



February 14, 2023

BSE Limited
Corporate Relations Department
P.J. Towers, Dalal Street,
Mumbai - 400 001.

Scrip code: 532859

National Stock Exchange of India Limited
"Exchange Plaza",
Bandra Kurla Complex, Bandra (E),
Mumbai - 400 051.

Symbol : HGS

Dear Sirs,

Sub: HGS appoints Patrick Elliott as new CEO for HGS UK

We are enclosing a Press Release being issued by the Company on the captioned subject, which is self-explanatory.

Thanking you,

Yours faithfully,
For **Hinduja Global Solutions Limited**

Digitally signed
by Narendra
Singh
Date:
2023.02.14
11:24:11 +05'30'

Narendra Singh
Company Secretary

Encl : a/a.

HINDUJA GLOBAL SOLUTIONS LIMITED

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Corporate Identity Number:L92199MH1995PLC084610



HINDUJA GROUP

HGS appoints Patrick Elliott as new CEO for HGS UK

Bangalore, India, and London, UK, February 14, 2023: Hinduja Global Solutions (HGS) (listed on BSE & NSE), a leading provider of solutions in digital consumer experience (CX), business process management (BPM) and digital media services, today announced the appointment of Patrick Elliott as the Chief Executive Officer for its UK operations.

To be based out of London in the UK, Patrick will focus on expanding the business in the region. He will also be a key member of HGS' Global Advisory Board and participate in corporate strategy.

Patrick is an experienced leader with a track record of building and growing profitable businesses across IT services, telecom and business services. With more than 30 years' experience, he has demonstrated his capability in business transformation, driving growth and turning around businesses within both large corporates and smaller entrepreneurial environments. He has a background in product management, sales and marketing, strategy, commercial and general management. Patrick was last with Capita, and out of his 10 years-stint there, he spent the last three years helping redefine and lead strategy for Digital business. He has previously held senior management positions at The Instant Group, Serco, SAIC, Opta Ltd., BT Cellnet, Orange and Philips, all in the UK.

Commenting on the appointment, **Partha DeSarkar, Group CEO, HGS said**, "We're pleased to have Patrick join us as part of the HGS Executive team. His extensive experience in the outsourcing business, especially in digital, and understanding of the UK market will be an asset to HGS as we look to drive higher growth in the UK region."

Patrick Elliott, CEO, HGS UK said, "HGS is well-positioned in the UK as a leading CX provider and I'm very excited to start my new innings here. I look forward to working closely with the fantastic team at HGS and our clients to co-create and grow the partnerships in the region."

About Hinduja Global Solutions (HGS):

A global leader in optimizing the customer experience lifecycle, digital transformation, business process management, and digital media ecosystem, HGS is helping its clients become more competitive every day. HGS' core BPM business combines automation, analytics, and artificial intelligence with deep domain expertise focusing on digital customer experiences, back-office processing, contact centers, and HRO solutions. HGS' digital media business, **NXTDIGITAL**, is India's premier integrated Digital Delivery Platforms Company delivering services via satellite, digital cable and broadband to over 5 million customers across 1,500 cities and towns.

Part of the multi-billion-dollar conglomerate Hinduja Group, HGS takes a "globally local" approach. HGS has 21,685 employees across 34 delivery centers in seven countries, making a difference to some of the world's leading brands across verticals. For the year ended March 31, 2022, HGS had revenues of Rs. 57,959 million (US\$ 779 million).

Visit <https://hgs.cx/> to learn how HGS transforms customer experiences and builds businesses for the future.

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