

Date: August 08, 2024

To, BSE Limited, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai- 400001 Scrip Code: 544044	To, National Stock Exchange of India Limited, Exchange Plaza, C-1, Block G, Bandra Kurla Complex, Bandra (E), Mumbai – 400 051 NSE Symbol: INDIASHLTR
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Sub: Investor Presentation under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015.

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith a copy of Investor Presentation of the Company on the Unaudited Financial Statements for the quarter ended June 30, 2024.

The above information shall also be made available on the Company's website at <https://www.indiashelter.in/investor-relations>

Request you to take the above information on records.

Thanking you.
Yours faithfully,

For India Shelter Finance Corporation Limited

Mukti Chaplot
Company Secretary and Chief Compliance Officer
Mem. No. 38326

India Shelter Finance Corporation Limited

Registered office – 6th Floor, Plot No 15, Institutional Area, Sector 44, Gurgaon, Haryana-122002

CIN: L65922HR1998PLC042782, Phone No +91-124-4131800

E-mail: customer.care@indiashelter.in, Website: www.indiashelter.in



Investor Presentation

Q1FY25

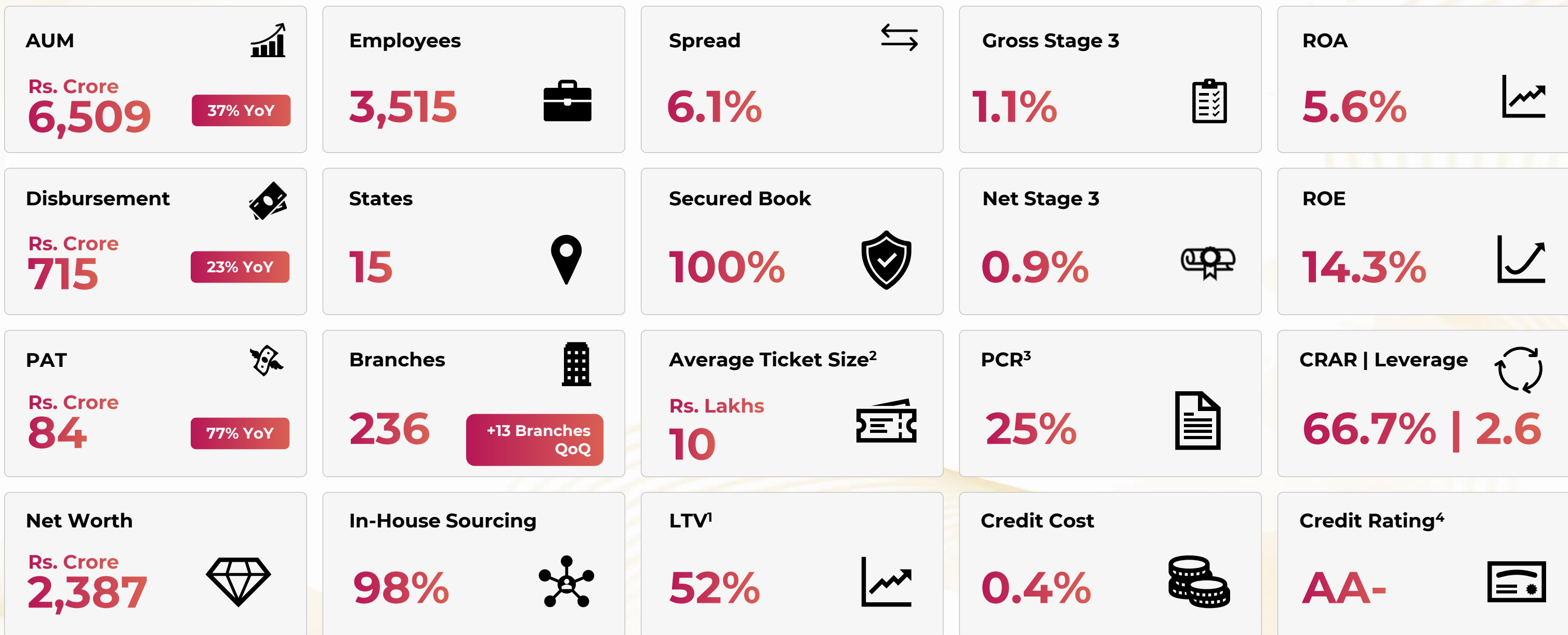


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This Presentation has been prepared by the Company based on information and data which the Company considers reliable, but the Company makes no representation or warranty, express or implied, whatsoever, and no reliance shall be placed on, the truth, accuracy, completeness, fairness and reasonableness of the contents of this Presentation. This Presentation may not be all inclusive and may not contain all of the information that you may consider material. Any liability in respect of the contents of, or any omission from, this Presentation is expressly excluded.

Forward looking statements concerning the Company's future business prospects and business profitability are subject to a number of risks and uncertainties and the actual results could materially differ from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, competition (both domestic and international), economic growth in India and abroad, ability to attract and retain highly skilled professionals, time and cost over runs on contracts, government policies and actions regulations, interest and other fiscal costs generally prevailing in the economy. The Company does not undertake to make any announcement in case any of the forward-looking statements become materially incorrect in future or update any forward-looking statements made from time to time by or on behalf of the Company.

Q1FY25 Snapshot



Investors and Analysts can download the excel factsheet from our [website](#)

1 – On AUM | 2 – On disbursement | 3 – PCR – Stage 3 | 4 – CARE Rating (AA- Stable), IND RA (AA- Stable), ICRA A+ (Positive)

Key Highlights & Executive Summary – Q1FY25

AUM



Rs. Crore ▲ 7% QoQ
6,509 ▲ 37% YoY

ROA



5.6%

Disbursement



Rs. Crore ▼ 4% QoQ
715 ▲ 23% YoY

ROE



14.3%

PAT



Rs. Crore ▲ 7% QoQ
84 ▲ 77% YoY

Gross Stage 3



1.1%

Business Metrics & Expansion

- Delivered AUM growth of **37% YoY** to **Rs. 6,509 Cr**
- Portfolio LTV maintained at **52%**, ATS continues to be at **Rs. 10 Lacs**
- The company continues to deepen its presence by adding **13** new branches in Q1FY25
- Geographic presence stood at **236** locations as of 30th June'24

Operations

- Continues to maintain strong focus on leveraging tech to improve operations, onboarding and customer experience
- Continues to focus on digital operations, company now processes **96%** digital collections, **99%** e-signing of applications

Liquidity & Cost of Borrowing

- In Q1, cost of funds was maintained at **8.8%**
- Comfortable liquidity position, liquidity buffer stood at **Rs. 1,193 Crs** as of 30th June 2024

Operating Efficiencies

- Net Income grew by **54% YoY** to **Rs. 184 Crs** in Q1FY25 as against **Rs. 120 Crs** in Q1FY24
- In Q1, Opex to AUM improved to **4.4%** from **4.8%** in Q1FY24
- In Q1, Cost to Income further improved to **37.8%** from **45.8%** in Q1FY24

Asset Quality

- Gross Stage 3 and Net Stage 3 at **1.1%** and **0.9%** as of 30th June'24 as against **1.0%** and **0.8%** as of 30th June'23
- 30+ DPD at **3.5%** as of 30th June'24
- Credit Cost for the quarter stable at **0.4%**

Profitability

- Profit after tax grew by **77% YoY** to **Rs. 84 Crs** in Q1FY25 as against **Rs. 47 Crs** in Q1FY24
- In Q1, the company delivered annualized RoA of **5.6%** as against **4.2%** in Q1FY24

About the Company

Business Update

Tech, Credit & Risk

Financials

ESG



Who we are

What we do

India Shelter provides affordable home loans and loan against property in Tier 2 and 3 geographies in India.

Focus Segment

Provides home loans to customers from low-and middle-income segments who are building or buying their first homes.

Granular Portfolio with Pan India presence

India Shelter has strong distribution moat with its Pan-India network in 15 states via 236 branches and maintains a granular portfolio with ATS of ~ Rs. 10 Lacs

Rs. **6,509** Crs **86,483**
AUM No of Customers

Deep Vintage

Founded in 2010, India Shelter has a 14-year vintage that results in deep understanding of the segment

Corporate Governance

Strong focus on Corporate Governance, led by diverse Board with extensive experience in various facets of Banking and Finance

Experienced Team

Company is being run by experienced professional management team backed by marquee investors

Tech enabled Underwriting & Risk

Tech backed and tested underwriting and risk management which has remained robust through business cycles

Focus on Underserved Customer Base



AUM Split by Borrower Type (Q1FY25)

70%

First Time Mortgage Borrowers

90%

Tier II & Tier III

76%

LIG + MIG

98%

Women Applicant

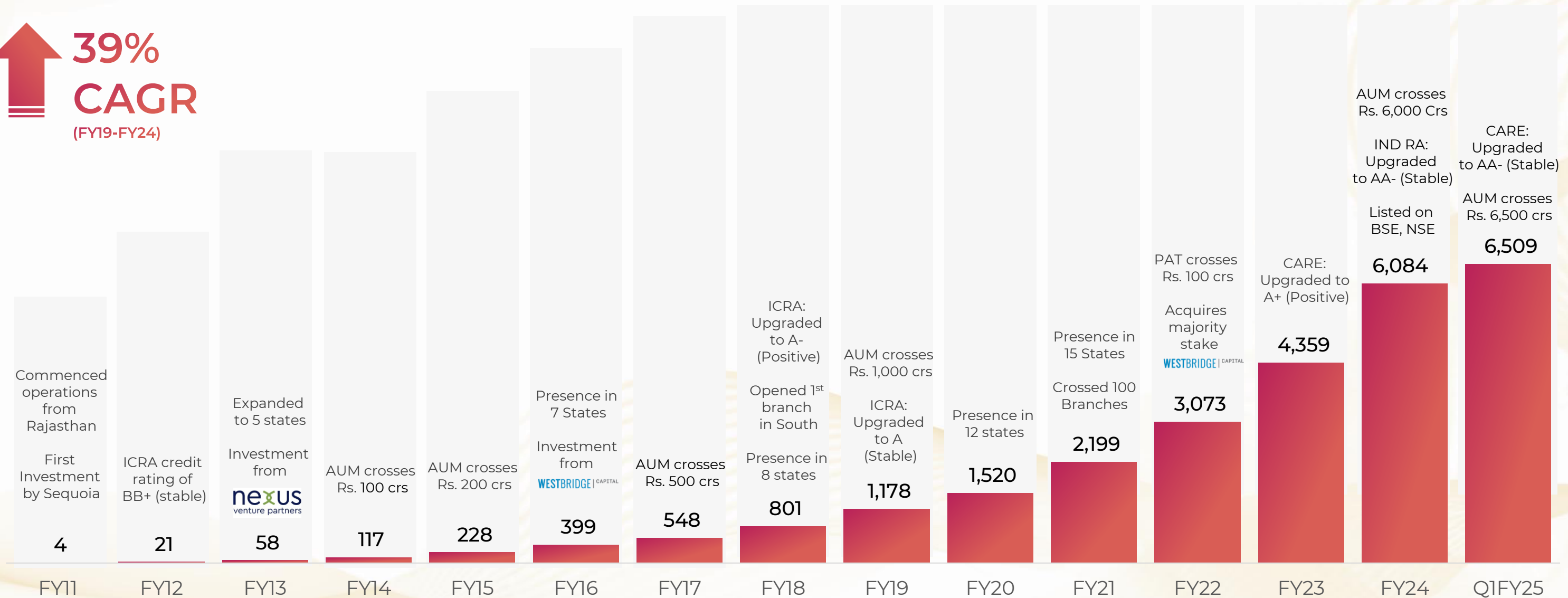
72%

Self-Employed

Growth Journey

AUM (Rs. Crores)

39% CAGR
(FY19-FY24)



Key Success Factors



Experienced Board with Industry Veterans

Chairman



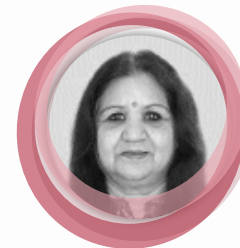
Sudhin Choksey

Ex-MD Gruh Finance
35+ yrs of BFSI experience
Nominee Director

Independent Directors



Parveen Gupta
Ex-MD SBI



Rachna Dikshit
Ex-Regional
Director RBI



Savita Mahajan
Ex-Dean ISB



Thomson Thomas
Ex-CIO HDFC Life

Nominee Directors



Sumir Chadha
Co-Founder WestBridge



Shailesh Mehta
Ex-Chairman Providian

Management



Rupinder Singh
MD & CEO

Professionally Managed Company

Experienced Management Team with Strong Alignment of Interest with 9% ESOP Pool



Rupinder Singh

MD & CEO

20+ yrs of experience
Ex-Cholamandalam



Ashish Gupta

CFO

18+ yrs of experience
Ex-Satin Micro Finance



Sharad Pareek

CRO

22+ yrs of experience
Ex-Poonawalla Fincorp



Nilay

CHRO

22+ yrs of experience
Ex-Standard Chartered



Aman Saini

National Business Head

20+ yrs of experience
Ex-Cholamandalam



Nitin Goel

Head Credit Policy

18+ yrs of experience
Ex-Cholamandalam



Ravinder Dhillon

Head - Collections

20+ yrs of experience
Ex-Cholamandalam



Rohit Gaur

Head Product & Strategy

20+ yrs of experience
Ex-Cholamandalam



Abhinav Arya

CIO

17+ yrs of experience
Ex-Shubham Housing

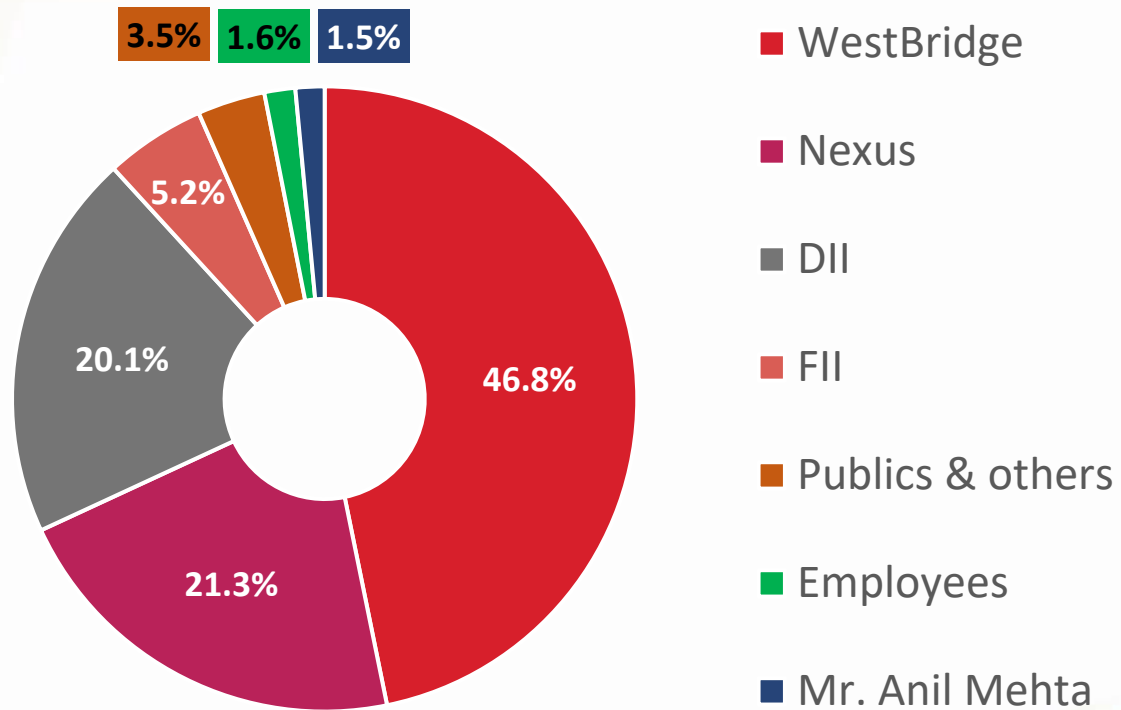


Mukti Chaplot

CS & Compliance

10+ yrs of experience
India Shelter

Shareholding Pattern



280+ employees are covered under ESOP program, comprising:
~21% of the employees excluding frontline staff

Key Institutional Investors

Investor	% Holding
WestBridge Capital^	46.8%
Nexus Venture Partners^	21.3%
Quant Mutual Fund*	2.7%
Axis Mutual Fund*	2.6%
Madison^	2.6%
Nippon Mutual Fund*	2.4%
SBI Life	1.9%
Franklin Templeton Mutual Fund*	1.6%
Goldman Sachs India Equity#	1.1%
Mirae Mutual Fund*	1.1%
UTI Mutual Fund*	1.0%
ICICI Prudential Life	0.9%
Massachusetts Institute of Technology^	0.8%
Edelweiss Mutual Fund*	0.6%
Steinberg	0.6%
Think India Opportunities Fund	0.5%



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ESG



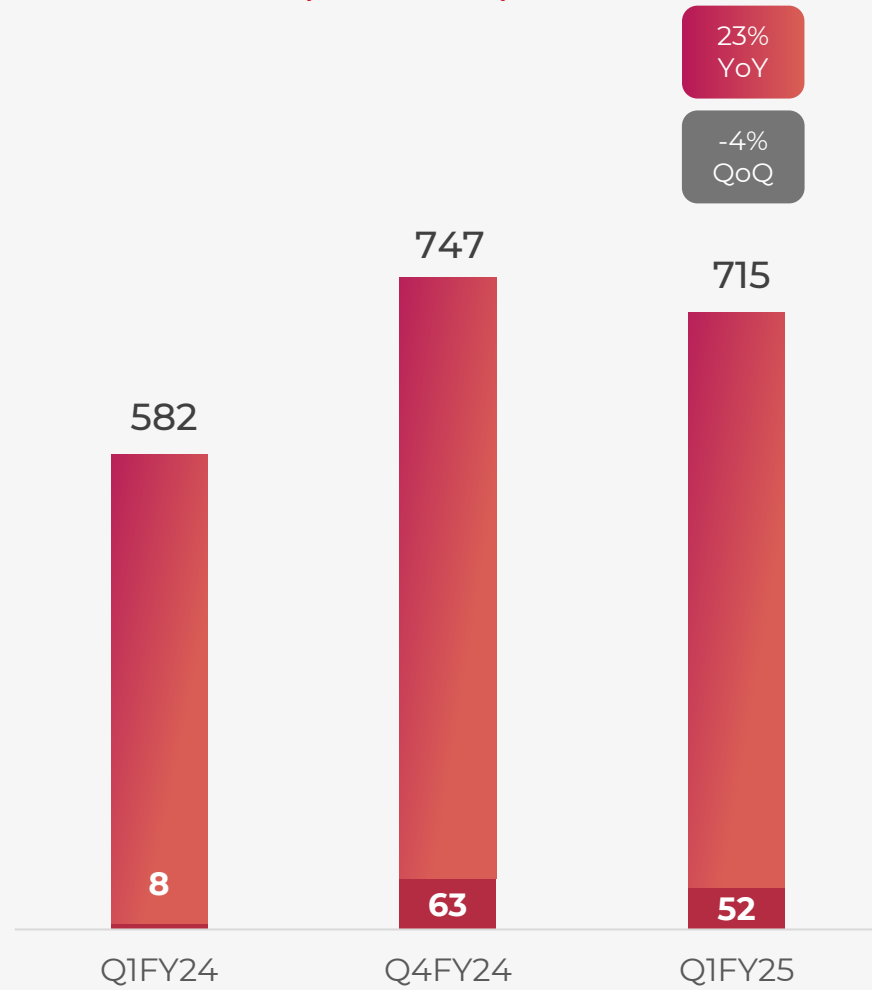
Industry Dynamics

Segment	Income Profile (Rs. Lakh)	Housing Shortage (mn units)	Avg. Ticket Size (Rs. mn)	Value of Units (Rs. tn)	LTV (%)	Credit Penetration (%)	Aggregate Loan Demand (Rs. tn)
EWS	Up to 3	45	0.75	34	40%	40%	5
LIG	3 to 6	50	2.0	100	50%	80%	40
MIG & Above	6 and above	5	8.0	40	65%	85%	22
Total		100		174			68

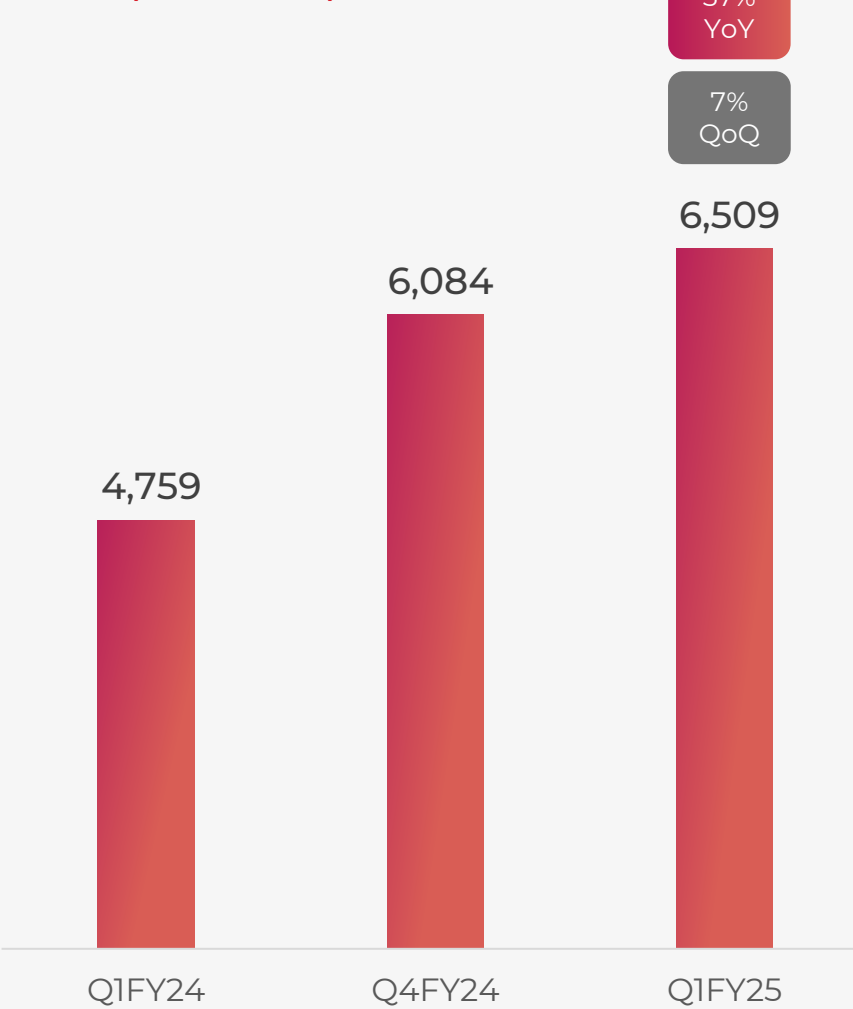
- Potential demand for housing by 2022 was pegged at 100m units as per the Reserve Bank of India's Report¹
- LIG and EWS account for 95% of the shortage while MIG and above account for the remaining 5%
- Total demand to fulfil the entire shortage in value terms is estimated ~Rs. 174 tn
- Considering avg. credit penetration across segments, aggregate loan demand is estimated ~Rs. 68 tn
- Aggregate loan demand from EWS & LIG segment is estimated at Rs. 45 tn
- Loans outstanding from Affordable Housing is pegged at Rs. 11.5 tn as of FY23, which is expected to grow by 57% and reach Rs. 18 tn by FY26
- Mortgage to GDP ratio improved to 12.3% in FY23 from 6.7% in FY10, but it is still lower than that in several other emerging and developed economies

Robust Growth With Profitability

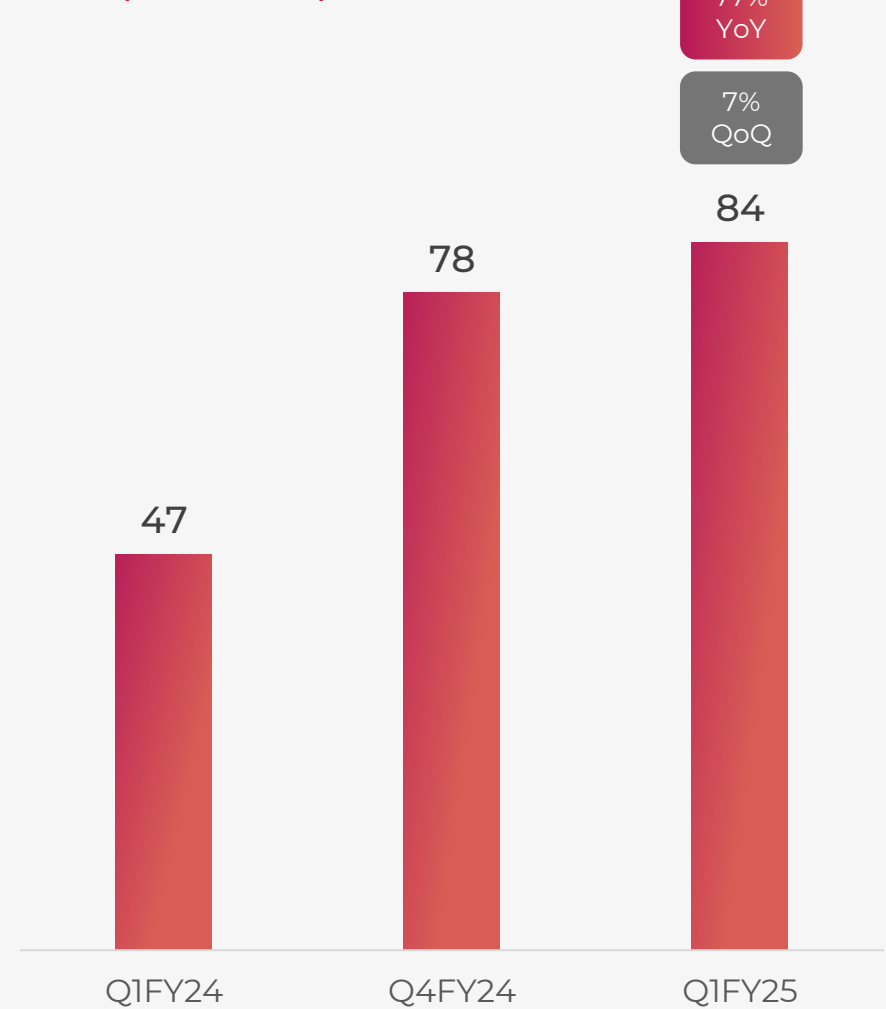
Disbursement (Rs. Crores)



AUM (Rs. Crores)



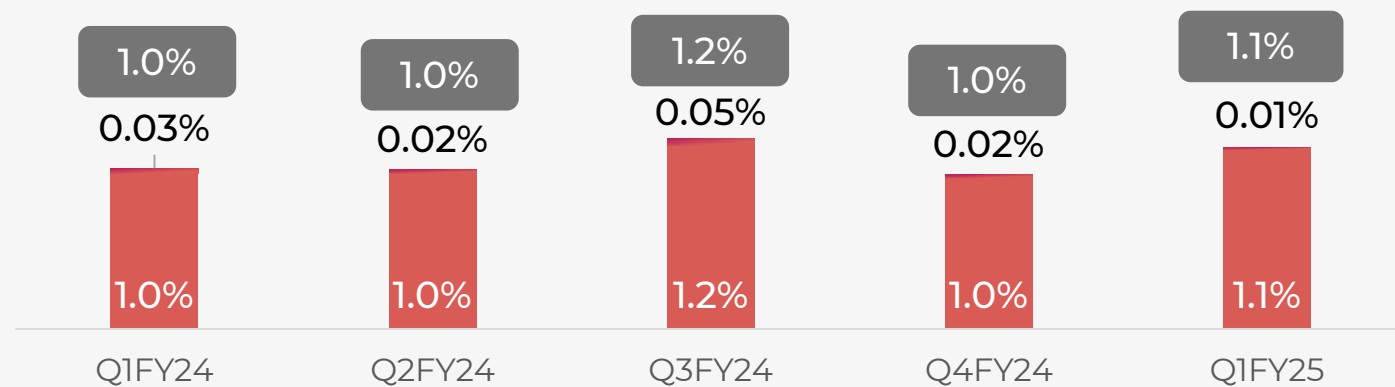
PAT (Rs. Crores)



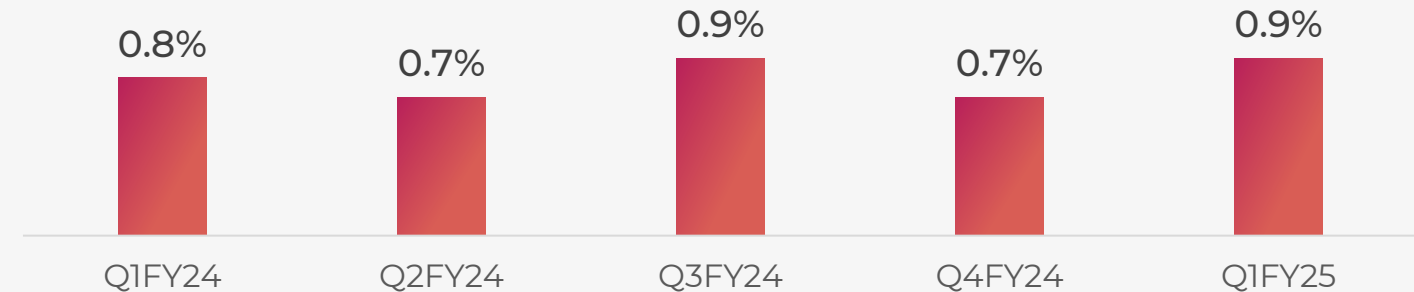
Consistent Asset Quality

Stage 3/ GNPA (%)

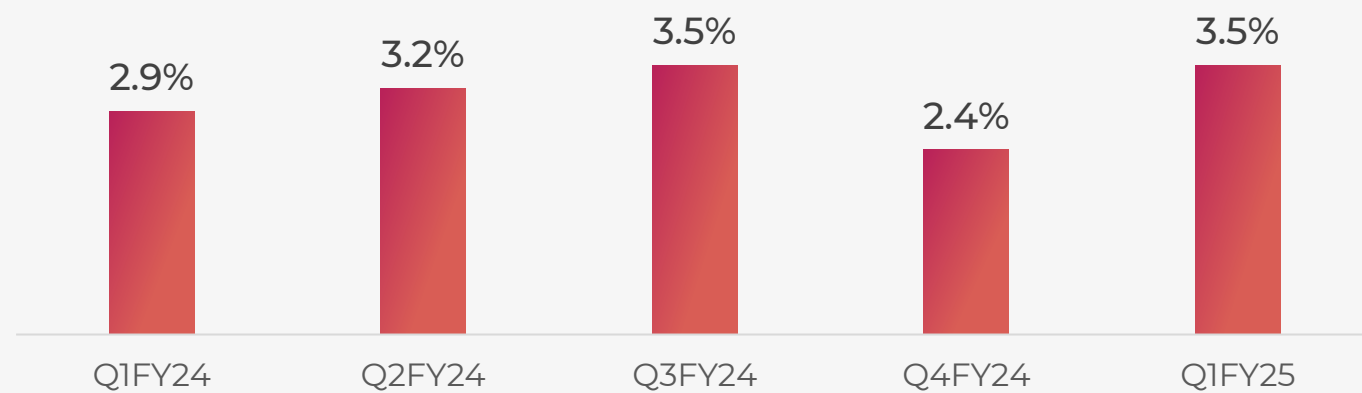
■ DPD above 90 ■ DPD upto 90



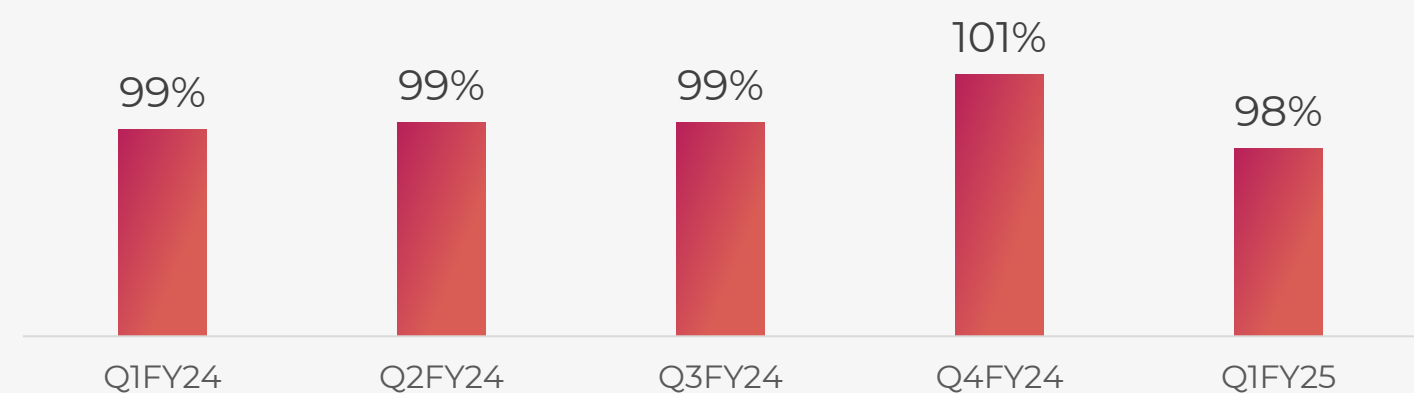
Stage 3/ NNPA (%)



30+ DPD (%)

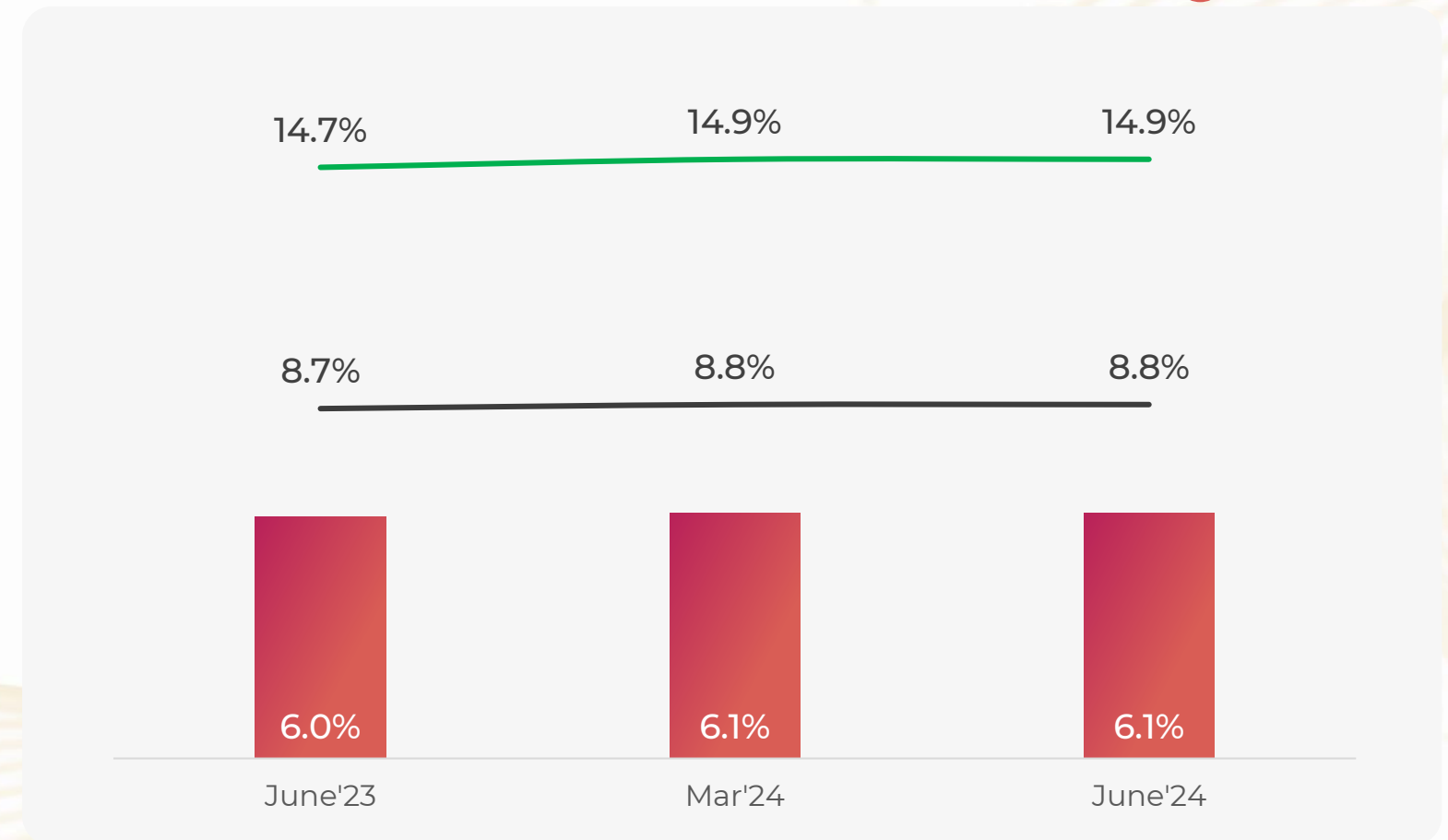


Collection Efficiency (%)



Maintaining Spreads

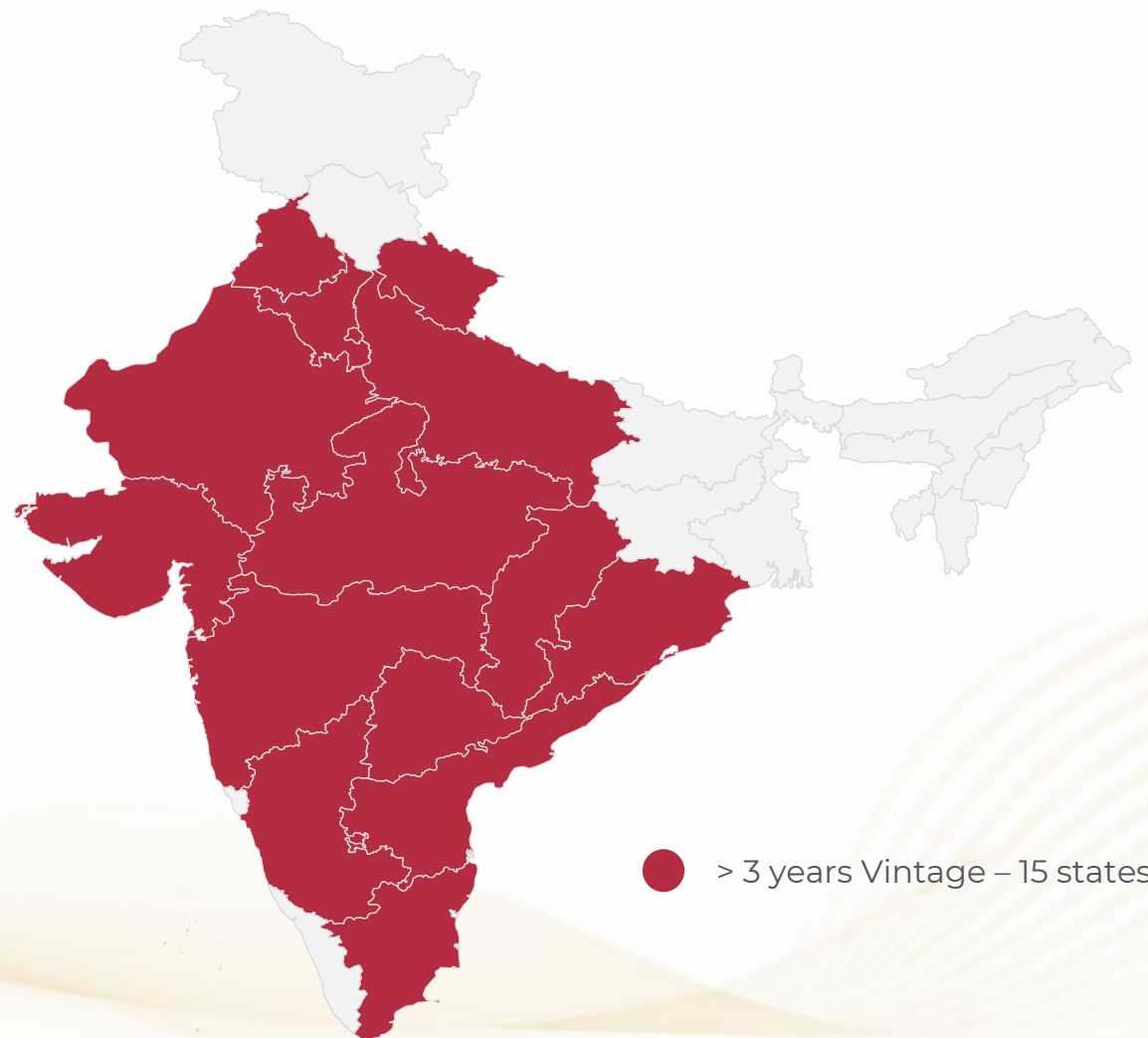
Yield COF Spread



- Cost of Funds (COF) maintained at 8.8% as of June'24
- Marginal Cost of Funds for Q1FY25 is at 8.8%

Extensive Pan-India Distribution Network

Geographically Diversified with Contiguous Expansion



Scope for Operating Leverage (Vintage-wise AUM/ branch, June-24)

Branch Vintage	No of Branches	AUM (Rs. Crs)	AUM /Branch Q1FY25	AUM /Branch FY21
Up to 1 year	41	222	5	1
1 to 3 years	72	1,248	17	14
More than 3 years	123	5,039	41	30
Total	236	6,509	28	19

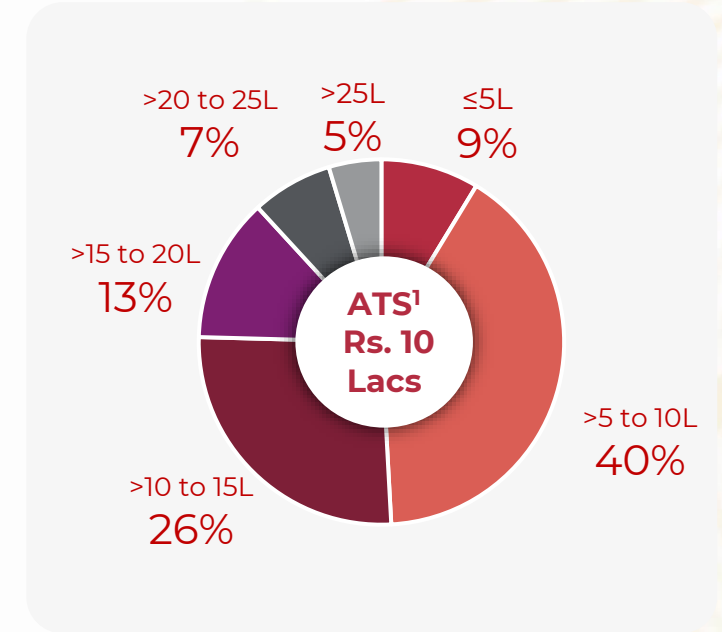
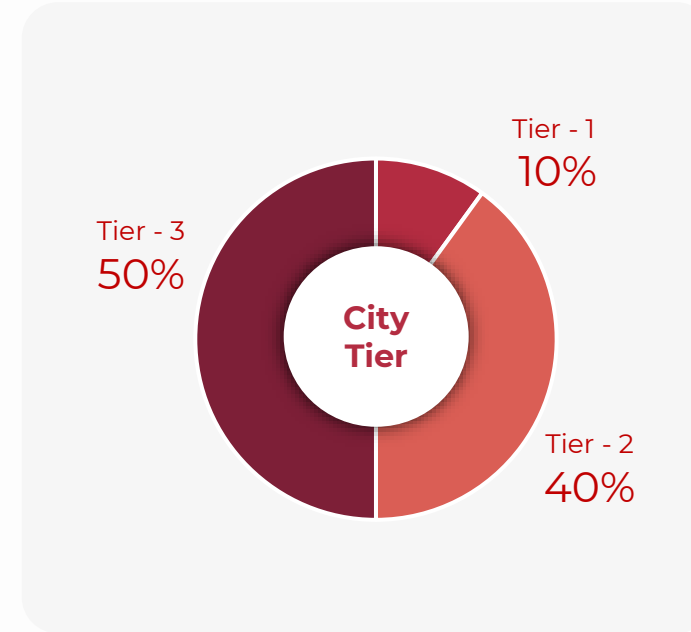
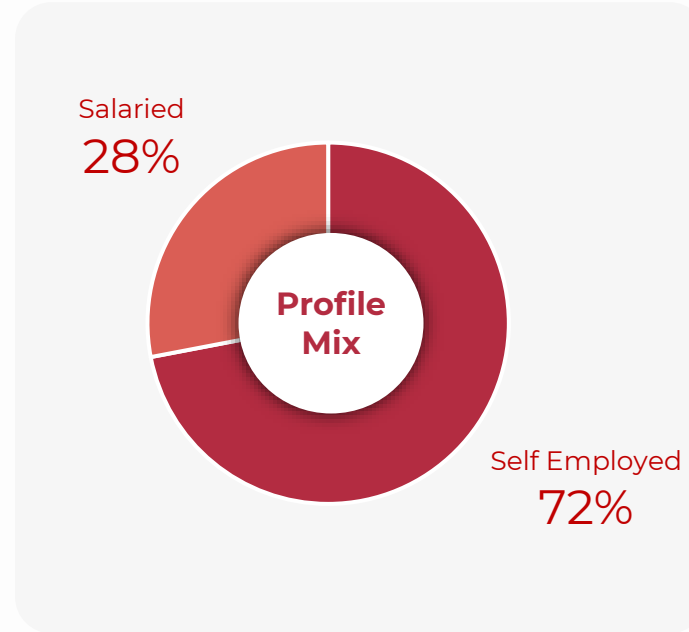
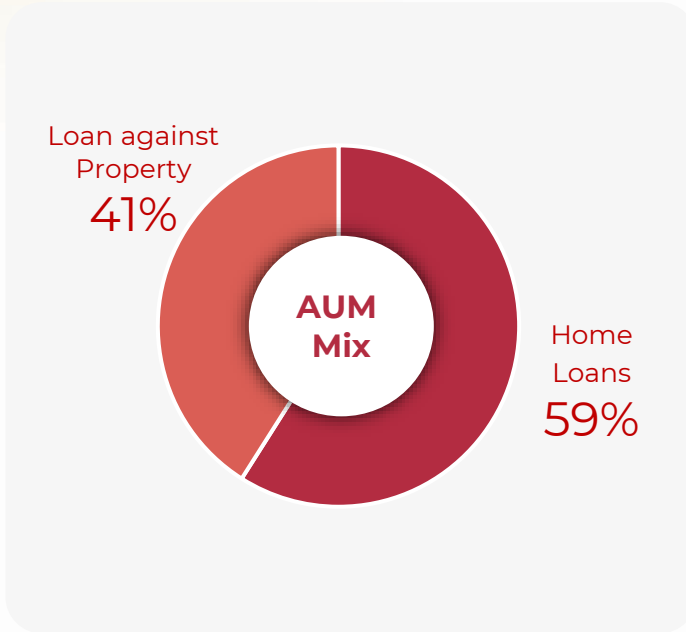
Low AUM concentration

(State - wise Portfolio Break-up, AUM %)

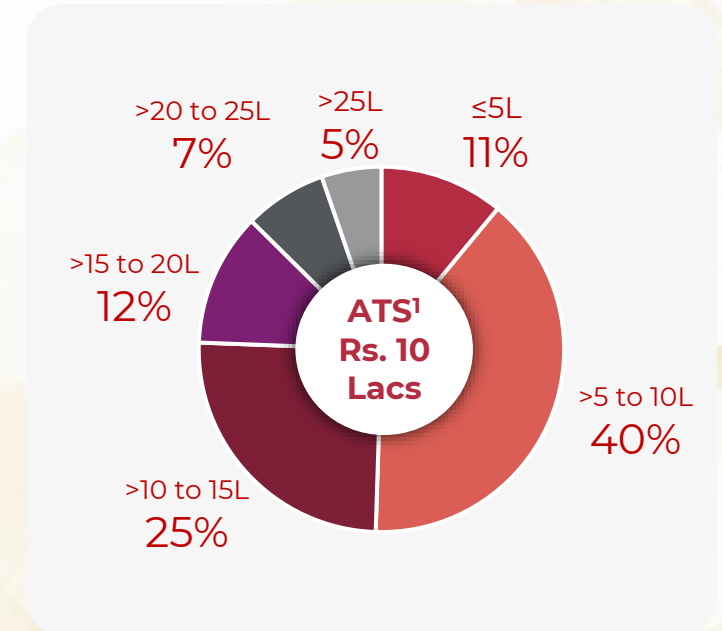
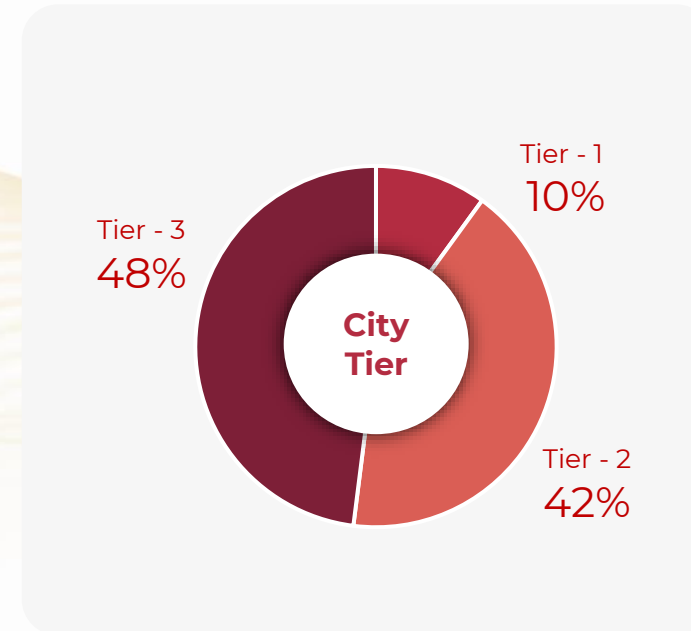
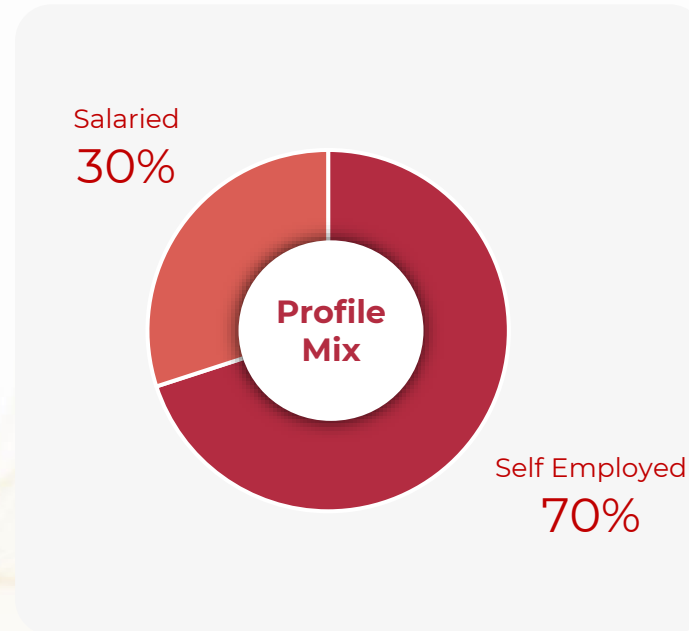
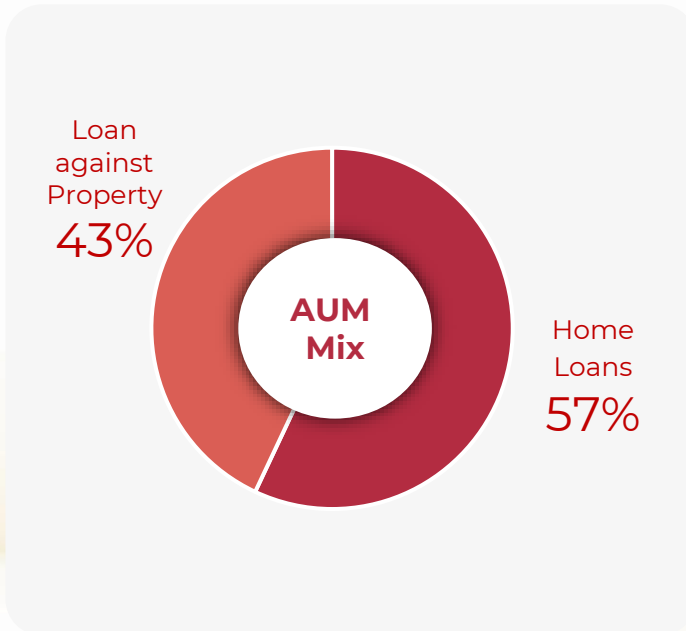
Particulars	Branches	June'24 (%)	Mar'18 (%)
Rajasthan	67	31%	41%
Maharashtra	32	17%	20%
Madhya Pradesh	28	12%	25%
Uttar Pradesh	20	7%	2%
Karnataka	15	7%	-
Gujarat	18	6%	8%
Tamil Nadu	18	5%	-
Others (8 states)	38	14%	4%
Total	236	100%	100%

Customer & Portfolio Demographics

June 2024



June 2023



1 - ATS on disbursement

About the Company

Business Update

| Tech, Credit & Risk

Financials

ESG



Robust Underwriting and Risk Management

In-house BRE for analyzing 100+ fields for customer and collateral evaluation

Customer Assessment

- ✓ Background and Business Vintage
- ✓ Neighbor & Reference Check
- ✓ Credit Bureau
- ✓ Lifestyle Indicators

Cash Flow Assessment

- ✓ Business Discussion at Customer Premise
- ✓ Household visits for triangulation of income, expenses and savings
- ✓ Bank Statement Analysis
- ✓ Discussion on End-Use

Collateral Evaluation

Collateral Valuation

- ✓ Identification and Occupancy
- ✓ Geo-tagging / Radial Variances
- ✓ Local bylaws
- ✓ Marketability

Legal Evaluation

- ✓ Title check – Legal Opinion
- ✓ Encumbrance – Title Search
- ✓ Docs. authenticity – Legal Vetting

Controls in Place

Risk Management Process

- ✓ In-house Business Rule Engine
- ✓ Centralized Risk Containment Unit
- ✓ Centralized Credit and Hindsight Control Unit
- ✓ Maker Checker at Critical Processes
- ✓ Every applicant/ co-applicant must visit branch



52%
LTV¹



47%
FOIR



98%
SORP

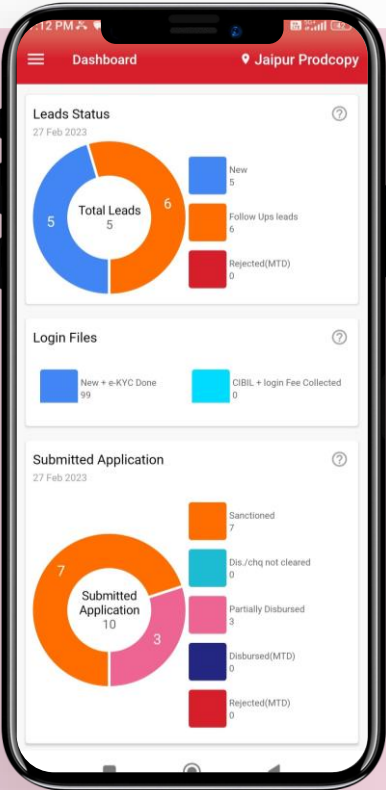


~Rs.10
Lakhs
ATS²

End to End Digital Process for Home Loans

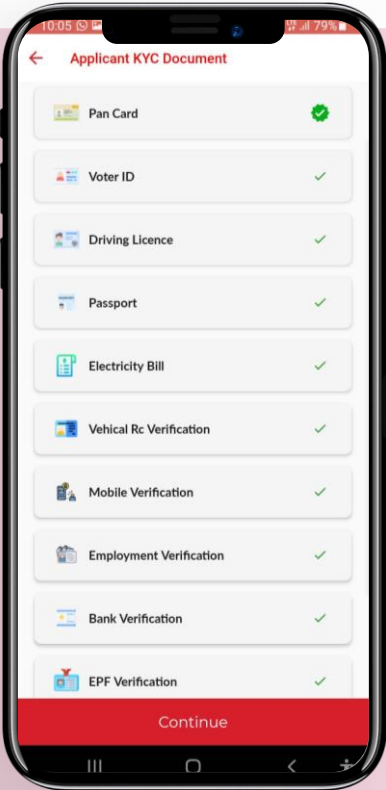
Minimizing our carbon footprint through digitization

IndiaShelter
iSales



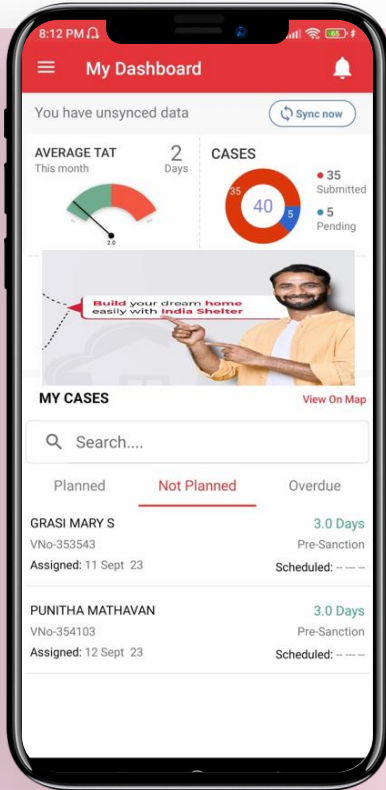
Customer
Acquisition

IndiaShelter
iCredit



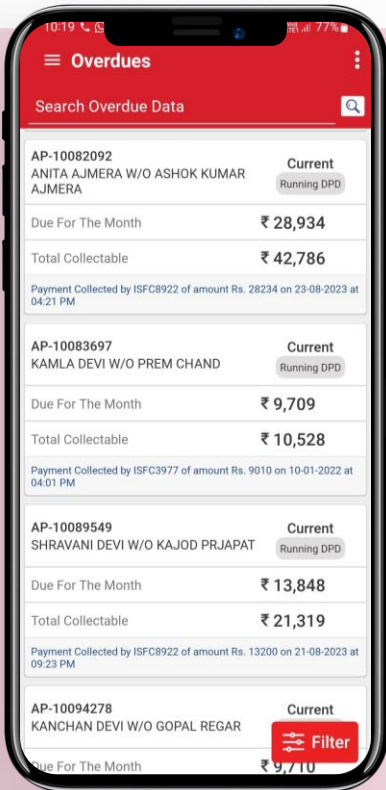
Credit
Underwriting

IndiaShelter
iTech



Collateral
Evaluation

IndiaShelter
iCollect



Collections
Management

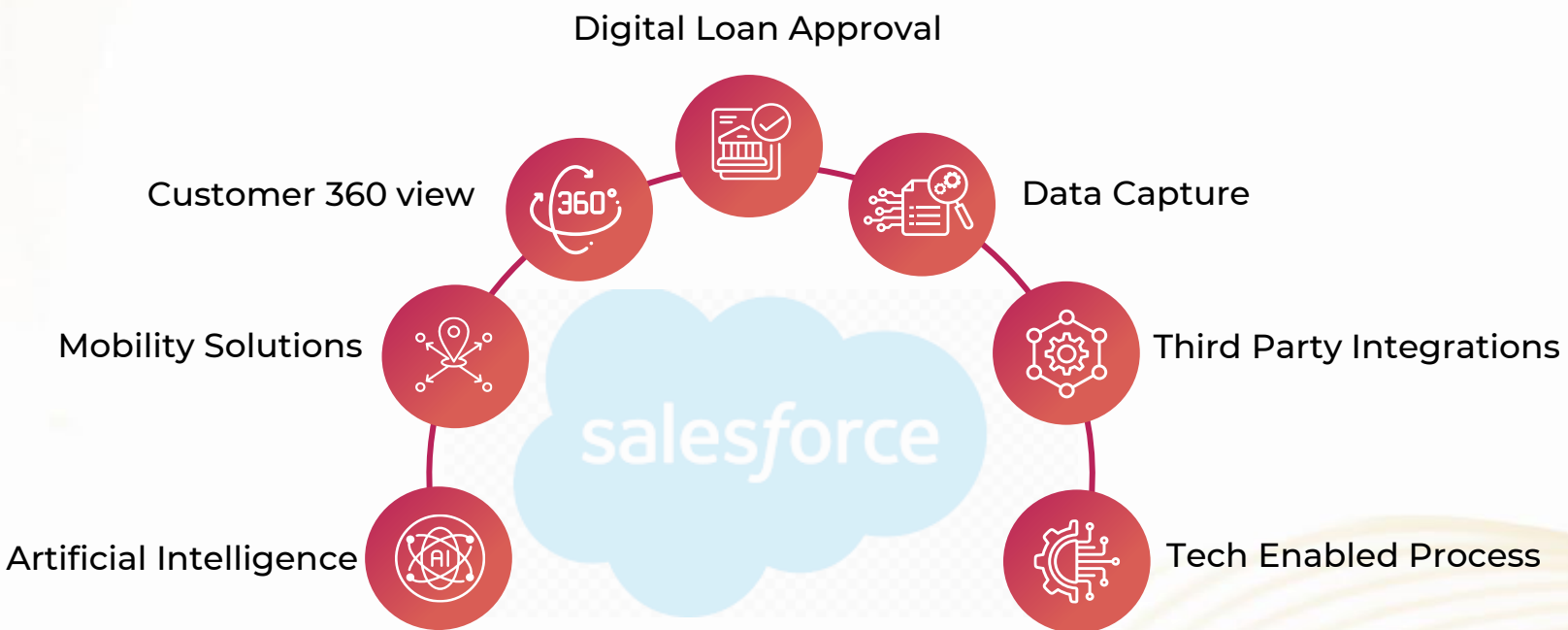
IndiaShelter
iServe



Customer
Service

Technology Driven Company with Scalable Operating Model

Strong Tech Architecture across Processes



Multiple Digital Assets

Cloud Based Platform and Paperless Approach

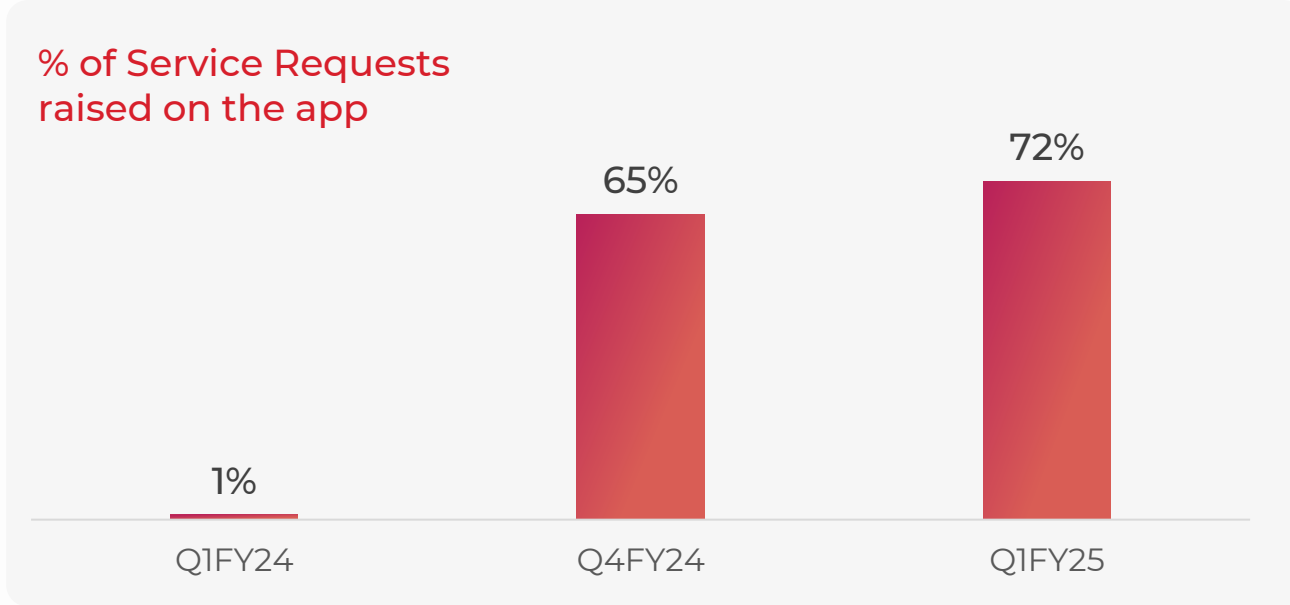
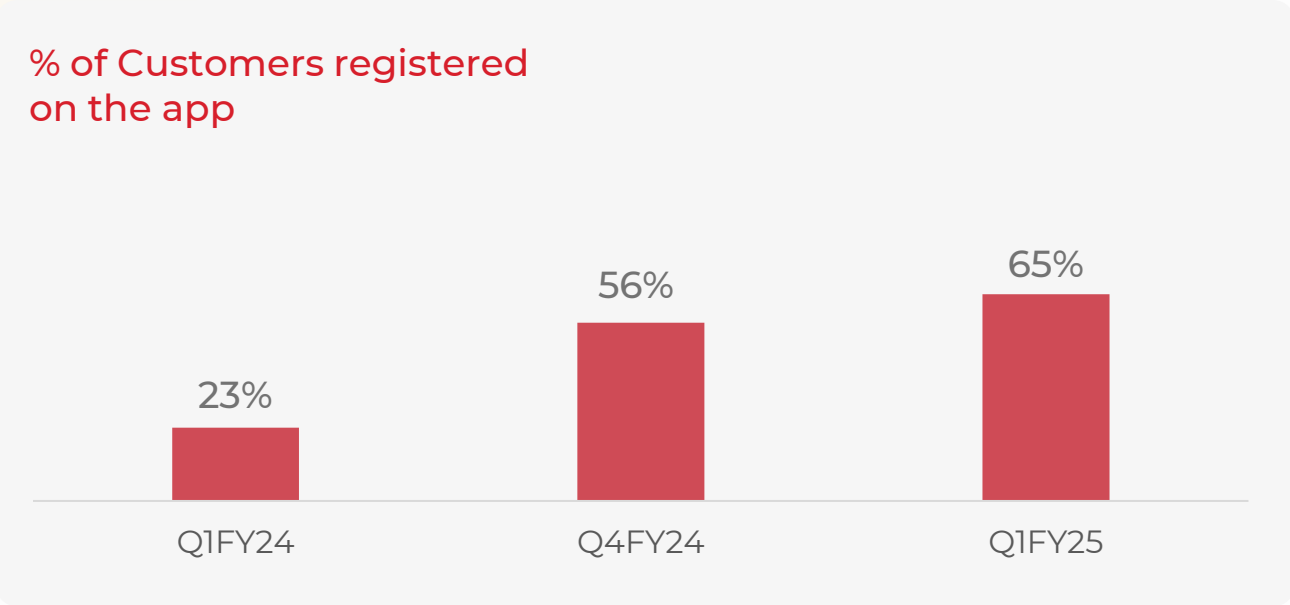
Extensive database with 100+ data points on customer and collateral profiles to enable robust analytics

Geo-tagging of all properties during technical evaluation

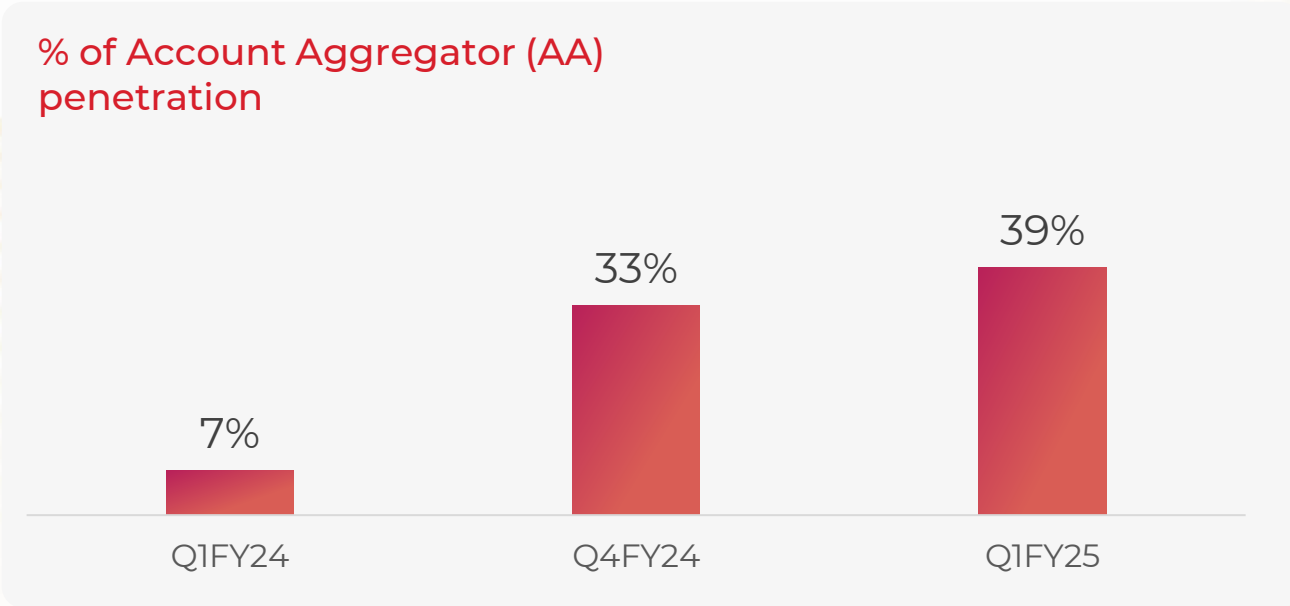
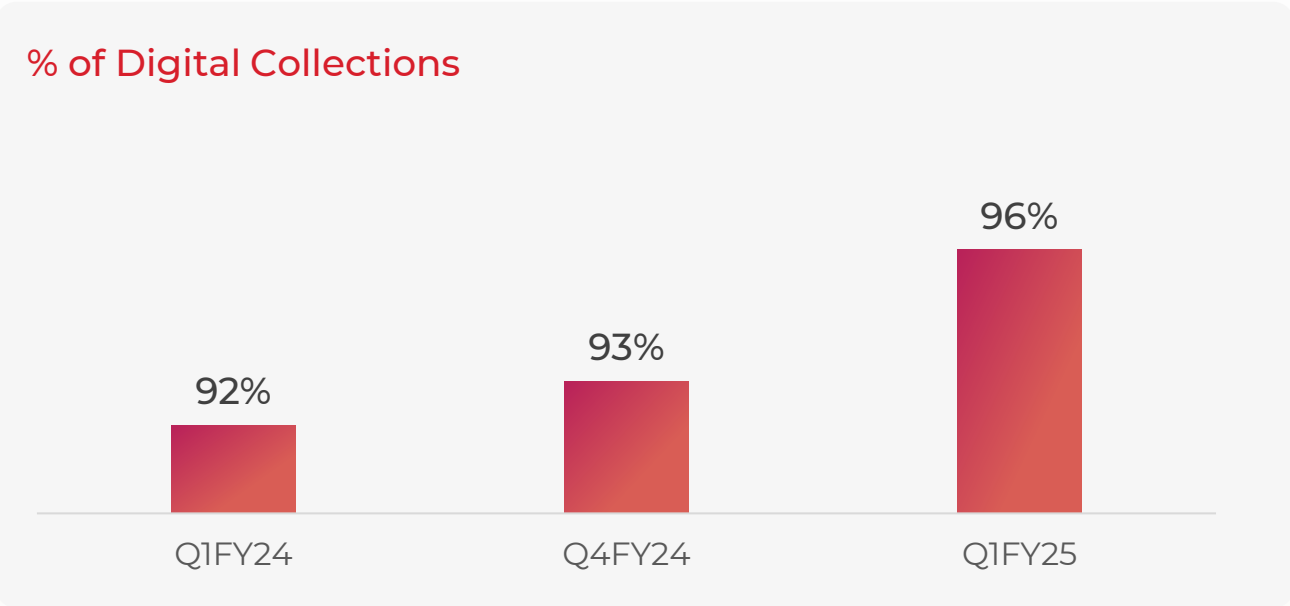
In-house Business Rule Engine enables real-time compliance with credit policy and prompt loan approvals

Salesforce integrated with downstream / upstream applications including mobile applications

Digital Adoption Progress



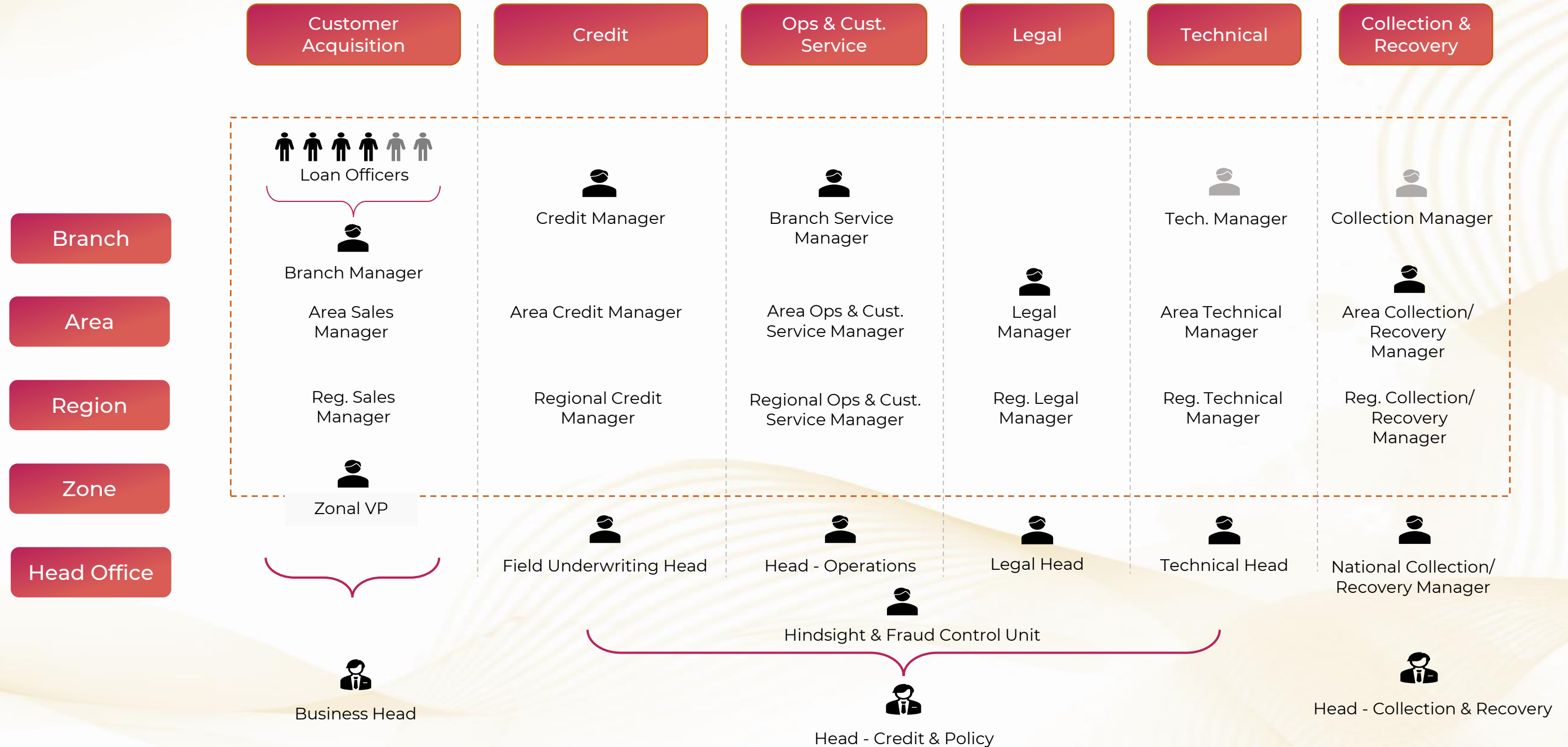
99%
E-Nach Mandates



99%
E-Signing

Separate Hierarchy Of Key Functions

Sales, Underwriting & Collections Independent of each function



Excludes other functions & HO employees



About the Company

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| **Financials**

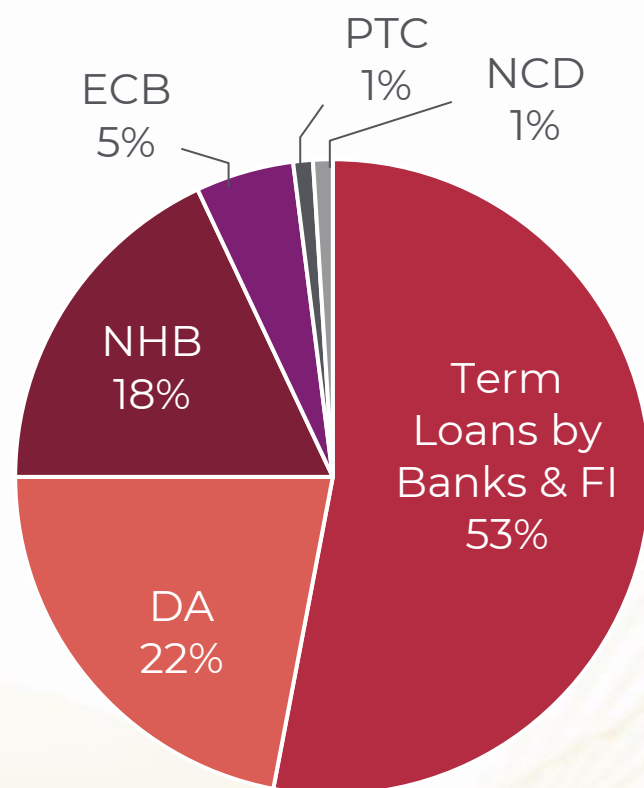
ESG



Strong Liability Franchise

Diversified Funding Profile and Lender Base

Borrowing Mix (Q1FY25), %



7 years
Avg. Tenure of Borrowings

Strong Lending Relationships

32

Lender Relationships

Key Lenders

MF, NBFC, FI & Others	
Private Banks	
Public Banks	

Strong Balance Sheet

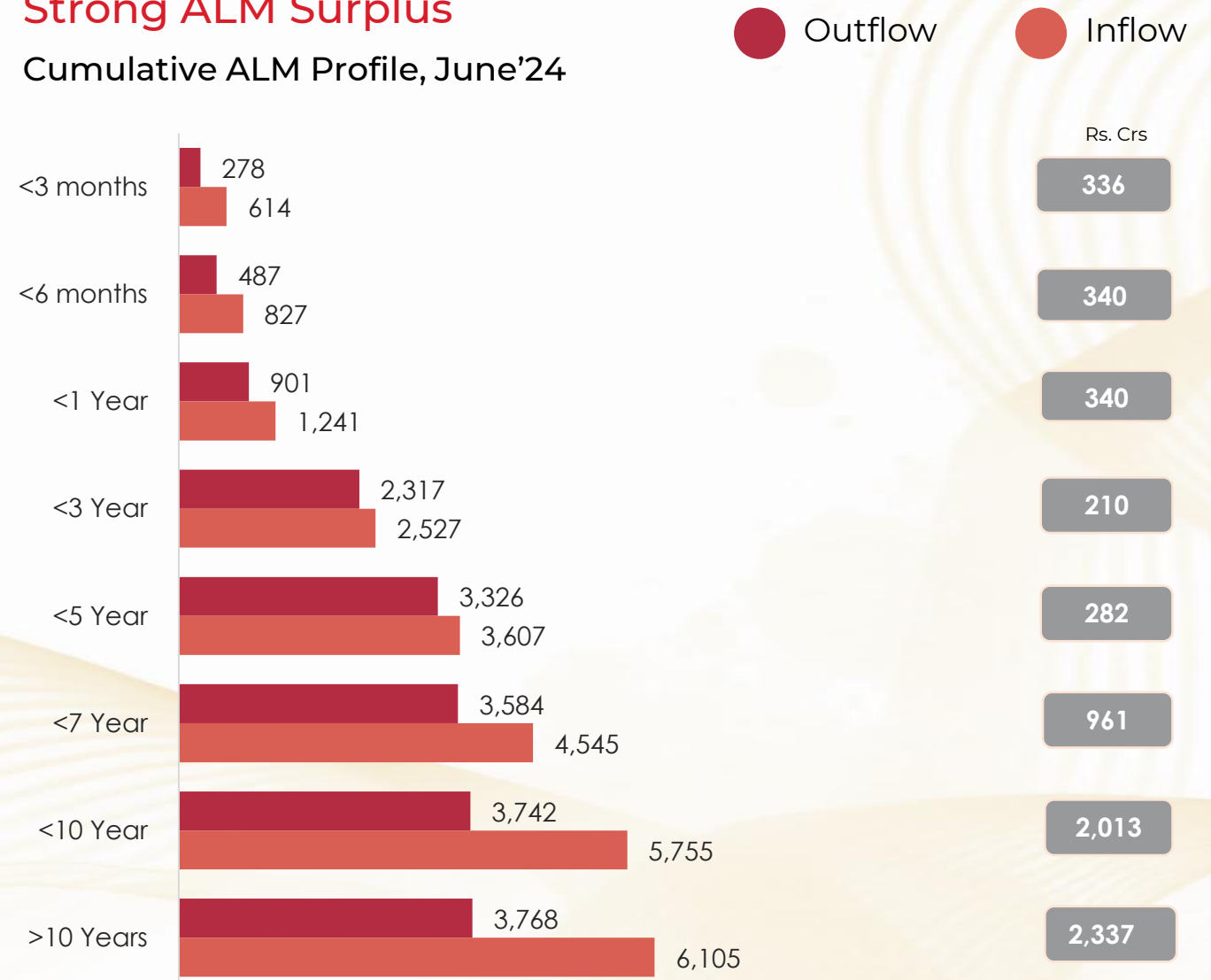
Consistent Rating Upgrades

2024	AA- (Stable)*
2023	A+ (Positive)
2022	A+ (Stable)
2019	A (Stable)
2018	A- (Positive)
2016	A- (Stable)
2015	BBB+ (Stable)
2013	BBB- (Stable)
2012	BB+ (Stable)

CARE Rating (AA- Stable), IND RA (AA- Stable), ICRA A+ (Positive)

Strong ALM Surplus

Cumulative ALM Profile, June'24



Comfortable Liquidity Position

Particulars (Rs. Cr.)	As of June'24
Cash & Cash Equivalents ¹	480
Un-availed Sanctions from Banks/FI	713
Total Liquidity Position	1,193

Total Available Liquidity of
INR 1,193 Cr

Particulars (Rs. Cr.)	Q2FY25	Q3FY25	Q4FY25	Q1FY26
Opening Liquidity	1,193	1,254	1,291	1,324
Add: Principal Collections & Surplus from Operations	327	316	305	299
Less: Debt Repayments	266	278	273	262
Closing Liquidity	1,254	1,291	1,324	1,360

₹ 1,360 Cr of Surplus Funds² available for business

¹Excluding lien marked balance of Rs. 69 Crs | ²Without including any incremental sanctions

Profit & Loss Statement - Quarterly

Particulars (Rs. Cr.)	Q1FY25	Q1FY24	YoY	Q4FY24	QoQ
Interest Income on loans	200.6	141.7	42%	190.3	5%
Net Gain on Direct Assignments	24.9	18.8	33%	17.0	47%
Other Income	35.1	27.5	28%	37.2	-6%
Total Income	260.7	188.0	39%	244.4	7%
Finance Cost	76.3	67.9	12%	74.2	3%
Net Total Income	184.5	120.1	54%	170.2	8%
Operating Expenses	69.7	55.0	27%	64.9	8%
Pre-Provisioning Operating Profit	114.7	65.1	76%	105.3	9%
Credit Cost	6.6	4.1	62%	5.6	18%
Profit before Tax	108.1	61.0	77%	99.7	8%
Tax Expense	24.5	13.8	77%	21.7	13%
Profit after Tax	83.5	47.1	77%	77.9	7%
Basic EPS	7.8	5.4		7.3	
Diluted EPS	7.5	5.3		7.0	

Profit & Loss Statement – Annual

Particulars (Rs. Cr.)	FY24	FY23	FY22	FY21	FY20
Interest Income on loans	660.6	476.7	353.2	257.7	202.6
Net Gain on Direct Assignments	79.1	43.9	49.7	29.2	-
Other Income	121.7	85.7	56.9	35.9	27.3
Total Income	861.4	606.2	459.8	322.8	229.9
Finance Cost	287.0	208.7	147.4	104.6	74.1
Net Total Income	574.4	397.6	312.4	218.2	155.8
Operating Expenses	236.0	181.5	133.5	85.4	80.3
Pre-Provisioning Operating Profit	338.4	216.0	178.9	132.8	75.6
Credit Cost	19.2	14.1	12.0	19.9	11.7
Profit before Tax	319.2	202.0	166.9	113.0	63.8
Tax Expense	71.6	46.6	38.5	25.6	16.9
Profit after Tax	247.6	155.3	128.4	87.4	46.9
Basic EPS	26.3	17.7	14.8	10.2	11.0
Diluted EPS	25.2	17.4	14.6	9.9	10.8

Balance Sheet

Particulars (Rs. Cr.)	June-24	June-23	Mar-24
Sources of Funds			
Share Capital	53.6	43.8	53.5
Reserves & Surplus	2,333.3	1,243.4	2,245.1
Borrowings	3,690.3	3,319.6	3,415.1
Other liabilities & provisions	89.4	88.1	80.4
Total	6,166.5	4,694.9	5,794.2
Application of Funds			
Loan Assets	5,405.3	3,932.5	5,062.4
Investments	353.6	337.0	157.8
Fixed Assets	28.6	22.8	29.8
Cash & Bank Balance	207.7	275.7	377.7
Other Assets	171.3	126.9	166.5
Total	6,166.5	4,694.9	5,794.2

ECL Provisions Summary

Particulars	June-24	Mar-24	June-23
Gross Stage 3	63.1	50.1	40.9
% Portfolio in Stage 3	1.1%	1.0%	1.0%
ECL Provision Stage 3	15.8	12.5	10.9
Net Stage 3	47.3	37.7	30.0
% Portfolio in Stage 3	0.7%	0.6%	0.6%
Provision Coverage Ratio (PCR) – Stage 3	25.1%	25.0%	26.7%
<hr/>			
Gross Stage 2	148.8	114.0	103.6
% Portfolio in Stage 2	2.7%	2.2%	2.6%
ECL Provision Stage 2	5.9	4.5	6.6
Net Stage 2	142.9	109.4	97.0
Provision Coverage Ratio (PCR) – Stage 2	4.0%	4.0%	6.4%
<hr/>			
Gross Stage 1	5,329.0	5,022.7	3,890.4
% Portfolio in Stage 1	96.2%	96.8%	96.4%
ECL Provision Stage 1	28.9	27.1	22.1
Net Stage 1	5,300.1	4,995.6	3,868.3
Provision Coverage Ratio (PCR) – Stage 1	0.5%	0.5%	0.6%
<hr/>			
Gross Stage 1, 2 & 3	5,541.0	5,186.7	4,034.9
ECL Provision	50.6	44.1	39.7
Total ECL Provision (%)	0.9%	0.9%	1.0%

ROE Tree & Key Ratios

Particulars (Rs. Crs)	Q1FY25	Q4FY24	Q1FY24	FY24	FY23
Total Revenue to Average Total Assets	17.4%	16.9%	16.7%	17.1%	16.1%
Finance cost to Average Total Assets	5.1%	5.1%	6.0%	5.7%	5.6%
Net Income to Average Total Assets	12.3%	11.7%	10.7%	11.4%	10.6%
Operating Expenses to Average Total Assets	4.7%	4.5%	4.9%	4.7%	4.8%
Credit cost to Average Total Assets	0.4%	0.4%	0.4%	0.4%	0.4%
PBT to Average Total Assets	7.2%	6.9%	5.4%	6.3%	5.4%
ROA (PAT to Average Total Assets)	5.6%	5.4%	4.2%	4.9%	4.1%
Leverage (Average Total Assets to Average Net Worth)	2.6	2.6	3.6	2.9	3.2
ROE (PAT to Average Net Worth)	14.3%	13.8%	14.9%	14.0%	13.4%

Particulars	Q1FY25	Q4FY24	Q1FY24	FY24	FY23
Leverage	2.6	2.5	3.6	2.5	3.5
Cost to Income	37.8%	38.1%	45.8%	41.1%	45.7%
Operating expenses / AUM	4.4%	4.4%	4.8%	4.5%	4.9%
CRAR (%)	66.7%	70.9%	47.2%	70.9%	52.7%
Book Value Per Share	223.3	215.3	148.5	215.3	142.7

Financial Snapshot – 10 years

Particulars	FY14	FY15	FY16	FY17	FY18	FY19	FY20	FY21	FY22	FY23	FY24
Operational											
Branches	31	33	47	61	64	81	86	115	130	183	223
States	4	5	7	8	8	12	12	15	15	15	15
Active Live Accounts	5,304	8,552	12,823	15,730	20,117	24,354	27,602	33,607	43,328	58,552	80,791
Employees	255	254	420	523	740	1,126	1,219	1,576	2,200	2,709	3,223
Disbursements	77	146	225	236	404	566	551	895	1,295	1,964	2,646
AUM	117	228	399	548	801	1,178	1,520	2,199	3,073	4,359	6,084
Financial											
Net Total Income	14	19	45	71	91	122	156	218	312	398	574
Operating Expenses	12	16	33	37	57	77	80	85	133	182	236
Credit Cost	0	1	1	2	3	3	12	20	12	14	19
Profit before Tax	1	2	11	32	32	41	64	113	167	202	319
Profit after Tax	1	3	8	21	22	30	47	87	128	155	248
Networth	62	65	263	351	568	800	848	937	1,076	1,241	2,299
Ratios											
Cost to Income	88.6%	84.6%	72.9%	52.4%	62.3%	63.5%	51.5%	39.1%	42.7%	45.7%	41.1%
GNPA	0.2%	0.2%	0.3%	0.7%	1.3%	1.4%	1.3%	1.9%	2.1%	1.1%	1.0%
RoA	1.3%	1.7%	2.6%	4.0%	2.9%	2.7%	3.0%	4.1%	4.5%	4.1%	4.9%
Leverage ¹	1.7	2.9	2.0	1.7	1.7	1.7	1.9	2.4	2.8	3.2	2.9
RoE	2.3%	5.0%	5.2%	6.7%	4.9%	4.4%	5.7%	9.8%	12.8%	13.4%	14.0%
CRAR	83.2%	44.0%	122.2%	109.0%	100.6%	91.2%	81.1%	71.5%	55.9%	52.7%	70.9%

¹ Leverage - Average Total Assets to Average Net Worth

Key Growth Strategies



Grow and Diversify Distribution Network

Deepening branch penetration in adjacent markets

Improve branch productivity



Diversify Borrowings and Optimize Borrowing Costs

Enhance credit rating

Prioritize long-term borrowings

Explore co-lending opportunities



Leverage Technology for Scalability and Productivity

Enhance lead sourcing

Enhance customer fulfilment

Internal data models to identify default risk



Enhance Brand Equity and Foster Sustainability

Increase concentration in Tier II & Tier III cities

Enhance brand visibility

Focus on positive work culture

About the Company

Business Update

Tech, Credit & Risk

Financials

ESG

Focus on Social Capital

Social

India Shelter Nakshatra: Our Educational Initiative

Akshaya Patra Foundation (to ensure a nutritious meal for the underprivileged students)

Samarthanam Trust for the Disabled (To enhance Government schools in for underprivileged students)

India Shelter Nav Jeevan: Our Healthcare Initiative

Impact Guru Foundation (to uplift the underprivileged with better healthcare facilities and livelihood opportunities)

Bansi Vidya Memorial Trust (to treat leukemia affected children) our healthcare initiative

India Shelter Nayi Umeed: Our Women Empowerment Initiative

Mahesh Foundation (for the construction of the new skill centre for girls & women)

SDGs achieved



Customers

Serving the underserved & unserved segment leading to financial inclusion:

72%
EWS & LIG

90%
Tier II & III

72%
Self Employed

98%
Women Borrowers



SDGs achieved



Focus on Human Capital

Employees

Employee Development & Well Being We prioritize the development & well-being of our employees, ensuring a healthy and balanced work environment. Here are some initiatives we have implemented:

- Prarambh - A Leadership Journey
- India Shelter Child Scholarship Program
- Health check-up
- Weekly Yoga classes
- Fitness Community

Employee Reward & Recognition: We foster a work culture that inspires and motivates our employees to deliver their best each day. We firmly believe in recognizing and celebrating excellence, creating an environment that promotes healthy competition and rewards outstanding achievements. To achieve this, we have established a robust Reward & Recognition programme that highlights the exceptional contributions of our employees. Here are some key elements of our programme:

- Long Service Award
- ICON Award
- Performance Award
- ISFC Got Talent Award
- On the Spot Award-Employee Performance Appreciation Program

SDGs
achieved



Employee training & development:
3,400+ manhours of training provided in Q1FY25

Employment & labor practice: Multiple policies to create a safe & conducive work environment

Employee ownership: 280+ employees are covered under ESOP programs –comprising of 21% of employee base excluding frontline staff.

Employment generated in tier II, III & IV cities

Gender diversity:
Diverse employee base consisting of 20% women representation at Board
21% women at HO

Strong Governance Structure



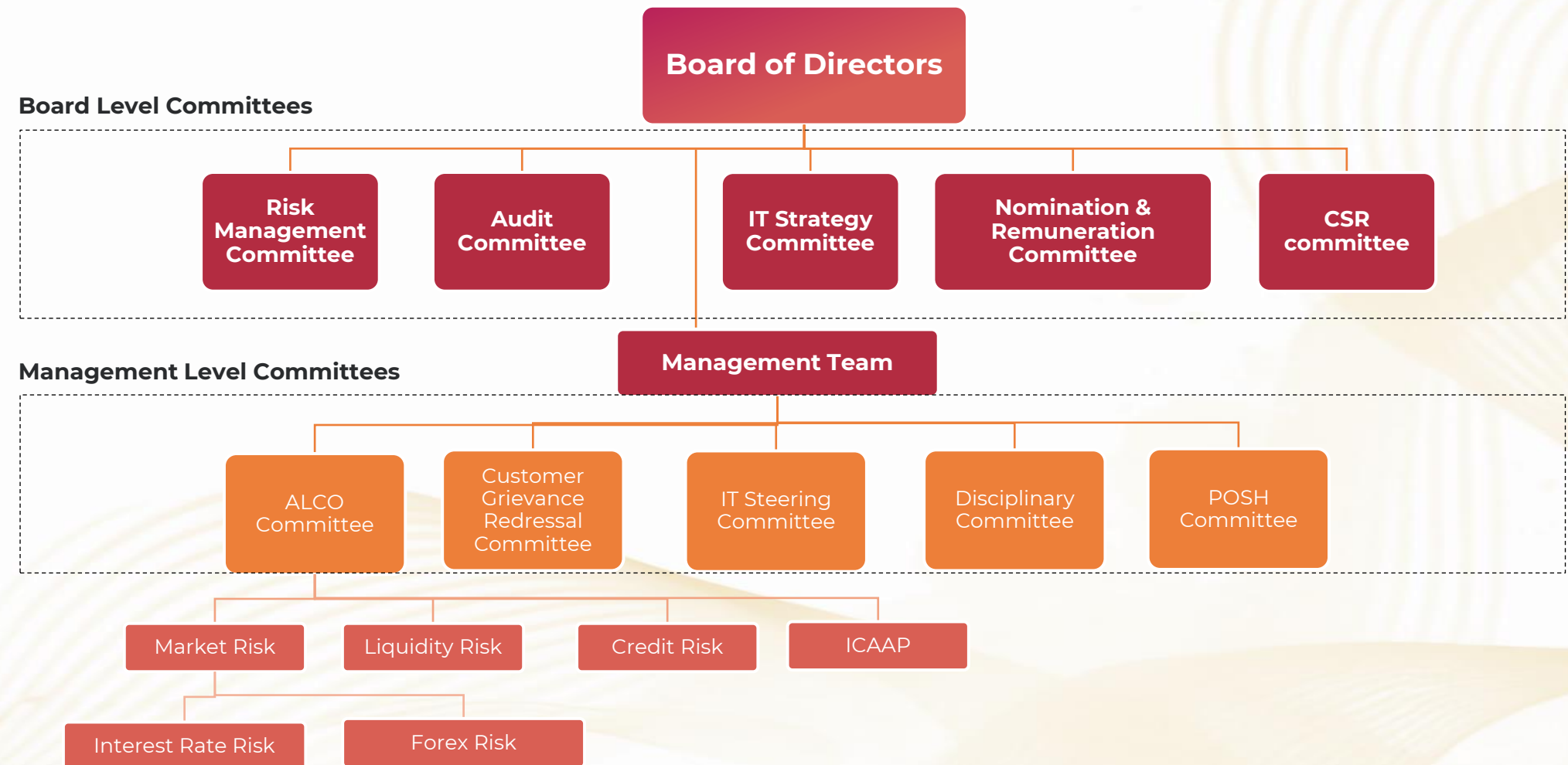
Top-tier Corporate Governance:

Independent Directors led Board Committees

Highly experienced Board and Management Team

Company's risk management is driven by Board and its subcommittees

Strong corporate governance framework in place for effective risk management



Awards & Accolades

Awards won in FY24



INDIA'S BEST WORKPLACES IN NBFC BY GPTW INDIA



BEST CUSTOMER EXPERIENCE SOLUTION OF THE YEAR AT THE BW FINTECH AWARDS 2024



JAN GRIHA CERTIFICATION ON GREEN HOME INITIATIVES



TOP 50 INDIA'S BEST WORKPLACES™ IN BFSI 2024



GREAT PLACE TO WORK CERTIFIED



AFFORDABLE HOUSING FINANCE COMPANY



RISING STAR- HOUSING FINANCE COMPANY OF THE YEAR



BEST CSR PROJECT OF THE YEAR



RUNNER UP UNDER THE CLASS OF MID LAYER NBFCs AND CATEGORY OF BEST RISK AND CYBER SECURITY INITIATIVES



EXCELLENCY IN TECHNOLOGY IMPLEMENTATION



BEST BRAND BUILDING CAMPAIGN



FINNOVITI AWARD



TOP 50 INDIA'S BEST WORKPLACES™ IN BFSI 2023



BEST CUSTOMER CENTRIC IT IMPLEMENTATION OF THE YEAR

Terms	Explanation
AUM	AUM represents the aggregate of future principal outstanding and overdue principal outstanding, if any, for all loan assets under management which includes (i) loan assets held by us as of the last day of the relevant period/year (ii) loan assets which have been transferred by us by way of securitization or direct assignments and are outstanding as of the last day of the relevant period/year, and excludes the partner's share of loan assets originated and assigned under co-lending arrangements with the partner banks as of the last day of the relevant period/year.
Disbursements	Disbursements represents the aggregate of all loan amounts extended to our customers including partner's share of loan assets originated and assigned under co-lending arrangement in the relevant period/year
Average Total Asset	Average Total Asset represents simple average of total assets outstanding at the beginning and end of the relevant period/year
Average Networth	Average Networth represents simple average of Networth at the beginning and end of the relevant period/year
Gross Stage 3	Stage 3 Assets (Gross) represents gross carrying amount pertaining to loans which are non-performing assets (NPA) as per the Income Recognition, Asset Classification and Provisioning Norms issued and modified by RBI
Net Stage 3	Stage 3 Assets (Net) represents Stage 3 Assets (Gross) less impairment loss allowance for Stage 3 Assets as of the last day of the relevant period/year.
Net Stage 3 (%)	Net Stage 3 (%) represents Net Stage 3 assets divided by aggregate of Stage 1, 2, 3 assets net off total ECL provision.
Opex/AUM	Operating Expenses to Average AUM represents operating expenses for the relevant period/year upon the simple average of AUM as of the last day of the relevant period/year and AUM as of the last day of the previous year, represented as a percentage
Cost to Income (%)	Cost to Income represents Operating Expenses divided by Net Total Income
Operating Expenses	Operating Expenses represents the aggregate of employee benefits expense, depreciation and amortization expense, interest expense on lease liability for the relevant period/year
Finance Cost	Finance Cost represents the aggregate finance cost for relevant period/year excluding interest expense on lease liability
DPD 30+	DPD 30+ represents AUM outstanding for more than 30 days after the due date for the relevant year or period as a percentage of AUM as of the last day of the relevant year
Collection Efficiency	Total amount of EMIs received in the month (including arrears of previous months)/ Total amount of EMIs due for the month
Leverage	Leverage represents the ratio of Average Total Assets to Average Net Worth for the relevant period

Abbreviation	Expansion	Abbreviation	Expansion
ALM	Asset liability management	HL	Home loan
ATS	Average Ticket Size	IPO	Initial Public Offer
AUM	Assets under management	LAP	Loan against property
BPS	Basis Points	LCR	Liquidity Coverage Ratio
BRE	Business rule engine	LIG	Low-income group
CAGR	Compound annual growth rate	LTV	Loan to Value
COF	Cost of funds	MF	Mutual funds
CRAR	Capital adequacy ratio or Capital to risk assets ratio	MIG	Middle-income group
CX	Customer experience	MSME	Micro , Small & Medium Enterprises
DPD	Days Past Due	NNPA	Net non-performing assets
ECB	External commercial borrowing	NPA	Non-performing assets
ECL	Expected credit loss	Opex	Operating Expenses
EMI	Equated monthly instalments	PAT	Profit after tax
e-NACH	Electronic National Automated Clearing House	PBT	Profit before tax
EPS	Earnings Per Share	PCR	Provision coverage ratio
EWS	Economically weaker section	ROA	Return on assets
FII	Foreign institutional investor	ROE	Return on equity
FOIR	Fixed Obligation to Income Ratio	SME	Small & Medium Enterprise
FPC	Fair Practice Code	SORP	Self -Occupied Residential Property
FPI	Foreign Portfolio Investor	TAT	Turnaround Time
GNPA	Gross non-performing assets	UX	User Experience

Thank You

For further information, please contact:

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IndiaShelter
Home Loans