

Date: January 14, 2025

To,

<b>National Stock Exchange of India Limited</b> Exchange Plaza, C-1, Block G Bandra Kurla Complex Bandra (E), Mumbai – 400 051	<b>BSE Limited</b> Phiroze Jeejeebhoy Towers Dalal Street, Mumbai – 400 001
Symbol: MOBIKWIK	Scrip Code: 544305

**Sub: Investor Complaints pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015**

Dear Sir/ Madam,

Pursuant to Regulation 13(3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the statement of investor complaints of the Company for the quarter ended December 31, 2024:

**Statement of Investor Complaints for the quarter ended December 31, 2024**

<b>Sr. No.</b>	<b>Particulars</b>	<b>No. of complaints</b>
1.	Investor Complaints pending at the beginning of the quarter	0
2.	Investor Complaints received during the quarter	540
3.	Investor Complaints disposed off during the quarter	534
4.	Investor Complaints remaining unresolved at the end of the quarter	06

Further we enclose herewith the certificate received from MUFG Intime India Private Limited, the Registrar and Transfer Agents, (RTA) of the Company confirming the Investor Grievance Report during the quarter ended December 31, 2024.

This will also be hosted on the Company's website at [www.mobikwik.com/ir](http://www.mobikwik.com/ir).

Kindly take the same on record.

Thanking you

**For One MobiKwik Systems Limited**

**Ankita Sharma**

Company Secretary and Compliance Officer  
Membership No.: A37518

**ONE MOBIKWIK SYSTEMS LIMITED**

Registered Office: Unit No. 102, 1<sup>st</sup> Floor, Block-B, Pegasus One, Golf Course Road,  
Sector-53, Gurugram, Haryana-122003, India.

Ph: +91 (124) 490-3344 | CIN: U64201HR2008PLC053766 | [www.mobikwik.com](http://www.mobikwik.com)



MUFG

MUFG Intime India Private Limited

(Formerly known as Link Intime India Private Limited)

CIN : U67190MH1999PTC118368

C-101, Embassy 247, L. B. S. Marg,  
Vikhroli (West), Mumbai - 400 083.

Tel. : +91 22 4918 6000.

Website: [www.linkintime.co.in](http://www.linkintime.co.in)

Date: January 10, 2025

To,  
Company Secretary and Compliance Officer  
ONE MOBIKWIK SYSTEMS LIMITED  
Unit 102, 1st Floor, Block-B,  
Pegasus One, Golf Course Road,  
Sector-53, Gurugram,  
Haryana-122003, India.

Dear Sir/Madam,

Sub: Investor Grievance Report for the period 11.12.2024 to 31.12.2024.

Unit: **ONE MOBIKWIK SYSTEMS LIMITED - IPO**

Please refer the below investor grievance details for the period, starting from 11.12.2024 to 31.12.2024.

Investor grievance report for the quarter ended 31.12.2024						
Particulars	SEBI	BSE	NSE	Letters	Mails	Total
Pending at the beginning of the quarter	Nil	Nil	Nil	Nil	Nil	Nil
Received during the quarter	18	Nil	Nil	Nil	522	540
Disposed of during the quarter	18	Nil	Nil	Nil	516	534
Remaining unresolved at the end of the quarter	Nil	Nil	Nil	Nil	06	06

Thanking You,

Yours faithfully,

For MUFG Intime India Private Limited  
(Formerly known as Link Intime India Private Limited)

Shanti Gopalkrishnan  
Asst. Vice President- Primary Market-IRC