



SUN TV NETWORK LIMITED

Murasoli Maran Towers, 73, MRC Nagar Main Road, MRC Nagar, Chennai - 600 028, TamilNadu, India.
Tel : +91-44-4467 6767, Fax : +91-44-4067 6161 Email: tvinfo@sunnetwork.in
Website: www.suntv.in CIN.: L22110TN1985PLC012491

31st August 2023

BSE Limited
Floor No. 25, P J Towers,
Dalal Street,
Mumbai - 400 001

National Stock Exchange of India Limited
Exchange Plaza Bandra - Reclamation
BandraKurla Complex, Bandra (E)
Mumbai - 400 051

Scrip Code: 532733, Scrip Id: SUNTV

Symbol: SUNTV, Series: EQ

Sir,

Sub.: Business Responsibility and Sustainability Report for FY 2022-23

Pursuant to Regulation 34(2)(f) of the Securities and Exchange Board of India (Listing Obligations and Disclosures Requirements) Regulations, 2015, we are submitting herewith the Business Responsibility and Sustainability Report for the Financial Year 2022-23, which forms part of the Annual Report for the Financial Year 2022-23.

This is for your information and records.

Thanking you,

For Sun TV Network Limited

R. Ravi
Company Secretary & Compliance Officer

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

Section A General Disclosures

I. Details Of The Entity

S. No.	Particulars	Response
1	Corporate Identity Number (CIN) of the Entity	L22110TN1985PLC012491
2	Name of the Entity	Sun TV Network Limited
3	Year of incorporation	1985
4	Registered office address	Murasoli Maran Towers, 73, MRC Nagar Main Road, MRC Nagar, Chennai, Tamil Nadu 600028 India.
5	Corporate address	Murasoli Maran Towers, 73, MRC Nagar Main Road, MRC Nagar, Chennai, Tamil Nadu 600028 India.
6	E-mail	tvinfo@sunnetwork.in
7	Telephone	044 - 44676767
8	Website	www.suntv.in
9	Financial year for which reporting is being done	2022-23
10	Name of the Stock Exchange(s) where shares are listed	<ul style="list-style-type: none"> • National Stock Exchange of India Limited • Bombay Stock Exchange Limited
11	Paid-up Capital	39,40,84,620 Equity Shares of Rs.5/- each amounting to Rs. 197,04,23,100/-
12	Name and contact details of the person who may be contacted in case of any queries on the BRSR report	Mr. R. Mahesh Kumar, Managing Director DIN: 05263229 Phone No.: (044) - 44676767 Email ID: brsr@sunnetwork.in
13	Reporting boundary	Standalone Basis.

II. Products/services

14. Details of business activities (accounting for 90% of the turnover):

S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Information and Communication	Broadcasting and Programming activities	92%

15. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	NIC Code	% of total Turnover contributed
1	Broadcasting services	60100	92%

III. Operations

16. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	Nil	a) Registered office in Chennai b) 11 offices at various locations across India	12
International	Nil	One office in South Africa	1

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

17. Markets served by the entity:

a) Number of locations

Location	Number
National (No. of States)	Pan India
International (No. of Countries)	The Company serves in 18 Countries

b) Contribution of exports:

What is the contribution of exports as a percentage of the total turnover of the entity?	6.30%
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c) Type of Customers:

A brief on types of customers	<p>The Company mainly provides Broadcasting Services and is engaged in the business of Broadcasting of various Regional Television and airing FM Radio Channels. The following is the brief list of customers:</p> <ol style="list-style-type: none"> 1. Marketing and Advertising Agencies 2. Cable network operators 3. DTH Operators 4. Direct Subscribers to- OTT platform 5. Media Entertainment Viewers both domestic and international 6. Cricket Boards (BCCI, Sponsors etc.)
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IV. Employees

18. Details at the end of the year of financial year:

a) Employees and workers (including differently abled):

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
Employees						
1.	Permanent (D)	1086	950	87.5	136	12.5
2.	Other than Permanent (E)	230	181	78.7	49	21.3
3.	Total employees (D + E)	1316	1131	85.9	185	14.1
Workers						
1.	Permanent (F)		NIL			
2.	Other than Permanent (G)					
3.	Total workers (F + G)					

b) Differently abled Employees and workers:

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
Differently Abled Employees						
1.	Permanent (D)	4	3	75	1	25
2.	Other than Permanent (E)	0	0	0	0	0
3.	Total differently abled employees (D + E)	4	3	75	1	25
Differently Abled Workers						
1.	Permanent (F)		NIL			
2.	Other than Permanent (G)					
3.	Total differently abled workers (F + G)					

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

19. Participation/Inclusion/Representation of women:

Category	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	12	3	25%
Key Management Personnel	7	2	29%

20. Turnover rate for permanent employees and workers: (Disclose trends for the past 3 years) (In percentage (%) terms)

	FY 2022-23 (Turnover rate in current FY)			FY 2021-22 (Turnover rate in previous FY)			FY 2020-21 (Turnover rate in the year prior to the previous FY)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	13	26	14	14	15	14	15	19	15
Permanent Workers	Nil								

V. HOLDING, SUBSIDIARY AND ASSOCIATE COMPANIES (INCLUDING JOINT VENTURES)

21. Names of holding / subsidiary / associate companies / joint ventures:

S. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1.	Kal Radio Limited	Subsidiary	98.18%	No
2.	South Asia FM Limited	Joint Venture	59.44%	

VI. CORPORATE SOCIAL RESPONSIBILITY (CSR) DETAILS

22.

S. No.	Requirement	Response
1.	Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No)	Yes
2.	Turnover (in Crores)	3661.37
3.	Net worth (in Crores)	9138.14

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

VII. TRANSPARENCY AND DISCLOSURES COMPLIANCES

23. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	FY 2022-23 Current Financial Year			FY 2021-22 Previous Financial Year		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes	0	0	None	0	0	None
Investors (other than shareholders)	Not applicable, as the Company do not have any investor other than the shareholders. (Example: Preference Share Holders, Debenture Holders, etc.)						
Shareholders	Yes	18	0	None	26	0	None
Employees and workers	Yes	0	0	None	0	0	None
Customers	Yes	0	0	None	0	0	None
Value Chain Partners	Yes	0	0	None	0	0	None
Other (Please Specify)	-	-	-	-	-	-	-

The company has formulated a comprehensive Stakeholder Grievance Redressal Policy with the goal of creating a formal framework for resolving issues and complaints raised by both internal and external stakeholders.

The Company adheres to the policy and minimise conflicts and creates good stakeholder relationships. It is strongly encouraged to use the designated channel to address complaints.

Further, the Stakeholders may also refer to the details available on the website of the Company for Grievance Redressal. Kindly refer: <https://www.suntv.in/policies.html>

24. Overview of the entity's material responsible business conduct issues:

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format:

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1.	Energy Management	Risk	The Company has to control the risk associated with energy consumption since it is in the broadcasting sector, which necessitates the use of electricity on a regular basis.	The business makes use of energy produced by renewable resources like wind and solar. The operating units also have the necessary power generator backups.	Positive: The company has taken the necessary precautions to reduce the risk, so the financial implications are under check.
2.	Human Rights & Community Relations	Opportunity	Upholding human rights is essential to protecting organisation's communities, employees and other stakeholders and also to avoid regulatory liabilities.	1) The Company is committed to free and fair employment practices free of any harassment based on race, religion, colour, age,	Positive: The business looks out for the welfare of its workers and prevents discrimination. The environment is such that the employees

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
				sexual orientation, national origin, disability or any other classification as mandated by local laws. 2) The Company's commitment to human rights is reflected in its governance, procurement and social strategy.	of the company have remained in the same employment for more than 29 years.
3.	Customer Privacy & Data Security	Risk	Data privacy and information security is an area of data protection that concerns the proper handling (consent, notice, and regulatory obligations) of sensitive data including personal information and other confidential data that could drive business strategy.	The Company continued to remain vigilant about the evolving cyber security threat landscape. To continue to have robust cyber security processes, the team has remained abreast of emerging cybersecurity events globally so as to achieve higher compliance and its continued sustenance.	Positive: Use cutting-edge cybersecurity solutions to reduce cyber threats to the company and its clients.
4.	Access & Affordability	Opportunity	The Company offers a wide range of easily accessible and affordable content through D2H services and OTT Platforms.	The Firm is able to make the content accessible to the public via television due to agreements with Broadcasters and D2H providers. Regarding OTT platforms, the company has assigned an internal team to work with broadcasters to make content accessible to the public.	Positive: An increase in viewership across all local and international platforms
5.	Selling Practices & Product Labelling	Opportunity	The Company provides the viewers with wide range of multilingual content across the six states in India and 18 foreign countries as well	The Company provides labelling for the movies broadcasted based on the age of viewers as a precaution	Positive: A precautional step taken towards . enlightening the viewers.
6.	Employee Health & Safety	Risk	Failure to ensure the health, safety and well- being of the Company's workforce can impact productivity. This can consequently affect our business operations, customer satisfaction and profitability.	1) The Company strives to foster a safe working environment and ensure Zero Harm. 2) Hazards and risks are periodically identified, with mitigation plans devised for each.	Positive: The crew is provided with insurance coverage and workplace safety measures are in place. However, taking the right steps to create a happy workplace, care for employees, and appreciate their efforts increases employee happiness and, as a result, productivity.

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
7.	Product Design & Life Cycle Management	Risk & Opportunity	The process of designing the content by the tag line/story line and the manner of broadcasting is important	The business considers the designing of the shows with the appropriate titles along with the suitable time slots for broadcasting the same	Positive: Any content with the planned broadcast increases the viewership
8.	Business Model Resilience	Risk	The Company is in a line of work that necessitates rapid content and technological updating.	Our team is always attempting to accept the shifts in the business environment, from television broadcasting to the OTT Platform.	Positive: The company has expanded its broadcasting operations to a number of other countries and languages.
9.	Supply Chain Management	Risk & Opportunity	Sound ESG practices in the value chain help the organisation to try to support local businesses, reduce its indirect environmental impact, and promote good governance amongst partner organisations.	The business acknowledges that broadcasters are important members of the value chain since it is via them that the channels may be shown on television.	Positive: The company has decent relationships with supply chain partners, which indirectly helps the company do well financially.

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

S. No.	Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
1.	a) Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	b) Has the policy been approved by the Board? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Particulars of the Policy.	Anti-corruption or anti-bribery policy	Supplier Code of Conduct	Equal Opportunity Policy Policy on Health, Safety of Employees & Environment	Stakeholder Grievance Redressal Policy	Human Rights Policy	Policy on Health, Safety of Employees & Environment	Policy on Responsible Public Advocacy	Corporate Social Responsibility Policy	Preferential Procurement Policy
	c) Web Link of the Policies, if available.	Policies are uploaded on the Company's intranet portal.								
2.	Whether the entity has translated the policy into procedures. (Yes / No)	Yes, guidelines & procedures have been developed inline covering all the 9 principles related to the respective policy								

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

3.	Do the enlisted policies extend to your value chain partners? (Yes/No)	These extend to value chain partners wherever it is relevant and to the extent applicable.																
4.	Name of the national and international codes /certifications/ labels / standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	The Company has no national or international codes/certifications/label standards mapped in line with the Principles of this report.																
5.	Specific commitments, goals and targets set by the entity with defined timelines, if any.	The entity is in the process of comprehensively evaluating and setting up its sustainability related goals and targets with a definitive timeline/implementation plan to achieve those in the near future.																
6.	Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met	Once the performance with respect to the goals establishment are set, tracked and assessed.																
Governance, leadership and oversight																		
7.	Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements	Sun TV, being a broadcasting company has made significant progress in addressing key Environmental, Social and Governance (ESG) challenges such as using renewable sources of energy, using retreated water etc. as we are focusing on sustainability has not only helped us meet our targets but also improved the overall impact of our operations on the environment, our stakeholders and the communities we serve. Despite challenges, we have achieved important milestones such as reducing our carbon footprint, increasing our engagement with suppliers to ensure ethical sourcing practices and investing in local communities through various initiatives. We are committed to continuously improving our ESG performance and are setting new targets for the future. Our goal is to be a leader in sustainability, not just in our industry but across all industries.																
8.	Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy(ies).	The Business Responsibility and Sustainability Reporting Committee of the Company is responsible for implementation and oversight of the BRSR policies.																
9.	Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details	<p>The Business Responsibility and Sustainability Reporting Committee is responsible for implementation of the Policies.</p> <p>The below is the composition of BRSR Committee:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">S. No</th> <th style="text-align: center;">Name of the Member</th> <th style="text-align: center;">DIN</th> <th style="text-align: center;">Designation</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1.</td> <td>Mr. C. Praveen - Member</td> <td style="text-align: center;">-</td> <td>Chief Operating Officer</td> </tr> <tr> <td style="text-align: center;">2.</td> <td>Mr. S. Kannan – Member</td> <td style="text-align: center;">-</td> <td>Chief Technical Officer</td> </tr> <tr> <td style="text-align: center;">3.</td> <td>Mr. R. Ravi – Secretary of the Committee</td> <td style="text-align: center;">-</td> <td>Company Secretary and Compliance Officer</td> </tr> </tbody> </table>	S. No	Name of the Member	DIN	Designation	1.	Mr. C. Praveen - Member	-	Chief Operating Officer	2.	Mr. S. Kannan – Member	-	Chief Technical Officer	3.	Mr. R. Ravi – Secretary of the Committee	-	Company Secretary and Compliance Officer
S. No	Name of the Member	DIN	Designation															
1.	Mr. C. Praveen - Member	-	Chief Operating Officer															
2.	Mr. S. Kannan – Member	-	Chief Technical Officer															
3.	Mr. R. Ravi – Secretary of the Committee	-	Company Secretary and Compliance Officer															

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

10. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee									Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	Yes, the review was undertaken by the BRSR Committee									Annually								
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	Yes, we comply with statutory requirements relevant to the principles and there has been no non-compliances and hence rectification of any such non-compliances does not arise.									Quarterly								

11. Independent assessment/ evaluation of the working of its policies by an external agency:

	P1	P2	P3	P4	P5	P6	P7	P8	P9
Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.	Yes, J. Sundharesan & Associates -Compliance, Governance and Sustainability Advisors, has provided a 'Limited Assurance' on certain Identified Sustainability Indicators based on GRI Standards.								

12. If answer to question (1) above is “No” i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the Principles material to its business (Yes/No)	Not Applicable								
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or/human and technical resources available for the task (Yes/No)									
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									

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BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1: BUSINESSES SHOULD CONDUCT AND GOVERN THEMSELVES WITH INTEGRITY, AND IN A MANNER THAT IS ETHICAL, TRANSPARENT AND ACCOUNTABLE

ESSENTIAL INDICATORS:

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	% age of persons in respective category covered by the awareness programmes
Board of Directors	1	<ul style="list-style-type: none"> ● Sustainability initiatives ● Changes / developments in the domestic / global corporate and industry scenario 	100%
Key Managerial Personnel	1	<ul style="list-style-type: none"> ● Code of Conduct which covers aspects such as Corporate Governance & Good Corporate practices. ● Whistle blower Policy of the Company ● Sustainability practices of the Company 	100%
Employees other than BOD and KMP's	1	<ul style="list-style-type: none"> ● Code of Conduct which covers aspects such as Corporate Governance & Good Corporate practices. ● Whistle blower Policy of the Company ● Sustainability practices of the Company 	100%
Workers	-	-	-

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format(Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website)

Monetary					
Particulars	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine					
Settlement			Nil		
Compounding fee					

Non Monetary				
Particulars	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment				
Punishment			Nil	

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed:

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
	Not Applicable

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

4. Anti-corruption or Anti-bribery policy:

Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.	Yes, our code of conduct and ethics adheres to all applicable laws and regulations, including those that prohibit bribery and corruption. The policy is effectively communicated to all stakeholders and employees with regular training and monitoring to ensure compliance. It includes reporting and investigating suspected corruption with consequences of violation. We also have an Anti-Bribery and Anti-Corruption (ABAC) policy (available in the Company intranet), which provides the requirements around ABAC in detail.
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5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2022-23 (Current Financial Year)	FY 2021-22 (Previous Financial Year)
Directors	Nil	Nil
KMPs		
Employees		
Workers		

6. Details of complaints with regard to conflict of interest:

	FY 2022-23 (Current Financial Year)		FY 2021-22 (Previous Financial Year)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	Nil	-	Nil	-
Number of complaints received in relation to issues of Conflict of Interest of the KMPs				

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest

NotApplicable

PRINCIPLE 2: BUSINESSES SHOULD PROVIDE GOODS AND SERVICES IN A MANNER THAT IS SUSTAINABLE AND SAFE

ESSENTIAL INDICATORS:

- Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively:

	Current Financial Year	Previous Financial Year	Details of improvements in environmental and social impacts
R&D	Nil	Nil	Not Applicable
Capex			

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

2. Sustainable sourcing:

Does the entity have procedures in place for sustainable sourcing? (Yes/No)	Yes, The Company has Vendor selection and on-boarding criteria which includes necessary evaluation of compliance with environment related regulations, ethical standards etc such as valid consent and other authorisations.
If yes, what percentage of inputs were sourced sustainably?	100%

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste:

Not applicable as the company does not manufacture any products.

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same:

Not applicable

PRINCIPLE 3: BUSINESSES SHOULD RESPECT AND PROMOTE THE WELL-BEING OF ALL EMPLOYEES, INCLUDING THOSE IN THEIR VALUE CHAINS

ESSENTIAL INDICATORS:

1. A) Details of measures for the well-being of employees:

Category	% of employees covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number B	% (B / A)	Number C	% (C / A)	Number D	% (D / A)	Number E	% (E / A)	Number F	% (F / A)
Permanent employees											
Male	950	480	51	480	51	NIL	NIL	Not Available	NIL	Not Available	NIL
Female	136	56	41	56	41	136	100				
Total	1086	536	49	536	49	136	13				
Other than Permanent employees											
Male	181	47	26	47	26	NIL	NIL	Not Available	NIL	Not Available	NIL
Female	49	6	12	6	12	49	100				
Total	230	53	23	53	23	49	21				

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B) Details of measures for the well-being of workers: Not Applicable

Category	% of employees covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number B	% (B / A)	Number C	% (C / A)	Number D	% (D / A)	Number E	% (E / A)	Number F	% (F / A)
Permanent employees											
Male	Not Applicable										
Female											
Total											
Other than Permanent employees											
Male	Not Applicable										
Female											
Total											

2. Details of retirement benefits, for Current FY and Previous Financial Year:

Benefits	FY 2022-23 (Current Financial Year)			FY 2021-22 (Previous Financial Year)		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100%	NIL	Y	100%	NIL	Y
Gratuity	100%	NIL	Y	100%	NIL	Y
ESI	21%	NIL	Y	25.3%	NIL	Y
Others please specify	-	-	-	-	-	-

3. Accessibility of workplaces:

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes, The Company is committed to delivering value through equality and to nurture and promote human diversity across its operations. The policy is available on the Company's intranet.

5. Return to work and Retention rates of permanent employees and workers that took parental leave:

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	-	-	Nil	Nil
Female	100%	100%	Nil	Nil
Total	100%	100%	Nil	Nil

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief:

	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Workers	Not Applicable
Other than Permanent Workers	Not Applicable
Permanent Employees	Yes. On the receipt of any concern through email, letter, web-helpline, oral etc., it is registered by the Human Resource head and a sanity check is done. The investigator conducts investigation by gathering the data, validating, analysing and gives his observations and recommendations.
Other than Permanent Employees	Grievances if any, can be raised with concerned HR Business Partners and respective functional heads.

7. Membership of employees and worker in association(s) or Unions recognised by the entity:

Category	FY 2022-23 (Current Financial Year)			FY 2021-22 (Previous Financial Year)		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in [respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)
Total Permanent Employees	NIL					
Male						
Female						
Total Permanent Workers	NIL					
Male						
Female						

8. Details of training given to employees and workers:

Category	FY 2022-23 (Current Financial Year)					FY 2021-22 (Previous Financial Year)				
	Total (A)	On Health and safety		On Skill upgradation		Total (D)	On Health and safety		On Skill upgradation	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Male	596	392	66	204	34	453	270	60	183	40
Female	97	61	63	36	37	84	57	68	27	32
Total	693	453	65	240	35	537	327	61	210	39
Workers										
Male	NIL									
Female	NIL									
Total	NIL									

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

9. Details of performance and career development reviews of employees and worker: following categories of employees and worker? If yes, give details of the mechanism in brief:

Category	FY 2022-23 (Current Financial Year)			FY 2021-22 (Previous Financial Year)		
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
Employees						
Male	950	950	100%	985	985	100%
Female	136	136	100%	121	121	100%
Total	1086	1086	100%	1106	1106	100%
Workers						
Male	NIL					
Female						
Total						

10. Health and safety management system:

S.no	Particulars	Response
a)	Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?	<p>The Company prioritizes the well-being and safety of its employees as a fundamental aspect of its operations. The company recognizes that workplace safety is crucial in achieving long-term sustainability. To uphold this commitment, the Company has implemented robust and compliant protocols across all areas of operation, ensuring the safety of everyone involved.</p> <p>The Company is dedicated to creating and maintaining a work environment that is both safe and healthy for its employees.</p> <p>The company's focus on health and safety extends beyond mere compliance. The Company places great importance on driving continuous improvement and excellence in its operations to ensure the highest level of safety for its employees.</p>
b)	What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?	Risk management vide permit to work, workplace inspection and Hazard Identification and Risk Assessment (HIRA) is in place.
c)	Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. (Y/N)	Not Applicable, Since the company does not have any workers.
d)	Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/No)	Yes

11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2022-23 (Current Financial Year)	FY 2021-22 (Previous Financial Year)
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	Nil	Nil
	Workers	-	-
Total recordable work-related injuries	Employees	Nil	Nil
	Workers	-	-
No. of fatalities	Employees	Nil	Nil
	Workers	-	-
High consequence work-related injury or ill-health (excluding fatalities)	Employees	Nil	Nil
	Workers	-	-

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

The Company emphasises on the importance for maintaining a safe and healthy workplace for all employees working in the premises.

A safety culture is promoted by undertaking behavioural interventions at all levels and disseminating the importance of safety as a personal value.

The Company has taken the below measures to ensure a safe and healthy workplace.

- Workplace inspection
- Safety committee meeting
- Mock drill
- Safety training
- Electrical safety

13. Number of Complaints on the following made by employees and workers:

	FY 2022-23 (Current Financial Year)			FY 2021-22 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	Nil			Nil		
Health & Safety						

14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

15 Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

The Company continuously monitors and assesses its health and safety practices and working conditions. Investigation is conducted in case any incident is reported using various methodology to identify the root cause.

Root cause analysis of any issue are discussed in detail and CAPA (Corrective And Preventive Action) is made and the gaps encountered are closed in a particular timeline.

The Company have worked on dissemination and implementation of learning from past incidents to eliminate similar incidents in the future and strengthened the medical emergency response plan to enable faster response time in case of emergencies.

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BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

PRINCIPLE 4: BUSINESSES SHOULD RESPECT THE INTERESTS OF AND BE RESPONSIVE TO ALL ITS STAKEHOLDERS

ESSENTIAL INDICATORS:

1. Identification of stakeholders group:

Describe the processes for identifying key stakeholder groups of the entity	Yes, the Company has identified its internal and external Stakeholders based on their materiality to the business operations along with the impact of their association. The Company recognises employees, customers, shareholders, NGOs and communities, dealers, suppliers, investors, media, government, regulators, peers and industry ecosystem as our key stakeholders.
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2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group:

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Share holders	No	<ul style="list-style-type: none"> ● Annual General Meeting ● Shareholder meets ● Email ● Stock Exchange (SE) intimations ● Investor/ analysts meet/ ● Annual report ● Quarterly results ● Media releases and Company/ ● Stock Exchange website 	Quarterly, Half yearly, Annually and need based	To update the Investors on the organisation's performance and to clarify the questions raised by the investors.
Government/ Regulatory authorities	No	<ul style="list-style-type: none"> ● Reporting / Filings; ● Submissions/ Applications; ● Conclusion of Assessments; ● Representations in person. 	On periodical basis as provided under relevant legislations	To ensure compliance as well as seek approval wherever necessary.
Customer	No	<ul style="list-style-type: none"> ● Periodical Meets / Reviews Mailers / ● Brochures ● Satisfaction Surveys 	Periodically	Service quality and availability, responsiveness to needs.
Employees	No	<ul style="list-style-type: none"> ● Meeting ● Team Engagement ● Celebrations during special occasion ● Engagement through Health Programs ● Internal Portal 	Ongoing	<ul style="list-style-type: none"> ● Empowered and engaged workforce drives to achieving business targets and serve as a key for successful business ● Satisfied and motivated talent have higher productivity ● Right Talent gives a competitive advantage
Communities	No	Meets of community / local authorities/ location heads, community visits and projects, partnership with local charities, volunteerism, seminars/ conferences, CSR Partner's meet	Periodically	Integrated water management, clean water, Natural Resource Management, community development, livelihood support, etc.

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

PRINCIPLE 5: BUSINESSES SHOULD RESPECT AND PROMOTE HUMAN RIGHTS

ESSENTIAL INDICATORS

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2022-23 (Current Financial Year)			FY 2021-22 (Previous Financial Year)		
	Total (A)	No. of employees / workers covered (B)	% (B / A)	Total (C)	No. of employees / workers covered (D)	% (D / C)
Employees						
Permanent	1086	92	8	1106	59	5
Other than permanent	230	48	21	127	59	46
Total Employees	1316	140	11	1233	118	10
Workers						
Permanent	NIL					
Other than permanent						
Total Workers						

2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2022-23 (Current Financial Year)					FY 2021-22 (Previous Financial Year)				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Permanent										
Male	950	0	0%	950	100%	985	0	0%	985	100%
Female	136	0	0%	136	100%	121	0	0%	121	100%
Other than permanent										
Male	181	0	0%	181	100%	93	0	0%	93	100%
Female	49	0	0%	49	100%	34	0	0%	34	100%
Workers										
Permanent	Nil									
Male										
Female										
Other than permanent	Nil									
Male										
Female										

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

3. Details of remuneration/salary/wages, in the following format:

Category	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	9	4,20,000	3	1,18,32,030
Key Managerial Personnel	5	1,40,95,812	2	44,34,29,091
Employees other than BoD and KMP	1047	3,88,788	162	3,79,722
Workers	-	-	-	-

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

The Company is committed to provide safe and positive work environment. Employees have various forums where they can highlight matters or concerns faced at workplace. This is achieved through a well-established and robust grievance resolution mechanism. The concerns are handled with sensitivity, while delivering timely action and closure.

The details of the internal mechanisms are in place to redress grievances related to human rights issues are mentioned in the Human Rights Policy and the policy is made available on the Company's intranet.

6. Number of Complaints on the following made by employees and workers:

Category	FY 2022-23 (Current Financial Year)			FY 2021-22 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment						
Discrimination at workplace						
Child Labour						
Forced Labour /Involuntary Labour		Nil			Nil	
Wages						
Other human rights related issues						

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases:

Concerns on discrimination and harassment are dealt with confidentially. Sun TV Network Limited does not tolerate any form of retaliation against anyone reporting good faith concerns. Anyone involved in targeting such a person are raising such complaints will be subject to disciplinary action.

8. Do human rights requirements form part of your business agreements and contracts? (Yes/No).

Yes

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

9. Assessments for the year:

Category	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	
Sexual harassment	
Discrimination at workplace	
Wages	
Others – please specify	

10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above:

Nil

PRINCIPLE 6: BUSINESSES SHOULD RESPECT AND MAKE EFFORTS TO PROTECT AND RESTORE THE ENVIRONMENT

ESSENTIAL INDICATORS:

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 2022-23 (Current Financial Year) (In giga joules)	FY 2021-22 (Previous Financial Year) (In giga joules)
Total electricity consumption (A)	36983.69	37287.06
Total fuel consumption (B)	59322 liters	91515 liters
Energy consumption through other sources (C)	Not Applicable	Not Applicable
Total energy consumption (A+B+C)	36983.69 in joules 59322 liters	37287.06 in joules 91515 liters
Energy intensity per rupee of turnover (Total energy consumption/ turnover in rupees)	0.001 in giga joules 0.00001 in liters	0.001 in giga joules 0.000026 in liters

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No, External Independent Assessment was conducted.

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

No, the Company has not been identified as Designated Consumers (DCs) under the PAT scheme of the Government of India.

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

3. Provide details of the following disclosures related to water, in the following format: In FY 2022-2023, the Company's total water intake was 37468 Kilolitres (KI)

Parameter	FY 2022-2023	FY 2021-2022
Water withdrawal by source (in kilolitres)		
(i) Surface water	15784	12255
(ii) Groundwater	-	-
(iii) Third party water	21684	22692
(iv) Seawater / desalinated water	-	-
(v) Others	-	-
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	37468	34947
Total volume of water consumption (in kilolitres)	37468	34947
Water intensity per rupee of turnover (Water consumed / turnover)	10.23	9.97
Water intensity (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No.

4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Yes, the entity has implemented a mechanism for Zero Liquid Discharge. We are devoted to minimising our negative effects on the environment and protecting the earth for future generations. In order to completely eliminate all liquid waste from our activities, we have created a zero liquid discharge programme. The treated water is used in the flushes and gardens at the corporate office of the Company towards a green cover initiative.

5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify unit	FY 2022-2023	FY 2021-2022
NOx	N.A.	N.A.	N.A.
SOx			
Particulate matter (PM)			
Persistent organic pollutants (POP)			
Volatile organic compounds (VOC)			
Hazardous air pollutants (HAP)			
Others – please specify			

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

The Company is not in hazardous industry category and does not emit any of the gases listed herein above and hence has not conducted any independent assessment/ evaluation by an external agency.

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format: The Company is putting in place systems to identify GHG Emissions.

Parameter	Unit	FY 2022-2023	FY 2021-2022
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Nil	Nil	Nil
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)			
Total Scope 1 and Scope 2 emissions per rupee of turnover			
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity			

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

The company has not conducted any independent/evaluation by an external agency.

7. Does the entity have any project related to reducing Green House Gas emission? If yes, then provide details.

The Company is not working on any projects. However, the Company is working to solve the problems and has plans to lower greenhouse gas emissions.

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BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

8. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2022-2023	FY 2021-2022
Total Waste generated (in metric tonnes)		
Plastic waste (A)	541 (KG)	343 (KG)
E-waste (B)	0	0
Bio-medical waste (C)	0	0
Construction and demolition waste (D)	0	0
Battery waste (E)	0	0
Radioactive waste (F)	0	0
Other Hazardous waste. Please specify, if any. (G) 1) Diesel Barol (No.) 2) Fire Extinguishers (No.) 3) Waste Oil (ltrs) 4) Iron (kgs) 5) Aluminium (kgs) 6) Tin (kgs) 7) Steel (kgs) 8) Tyre (kgs) 9) Bero (kgs) 10) Tea Can (kgs)	1) 36 (No's) 2) 510 Litres 3) 2212 Kgs	1) 182 (No's) 2) 2960 kgs
Other Non-Hazardous waste generated (H). Please specify, if any. 1) Cardboard 2) News Paper 3) White Paper 4) Colour Paper 5) File Carton 6) Book (Break-up by composition i.e. by materials relevant to the sector)	3326 kgs	3939.7 kgs
Total (A+ B + C + D + E + F + G + H)	6079 kgs 36 (No.) 510 (litres)	7242.7 kgs 182 (No.)
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste		
(I) Recycled	The company is in the service industry and the amount of waste is minimum. Nevertheless, the company is in process of establishing a data collection, tracking and monitoring system to formally report on the requirement.	
(ii) Re-used		
(iii) Other recovery operations		
Total		
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(I) Incineration	The Company belongs to service industry and the amount of waste is minimum. Nevertheless, the company is in process of establishing a data collection, tracking and monitoring system to formally report on the requirement.	
(ii) Land filling		
(iii) Other disposal operations		
Total		

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

The company has not conducted any independent assessment/evaluation by an external agency.

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

- 9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.**

The waste management practices adopted in our offices are as under: -

1. The Company has a mechanism where the food wastes are converted into manure, fertilizer and soil conditioner after bio composting.
2. Zero Liquid discharge facility has been adopted by the Company consisting of biological treatment, reverse osmosis at the registered office.

Further since the Company is into service industry, usage of hazardous and toxic chemicals in the products does not arise.

- 10. If the entity has operations/offices in/around ecologically sensitive areas (such as national wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal zones etc.) where environmental approvals / clearances are required, please specify details in following format:**

S. No	Location of operations / offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
Not Applicable			

- 11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:**

Not Applicable

- 12. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:**

Yes, We are compliant with the applicable environmental law / regulations / guidelines in India.

PRINCIPLE 7: BUSINESSES, WHEN ENGAGING IN INFLUENCING PUBLIC AND REGULATORY POLICY, SHOULD DO SO IN A MANNER THAT IS RESPONSIBLE AND TRANSPARENT

ESSENTIAL INDICATORS:

- 1. A) Number of affiliations with trade and industry chambers/ associations.**

The Company maintained active memberships with five trade and industry chambers/associations during the year.

- B) List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to:**

S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
1.	Indian Broadcasting Foundation	National
2.	News Broadcasters Association	National (Karnataka, Kerala Tamil Nadu, Andhra Pradesh, Telangana, Maharashtra and West Bengal)
3.	Internet and Mobile Association of India	National
4.	IDMIF (Indian Digital Media Industry Foundation)	National
5.	BCCC (Broadcasting Content Complaints Council)	National

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

2. Provide details of corrective action taken or underway on any issues related to anticompetitive conduct by the entity, based on adverse orders from regulatory authorities:

Name of authority	Brief of the case	Corrective action taken
Not Applicable		

PRINCIPLE 8: BUSINESSES SHOULD PROMOTE INCLUSIVE GROWTH AND EQUITABLE DEVELOPMENT

ESSENTIAL INDICATORS:

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Not Applicable					

2. In the reporting year, the Company did not undertake any Social Impact Assessments of projects. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

S. No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In INR)
Not Applicable						

None of the Company's operations or units have resulted in community displacement. And hence, no project was required under the Rehabilitation and Resettlement (R&R) in the reporting year.

3. Describe the mechanisms to receive and redress grievances of the community.

The Company has a process to receive and redress concerns/grievances received from the community. The Company through their employee interacts with the community on a variety of matters including health care, education, disaster relief, rural development, art and culture, receives the concerns (written/verbal) and works towards their redressal. In addition, the Company proactively engages with the community as a part of the development work. Throughout the year, a number of informal and formal sessions are conducted which help interactions with the community apart from program specific meetings to facilitate working together. Please also refer to the response given in Question No 2 (Principle 4). Web-link of the policy is available on the Company's intranet.

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

Category	FY 2022-23 (Current Financial Year)	FY 2021-22 (Previous Financial Year)
Directly sourced from MSMEs/ small producers	Nil	Nil
Sourced directly from within the district and neighbouring districts		

PRINCIPLE 9: BUSINESSES SHOULD ENGAGE WITH AND PROVIDE VALUE TO THEIR CONSUMERS IN A RESPONSIBLE MANNER

ESSENTIAL INDICATORS:

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

An effective system of handling customer complaints exists within the Company. On receipt of a complaint, it is acknowledged within 48 to 72 hours and thereafter handled by the technical teams systematically. Effective correction, corrective or preventive actions are taken as may be deemed appropriate. These actions initiated are communicated to the Customer. All the complaints were resolved with appropriate corrections and counter measures / corrective / preventive actions based on the Root Cause Analysis. There are multiple channels to receive consumer complaints and feedback. They are

- a. General customer complaints can be addressed to - contact@sunxt.com
- b. Second level of escalation can be addressed to - grievanceofficer@sunxt.com
- c. Content related complaints can be addressed to contentgrievanceofficer@sunxt.com

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

Category	As a percentage to total turnover
Environmental and social parameters relevant to the product	NIL
Safe and responsible usage	
Recycling and/or safe disposal	

3. Number of consumer complaints in respect of the following:

Category	FY 2022-23 (Current Financial Year)		Remarks	FY 2021-22 (Previous Financial Year)		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy	0	0	Nil	0	0	Nil
Advertising	0	0	Nil	0	0	Nil
Cyber-security	0	0	Nil	0	0	Nil
Delivery of essential services	0	0	Nil	0	0	Nil
Restrictive Trade Practices	0	0	Nil	0	0	Nil
Unfair Trade Practices	0	0	Nil	0	0	Nil
Other – Consumer complaints	22669	186	Closed the pending 186 complaints in April 23	25900	26	Closed the pending 26 complaints in April 22

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

4. Details of instances of product recalls on account of safety issues:

Particulars	Number	Reasons for recall
Voluntary recalls	NIL	NIL
Forced recalls		

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, the web-link where the policy is available in the Company's intranet portal.

In addition, we follow industry best practices related to Cyber Security and regularly update our system to mitigate risks associated with Data Privacy.

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

Not Applicable

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