

SEC 43 / 2024-25 31st May 2024

The General Manager, DCS – CRD BSE Limited Corporate Relationship Department 1st Floor, New Trading Ring Rotunda Building, P J Towers Dalal Street, Fort, MUMBAI - 400 001 Scrip Code: **500114**

The General Manager, DCS – CRD National Stock Exchange of India Ltd Exchange Plaza, Bandra-Kurla Complex, Bandra (East), MUMBAI - 400 051 Symbol: **TITAN**

Dear Sirs,

Sensitivity: Internal

Sub: Investor Presentation - Institutional Investors & Analyst Day 2024

Further to our communication dated 23rd May 2024, attached is a copy of the presentation being made at Institutional Investors & Analyst Day 2024 today in Mumbai.

The above presentation is also being hosted on Company's website www.titancompany.in.

Kindly take the same on record.

Yours faithfully, For TITAN COMPANY LIMITED

Dinesh Shetty General Counsel & Company Secretary





Titan Company

C. K. Venkataraman

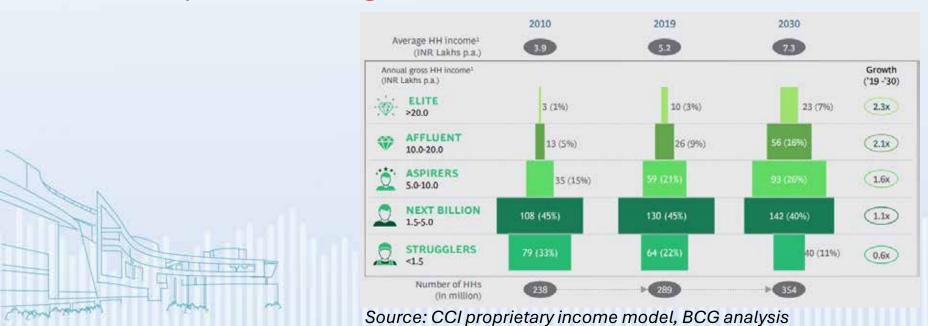
Managing Director





Opportunities

- Number of HH in top two income classes expected to double in share to 26% by FY30
- Market share in many categories still in single digits; acceleration of formalization in process
- Bharat markets rising in aspiration and access
- Diaspora claiming its Indian'ness like never before





Titan in 2027

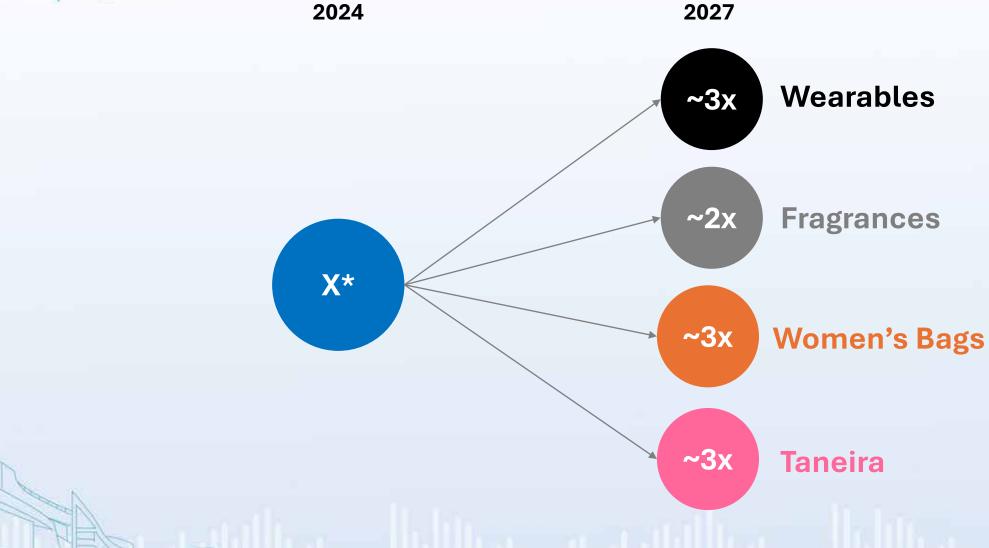




Scale change in Emerging businesses





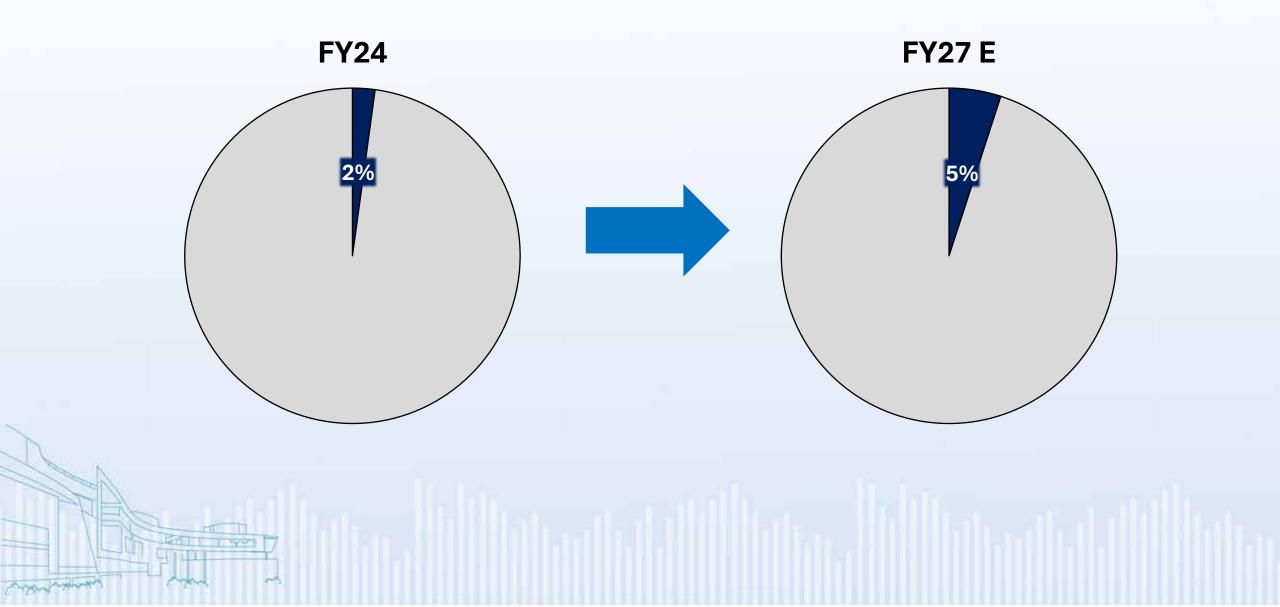




A respectable International business share









A more balanced financial performance across the portfolio



ESG





FY24

Touched 600K+ people 100K+ lives transformed!





55K+ girls





A CSR initiative by Titan Company Ltd. for skill development

42K+ youth skilled up

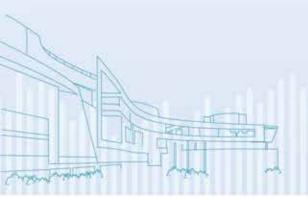




Indian Heritage Arts and Crafts



1.9K beneficiaries





Integrated Village Development Plan



Livelihood of over 16K households enhanced









500K+ adults and children covered



Water

Veerasandra Lake 12 Cr L capacity









60 villages transformed



Supply Chain – 4P+TSEP









Diversity Equity Inclusion - 4 C



CAREER



CULTURE

COMMUNICATION



COMMUNITY



Governance









√ 415 sessions (Theater, in-person/ virtual trainings) covering 15K people



ESG Priorities for FY25 through FY27

- Energy
- Water
- Circular Economy
- DEI
- Partner Responsibility





Foundations for Sustained Growth and Profitability



- Strong brands and Customer Value Propositions
- Deep network reach into India
- Exceptional customer relationships at scale, strengthened by digital tech
- Capabilities across all parts of value chain: Category Expertise
- Benchmark partner relationships
- Excellent combination of Culture, Capability and Commitment across leadership, management and execution



Thank You!

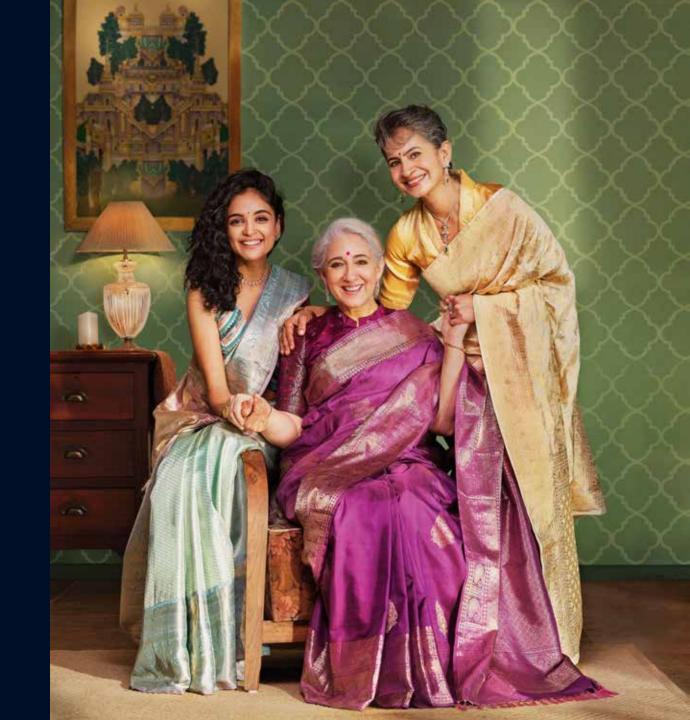






TANEIRA

Ambuj Narayan CEO - Taneira





TANEIRA

INDEX

- Market Scenario & Competition Landscape
- Brand Vision
- Brand Promises & CVP
- Winning Customers
- Building for Scale & FY27 Ambition





Size of the Opportunity



INR 1,27,000 Cr

INR 51,000 Cr

■ Women's Ethnic Wear Market

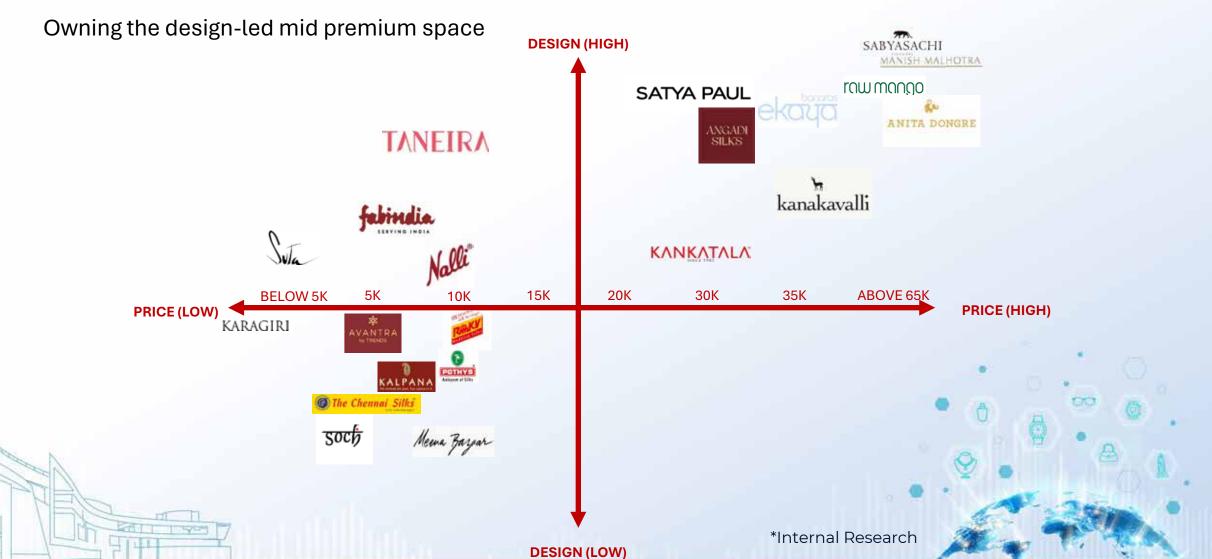
Saree Market

*Source: Technopak (2021)





Competitive Landscape





60% of saree purchases are for weddings & festivals

Celebrating tradition and feeling elegant, confident & divine are key triggers for choosing saree as a garment

37%	15%	13%	9%
3770	13/0	13/0	J / 0
Pooja, Cultural Occasions Wedding	, Wedding of Immediate Family	Craft Collector	Everyday
9%	8%	6%	4%
Formal/Social Occasion	Wedding Trousseau	Gifting *N	Window Shopping Nielsen survey Jan 2022





TANEIRA VISION

Becoming India's most loved women's ethnic wear brand





Brand Promises & CVP







Establish the Taneira Value Proposition







Handcrafted By Generational Artisans



Design Differentiated



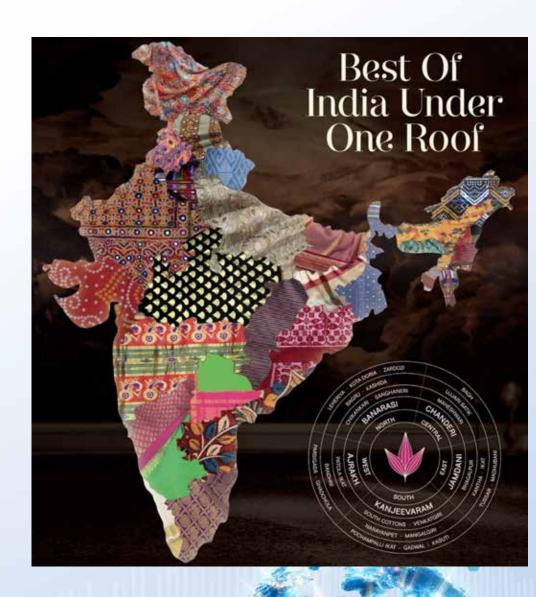
Authentic Transparent Sustainable





Choose from 100+ clusters across India

- Cluster mix of national and state specific clusters
- Bringing Craft & Cluster Stories alive in store
- Positioning Taneira as a Thought Leader in Indian textile crafts







Handcrafted by Generational Artisans

6000 (direct) – 12000 (overall) gifted artisans from across the country bring together meticulously handcrafted products









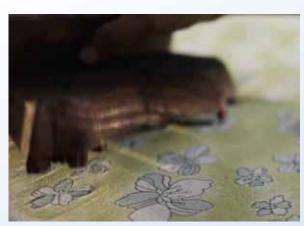
Design Differentiated with diverse crafts & artforms

Heritage Revived with contemporary designs & an average of 16 new collection drops in a year













TANEIRA

Building on Trust: Delivering Authenticity & Transparency















Zari Authentication Certificate

Pashmina Lab test Certificate Detailed Product Tag



Embedding Sustainability in Business Practices

Sustainability of the environment:

- Insist on eco-friendly dyes
- Transition to sustainable cottons (40% less water used in farming)
- Strong portfolio of plant-based fibers

Sustainability of crafts: preserve the rich & diverse textile crafts

Sustainability of livelihoods: employment & empowerment of weavers & artisans across India





Winning Customers



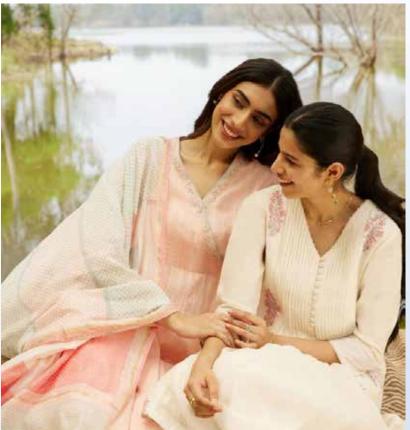




Product Portfolio: Sarees | Kurtas & Kurta Sets | Blouses

A wide assortment of options for the different consumer cohorts : from the value seeker to the discerning











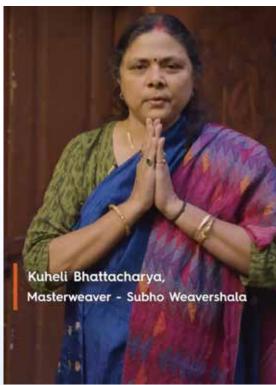
Building an Emotional Connection - My Brand



Embracing regional cultural codes



Showcasing real brides in Taneira sarees



Celebrating authentic crafts and artists and the role of brand in preserving the arts



Taneira Saree Run as a symbol of pride in community and culture



TANEIRA

Impactful Campaigns



Showcasing design differentiation & re-vibing the saree context



Campaigns that connect audiences & unite generations



High octane 360-degree campaign for Diwali





Cottons of India







Inspiring and influencing conversations around the category



Right placements to drive aspiration.

Adding to the brand's equity



Harness influencer collabs to build relevance and endorsements



Meaningful associations & sponsorships to be seen in relevant forums and conversations





Building the Brand as a Fashion Destination



The Queen's Collection X Vogue



Khadi Collection X Vogue



Summer Sorbet X Vogue

Highlighting the collections on Vogue – Building a fashion statement



Winning in Wedding & Festive







Initiatives for tapping the opportunity

Best in class wedding assortment in Banaras & Kanjeevaram

Instore Wedding Zones in key markets

Wedding champions – trained in regional customs

Bridal Masterclasses & Melas as key focus store driven activities

Strategic **Partnerships** & Authentic **Experiences**Tanishq X Taneira – Engagement to 1st anniversary

Affiliate media – Wed Me Good, Bridal Asia, Vogue





TANEIRA

Relevant Assortment for every Wedding Festivity



















Promoting UGC for establishing community and regional connect

Shaadi toh jaise ek beautiful si saree hai











Celebrating every festival: Making each occasion count

- 15 different capsules for **regional festivals**
- 200+ designs for the Diwali collection
- Local Influencers acting as catalysts

 – Crafting candid conversations in regional languages

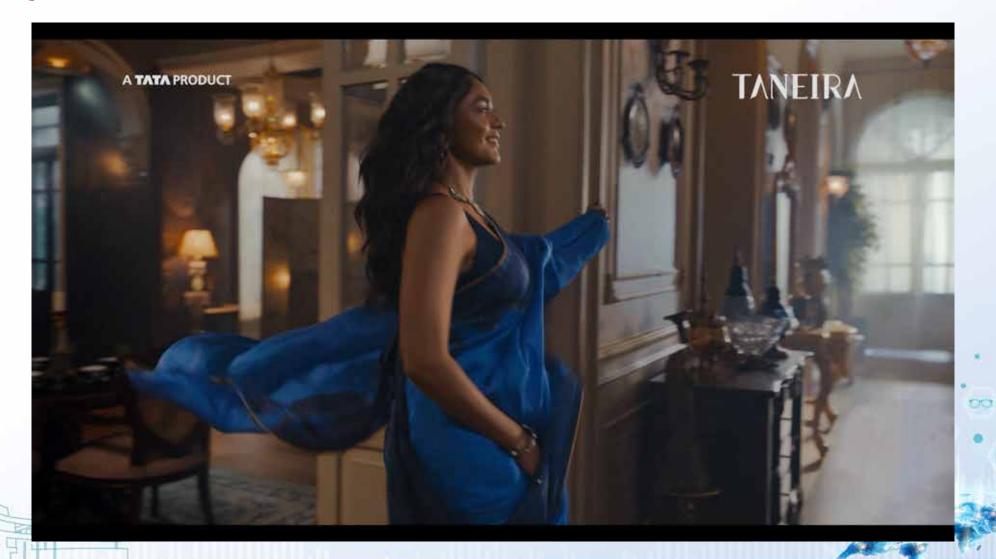
Opportunity size: 20% of the saree purchase influenced by festive







The Queen's Collection - Diwali '23

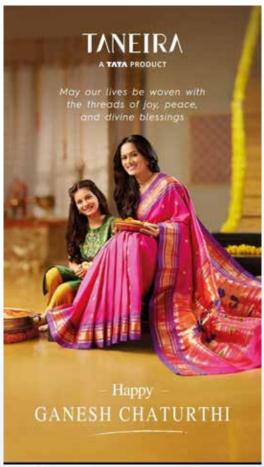


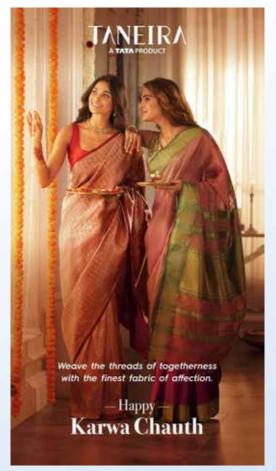




Resonating with Festive India through regional collections led campaigns











Acquiring Customers for Life





TANEIRA

Store-led customer acquisition & driving retention









Taneira@Home & Pop-Ups

In-store activities &
Birthday,
Anniversary
celebrations

New Product
Launches & Golden
Weaves (An
experiential CRM
program)

Hyperlocal ads, Lead generation & Influencer Marketing

Amplifying awareness with the Taneira Saree Run



Our customers are rewarding us!

89

Net Promoter Score (NPS)

4.9

Google Rating

70%

Conversion

40%+

Repeat Consumers









Building for Scale





Expanding Footprint:

stores FY22:20; FY24:74

Strengthening presence in metros with multiple stores

12 new stores in top 8 metro cities Focus on market share gain

Locations in the ethnic apparel/saree market

Store size between 3,000-3,500 sqft. Impactful façade

Asset light model for capital efficiency

82% franchisee stores by end of FY25







Exploiting Portfolio Opportunities: Expand Beyond Sarees



Smart Silhouettes



Comfortable Fits



Rooted in Craft



Access price points across occasions to win new customers

Accessible starting price points-

Pure Cotton Sarees – INR 1,299, Pure Silk Cotton Sarees – INR 3,999,

Pure Silk Sarees – INR 8,999, Kurtas – INR 1,290,

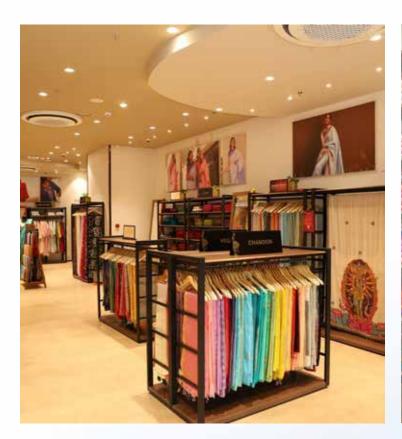
Ethnic skirt – INR 1,990, Blouse - INR 699





TANEIRA

Innovation: In-Store



Open Browsing Experience



Best of India Under One Roof – 100+ craft clusters



Endless Aisle





Innovation: Supply Chain (Collabs with Tech Start Ups)



Streamlining Supply Chain with Weavers App



Efficient **Demand Planning** & Store **Replenishment**



Effective Warehouse Management System



Improve last mile delivery visibility





weavershalå

Fostering weaving excellence, upgrading infrastructure & uplifting weavers & artisans



Preserving
Traditional Crafts



New Age Frame Looms

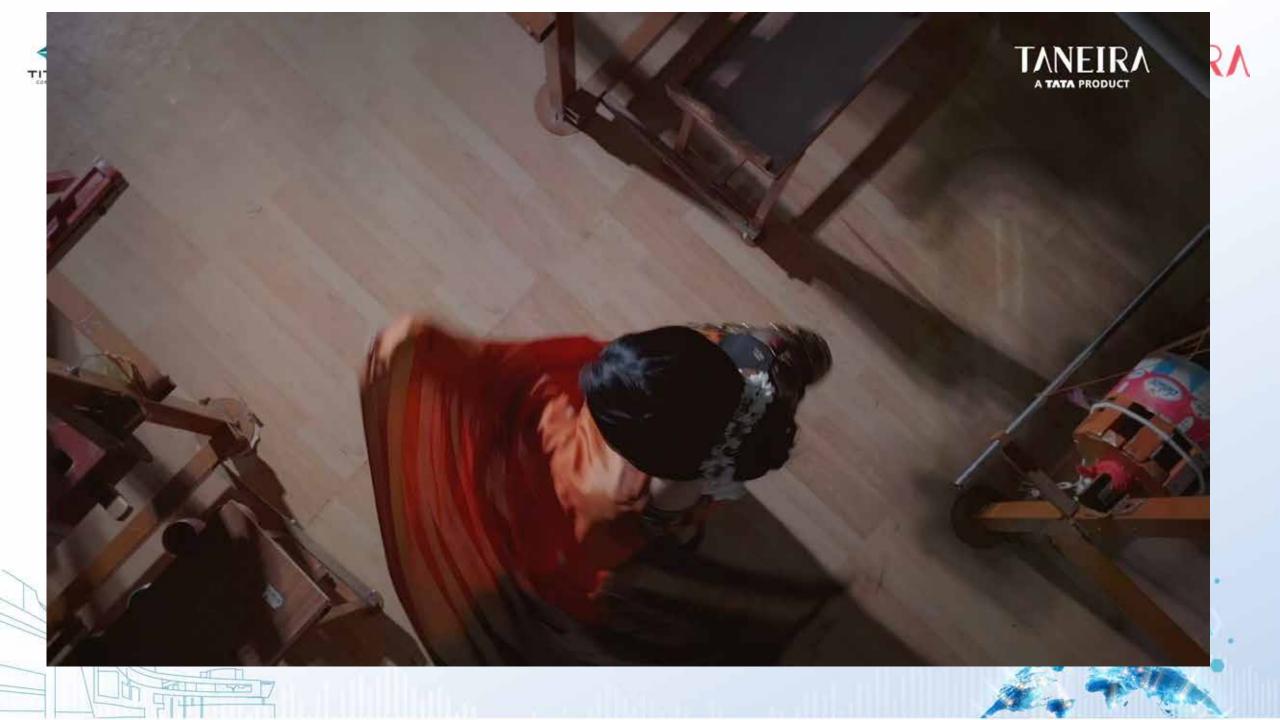


Empowering Women



Building Artisan Community







F Y 2 7

INR 1000 CR Brand





Thank You!







EyeCare

Saumen Bhaumik CEO - EyeCare Division





FY23 Goals

Topline: 40%

EBIT: 50% growth

FY23

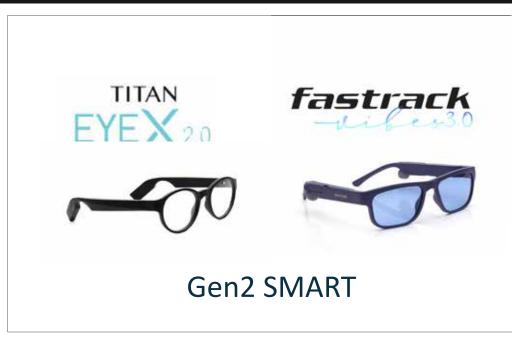
• Topline growth 37% (₹1,100 cr)

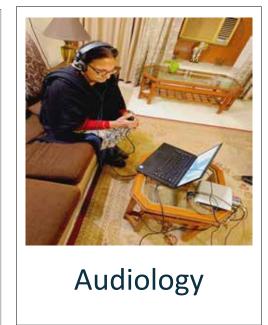
• EBIT: 78% growth (₹98 cr)

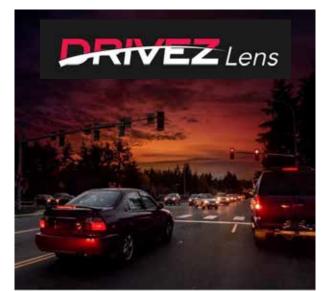


FY24: ANOTHER YEAR OF INNOVATION & EXPERIMENTS















Other Highlights





International



4 stores in UAE

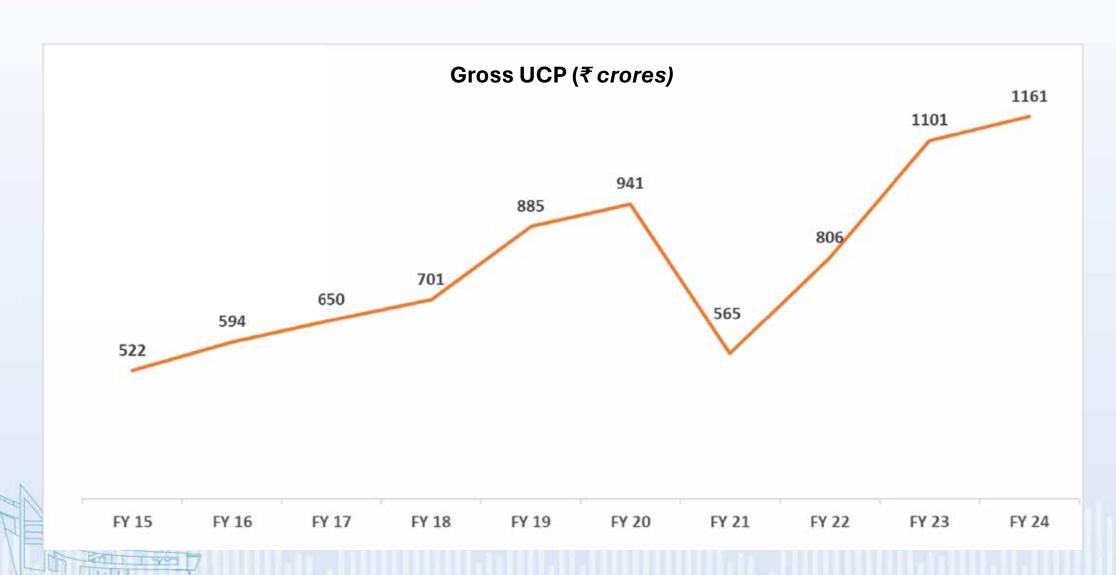


FY24 Summary

- H1 healthy double digit growth
- H2 saw unanticipated headwinds, felt across the industry
- Year ended with 5% growth

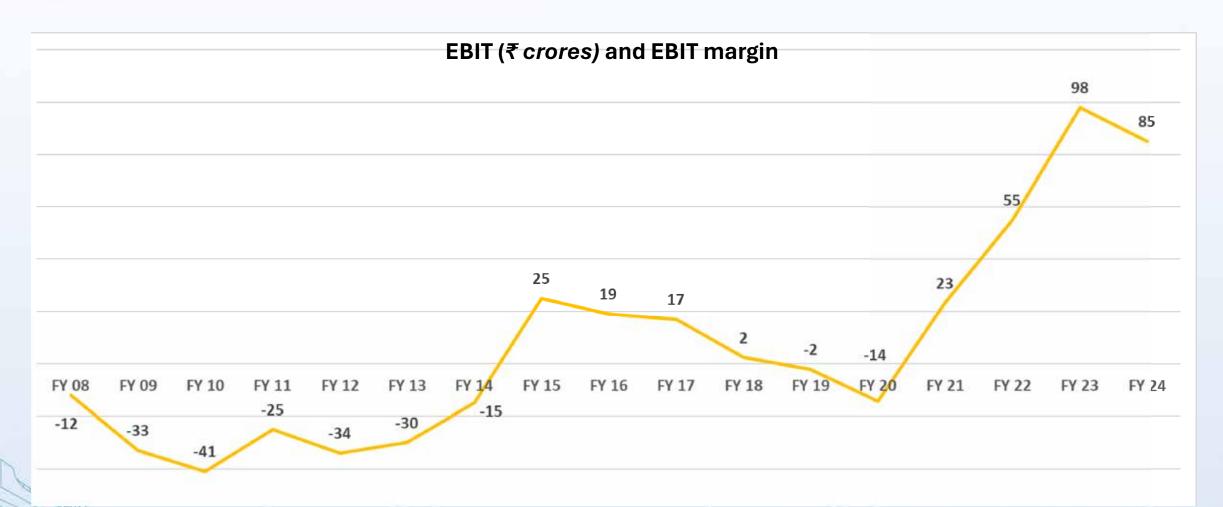


Topline





EBIT



Wiped out 13 years of losses, profitable since FY21

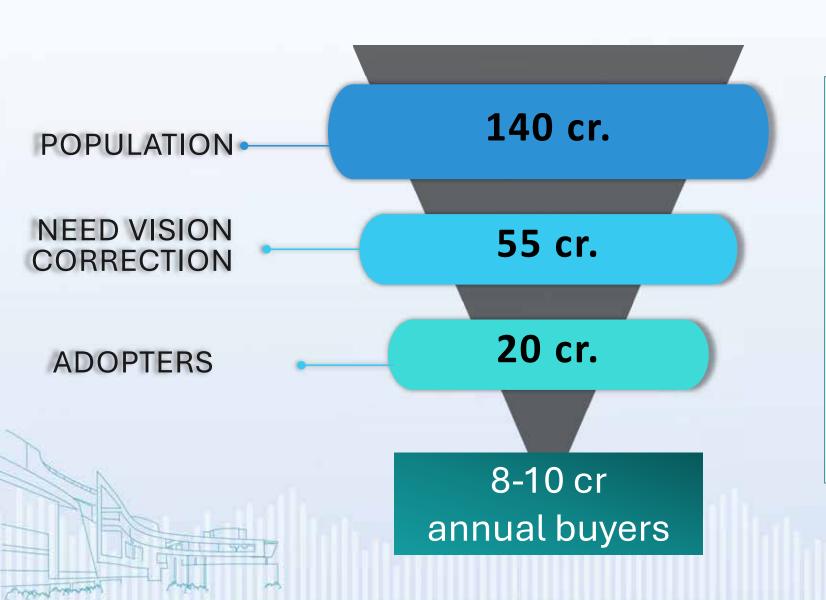


India Opportunity





The Opportunity



- Market size ~ ₹20,000 cr val
- Galloping screen time
- 2/3 Unorganized Market
- Alarming rise of Myopia
- Formalization



Market and Titan Eye+

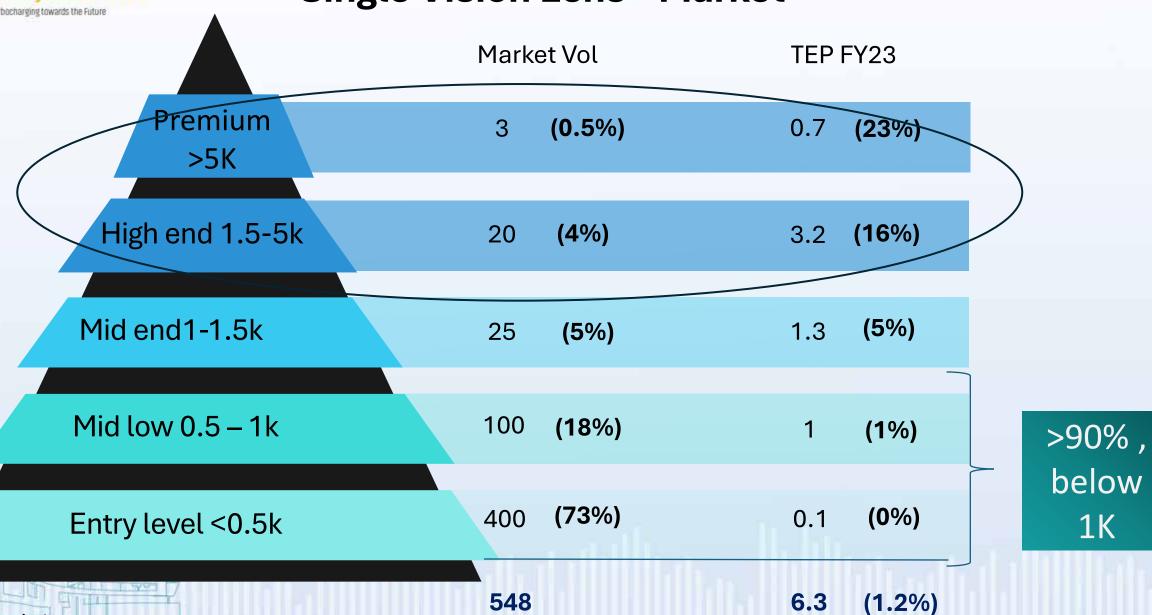
User Age	Population (Cr)	Total Users (Cr)	Buyer PA (Cr)	TE+ Buyers (lac)	% Share
0–19	59	6	3	1.44	0.5%
20-29	25	3	2	2.61	2%
30-44	29	4	2	5.49	3%
45-59	19	4	2	3.6	2%
>60	13	3	1	1.08	1%
Total	144	20	10	14.2	1.4%

Currently at <2% contribution



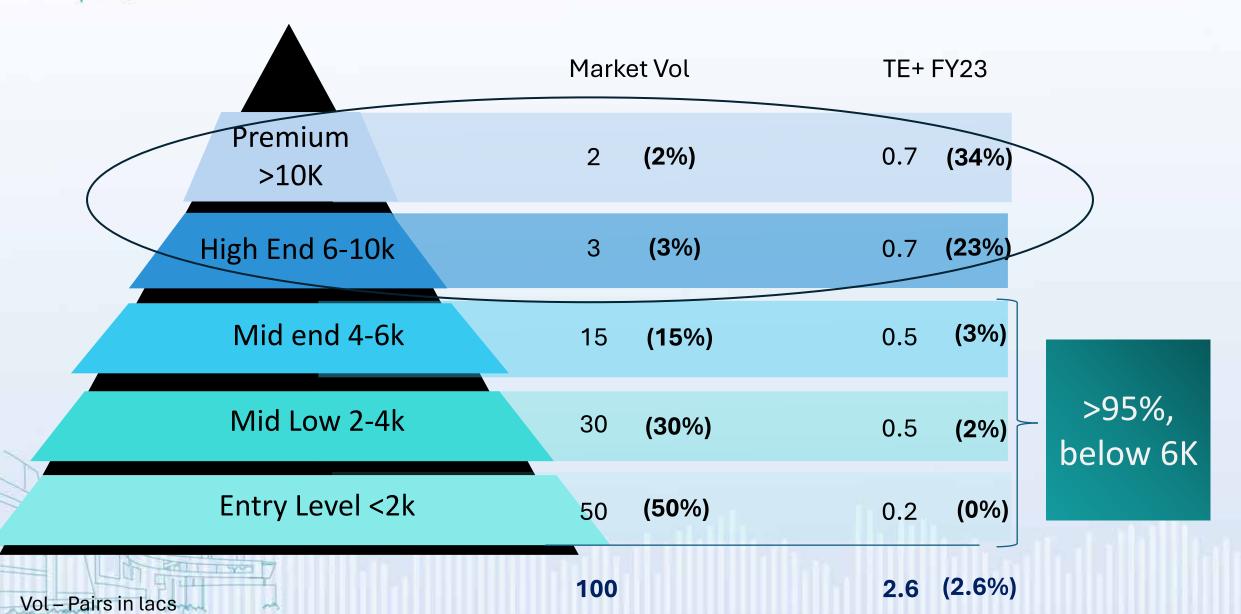
Vol – Pairs in lacs

Single Vision Lens - Market





Progressive Lens - Market





Sunglass - Market



- Fastrack ₹200 CR
- IB ₹60CR
- Our HB Play ₹750 2000
- Big Play below ₹750
- Premium segment is growing



Premium Play

108 stores – **₹300 cr.**





FKCCI Sec General – Mr Lokaraj



Minister of Transport & Highways – Nitin Gadkari



Finance Minister – Nirmala Sitharaman



Ambassador of Sweden - Jan Thesleff



Challenge

Slow Customer Growth

Barrier

Expert but Expensive

Trusted but less fashionable

Not delivering great economic value



New Strategy





4 Prong Approach

- 1. Bring **Parity** in the **Affordable Fashion**/economy segment
- 2. Lead in **Progressive** thro true **differentiation**
- 3. Bigger Play in Sunglass
- 4. Top 108 stores: Premiumization

Expertise & Empathy



Action Taken

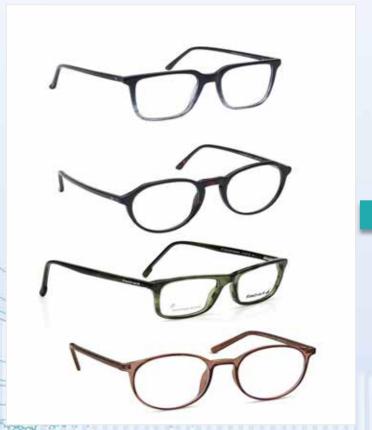




Restructured Frame Portfolio

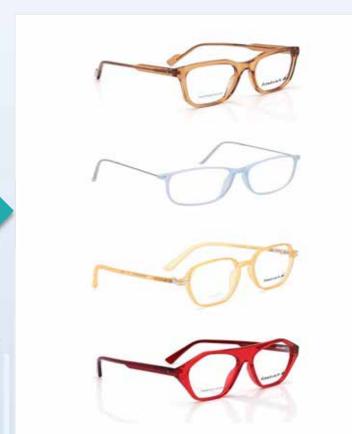
WAS

Limited colour options



IS

Infusion of fashion quotient



TO BE

Fashion first approach





Simplified Lens Menu, Rationalised Prices

WAS

Coating Material	HMC • Scritch Resistant • Anti-Refective Coining	BLUETECH+ LINK HMC + * Blue Riter coaling	DRIVEZ LETIS MARTICOP + * Oteophobic & Hydrophobis * 100% UV Protection * Driving Comfort	ClearSight Bust Trop* + Highest Durabity Best in class darby Cleophobic & Hydrophobic 100% UV Protection	ClearSight # · Highest Transparency · Arti Virul@actorbal
-5.00 to +5.00 Classic Lens	750 Basic Lens at 699 ST I-49T-W(699) ST I-49H-W(750)	1299 ST149RW	2599 ST 1491W	3199 STI49CW	3699 ST149LW
-6.00 to +4.00 Polycarbonate Lens Cross Compound Not Available	2099 STP16HW	2799 STP16RW	3699 STP16IW	4199 STP16CW	4699 STP16LW
-10.00 to -4.00 Thin Lens	4699 ST167HW	5499 ST167RW	6399 ST 1671W	6799 ST167CW	7299 ST167LW

Available add-ons:

Ultra Thin Not Available. *1.67 index power range starts from -4.00 sph onwards

RX SINGLE VISION Power Range (Upto -6 Cyl)

Coating Material	HMC	BLUETECH+	DRIVEZ	ClearSight	ClearSight Z
-9.00 to +8.00 Classic Lens	1799 Basic Lens at 1449 XT149DW(1449) XT149HW(1799)	2299 XTI49RW	3199 XTI49IW	4199 XT149CW	4699 XTI49LW
-10.75 to +8.00	4399	4799	5699	6199	6699
Polycarbonate Lens	XTP16HW	XTP16RW	XTP16IW	XTP16CW	XTP16LW
-13.00 to +8.50	7399	7699	8599	8999	9499
Thin Lens	XT167HW	XT167RW	×T167IW	XT167CW	XT167LW

<u>IS</u>

MATERIAL	VAI	LUE	PREMIUM	LUXURY
IVIAI ERIAL	НМС	BLUE	DRIVE	CLEARSIGHT
1.56	500	750	2,000	3,000
1.59		,	Add Rs 500	
1.67		Д	dd Rs 1500	
HIGH POWER		Д	dd Rs 1000	







Progressive Portfolio



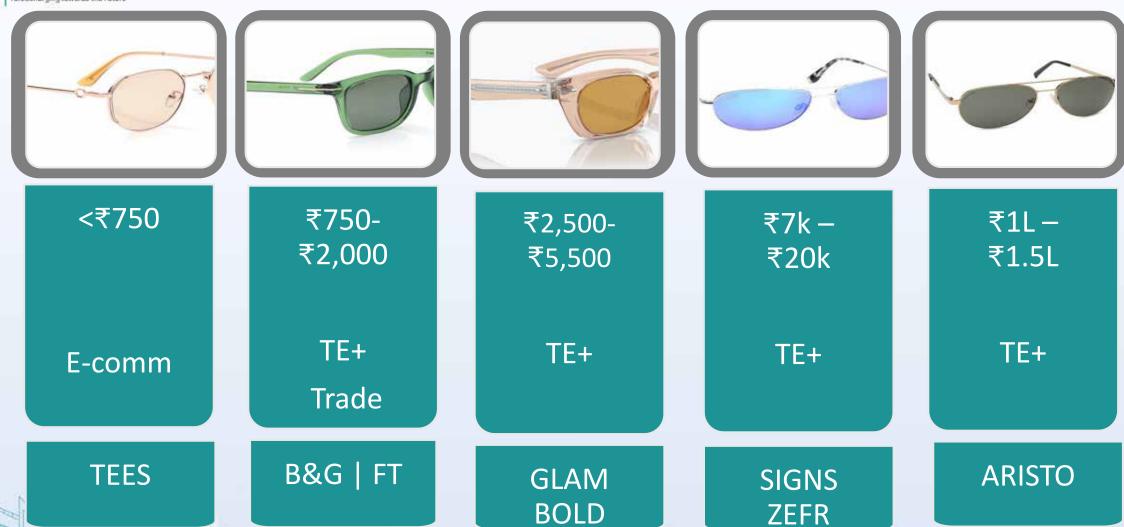
Premium Segment

Strengthening Mass Segment



Casser walnuty

Sunglass: Expanded Play



We will play all the way!



Runway: Foray into Premium Sunglass Retail











Communication



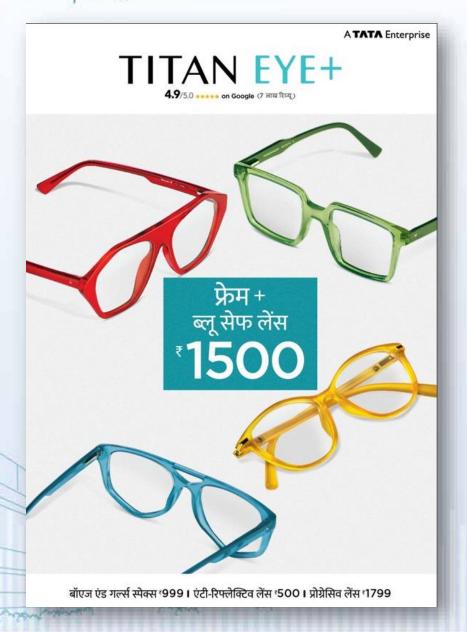


Affordable Fashion







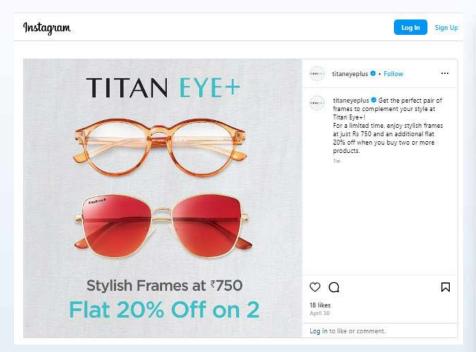












Facebook and Instagram



YouTube Shorts



Influencers

Rashmika | 41 M+ Followers



Total Followers: 45M+

Reach: 27M+

• Likes: 435k+

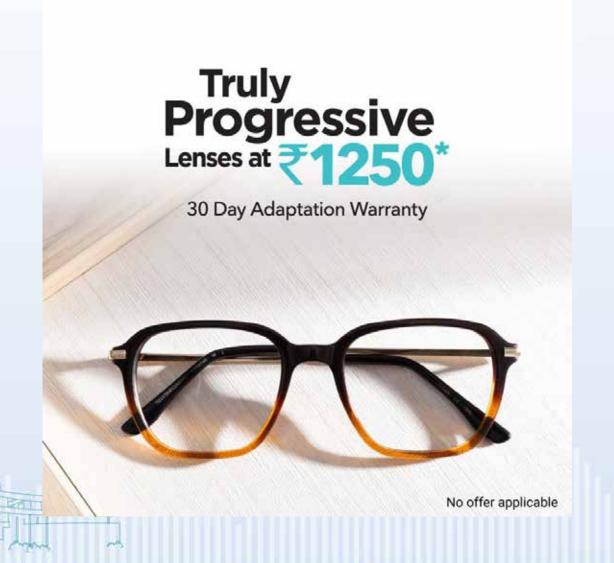
Rohit | 3.2 M+ Followers







No Eyewash. It's Truly Progressive



TITAN EYE+

No eyewash. It's truly progressive



Truly Progressive

Lenses at ₹1250*

30 Day Adaptation Warranty*

Features	Titan Initia Progressive Lens	Others
Anti-reflection Coating	~	×
UV 400 Protection	~	×
Smooth Power Transition	~	×
Suitable for Driving	~	×
Frame Price	₹750	₹2000
Lens Price	₹1250	0.27
Total Spectacle Price	72000	₹2000

No Offer Applicable *T&C Appl



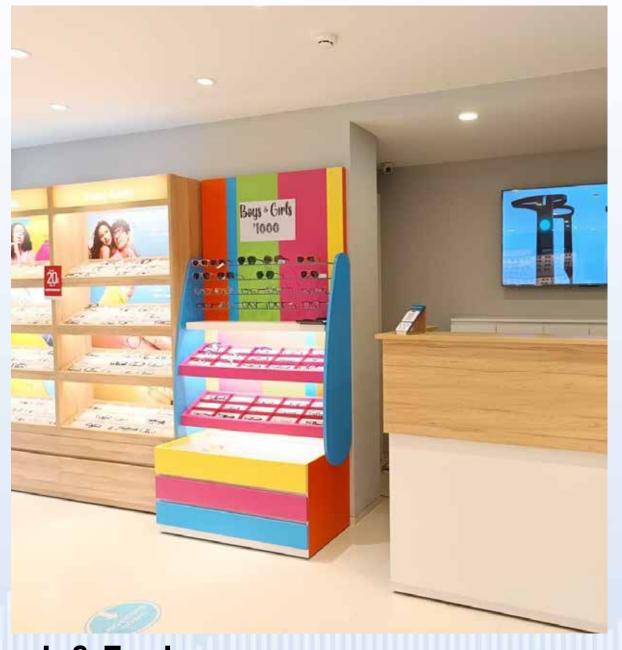
ENHANCING STORE APPEAL











New Age Look & Feel



Premium Store: Look & Feel





Premium Store: Look & Feel



High-end clinic

Refreshed display units



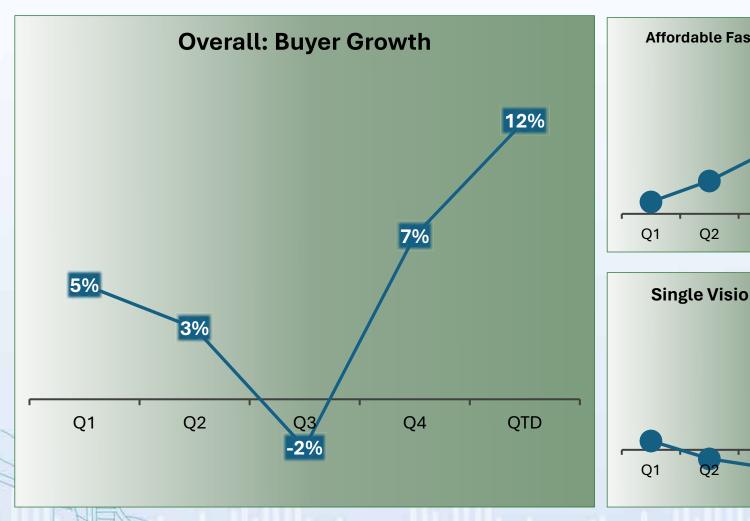
Impact

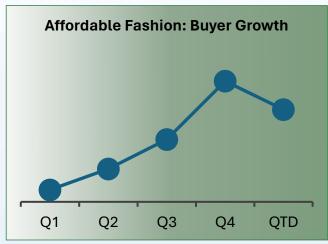


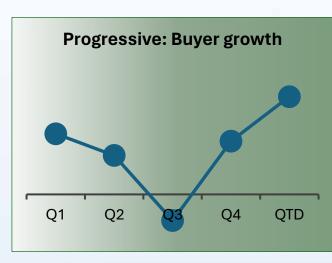




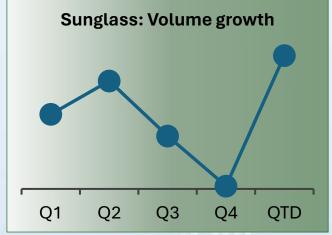
Buyer Growth













Others

- TRADE: 1,000 dealer focus
- Ecom MP: Win-Win relationship, no unauthorized discounting, new arrangement in WIP
- Internal ECOM: Continue growth
- ₹30 cr investment in capacity/capability building in 2 years



New

RUNWAY: 4-6 stores

Audiology:

- Good progress in the 8 doors in collaboration with WSA
- Screened 500, Sold 100 hearing aids, 1 cr
- Expand to 20 doors, bigger plan in H2

• International:

- 6 more stores in UAE
- Initiate Saudi
- Explore UK



Ambition



FY27

• Topline ~ ₹2,000 cr

• EBIT ~ 12%

INNOVATIVE COMMUNICATION





Thank You!







Watches & Wearables

Suparna Mitra
CEO - Watches & Wearables





IN 2024, TITAN IS CELEBRATING THE ICONIC MILESTONE OF 40 YEARS





LAST 10 YEARS - NSV TREND





22-23
BUILDING THE STRATEGY

24-25
EXECUTION
AND SYNERGY

21-22

CRAFTING THE
Rs 10,000 cr UCP
REVENUE AMBITION

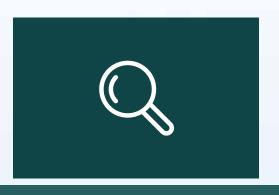
23-24

THE REQUISITE STRUCTURE



DNA OF W&W DIVISION





OPPORTUNITY SPOTTING

Premium | Women | Gen Z



INNOVATION

Brands | Channels | ISCM



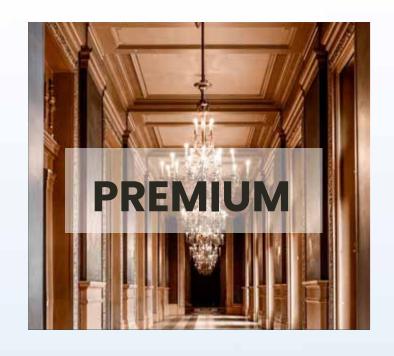
VALUE EXTRACTION





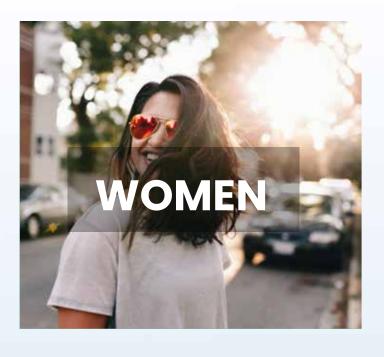
OPPORTUNITY SPOTTING





LUXURY MARKET IN INDIA :
USD 25BN IN FY24 TO **USD 90BN IN**FY30

INDIA **RANKED #3** IN UHNWIS POPULATION



52% OF WOMEN SHOPPERS ONLINE ARE 19-26 AND GROWING

POPULAR CATEGORIES: FASHION |

APPAREL, BEAUTY & PERSONAL

CARE, JEWELRY & ACCESSORIES



84% OF GEN Z LIKES TO SHOP
ONLINE

HIGH BRAND EXPERIMENTATION

CONSUMING CONTENT ACROSS
DIGITAL (AVERAGE 8 HOURS / DAY)



THREE BUSINESS VERTICALS











FY24 - ANALOG MARKET SIZE & STRUCTURE



MARKET 23-24

TCL 23-24

MS 23-24

MS 25-26

64%

53%

9%

>25K

0.7 Mn | ₹7,800 Cr

5K-25K

5.4 Mn | ₹4,800 Cr

1K-5K

18.1 Mn | ₹3,600 Cr

<1K

45.9 Mn | ₹2,500 Cr

70.1 Mn | ₹18,700 Cr

0.1 Mn | ₹506 Cr

2.9 Mn | ₹2,600 Cr

8.8 Mn | ₹1,720 Cr

2.5 Mn | ₹202 Cr

14.3 Mn | ₹5,028 Cr

6%

11%

54%

48%

8%

31%

27%











PREMIUM

SMART



BUILDING BLOCKS - MAINLINE ANALOG (William)



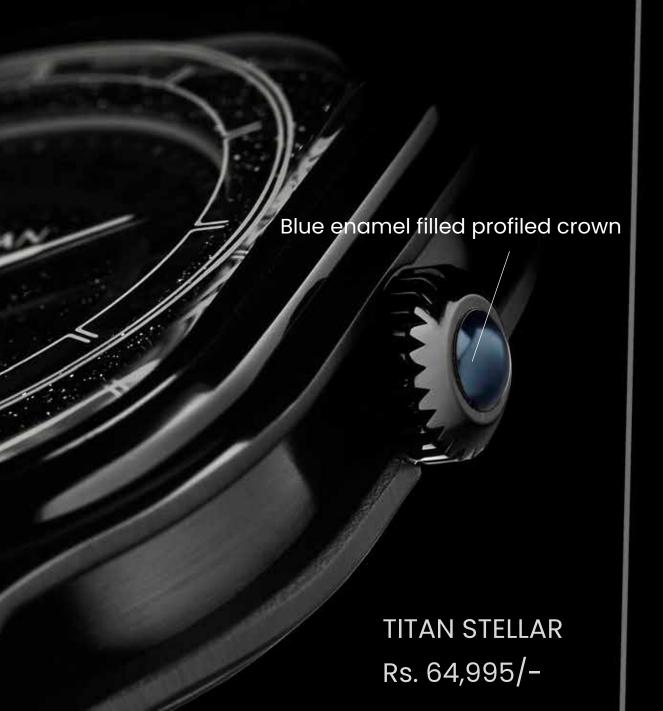
PREMIUMIZATION

2 RAGA

3 MASS FASHION











In-house Movement 7A20S -22 JEWELS





PREMIUMIZATION - CHANNEL PLAY









KEY DRIVERS FOR TITAN WORLD



RETAIL REIMAGINE SERVICE TO RETAIL FOCUS

LEAD GEN

70% of Stores in New identity

2.5 Mn Service Customer

Crosses ₹100 Cr business



HELIOS – India's Largest Multibrand Premium Watch chain





FREDERIQUE CONSTANT GENEVE





BALMAIN

swiss watches

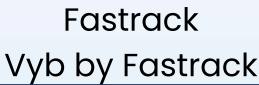
















Sonata POZE by Sonata











THE PREMIUM WATCH OPPORTUNITY



BRAND PLAY

RETAIL PLAY



PREMIUM MARKET LANDSCAPE



	Price Band	Brands	Brand Play	Retail Play
Absolute Luxury	>10L	Breguet Cartier AUDEMARS PIGUET BVLGARI	-	
Aspirational	5L-10L	OMEGA Grand Seiko PANERAI BAUME & MERCIER	Nebula	Zeus
Luxury	1L-5L	TAGHeuer LONGINES RADO	Nebula	
Premium	25K-1L	TISSOT GUCCI SEIKO	Edge, Xylys	Helios



BRAND PLAY









EDGE

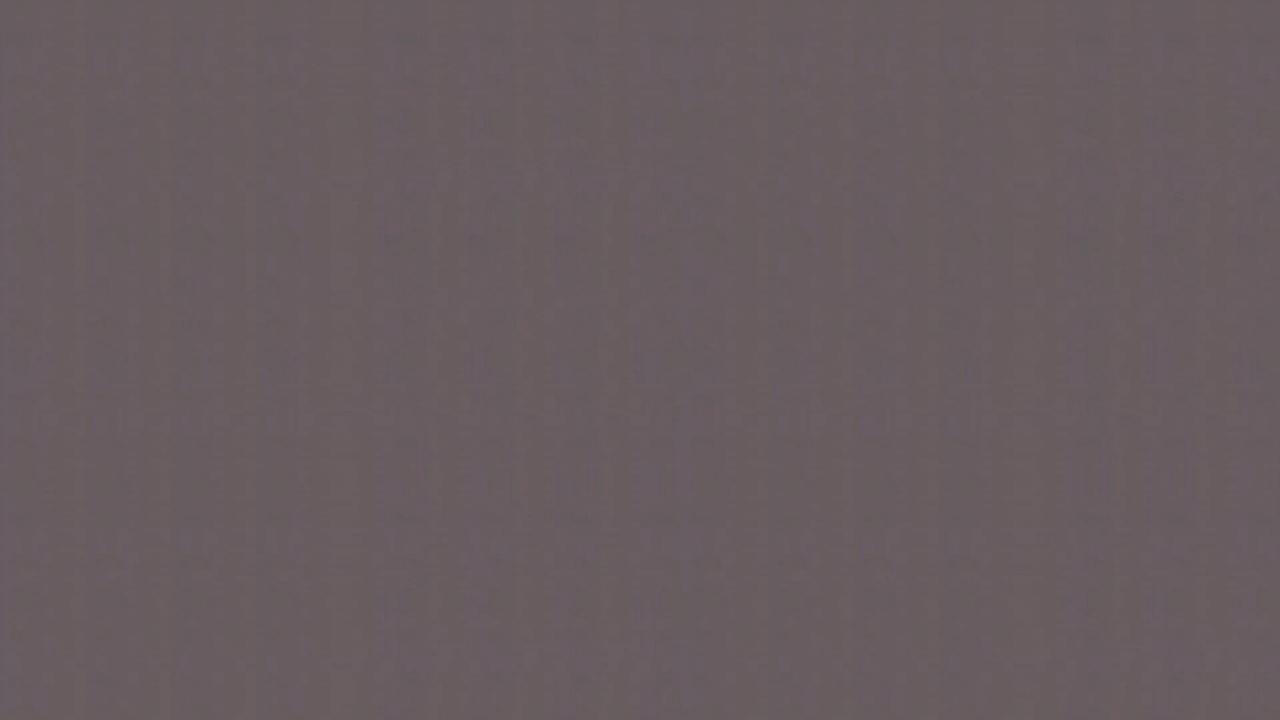
SLIM MOVEMENT
NEW AGE MATERIAL
DESIGN & INNOVATION

NEBULA

INDIAN HERITAGE PRECIOUS METAL CRAFTSMANSHIP

XYLYS

BOLD DESIGN SWISS PRECISION MATERIAL FUSION





THE APPROACH



Towards building our Premium segment

BRAND PLAY

RETAIL PLAY



PROJECT ZEUS



GROWING AND UNDER-SERVED SEGMENTS



H.E.A.R.T

Young professionals, entrepreneurs

New entrants to luxury

Well-read, well travelled

Seeking validation, self-expression, storytelling



WOMEN

<10% of market

Sales experience not welcoming Poor representation of women's range



WEDDING

Big fat Indian wedding market

Estimated 40% watch purchases Family/consultative purchase



THE ZEUS PROPOSITION











Curated set of brands

Immersive, in-depth storytelling

Warm, Inclusive, Insightful & Supportive

3 stores in '24-25

₹2L- ₹20L

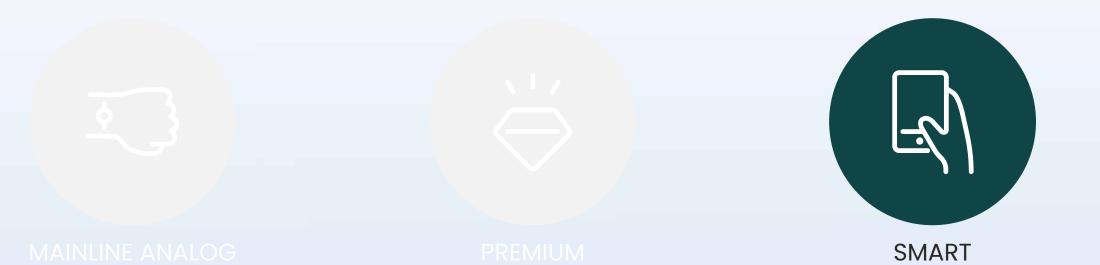
Consumer engagement space

Differentiated people, process to deliver best in class service

Designed by Dalziel & Pow, London TATA trust











INDUSTRY LANDSCAPE



MARKET PERFORMANCE (3 YEARS)

Calendar Year	2021	2022	2023
Vol (Mn)	11.6	29.5	52.4
Vol Growth	426%	155%	78%
Val (₹Cr)	4,639	8,577	10,720
Val Growth	222%	85%	25%



TOLE OR WOLL WOLL MIL MIL MIL MIL BOLD OCK MOLD OCC TOL

Intense price war, high inventories, low differentiation, high ecommerce dependence





COMPETITION:

Apr'23 to Mar'24 data from IDC*

Rank	Company	Vol (Mn)	Val (₹Cr)	MS Val	Growth
1	Fire Boltt	12.2	2,300	23.8%	-3.3%
2	Noise	11.8	2,110	21.9%	-7.7%
3	Boat	6.4	1,040	12.9%	-21.6%
4	Titan	3.0	819	8.3%	73.5%
5	Boult	1.8	276	2.8%	28.7%

OUR STRATEGY

DESIGN & BRAND

TECHNOLOGY EDGE

CHANNELS

Best in India

Partnerships like

Continue online and CueZen, Philips, Polar leverage on-ground



FASTRACK LAUNCHES



IN THE FASH-TECH SPACE





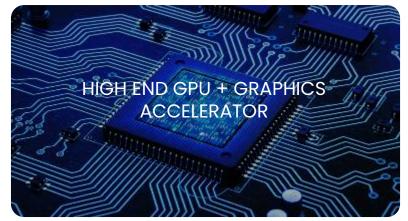






MAGNUS | Q1 FY25 MOP: 2,495/-

MAGNUS FX3 | Q1 FY25 FASHION (WOMEN) | Q2 FY25 MOP: 2,995/- MOP: Rs. 2,995/-







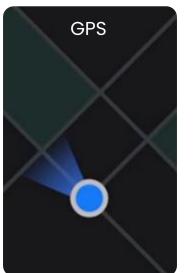


TITAN SMART

Features in our products















TITAN LAUNCHES



WITH A STRONG DIFFERENTIATION ON THE CASE, BEZEL AND BRACELETS



HERITAGE | Q1 FY25 | 8,995/-



MAESTRO | Q1 FY25 | 9,995/-



ELXIR | Q1 FY25 | 9,995/Introducing ceramic straps



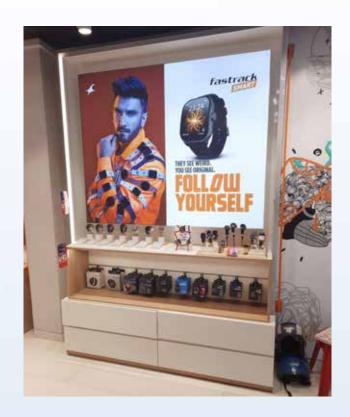
CHANNEL PLAY





MARKETPLACE ECOM

Continue the momentum



ON-GROUND CHANNELS

Focus on execution excellence/conversions with Retail, MBR and LFS



MOBILE DISTRIBUTION

Mobile distribution – Significant scaleup



KEY FOCUS AREAS

JOURNEY AHEAD FOR W&W

- Ambition continues to inspire North Star
- Growth levers Mainline, Premium Analog and Smart established
- Focus now on margin: 12% to 14%
- Advertising cost and Variable overheads focus
- Leveraging all assets to the fullest Project Alchemy
- Team and partners are raring to go for the dream



THANK YOU!







Jewellery

Ajoy Chawla
CEO - Jewellery Division











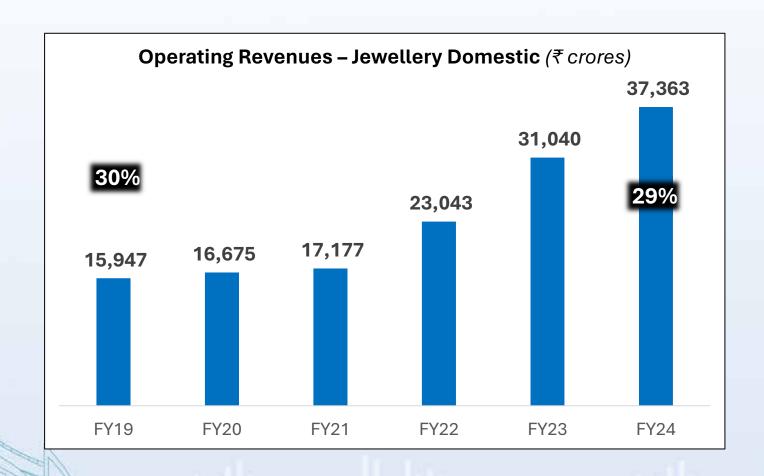




Jewellery Division



Jewellery business has sustained strong growth @ scale



Revenue - CAGR 19%

Studded Revenue – CAGR 18%

Total Buyers - CAGR 13%

Note:

- 1. Operating Revenues exclude bullion sales
- 2. Percentages in the chart refer to studded share



Nearly doubled market share over last 5 years

Year	Jewellery mkt size	Mkt share
FY 2018-19	~₹350k cr	~ 4.5%
FY 2021-22	~₹400k cr	~ 6%
FY 2023-24	~₹525 k cr	~ 8%

Despite growing competitive intensity and new entrants
Significant gains in most markets/regions & the top 12 towns



All Growth engines have fired well

- Store expansion
- High Value Studded
- Core (Buyers)
- Wedding & Regional mkts
- Gold Exchange
- Golden Harvest
- Digital / Phygital



• +250 stores (TQ+Mia) - 3 yrs

• Incl Solitaires, Ethereal wonders



• Thrust on buyers, portfolio play, gold



• South, East, Bharat mkt share gain



Sustained



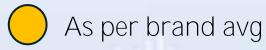
Higher enrolments

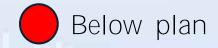


• Learning from CL, Post Covid reality







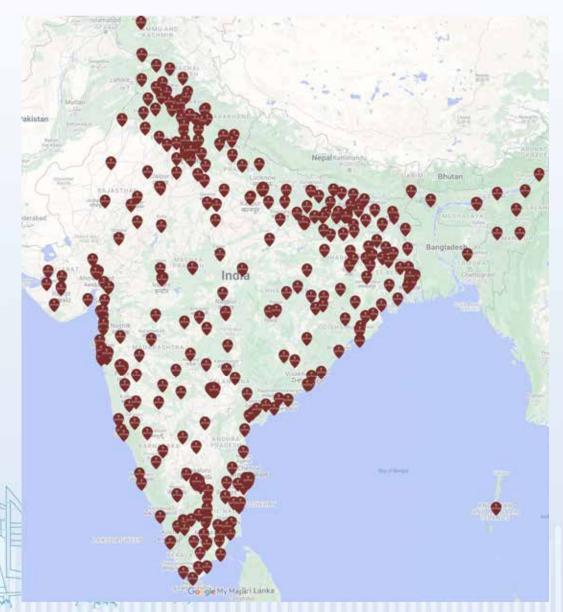


What has worked well:

Play Bold, Invest for growth

- Retail transformation program: *Transformed 90 older stores in 2 yrs* Network: - *Added 110 New Tanishq, 140 Mia stores in last 3 yrs*
- Gold, Studded are 2 segments: *Maximize growth in both independently. Gold growing a tad faster, (share gains, prices).*
- Portfolio Play: Buyer growth in <100k studded segment: Mia, Caratlane, Tanishq firing well in strong double digits
- Inventory Investments: High Value Studded, Solitaires, Regional, Wedding
- Growth Investments: Marketing, Digital, Regional markets, Customer offers, Gold Exchange, etc.
- Invested in Capability Building: Design & Product Dev.; Manufacturing; Product engg., Material innovation, Stone sourcing, Talent





464 TANISHQ stores, 270 towns

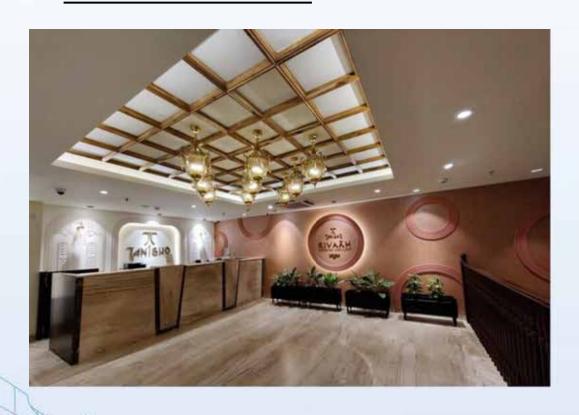
30% of FY24 biz comes from Tier 2/3/4 (sub 10 L pop strata towns)

Higher CAGR seen in Tier 2/3/4 towns over last 5 yrs



FY24 Retail transformation program

A. Retail Impact















JAIPUR MI ROAD



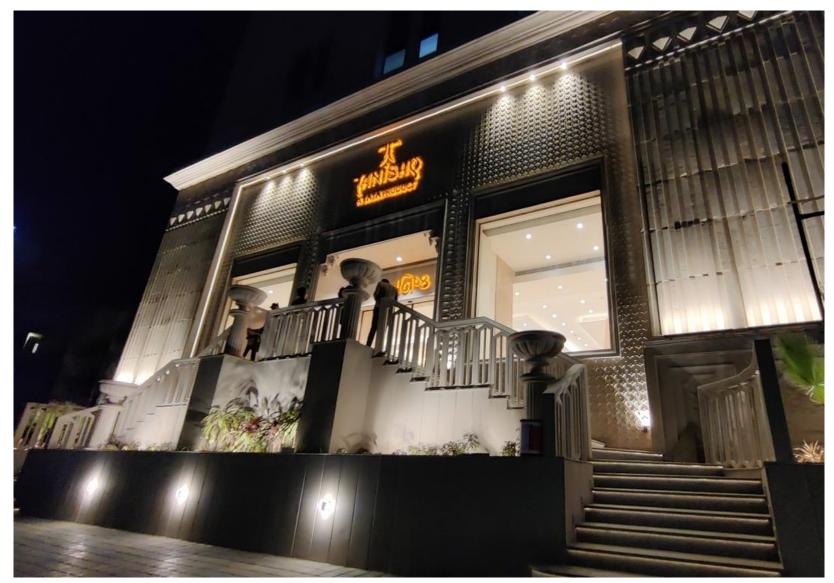








DICKENSON ROAD - BANGALORE







VADODARA







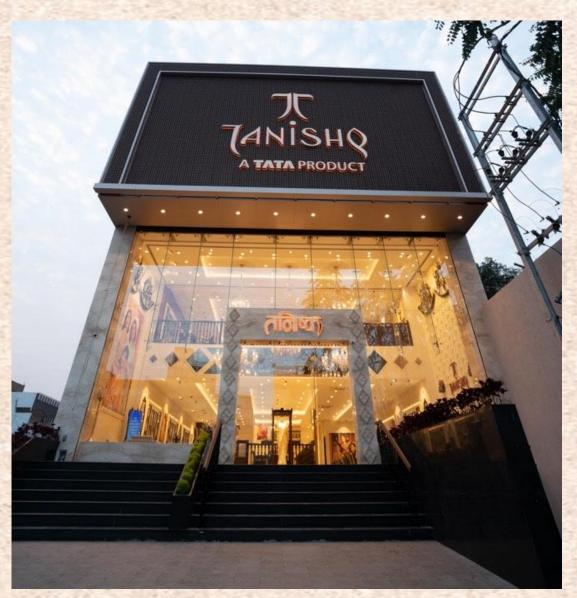
BHUBANESHWAR CHANDRASEKHARPUR

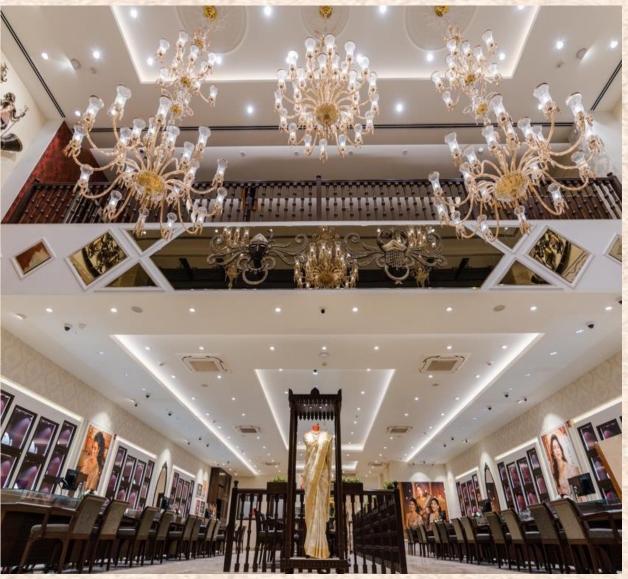






VIJAYAWADA





PANDRI - RAIPUR











PONDY BAZAR - CHENNAI



Some Unique Competitive advantages

- Brand Narrative that gets her!
- Deep N=1 customer connect Processes, Culture
- People & Partnering Authentic, transparent, accessible
- Blend of Design, Craftsmanship & Engineering
- Wholesome value chain (4P, Sustainability, Karigar connect)



Brand Narrative that gets her!

Before she's a Superwoman, SHE'S HUMAN



Deep Customer Connect

Recent 'AT 2024' Illustration



AT'24 Customer Home Visits: 1.4 Lakhs





Lamp Lighting with customers

Started the day @ 6:30 am

Hospitality: beverages & snacks @ stores





Blend of Design & Craftsmanship

& INTRICATE JAALI



Gem encrusted Ornaments & Intricately crafted Jewels





Forces at Play





Macro Forces:

- Formalisation
- Indian economy
- Premiumization
- Women & self expression
- Volatility in gold prices
- Fluctuating Consumer sentiment

Competitive Intensity jumping:

- Org. & New: aggressive expansion

Implications

Large headroom for growth

Authentic, trusted brands

Demand volatility

Margin pressure



Market is crowded, getting segmented and ... funded!

Mainstream National chains

Malabar, GRT, Kalyan, Reliance, Joyalukkas, Senco, TBZ

ABG – New brand (FY25)

Z



Key Independents

- ~ 40-50 key players across 50-60 towns
- Organising their play, investing in retail
- Deep connect with HV customers
- Sharply defending turf gold rates, discounts

Mainstream Regional chains:

Jos Alukkas, Abharan, Bhima, Thangamayil, Khazana, Kirtilal, PC Chandra, P C Jeweller, Waman Hari Pethe, P N Gadgil, Chandukaka





Emerging Fine Jew. players (< Rs 2 L, Studded)

Orra, Bluestone, Candere, Melorra, Bella, Giva New emerging LGD players



The India Opportunity





Huge Headroom in a fragmented market, with growing aspirations

India's per capita income > 2,200 USD & growing

~ 8% share of a ₹500-525k cr mkt & growing

Premiumization, Aspirations

Large regional mkts with low share – wide dispersion

Middle India ~ Current presence in 180 towns of ~500

Young / modern segments

Implications

- Prioritize topline growth
- 2. Portfolio play
- 3. Widen the moat Differentiation & capability



Jewellery Division (India) Ambition FY27

3.8 mn \rightarrow ~6 mn buyers

Market share:

8.6% → ~10 - 11%

Rev CAGR: 15-20%

Stores/Towns:

 $900/265 \rightarrow 1,250 + /300 +$







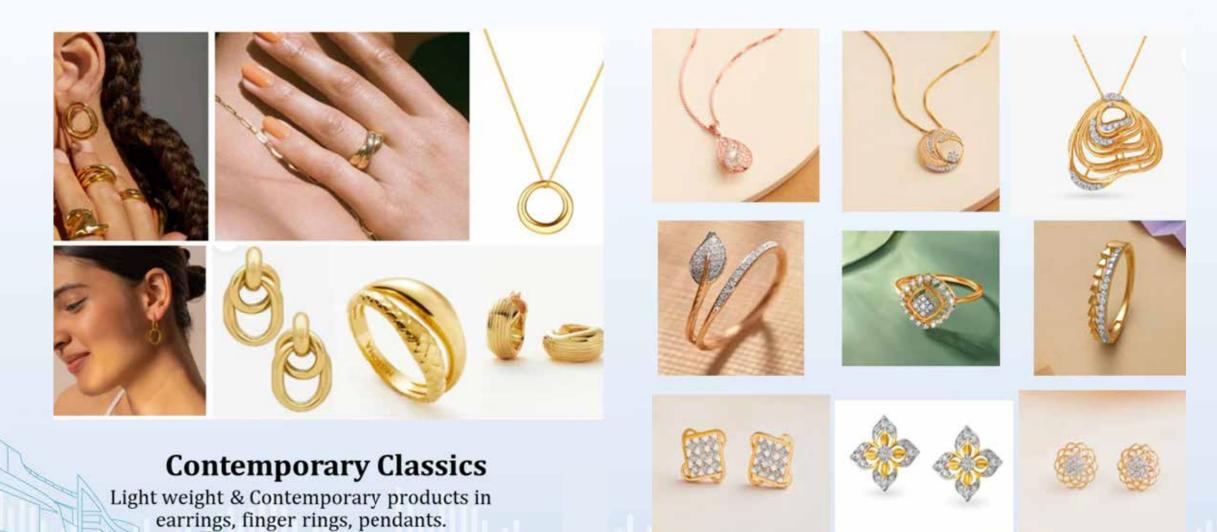


TANISHQ





1. Building aspiration amongst modern segments





2. Diamond Destination for High Value Studded

Multiple segments for studded jewellery need states

CLASSIC Traditional Form



FASHION



COLLECTIBLES



WEARABLES



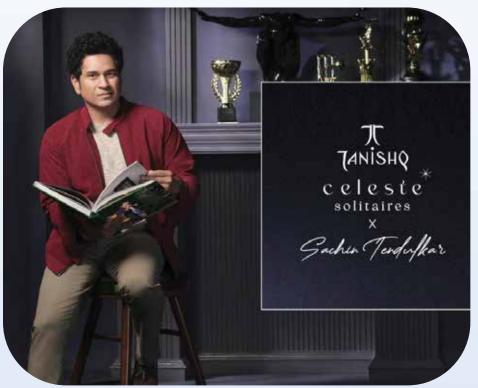
FLAMBOYANCE ROR I Red Carpet





3. Solitaires: Driving Differentiation







4. Building Rivaah:

Regional /Community led focus across various wedding functions











Flagship store

1,600 sft CP, New Delhi





Mia Store Presence

70 new stores, 30 new towns in FY24

180 EBOs

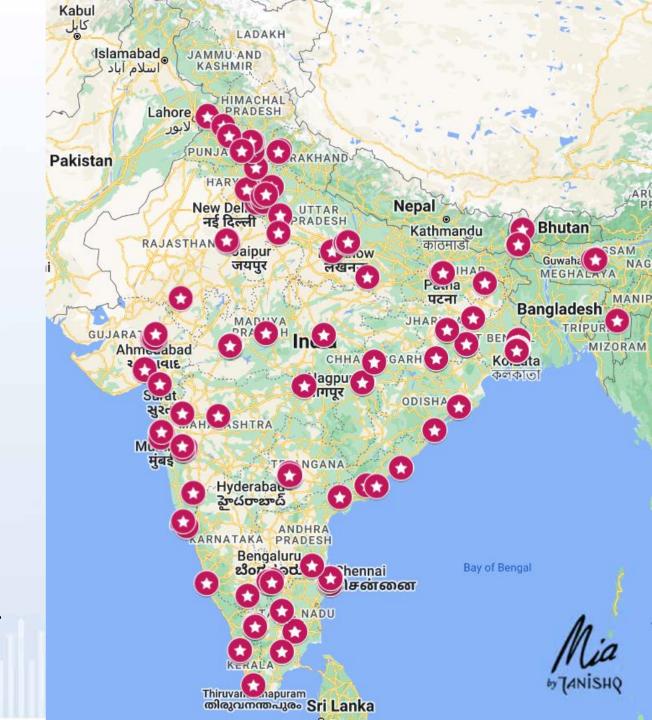
77 towns

Leaders -

Bangalore, Mumbai, Delhi

Wildcard entries -

Bilaspur, Ludhiana, Vijaywada, Brahmapur





Young, Restless, Fashionista!



- Sharply focused on Gen Z/Y, Digital media
- Fashion, style and self expression
- 80%+ Studded
- Presence in 450+ POS (incl. 180 POS)

Ambition:

- Serve: 1 mn customers by FY27
- POS: ~750 (incl. 300 -350 EBOs), 150 towns
- Revenue: ~ 2X in next 3 years (FY27/FY24)



Mia @ Dubai, Burjuman Mall



Z O Y A A TATA PRODUCT



Come of Age, India's own truly Luxe brand



Brand pillars:

- Exquisite craftsmanship, patented cuts
- Rare stones, Bespoke products
- Personalized experiences

Luxury expected to explode in India

Ambition: FY 27

- Revenue: 2.5x in 3 yrs
- Zoya Boutiques: 8 → 20 (top 10 towns)
- International presence







Khar, Linking Road, Mumbai



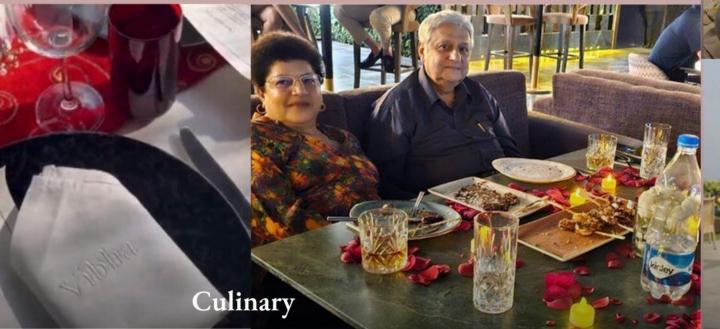


Taj Mahal Palace, Mumbai

Jubilee Hills, Hyderabad



340 Personalized Experiences

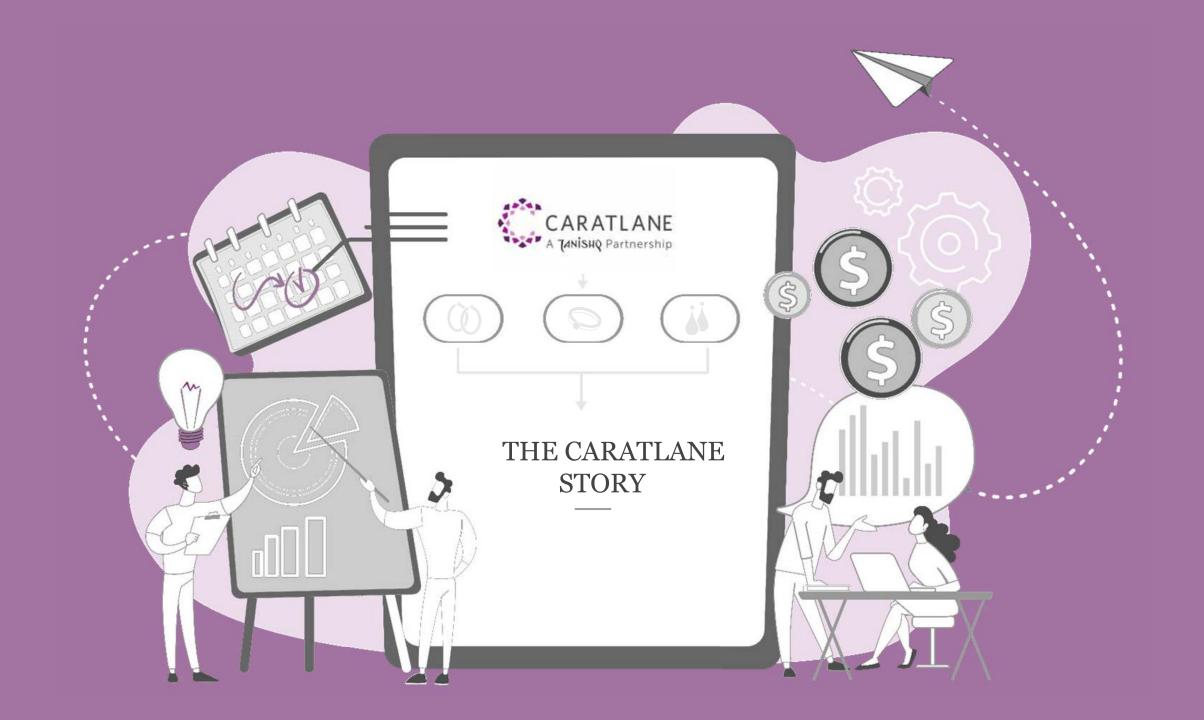




Wellness Retreat

Heyy, Thank You so much for this amazing experience, I can't even express it in words. It was magical and something. I'll always remember. Thank You for having me and making it one of the best concerts I've ever been too!!

- Bhavya Chaudhary

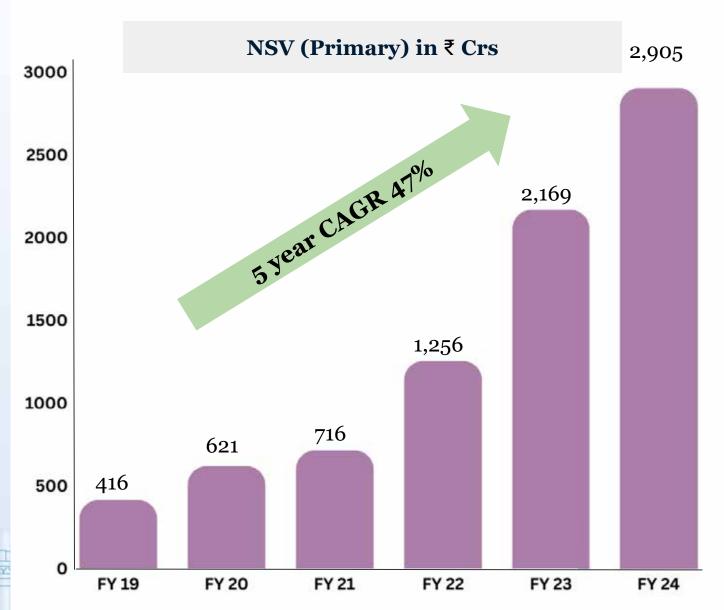




We Are In The Business Of Enabling People Express Their Emotions



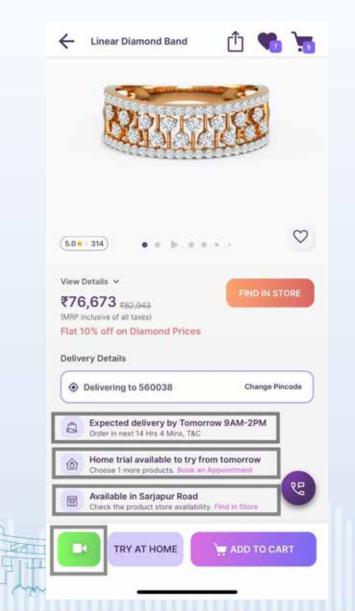
A BLISTERING TOPLINE GROWTH STORY



3 year CAGR is 60%



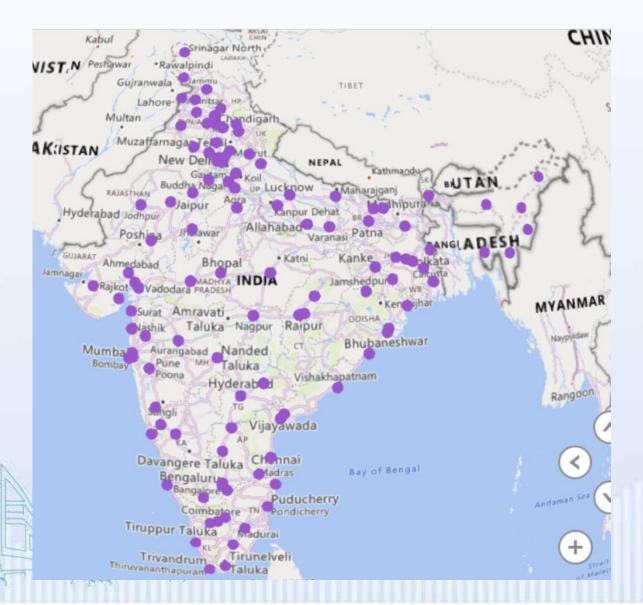
BORN DIGITAL, NOW AN INTEGRATED OMNI CHANNEL EXPERIENCE







RETAIL FOOTPRINT EXPANSION CONTINUES TO BE A BIG OPPORTUNITY



Currently we have **270 +** stores in more than **100** cities

With an opportunity plan for next 100 cities & 150 stores over the next 3 years

BIGGER, BOLDER RETAIL VISIBILITY





WITH AN EVOLVING RETAIL FORMAT – CONTEMPORARY & CUSTOMER CENTRIC



*CaratLane Signature Store Indiranagar, Bengaluru

THE MESMERIZING CARATLANE ICONICS

Ombre

Aaranya

Butterfly





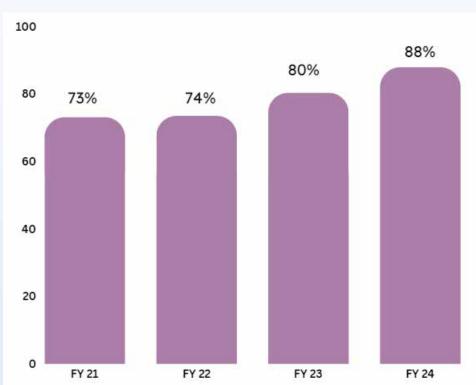




ENHANCING CUSTOMER SATISFACTION: Boosting NPS & Repeat rate

FY 21

Customer NPS





Repeat rate

12%

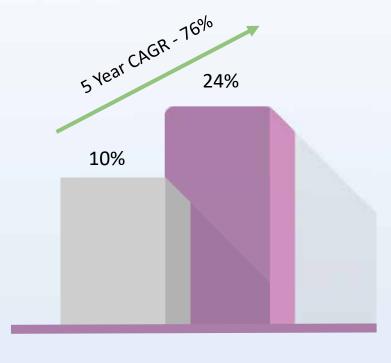
17%

17%

Brand Net Promoter Scores continued to grow exponentially from 74% in FY22 to 88% in FY24.

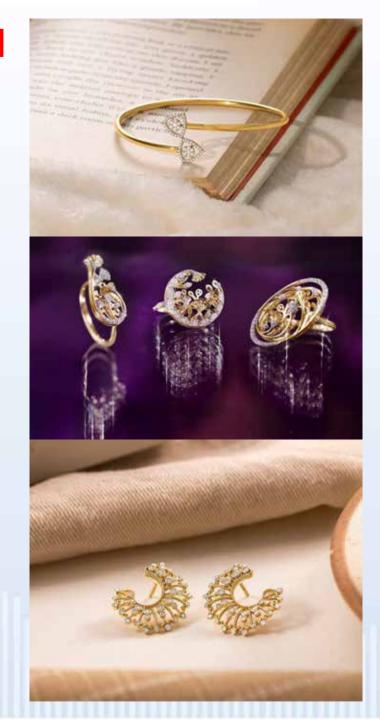


OPPORTUNITY TO STRENGTHEN > 50K SEGMENT

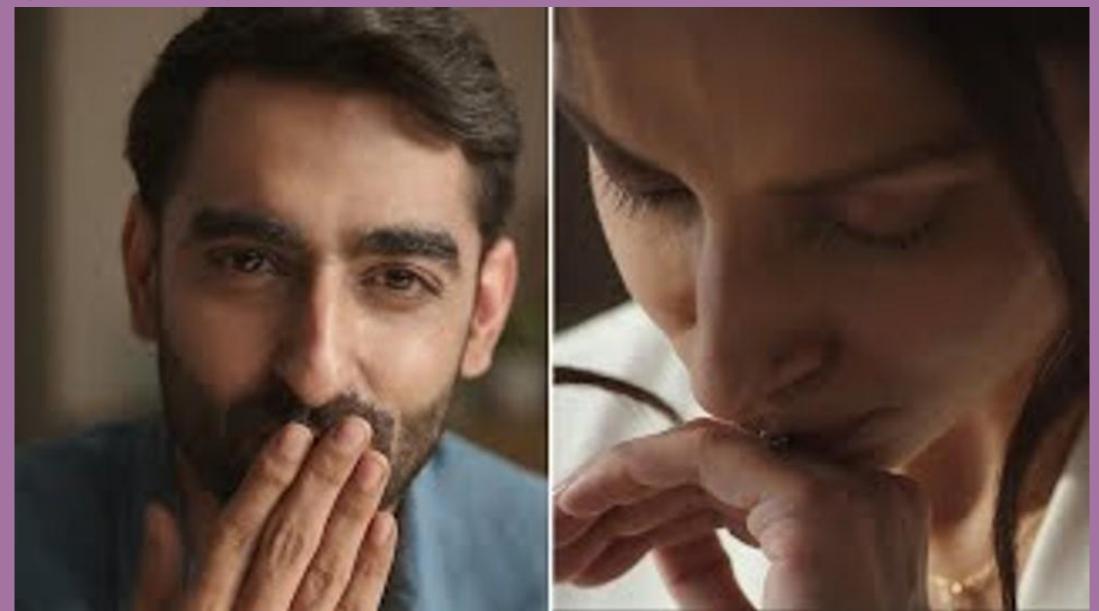


FY 19 FY 24

Many customers ready to premiumise



CARATLANE POSTCARDS: The World's First Revolutionary Tech That Embeds Video Messages in Jewellery







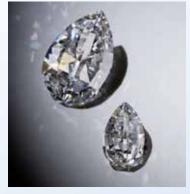
CARATLANE AMBITION FY27





Lab Grown Diamonds







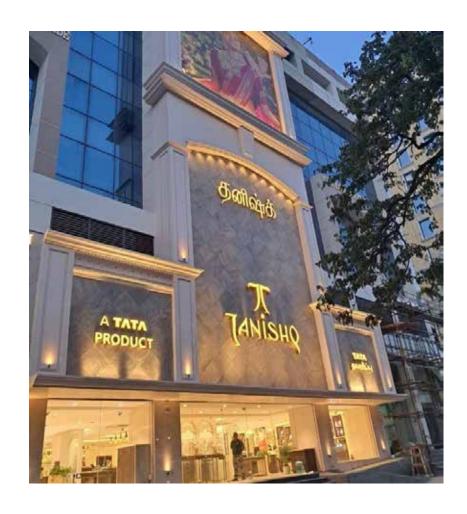


Lab Grown Diamonds

- Learnings from the US market
- Supply scenario & price instability
- Differences in US vs Asian markets
- Evolving Scenario in India



To Recap...



Jewellery Division (India)
Ambition FY27

 $3.8 \text{ mn} \rightarrow \sim 6 \text{ mn buyers}$

Market share: 8.6 % → 10-11%

Rev CAGR: 15-20%

Stores/ Towns: $900/265 \rightarrow 1,250 + /300 +$











Innovation & Execution efficiencies to address margin pressures

Downward pressure

- Gold Price escalation
- Competitive intensity
- Demand volatility / mix changes
- Investments for growth

Response to drive margins

- Product / Design re-engineering
- Sourcing efficiencies, Pricing
- Product Mix, Material innovation
- Tighten up on Operating efficiencies

EBIT margin to anchor around ~12%

REAL CUSTOMERS. TIMELESS BONDS. TALES OF TRADITION AND TRUST

BROUGHT TO YOU BY















International Business

Kuruvilla Markose (Diny) CEO – International Business





The Story So Far...

- The first international Tanishq opened in Meena Bazaar, Dubai on Dusshera day in Oct 2020
 - o Now expanded to 8 Tanishqs in UAE, 4 in USA, 2 in Qatar and 1 in Singapore and Oman next week
 - o The first international Mia opened in Burjuman Mall, Dubai in Oct 2023
 - Caratlane & Zoya to follow soon
- Took over 22 Watch EBOs in UAE that our partner wanted to shut down during Covid. Today we have 43 EBOs in 10 Countries
- The first international Titan Eye+ opened in Burjuman Mall, Dubai in Jan 2023. 3 more opened since then
- 16 staff nationalities, serving customers from over 70 nationalities with NPS scores of ~90 and Google Review scores of 4.9/5.0
- Doubling of Turnover every year: ₹250Cr >> ₹500Cr >> ₹1,000Cr
- Will reach 75 Watch EBOs, 25 Tanishq, 10 Titan Eye+ and 5 Mia stores by end of FY25

Sharing a special AT moment



Jewellery Selling is not just retail, its an emotional relationship, made of trust and respect



Elevating Customer Experience

Store	NPS Score - FY24	NPS Response % - FY24	GMB Rating	GMB Responses
Meena Bazar, Dubai	87	31	4.9	3,400
Barsha, Dubai	86	24.5	4.9	2,350
Hamdan, Abu Dhabi	90	39	5	1,950
Karama, Dubai	90	30	4.9	1,600
Sharjah, UAE	92	47	4.9	605
Taj Business Bay, Dubai	100	21	5	35
Tanishq UAE	89	29	-	12,190
Doha Lulu	82	23	4.9	300
Doha Festival City	81	18	5	80
Tanishq Qatar	82	21.5	-	380
Singapore	88	14	4.9	650
New Jersey, USA	82	18	4.8	588
Houston, USA	87	21	4.9	156
Chicago, USA	80	20	4.9	120













TANISHQ DALLAS













TANISHQ CHICAGO













TANISHQ HOUSTON



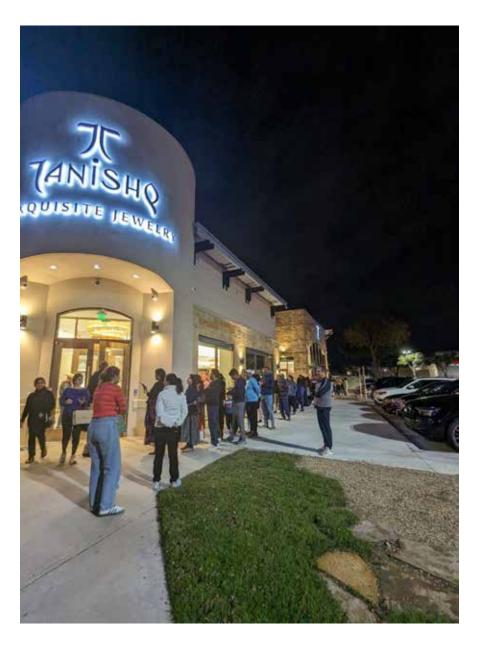












Long Queues outside & jam packed inside at Tanishq Dallas during the Festive period!!



We focus on personally interacting with consumers to better understand their love for jewellery and Tanishq This approach has led to 70+ nationalities shopping at Tanishq across all regions





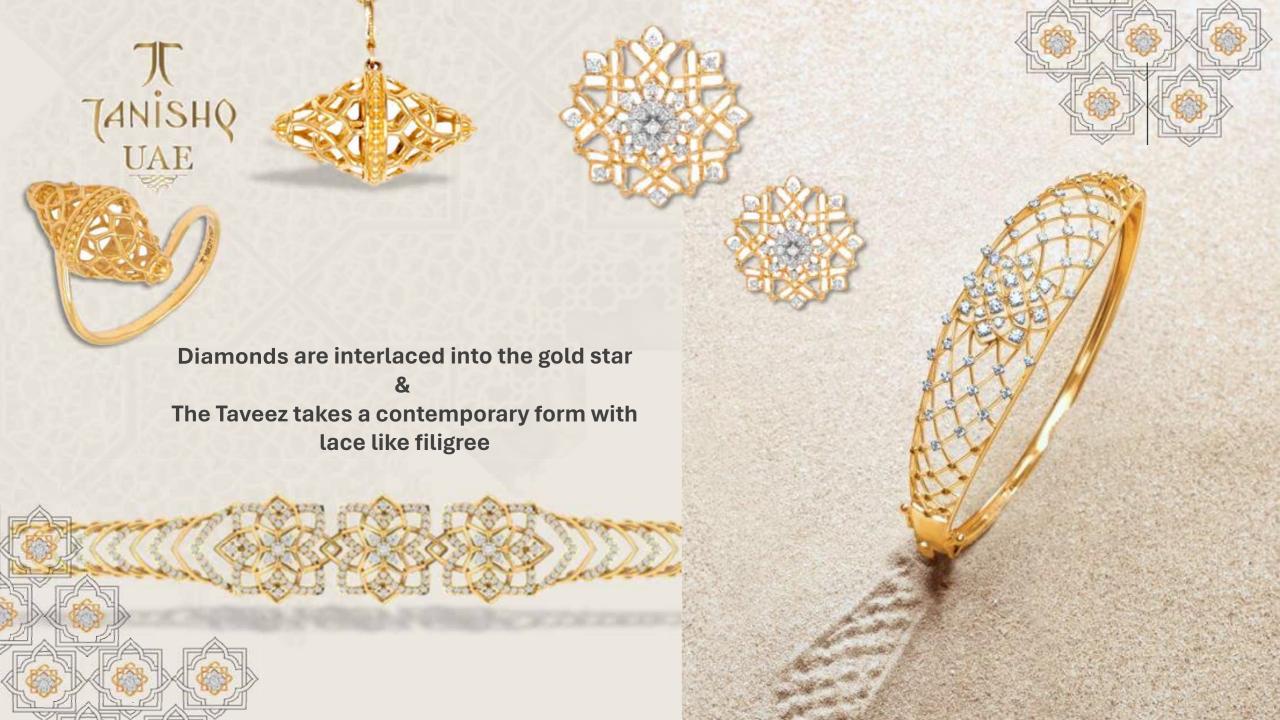


















The balance between two interconnected sides of life, Professional & Personal - Premium Wear for the USA







Duo Logue

This is because That is

create each other



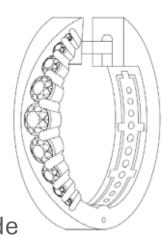
Modern Squircle bangle – duologue of square & circle with integrated new double lock



Signature Setting

First ever mixed setting: one side channel set, one side prong set

Expressing: protected - exposed decrease - increase



Design Registration - Duo Logue Diamond Setting

Atty. Dkt. No. 056859-0326

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Titan Company Limited

Title: JEWELRY ARTICLE

U.S. Patent App. No.: Not Yet Assigned

Filing Date: Filed Herewith

Examiner: Not Yet Assigned

Art Unit: Not Yet Assigned

APPLICATION FOR UNITED STATES DESIGN PATENT

INVENTORS: Hema Malani

Rohan Golchha Kunal Dhara Nitin Arun Naik

TITLE: JEWELRY ARTICLE

ATTORNEYS: Marshall J. Brown

FOLEY & LARDNER LLP

3000 K Street N.W.

Suite 600

Washington, D.C. 20007-5109 TELEPHONE: (312) 832-4358

ATTY. DOCKET: 056859-0326





The first Design Registration application from TCL, North America

High impact online & offline marketing campaigns to rapidly build awareness for the brand and retail locations









Titan Eye+
Burjuman ...
a year on

- 3,000+ customers
- 90 NPS
- 20% Non-Indians
- Amongst the top 15 TEP stores



TITAN EYE+ OPENED 3 NEW STORES IN FY24 IN KEY MALLS AND ENTERED A NEW EMIRATE, SHARJAH















Titan Watch EBO: Kuwait



Titan Watch EBO: Vietnam





Titan Brand Launch & Dealer Meet - Vietnam



Timing Partner For TCS Marathon 2024 in Philippines











2025 and Beyond

- 50 Tanishq Stores around the world complemented by regional Tanishq websites serving each region
- Gaining share in our current markets GCC, Singapore, North America.
 Extending to many soon....
- Going beyond the Indian Diaspora Beachheads
- Taking Titan Watches and Titan Eye+ to international consumers around the world
- Ambition to clock 500 million USD and reach 500k customers by FY27



~400 People @ IBD

Location	Nationalities	Total
EOA	10	
EOA- Partners	10	
TCL NA	2	16
TCL NA - partners	3	
India	1	

Gender diversity in IBD internationally stands approximately at 33% for FY24

Best in Class Employee Policies and benefits

- 6 months Maternity Leave
- Employee well-being facility for all international locations
- Quarterly Employee Engagement calendar

Titan Global Retail is now GPTW Certified!











Testimonials from our Employees









Fin Thank You.







Delivering Sustained Growth and Profitability

Ashok Sonthalia Chief Financial Officer



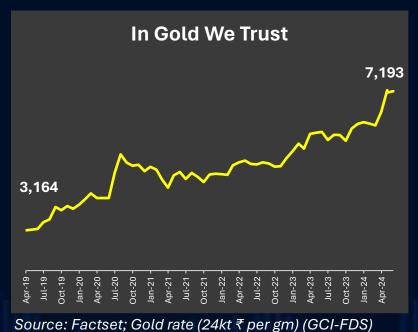


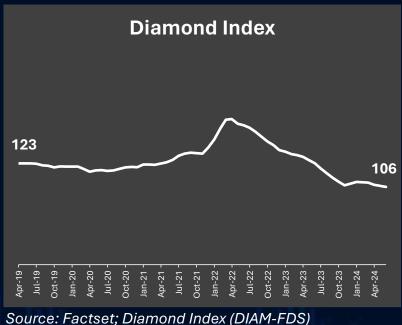
The Last 5 Years

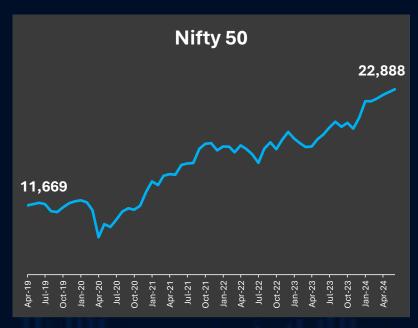




- Pandemic
- High inflation, high interest rates (K-shaped recovery)
- Geo-political tensions / Russia-Ukraine / Israel- Hamas

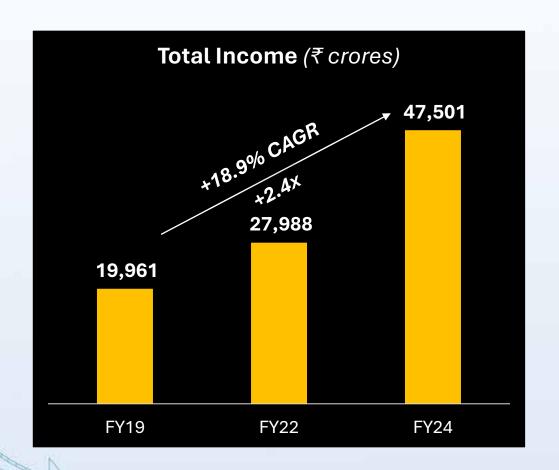








Revenue Growth: on-track



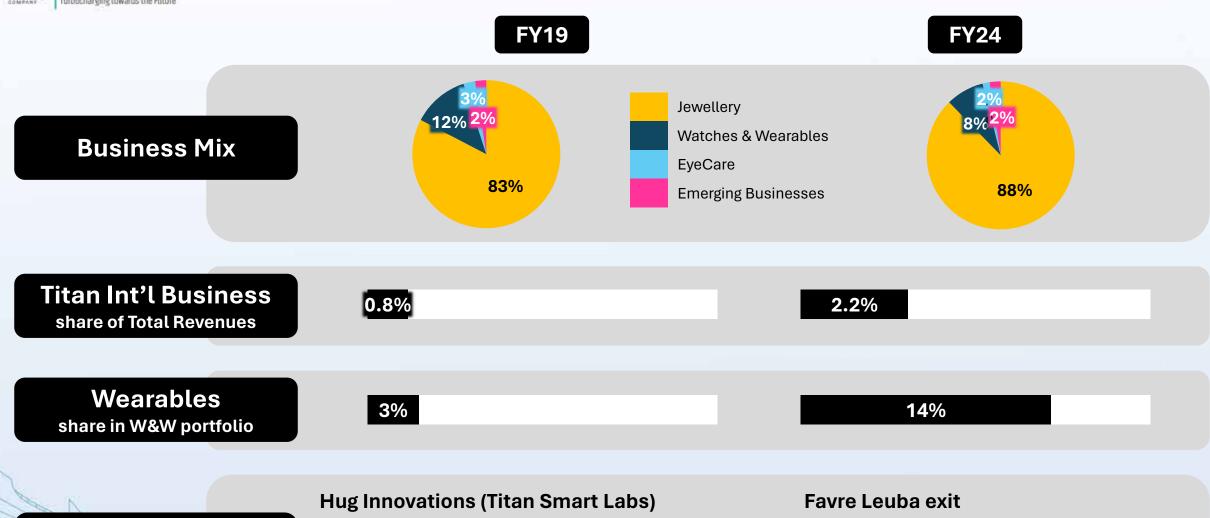
Segment Total Income (₹ crores)	FY19	FY24	5Y CAGR	2Y CAGR
Jewellery	16,390	41,408	+20%	+30%
Watches & Wearables	2,447	3,930	+10%	+30%
EyeCare	509	726	+7%	+19%
Emerging Businesses(3)	483	1,138	+19%	+45%

Note:

- 1. All numbers are on a Consolidated basis
- 2. Total Income excludes bullion sales
- 3. Emerging Businesses include Businesses of Fragrances and Fashion Accessories, Indian Dress Wear and the Subsidiaries TEAL and TCTL



Portfolio Shift



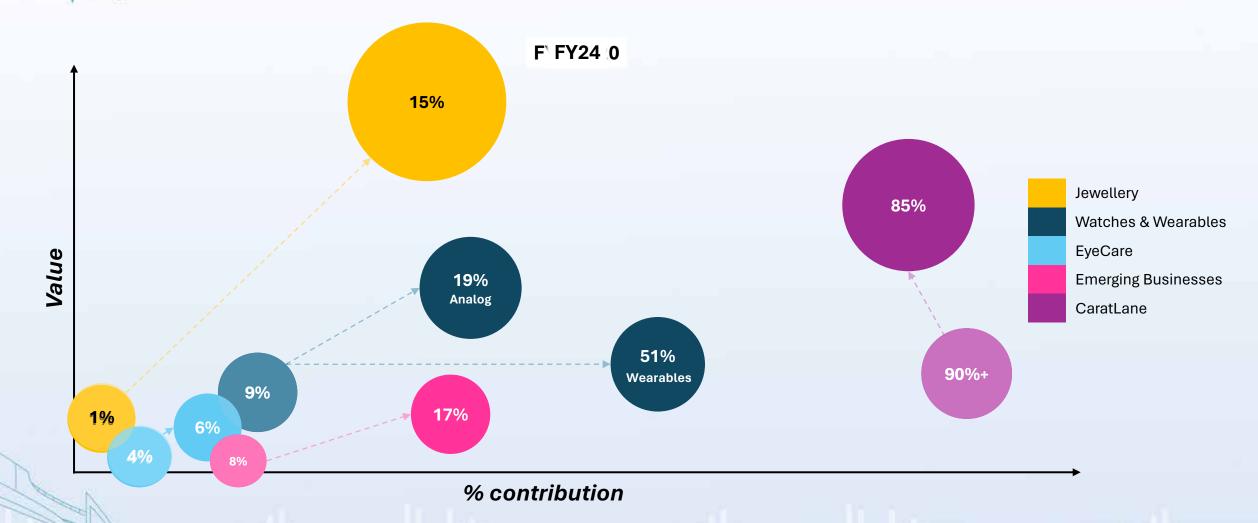
Strategic Decisions Last 5 Years

Int'l ops - Subsidiaries in GCC and USA CaratLane now 99.99% Subsidiary **Clean Origin minority stake CueZen minority stake**

Mont Blanc JV exit



Digital Channel & Influence Now ~20% of Sales

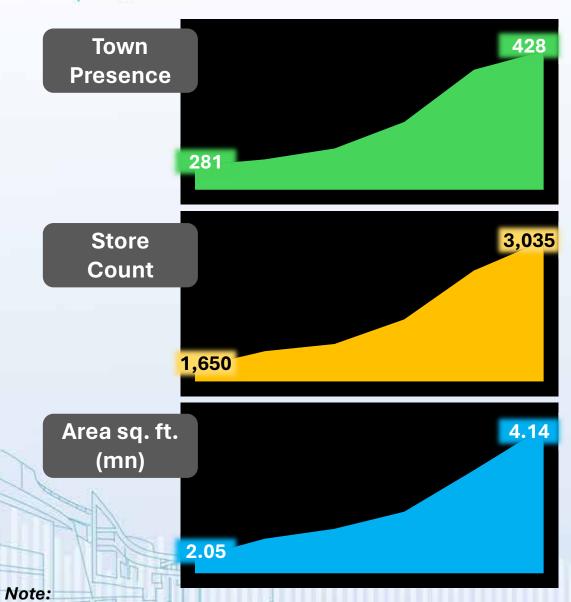


Note:

1. Digitally influenced sales for Watches & Wearables, EyeCare, and Emerging Businesses refer to sales through E-Commerce channel



Retail Footprint

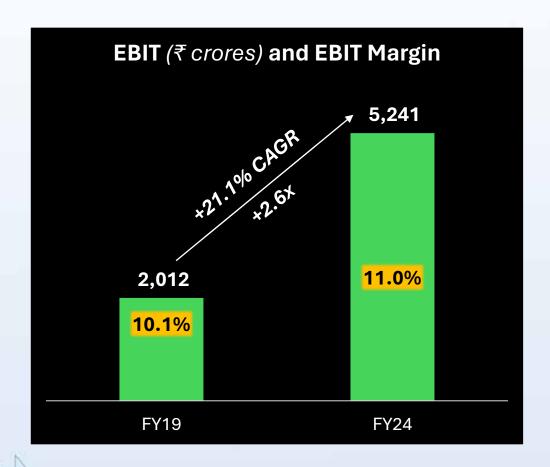


Area sq. ft. (in millions)	FY19	FY24	5Y CAGR	2Y CAGR
Jewellery	1.13	2.60	+18%	+25%
Watches & Wearables	0.55	0.75	+6%	+11%
EyeCare	0.35	0.58	+10%	+12%
Taneira	0.01	0.22	+71%	+92%

1. All numbers are on a Consolidated basis



EBIT: stable to improving



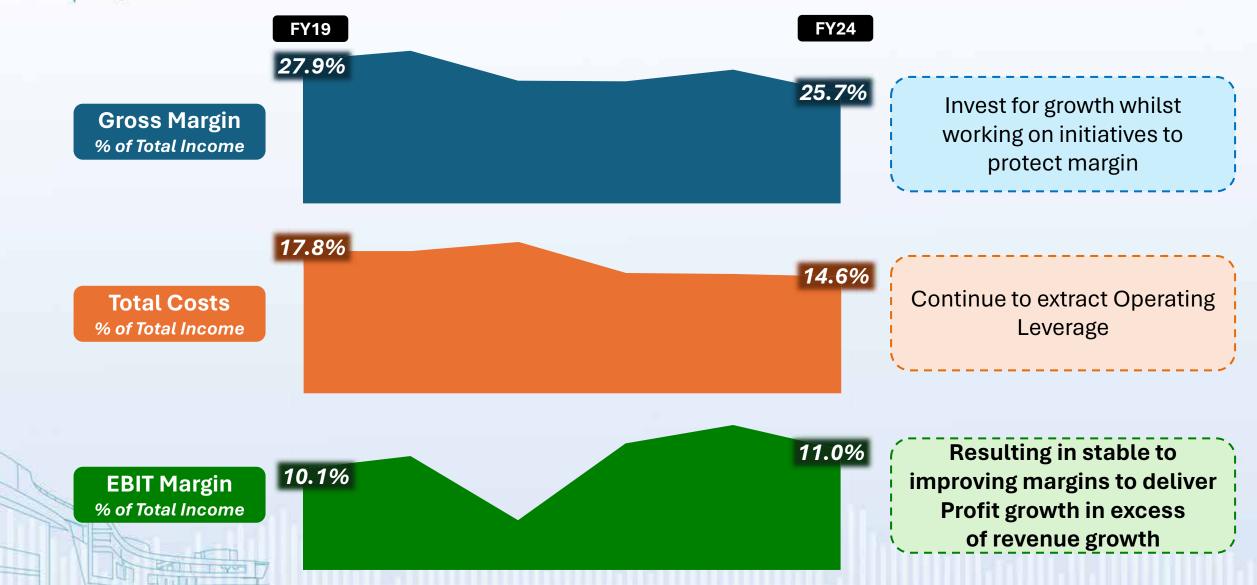
Segment EBIT Margin	FY19	FY24
Jewellery	11.6%	11.6%
Watches & Wearables	10.9%	10.0%
EyeCare	(0.5)%	11.0%
Emerging Businesses ⁽²⁾	0.3%	0.5%

Note:

- 1. All numbers are on a Consolidated basis
- 2. Emerging Businesses include Businesses of Fragrances and Fashion Accessories, Indian Dress Wear and the Subsidiaries TEAL and TCTL



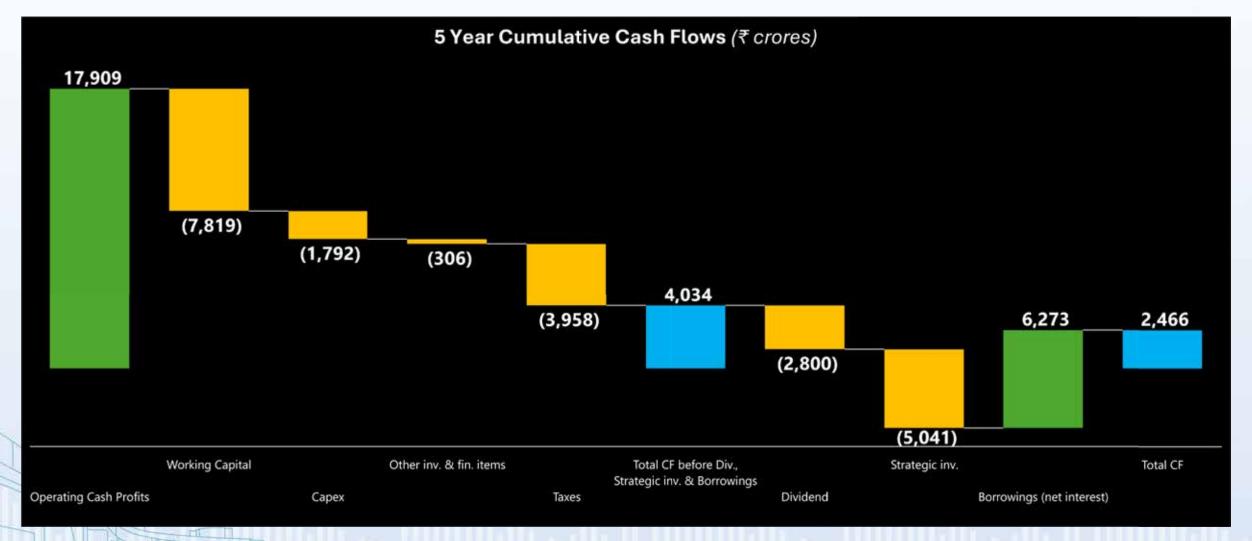
Margin: Challenges and Offsets



Note: All numbers are on a Consolidated basis



Operating Cash Flows sufficient to power organic growth of 15-20%

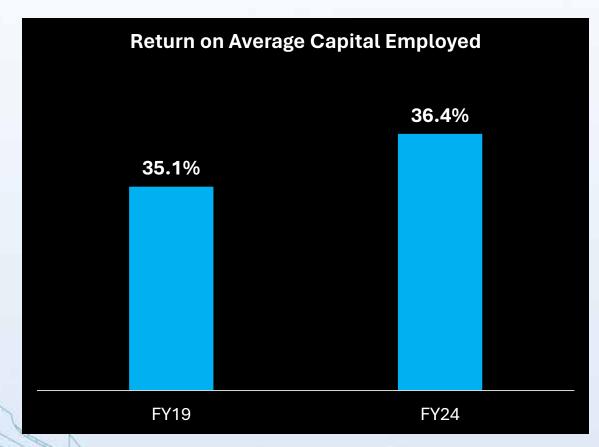


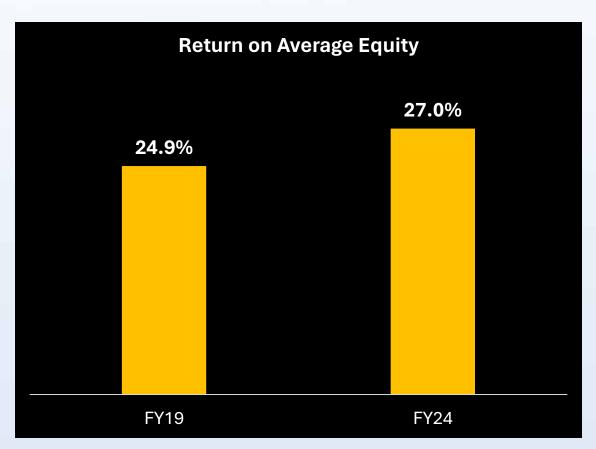
Notes:

- 1. All numbers are on a Consolidated basis for a period of 5 Years
- Change in liquid investments (Mutual Funds, NCDs, ICDs, Bank Deposits) are not included in the above cash flows



Sustaining High Capital Efficiency





RoACE = EBIT / Average CE (Equity + Non-current Liabilities)

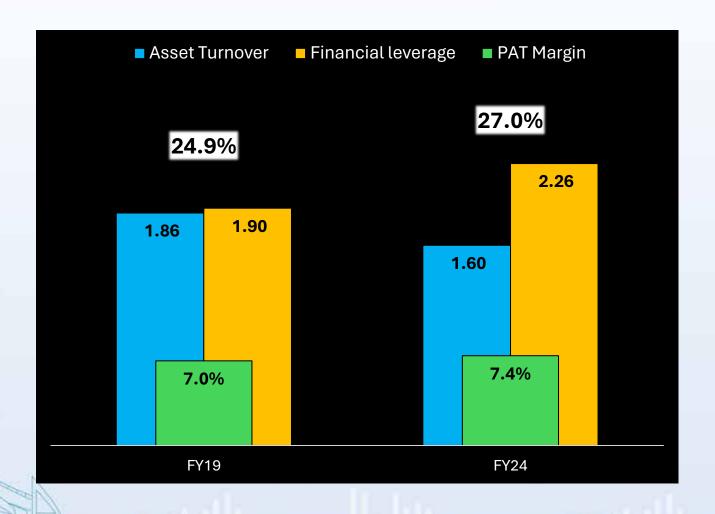
RoAE = PAT (before exceptional items) / Average Equity⁽²⁾

Note:

- 1. All numbers are on a Consolidated basis
- 2. ₹4,633 cr has been added back to Equity to take into account the acquisition of additional stake in CaratLane in FY24



Capital Focus (DuPont Analysis)



Financial leverage has been used effectively to improve Return on Equity

Note:

- 1. All numbers are on a Consolidated basis
- 2. ₹4,633 cr has been added back to Equity to take into account the acquisition of additional stake in CaratLane in FY24

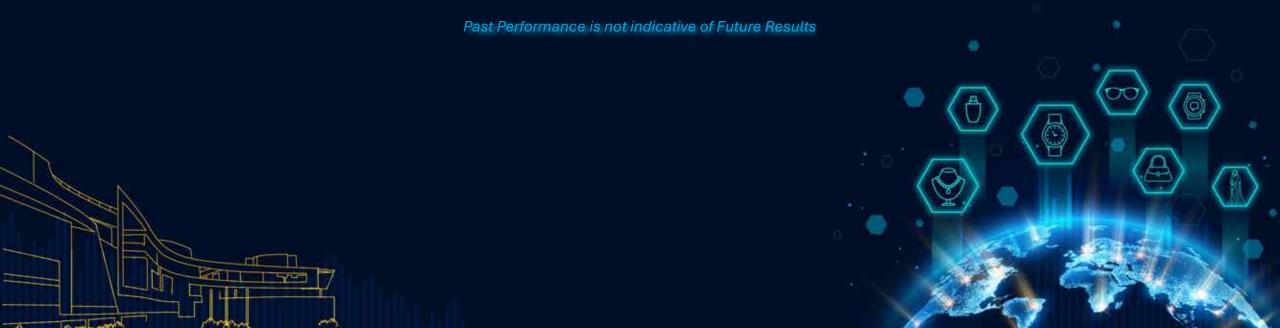


The Last 5 Years

Top-line	18.9 % CAGR
Bottom-line (PAT)	20.3 % CAGR
EBIT Margin	Δ 90bps (10.1% to 11.0%)
	Self Sufficient
	Capital efficiency maintained
	Bottom-line (PAT)



Looking Ahead





Opportunities and Strengths

OPPORTUNITIES

Rising Affluence

Rising Aspiration

Rising Access

Market Share

STRENGTHS

Brands

Distribution

Relationships

Capabilities

Commitment



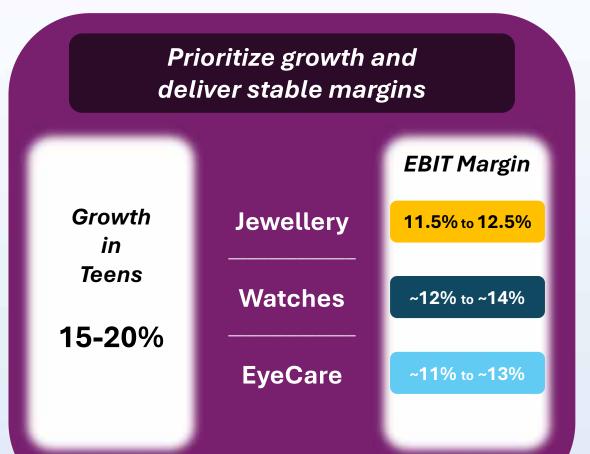
Challenges and Offsets

- Tough macro environment
- Increasing competition
- Gold rate escalation
- Product Mix in Jewellery

- Premiumization
- International opportunity
- Value/ Affordable fashion
- Business Mix
- Operating Leverage









Maintain RoACE > 30%



Thank You!

