zomato

To
Department of Corporate Services,
BSE Limited
Phiroze Jeejeebhoy Towers, Dalal Street,
Mumbai – 400 001

To
Listing Department,
National Stock Exchange of India Limited
C-1, G-Block, Bandra - Kurla Complex
Bandra (E), Mumbai – 400 051

Scrip Code: 543320, Scrip Symbol: ZOMATO
ISIN: INE758T01015

Sub: General Update

Dear Sir/Ma'am,

We would like to submit the attached note from Deepinder Goyal, Managing Director & CEO of the Company.

Please note that while the attached disclosure will not qualify as 'material information', the Company is making this disclosure voluntarily.

The attached information will also be available on the website of the Company i.e. www.zomato.com.

For Zomato Limited

Sandhya Sethia
Company Secretary & Compliance Officer
Place: Gurugram
Date: February 17, 2025

🚀 Introducing Nugget—an AI-native, no-code customer support platform.

Nugget helps businesses scale support effortlessly—highly customizable, low-cost, no dev team needed. No rigid workflows, just seamless automation.

✅ Resolves up to 80% of queries autonomously

✅ Learns & adapts in real-time

✅ Requires zero code

Built over 3 years as an internal tool, Nugget now powers 15M+ support interactions/month for Zomato, Blinkit & Hyperpure. We're now opening it up to businesses worldwide—90% of companies who've seen Nugget have signed up.

🔗 Try Nugget → nugget.zomato.com

📢 Founders: Stuck in a contract with a legacy provider? We'll give you Nugget for free for the remainder of your term. Email us: nugget@zomato.com

Nugget is the first product from Zomato Labs, our incubator for in-house innovations. More exciting launches coming soon! 🚀

Deepinder Goyal

Zomato Limited