

February 08, 2024

The Secretary Listing Department, BSE Limited, 1 st Floor, Phiroze Jeejeebhoy Towers Dalal Street, Mumbai 400001 Scrip Code: 540975	The Manager, Listing Department, The National Stock Exchange of India Ltd Exchange Plaza, C-1, Block G Bandra Kurla Complex Bandra (East), Mumbai 400051 Scrip Symbol: ASTERDM
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Dear Sir/Madam,

Sub.: Disclosure under Regulation 30 read with Schedule III Part A Clause A of Sub-clause 17 (b) of the SEBI (Listing Obligations and Disclosure Requirements) Regulation, 2015 ("LODR Regulations")
Ref: Announcement dated November 14, 2023 for receipt of a confidential complaint relating to Wahat AI Aman Home Healthcare LLC ("Wahat"), an overseas subsidiary of the Company

This is in relation to the forensic investigation initiated by the Company in furtherance to the anonymous whistle blower complaint received by the Company relating to Wahat AI Aman Home Healthcare LLC ("Wahat"), an overseas subsidiary of the Company, which was intimated to Stock Exchange on November 14, 2023, under Sub-Clause 17(a) of the subject mentioned regulation. The Company, on the instance of the Audit Committee, had engaged M/s. BDO UAE ("BDO") for undertaking the investigation in this regard. The investigation was aimed at assessing the veracity of the allegations raised in the whistle blower complaint and ensuring the integrity of Company's financial and operational practices.

After a diligent and comprehensive audit process, the investigation was recently concluded and it is important to note that the findings do not have any further substantial impact on our financial statements or the overall financial health of the Company.

The Company has retained provision of INR 54.62 crores created during the quarter ended 30 September 2023 against trade receivables balance.

The Investigation Report by BDO along with company's management comments were placed at the Board Meeting held on February 08, 2024. The same is attached herewith.

We trust that this disclosure provides the necessary information regarding the investigation conducted by the Company and its outcomes. We assure that the Company remains dedicated to transparently addressing any challenges and upholding the highest standards of corporate governance.

Details as required under LODR Regulations read with SEBI Circular No. SEBI/HO/CFD/CFD-PoD-1/P/CIR/2023/123 dated July 13, 2023 ("SEBI Circular") is attached as Annexure-I.

Kindly take the above said information on record.

Thank you

For **Aster DM Healthcare Limited**

HEMISH

PURUSHOTTAM

Digitally signed by HEMISH
PURUSHOTTAM
Date: 2024.02.08 20:57:19
+05'30'

Hemish Purushottam

Company Secretary and Compliance Officer

Enc: Forensic Audit Report of BDO

ANNEXURE 1

S. No.	Particulars	Description
1.	Actual amount involved in the fraud /default (if any);	INR 54.62 Crores
2.	Actual impact of such fraud /default on the listed entity and its financials	The Company has recognised a full provision against the trade receivables balance of INR 54.62 Crores since it is in the process of compiling and evaluating evidence to establish recoverability of these receivables. On completion of the investigations, the Company will reassess if any further adjustments and disclosures are required.
3.	Corrective measures taken by the listed entity on account of such fraud/default	Corrective measures taken by entity is Provided in BDO report
4.	Final forensic audit report (other than for forensic audit initiated by regulatory / enforcement agencies) on receipt by the listed entity along with comments of the management, if any.	Enclosed as Annexure.

Forensic Review of transactions of Wahat Al Aman Home Healthcare LLC

Privileged and Confidential

BDO UAE | February 2024

Please note that the ensuing pages in the update are a summarized version of the final deliverable/report and should not be construed as a final deliverable/report from BDO UAE.



1. SUMMARY OF OBSERVATIONS

The summary is intended to provide a high-level overview of the observations resulting from our review based on the limited data / information provided by Wahat management. This summary should not be considered all inclusive and should be read in conjunction with the detailed observations in the Forensic Report dated 17 January 2024.

NOTICE TO READER

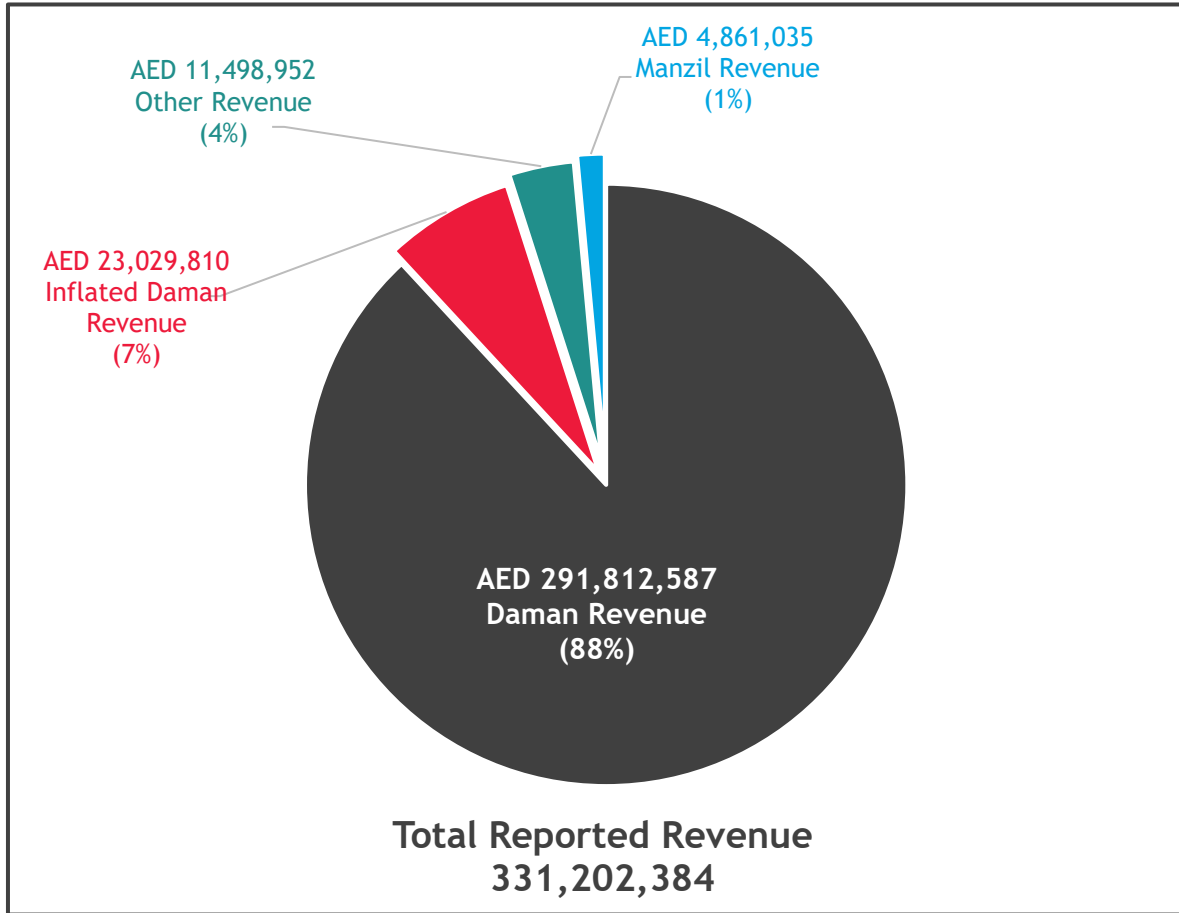
- ▶ This Summary Update (“Update”) has been prepared by BDO Chartered Accountants & Advisors (“BDO UAE”, or “we”, or “us”) for Addleshaw Godard (Middle East) LLP (“Addleshaw” or “Counsel”) and Aster DM Healthcare FZC (“Aster” or “Client”) to review the books of account and other related records including email communications of key employees of Wahat Al Aman Home Healthcare LLC (“Wahat” or “the Company” or “the management”) in accordance with the Engagement Letter dated 24 November 2023 (“Engagement Letter”). We understand that this Update has been procured in connection with contemplated legal proceedings by Aster in the DIFC Courts and is therefore subject to legal professional privilege.
- ▶ This Update should be read in its entirety and in conjunction with the Forensic Report dated 17 January 2024 and no conclusions should be drawn on the basis of the observations or annexures read in isolation.
- ▶ This Update is based on information received up to 21 December 2023, we may come across information that may have bearing on the findings and observations made in this Update subsequent to the submission of this Update. In circumstances where additional information may become available with respect to the engagement, we reserve the right to amend our Update accordingly.
- ▶ We have relied on the information provided by the Client; the information was not independently verified by us for correctness and genuineness. Whilst we have taken reasonable steps to corroborate the information obtained, we cannot guarantee its reliability or completeness. For these reasons, this Update should be used for guidance purposes only. It should not form the sole basis for any decision as to a potential course of action without independent confirmation of its findings; nor should it be relied upon as preferred advice on assets/liabilities in question or the concerned entities and individuals to which it relates.
- ▶ BDO UAE’s services did not constitute an engagement to provide audit, compilation, review, or attestation services, consequently, no assurance will be expressed. Any communications to the Client concerning the Client’s internal controls will require management’s independent assessment, as management is responsible for, among other things, establishing and maintaining effective internal control and for identifying the laws and regulations applicable to Client’s activities and ensuring compliance therewith.
- ▶ The sufficiency of the work steps/ procedures is based on discussion and agreement with the management. We make no representation regarding the sufficiency of the procedures performed either for the purpose for which this engagement was sought or for any other.
- ▶ Our Update is not intended to be, and shall not be construed to be, investment advice or legal, tax or accounting advice. The Client agrees that it will take to its counsel and advisers for legal, tax and accounting and other advice concerning any contemplated actions or other matters relating to the services.
- ▶ In order to maintain confidentiality of the individuals identified during the review, we have employed abbreviations / redacted versions of such individuals.

GLOSSARY

Particulars	Definition
AED	United Arab Emirates Dirham
AC - FM	Assistant Finance Manager of Wahat
AUP	Agreed Upon Procedures
Daman	National Health Insurance Company - Daman
EBITDA	Earnings before interest, taxes, depreciation, and amortization
ERP / ERPNext	Accounting software used by Wahat that reflects the reported numbers as per Financials
FY	Financial Year as per the audited financials of Wahat
FY 2019	Period from January 2019 to December 2019
FY 2020	Period from January 2020 to December 2020
FY 2022	Period from January 2021 to March 2022
FY 2023	Period from April 2022 to March 2023
Manzil	Manzil Healthcare Services
MO - RCM	Revenue Cycle Management and Operations Manager of Wahat
NM - RCM	Team Member from Revenue Cycle Management of Wahat
VS - COO	Erstwhile Chief Operating Officer of Wahat
Wahat	Wahat Al Aman Home Healthcare LLC
YTD	Year to Date
YTD September 2023	Period from April 2023 to YTD September 2023

1. SUMMARY OF OBSERVATIONS

We noted inflated revenue of AED 23.02 Million i.e. ~7% of the total reported revenue of AED 331.20 Million during our review period. The breakup of total reported revenue is as follows:



Daman Revenue	AED 291.81 Million
Inflated Daman Revenue	AED 23.03 Million

The inflated revenue was identified based on comparison of the Clemittance data vis-a-vis claim-wise file of the reported values.

Other Revenue	AED 11.49 Million
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Due to non-availability of invoice-wise tracking, we have traced the overall collections in the bank statements amounting to AED 9.04 Million during the period FY 2019 to YTD September 2023. Refer [Annexure 1](#) for year-wise break up of the unmapped revenue collection.

Manzil Revenue	AED 4.86 Million
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AED 410,504 is outstanding as at YTD September 2023 pertaining to FY 2022

1. SUMMARY OF OBSERVATIONS

FY 2019 (January - December 2019)

Inflated Daman Revenue

- An inflation of **AED 3.46 Million**, i.e. 6% of the total reported Daman revenue amounting to **AED 56.85 Million** on account of excess, fictitious and duplicate claims.

Instances of altered submission documents for AUP review

- Ten claim documents were submitted by MO - RCM to VS - COO at the time of AUP review for FY 2019. Of these, we identified that three documents were altered by VS - COO at the time of submission for AUP review. Refer [Annexure 2](#)

FY 2020 (January - December 2020)

Inflated Daman Revenue

- An inflation of **AED 5.62 Million**, i.e. 9% of the total reported Daman revenue amounting to **AED 65.56 Million** on account of excess and fictitious claims.

Instances of altered submission documents to Auditors

- 12 claim documents were submitted by NM - RCM to VS - COO at the time of AUP review for FY 2020. Of these, we identified that two claim documents were altered by VS - COO at the time of submission to auditors. Refer [Annexure 3](#)

Key Points

- ▶ Based on email communications between VS - COO and erstwhile management of Wahat, we noted that VS - COO was entitled to receive a bonus payout of nine-times gross salary amounting to **AED 448,635** for achieving the targeted EBITDA in FY 2019 and FY 2020 EBITDA. (Refer to [Annexure 4.A](#), [Annexure 4.B](#) and [Annexure 4.C](#), [Annexure 4.D](#), [Annexure 4.E](#))

1. SUMMARY OF OBSERVATIONS

FY 2022 (January 2021 - March 2022)

Inflated Daman Revenue

- An inflation of **AED 3.73 Million**, i.e. 4% of the total reported Daman revenue amounting to **AED 101.09 Million** on account of excess and fictitious.

Instances of altered submission documents to Auditors

- Four claim documents were submitted by MO - RCM to VS - COO at the time of audit of FY 2022. Of these, we identified that all the four documents were altered by VS - COO for onward submission to auditors. Refer [Annexure 5](#).

FY 2023 (April 2022- March 2023) and YTD Sept 2023

Inflated Daman Revenue

- An inflation of **AED 10.21 Million**, i.e. ~16% of the total reported Daman revenue amounting to **AED 64.63 Million** on account of excess and fictitious claims.

Instances of altered submission documents to Auditors

- 103 claim documents were submitted by MO - RCM to VS - COO. Of these, we identified that 31 documents were altered by VS - COO at the time of submission to auditors. Refer [Annexure 6](#).

Instances of Misrepresentation to Aster Management

- ▶ We also noted emails wherein VS - COO shared falsified information with Aster Management by altering emails sent to confirm Daman outstanding receivable position. (Refer [Annexure 7.A](#) and [Annexure 7.B](#))

- ▶ A fake domain was created by VS - COO to prepare the falsified balance/payment confirmations from Daman. (Refer [Annexure 8.A](#), [Annexure 8.B](#), [Annexure 8.C](#), [Annexure 8.D](#))

1. SUMMARY OF OBSERVATIONS

Other Key Observations

- ▶ Business expenses related to Wahat were incurred on VS - COO's personal credit card and subsequently reimbursed to him. Out of the total claim of AED 390,530, we sampled ~84% amounting to AED 329,373 of the expenses for further review. We did not note any discrepancies for expense claims amounting to AED 320,320.

- ▶ We have not received supporting documents for expenses amounting to AED 9,053. In the absence of supporting documents, we are unable to comment on the nature and business purpose of the following expense payments:
 - Car rental amounting to AED 4,240
 - Rhythm Massage amounting to AED 510

AREAS OF IMPROVEMENT AND MANAGEMENT RESPONSES

#	Areas of Improvement	Management Responses
1	Lack of a robust monthly reconciliation process between Clemittance and ERPNext, leaving room for discrepancies in reported revenues.	Claim Reconciliation System (CRS) an integrated tool that captures the Claims submittance & Remittance to Government Portal - Shafafiya, as used in Abu Dhabi (that populates Clemittance Portal) for almost 90% of the Revenue i.e. Daman (Payor). We have initiated system-based revenue reconciliation between submission and reported revenue, which has been administered by the finance team.
2	Absence of integrated system for preparation of invoices for other revenue streams (Cash and Corporate) and raising of manual invoices.	The Company is bringing Cash and Corporate invoicing under Clemittance that allows automated review of the claims submitted. We are seeking regular confirmation from Corporates and Cash Reconciliation are carried out at regular basis.
3	Absence of recording invoice details and sales in the ERPNext system for other revenue streams, hindering effective receivables tracking.	We are moving from ERP next to Oracle which shall ensure integration and recording of invoices thus supporting receivable tracking.
4	Lack of a defined policy for cash handling and other revenue.	The Company has strengthened its controls through the segregation of responsibilities for Collection and Deposit. The Finance team oversees the daily deposits with the banks and their reconciliation with the Reported Revenue numbers. Currently, monthly Cash handling is INR 4-5 lacs/mnth.
5	Lack of a centralized system for accurate documentation of employee reimbursements, including bills and exception approvals.	A clear definition of Delegation of Authority (DOA) has been established for approvals basis the amount and nature of business spend. Expenses are allowed to be claimed only with the Expense Supporting. A central Loss Prevention team conducts quality checks for process compliance and validation of claims submitted.



2. ANNEXURES

2. ANNEXURE 1

Year-wise Breakdown of Collections Identified in the Bank Statement

Amounts in AED


Year	Period	Other Revenue	Collections Identified	Unmapped Collections
2019	January 2019 to December 2019	1,182,341.00	158,014.00	1,024,327.00
2020	January 2020 to December 2020	680,651.98	416,653.00	263,998.98
2022	January 2021 to March 2022 (15 Months)	2,258,501.79	1,905,502.00	352,999.79
2023	April 2022 to March 2023	3,487,619.80	3,289,164.00	198,455.80
YTD Sept 23	April 2023 to YTD September 2023	3,889,837.00	3,273,081.00	616,756.00
Total		11,489,951.57	9,042,414.00	2,456,537.57

- Due to limited bank remitters details available for FY 19, FY 20 and Q1- 21, we were unable to identify collection amounting to AED 1.64 Million

2. ANNEXURE 2

Revenue samples shared with AUP auditor for FY 2019 (1/3)










FW: FW: Payroll samples - 2019-Oct.9,2019

 [Redacted]@wahatalaman.ae >
To: [Redacted]@wahatalaman.ae

[Reply](#) [Reply All](#) [Forward](#) [More](#)

Wed 09-Oct-2019 4:26 PM

[Flag for follow up.](#)

 W-2019-5-E001-1908-HomeCare-00004.pdf .pdf File	 W-2019-18-E001-1908-HomeCare00003.pdf .pdf File	 W-2019-41-E001-1908-HomeCare00006.pdf .pdf File
 W-2019-46-E001-1908-HomeCare00066.pdf .pdf File	 W-2019-68-E001-1907-HomeCare-00249.pdf .pdf File	 W-2019-68-E001-1907-HomeCare00252.pdf .pdf File
 W-2019-77-E001-1908-HomeCare00348.pdf	 W-2019-83-E001-1907-HomeCare00057.pdf	 W-2019-83-E001-1907-HomeCare00058.pdf

2. ANNEXURE 2

Revenue samples shared with AUP auditor for Agreed Upon Procedures for FY 2019 (2/3)



RE: Revenue Sample Batch 1

[Redacted]@wahatalaman.ae>
To: [Redacted]
Cc: [Redacted]

Reply Reply All Forward ...

Wed 09-Oct-2019 5:17 PM

Flag for follow up.

W-2019-18-E001-1908-HomeCare00003.pdf .pdf File
 W-2019-41-E001-1908-HomeCare00006.pdf .pdf File
 W-2019-46-E001-1908-HomeCare00066.pdf .pdf File

Last Batch

Best Regards

[Redacted]

From: [Redacted]
Sent: Wednesday, October 09, 2019 5:09 PM
To: [Redacted]
Cc: [Redacted]@wahatalaman.ae>
Subject: Revenue Sample Batch 1

Revenue Sample Batch 1

[Redacted]@wahatalaman.ae>
To: [Redacted]
Cc: [Redacted]

Reply Reply All Forward ...

Wed 09-Oct-2019 5:09 PM

Flag for follow up.

W-2019-90-E001-1907-HomeCare00354.pdf .pdf File
 W-2019-68-E001-1907-HomeCare00252.pdf .pdf File
 W-2019-83-E001-1907-HomeCare00057.pdf .pdf File
 W-2019-83-E001-1907-HomeCare00058.pdf .pdf File
 W-2019-68-E001-1907-HomeCare-00249.pdf .pdf File
 W-2019-77-E001-1908-HomeCare00348.pdf .pdf File
 W-2019-5-E001-1908-HomeCare-00004.pdf .pdf File

Hi [Redacted]

Please find attached batch 1 of the invoices.

Best Regards,
[Redacted]

2. ANNEXURE 2

Revenue samples shared with AUP auditors for FY 2019 (3/3)


Amounts in AED

SN	Sample Claim ID	Start Date	MO - RCM to VS - COO	VS - COO to Auditors	Difference	Reference
			Mail Date: 09th October 2019; Time: 04:26 pm	Mail Date: 09th October 2019; Time: 05:09 pm (SN 4-10), 05:17 pm (SN 1-3)		
			Claim Amount	Claim Amount		
1	W-2019-18-E001-1908-HomeCare-00003	01-08-19	4,320	8,640	4,320	Annexure 2.A
2	W-2019-41-E001-1908-HomeCare-00006	01-08-19	4,320	8,640	4,320	
3	W-2019-46-E001-1908-HomeCare-00066	01-08-19	4,320	8,640	4,320	
4	W-2019-5-E001-1908-HomeCare-00004	01-08-19	2,560	2,560	-	
5	W-2019-77-E001-1908-HomeCare-00348	01-08-19	2,560	2,560	-	
6	W-2019-68-E001-1907-HomeCare-00249	01-07-19	4,800	4,800	-	
7	W-2019-83-E001-1907-HomeCare-00058	21-07-19	5,120	5,120	-	
8	W-2019-83-E001-1907-HomeCare-00057	11-07-19	12,800	12,800	-	
9	W-2019-68-E001-1907-HomeCare-00252	11-07-19	1,440	1,440	-	
10	W-2019-90-E001-1907-HomeCare-00354	28-07-19	5,120	5,120	-	

2. ANNEXURE 2.A

Revenue samples shared with AUP auditor for FY 2019

Document shared by MO - RCM to VS - COO



W-2019-18-E001-1908-HomeCare-00003

Claim Report

Claim Header

Claim Id: W-2019-18-E001-1908-HomeCare-00003 Status: Submitted

Payer: E001 Abu Dhabi Department of Finance

Receiver: MF4537 WAHAT AL AMAN HOME HEALTH CARE LLC

Net: 4,320.00 Pnt.Share: 0.00

Gross: 4,320.00 VAT: 0.00

Patient

Name: [REDACTED] Gender: Female

Birthdate: 7/1/1945 12:00:00 AM Eld: [REDACTED]

Member Id: [REDACTED]

Encounter

Patient Id: [REDACTED] Facility Id: MF4537

Start Date: 8/1/2019 12:00:00 AM End Date: 8/2/2019 12:00:00 AM

Start Type: 7 End Type: 6

Diagnoses

Code	Description	Type
Z51.89	Encounter for other specified aftercare	Secondary
Z99.11	Dependence on respirator [ventilator] status	Secondary

Document Properties

Description Security Fonts Custom Advanced

Description: File: W-2019-18-E001-1908-HomeCare00003.pdf

Title: [REDACTED]

Author: [REDACTED]

Subject: [REDACTED]

Keywords: [REDACTED]


Created: 09-Oct-2019 4:13:51 PM

Modified: 09-Oct-2019 4:13:51 PM

Application: [REDACTED]

Wednesday, October 9, 2019 1/4

Document shared by VS - COO to Auditors



W-2019-18-E001-1908-HomeCare-00003

Claim Report

Claim Header

Claim Id: W-2019-18-E001-1908-HomeCare-00003 Status: Submitted

Payer: E001 Abu Dhabi Department of Finance

Receiver: MF4537 WAHAT AL AMAN HOME HEALTH CARE LLC

Net: 8,640.00 Pnt.Share: 0.00

Gross: 8,640.00 VAT: 0.00

Patient

Name: [REDACTED] Gender: Female

Birthdate: 7/1/1945 12:00:00 AM Eld: [REDACTED]

Member Id: [REDACTED]

Encounter

Patient Id: [REDACTED] Facility Id: MF4537

Start Date: 8/1/2019 12:00:00 AM End Date: 8/2/2019 12:00:00 AM

Start Type: 7 End Type: 6

Diagnoses

Code	Description	Type
Z51.89	Encounter for otherspecified aftercare	Secondary
Z99.11	Dependence on respirator [ventilator] status	Secondary

Document Info

Document Title: Microsoft Word - W-2019-41-E001-1908-HomeCare00006.docx

Author: [REDACTED]

Subject: [REDACTED]

Keywords: [REDACTED]

PDF Producer: PDF Printer / www.bullzip.com / FPG / Freeware Edition (max 10 user)

Application: Bullzip PDF Printer (10.10.0.2307) Additional Metadata...

PDF Version: 1.5

Created: 09-Oct-2019, 5:12:59 P Page Count: 3

Modified: 09-Oct-2019, 5:12:59 P Page Size: 842 x 595 pt

PDF-XChange: <Unknown>

OK Cancel

Wednesday, October 9, 2019 1/4

2. ANNEXURE 3

Revenue samples shared with external auditor for FY 2020

RE: Wahat Revenue request (#154)

NM [Redacted]

To [Redacted]; [Redacted]

Wed 19-May-2021 5:13 PM

W-2019-29-E001-2007-HomeCare-00051.pdf .pdf File	W-2019-29-E001-2007-HomeCare-00051-AUTHORIZATION.pdf .pdf File
W-2019-42-E001-2008-HomeCare-00252.pdf .pdf File	W-2019-42-E001-2008-HomeCare-00252-AUTHORIZATION.pdf .pdf File
W-2019-58-E001-2007-HomeCare-00112.pdf	W-2019-58-E001-2007-HomeCare-00112-AUTHORIZATION.pdf

Sir [Redacted]

Kindly see attached files your reference as requested.

Best regards and stay safe,

[Redacted]

Medical Coder
Email: [Redacted]@wahatalaman.ae
www.wahatalaman.ae

RE: Wahat Revenue request (#154)

VS [Redacted]

To [Redacted]
Cc [Redacted]; [Redacted]; [Redacted]; [Redacted]; [Redacted]; [Redacted]

Sat 22-May-2021 9:37 AM

You replied to this message on 22-May-2021 10:58 AM.

W-2019-149-E001-2011-HomeCare-00245.pdf .pdf File	W-2019-149-E001-2011-HomeCare-00245-AUTHORIZATION.pdf .pdf File
W-2019-195-E001-2008-HomeCare-00119.pdf .pdf File	W-2019-195-E001-2008-HomeCare-00119-AUTHORIZATION.pdf .pdf File
W-2020-222-E001-2010-HomeCare-00180.pdf	W-2020-222-E001-2010-HomeCare-00180-AUTHORIZATION.pdf

Dear [Redacted]

Please find attached "Sample_Daman Revenue" with the authorization form (if required)

Best Regards
[Redacted]

2. ANNEXURE 3

Revenue samples shared with external auditor for FY 2020


Amounts in AED

SN	Sample Claim ID	Start Date	NM - RCM to VS - COO	VS - COO to Auditors	Difference	Reference
			Mail Date: 19th May 2021; Time: 05:13 pm	Mail Date: 22nd May 2021; Time: 09:37 am		
			Claim Amount	Claim Amount		
1	W-2019-105-E001-2009-HomeCare-00110	02-09-20	19,440	19,440	0	
2	W-2019-111-E001-2009-HomeCare-00117	01-09-20	21,600	43,200	21,600	Annexure 3.A
3	W-2019-149-E001-2011-HomeCare-00245	21-11-20	21,600	43,200	21,600	Annexure 3.B
4	W-2019-195-E001-2008-HomeCare-00119	01-08-20	15,120	15,120	0	
5	W-2019-29-E001-2007-HomeCare-00051	21-07-20	23,760	23,760	0	
6	W-2019-42-E001-2008-HomeCare-00252	21-08-20	23,760	23,760	0	
7	W-2019-58-E001-2007-HomeCare-00112	01-07-20	11,520	11,520	0	
8	W-2019-79-E001-2006-HomeCare-00142	21-06-20	17,280	17,280	0	
9	W-2019-92-E001-2101-HomeCare-00638	21-01-21	14,080	14,080	0	
10	W-2020-222-E001-2010-HomeCare-00180	11-10-20	11,520	11,520	0	
11	W-2020-252-E001-2010-HomeCare-00341	21-10-20	23,760	23,760	0	
12	W-2020-315-E001-2101-HomeCare-00382	09-01-21	3,360	3,360	0	

2. ANNEXURE 3.A

W-2019-111-E001-2009-HomeCare-00117 (1/2)

Claim Document shared by NM - RCM to VS - COO



W-2019-111-E001-2009-HomeCare-00117

VAT TRN No.:

Claim Header

Claim Id: W-2019-111-E001-2009-HomeCare-00117 Status: Paid

Payer: E001 Abu Dhabi Department of Finance

Receiver: MF4537 WAHAT AL AMAN HOME HEALTH CARE LLC

Net: 21,600.00 Pnt.Share: 0.00

Gross: 21,600.00 VAT: 0.00

Document Properties

Description Security Fonts Custom Advanced

Description

File: W-2019-111-E001-2009-HomeCare-00117.pdf

Title:

Author:

Subject:

Keywords:

Created: 19-May-2021 4:29:51 PM

Modified: 19-May-2021 4:30:30 PM

Application:

Patient

Name: [REDACTED]

Birthdate: 7/6/2012 12:00:00 AM Gender: Female

Member Id: [REDACTED] Eld: [REDACTED]

Encounter

Patient Id: [REDACTED] Facility Id: MF4537

Start Date: 9/1/2020 12:00:00 AM End Date: 9/10/2020 12:00:00

Start Type: 7 End Type: 6


Diagnoses

Code	Description	Type
J38.6	Stenosis of larynx	Secondary
Z87.74	Personal history of (corrected) congenital malformations of heart and circulatory system	Secondary
Q89.8	Other specified congenital malformations	Principal

Sunday, December 3, 2023 13/132

Printed by Manteq Clemittance RCM

Claim Document shared by VS - COO to Auditor



W-2019-111-E001-2009-HomeCare-00117

VAT TRN No.:

Claim Report

Claim Header

Claim Id: W-2019-111-E001-2009-HomeCare-00117 Status: Paid

Payer: E001 Abu Dhabi Department of Finance

Receiver: MF4537 WAHAT AL AMAN HOME HEALTH CARE LLC

Net: 43,200.00 Pnt.Share: 0.00

Gross: 43,200.00 VAT: 0.00

Document Info

Document Title: Microsoft Word - W-2019-111-E001-2009-HomeCare-00117.docx

Author: [REDACTED]

Subject:

Keywords:

PDF Producer: Microsoft Print To PDF

Application: <Unknown>

PDF Version: 1.7 Additional Metadata...

Created: 22-May-2021, 9:31:19 Page Count: 12

Modified: 22-May-2021, 9:31:19 Page Size: 279.4 x 215.9 mm

PDF-XChange: <Unknown>

Patient

Name: [REDACTED]

Birthdate: 7/6/2012 12:00:00 AM Gender: Female

Member Id: [REDACTED] Eld: [REDACTED]

Encounter

Patient Id: [REDACTED] Facility Id: MF4537

Start Date: 9/1/2020 12:00:00 AM End Date: 9/10/2020 12:00:00 AM

Start Type: 7 End Type: 6

Diagnoses

Code	Description	Type
J38.6	Stenosis of larynx	Secondary
Z87.74	Personal history of (corrected) congenital malformations of heart and circulatory system	Secondary

Wednesday, May 19, 2021 1/12



2. ANNEXURE 3.A

W-2019-111-E001-2009-HomeCare-00117 (2/2)

Authorization letter shared by NM - RCM to VS - COO

Please note the approved amounts for each service,Daman will only honour the services as per approved amount.

Code	Description of Services	Service Date	Requested Quantity	Approved Quantity	Qualifier	Approved Amount
17-26-3	Per Diem-ÿ Bundled Base Payment of home careÿ (Level 3- Intensive)	12/08/2020	30	30		84800

Authorization letter shared by VS - COO to Auditor

Please note the approved amounts for each service,Daman will only honour the services as per approved amount.

Code	Description of Services	Service Date	Requested Quantity	Approved Quantity	Qualifier	Approved Amount
17-26-3	Per Diem-ÿ Bundled Base Payment of home care (Level 3- Intensive)	12/08/2020	60	60		129600

Document Info

Document Title: Microsoft Word - W-2019-111-E001-2009-HomeCare-00117-AUTH

Author: [REDACTED]

Subject: [REDACTED]

Keywords: [REDACTED]

PDF Producer: Microsoft: Print To PDF

Application: <Unknown>

PDF Version: 1.7

Created: 22-May-2021, 9:24:35 / Page Count: 2

Modified: 22-May-2021, 9:24:35 / Page Size: 215.9 x 279.4 mm

Additional Metadata...

2. ANNEXURE 3.B

W-2019-149-E001-2011-HomeCare-00245 (1/2)

Claim Document shared by NM - RCM to VS - COO

Claim Report

Claim Header

Claim Id: W-2019-149-E001-2011-HomeCare-00245 Status: Paid
 Payer: E001 Abu Dhabi Department of Finance
 Receiver: MF4537 WAHAT AL AMAN HOME HEALTH CARE LLC
 Net: 21,600.00 Pnt.Share: 0.00
 Gross: 21,600.00 VAT: 0.00

Patient

Name: [REDACTED]

Sunday, December 3, 2023

Document Properties

Description Security Fonts Custom Advanced

Description

File: W-2019-149-E001-2011-HomeCare-00245.pdf

Title: _____

Author: _____

Subject: _____

Keywords: _____

Created: 19-May-2021 4:32:39 PM

Modified: 19-May-2021 4:33:09 PM

Application: _____

Claim Document shared by VS - COO to Auditor

W-2019-149-E001-2011-HomeCare-00245

VAT TRN No.:

Claim Report

Claim Header

Claim Id: W-2019-149-E001-2011-HomeCare-00245 Status: Paid
 Payer: E001 Abu Dhabi Department of Finance
 Receiver: MF4537 WAHAT AL AMAN HOME HEALTH CARE LLC
 Net: 43,200.00 Pnt.Share: 0.00
 Gross: 43,200.00 VAT: 0.00

Patient

Name: [REDACTED]
 Birthdate: 3/5/1935 12:18:48 AM Gender: Female
 Member Id: [REDACTED] Eld: [REDACTED]

Encounter

Patient Id: [REDACTED] Facility Id: MF4537 Type: 12
 Start Date: 11/21/2020 12:00:00 AM End Date: 11/30/2020 12:00:00 AM
 Start Type: 7 End Type: 6

Diagnoses

Code	Description	Type
Z43.1	Encounter for attention to gastrostomy	Secondary
E11.9	Type 2 diabetes mellitus without complications	Principal

Wednesday, May 19, 2021 1/8

Printed by Manteq Clemittance RCM

Document Info

Document Title: Microsoft Word - W-2019-149-E001-2011-HomeCare-00245.docx

Author: [REDACTED]

Subject: _____

Keywords: _____

PDF Producer: Microsoft: Print To PDF

Application: <Unknown>

PDF Version: 1.7 Additional Metadata...

Created: 22-May-2021, 9:33:20 Page Count: 8

Modified: 22-May-2021, 9:33:20 Page Size: 279.4 x 215.9 mm

PDF-XChange: <Unknown>



2. ANNEXURE 3.B

W-2019-149-E001-2011-HomeCare-00245 (2/2)

Authorization letter shared by NM - RCM to VS - COO

Code	Description of Services	Service Date	Requested Quantity	Approved Quantity	Qualifier	Approved Amount
17-26-2	Per Diem- Bundled Base Payment of home care (Level 2- Intermediate)	11/11/2020	30	30		38400
17-26-3	Per Diem- Bundled Base Payment of home care (Level 3- Intensive)	11/11/2020	30	0		

Authorization letter shared by VS - COO to Auditor

Code	Description of Services	Service Date	Requested Quantity	Approved Quantity	Qualifier	Approved Amount
17-26-3	Per Diem- Bundled Base Payment of home care (Level 3- Intensive)	11/11/2020	60	60		129600

Document Info

Document Title: Microsoft Word - W-2019-111-E001-2009-HomeCare-00117-AUTH

Author: [REDACTED]

Subject:

Keywords:

PDF Producer: Microsoft: Print To PDF

Application: <Unknown>

PDF Version: 1.7

Created: 22-May-2021, 9:24:35 /

Modified: 22-May-2021, 9:24:35 /

Page Count: 2

Page Size: 215.9 x 279.4 mm

Additional Metadata...



2. ANNEXURE 4.A

Email extract for exit payout for achieving EBITDA of 2019.

On 5 Feb 2020, at 6:49 AM [REDACTED]@wahatalaman.ae> wrote:

Dear [REDACTED]

With regards to my **exit bonus payout for Wahat Al Aman, I am eligible for 9 times my gross salary** for the achieving the set EBITDA for the year. As this was approved by yourselves and the Board at the beginning of the year I would greatly appreciate if you would proceed with the payment of the same.

Kindly let me know if you need any further details and appreciate confirmation of the payment date.

Thanks and Best Regards

[REDACTED]

Re: Wahat Exit Payout



[REDACTED]@wahatalaman.ae>

To [REDACTED]
Cc [REDACTED]

Reply Reply All Forward ...

Wed 05-Feb-2020 9:29 AM

Thank you [REDACTED] much appreciated.

Best Regards

[REDACTED]

Sent from my iPhone

On 5 Feb 2020, at 8:56 AM, [REDACTED] wrote:

I cleared it. You will be paid as early as next week. :)

Thanks for reminding.

Regards,

[REDACTED]

2. ANNEXURE 4.B

Email extract for exit payout for achieving EBITDA of 2019.

On 12 Feb 2020, at 11:51 PM, [REDACTED]@wahatalaman.ae> wrote:

Dear [REDACTED]

I have received the payment today and Thank you very much for the same. However the payout was only 80% of the approved amount. We had discussed this in February 2019 wherein you mentioned by bonus structure is linked purely to achievement of the Normalized EBITDA and it would be unfair to link to transaction price or terms as those would be beyond my control and be lead by the exit team. As such I would like to understand why the 20% amount is withheld from my payout as I have overachieved the target normalized EBITDA and supported in every aspect required from the exit perspective.

Appreciate your feedback as I believe that my payout should be 100%.

Best Regards

[REDACTED]

RE: Wahat Exit Payout

 [REDACTED]@wahatalaman.ae>
To: [REDACTED]
Cc: [REDACTED]

[← Reply](#) [↶ Reply All](#) [→ Forward](#) [⋮](#)

Thu 13-Feb-2020 4:25 PM

Dear [REDACTED]

I am referring back to our conversation last year when you informed of the Exit Bonus plan approved by the Board and it was fair that my efforts on the operations would lead to the Bonus. However what has been done during the payment is that it is being linked to the payment plan agreed by shareholders and Aster. As the Board Meeting is still pending will the 20% payout be discussed at that meeting, if not I would like to reachout to [REDACTED] and [REDACTED] to discuss this.

Also, the 80 – 20 rule should not be applied to the admin staff who have supported in ensuring the CP's are met and I am happy to discuss this with the higher management if required.

Best Regards
Vinesh

From: [REDACTED]
Sent: Thursday, February 13, 2020 9:45 AM
To: [REDACTED]@wahatalaman.ae>
Cc: [REDACTED]
Subject: Re: Wahat Exit Payout

Dear [REDACTED]

When I talked to you on the phone, I shared my personal opinion not the company decision. I also mentioned that to you that higher level decision needs to be taken.

However, there is a decision now to pay everyone with exit bonus in 80-20 rule. This includes everyone.

Regards,
[REDACTED]





2. ANNEXURE 4.C

Settlement agreement for Wahat acquisition

RE: Wahat: Earn-out Payment

 [Redacted Name]
To: [Redacted]; [Redacted]
Cc: [Redacted]; [Redacted]; [Redacted]; [Redacted]; [Redacted]; [Redacted]

Wed 21-Apr-2021 2:57 PM

 Settlement Agreement_Aster-ADHS_TVM Comments TRK CHANGES.docx .docx File
 Settlement Agreement_Aster-ADHS_TVM Comments.docx .docx File

From: [Redacted]
Sent: Tuesday, April 20, 2021 8:10 PM
To: [Redacted]; [Redacted]; [Redacted]
Cc: [Redacted]; [Redacted]; [Redacted]; [Redacted]; [Redacted]; [Redacted]; [Redacted]
Subject: RE: Wahat: Earn-out Payment

Dear [Redacted], [Redacted]

As discussed during today's meeting, PFA the settlement agreement with minor changes (in track change) to align with the request from Mashreq bank. As discussed, would request your support in getting this settlement agreement signed on or before 22nd Apr 2021. This will ensure we can get the funds released by early next week.

Please reach out to me for any clarifications.

Regards,
[Redacted]

2. ANNEXURE 4.D

Email extract for exit payout for final payment released by Aster

On Apr 26, 2021, at 10:58 AM, [REDACTED]@wahatalaman.ae wrote:

External Email: Use Caution with links and attachments

Good Morning [REDACTED]

I hope this email finds you well. I am expecting the Wahat payout to be completed by Aster within the day or tomorrow maximum and I believe this would conclude the transaction. Also as you would be aware that there is a consensus to settle with the previous owner which would give the funds back in due course.

I am not really who would be right person to contact now that [REDACTED] and [REDACTED] has assumed new roles and hence I am writing to you with an enquiry on my balance bonus payout. As it was discussed and agreed with [REDACTED] that the 20% would be paid to me upon the second tranche payout by Aster and the incremental multiple benefit and payout will be passed on to me as well. In this regards I have done a computation below and I would like to confirm the amount and when I can expect the payout for the same.

Description	80%	20%	Total
Based on 9 Month Salary	356,400	89,100	445,500
Incremental		4%	
Final Payout		92,235	
Payout			
USD			
2020 EBITDA @ 6x	28,156,554		
Actual Payout			
USD			
1st Tranch	22,525,243		
2nd Tranch	6,621,882		
Total	29,147,125		
Incremental	4%		


I apologize for the direct approach but I have some persona commitments and hence the approach.

Thanks and Best Regards

[REDACTED]

Re: Wahat Payout

 [REDACTED] >
To [REDACTED]
Cc [REDACTED], [REDACTED]

 You replied to this message on 02-May-2021 9:14 AM.

Hi Vinesh,

Sorry to be a bit late with the reply, but I was trying to circle around internally to make sure I provide you the right information.

The MHCS board will meet on the 5th of this month and the complete distribution schedule will be presented for approval at that time. I do not expect any problems and the pay-out should be within days following the 5th.

The amount of your payment looks correct, but being verified by MHCS finance team along with all other distributions to shareholders, advisors, legal firms, ESOP holders, etc.

It should be fine though and expect payment soon.

Thanks,

[REDACTED]



2. ANNEXURE 4.E

Email extract for exit payout for final payment released by Aster

The screenshot shows an email client interface. The subject line is "Re: Wahat Exit Team Bonus - Second Tranche". The sender is identified by a profile picture with the initials "VS". The email body contains the following text:

Confirmed and hope to receive the funds tomorrow 😊

Sent from my iPhone

On 7 Jun 2021, at 5:53 PM, [redacted] wrote:

Dear [redacted]

Mabrouk! You will be receiving a bonus of **USD 25,112** for your outstanding contribution to the Wahat exit process – many thanks!!

Kindly confirm the below bank details for processing the payment:

Beneficiary's full name: [redacted]
Beneficiary's Bank name: [redacted]
IBAN #: [redacted]
Swift code: [redacted]

If not, could you please provide us with the alternative bank details.

2. ANNEXURE 5

W-2019-101-E001-2202—00185 (1/2)

Claim Document shared by MO - RCM to VS - COO

Claim Report

Claim Header

Claim Id: W-2019-101-E001-2202--00185 **Status:** Paid
Payer: E001 Abu Dhabi Department of Finance
Receiver: MF4537 WAHAT AL AMAN HOME HEALTH CARE LLC
Net: 42,525.00 **Pnt.Share:** 0.00
Gross: 42,525.00 **VAT:** 0.00

Patient

Name: [REDACTED]
Birthdate: 4/14/2011 12:00:00 AM **Gender:** Female
Member Id: 04005198 **Eid:** [REDACTED]

Encounter

Patient Id: [REDACTED] **Facility Id:** MF4537 **Type:** 12
Start Date: 2/8/2022 12:00:00 AM **End Date:** 2/28/2022 12:00:00 AM
Start Type: 7 **End Type:** 6

Document shared by VS - COO to AC - FM to be shared with Auditor



WAHAT AL AMAN
Home Healthcare

W-2019-101-E001-2202--00185

VAT TRN No.:

Claim Report

Claim Header

Claim Id: W-2019-101-E001-2202--00185 **Status:** Under Process
Payer: E001 Abu Dhabi Department of Finance
Receiver: MF4537 WAHAT AL AMAN HOME HEALTH CARE LLC
Net: 85,050.00 **Pnt.Share:** 0.00
Gross: 85,050.00 **VAT:** 0.00

Patient

Name: [REDACTED]
Birthdate: 4/14/2011 12:00:00 AM **Gender:** Female
Member Id: 04005198 **Eid:** [REDACTED]

Encounter

Patient Id: [REDACTED] **Facility Id:** MF4537 **Type:** 12
Start Date: 2/8/2022 12:00:00 AM **End Date:** 2/28/2022 12:00:00 AM
Start Type: 7 **End Type:** 6

Diagnoses

Code	Description	Type
J96.10	Chronic respiratory failure, unspecified whether with hypoxia or hypercapnia	Principal
Z99.11	Dependence on respirator [ventilator] status	Secondary
G82.52	Quadriplegia, C1-C4 incomplete	Secondary

Tuesday, May 31, 2022

1/31

Printed by Manteq Clemittance RCM

Document Info

Document Title: Microsoft Word - W-2019-101-E001-2202 - 00185

Author: [REDACTED]

Subject: [REDACTED]

Keywords: [REDACTED]

PDF Producer: Microsoft: Print To PDF

Application: <Unknown>

PDF Version: 1.7 Additional Metadata...

Created: 01-Jun-2022, 11:13:02. Page Count: 31

Modified: 01-Jun-2022, 11:13:02. Page Size: 279.4 x 215.9 mm

PDF-XChange: <Unknown>

Type: 12

2. ANNEXURE 5

W-2019-101-E001-2202—00185 (2/2)



Authorization letter shared by MO - RCM to VS - COO

Code	Description of Services	Service Date	Requested Quantity	Approved Quantity	Qualifier	Approved Amount
17-26-3	Per Diem-y Bundled Base Payment of home carey (Level 3- Intensive)	18/02/2023	60	60		121500

Document shared by VS - COO to AC - FM to be shared with Auditor

Code	Description of Services	Service Date	Requested Quantity	Approved Quantity	Qualifier	Approved Amount
17-26-3	Per Diem-y Bundled Base Payment of home carey (Level 3- Intensive)	08/02/2022	60 x2	60 x2		243000

Document Info

Document Title: Microsoft Word - W-2019-101-E001-2202 - 00185 - Authorization

Author: [REDACTED]

Subject: [REDACTED]

Keywords: [REDACTED]

PDF Producer: Microsoft: Print To PDF

Application: <Unknown>

PDF Version: 1.7

Created: 15-Dec-2022, 11:24:12

Modified: 15-Dec-2022, 11:24:12

PDF-XChange: <Unknown>

Page Count: 2

Page Size: 215.9 x 279.4 mm

[Additional Metadata...](#)

2. ANNEXURE 6

Revenue samples shared with external auditor for FY 2023 (1/11)



Fw: Revenue Samples - FY 23

 To 





[Click here to download pictures.](#) To help protect your privacy, Outlook prevented automatic download of some pictures in this message.










 Revenue Samples - FY 23.rar
.rar File


[Reply](#) [Reply All](#) [Forward](#) [More](#)

Wed 24-May-2023 5:04 AM

RE: Revenue Samples - FY 23

 To 
Cc  

 W-2019-78-E001-2208--00033.pdf .pdf File	 B16A-SN451-E001-2202--00625.pdf .pdf File	 B18A-SN40-E001-2204--00073.pdf .pdf File
 B18-SN1719-E001-2201--02512.pdf .pdf File	 B19-SN238-E001-2202--00797.pdf .pdf File	 B20-SN294-E001-2203--00600.pdf .pdf File
 B22A-SN84-E001-2207--00771.pdf .pdf File	 B26-SN618-E001-2206--00697.pdf .pdf File	 B26-SN969-E001-2208--00301.pdf .pdf File

Hi 

Please find attached Batch 1 of the samples.

Thanks and Best Regards

[Reply](#) [Reply All](#) [Forward](#) [More](#)

Wed 24-May-2023 7:24 AM

2. ANNEXURE 6

Revenue samples shared with external auditor for FY 2023 (2/11)



RE: Revenue Samples - FY 23

VS [Redacted]
To: [Redacted]
Cc: [Redacted]

Reply Reply All Forward ...

Wed 24-May-2023 7:57 AM

W-2019-102-E001-2208--00165.pdf .pdf File	W-2020-323-E001-2301-HomeCare-00063.pdf .pdf File	W-2021-343-E001-2210--00118.pdf .pdf File
W-2021-346-E001-2204--00077.pdf .pdf File	W-2021-412-E001-2205--00221.pdf .pdf File	W-2021-337-E001-2208--00074.pdf .pdf File
W-2021-346-E001-2207--00081.pdf .pdf File	W-2021-350-E001-2205--00197.pdf .pdf File	W-2021-365-E001-2206--00215.pdf .pdf File

Hi [Redacted]

Please find attached Batch 2

RE: Revenue Samples - FY 23

VS [Redacted]
To: [Redacted]
Cc: [Redacted]

Reply Reply All Forward ...

Wed 24-May-2023 9:05 AM

W-2022-433-E001-2209--00082.pdf .pdf File	W-2019-18-E001-2212--00108.pdf .pdf File	W-2019-27-E001-2206--00005.pdf .pdf File
W-2019-29-E001-2205--00014.pdf .pdf File	W-2019-29-E001-2208--00231.pdf .pdf File	W-2019-36-E001-2210--00011.pdf .pdf File
W-2019-41-E001-2210--00013.pdf .pdf File	W-2019-41-E001-2210--00032.pdf .pdf File	W-2019-41-E001-2211--00209.pdf .pdf File

Hi [Redacted]

Batch 3



2. ANNEXURE 6

Revenue samples shared with external auditor for FY 2023 (3/11)

RE: Revenue Samples - FY 23

VS [Redacted]
To [Redacted]
Cc [Redacted]

Reply Reply All Forward ...

Wed 24-May-2023 9:44 AM

W-2019-155-E001-2207--00272.pdf .pdf File	W-2020-209-E001-2303-HomeCare-00202.pdf .pdf File	W-2020-238-E001-2302-HomeCare-00147.pdf .pdf File
W-2020-240-E001-2208--00061.pdf .pdf File	W-2020-244-E001-2204--00058.pdf .pdf File	W-2020-252-E001-2207--00063.pdf .pdf File
W-2020-272-E001-2205--00068.pdf ..	W-2020-272-E001-2211--00150.pdf ..	W-2020-293-E001-2206--00056.pdf ..

Hi [Redacted]

Batch 4

RE: Revenue Samples - FY 23

VS [Redacted]
To [Redacted]
Cc [Redacted]

Reply Reply All Forward ...

Wed 24-May-2023 10:35 AM

W-2019-85-E001-2204--00145.pdf .pdf File	W-2019-93-E001-2205--00156.pdf .pdf File	W-2019-93-E001-2209--00186.pdf .pdf File
W-2019-102-E001-2211--00132.pdf .pdf File	W-2019-102-E001-2211--00231.pdf .pdf File	W-2019-105-E001-2205--00160.pdf .pdf File
W-2019-105-E001-2301-HomeCare-00237.pdf ..	W-2019-106-E001-2207--00160.pdf ..	W-2019-106-E001-2212-HomeCare-00144.pdf ..

Hi [Redacted] - Last Batch



2. ANNEXURE 6

Revenue samples shared with external auditor for FY 2023 (4/11)

Amounts in AED

SN	Sample Claim id	Start Date	MO - RCM to VS - COO	VS - COO to Auditors	Time	Difference	Reference for sample extract
			Mail Date: 24th May 2023; Time: 05:04 am	Mail Date: 24th May 2023			
			Claim Amount	Claim Amount			
1	B16A-SN451-E001-2202--00625	18-02-22	400	400	7:24 AM	0	
2	B18A-SN40-E001-2204--00073	07-04-22	380	760	7:24 AM	380	
3	B18-SN1719-E001-2201--02512	04-01-22	750	750	7:24 AM	0	
4	B19-SN238-E001-2202--00797	02-02-22	400	400	7:24 AM	0	
5	B20-SN294-E001-2203--00600	12-03-22	380	760	7:24 AM	380	
6	B22A-SN84-E001-2207--00771	04-07-22	380	420	7:24 AM	40	
7	B26-SN618-E001-2206--00697	03-06-22	380	420	7:24 AM	40	
8	B26-SN969-E001-2208--00301	06-08-22	380	420	7:24 AM	40	
9	W-2019-27-E001-2204--00227	21-04-22	20,250	20,250	7:24 AM	0	
10	W-2019-29-E001-2209--00007	01-09-22	24,300	24,300	7:24 AM	0	
11	W-2019-30-E001-2303-HomeCare-00156	12-03-23	10,125	10,125	7:24 AM	0	
12	W-2019-31-E001-2207--00017	01-07-22	12,000	12,000	7:24 AM	0	
13	W-2019-34-E001-2211--00011	01-11-22	20,250	20,250	7:24 AM	0	
14	W-2019-43-E001-2204--00019	01-04-22	12,000	12,000	7:24 AM	0	





2. ANNEXURE 6

Revenue samples shared with external auditor for FY 2023 (5/11)

Amounts in AED

SN	Sample Claim id	Start Date	MO - RCM to VS - COO	VS - COO to Auditors	Time	Difference	Reference for sample extract
			Mail Date: 24th May 2023; Time: 05:04 am	Mail Date: 24th May 2023			
			Claim Amount	Claim Amount			
14	W-2019-43-E001-2204--00019	01-04-22	12,000	12,000	7:24 AM	0	
15	W-2019-43-E001-2205--00143	11-05-22	12,000	12,000	7:24 AM	0	
16	W-2019-46-E001-2209--00119	11-09-22	20,250	20,250	7:24 AM	0	
17	W-2019-52-E001-2206--00015	01-06-22	12,000	12,000	7:24 AM	0	
18	W-2019-52-E001-2303-HomeCare-00166	14-03-23	21,600	21,600	7:24 AM	0	
19	W-2019-74-E001-2302-HomeCare-00337	21-02-23	9,600	9,600	7:24 AM	0	
20	W-2019-78-E001-2208--00033	01-08-22	24,000	24,000	7:24 AM	0	
21	W-2019-80-E001-2207--00148	11-07-22	12,150	12,150	7:57 AM	0	
22	W-2019-85-E001-2210--00050	08-10-22	28,800	28,800	7:57 AM	0	
23	W-2019-93-E001-2206--00028	01-06-22	36,000	36,000	7:57 AM	0	
24	W-2019-102-E001-2204--00156	11-04-22	20,250	20,250	7:57 AM	0	
25	W-2019-102-E001-2208--00165	11-08-22	22,275	22,275	7:57 AM	0	
26	W-2020-323-E001-2301-HomeCare-00063	01-01-23	20,250	20,250	7:57 AM	0	





2. ANNEXURE 6

Revenue samples shared with external auditor for FY 2023 (6/11)

Amounts in AED

SN	Sample Claim id	Start Date	MO - RCM to VS - COO	VS - COO to Auditors	Time	Difference	Reference for sample extract
			Mail Date: 24th May 2023; Time: 05:04 am	Mail Date: 24th May 2023			
			Claim Amount	Claim Amount			
27	W-2021-337-E001-2208--00074	01-08-22	7,200	7,200	7:57 AM	0	
28	W-2021-343-E001-2210--00118	09-10-22	27,600	27,600	7:57 AM	0	
29	W-2021-346-E001-2204--00077	01-04-22	12,000	24,000	7:57 AM	12,000	
30	W-2021-346-E001-2207--00081	01-07-22	12,000	12,000	7:57 AM	0	
31	W-2021-350-E001-2205--00197	11-05-22	13,200	13,200	7:57 AM	0	
32	W-2021-365-E001-2206--00215	21-06-22	20,250	20,250	7:57 AM	0	
33	W-2021-401-E001-2208--00097	05-08-22	7,200	7,200	7:57 AM	0	
34	W-2021-404-E001-2204--00208	10-04-22	19,200	19,200	7:57 AM	0	
35	W-2021-412-E001-2205--00221	21-05-22	13,200	13,200	7:57 AM	0	
36	W-2021-412-E001-2207--00201	11-07-22	25,200	25,200	7:57 AM	0	
37	W-2022-433-E001-2209--00082	01-09-22	24,000	24,000	9:05 AM	0	
38	W-2019-18-E001-2212--00108	11-12-22	20,250	40,500	9:05 AM	20,250	
39	W-2019-27-E001-2206--00005	01-06-22	20,250	40,500	9:05 AM	20,250	
40	W-2019-29-E001-2205--00014	01-05-22	20,250	40,500	9:05 AM	20,250	



2. ANNEXURE 6

Revenue samples shared with external auditor for FY 2023 (7/11)

Amounts in AED

SN	Sample Claim id	Start Date	MO - RCM to VS - COO	VS - COO to Auditors	Time	Difference	Reference for sample extract
			Mail Date: 24th May 2023; Time: 05:04 am	Mail Date: 24th May 2023			
			Claim Amount	Claim Amount			
41	W-2019-29-E001-2208--00231	21-08-22	22,275	44,550	9:05 AM	22,275	
42	W-2019-36-E001-2210--00011	01-10-22	52,650	105,300	9:05 AM	52,650	
43	W-2019-41-E001-2210--00013	02-10-22	38,475	76,950	9:05 AM	38,475	
44	W-2019-41-E001-2210--00032	21-10-22	22,275	44,550	9:05 AM	22,275	
45	W-2019-41-E001-2211--00209	21-11-22	20,250	40,500	9:05 AM	20,250	
46	W-2019-41-E001-2212-HomeCare-00250	31-12-22	42,525	85,050	9:05 AM	42,525	Annexure 6.A
47	W-2019-41-E001-2303-HomeCare-00019	01-03-23	20,250	20,250	9:05 AM	0	
48	W-2019-46-E001-2212--00017	01-12-22	20,250	40,500	9:05 AM	20,250	
49	W-2019-46-E001-2301-HomeCare-00016	01-01-23	32,400	64,800	9:05 AM	32,400	
50	W-2019-78-E001-2301-HomeCare-00223	21-01-23	13,200	13,200	9:05 AM	0	
51	W-2019-98-E001-2302-HomeCare-00230	11-02-23	24,300	24,300	9:05 AM	0	
52	W-2019-99-E001-2212-HomeCare-00272	21-12-22	22,275	22,275	9:05 AM	0	
53	W-2021-416-E001-2212--00088	01-12-22	20,250	20,250	9:05 AM	0	
54	W-2022-419-E001-2206--00100	01-06-22	12,000	12,000	9:05 AM	0	



2. ANNEXURE 6

Revenue samples shared with external auditor for FY 2023 (8/11)

Amounts in AED

SN	Sample Claim id	Start Date	MO - RCM to VS - COO	VS - COO to Auditors	Time	Difference	Reference for sample extract
			Mail Date: 24th May 2023; Time: 05:04 am	Mail Date: 24th May 2023			
			Claim Amount	Claim Amount			
55	W-2022-429-E001-2210--00158	01-10-22	62,775	62,775	9:05 AM	0	
56	W-2019-155-E001-2207--00272	21-07-22	13,200	13,200	9:44 AM	0	
57	W-2020-209-E001-2303-HomeCare-00202	25-03-23	10,125	10,125	9:44 AM	0	
58	W-2020-238-E001-2302-HomeCare-00147	06-02-23	18,000	18,000	9:44 AM	0	
59	W-2020-240-E001-2208--00061	01-08-22	20,250	40,500	9:44 AM	20,250	
60	W-2020-244-E001-2204--00058	01-04-22	12,000	12,000	9:44 AM	0	
61	W-2020-252-E001-2207--00063	03-07-22	9,600	9,600	9:44 AM	0	
62	W-2020-272-E001-2205--00068	01-05-22	24,000	24,000	9:44 AM	0	
63	W-2020-272-E001-2211--00150	11-11-22	12,000	12,000	9:44 AM	0	
64	W-2020-293-E001-2206--00056	01-06-22	28,350	28,350	9:44 AM	0	
65	W-2020-293-E001-2209--00059	01-09-22	20,250	20,250	9:44 AM	0	
66	W-2020-323-E001-2210--00102	01-10-22	24,300	48,600	9:44 AM	24,300	
67	W-2020-323-E001-2210--00104	18-10-22	89,100	89,100	9:44 AM	0	
68	W-2021-341-E001-2302-HomeCare-00165	06-02-23	16,800	16,800	9:44 AM	0	





2. ANNEXURE 6

Revenue samples shared with external auditor for FY 2023 (9/11)

Amounts in AED

SN	Sample Claim id	Start Date	MO - RCM to VS - COO	VS - COO to Auditors	Time	Difference	Reference for sample extract
			Mail Date: 24th May 2023; Time: 05:04 am	Mail Date: 24th May 2023			
			Claim Amount	Claim Amount			
69	W-2021-341-E001-2303-HomeCare-00228	21-03-23	13,200	13,200	9:44 AM	0	
70	W-2021-365-E001-2301-HomeCare-00172	11-01-23	20,250	20,250	9:44 AM	0	
71	W-2021-369-E001-2209--00293	16-09-22	12,150	12,150	9:44 AM	0	
72	W-2021-392-E001-2303-HomeCare-00100	03-03-23	21,600	21,600	9:44 AM	0	
73	W-2021-398-E001-2211--00075	01-11-22	20,250	20,250	9:44 AM	0	
74	W-2021-404-E001-2212-HomeCare-00195	11-12-22	25,200	25,200	9:44 AM	0	
75	W-2021-409-E001-2303-HomeCare-00248	22-03-23	7,500	7,500	9:44 AM	0	
76	W-2022-433-E001-2301-HomeCare-00303	21-01-23	13,200	13,200	9:44 AM	0	
77	W-2022-433-E001-2302-HomeCare-00081	01-02-23	7,200	7,200	9:44 AM	0	
78	W-2022-434-E001-2302-HomeCare-00083	01-02-23	12,000	12,000	9:44 AM	0	
79	W-2022-436-E001-2208--00314	21-08-22	22,275	22,275	9:44 AM	0	
80	W-2022-451-E001-2204--00312	22-04-22	22,800	22,800	9:44 AM	0	
81	W-2022-455-E001-2207--00123	01-07-22	37,200	37,200	9:44 AM	0	
82	W-2023-484-E001-2303-HomeCare-00135	03-03-23	12,000	12,000	9:44 AM	0	





2. ANNEXURE 6

Revenue samples shared with external auditor for FY 2023 (10/11)

Amounts in AED

SN	Sample Claim id	Start Date	MO - RCM to VS - COO	VS - COO to Auditors	Time	Difference	Reference for sample extract
			Mail Date: 24th May 2023; Time: 05:04 am	Mail Date: 24th May 2023			
			Claim Amount	Claim Amount			
83	W-2023-489-A001-2302-HomeCare-00003	16-02-23	15,600	15,600	9:44 AM	0	
84	W-2023-492-E001-2303-HomeCare-00138	02-03-23	18,000	18,000	9:44 AM	0	Annexure 6.B
85	W-2019-114-E001-2208--00052	01-08-22	12,000	12,000	9:44 AM	0	
86	W-2019-85-E001-2204--00145	11-04-22	12,000	12,000	10:35 AM	0	
87	W-2019-93-E001-2205--00156	06-05-22	18,000	18,000	10:35 AM	0	
88	W-2019-93-E001-2209--00186	03-09-22	21,600	21,600	10:35 AM	0	
89	W-2019-102-E001-2211--00132	11-11-22	20,250	40,500	10:35 AM	20,250	
90	W-2019-102-E001-2211--00231	21-11-22	20,250	40,500	10:35 AM	20,250	
91	W-2019-105-E001-2205--00160	11-05-22	20,250	40,500	10:35 AM	20,250	
92	W-2019-105-E001-2301-HomeCare-00237	21-01-23	22,275	44,550	10:35 AM	22,275	
93	W-2019-106-E001-2207--00160	11-07-22	20,250	40,500	10:35 AM	20,250	
94	W-2019-106-E001-2212-HomeCare-00144	11-12-22	22,275	44,550	10:35 AM	22,275	
95	W-2019-106-E001-2301-HomeCare-00037	01-01-23	20,250	40,500	10:35 AM	20,250	
96	W-2019-108-E001-2206--00177	11-06-22	40,500	81,000	10:35 AM	40,500	



2. ANNEXURE 6

Revenue samples shared with external auditor for FY 2023 (11/11)



Amounts in AED


SN	Sample Claim ID	Start Date	MO - RCM to VS - COO	VS - COO to Auditors	Time	Difference	Reference for sample extract
			Mail Date: 24th May 2023; Time: 05:04 am	Mail Date: 24th May 2023			
			Claim Amount	Claim Amount			
97	W-2019-108-E001-2210--00067	01-10-22	62,775	125,550	10:35 AM	62,775	
98	W-2019-110-E001-2212--00041	01-12-22	4,050	8,100	10:35 AM	4,050	
99	W-2019-110-E001-2212-HomeCare-00279	21-12-22	22,275	44,550	10:35 AM	22,275	
100	W-2019-111-E001-2204--00259	21-04-22	20,250	40,500	10:35 AM	20,250	
101	W-2019-111-E001-2209--00037	01-09-22	20,250	20,250	10:35 AM	0	
102	W-2019-114-E001-2205--00167	11-05-22	20,250	20,250	10:35 AM	0	
103	W-2019-149-E001-2303-HomeCare-00196	11-03-23	25,200	25,200	10:35 AM	0	

2. ANNEXURE 6.A

W-2019-41-E001-2212-HomeCare-00250



Claim Document shared by MO - RCM to VS - COO



W-2019-41-E001-2212-HomeCare-00250

VAT TRN No.:

Claim Report

Claim Header

Claim Id:	W-2019-41-E001-2212-HomeCare-00250	Status:	Paid
Payer:	E001 Abu Dhabi Department of Finance		
Receiver:	MF4537 WAHAT AL AMAN HOME HEALTH CARE LLC		
Net:	42,525.00	Pnt.Share:	0.00
Gross:	42,525.00	VAT:	0.00

Patient

Name:	[REDACTED]	Gender:	Female
Birthdate:	12/2/2009 12:00:00 AM	Eld:	[REDACTED]
Member Id:	03 [REDACTED]		

Encounter

Patient Id:	[REDACTED]	Facility Id:	MF4537	Type:	12
Start Date:	12/31/2022 12:00:00 AM	End Date:	1/20/2023 12:00:00 AM		
Start Type:	7	End Type:	6		

Diagnoses


Code	Description	Type
J96.90	Respiratory failure, unspecified, unspecified whether with hypoxia or hypercapnia	Principal
Z99.11	Dependence on respirator [ventilator] status	Secondary

Sunday, December 3, 2023

1/94

Printed by Manteq Clemitance RCM

Claim Document shared by VS - COO to AC to be shared with auditor



W-2019-41-E001-2212-HomeCare-00250

VAT TRN No.:

Claim Report

Claim Header

Claim Id:	W-2019-41-E001-2212-HomeCare-00250	Status:	[REDACTED]
Payer:	E001 Abu Dhabi Department of Finance		
Receiver:	MF4537 WAHAT AL AMAN HOME HEALTH CARE LLC		
Net:	85,050.00	Pnt.Share:	0.00
Gross:	85,050.00	VAT:	0.00

Patient

Name:	[REDACTED]	Gender:	Female
Birthdate:	12/2/2009 12:00:00 AM	Eld:	[REDACTED]
Member Id:	0 [REDACTED]		

Encounter

Patient Id:	[REDACTED]	Facility Id:	MF4537		
Start Date:	12/31/2022 12:00:00 AM	End Date:	1/20/2023 12:00:00 AM		
Start Type:	7	End Type:	6		

Diagnoses

Code	Description	Type
J96.90	Respiratory failure, unspecified, unspecified whether with hypoxia or hypercapnia	Principal
Z99.11	Dependence on respirator [ventilator] status	Secondary

Document Info

Document Title: Microsoft Word - W-2019-41-E001-2212-HomeCare-00250

Author: [REDACTED]

Subject: [REDACTED]

Keywords: [REDACTED]

PDF Producer: Microsoft Print To PDF

Application: <Unknown>

PDF Version: 1.7

Created: 24-May-2023, 8:20:07 / Page Count: 22

Modified: 24-May-2023, 8:20:07 / Page Size: 279.4 x 215.9 mm

PDF-XChange: <Unknown>

Tuesday, May 23, 2023


1/22

Printed by Manteq Clemitance RCM

2. ANNEXURE 6.B

W-2023-492-E001-2303-HomeCare-00138

Claim Document shared by VS - COO to AC to be shared with auditor



W-2023-492-E001-2303-HomeCare-00138

VAT TRN No.:

Claim Report

Claim Header

Claim Id:	W-2023-492-E001-2303-HomeCare-00138	Status:	
Payer:	E001 Abu Dhabi Department of Finance		
Receiver:	MF4537 WAHAT AL AMAN HOME HEALTH CARE LLC		
Net:	18,000.00	Pnt.Share:	0.00
Gross:	18,000.00	VAT:	0.00

Patient

Name:		Gender:	Male
Birthdate:	2/26/1952 12:00:00 AM	Eld:	
Member Id:	2		

Encounter

Patient Id:		Facility Id:	MF4537	Type:	12
Start Date:	3/2/2023 12:00:00 AM	End Date:	3/28/2023 12:00:00 AM		
Start Type:	7	End Type:	6		

Diagnoses

Code	Description	Type
N18.6	End stage renal disease	Principal
Z99.2	Dependence on renal dialysis	Secondary

Tuesday, May 23, 2023 1/3

Printed by Manteq Clemitance RCM



2. ANNEXURE 7.A

Email sent by VS - COO to Aster for outstanding position of Daman as at 24 July 2023

FW: S169 (WAHAT) - DUE AMOUNT as of July 25, 2023

VS [redacted] <IMCEAEX-O=EXCHANGELABS_OU=EXCHANGE+20ADMINISTRATIVE+20GROUP+20+28FYDIBOHF23SPDLT+2>
To: [redacted]; [redacted]; [redacted]

Mon 31-Jul-2023 12:20 PM

We got a response from Daman that they are yet to receive the Thiqa funds. I spoke to Dmetco owners, and 24 Care owners and they have not received Daman payments since the small payment in the beginning of June. The same response went to CMRC (LTC) as well today.

I will have to request for support for this month also as I am not sure if they will pay tomorrow.

Thanks and Best Regards
[redacted]

From: [redacted]
Sent: Tuesday, July 25, 2023 12:10 PM
To: [redacted] <manhealth.ae>; [redacted] <manhealth.ae>
Cc: RCM Wahat <rcm@wahatalaman.ae>; [redacted]; [redacted]
Subject: FW: S169 (WAHAT) - DUE AMOUNT as of July 24, 2023

Dear PRD and Finance Team,

Good day.

Requesting please for your prompt payments on the overdue amount of AED 21,818,250. This amount pending is for our payroll for July 31, 2023 salaries of our staffs.

It is also stated that 0.03% delay fees is payable to the provider.
expenses claim up to a maximum of two (2) times.

➔ (c) In case of delay in paying or reporting payment of a legitimate Claim pursuant to Article 4.2 (a), the Provider has the right to receive a 0.03% delay fees per calendar day from the Net Claimed Amount to be paid to the Provider. This shall be calculated as follows: (Full amount claimed multiplied by 0.03 percent) divided by 365 days/year. This delay fees will be based on the total amount submitted/claimed and not on the amount ultimately paid and is due within 30 calendar days of the receipt of the remittance advice for the claims submissions for which original payment was delinquent.


We look forward to your most favorable response and we appreciate in advance for your usual cooperation.





2. ANNEXURE 7.B

Email sent by MO - RCM to Daman for outstanding position of Daman as at 24 July 2023

FW: S169 (WAHAT) - DUE AMOUNT as of July 24, 2023

 [Redacted]@wahatalaman.ae>
To: [Redacted]@manhealth.ae; [Redacted]
Cc: RCM Wahat; [Redacted]; [Redacted]

 S169(Wahat)- Due Amount as of July 17 2023.xlsx
64 KB

 S169-PRDQuery-NotRemitted-Due 45 Days-as of July 17, 2023.xlsx
23 KB

Dear PRD and Finance Team,
Good day.

Requesting please for your prompt payments on the overdue amount of AED 3,319,950. This amount pending is for our payroll for June 30, 2023 salaries of our staffs.

SUMMARY	Amount
Over 45 days :	656,100
Due immediately	
Due on : July 21	2,663,850
Due on : August 1	841,200
TOTAL DUE :	4,161,150

Following the provisions of our SPC of 45 days cycle for payments.

4.2 Payment Terms:

(a) IC undertakes to make payment for Healthcare Services, for complete and accurate Claims, within thirty [30] calendar days from the date of receipt of Claims submission from Providers for Basic Product and forty- five [45] calendar days from the date of receipt of Claims submission from Providers for "Thiqa" and Enhanced products. When making the payment for a Claim, the IC shall set off the payment for the Claim against the Deductible or Co-Payment or payments already collected by the Provider on behalf of the IC.

2. ANNEXURE 8.A

Extract of invoice from Go Daddy



5/29/23, 9:09 AM My Account | Billing

Receipt
No 2593252741 CONTACT US (العربية AND ENGLISH) +44 20 7084 9215

DATE:
29/05/2023

CUSTOMER #:
252526495

BILL TO:
DUBAI ISLAMIC BANK BUILDING, 72, AL YAHAR,
AL AIN, Unit.Arab Emir. reg. 00000,
United Arab Emirates
WAHAT AL AMAN HOME HEALTHCARE
+971.564773296
Tax ID: 100552622100003

PAYMENT:
MasterCard **** 0734 AED 192.66

Previous Balance AED 192.66

Received Payment (AED 192.66)

Balance Due (AED) AED 0.00

Term	Product	Amount
1 yr	.COM Domain Registration ^A damaanhealth.com ¹	AED 59.00
1 yr	Microsoft 365 Email Essentials From GoDaddy ^B homenursing@damaanhealth.com	AED 108.00
1 yr	Full Domain Protection ^A damaanhealth.com	AED 25.00
Subtotal		AED 192.00
Taxes		AED 0.00
Fees		AED 0.66
Total (AED)		AED 192.66

REFERENCE

Taxes AED 0.00
about:blank 1/2

New Domain - Invoice

MI [Redacted]
To [Redacted]
Cc [Redacted]

My Account_Billing.pdf
.pdf File

Dear [Redacted]

Please find the invoice for new domain purchased for Testing RCM Module, this was requested by Sir V. Paid by his cbd credit card **** 0734 as it registered in Godaddy payments.
Amount AED 192.66

Best Regards,
[Redacted]

Reply Reply All Forward

Mon 29-May-2023 9:15 AM

2. ANNEXURE 8.B


Extract of email from Damaan




Payment details for Wahat Al Aman Home Health Care-TPA (Payment Ref No: 80235202) - Message (...)

File Message Help

Payment details for Wahat Al Aman Home Health Care-TPA (Payment Ref No: 80235202)

 Daman Health Home Nursing <homenursing@damaanhealth.com>
To: [Redacted] RCM Wahat; [Redacted]

You forwarded this message on 25-Sep-2023 6:24 PM.

 RA Advice_Jul23 Payment.xlsx
.xlsx File

CAUTION: This is an external email originated from homenursing@damaanhealth.com. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear Provider,

Please be informed that a payment of AED 3,342,000.00 has been transferred to your bank A/C (MASHREQ BANK PSC , AE5 [Redacted] 8) with a value date of 20-Jul-2023 for TPA (Payment Ref No: 80235202) as per attached details.

Best Regards,

National Health Insurance Company - Daman

DISCLAIMER: The information contained in this e-mail is intended solely for the use of the individual or entity to whom it is addressed. It may contain confidential or legally privileged information. If you are not the intended recipient you are hereby notified that any disclosure, use, copying, distribution or taking any action in reliance on the contents of this e-mail is strictly prohibited. If you have received this communication in error, please notify us / the sender immediately by responding to this email and then delete it. E-mail transmission cannot be guaranteed to be secured or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. Therefore Daman and / or the sender is neither liable for the proper and complete transmission of the information contained in this e-mail nor for any delay in its receipt or any errors or omissions or any virus transmitted

2. ANNEXURE 8.C

Extract of email from Damaan forwarded subsequently



FW: Payment details for Wahat Al Aman Home Health Care-TPA (Payment Ref No: 80235202) - Message (HTML)

File Message Help

FW: Payment details for Wahat Al Aman Home Health Care-TPA (Payment Ref ...)

VS [Redacted] To: [Redacted] [Redacted]

Mon 25-Sep-2023 6:24 PM

RA Advice_Jul23 Payment.xlsx
.xlsx File

FYI

Thanks and Best Regards
Vinesh

From: Daman Health Home Nursing <homenursing@damaanhealth.com>
Sent: Tuesday, August 1, 2023 10:25 AM
To: [Redacted] RCM Wahat <rcm@wahatalaman.ae>; [Redacted] <[\[Redacted\]@wahatalaman.ae](mailto:[Redacted]@wahatalaman.ae)>
Subject: Payment details for Wahat Al Aman Home Health Care-TPA (Payment Ref No: 80235202)

CAUTION: This is an external email originated from homenursing@damaanhealth.com. Do not click links or open attachments unless you can confirm the sender and know the content is safe.

Dear Provider,

Please be informed that a payment of AED 3,342,000.00 has been transferred to your bank A/C (MASHREQ BANK PSC , A/E5 [Redacted] 8) with a value date of 20-Jul-2023 for TPA (Payment Ref No: 80235202) as per attached details.

Best Regards,

National Health Insurance Company - Daman

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2. ANNEXURE 8.D

Extract of email shared by MO - RCM



Payment details for Wahat Al Aman Home Health Care-TPA (Payment Ref No: 80235202) - Message (HTML)

File Message Help

Payment details for Wahat Al Aman Home Health Care-TPA...

MO [Redacted] To [Redacted] Cc [Redacted]

RA Advice_Jul23 Payment.xlsx
.xlsx File

Reply Reply All Forward

Tue 01-Aug-2023 10:22 AM

Dear Provider,

Please be informed that a payment of AED 3,342,000.00 has been transferred to your bank A/C (MASHREQ BANK PSC , A/E5 [Redacted] 8) with a value date of 20-Jul-2023 for TPA (Payment Ref No: 80235202) as per attached details.

Best Regards,

National Health Insurance Company - Daman

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