



# GLOSTER LIMITED

21, Strand Road, Kolkata-700 001 (India)

Phone : +91 (33) 2230-9601 (4 Lines), Fax : +91(33)2231 4222/2210 6167, E-mail : info@glosterjute.com, Web : www.glosterjute.com  
CIN: L17100WB1923PLC004628

27<sup>th</sup> December 2023

To

<b>The Secretary</b> <b>BSE Limited</b> Phiroze Jeejeebhoy Towers Dalal Street Mumbai- 400001 <b>Scrip Code – 542351</b>	<b>The Secretary</b> <b>The Calcutta Stock Exchange Ltd.</b> 7, Lyons Range Kolkata 700 001  <b>Scrip Code 17435</b>
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Subject: Communication to Shareholders - Introduction of Online Dispute Resolution Portal by SEBI and extension of timeline for choice of nomination in Demat account

Dear Sir / Madam,

Securities and Exchange Board of India (“SEBI”) has introduced a common Online Dispute Resolution (“ODR”) portal to facilitate online resolution of all kinds of disputes arising in the Indian Securities Market.

Further, SEBI has extended the timelines (i) for nomination in eligible demat accounts and (ii) for submission of PAN, Nomination and KYC details by physical security holders; and voluntary nomination for trading accounts till December 31, 2023.

In this regard, pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith an e-mail communication which is sent to all the shareholders of the Company whose e-mail IDs are registered with the RTA.

This communication is also being made available on the website of the Company.

For Gloster Limited

  
**Ayan Datta**  
Company Secretary





# MAHESHWARI DATAMATICS PVT. LTD.

Regd. Office : 23, R. N. Mukherjee Road, 5th Floor, Kolkata - 700 001, Phone : 2248-2248, 2243-5029, 2231-6839  
Fax : (033) 2248-4787, E.mail : mdpldc@yahoo.com, Website : www.mdpl.in, CIN : U20221WB1982PTC034886

## Confirmation of Dispatch of Online Dispute Resolution Platform (Odr) Intimation Via Email

We confirm that we have dispatched intimation regarding Online Dispute Resolution Platform (ODR) of **GLOSTER LIMITED** via email on 27th December, 2023 to 8649 shareholders.

For MaheshwariDatamaticsPvt Ltd

Registrars

27.12.2023 .



**Gloster Limited - Introduction of Online Dispute Resolution Portal by SEBI and extension of timeline for choice of nomination in Demat account**

1 message

**GLOSTER LIMITED** <glosterodr2023@mdplcorporate.com>  
Reply-To: glosterodr2023@mdplcorporate.com  
To: "04021988M@GMAIL.COM" <cs@glosterjute.com>

Wed, Dec 27, 2023 at 3:34 PM

**GLOSTER LIMITED**

Registered Office: 21 Strand Road, Kolkata - 700001  
CIN: L17100WB1923PLC004628  
Phone: 033 2230 9601 (4 lines) Email: cs@glosterjute.com

Date: 27/12/2023

Name of Member: **ANKIT MODI**Folio No. / DP Id & Client Id: '**1208160074443189**'**Sub:-Introduction of Online Dispute Resolution Portal by SEBI and extension of timeline for choice of nomination in Demat account**

Dear Member,

A. Securities and Exchange Board of India ("SEBI") has introduced a common Online Dispute Resolution ("ODR") portal to facilitate online resolution of all kinds of disputes arising in the Indian Securities Market.

The ODR Portal can be accessed/ approached by the Member for dispute resolution within the applicable Law of Limitation for any unresolved issues pertaining to service related complaints between members and listed entity including its Registrar & Share Transfer Agents which are not pending before any arbitral process, court, tribunal or consumer forum or are non-arbitrable in terms of Indian law.

Members are advised to follow the below mentioned process for resolution of their disputes:

**1. Level 1 – Lodging complaint /grievance/ dispute with the Registrar & Share Transfer Agent (RTA)/ Company:**

Initially, all grievances/ disputes/ complaints are required to be directly lodged with the RTA/ Company at their contact details are mentioned below:

Company	Registrar & Share Transfer Agent
Ayan Datta Company Secretary and Compliance Officer Gloster Limited 21, Strand Road, Kolkata - 700001 Phone: 033 22309601 Email ID: cs@glosterjute.com	Ravi Kumar Bahl Compliance Officer Maheshwari Datamatics Pvt. Ltd. 23 R. N. Mukherjee Road, 5th Floor, Kolkata - 700001 Contact No : 033-22482248, 2243-5029 Email : mdpldc@yahoo.com

**2. Level 2 – SEBI Complaints Redress Systems ("SCORES") Platform:**

Grievances/ disputes/ complaints which are not resolved at Level 1, or if the shareholder is not satisfied with the resolution provided by the Company/ RTA, then a complaint may be raised on SCORES which can be accessed at <https://www.scores.gov.in>.

### 3. Level 3 – ODR Platform:

In case the shareholder is not satisfied with the resolution provided at level 1 or level 2, then the online dispute resolution process may be initiated through the ODR Portal within the applicable timeframe as prescribed under law. The link to the ODR Portal is <https://smartodr.in/login>

The Master Circular on Online Dispute Resolution issued by SEBI can be accessed on the website of SEBI at <https://www.sebi.gov.in/> or [www.mdpl.in](http://www.mdpl.in) or at company website <https://www.glosterjute.com/onlinedisputeresolution>.

There is no fee for registration of complaints/ disputes on the ODR Portal. However, the process of conciliation / arbitration through ODR portal may attract fee and the same shall be borne by the concerned investor/ listed entity/ its RTA (as the case may be).

B. Further, SEBI vide a different circular no. SEBI/HO/MIRSD/POD-1/P/CIR/2023/158 dated September 26, 2023, has extended the timelines (i) for nomination in eligible demat accounts and (ii) for submission of PAN, Nomination and KYC details by physical security holders; and voluntary nomination for trading accounts till December 31, 2023. The SEBI circular can be accessed on the website of SEBI at <https://www.sebi.gov.in/> or [www.mdpl.in](http://www.mdpl.in) or at company website <https://www.glosterjute.com/news-and-events>

This is for your information, please.

For Gloster Limited

Sd/-  
Ayan Datta  
Company Secretary and Compliance Officer