

GRAPHITE INDIA LIMITED

REGD. & H.O.: 31, CHOWRINGHEE ROAD, KOLKATA - 700 016, W.B., INDIA PHONE: 91 33 4002 9600, 2226 5755 / 4942 / 4943 / 5547 / 2334, 2217 1145 / 1146 FAX: 91 33 2249 6420, E-mail: gilro@graphiteindia.com WEBSITE: www.graphiteindia.com, CIN: L10101WB1974PLC094602

GIL/SEC/SM/24-25/21

July 4, 2024

BSE Limited
The Corporate
Relationship Department,
1st Floor, New Trading Ring,
Rotunda Bldg., P.J. Towers,
Dalal Street, Mumbai 400 001.
Scrip Code – 509488

The Manager
Listing Department,
National Stock Exchange
Exchange Plaza, 5th Floor,
Plot No –C/1,G Block,
Bandra-Kurla Complex,
Bandra (E) Mumbai 400 051
Symbol: GRAPHITE

Dear Sirs,

Subject: Business Responsibility and Sustainability Report for FY 2022-23

Dear Sir/Madam,

We are submitting herewith the Business Responsibility and Sustainability Report (BRSR) of the Company for the financial year 2023-24 which forms an integral part of the Annual Report 2023-24 submitted to the Exchanges.

This is for your information and record.

Thanking You,

Yours faithfully, For Graphite India Limited

S. Marda Company Secretary

Encl.: As above.

Annexure 10

BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT

SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

- Corporate Identity Number (CIN) of the Listed Entity: L10101WB1974PLC094602
- 2. Name of the Listed Entity: **GRAPHITE INDIA LIMITED**
- 3. Year of incorporation: 1974
- 4. Registered office address: 31, Chowringhee Road, Kolkata 700 016
- 5. Corporate address: 31, Chowringhee Road, Kolkata 700 016
- 6. E-mail: gilro@graphiteindia.com
- 7. Telephone: 033-40029600
- 8. Website: www.graphiteindia.com
- 9. Financial year for which reporting is being done: 2023-24
- 10. Name of the Stock Exchange(s) where shares are listed: **NSE and BSE**
- 11. Paid-up Capital: Rs. 39.08 Crore
- Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report: B Shiva, Designation- Company Secretary, Telephone No:022-22886418, Email Id: bshiva@graphiteindia.com
- 13. Reporting boundary Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).: **Standalone**
- 14. Name of assurance provider: NA
- 15. Type of assurance obtained: NA

II. Products/services

16. Details of business activities (accounting for 90% of the turnover):

S1. No	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Manufacturing & Selling	Graphite Electrodes & Miscellaneous	74.02%
		Graphite products	
2	Manufacturing & Selling	Calcined Petroleum Coke	8.06%
3	Manufacturing & Selling	Impervious Graphite Equipment & Spares	8.25%
4	Manufacturing & Selling	High Speed Steel	6.85%
	Total		97.18%

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S1. No.	Product/Services	NIC Code	% of total Turnover Contributed
1	Graphite Electrodes, Miscellaneous Graphite Products,	23994	82.27%
	Impervious Graphite Equipment and Spares		
2	Calcined Petroleum Coke	19209	8.06%
3	High Speed Steel	24105	6.85%
•	Total		97.18%

III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	7	3	10
International	2	1	3

19. Markets served by the entity:

a. Number of locations

Location	Number
National (No. of States)	22
International (No. of Countries)	27

- b. What is the contribution of exports as a percentage of the total turnover of the entity: **35.0**%
- c. A brief on types of customers:

The company is engaged in the business of manufacturing graphite electrodes and specialties, calcined petroleum coke, impervious graphite equipment, glass reinforced plastic pipes, steel and generation of renewable energy. Thus, the company caters to a wide range of customers, engaged in manufacturing steel, cutting tool industry, chemicals, fertilizers, polymers, drug intermediaries, metal pressing, effluent treatment, irrigation etc.

IV. Employees

- 20. Details as at the end of Financial Year: 31.03.2024
 - a. Employees and workers (including differently abled):

81. No.	Particulars	Total	Ma	le	Female	
		(A)	No. (B)	% (B / A)	No. (C)	% (C / A)
	7.2	ЕМР	LOYEES			
1.	Permanent (D)	797	775	97.24	22	2.76
2.	Other than Permanent (E)	42	40	95.24	2	4.76
3.	Total employees (D + E)	839	815	97.14	24	2.86
		wo	RKERS			
4.	Permanent (F)	906	901	99.4	5	0.6
5.	Other than Permanent (G)	1357	1353	99.7	4	0.3
6.	Total workers (F + G)	2263	2254	99.6	9	0.4

b. Differently abled Employees and workers:

S1. No.	Particulars	Total	Male		Female	
		(A)	No. (B)	% (B / A)	No. (C)	% (C / A)
		DIFFERENTLY	ABLED EMPLO	OYEES	1871	
1.	Permanent (D)	2	2	100%	0	0%
2.	Other than Permanent (E)	0	0	0%	0	0%
3.	Total differently abled employees (D + E)	2	2	100%	0	0%
		DIFFERENTLY	ABLED WOR	KERS		
4.	Permanent (F)	4	4	100%	0	0%
5.	Other than Permanent (G)	1	1	100%	0	0%
6.	Total differently abled workers (F + G)	5	5	100%	0	0%

21. Participation/Inclusion/Representation of women

Particulars	Total	No. and percentage of Females		
	(A)	No. (B)	% (B / A)	
Board of Directors	9	1	11.12%	
Key Management Personnel	2	0	0%	

22. Turnover rate for permanent employees and workers

	FY 2023-24 (%)		FY 2022-23 (%)			FY 2021-22 (%)			
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	10.6	0.7	11.3	6.18	0.43	6.61	12.60	0.43	13.03
Permanent Workers	4.14	0	4.14	10.53	9	19.53	11.14	0	11.14

V. Holding, Subsidiary and Associate Companies (including joint ventures)

23. (a) Names of holding / subsidiary / associate companies / joint ventures

S. No.	Name of the holding/ subsidiary/associate companies/joint ventures(A)	Indicate whether holding/ Subsidiary/Associate/ JointVenture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity?
				(Yes/No)
1	Emerald Company Private Limited	Holding	NA	No
2	Carbon Finance Limited, India	Subsidiary	100%	No
3	Graphite International BV(GIBV)	Subsidiary	100%	No
4	Graphite Cova GmbH	Subsidiary of GIBV	100%	No
5	Bavaria Electrodes GmbH #	Subsidiary of GIBV	100%	No
6	Bavaria Carbon Specialities GmbH	Subsidiary of GIBV	100%	No
7	Bavaria Carbon Holdings GmbH	Subsidiary of GIBV	100%	No
8	General Graphene Corporation	Subsidiary of GIBV	60.927%	No
9	Godi India Private Limited*	Associate of GIL	31%	No

[#] In liquidation

VI. CSR Details

24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes

(ii) Turnover (in Rs.) : 28,94,38,28,028.82

(iii) Net worth (in Rs.): 53,46,34,48,125.64

VII. Transparency and Disclosures Compliances

25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism	Redressal				FY <u>2022-23</u>			
	:	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks		
Communities	YES	NIL	NIL		NIL	NIL			
Investors (other than shareholders)	YES	NIL	NIL		NIL	NIL			
Shareholders	YES	21	NIL		28	NIL			
Employees and workers	YES	NIL	NIL		NIL	NIL			

^{*} Became Associate of Graphite India Limited, India w.e.f 8th December, 2023.

Stakeholder group from whom	Grievance Redressal	FY <u>2023-24</u>			FY <u>2022-23</u>		
wnom complaint is received	Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Customers	YES	15	1		23	2	
Value Chain Partners	We do not have a formal GRM. We have an email id on our website where all grievances can be recorded and these are addressed by competent leadership	NIL	NIL		NIL	NIL	
Other (please specify)							

26. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format.

Sl.No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Natural Resource availability	Risk and Opportunity	Natural resources are relevant part of our product manufacturing process. Minimizing use of natural resources to meet our business needs by developing sustainable products and processes	Company is investing in wind power and solar power. Company is further investing in hydel power Location wise water balance has been carried out. Maximum recycling is being carried out. Waste water recycling after appropriate treatment is a focus. Rain water harvesting is being practised. While in certain plants we have achieved ZLD status, approach of Zero liquid discharge is being followed by all plants. Our main raw materials are wastes (petroleum refinery residue) and our main energy usage is from CBM which is from capture of methane from coal mines that would have been a waste if not used. We have carried our LCA for our main product (Graphite Electrodes) and trying to reduce the negative environmental impact through resource efficiency.	Positive: Reduction in fresh water usage. Scope toincrease usage of renewable energy. Negative: unavailability orshortage of natural resources can impact service to customer.

S1.No.	o. Material issue identified whether risk or opportunity (R/O) Rationale for identifying the risk / opportunity			In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
2	GHG emission, Energy management	Risk	Climate change is the biggest threat to humanity. GHG management can mitigate climate change. Energy management helps in GHG management while reducing operational cost	Replacement of fossilfuel with CBM/ PNG Monitoring GHGemission and taking corrective measure to reduce carbon foot print Improving energy efficiency by replacing in efficient motor & pumps, using variable frequency drives, optimizing energy usage by improving load factor and power factor. We have got our largest plants audited by leading global agency for energy saving and we are implementing the recommendations. In the very first year of disclosure (2023) we got a score of B in CDP Climate – appreciating our GHG management efforts https://www.cdp.net/en/responses?queries%5Bname%5D=graphite+india	Positive: Reduction in carbon foot print and energy consumption/ cost reduction
3	Environmental Risk	Risk	Changes in existing regulations/ Emerging regulations	The company continuesto monitor all emerging regulations and plan for compliance Proactively work on emerging regulations and implement ahead of statute	Negative: Increased expenses in transiting towards meeting new regulations
4	Handling hazardous wastes/ non hazardous wastes	Risk and Opportunity	Handling hazardous and other wastes with care to avoid any threats posed to the health and well being of our employees and to our surrounding environment	We continue to monitor quantity of different kind of wastes and implement waste management plan focusing on waste reduction, reuse and recycle All hazardous wastes are handled as per the procedure set by the regulations and disposed off as per Hazardous Waste Management Rules-2016	Positive: Reduction in waste generation, reuse and recyclability of waste Negative: Impact on health of employees and commu- nity nearby.
5	Health and Safety risk	Risk and Opportunity	The manufacturing operations of the company requires employees to work with plant, machineries, material handling equipment, all of which carry risk of injury	Adherence to safety standards, company's Environment policy and Health and safety policy Continuous training to employees Hazard identification, risk assessment, incident investigation Occupational health and safety management programs in all plants All plants have ISO 45001 certification	Positive: Adoption of safety related protocols and measures to create a safe work environment. Negative: Impacton health and well being of employees

S1.No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)	
6	Reputation	Opportunity arising out of any act/ inaction by company on any platform. Customer complaints not resolved satisfactorily.		Actively monitor voices on all platforms and address those positively and timely. Actively and satisfactorily resolving customer complaints Ensuring product delivery in time Strengthening corporate governance norms, including adherence to code of conduct by all Timely compliance with all regulations.	Positive: Opportunity to improve brand presence and reputation. Negative: Negative effect on brand image and company reputation, loss of customers	
7	Climate Change	Risk and Opportunity	Climate Risks (both physical and transition) are real. Opportunities are there to develop climate resilience and move ahead of competition	We have carried out study as per TCFD https://graphiteindia.com/investors/documents/64b65bef 98cb4TCFD%20Report%20FY% 2022-23.pdf and identified the risks and opportunities. We have started mitigation/adaptation measures in a structured manner as a part of our Enterprise Risk Management framework	There are both positive and negative financial impacts of the identified risks and opportunities, details of which are disclosed in our TCFD report https://graphiteindia.com/investors/documents/64b65bef 98cb4TCFD%20 Report%20FY% 2022-23.pdf	

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Dis	closure	P	P	P	P	P	P	P	P	P					
Que	estions	1	2	3	4	5	6	7	8 9						
Pol	icy and management processes									-					
1.	a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes / No)	Y	Y	Y	Y	Y	Y	Y	Y	Y					
	b. Has the policy been approved by the Board? (Yes/No)		iples 1 gemen						-	***************************************					

	c. Web Lin	k of the Policies, if	availa	ble					ou: Th	rwe e o	ebsite	: <u>www</u> Policie	.grapl	hitein	re avai dia.co availa	m as p	er th				
									<u>htt</u>	ps		phite	india.		invest 497771		<u>lf</u>				
										Vigil mechanism and Whistleblower Policy: https://graphiteindia.com/investors/ documents/023261300_1649777163.pdf											
2.	Whether th (Yes/No)	e entity has transla	ated th	ne pol	licy in	ito	proce	lures.	<u>aoc</u> Y		ments Y	/0232 Y	Y Y	Y Y	497771 Y	у У	Y	Y			
3.	Do the enli (Yes/No)	sted policies extend	l to yo	ur va	lue c	hai	in par	ners?	Y		Y	Y	Y	Y	Y	Y	Y	Y			
4.	Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSA ISO, BIS) adopted by your entity and mapped to each princip Specific commitments, goals and targets set by the entity with the same of the national codes/certifications/										ISO 9001: 2015	ISO 45001: 2018	ISO 14001: 2015, ISO 45001: 2018		ISO 14001: 2015	-	-	ISO 9001: 2015			
5.	Specific cor defined tim	ty with																			
6.		ce of the entity agai argets along-with r		_							NA				NA						
	Governanc	e, leadership and	overs	ight																	
7.	:	by director respons nts (listed entity has					_		-			_	ng ESC	relat	ed cha	llenges	s, targ	ets and			
8.		he highest authoring the highest authoriant the Business	-				_		A shutosh Dixit Executive Director												
9.	Director re	entity have a spe esponsible for dec aes? (Yes/No). If yes	ision	mak	ing o	on			' :												
10.	Details of R	Review of NGRBCs 1	y the	Com	pany:	:						• • • • • • • • • • • • • • • • • • • •						•••			
	Subject for	r Review	by I	Direc	tor /	Co		ew was				(Ann	-	/ Hal	f yearly	_	arterl	у /			
			P 1	P 2	P 3	P 4		P 6	P 7	P 8	P 9	- '	P P 2 3	P 4	- '	P P 6 7	P 8	P 9			
		ce against above	:		•						ery q	uarte	r and	repo	rted th	rough	Оре	rations			
	. •	d follow up action	.				.	sis to						····				•••			
	requirement to the princ	e with statutory ats of relevance ciples, and, and of any non-	Sec	retar	y (bas	sis	comp		certif	ica	ates re	_			-		-	mpany ads) to			
	compliance	es .	<u> </u>																		
11.	of the work	tity carried out indi	y an e				•		If 1		P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9			
		e name of the agen							N		N	N	N	N	N	N	N	N			
12.	If answer to	o question (1) above	e is "N	o" i.e	. not a	all	Princi	ples are	cove	red	l by a j	policy,	reaso	ns to	be stat	ed: N. .	A.				

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership". While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

PRINCIPLE 1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

Segment	Total no. of training and awareness programmes held	Topics/principles covered under the training and its impact	% of persons in respective category covered by the awareness programmes
Board of Directors	4 - As part of Board Meetings	During the year the Board engaged in various updates pertaining to business, regulatory, safety, ESG matters, etc. These topics provided insights on all the 9 Principles.	100
Key Managerial Personnel	1	Toxic thinking	100
Employees other than BoDs and KMPs	155	Health, Safety, EMS, QS, OHS, LOTO, General awareness, Effective Communication, Human Rights, etc.	60
Workers	192	Health, Safety, EMS, QS, OHS, LOTO, General awareness, Discipline etc	70

- 2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website): No substantial fines or penalties have been levied on GIL in the year 2023-24.
- Of the instances disclosed in Question 2 above, details of the Appeal / Revision preferred in cases where monetary or nonmonetary action has been appealed. NA
- 4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy. The Company has policies like Code of Conduct for Directors and Management Personnel, Vigil Mechanism and Whistle Blower Policy for all employees which are in conformity with the legal and statutory framework on anti-bribery and anticorruption legislation prevalent in India. The Policies reflect the commitment of the Company and its management for maintaining highest ethical standards while undertaking open and fair business practices and culture, and implementing and enforcing effective systems to detect, counter and prevent bribery and other corrupt business practices. The policies are available on our website www.graphiteindia.com.
- 5. Number of Directors / KMPs / employees / workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY <u>2023-24</u> (Current FinancialYear)	FY <u>2022-23</u> (Previous Financial Year)
Directors	NIL	NIL
KMPs	NIL	NIL
Employees	NIL	NIL
Workers	NIL	NIL

6. Details of complaints with regard to conflict of interest:

	FY 2023-24 FY 2022-23			22-23
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	NIL	NA	NIL	NA
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	NIL	NA	NIL	NA

- 7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest: **N/A**
- 8. Number of days of accounts payables ((Accounts payable *365) / Cost of goods / services procured) in the following format:

	FY <u>2023-24</u>	FY <u>2022-23</u>
No of days of accounts payable	29.98	39.50

9. Open-ness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter		Metrics	FY 2023-24	FY <u>2022-23</u>
Concentration of Purchases	a.	Purchases from trading Houses as % of total purchases	19.02	6.08
	b.	Number of trading houses where purchases are made from	718	618
	c.	Purchases from top 10 trading houses as % of total purchases from trading houses	70.63	67.46
Concentration of Sales	a.	Salestodealers/distributors as % of total sales	7.83	5.84
oneonication of outco	b.	Number of dealers/distributors to whom sales are made	59	52
	c.	Sales to top 10 dealers/ distributors as % of total sales to dealers/distributors	78.87	77.29
Share of RPTs in	a.	Purchases (Purchases with related parties /Total Purchases)	0.83%	0.16%
	b.	Sales (Sales to related parties / Total Sales)	2.33%	1.54%
	c.	Loans & advances (Loans & advances given to related parties/ Total loans & advances)	NIL	NIL
	d.	Investments (Investments in related parties / Total Investments made)	3.66%	3.48%

PRINCIPLE 2: Businesses should provide goods and services in a manner that is sustainable and safe Essential Indicators

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	FY 2023-24	FY 2022-23	Details of improvements in environmental and social aspects
R&D	0.44%	1.28%	Satpur- Starting of RH 24-II furnace, Dust collector system improvement, PNG startup in place of oil, Wind power project .
Capex	37.55%	31.57%	Ambad: PNG line project, battery operated fork truck installation installation for Dust Collector.
			Durgapur: Dust collector for old extrusion charging, effluent treatment and recycling plant, ETP for PI3, RH24 automation etc.

- 2. a. Does the entity have procedures in place for sustainable sourcing? Yes. We have sustainable sourcing policies and procedures in place. Our supplier code of conduct covers all aspects of the 9 principles of NGRBC and responsible business. All suppliers are contractually bound to honour this code of conduct. We carry out periodic assessments of our suppliers to check compliance / progress.
 - b. If yes, what percentage of inputs were sourced sustainably? We sourced 80% of our inputs sustainably.
- 3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste. Whenever possible, products, treated water & waste are recycled back into the production line. Wherever required, we have ETP and STP for treatment and reuse. We dispose hazardous waste as per HWM Rules 2016.
- 4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same: Yes, we have submitted the same to Pollution Control Boards.

PRINCIPLE 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

1. a. Details of measures for the well-being of employees:

Category	% of employees covered by													
	Total (A)	Health Insurance		Accident Insurance		Mate Bene	•	Pate: Ben		Day Care facilities				
		Number (B)	% (B / A)	Number (C)	% (C /A)	Number (D)	% (D /A)	Number (E)	% (E / A)	Number (F)	% (F / A)			
				Perm	nanent en	nployees								
Male	775	775	100	775	100	0	0	0	0	0	0			
Female	22	22	100	22	100	22	100	0	0	0	0			
Total	797	797	100	797	100	22	100	0	0	0	0			
				Other than	Perman	ent employ	yees		<u>.</u>					
Male	40	40	100	40	100	0	0	0	0	0	0			
Female	2	2	100	2	100	2	100	0	0	0	0			
Total	42	42	100	42	100	2	100	0	0	0	0			

b. Details of measures for the well-being of workers:

	% of workers covered by													
Category	Total (A)	Health Insurance		Accident Insurance		Mate Bene	•	Pate Ben		Day Care facilities				
		Number (B)	% (B / A)	Number (C)	% (C /A)	Number (D)	% (D /A)	Number (E)	% (E / A)	Number (F)	% (F / A)			
				Per	manent v	vorkers			-					
Male	901	901	100	901	100	0	0	0	0	0	0			
Female	5	5	100	5	100	5	100	0	0	0	0			
Total	906	906	100	906	100	5	0.6	0	0	0	0			
		•		Other tha	n Perma	nent work	ters							
Male	1353	1036	77	1097	81	0	0	0	0	0	0			
Female	4	4	100	4	100	4	100	0	0	0	0			
Total	1357	1040	77	1101	81	4	0.3	0	0	0	0			

c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –

	FY <u>2023-24</u>	FY <u>2022-23</u>
Cost incurred on well-being measures as a % of total revenue of the company	0.08%	0.07%

2. Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits co		FY 2023-24		FY <u>2022-23</u>			
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	
PF	100%	100%	Yes	100%	100%	Yes	
Gratuity	100%	100%	Yes	100%	100%	Yes	
ESI	100%	100%	N/A	100%	100%	N/A	
Others – please Specify	NA	NA	NA	NA	NA	NA	

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard. The company is engaged in this issue and wherever possible the management is aiming to make the infrastructure disabled person friendly

- 4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy. **No**
- 5. Return to work and Retention rates of permanent employees and workers that took parental leave. N/A

	Permanent o	employees	Permanent workers			
	Return to work rate	Retention rate	Return to work rate	Retention rate		
Male	-	-	-	-		
Female	-	-	-	-		
Total	-	-	-	-		

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

	Yes/No (If Yes, then give details of the mechanism in brief)		
Permanent Workers	The HR department at the head office and the plants		
Other than Permanent Workers	through standing orders attend to grievances of all employees and workers through regular meeting,		
Permanent Employees	suggestion box, joint committee, safety committee,		
Other than Permanent Employees	notice board and email, etc.		

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category		FY 2023-24		FY 2022-23		
	Total employees / workers in respective category (A)	No. of workers in respective category who are part of association / union (B)	% B / A	Total employee / workers n respective category (A)	No of workers in respective category who are part of association / union (B)	% B/A
Total Permanent Employees	815	0	0%	798	45	6%
- Male	775	0	0%	779	45	6%
- Female	40	0	0%	19	0	0%
Total Permanent Workers	906	889	98%	894	886	99%
- Male	901	884	98%	891	883	99%
- Female	5	5	100%	3	3	100%

8. Details of training given to employees and workers:

Category		FY 2022-23				FY 2022-23				
	Total (A)			On Skill upgradation		Total (A)	On Health and safety measures		On Skill upgradation	
		No. (B)	% B/A	No. (C)	% C/A		No. (B)	% B/A	No. (C)	% C/A
	<u>1</u>	<u>t</u>	<u> </u>	Emplo	yees			.4	<u> </u>	4
Male	775	608	78	613	79	779	600	77	595	76
Female	22	13	59	12	55	19	7	37	7	37
Total	797	621	78	625	78	798	607	76	602	75
	<u>i</u>	<u>i</u>	<u> </u>	Work	cers	<u></u>	<u>i</u>	.4	<u> </u>	
Male	901	901	100	901	100	919	919	100	561	61
Female	5	5	100	0	0	3	3	100	0	0
Total	906	906	100	901	99	922	922	100	561	61

9. Details of performance and career development reviews of employees and worker:

Category		FY 2023-24			FY 2022-23	
	Total (A)	No. (B)	% B/A	Total (C)	No. (D)	% D/C
	•		loyees			
Male	775	775	100	779	779	100
Female	22	22	100	19	19	100
Total	797	797	100	798	798	100
			rkers			
Male	901	579	64	919	515	56
Female	5	5	100	3	3	100
Total	906	584	64	922	518	56

- 10. Health and safety management system:
 - a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system? Yes, the occupational health and safety management system has been implemented in all our plants and offices.
 - b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?
 - Hazard identification and risk assessment (HIRA) is carried out on a regular basis.
 - c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N) Yes
 - d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)
- 11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category*	FY 2023-24	FY 2022-23
Lost Time Injury Frequency Rate (LTIFR) (per one	Employees	1	1
million-person hours worked)	Workers	1	3
Total recordable work-related injuries	Employees	2	0
	Workers	9	9
No. of Fatalities	Employees	0	0
	Workers	1	0
High consequences work-related injury or ill-health	Employees	0	0
(excluding fatalities)	Workers	1	0

^{*}Including in the contract workforce

12. Describe the measures taken by the entity to ensure a safe and healthy work place:

The company ensures a safe and healthy workplace as per the health and safety policy of the company and compliance of legal requirements.

13. Number of Complaints on the following made by employees and workers:

	FY 2023-24			FY 2022-23			
	Filed during the year	Pending resolution at the endof year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks	
Working Conditions	0	0	0	18	0	0	
Health & Safety	0	0	0	4	0	0	

14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)					
Health and safety practices	100 %					
Working Conditions	100 %					

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions. For safety related incidents, root cause analysis is done by a team which is monitored and reviewed by the safety committee. Corrective measures in various forms based on the root causes are taken (like elimination of man machine interaction, adequate guarding, providing safety tools and tackles, training etc.).

PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

Stakeholders play an integral role in our journey and we recognise the need to partner with them and understand their concerns to deliver the targets which we have set for ourselves. Our process of stakeholder engagement involves identifying key internal and external stakeholders followed by analysing the impact of each stakeholder groups on our business and vice versa.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as vulnerable & marginalized group (Yes/No)	Channel of communication (Email, SMS, Newspaper, Pamphlets, Advertisements, Community meetings, Notice Board, Website) Others	Frequency of engagement (Annually/ Half yearly/ Quarterly/ others-please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagements
Communities	Yes	Physical meeting with people	Regular	CSR activities
Shareholders	No	Website, General Meetings, email	Quarterly	Company performance
Employees and workers	No	Notice Boards and physical meetings	Regular	EHS, Quality, productivity matters.
Customers	No	Marketing visit, emails	Regular	Product performance, technical and commercial discussions.
Suppliers	No	Physical/Virtual meetings and emails	Regular	Quality and timely delivery of material

PRINCIPLE 5: Businesses should respect and promote human rights

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category		FY 2023-24			FY 2022-23		
	Total (A)	No. of employees/ workers covered (B)	% (B/A)	Total (C)	No. of employees/ workers covered (D)	% (D/C)	
		Emplo	yees		<u> </u>		
Permanent	797	423	53	798	140	18	
Other than permanent	42	6	14	52	3	6	
Total Employees	839	429	51	850	143	17	
	·-	Work	ers	•			
Permanent	906	65	7	922	77	8	
Other than permanent	1357	242	18	824	244	29	
Total Workers	2263	307	14	1746	321	18	

2. Details of minimum wages paid to employees and workers, in the following format:

Category		FY 2023-24				FY 2022-23				
	Total Equal to (A) Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		1	More than Minimum Wage	
		No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
		<u>L</u>	·	Emplo	yees					.
Permanent										
Male	775	0	0	775	100	779	0	0	779	100
Female	22	0	0	22	100	19	0	0	19	100
Other than Permanent										
Male	40	0	0	40	100	52	0	0	52	100
Female	2	0	0	2	0	0	0	0	0	N/A
	•	·	•	Worl	ters		•			
Permanent										
Male	901	0	0	901	100	919	0	0	919	100
Female	5	0	0	5	100	3	0	0	3	100
Other than Permanent										
Male	1357	512	38	841	62	823	394	48	429	52
Female	4	0	0	4	100	1	0	0	1	100

- 3. Details of remuneration/salary/wages
 - a. Median remuneration / wages:

	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	8	INR 4 Lakhs	1	INR 4.5 lakhs
Key Managerial Personnel	2	INR 53,90,335	0	0
Employees other than BoD and KMP	775	INR 9,13,014	22	INR 5,27,967
Workers	901	INR 10,81,293	5	INR 3,50,068

b. Gross wages paid to females as % of total wages paid by the entity, in the following format

	FY 2023-24	FY 2022-23
Gross wages paid to females as % of total wages	1.22	0.86

- Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? Yes
- Describe the internal mechanisms in place to redress grievances related to human rights issues. Procedure to redress
 grievance pertaining to human rights are in place and are attended to by the Plant Heads/Functional Heads/
 Executive Director
- 6. Number of Complaints on the following made by employees and workers

10		FY 2022-23		FY 2021-22		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year		Remarks
Sexual Harassment	NIL	NIL	NIL	NIL	NIL	NIL
Discrimination at workplace	NIL	NIL	NIL	NIL	NIL	NIL
Child Labour	NIL	NIL	NIL	NIL	NIL	NIL
Forced Labour / Involuntary Labour	NIL	NIL	NIL	NIL	NIL	NIL
Wages	NIL	NIL	NIL	NIL	NIL	NIL
Other human rights related issues	NIL	NIL	NIL	NIL	NIL	NIL

 Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 2023-24	FY 2022-23
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	NIL	NIL
Complaints on POSH as a % of female employees / workers	NIL	NIL
Complaints on POSH upheld	NIL	NIL

- 8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases. **Company has a Whistle Blower Policy.**
- 9. Do human rights requirements form part of your business agreements and contracts? (Yes/No): NO
- 10. Assessments for the year:

	Percent of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	100%
Sexual harassment	100%
Discrimination at workplace	100%
Wages	100%

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above. No significant risks / concerns arising from the assessments.

PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 2023-24	FY 2022-23
From renewable sources	<u> </u>	. <u>.</u>
Total electricity consumption (A)	Nil	Nil
Total fuel consumption (B)	Nil	Nil
Energy consumption through Other sources (C)	Nil	Nil
Total energy consumed from renewable sources (A+B+C)	Nil	Nil
From non-renewable sources		
Total electricity consumption (D)	1287271508 MJ	3705968498 MJ
Total fuel consumption (E)	1463733004 MJ	3431821298 MJ
Energy consumption through Other sources (F)	65070 MJ	3157489 MJ
Total energy consumed from non-renewable sources (D+E+F)	275,10,04,513 MJ	7140947285
Total energy consumed (A+B+C+D+E+F)	275,10,04,513 MJ	7140947285
Energy intensity per rupee of turnover (Total energy consumed / Revenue from operations)		0.2451002 MJ per Rupee of turnover
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP)	0.00114 MJ/USD	0.00295 MJ/USD
(Total energy consumed / Revenue from operations adjusted for PPP considering 1USD = INR 83)		
Energy intensity in terms of physical output*	22,336 MJ per metric ton of product	50215 MJ per metric ton of product

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. **No**

- 2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any. No, we currently have no sites registered under the PAT Scheme.
- 3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2023-24	FY 2022-23					
Water withdrawal by source (in kilolitres)							
(i) Surface water	190602 KL	271544 KL					
(ii) Groundwater	51769 KL	73364 KL					
(iii) Third party water	0	0					
(iv) Seawater / desalinated water	0	0					
(v) Others	0	0					
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	242371 KL	344908 KL					
Total volume of water consumption (in kilolitres)	242371 KL	335795 KL					
Water intensity per rupee of turnover	83.74 KL per crore	115.3 KL per crore					
(Total water consumption / Revenue from operations)	of Rupee turnover	of Rupee turnover					
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP with 1USD = INR 83)	0.10089 KL / Million USD	0.13891KL/Million USD					
Water intensity in terms of physical output	1.97 KL per metric ton	2.36 KL per metric ton					

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. **No**

During the year we have successfully reduced our specific water consumption significantly as the results indicate. We have also made the water related data recording process more robust.

4. Provide the following details related to water discharged:

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

We have Zero Liquid Discharge (ZLD) in all factory locations. Hence water discharge is zero.

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Yes, all our factories have ZLD

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format

Parameter	Unit	FY 2023-24	FY 2022-23
NOx	Kg/year	230420	254940
SOx	Kg/year	234009	223090
Particulate Matter (PM)	Kg/year	377808	445678
Persistent organic pollutants (POP)	Kg/year	NIL	NIL
Volatile organic compounds (VOC)	Kg/year	NIL	NIL
Hazardous air pollutants (HAP)	Kg/year	39.6	41.5
Others please specify	Kg/year	NIL	536.84 Hydrocarbon in Steel Division, Titlagarh

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. **Yes**

Testing agencies:

IGE Division Ambad: M/S Green Envirosafe, Pune Coke Division Barauni: M/S Shiva Test House, Patna

GE Division Durgapur: M/S indicative Consultants, Durgapur, M/S EnviroCheck, Kolkata

GRP Division, Gonde: M/S Green Envirosafe, Pune

Steel division, Titlagarh: M/S Earth & Environment Lab, Bhubaneshwar

GE Division, Satpur: M/S Accurate Analyser, Nasik

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2023-24	FY 2022-23
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	96,999	110968
Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	2,56,024	309494
Total Scope 1 and Scope 2 emission intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)	tCO2e/ Cr Rs of turnover	121.97	144.3
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for PPP 1USD = INR 83	tCO2e/Million USD	0.1469	0.1738
Total Scope 1 and Scope 2 emission intensity in terms of physical output		2.86 tCO2e /MT of Production	2.96 tCO2e /MT of Production

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. **Yes by TUV India Pvt Ltd (A member of TUV Nord Group)**

- 8. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details. We have several identified projects for GHG emission reduction. Some of these are implemented, some under implementation and some to be initiated. We focus on energy efficiency as a continual endeavour and take support of reputed agencies like Veolia to help us identify energy saving opportunities. Several energy saving projects have been implemented and some are being implemented. We have started getting benefits of these initiatives and the results mentioned above justify our efforts. We have also finalized renewable energy (wind solar hybrid) arrangements for our Satpur plant and from the year 2024-25 a significant portion of the grid electricity will be replaced with renewable energy. We are exploring this possibility for our other plants also. We, anyway, use CBM and PNG as our principal fuel and as such our GHG intensity is reasonable low. We have carried out LCA for our main product Graphite Electrode and the results are very encouraging. Our scope 3 emissions are also quite reasonable. Further, since our main product Graphite Electrode supports use of scrap in EAF to produce steel, our scope 4 emissions (avoided emissions) is also significant because our product replaces steel production using virgin natural resources in blast furnace route.
- 9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2023-24	FY 2022-23
Total Waste generated (in metric tonnes)		
Plastic waste (A)	214.096 MT	340.6 MT
E-waste (B)	0.48 MT	3.03 MT
Bio-medical waste <i>(C)</i>	0.21 MT	0.05004 MT
Construction and demolition waste (D)	3.25 MT	3.7 MT
Battery waste (E)	117 No & 0.477 MT	131 No
Radioactive waste (F)	Nil	Nil
Other Hazardous waste. Please specify, if any. <i>(G)</i>	1193.075 MT (Used oil or waste oil, ESP tar, ETP Sludge, Paint sludge etc.)	723.6 MT (Used oil or waste oil, ESP tar, ETP Sludge, Paint sludge etc.)
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	31084.703 MT (Mainly carbonaceous material, Graphite powder and broken pcs, scrap wood, steel scrap, etc.)	45853 (Mainly carbonaceous material, Graphite powder and broken pcs, scrap wood, steel scrap, etc.)
Total (A+B+C+D+E+F+G+H)	32501.5 MT	46924.8 MT
Parameter	FY 2023-24	FY 2022-23
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)	11.23 MT of waste per crore of Rupee Turnover	16.10 MT of waste per crore of Rupee Turnover
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP 1USD = INR 83)	0.0135 MT / Million USD	0.0194 MT / Million USD
Waste intensity in terms of physical output (Total waste generated / Revenue from operations)	0.26 metric tonnes of waste per metric ton of product	0.32 metric tonnes of waste per metric ton of product
For each category of waste generated, total waste operations (in metric tonnes)	e recovered through recycling, re	e-using orother recovery
Category of waste		
(i) Recycled	2904.561 MT	4645.4 MT
(ii) Re-used	8.92 MT	7.9 MT
(iii) Other recovery operations	-	-
Total	2913.481 MT	4653.3 MT
For each category of waste generated, total wast	e disposed by nature of disposal	method (inmetric tonnes)
Category of waste		
(i) Incineration	5141.6 MT	4.17 MT
(ii) Landfilling	48.53 MT	34.63 MT
(iii) Other disposal operations	29878.713 MT	46273 MT
	25060 042 M/T	4C211 MT

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? No.

During the year we have made our waste data robust. We have started using SAP gate module in the weighbridges so that data on material entry and waste exit from our factories are directly entered into our ERP system from the weighbridges thus reducing possibility of error.

35068.843 MT

46311 MT

Total

- 10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes. Hazardous and non-hazardous wastes are segregated and kept at designated place/bins. Hazardous wastes are sent Pollution control board Authorised Hazardous waste handling agency for further disposal and non-hazardous waste is sold.
- 11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format: **N/A**
- 12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

details of project	EIA Notification No.		Results communicated in public domain (Yes / No)	Relevant Web link
	Nil	Nil	Nil	

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format: Yes, we are compliant with all relevant acts.

PRINCIPLE 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators

- a. Number of affiliations with trade and industry chambers/ associations. 9
 - b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to

S1. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers / associations (State / National)
1.	CAPEXIL	National
2.	EEPC India	National
3.	Indian Chamber of Commerce	National
4.	FICCI	National
5.	Indo German Chamber of Commerce	National
6.	Indian Carbon Society	National
7.	Bombay Chamber of Commerce	State
8.	FIEO	National
9.	Delhi Chamber of Commerce	State

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities. **N/A**

PRINCIPLE 8: Businesses should promote inclusive growth and equitable development

Essential Indicators

 Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year. Social Impact assessment of CSR Projects are done internally. During the year, impact assessment by external agency is done in respect of a project as required under CSR rules.

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
NA	NA	NA	NA	NA	NA

Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

S1. No.	Name of Project for which R&R is	State	District	No. of Project Affected Families	% of PAFs covered by R&R	Amounts paid to PAFs in the FY
	ongoing			(PAFs)		(In INR)
NIL	NIL	NIL	NIL	NIL	NIL	NIL

- 3. Describe the mechanisms to receive and redress grievances of the community. We address grievances through meetings.
- 4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Directly sourced from MSMEs / small producers	22.57%	16.02%
Directly from within India	81.12%	49.38%

Job creation in smaller towns - Disclose wages paid to persons employed (including employees or workers employed on a
permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost.

Location	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Rural	1.608	1.607
Semi Urban	N/A	N/A
Urban	92.240	92.347
Metropolitan	6.152	6.046

PRINCIPLE 9: Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

Complaints are handled by customer service department. Once an email or phone call is received from a customer about any complaint, customer service engineer gets in touch with customer to get more information. Complaint is investigated either by site visit or collection of data from the site and equipment are set right at customer's site or brought back to our works for rectification depending on the quantum of work involved. Action may also include call-back of the product already shipped / free replacement and/or monetary compensation as the case may demand. Corrective actions are taken to prevent the recurrence of the problem in future. Feedback received from the Customer is discussed internally and translated into action wherever necessary. Customer satisfaction survey is carried out on an annual basis.

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	0
Safe & responsible usage	100%
Recycling and/or safe disposal	100%

- 3. Number of consumer complaints in respect of the following: NIL
- 4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	N/A	N/A
Forced recalls	N/A	N/A

- 5. Does the entity have a framework / policy on cyber security and risks related to data privacy? **(Yes/No)** If available, provide a web-link of the policy. **Yes. www.graphiteindia.com**
- 6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services. **N/A**
- 7. Provide the following information relating to data breaches:
 - Number of instances of data breaches.
 - Percentage of data breaches involving personally identifiable information of customers.
 - · Impact, if any, of the data breaches.

NIL