

Ref: MLLSEC/99/2023

24 July 2023

To,

**BSE Limited,**  
**(Security Code: 540768)**  
Phiroze Jeejeebhoy Towers,  
Dalal Street, Fort,  
Mumbai - 400 001

**National Stock Exchange of India Ltd.,**  
**(Symbol: MAHLOG)**  
Exchange Plaza, 5th Floor, Plot No. C/1,  
"G" Block, Bandra-Kurla Complex, Bandra (East),  
Mumbai – 400 051

Dear Sirs,

**Sub: Earnings Presentation for the quarter ended 30 June 2023 - Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulation, 2015 ("SEBI Listing Regulations")**

In compliance with Regulation 30 read with Para 15(a) of Part A of Schedule III and other applicable provisions of the SEBI Listing Regulations, please find enclosed herewith the Earnings Presentation *inter-alia*, encompassing an overview of the Company, its operations and Financial Results for the quarter ended 30 June 2023, subjected to Limited Review.

In compliance with Regulations 30 and 46 of the SEBI Listing Regulations, this intimation and the earnings presentation are also being uploaded on the Company's website and can be accessed at the weblink: <https://mahindralogistics.com/disclosures-under-sebi-regulation-46/>

Kindly take the same on record.

Thanking you

For **Mahindra Logistics Limited**

**Ruchie Khanna**  
**Company Secretary**

*Enclosure: As above*

# mahindra LOGISTICS

## Investor Presentation

### Business & Earnings Update

July 2023





## Safe Harbor

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Certain matters discussed in this Presentation may contain statements regarding the Company’s market opportunity and business prospects that are individually and collectively forward-looking statements. Such forward-looking statements are not guarantees of future performance and are subject to known and unknown risks, uncertainties and assumptions that are difficult to predict. These risks and uncertainties include, but are not limited to, the performance of the Indian economy and of the economies of various international markets, the performance of the logistics industry in India and world-wide, competition, the company’s ability to successfully implement its strategy, the Company’s future levels of growth and expansion, technological implementation, changes and advancements, changes in revenue, income or cash flows, the Company’s market preferences and its exposure to market risks, as well as other risks. The Company’s actual results, levels of activity, performance or achievements could differ materially and adversely from results expressed in or implied by this Presentation. The Company assumes no obligation to update any forward-looking information contained in this Presentation. Any forward-looking statements and projections made by third parties included in this Presentation are not adopted by the Company and the Company is not responsible for such third-party statements and projections.

# *Company Overview*

Purpose

**ACCELERATING**  
COMMERCE  
**EMPOWERING**  
COMMUNITIES TO  
**RISE**

Vision

**RISE** to be a **Rs. 10,000 crore** logistics service provider by FY 2026; delivering exceptional customer experience through differentiated, technology enabled solutions

# Integrated supply chain logistics provider



**Contract Logistics**  
Providing Transportation,  
Warehousing, Stores & Line Feed ,  
Fulfillment and VAS services



**B2B Express**  
B2B express and PTL  
transportation with pan  
India coverage




**Last Mile Delivery**  
Facilitates delivery to customers of  
major e-com players and building  
India's largest 3W EV fleet

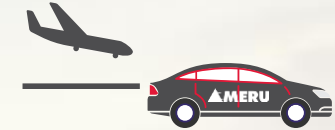


**Freight Forwarding**  
Cross border freight forwarding  
business with expertise in  
ocean as well as air freight


# Multi service provider for mobility solutions



**Employee Transportation**  
Providing end-to-end employee transportation services



**Airport Services**  
Dedicated booking counter with Kerb-side pickup



**On Call Services**  
Customized hourly packages







**Outstation**  
Flexible Rental packages with pan India presence



# Macros are positive, continue to be driven by technology enhancements and sustainable logistics

## Industry Trends

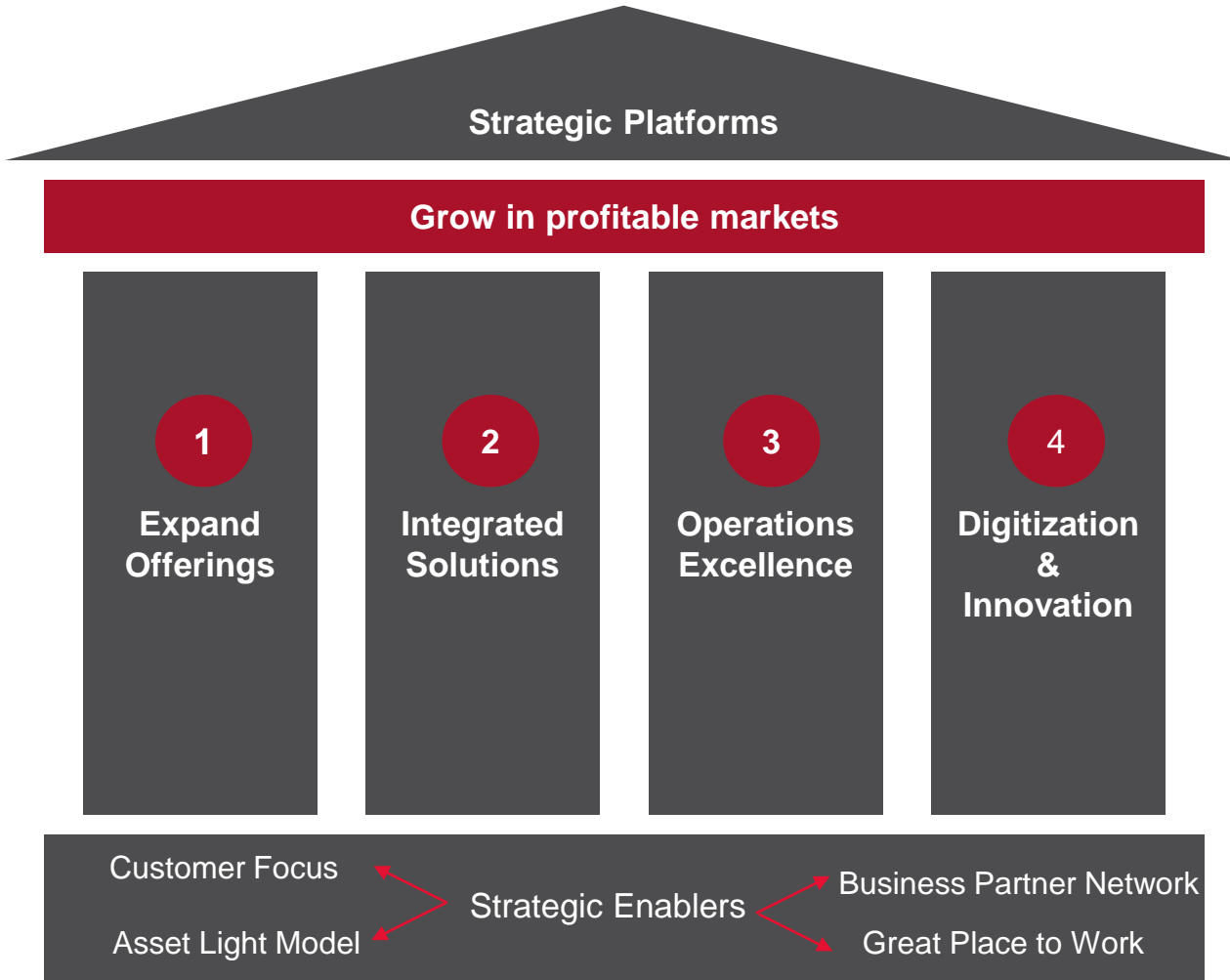
				
<p>Changing Channel landscape driven by changing customer behavior</p>	<p>Emerging demand clusters across Tier II / III cities</p>	<p>Government policy support for logistics</p>	<p>Shift in global trade flows due to China+1 strategy</p>	<p>Higher demand for Integrated Solutions</p>

		<p><b>Technology</b> Shaping operations and decisions</p>		
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		<p><b>Sustainability</b> – Drive to net zero</p>		
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# MLL Strategy




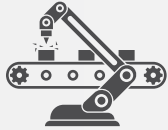

## 3PL > Integrated Solutions

- Increase focus on TCO vs purchased cost
- Create a MOAT with clients
- Access higher share-of-wallet

## Expand Network Services

- Express B2B
- Global Freight Forwarding
- Last Mile Delivery
- EV Cargo

# Presence in High Growth Segments (End-Markets)

<p><b>Auto &amp; Auto Components</b></p>	<p><b>01</b></p>	<ul style="list-style-type: none"> <li>India is 4<sup>th</sup> largest automobile market in the world</li> <li>Favorable ecosystem for exports &amp; government support</li> <li>25% contribution in contract logistics market</li> </ul>		
<p><b>FMCG / Durables/ Retail</b></p>	<p><b>02</b></p>	<ul style="list-style-type: none"> <li>10% contribution in contract logistics market</li> <li>Durables is growing at a 22% CAGR, to reach \$22 Bn by 2025</li> <li>Govt support through allocation of \$976 Mn in PLI schemes</li> </ul>		
<p><b>Industrial &amp; Engineering</b></p>	<p><b>03</b></p>	<ul style="list-style-type: none"> <li>Demand driven by investments, capacity creation in core sectors</li> <li>Government Initiatives - 100% FDI, Make in India</li> <li>FY23-24 budget outlay of \$120 Bn in infrastructure</li> </ul>		
<p><b>Ecommerce</b></p>	<p><b>04</b></p>	<ul style="list-style-type: none"> <li>Fastest growing industry in India, with a CAGR of 25%</li> <li>Ecom growth has led to rise in D2C &amp; Last Mile Delivery</li> <li>Significant outsourcing in FCs, SCs &amp; Dark Store management</li> </ul>		
<p><b>Mobility</b></p>	<p><b>05</b></p>	<ul style="list-style-type: none"> <li>Air travel is back to pre-covid levels</li> <li>Office leasing is expected to grow at 20% CAGR</li> <li>Corporate employees are gradually moving to work from office</li> </ul>		



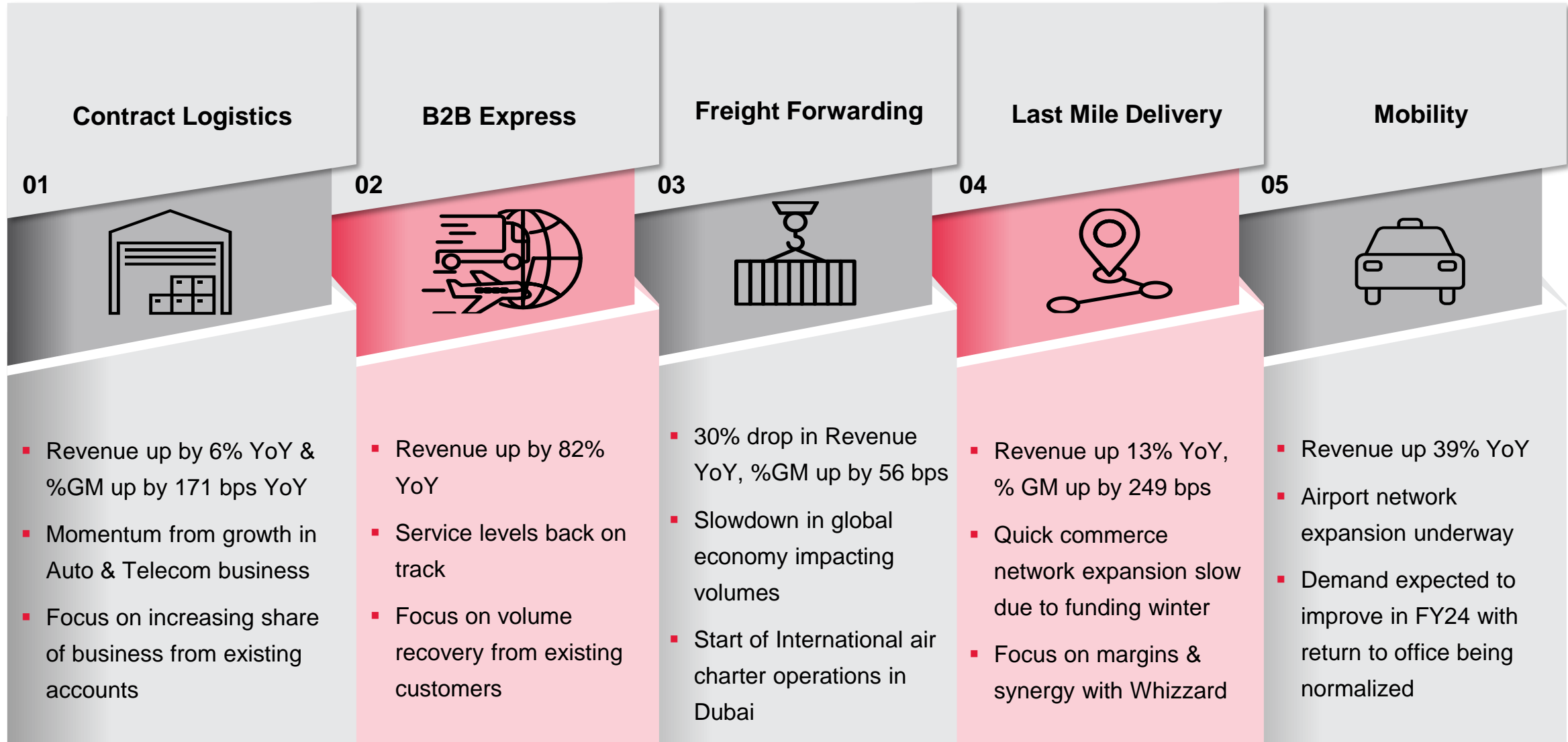
# *Business Updates*

## Management Commentary

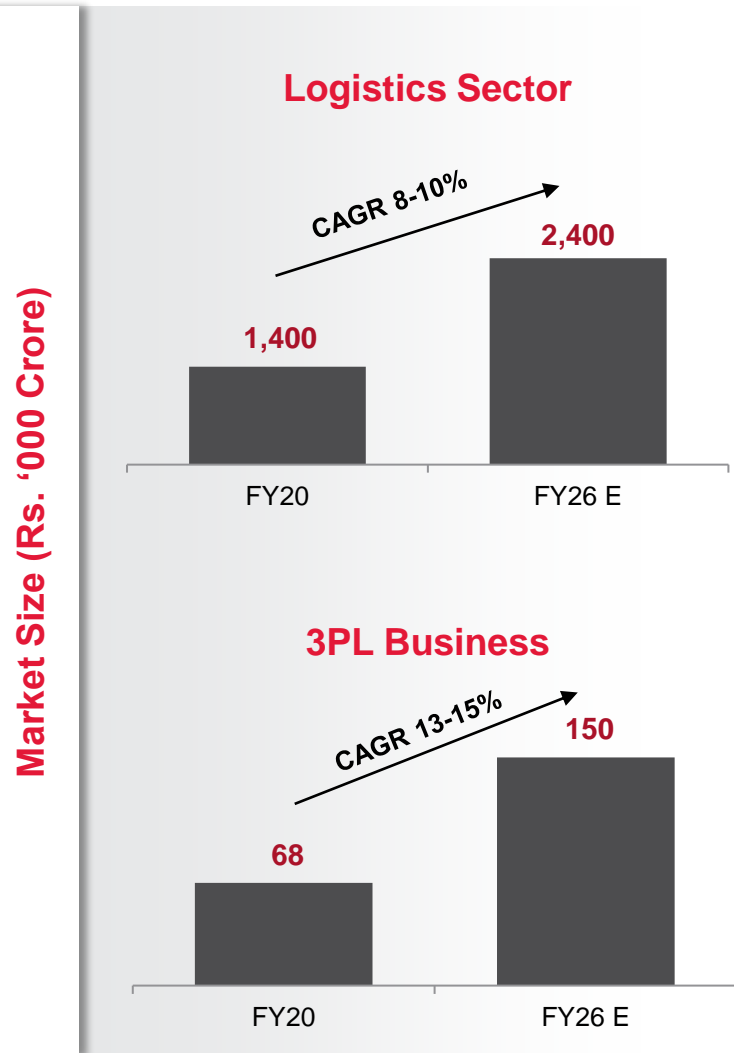
Mr. Rampraveen Swaminathan – Managing Director and CEO

*“ In Q1 FY24, we continued focusing on customer growth and expanding margins across integrated logistics & mobility solutions. Despite the slowdown in some end markets, the 3PL, Mobility and Last Mile businesses demonstrated positive traction on order intake and account expansion. Our continued focus on margin improvement resulted in positive traction in 2x2 Logistics, MLL Mobility and Zip Zap Logistics. We implemented our integration program for the PTL business acquired from Rivigo. We remain optimistic of positive demand uptick in coming quarters and remain focused on consolidating and leveraging our portfolio.”*

# Business Highlights



# Contract Logistics - Key Trends & Opportunities



Source: Internal analysis, secondary research reports

## Industry Structure

- Highly fragmented with top 10 players having ~15% share
- ~65% of the sector constitutes of transportation
- Road transport accounts for nearly ~75% of transportation
- 3PL penetration in India is just 5% vs. global average of 10%

## Key Trends

- Higher Demand for Integrated Solutions instead of piece-meal logistics services
- Emerging consumption centers driving new fulfilment models and hubs in Tier 2 / 3 cities
- Rise of Multi-modal logistics with Gati-Shakti & National Logistics Policy
- Technology & Automation have become critical differentiators

# Contract Logistics - Core competency & capabilities

## Warehousing solution

Manage WH with expertise in design and operations



### Efficient Space Utilization

High density racking, warehouse design



### High Productivity

Mechanization and tech, process improvements



### Full Inventory Visibility

WMS integrated with client ERP



### VAS

Re-Packing, kitting, labelling, co-packing

## End to End transport solutions

Centralized management of all transportation



### Cost Optimization

TMS enabled load consolidation, route optimization



### Consignment Visibility

TMS with track & trace, alerts/updates



### SLA Adherence

Faster deliveries through superior BA network and tech interventions



### 100% Compliance

Safety, Statutory compliance

## Integrated Solutions

Single point of contact for E2E logistics



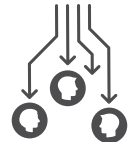
### Improved Dispatch Plan

Visibility on inbound and outbound trucks, resources accordingly mobilized



### Addn. cost synergies

Ability to consolidate more loads, ad-hoc orders – reduced courier



### Improved utilization of customer resources

Lower focus and time on non-core functions

# Contract Logistics - Operating Highlights

Space under management

**19**

*Mn. Sq. Ft.*

Operating locations

**500+**

Vehicles Deployed

**15,000+**

*Trucks  
Per month*

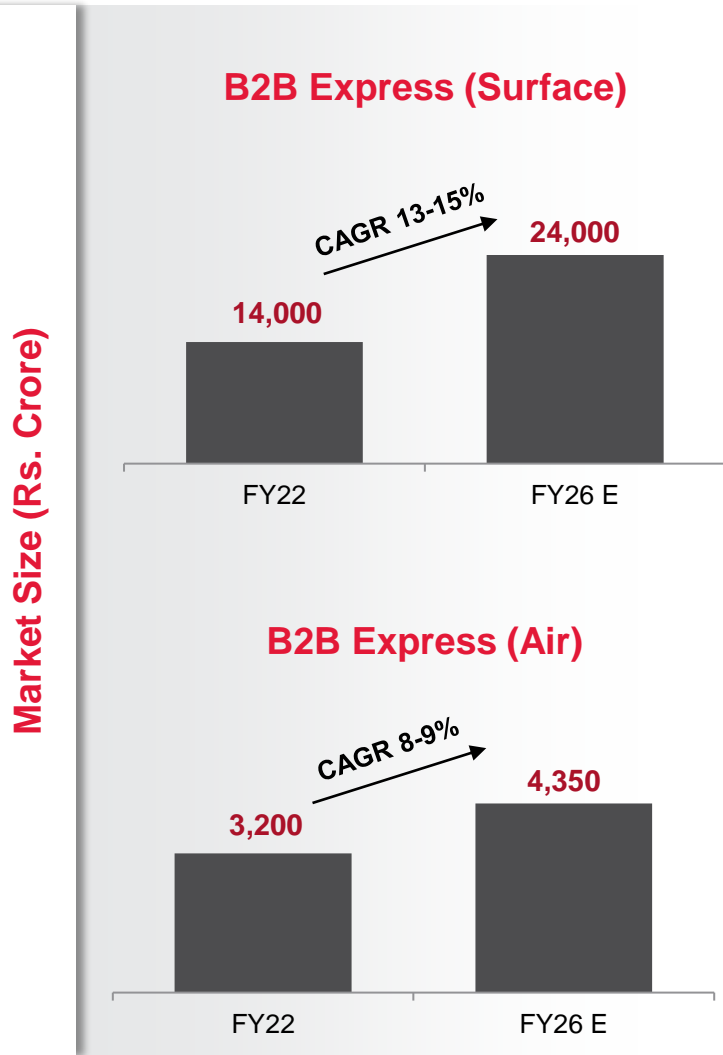
Business Associates

**1,500+**





# B2B Express - Key Trends & Opportunities



## Industry Structure

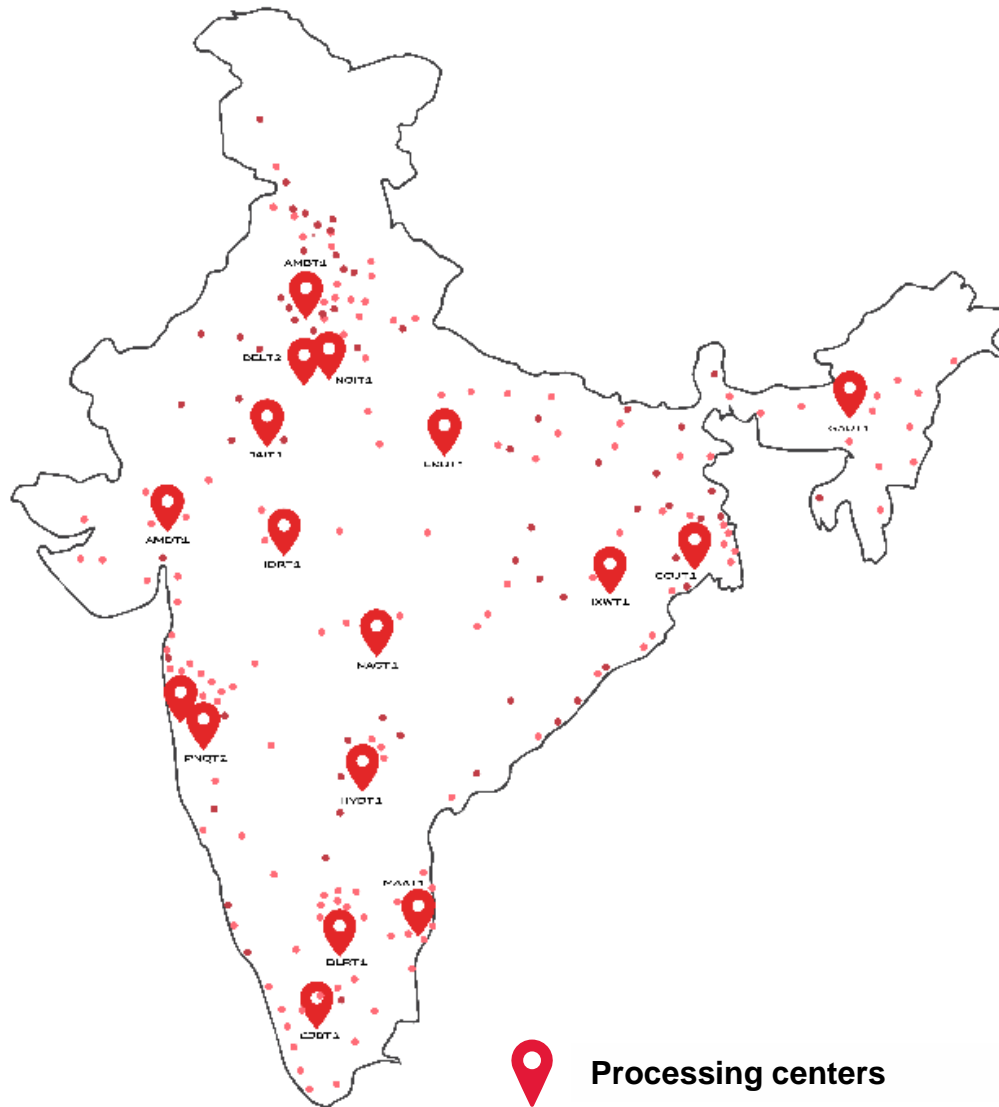
- Organized players account for ~70% of volume
- Skewed load distribution, ~70% load is originated from North & West India
- Auto & Engineering (30%), Pharma (14%), Apparel & Lifestyle (13%) are major end-markets
- Air express is being increasingly used by corporates to deliver

## Key Trends

- Increasing demand for Direct to Consumer, Omni-channel fulfillment
- Push for automation & process standardization to improve service quality
- High adoption by MSMEs & small brands – Increased reach at lower cost
- Increase in demand from smaller towns, share of tier-2&3 cities to reach ~50% by 2025

Source: Aviral consulting, Indian chamber of commerce, Internal Analysis

# B2B Express - Core competency & capabilities



## Significant Network Coverage

- Pan India coverage - 19,000+ Pin-codes
- 300+ Processing Centers & Branches
- 400+ partners for first mile & last mile connectivity

## Best in class technology suite

- ERP integrations for minimum manual interference
- Billing technology for faster and accurate billing
- In-house automated sales management tool

# B2B Express - Operating Highlights

Pin-code reach  
**19,000+**

Average Volume  
**30,000+**  
*Tonnes*

Transshipment Hubs  
& DCs  
**300+**

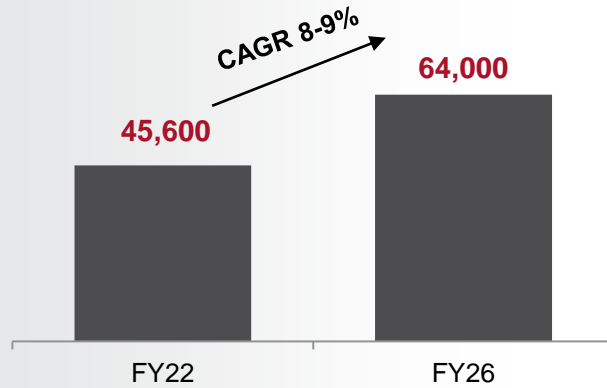
Line Hauls & Mid-mile  
**1,100+**  
*Trucks*



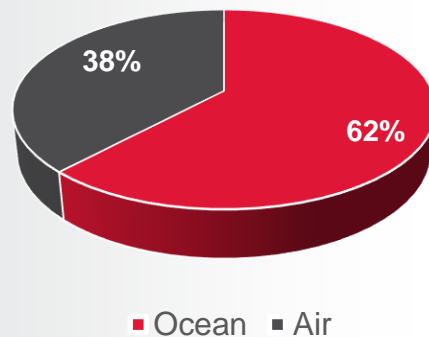
# Freight Forwarding - Key Trends & Opportunities

Market Size (Rs. Crore)

## Freight Forwarding



## Ocean & Air Freight Split



## Industry Structure

- Highly fragmented, largely dominated by companies with turnover of < Rs.100 Cr
- Top trading partners of India – US, China, UAE, Europe
- Few large players have presence in major markets, small & mid-sized players use agent network

## Key Trends

- Near shoring on account of regional conflicts, reducing dependence on China (China+1 strategy)
- PLI Scheme to boost manufacturing in many sectors, giving rise to exports
- Multiple trade agreements to drive trade
- Rise of SaaS based Freight Forwarders

Source: TVS SCS, Delhivery DRHP, Internal Analysis

# Freight Forwarding - Core competency & capabilities

## Air Freight



- ▶ Airport-to-Airport
- ▶ Door-to-Door
- ▶ Expertise in OD, DG shipments
- ▶ Control on TAT
- ▶ Advance & EPCG license liaison
- ▶ Single window solution on customers clearance

## Ocean Freight



- ▶ Ocean consolidation: USA /Europe /Asia to & from India
- ▶ Direct FCL's: All over the world
- ▶ Special equipment and breakbulk handling
- ▶ Controlling more than 13,250 TEU's per annum
- ▶ Committed Space and Equipment

## Project Logistics



- ▶ ODC solutions catering to diverse industries
- ▶ Oil & Gas
- ▶ Mining
- ▶ Renewables
- ▶ Engineering & Manufacturing

## Expanding International presence



- ▶ Expand presence in China, UK, UAE
- ▶ Develop Air chartering business
- ▶ Access to Europe via UK office

# Freight Forwarding - Operating Highlights

Ocean Freight Rate Index

**~80%↓**  
vs Q1FY23

Ocean Freight Volume

**~3,000**  
TEUs in Q1 FY24

Air Freight Volume

**~2,150**  
Tonnes in Q1 FY24

No. of Forwarding Lanes

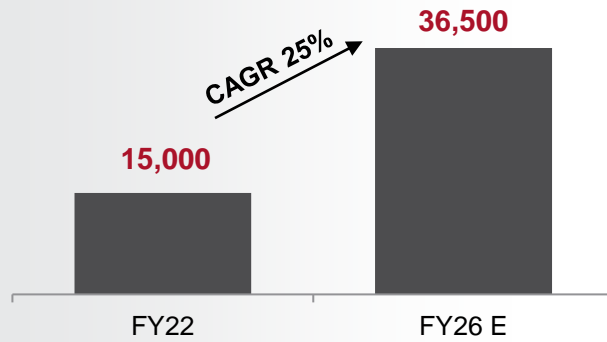
**50+**  
Globally



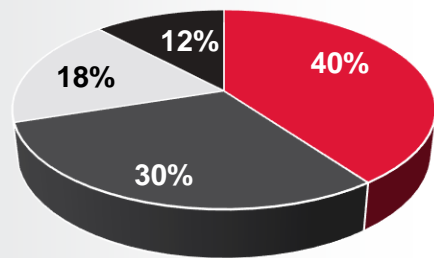
# Last Mile Delivery - Key Trends & Opportunities

Market Size (Rs. Crore)

## Last Mile Delivery, India



## LMD Segmentation by End-markets



■ FMCG ■ Ecom ■ Retail ■ Others

Source: Redseer Consulting Report, Internal Analysis

### Industry Structure

- Last Mile is most expensive component of supply chain, ~50% contribution in transportation cost
- Highly complexity coupled with high service level requirements
- High competition from startups & hyperlocal players
- Different types of models in place – Shift from Delivery as a Service to Distribution & Fulfilment solutions

### Key Trends

- High growth in Micro fulfillment, sub same day delivery and dark store management
- Rapid Last mile Fleet electrification; Demand dispersion & faster TAT expectations
- ONDC likely to disrupt LMD space
- Increasing internet penetration, leading to rise in D2C & Quick commerce

# Last Mile Delivery – Strengthening our leadership position in EV

## Vehicle as a Service

- Offer a fleet of vans (with drivers) to customers who then use it as per their requirement

## Distribution as a Service

- Manage Last mile stations that receive, process, sort, route, allocate and do doorstep deliveries

## Delivery as a Service

- Offer fleet of bikes/ vans that pickup orders from customers distribution Centers and do deliveries

## Fulfilment as a Service

- Manage Micro fulfilment center that holds inventories, processes orders and does distribution from it





# Last Mile Delivery - Operating Highlights

Volume handled

**300,000+**  
*orders per day*

Fleet Deployed

**6,000+**  
*Vehicles per day*

Last Mile stations

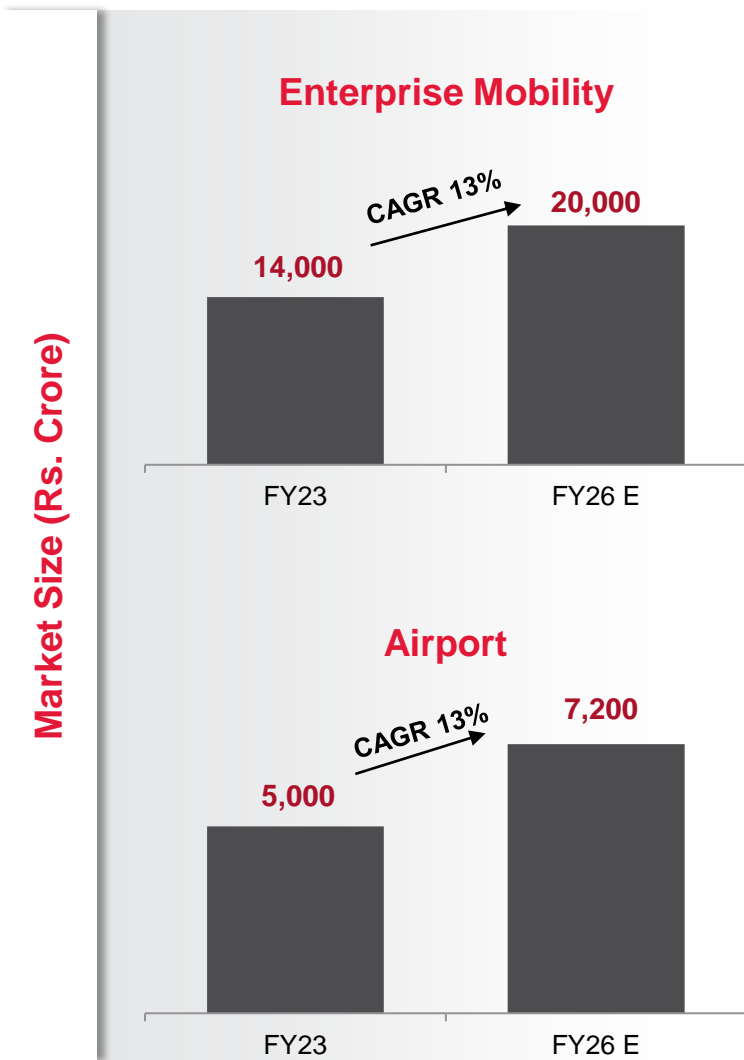
**140+**

Geographic Reach

**4,000+**  
*Pin-codes Pan-India*



# Mobility - Key Trends & Opportunities



## Industry Structure

- Highly fragmented with large unorganized supply
- Shift from vendor model to complete mobility solutions provider
- ITES, BPO & BFSI are the major end-markets for enterprise mobility solutions

## Key Trends

- Recovery in Air passenger traffic, growth in Business travel
- Increasing adoption of organized cab services over traditional taxi
- Increasing demand for EV Fleet, with push from government & incumbents alike
- Lack of adequate public infrastructure & increased traffic congestion

# Mobility - Core competency & capabilities



## Enterprise Mobility Services

- Fleet Management
- Adherence to OTA & OTD
- 24 x 7 Call Centre
- Trained Drivers



## Cab on Demand Services

- Semi Luxury Vehicle Options
- Mobile App Enabled Booking
- Flexible Rental Packages
- 24 x 7 Call Centre
- Certified Drivers



## Airport & Outstation

- Assured Vehicles for Airport Transfers
- Comfort and Convenience
- 24 x 7 Call Centre
- Multi Channel Booking
- Certified Drivers



## Upkeep Services

- Fleet Management
- Lowest TAT at Remote location
- 24 x 7 Call Centre
- Client web Access

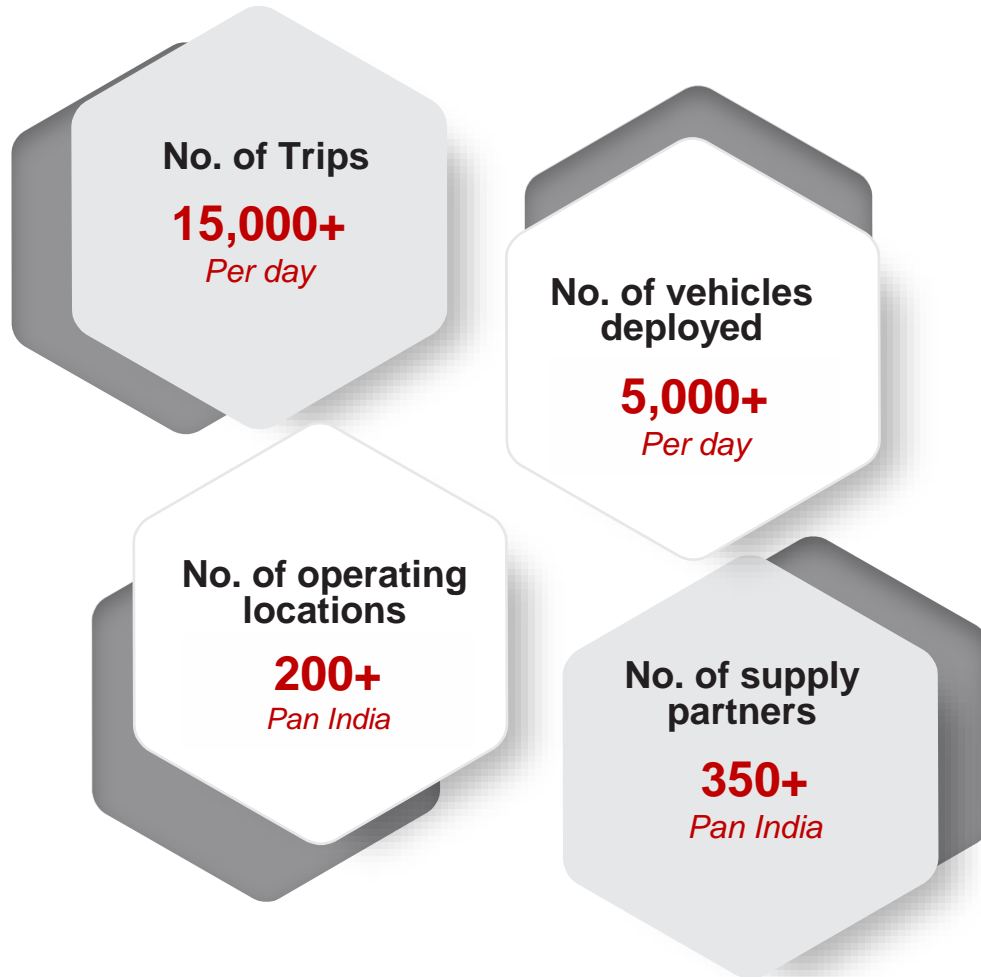
Compliant Fleet

Service Excellence

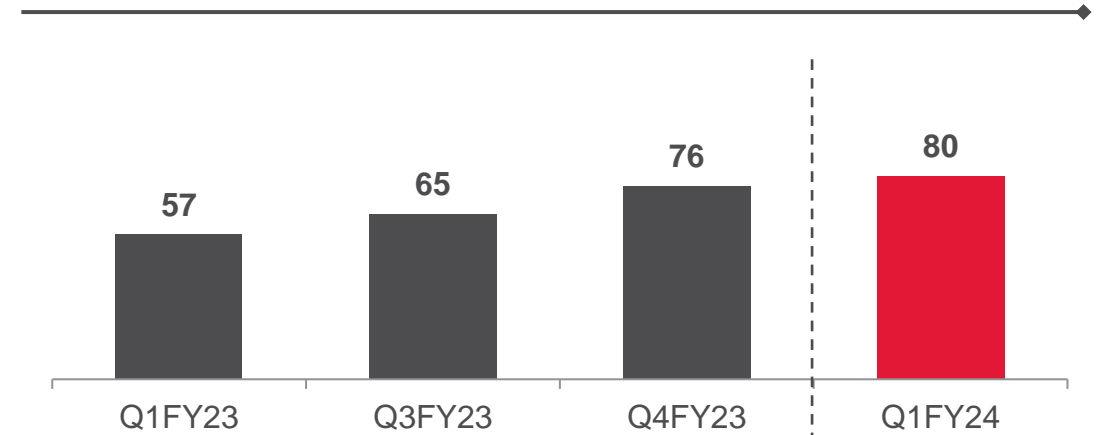
Real Time Tracking & Execution

Mobile based Billing

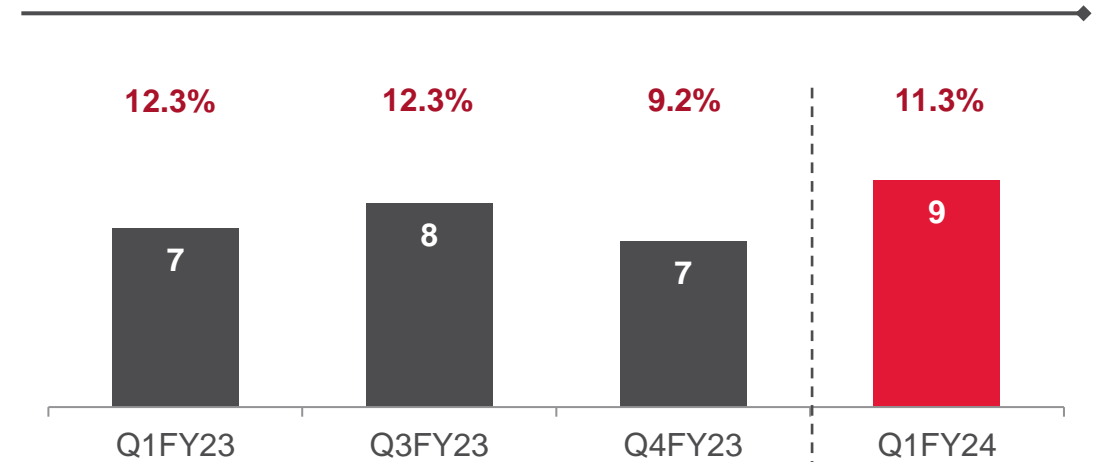
# Mobility - Operating Highlights



Revenue (Rs. Crores)



Gross Margin (Rs. Crores)



# Drive to Net Zero

Carbon Neutral by  
2040



**3.2 Mn Sq Feet**  
Solar Powered Warehouses



**1,550+ EV**  
3W and PCV



**~2.8 Million**  
Green KM with EVs

**5 IGBC Gold & Platinum**  
Certified buildings



**Accreditation**  
Ecovadis - Bronze

**5% reduction TCO2/E**  
Scope 1+ 2 per SBTi



**~11 Million Kms**  
Alternative fuels

**1,47,701**  
Trees planted



**900+ Kg**  
Waste Plastic Collected

# CSR Updates

Categories	Q1 FY24 Activities	Impact
Building Communities	<p><b>Community Welfare Activities:</b></p> <ul style="list-style-type: none"> <li>Health Check-up camps</li> <li>Blood Donation camps</li> <li>Plastic collection drive under Swachh Bharat Abhiyan</li> <li>Road Safety Activities</li> </ul>	<ul style="list-style-type: none"> <li><b>9,416</b> underprivileged people were benefited through various community initiatives</li> </ul>
Sustainability	<ul style="list-style-type: none"> <li>Tree Plantation under Mahindra Hariyali</li> <li>Plastic Recycle, Reuse awareness under Green Guardian project</li> </ul>	<ul style="list-style-type: none"> <li>Planted saplings on World Environment Day</li> </ul>

Health Check-up camps



Plastic collection drive



Tree Plantation



# Awards and Recognition

## Logistics Company of the year, ILSC



## Excellence in Corporate Governance, ICSI



## Overall Excellence in Supply Chain, CII Scale Awards



## Energy Excellence Large - Platinum, CII



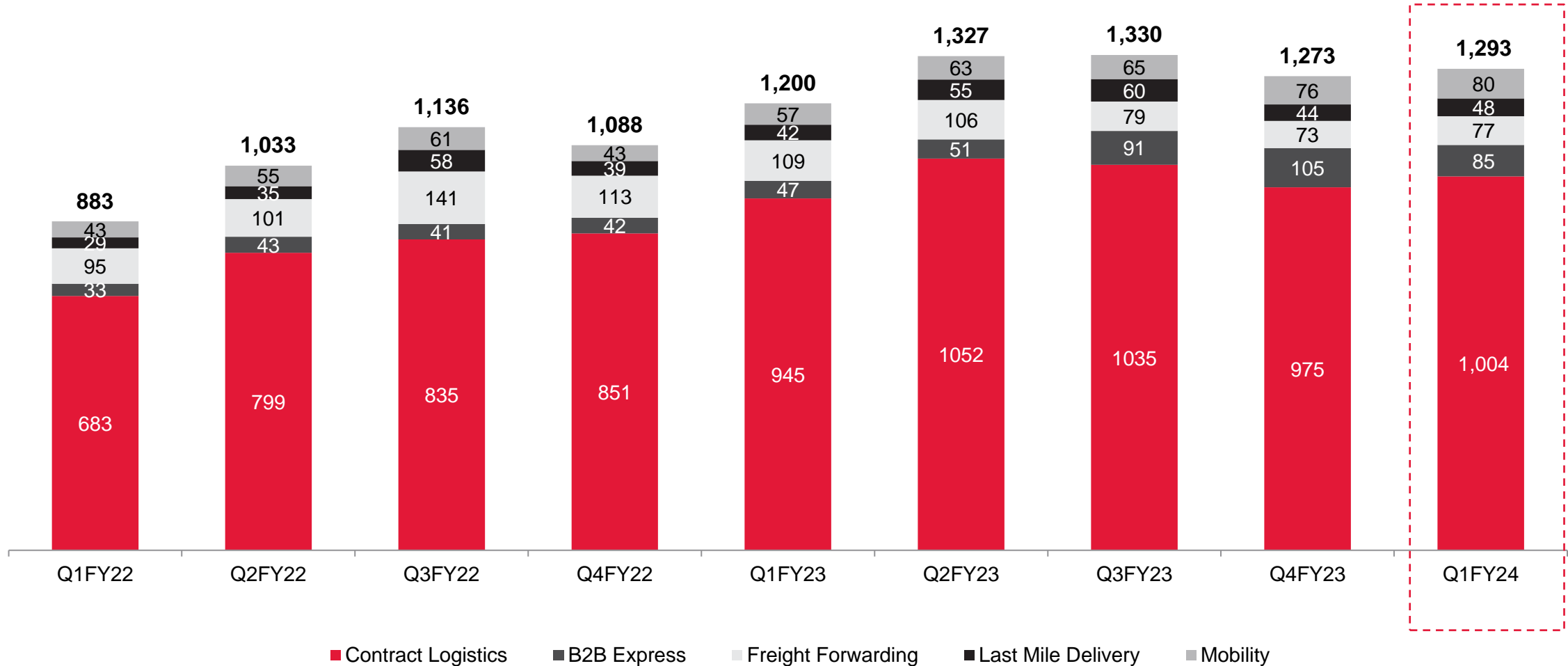


# *Financial Update*



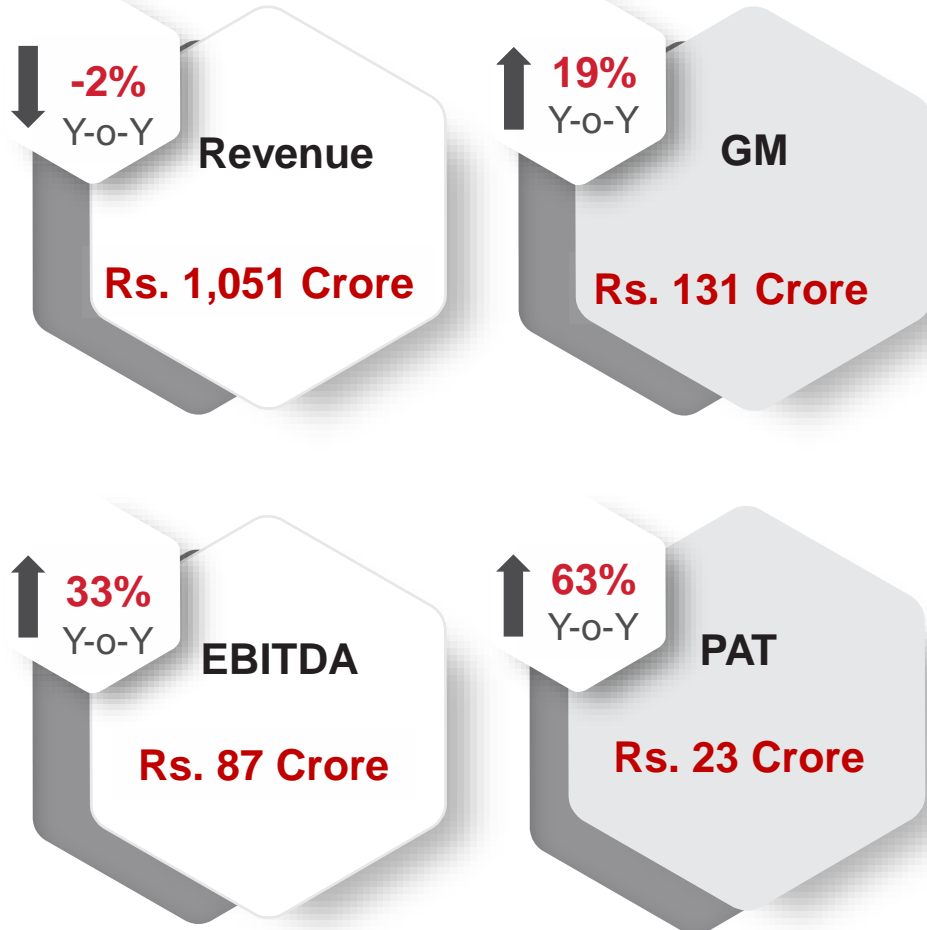
# Quarterly Revenue Performance by Segment (Consolidated)

Rs. Crores

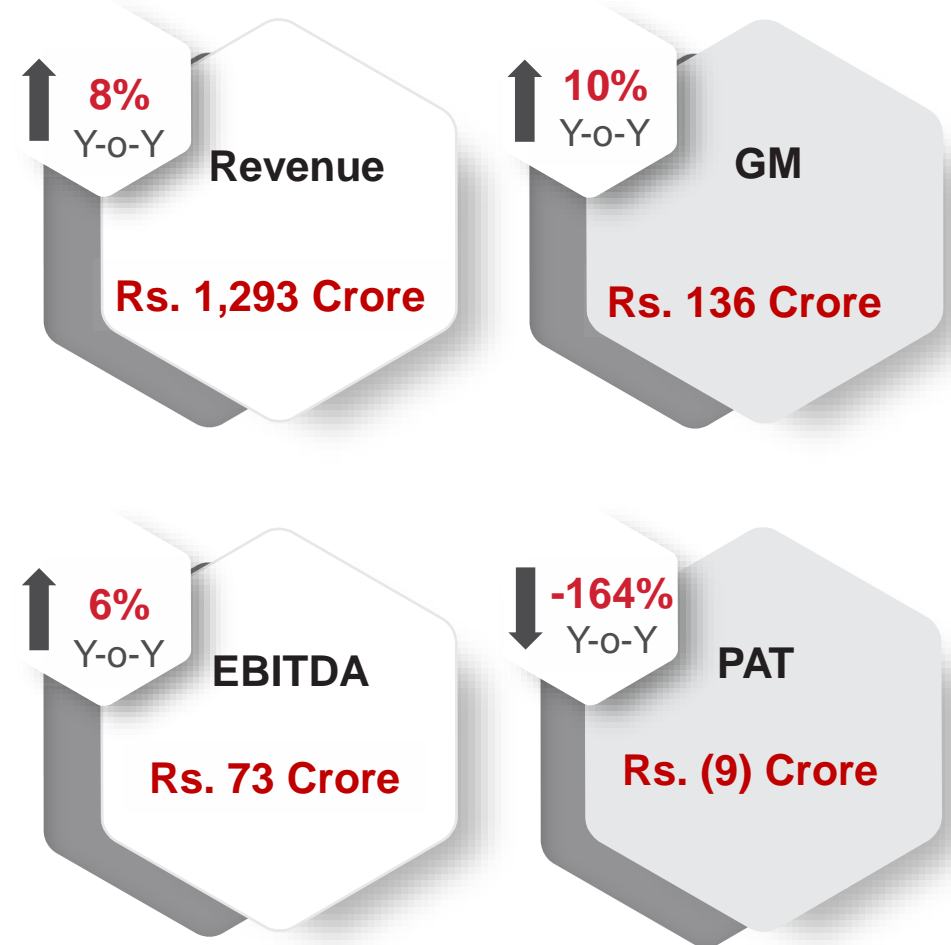


# Financial Highlights – Q1 FY24

## Standalone



## Consolidated



# Entity wise results

## Q1 Financial Performance

Rs. Crores

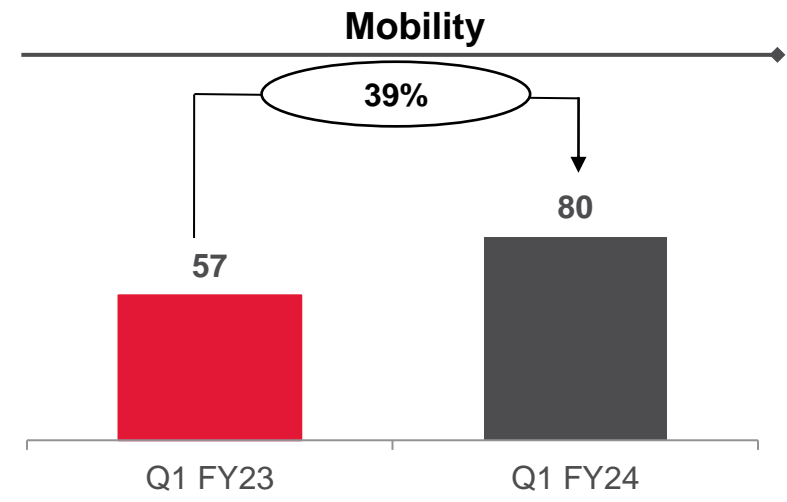
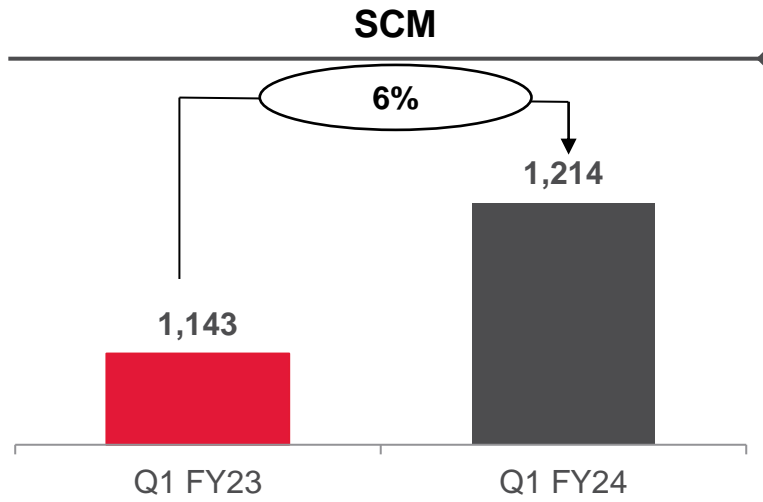
Particulars	Revenue		EBITDA		PAT	
	Q1 FY24	Q1 FY23	Q1 FY24	Q1 FY23	Q1 FY24	Q1 FY23
MLL Standalone	1,050.9	1,068.9	86.9	65.5	23.0	14.0
Lords Freight	76.8	109.2	2.3	5.0	1.6	3.3
MLL Mobility	79.5	22.0	1.6	(0.5)	(1.8)	(2.2)
MLL Express	84.3	-	(18.5)	0.2	(29.4)	0.2
2x2 Logistics	13.2	0.1	1.2	(1.3)	0.2	(1.7)
Whizzard	-	-	-	-	(0.2)	(0.4)
<b>Consolidated</b>	<b>1,293.2</b>	<b>1,199.9</b>	<b>72.8</b>	<b>68.8</b>	<b>(8.5)</b>	<b>13.3</b>

Note: For MLL Mobility, Q1FY24 financials include Alyte business along with Meru, where as Q1FY23 includes only standalone Meru business

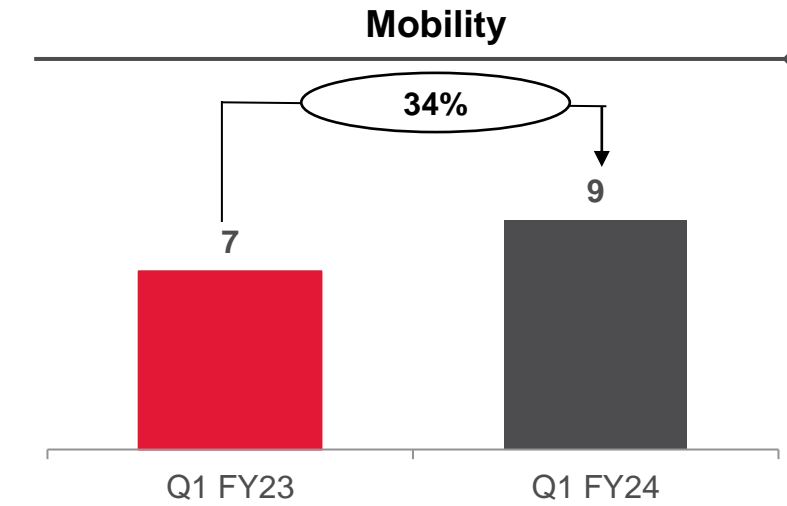
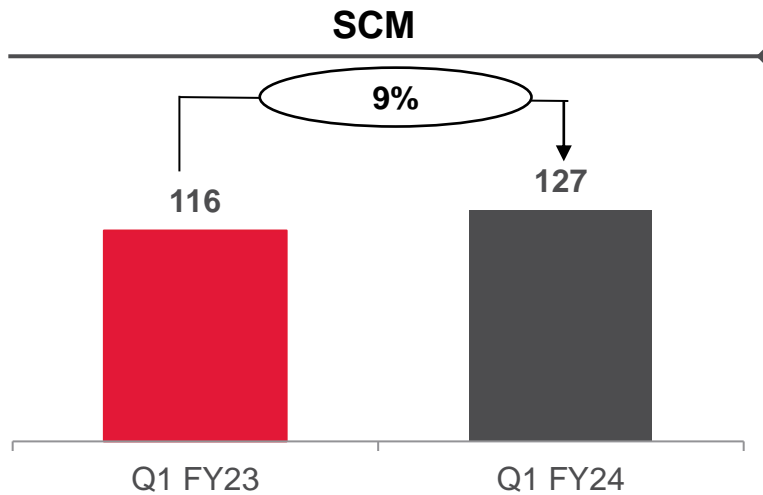
Rs. Crore

# Segment wise Financials

Revenue from Operations



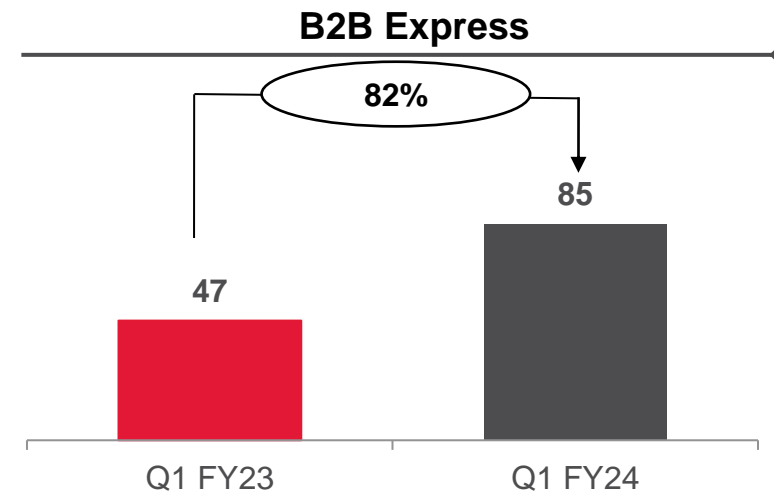
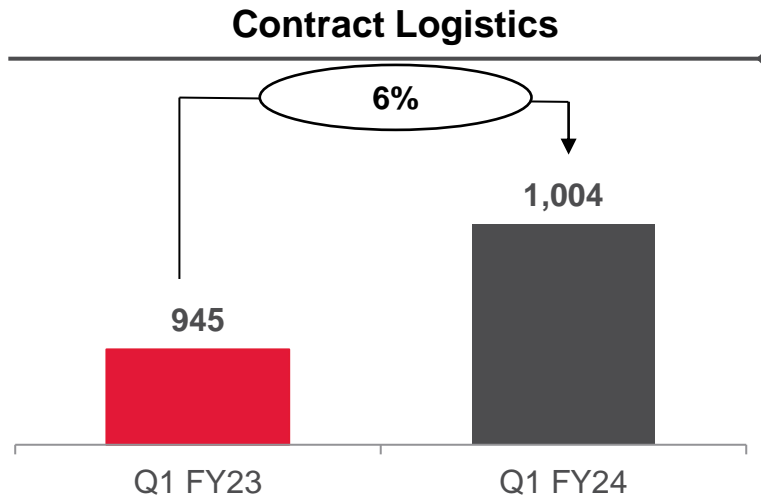
Gross Margin



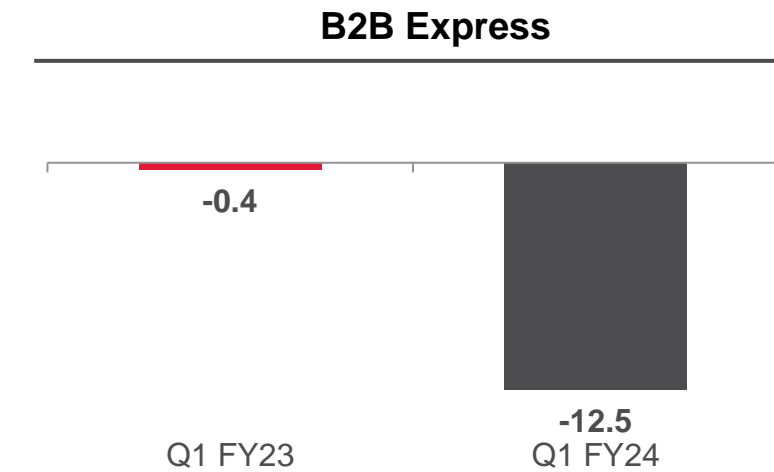
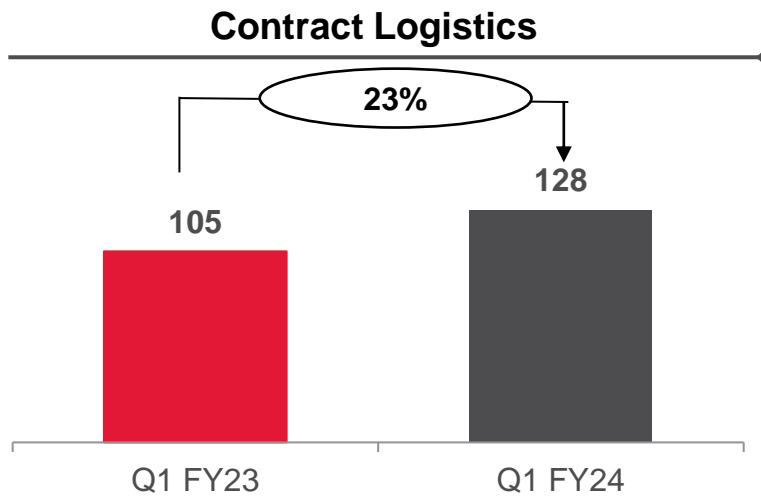
Rs. Crore

# SCM Financials (1/2)

Revenue from Operations



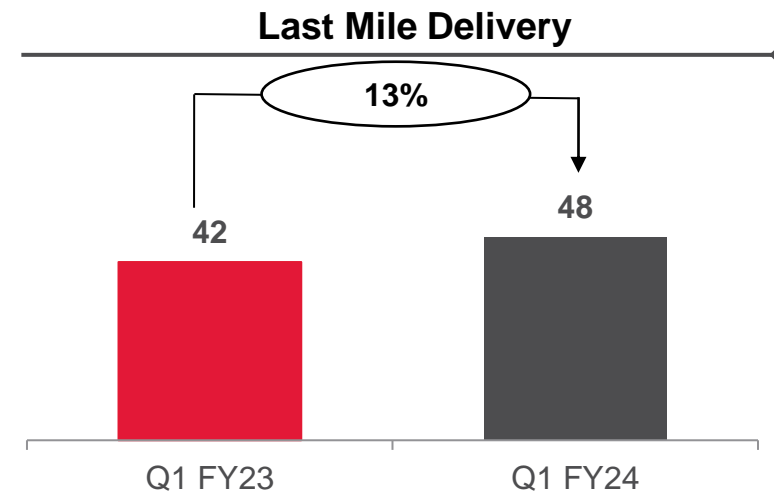
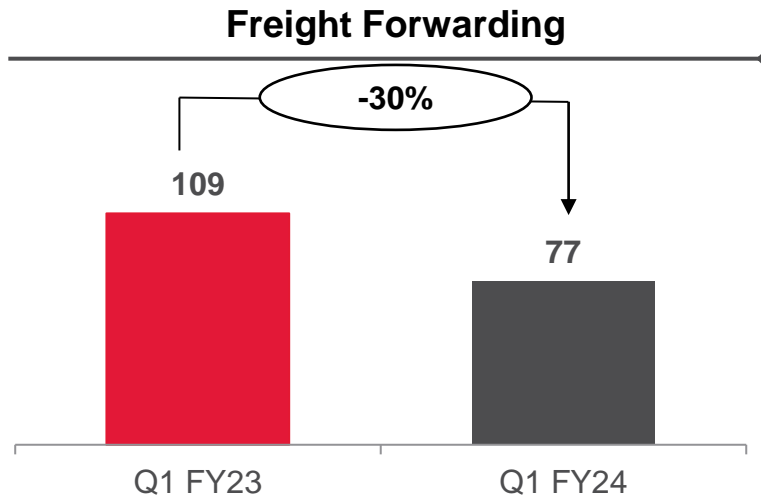
Gross Margin



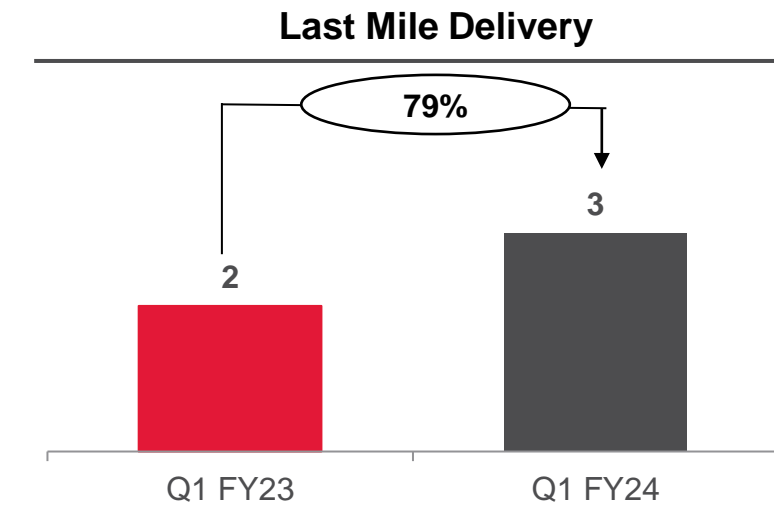
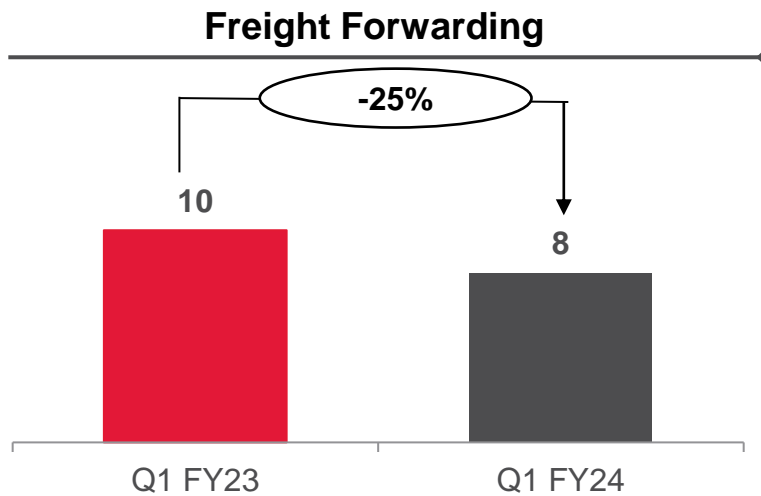
Rs. Crore

# SCM Financials (2/2)

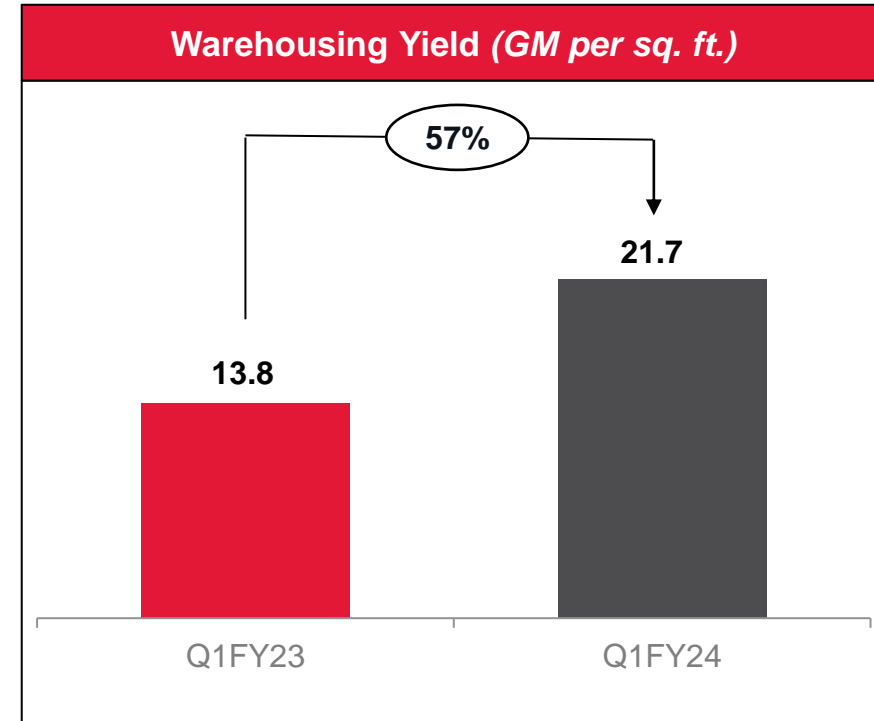
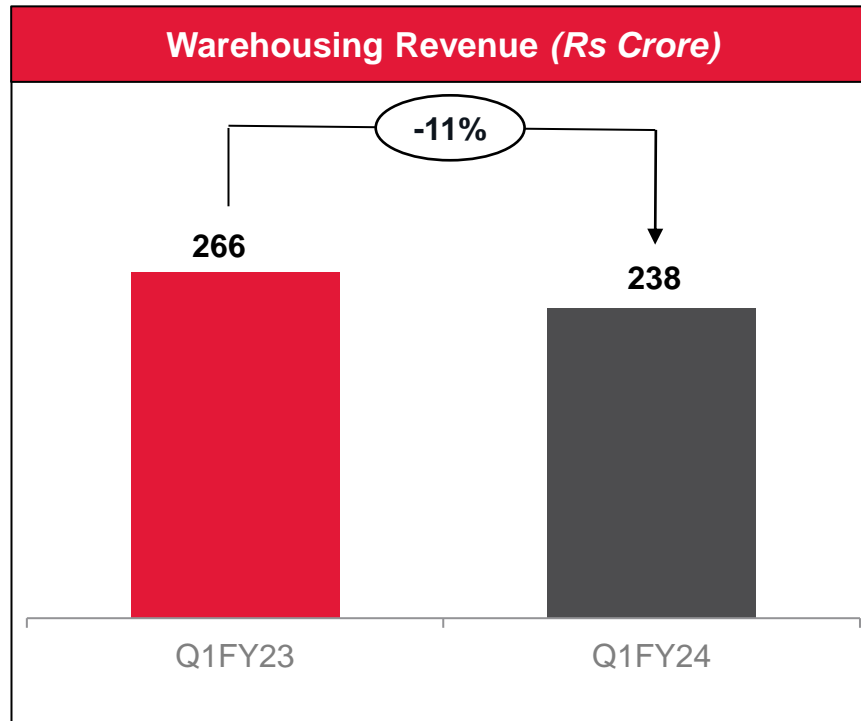
Revenue from Operations



Gross Margin



# Warehousing & solutions - Revenue, Yield



*Note: Warehousing Yield excluding MESPL space*

# Income Statement

Rs. Crore

Particulars	Q1 FY24	Q1 FY23	Y-o-Y	Q4 FY23	Q-o-Q
<b>Revenue</b>	<b>1,293.2</b>	<b>1,199.9</b>	<b>7.8%</b>	<b>1,272.5</b>	<b>1.6%</b>
Other Income	6.2	3.1		3.8	
GM	135.9	123.2	<b>10.3%</b>	129.6	
<b>GM%</b>	<b>10.5%</b>	<b>10.3%</b>	<b>24 bps</b>	<b>10.2%</b>	<b>32 bps</b>
Total Overheads	69.2	57.4		65.9	
<b>EBITDA</b>	<b>72.8</b>	<b>68.8</b>		<b>67.6</b>	<b>7.8%</b>
<b>EBITDA %</b>	<b>5.6%</b>	<b>5.7%</b>	<b>(10 bps)</b>	<b>5.3%</b>	<b>32 bps</b>
<b>Depreciation &amp; Amortization</b>					
Fixed assets	19.7	14.9		22.3	
Lease (Ind AS)	34.8	26		33.0	
<b>EBIT</b>	<b>18.4</b>	<b>27.9</b>	<b>-34.2%</b>	<b>12.3</b>	<b>49.2%</b>
<b>Finance Cost</b>					
Finance charges	8.0	1.4		7.7	
Lease (Ind AS)	9.8	7.6		9.2	
<b>PBT</b>	<b>0.6</b>	<b>19.0</b>	<b>-97.0%</b>	<b>-4.6</b>	<b>-</b>
Tax	8.9	5.3		-4.8	
<b>PAT (before JV)</b>	<b>-8.3</b>	<b>13.6</b>		<b>0.2</b>	
<b>PAT (After JV)</b>	<b>-8.5</b>	<b>13.3</b>	<b>-163.8%</b>	<b>-1.0</b>	<b>-</b>
<b>PAT%</b>	<b>-0.7%</b>	<b>1.1%</b>	<b>(176 bps)</b>	<b>-0.1%</b>	<b>(57bps )</b>
<b>Basic EPS (in INR)</b>	<b>-1.19</b>	<b>1.88</b>		<b>-0.11</b>	

Note:

1. Consolidated financials 2. All figures are in Rs crore, unless stated otherwise.



# *Outlook & Priorities*

## Building blocks in place to achieve the vision



Grow Integrated logistics business

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Leverage acquisition to unlock growth

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Focus on margin expansion through productivity improvement

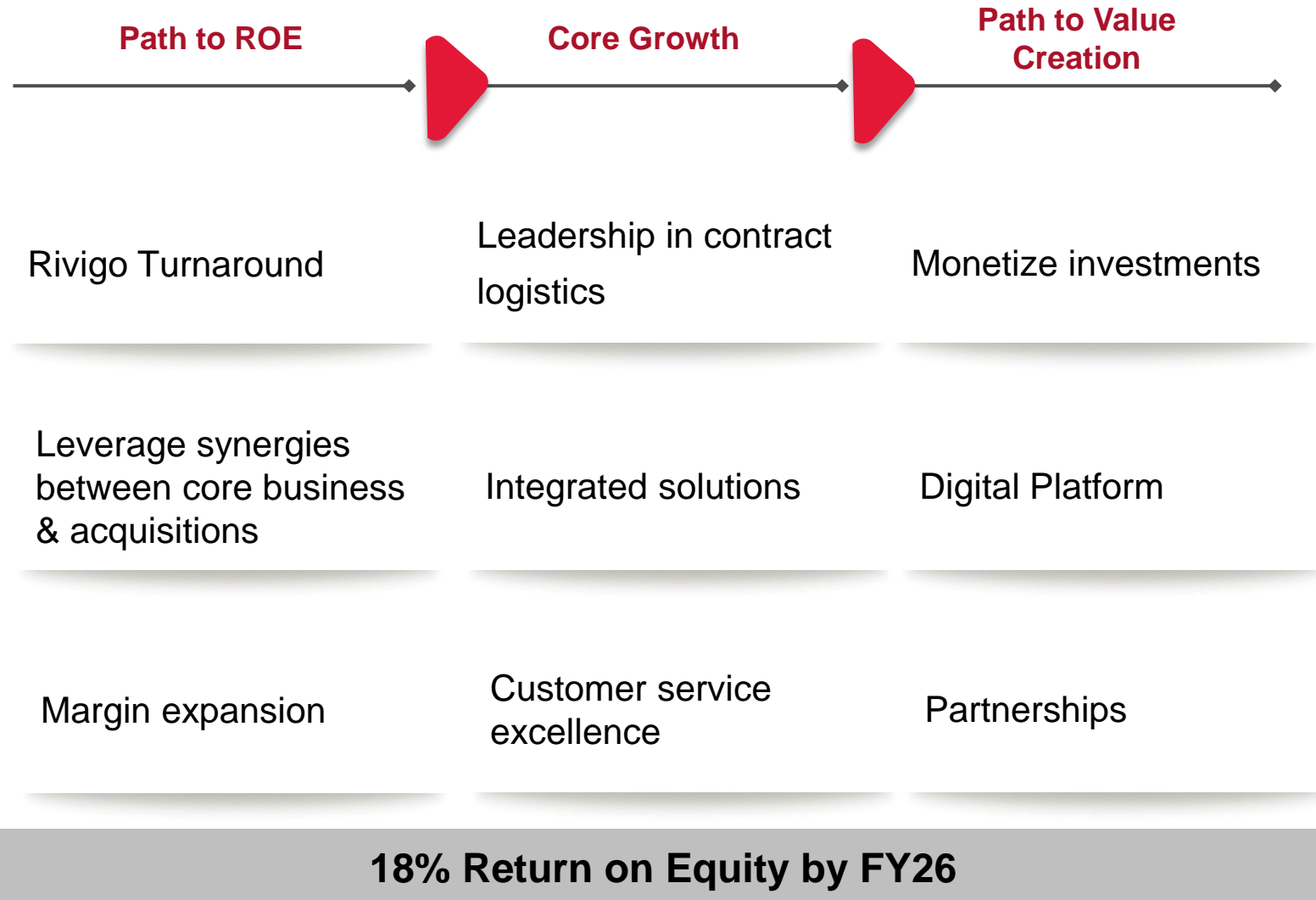
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Build on Technology & Automation to become critical differentiators

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# Path to Value Creation



## Contact Us

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# THANK YOU

# mahindra LOGISTICS



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