

Business Responsibility & Sustainability Report for the year 2023-2024

SECTION A : General Disclosures

1. Details of the listed entity

1.	Corporate Identity Number (CIN)	L65991TN1941PLC001128
2.	Name of the Listed Entity	THE KCP LIMITED
3.	Year of Incorporation	1941
4.	Registered Office Address	Ramakrishna Buildings, 2, Dr. P.V. Cherian Crescent, Egmore, Chennai 600 008
5.	Corporate Address	-do-
6.	E-Mail	corporate@kcp.co.in
7.	Telephone	044-66772600
8.	Website	www.kcp.co.in
9.	Financial Year for which reporting is being done	2023 - 2024
10.	Name of the Stock Exchange(s) where shares are listed	NSE
11.	Paid-up Capital	Rs.12.89 Crores
12.	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Y. Vijayakumar, 044-66772600, vijaycs@kcp.co.in
13.	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).	Disclosures made in this report are on a Standalone basis.
14.	Name of Assurance Provider	NA
15.	Type of Assurance Obtained	NA

II. Products/Services

16. Details of business activities (accounting for 90% of the turnover):

No.	Description of Main activity	Description of Business Activity	% of Turnover of the entity
1.	Manufacture of cement	Manufacture and Marketing of cement	92.98%

17. Products/ services sold by the entity (accounting for 90% of the entity's Turnover):

No.	Product / Service	NIC Code	% of total Turnover contributed
1.	Cement	239	92.98%
2.	Manufacture of Machinery	281	4.79%
3.	Hotel	551	2.17%

III. Operations

18. Number of locations where plants and / or operations / offices of the entity are situated:

Location	Plants	Offices	Total
National	10	3 +	13+
International	Nil	Nil	Nil

19. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of states)	States of Andhra Pradesh, Tamilnadu and Telangana
International (No. of Countries)	Nil

b. What is the contribution of exports as a percentage of the total turnover of the entity?

0.23%

c. A brief on types of customers (Cement):

Individual Home Builders; Dealers; Real Estate Developers; Infrastructure Companies

IV. Employees

20. Details as at the end of financial year:

a. Employees and workers (including differently abled):

No.	Particulars	Total	Male		Female	
		(A)	No. (B)	% (B / A)	No. (C)	% (C / A)
Employees						
1	Permanent (D)	652	638	97.85	14	2.15
2	Other than Permanent (E)	273	247	90.48	26	9.52
3	Total employees (D + E)	925	885	95.68	40	4.32
Workers						
4	Permanent (F)	167	167	100	0	0
5	Other than Permanent (G)	97	97	100	0	0
6	Total workers (F + G)	264	264	100	0	0

b. Differently abled Employees and workers:

No.	Particulars	Total	Male		Female	
		(A)	No. (B)	% (B / A)	No. (C)	% (C / A)
Differently abled Employees						
1	Permanent (D)	Nil	Nil	Nil	Nil	Nil
2	Other than Permanent (E)	Nil	Nil	Nil	Nil	Nil
3	Total differently abled employees (D + E)	Nil	Nil	Nil	Nil	Nil
Differently abled Workers						
4	Permanent (F)	Nil	Nil	Nil	Nil	Nil
5	Other than Permanent (G)	Nil	Nil	Nil	Nil	Nil
6	Total differently workers (F + G)	Nil	Nil	Nil	Nil	Nil

21. Participation/Inclusion/Representation of women

	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	12	3	25 %
Key Management Personnel (Including CMD & JMD)	4	2	50 %

22. Turnover rate for permanent employees and workers

(Disclose trends for the past 3 years)

	FY 2023-2024 (Turnover rate in current FY)			FY 2022-2023 (Turnover rate in previous FY)			FY 2021-22 (Turnover rate in the year prior to the previous FY)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	13.63	7.41	13.5	12.59	21.43	12.78	11.67	7.14	11.57
Permanent Workers	6.38	0	6.38	11.58	0	11.58	11.29	0	11.29

V. Holding, Subsidiary and Associate Companies (including joint Ventures)

23. (a) Names of holding / subsidiary / associates companies / joint ventures

No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding / subsidiary / Associate / Joint venture	% of shares held by listed entity	Does the entity indicated at Column A, participate in the Business Responsibility initiatives of the listed entity ? (Yes / No)
1.	KCP Vietnam Industries Limited	Subsidiary	66.67	No
2.	Fives Cail KCP Limited	Joint Venture	40	No

VI. CSR Details

24. (i) Whether CSR is applicable as per Section 135 of Companies Act, 2013: **Yes**
- (ii) Turnover (in Rs.) : **1,702.40 Crores**
- (iii) Net worth (in Rs.) : **727.15 Crores**

VII. Transparency and Disclosures Compliances

25. Complaints / Grievances on any of the principles (principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in place (yes/ No) (If Yes, then provide web-link for grievance redress policy)	FY 2023-2024 (Current)			FY 2022-2023 (Previous)		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	No	Nil	Nil	NA	NA	NA	NA
Investors (other than shareholders)	No	Nil	Nil	NA	NA	NA	NA
Shareholders	Yes	Nil	Nil	NA	NA	NA	NA

26. Overview of the entity’s material responsible business conduct issues:

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

No.	Material issue Identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1.	Renewable Fuel and Renewable Power	Opportunity	Reduction of pollution and protection of the environment.	Move to renewable sources of energy across the manufacturing locations. Company is installing Waste Heat Recovery (WHR) plant at Muktyala that will help in reducing Green House Gases (GHG) emissions per annum.	initially because of capex, this will be negative but in medium to long term it will be positive.

2.	Corporate Social Responsibility	Opportunity	<p>The Company had formalised a process of earmarking a portion of its profits each year to support projects which fulfil Corporate Social Responsibility (CSR) obligation. Key areas of CSR activities in FY22-23 were:</p> <ol style="list-style-type: none"> 1. Healthcare 2. Education 3. Livelihoods 4. Environmental sustainability 		For medium to long term it will be positive.
3.	Health & Safety (Occupational Hazards)	Risk	<p>Occupational hazards can encompass many types of risks. The ones related to the Company's activities are biological hazards, psychosocial hazards and physical hazards. This type of risk signifies both long-term and short-term risks associated with the workplace environment. Short term risks may include physical injury, while long-term risks may be increased risk of developing a chronic diseases.</p>	<p>The Company follows 'Zero tolerance' policy for safety breaches by using:</p> <ul style="list-style-type: none"> • IT-enabled system for conducting safety audit from remote location and • Monthly safety campaigns on identified themes have been helping in sensitising people across plants. • Board and unit level committees monitoring Safety leading and lagging parameters. 	Negative

SECTION B: Management and Process Disclosures

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

The National Guidelines for Responsible Business Conduct (NGRBC) as prescribed by the Ministry of Corporate Affairs advocates nine principles referred as P1-P9 as given below:

P1	Businesses should conduct and govern themselves with integrity in a manner that is ethical, transparent and accountable
P2	Businesses should provide goods and services in a manner that is sustainable and safe
P3	Businesses should respect and promote the well-being of all employees, including those in their value chains
P4	Businesses should respect the interests of and be responsive towards all its stakeholders
P5	Businesses should respect and promote human rights
P6	Businesses should respect, protect and make efforts to restore the environment
P7	Businesses when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent
P8	Businesses should promote inclusive growth and equitable development
P9	Businesses should engage with and provide value to their consumers in a responsible manner

Disclosure Questions		P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
Policy and Management processes										
1.	a) Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
	b) Has the policy been approved by the Board? (Yes /No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
	c) Weblink of the policies, if available.	www.kcp.co.in								
2.	Whether the entity has translated the policy into procedures. (yes / no)	Y	Y	Y	Y	Y	Y	Y	Y	Y
3.	Do the enlisted policies extend to your value chain partners? (yes / No.)	N	N	N	N	N	N	N	N	N
4.	Name of the national and international codes/ certifications / labels / standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards, (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	a) ISO 9001 : 2015 – Quality Management System Standard b) ISO 14001 : 2015 – Environmental Management System Standard c) ISO 45001 : 2018 – Occupational Health and Safety Management System Standard d) ISO 50001 : 2018 - Energy Management System Standard								
5.	Specific commitments, goals and targets set by the entity with defined timelines, if any.	Nil								
6.	Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	Nil								

Governance, Leadership and Oversight

<p>7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure.</p> <p>we are shaping a better, sustainable tomorrow, integrating social and environmental factors into our operations and decisions. Our blueprint drives efficiency, decarbonisation, and industry redefinition. We are committed to upholding the ESG principles and are pleased with the progress we have achieved towards a sustainable and socially responsible future.</p>	
8.	<p>Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy(ies).</p> <p>Board of Directors</p>
9.	<p>Does the entity have a specified Committee of the Board / Director responsible for decision making on sustainability related issues ? (Yes / No). If yes, provide details.</p> <p>Yes, CSR Committee and Risk Management Committee</p>

10. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board / Any other committee									Frequency (Annually / Half Yearly / Quarterly / Any other – please specify)								
	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
Performance against above policies and follow up action	Y	Y	Y	Y	Y	Y	Y	Y	Y	A	A	A	A	A	A	A	A	A
Compliance with statutory requirements of relevance to the principles, and rectification of any non-compliances.	The Company is Compliant with relevant principles, applicable rules and regulations. Compliance to the regulatory requirement are reviewed on regular basis and as per the requirement																	

11. Has the entity carried out independent assessment / evaluation of the working of its policies by an external agency ? (Yes / No). If yes, provide name of the agency.	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
	N	N	N	N	N	N	N	N	N

12. If answer to question (1) above is “No” i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
The entity does not consider the Principles material to its business (Yes / No)	The company is not statutorily required to have a third party assessment. As the company becoming aware of the issues of sustainability, corrective actions are being taken. As already pointed out, some of the issues that have emerged in the new context of corporate reporting under the BRSR on matters such as ESG are new to the corporate sector and the company is taking steps to meet the challenges.								
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes / No)									
The entity does not have the financial or / human and technical resources available for the task (yes / NO)									
It is planned to be done in the next financial year (yes/no)									
Any other reason (Please specify)									

Section C: Principle wise Performance Disclosure

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as “Essential” and “Leadership”. While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

PRINCIPLE 1

Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

1. Percentage coverage by training and awareness programs on any of the principles during the financial year:

Segment	Total number of training and awareness programs held	Topics / principles covered under the training and its impact	% of persons in respective category covered by the awareness programs
Board of Directors	2	ESG	100%
Key Managerial Personnel	2	ESG	100%
Employees other than Bod and KMPs.	1	ESG	50%
Workers	-	-	-

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity’s website):

3. Of the instances disclosed in Question 2 above, details of the Appeal / Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory / enforcement agencies / judicial institutions
NA	NA

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy. **Yes**

We strictly adhere to ethical business practices and comply with all applicable laws and regulations related to anti-corruption and anti-bribery. Our Anti-corruption and Anti-bribery policy govern our employees’ behaviour and prohibits any form of bribery, corruption, and unethical practices. We prioritise accountability and transparency in all our operations and take strict action against any non-compliance cases related to corruption, bribery, and anti-competitive behaviour.

5. Number of Directors / KMPs / employees / workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery / corruption:

	FY 2023-2024 (Current)	FY 2022-2023 (Previous)
Directors	NIL	
KMPs		
Employees		
Workers		

6. Details of complaints with regard to conflict of interest:

	FY 2023-2024 (Current)		FY 2022-2023 (Previous)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	NIL			
Number of complaints received in relation to issues of Conflict of Interest of the KMPs.				

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest. - NA

8. Number of days of accounts payables ((Accounts payable *365) / Cost of goods/services procured) in the following format:

	FY 2023-2024 (Current)	FY 2022-2023 (Previous)
Number of days of accounts payables	26	27

9. Open-ness of Business

Parameter	Metrics	FY 2023-2024 (Current)	FY 2022-2023 (Previous)
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	43.58%	51.70%
	b. Number of trading houses where purchases are made from	6	11
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	100.00%	98.41%
Concentration of Sales	a. Sales to dealers / distributors as % of total sales	68.95%	71.15%
	b. Number of dealers / distributors to whom sales are made	1,931	2,053
	c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors	11.62%	12.94%

Share of RPTs in	a. Purchases (Purchases with related parties / Total Purchases)	Details provided in Form AOC2 (Annexure 6)
	b. Sales (Sales to related parties / Total Sales)	
	c. Loans & advances (Loans & advances given to related parties / Total loans & advances)	
	d. Investments (Investments in related parties / Total Investments made)	

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

PRINCIPLE 2

Businesses should provide goods and services in a manner that is sustainable and safe Essential Indicators

- Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	Current Financial Year	Previous Financial Year	Details of improvements in environmental and social impacts
R & D	0%	0%	NA
Capex	0%	0%	NA

- Does the entity have procedures in place for sustainable sourcing? **Yes.**
The main raw material is Limestone, which is readily available with our Mines and all health, safety and legal compliances are updated.
 - If yes, what percentage of inputs were sourced sustainably? (Exact details not available with the Company)
- Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.
We do not reclaim our products. The Company follows circular economy principles in the manufacturing and end use stage of the product lifecycle.
 - The plastic used for packaging as well as generated otherwise is co-processed in cement kiln. A very small quantity of this waste is disposed through registered recyclers. The Company is plastic negative.
 - Cement manufacturing process does not produce any E-waste. However, E-waste is produced from office operations. All of e-waste generated is sold to registered recyclers.
 - Major quantity of hazardous waste generated during the process is co-processed in kiln within plant as per the permission from State Pollution Control Board. Remaining hazardous waste is sent to common incinerator authorised by State Pollution Control Board.
- Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.
Yes. Extended producer Responsibility is applicable to the Company and we have procured EPR Credits equivalent to the target given by CPCB.

PRINCIPLE 3

Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

1. a. Details of measures for the well-being of employees:

Category	Total (A)	% of employees covered by									
		Health Insurance		Accident Insurance		Maternity Benefits		Paternity Benefits		Day Care Facilities	
		Number (B)	%(B/A)	Number (C)	%(C/A)	Number (D)	%(D/A)	Number (E)	%(E/A)	Number (F)	%(F/A)
Permanent employees											
Male	638	638	100	638	100	0	0	0	0	0	0
Female	14	14	100	14	100	14	100	0	0	0	0
Total	652	652	100	652	100	14	2.15	0	0	0	0
Other than Permanent employees											
Male	247	247	100	247	100	0	0	93	37.65	0	0
Female	26	26	100	26	100	26	100	0	0	0	0
Total	273	273	100	273	100	26	9.52	93	34.07	0	0

b. Details of measures for the well-being of workers:

Category	Total (A)	% of workers covered by									
		Health Insurance		Accident Insurance		Maternity Benefits		Paternity Benefits		Day Care Facilities	
		Number (B)	%(B/A)	Number (C)	%(C/A)	Number (D)	%(D/A)	Number (E)	%(E/A)	Number (F)	%(F/A)
Permanent Workers											
Male	167	167	100	167	100	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Total	167	167	100	167	100	0	0	0	0	0	0
Other than Permanent Workers											
Male	97	97	100	97	100	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Total	97	97	100	97	100	0	0	0	0	0	0

c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –

	FY 2023-2024 (Current)	FY 2022-2023 (Previous)
Cost incurred on well-being measures as a % of total revenue of the company	1.13	1.03

2. Details of Retirement Benefits, for Current and Previous Financial Year.

Benefits	FY 2023-2024 (Current)			FY 2022-2023 (Previous)		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100	100	Yes	100	100	YES
Gratuity	100	100	N.A	100	100	N.A
ESI	21.41	21.97	Yes	20.93	26.21	YES
Others – please specify	-	-	-	-	-	-

3. Accessibility of Workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

We don't have differently abled employees and workers and all our main offices/premises are accessible to differently abled people.

- Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy. Yes, weblink for the policy http://www.kcp.co.in/downloads/investor/corporate-governance/Policy_on_EqualOpportunity.pdf
- Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent Employees		Permanent Workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	100%	100%	100%	100%
Female	100%	100%	100%	100%
Total	100%	100%	100%	100%

- Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

	Yes / No (If Yes, then give details of the mechanism in brief)
Permanent workers	Yes, We are practising open door policy and the grievances are being heard by heads of the local units and HR head.
Other than Permanent workers	
Permanent Employees	
Other than Permanent Employees	

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category	FY 2023-2024 (Current)			FY 2022-2023 (Previous)		
	No. of employees / Workers in respective category (A)	No. of employees / workers in respective category, who are part of association (S) or Union (B)	% (B/A)	No. of employees / Workers in respective category (A)	No. of employees / workers in respective category, who are part of association (S) or Union (B)	% (B/A)
Total Permanent Employees						
Male	885	0	0%	868	0	0%
Female	40	0	0%	35	0	0%
Total Permanent Workers						
Male	167	157	94%	179	169	94%
Female	0	0	0%	0	0	0%

8. Details of training given to employees and workers:

Category	FY 2023-2024 (Current)					FY 2022-2023 (Previous)				
	Total (A)	On Health and Safety Measures		On Skill upgradation		Total (D)	On Health and Safety Measures		On Skill upgradation	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Male	885	885	100%	340	38%	868	868	100%	552	64%
Female	40	40	100%	38	95%	35	35	100%	30	86%
Total	925	925	100%	378	41%	903	903	100%	582	64%
Workers										
Male	264	264	100%	50	19%	248	248	100%	77	31%
Female	0					0				
Total	264	264	100%	50	19%	248	248	100%	77	31%

9. Details of performance and career development reviews of employees and workers:

Category	FY 2023-2024 (Current)			FY 2022-2023 (Previous)		
	Total (A)	No.(B)	% (B/A)	Total (C)	No.(D)	% (D/C)
Employees						
Male	885	733	83%	868	739	85%
Female	40	24	60%	35	26	74%
Total	925	757	82%	903	765	85%
Workers						
Male	Covered under union wage settlement (labour agreement)					
Female						
Total						

10. Health and Safety Management System:

- a. Whether an occupational health and safety management system has been implemented by the entity? **(Yes/ No)**. If yes, the coverage such system?

Yes – As per ISO 14001 & ISO 45001 policy & Health & Safety comes under Factories Act

- b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

We are conducting periodical Safety Committee Meeting & Observation points from ISO Audits

- c. Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. (Y/N)

Yes

- d. Do the employees / worker of the entity have access to non-occupational medical and health care services ? **(Yes / No)**

Yes

11. Details of safety related incidents, in the following format:

Safety incident / Number	Category	FY 2023-2024 (Current)	FY 2022-2023 (Previous)
Lost Time Injury Frequency Rate (LTIFR) (per one Million – person hours worked)	Employees	Nil	Nil
	Workers	Nil	Nil
Total recordable work related injuries	Employees	Nil	Nil
	Workers	1	Nil
No. of fatalities	Employees	Nil	Nil
	Workers	Nil	1
High consequence work - related injuries or ill-health (excluding fatalities)	Employees	Nil	Nil
	Workers	Nil	Nil

12. Describe the measures taken by the entity to ensure a safe and healthy work place:

a) Provided safe, healthy and secure work conditions for employees and workers
b) Designed a global Health and Safety Management System continuously improve our performance and actively manage risk.
c) Communicate openly with all Employees and workers on relevant health and safety issues.
d) Ensured strict following of all applicable legal, regulatory, industry requirements.
e) Our aim is zero harm
f) Program for Internal Auditor – ISO 45001 & ISO 14001
g) Compliances on Renewal of Fire License / PVs / Crane & Sling Inspection / Dust & Fumes Extractor / Sand Blasting Inspection / Pollution Control Board / Building Stability

13. No. of complaints on the following made by Employees and Workers

	FY 2023-2024 (Current)			FY 2022-2023 (Previous)		
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks
Working conditions	Nil	Nil	Nil	Nil	Nil	Nil
Health & Safety	Nil	Nil	Nil	Nil	Nil	Nil

14. Assessments for the year

	% of your plants and offices that were assessed (By entity or statutory authorities or third parties)
Health and Safety practices	100%
Working conditions	100%

15. Provide details of any corrective action taken or underway to address safety related incidents (if any) and on significant risks / consents arising from assessment of health and safety practices and working conditions:

1	Fire Hydrant System - Work in progress - Complete by mid of May 2024
2	Heat Resistance Suit for Foundry Ladle man - Completed
3	Lift - Approval obtained & work yet to be start

PRINCIPLE 4

Businesses should respect the interest of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

Company identifies the stakeholders based on the scope of the activities and the need of organization. Stakeholder meetings, workshops and other events help us deepen dialogue and develop our understanding of important societal and environmental issues and regulatory challenges. The interaction helps teams build their capabilities, facilitates collective action, and promotes trust and mutual respect. The engagement approach takes into consideration that each stakeholder group is unique and has a distinctive set of priorities. Feedback and insights from stakeholder engagements helps validate the Company's performance and shape new perspectives on the challenges and opportunities.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/ No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually / Half Yearly / Quarterly / Others – Please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Communities around our operations	Yes	We have designated office and team at unit level and they will have Community meetings.	Annually and as and when required Information exchange on key sustainability parameters	All CSR interventions of the Company is purposed to target the disadvantaged, vulnerable and marginalised stakeholders.
Industry Associations Meetings	No -	Meetings	Website - Annual Report - BRSR Report	Annually and as and when Required Information exchange on key sustainability parameters
Shareholders, Lenders & Investors	No	General meetings. - Investor meetings - Annual Report - BRS Report - Investor Presentation - One-on-One meetings	Quarterly; Annually and as and when required	The Company engages with all its stakeholders. It helps to enrich business conduct by understanding their priorities and addressing their queries and concerns.
Government and Regulatory Authorities	No	Annual report and regulatory filings - Facility Inspections - One-on-One meetings	Annually / Quarterly / Monthly and as and when required	Good governance practice; community engagement; regulatory compliance; environmental initiatives.
Employees	No	Internal communication platforms	Daily	Employee engagement is an on-going exercise conducted throughout the year. The Company has also set up a formal mechanism for this purpose.
Suppliers and Contractors	Yes	Community Visits & meetings - Surveys - Workshops	Periodical	Help benefit the communities in the areas surrounding the Company's operations through livelihood opportunities – through various CSR initiatives at the Company.

PRINCIPLE 5

Business should respect and promote human rights

Essential indicators

1. Employees and workers who have been provided training on human rights issues and policy (ies) of the entity, in the following format:

Category	FY 2023-2024 (Current)			FY 2022-2023 (Previous)		
	Total (A)	No. of employees / workers covered (B)	% (B/A)	Total (C)	No. of employees / workers covered (D)	% (D/C)
Employees						
Permanent	652	28	4%	648	13	2%
Other than permanent	273	5	2%	255	5	2%
Total employees	925	33	6%	903	18	4%
Workers						
Permanent	167	0	0%	179	0	0%
Other than permanent	97	0	0%	69	0	0%
Total workers	264	0	0%	248	0	0%

2. Details of minimum wages paid to employees and workers, in the following format:

All employees and contractors have been paid more than minimum wages in accordance with applicable laws.

Category	FY 2023-2024 (Current)					FY 2022-2023 (Previous)				
	Total (A)	Equal to minimum wage		More than minimum wage		Total (D)	Equal to minimum wage		More than minimum wage	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Permanent	652			652	100	648			648	100%
Male	638			638	100	635			635	100%
Female	14			14	100	13			13	100%
Other than permanent	273			267	97.80	255			235	92.16%
Male	247			242	97.98	233			213	91.42%
Female	26			25	96.15	22			22	100%

Workers										
Permanent	167			167	100	179			179	100%
Male	167			167	100	179			179	100%
Female	0			0	0	0			0	0%
Other than permanent	97			13	13.40	69			15	21.74%
Male	97			13	13.40	69			15	21.74%
Female	0			0	0.00	0			0	0%

(All employees and contractors have been paid more than minimum wages in accordance with the laws of the land where the Company operates).

3. Details of remuneration / salary / wages,

a. Median remuneration / wages:

	Male		Female	
	Number	Median remuneration / salary / wages of respective category	Number	Median remuneration / salary / wages of respective category
Board of Directors (BOD)	0	0	2	14,20,000
Key Managerial Personnel	2	5,09,835	0	0
Employees other than BOD and KMP	883	33,000	38	21,857
Workers	264	33,233.5	0	0

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY 2023-2024	FY 2022-2023
Gross wages paid to females as a % of total wages	7.49	7.68

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? **(Yes/No)**

5. Describe the internal mechanisms in place to redress grievances related to human rights issues. **No**
HR Departments of the units and Chief People Officer (CPO) at Corporate Office under the supervision of Joint Managing Director will take care of the Human Rights issues.

6. Number of Complaints on the following made by employees and workers:

	FY 2023-2024 (Current)			FY 2022-2023 (Previous)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	Nil	Nil	NA	Nil	Nil	NA
Discrimination at work place	Nil	Nil	NA	Nil	Nil	NA
Child Labour	Nil	Nil	NA	Nil	Nil	NA

Forced Labour / Involuntary Labour	Nil	Nil	NA	Nil	Nil	NA
Wages	Nil	Nil	NA	Nil	Nil	NA
Other human rights related issues	Nil	Nil	NA	Nil	Nil	NA

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 2023-2024	FY 2022-2023
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	Nil	Nil
Complaints on POSH as a % of Female Employees / Workers	Nil	Nil
Complaints on POSH upheld	Nil	Nil

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

Local plant management have the committee comprising of plant head, HR head and one more person preferably head plant operations. Any complaint regarding discrimination and harassment etc. in specific shall be treated most urgently and will be inquired on priority at the plant level itself.

9. Do human rights requirements form part of your business agreements and contracts? **(Yes/No) NO**

10. Assessment for the year :

	% of your plants and offices that were assessed (By entity or statutory authorities or third parties)
Child Labour	100%
Forced Labour / Involuntary Labour	100%
Sexual Harassment	100%
Discrimination at work place	100%
Wages	100%
Others – Please specify	100%

11. Provide details of any corrective actions taken or underway to address significant risks /concerns arising from the assessments at Question 10 above. **NA**

PRINCIPLE 6

Businesses should respect and make efforts to protect and restore the environment

Essential Indicators

1. Details of Total Energy Consumption (in joules or multiples) and energy intensity, in the following format

Parameter	FY 2023-2024 (Current)	FY 2022-2023 (Previous)
From Renewable sources		
Total Electricity Consumption (A)	8,29,23,134.40	We have not measured renewable energy separately this year
Total Fuel Consumption (B)	0	
Energy Consumption through other sources (C)	0	
Total Energy consumed from Renewable Sources (A+B+C)	8,29,23,134.40	
From Non-Renewable Sources		
Total Electricity Consumption (D)	77,51,29,219.20	80,99,57,613.60
Total Fuel Consumption (E)	9,89,65,84,282.40	40,16,93,18,467.62
Energy Consumption through other Sources (F)	0.00	7,80,418.59
Total Energy consumed from Non-Renewable Sources (D+E+F)	10,67,17,13,501.60	40,98,00,56,499.81
Total Energy consumed (A+B+C+D+E+F)	10,75,46,36,636.00	40,98,00,56,499.81
Energy Intensity per rupee of turnover (Total Energy consumed / Revenue from operations)	0.631734	0.154518
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Energy consumed / Revenue from operations adjusted for PPP)	Since we are not exporting any product, hence revenue earned is in INR only and PPP adjustment is not applicable.	
Energy intensity in terms of physical output	Exact details not available with the Company	
Energy intensity (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. **No**

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Yes, we have achieved the targets given by M/s. BEE and got 393 positive E-scerbs.

3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2023-2024 (Current)	FY 2022-2023 (Previous)
Water withdrawal by source (in KL)		
(i) Surface Water	3,11,303.00	20,935.00
(ii) Ground Water	2,44,071.00	28,3831.00
(iii) Third Party Water	13,735.00	14,876.00
(iv) Sea Water / Desalinated Water	0.00	0.00
(v) Others	0.00	0.00
Total volume of water withdrawal (in KL) (i + ii + iii + iv + v)	5,69,109.00	3,19,642.00
Total volume of water consumption (in KL)	5,69,109.00	3,19,642.00
Water intensity per rupee of turnover (Total Water consumption / Revenue from operations)	0.000033429805	0.000019116201
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Water consumption / Revenue from operations adjusted for PPP)	Since we are not exporting any product, hence revenue earned is in INR only and PPP adjustment is not applicable.	
Water intensity in terms of physical output	Exact details not available with the Company	
Water intensity (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. **No**

4. Provide the following details related to water discharged:

Parameter	FY 2023-2024 (Current)	FY 2022-2023 (Previous)
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface Water	69,550.00	43,949.00
- No treatment	7,589.00	0.00
- With treatment – please specify level of treatment	61,961.00	43,949.00
(ii) To Ground Water	0.00	26,178.00
- No treatment	0.00	0.00
- With treatment – please specify level of treatment	0.00	26,178.00
(iii) To Sea Water	0.00	0.00
- No treatment	0.00	0.00
- With treatment – please specify level of treatment	0.00	0.00
(iv) Sent to third-parties	0.00	0.00
- No treatment	0.00	0.00
- With treatment – please specify level of treatment	0.00	0.00
(v) Others	0.00	0.00
- No treatment	0.00	0.00
- With treatment – please specify level of treatment	0.00	0.00
Total Water Discharged (in KL)	69,550.00	70,127.00

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. **No**

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Yes, we have STP for waste water treatment and treated water is using for plantation, gardening and dust suppression.

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify Unit	FY 2023-2024 (Current)	FY 2022-2023 (Previous)
NOx	mg/Nm3	718.16	734.00
SOx	mg/Nm3	22.10	32.00
Particulate matter (PM)	mg/Nm3	92.11	95.00
Persistent Organic Pollutants (POP)	NA	0.00	0.00

Volatile Organic Compounds (VOC)	NA	0.00	0.00
Hazardous Air Pollutants (HAP)	NA	0.00	0.00
Others – Please Specify	NA	0.00	0.00

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. **No**

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2023-2024 (Current)	FY 2022-2023 (Previous)
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	MT of CO ₂ equivalent	22,56,174.70	22,59,671.00
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	MT of CO ₂ equivalent	1,49,748.90	1,14,369.00
Total Scope 1 and Scope 2 emission intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)		0.000139452538	0.000143886347
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted		-	-
for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)		Since we are not exporting any product, hence revenue earned is in INR only and PPP adjustment is not applicable.	
Total Scope 1 and Scope 2 emission intensity in terms of physical output		24,03,667.60	23,74,040.00
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity		-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. **No**

8. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details. Yes, The Company has taken multiple initiatives to reduce greenhouse gases. These include: 1) Improved technology 2) Energy efficiency 3) Use of renewable energy 4) Use of green energy like WHRS 5) Use of alternate fuels.

9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2023-2024 (Current)	FY 2022-2023 (Previous)
Total Waste Generated (in metric tonnes)		
Plastic Waste (A)	18.54	34.72
E-Waste (B)	0.05	0.25
Bio-Medical waste (C)	0.13	0.09
Construction and demolition waste (D)	2,182.00	2,070.00
Battery Waste (E)	0.90	5.70
Radioactive Waste (F)	0.00	0.00
Other Hazardous waste. Please specify, if any. (G)	5.82	3.19
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	18,227.00	0.00
Total (A + B + C + D + E + F + G + H)	20,434.44	2,113.95

Parameter	FY 2023-2024 (Current)	FY 2022-2023 (Previous)
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)	0.0000012003	0.0000001264
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP)	Since we are not exporting any product, hence revenue earned is in INR only and PPP adjustment is not applicable.	
Waste intensity in terms of Physical output	Exact details not available with the Company	
Waste intensity (optional) – the relevant metric may be selected by the entity	-	-

For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)

Category of Waste	MTS	MTS
(i) Recycled	6.40	41.69
(ii) Re-used	20,416.73	1.15
(iii) Other recovery operations	3.82	0.00
Total	20,426.95	42.84

For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)

Category of waste	MTS	MTS
(i) Incineration	0.00	1.15
(ii) Land Filling	1,800.00	1,800.00
(iii) Other disposal operations	0.00	5.50
Total	1,800.00	1,806.65

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. **No**

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes. NA

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
		NA	

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
		NA			

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format: **Yes**

No.	Specify the law / regulation / guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
		NA		

PRINCIPLE 7

Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent.

Essential Indicators

1. a) **Number of affiliations with trade and industry chambers / associations.**
- b) **List of top 10 trade and industry chambers / associations (determined based on the total members of such body) the entity is a member of / affiliated to.**

(Your Company works with major industry chambers/associations and professional bodies that are engaged in policy advocacy as well as various other forums. During the year, your Company had active affiliations with 6 such trade and industry chambers/associations.)

No	Name of the trade and industry chambers / associations	Reach of trade and industry chambers / associations (State / National)
1.	Cement Manufacturing Association (CMA)	National
2.	Confederation of Indian Industries (CII)	National
3.	Federation of Indian Chambers of Commerce and Industry (FICCI)	National
4.	National Safety Council (NSC)	National
5.	Indian Green Buildings Council (IGBC)	National
6.	Andhra Chamber of Commerce	Tamilnadu & Andhrapradesh
7.	Madras Management Association	Tamilnadu
8.	Federation of Indian Exports Organization	National

2. Provide details of corrective action taken or underway on any issues related to anti- competitive conduct by the entity, based on adverse orders from regulatory authorities.

Company engages with local communities to discuss and understand their needs, identify the priority intervention areas and gauge the impact of its interventions and None of the projects undertaken by KCP in FY 2023-2024 required Social Impact Assessments (SIA)

Name of authority	Brief of the case	Corrective action taken
	NA	

PRINCIPLE 8

Businesses should promote inclusive growth and equitable development

Essential Indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Company engages with local communities to discuss and understand their needs, identify the priority intervention areas and gauge the impact of its interventions and None of the projects undertaken by KCP in FY 2023-2024 required Social Impact Assessments (SIA)

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
NA					

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

No	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In INR)
NA						

3. Describe the mechanisms to receive and redress grievances of the community.

Company's societal initiatives are structured in a way to get feedback on the interventions and also understand if communities have any views, issues, complaints and grievances related to these interventions.

During the year 2023-2024, no grievances were brought to Company's notice.

Detailed and structured community engagements are planned periodically to revisit the changing needs of the community and the emerging priorities feed into designing and re-designing of ongoing and new programs.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2023-2024 (Current)	FY 2022-2023 (Previous)
Directly sourced from MSMEs/ small producers	Exact details not available with the Company.	
Directly from within India		

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost

Location	FY 2023-2024 (Current)	FY 2022-2023 (Previous)
Rural	Exact details not available with the Company, both the Cement Production Units are located at Small Towns / Villages only.	
Semi-urban		
Urban		
Metropolitan		

(Place to be categorized as per RBI Classification System - rural / semi-urban / urban / metropolitan)

PRINCIPLE 9 :

Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1. Describe the mechanisms in place to receive and respond to Customer Complaints and Feedback :

Company has a well-established consumer care and response management system in place to support our consumers with queries, feedback or concerns that they may have. The 24*7 consumer care set up ensures that Company is not just meeting the consumer needs at the moment, but also delighting them by building authentic relationships that stand the test of time. Company understands that consumers may have different needs, and therefore Company has created specialized desks with specifically trained people who can manage these requirements related to the products & services. Consumers can reach out at anytime via their preferred channels – phone, email, chat, social media, WhatsApp or website for assistance.

- a) Customer Care contact number : Cement Marketing Unit (CMU) printing customer care contact number on all KCP Cement Bags so that if any customer require further details may contact and get clarification.
- b) Customer Care e-mail : CMU printing customer care e-mail ID on all KCP Cement Bags so that if any customer require further details may contact and get clarification.

Web Portal : CMU is having web portal www.cement.kcp.co.in for KCP Cement and customers can get all details pertaining to various grades of cements producing under KCP brand.

- c) Customer Feedback: KCP is a Trade Brand supplying through dedicated authorised Stockists. CMU collecting feedback from stockists on monthly basis on 18 parameters as furnished below:

1. Turnover of products and / services as a percentage of turnover from all products / service that carry information about:

As a percentage to total turnover Environmental and social parameters relevant to the product Safe and responsible usage No Recycling and / or safe disposal

2. Number of consumer complaints in respect of the Data privacy; Advertising; Cyber-Security; Delivery of essential services; Restrictive Trade Practices; Unfair Trade Practices, other :

There are no Customer Complaints registered by KCP, there may be requests from customers for technical support during constructions. KCP providing Mobile Testing Vans and our Technical Engineers will visit customer site and explain / clarify doubts if any expressed by customers.

3. Does the entity have a framework / policy on cyber security and risks related to data privacy ? (Yes / No)

If available provide a web-link of the policy.

Yes, Weblink for the policy <http://kcp.co.in/downloads/investor/corporate-governance/risk-policy-procedures.pdf>

4. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

All communications have necessary disclaimer as per Advertising Standard Council of India (ASCI) and Bureau of Indian Standard (BIS) guidelines.

5. Provide the following information relating to data breaches:

- a. Number of instances of data breaches. **NIL**
- b. Percentage of data breaches involving personally identifiable information of customers. **NA**
- c. Impact, if any, of the data breaches. **NA**