

Date: June 07, 2024

То	То			
General Manager - Listing Corporate	Listing Division			
Relationship Department	Metropolitan Stock Exchange of India			
BSE Limited	Limited			
P. J. Towers, Dalal Street,	4th Vibgyor Tower, Opp. Trident Hotel,			
Mumbai-400001	Bandra-Kurla Complex, Mumbai-400098			
BSE SCRIP CODE - 539594	MSEI SYMBOL- MISHTANN			

Dear Sir,

# <u>Sub: Submission of Business Responsibility and Sustainability Report for the Financial Year</u> 2023-24

This is in reference to Regulation 34(2)(f) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015. Kindly find enclosed herewith Business Responsibility and Sustainability Report (the BRSR) for the Financial Year 2023-24.

The BRSR also forms the part of the Annual Report for the Financial Year 2023-24, submitted to the exchanges vide letter dated June 07, 2024.

Kindly take the same on the record.

Yours Faithfully,

For Mishtann Foods limited

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Shivangi Shah Company Secretary and Compliance Officer Membership No. A53342

Encl: A/a



REGISTERED OFFICE

B/905, Empire Business Hub, Opp. Shakti Farm, Science City Road, Sola, Ahmedabad 380060, Gujarat, India

Ph.: +91 7940023116 info@mishtann.com

CIN NO.: L15400GJ1981PLC004170 www.mishtgnn.com





**BRSR** 

## **Annexure G**

## **BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT**

## **SECTION A: GENERAL DISCLOSURES**

## Details of the listed entity

1	CorporateIdentityNumber(CIN)ofthe Company:	L15400GJ1981PLC004170
2	Name of the Company:	MISHTANN FOODS LIMITED
3	Year of incorporation	1981
4	Registered office address	B/905, Empire Business Hub, Opp Shakti Farm, Science City, Sola, Ahmedabad- 380060, Gujarat
5	Corporate address	B/905, Empire Business Hub, Opp Shakti Farm, Science City, Sola, Ahmedabad- 380060, Gujarat
6	E-mail	info@mishtann.com
7	Telephone	+91 9824623116 / 079 40023116
8	Website:	www.mishtann.com
9	Financial year for which reporting is being done	Financial Year 2023-2024
10	Name of the Stock Exchange(s) where shares are listed	Bombay Stock Exchange (BSE) & Metropolitan Stock Exchange (MSEI)
11	Paid-up Capital	INR 102,96,00,000/-
12	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report.	Mrs. Shivangi Shah, Company Secretary & Compliance Office- +91 9824623116
13	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).	The disclosures under this report made on a standalone basis.
14	Name of Assurance Provider	Mrs. Shivangi Shah
15	Type of Assurance Obtained	Data provided and policies adopted by the Company

## **Products/services**

16. Details of business activities (accounting for 90% of the turnover):

S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1		Processing Sorting Grading and Packing of Agro-Commodities	52.05
2	Trading of Varieties of Salt	Getting varieties of Salt outsourced from vendors and packed in our packing and traded accordingly	47.95

## 17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	HSN Code	% of total Turnover contributed
1	Basmati Rice	10063020	52.05
2	Varieties of Salt	250100	47.95

## **Operations**

## 18. Number of locations where plants and/or operations/offices of the entity are situated:

Location Number of plants		Number of offices	Total	
National	1	1	2	
International	0	0	0	

## 19. Markets served by the entity:

a. Number of locations

Locations	Total
National (No. of States)	10
International (No. of Countries)	2

## b. What is the contribution of exports as a percentage of the total turnover of the entity?

Exports contribute 0.48 % of the total turnover on a standalone basis.

## A brief on types of customers:

MFL supplies its products to domestic Wholesalers (B2B) customers and Merchant Exporters alike.

## 20. Employees

## Details as at the end of Financial Year:

## a. Employees and workers (including differently abled):

S. No.	Particulars	Total (A)	Male (B)	% (B / A)	Female(c)	% (C / A)
1	Permanent (D)	5	4	80.00%	1	20.00%
2	Other than Permanent (E)	0	0	0%	0	0%
3	Total employees (D + E)	5	4	80.00%	1	20.00%
4	Permanent (F)	0	0	0%	0	0%
5	Other than Permanent (G)	12	9	75.00%	3	25.00%
6	Total workers (F + G)	12	9	75.00%	3	25.00%

## b. Differently abled Employees and workers:

S. No.	Particulars	Total (A)	Male (B)	% (B / A)	Female(c)	% (C / A)
1	Permanent (D)	0	0	0%	0	0%
2	Other than Permanent (E)	0	0	0%	0	0%
3	Total differently abled employees (D + E)	0	0	0%	0	0%
4	Permanent (F)	0	0	0%	0	0%
5	Other than Permanent (G)	0	0	0%	0	0%
6	Total differently abled workers (F + G)	0	0	0%	0	0%

## 21. Participation/Inclusion/Representation of women

Total (A)	No. and percentage of Females	No. (B)	% (B / A)
Board of Directors	6	1	16.67
Key Management Personnel	3	1	33.33

## 21. Turnover rate for permanent employees and workers (Disclose trends for the past 3 years)

	FY 2023-24 (Turnover rate in current FY)	FY 2022-23 (Turnover rate in previous FY)	FY 2021-22 (Turnover rate in the year prior to the previous FY)
	Male	Female	Total
Permanent Employees	50%	0%	44%
Permanent Workers	-	-	-

# 21. Holding Subsidiary and Associate Companies (including joint ventures) Names of holding / subsidiary / associate companies / joint ventures

S. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary / Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A participate in the Business Responsibility initiatives of the listed entity?  (Yes/No)
1	Grow and Grub Nutrients FZ LLC	Wholly Owned Subsidiary	100	NO
2	Grow and More Nutrifoods Pte Ltd	Wholly Owned Subsidiary	100	NO

#### 22. CSR Details

Whether CSR is applicable as per section 135 of Companies Act 2013:

YES

Turnover (in Rs.) 322,41,82,602/-Net worth (in Rs.) 218,67,53,782/-

## 23. Transparency and Disclosures Compliances

Complaints/Grievances on any of the principles (Principles 1 to 9) under the NVGs

**Complaints/Grievances Overview** 

Stakeholder	FY 2023-24 Current Financial Year					FY 2022-2	
group from whom complaint is received	Grievance Redressal Mechanism inPlace (Yes/No)	Curre	nt Financi	al Year	Previo	ous Financ	ial Year
	(If Yes, then provide web-link for grievance redress policy)	during the year	Number of complain ts pending resolution at	Remarks	Number of complain ts filed during the year	Number of complain ts pending resoluti on at clo se of the year	Remarks
Communities	https://mishtann.com/pages. php?page=investor-desk	0	0	NIL	0	0	NIL
Investors (otherthan shareholders)	https://mishtann.com/pages. php?page=investor-desk	65	1	Related to HICS Cements whose name never appeared in our list of share holders	33	3	Related to HICS Cements whose name never appeared in our list of share holders
Shareholders	https://mishtann.com/pages. php?page=investor-desk	0	0	Not Any	0	0	Not Any
Employees and workers	HR	0	0	Not Any	0	0	Not Any
Customers	https://mishtann.com/ contact.php	0	0	Not Any	0	0	Not Any
Value Chain Partners	https://mishtann.com/ contact.php	0	0	Not Any	0	0	Not Any
Other (please specify)	https://mishtann.com/ contact.php	0	0	Not Any	0	0	Not Any

## 24. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying therisk/opportunity	Incaseof risk, approach to adaptor mitigate	Financial implications of the risk or opportunity (Indicate positiveor negative implications)
	NIL	NIL	NIL	NIL	NIL

#### SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Questions	ΡΊ	P2	Р3	P4	P5	Р6	P7	P8	P9
Policy and management processes									
1. a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	No	Yes	No	No	No	No	No	No
b. Has the policy been approved by the Board? (Yes/No)	Yes	NA	Yes	NA	NA	NA	NA	NA	NA
c. Web Link of the Policies, if available									
2. Whether the entity has translated the policy into procedures. (Yes / No)	In the Process	No	No	No	No	No	No	No	No
3. Do the enlisted policies extend to your value chain partners? (Yes/No)	No	No	No	No	No	No	No	No	No
4. Name of the national and international codes/certifications/labels/standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	NA	NA	NA	NA	NA	NA	NA	NA	NA
5.Specific commitments, goals and targets set by the entity with defined timelines, if any.	In the Process	NA	NA	NA	NA	NA	NA	NA	NA
6. Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	Cannot be commen ted upon at this juncture	NA	NA	NA	NA	NA	NA	NA	NA

## Governance, leadership and oversight

7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)

MFL is driven by the ambition to be a comprehensive ingredient provider across the entire food chain, aspiring to lead in its industry. As leaders, we believe it's not enough to merely comply with ESG parameters; we must go beyond and set exemplary standards. We recognize that addressing environmental, social, and governance risks is vital for business sustainability. Aligning with the UN Sustainable Development Goals (SDGs) is essential for a better future, and we are committed to working tirelessly to meet these global benchmarks.

This commitment is a chance for us to review and align our policies and business processes with international best practices. We are dedicated to reducing our carbon footprint and freshwater consumption. We prioritize our employees' health and well-being and empower them to become global leaders. Additionally, we will continue to support the vulnerable segments of society through our CSR initiatives and social activities.

Our corporation is founded on principles of kindness, fairness, effectiveness, and efficiency. We believe that sound governance is crucial for creating long-term value for all stakeholders and promoting sustainability. MFL regards respect for human rights as a core value and is committed to ensuring that our actions benefit the environment, society, nation, and all stakeholders. Our foundational values are deeply embedded in our corporate ethos.

8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).

9. Does the entity have a specified Committee of the Board/Director responsible for decision making on sustainability Whole-Time Director

10. Details of Review of NGRBCs by the Company:

related issues? (Yes / No). If yes, provide details.

				Dire of bo	ctor ard	/ Co	mm		e	Frequency  (Annually / Half Year / Quarte									
Subject for review				y oth						┵.							_		
	Pl	P2	P3	P4	P5	Р6	P7	P8	P9		P1	P2	P3	P4	P5	Р6	P7	P8	P9
Performance against above polices and follow up action	D	D	D	D	D	D	D	D	D	4	4	Α	А	А	А	А	Α	А	А
Compliance with statutory requirement of relevance to the principles, and, rectification of any non-Compliance	D	D	D	D	D	D	D	D	D	4	4	А	А	А	А	А	А	А	А
11. Has the entity carried ou	ıt in	depe	nde	nt as	ssess	mer	nt/	ΡΊ		P2	P	3	P4	P5	Р6	P7	,   ,	98	P9
evaluation of the working of agency? (Yes/No). If yes, pr		•		-				No	<b>D</b>	No	N	0	No	No	No	No	)	No	No

12. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	PΊ	P2	Р3	Р4	P5	Р6	P7	Р8	P9
The entity does not consider the principles material to its business (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)		Yes, The Company follows a Board-approved Policy that aligns with the core elements of the NGRBC principles. Efforts are underway to develop and implement specific policies and procedures that formalize these aspects, ensuring relevance and practicability.							
The entity does not have the financial or/human and technical resources available for the task (Yes/No)	requi		nts. Th	ne pro	cess i	to be s expe	_		h the
It is planned to be done in the next financial year (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Any other reason (please specify)									

#### SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership". While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

PRINCIPLE 1 Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

#### **Essential Indicators**

**Punishment** 

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

Segment	Totalnumberof training and awareness programmes held	Topics/ principles coveredunder the training and its impact	%age of persons in respective category covered by the awareness programmes
Board of Directors	0	NIL	0
Key Managerial Personnel	0	NIL	0
Employees other than BoD and KMPs	0	NIL	0
Workers	0	NIL	0

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

		Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)		
Penalty/ Fine	NA	NA	NA	NA	NA		
Settlement	NA	NA	NA	NA	NA		
Compounding fee	NA	NA	NA	NA	NA		
		Monetary					
NGRBC Principle  Name of the regulatory/ enforcement agencies / judicial institutions  Name of the regulatory/ enforcement agencies / judicial institutions  Has an appe							
Imprisonment		O NA NA					

0

NA

NA

3. Of the instances disclosed in Question 2 above, details of the Appeal/Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
None	

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

The Anti-Bribery and Anti-Corruption Policy outlines Mishtann Foods Limited's commitment to avoiding bribery and corruption, ensuring compliance with applicable laws and evolving business conduct standards. The Company is dedicated to maintaining the highest ethical standards and rigorously upholds the integrity of its business practices worldwide. The Company strictly prohibits any form of bribery or corruption. By following the clear guidelines in this Policy, the Company and its employees will remain compliant with all relevant antibribery and anti-corruption regulations.

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/corruption:

	FY 2023-24 (current FY)	FY 2022-23 Previous Financial Year
Directors	0	0
KMPs	0	0
Employees	0	0
Workers	0	0

No charges of bribery or corruption have been reported against any Directors, KMPs, employees, or workers, and no disciplinary action has been taken by any law enforcement agency for such charges

6. Details of complaints regarding conflict of interest:

		2023-24 rrent FY)		2-23 Previous ncial Year
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	Not Reported	0	Not Reported
Numberof complaints received in relation to issues of Conflict of Interest of the KMPs	0	Not Reported	0	Not Reported

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators / law enforcement agencies / judicial institutions, on cases of corruption and conflicts of interest.

No fines, penalties, or actions have been imposed by any regulator, law enforcement agency, or judicial institution concerning cases of corruption or conflicts of interest. Consequently, no further action was necessary.

8. Number of days of accounts payables ((Accounts payable \*365) / Cost of goods/services procured) in the following format:

	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Numberof days of accounts payables	1.48	0.67

## 9. Open-ness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties alongwith loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
	a. Purchases from trading houses as % of total purchases	98.46	99.11
Concentration of Purchases	b. Number of trading houses where purchases are made from	2	14
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	100%	99.93%
	a. Sales to dealers / distributors as % of total sales	0.52%	0.35%
Concentration of Sales	b. Number of dealers / distributors to whom sales are made	9	10
	c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors	100%	99.93%
	a. Purchases (Purchases with related parties / Total Purchases)	0	0
Chave of DDTs in	<ul><li>b. Sales (Sales to related parties / Total Sales)</li></ul>	0	O
Share of RPTs in	c. Loans & advances (Loans & advances given to related parties / Total loans & advances)	0	0
	d. Investments (Investments in related parties / Total Investments made)	22,53,170	0

### PRINCIPLE 2 Businesses should provide goods and services in a manner that is sustainable and safe

#### **Essential Indicators**

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

Parameter	FY 2024 (Current Financial Year)	FY 2023 (Previous Financial \	FY 2022-23 'ear) (Previous Financial Year)
R&D	NIL	NIL	NIL
Capex	NIL	NIL	NIL

- 2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No) Yes
- b. If yes, what percentage of inputs were sourced sustainably?

The organization aims to empower farmers by sourcing directly from them. Its Pan-India raw material procurement network provides the company with a sustainable advantage in the long run

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

The organization currently doesn't have any plastic waste, e-waste, or other hazardous waste at the end of its products' lifecycle. All products are utilized as raw material for subsequent processes by its customers. Although there's currently no established process for safely reclaiming products for reuse, recycling, and disposal at the end of their lifecycle, the organization is actively monitoring its end-of-life products. Any opportunities for reclamation will be thoroughly assessed and implemented. Additionally, e-waste generated across the company is meticulously managed on a quarterly basis.

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

Presently Extended Producer Responsibility does not apply to the organization.

PRINCIPLE 3 Businesses should respect and promote the well-being of all employees, including those in their value chains

#### **Essential Indicators**

1. a. Details of measures for the well-being of employees:

	% of employees covered by											
Category	Total (A)	Health insurance					Maternity benefits		Paternity Benefits		Day Care facilities	
		Numb er (B)	% (B / A)	Numb er (c)	% (C / A)	Numb er (D)	% (D / A)	Numb er (E)	% (E / A)	Numb er (F)	% (F / A)	
	Permanent employees											
Male	4	4	100	0	0	0	0	0	0	0	0	
Female	1	1	100	0	0	0	0	0	0	0	0	
Total	5	5	100	0	0	0	0	0	0	0	0	
		Othe	r than F	Perman	ent em	ployees	i					
Male	0	0	0	0	0	0	0	0	0	0	0	
Female	0	0	0	0	0	0	0	0	0	0	0	
Total	0	0	0	0	0	0	0	0	0	0	0	

b. Details of measures for the well-being of workers:

	% of employees covered by											
Category	Total	Health insurance		_			Maternity benefits		Paternity Benefits		Day Care facilities	
	(A)	Numb er (B)	% (B / A)	Numb er (c)	% (C / A)	Numb er (D)	% (D / A)	Numb er (E)	% (E / A)	Numb er (F)	% (F / A)	
	Permanent employees											
Male	0	0	0	0	0	0	0	0	0	0	0	
Female	0	0	0	0	0	0	0	0	0	0	0	
Total	0	0	0	0	0	0	0	0	0	0	0	
		Othe	r than F	Perman	ent em	ployees	;					
Male	9	0	0	0	0	0	0	0	0	0	0	
Female	3	0	0	0	0	0	0	0	0	0	0	
Total	12	0	0	0	0	0	0	0	0	0	0	

c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Cost incurred on well- being measures as a % of total revenue of the company	0.02%	0.01%

2. Details of retirement benefits, for Current FY and Previous Financial Year.

	FY C	urrent Financial	Year	FY Previous Financial Year			
Benefits	No. of employees covered as a % of total employees	employees covered as a deposited overed as a % of withthe total workers authority		No. of employees covered as a % of total employees	No.of workers covered as a % of total workers	deposited withthe	
PF	Nil	Nil	Nil	Nil	Nil	Nil	
Gratuity	Nil	Nil	Nil	Nil	Nil	Nil	
ESI	Nil	Nil	Nil	Nil	Nil	Nil	
Others – please specify	Nil	Nil	Nil	Nil	Nil	Nil	

## 3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

The premises/offices are accessible to differently abled employees and workers, although Mishtann Foods Limited (MFL) currently doesn't employ any such workers.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

The Company is dedicated to being an equal-opportunity employer and fostering an inclusive workplace for all. In line with this commitment, an Equal Opportunity Policy is currently being formulated.

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Condor	Permanent	employees	Permanent workers		
Gender	Return to work rate	Retention rate	Return to work rate	Retention rate	
Male	Nil	Nil	Nil	NA	
Female	Nil	Nil	Nil	NA	
Total	Nil	Nil	Nil	NA	

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Workers	Yes, A grievance-handling procedure is established within the company. Permanent workers have the avenue to address their grievances with the HR Department.
Other than Permanent Workers	Contract Workmen have the opportunity to address their grievances initially with their respective line managers or Plant Heads. If the issue remains unresolved, they have the option to escalate it to the HR Department through their respective contractors.
Permanent Employees	As a part of our open and transparent culture, we follow an open-door policy. So, every employee can share their concerns with their functional heads at any point in time.
Other than Permanent Employees	They have the option to directly approach the respective HODs/Functional Heads, who address the grievances accordingly.

### 7. Health and safety management system:

a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/No). If yes, the coverage of such a system?

"Our organization adheres fully to ESLC standards, ensuring comprehensive compliance throughout all operations. Additionally, we implement a rigorous monitoring system to uphold the health and safety of our workforce. This proactive approach guarantees that all employees are provided with a secure and conducive work environment, in line with regulatory requirements and our commitment to ethical practices."

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity? Yes

The company has established a robust mechanism for identifying hazards within its factories. This proactive approach ensures that potential risks are continuously monitored and mitigated, thereby prioritizing the safety and well-being of all employees.

c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)

The company has implemented a system across all its plants whereby workers can readily identify and report work-related hazards, as well as provide suggestions for improvements. Comprehensive training is provided to all workers to enhance their ability to recognize hazards and address issues effectively. This proactive approach empowers employees to actively contribute to maintaining a safe and conducive work environment.

d. Do the employees/worker of the entity have access to non-occupational medical and healthcare services?

Yes, permanent employees and their family members have the option to enroll under the Company's Group Insurance Policy. Workers have access to medical benefits through Company provided group insurance policies. Contractual workers also have statutory benefits under ESIC.

8. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Lost Time Injury Frequency Rate (LTIFR) (per one million person	Employees	0	0
hours worked)	Workers	0	0
Total recordable work-related	Employees	0	0
injuries	Workers	0	0
No. of fatalities	Employees	0	0
No. of fatalities	Workers	0	0
High consequence work-related injury or ill-health (excluding	Employees	0	0
fatalities)	Workers	0	0

9. Describe the measures taken by the entity to ensure a safe and healthy work place.

At our factory premises, we have established a fully-functional occupational health center. Staffed by a factory medical officer and compounder, it ensures prompt medical attention when needed. First aid boxes are strategically placed across various areas of the plants and are routinely inspected to ensure they are well-stocked and ready for use. Additionally, we have implemented sanitization and thermal screening measures at the entry gates for everyone's safety. As part of our COVID-19 prevention efforts, masks have been widely distributed among employees. These comprehensive measures underscore our commitment to prioritizing the health and well-being of our workforce.

10. Number of Complaints on the following made by employees and workers:

	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year			
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Filed during the year	
Working Conditions	Nil	Nil		Nil	Nil		
Health & Safety	Nil	Nil		Nil	Nil		

#### 11. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)		
Health and safety practices	Nil		
Working Conditions	Nil		

12. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

- a. First Aid Box
- b. Warning Alarms
- c. Emergency stop Switch
- d. Walled Premises
- e. Requisite Insurance Policies
- f. Fire Extinguishers

## **Leadership Indicators**

- 1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N). No
- 2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners. Nil
- 3. Provide the number of employees / workers having suffered high consequence work- related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

Gender	Total no.of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment			
	FY (Current Financial Year)	FY (Previous Financial Year)	FY (Current Financial Year)	FY (Previous Financial Year)		
Employees	Nil	Nil	Nil	NA		
Workers	Nil	Nil	Nil	NA		

- 4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? **(Yes/No) No**
- 5. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	The Company raises the awareness of the supply chain members relating to the products and their
Working Conditions	properties through various meets regularly. However, no formal assessment is carried out.

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners. **Nil; Not Applicable.** 

### PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders

#### **Essential Indicators**

1. Describe the processes for identifying key stakeholder groups of the entity.

The organization has an informal process for identifying stakeholders. The key stakeholders include customers (downstream value chain), employees, and suppliers (upstream value chain). Other stakeholders include the society near and surrounding the plants. The organization is in the process of setting up formal processes for identifying key stakeholders.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website),	Frequency of engagement (Annually/ Half yearly/ Quarterly/others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Suppliers	No	Emails & Phone	Monthly	For Better quality purchase.
Clients	No	Emails & Phone	Monthly	To enhance market.

#### **Leadership Indicators**

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

Not Required as it is not affecting any of the said topics.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

No

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/marginalized stakeholder groups.

## PRINCIPLE 5 Businesses should respect and promote human rights

#### **Essential Indicators**

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format: Not Any.

	FY20	23-24 (Current F	inancial Year)	FY2022-23 (Previous Financial Year			
Category	Total (A)	No. employees' workers covered (B)	% (B / A)	Total (c)	No. employees' workers covered (D)	% (D / C)	
	Employees						
Permanent	5	5	100	9	9	100	
Other than permanent	0	0	0	0	0	0	
Total Employees	5	5	100	9	9	100	
		v	Vorkers				
Permanent	0	0	0	0	0	0	
Other than permanent	12	12	100	12	12	100	
Total Employees	12	12	100	12	12	100	

2. Details of minimum wages paid to employees and workers, in the following format:

	FY 2	023-24 C	urrent F	inancial	<b>Year</b>	FY 20	FY 2022-23 Previous Financial Year			
Category	Total (A)	Equal Minimu Wage	m to	Moreth Minimu Wage	ım to	Total (D)	Equal Minimu Wage	m to	Moreth Minimu Wage	m to
		No. (B)	% (B / A)	No. (C)	% (C / A)	(0)	No. (E)	% (E / D)	Numb er (F)	% (F / D)
			En	nployees	5					
Permanent										
Male	4	0	0	4	100	8	0	0	8	100
Female	1	0	0	1	100	1	0	0	1	100
Other Permanent than										
Male	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0
			V	Vorkers			•	•		
Permanent										
Male	0	0	0	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0
Other Permanent than										
Male	9	0	0	9	100	9	0	0	9	100
Female	3	0	0	3	100	3	0	0	3	100

3. Details of remuneration/salary/wages, in the following format:

Median remuneration/wages:

	Male		Female		
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/wages of respective category	
Board of Directors (BoD)	5	30,000	1	30,000	
Key Managerial Personnel	2	25,000	1	42,000	
Employees other than BoD and KMP	4	39,000	0	0	
Workers	0	0	0	0	

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY 2023-24	FY 2022-23
Gross wages paid to female % out of total wages paid	25.40%	11.77%

- 4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No) Yes
- 5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

The victim or the person affected may contact the Board of Directors and can send a mail describing the complete details on info@mishtann.com. The same is take up on immediate basis and tried to resolve in two working days.

6. Number of Complaints on the following made by employees and workers:

	FY Cu	ırrent Financial	Year	FY Previous Financial Year			
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Filed during the year	
Sexual Harassment	0	0	О	0	0	О	
Discrimination at workplace	0	0	0	0	0	0	
Child Labour	0	0	0	0	0	0	
Forced Labour /Involuntary Labour	0	0	0	0	0	0	
Wages	0	0	0	0	0	0	
Other human rights related issues	0	0	0	0	0	0	

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases. The Company is committed to a workplace free of harassment, including sexual harassment at the workplace, and has zero tolerance for such unacceptable conduct. The company management encourages reporting any harassment concerns and is responsive to complaints about harassment or other unwelcome or offensive conduct.

8. Do human rights requirements form part of your business agreements and contracts? **Yes** 

9. Assessments for the year: All plants have been assessed (SG).

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100
Forced/involuntary labour	100
Sexual harassment	100
Discrimination at workplace	100
Wages	100
Others – please specify	100

<sup>1.</sup> Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

#### Not applicable.

### **Leadership Indicators**

1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

The company is working towards framing a code of conduct to capture matters relating to human rights and steps are being taken to include reference to such Code as a part of all upcoming business agreements and contracts with value chain partners.

2. Details of the scope and coverage of any Human rights due diligence conducted.

Not Applicable - No such instance of violation is ever recorded since incorporation. Provisions are made to approach the BOD immediately as & when any uncertainty arises.

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

**Yes,** Our establishments are accessible to the differently abled, and we are continuously working towards improving infrastructure for eliminating barriers to accessibility.

4. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	100
Discrimination at workplace	100
Child Labour	100
Forced Labour/Involuntary Labour	100
Wages	100
Others – please specify	100

 $5. \, Provide \, details \, of \, any \, corrective \, actions \, taken \, or \, underway \, to \, address \, significant \, risks / \, concerns \, arising \, from \, the \, assessments \, at \, Question \, 4 \, above.$ 

**Not Applicable** - The company has limited channel partners and are closely monitored by the BOD; hence any nuisance / uncertain circumstances are instantly brought under observation and immediate action is taken to eradicate it.

### PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment

#### **Essential Indicators**

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY2024 (Current Financial Year)	FY2023 (Previous Financial Year)
	From renewable sources	
Total electricity consumption (A)	62523 Unit	96642 Unit
Total fuel consumption (B)	-	-
Energy consumption sources (C) through other	-	-
Total energy consumed from renewable sources (A+B+C)	62523 Unit	96642 Unit
	From non-renewable sources	
Total electricity consumption (D)	Nil	Nil
Total fuel consumption (E)	Nil	Nil
Energyconsumption sources (F) through other	Nil	Nil
Total energy consumed from non-renewable sources (D+E+F)	Nil	Nil
Total energy consumed (A+B+C+D+E+F)	62523 Unit	96642 Unit
Energy intensity per rupee of turnover (Total energy consumed / Revenue from operations)	0.000019 Unit	0.000015 Unit
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	-	-
Energy intensity in terms of physical Output	-	-
Energy intensity (optional) – the relevant metric may be selected by the entity	Nil	Nil

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

- 1. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.
- NO The organization does not have any sites identified as designated consumers under the PAT scheme.
- 3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY2024 (Current Financial Year)	FY2023 (Previous Financial Year)
Wa	ater withdrawal by source (in kilolit	res)
(i) Surface water	0	0
(ii) Groundwater	0	0
(iii) Third party water	0	0
(iv) Seawater / desalinated water	0	0
(v) Others	0	0
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	0	0
Total volume of water consumption (in kilolitres)	0	0
Water intensity per rupee of turnover (Total water consumption / Revenue from operations)	0	0
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP)	0	0
Water intensity in terms of physical output	0	0
Water intensity (optional)-the relevant metric may be selected by the entity	0	0

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

## 4. Provide the following details related to water discharged:

Parameter	FY2024 (Current Financial Year)	FY2023 (Previous Financial Year)
Water discharge by destination and level of treatment (in	kilolitres)	
(i) To Surface water	Nil	Nil
-No treatment	Nil	Nil
-With treatment – please specify level of treatment	Nil	Nil
(ii) To Groundwater	Nil	Nil
-No treatment	Nil	Nil
-With treatment – please specify level of treatment	Nil	Nil
(iii) To Seawater	Nil	Nil
-No treatment	Nil	Nil
-With treatment – please specify level of treatment	Nil	Nil

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

S. No.	Locationof operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
1	NIL	NIL	NIL
2	NIL	NIL	NIL

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project		Date	Whether conducted by independent external agency (Yes / No)	Results communicated inpublic domain (Yes / No)	Relevant Web link
NIL	NIL	NIL	NIL	NIL	NIL
NIL	NIL	NIL	NIL	NIL	NIL

13. Is the entity compliant with the applicable environmental law/regulations/guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

## No waste generated; in Green category vide GPCB Norms

## **Leadership Indicators**

1. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres): No water required in the manufacturing process

#### For each facility / plant located in areas of water stress, provide the following information:

- (I) Name of the area-
- (ii) Nature of operations
- (iii) Water withdrawal, consumption and discharge in the following format:

Parameter	FY (Current Financial Year)	FY (Previous Financial Year)					
Water withdrawal by source (in kilolitres)							
(i) Surface water	Nil	Nil					
(ii) Groundwater	Nil	Nil					
(iii) Third party water	Nil	Nil					
(iv) Seawater / desalinated water	Nil	Nil					
(v) Others	Nil	Nil					
Total volume of water withdrawal (in kilolitres)	Nil	Nil					
Total volume of water consumption (in kilolitres)	Nil	Nil					
Water intensity per rupee of turnover (Water consumed / turnover)	Nil	Nil					
Water intensity (optional)-the relevant metric may be selected by the entity	Nil	Nil					
Water discharge by destination and level of treatment (in	kilolitres)						
(i) Into Surface water	Nil	Nil					
-No treatment	Nil	Nil					
-With treatment – please specify level of treatment	Nil	Nil					
(ii) Into Groundwater	Nil	Nil					
-No treatment	Nil	Nil					
-With treatment – please specify level of treatment	Nil	Nil					
(iii) Into Seawater	Nil	Nil					
-No treatment	Nil	Nil					
-With treatment – please specify level of treatment	Nil	Nil					
(iv) Sent to third-parties	Nil	Nil					
-No treatment	Nil	Nil					
-With treatment – please specify level of treatment	Nil	Nil					
(v) Others	Nil	Nil					
-No treatment	Nil	Nil					
-With treatment – please specify level of treatment	Nil	Nil					
Total water discharged (in kilolitres)	Nil	Nil					

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
<b>Total Scope 3 emissions</b> (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of Co2 equivalent	Nil	Nil
Total Scope 3 emissions per rupee of turnover		Nil	Nil
Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity	Nil	Nil	Nil

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

- 3. With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities. Not Applicable
- 4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

## No waste generated; in Green category vide PCB Norms

S. No.	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcomeof the initiative

- 5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link. NO
- 6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard. No waste generated; in Green category vide PCB Norms
- 7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts. Nil

# PRINCIPLE 7 Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

**Essential Indicators** 

- a. Number of affiliations with trade and industry chambers/ associations.
- b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/affiliated to.

S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
1	APEDA (Agricultural and Processed Food Products Export Development Authority)	Pan India
2	AIREA (All India Rice Exporters of India)	Pan India
3	UDHYAM	Pan India

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of authority	Brief of the case	Corrective action taken
AIREA		Maximum selling price is fixed based on market is set and no seller can manipulate and export at relatively higher prices

## **Leadership Indicators**

1. Details of public policy positions advocated by the entity:

S. No.	Public policy advocated	Method resorted for such advocacy	available in public	Frequency of Review by Board (Annually / Half yearly / Quarterly / Others – please specify)	
NIL					

## PRINCIPLE 8 Businesses should promote inclusive growth and equitable development

#### **Essential Indicators**

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and brief details of project		Date of notification	Whether conducted by independent external agency (Yes /No)	Results communicated inpublic domain (Yes / No)	
NIL	NIL	NIL	NIL	NIL	NIL

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

S. No.	Name of Project for which R&R is on going	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In INR)
NIL	NIL	NIL	NIL	NIL	NIL	NIL

3. Describe the mechanisms to receive and redress grievances of the community. Not Any

4 Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Directly sourced from MSMEs / small Producers	1.57%	0.90%
Directly from within India	100%	100%

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost

Location	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Rural	63.96 %	74.67%
Semi-urban	-	-
Urban	16.55 %	12.24%
Metropolitan	19.50 %	13.10%

(Place to be categorized as per RBI Classification System - rural/semi-urban/urban/metropolitan)

## **Leadership Indicators**

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Details of negative social impact identified	Corrective action taken
Not Any	

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

S. No.	State	Aspirational District	Amount spent (In INR)
1	Gujarat	Aravalli	4,62,000
2	Gujarat	Ahmedabad	38,000
3	Gujarat	Sabarkantha	32,50,000
4	Gujarat	Ambaji	22,00,000

- 3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /Vulnerable groups? (Yes/No) No
- (b) From which marginalized /vulnerable groups do you procure? NIL
- (c) What percentage of total procurement (by value) does it constitute? NIL
- 4 Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

S. No.	Intellectual Property based on traditional knowledge	Owned/ Acquired (Yes/No)	Benefit shared (Yes / No)	Basis of calculating benefit share	
NOT ANY IN THE CURRENT FINANCIAL YEAR					

5 Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the Case	Corrective action taken		
NA				

## 6. Details of beneficiaries of CSR Projects:

S. No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
1	Shamalaji Charitable Trust	Not Quantifiable	-
2	Blind People Association	Approx 1000	-
3	Aastha Foundation	Approx 150	-
4	Shree Shakti Ashray Yogasharm	Not Quantifiable	-
5	Shremad Jesingbapa Sadguru Ramjibap	Not Quantifiable	-
6	Shree Kadva Patidar Kedavani	Not Quantifiable	-
7	Human Research Foundation	Not Quantifiable	-
8	Shishu Seva Kalyan Mandal	Approx 1000	-
9	Sahyog Kushtha Yagna Trust	Approx 500	-
10	A J Charitable Trust	Approx 500	-
11	Jay Jalaram Seva Trust	Approx 500	-

## 6. Details of beneficiaries of CSR Projects:

S. No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
1	Shamalaji Charitable Trust	Not Quantifiable	-
2	Blind People Association	Approx 1000	-
3	Aastha Foundation	Approx 150	-
4	Shree Shakti Ashray Yogasharm	Not Quantifiable	-
5	Shremad Jesingbapa Sadguru Ramjibap	Not Quantifiable	-
6	Shree Kadva Patidar Kedavani	Not Quantifiable	-
7	Human Research Foundation	Not Quantifiable	-
8	Shishu Seva Kalyan Mandal	Approx 1000	-
9	Sahyog Kushtha Yagna Trust	Approx 500	-
10	A J Charitable Trust	Approx 500	-
11	Jay Jalaram Seva Trust	Approx 500	-

# PRINCIPLE 9 Businesses should engage with and provide value to their consumers in a responsible manner

#### **Essential Indicators**

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

Customer Care No: +91 9824623116 and Mail id: info@mishtann.com is displayed in website. Any complaint or feedback received is responded in 24 hours time and taken into action for resolvance

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about: NIL

	As a percentage to total turnover
Environmental and social parameters relevant to the product	
Safe and responsible usage	
Recycling and/or safe disposal	

### 3 Number of consumer complaints in respect of the following:

Details of negative social impact identified	Corrective action taken
Not Any	

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

	FY 2024 Financi	(Current al Year)	Remarks	FY 2023 ( Financi	Previous al Year)	Remarks
Data privacy	0	0	Nil	0	0	Nil
Advertising	0	0	Nil	0	0	Nil
Cyber-security	0	0	Nil	0	0	Nil
Delivery of essential services	0	0	Nil	0	0	Nil
Restrictive Trade Practices	0	0	Nil	0	0	Nil
Unfair Trade Practices	0	0	Nil	0	0	Nil
Other	0	0	Nil	0	0	Nil



## MISHTANN FOODS LIMITED

## **REGISTERED OFFICE:**

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#### **PLANT:**

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