

**Ref. No.: Sec/117/2022-23**

November 03, 2023

<b>BSE Limited (BSE)</b> Phiroze Jeejeebhoy Towers, Dalal Street, Fort, Mumbai – 400 001 Scrip Code: <b>543334</b> Scrip ID: <b>NUVOCO</b>	<b>National Stock Exchange of India Limited (NSE)</b> Exchange Plaza, C – 1, Block G, Bandra Kurla Complex, Bandra East, Mumbai – 400 051 Trading Symbol: <b>NUVOCO</b> Scrip Code: <b>NVCL 25, NVCL 77 and NVCL 77A</b>
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Dear Sir/Madam,

**Sub: Intimation to Investors on availability of Online Dispute Resolution (“ODR”) Mechanism**

The Securities and Exchange Board of India (“SEBI”) vide its circulars dated July 31, 2023 and August 4, 2023 (“SEBI Circulars”) has established a common ODR Portal for addressing investor grievances.

Pursuant to the SEBI Circulars, the link to navigate the ODR Portal and the SEBI Circulars are available on the website of the Company and can be accessed through the following links:

<b>Particulars</b>	<b>Link</b>
SEBI Circulars	<a href="https://nuvoco.com/corporate-governance">https://nuvoco.com/corporate-governance</a>
ODR Portal	<a href="https://smartodr.in/login">https://smartodr.in/login</a>

In addition, please find attached a copy of the communication for the investors of the Company on dispute resolution through the ODR Mechanism and the same is being made available on the website of the Company at <https://nuvoco.com/corporate-governance>

This is for the awareness of investors.

We request you to take the above on record.

Thanking you,

Yours faithfully,  
For **Nuvoco Vistas Corporation Limited**



**Shruta Sanghavi**  
**SVP and Company Secretary**

**Encl: a/a**

**Nuvoco Vistas Corp. Ltd.**

Registered Office: Equinox Business Park, Tower-3, East Wing, 4th Floor, Off. Bandra Kurla Complex, LBS Road, Kurla (West), Mumbai 400070 Tel: +91 (0) 22 67692500 / +91 (0) 22 67692525 | Fax: +91 (0) 22 67692572 | website: [www.nuvoco.com](http://www.nuvoco.com) | CIN- L26940MH1999PLC118229

**NUVOCO VISTAS CORP. LTD.**



November 03, 2023

Dear Investors,

**Sub: Awareness on availability of Online Dispute Resolution (“ODR”) Mechanism**

To enhance the awareness of investors of the Company about the availability of the ODR Mechanism, we wish to inform all the investors of the Company that the Securities and Exchange Board of India (“SEBI”) vide its Circulars dated July 31, 2023 and August 4, 2023 (“SEBI Circulars”) has established a common ODR Portal which harnesses online Conciliation and online Arbitration for resolution of any disputes arising in the Indian Securities Market.

As per the SEBI Circulars, investors shall first take up their grievance with the listed entity by lodging a complaint directly with the concerned listed entity and if the grievance is not redressed satisfactorily, the investor may, in accordance with the SCORES guidelines, escalate the same through the SCORES Portal at <https://scores.gov.in/scores/Welcome.html>, in accordance with the process laid out therein. After exhausting all available options for resolution of the grievance, if the investor is still not satisfied with the outcome, he/she can initiate dispute resolution through the ODR Portal at <https://smartodr.in/login>.

Investors may note that there shall be no fees for registration of a complaint/dispute on the ODR portal against the Company/ Registrar and Transfer Agent or any Intermediaries. However, fees for initiation of Conciliation or Arbitration process shall be borne in terms of the SEBI Circulars.

Investors may also refer to the modalities and operational guidelines of the ODR Portal including timelines for review/resolution of complaints filed through the ODR Portal, manner of proceedings to be conducted by the ODR institutions, role and responsibilities of Market Infrastructure Intermediaries, Code of Conduct for Conciliators and Arbitrators, etc. as provided in the SEBI Circulars.

For further details, investors can refer the SEBI Circulars available on the website of the Company at <https://nuvoco.com/corporate-governance>.

**For Nuvoco Vistas Corporation Limited**

**Sd/-  
Shruta Sanghavi  
SVP and Company Secretary**

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