

Dated: 21.02.2022

The Manager National Stock Exchange of India Limited Exchange Plaza, 5th Floor Plot No. C-1, Block-G Bandra Kurla Complex, Bandra (E) Mumbai- 400 051

The Manager **BSE** Limited Phiroze Jeejeebhoy Towers Dalal Street, Fort, Mumbai - 400 001

### <u>NSE Scrip Name: MALLCOM / BSE Scrip Code : 539400</u>

Dear Sir/Madam,

#### Sub: Intimation to the shareholders holding shares in physical mode

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulation, 2015 we enclose the intimation letter alongwith requisite forms, as stipulated in the SEBI Circular No. SEBI/HO/MIRSD/MIRSD RTAMB/P/CIR/2021/687 dated 14th December, 2021, sent to the shareholders holding shares in the physical mode requesting them to update/submit their PAN, KYC and Nomination details within the stipulated time to the Company or the Registrar and Share Transfer Agent of the Company.

The requisite forms are available on the website of the Company.

A copy of the intimation sent to the shareholders is enclosed for your record

Thanking you,

#### For Mallcom (India) Limited

SHUVANKI

Digitally signed by SHUVANKI PURAKAYASTHA PURAKAYASTHA Date: 2022.02.21 16:55:22 +05'30'

Shuvanki Purakayastha Company Secretary & Compliance Officer

Encl.: As above

Mallcom (India) Ltd. EN-12, Sector-V, Salt Lake, Kolkata 700 091, India T: +91 33 4016 1000 | F: +91 33 4016 1010 E: sales@mallcom.in | W: www.mallcom.in |





Dated: 14-02-2022 Dear Shareholder,

#### Sub: Intimation to furnish valid PAN, KYC details and Nomination.

The Securities and Exchange Board of India ('SEBI') has mandated vide its Circular No. SEBI/HO/MIRSD\_RTAMB/P/CIR/2021/655 dated November 03, 2021 and subsequent clarification vide Circular No. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/687 dated December 14, 2021 for all the security holders holding securities in physical form to furnish the below mentioned forms duly filled in along with proper details and the relevant self attested documents with date to the Company or its Registrar and Share Transfer Agent ('RTA') Niche Technologies Pvt. Ltd. However, SEBI has clarified vide email dated January 11, 2022 that the aforesaid Circular is not applicable for requests received from the investors pertaining to dematerialization of securities.

Please note that the folios, wherein any one of the below cited documents / details are not available on or after April 01, 2023, shall be frozen by the RTA.

S. No.	Form	Purpose			
1	Form ISR-1	Request for registering PAN, KYC details or changes / updation thereof.			
2	Form ISR-2	nfirmation of Signature of securities holder by the Banker			
3	Form ISR-3	eclaration Form for Opting-out of Nomination by holders of physical securities (if			
		any)			
4	Form No. SH-13	Nomination Form			
5	Form No. SH-14	Cancellation or Variation of Nomination (if any)			

#### The modes of submission of documents to the Company/RTA are any one of the following :

1. In Person Verification (IPV): by producing the originals to the authorized person of the RTA, who will retain copy(ies) of the document(s)

2. In hard copy: by furnishing self-attested photo copy(ies) of the relevant document, with date

3. Through e-mail address already registered with the RTA, with e-sign of scanned copies of documents

4. Service portal of the RTA with e-sign with scanned copies of documents, if the RTA is providing such facility

**Explanation: E-Sign** is an integrated service which facilitates issuing a Digital Signature Certificate and performing signing of requested data by eSign user. The holder/claimant may approach any of the empanelled eSign Service Provider, details of which are available on the website of Controller of Certifying Authorities (CCA), Ministry of Communications and Information Technology (https://cca.gov.in/) for the purpose of obtaining an e-sign.

Further please note that, from January 01, 2022, the RTA shall not process any service requests received from the holder(s) / claimant(s), till PAN, KYC and Nomination documents/details are received.

In view of the above, you are advised to furnish the aforesaid documents / forms / details to the Company or the RTA at the earliest possible at the following address:

Company	Registrar and Share Transfer Agent (RTA)
The Company Secretary,	Niche Technologies Private Limited
Mallcom (India) Limited	(Unit: Mallcom (India) Limited
EN-12, Sector-V, Salt Lake	3A, Auckland Place,
Kolkata - 700091	7 <sup>th</sup> Floor, Room No. 7A & 7B,
Tel: 033-40161000; Fax: 033-40161010	Kolkata-700017
E-mail: investors@mallcom.in	Tel: 033-22806616/6617/6618; Fax: 033-22806619
Website: www.mallcom.in	E-mail: nichetechpl@nichetechpl.com
	Website: www.nichetechpl.com

All the above mentioned forms are enclosed to this notice for your convenience as well as also available on the website of the Company (i.e.www.mallcom.in)

Yours truly, For Mallcom (India) Limited Sd/-Shuvanki Purakayastha Company Secretary M. No. A42302

Place: Kolkata

# Form ISR – 1

(see SEBI circular No. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/655 dated November 03, 2021 on Common and Simplified Norms for processing investor's service request by RTAs and norms for furnishing PAN, KYC details and Nomination)

### **REQUEST FOR REGISTERING PAN, KYC DETAILS OR CHANGES / UPDATION THEREOF**

[For Securities (Shares / Debentures / Bonds, etc.) of listed companies held in physical form]

Date:\_\_\_/\_\_\_/\_\_\_\_

# **A.** I / We request you to Register / Change / Update the following (Tick ✓ relevant box)

	Bank details	□ Signature
Mobile number	E-mail ID	Address

### **B.** Security Details:

Name of the Issuer Company	Folio No.:
Name(s) of the Security holder(s)	1.
as per the Certificate(s)	2.
	3.
Number & Face value of	
securities	
Distinctive number of securities	From To
(Optional)	

# **C.** I / We are submitting documents as per Table below (tick ✓ as relevant, refer to the instructions):

	~	Document / Information / Details	Instruction / Remark
1	PA	N of (all) the (jo	pint) holder(s)
		PAN	
		Whether it is Valid (linked to Aadhaar): □ Yes □No	PAN shall be valid only if it is linked to Aadhaar by March 31, 2022* For Exemptions / Clarifications on PAN, please refer to Objection Memo in page 4
2		Demat Account Number	Also provide Client Master List ( <b>CML</b> ) of your Demat Account, provided by the Depository Participant.

3	Proof of Address of the first holder	<ul> <li>Any one of the documents, only if there is change in the address;</li> <li>Client Master List (CML) of your Demat Account, provided by DP.</li> <li>Valid Passport/ Registered Lease or Sale Agreement of Residence / Driving License / Flat Maintenance bill.</li> <li>Utility bills like Telephone Bill (only land line), Electricity bill or Gas bill - Not more than 3 months old.</li> <li>Identity card / document with address, issued by any of the following: Central/State Government and its Departments, Statutory / Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions.</li> <li>For FII / sub account, Power of Attorney given by FII / sub-account to the Custodians (which are duly notarized and / or apostilled or consularised) that gives the registered address in the name of the spouse</li> </ul>
4	Bank details	Account Number: Bank Name: Branch Name: IFS Code: Provide the following: original cancelled cheque with name of security holder printed on it <i>or</i> <u>Bank</u> <u>Passbook or Bank Statement attested by the Bank</u> #
5	E-mail address	#
6	Mobile	#

\* or any date as may be specified by the CBDT (DP: Depository Participant) # In case it is not provided, the details available in the CML will be updated in the folio

Authorization: I / We authorise you (RTA) to update the above PAN and KYC details in my / our folio (s) \_\_\_\_\_\_, \_\_\_\_\_, (use Separate Annexure if extra space is required) in which I / We are the holder(s) (strike off what is not applicable).

**Declaration:** All the above facts stated are true and correct.

	Holder 1	Holder 2	Holder 3
Signature	$\checkmark$		
Name	$\checkmark$		
Full address	$\checkmark$		
PIN			

### Mode of submission of documents to the RTA

Please use any one of the following mode;

- 1. In Person Verification (**IPV**): by producing the originals to the authorized person of the RTA, who will retain copy(ies) of the document(s)
- 2. In hard copy: by furnishing self-attested photocopy(ies) of the relevant document, with date
- 3. Through e-mail address already registered with the RTA, with e-sign of scanned copies of documents
- 4. Service portal of the RTA with e-sign with scanned copies of documents, if the RTA is providing such facility

Note

- It is mandatory for holders of physical securities in listed company to furnish PAN, full KYC details (address proof, bank details, e-mail address, mobile number) and Nomination (for all the eligible folios).
- Upon receipt or up-dation of bank details, the RTA will automatically, pay electronically, all the moneys of / payments to the holder that were previous unclaimed / unsuccessful.
- RTA shall update the folio with PAN, KYC details and Nominee, within seven working days of its receipt. However, cancellation of nomination, shall take effect from the date on which this intimation is received by the company / RTA.
- RTA shall not insist on Affidavits or Attestation / Notarization or indemnity for registering / up-dating / changing PAN, KYC details and Nomination.

• Specimen Signature	<ul> <li>Provide banker's attestation of the signature of the holder(s) as per <u>Form</u> <u>ISR - 2</u> in <u>SEBI circular SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2021/655</u> <u>dated November 03, 2021</u>) and</li> <li><u>original cancelled cheque</u> with name of security holder printed on it <i>or</i> <u>Bank Passbook or Bank Statement attested by the Bank</u></li> </ul>			
Nomination**	<ul> <li>Providing Nomination: Please submit the duly filled up Nomination Form (SH-13) or 'Declaration to Opt out of Nomination' as per Form ISR-3, in SEBI circular SEBI/HO/MIRSD/MIRSD RTAMB/P/ CIR/2021/655 dated November 03, 2021</li> <li>Change in Existing Nomination: Please use Form SH-14 in SEBI circular SEBI/HO/MIRSD RTAMB/P/CIR/2021/655</li> <li>Cancellation of Existing Nomination: use Form SH-14 &amp; Form ISR - 3</li> </ul>			

\*\* Nomination (Form SH-13 or SH-14) / 'Declaration to Opt-Out of nomination' (Form ISR – 3), has to be furnished by the holder(s) separately for each listed company.

(Page 3 & 4 is for information to investors; print out of the same is not required)

# Objection Memo that can be raised by the RTA

(only if the relevant document / details is / are not available in the folio or if there is a mismatch / discrepancy in the same or change thereof)

### Note

RTAs shall raise all objections, if any / at all, in one instance only; the RTA shall not raise further objections on the same issue again and again, after the holder / claimant furnishes all the prescribed documents and details, unless there is any deficiency / discrepancy in the same.

No.	Item	Documents / Details to be provided to the RTA by the holder(s) / claimant(s)			
1	PAN – Exceptions and Clarification	'Exemptions/clarifications to PAN', as provided in clause D to 'Instructions/Check List for Filing KYC Forms' in Annexure – 1 to <u>SEBI</u> <u>circular No. MIRSD/SE/Cir-21/2011 dated October 05, 2011</u> on Uniform Know Your Client (KYC) Requirements for the Securities Market, shall also applicable for holder(s) / claimant(s) of securities held in physical mode.			
2	Minor mismatch in Signature - minor	The RTA shall intimate the holder at the existing address, seeking objection, if any, within 15 days			
3	Major mismatch in Signature or its non- availability with the RTA Mismatch in Name	<ul> <li>Banker's attestation of the signature of the holder(s) as per Form ISR – 2</li> <li>Original cancelled cheque with name of security holder printed on it or Bank Passbook or Bank Statement attested by the Bank</li> <li>Furnish any one of the following documents, explaining the difference in names;</li> <li>Unique Identification Number (UID) (Aadhaar)</li> <li>Valid Passport</li> <li>Driving license</li> <li>PAN card with photograph</li> <li>Identity card / document with applicant's Photo, issued by any of the following: Central / State Government and its Departments, Statutory / Regulatory Authorities, Public Sector Undertakings, Scheduled Commercial Banks, Public Financial Institutions</li> <li>Marriage certificate</li> <li>Divorce decree</li> </ul>			
5	Present address of the holder is not matching with the address available in the folio	<ul> <li>RTA shall issue intimation to both the old and new addresses.</li> <li>In case where the letter is undelivered at the old address, RTA shall not insist for any proof of the old address provided the current address proof is in the form of an address proof issued by a Government Authority.</li> <li>The above procedure will be applicable for request for change in address of the holder also</li> </ul>			

(Page 3 & 4 is for information to investors; print out of the same is not required)

# Form ISR – 2

(see circular No. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/655 dated November 03, 2021 on Common and Simplified Norms for processing investor's service request by RTAs and norms for furnishing PAN, KYC details and Nomination)

1.	Bank Nam	ne and Branch						
2.								
	Postal Address							
	Phone nur E-mail ado							
	E-mail add	iress						
3.	Bank Acco	unt number						
у.	Burne / (CCO							
4.	Account o	pening date						
5.	Account h	older(s) name(s	5)		1)			
					2)			
					3)			
<u>ر</u>		to graph of the		-   -  ( - )	<u> </u>			
6.	Latest pho	otograph of the	account no	bider(s)				
	г					-		1
		1 <sup>st</sup> Holder		2 <sup>nd</sup> H	older		3 <sup>rd</sup> Holder	
					-	-		
					<u> </u>			
7.		older(s) details	as per Bar	k Records	5			
	a) Addre	SS						
	b) Phone	number						
		address						
	d) Signat				<u>I</u>			
Г	-, -0	(- )					[	
1)			2)			3)		
2					Signatur	e verified	as recorded wit	h the Bank
Sea	al of the B	ank						
		1	Cignatura					
Pla	<b>CP</b> .	******	Signature) Name of th		anager			
rid			Employee (		anagei			
Dat	te:		E-mail addr					
<b>_</b> u								

## Confirmation of Signature of securities holder by the Banker

# Form ISR - 3

# Declaration Form for Opting-out of Nomination by holders of physical securities in Listed Companies

(see SEBI circular No. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2021/655 dated November 03, 2021 on Common and Simplified Norms for processing investor's service request by RTAs and norms for furnishing PAN, KYC details and Nomination)

[Under Section 72 r/w Section 24 (1) (a) of Companies Act, 2013 r/w Section 11(1) and 11B of SEBI Act, 1992 and Clause C in Schedule VII and Regulation 101 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015)]

Name of the Company : Registered Address of the Company:

I / we ..... the holder(s) of the securities particulars of which are given hereunder, *do not wish to nominate* any person(s) in whom shall vest, all the rights in respect of such securities in the event of my /our death.

PARTICULARS OF THE SECURITIES (in respect of which nomination is being opted out)

Nature of Securities	Folio No.	No. of Securities	Certificate No.	Distinctive No.

I/ we understand the issues involved in non-appointment of nominee(s) and further are aware that in case of my / our death, my / our legal heir(s) / representative(s) are required to furnish the requisite documents / details, including, Will or documents issued by the Court like Decree or Succession Certificate or Letter of Administration / Probate of Will or any other document as may be prescribed by the competent authority, for claiming my / our aforesaid securities.

Name(s) and Address of Security holders(s) Sole / First Holder Name Signature(s)

Second Holder Name

Third Holder Name

Name and Address of Witness	Signature

# Form ISR-4

(see circular No. SEBI/HO/MIRSD/MIRSD\_RTAMB/P/CIR/2022/8 dated January 25, 2022 on Issuance of Securities in dematerialized form in case of Investor Service Requests)

# **Request for issue of Duplicate Certificate and other Service Requests**

(for Securities - Shares / Debentures / Bonds, etc., held in physical form)

Date: \_\_\_ / \_\_\_ / \_\_\_\_

A. Mandatory Documents / details required for processing all service request:

I / We are submitting the following documents / details and undertake to request the Depository Participant to dematerialize my / our securities within 120 days from the date of issuance of Letter of Confirmation, received from the RTA/Issuer Company(tick  $\checkmark$  as relevant, refer to the instructions):

Demat Account No. (If available):



Provide Client Master List (CML) of your Demat Account from the Depository Participant\*

• Provide the following details, if they are not already available with the RTA (see <u>SEBI</u> <u>circular dated November 03, 2021</u>in this regard)

PAN	Specimen Signature
Nomination / Declaration to Opt-out	

\* (Your address, e-mail address, mobile number and bank details shall be updated in your folio from the information available in your **CML**). You can authorize the RTA to update the above details for all your folios. In this regard, please refer to and use <u>Form ISR-1</u> in <u>SEBI</u> <u>circular dated November 03, 2021</u>.

## **B.** I / We request you for the following (tick $\checkmark$ relevant box)

Issue of Duplicate certificate	Claim from Unclaimed Suspense
Replacement/ Renewal / Exchange of	L Endorsement
securities certificate	
Sub-division / Splitting of securities	Consolidation of Folios
certificate	
Consolidation of Securities certificate 🛛	☐ Transmission
Transposition (Mention the new order of h	oolders here)

### C. I / We are enclosing certificate(s) as detailed below\*\*:

Name of the Issuer Company		mpany		
Folio Num	ber			
Name(s)	of	the	security	1.

holder(s) as per the	2.
certificate(s)	3.
Certificate numbers	
Distinctive numbers	
Number & Face value of	
securities	

\*\* Wherever applicable / whichever details are available

### D. Document / details required for specific service request:

- I. Duplicate securities certificate
- II. Claimfrom Unclaimed Suspense Account

Securities claimed	(in numbers)
	(in words)

- IV. 🗌 Endorsement
- V. 🗌 Sub-division / Splitting of securities certificate
- VI. Consolidation of securities certificate/Folios
- VII. 🗌 Transmission
- VIII. 

  Transposition

*Provide / attach original securities certificate(s) <u>for request for item numbers III to VIII</u> <u>above.</u>* 

**Declaration**: All the above facts stated are true and correct to best of my / our knowledge and belief.

	Security Holder 1 / Claimant	SecurityHolder 2	SecurityHolder 3
Signature	$\checkmark$	$\checkmark$	$\checkmark$
Name	$\checkmark$	$\checkmark$	$\checkmark$
Full address	$\checkmark$		
PIN			
	$\mathbf{v}$		

After processing the service request, the RTA shall issue a 'Letter of Confirmation' to the securities holder/claimant, which is valid only for 120 days. Using this 'Letter of Confirmation', the securities holder/claimant shall request the DP to dematerialize the securities, failing which the securities shall be credited to the Suspense Escrow Demat Account of the Company.

## Form No. SH-13

### **Nomination Form**

### [Pursuant to section 72 of the Companies Act, 2013 and rule 19(1) of the Companies (Share Capital and Debentures) Rules 20147

То

Name of the company:

Address of the company:

I/We ..... the holder(s) of the securities particulars of which are given hereunder wish to make nomination and do hereby nominate the following persons in whom shall vest, all the rights in respect of such securities in the event of my/our death.

(1) PARTICULARS OF THE SECURITIES (in respect of which nomination is being made)

Nature of	Folio No.	No. of	Certificate	Distinctive
securities		securities	No.	No.

## (2) PARTICULARS OF NOMINEE/S -

(a) Name:

- (b) Date of Birth:
- (c) Father's/Mother's/Spouse's name:
- (d) Occupation:
- (e) Nationality:
- (f) Address:

(g) E-mail id:		
(h) Relationship with th	ne security holder:	
(3) IN CASE NOMINEE IS A	MINOR	
(a) Date of birth:		
(b) Date of attaining m	ajority	
(c) Name of guardian:		
(d) Address of guardia	an:	
	Name:	
	Address:	
Name of the Security		
Holder (s)	Signature	Witness with
		name and address

### Form No. SH-14

### **Cancellation or Variation of Nomination**

### [Pursuant to sub-section (3) of section 72 of the Companies Act, 2013 and rule 19(9) of the Companies (Share Capital and Debentures) Rules 2014]

Name of the company:

I/We hereby cancel the nomination(s) made by me/us in favor of.....(name and address of the nominee) in respect of the below mentioned securities.

or

I/We hereby nominate the following person in place of ...... as nominee in respect of the below mentioned securities in whom shall vest all rights in respect of such securities in the event of my/our death.

 PARTICULARS OF THE SECURITIES (in respect of which nomination is being cancelled / varied )

Nature of	Folio No.	No. of	Certificate	Distinctive
securities		securities	No.	No.

(2) (a) PARTICULARS OF THE NEW NOMINEE:

- i. Name:
- ii. Date of Birth:
- iii. Father's/Mother's/Spouse's name:
- iv. Nationality:
- v. Address:
- vi. E-mail id:

vii. Relationship with the Security holder:
(b) IN CASE NEW NOMINEE IS A MINOR
i. Date of Birth:
ii. Date of attaining majority
iii. Name of guardian:
iv. Address of guardian:
Signature
Name of the Security
Holder (s)
Witness with name and address