

SJVN/CS/93/2024-

Date: 26/08/2024

NSE Symbol: SJVN-EQ

BOLT SCRIP ID: SJVN
SCRIP CODE: 533206

National Stock Exchange of India Limited,
Exchange Plaza,
Bandra Kurla Complex,
Bandra East, Mumbai 400 051, India

BSE Limited,
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai 400 001, India

SUB: Business Responsibility and Sustainability Report for the financial year 2023-24

Sir/Madam,

In compliance with Regulation 34 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 read with the circulars of BSE and NSE, kindly find attached herein the Business Responsibility and Sustainability Report of the Company for the financial year 2023-24.

Kindly take the above information on record and oblige.

Thanking you,

Yours faithfully,

(Soumendra Das)
Company Secretary

Encl:

As stated above



BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

S. No	Required Information	
1	Corporate Identity Number (CIN) of the Listed Entity	L40101HP1988GOI008409
2	Name of the Listed Entity	SJVN Limited
3	Year of incorporation	24 May 1988
4	Registered office address	SJVN, Corporate Office Complex, Shanan Shimla - 171006, Himachal Pradesh
5	Corporate address	SJVN, Corporate Office Complex, Shanan Shimla - 171006, Himachal Pradesh
6	E-mail	cs.sjvn@sjvn.nic.in
7	Telephone	0177 2660075
8	Website	www.sjvn.nic.in
9	Financial year for which reporting is being done	1 st April 2023 - 31 st March 2024
10	Name of the Stock Exchange(s) where shares are listed	BSE India (Bombay Stock Exchange) NSE India (National Stock Exchange)
11	Paid-up Capital	39297951750
12	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Shri Sushil Sharma, Chairman and Managing Director 0177-2660075 cs.sjvn@sjvn.nic.in
13	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).	Standalone
14	Name of Assurance Provider	None
15	Type of Assurance obtained	NA

II. Products / Services

16 Details of business activities (accounting for 90% of the turnover):			
S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Power Generation	Generation of electricity, consultancy, and transmission	89%
2	Other Income	Interest income and Other Non-operational incomes	11%

17 Products/Services sold by the entity (accounting for 90% of the entity's Turnover):			
S. No.	Product / Service	NIC Code	% of total Turnover contributed
1	Energy Sales	35101	96%
2	Revenue from Power Trading	35101	0.01%
3	Consultancy Income	35101	0.3%
4	Other Operating Income	35101	4%

III. Operations

18 Number of locations where plants and/or operations/offices of the entity are situated:			
Location	Number of plants	Number of offices	Total
National	8	2	10
International	0	0	0

19 Market Served by the entity:	
Locations	Number
National (No. of States)	Pan India
International (No. of Countries)	Nil



b.	What is the contribution of exports as a percentage of the total turnover of the entity?	SJVN Limited (hereafter mentioned as SJVN) is an electricity generating company which services through its various DISCOM pan India
c.	A brief on type of customers	SJVN 's direct customers are various DISCOMs across India and the end consumers are the citizens and industries

IV. Employees

20 Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

S. No.	Particulars	Total (A)	Male		Female	
			No.(B)	% (B/A)	No.(C)	% (C/A)
	Employees					
1	Permanent (D)	1061	953	90%	108	10%
2	Other than Permanent (E)	334	291	87%	43	13%
3	Total employees (D+E)	1395	1244	89%	151	11%
	Workers					
4	Permanent (F)	234	205	88%	29	12%
5	Other than Permanent (G)	120	112	93%	8	7%
6	Total workers (F+G)	354	317	90%	37	10%

b. Differently abled Employees and workers:

S. No.	Particulars	Total (A)	Male		Female	
			No.(B)	% (B/A)	No.(C)	% (C/A)
	Differently Abled Employees					
1	Permanent (D)	22	19	86%	3	14%
2	Other than Permanent (E)	7	5	71%	2	29%
3	Total differently abled employees (D+E)	29	24	83%	5	17%
	Differently Abled Workers					
4	Permanent (F)	8	7	88%	1	13%
5	Other than Permanent (G)	1	1	100%	0	0%
6	Total differently abled workers (F+G)	9	8	89%	1	11%

21 Participation/Inclusion/Representation of women:

	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	8	2	25%
Key Management Personnel	3	0	0%

22 Turnover rate for permanent employees and workers (Disclose trends for the past 3 years)

	FY 2023-24 (Turnover rate in current FY)			FY 2022-23 (Turnover rate in previous FY)			FY 2021-22 (Turnover rate in the year prior to the previous FY)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	0.7%	0.9%	0.8%	5%	2%	7%	3%	1%	4%
Permanent Workers	0	0	0	At SJVN, turnover of workers has not been observed over the reporting period					

V. Holding, Subsidiary and Associate Companies (including joint ventures)

23 (a) Name of holding / subsidiary / associate companies / joint ventures

S. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	SJVN Thermal Private Limited	Subsidiary Company	100%	No
2	SJVN Green Energy Limited	Subsidiary Company	100%	No
3	SJVN Arun 3 Power Development Company Pvt. Ltd.	Subsidiary Company	100%	No
4	Cross Border Power Transmission Company Limited	Joint Venture Company	26%	No
5	SJVN Lower Arun Power Development Company Private Ltd.	Subsidiary Company	100%	No



VI. CSR Details

24	(i) Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No)	Yes
	(ii) Turnover (in ₹)	25335890801.00
	(iii) Net worth (in ₹)	140302572424.00

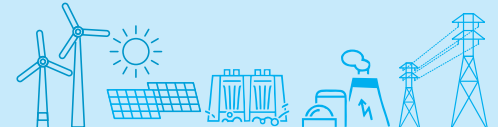
VII. Transparency and Disclosure Compliances

25 Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	FY 2023-24 (Current Financial Year)			FY 2022-23 (Previous Financial Year)		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks

The list of the stakeholders

Communities	The company has an independent CSR Cell, which encourages open communication between community members, NGO partners, CSR team and other involved stakeholders. In addition, as part of CSR program, Village level committees are established which regularly interacts with communities to identify their needs, concerns & issues, and address them in a timely and effective manner	0	0	-	0	0	-
Investors (other than shareholders)	The Company Secretary Department is primarily & statutorily responsible for addressing the grievances of various Shareholders of the Company. The Company Secretary is the designated "Compliance Officer" as well as "Investor Relations Officers" under the applicable laws. All Investor complaints need to be resolved within 30 days of receipt. As per the Companies Act, 2013, and the Securities and Exchange Board of India (Listing obligations and Disclosure Requirements) Regulations, 2015, the Company has constituted Stakeholders	0	0	-	64	0	All complaints resolved during the year
Shareholders	Relationship Committee to consider and resolve the grievances of security holders of the company. The Committee holds periodic meetings and takes stock of the position of Stakeholder Grievances from time to time. Company also files Investor Complaints Report quarterly with the stock exchanges where it is listed i.e., BSE and NSE. The filed report is then presented before the board of directors in the meeting	17	0	All complaints resolved during the year			
Employees and workers	At SJVN, we attempt to redress the complaints and grievances of our employees through well framed Grievance Redressal Machinery which ensures expeditious settlement of grievances within the stipulated time frame. The individual grievances of the employee are dealt through a three-stage process. In case the employee is not satisfied with the reply at Stage-I, the grievance can be escalated to Stage-II and Stage-III respectively	0	0	-	0	0	-
Customers	At Central level, we have CERC which resolves the regulatory issues of DISCOMs. Specific states have their regulatory SERCs, through which grievances are registered and resolved in a timely and effective manner. At SJVN, we have a standard customer grievance redressal guideline to resolute any complaint/ dispute	0	0	-	0	0	-



Value Chain Partners	All our vendors can directly reach out to our purchase or procurement team representatives via telephone/emails to register the complaints/issues; they can also raise it on GeM portal which will get addressed within a stipulated period with appropriate action from SJVN	0	0	-	0	0	-
Other (Total)		0	0	-	-	-	-

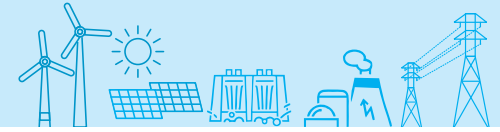
26 Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Climate Change	Risk and Opportunity	<p>Risk - The firm may be impacted by the hazards posed by rising sea levels, water stress conditions, frequent heat waves, unpredictable rainfall, and frequent natural disasters. Growing risks related to climate change could result in regulatory problems with regard to carbon taxes and cess.</p> <p>Opportunity - Investing in renewable energy technologies has the potential to create new markets. The hydro power industry can contribute to climate change mitigation by expanding capacity, integrating intermittent renewables, and enhancing resilience to climate impacts. This will help reduce greenhouse gas emissions and combat climate change globally.</p>	<p>Studies like Environmental Impact Assessments (EIAs) and Environment Management Plans (EMPs) are carried out in order to ensure sustainable development.</p> <p>An environment management plan is created by SJVN, and appropriate steps are taken to mitigate any negative effects on the environment and ecology.</p>	<p>Positive - Increased investment prospects, revenue generation potential, cost savings through carbon avoidance, access to incentives and subsidies, financial resilience to climate risks, access to green finance, and improved risk management through insurance.</p> <p>Negative - Natural disasters including hurricanes, floods, and wildfires physically harm assets, property, and infrastructure, causing immediate financial losses for people, companies, and governments.</p>
2	Water Management	Risk	SJVN may face risks in water management due to climate change and hydrological variability. Fluctuations in water availability can affect electricity generation capacity and revenue, while droughts or reduced flows can reduce power production. Compliance with environmental regulations and mitigation measures may also be challenging.	SJVN can reduce water management risks by investing in advanced hydrological modeling, water-efficient technologies, diversifying water sources engaging stakeholders, and investing in reservoir management techniques. These strategies improve forecasting, planning for water scarcity, optimizing usage, and minimizing wastage in hydro power plants. Regular consultations and transparent communication help build positive relationships and mitigate conflicts.	Negative - Due to costs associated with regulatory compliance, environmental mitigation, and dam safety maintenance, labor, and infrastructure maintenance, managing water resources and treating wastewater can strain the company's financial resources. Non-compliance can also lead to increasing cost, reputational risk, penalties & fines and reduced profitability.
3	Biodiversity	Risk	The evaluation of biodiversity impacts in the Environmental and Social Impact Assessment (ESIA), which methodically identifies and assesses biodiversity values as well as potential consequences and project risks, is considered excellent practice for a hydro power project. Plans pertaining to biodiversity that were created based on the ESIA assessment study are put into action during the implementation and operation phases.	To lessen any potential difficulties, the State Forestry Department has created and implemented a biodiversity management plan, and various CSR activities relating to biodiversity conservation have been carried out by the company.	Negative - Loss of services caused by environmental degradation and regulatory non-compliances can have significant financial consequences.
4	Energy Transition	Opportunity	The switch to renewable energy sources including hydroelectric, solar, and wind power opens up new avenues for job	SJVN has invested in multiple initiatives like approaches to early warning systems, solar	Positive - Switching from fossil fuels to renewable energy sources like hydroelectric, solar,



S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
			development, investment, and innovation. The development of renewable energy technology creates new markets, supply networks, and industries.	lighting, energy-generating roofs, newest energy-efficient LED infrastructure, and the establishment of a pilot project on hydrogen generation at the NJHPS facility.	and wind power can result in long-term cost reductions. Recent years have seen a sharp decline in the cost of renewable energy technologies, improving their competitiveness with conventional energy sources. Projects using renewable energy and sustainable technologies are receiving more investor interest.
5	Occupational Health & Safety	Risk	SJVN may face occupational health and safety challenges, which expose employees to hazards like accidents, injuries, and potential loss of life. Inadequate addressing can result in legal liabilities, financial penalties, project delays, and damage to the company's reputation.	SJVN prioritizes employee well-being and safety through comprehensive policies, regular risk assessments, PPE provision, safety training, inspections, emergency response plans, and open communication channels. This approach ensures a safe working environment and minimizes accidents or injuries, fostering a strong safety culture.	Negative - Workplace accidents and injuries can lead to increased costs, compensation claims, and project disruptions, affecting employee morale, productivity, and retention. This can affect company's financial performance.
6	Human Rights & Labour Conditions	Risk	Regulations pertaining to working hours, pay, occupational health and safety, child labour, forced labour, discrimination, and freedom of association are enforced by governments all around the world. Production schedules and operations can be negatively impacted by labour disputes, strikes, protests, and worker unrest. Legal challenges, fines, penalties, and lawsuits may arise from non-compliance of labour laws and human rights norms.	At SJVN, Corporate HR (IR & Welfare Section) at the Corporate Centre and the heads of the Projects, Stations, and Offices are responsible for ensuring compliance with human rights-related issues. Any complaints about any violations of SJVN's human rights policy should be directed to Corporate HR. All sites and projects have an Internal Complaints Committee (ICC) to monitor POSH policies and processes and handle complaints.	Negative -Fines, penalties, and legal costs may arise due to non-compliance of labour laws, human rights standards, and regulations thereby reducing profitability. A company's reputation and brand image can be damaged by reports of unethical behaviour, poor labour conditions, or violations of human rights.
7	Community Development	Opportunity	SJVN, as a responsible corporate citizen, has assimilated Corporate Social Responsibility (CSR) as an integral part of its business and is pledged to fulfil its social and environmental commitments for meaningful organizational growth. SJVN Foundation through various CSR initiatives works for the upliftment and development of society by driving inclusive growth, social equity, and sustainable development.	By putting community development projects into practice, the company's CSR programs are designed to meet the needs and goals of the community right away in order to achieve the vision "to make people and earth partners in our growth". The organization has a separate CSR Cell to handle complaints and issues, and it promotes open communication between the CSR team, community members, and other relevant stakeholders.	Positive - Developing connections with neighbourhood organizations, non-profits, and governmental bodies can result in strategic partnerships that boost the company's image & broaden the market reach.
8	Rehabilitation & Resettlement	Risk	Adhering to the best practices in resettlement can assist projects in making sure that the human rights and dignity of those who are physically displaced are protected, issues are handled fairly and equally, lives and living conditions of both resettles and host	As a responsible corporate citizen, SJVN is dedicated to carrying out and manage power projects in a socially responsible manner. This includes investing in the socio-economic development	Negative - Moving costs which include transportation of persons, household goods, and personal belongings have to be incurred. The requirement for specialized moving services, the volume of goods being moved,



S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
			communities are improved, and that promises made to both parties are fulfilled.	of communities to continuously reduce potential negative effects and adopting generous resettlement and rehabilitation measures for the benefit of project affected families (PAFs).	and the construction or renovation of necessary utilities like electricity, water, and sewage in the new location can all affect the cost of moving.
9	Risk Management	Risk	SJVN has a comprehensive Risk Management Policy. The Policy has been duly supplemented with separate and comprehensive Risk Management Plans for each project duly approved by the Board. The main objective of risk management is to identify all the business -related activities followed by activity related potential risks followed by identification of various triggers and other factors associated with risks and their mitigation measures to overcome them with minimum effect to business.	Company has obtained ISO 31000:2018 certification for implementation of Risk Management System and in accordance with that, it has put in place a strong framework for managing risks. This framework includes detailed policies, plans, and procedures for risk identification, assessment, mitigation, review, reporting, preventive actions, and continuous improvement, as well as training and awareness initiatives.	Negative - Underestimating or failing to recognize risks can lead to unforeseen financial losses or disruptions. Emerging risks-like changes in the market, regulations, or technology-may go unnoticed by organizations, which could result in loss of opportunities or unforeseen expenses.
10	Business Ethics & Transparency	Risk	A company's reputation can be severely affected by unethical behaviour, such as fraud, bribery, corruption, or unethical commercial practices. Ethical breaches or a lack of openness can damage credibility and trust, which can cause strained relationships, increased scrutiny, and difficulties in maintaining important stakeholders.	SJVN guarantees complete adherence to all legal, statutory, and regulatory requirements as well as customs of the jurisdiction in which it conducts business. It has a clear Integrity Pact in place to combat corruption and guarantee openness.	Negative - Violations of regulations and ethical standards can lead to fines, penalties, and legal costs. Public relations campaigns, stakeholder involvement, and legal defence are examples of crisis management initiatives that can be expensive and draw managers away from core business tasks.
11	Regulatory Compliance	Risk and Opportunity	<p>Risk- Non compliance to regulatory processes and strategies can hamper the company in terms of fines & penalties & cause hinderances as they strive to attain the business goals.</p> <p>Opportunity- By ensuring regulatory compliance, SJVN can demonstrate its commitment to responsible conduct, safeguard its operations, and maintain a positive reputation, thus securing its long-term sustainability.</p>	The company has adequate internal control system, and the transactions/ processes are guided by delegation of powers, policies, rules, guidelines, and manuals framed in compliance with relevant laws and regulations. It includes evaluation of effectiveness of existing processes, controls, and compliances. As a listed company, SJVN has been complying with the requirements of Corporate Governance under the SEBI (LODR) Regulations and Guidelines issued by Department of Public Enterprises, Government of India. In this regard, SJVN has been constantly achieving "Excellent" rating for compliance with 'DPE Guidelines on Corporate Governance' under the 'Corporate Governance Grading System' prescribed by DPE. SJVN is also compliant with	<p>Positive - Complying to all the regulatory requirements can help increasing the brand value and eliminate the chances of any fines or penalties.</p> <p>Negative - Non-compliance can result in legal consequences such as fines, penalties, and legal actions. These legal repercussions can have a significant financial impact on the company, potentially affecting its profitability, reputation, and market standing.</p>



S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
				environmental laws where they operate. Regular environmental monitoring is done at SJVN projects and six-monthly compliance reports of Environment Clearance are sent to MoEF & CC and other concerned authorities.	
12	Stakeholder Engagement	Opportunity	Stakeholder engagement presents a valuable opportunity for SJVN. By actively involving and collaborating with stakeholders, including local communities, indigenous groups, government agencies, and non-governmental organizations, SJVN can gain an edge.	-	Positive - SJVN can minimize risks by actively involving stakeholders. This approach identifies and addresses concerns early, reduces conflicts, builds positive relationships, supports social liaison, and minimizes reputational risks. Engaging stakeholders accelerates project timelines and reduces costs.

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes									
1 a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
b. Has the policy been approved by the Board? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
c. Web Link of the Policies, if available	www.sjvn.nic.in								
2 Whether the entity has translated the policy into procedures. (Yes / No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3 Do the enlisted policies extend to your value chain partners? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
4 Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustee) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	BSCIC Certificate for ISO 90001 GRIHA Certified ISO 14001, 9001, 45001, 31000 and 18000 PCMM Level- 3 Great Place to Work Certified (Jan 2024-Jan 2025)								
5 Specific commitments, goals and targets set by the entity with defined timelines, if any.	Environment: > Shared Vision of achieving 5,000 MW by 2023-24, 25,000 MW by 2030 and 50,000 MW by 2040 > 50% of installed electric power capacity is planned to be generated from non-fossil sources by 2030 > Aim to achieve net-zero emission by 2070 > Continue to lead the current paradigm change in the Indian power sector from a fossil fuel to a renewable energy base Social: > Aims to preserve traditions, empower communities, and foster a sense of pride and unity > Commitment towards employees and workers' well-being and security > Committed to encourage employees for adopting healthy lifestyles Governance: > Committed to concentrate its efforts and resources to protect and promote the interests of other stakeholders while maximizing shareholder wealth								
6 Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	Environment: > Power Purchase Agreements have been signed for 200 MW Solar Power Project Capacity with Maharashtra State Electricity Distribution Company Limited and with Solar Energy Corporation of								



Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
	<p>India Limited for 100 MW Wind Power Capacity</p> <ul style="list-style-type: none"> > Power Usage Agreement for supply of 500 MW Solar power from ongoing 1000 MW Bikaner SPP has been signed with Punjab State Power Corporation Limited > A new all-time high record of 50.5 MU in Single-Day power generation has been set by the two flagship hydro Power Stations in Himachal Pradesh > 1500 MW Nathpa Jhakri Hydro Power Station has set a new record with 39.570 MU and 412 MW Rampur Hydro Power Station with 10.9 MU energy generation in a single day <p>Social:</p> <ul style="list-style-type: none"> > Dispute Avoidance Mechanism for preventing/resolving contract conflicts in their early stages > Dispute Resolution Mechanism - Conciliation Committees are used to resolve disagreements > Green Open Access Rules, 2022 have been issued which made it possible for small consumers to buy renewable energy, and captive consumers have no restrictions on the same <p>Governance:</p> <ul style="list-style-type: none"> > Company has obtained ISO 31000:2018 certification for implementation of Risk Management System > Adopted a dynamic CSR & Sustainability Policy > Continuous track record of receiving "Excellent" ratings for compliance with the "DPE Guidelines on Corporate Governance" each year since its listing. 								
Governance, leadership and oversight									
7	<p>Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)</p> <p>SJVN's commitment to delivering sustainable long-term growth remains steady. The business of the company is dedicated towards advancing social development and highlights its initiatives for social justice, inclusive growth, and sustainable development. It strongly believes that prioritizing sustainability in all their initiatives can foster the growth and well-being of their communities. Guided by the core principle of integrating innovation, quality, and sustainability into every aspect of operations, SJVN has implemented numerous initiatives aimed at ensuring sustainable and ethical practices.</p> <p>The SJVN Foundation's CSR programs fall into six primary categories: community asset creation, education and skill development, health and hygiene, local culture and sports promotion, sustainable development, and relief and assistance during natural disasters. SJVN's dedication to Sustainability and Corporate Social Responsibility (CSR) is demonstrated by a range of programs and projects it has launched to elevate and empower underprivileged communities and those living in remote areas without access to essential community services. Many people from various community segments as well as those residing in remote areas without access to basic community services have benefitted from these programs. Its commitment is to safeguard the interests of all stakeholders. SJVN hopes to have a significant and long-lasting influence on society by coordinating its CSR initiatives with the developing world. It makes sure that its projects are pertinent, efficient, and long-lasting by adjusting to new technology, looking into creative solutions, and actively interacting with stakeholders. Through these initiatives, SJVN hopes to promote community empowerment, holistic development, and societal well-being.</p>								
8	<p>Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).</p> <p>Shri Sushil Sharma Chairman and Managing Director</p>								
9	<p>Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.</p> <p>CSR, Sustainable Development, and R&D Committee oversee the sustainability activities of SJVN.</p>								



10 Details of Review of NGRBCs by the Company:

Subject of Review	Indicate whether review was undertaken by Director /Committee of the Board/Any other Committee									Frequency (Annually/ Half yearly/ Quarterly/ Any other - please specify)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	Board level committees namely, Audit Committee, Risk Management Committee, and CSR, Sustainable Development, and R&D Committee on annual basis review the performance of company's policies, performance, and design the sustainability ambition for the company.									On need basis								
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	SJVN strongly believes in conducting business with ethics and integrity, thus it ensures cent percent compliance with all regulatory, statutory, and legal requirements and norms of the land, wherever it operates.									On need basis								

11 Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No).

	P1	P2	P3	P4	P5	P6	P7	P8	P9
If yes, provide name of the agency	No	No	No	No	No	No	No	No	No

12 If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
a. The entity does not consider the Principles material to its business (Yes/No)	NA								
b. The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
c. The entity does not have the financial or/human and technical resources available for the task (Yes/No)									
d. It is planned to be done in the next financial year (Yes/No)									
e. Any other reason (please specify)									

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership".

While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

PRINCIPLE 1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

1 Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	% age of persons in respective category covered by the awareness programmes
Board of Directors	7	91st ICOLD Annual Meeting and International Symposium on Management for Safe Dams, Road Show for Insurance Power Station (6x250MW) and Rampur Hydro Power Station (6x68.67MW), Corporate Governance, Orientation & Induction Program, etc.	89%
Key Managerial Personnel	29	Estimate Preparation, Liquidated Damages and Extension of Time, Capacity Building Workshop by Chief Technical Examiner(s) CVC, International Symposium on Tunneling, Cyber Hygiene & Security, International Conference and Exhibition on New Ideas for Proven resources, Risk Management, Sharing the New shared vision of SJVN, etc.	80%
Employees	76	Overview of Power Sector with latest technologies involved in Hydro and Renewable, MDP on GST, E-invoicing, Returns & Audit, The Ujjwala Summit - "Empowering Women in PSUs in India: Strategies for Gender Inclusivity, Systems & Procedures in SJVN- Procurement, SHE-Stronger-Healthier-Everyday, Anti Bribery Management System, New Shared Vision-S3 Shivar, Risk Management, etc.	87.3%
Workers	28	New Shared Vision- S3 Shivar, Systems & Procedures of SJVN, Adopting Best Life Style Practices for better Management, Ethics and Good Governance, Preparation of Estimate for small /major services/ works /supplies / misc. proposals, etc.	90.2%



2 Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/law enforcement agencies/judicial institutions, in the financial year, in the following format

(Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

Monetary					
	NGRBC Principle	Name of the regulatory/enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine		Nil			NA
Settlement		Nil			NA
Compounding fee		Nil			NA
Non- Monetary					
	NGRBC Principle	Name of the regulatory/enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment		Nil			NA
Punishment		Nil			NA

3 Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/enforcement agencies/ judicial institutions
Nil	

4 Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes, it is part of the Code of Conduct of the Company.

The Code of Conduct is available at: <https://sjvn.nic.in/corporate-governance/60>

5 Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/corruption:

	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Directors	Nil	Nil
KMPs	Nil	Nil
Employees	Nil	Nil
Workers	Nil	Nil

6 Details of complaints with regard to conflict of interest:

	FY 2023-24 (Current Financial Year)		FY 2022-23 (Previous Financial Year)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	Nil	-	Nil	-
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	Nil	-	Nil	-

7 Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

No corrective action was undertaken by SJVN as no case was registered on charges of bribery, corruption, or conflict of interest during the reporting period

8 Number of days of accounts payables (Accounts payable *365) / Cost of goods/services procured) in the following format:

	FY 2023-24 (Current Financial Year)	FY 2022 - 23 (Previous Financial Year)
Number of days of accounts payable	57.4	40.7

9 Open-ness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2023-24 (Current Financial Year)	FY 2022 - 23 (Previous Financial Year)
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	-	-
	b. Number of trading houses where purchases are made from	-	-
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	-	-



Parameter	Metrics	FY 2023-24 (Current Financial Year)	FY 2022 - 23 (Previous Financial Year)
Concentration of Sales	a. Sales to dealers/ distributors as % of total sales	100%	100%
	b. Number of dealers / distributors to whom sales are made	16	16
	c. Sales to top 10 dealers/distributors as % of total sales to dealers/ distributors	84.64%	84.25%
Shares of RPTs in	a. Purchases (Purchases with related parties/ total purchases)	-	-
	b. Sales (Sales to related parties/ total sales)	0.26%	0.33%
	c. Loans & advances (Loans & advances given to related parties / total loans and advances)	85.42%	44.01%
	d. Investments (Investments in related parties / total investments made)	99.98%	99.97%

Leadership Indicators

1 Awareness programmes conducted for value chain partners on any of the Principles during the financial year:

Total number of awareness programmes held	Topics / principles covered under the training	% age of value chain partners covered (by value of business done with such partners) under the awareness programmes
7	Training program related to MSME guidelines and benefits, GeM and statutory mechanisms: Annual Vendor Development Programs and other Programs organised at Project Levels	60%

2 Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same

The mechanism for disclosure of Conflict of Interest by Directors is contained in the "Code of Conduct for Board Members and Senior Management" approved by the Board. All Board Members and Senior Management are required to subscribe to the said code on their appointment and further required to confirm adherence to the same on Annual basis. The Annual Report of the Company contains a declaration to this effect signed by the Chairman & Managing Director of the Company. In addition, the Board Members also disclose their Interest on appointment as well as on Annual basis or specific agenda item of business during the Board / Committee Meetings as per the applicable provisions of Companies Act, 2013. The relevant provisions are contained in clause 4.4 of Code of Conduct for Board Members and Senior Management with regards to disclosure of "Conflict of Interest" are reproduced as under:

Conflict of Interest: shall be scrupulous and use their prudent judgement to avoid all situations, decisions or relationships which give or could give rise to conflict of interest or appear to conflict with their responsibilities within the Company; Any situation that involves, or may reasonably be expected to involve, a conflict of interest with the Company shall be disclosed promptly to the Competent Authority.

- 1. Outside Directorships:** Unless specifically permitted by the Board shall not serve as Director of any other Company or be a Partner of a Firm or Management Position in any other entity that is engaged in a business competing with the Company or with which the Company has business relations. This clause is not applicable to Government/Nominee Directors. In case of Independent Directors, if the Board feels, it may refer the conflict of interest to the Government of India. Senior Management Personnel shall obtain prior approval of the Chairman & Managing Director of the Company for accepting Directorship of any other Company or partnership of a firm/ Limited Liability Partnership or management position in any other entity. The Functional Directors shall not accept any appointment or post, whether advisory or administrative, in any firm or company, whether Indian or Foreign, with which the Company has or had business relations, within one year from the date of retirement without prior approval of the Government
- 2. Consultancy/ Business/ Outside employment:** Shall not engage in any activity that interferes with his performance or responsibilities to the Company and is prejudicial to its interests
- 3. Business Interests:** While investing in the business of any competitor of the Company, they shall ensure that they use their prudent judgement to avoid all situations, decisions or relationships which give or could give rise to conflict of interest or appear to conflict with their responsibilities within the Company. These investments do not compromise their responsibilities towards the Company. Permission from the competent authority shall be obtained for investment in a company exceeding two percent of the capital of that company.
- 4. Corporate Opportunities:** Shall not exploit the information acquired or gained in his/her official capacity for personal advantage or to the advantage of any third party detrimental to the interests of the company.

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 2 Businesses should provide goods and services in a manner that is sustainable and safe

Essential Indicators

- 1 Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively

	Current Financial Year	Previous Financial Year	Details of improvements in environmental and social impacts
R & D	0.08%	0.4%	Innovative solutions for early warning, solar lights, building roofs for energy generation, latest energy efficient LED infrastructure, and setting up of pilot project on hydrogen generation at NJHPS location.
Capex	99.9%	100%	Capital investment in renewable energy projects (including hydroelectric, wind and solar) India.



- 2 a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)
b. If yes, what percentage of inputs were sourced sustainably?

The company selects its suppliers or vendors through the GeM Portal (Government e-market) who pass the technical qualifications and capabilities, are compliant with all norms with certifications, competitive pricing, and incorporate sustainability & social responsibility in its business practices.

- 3 Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for

(a) Plastics (including packaging)	The company has buy-back policy for e-waste and battery waste with authorized vendor for safe disposal and appropriate recycle of the product, after it reaches its end of life
(b) E-waste	
(c) Hazardous waste	
(d) other waste	

- 4 Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No).

- i If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards?
ii If not, provide steps taken to address the same.

Extended Producer Responsibility (EPR) is not applicable to SJVN

Leadership Indicators

- 1 Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

NIC Code	Name of Product/ Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
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The company has not carried any life cycle assessment (LCA) for its products and services

- 2 If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Name of Product / Service	Description of the risk / concern	Action Taken
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Nil

- 3 Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate input material	Recycled or re-used input material to total material	
	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year

Not applicable to SJVN business operations

- 4 Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year		
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled (MT)	Safely Disposed
Plastics (including packaging)	Not Applicable to SJVN			Not Applicable to SJVN		
E-waste						
Hazardous waste						
Other waste						

- 5 Reclaimed products and their packaging materials (as percentage of products sold) for each product category

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
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Not Applicable

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 3 Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

- 1 a Details of measures for the well-being of employees:

Category	Total (A)	% of employees covered by									
		Health Insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent employees											
Male	953	953	100%	953	100%	-	-	953	100%	953	100%
Female	108	108	100%	108	100%	108	100%	-	-	108	100%
Total	1,061	1,061	100%	1,061	100%	108	100%	953	100%	1,061	100%



Other than Permanent employees											
Male	291	291	100%	291	100%	-	-	291	100%	291	100%
Female	43	43	100%	43	100%	43	100%	-	-	43	100%
Total	334	334	100%	334	100%	43	100%	291	100%	334	100%

b Details of measures for the well-being of workers:

Category	Total (A)	% of workers covered by									
		Health Insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent workers											
Male	205	205	100%	205	100%	-	-	205	100%	205	100%
Female	29	29	100%	29	100%	29	100%	-	-	29	100%
Total	234	234	100%	234	100%	29	100%	205	100%	234	100%
Other than Permanent workers											
Male	112	112	100%	112	100%	-	-	112	100%	112	100%
Female	8	8	100%	8	100%	8	100%	-	-	8	100%
Total	120	120	100%	120	100%	8	100%	112	100%	120	100%

c Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format -

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Cost incurred on well-being measures as a % of total revenue of the company	0.74%	0.65%

2 Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits	FY 2023-24			FY 2022-23		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100%	100%	Yes	100%	100%	Yes
Gratuity	100%	100%	Yes	100%	100%	Yes
ESI	0%	0%	NA	0%	0%	NA
Others - Please specify	-	-	-	-	-	-

Note - At SJVN, employees and extended workforce is covered under a comprehensive medical scheme (OPD as well as IPD) with unlimited coverage benefits and medical insurances, in lieu of ESI scheme.

3 Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

If not, whether any steps are being taken by the entity in this regard

Yes, all premises and offices are accessible to differently abled employees and workers in accordance with Rights of Persons with Disabilities Act, 2016. We strongly promote equal opportunities for everyone, and we acknowledge the importance diversity, equity, and inclusion in work environment. SJVN ensures that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others

4 Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes, SJVN's "Equal Opportunity Policy" is in accordance with the provisions of The Rights of People with Disabilities Act, 2016 and Rights of People with Disabilities Rules, 2017 and Government guidelines for providing certain facilities for efficient performance at workplace. This policy is applicable to employees of SJVN with disabilities in all the three categories i.e., Workman, Supervisor & Executive including Deputations. This policy specifies aspects of employment, training, working conditions, transfers, employee benefits and career advancement etc. SJVN strives for creating and maintaining a non-discriminatory and inclusive work environment which ensures a robust career growth path for people with disabilities and for those who acquire disability during their employment tenure.

5 Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	100%	100%	100%	100%
Female	100%	100%	100%	100%
Total	100%	100%	100%	100%



6 Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

Yes/No (If Yes, then give details of the mechanism in brief)

Permanent Workers	At SJVN, we attempt to redress the complaints and grievances of our employees through well framed Grievance Redressal Machinery which ensures expeditious settlement of grievances within the stipulated time frame.
Other than Permanent Workers	The individual grievances of the employee are dealt through a three-stage process. In case the employee is not satisfied with the reply at Stage-I, the grievance can be escalated to Stage-II and Stage-III respectively.
Permanent Employees	For fair and timely Redressal of the complaints, Corporate IR & Welfare section at corporate level and respective HR at Project level is designated department for processing of Grievances.
Other than Permanent Employees	<p>Stage I : The aggrieved employee shall take up his/her grievance orally with his/her immediate superior (not below the rank of Dy. Manager) who shall give a personal hearing and try to resolve the grievance at his/her level within a period of 7 days. Wherever necessary, the officer concerned can consult the Head of department and/or such other departments before communicating back to the aggrieved employee. In case the employee is not satisfied, he/she can submit his grievance in writing in Annexure-1 to the Head of Department concerned or the Head of HR Department within 15 days from the date of receipt of oral reply from his immediate superior.</p> <p>Stage II : On the grievance submitted by an employee in Annexure-1 to the Head of Department/Head of HR Department, if the concerned Head of Department/Head of HR Department is not able to arrive at any satisfactory decision, he/she may refer the grievance to the Grievance Settlement Committee. The Committee will examine the details of the grievance and may also discuss the same with the aggrieved employee, if felt necessary. The Committee shall give its reply to the aggrieved employee within 30 days from the date of receipt of the grievance. However, where felt necessary by the Committee, it may make a recommendation for a final decision by Director (Personnel), who will convey his/her decision within 30 days from the date of receipt of grievance from the Committee.</p> <p>Stage III : In exceptional cases and with the concurrence of the Director concerned, the aggrieved employee who is not satisfied with the decision of Grievance Settlement Committee/ Director (Personnel) will have an option to appeal to Chairman & Managing Director.</p>

7 Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category	FY 2023-24			FY 2022-23		
	Total employees/ workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B/A)	Total employees/ workers in respective category (C)	No. of employees/ workers in respective category, who are part of association(s) or Union (D)	% (D/C)
Total Permanent Employees	1061	1061	100%	1,222	1,222	100%
Male	953	953	100%	1,075	1,075	100%
Female	108	108	100%	147	147	100%
Total Permanent Workers	234	234	100%	350	350	100%
Male	205	205	100%	322	322	100%
Female	29	29	100%	28	28	100%

8 Details of training given to employees and workers:

Category	FY 2023-24					FY 2022-23				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. F	% (F/D)
Employees										
Male	953	953	100%	795	83.4%	1,075	1,075	100%	935	87%
Female	108	108	100%	87	80.6%	147	147	100%	126	86%
Total	1061	1061	100%	882	83.1%	1,222	1,222	100%	1,061	87%
Workers										
Male	205	205	100%	120	58.5%	322	322	100%	150	47%
Female	29	29	100%	15	51.7%	28	28	100%	22	79%
Total	234	234	100%	135	57.7%	350	350	100%	172	49%

Note: The Health and Safety training and Skill Upgradation Training is provided to the permanent employees and workers of SJVN



9 Details of performance and career development reviews of employees and worker:

Category	FY 2023-24			FY 2022-23		
	Total (A)	No.(B)	% (B/A)	Total (C)	No.(D)	% (D/C)
Employees						
Male	1244	1244	100%	1,075	1,075	100%
Female	151	151	100%	147	147	100%
Total	1395	1395	100%	1,222	1,222	100%
Workers						
Male	317	317	100%	Not available		
Female	37	37	100%			
Total	354	354	100%			

10 Health and safety management system:

<p>a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No).</p> <p>If yes, the coverage such system?</p>	<p>SJVN is ISO 45001:2018 certified and it has robust OHS system in place to ensure a safe, healthy, and conducive working environment for employees and workers. The OHS system at SJVN site comprises of effective OHS policy, procedure, hazard identification, risk assessment, incident reporting and management mechanism along with appropriate control measures to mitigate the risks and hazards. SJVN provides regular training, toolbox talk training, and mock drills to its employees and workers on safety related topics, including fire drills, to equip them with adequate knowledge to deal with situation in case of real situation. We have Safety Committee to oversee, monitor, and review the OHS policy, procedures, processes, and performance in at site locations through compliance of undertaking through external and internal audits.</p>
<p>b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?</p>	<p>To identify work related hazards and risks, the company uses various tools such as Hazard Identification and Risk Analysis (HIRA) format, Incident and Accident Data analysis, Job Safety Analysis (JSA) or Job Hazard Analysis (JHA), and Hazard Reporting or Near Miss Reporting, to continuously monitor and review workplace related hazards and risks and timely manage the risks to specific work activities.</p>
<p>c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)</p>	<p>At SJVN site locations, we have safety working committee with representation from workmen, who meet on quarterly basis to review and take stock of all challenges and solutions that can be implemented to ensure a hazard free workplace. If any worker has any query or concerns, related to safety risk, they can share them during the Toolbox talk or other such events/ training sessions.</p>
<p>d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)</p>	<p>Yes, the employees and workers of SJVN are entitled to use the standard company policy for health check-ups and health services. In addition, at all sites, hospital facility with doctor, nurse, first aid facility, ambulance, and other medical services is available.</p>

11 Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	0	0
	Workers	0	0
Total recordable work-related injuries	Employees	0	0
	Workers	0	0
No. of fatalities	Employees	0	0
	Workers	0	0
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
	Workers	0	0

12 Describe the measures taken by the entity to ensure a safe and healthy work place.

At SJVN, health and safety of employees and workers is core to company's value, and it pays utmost importance to hazard and risk-free workplace. To ensure the same, there are various measures that are taken such as providing regular training and capacity building on health and safety practices, including fire drills, maintaining equipment safety and machine maintenance, always implementing safety protocols, regular health checkups and camps for workers and their families, providing PPEs for their safety during operations, ensuring periodic audits by internal and external auditors, safety inspections and safety inspector visits on a daily and monthly routine to review and monitor OHS procedures at ground, mobile health van, project hospitals and health awareness campaign. The automatic fire detection system was also upgraded by the company. Similarly, various healthcare projects were undertaken by the company. SJVN ensures compliances with relevant OHS laws, regulations, and industry standards to maintain a safe working environment and meet legal requirements. Additionally, drills on health measures are conducted at all the sites periodically such as CPR, personal health, maternal health, work life balance etc.



13 Number of Complaints on the following made by employees and workers:

	FY 2023-24 (Current Financial Year)			FY 2022-23 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	0	0	-	0	0	-
Health & Safety	0	0	-	0	0	-

14 Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100% (Conducted internally)
Working Conditions	100% (Conducted internally)

15 Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

NA

Leadership Indicators

1 Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).

Yes, SJVN is committed to employees and workers' well-being and security. As a part of Human Resource Development, group life insurance is provided to all employees of the company, payable in the event of the death of an employee to the concerned nominee. An additional scheme for financial relief in the event of death/ permanent disablement is available, which is over and above those not covered as part of the group life insurance, to support the employees of SJVN.

2 Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

At SJVN, ethical business practices are strongly followed, and the contractor service providers are encouraged to adhere to the same. On a monthly basis, the service providers, submit their statutory compliance certificate along with the invoice to SJVN for review and processing.

3 Provide the number of employees / workers having suffered high consequence work related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Employees	0	0	0	0
Workers	0	0	0	0

4 Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)

At SJVN, we value our resources and on case-to-case basis, we retain few of our experienced manpower as consultants to utilize their domain expertise in business operations and strategy development.

5 Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	Nil
Working Conditions	Nil

6 Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

Not Applicable



SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1 Describe the processes for identifying key stakeholder groups of the entity

Stakeholders engagement is an ongoing process that involves communication across a variety of channels and interactions at different management levels. The major stakeholder groups of the entity are the internal and external stakeholders who directly impact the operations and activities of the Company. Stakeholder groups were identified by the company through mapping exercises that evaluated their effect and influence on the entity's activities. The corporation identifies stakeholders with the goal of conducting business in a sustainable manner, which is only achievable by comprehending and meeting one another's demands while upholding the law. The organization has mapped out all of its internal and external stakeholders; the main groups are as follows:

- I Investors/Shareholders
- I Value Chain Partners
- I Implementing Partners & DISCOMS
- I Employees and Workers
- I Communities
- I Regulators

2 List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group

Sr. No.	Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others - please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
1.	Investors Shareholders	No	Annual Report, Annual General Meeting, Board Meeting, Press Releases, Newsletter, etc.	Annually	Company's performance on financial and non-financial parameters, including sustainability strategy, roadmap, and feedback on different themes
2.	Employees and Workers	No	Emails, Direct Communication, CMD Message, Samwad, Intranet	Continuously	Career development and growth, employee recognition & reward, employee well-being, ethics, culture & value, communication & feedback, diversity, equity, and inclusion, performance appraisal, and workplace health and safety
3.	Value Chain Partners	No	Email, telephonic conversation, vendor meet, physical interactions	Need Based	Procurement orders, negotiations of terms and prices, quality and specifications, delivery schedule and logistics, payments and invoicing, contractual obligations, product development, ethical standards, business development, sustainable practices, and future-partnership opportunities
4.	Communities	Yes	Meetings, local dialogues, emails, letters, telephonic conversations, VADC, etc.	Continuously	Engagement with the stakeholders starts with the moment any requests is received from the community, which is followed by its examination, implementation, execution, monitoring till completion of the project wherever applicable
5.	Implementing Partners	No	Field Visits, Monthly Reviews, telephonic conversations, regular meetings	Continuously	Project design, implementation, need assessment, project review, monitoring and evaluation, community engagement, and feedback on program improvement, if any

Leadership Indicators

1 Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

At SJVN, stakeholder inclusiveness is of paramount importance and consultation with stakeholder is given due importance and weightage. Specific departmental representatives interact with stakeholder groups, seek feedback, comments, and opinions, which is then shared to their departmental heads. Through the Stakeholder Relationship Committee (SRC) both positive and negative feedback is communicated to the Board, as required and action is taken, as deemed appropriate

2 Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No).

If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity. Corporate Governance is core to SJVN business operations and stakeholder consultation plays a vital role in decision making, policy making, and setting strategies and activities for the company. Stakeholder inclusiveness and feedback is incorporated into company's activities, action plans, and appropriately into policies, as and when required.



3 Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/marginalized stakeholder groups.

SJVN is committed to the concerns of its stakeholders and strives to maintain good standards of Corporate Social Responsibility (CSR) and Sustainability in its business activities. To meet this commitment, SJVN respects the rule of law, local communities, and societies at large and will make conscious efforts to enhance the quality of life and environmental sustainability through its CSR and Sustainability programmes.

Power projects are in far reaches of isolated regions which are scarce in infrastructural facilities and where the populace is socio-economically backward. SJVN being a responsible corporate citizen strives to bring about overall positive impact on societies living in such regions. Besides, its CSR and Sustainability activities, SJVN will also cover a wide range of issues relevant to the larger society and of activities that could have a lasting impact. SJVN endeavours to leverage green technology, processes, and standards to produce goods and services that contribute to social and environmental sustainability. There are various CSR activities which are formulated considering the need of vulnerable/marginalized people. Few of such CSR activities are as under:

- 1 14 Mobile medical Units under the name Sulej Sanjeevani Sewa catering to the health need of the people in the far-flung areas which deprived of basic health facilities.
- 1 Skill development training to the local youth, skill development training to children of slum area.
- 1 Training to farmers for doubling their income
- 1 Financial assistance to BPL women for child-care under the name of "Women and Child Care Scheme"
- 1 Health and Nutrition programs in Aspirational District Chamba, Himachal Pradesh

PRINCIPLE 5 Businesses should respect and promote human rights

Essential Indicators

1 Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year		
	Total (A)	No. of employees / workers covered (B)	% (B / A)	Total (C)	No. of employees / workers covered (D)	% (D/C)
Employees						
Permanent	1061	1030	97.1%	1,222	1,222	100%
Other than permanent	334	0	0%	0	0	0%
Total Employees	1395	1030	73.8%	1,222	1,222	100%
Workers						
Permanent	234	125	53.4%	350	175	50%
Other than permanent	120	0	0%	0	0	0%
Total Workers	354	125	35.3%	350	175	50%

2 Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2023-24 Current Financial Year					FY 2022-23 Previous Financial Year				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. F	% (F/D)
Employees										
Permanent	1061	-	-	1061	100%	1,222	-	-	1,222	100%
Male	953	-	-	953	100%	1,075	-	-	1,075	100%
Female	108	-	-	108	100%	147	-	-	147	100%
Other than permanent	334	-	-	334	100%	0	-	-	0	0%
Male	291	-	-	291	100%	0	-	-	0	0%
Female	43	-	-	43	100%	0	-	-	0	0%
Workers										
Permanent	234	-	-	234	100%	350	-	-	350	100%
Male	205	-	-	205	100%	322	-	-	322	100%
Female	29	-	-	29	100%	28	-	-	28	100%
Other than permanent	120	-	-	120	100%	0	-	-	0	0%
Male	112	-	-	112	100%	0	-	-	0	0%
Female	8	-	-	8	100%	0	-	-	0	0%



3 Details of remuneration/salary/wages, in the following format:

a. Median remuneration / wages:

	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	4	10600000	1	11200000
Key Managerial Personnel	1	5900000	-	-
Employees other than BoD and KMP	756	2500000	102	2500000
Workers	230	1500000	32	1300000

Note: 3 Board of directors get only sitting fees which is not considered in the above table. There are 6 KMPS at SJVN Ltd (Standalone) FY 2023-24, amongst which 5 (five) are in the Board of Directors and one(1) is the Company Secretary in SJVN Ltd.

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Gross wages paid to females as % of total wages	10.9%	11.1%

4 Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

At SJVN, the compliance of Human Rights issues is ensured at the Projects/Stations/Offices by their respective heads and at the Corporate Centre by Corporate HR (IR & Welfare Section). Any grievance with respect to violation of the Human Rights Policy of SJVN shall be reported to the Corporate HR. Internal Complaints Committee (ICC) is implemented across all locations and projects to oversee POSH policies, procedures, and address issues/concerns.

5 Describe the internal mechanisms in place to redress grievances related to human rights issues.

SJVN attempts to redress the complaints and grievances of its employees through well framed Grievance Redressal Machinery which ensures expeditious settlement of grievances within the stipulated time frame. The individual grievances of the employee are dealt through a three-stage process. In case the employee is not satisfied with the reply at Stage-I, the grievance can be escalated to Stage-II and Stage-III respectively. For fair and timely Redressal of the complaints, Corporate IR & Welfare section at corporate level and respective HR at Project level is designated department for processing of Grievances.

6 Number of Complaints on the following made by employees and workers:

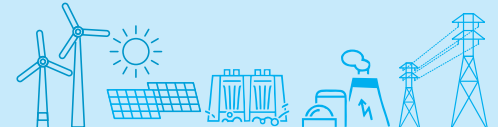
	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	1	Nil	A financial penalty imposed and the Delinquent was demoted	Nil	Nil	-
Discrimination at workplace	Nil	Nil	-	Nil	Nil	-
Child Labour	Nil	Nil	-	Nil	Nil	-
Forced Labour/ Involuntary Labour	Nil	Nil	-	Nil	Nil	-
Wages	Nil	Nil	-	Nil	Nil	-
Other Human rights related issues	Nil	Nil	-	Nil	Nil	-

7 Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	1	0
Complaints on POSH as a % of female employees / workers	0.5%	0
Complaints on POSH upheld	0	0

8 Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases

At SJVN, we are committed to a safe and inclusive work environment, and strive to prevent harassment and discrimination, protect our employees from any form of harassment and discrimination, and foster a culture of respect and equality. SJVN values diversity, equal opportunity and rights of women and minorities; assistance to persons with disability. We comply with applicable labour and employment laws, wherever company operates and align our policies, processes, and activities in compliance to legal requirements. To achieve a harassment-free workplace, we have adopted various measures such as establishing strong policies, procedures, mechanisms, conducting regular behaviour trainings, ensuring open communication, non-retaliation policy, incident reporting and prompt investigation mechanism, accountability and disciplinary action, and regular monitoring and reviewing of our policies and procedures by internal and external auditors to align with national and international requirements and standards, including best practices, globally.



9 Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes, business contracts and Purchase Orders (PO) Terms and Conditions have clause that incorporate statement around business partners' compliance with all applicable regulations and laws of the land, in which they operate in, including human rights.

10 Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	100%
Sexual harassment	100%
Discrimination at workplace	100%
Wages	100%
Others - please specify	-

Note: Internal assessments and statutory officer audits at projects sites.

11 Provide details of any corrective actions taken or underway to address significant risks/concerns arising from the assessments at Question 10 above.

During the assessment, no significant risk was identified; SJVN adheres to all ethical business practices and complies with regulatory requirements.

Leadership Indicators

1 Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

At SJVN, Human Rights policy, practices, and processes are systematically streamlined and effectively implemented across all sites. A comprehensive policy is available which drives the company to uphold human right principles and address grievances as well as set out clear expectations from all its stakeholders, employees, workers, customers, and other business partners.

2 Details of the scope and coverage of any Human rights due-diligence conducted.

SJVN is committed to uphold the rights of human rights, individually or collectively, entitled to freedom and standards of treatment without discrimination. The company conducts internal assessment; however, no formal due diligence has been carried out during the reporting year.

3 Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, all premises and offices are accessible to differently abled employees and workers in accordance with Rights of Persons with Disabilities Act, 2016. We strongly promote equal opportunities for everyone, and we acknowledge the importance diversity, equity, and inclusion in work environment. SJVN ensures that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others.

4 Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	Nil
Discrimination at workplace	Nil
Child Labour	Nil
Forced Labour/Involuntary Labour	Nil
Wages	Nil
Others - please specify	Nil

5 Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

As part of business contract and purchase order, compliance to all statutory norms is signed off from all our business partners, which is a mandatory practice at SJVN, however, no assessment has been conducted specifically pertaining to human rights issues for vendors.

PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment

Essential Indicators

1 Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 2023-24 (Current Financial Year) (Giga Joules)	FY 2022-23 (Previous Financial Year) (Giga Joules)
From renewable sources		
Total electricity consumption (A)*	43,374.5	920
Total fuel consumption (B)	0	0
Energy consumption through other sources (C)	0	0
Total energy consumed from renewable sources (A+B+C)	43,410.3	920



Parameter	FY 2023-24 (Current Financial Year) (Giga Joules)	FY 2022-23 (Previous Financial Year) (Giga Joules)
From non-renewable sources		
Total electricity consumption (D)*	57,603.8	1,16,514
Total fuel consumption (E)	8,995.3	1,950
Energy consumption through other sources (F)	0	0
Total energy consumed from non-renewable sources (D+E+F)	66,599.1	1,18,464
Total energy consumed (A+B+C+D+E+F)	1,09,973.5	1,19,384
Energy intensity per rupee of turnover (Total energy consumed/ revenue from operations)	0.0000043	0.0000036
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	-	-
Energy intensity in terms of physical output (GJ/million units)	12.9	12.7
Energy intensity (optional) - the relevant metric may be selected by the entity	-	-
Note: For FY 23, Shimla HO, Delhi Office, NJHPS site, RHPS site and DSHEP site were considered. For FY 24, in addition to the above, LHEP site, SDHEP site, NMHPS site, SWPS site and CSPS site are also considered. * Reduction is observed in total electricity from grid, since the same is replaced by non-renewable energy through rooftop solar & hydropower (mainly at RHPS site).		
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.	No	

2 Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Not applicable to SJVN business.

3 Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2023-24*	FY 2022-23
Water withdrawal by source (in kilolitres)		
(i) Surface water	2,79,119	3,55,568
(ii) Groundwater	76,416	65,190
(iii) Third party water (tanker)	720	13,211
(iv) Seawater / desalinated water	0	0
(v) Water from municipal corporation	10,070.2	0
(vi) Water Bottles / Aquaguard (Ltr X number of bottle) (KL)	13.3	0
(vi) Others (IP&H Supply)	6480	
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	3,72,819	4,33,969
Total volume of water consumption** (in kilolitres)	4,11,494	4,33,969
Water intensity per rupee of turnover (Total water consumption / Revenue from operations)	0.000016	0.000013
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP)	-	-
Water intensity in terms of physical output (GJ/million units)	48.5	46.5
Water intensity (optional) - the relevant metric may be selected by the entity	-	-
Note: For FY 23, Shimla HO, Delhi HO, NJHPS site, RHPS site and DSHEP site were considered. For FY 24, in addition LHEP site, SDHEP site, NMHPS site, SWPS site and CSPS site are also considered. ** Water consumption includes fresh water through various sources + water recycled at Shimla HO & RHPS site.		
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.	No	

4 Provide the following details related to water discharged:

Parameter	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water	1,03,611.3	
No treatment	1,329.3	NA
With treatment - please specify level of treatment	1,02,282	NA



(ii)	To Groundwater		
	No treatment	NA	NA
	With treatment - please specify level of treatment	NA	NA
(iii)	To Seawater		
	No treatment	NA	NA
	With treatment - please specify level of treatment	NA	NA
(iv)	Sent to third-parties		
	No treatment	NA	NA
	With treatment - please specify level of treatment	NA	NA
(v)	Others	14,155	
	No treatment	0	NA
	With treatment - please specify level of treatment	14,155	NA
	Total water discharged (in kilolitres)	1,17,766.3	NA

Note 1: For FY 23, Shimla HO, Delhi HO, NJHPS site, RHPS site and DSHEP site were considered. For FY 24, in addition LHEP site, SDHEP site, NMHPS site, SWPS site and CSPS site are also considered. **2.** Treated water (3900KL) for Shimla HO is reused for landscaping, hence not considered under discharge.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?
(Y/N) If yes, name of the external agency

No

5 Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

The company has sewage treatment plant (STP) in all its offices and site locations to ensure treatment of wastewater, the total installed capacity of all STPs together is appx. 1,090 KLD with tertiary level of treatment and the treated water is used within the premise largely

6 Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify unit	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Nox		Not applicable to SJVN business. All measures are taken to contain air pollution during construction phase.	
Sox			
Particulate matter (PM)			
Persistent organic pollutants (POP)			
Volatile organic compounds (VOC)			
Hazardous air pollutants (HAP)			
Others - please specify			

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?
(Y/N) If yes, name of the external agency

No

7 Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of Co ₂ equivalent	648	144.9
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of Co ₂ equivalent	11,456.8	22,100.3
Total Scope 1 and Scope 2 emissions per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)	Metric tonnes of Co ₂ equivalent/Rs	0.0000005	0.0000007
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)	-	-	-
Total Scope 1 and Scope 2 emission intensity in terms of physical output	GJ/million units	1.4	2.4
Total Scope 1 and Scope 2 emission intensity (optional) - the relevant metric may be selected by the entity	-	-	-

Note: For FY 23, Shimla HO, Delhi HO, NJHPS site, RHPS site and DSHEP site were considered. For FY 24, in addition LHEP site, SDHEP site, NMHPS site, SWPS site and CSPS site are also considered. ****** Reduction in Scope 2 emissions observed as compared to FY23, due to switch to renewable source of electricity from 17.4Lakh kWh conventional source in FY23 to 3.5Lakh kWh in FY24 at RHPS site, the rest being sourced through solar energy & hydropower.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?
(Y/N) If yes, name of the external agency

No



8 Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

At SJVN, various initiatives are taken to mitigate greenhouse gases as illustrated below:

- Tree plantation for green cover for enhancing forest cover.
- Solar plants within site locations for enhancing Renewable Energy (RE).
- Green belt development initiatives within site locations and near construction sites.
- Adopting energy efficient lighting and sensor-based lighting for energy saving and getting GRIHA certified for its building.
- The company has always endeavoured to move towards hydro-electric generation which calls for GHG emission reduction pathways.

9 Provide details related to waste management by the entity, in the following format:

Parameter	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Total Waste generated (in metric tonnes)		
Plastic waste (A)	0.6	8.5
E-waste (B)	5.7	1.9
Bio-medical waste (C)	0.1	0
Construction and demolition waste (D)	0	1,215
Battery waste (E)	11.3	9.9
Radioactive waste (F)	0	0
Other Hazardous waste (Oil-soaked cotton waste, DG filters, paint cans, chemical cans, paint residue, oil sludge, DG chimney soot, coolant oil and used oil) . Please specify, if any. (G)	22	14.2
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	56.7	55.9
Total (A+B + C + D + E + F + G + H) **	96.4	1305.5
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)	0.0000000038	0.0000000044
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP)	-	-
Waste intensity in terms of physical output (GJ/million units)	0.0114	0.140
Waste intensity (optional) - the relevant metric may be selected by the entity	-	-

** Construction work was in progress at Shimla HO in FY23, hence quantifiable number of construction & demolition waste was observed in the previous year. Also, the company is in process of quantifying all the waste generated at office and site level. For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)

Category of waste		
(i) Recycled	0.6	28.6
(ii) Re-used	5.3	1.1
(iii) Other recovery operations	0	0
Total	5.9	29.8

For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)

Category of waste		
(i) Incineration	0	0
(ii) Landfilling	0.2	56
(iii) Other disposal operations	10.9	38
Total	11.2	93

Note 1: For FY 23, Shimla HO, Delhi HO, NJHPS site, RHPS site and DSHEP site were considered. For FY 24, in addition LHEP site, SDHEP site, NMHPS site, SWPS site and CSPS site are also considered. **2:** The company is in the process of monitoring waste generation (though in minor quantities) and further having a robust disposal mechanism to minimise waste sent to landfill. **3:** Construction and demolition waste for Shimla HO was provided last year, but not available in FY 24.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency	No
---	----

10 Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes

SJVN focuses on minimizing waste at source by implementing and adopting efficient technologies and solution, sorting out recyclable materials, organic waste, and hazardous waste to ensure proper waste disposal and recycle of recyclable waste materials. The company has buy-back policy for e-waste and battery waste with authorized vendor for safe disposal and appropriate recycle of the product, after it reaches its end of life. At SJVN, specific procedure and guidelines are laid down for proper handling and management of hazardous, chemical, and toxic waste, including storage, transportation,



treatment, and disposal of such materials, ensuring compliance with regulatory norms and environmental standards. Bio composter & Plastic waste bailing machine have been procured for treatment of solid waste of project affected villages and project colony. A recycling plant is installed at CHQ building to convert kitchen wastes such as vegetables, fruits etc. into compost which can be used to condition the soil.

11 If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

S. No	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any
No operations/offices in/around ecologically sensitive areas			

12 Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Nil					

13 Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

S. No	Specify the law/regulation/guidelines which was not complied with	Provide details of the noncompliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
Nil				

Leadership Indicators

1 Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):

For each facility / plant located in areas of water stress, provide the following information:

- (i) Name of the area
- (ii) Nature of operations
- (iii) Water withdrawal, consumption and discharge in the following format:

None of SJVVN 's site is in Water Stress zone as per CWGB Water Assessment Report, 2022. Therefore, the question is not applicable

Parameter	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	NA	NA
(ii) Groundwater	NA	NA
(iii) Third party water	NA	NA
(iv) Seawater / desalinated water	NA	NA
(v) Others	NA	NA
Total volume of water withdrawal (in kilolitres)	NA	NA
Total volume of water consumption (in kilolitres)	NA	NA
Water intensity per rupee of turnover (Water consumed / turnover)	NA	NA

Water intensity (optional) - the relevant metric may be selected by the entity

Water discharge by destination and level of treatment (in kilolitres)

(i) Into Surface water		
---No treatment	NA	NA
---With treatment - please specify level of treatment	NA	NA
(ii) Into Groundwater		
---No treatment	NA	NA
---With treatment - please specify level of treatment	NA	NA
(iii) Into Seawater		
---No treatment	NA	NA
---With treatment - please specify level of treatment	NA	NA
(iv) Sent to third-parties		
---No treatment	NA	NA
---With treatment - please specify level of treatment	NA	NA
(v) Others		
---No treatment	NA	NA
---With treatment - please specify level of treatment	NA	NA
Total water discharged (in kilolitres)	NA	NA

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

No



2 Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Total Scope 3 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	-	Currently the company is not tracking Scope- 3 emissions	Currently the company is not tracking Scope- 3 emissions
Total Scope 3 emissions per rupee of turnover	-		
Total Scope 3 emission intensity (optional) - the relevant metric may be selected by the entity	-		
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency			No

3 With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

Terrestrial construction activities do not have a significant impact on biodiversity and environment. Even though, biodiversity management plan has been developed and implemented by the state forestry department to mitigate any likely adversities

4 If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

S. No	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
1	Training and Capacity Building	Promote environmental awareness among its employees, contractors, and suppliers and ensure that they have the training, knowledge, skills, resources, and equipment to meet the environmental commitments.	Generate information awareness to meet environmental awareness
2	Compensatory Afforestation	Plantation work over 256,2956 ha of degraded forest undertaken by State Forest Department of Himachal Pradesh by funding from SJVN under Compensatory Afforestation Management and Planning Authority (CAMPA). More than 20,000 plants of selected species like Hibiscus, Bottle brush, Alstonia, Tecoma, etc., were planted by SJVN at various locations in Jhakri, Kotla, and Nathpa.	Afforestation of the degraded forest land and development of flora and fauna
3	Disposal of Muck and Restoration of Dumping Sites	During tunnel construction (and underground work) inevitably huge quantities of excavated material, known as muck, is generated. Those, if not managed properly, can lead to dust pollution, and degrade water quality. At our sites, we reutilize the muck (in backfilling, construction material, etc.) and safely dispose it off at authorized disposal sites.	Cumulatively, 680,45,79 m3 of muck was generated, of which 997,852 m3 was reutilized and 580,67,27 m3 was safely disposed at dumping area
4	Energy Conservation Initiatives	Installation of occupancy sensors in the office buildings, intelligent lighting system and alternate phase switching system has been installed at powerhouse complex of the project. Energy efficient hot blowers have been provided in each office room of the complex in place of conventional type of heaters to save energy.	Conservation of energy
5	Solar power initiatives	Off-grid solar power plants at sites, LPD solar heaters installed at office buildings, independent Solar LED light at Jhakri & Nathpa location, and electric vehicle charger installed at NJHPS office complex to charge electric vehicles of projects, both private and hired.	Moving towards renewable energy and e-mobility

5 Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

SJVN has a 'Crisis & Disaster Management Plan (CDMP)' with a vision to decrease the losses significantly by maximizing the ability at administration and the field level to cope with any crisis situations that may arise in the power plant.

6 Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard

No significant risk identified in the value chain activities of SJVN

7 Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

Nil

PRINCIPLE 7 Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent



Essential Indicators

1	a. Number of affiliations with trade and industry chambers/ associations.	10
	b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.	
S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State / National)
1	CIGRE (International Council on Large Electric Systems)	National
2	CBIP (Central Board of Irrigation and Power)	National
3	ISRMTT (Indian Society for Rock Mechanics and Tunnelling Technology)	National
4	SCOPE (Standing Conference of Public Enterprises), Central Government Public Enterprises	National
5	HPPF (HP Power Producer's Forum)	National
6	Tunneling Association of India	National
7	ASSOCHAM	National
8	Power HR Forum	National
9	INCOLD (International Conference on Large Dams)	National
10	Power Foundation	National

2 Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of authority	Brief of the case	Corrective action taken
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No case was registered on anti-competitive conduct, therefore not applicable

Leadership Indicators

1 Details of public policy positions advocated by the entity:

S. No	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board (Annually/Half Yearly/ Quarterly / Others - please specify)	Web Link, if available
	SJVN engages with various prominent fora to drive appropriate policy advocacy and influence in the hydro and renewable energy sector, through necessary policy amendments/schemes/programs/etc.				

PRINCIPLE 8 Businesses should promote inclusive growth and equitable development

Essential Indicators

1 Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
SDHEP	MPP-(5)-8/2018	07.01.2019	Yes	Yes	https://doehimachal.nic.in/Citizen/SearchUploadDocument.aspx
LHEP-1	MPP-(5)-11/2016-I	17.11.2018	Yes	Yes	https://doehimachal.nic.in/Citizen/SearchUploadDocument.aspx
DSHEP	-	17.09.2019 & 24.02.2024	No	Yes	https://doehimachal.nic.in/Citizen/SearchUploadDocument.aspx
NMHPs	-	2007	Yes	No	-
STPL	95/Land Acquisition, Buxar, 615/Land Acquisition, Buxar	14.03.2019 & 08.11.2019	Yes	Yes	https://buxar.nic.in/sia-report-related-to-land-acquisition-for-water-pipeline-project-nder-uchausa-thermal-power-plant/ https://buxar.nic.in/sia-report-related-to-rail-corridor-project-under-chausa-thermal-power-plant/
RHPS	Letter of award no. SJVN/ Proc//Baseline /05-2714-24	05/01.2024	NO	NO	-
NJHPS	-	1995-96	Yes	No	-
Etalin HEP	193 Vol.XX	23.10.2013	Yes	Yes	dibangavalley.nic.in
Attunli HEP	DV/LM-211/18-19/3292-4311	26.08.2019	Yes	Yes	dibangavalley.nic.in



2 Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

S. No	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In INR)
1	Nathpa Jhakri Hydro Power Station (NJHPS)	Himachal Pradesh (HP)	Shimla & Kinnaur	480	100%	7,38,069
2	Rampur HPS	Himachal Pradesh (HP)	Kullu	139	100%	7,28,916
3	LHEP Stage-I	Himachal Pradesh	Shimla and Kullu	1102	95.73%	6,50,000
4	SDHEP	Himachal Pradesh	Shimla & Mandi	2589	5%	7,26,00,000
5	DSHEP	Himachal Pradesh	Hamirpur	5	60%	6077141
6	NMHPs	Uttarakhand	Uttarkashi	94	100%	Nil
7	STPL	Buxar	Bihar	Under process. However, the estimated no. is 1353	Under process	Nil
8	Etalin HEP	Arunachal Pradesh	Dibang Valley	265	Under process	Nil
9	Attunli HEP	Arunachal Pradesh	Dibang Valley	92	Under process	Nil
10	Emni HEP, Amutin HEP and Mihundon HEP	Arunachal Pradesh	Dibang Valley	Under survey and investigation		

3 Describe the mechanisms to receive and redress grievances of the community.

The company's CSR vision "is to make people and earth partners in our growth" and we pledge to fulfill our social commitments and share our growth in a meaningful manner with the society. To achieve the above said vision, company's CSR programs are developed to address the immediate needs and aspirations of the community, by implementing community development initiatives at large. To resolve grievances and concerns, the company has an independent CSR Cell, which encourages open communication between community members, NGO partners, CSR team, and other involved stakeholders. In addition, as part of CSR program, Village level Committees are established which regularly interacts with communities to identify their needs, concerns, and issues, and address them in a timely and effective manner.

4 Percentage of input material (inputs to total inputs by value) sourced from suppliers:

Parameter	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Directly sourced from MSMEs/ small producers	42%	48%
Directly sourced within India	SJVN procures goods and services from PAN India	SJVN procures goods and services from PAN India

5 Job creation in smaller towns - Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost.

Location	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Rural	51%	49%
Semi-urban	-	-
Urban	42%	44%
Metropolitan	7%	7%

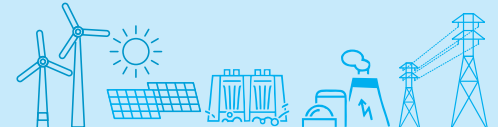
Leadership Indicators

1 Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Details of negative social impact identified	Corrective action taken
SJVN conducted SIA to evaluate the potential positive and negative effect of the project on the society and accordingly developed and implemented various mitigation or corrective measure like relocation of residence, livelihood opportunities, employments, medical facility and other community developments.	

2 Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

S.No.	State	Aspirational District	Amount spent (In INR)
1	Himachal Pradesh	Chamba	95,52,000
3	(a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No)		
	(b) From which marginalized /vulnerable groups do you procure?		
	(c) What percentage of total procurement (by value) does it constitute?		
			No
			NA
			NA



4 Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

S. No.	Intellectual Property based on traditional knowledge Owned/ Acquired (Yes/No)	Benefit shared (Yes / No)	Basis of calculating benefit share
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Not applicable to SJVN

5 Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the Case	Corrective action taken
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Not Applicable

6 Details of beneficiaries of CSR Projects:

S. No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
1	Healthcare Projects:		
a	Mobile Medical Unit (MMUs) in project areas and CHQ through Helpage and other agencies.	171997	100%
b	Specialized and multi specialized health camps etc.	More than 12214	100%
c	Dental Clinic and Physiotherapy Centre etc.	More than 3796	
d	Other welfare projects for setting up of health institutes, healthcare / hygiene and sanitation projects.	Community at Large	
e	Maternal health including support under existing women and child welfare schemes, other nutrition programs etc.	More than 143	100%
2	Sanitation Projects:		
a	Maintenance of toilets constructed under Swachh Vidyalaya Abhiyan (SVA)	Community at large	-
b	Construction of new toilets including toilets for Divyangjans, installation of bio-toilets at public places like schools, hospitals, markets etc.	Community at large	-
c	Activities related to implementation of Swachhta Action Plan, Swachhta-Hi-Sewa, cleanliness drives, distribution of cleanlinees related items, awareness campaign, Solid Waste Treatment Plant etc.	Community at large	-
d	Projects on water conservation, safe drinking water supply schemes etc.	Community at large	-
e	Irrigation scheme for food/nutrition, supply etc.	Community at large	-
f	Support to development of old aged Home for mental and physical health care of old aged people	Community at large	100%
3	Education and Skill Development		
a	Nomination of project affected youths in Govt ITIs and Polytechnic	More than 77	100%
b	Providing scholarship to students under SJVN Silver Jubilee merit scholarship Scheme @ ₹24000 per candidate+ other expenses and other scholarship schemes of SJVN	More than 500	100%
c	Skill development programs/Start-ups in association with CIDC, HIMCON and other agencies etc.	More than 235	100%
d	Financial support to Education Projects like special school at Dhalli, Sankalp, Udaan etc.	Community at Large	-
e	Financial support for agro/farm based trainings, implementing horticulture based livelihood project etc.	More than 127	100%
4	Empowerment of Vulnerable section of Society		
a	Creation of assets for the senior citizens, children and other sections of society.	Community at Large	
b	MC Shimla works/ Mtc. of Parks (including benches and other community assets) etc.	Community at Large	
c	Women empowerment related programs / activities for mahila madals, school / college girls etc.	Community at Large	
5	Sustainable Development		
a	Support for construction of Gau Sadans in and around project areas as per the scheme, other welfare measures for animals etc.	Community at Large	
b	Energy Conservation program initiated by BEE, MOP for School Children.	Community at Large	
c	Installation of Solar Lights, High Mast Lights etc. in project / local areas.	Community at Large	
6	Preservation and Promotion of Culture, heritage, and iconic places		
a	Development of Four Cultural Heritage Sites in HP (Sapni Fort, Sangla (NJHPS), Chitkul Devi	Community at Large	



	Temple (NJHPS), Shri Parshuram Temple, Nirmand (RHPS) and Kalka-Shimla Railway Heritage (CHQ)		
b	Support to other cultural heritage places in and around project / local areas etc.	Community at Large	
c	Development of Shree Badrinath Town as Spiritual Smart Hill Town and development of Shree Kedarnath complex pilgrim accommodation.	Community at Large	
d	Preservation and promotion of culture, support to other cultural events	Community at Large	
7	Measures for the benefits of the armed forces veterans, war widows and their dependents		
a	Projects on measures for the benefits of the armed forces veterans, war widows and their dependents etc.	More than 75	100%
8	Projects on training to promote rural sports, nationally recognized sports, Paralympic sports, and Olympic sports etc.		
a	Projects on promotion of rural sports, through training, strengthening of yuvak mandals etc.	Community at large	100%
9	Rural development projects-Infrastructural development and Communities Assets Creation		
a	Construction of community assets in and around project area, CHQ and other project areas	Community at large	100%
10	Disaster Management including relief, rehabilitation, and reconstruction activities		
a	Assistance to the victims of natural disasters/ calamities/ contributions towards State Disaster Relief Funds/ Covid-19 etc.	Community at large	100%
11	National theme-based CSR Activities in Aspirational district, Chamba, Himachal Pradesh		
a	Healthcare / Nutrition / Educational Projects and any other project in Aspirational district Chamba (Himachal Pradesh)	Community at large	100%
12	Slum area development		
	Projects on slum area development	More than 88	100%

PRINCIPLE 9 Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1 Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

At Central level, we have CERC which resolves the regulatory issues of DISCOMs. Specific states have their regulatory SERCs, through which grievances are registered and resolved in a timely and effective manner. At SJVN, we have a standard customer grievance redressal guideline to resolute any complaint/dispute.

2 Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	Not applicable to SJVN business
Safe and responsible usage	
Recycling and/or safe disposal	

3 Number of consumer complaints in respect of the following:

	FY 2023-24 (Current Financial Year)		Remarks	FY 2022-23 (Previous Financial Year)		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy	Nil	Nil	-	Nil	Nil	-
Advertising	Nil	Nil	-	Nil	Nil	-
Cyber-security	Nil	Nil	-	Nil	Nil	-
Delivery of Products	Nil	Nil	-	Nil	Nil	-
Quality of Products	Nil	Nil	-	Nil	Nil	-
Restrictive Trade Practices	Nil	Nil	-	Nil	Nil	-
Unfair Trade Practices	Nil	Nil	-	Nil	Nil	-
Other	Nil	Nil	-	Nil	Nil	-

4 Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	Nil	NA
Forced recalls	Nil	NA



5 Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

At SJVN, we have an internal IT Policy which covers important aspects of IT usage in three sections namely,

- i) IT Policy for End User
- ii) IT Policy for IT Departments
- iii) Asset Control Policy

The policy envisages a roadmap for the major activities that needs to be conducted at to make the relevant information available in public domain.
<https://sjvn.nic.in/privacy-policy/85>

6 Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services

Not applicable to SJVN

7 Provide the following information relating to data breaches:

a. Number of instances of data breaches	Nil
b. Percentage of data breaches involving personally identifiable information of customers	Nil
c. Impact, if any, of the data breaches	Nil

Leadership Indicators

1 Channels / Platforms where information on products and services of the entity can be accessed (provide web link, if available).

Information about our product and services can be accessed through our company website, annual reports, other reports/ disclosures, newsletters, media communications, and our business partners.

2 Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

At each site location of SJVN, SOPs and guidelines are available with sequence wise detailing on installation and process safety controls. Quality Assurance Plan for each equipment, including checkpoints, technical features, do's and don'ts along with customer manuals are shared with the customer to ensure safety and responsible usage of the product at all stages.

3 Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services

SJVN informs the NRLDC about any unforeseen or sudden outage and then the schedule is revised by them, which in turn is informed to all states that receive services from SJVN about the disruption and the effective mitigation/ remedial action plan being put-in place for smooth operations.

In case a planned or forced outage occurs due to machinery failure, stoppage in functions, repair, and maintenance work, then prior notice with a remedial action along with operational recovery time is communicated with NRLDC to ensure no or low risk of disruption in services.

4 Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

- a. Not applicable to SJVN business.
- b. Customer Satisfaction Index (CSI) is annually conducted by SJVN to gauge the satisfaction level of its customer, identify their needs and aspirations, and feedback for areas of improvement. The survey comprises four parameters like timely delivery, effectiveness, pricing, and customer management to gauge customer's feedback and suggestions.

For and on behalf of Board of Directors

(Sushil Sharma)

Chairman & Managing Director

DIN: 08776440

Date: 13th August, 2024

Place: New Delhi