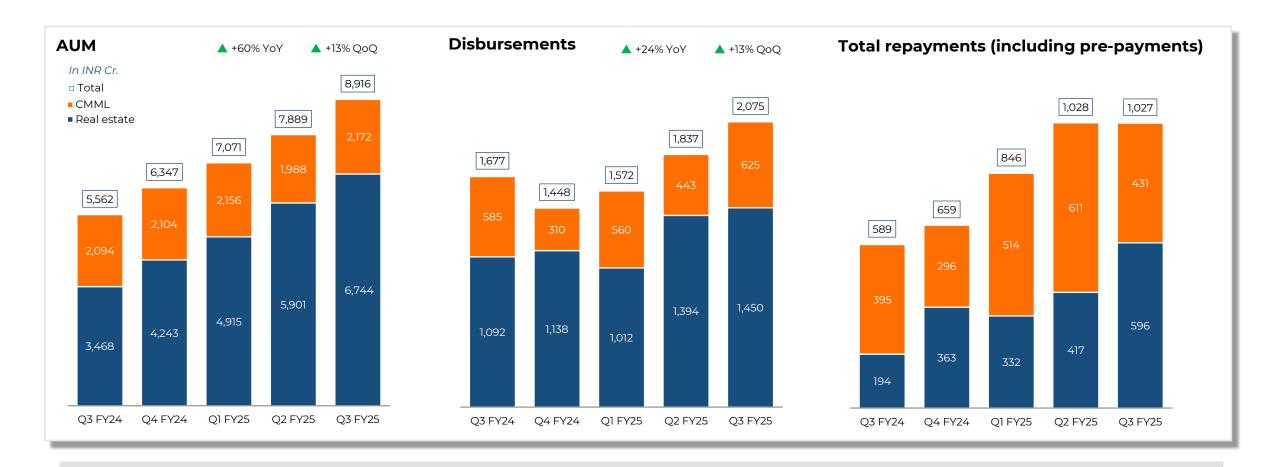
## **Growth business**

Wholesale 2.0



## Wholesale 2.0: Building a diversified and granular book backed by cash flows and assets



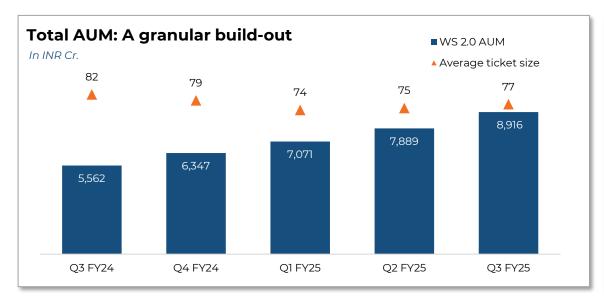


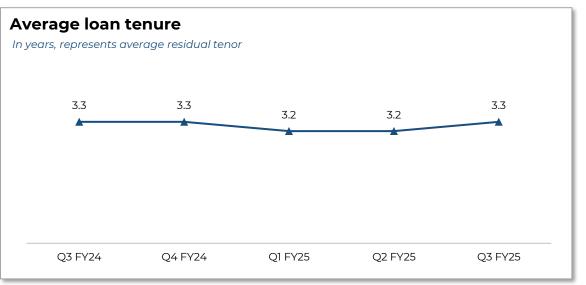
- Performing well, in line with or ahead of underwriting, as reflected in prepayments
- Pre-payments worth INR 732 Cr received in Q3 FY25
- Exited deals worth INR 3.265 Cr in total so far

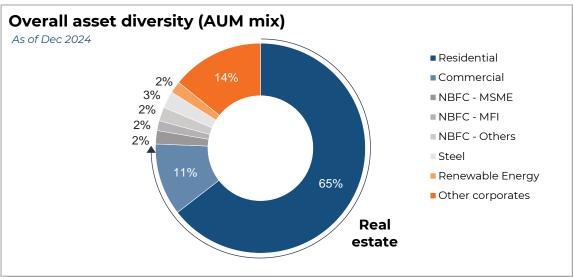
#### Wholesale 2.0: Granular and diversified build-out

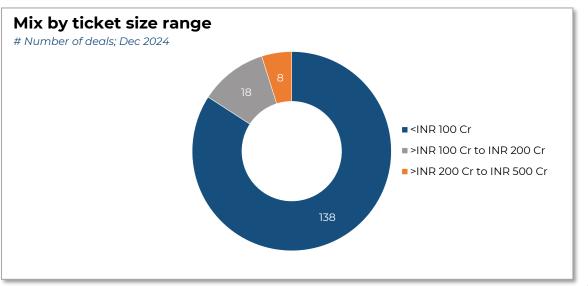


(Charts represents data for outstanding AUM)



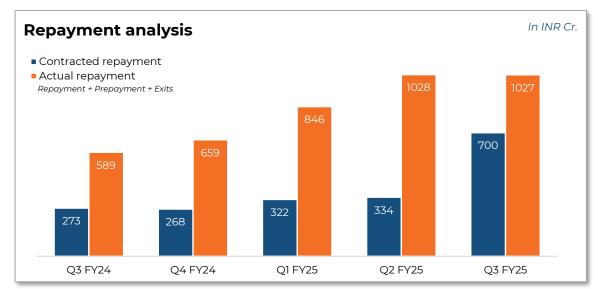


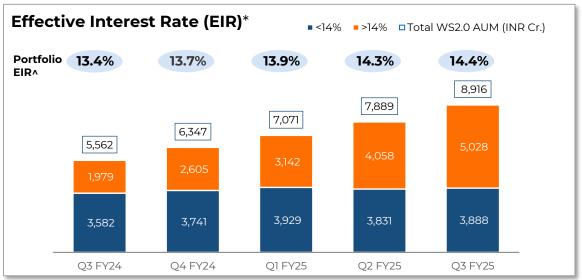


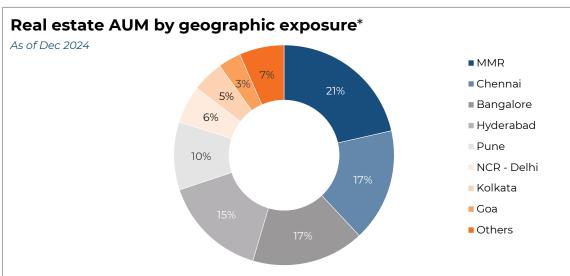


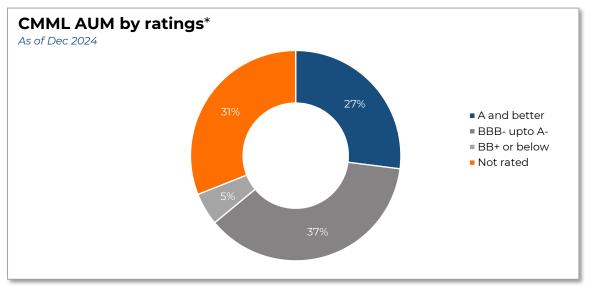
#### Wholesale 2.0: Portfolio analysis











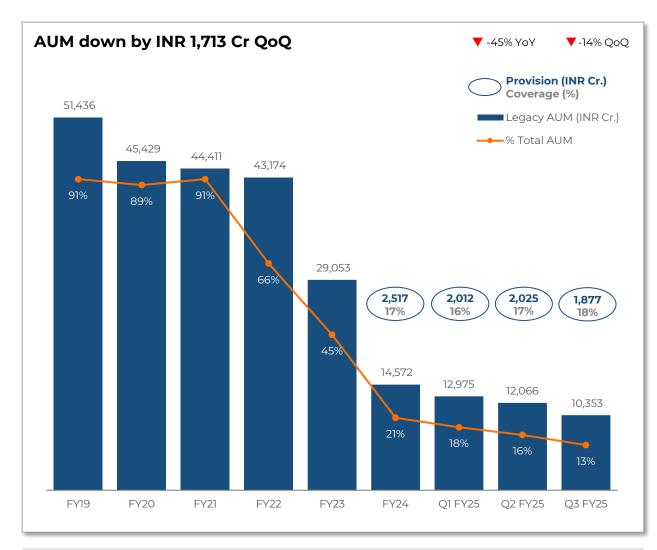


# Legacy (discontinued) business

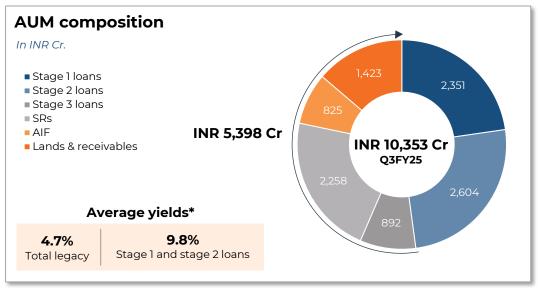


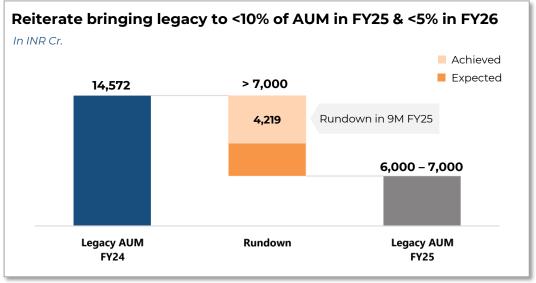
#### Rapidly reducing legacy AUM













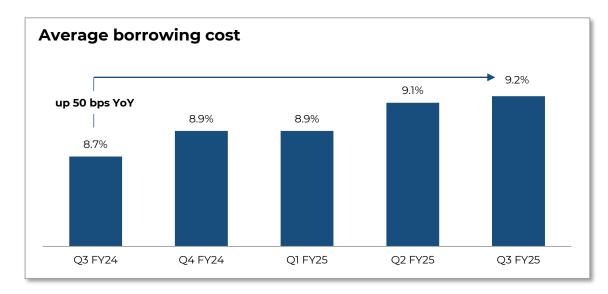
Liabilities

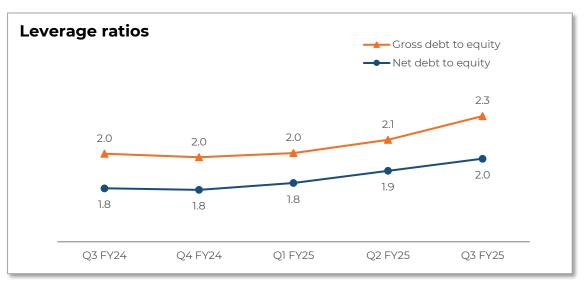


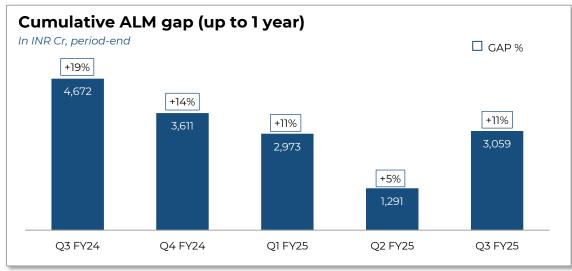
#### **Liabilities management**

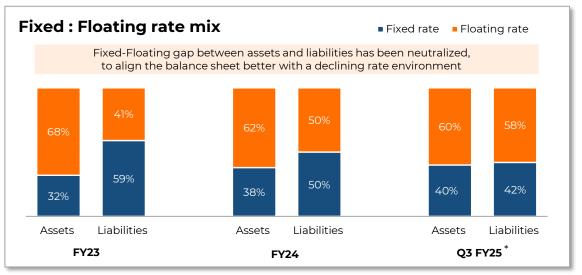


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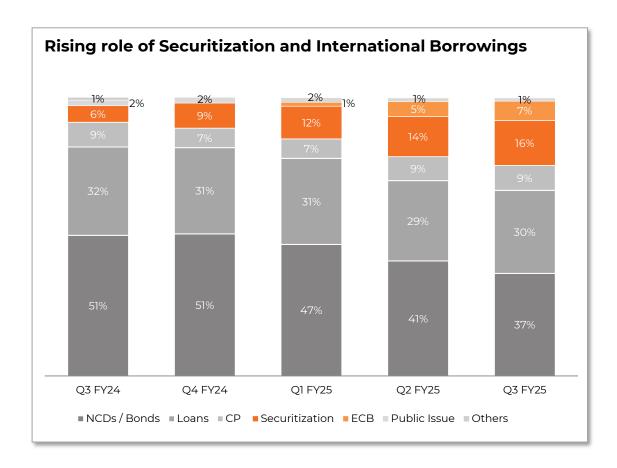


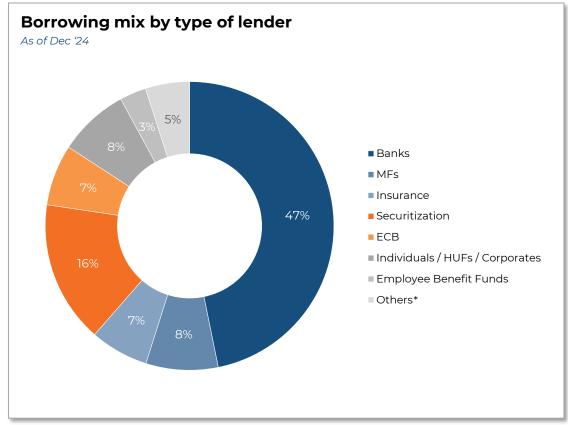


Note: (\*) Liabilities includes fixed rate borrowings of INR 15,710 Cr for Q.3 FY25

#### Diversifying the borrowing mix







Domestic ratings

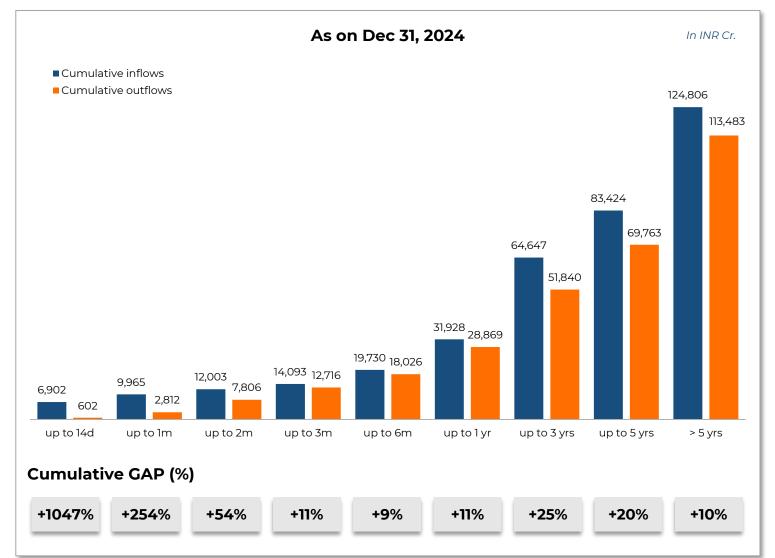
Long term ratings ICRA & CARE: AA Outlook Stable Short term ratings
CRISIL, ICRA, CARE: A1+

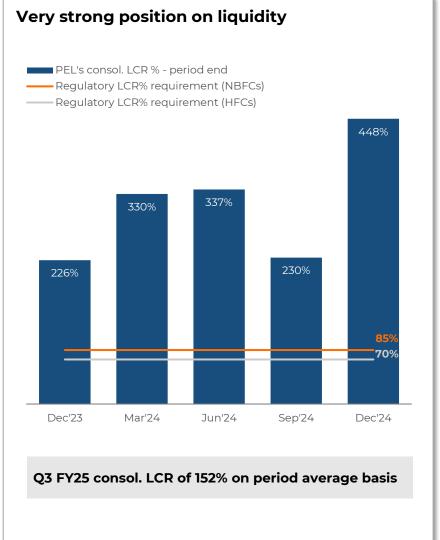
International ratings

S&P: BB-Moody's: Ba3

#### **Asset-liability profile**









**Financials** 



### **Profit and loss statement – consolidated entity**



In INR Cr.

								IIIIINR
Consolidated income statement	Q3 FY25	Q3 FY24	YoY %	Q2 FY25	QoQ %	9M FY25	9M FY24	YoY %
Interest income <sup>1</sup>	2,318	1,953	19%	2,198	5%	6,527	5,478	19%
Less: Interest expense	1,378	1,118	23%	1,317	5%	3,900	3,212	21%
Net interest income (A)	940	835	13%	881	<b>7</b> %	2,627	2,266	16%
Fee & commission	107	155	(31%)	102	5%	318	370	(14%)
Dividend	12	9	31%	32	(62%)	44	99	(55%)
Others	86	88	(2%)	123	(30%)	266	157	70%
Other income (B)	205	251	(19%)	257	(20%)	628	626	0%
Total income (A+B)	1,145	1,086	5%	1,137	1%	3,255	2,892	13%
Less: Operating expenses (Opex)	786	697	13%	741	6%	2,231	1,989	12%
Pre-provision operating profit (PPOP)	358	389	(8%)	396	(10%)	1,025	903	14%
Less: Loan loss provisions & FV loss / (gain)	648	257	152%	317	104%	1,099	634	73%
Less: Shriram FV loss / (gain)	-	-		-		-	(855)	
Less: Goodwill write-off	-	-		-		-	278	
Profit before tax	(290)	132		79		(74)	845	
Add: Exceptional gain / (loss) <sup>2</sup>	376	(3,540)		77		557	(3,604)	
Less: Current & deferred tax	52	(958)		27		147	(774)	
Add: Associate income	5	73		34		46	165	
of which: Alternatives	30	86		52		97	216	
Pramerica Life Insurance	(26)	(14)		(18)		(50)	(51)	
Reported net profit / loss after tax	39	(2,378)		163	(76%)	383	(1,821)	

#### **Link to Data Sheet Q3 FY25**



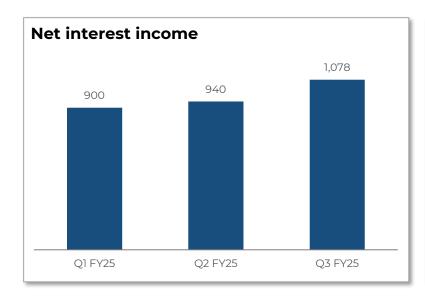
Data from previous quarters now available on our website

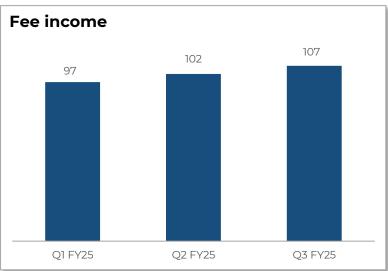
Click here to download the 'Data Sheet Q3 FY25'

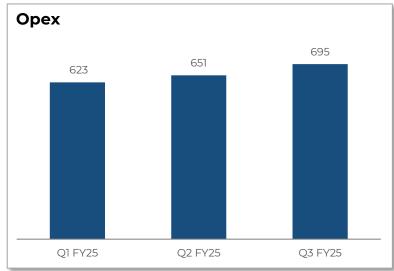


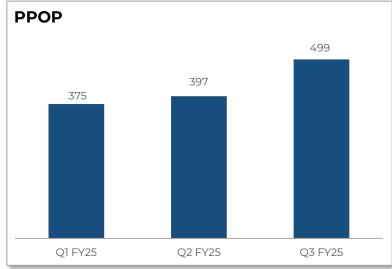
#### **Growth business pro-forma P&L\***

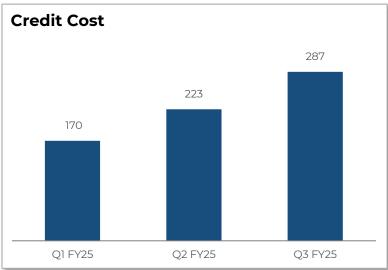


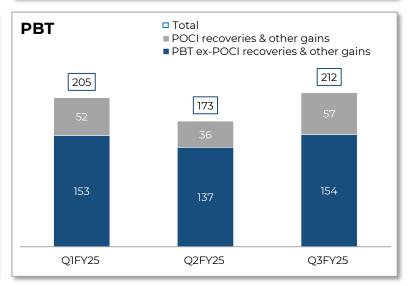












Notes: (\*) Based upon pro forma business wise P&L

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#### **Balance sheet**



Consolidated balance sheet (INF				
Particulars	Q3 FY25	Q2 FY25	Q3 FY24	
<u>Assets</u>				
Cash & liquid investments	8,277	6,039	6,588	
Gross asset under management	72,810	70,720	66,407	
ECL provision	3,102	3,118	2,859	
Net assets under management	69,709	67,601	63,548	
Investments in Shriram group	1,708	1,708	2,278	
Investments in alternatives and others	3,469	3,264	2,658	
Fixed assets	2,666	2,673	2,726	
Net assets / (liability)	3,226	3,192	2,293	
Total assets	89,055	84,478	80,091	
<u>Liabilities</u>				
Net worth	26,924	26,930	26,376	
Gross debt	62,131	57,548	53,715	
Total liabilities	89,055	84,478	80,091	



Total capital adequacy at 23.7% with net worth of INR 26,924 Cr



## **Appendix**



#### **Asset classification: Total assets**



Total assets (INR Cr.)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	66,474	64,041	58,906
Stage 2	3,967	4,085	4,946
Stage 3	1,903	1,973	1,424
Sub-Total	72,343	70,100	65,276
POCI	467	620	1,132
Total AUM*	72,810	70,720	66,408
Total provisions (INR Cr.)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	1,210	1,183	1,052
Stage 2	954	880	1,027
Stage 3	938	1,055	779
Total	3,102	3,118	2,859
Provision coverage ratio (%)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	1.8%	1.8%	1.8%
Stage 2	24.1%	21.6%	20.8%
Stage 3	49.3%	53.5%	54.7%
Total provisions as a % of total AUM	4.3%	4.4%	4.4%
GNPA ratio (%)	2.8%	3.1%	2.4%
NNPA ratio (%)	1.5%	1.5%	1.1%

#### **Asset classification: Growth assets**



Total assets (INR Cr.)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	59,617	55,975	44,934
Stage 2	1,363	1,181	967
Stage 3	1,011	878	681
Sub-Total	61,991	58,034	46,583
POCI	467	620	1,132
Total AUM*	62,457	58,654	47,715
Total provisions (INR Cr.)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	671	622	623
Stage 2	146	136	32
Stage 3	407	336	248
Total	1,224	1,094	903
Provision coverage ratio (%)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	1.1%	1.1%	1.4%
Stage 2	10.7%	11.5%	3.3%
Stage 3	40.3%	38.3%	36.4%
Total provisions as a % of total AUM	2.0%	1.9%	1.9%

## **Asset classification: Legacy assets**



Total assets (INR Cr.)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	6,857	8,067	13,972
Stage 2	2,604	2,904	3,979
Stage 3	892	1,096	742
Total AUM	10,353	12,066	18,693
Total provisions (INR Cr.)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	539	561	430
Stage 2	808	744	995
Stage 3	530	719	531
Total	1,877	2,025	1,956
Provision coverage ratio (%)	Q3 FY25	Q2 FY25	Q3 FY24
Stage 1	7.9%	7.0%	3.1%
Stage 2	31.0%	25.6%	25.0%
Stage 3	59.4%	65.6%	71.6%
Total provisions as a % of total AUM	18.1%	16.8%	10.5%

# Multi-product retail lending platform across the risk-reward spectrum – Q3 FY25



Product Segments	Products	Average disbursement ticket size (INR lakh)	Disbursement yield	Share in disbursements	AUM yield*	Share in AUM^
	Affordable housing					
A Housing	Mass affluent housing	22.6	11.5%	29.6%	11.7%	42.8%
	Budget housing					
Secured MSME (LAP)	Secured business loan  Loan against property (LAP)	20.9	12.9%	28.7%	13.0%	24.9%
Used car loans	LAP plus  Pre-owned car loans	6.1	15.1%	8.6%	15.0%	6.0%
	Microfinance loans	0.6	17.9%	1.2%	17.6%	2.1%
Business loan	Business loans  Merchant BNPL	9.4	20.0%	7.6%	20.2%	6.8%
Salaried PL	Salaried personal loans	4.2	17.7%	15.7%	17.5%	8.5%
Digital loan	Digital purchase finance  Digital personal loans	0.8	15.9%	8.6%	17.7%	4.8%
Total / weighted average		14.7	14.2%		13.6%	

#### Tracking in-line or better than the expectations at the year-start



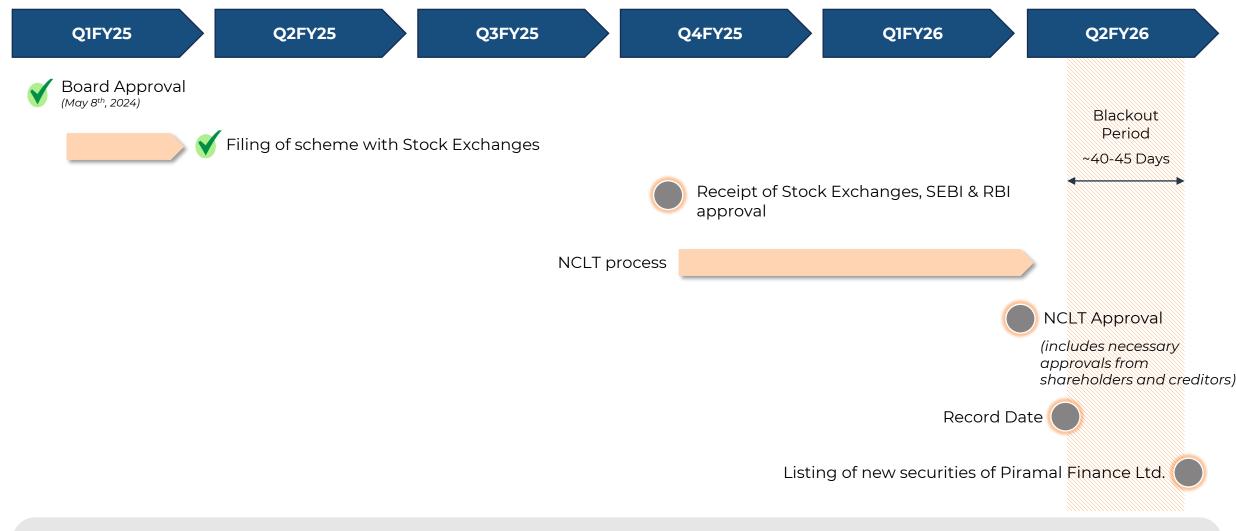
Key metrices	Q4 FY24	Q3 FY25	Q4 FY25E
Total AUM (INR '000 Cr)	<b>~69</b> (+8% YoY)	<b>~78.4</b> (+16% YoY)	<b>~80</b> (~15% YoY)
Legacy (discontinued) AUM (as % Total AUM)	21%	13%	<10%
Retail : Wholesale mix	70:30	75 : 25	75:25
Exit quarter opex to AUM - Growth business	4.9%	4.5%	4.6%

FY28E targets		
Key metrices	FY24	FY28E
Retail growth	49% YoY	<b>26% CAGR</b> (from FY24)
Retail : Wholesale mix	70:30	75 : 25
Total AUM (INR '000 Cr)	<b>~69</b> (+8% YoY)	<b>~150</b> (21% CAGR from FY24)

- Profitability targets ROA of 3.0-3.3% by FY28E
- In addition, assessed carry forward losses of INR 14,513 Cr, provide an **upside potential** to ROA & PAT targets

### **Update: Proposed merger of PEL with PCHFL**





We expect completion of the merger by the quarter ending September 2025

## **Glossary**



Term	Description
90+ DPD delinquency	90 to 180 days DPD (% of average AUM)
ALM Profile	Based on contractual ALM for wholesale and behavioral ALM for the retail portfolio
Average AUM	Average of periodic average on-book AUM
Blackout period	Blackout period pertains to all listed securities of PEL
Borrowing cost	Borrowing cost = interest expense / average interest - bearing liabilities
CMML	Corporate mid market loans
Cost of funds (CoF)	COF = Interest expense / on book average AUM
Credit segment filtered customers	Customer base after removing industry level delinquent behavior
Cross-sell franchise	Customer base after removing low score customers
Cumulative GAP	Cumulative GAP = Cumulative inflows up to 1-year – cumulative outflows up to 1-year
Cumulative GAP (%)	Cumulative GAP (%) = net flows (i.e., cumulative inflows – cumulative outflows) as a % of cumulative outflows
GAP%	GAP% = Net flows (i.e., cumulative inflows – cumulative outflows) as a % of cumulative outflows
Geography	Population considered Tier 1: 40+ lacs, Tier2: 10-40 lacs, Tier3: <10 lacs; metro adjacent locations carved out from tier 1/2/3 for centers in peripheries of metros.
Gross credit cost	Aggregate of stage-wise credit cost for stage 1/2/3 loans & write-off
Growth AUM	It includes Retail AUM and Wholesale 2.0 AUM
LCR %	Liquidity coverage ratio %
MAU	Monthly active users
Net credit cost	Gross credit cost less recoveries from POCI book and other gains
Net interest income (NII)	NII = interest income - interest expense
Net interest margin (NIM)	NIM = net interest income / on book average AUM
Non delinquent customers	Customer base after removing internal defaults
On book AUM	On book AUM excludes DA and co-lending
Overall cross-sell franchise	Customer base after removing minimum seasoning norm with us
POCI	POCI (purchased or originated credit impaired) represents the stressed retail book acquired from DHFL at discounted value.
Retail AUM	It includes POCI, SRs, PTC, DA, co-lending & excludes acquired off-book assets (INR 7,696 Cr as of Q3 FY25) in the nature of DA & PTC as part of the DHFL acquisition
Total customer franchise	It includes existing / past borrowers as well as co-borrowers
Vintage risk	30+ DPD at 3 months on book ( MoB ) mark
Wholesale 2.0	It refers to loans sanctioned under new real estate (RE) and corporate mid market loans (CMML) from FY22 onwards

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Except for the historical information contained herein, statements in this presentation and any subsequent discussions, which include words or phrases such as 'will', 'aim', 'will likely result', 'would', 'believe', 'may', 'expect', 'will continue', 'anticipate', 'estimate', 'intend', 'plan', 'contemplate', 'seek to', 'future', 'objective', 'goal', 'likely', 'project', 'on-course', 'should', 'potential', 'pipeline', 'guidance', 'will pursue' 'trend line' and similar expressions or variations of such expressions may constitute 'forward-looking statements'.

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These risks and uncertainties include but are not limited to Piramal Enterprise Limited's ability to successfully implement its strategy, the Company's growth and expansion plans, obtain regulatory approvals, provisioning policies, technological changes, investment and business income, cash flow projections, exposure to market risks as well as other risks.

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### Dial-in details for Q3 & 9M FY25 earnings conference call



Event details	Location & time	Telephone numbers
	India – 5:00 PM (India standard time)	Universal dial-in +91 22 6280 1264 / +91 22 7115 8165
	USA – 6:30 AM (Eastern time – New York)	Toll free number 1 866 746 2133
	UK – 11:30 AM (London time)	Toll free number 0 808 101 1573
Conference call on <b>27 January 2024</b>	Singapore – 7:30 PM (Singapore time)	Toll free number 800 101 2045
	Hong Kong – 7:30 PM (Hong Kong time)	Toll free number 800 964 448
We r	Online Registration: We recommend to kindly pre-register using this link  Click here to Express Join the Call	To enable the participants to connect to the conference call without having to wait for an operator, please register at the above-mentioned link. You will receive dial in numbers, passcode, and a pin for the concall on the registered email address provided by you. Kindly dial into the call on the Conference Call date and use the passcode & pin to connect to call.

## Thank You

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