

December 2, 2022

**The Asst. Vice President
Listing Department
National Stock Exchange of India Ltd.
Mumbai – 400 051
NSE Symbol: INDUSINDBK**

**The Deputy General Manager
Corporate Relationship Dept.
BSE Ltd.
Mumbai – 400 001
BSE Scrip Code: 532187**

Madam / Dear Sir,

IndusInd Bank conducted a customer awareness workshop at Rajpura, Punjab

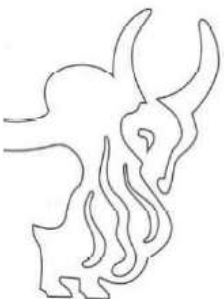
IndusInd Bank today announced that it conducted a customer awareness workshop at Chitkara University near Rajpura, Punjab on 30th November 2022 to create awareness around safe banking practices amongst the larger public. The event was graced by Shri Rajeev Dwivedi, Head Banking Ombudsman, Reserve Bank of India, Chandigarh. Through this workshop, IndusInd Bank made the public aware about the customer rights, internal grievance redressal, alternate grievance redressal mechanism and safe digital banking tips. Through this initiative, the Bank aims to encourage people across the state to practice safe banking habits, urging them not to share their confidential banking and other sensitive information with others.

This workshop is a part of Bank's customer awareness workshops conducted at more than 110 Villages and Cities in Punjab and Haryana, spread across the month of November 2022. These awareness workshops aim to help prevent customers from falling into the trap of financial fraudsters by educating them on the modus operandi, educating citizens about their rights as customers, process to file a complaint, etc.

In this connection, our Bank will issue a Press Release today. A copy of the same is enclosed for your kind perusal and record. A copy shall also be uploaded on the Bank's website at www.indusind.com.

Yours faithfully,
For IndusInd Bank Limited

**Anand Kumar Das
Deputy Company Secretary**



IndusInd Bank Limited, Building No. 7, Solitaire Corporate Park, Andheri-Gharkopar Link Road, Chakala, Andheri E, Mumbai - 400 093, India. Tel: (0022) 66412200

Registered Office: 2401 Geri, Thimmayya Road, Pune 411 001, India
Tel.: (020) 2634 3201 Fax: (020) 2634 3241 Visit us at www.indusind.com
CIN: L65191PN1994PLC076333

Press Release

IndusInd Bank conducted a customer awareness workshop at Rajpura, Punjab

Rajpura, Punjab, December 02, 2022: IndusInd Bank today announced that it conducted a customer awareness workshop at Chitkara University near Rajpura, Punjab on 30th November 2022 to create awareness around safe banking practices amongst the larger public. The event was graced by Shri Rajeev Dwivedi, Head Banking Ombudsman, Reserve Bank of India, Chandigarh. Through this workshop, IndusInd Bank made the public aware about the customer rights, internal grievance redressal, alternate grievance redressal mechanism and safe digital banking tips. Through this initiative, the Bank aims to encourage people across the state to practice safe banking habits, urging them not to share their confidential banking and other sensitive information with others.

This workshop is a part of Bank's customer awareness workshops conducted at more than 110 Villages and Cities in Punjab and Haryana, spread across the month of November 2022. These awareness workshops aim to help prevent customers from falling into the trap of financial fraudsters by educating them on the modus operandi, educating citizens about their rights as customers, process to file a complaint, etc.

Speaking on the development, Mr. Soumitra Sen, Head – Consumer Banking and Marketing, IndusInd Bank, said, "We at IndusInd Bank believe in vigilance and digital literacy as our strongest defenses to prevent fraud. In line with Government of India's vision of the less-cash economy and promoting the adoption of digital transactions, IndusInd Bank through these workshops aims to spread awareness around safe banking amongst the citizens of the country".

About IndusInd Bank:

IndusInd Bank Limited commenced its operations in 1994 catering to the needs of consumer and corporate customers. Since its inception, the Bank has redefined the banking experience for its customers including various government entities, PSUs and large corporations. As on September 30, 2022, IndusInd Bank has a customer base of approx. 33 million, with 2320 Branches/Banking Outlets and 2807 ATMs spread across geographical locations of the country and covering 1,33,000 villages. The Bank has representative offices in London, Dubai and Abu Dhabi. The Bank believes in driving its business through technology that supports multi-channel delivery capabilities. It enjoys clearing bank status for both major stock exchanges BSE and NSE and settlement bank status for NCDEX. It is also an empanelled banker for MCX. IndusInd Bank was included in the NIFTY 50 benchmark index on April 1, 2013.

RATINGS

Domestic Ratings:

1. CRISIL AA + for Infrastructure Bonds program/Tier 2 Bonds



IndusInd Bank

2. CRISIL AA for Additional Tier 1 Bonds program
3. CRISIL A1+ for certificate of deposit program / short term FD program
4. IND AA+ for Senior bonds program/Tier 2 Bonds by India Ratings and Research
5. IND AA for Additional Tier 1 Bonds program by India Ratings and Research
6. IND A1+ for Short Term Debt Instruments by India Ratings and Research

International Ratings:

1. Ba1 for Senior Unsecured MTN programme by Moody's Investors Service

Visit us at <https://www.indusind.com/>

Twitter: @MyIndusIndBank

Facebook: <https://www.facebook.com/OfficialIndusIndBankPage>

For more information, please contact:

IndusInd Bank

Mihir Dani

mktg@indusind.com

Adfactors PR

Unnati Joshi

Unnati.joshi@adfactorspr.com

Ashitkumar Ail

mktg@indusind.com

