

February 11, 2025

Listing Manager,	Manager - CRD
National Stock Exchange of India Limited	BSE Limited
Exchange Plaza, C-1 Block G	Phiroze Jeejeebhoy Towers
Bandra Kurla Complex, Bandra (E)	Dalal Street,
Mumbai – 400051, India	Mumbai – 400001, India
Symbol: YATRA	Scrip Code: 543992
ISIN No.: INE0JR601024	ISIN No.: INE0JR601024

#### Sub: Intimation to Stock Exchange - Investor Presentation in connection with the Un-audited Standalone and Consolidated Financial Results for the guarter ended December 31, 2024.

Dear Sir/Madam,

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, please find enclosed herewith the Investor Presentation in connection with the Un-audited Standalone and Consolidated Financial Results for the guarter ended December 31, 2024.

The above information will also be made available on the website of the Company at <u>www.yatra.com</u>.

This is for your information and records.

Thanking You,

Yours sincerely, For Yatra Online Limited

Darpan Batra **Company Secretary and Compliance Officer** M. No. A15719

Encl.: as above

#### Yatra Online Limited (Formerly known as

#### **Registered Office:**

Yatra Online Private Limited)

Unit No. B-2/101, 1st Floor, Marathon Innova Building, Marathon Nextgen Complex, B-Wing, G. Kadam Marg, Opp. Peninsula Corporate Park, Lower Parel (West), Mumbai-400013, Maharashtra. T: +91 22 44357700

#### Corporate Office:

Gulf Adiba 4th Floor Plot No. 272, Udyog Vihar, Phase - II, Sector 20, Gurugram, Haryana -122008 T: +91 0124 4591700 E: legal@yatra.com

www.yatra.com



### **Yatra Online Limited**

Investor Presentation Q3/9M-FY25

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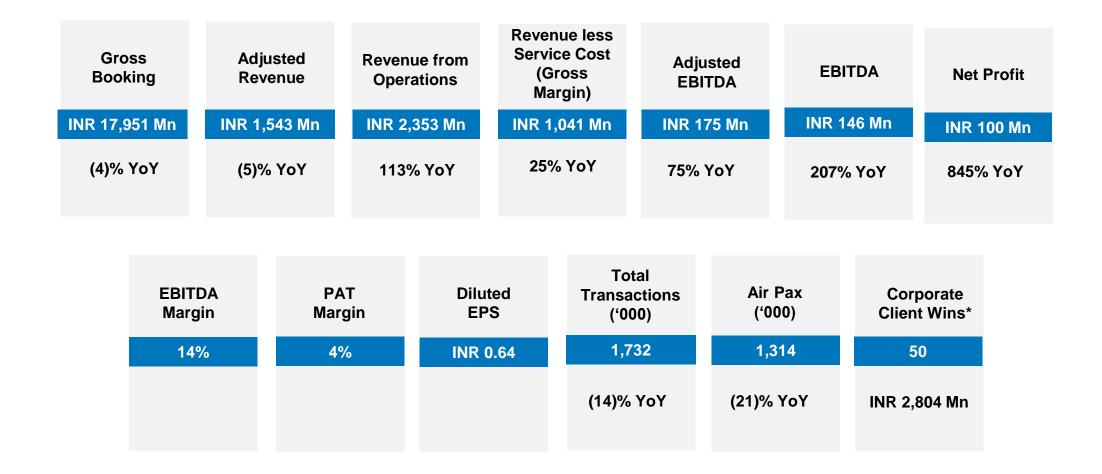
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## FINANCIAL PERFORMANCE Q3/9M-FY25





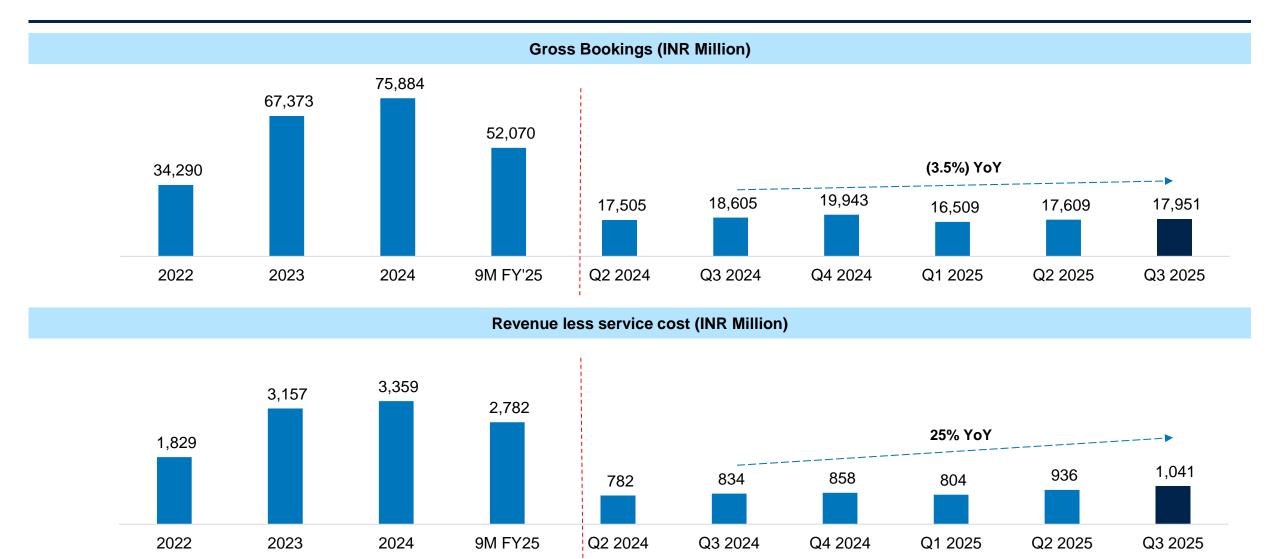
\*Expected annual volume of business



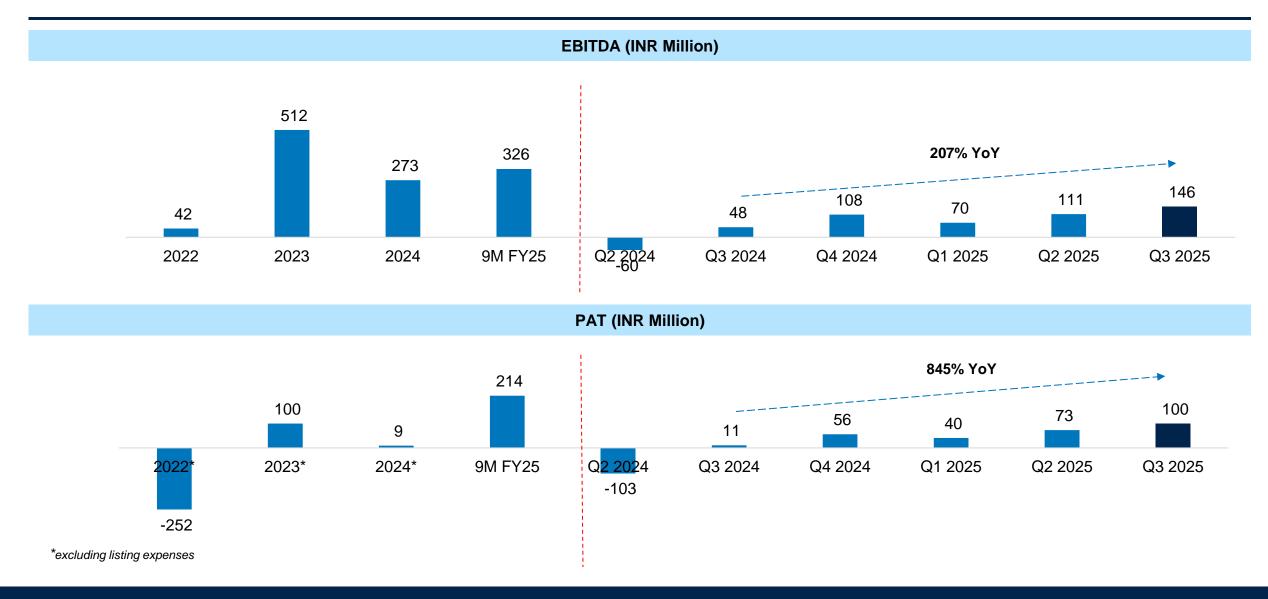
- Revenue from operations grew by 113% YoY to INR 2,353 million, with continued momentum across key segments, including for a large part the Hotels and Packages business (up 66% YoY) and contribution from the MICE segment. The results for the quarter also include contribution from Globe All India Services Limited (GAISL), which was acquired back on September 11, 2024.
- Revenue less Service Costs (RLSC) (Gross Margin) grew 25% YoY to INR 1,041 million demonstrating the strength of our diversified business model.
- Adjusted EBITDA surged 75% YoY to INR 175 million, reflecting our disciplined focus on profitable growth and cost optimization. As a result of the foregoing factors, our profit was up 845% YoY to INR 100 million.
- Yatra closed a record 50 new corporate accounts during the quarter with billing potential of INR 2,804 million strengthening its leadership in the corporate travel domain.
- Yatra's cash and cash equivalent and term deposit stands at INR 1,828 million as on 31st December 2024 and our gross debt has reduced from INR 277.5 million as on 30th September 2024 to 32.5 million as on 31st December 2024.

### **Historical Performance Trending (1/4)**



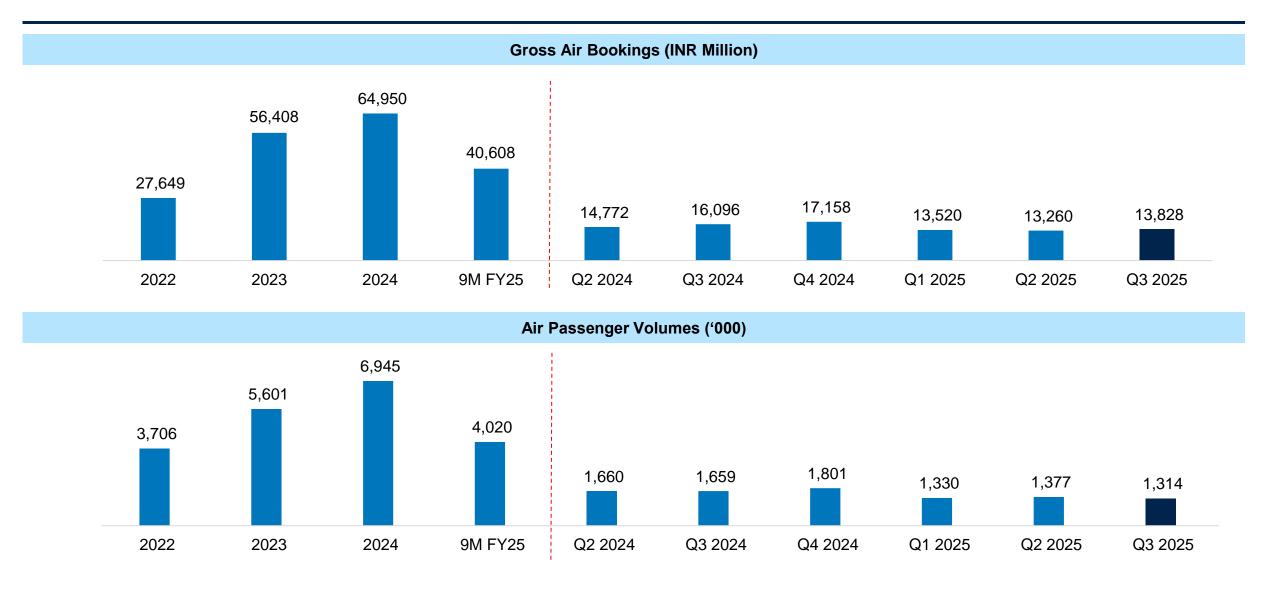




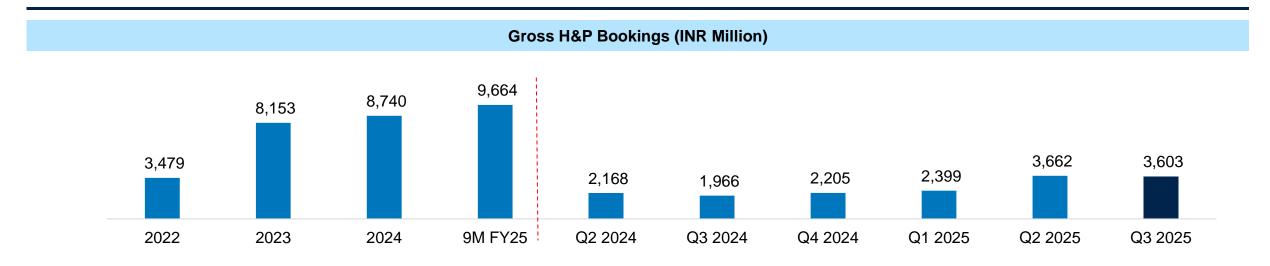


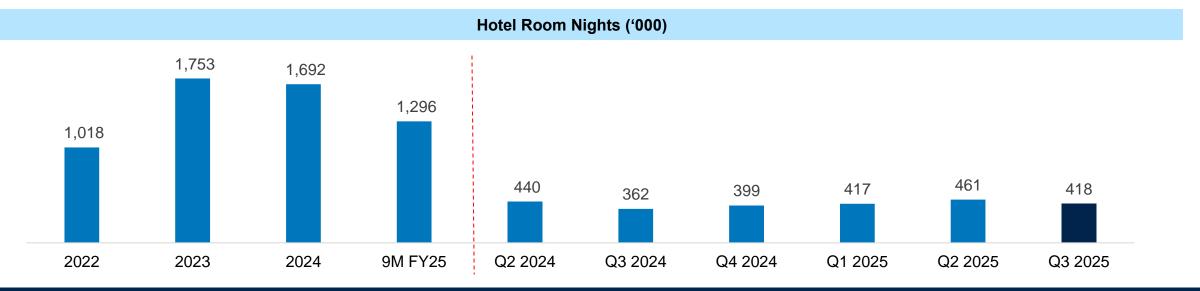
### **Historical Performance Trending (3/4)**











#### **Quarterly Consolidated Financial Performance**



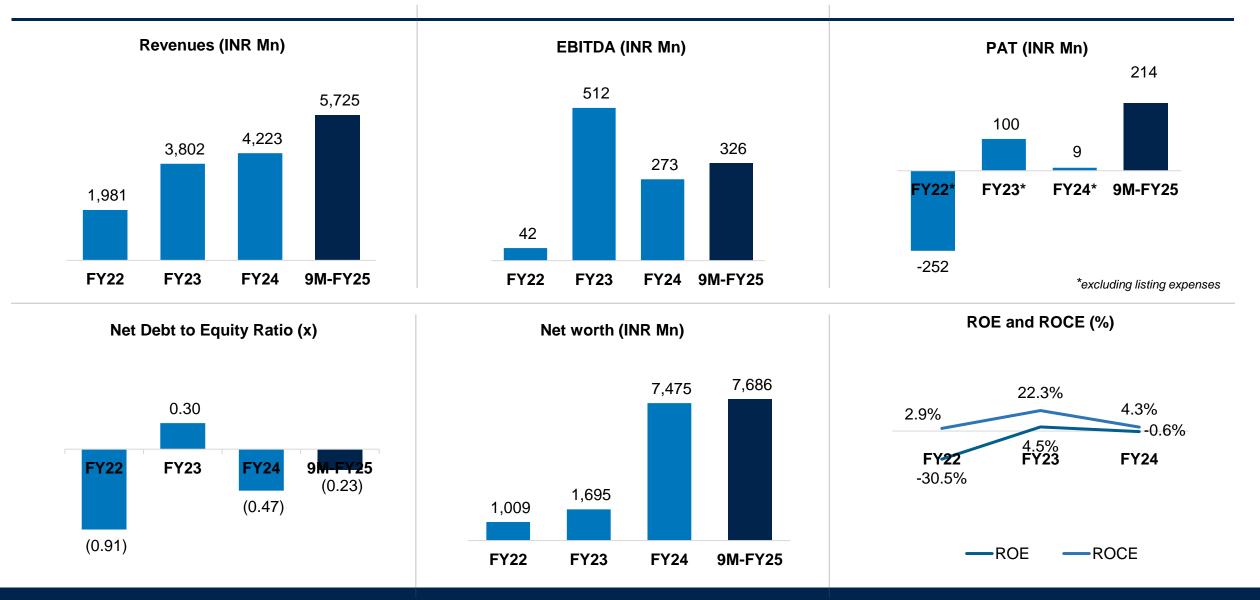
PARTICULARS (INR Mn)	Q3-FY25	Q3-FY24	YoY
Revenue from Operations (A)	2,353	1,103	113%
Revenue less service cost (B)	1,041	834	25%
Other Income* ('C)	16	11	41%
Operating Expenses* (D)	883	746	18%
Adjusted EBITDA (E = B+C-D)	175	100	75%
Adjusted EBITDA Margin (%) (F= E/B)	17%	12%	
ESOP cost** (G)	29	52	(44%)
EBITDA (H = E -G)	146	48	207%
EBITDA Margin (%) (I = H/B)	14%	6%	
Finance Cost	22	56	(61%)
Depreciation	74	47	57%
Finance Income	50	77	(35%)
PBT (J)	101	22	357%
Тах	0.7	11.5	(94%)
PAT (K)	100	11	845%
PAT Margin (%) (L= K/A)	4%	1%	
Other Comprehensive (loss)/ Income	-1	-2	47%
Total Comprehensive Income/(loss)	99	9	1057%
Diluted EPS (INR)	0.6	0.1	811%

\* Other income is excluding finance income and operating expenses excluding forex cost (forex cost is a part of finance cost)

\*\* ESOP cost is not dilutive to YOL shareholding

### **Consolidated Historical Financial Performance**







### **Recent Developments**

### **Globe Travels Acquisition Key Benefits and Synergies**





#### Expanded Market Share:

- 40% increase in corporate customer base
- Enhanced positioning with suppliers for better terms



#### **Cross-Selling Opportunities:**

- Minimal overlap in customer base
- Potential to cross-sell hotels, expense management, and travel solutions



#### Synergistic Benefits:

- Integration of Yatra's Corporate Self Booking Platform
- Increased efficiencies and reduced costs for Globe's clients
- Margin expansion potential through realized synergies



#### MICE Expertise:

• Strengthens Yatra's capabilities in Meetings, Incentives, Conferences, and Exhibitions (MICE) and makes the combined entity one of the leading players in MICE by volume of business



#### **RECAP - Expense Management Solution** Gen Al-powered Expense Management for SMEs and Large Enterprises



#### SUPPORTING BUSINESSES TO MANAGE EMPLOYEE TAX BENEFITS AND EXPENSES AT ONE PLACE



#### Automatic expense reporting

- · OCR converts printed text to data
- Prepaid cards and mobile app enable instant reimbursements.
- Forward Email receipts to automatically initiate the reimbursement process.

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#### Approve expenses in real-time

- Review and Approve / Reject with a click
- Filter and view the reports based on requirement
- View / Download Bills of the expense
- See the list of Reports awaiting your approval

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### Compliance with Company policies made easy

- Define your expense policies & approval settings once and automate the rest
- Greater control results in reduced expenditure, saving time for approvers and the finance team.

#### 7x

Faster Processing of Expenses **96%** Reduction in Paperwork **100%** Visibility and Control over expenditure >50% Increase in employee productivity **100%** Digitization of expenses



- On 12th August 2024, the Board of Directors of Yatra Online Limited approved a Composite Scheme of Amalgamation ("Scheme") involving Yatra Online Limited (the "Amalgamated Company") and its six wholly-owned subsidiaries (collectively referred to as the "Amalgamating Companies"). The primary objective of this amalgamation is to simplify management, operational, and corporate structures, thereby enhancing efficiencies and generating synergies.
- The management of Yatra Online Limited believes that, among other benefits, the amalgamated entity will achieve greater operational and economic efficiency. This will be accomplished through the pooling and more effective utilization of combined resources, reducing overhead costs and expenses, achieving economies of scale, eliminating duplication of work, and rationalizing compliance requirements.
- The Scheme is subject to requisite approvals/consents, as may be required in this regard.



### About Yatra

#### Yatra – At a Glance



	Business Overview
Zero to billion \$ TTV in 10 years	<ul> <li>Founded in 2006 having a long demonstrable history of building scalable businesses</li> <li>Go-to-market strategy that spans the entire value chain of travel and hospitality covering B2C and B2B segments</li> <li>Yatra's multi-channel approach is a competitive advantage in the emerging Indian market</li> </ul>
Largest corporate travel player in India	<ul> <li>Customer base of over 850 large corporates with addressable employee base of 7+ million employees</li> <li>Well diversified corporate customer base</li> </ul>
Integrated Corporate Tech player in India	<ul> <li>Real-time and Integrated Tech Platform that meets all the needs of corporate travelers in a seamless way</li> <li>Accessible through Desktop &amp; Mobile apps.</li> </ul>
Superior Corporate Governance	<ul> <li>Experienced management team and strong corporate governance comprising industry executives with deep roots in the travel industry with 90+ years of accumulated experience</li> <li>Experience of being a NASDAQ listed company and managing public shareholders</li> </ul>

### **Key Highlights**

yatra

1	<ul> <li>Unique "go-to-market" strategy that spans across the entire value chain of travel and hospitality</li> <li>Largest Corporate travel services provider;</li> <li>One of the largest OTA</li> </ul>	Comprehensive and scalable Tech platform providing seamless customer experience 5	
2	Corporate Business – Driven by deep tech capabilities and customer stickiness	Strong Corporate Governance and seasoned management team with proven execution capabilities	
3	Scaled Up B2C business – Yatra one of the most well recognized travel brands in India	Multiple growth levers to deliver sustainable growth	
4	Emerged Stronger Thru Covid – Poised for Margin Expansion		

### **Unique Multi channel approach**



better leverage on customer acquisition and technology cost The Yatra Platform B<sub>2</sub>C **B2B - Corporate** Focus on the "right demographics" Leverage our brand and business footprint to grow - the business traveler, India's main consuming class our B2C business <5-~\$32 B ~90% ~\$19 B ~38% ~15 M ~849 10% Corporate clients<sup>(6)</sup> Corporate travel Online penetration for Offline consumer Consumer travel Online consumer Consumers<sup>(3)</sup> industry market<sup>(4)</sup> corporate travel<sup>(5)</sup> Industry market<sup>(1)</sup> travel market<sup>(7)</sup> penetration for Hotel and Air<sup>(2)</sup>

While other Indian OTAs focus mainly on the B2C segment, we deliver a full suite of leisure and corporate offering that enables us to target travelers holistically and get

(1) Research done by Strategy& for the company- Market in 2017

(2) Phocuswright; Online Travel in India: 10th Edition (2017); online refers to online leisure / unmanaged business travel in India consumer market

(3) Cumulative as of March 31, 2024; does not include data for B2B businesses

(4) Research done by Strategy& for the company- Market in 2017

(5) Management estimates for India online penetrations for corporate travel

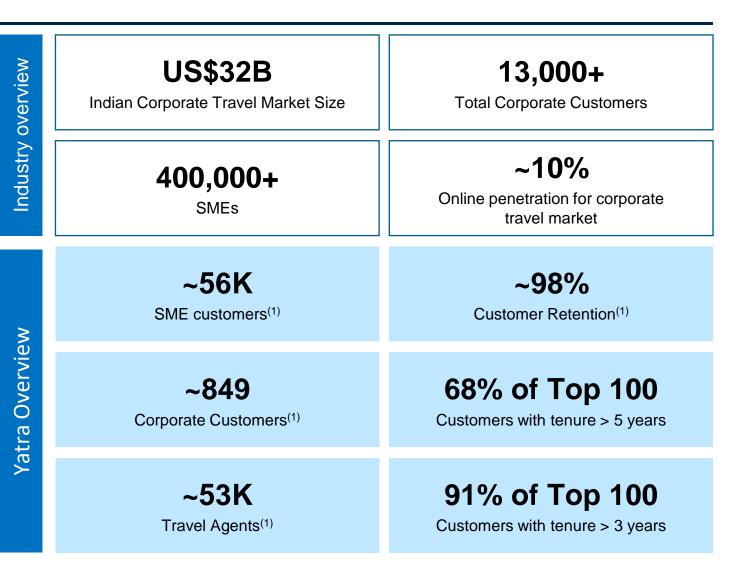
(6) Count as of March 31, 2024 (To be Updated)

(7) Phocuswright Offline Market percentage for Air & Hotels for 2017E in India consumer market

### India's Leader in B2B Travel



- 18 years of travel experience with 10 years of specialization in Corporate Travel
- India's leading B2B Corporate platform by total spend and number of customers
- Proprietary end-to-end digital solution powering an omnichannel service platform
- **Real-time and Integrated SaaS Platform** that meets all the needs of corporate travelers in a seamless way
- Customer base of ~849 large corporate customers with addressable employee base of 7+ million employees
- Highly diversified customer base
- **Customer touchpoints** include website, mobile applications, travel agents and call centers





### **One of India's Largest OTA Platform**

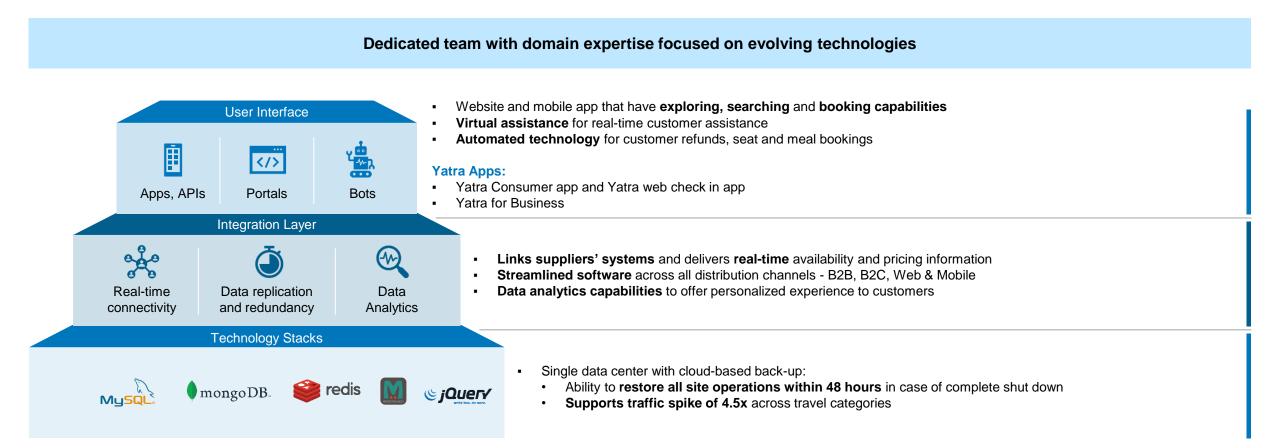


Yatra is one of the most well recognized travel brands in the Industry country, having won numerous awards **US\$19B** ~38% **B2C Travel Market Size** Online penetration for Air and Hotel A one-stop-shop for customers leisure travel needs ~90% of our total traffic comes from direct and organic channels -~15M ~54% testament to our strong brand recall Registered Customers<sup>(1)</sup> Business from Repeat Customers<sup>(3)</sup> Comprehensive and scalable tech platform providing seamless customer experience ~46% Overview ~140M (22% YoY) **Customer touchpoints** include website, mobile applications, Total Consumer Visits<sup>(2)</sup> Business from New Customers<sup>(3)</sup> retail stores and call centers Yatra Largest platform among all Indian OTAs with ~108k domestic ~93% ~108K hotels and homestays contracted in ~1506 cities, with strong presence across Tier II & III cities Direct and Organic traffic<sup>(3)</sup> Largest Hotel Listings among all OTAs<sup>(3)</sup> Supplier of choice for Hotel inventory to other players in the industry including Domestic & International OTA's and B2B 97.8% ~28M players. Booking Success rate<sup>(3)</sup> Mobile App Downloads

(1) Cumulative as of March 31, 2024; does not include data for B2B businesses (2) For the period April 2023 to March 2024 (3) For the period Fiscal year FY24

### Comprehensive and Scalable Tech Platform Providing Seamless Customer Experience





Yatra has invested heavily in developing a secure, advanced and scalable Technology Infrastructure

### **3** Strong Management Team with Proven Execution Capabilities



- 90 years of accumulated Senior management team experience
- Previous team experience with

#### ebookers.com







Professionally managed company by seasoned travel professionals

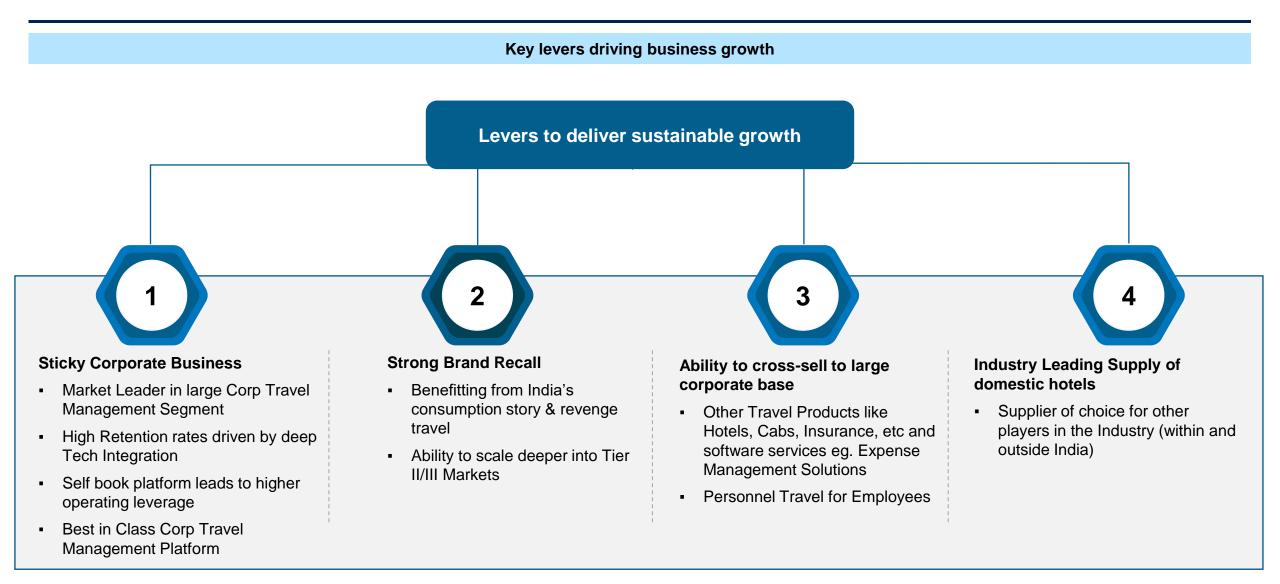
### 4 Ensuring Highest Level of Corporate Governance





### **5** Multiple Levers to Deliver Sustainable Growth

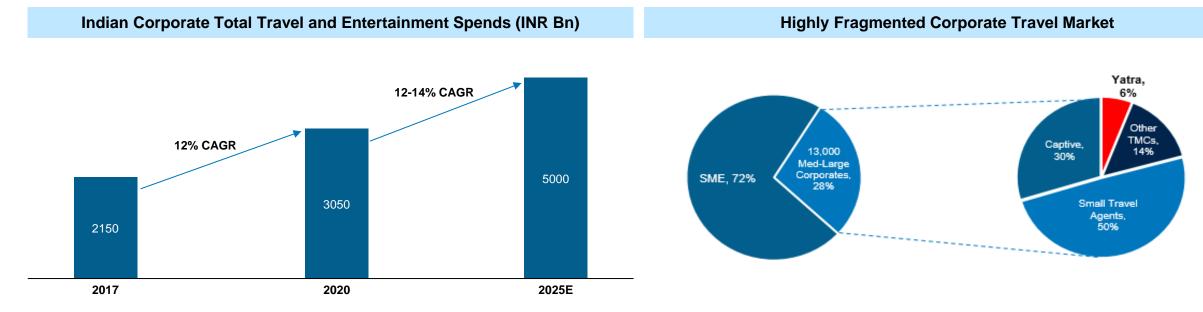






### Yatra Corporate Business

# Highly fragmented Corporate travel market, Massively Underpenetrated – Yatra largest player



### B2B Market expected to grow at 2x the overall travel market and approximately double over the next 5 years driven by:

- **GDP growth:** RBI projects 7% growth in GDP for India in FY25, implying higher business activity, and related travel
- GST implementation: ~10 Mn companies in India with registered GSTIN greater scope for organized TMCs
- Growth in MICE: High margin (~20%) & high demand frequency; expected growth in off-sites, dealer meets

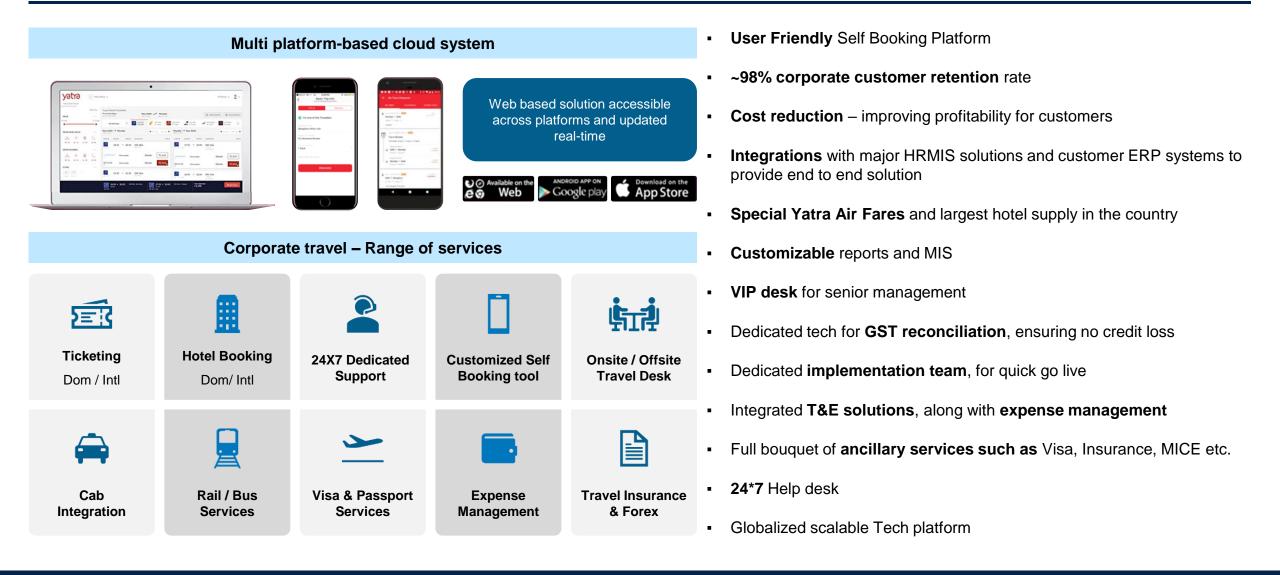
#### Highly fragmented market shifting towards online & organized segment

- Extremely fragmented and a large population of corporates are handled in an analog, inefficient manner with no digitization
- Top 13k companies account for 28% of volume
- Yatra is the largest player with 6% share of the 13,000 Mid-Large Enterprises

Note: The above is based on management estimate and Strategy& report prepared by management

### **Corporate Business – Driven by Deep Tech Capabilities and Customer Stickiness**





### The Platform Delivers Compelling Value to Customers and Suppliers

## yatra

#### What We Do for Customers

#### Fully integrated travel and expenses management platform

- Integrated end to end solutions enabling full travel spends visibility, cost savings and compliances
- Detailed reporting insights such as MIS, expenses summary etc.
- Ability to book multiple services such as Air, Hotels, Cabs and Rail through one common platform

#### **Complete travel experience**

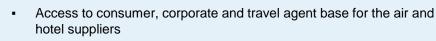
- High touch, 24\*7 services enabling seamless search and booking experience, change of travel plans
- VIP assistance for CXO's at airports.
- Location tracking and duty of care

#### Savings through Yatra exclusive supplier content



- Access to savings through Yatra Special fares for corporate customers where customers don't have direct deals with suppliers. Yatra Special / tactical fares on an average lower by 35-40% as compared to normal fares
- Access to GST invoices for both Air and hotel enabling smoother input credit
   availment for the customers
- Reducing environmental impact through EV based cab services and tracking of carbon emissions of flights, along with ability to offset.





Wide access to different customer bases

Distribution reach to Tier 2 and Tier 3 locations through our tie ups with 53k + travel agents

What We Do for Suppliers



#### Higher yields and sticky business

- Higher yields and more sticky business for Air and Hotels bookings as compared to consumer segment due to higher mix of corporate business
- Yields for corporate customers ~1.5x of OTA
- High return distribution channel for suppliers



#### Extension of supplier teams

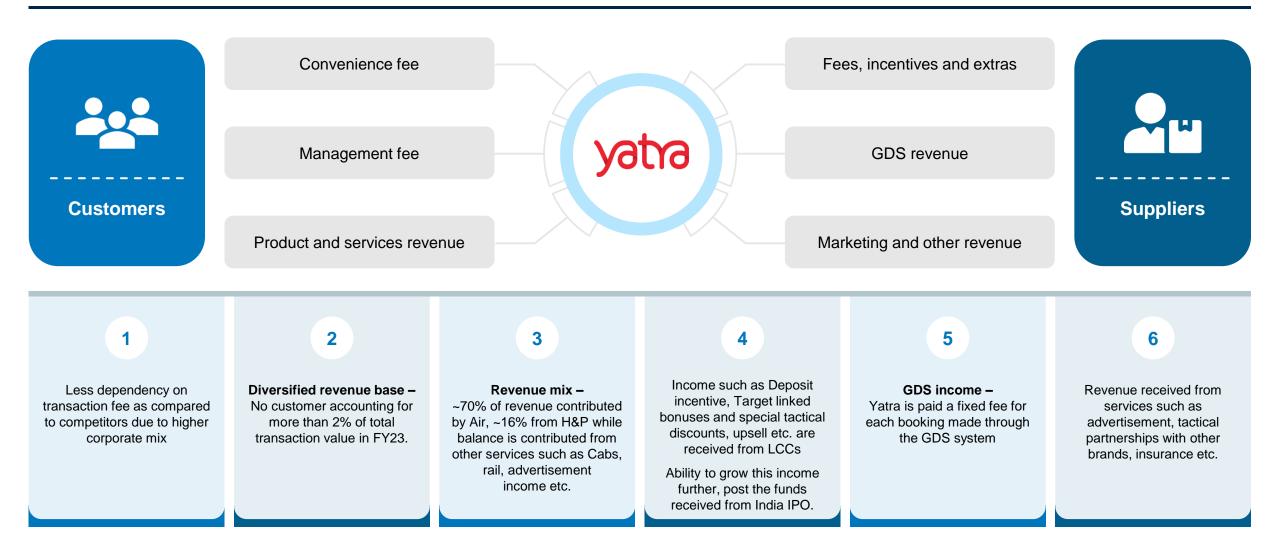
- Act as extension of supplier marketing teams, making joint bids to corporates
- Detailed insights on various consumer trends and preferences to suppliers

"Yatra has been instrumental in significantly reducing our opex cost especially given that travel is a large part of our overall spend"

- A leading IT Services Company CFO

#### **Access to Multiple Revenue Streams**





### **Growing Catalogue of Loyal, Blue-Chip Customers**





Yatra Online Limited | Corporate Presentation

### **Cross-Sell Opportunity Driving Down Customer Acquisition Costs**

#### **Future Growth Opportunities**

#### Cross Sell -

- 7.5+ Mn educated individuals employed by the corporates that we service
- Pertaining to high income service sectors such as consulting, IT and banking
- Ability to cross sell leisure travel, refer case studies alongside

#### SaaS opportunity –

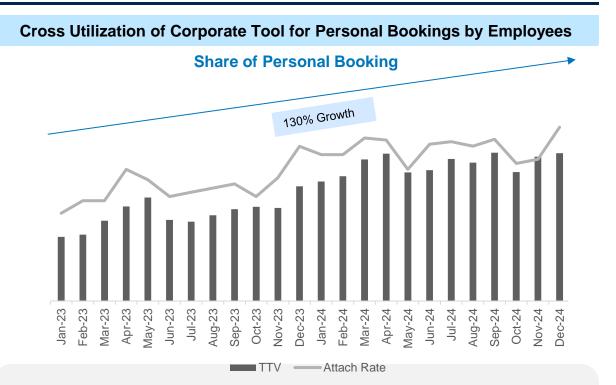
- Significant opportunity for international expansion through our proprietary Corporate Platform Partner (CPP) program
- Initial partnerships signed in high growth regions such as with Nirvana Travel & Tourism LLC in the Middle East and Sabron Tech Ltd. In Africa

#### Fintech opportunities -

 Opportunities of partnering with banks / financial institutions to launch co branded T&E cards which will provide seamless automated transaction flow from booking to invoicing to payment to recording of transactions in the customer accounts, through integration with our expense management tool

Green Initiatives – Working towards various green initiatives such as

- Shift towards EV based cabs for Corporate customers from traditional ICE cabs
- Displaying of carbon footprint of flight options on the platform along with ability to offset the same



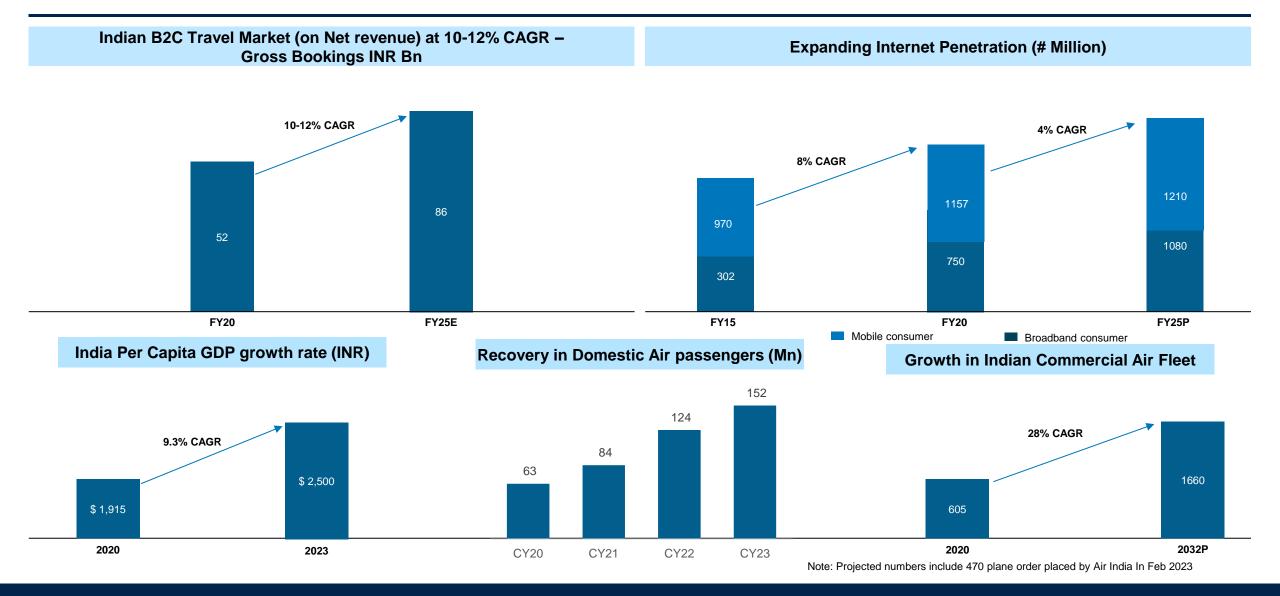
Access to personal bookings from large corporate employee base at negligible cost vs consumer business, resulting in higher profitability per booking



### Yatra Consumer Business

### **Consumer Travel Market Growing at ~2x of GDP**

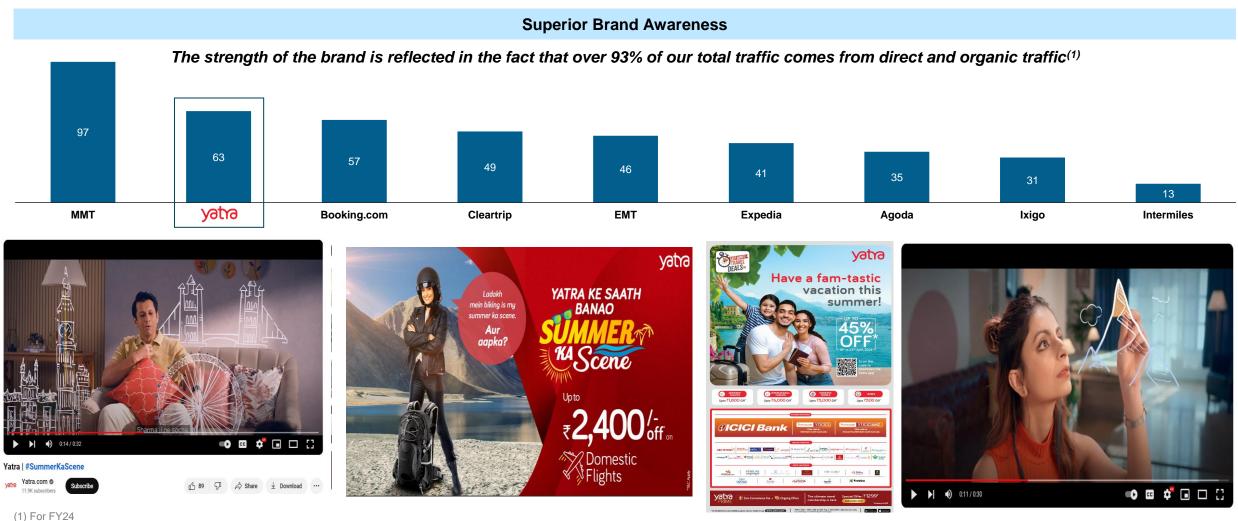




## Scaled Up B2C Business – Yatra One of the Most Well Recognized Travel Brands in India



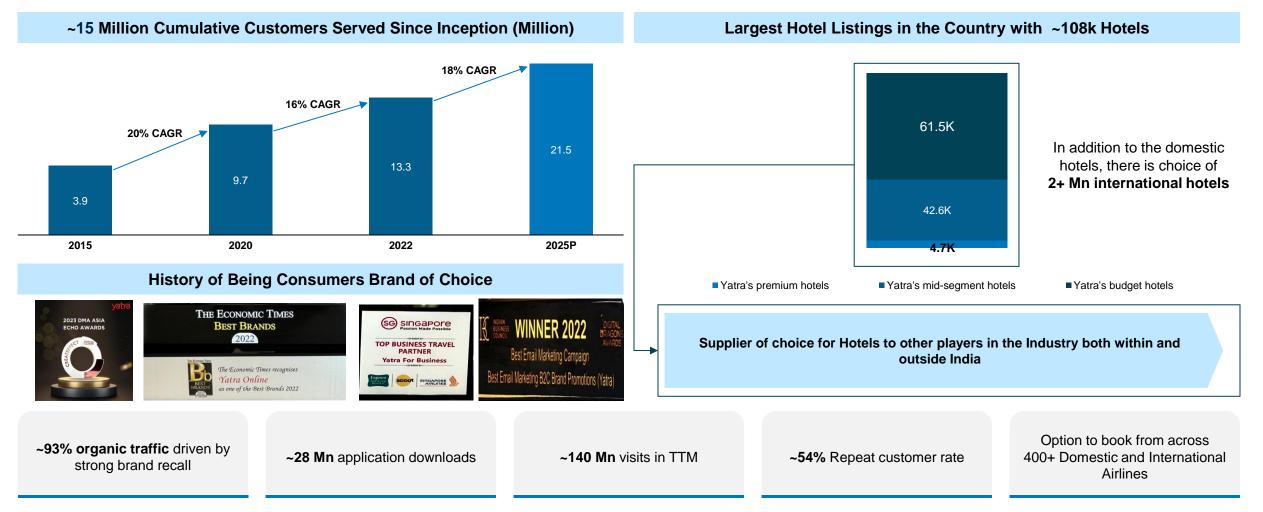
Our Leading Market Position and Operational History have led to Widescale Recognition of the "Yatra" Brand



# B2C Growth Driven by Deeper Online Penetration and Category Expansion

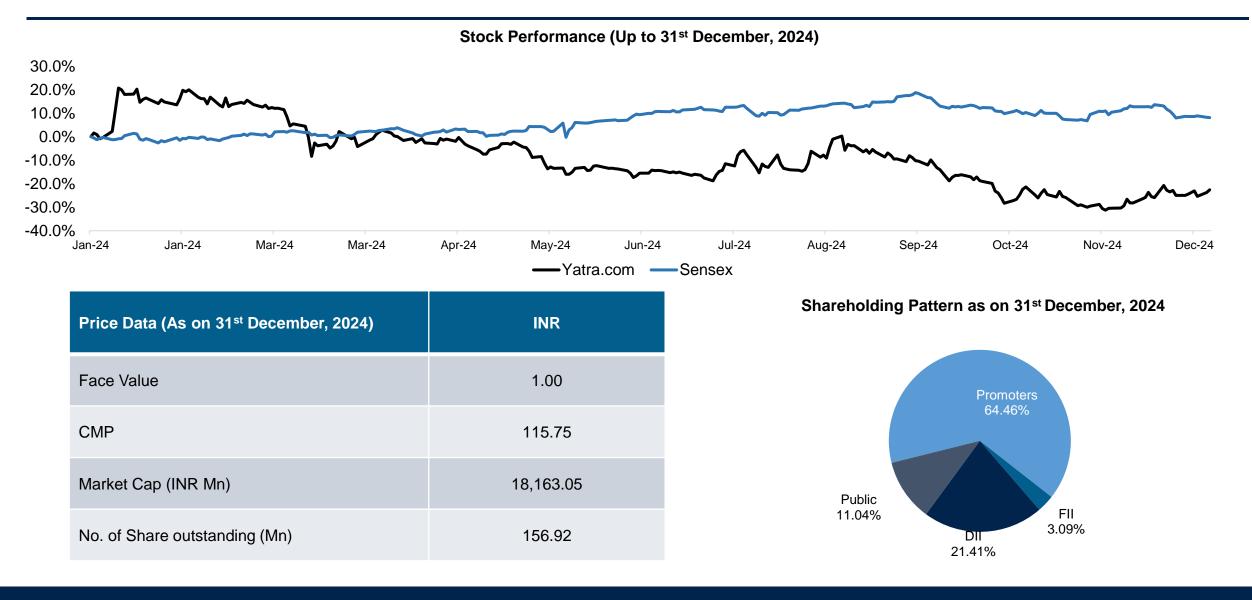


#### Yatra Well Capitalized to Take Advantage of Growth in Consumer Segment Through Existing Infrastructure and Tie Ups



#### **Capital Market Data**

yatra



### Glossary



Term	Description	Term	Description
B2B	Business to Business	Gross Booking Revenue	Gross booking revenue is defined as the total amount paid by customers for travel services and products booked through the OTAs including taxes, fees and other charges, and is net of cancellations, discounts and/or refunds.
B2C	Business to Consumer	HRIS	Human Resource Information System
CAGR	Compounded Annual Growth Rate (as a %): (End Year Value/ Base Year Value) ^ (1/No. of years between Base year and End year) –1 [^ denotes 'raised to']	Net Operating Revenue	Net operating revenue is defined as revenue from sale of goods or services less excise duties and other indirect taxes, plus income from activities related to core business. Financials have been reclassified as per CRISIL Standards.
CRISIL	CRISIL Limited	OFS	Offer for Sale
EBITDA	EBITDA is calculated as profit for the year/period plus income tax expense/(credit), finance cost, depreciation and amortisation expense less finance income	ΟΤΑ	Online Travel Agency
EBITDA Margin	EBITDA as a percentage of revenue from operations less Service Cost	РАТ	Profit After Tax
ERP	Enterprise Resource Planning	SaaS	Software as a Service
GDS	Global Distribution System	ТТА	Traditional Travel Agent
Adjusted EBITDA	Adjusted EBITDA is calculated as profit for the year/period plus income tax expense/(credit), finance cost, depreciation and amortisation expense less finance income Less ESOP cost and listing expenses	PAT Margin	Net profit as a percentage of Revenue from operations
Revenue Less Service Cost	Revenue from Operations – Service Cost	Adjusted Revenue	Adjusted revenue is defined as the sum of Adjusted margin (of Air, Hotel & packages and other Services), other operating income and other income excluding finance income



For further details please feel free to contact our Investor Relations Representatives:



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### Thank You