

JFL/NSE-BSE/2024-25/79

February 27, 2025

**BSE Ltd.** P.J. Towers, Dalal Street Mumbai – 400001 National Stock Exchange of India Limited Exchange Plaza, Bandra Kurla Complex Bandra(E), Mumbai – 400051

Scrip Code: 533155

Symbol: JUBLFOOD

#### Sub: Investor Day - Presentation

#### Ref: <u>Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations")</u>

Dear Sir/ Madam,

In continuation to our letter no. JFL/NSE-BSE/2024-25/66 dated January 27, 2025 regarding the Investor Day 2025 scheduled to be held later during the day i.e. Thursday, February 27, 2025, please find enclosed herewith the Presentation that will be discussed during the meet.

The above details will also be available on the Website of the Company at <u>www.jubilantfoodworks.com</u>

This is for your information and records.

Thanking you, For **Jubilant FoodWorks Limited** 

Mona Aggarwal Company Secretary and Compliance Officer Investor E-mail id: <u>investor@jublfood.com</u> Encl: A/a

Jubilant FoodWorks Limited - A Jubilant Bhartia Company CIN: L74899UP1995PLC043677 Website: www.jubilantfoodworks.com Phone: +91 120 6927500/6935400



Investor Meet 2025

Only Sort By ↓↑		
	Veg Only     Non Veg Only     Sort E	By ↓↑
Desserts Beverage 🗄	Veg Pizzas Non Veg Pizzas Pizza Ma	ania I 🗄
& Desserts	Veg Pizzas	
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nt, gooey molten lava inside	Peppy Paneer Flavorful trio of juicy paneer, crisp capsicum with space	picy red paprika
	7.150	
Add +	₹459 Medium   New Hand Tossed >	Add +
Add +		Add +
	& Desserts	& Desserts Veg Pizzas • Popular in Veg Pizzas

Wining with purpose, technology and food By Sameer Kheterpal



## DISCLAIMER

Statements in this document relating to future status, events, or circumstances, including but not limited to statements about plans and objectives, the progress and results of research and development, potential product characteristics and uses, product sales potential and target dates for product launch are forward looking statements based on estimates and the anticipated effects of future events on current and developing circumstances. Such statements are subject to numerous risks and uncertainties and are not necessarily predictive of future results Actual results may differ materially from those anticipated in the forward-looking statements Jubilant FoodWorks may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the regulatory bodies and our reports to shareholders. The Company assumes no obligation to update forward looking statements to reflect actual results, changed assumptions or other factors

# OUR START

1996

Domino's 1st store opened in GK-1 New Delhi

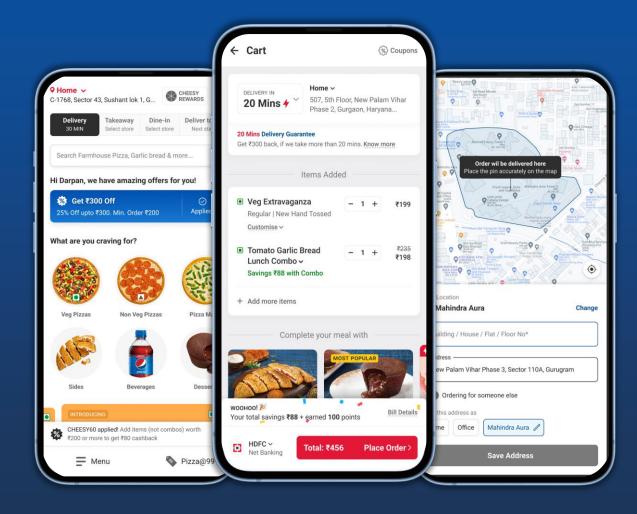


# 2004: Pioneered 30 min delivery OR Free



Setting our own customer delivery promise

# 2011 : First to launch "Own Mobile App" for ordering



Majority

Orders via own app

5M+

Monthly Transacting Users (MTUs)

#### Key metrics for Domino's App today

12M+

App Downloads every quarter

30M+

Loyalty program enrollments

## Owning "farm to fork" gives us highest margins in Industry











Backward integrated farm sourcing

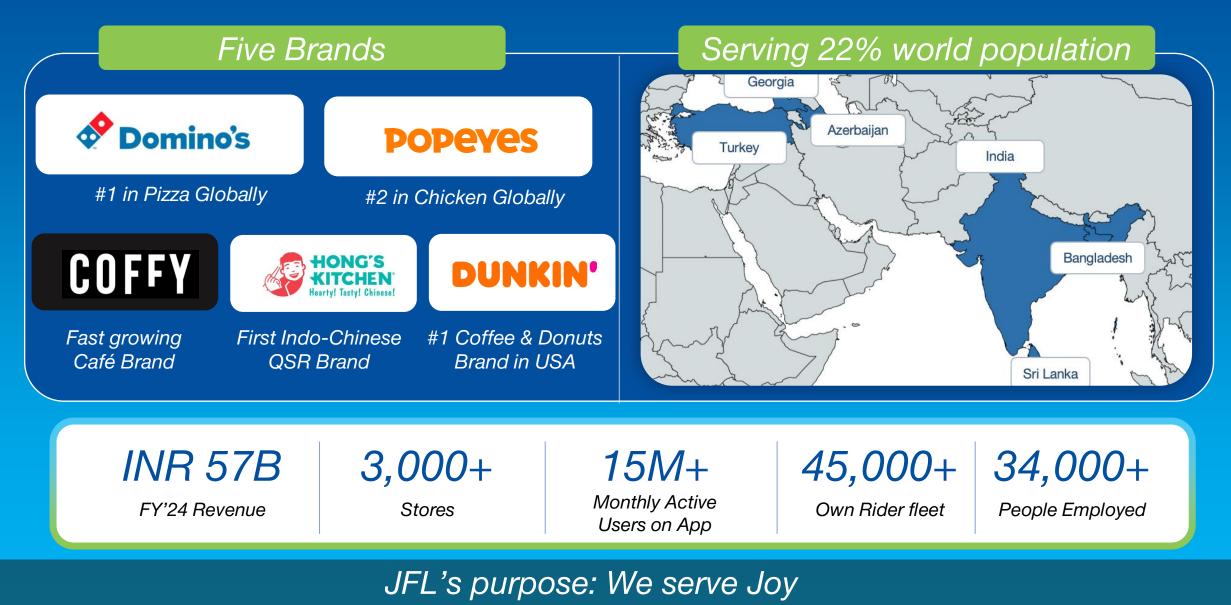
Inhouse Manufacturing

8 own Apps for customer orders

45,000+ riders delivering in 20 mins

# Industry leading margins

# JFL is a Multi-brand Food-tech company







## Breakthrough Technology embedded across touchpoints

Revenue per



1000 high priority locations

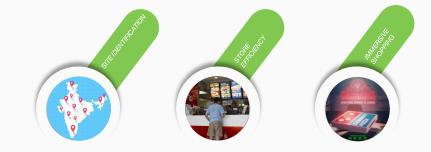
>25% improvement in store throughput

2x loyalty through proprietary data

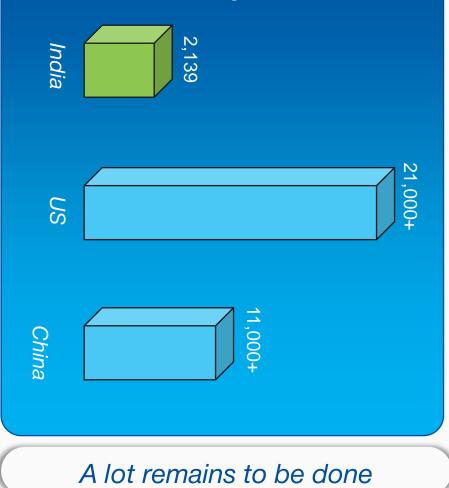
Immersivetood

first experiences

### Utilize Propriety Location.AI for site identification



Store count of largest QSR brand



Access to 1000+ prioritized sites

# Make stores smarter with Store.Al



2

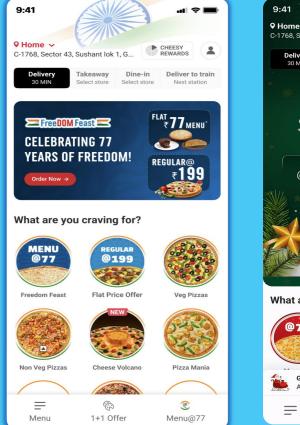
#### Advanced Surveillance



3 Restaurant Co-pilot		
REQUESTS OLO Inventory Rain Mode	Manage App Traffic	
2:13 uti 50 €0)		
	Rain-mode	
X Close New Request DPI65772	Optimize Discounts	
Select Restrictions  Post-Order Discounts		
<ul><li>Rain Polygon</li><li>Pre-Order Discounts</li></ul>	One-click KPI tracking	
Select Duration – 0.5 hr. +		
Select Reason	Rider attendance & tracking	
Discard Submit	BOLD	

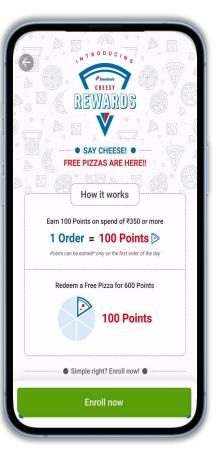
# Give Immersive & delightful Customer shopping

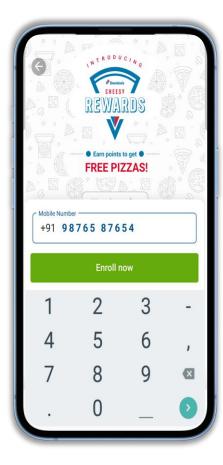
#### Hyper personalized Apps





### Loyalty 2.0 program







# **Operate with Excellence**



## Bangalore Food Park

ONE-OF-ITS-KIND; Commenced operations on 9<sup>th</sup> November 2023

	Multi-category processing	Dough Chicken Seasoning	
	Multi-temperature warehouses	Frozen Chilled Ambient	
	Cold chain transport	275+ multi-compartment trucks RFID tagged reverse logistics	
	Marinated Chicken Piz	za Dough Seasoning	
fill			

### Lowest recipe cost & high fill rates to stores

# Investing in 4 more Commissaries



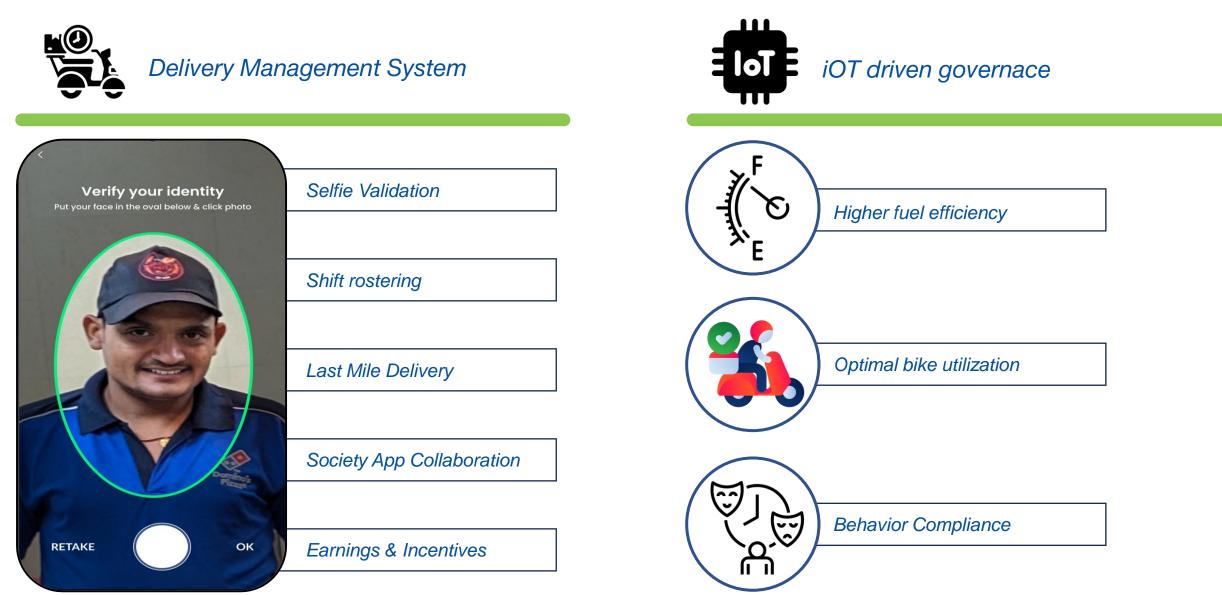
#### New Mumbai SCC - Project Site



## Freshest Pizza delivered Fastest



## Enabled via Propriety Last Mile Platforms

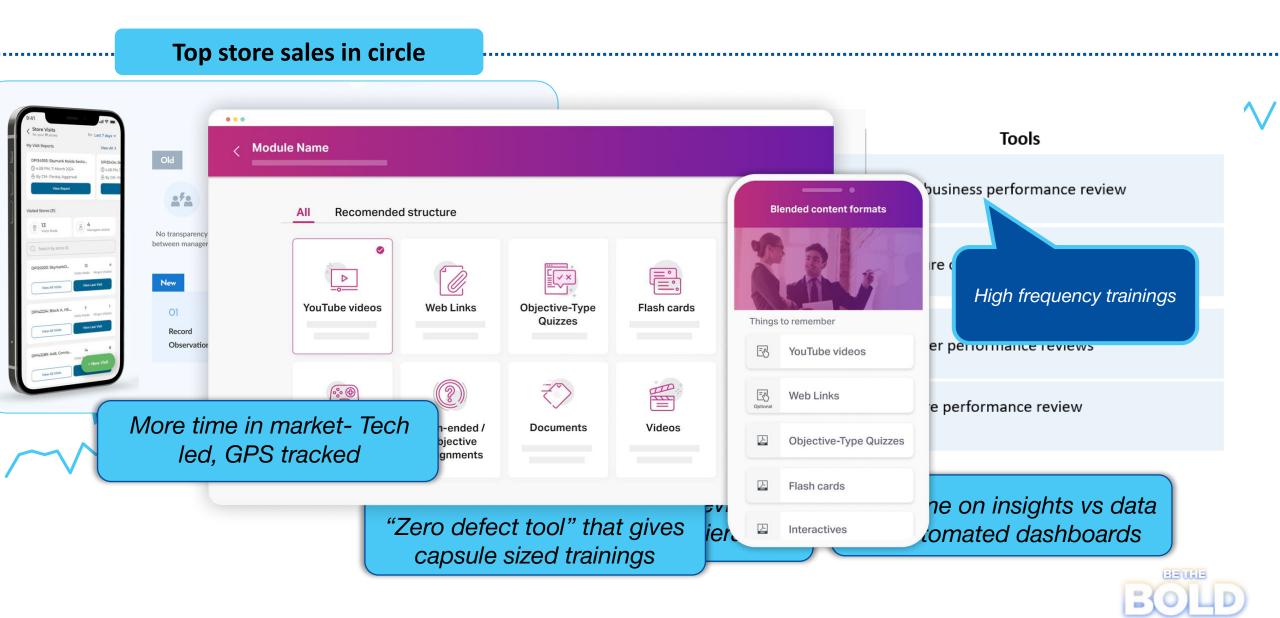


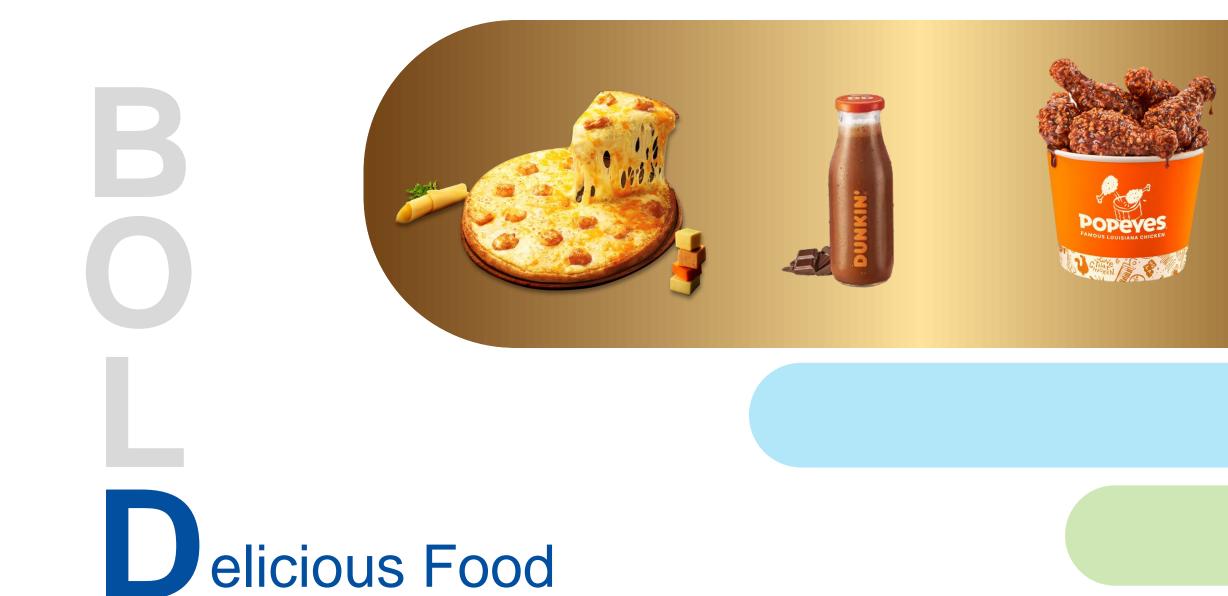


# ead with Purpose



## Our Team ensures that every store delivers







## More Platforms coming in future



# More Platforms coming in future





# More Platforms coming in future





# Our Strategy: "BE THE BOLD"

Breakthrough technology



• Identified 1000 priority sites with Location.AI

- Immersive, engaging, vertical-apps: 2x the loyalty
- Restaurant Co-pilot : breaking the EBITDA barrier

Operate with Excellence

- *Reach customers in <20 mins in seven metros*
- Regional but integrated supply chain with insourcing of critical ingredients (e.g., sauces, seasoning)

Lead with Purpose



Embed JFL values; be the top employer of choice
Hustle mindfully to have the highest throughput per store in the world

**Delicious Food** 



• Build food-platforms of Rs.10 billion in annual sales



# **ART OF FRANCHISING**

**ASLAN SARANGA** 





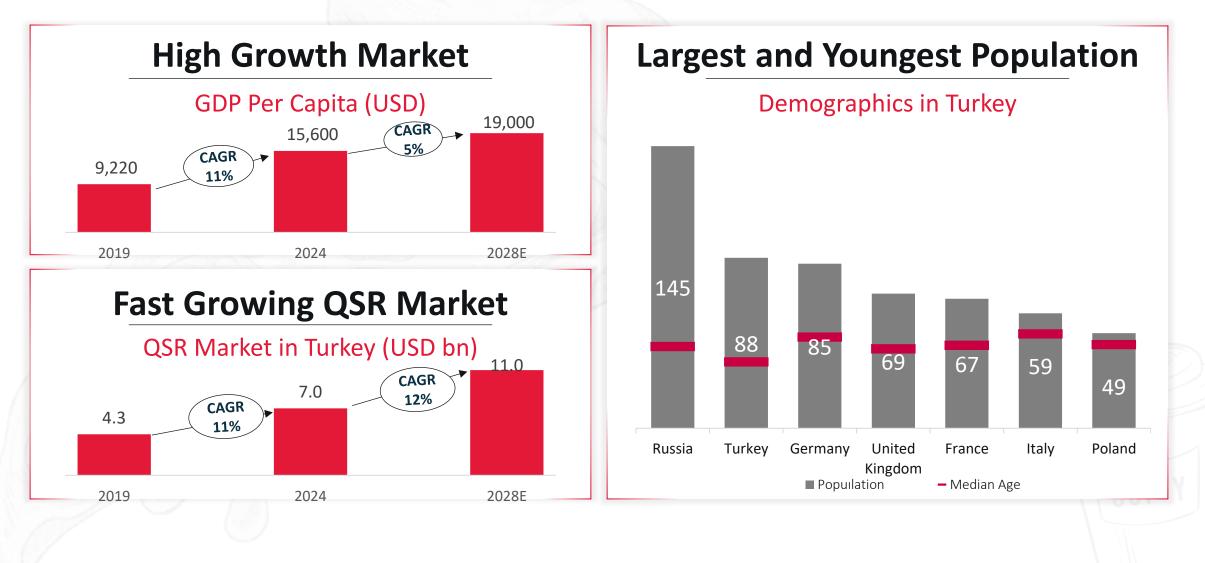
# **OUR JOURNEY BEGAN IN 1996**



COFFY



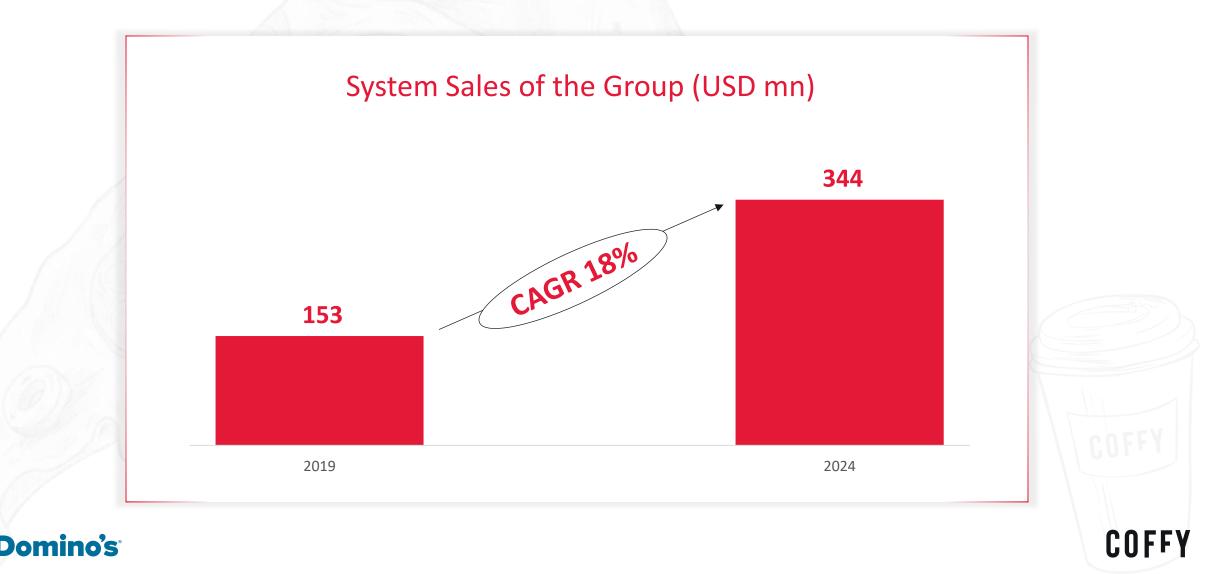
# THE FAST GROWING QSR MARKET



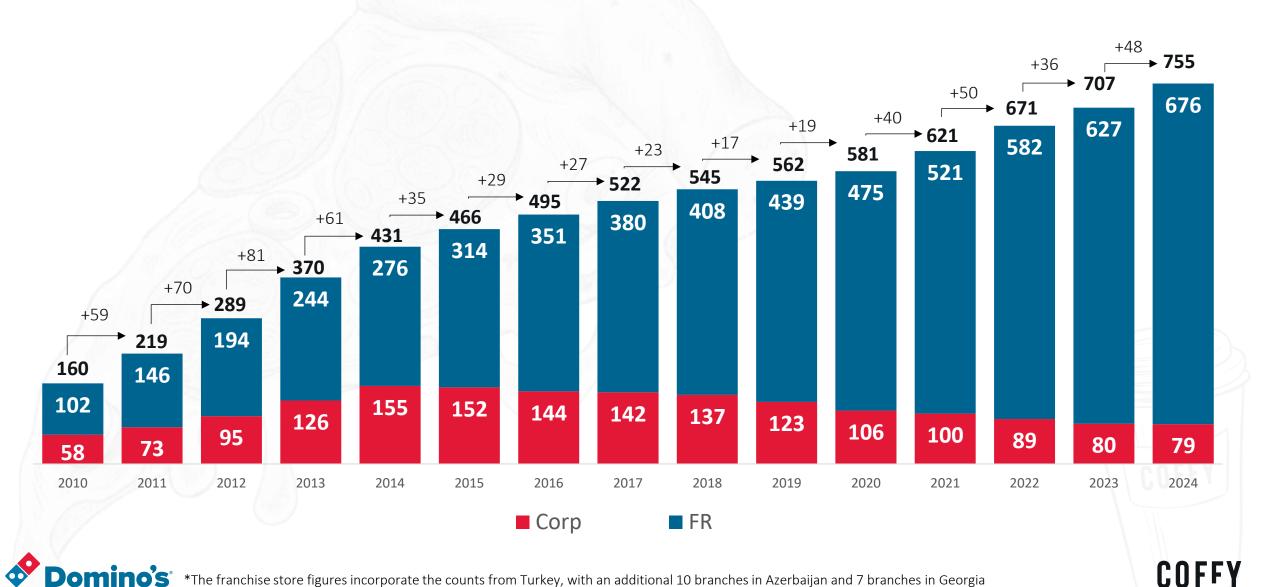
Source: Euromonitor, Statista, Central Intelligence Agency The World Factbook

#### COFFY

# **GROWING FASTER THAN THE MARKET**



# **FRANCHISE-LED SUSTAINABLE GROWTH**



omino's \*The franchise store figures incorporate the counts from Turkey, with an additional 10 branches in Azerbaijan and 7 branches in Georgia

# KEY ENABLERS OF INFLATION-BEATING STRONG LFL GROWTH...

GOOD VALUE AND DYNAMIC PRICING

#### PRODUCT INNOVATION

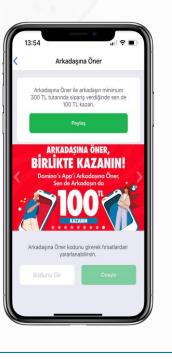
**DIGITAL INNOVATION** 

EXCELLENCE IN DELIVERY

EDT 20min.





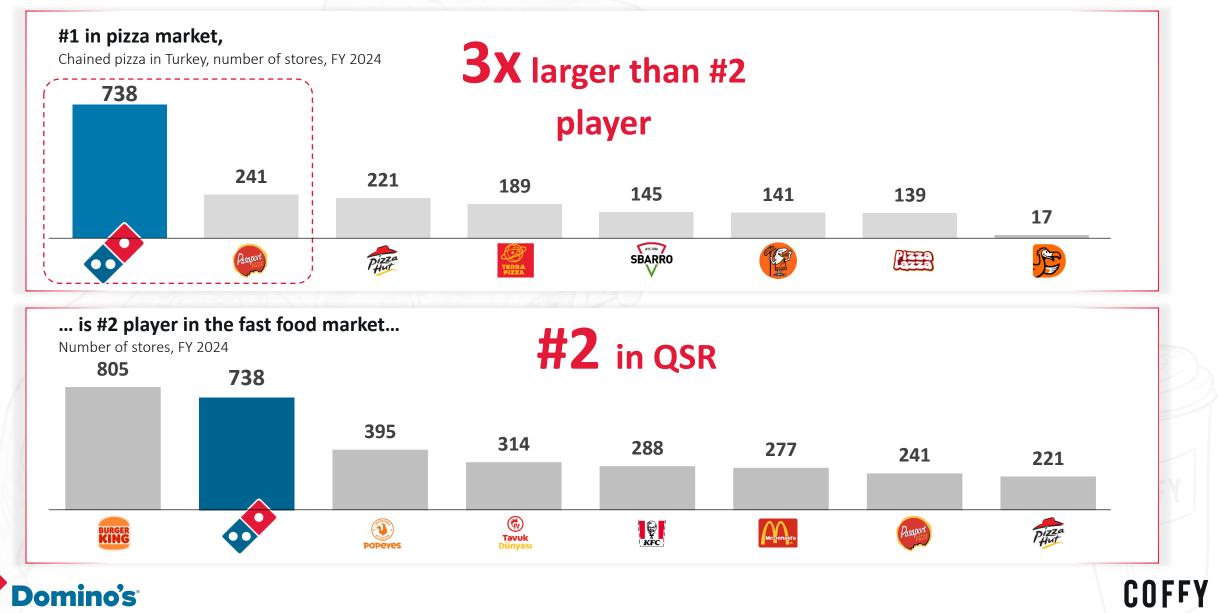


Rize her yer Domino's Bizde her yer Beraber





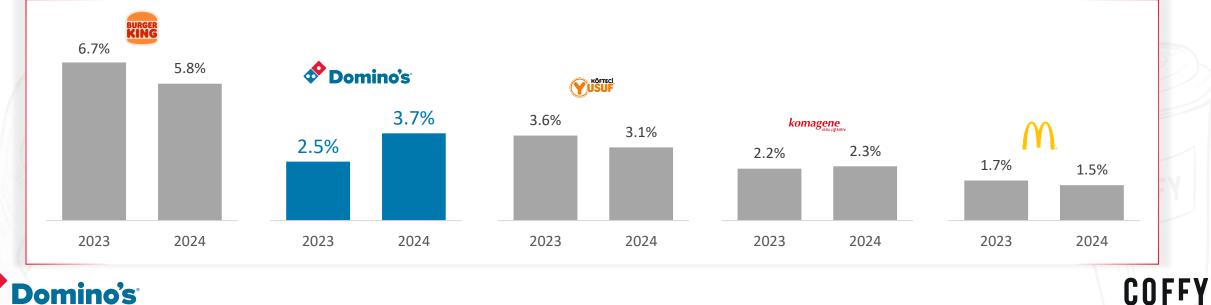
# NUMBER 1 IN PIZZA MARKET



# **NUMBER 1 IN PIZZA MARKET**



**DOMINO'S MARKET SHARE** 



nino's

## **CROSS-BORDER OPERATIONS**





#### **AZERBAIJAN**

- Market Entry: 2015
- 10 STORES
- Population: Azerbaijan: **10,2m**
- GDP per capita: 6.830 USD (IMF 2022)

#### **GEORGIA**



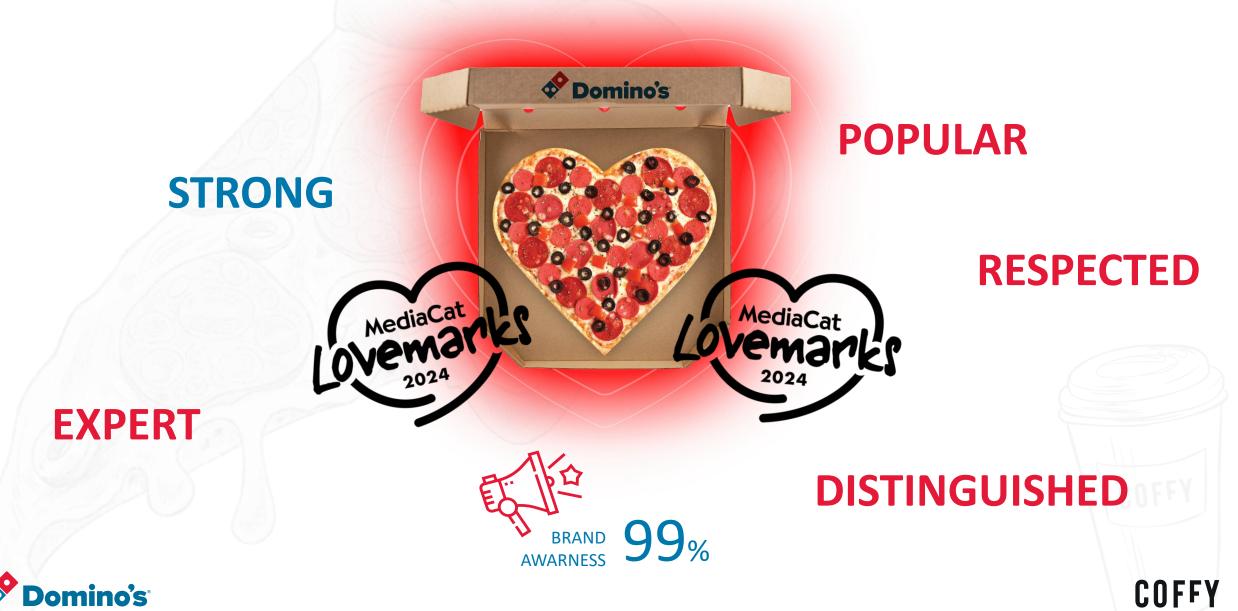
omino's



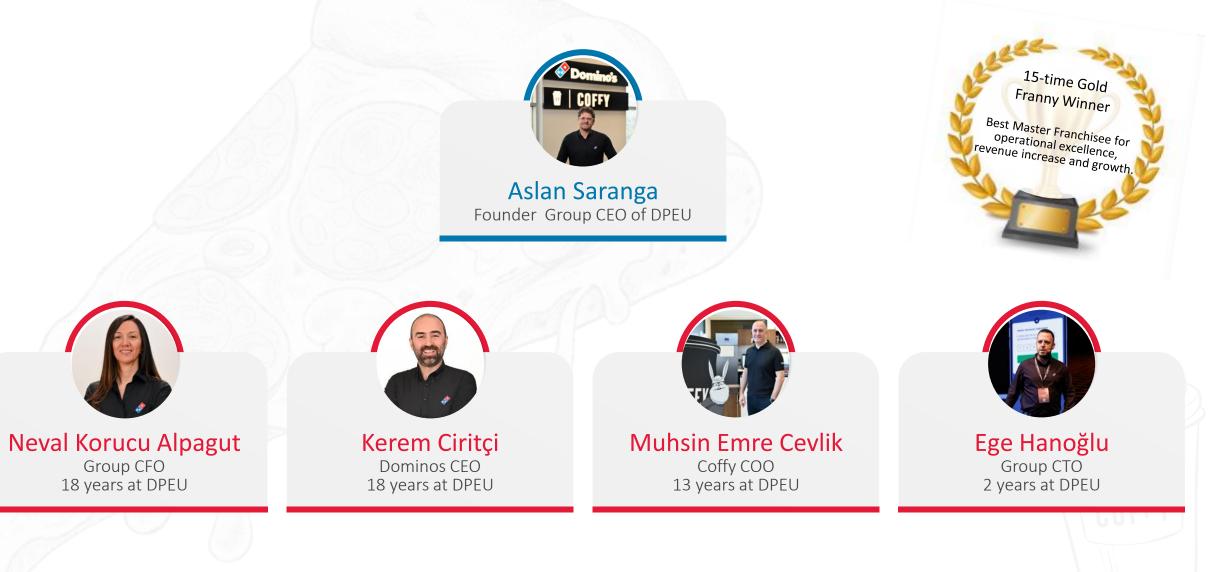
- Market Entry: 2015
- 7 STORES
- Population: Georgia: 3,71m
- GDP per capita: 6.670 USD (IMF 2022)



## **STRONG BRAND EQUITY**



### FOUNDER – LED, EXPERIENCED MANAGEMENT TEAM







## **COFFY 1<sup>ST</sup> STORE OPENING**



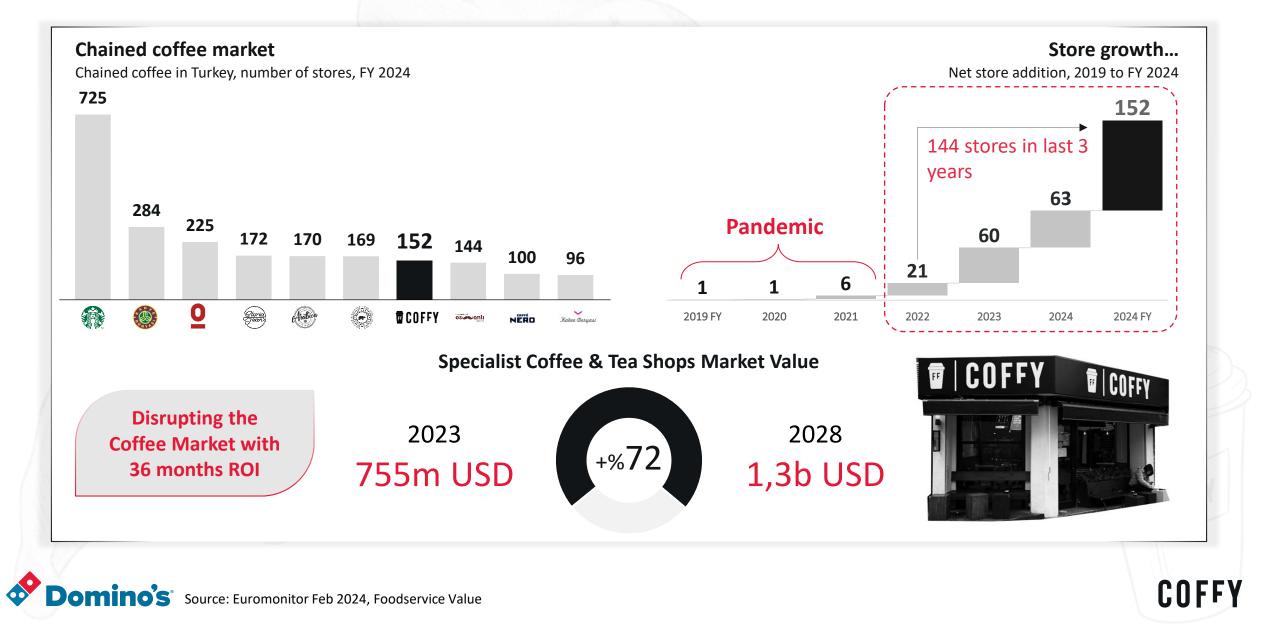




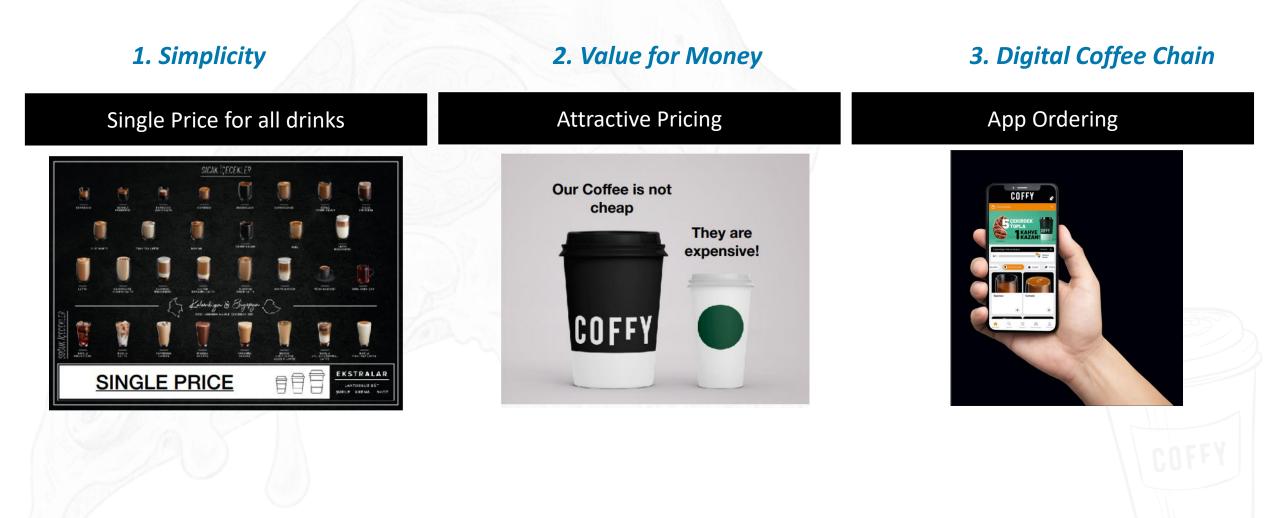
COFFY



### **COFFY'S RAPID RISE in the TURKISH COFFEE MARKET**



## **OUR VALUE PROMISE**



COFFY





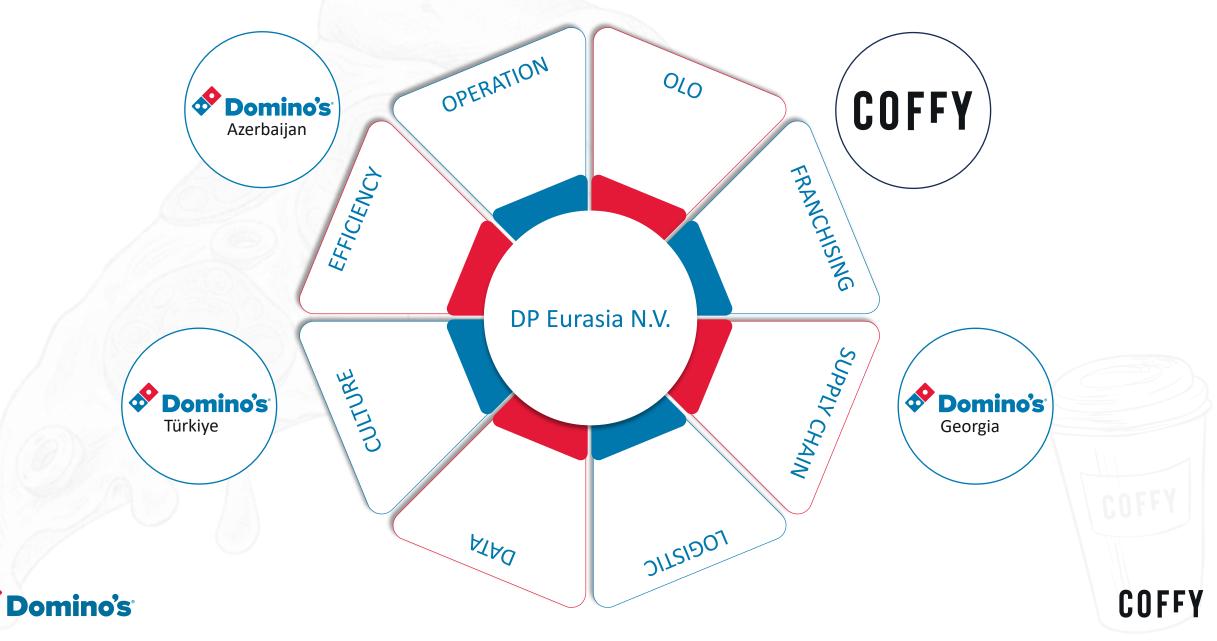
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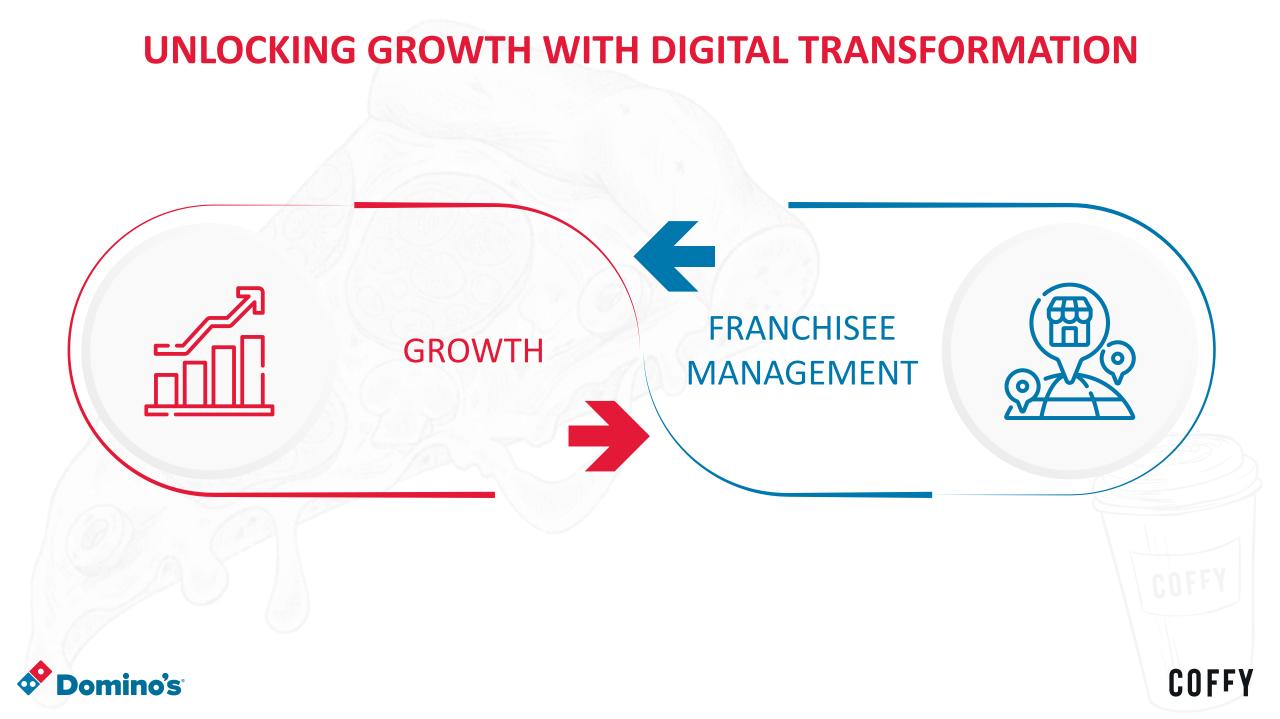
## **B** reakthrough Technology

2.14

\$2.453

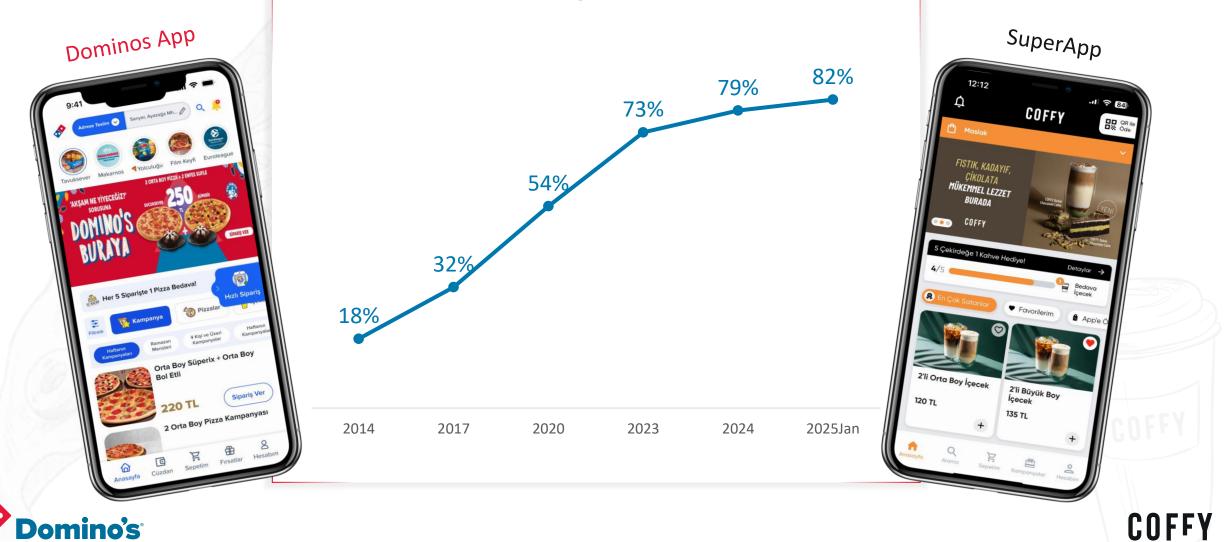
### FOODTECH VISION / ROAD TO NUMBER 1 IN QSR





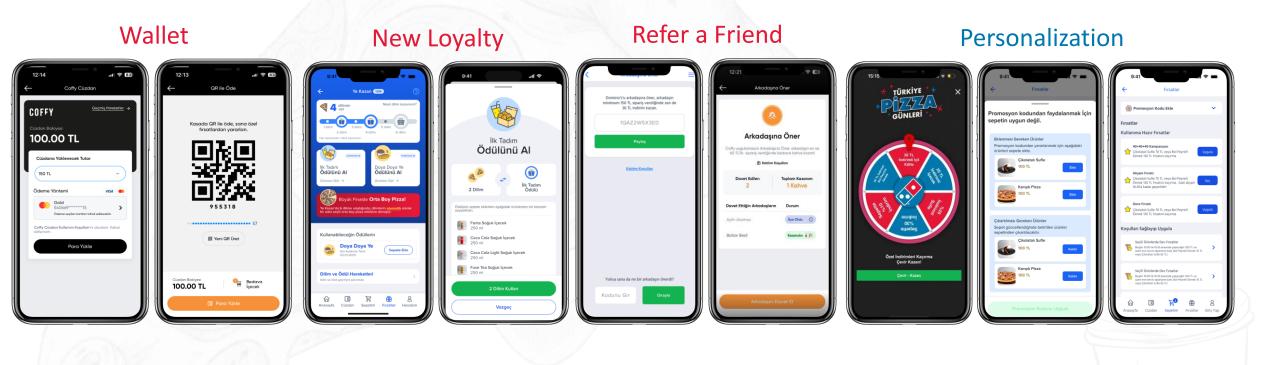
## **SCALE UP WITH DIGITAL**





## **SCALE UP WITH DIGITAL**

### SALES



#### **SEAMLESS & DELIGHTFUL**

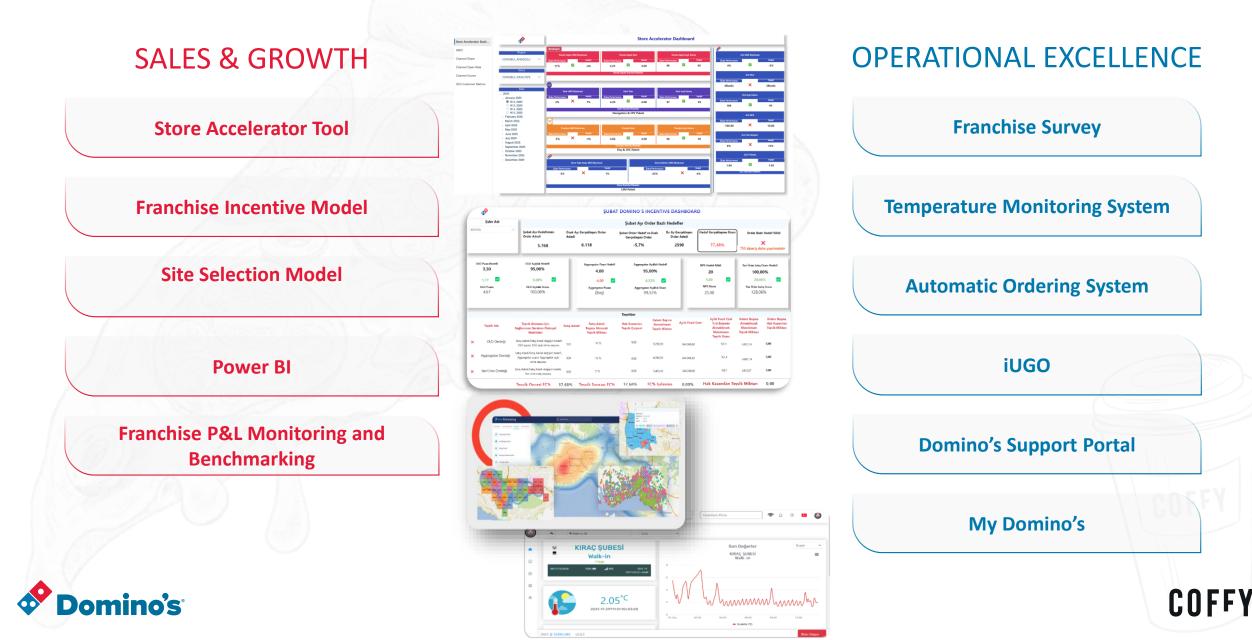
#### **CUSTOMER PURCHASE JOURNEY**

FREQUENCY

COFFY



## **TOOLKIT for FRANCHISEE MANAGEMENT**





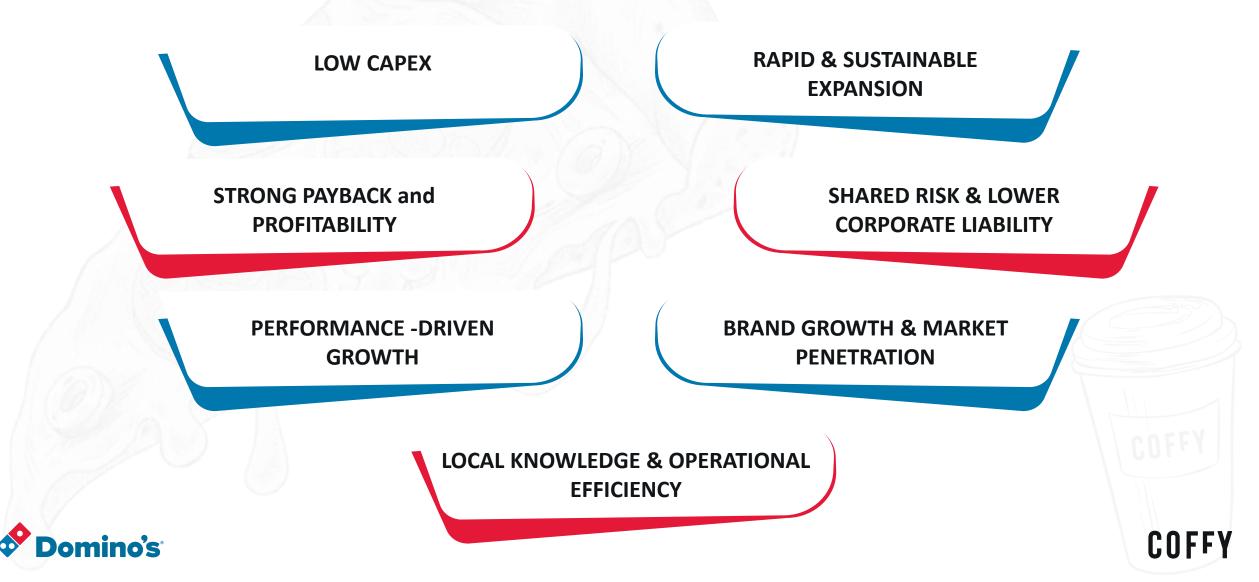
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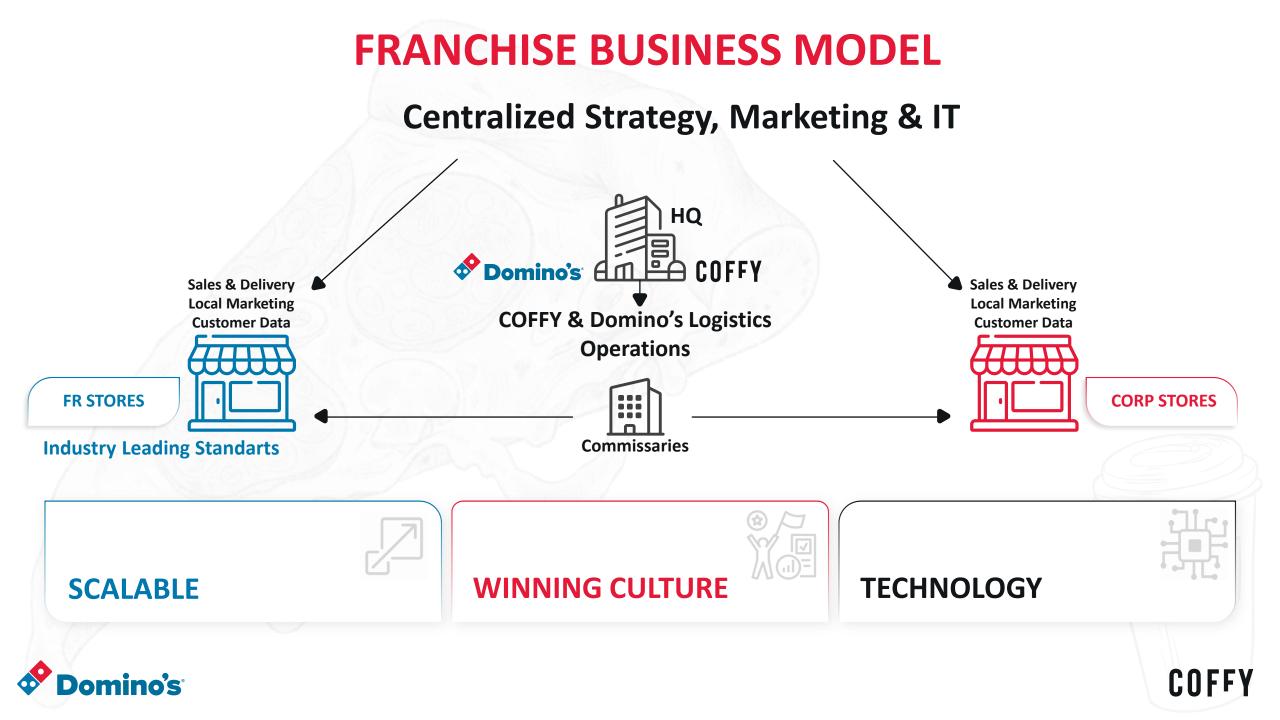
# B Operational Excellence

\$2,453

### **The POWER of FRANCHISEE-LED GROWTH**

### "a low-risk, high reward strategy"





### **SCALING THROUGH STRATEGIC FRANCHISE MODELS**

Expanding across 80 cities in Turkey with diverse franchise models, driving nationwide growth

#### **OPERATOR**

WOMEN



Murathan YILMAZ 1 Store



#### HOMEGROWN 96 Homegrown FR

193 Stores

#### İlhan UZUN

FROM BEING a DRIVER to BEING the BIGGEST FRANCHISEE in the SYSTEM

**19 Stores** 

#### JOINT VENTURE



#### David MADEN & Region Mng. Erkin AYDIN

9 Stores

#### **INVESTOR OPERATOR**



Erhan YORGUN 18 Stores



#### 2nd GENERATION



Adnan DEMİR & Efe DEMİR 9 Stores



#### 75 Women Franchisees



11 stores



## **DOMINO'S KAIZEN+ STORE CONCEPT**







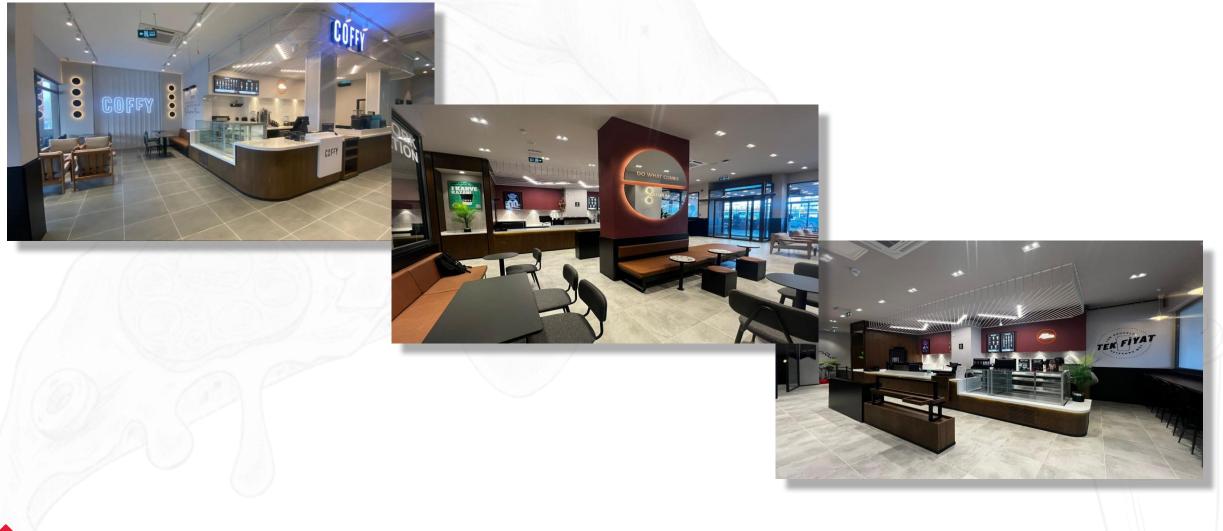








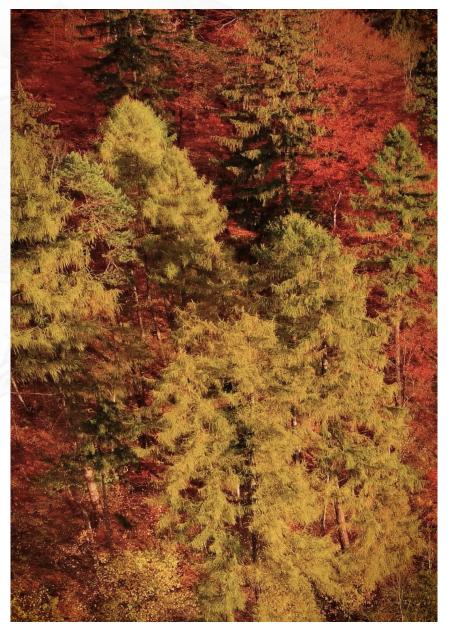
## **COFFY STORE CONCEPT**







## **COFFY STORE CONCEPT**









# O Lead With Purpose

223

\$2,453

D

B



### **PURPOSE: GIVING BACK TO THE SOCIETY**



DP Eurasia places "value" creation at the heart of all its operations and upholds its responsibility to give back to society what it receives.





### YOUR NEIGHBORHOOD PIZZERIA IS ALWAYS WITH YOU

#### **During crises (earthquake)**



DP Eurasia Group's value proposition is built on fostering shared experiences, standing in solidarity, and creating lasting moments of happiness.

Domino's invests not only in today's society but also in the society of the future.

COFFY

As a child transforms, so does the world!



## Great Place To Work®

## Certified

DEC 2024-DEC 2025 TÜRKİYE

Congratulations DP EURASIA



B

0

# **Delicious Food**

\$2,453







## **TASTE DELICIOUS FOOD FROM TURKEY**





## **PRODUCT INNOVATION STRATEGY**

### **Maximize Domino's Potential**

### **Hero Products**



**Bol Malzemos** 



Extra Cheese Bread



**Dopdolu Extra** Number of toppings: 16



Extravaganzza

Number of toppings: 9

**Local Flavors** 

**Lots of Topping Series** 

**Karışık** Number of toppings: 5

### **Differentiate from Competition**





Dom Dom

Volkano

Pan Pizza



Souffle



Ocakbaşı



Alaturko



COFFY

## **PRODUCT INNOVATION STRATEGY**

### Introduce "Good Value" and Market Share Generator Products in QSR



### WIDE VARIETY WITH SIMPLE PRICING



**COFFY Menu Strategy** 

COFFY





## Our Strategy: "BE THE BOLD"



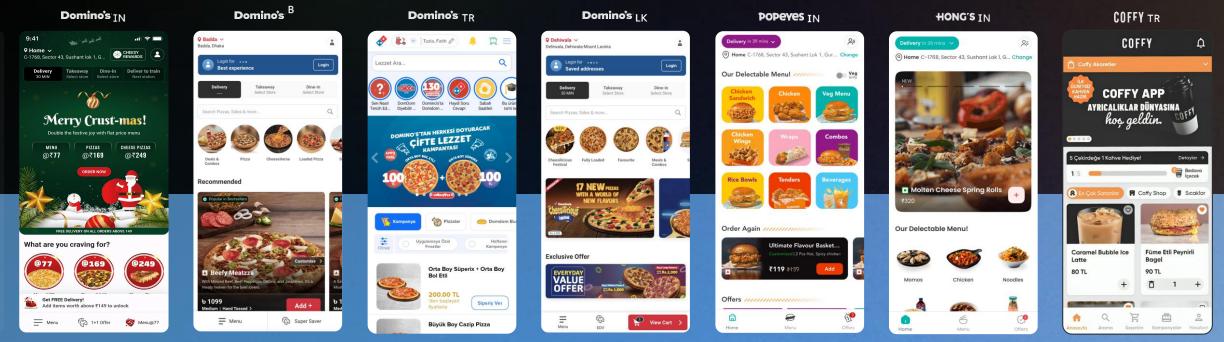
#### **1000 + Dominos Store**



# Immersive Food Ordering -By Vaneet Singla

### Immersive Food Ordering @ JFL

#### JFL is a house of brands, and has a dedicated app for each business



#### And we have integrated with a bunch of aggregators



Brand Apps

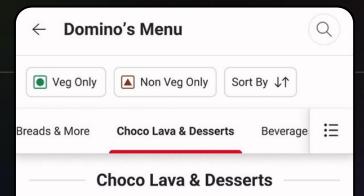
### #1: Food First Approach

Heavy focus on Images and Videos

Intent is to evoke Hunger Pangs

Every session drives positive emotion

Strategic Moat





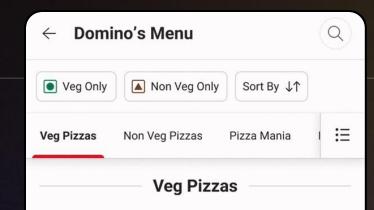
#### Choco Lava Cake

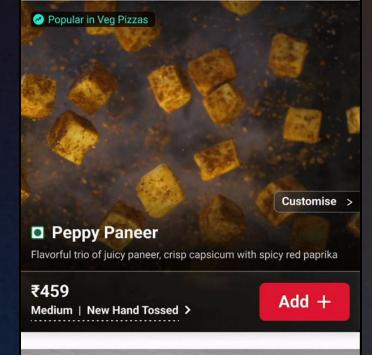
Chocolate lovers delight! Indulgent, gooey molten lava inside chocolate cake

Add +

₹109



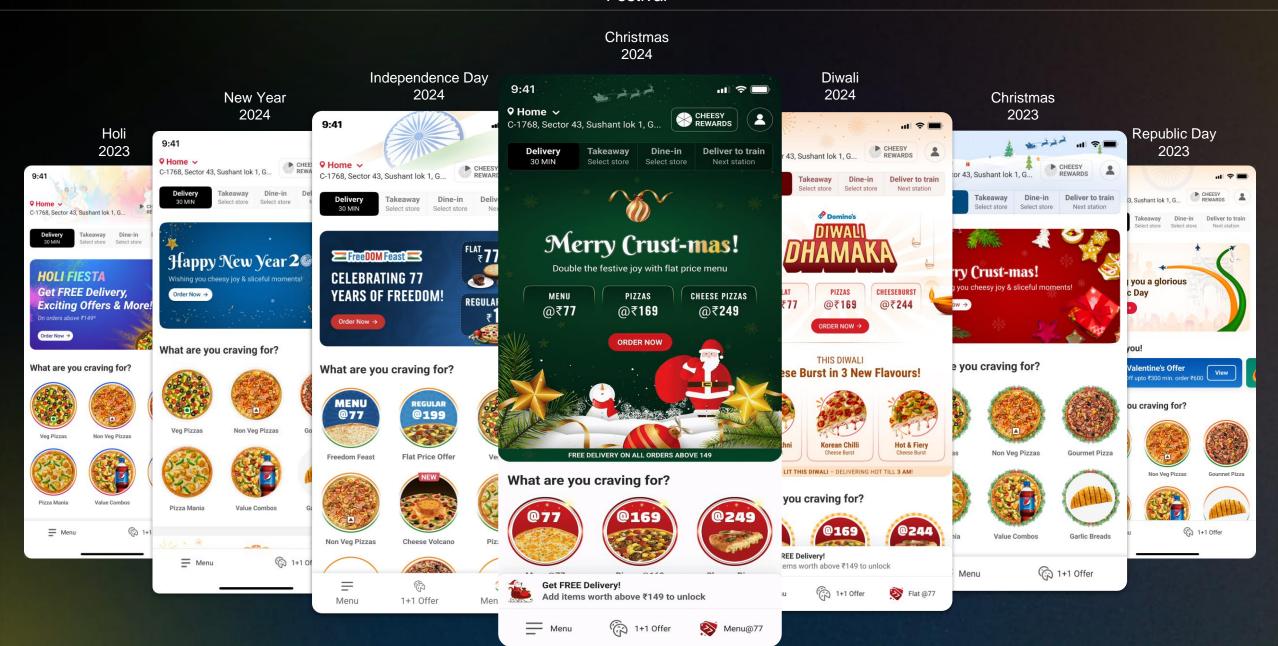






#### #2: Our App is Topical & Dynamic

App looks different on each Festival Builds long term emotional associations



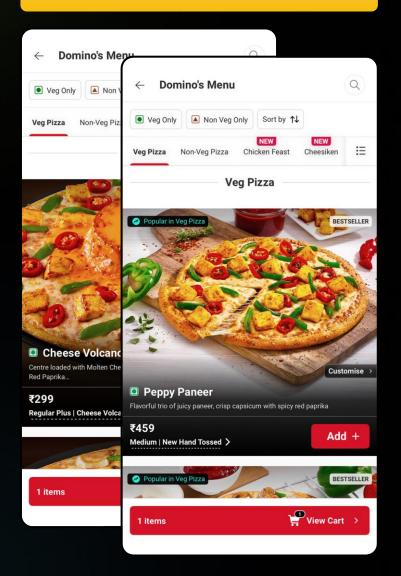
#### #3: Heavy Use of Personalization driven by self-learning Data Science Models

Different Home Page at City - Store Level

Menu Page Sequencing is personalized basis Machine Learning Models

Real time discount affinity models to optimize spends

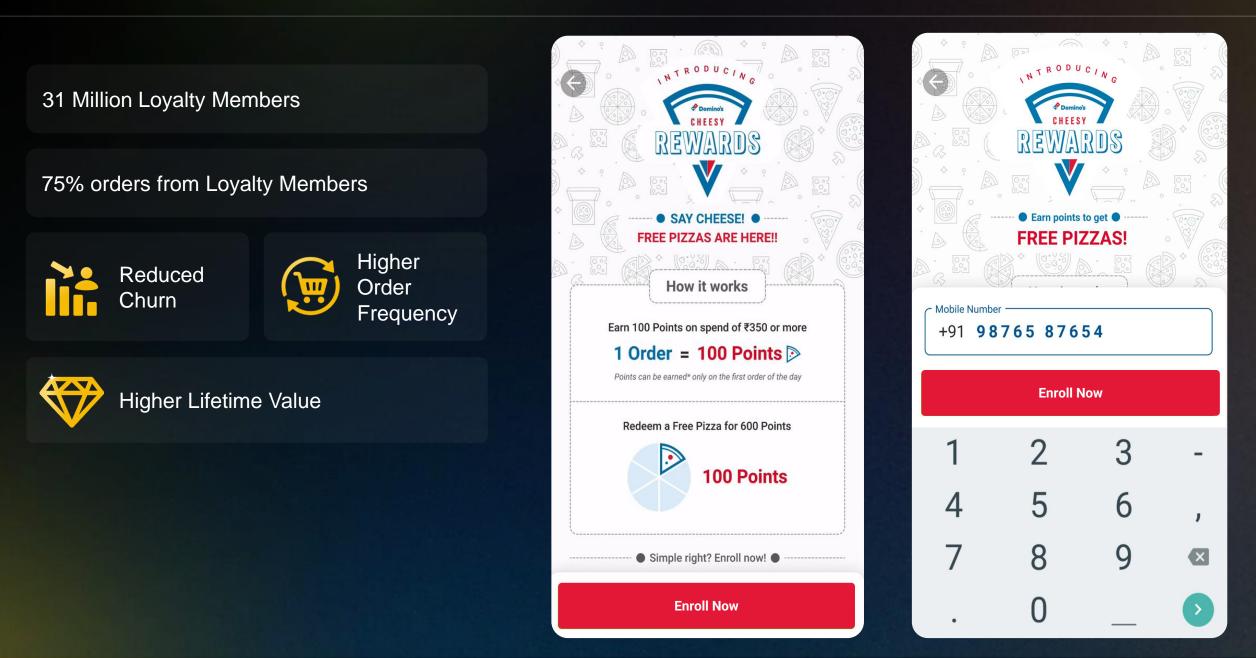
#### Menu Sequence varies for each user



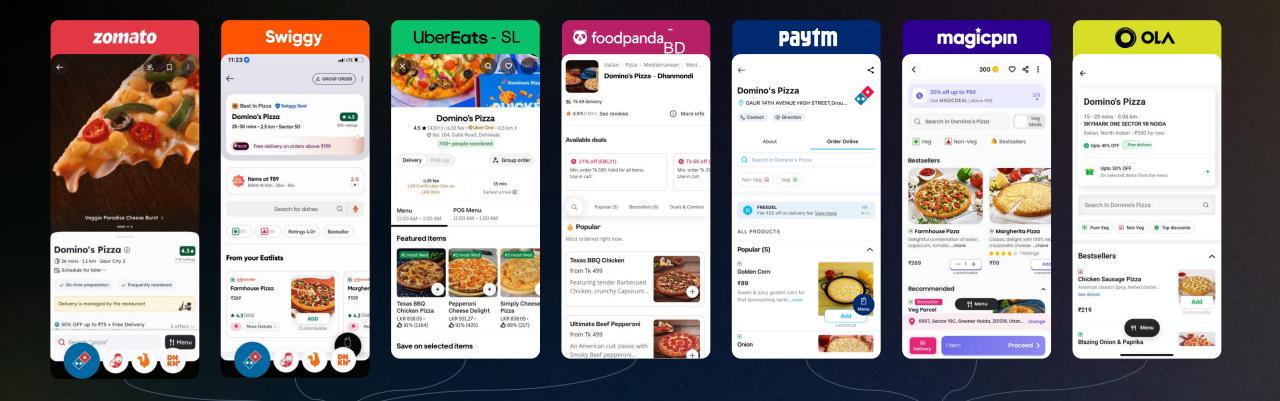
#### ← Coupons Coupons Your cart value ₹1030 + Charges Enter coupon cod Enter coupon code APPLY **Best Offer Best Offer** CHEESY60 Use code CHEES Save SURPRISEGIFT 30% off on order ₹200 maximum discou Get a Surprise Gift for new on this order! More Details ✓ users only Apply More Details ~ 🔀 Coupon expi Coupon expires in 08:45:59 hrs **Other Offers Other Offers** PIZZA300 PIZZA300 Get 25% off on y Save ₹300 Off on orde Get 25% off on your order ₹300 ₹1200. upto ₹300 Off on orders of on this order! above ₹1200. More details ~ Add ₹170 more to get this offer Add Item Add **₹170 more** t TRYNEW Save TRYNEW ₹80 Use code TRYNEW & get 40% on this order! off on order above ₹159 Use code TRYNE maximum discount ₹80 off on order abo Apply More Details ✓

Offers vary basis discount affinity

### #4: India's largest Loyalty Program



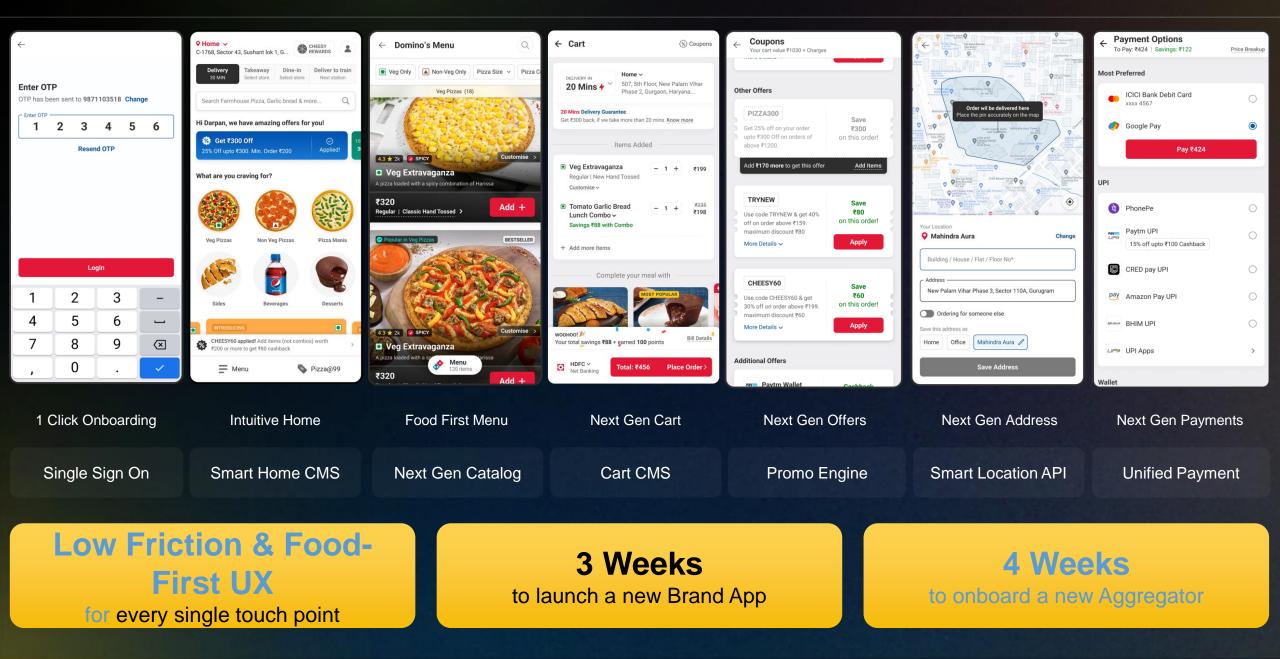
### #5: We are where our customers are



Deep integrations with all Ecosystem Players

#### First Food Brand to integrate directly with ONDC

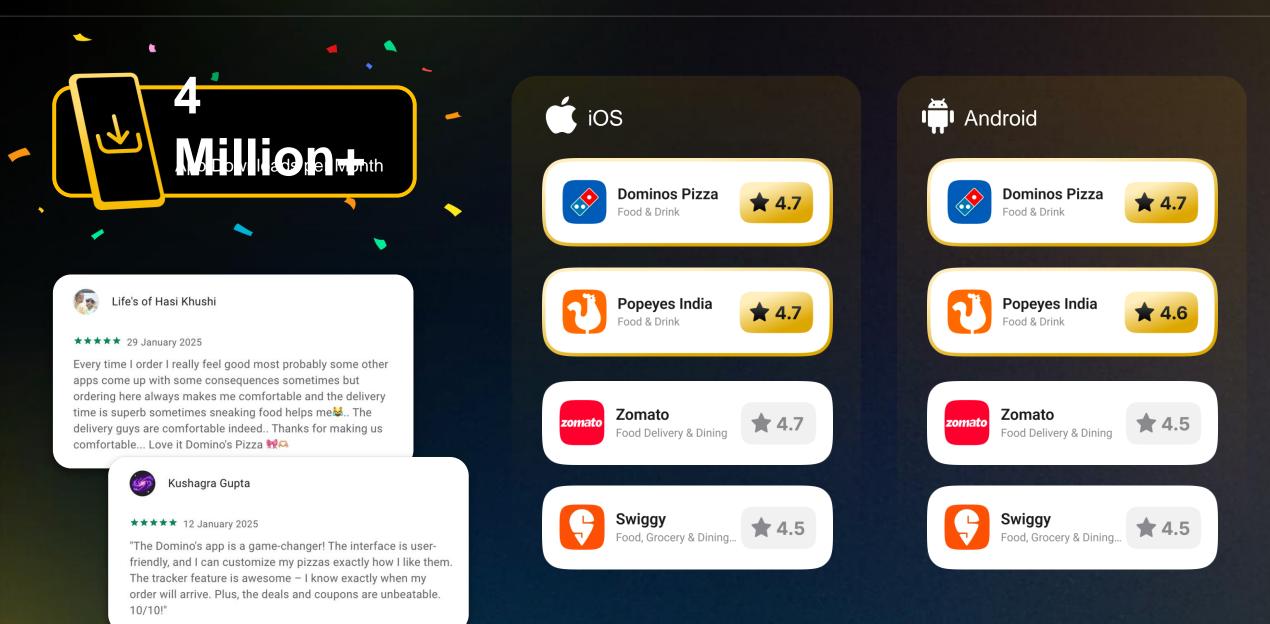
### #6: 36 Months to build the Next Gen Customer Platform



### **#7: Significant Business Benefits Accruing Already**

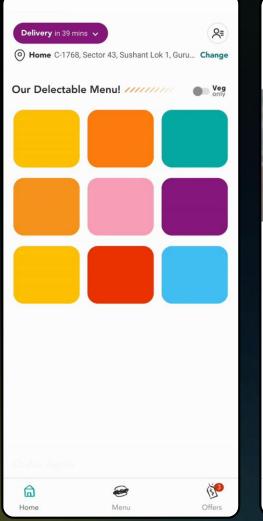


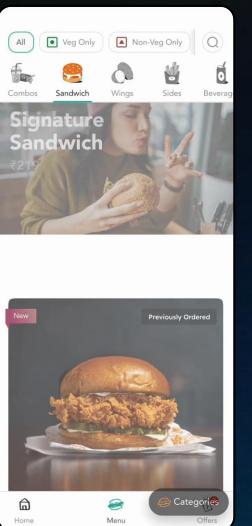
### #8: Our apps get a lot of Customer Love

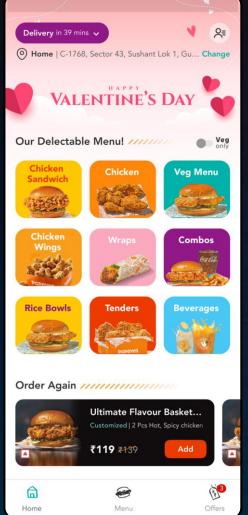


### #9: Coming Soon: Next Gen Popeyes & AI Chatbot

#### Popeyes Next Gen App 2.0







#### AI Chat Bot Domino's Assistant < Our bot answers instantly Where is my order? 8:50 PM 🖋 Your order is running late due to heavy $\bigcirc$ demand at the store 8:51 PM We will try our best to deliver your order before 9:30PM 8:51 PM $\bigcirc$ If we fail, you can claim a refund of ₹300 in your Domino's Wallet. 8:51 PM $\bigcirc$ Do you need any further assistance? 8:52 PM No, I want to exit 8:52 PM 🖋 This conversation has been closed Was it helpful? Dislike 📩 Like

### #10: Team that made it Possible

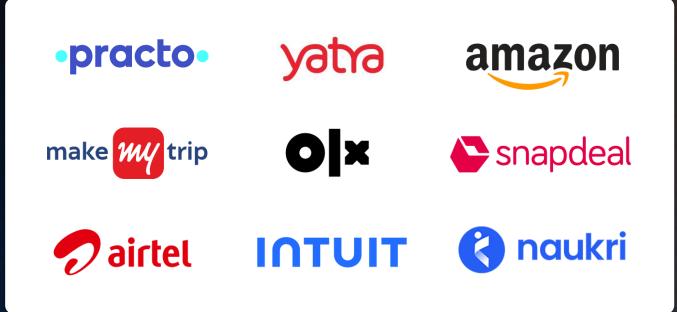
Dedicated Product, Design, Data Science & Engineering Teams

Companies that we exchange talent with

### 250+ People

Only QSR in india to have a dedicated Product, Design, Engineering, Analytics & Data Science team

Tech Native talent, best in class processes that enable tech DNA





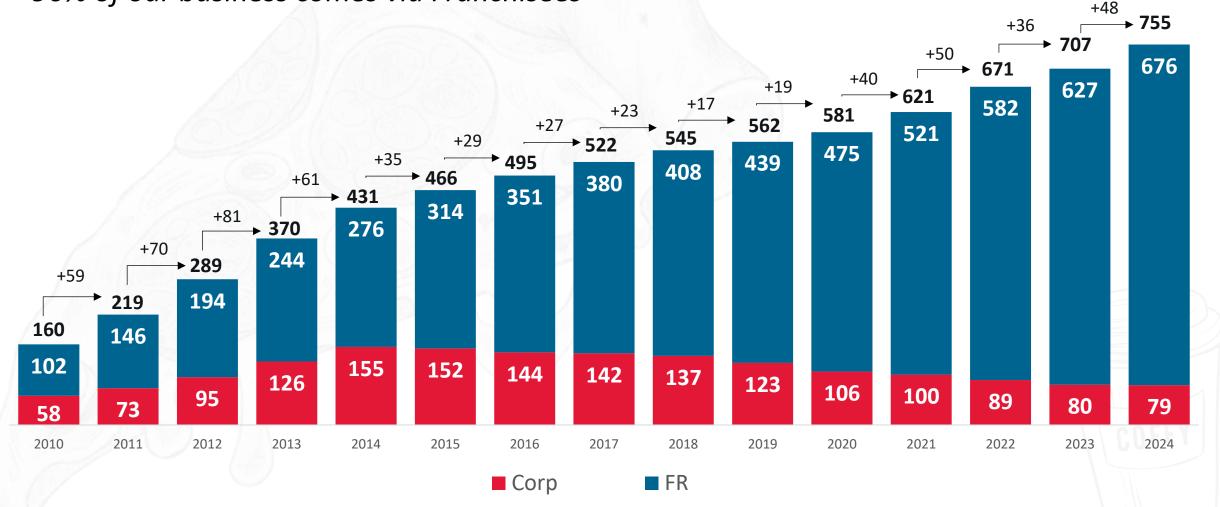
### HUNGRY FOR MORE DOMINOS TURKEY

**ASLAN SARANGA** 





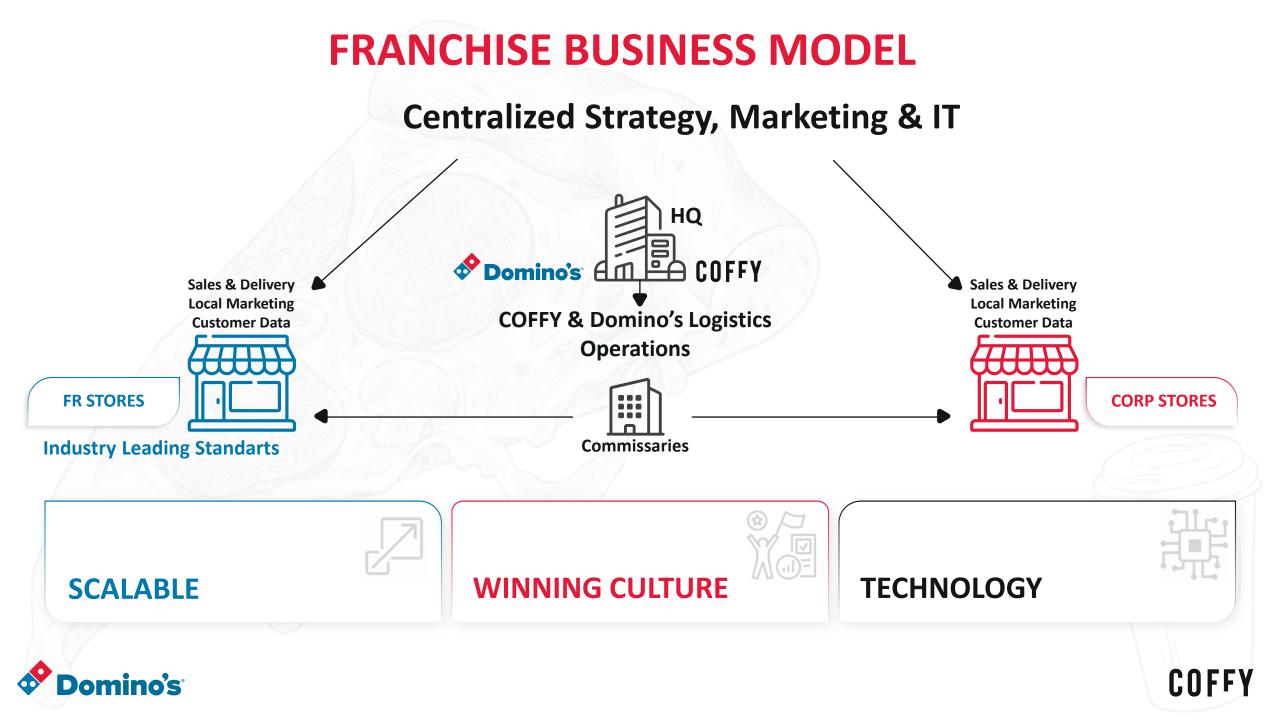
### **RECAP: FRANCHISE-LED SUSTAINABLE GROWTH**

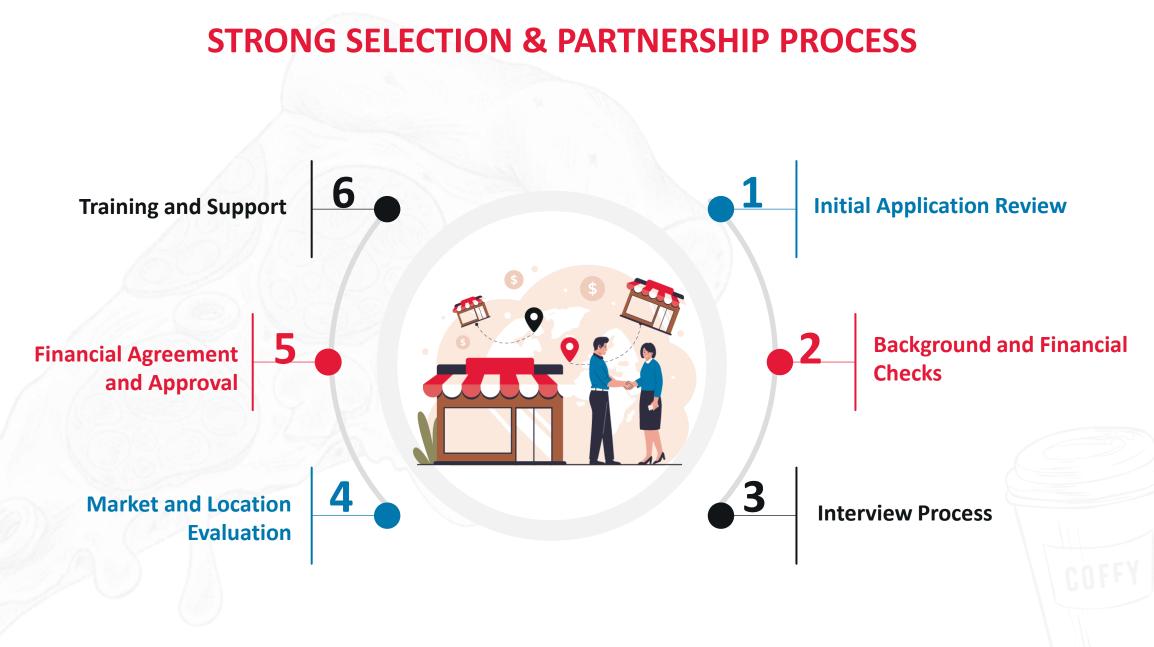


COFFY

90% of our business comes via Franchisees

The franchise store figures incorporate the counts from Turkey, with an additional 10 branches in Azerbaijan and 7 branches in Georgia

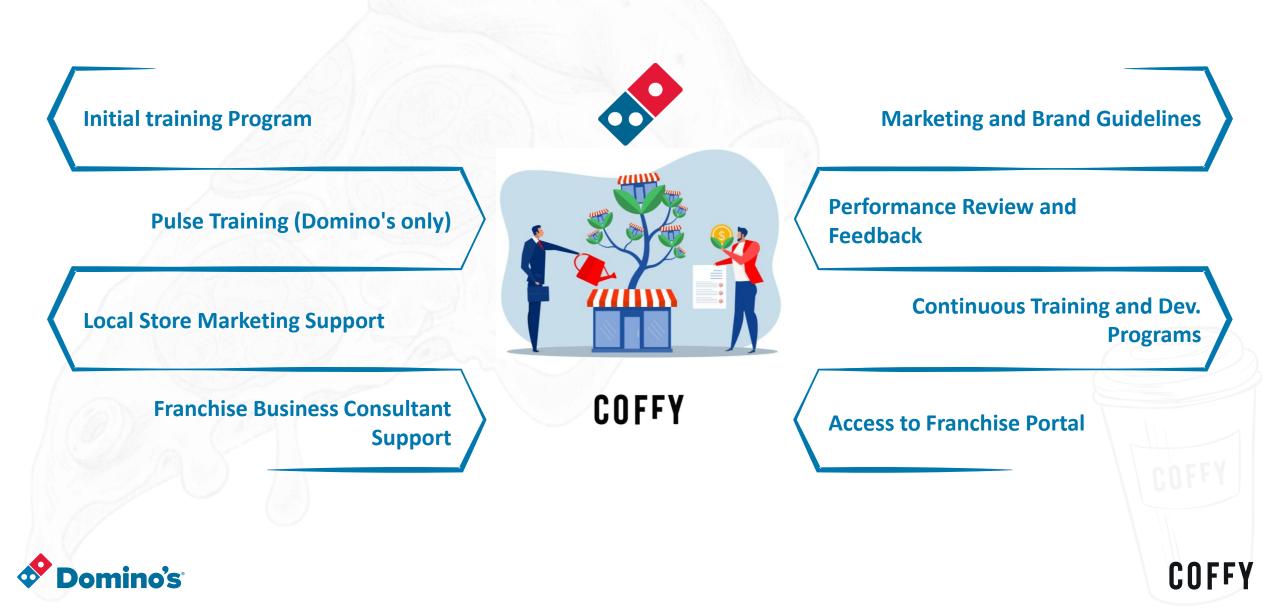








### **TOOLS FOR ONBOARDING PARTNERS**



### SCALING THROUGH STRATEGIC FRANCHISE MODELS

Expanding across 80 cities in Turkey with diverse franchise models, driving nationwide growth

#### **OPERATOR**

WOMEN

SIPARIS & TESLIM

mino's

**75 Women Franchisees** 

11 stores

Serpil ÖZDEN



Murathan YILMAZ 1 Store



#### HOMEGROWN 96 Homegrown FR

193 Stores

#### İlhan UZUN

FROM BEING a DRIVER to BEING the BIGGEST FRANCHISEE in the SYSTEM

**19 Stores** 

#### JOINT VENTURE



### David MADEN & Region Mng. Erkin AYDIN

9 Stores

#### **INVESTOR OPERATOR**



Erhan YORGUN 18 Stores



#### 2nd GENERATION



Adnan DEMİR & Efe DEMİR 9 Stores







**By Sameer Batra** 



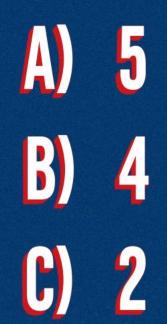
## WHAT'S OUR TARGETED BRAND **POWER GROWTH AMONG GEN-Z?** A) +300 BPS **B) +400 BPS C) +500 BPS**



## WHAT'S OUR TARGETED BRAND **POWER GROWTH AMONG GEN-Z?** A) +300 BPS **B) +400 BPS C) +500 BPS**



## HOW MANY NEW FOOD PLATFORMS WILL WE BUILD IN THE COMING YEAR?





## HOW MANY NEW FOOD PLATFORMS WILL WE BUILD IN THE COMING YEAR?





## WHAT WILL BE OUR STORE COUNT IN INDIA **BY FY'28?** A) 2800 **B) 3000 C) 3100**



## WHAT WILL BE OUR STORE COUNT IN INDIA **BY FY'28?** A) 2800 **B) 3000** (1) 3100



## HOW MANY NEW TOWNS WILL WE BE PRESENT IN BY FY'28? A) 700 **B)** 675 **C)** 650



## HOW MANY NEW TOWNS WILL WE BE PRESENT IN BY FY'28? A) 700 675

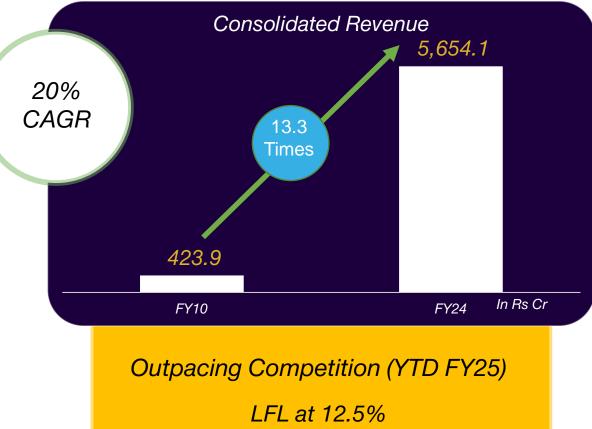


Investor Meet 2025

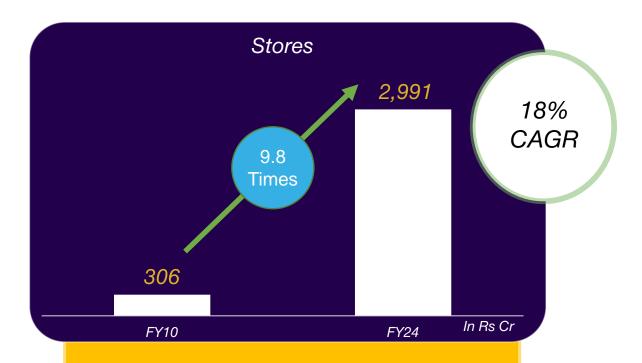
← Domino's Menu		Domino's Menu	C
Veg Only Non Veg Only Sort B	By ↓↑	eg Only	✓ Sort By ↓↑
Breads & More Choco Lava & Desserts	Beverage 🗄 Veg P	izzas Non Veg Pizzas	Pizza Mania I
Choco Lava & Dessert	ts	Veg Pizz	as
A CONTRACTOR	Pop	ular in Veg Pizzas	- And
		4 44	
a some			O B
Port and the			A STATE
Choco Lava Cake		A CAR	Customis
Chocolate lovers delight! Indulgent, gooey molto chocolate cake		eppy Paneer Il trio of juicy paneer, crisp caps	icum with spicy red paprik
Chocolate lovers delight! Indulgent, gooey molto	Flavorfi Add →	Il trio of juicy paneer, crisp caps	icum with spicy red paprik
Chocolate lovers delight! Indulgent, gooey molto chocolate cake	Flavorfi Add →	Il trio of juicy paneer, crisp caps	
Chocolate lovers delight! Indulgent, gooey molto chocolate cake	Add + Flavorf	Il trio of juicy paneer, crisp caps	
Chocolate lovers delight! Indulgent, gooey molto chocolate cake	Add + Flavorf	ul trio of juicy paneer, crisp caps	

STRATEGY : ACTION : IMPACT By Ms Suman Hegde





Standalone Revenue Growth at 13%

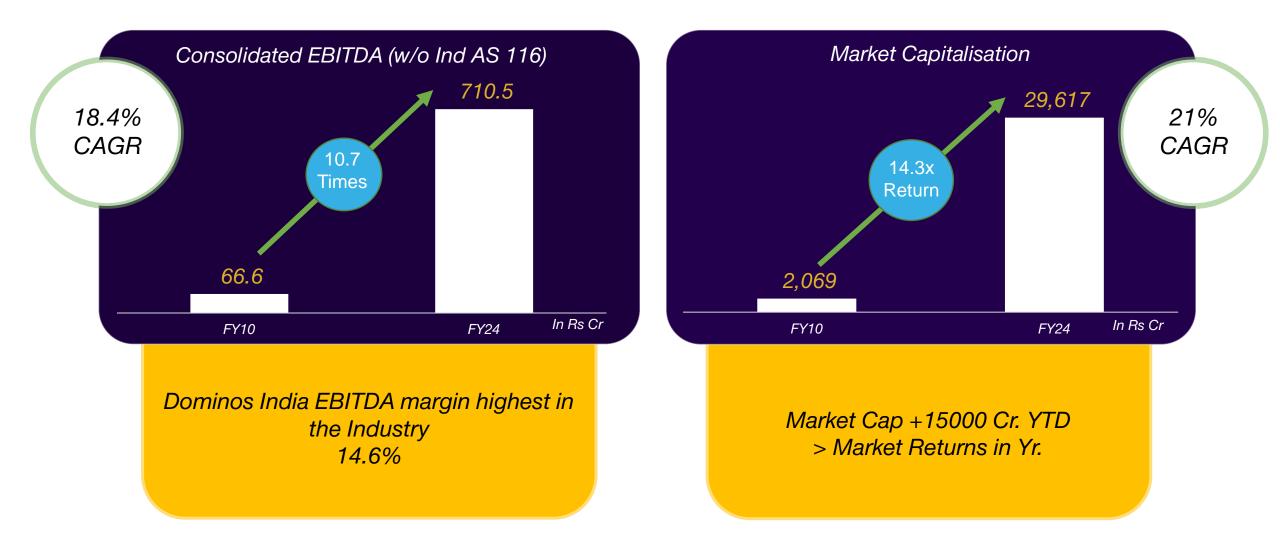


#### Setting the Pace

1st Market ex. US to cross 2000 stores +45 new cities in FY 25 & counting...















Drive Absolute Profit Growth

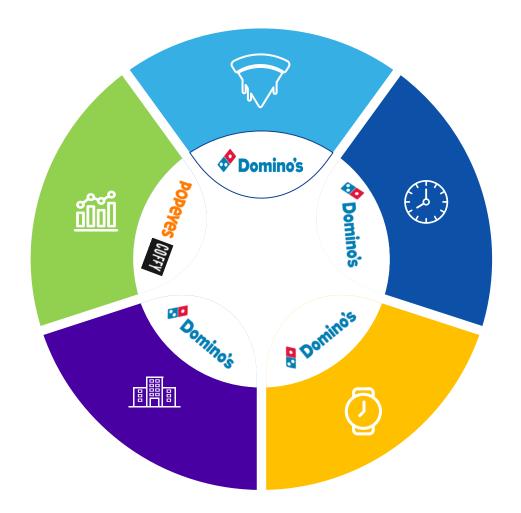


PROFIT MAXIMISATION Future – Fit Tech Investments



SMART CAPITAL ALLOCATION

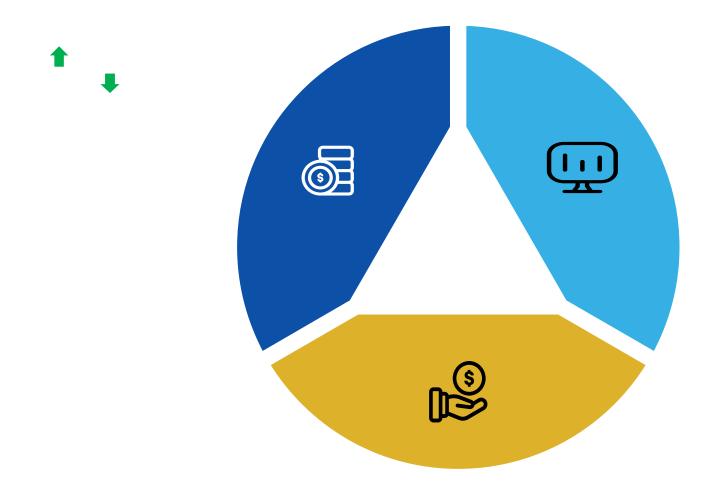














### Market Beating Revenue Growth

Double Digit Revenue CAGR

3000+ Dominos Stores



Drive Absolute Profit Growth

Double Digit Profit CAGR

+200 bps Margin Improvement

PROFIT MAXIMISATION Future – Fit Tech Investments

Free Cash Flow Maximisation

SMART CAPITAL ALLOCATION

### Thank You