



# VISAKA INDUSTRIES LIMITED<sup>®</sup>

CIN: L52520TG1981PLC003072

**CORP OFF :** "VISAKA TOWER", 1-8-303/69/3, S.P. ROAD, SECUNDERABAD - 500 003.  
**TEL :** +91-40-2781 3833, 2781 3835, www.visaka.co E-mail : vil@visaka.in

**Ref: VILSTEX/Regulation30/FY2023/63**

**Date 10 November 2023**

To,

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| <b>National Stock Exchange of India Limited,</b><br>Exchange Plaza, 5 <sup>th</sup> Floor,<br>Plot No. C/1G Block, Bandra Kurla Complex,<br>Bandra (East), Mumbai – 400 051 | <b>BSE Limited,</b><br>The Senior General Manager,<br>Listing Compliances, Floor 25, P. J. Towers,<br>Dalal Street, Mumbai – 400 001 |
| <b>Scrip Code – VISAKAIND</b>   | <b>Scrip Code – 509055</b>   |

Dear Sir/Madam,

**Sub: Intimation under Regulation 30 of SEBI (LODR) Regulations 2015.**

**Ref: Intimation to investors Online Dispute Resolution (ODR).**

Pursuant to Regulation 30 of SEBI (LODR), Regulations, 2015 and in accordance with SEBI Circular No. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/131 dated 31st July 2023 read with SEBI Circular No. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/ 2023/135 dated 04th August 2023, we hereby enclose a copy of communication sent to the shareholders on enhancing investor awareness on Online Dispute Resolution Mechanism.

The aforesaid communication, SEBI circulars and link to the SMART ODR Portal has been displayed on our website under quick links <https://visaka.co>

This is for your information and dissemination.

Thanking you,  
Yours faithfully,

**For VISAKA INDUSTRIES LIMITED**

**Ramakanth Kunapuli**  
**AVP & Company Secretary**

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| <b>Regd. Office &amp; Factory</b>      | : A.C. Division I, Survey No. 315, Yelumala Village, R.C. Puram Mandal, Sanga Reddy District, T.S, Pin 502 300.                           |
| <b>Factory : A.C. Division II</b>      | : Survey No. 170/1, Manikantham Village, Paramathi-Velur Taluq, Namakkal District, Tamil Nadu, Pin 637 207.                               |
| <b>Factory : A.C. Division III</b>     | : GAT.No.70/3A & 70/3A/3 & 70/1B &70/1C, Sahajpur Industrial Area, Nandur (V), Daund (Tq), Pune, Maharashtra, Pin 412 020.                |
| <b>Factory : A.C. Division IV</b>      | : Plot No.11, 12,18 To 21 & 30, Changsole Mouza, Bankibundh G.P. No. 4, Salboni Midnapur West, W.B, Pin 721 147.                          |
| <b>Factory : A.C. Division V</b>       | : Survey No. 90/2A 90/2B 27/1, G.Nagenhalli Village, Kempnadodderi Post, Kestur Road, Kora Hobli, Tumkur Dist, Karnataka, Pin 572 138.    |
| <b>Factory : A.C. Division VI</b>      | : Village & Post, Kannawan, PS Bachrawan, Tehsil Maharajgunj, Dist Raebareli, U.P, Pin 229 301.   |
| <b>Factory : A.C. Division VII</b>     | : Survey No. 385, 386, Jujjuru (V), Near Kanchikacharla, Veerulapadu (M), Krishna Dist, A.P, Pin 521 181.                                 |
| <b>Factory : A.C. Division VIII</b>    | : Plot No. 1994 (P) 2006, Khata No. 450, Chaka No. 727, Paramanpur (V), P.S. Sason, Tehsil Maneswar, Sambalpur Dist, Odisha, Pin 768 200. |
| <b>Factory : Textile Division</b>      | : Survey No. 179 & 180, Chiruva Village, Mouda Taluk, Nagpur District, Maharashtra, Pin 441 104.  |
| <b>Factory : V-Boards Division I</b>   | : Gajalapuram Village, Kukkadam Post, Vemulapaly Mandal, Adjacent to Kukkadam Railway Station, Nalgonda Dist, T.S, Pin 508 207.           |
| <b>Factory : V-Boards Division II</b>  | : GAT No : 248 & 261 to 269, Delwadi Village, Daund Taluq, Pune Dist, Maharashtra, Pin 412 214.   |
| <b>Factory : V-Boards Division III</b> | : Mustil Nos. 106, 107 & 115, Jhaswa Village, P.S. & Tehsil Salawas, Jhajjar, Haryana, Pin 124 146.                                       |



**VISAKA INDUSTRIES LIMITED**

CIN:L52520TG1981PLC003072

Registered Office: Survey No. 315,  
Yelumala Village, R.C. Puram Mandal  
Sangareddy District, Telangana - 502 300.

Phone: 040-27813833; 27813835

Website: [www.visaka.co](http://www.visaka.co) Email ID: [Investor.relations@visaka.in](mailto:Investor.relations@visaka.in)

Dated: 8<sup>th</sup> November 2023

Ref: Folio / DP Id & Client Id No:

Name of the Member:

**Sub: Visaka Industries Limited - Introduction of Online Dispute Resolution Portal by SEBI.**

Dear Member

The Securities and Exchange Board of India ("SEBI") has issued a circular on July 31, 2023 (ref. no. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/131) and introduced a common Online Dispute Resolution (ODR) mechanism to facilitate online resolution of all kinds of disputes arising in the Indian securities market. The said circular was further amended by SEBI on August 4, 2023 (vide corrigendum - ref. no. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/135).

In order to enhance investor awareness on this dispute resolution mechanism, a brief overview of the process is provided below for your information.

A copy of the circulars is attached to this mail for your information.

- **Level 1 - Lodge complaint/grievance, if any:**

All grievances/disputes/complaints, if any, against the Company or its Registrar and Transfer Agents ("RTA") viz., KFin Technologies Limited can be lodged by sending an email to the Company [investor.relations@visaka.in](mailto:investor.relations@visaka.in) or to its RTA at [inward.ris@kfintech.com](mailto:inward.ris@kfintech.com) or by sending physical correspondence at the Corporate office of the Company or at the below address.

**KFin Technologies Limited,**

Unit: **Visaka Industries Limited**

Selenium Tower B, Plot No. 31 & 32, Gachibowli, Financial District, Hyderabad: 500 032

- **Level 2 - SEBI SCORES:**

In case, the grievance is not resolved satisfactorily at Level 1, you may escalate the same through SEBI Complaints Redress System ("SCORES") portal in accordance with the process laid out at <https://scores.gov.in>.

- **Level 3 - Initiate grievance on ODR Platform:**

In case you are not satisfied with the outcome of resolution at Level 1 and Level 2, you may initiate dispute resolution through the ODR portal at <https://smartodr.in/login>.

Please note that the dispute resolution through the ODR portal can be initiated only if such complaint/grievance/dispute is not pending before any arbitral process, court, tribunal or consumer forum or if the same is non-arbitrable in terms of the Indian law.

***Important Note:***

- The link to the ODR Portal is available on the home page of our Company's website under quick links <https://visaka.co>
- There shall be no fee for registration of complaint/dispute on the ODR Portal. However, the process of conciliation/arbitration through ODR portal may attract a fee and the same shall be borne either by you or the Company, as the case may be, as stated in the said circular.

You may refer to the modalities and operational guidelines of the ODR Portal including the timelines for review/resolution of complaints filed through ODR Portal, manner of proceedings to be conducted by the ODR institutions, fees and charges for conciliation/arbitration process etc., as provided in the said circular.

In case you require any other information/clarification in this regard, kindly write to us at [investor.relations@visaka.in](mailto:investor.relations@visaka.in) or [inward.ris@kfintech.com](mailto:inward.ris@kfintech.com).

Thanking you,

Yours faithfully,

For **Visaka Industries Limited**

Sd/-

**Ramakanth Kunapuli**

**AVP and Company Secretary**

This is a system generated Email. Please do not reply to this Email.