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BSE Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai - 400 001
India
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Scrip Code: 543529

## National Stock Exchange of India Limited Exchange Plaza, C-1, Block G, Bandra Kurla Complex, Bandra (E), Mumbai - 400051 India

Symbol: DELHIVERY

Sub: Intimation under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015 - Intimation of Schedule of Investor Conference "Avendus Spark Annual Investor Conference"

Dear Sir/ Madam,

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we hereby inform you that the management of the Company will participate in investor conference viz. "Avendus Spark Annual Investor Conference" in Mumbai on Wednesday, August 16, 2023. Please note that the above meeting schedule may change due to exigencies or last-minute schedule conflicts.

We hereby attach a copy of the presentation to be made in the above conference.

The above disclosure is also being uploaded on the website of the Company at www.delhivery.com

You are requested to take the same on records.

Thank you.

Yours sincerely, For Delhivery Limited

| VIVEK | Digitally signed by <br> VIVEK KUMAR |
| :--- | :--- |
| KUMAR | Date: 2023.08.10 <br> $21: 20: 31+05^{\prime} 30^{\prime}$ |

Vivek Kumar
Company Secretary \& Compliance Officer
Membership No: A 20938
Place: Gurugram

## DELHIUE「Y



## Safe harbour and disclaimer

This Presentation is prepared by Delhivery Limited ("Company") and is for information purposes only without regards to specific objectives, financial situations or needs of any particular person and nothing in it shall be construed as an invitation, offer, solicitation, recommendation or advertisement in respect of the purchase or sale of any securities of the Company or any affiliates in any jurisdiction or as an inducement to enter into investment activity and no part of it shall form the basis of or be relied upon in connection with any contract or commitment or investment decision whatsoever. This Presentation does not take into account, nor does it provide any tax, legal or investment advice or opinion regarding the specific investment objectives or financial situation of any person. This Presentation and its contents are confidential and proprietary to the Company and/or its affiliates and no part of it or its subject matter be used, reproduced, copied, distributed, shared, or disseminated, directly or indirectly, to any other person or published in whole or in part for any purpose, in any manner whatsoever.
 factors that could cause actual results to differ materially from those suggested by the forward-looking statements. Important developments that could affect the Company's operations include changes in the industry structure, significant changes in political and economic environment in India and overseas, tax laws, labour laws, import duties, litigation and labour relations etc.

Investment in equity and equity related securities involve a degree of risk and investors should not invest any funds in this Company without necessary diligence and relying on their own examination of Delhivery Limited along with the equity investment risk which doesn't guarantee capital protection.

We aim to build the Operating System for commerce in India

## India's logistics market is large and highly fragmented

## Direct Logistics Spend ${ }^{(1)}$

(\$Bn)


Direct Logistics Spend / GDP ${ }^{(1)}$ (\%)
$\square$
8\%
$\square$
7\%

$\square$
~1.5\%
150
~15\%


## Massive TAM



## India's largest integrated logistics platform(1)



## 182 Mn

(YoY:19.2\%; 1.2\% QoQ growth)
Express parcels shipped in Q1 FY24
/ Crossed 2.3 Bn shipments since inception

Active customers ${ }^{(4,5)}$
44.6\%

FY19-23 Revenue CAGR ${ }^{(2)}$


## 343K Tons

(YoY: 43.7\%; 8.0\% QoQ growth)
PTL freight handled in Q4 FY23

/ 3.7 Mn+ tons shipped since FY19

## 53\%

Revenue from customers

(1.3\%)

Q1 FY24 Adjusted EBITDA margin

## 18,530

Pin-codes covered(3)

Mn sq ft. logistics infrastructure ${ }^{(6)}$ using two or more services(5)


## Revenue is diversifying rapidly



## Strength of our operations

Differential Scale $\rightarrow$ Better unit economics


| FY23 Comparison | Tonnage <br> (K tons) | Revenue <br> (Rs Cr) | Yield <br> (Rs/Kg) |
| :--- | :---: | :---: | :---: |
| Delhivery | 1,764 | 5,709 | $65-70 /$ <br> $10.50^{(4)}$ |
| Express Parcel only company ${ }^{(2)}$ | 360 | 2,100 | 58 |
| PTL only company ${ }^{(3)}$ | 1,000 | 1,100 | 11 |

[^0]

4. Approximate numbers for Express Parcel and PTL respectively
5. Normalized on the base of Q1 FY19
6. PTL volumes for FY21 \& FY22 are on a pro forma basis

## Adjusted EBITDA



## Delhivery: Investment case

1 \$200Bn+ addressable market - large and highly fragmented

2 Largest integrated logistics platform with a full range of supply chain services

3 Unified world class network infrastructure, inter-operable across business lines and services

4 Asset-light business model with pan-India coverage
5 Proprietary technology stack, fuelled by vast data intelligence and engineering capabilities

6 Proven growth track record and demonstration of EBITDA profitability
7 Extremely strong Balance Sheet

8 High-quality, experienced management team and board

## Delhivery is at the cross-section of several growth drivers ${ }^{(1)}$

INFRASTRUCTURE
Large real estate footprint | Leveraging India's regulatory reforms \& infra-development | General capital formation


TECHNOLOGY \& DATA SCIENCE Data science, ML \& AI | Proprietary tech platform | Cutting edge engineering \& automation | New age technologies - vision ML, drones, robotics


DIGITAL CONSUMPTION
eCommerce | D2C/D2R | Omni channel | Digital commerce

## Q1 FY24 Update

## Quarterly highlights

1 Express: Steady shipment volume in a seasonally weak quarter; 19\% YoY growth in volumes

2 PTL: Strong growth momentum continues in Q1 (8\% QoQ over seasonally strong Q4), service levels continue to be consistently robust, price-revisions and churn of low-margin customers continues

3 Supply Chain: New mandates with marquee clients - Havells, Tata Motors, MamaEarth
>50\% of outsourced fleet in mid-mile now sourced through Orion platform; launched intra-city sourcing as well

5 OS1: Dispatch1, first SaaS product launched on OS1 platform

6 Investment in Vinculum to expand VAS for D2C customers

## Q1 FY24 performance


$■$ Express Parcel $\square$ PTL $■$ TL $■$ SCS $■$ Cross Border
(1) Revenue from services excludes revenue from traded goods

Note: Due to rounding offt, totals may not correspond with the sum of the separate figures

## Express Parcel revenue



Express Parcel shipments
(Mn)


PTL freight revenue (₹ Cr)

PTL freight tonnage
('000 Tons)


## Q1 FY24 performance



TL revenue


Supply Chain Services revenue
(₹ Cr )


Cross Border Services revenue
(₹ Cr )
(₹ Cr)


## Adjusted EBITDA



## Q1 FY24: Drivers of adjusted EBITDA movements vs Q4 FY23

| $₹ \mathrm{Cr}$ |  | Remarks |
| :---: | :---: | :---: |
| Q4 FY23 Adjusted EBITDA (A) | 6 |  |
| Incremental revenue in Transport (Express and PTL) | 44 |  |
| Incremental gross profit in Transport (Express and PTL) (B1) | $\sim 17$ | Prior to 1Q specific items listed below |
| (-) Impact of annual wage increments (B2) | $\sim(4)$ |  |
| (-) Planned investments in last mile (B3) | $\sim(2)$ | - DC capacity expansion |
| (-) Impact of uncontrollable factors (B4) | $\sim(4)$ | - Security and weather impact |
| Total increase in Transport gross profit (C=B1+B2+B3+B4) | $\sim 7$ |  |
| (-) Increase in Transport fixed costs (D) | (13) | - Mid-mile capacity investment <br> - Annual wage increases of supervisory employees |
| Total Decrease in Transport service EBITDA (E=C+D) | (6) |  |
| (-) Increase in service EBITDA of non-transport businesses (F) | (3) |  |
| (-) Increase in Corporate costs (G) | (21) | - Annual increments in salaries ( $\sim 6 \mathrm{Cr}$ ) <br> - One-time milestone-based payouts for employees of acquired robotics company ( $\sim 5 \mathrm{Cr}$ ) <br> - Investments in marketing program starting this FY (~3 Cr) <br> - Provisioning for ongoing commercial disputes with certain vendors (~2 Cr) |
| Total Change in Q1 FY24 ( $\mathrm{H}=\mathrm{E}+\mathrm{F}+\mathrm{G}$ ) | (30) |  |
| Q1 FY24 Adjusted EBITDA ( $\mathbf{A + H}$ ) | (25) |  |

[^1]
## Cost Drivers - Q1 FY24 vs Q4 FY23

| ₹ Cr | Q1 FY22 | Q1 FY23 | Q4 FY23 | Q1 FY24 | FY23 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Freight, Handling and Servicing Cost ${ }^{(1,2)}$ | 868 | 1,453 | 1,372 | 1,438 | 5,669 |
| $\%$ of Revenue from services ${ }^{(2)}$ | 75.2\% | 83.2\% | 73.8\% | 74.5\% | 78.5\% |
| Line haul expenses | 428 | 648 | 616 | 648 | 2,517 |
| \% of revenue | 37.1\% | 37.1\% | 33.1\% | 33.6\% | 34.8\% |
| Vehicle rental expenses | 222 | 361 | 384 | 388 | 1,523 |
| \% of revenue | 19.3\% | 20.7\% | 20.6\% | 20.1\% | 21.1\% |
| Contractual manpower expenses | 128 | 240 | 206 | 233 | 893 |
| \% of revenue | 11.1\% | 13.8\% | 11.1\% | 12.1\% | 12.4\% |
| Rent | 30 | 64 | 65 | 69 | 269 |
| \% of revenue | 2.6\% | 3.7\% | 3.5\% | 3.6\% | 3.7\% |
| Security expenses | 16 | 24 | 21 | 23 | 91 |
| \% of revenue | 1.4\% | 1.4\% | 1.2\% | 1.2\% | 1.3\% |
| Power, fuel \& water charges | 21 | 44 | 37 | 38 | 168 |
| \% of revenue | 1.8\% | 2.5\% | 2.0\% | 2.0\% | 2.3\% |
| Packing material | 3 | 7 | 6 | 7 | 25 |
| \% of revenue | 0.2\% | 0.4\% | 0.3\% | 0.4\% | 0.3\% |
| Stores and spares | 8 | 8 | 4 | 7 | 19 |
| \% of revenue | 0.7\% | 0.4\% | 0.2\% | 0.4\% | 0.3\% |
| Lost shipment expense (net) | 12 | 56 | 32 | 26 | 163 |
| \% of revenue | 1.0\% | 3.2\% | 1.7\% | 1.3\% | 2.3\% |

## Adjusted EBITDA Bridge

| Adjusted EBITDA |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ₹ Cr | Q1 FY23 | Q4 FY23 | Q1 FY24 | FY23 | Remarks |
| Total revenue from customers | 1,746 | 1,860 | 1,930 | 7,225 |  |
| Less: Freight handling and servicing cost | 1,453 | 1,372 | 1,438 | 5,669 |  |
| Less: Change in inventory of traded goods | 0 | 0 | 0 | 2 |  |
| Less: Employee benefit expense | 350 | 357 | 353 | 1,400 |  |
| Less: Other expenses | 197 | 117 | 152 | 605 |  |
| Add: Fair value loss on investments at fair value through profit or loss | 16 | (17) | 0 | (2) | Non-cash expense/(gain) due to mark to market of short-term financial investments included in other expenses |
| Reported EBITDA | (239) | (4) | (13) | (452) |  |
| Add: Share based payment expenses | 70 | 73 | 55 | 289 | Accounting expenses towards ESOPs already granted |
| Add: IPO expense | 16 | 0 | 0 | 16 | IPO related non-operating expenses |
| Less: Actual lease rent paid | 65 | 64 | 66 | 258 | Actual cash rent paid on leased properties recognized under Ind AS 116 |
| Adjusted EBITDA | (217) | 6 | (25) | (404) |  |

## Appendix

## Quarterly financial performance

| Income (₹ Cr ) | Q1 FY23 | Q4 FY23 | Q1 FY24 | Q-0-Q\% | Y-o-Y\% | FY23 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue for services (A) | 1,746 | 1,860 | 1,930 | 4\% | 11\% | 7,224 |
| Revenue from traded goods (B) | 0 | 0 | 0 | - | - | 2 |
| Revenue from customers (A+B) | 1,746 | 1,860 | 1,930 | 4\% | 11\% | 7,225 |
| Other income | 49 | 75 | 101 | 36\% | 108\% | 305 |
| Total income | 1,795 | 1,934 | 2,031 | 5\% | 13\% | 7,530 |
| Expense |  |  |  |  |  |  |
| Total freight, handling and servicing cost | 1,453 | 1,372 | 1,438 | 5\% | (1\%) | 5,669 |
| Employee benefit expense |  |  |  |  |  |  |
| Employee benefit expense excl. share-based payments \& one-time expenses | 281 | 284 | 299 | 5\% | 6\% | 1,111 |
| Employee benefit expense: share based payments | 70 | 73 | 55 | (26\%) | (21\%) | 289 |
| Other operating expense | 197 | 117 | 152 | 29\% | (23\%) | 607 |
| Finance costs | 25 | 19 | 20 | 3\% | (21\%) | 89 |
| Depreciation and amortization expense | 181 | 242 | 167 | (31\%) | (8\%) | 831 |
| Total expenses | 2,206 | 2,108 | 2,130 | 1\% | (3\%) | 8,597 |
| Share of profit / (loss) of associates (net) | 6 | 1 | 6 | - | 6\% | 14 |
| Profit / (Loss) before exceptional items and tax | (405) | (173) | (92) | - | - | $(1,053)$ |
| Profit / (Loss) after Tax | (399) | (159) | (89) | - | - | $(1,008)$ |
| Adj. EBITDA | (217) | 6 | (25) |  |  | (404) |
| Adj. EBITDA margin | (12.5\%) | 0.3\% | (1.3\%) | (157bps) | 1,118bps | (5.6\%) |

## Balance sheet

| ₹ Cr |  |  |  |
| :--- | ---: | ---: | ---: |
| Equity and Liabilities | Mar '22 | Sep '22 | Mar '23 |
| Total equity | $\mathbf{5 , 9 5 7}$ | $\mathbf{9 , 3 8 6}$ | $\mathbf{9 , 1 7 7}$ |
| Non - current liabilities |  |  |  |
| Borrowings | 118 | 118 | 114 |
| Lease liabilities | 573 | 650 | 534 |
| Provisions | 38 | 39 | 51 |
| Deferred tax liabilities (net) | 63 | 44 | 31 |
| Current liabilities |  |  |  |
| Borrowings | 236 | 132 | 84 |
| Lease liabilities | 176 | 189 | 190 |
| Provisions | 21 | 27 | 27 |
| Trade payables | 834 | 850 | 788 |
| Other current liabilities | 236 | 212 | 192 |
| Total liabilities | $\mathbf{2 , 2 9 3}$ | $\mathbf{2 , 2 6 1}$ | $\mathbf{2 , 0 1 2}$ |
| Total equity and liabilities | $\mathbf{8 , 2 5 1}$ | $\mathbf{1 1 , 6 4 7}$ | $\mathbf{1 1 , 1 8 9}$ |
|  |  |  |  |


| ₹ Cr |  |  |  |
| :--- | ---: | ---: | ---: |
| Assets | Mar ‘22 | Sep ‘22 | Mar '23 |
| Non - current assets |  |  |  |
| Non - current cash equivalents ${ }^{(1)}$ | 692 | 447 | 670 |
| Property, plant and equipment (Incl CWIP) | 681 | 882 | 817 |
| Goodwill and other intangible assets ${ }^{(2)}$ ( |  |  |  |
| Right of use assets | 1,737 | 1,637 | 1,535 |
| Investments ${ }^{(3)}$ | 694 | 791 | 667 |
| Non - current tax assets | 249 | 263 | 282 |
| Other non - current assets | 155 | 192 | 216 |
| Current assets | 89 | 81 | 65 |
| Cash \& cash equivalents ${ }^{(4)}$ |  |  |  |
| Trade receivables | 1,821 | 5,305 | 4,839 |
| Unbilled receivables | 990 | 891 | 944 |
| Inventories | 681 | 639 | 633 |
| Other current assets | 25 | 28 | 19 |
| Total assets | 437 | 490 | 504 |
|  | $\mathbf{8 , 2 5 1}$ | $\mathbf{1 1 , 6 4 7}$ | $\mathbf{1 1 , 1 8 9}$ |

[^2](2) Including intangible assets under development
(4) Includes cash and other bank balances, current investments, current margin money deposits and current deposits with original maturity of $>12$ months; excludes $₹ 131$ Cr of accrued interest on deposits and investments

## Working capital position improving YoY



## Net Working Capital Days (Receivable days - Payable days)

## Strong liquidity position

| Debt to Equity |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| ₹ Cr | Mar '21 | Mar '22 | Sep '22 | Mar '23 |
| Term loan | 199 | 233 | 246 | 199 |
| Working capital loan | 84 | 120 | 5 | 0 |
| Debt (excludes CCPS) (A) | 283 | 353 | 251 | 199 |
| Cash and cash equivalents ${ }^{1}(B)$ | 1,998 | 2,512 | 5,752 | 5,508 |
| Net debt (A-B) | $(1,715)$ | $(2,159)$ | $(5,502)$ | $(5,309)$ |
| Networth (C) | 2,837 | 5,957 | 9,386 | 9,177 |
| Debt/Equity (A/C) | 0.10x | 0.06x | 0.03x | 0.02x |

## Cash flow summary

| ₹ Cr | FY22 | FY23 |
| :---: | :---: | :---: |
| Operating profit/ (loss) before working capital changes | 275 | (22) |
| Changes in net assets ${ }^{(1)}$ | (502) | 66 |
| Cash generated from / (used in) operations | (227) | 44 |
| Direct taxes paid (net of refund) | (13) | (72) |
| Net cash from / (used in) operating activities | (241) | (27) |
| Net cash from / (used in) investing activities | $(2,742)$ | $(3,411)$ |
| Net cash from / (used in) investing into treasury instruments | (381) | $(2,782)$ |
| Net cash from / (used in) capex and M\&A | $(2,361)$ | (629) |
| Net cash from / (used in) financing activities | 2,902 | 3,538 |
| Net change in cash | (81) | 100 |
| Opening cash balance at the being of the year | 276 | 195 |
| Closing cash balance at the end of the year (A) | 195 | 295 |
| Cash equivalents at the end of the year ${ }^{(2)}(\mathrm{B})$ | 2,317 | 5,213 |
| Cash \& cash equivalents at the end of the year ( $A+B$ ) | 2,512 | 5,508 |

[^3]
## Wide ownership across organization

|  | ESOPs ${ }^{(1)}$ |  |
| :--- | ---: | ---: |
| Stage | Total | \% shareholding on fully diluted basis |
| ESOPs granted, of which | $36,745,890$ | $4.55 \%$ |
| Vested | $8,479,542$ |  |
| Unvested | $28,266,348$ | $4.84 \%$ |
| ESOPs ungranted, of which | $39,036,941$ |  |
| Time-based ESOPs ${ }^{(2)}$ | $24,139,441$ |  |
| Performance-based ESOPs ${ }^{(3)}$ | $14,897,500$ | $9.39 \%$ |
| Total (Granted + Ungranted) ${ }^{(4)}$ | $\mathbf{7 5 , 7 8 2 , 8 3 1}$ |  |

Number of Employees holding ESOPs ${ }^{(1)}$ (vested + unvested) : 1,623

[^4]
## Projected ESOP costs

|  | Estimated P\&L charge (non-cash) for ESOPs already granted |  |
| :--- | ---: | ---: |
| ₹ Cr | Cost of time-based <br> options $^{(1)}$ | Cost of performance-based <br> options $^{(2)}$ |
| FY24 | 165 | 94 |
| FY25 | 93 | 40 |
| FY26 | 36 | 12 |
| FY27 | 4 | 2 |
| FY28 | 0 | 0 |
| Total | 298 | $\mathbf{1 4 7}$ |

[^5](1) Related to costs attributable to time-based ESOPs already granted; in event of forfeiture of ESOPs upon resignation/ termination of employee prior to completion of vesting, costs will be reversed
(2) Related to costs attributable to performance-based ESOPs already granted. The cost is calculated using Monte Carlo simulation. Options to be unlocked in three equal tranches upon achieving share prices of $₹ 800$, $₹ 1,000$ and $₹ 1,200$; and vest equally over 2 years thereatter

## Definitions and abbreviations

Cross Border
Cross border express parcel and freight service by the Company

Pro forma financials
PTL freight RedSeer report SCS
SpotOn TL
the pro forma consolidated P\&L and adjusted EBITDA have been compiled by our Company to illustrate the impact of the acquisition of SpotOn Logistics Private Limited on our consolidated financial statements for the year ended March 31, 2022 as if the acquisition occurred on $1^{\text {st }}$ April 2021 and have not been reviewed / audited by auditors

## Part truck load freight service by the Company

Report titled "Logistics Market in India" dated April 21, 2022 prepared by RedSeer in connection with the recent public offer by the Company Supply chain services by the Company through which the Company provides integrated supply chain solutions
SpotOn Logistics Private Limited
Truck load freight service by the Company which connects shippers with fleet-owners and suppliers of truckload capacity across the country via a centralized bidding and matching engine


## Thank You

For any queries please write to us at ir@delhivery.com


[^0]:    1. Average weight of an express parcel shipment is assumed to be approximately 1 Kg
    . Hypothetical company which would have shipped approximately 1 Mn parcels per day in FY23
    2. Hypothetical company which would have shipped approximately 3 K tons of freight per day in FY23
[^1]:    Note: Due to rounding off, totals may not correspond with the sum of the separate figures

[^2]:    1) Includes non-current investments, non-current margin money deposits and non-current deposits with original maturity of $>12$ month
[^3]:    (1) Change in inventory, receivables, other financial assets, loans, other assets, payables, other liabilities

    Includes investments, other bank balances, margin money deposits and deposits with, original maturity for $>12$ months: excludes $₹ 131 \mathrm{Cr}$ of accrued interest on deposits and investments

[^4]:    Note: Any new ESOP grants made in the future will be duly notified to the stock exchanges
    Note: Any new ESOP grants
    (1) As of $30^{\circ} \mathrm{H}$ June 2023
    (2) Vesting period of 4 years with schedule of $10 \%-30 \%-30 \%-30 \%$
    (3) To be unlocked in three equal tranches upon achieving share prices of $₹ 800$, $₹ 1,000$ and $₹ 1,200$; and vest equally over 2 years thereatter
    (3) To be unlocked in three equal tranches upon achieving share prices of $₹ 800, ~ ₹ 1,000$ and $₹ 1,200$; and vest equally over 2 years thereat

[^5]:    Note: Any new ESOP grants made in the future will be duly notified to the stock exchanges

