

05.09.2023

To,

The General Manager – DCS, Listing Operations-Corporate Services Dept. BSE Ltd. 1 st Floor, New Trading Ring, Rotunda Building, 'P J. Towers, Dalal Street, Fort, Mumbai 400 001. corp.relations@bseindia.com Stock Code: 532891	The Manager, Listing Department, National Stock Exchange of India Ltd., Exchange Plaza, 5th Floor, Plot No. C/1, G Block, Bandra-Kurla Complex, Bandra (E), Mumbai cc_nse@nse.co.in Stock Code: PURVA
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Dear Sir / Madam,

Sub: Business Responsibility & Sustainability Report for the Financial Year 2022-23

Pursuant to Regulation 34 (2)(f) read with Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, enclosed herewith is the Business Responsibility & Sustainability Report of the Company for the Financial Year 2022-23.

This is for your information and records.

Thanking you,

Yours sincerely,

For Puravankara Limited

(Sudip Chatterjee)
Company Secretary
Membership No.: F11373

ANNEXURE VII TO DIRECTORS' REPORT

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORTING

SECTION A : GENERAL DISCLOSURES

I. DETAILS

1	Corporate Identity Number (CIN) of the Listed Entity	L45200KA1986PLC051571	
2	Name of the Listed Entity	Puravankara Limited	
3	Year of incorporation	03-06-1986	
4	Registered office address	130/1, Ulsoor Road, Bangalore, Karnataka -560032	
5	Corporate address	130/1, Ulsoor Road, Bangalore, Karnataka-560032	
6	E-mail	investors@puravankara.com	
7	Telephone	080-44555555	
8	Website	https://www.puravankara.com/	
9	Date Of Start Of Financial Year	Start Date	End Date
	Financial Year	01-04-2022	31-03-2023
	Previous Year	01-04-2021	31-03-2022
10	Name of the Stock Exchange(s) where shares are listed	BSE , NSE	
11	Paid-up Capital	1185748430	
12	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report		
	Name Of Contact Person	Shruthi Mohanraman	
	Contact Number Of Contact Person	94833 43804	
	Email Of Contact Person	m.shruthi@puravankara.com	
13	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).	Standalone basis	



II. PRODUCTS/SERVICES

14. Details of business activities

S. No.	Description of main activity	Description of business activity	% of turnover
1	Real estate development	Development of Real-estate projects	100%

15. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	NIC Code	% of total turnover
1	Development of Real-estate projects	6810	100%

III. OPERATIONS

16. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	-	7	7
International	-	2	2

17. Markets served by the entity:

a. Number of locations

Location	Number
National (No. of States)	6
International (No. of Countries)	-

b. What is the contribution of exports as a percentage of the total turnover of the entity?

Not Applicable

c. A brief on types of customers

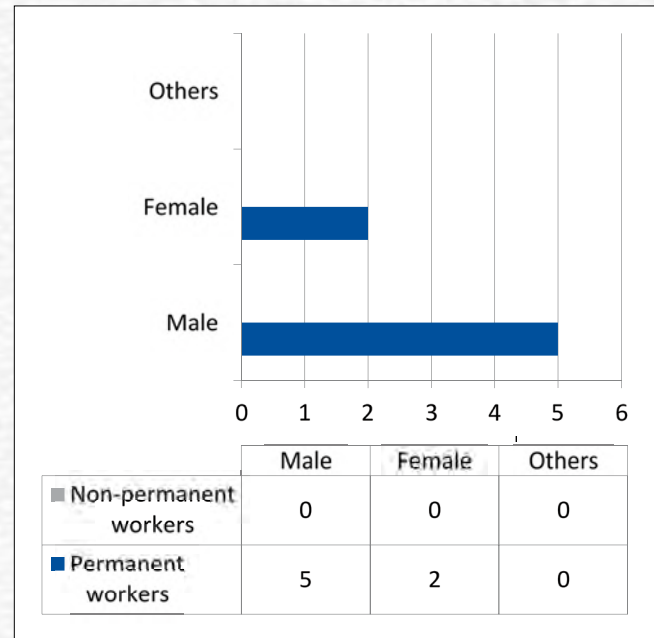
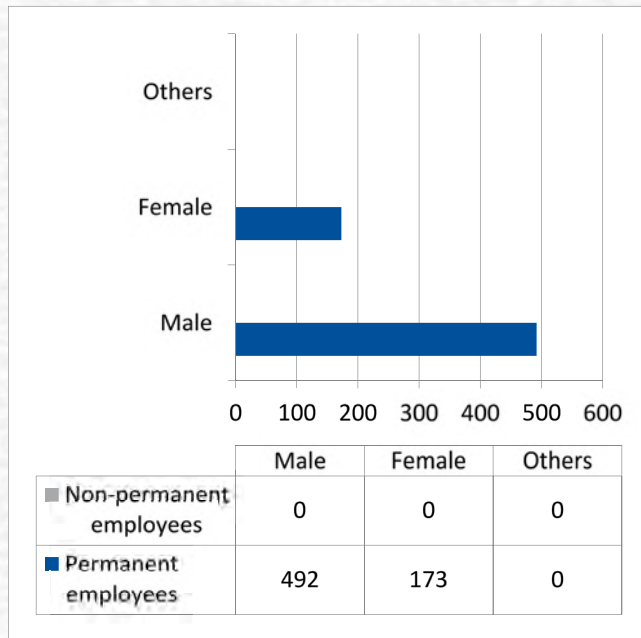
Puravankara Limited caters to the needs of customers in the residential and commercial real estate sector.

IV. EMPLOYEES

18. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

S. No	Particulars	Total (A)	Male		Female		Others	
			No. (B)	% (B/A)	No. (C)	% (C/A)	No. (H)	% (H/A)
EMPLOYEES								
1.	Permanent (D)	665	492	73.98	173	26.02	-	-
2.	Other than Permanent (E)	-	-	-	-	-	-	-
3.	Total employees (D + E)	665	492	73.98	173	26.02	-	-
WORKERS								
4.	Permanent (F)	7	5	71.43	2	28.57	-	-
5.	Other than Permanent (G)	-	-	-	-	-	-	-
6.	Total workers (F + G)	7	5	71.43	2	28.57	-	-



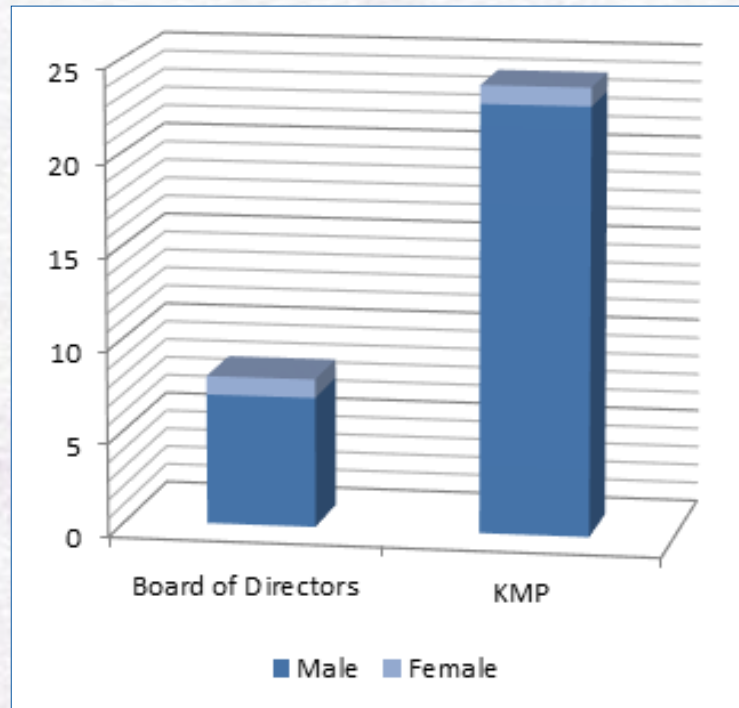


b. Differently abled Employees and workers:

Nil

19. Participation/Inclusion/Representation of women

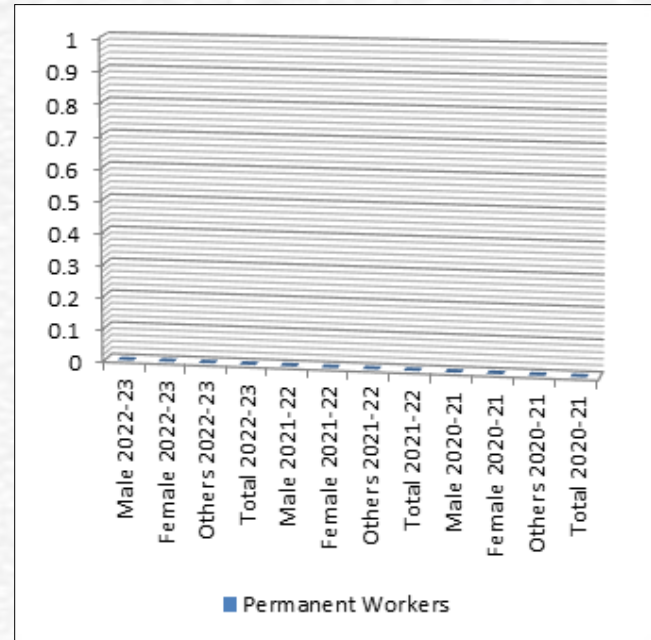
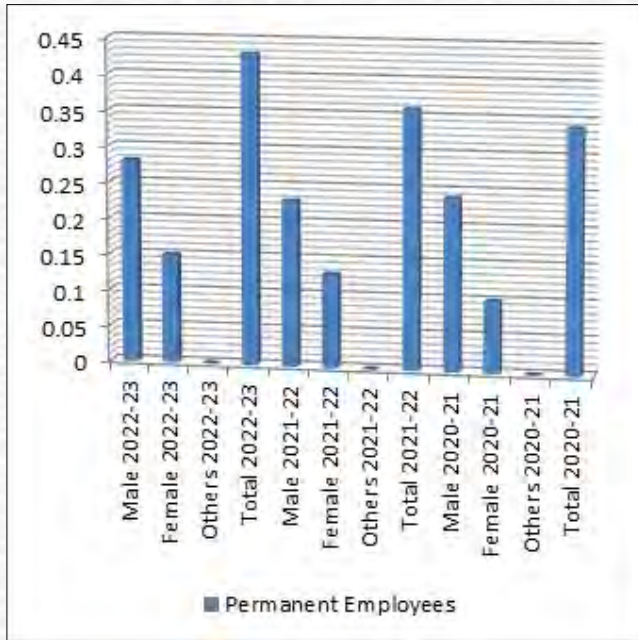
	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	8	1	12.50
Key Management Personnel	9	2	22.22



20. Turnover rate for permanent employees and workers

(Disclose trends for the past 3 years)

	FY 2022-23 (Turnover rate in current FY)				FY 2021-22 (Turnover rate in previous FY)				FY 2020-21 (Turnover rate in the year prior to the previous FY)			
	Male	Female	Others	Total	Male	Female	Others	Total	Male	Female	Others	Total
Permanent Employees	0.28	0.15	0	0.43	0.23	0.13	0	0.36	0.24	0.1	0	0.34
Permanent Workers	NIL											





V. HOLDING, SUBSIDIARY AND ASSOCIATE COMPANIES (INCLUDING JOINT VENTURES)

21. (a) Names of holding / subsidiary / associate companies / joint ventures

S. No.	Name of the holding/ subsidiary/ associate companies/ joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Provident Housing Limited	Subsidiary	100%	Yes
2	Starworth Infrastructure & Construction Limited	Subsidiary	100%	Yes
3	Purva Star Properties Private Limited	Subsidiary	100%	Yes
4	Melmont Construction Private Limited	Subsidiary	100%	Yes
5	Purva Realities Private Limited	Subsidiary	100%	Yes
6	Purva Ruby Properties Private Limited	Subsidiary	100%	Yes
7	Grand Hills Development Private Limited	Subsidiary	100%	Yes
8	Purvaland Private Limited	Subsidiary	100%	Yes
9	Purva Oak Private Limited	Subsidiary	100%	Yes
10	Prudential Housing & Infrastructure Development Limited	Subsidiary	100%	Yes
11	Centurion Housing and Construction Private Limited	Subsidiary	100%	Yes
12	Purva Asset Management Private Limited	Subsidiary	100%	Yes
13	T-Hills	Subsidiary	100%	Yes
14	Purva Property Services Private Limited	Subsidiary	100%	Yes
15	IBID Home Private Limited	Subsidiary	100%	Yes
16	Propmart Technologies Limited	Subsidiary	87%	Yes
17	Purva Woodworks Private Limited	Subsidiary	100%	Yes
18	Devas Global LLP	Subsidiary	100%	Yes
19	Pune Projects LLP	Subsidiary	100%	Yes

VI. CSR DETAILS

22. CSR Details

Whether CSR is applicable as per section 135 of Companies Act, 2013	Yes
Turnover (in Rs.)	645.07 Crores
Net worth (in Rs.)	1796.7 Crores

VII. TRANSPARENCY AND DISCLOSURES COMPLIANCE

23. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No)	if Yes, then provide web-link for grievance redress policy	FY 2022-23			FY 2021-22		
			Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes	https://www.puravankara.com/contact/						
Investors (other than shareholders)	Yes							
Shareholders	Yes	https://www.puravankara.com/backend/assets/uploads/investors_reports/d2fe959c777dc8cc755e79b34eefc2e7.pdf						
Employees and workers	Yes	https://www.puravankara.com/hr/						
Customers	Yes	https://www.puravankara.com/backend/assets/uploads/investors_reports/a9d6776bbb5c7aa68d396c28260c0ab6.pdf						
Value Chain Partners								

NIL



24. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Climate Protection, Energy and Emissions	Risk and Opportunity	There are several compelling reasons for identifying climate change as a significant risk in the business world and some key rationales are physical risks, regulatory risks, transitional, Reputational, Supply chain, financial risks and also stakeholder and investor expectations.	<ol style="list-style-type: none"> By investing in energy-efficient building systems, appliances and lighting and implementing smart building technologies such as automated lighting and temperature controls. Transitioning to renewable energy sources to reduce reliance on fossil fuels. Incorporating sustainable design principles from the initial stages of real estate development to reduce the carbon footprint of buildings. 	It is crucial for businesses to proactively identify and address climate change risks to safeguard their operations, reputation and long-term sustainability. By integrating climate risk assessment and implementing appropriate adaptation and mitigation strategies, businesses can enhance their resilience and seize the opportunities presented by the transition to a low-carbon economy.
2	Water and Wastewater	Risk	Water scarcity is estimated to be increasing with increased human consumption and the challenge of water security is global and growing.	<ol style="list-style-type: none"> By adopting in-house sewage treatment & recycling for flushing through well-designed STPs By installing well-designed rainwater harvesting facilities. By installing low flow water fixtures to reduce the consumption and losses. By reducing basement footprint and providing larger landscape areas on natural ground for ground water recharge and percolation. 	Water scarcity can halt business operations, disrupt supply chains and raise the cost of raw materials. When the company has a clear vision of improved forecasts on water demand, they can rigorously plan operation, maintenance and investment and rigorous asset management leads to improved self-financing capabilities, reduced debt and access to cheaper loans (Since the utility is more credit worthy)

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

THIS SECTION IS AIMED AT HELPING BUSINESSES DEMONSTRATE THE STRUCTURES, POLICIES AND PROCESSES PUT IN PLACE TOWARDS ADOPTING THE NGRBC PRINCIPLES AND CORE ELEMENTS.

P1 Businesses should conduct and govern themselves with integrity in a manner that is ethical, transparent and accountable

P2 Businesses should provide goods and services in a manner that is sustainable and safe

P3 Businesses should respect and promote the well-being of all employees, including those in their value chains

P4 Businesses should respect the interests of and be responsive towards all its stakeholders

P5 Businesses should respect and promote human rights

P6 Businesses should respect, protect and make efforts to restore the environment

P7 Businesses when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

P8 Businesses should promote inclusive growth and equitable development

P9 Businesses should engage with and provide value to their consumers in a responsible manner

Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)

Our policies regarding "Ethics & Transparency", "Product Responsibility", "Human Resources" and "CSR" are in accordance with the applicable regulations. The existing policies are framed in the interest of the stakeholders. They are in due compliance of the applicable Indian Laws. The policies/ practices broadly confirms to the National Voluntary Guidelines issued by the Ministry of Corporate Affairs. The approval of the Board has been taken on mandatory policies and is signed by respective process owners of each of their respective policies.

The web-link for our policies are as below:

<https://www.puravankara.com/investors/>

Name of the national and international codes/certifications/labels/standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trust) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.

Puravankara Limited holds certificate No. FM 653041 and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

Design, Development, Construction and Marketing of Residential and Commercial Projects.

Specific Commitments, goals and targets set by the entity with defined timelines, if any:

- Foster a diverse and inclusive workplace.
- Ensure employee health and safety by aiming for reduction in workplace accidents and injuries by implementing a comprehensive safety training program.



- Enhance customer feedback and complaint mechanisms by responding to their complaints within 48 hours and improve our customer feedback system to track satisfaction levels and address concerns.
- Enhance customer satisfaction and loyalty through regular customer surveys and continuous improvement initiatives.
- Promote responsible marketing and advertising by ensuring that all marketing campaigns adhere to industry standards and do not contain misleading or deceptive information.

Governance, leadership and oversight

Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements Refer Annual Report

Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).
 Name :Mr. Abhishek Kapoor
 DIN :03456820
 Designation : Director
 Telephone No: 080-43439678
 Mail ID: investors@puravankara.com

Does the entity have a specified Committee of the Board/ Director responsible for decision making No on sustainability related issues? (Yes / No).

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board / Any other Committee								
	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action was undertaken by Director / Committee of the Board/Any other Committee	Review of the above policies was undertaken by the Director								
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances Indicate whether review was undertaken by Director / Committee of the Board/Any other Committee	Review of compliances was undertaken by the Director and no non-compliances were reported.								
Subject for Review	Frequency (Annually/ Half yearly/ Quarterly/ Any other - please specify)								
Performance against above policies and follow up action Frequency (Annually/ Half yearly/ Quarterly/ Any other - please specify)	All our Policies are reviewed on an annual basis.								
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances Frequency (Annually/ Half yearly/ Quarterly/ Any other - please specify)	All our Policies are reviewed on an annual basis.								
Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.	No, the assessments and evaluations are generally carried out by the internal committee.								

SECTION C : PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1

BUSINESSES SHOULD CONDUCT AND GOVERN THEMSELVES WITH INTEGRITY, AND IN A MANNER THAT IS ETHICAL, TRANSPARENT AND ACCOUNTABLE.

Puravankara Limited (the 'Company') believes that good corporate governance is essential for achieving long-term corporate goals and enhancing value to all stakeholders. The philosophy of the Company is to attain a high level of accountability, transparency and fairness in its functioning and conduct of business with due emphasis on statutory compliances. The management acknowledges and appreciates its responsibility towards society at large.

ESSENTIAL INDICATORS

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	%age of persons in respective category covered by the awareness programmes
Board of Directors	1	During the year , the Board engaged in various updates pertaining to business, regulatory, safety etc. POSH training regarding awareness on sexual harassment at workplace was also conducted.	100
Key Managerial Personnel	4	HR Induction -Company Policy & Procedures and POSH Training-Awareness On Sexual Harassment At workplace	100
Employees other than BoD and KMPs	27	HR Induction -Company Policy & Procedures and POSH Training-Awareness On Sexual Harassment At workplace	100
Workers	2101	Health awareness and skill upgradation	52

Puravankara Limited is guided by the principles of Puravankara's Code of Conduct. The company requires its employees to be aware of the COC and conduct themselves in line with the principles outlined therein. There are regular training sessions for new inductees.

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

For FY23, there were no cases pending pertaining to unfair trade practices, irresponsible advertising and/or anti-competitive behavior. Additionally, there were no cases of corruption, with reference to the employees or the business partners.



3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Not Applicable

4. Does the entity have an anti-corruption or anti-bribery policy?

Yes, The ANTI BRIBERY AND ANTI CORRUPTION POLICY (the "Policy") of Puravankara Limited has been developed in accordance with the Code of Conduct, charters, policies, rules and regulations adopted by Puravankara and in conformance with the legal and statutory framework of Anti-Corruption Legislation prevalent in India. The Company will uphold all laws relevant to countering bribery and corruption in all the jurisdictions in which it operates. The Policy reflects the commitment of Puravankara and its management to high ethical standards, conducting fair business for improving the organizational culture, following the best practices of corporate governance and enhancing the organizational reputation at appropriate levels. This policy also reflects the past and current practices of the company.

The web-link to the policy is as under:

https://www.puravankara.com/backend/assets/uploads/investors_reports/908de21a8fb79e498ab3c3dbd0c55439.pdf

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

No Directors/KMPs/employees/workers were involved in bribery/corruption both in FY23 and FY22. On above grounds, no action was taken by any law enforcement agency.

6. Details of complaints with regard to conflict of interest:

No complaints were received with regard to conflict of interest against Directors/KMPs in FY23 and FY22.

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable

LEADERSHIP INDICATORS

1. Awareness programmes conducted for value chain partners on any of the Principles during the financial year:

None

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No)

Yes.

The company receives annual declarations from its Directors and KMP on the entities they are interested in and ensures requisite approvals as required under the statute as well as the company's policies are in place before transacting with such entities/individuals. The Nomination & Remuneration committee considers potential conflict of interest scenarios at the time of induction of directors to the Board. Further, directors do not vote or participate in decision on matters where they have or may have a conflict.

PRINCIPLE 2

BUSINESSES SHOULD PROVIDE GOODS AND SERVICES IN A MANNER THAT IS SUSTAINABLE AND SAFE

Businesses have a responsibility to provide goods and services in a sustainable and safe manner. By adopting sustainable practices throughout the product lifecycle, such as responsible sourcing, reducing waste, and implementing eco-friendly packaging, businesses can minimize their environmental impact. Moreover, ensuring the safety and quality of products and services safeguards consumer well-being. By prioritizing sustainability and safety, businesses not only fulfill their ethical obligations but also contribute to the health and resilience of communities and the preservation of natural resources for future generations.

ESSENTIAL INDICATORS

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

No investment was made in specific technologies to improve the environmental and social impacts of product and processes

In the Current Financial Year.

2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes. Puravankara limited practices responsible sourcing with respect to environment, safety, human rights and ethics ,apart from economic considerations. Effort is made to source most of the products from nearby regions in order to reduce the carbon footprint and reduction in consumption of fossil fuels. 60-70 percent of the products are sourced from nearby manufacturing units. This results in reduced transportation and reduction in consumption of diesel or petrol.

b. If yes, what percentage of inputs were sourced sustainably?

60-70



- 3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life.**

Not Applicable

- 4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No).**

No

LEADERSHIP INDICATORS

- 1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)?**

No, Puravankara Limited has not conducted Life Cycle Assessments for any of its services this year.

- 2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.**

Not Applicable due to the reason stated above.

- 3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).**

Not Applicable for our line of business.

- 4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:**

Not Applicable for our line of business

- 5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.**

Not Applicable for our line of business

PRINCIPLE 3

BUSINESSES SHOULD RESPECT AND PROMOTE THE WELL-BEING OF ALL EMPLOYEES, INCLUDING THOSE IN THEIR VALUE CHAINS

Respecting and promoting the well-being of all employees, including those in their value chains, is a paramount responsibility for businesses. Prioritizing fair and safe working conditions, providing competitive wages, and ensuring equal opportunities for career growth contribute to employee satisfaction and productivity. Additionally, addressing the needs of workers throughout the value chain, such as suppliers and subcontractors, fosters ethical and sustainable business practices. By valuing employee well-being, businesses create a positive work environment, enhance reputation, and contribute to social and economic development.



2. Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits	FY 2022-23			FY 2021-22		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100	-	Yes	100	-	Yes
Gratuity	100	-	Yes	100	-	Yes
ESI	9	-	Yes	9	-	Yes
Others - please specify						

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016?

No. However, Puravankara Limited is working on framing the above policy.

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	-	-	-	-
Female	2%	1%	-	-
Total	2%	1%	-	-

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker?

If yes, give details of the mechanism in brief.

	Yes/No (If Yes, then give details of the mechanism in brief)	Remark
Permanent Workers	Yes	Through E-mails and face-to-face consultation .
Other than Permanent Workers	Not Applicable	-
Permanent Employees	Yes	Through E-mails and face-to-face consultation .
Other than Permanent Employees	Not Applicable	-

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category	FY 2022-23			FY 2021-22		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)
Total Permanent Employees						
- Male						
- Female						
- Others						
Total Permanent Workers						
- Male						
- Female						
- Others						

Nil

8. Details of training given to employees and workers:

Category	Total (A)	FY 2022-23				Total (D)	FY 2021-22			
		On Health and safety measures		On Skill upgradation			On Health and safety measures		On Skill upgradation	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Male	233	117	50.21	116	49.79	171	92	53.80	79	46.20
Female	7	3	42.86	4	57.14	9	4	44.44	5	55.56
Others	0	0	0.00	0	0.00	0	0	0.00	0	0.00
Total	240	120	50.00	120	50.00	180	96	53.33	84	46.67
Workers										
Male	1945	876	45.04	1069	54.96	1028	427	41.54	601	58.46
Female	156	133	85.26	23	14.74	76	55	72.37	21	27.63
Others	0	0.00	0	0.00	0	0	0	0.00	0	0.00
Total	2101	1009	48.02	1092	51.98	1104	482	43.66	622	56.34



9. Details of performance and career development reviews of employees and worker:

Category	FY 2022-23			FY 2021-22		
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
Employees						
Male	492	414	84.15	437	340	77.80
Female	173	122	70.52	147	110	74.83
Others	-	-	-	-	-	-
Total	665	536	80.60	584	450	77.05
Workers						
Male						
Female						
Others						
Total						

10. Health and safety management system:

a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No).

Yes

If yes, the coverage such system?

Health and Safety Management system has been implemented by the entity in line with ISO 9001:2015 OHS Management system covers all the current ongoing works, expected future, and works if anything not covered will be reviewed and updated time to time. Few highlights of the OHS Management systems are,

- Deployment of EHS representative with strong technical background.
- Evaluating site EHS performance through a well-defined rating system on monthly basis.
- Monthly EHS committee meeting.
- EHS Policy defined and effectively implemented.
- Developed EHS Manual to ensure uniform EHS Standards across all projects.
- Internal & External audits to ensure adherence to the Process.
- Laid down process and procedure for Incident investigation, learning from the incidents through repeated trainings.
- Formats prepared in line with the BOCW Act and other regulatory norms and effective implementation.
- Annual Best EHS performance award for the projects.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

1. HIRA for routine & non-routine activity
2. Permit to work system.
3. Regular inspection checklist with respect to works planned.
4. Work closeout meeting
5. Daily EHS observations through site walk-through

c. Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. (Y/N)

Yes, we do have processes for workers to report the work-related hazards and to remove themselves from such risks. Few of the reporting systems,

1. During Daily Toolbox talks,
2. Monthly Committee meetings,
3. Suggestion box,
4. Direct discussion with Contractor/ Engineer In-charge

d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)

1. Yes, MOU with nearby multi-speciality hospital.
2. Periodic site inspection by Tie-up hospital doctor about hygienic conditions.
3. Periodical Medical camp
4. Specialized Health camps (TB, HIV, COVID etc.)



11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2022-23	FY 2021-22
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	Nil	Nil
	Workers	Nil	Nil
Total recordable work-related injuries	Employees	Nil	Nil
	Workers	89	110
No. of fatalities	Employees	Nil	Nil
	Workers	Nil	Nil
High consequence work-related injury or ill-health (excluding fatalities)	Employees	Nil	Nil
	Workers	Nil	Nil

12. Describe the measures taken by the entity to ensure a safe and healthy work place.

The measures are :

- Provision and maintenance of fire detection , alarm and suppression systems.
- Regular mock drills for fire as well as medical emergencies
- Regular site inspections

13. Number of Complaints on the following made by employees and workers:

Category	FY 2022-23			FY 2021-22		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	NIL		No complaints raised	NIL		No complaints raised
Health & Safety			No complaints raised			No complaints raised

14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100
Working Conditions	100

“EHS”, which stands for Environment, Health and Safety is part of the scope of our internal audits . One to two projects are assessed for ESH by our audit consultant on a periodic basis .

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

The safety related incidents were assessed, investigated and closed with necessary corrective and preventive actions as mentioned below. Refresher training on competency and behavioural based safety practices Ensuring adherence to 100 percent tie off (full body harness) at safe anchorage point while working at height. Ensure implementation of engineering controls to prevent unauthorised operation of tools and equipments .

LEADERSHIP INDICATORS

1. Does the entity extend any life insurance or any compensatory package in the event of death of

a. Employees (Y/N)

Yes

b. Workers (Y/N).

Yes

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

Contractors are required to submit valid PF and ESIC registrations and copies of attendance and wage registers, workmen compensation policy and challans as a proof pf payment of statutory dues on an ongoing basis.

3. Provide the number of employees / workers having suffered high consequence work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been/are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2022-23	FY 2021-22	FY 2022-23	FY 2021-22
Employees				
Workers				

Not Applicable



4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)

No, the company does not have any formal policy for transition assistance.

5. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	100
Working Conditions	100

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

The value chain partners are required to maintain safe working conditions as per the Supplier's Code of Conduct and general conditions of Contract. The contractors who are working at our project sites are governed by our safety policy. All aspects related to health and safety measures and working conditions including risk identification and corrective measures are common for all the projects and taken care of.

PRINCIPLE 4

BUSINESSES SHOULD RESPECT THE INTERESTS OF AND BE RESPONSIVE TO ALL ITS STAKEHOLDERS

Businesses should prioritize the interests of and be responsive to all stakeholders. Recognizing that success is intertwined with the well-being of employees, customers, communities, and shareholders, companies must engage in inclusive and transparent decision-making processes. By actively listening to and addressing stakeholder concerns, businesses can build trust, foster long-term relationships, and mitigate potential conflicts. Balancing diverse stakeholder interests enables businesses to create sustainable value, promote social cohesion, and contribute to a more equitable and resilient society.

ESSENTIAL INDICATORS

1. Describe the processes for identifying key stakeholder groups of the entity.

All Individuals/groups of individuals or entities which are affected by our operations and services or can influence or have interest in our operations and services are mapped as stakeholders. Key stakeholders are identified basis the influence which a stakeholder has on the company and vice-versa. We further categorise our stakeholders as internal or external basis the nature of association company.

Key Stakeholder Mapping :

- Internal Stakeholders : Employees and contractual support staff
- External Stakeholders: Investors, lenders, customers, channel partners, suppliers and other value chain partners, local communities, Government and media

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly / others - please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Communities	No	Newspaper, website	Periodically	CSR Interventions
Investors (Other than shareholders)	No	E-mail, Website, newspaper, face-to-face consultations	Quarterly	Financial and operational Performance
Shareholders	No	E-mail, Website, newspaper, face-to-face consultations	Annually	Financial and operational Performance
Employees and Workers	No	E-mail, website, trainings, mentoring	Regularly	Operational performance and feedbacks
Customers	No	Advertisement, newspaper, SMS, Email, website, events	Regularly	Status of project, progress and operational matters

LEADERSHIP INDICATORS

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

Engagement with stakeholders on environmental, social and governance topics is carried out by the departments which are also responsible for engaging with these stakeholders continuously.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No).

Yes

If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

We, at Puravankara Limited, develop projects only after taking appropriate approvals and feedbacks from authorities such as Bangalore Water Supply and Sewage Board(BWSSB), Airport Services Centre, State Level Environment Impact Assessment Authority, Karnataka State Fire and Emergency Services, Bangalore Mass Rapid Transit Ltd. And Airports Authority of India and other such respective municipal authorities.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

Not Applicable, since every stakeholder at Puravankara Limited is of equal importance.

Category	Total (A)	FY 2022-23				Total (D)	FY 2021-22			
		Equal to Minimum Wage		More than Minimum Wage			Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Male						Nil				
Female						Nil				
Others						Nil				
Workers										
Permanent										
Male										
Female										
Female										
Other than permanent										
Male										
Female										
Female										

3. Details of remuneration/salary/wages, in the following format:

Category	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	3	2074858	0	0
Key Managerial Personnel	9	915048	2	685400
Employees other than BoD and KMP	469	73690	172	70073
Workers	-	-	-	-

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

Redressal mechanism has been provided to our employees by encouraging them to raise concern or make disclosures in relation to sexual harassment to entity's internal POSH Committee.



6. Number of Complaints on the following made by employees and workers:

Category	FY 2022-23			FY 2021-22		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	1	Nil	-	Nil	Nil	Nil
Discrimination at workplace	Nil	Nil	-	Nil	Nil	-
Child Labour	Nil	Nil	-	Nil	Nil	-
Forced Labour/Involuntary Labour	Nil	Nil	-	Nil	Nil	-
Wages	Nil	Nil	-	Nil	Nil	-
Other human rights related issues	Nil	Nil	-	Nil	Nil	-

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

Under Section 12(1) of the POSH Act, in the event that a complainant makes a request to the IC, the IC has the power to recommend interim measures to an employer to protect the complainant during an inquiry, investigation or legal proceeding.

On a written request made by the aggrieved person, the internal committee may recommend any of the following :

1. Transfer the aggrieved person or the respondent to any other workplace/site/department/cell.
2. Grant leave to the aggrieved person as deemed necessary in addition to the leave as she would be otherwise entitled.
3. Grant such other relief as recommended by the committee.

8. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

No

9. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100
Forced/involuntary labour	100
Sexual harassment	100
Discrimination at workplace	100
Wages	100
Others - please specify	NA

10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

There is no corrective action needed at this point of time.

LEADERSHIP INDICATORS

1. Details of a business process being modified / introduced as a result of addressing human rights grievances/ complaints.

We are committed to providing a safe and positive work environment to our employees. Employees have access to several forums where they can highlight matters/concerns faced at workplace. There have been no such grievances till date.

2. Details of the scope and coverage of any Human rights due-diligence conducted.

None

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes

4. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Child labour	100
Forced/involuntary labour	100
Sexual harassment	100
Discrimination at workplace	100
Wages	100
Others - please specify	100

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

None



PRINCIPLE 6

BUSINESSES SHOULD RESPECT AND MAKE EFFORTS TO PROTECT AND RESTORE THE ENVIRONMENT

Respecting and protecting the environment should be a top priority for businesses. By adopting sustainable practices and minimizing ecological footprints, businesses can mitigate climate change, conserve natural resources, and preserve biodiversity. Efforts such as implementing renewable energy sources, reducing waste, and supporting reforestation initiatives can contribute to a healthier planet. Recognizing the interconnectedness of business success and environmental well-being, companies must actively engage in environmental stewardship, both for the benefit of future generations and to ensure long-term business sustainability.

ESSENTIAL INDICATORS

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	Please specify unit	FY 2022-23	FY 2021-22
Total electricity consumption (A)	kWh	986868	725293
Total fuel consumption (B)	kWh	2400	-
Energy consumption through other sources (C)	kWh	25374	16661
Total energy consumption (A+B+C)	kWh	1014642	741954

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)

No

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N)

No

3. Provide details of the following disclosures related to water, in the following format:

Parameter	Please specify unit	FY 2022-23	FY 2021-22
Water withdrawal by source (in kilolitres)			
(i) Surface water	Kiloliters	-	-
(ii) Groundwater	Kiloliters	21300	6600
(iii) Third party water	Kiloliters	4084	3990
(iv) Seawater / desalinated water	Kiloliters	-	-
(v) Others	Kiloliters	-	-
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	Kiloliters	25384	10590
Total volume of water consumption	Kiloliters	23714	10437

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)

No

4. Has the entity implemented a mechanism for Zero Liquid Discharge?

Yes.

The company provides for sustainable products in the projects which have the ability to recycle and this enables the collection of waste water generated in the washrooms, toilets, kitchens and is treated to acceptable quality. Every project has a Sewage Treatment Plant(STP). Such treated water is used for flushing of the toilets-which reaches the STP and gets recycled. The excess treated water from STP is used for irrigating the plants in the landscape areas. The recycled component of water could be 90%. Water efficient low flow fixtures are being used. Reduced basement footprint and larger landscape areas on natural ground for ground water recharge and percolation.

5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify unit	FY 2022-23	FY 2021-22
NOx	tCO2e	NA	NA
Sox	tCO2e	NA	NA
Particulate matter (PM)	tCO2e	NA	NA
Persistent organic pollutants (POP)	tCO2e	NA	NA
Volatile organic compounds (VOC)	tCO2e	NA	NA
Hazardous air pollutants (HAP)	tCO2e	NA	NA

The above details are not being monitored currently.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)

No

6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2022-23	FY 2021-22
Total Scope 1 emissions (Break-up of the GHG into CO 2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	tCO2e	NA	NA
Total Scope 2 emissions (Break-up of the GHG into CO 2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	tCO2e	NA	NA
Total Scope 1 and Scope 2 emissions per rupee of turnover	tCO2e	NA	NA
Total Scope 1 and Scope 2 emission intensity (optional) - the relevant metric may be selected by the entity	tCO2e	NA	NA



The above details are not being monitored currently.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)

No

7. Does the entity have any project related to reducing Green House Gas emission?

Yes

If Yes, then provide details.

DG Sets used for the projects are complying to CPCB Norms for low emission standards and reducing carbon footprints.

8. Provide details related to waste management by the entity, in the following format:

Parameter	Parameter	FY 2022-23	FY 2021-22
Total Waste generated (in metric tonnes)			
Plastic waste (A)	metric tons	0.206	0.25
E-waste (B)	metric tons	-	-
Bio-medical waste (C)	metric tons	-	-
Construction and demolition waste (D)	metric tons	59.745	-
Battery waste (E)	metric tons	-	-
Radioactive waste (F)	metric tons	-	-
Other Hazardous waste. Please specify, if any. (G)	metric tons	0.048	0.010
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	metric tons	100.417	21.76
Total (A+B + C + D + E + F + G + H)	metric tons	160.42	22.02
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)			
Category of waste			
(i) Recycled	metric tons	-	-
(ii) Re-used	metric tons	160.42	22.02
(iii) Other recovery operations	metric tons	-	-
Total	metric tons	160.42	22.02
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)			
Category of waste			
(i) Incineration	metric tons	NA	NA
(ii) Landfilling	metric tons	NA	NA
(iii) Other disposal operations	metric tons	NA	NA
Total	metric tons	NA	NA

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)

No

9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

Efficient solid waste management is employed in the projects. Every project has an organized process of segregating the organic and non-organic waste. The organic waste is converted to manure, utilizing environment friendly organic waste converters, thereby ensuring cleaner project premises. Manure is used for landscaping. The procedures adopted for construction ensure reduced waste at site.

10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

Not Applicable

11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Purva Business Park	2006	14Th July 2021	No	Yes	

12. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N).

Puravankara Limited is compliant.

LEADERSHIP INDICATORS

1. Provide break-up of the total energy consumed (in Joules or multiples) from renewable and non-renewable sources, in the following format:

Parameter	Please specify unit	FY 2022-23	FY 2021-22
From renewable sources			
Total electricity consumption (A)	kWh	-	-
Total fuel consumption (B)	kWh	-	-
Energy consumption through other sources (C)	kWh	-	-



Parameter	Please specify unit	FY 2022-23	FY 2021-22
Total energy consumed from renewable sources (A+B+C)	kWh	-	-
Total electricity consumption (D)	kWh	999545.5	733749
Total fuel consumption (E)	kWh	2400	0
Energy consumption through other sources (F) other sources	kWh	25374.2	16661
Total energy consumed from non-renewable sources (D+E+F)	kWh	1027319.7	750410

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No

6. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

S. No.	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative	Corrective action taken, if any
1	Installation of HVAC Equipment	Energy efficient HVAC Equipment has been installed.	Energy efficiency	Nil
2	Installation of organic waste converter	Organic waste converter installed for 100% waste	Waste management	Nil
3	Installation of energy efficient equipment	Solar hot water panel, energy efficient air conditioning, Electrical, PHE, FPS & control system ensured. Low loss energy efficient transformers to limit the transformer loss, Lower LPD by selection of energy efficient LED Light fixtures, high efficiency and low water consuming fixtures are in place.	Energy efficiency	Nil
4	Use of LED Lights	Use of High-efficient LED Lights to reduce power consumption	Reduction in power consumption	Nil
5	Use of Copper Wound Transformer	Our design proposes use of copper wound transformer to minimize the losses and better efficiency in terms of distribution	Better efficiency in terms of distribution	Nil

- 8. **Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.**

Not Applicable

- 9. **Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.**

None

PRINCIPLE 7

BUSINESSES, WHEN ENGAGING IN INFLUENCING PUBLIC AND REGULATORY POLICY, SHOULD DO SO IN A MANNER THAT IS RESPONSIBLE AND TRANSPARENT

When engaging in influencing public and regulatory policy, businesses must prioritize responsible and transparent practices. Acting ethically and with integrity is crucial to maintain public trust and ensure fair decision-making processes. Transparency in lobbying efforts, disclosure of political contributions, and adherence to ethical guidelines promotes accountability and prevents undue influence. By engaging responsibly, businesses can contribute to the creation of sound policies that benefit society as a whole, while fostering a more open and democratic governance system.

ESSENTIAL INDICATORS

- 1. **a. Number of affiliations with trade and industry chambers/ associations.**

Three

- b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.**

S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
1	Confederation of Indian Industry	National
2	Confederation of Real Estate Developers Association of India(CREDAI)	National
3	Bangalore Chamber of Industry and Commerce(BCIC)	State

- 2. **Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.**

There is no action taken or underway against Puravankara Limited on any issues related to anti-competitive conduct.



PRINCIPLE 8

BUSINESSES SHOULD PROMOTE INCLUSIVE GROWTH AND EQUITABLE DEVELOPMENT

Promoting inclusive growth and equitable development is essential for businesses today. By ensuring equal opportunities for all, businesses contribute to a more just and prosperous society. Embracing diversity and inclusion within the workforce fosters innovation and enhances decision-making processes. Moreover, implementing fair labor practices, supporting local communities, and minimizing environmental impacts can create sustainable and resilient business models. Emphasizing inclusive growth not only benefits marginalized groups but also strengthens the overall economy, fostering long-term success and social well-being.

ESSENTIAL INDICATORS

- 1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.**

No Social Impact Assessments were undertaken by the entity in the current financial year.

- 2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:**

Not Applicable.

- 3. Describe the mechanisms to receive and redress grievances of the community.**

Local communities can raise their grievances via dedicated e-mail ID/phones and we also facilitate easy accessibility for providing the alternative to reach out to our business development officers at our local site offices.

- 4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:**

Not being monitored currently.

LEADERSHIP INDICATORS

- 1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):**

Not Applicable

- 2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:**

None.

3. Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No)

No, Quite a few products like Electrical panels, Aggregates, pre-fabricated steel items, grills etc., ready mixed concrete, solid concrete blocks, Doors are sourced from local SME/MSME vendors. We have close to 50 active SME/MSME vendors listed with us. We have been working closely with them to provide technical inputs and upgrade their capabilities.

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

Not Applicable

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Not Applicable

6. Details of beneficiaries of CSR Projects:

S. No.	CSR Project	Purpose and objective	No. of persons benefitted
1	Median and Park maintenance	Puravankara has adopted eight medians and parks located at CBD Area in Bangalore, from BBMP under PPP Model .	Can't be quantified
2	Jayadeva Memorial Rastrotthana Trust	Renovation and extension of Jayadeva Memorial Rastrotthana Trust Hospital, located at RR Nagar, Bangalore	Can't be quantified
3	Biome Environment Trust	Rain water harvesting with the objective of water conservation in Goa and Bangalore	Can't be quantified
4	Protean-Vidyasarathi	Scholarship to under graduation at Goa, Pune and Chennai	69 students
5	Mulki Sunder Ram Shetty Memorial Trust	Donation towards construction of Convention Centre which would be used for education/skill development of students from poor economic background.	-
6	Academy For Mentally Challenged	Develop vocational skills for specially abled kids	-
7	Vidyaniketan	Donation towards students' education	230 students
8	Miyawaki forest with Vidyaniketa006E	Afforestation through Miyawaki method	-
9	Khel Khel Mein	After school care centres In underprivileged community	120 students
10	Cuddles Foundation	Providing nutritious food for kids undergoing cancer treatment	-
11	Bharatiya Vidya Bhavan	Construction of Kalabharati Classrooms	-
12	Government Higher Primary School , Krishnaiah Palya- Bangalore	Donation of Laptops, projector, desktop, books and stationaries.	-



PRINCIPLE 9

BUSINESSES SHOULD ENGAGE WITH AND PROVIDE VALUE TO THEIR CONSUMERS IN A RESPONSIBLE MANNER

In today's dynamic business landscape, it is imperative for companies to prioritize responsible consumer engagement and value creation. Businesses should actively interact with their customers, understanding their needs and preferences, and strive to provide products and services that enhance their well-being. Embracing responsible practices ensures ethical decision-making, fosters long-term relationships, and builds trust with consumers. By prioritizing the interests and satisfaction of their customers, businesses can contribute to a sustainable and mutually beneficial relationship, ultimately driving their own success and societal progress.

ESSENTIAL INDICATORS

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

A clear escalation matrix prevails wherein the reporting manager fields the call/ email if the primary agent is unable to clarify the query satisfactorily. Over that project specific matrix, there is a centralized contact Centre that handles escalations.

Level 1 – call - +91-80-67724001 | 1-860-208-0000

Level 2 – CRM/CSD email box

Level 3 – Nodal desk email box

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	
Safe and responsible usage	NOT APPLICABLE
Recycling and/or safe disposal	

3. Number of consumer complaints in respect of the following:

	FY 2022-23 (Current Financial Year)		Remarks	FY 2021-22 (Previous Financial Year)		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy						
Advertising						
Cyber-security						
Delivery of essential services						Nil
Restrictive Trade Practices						
Unfair Trade Practices						
Other	30	20	To be resolved	25	-	Resolved

4. Details of instances of product recalls on account of safety issues:

Not Applicable

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No)

Yes

If available, provide a web-link of the policy.

<https://www.puravankara.com/it/>

Yes. Our Commitment to privacy is supported with IT Policies on software usage, password management and information security. We also have a cyber security incident report process.

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

None. No such issues were raised.

LEADERSHIP INDICATORS
1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).

Information on our products and services can be accessed on our website and our social media pages such as Facebook and Instagram.

<https://www.puravankara.com/>



2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

Not Applicable

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

Consumers are informed through updation of information on our website, social media , through SMS and e-mails.

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not applicable)

Not Applicable

Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

Yes. Survey is conducted through IVR Calls, feedback is received through Surveymonkey link and possession feedback forms are collected at the site, at the point of handover.

5. Provide the following information relating to data breaches:

a. Number of instances of data breaches along-with impact

No data breaches occurred.

b. Percentage of data breaches involving personally identifiable information of customers

None