HCL TECHNOLOGIES LTD.

Corporate Identity Number: L74140DL1991PLC046369

Technology Hub, Special Economic Zone

Plot No: 3A, Sector 126, NOIDA 201 304, UP, India.

T+91 120 6125000 F+91 120 4683030

Registered Office: 806 Siddharth, 96, Nehru Place, New Delhi-110019, India.

www.hcl.com

March 1, 2021

The General Manager

**BSE Limited** 

Corporate Relationship Department Phiroze Jeejeebhoy Towers

**Dalal Street** 

Mumbai- 400 001

The Manager

**National Stock Exchange of India Limited** 

**Listing Department** 

Exchange Plaza

5th Floor, Plot No. C-1, Block-G

Bandra-Kurla Complex, Bandra(E)

Mumbai-400 051

BSE Scrip Code: 532281

**NSE Scrip Code: HCLTECH** 

Dear Sir/ Madam,

Subject: Intimation under Regulation 30 of the Securities and Exchange Board of India

(Listing Obligations and Disclosure Requirements) Regulations, 2015

Re:

Issuance of USD denominated unsecured notes

Further to our letter dated February 25, 2021 on the above matter, we would like to inform you that HCL America Inc., a wholly owned step-down subsidiary of the Company incorporated under the laws of California, United States of America ("Issuer") would engage in discussions with certain potential investors and analysts outside India on the proposed issuance of USD denominated fixed rate, senior unsecured notes ("Notes"), and the potential terms thereof. A copy of the presentation proposed to be used in these discussions by the Issuer is enclosed for information.

Further, a preliminary offering memorandum has been prepared and shall be made available to the prospective investors in relation to the contemplated issue of the Notes. The Notes will not be offered or sold in India.

This is for your information and records.

Thanking you,

Yours truly,

For HCL TECHNOLOGIES LIMITED

**Manish Anand** Company Secretary

Encl.:a/a

HCL

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The Notes have not been, are not being and will not be offered or sold, directly or indirectly, by means of any offer document, offering circular or any other document / material relating to the Notes, to any person or to public in India which would constitute an advertisement, invitation, offer, sale or solicitation of an offer to subscribe for or purchase any securities in violation of applicable laws of India.

The Offering Circular has not been, nor will it be, registered, produced or published as an offer document (whether a prospectus in respect of a public offer, a statement in lieu of a prospectus or information memorandum, private placement offer cum application letter, an offering circular, an offering memorandum or other offering material in respect of any private placement under the Companies Act, 2013, regulations formulated by Securities and Exchange Board of India ("SEBI") or any other applicable Indian laws) with any Registrar of Companies, the SEBI or any Indian stock exchange or any other statutory or regulatory body of like nature in India.







### **Presenters**



C Vijayakumar

President and Chief Executive

Officer

- With HCL since 1994 and CEO since 2016
- Pioneered HCL's industry leading Remote Infrastructure Management portfolio
- Spearheaded HCL's Mode 1-2-3 strategy and digital transformation offerings
- Launched the software product business for HCL which has become one of the fastest billion-dollar-run-rate product line in the sector
- 'Best CEO of the Year, 2020' in IT/ITES Industry by Business Today magazine
- Included in list of 'Top 10 Disruptive CEOs' by leading analyst group HFS
- Graduate in Electrical & Electronics Engineering



Prateek Aggarwal

Chief Financial Officer

- Associated with HCL from 2005 2008 and from 2012 Present
- Business-focused finance professional with 30 years of experience in driving strategic business initiatives and in the areas including financial planning and analysis, treasury, global taxation, etc.
- Played a pivotal role in shaping HCL's Mode 3 strategy and scaling its
   Products & Platforms business as well as leading M&A pursuits
- As Head of Finance for Software business, created several firsts including a financial planning and analysis team and "project profitability" mechanism
- Graduate in Commerce from SRCC, Delhi and an MBA from IIM, Calcutta



# 1. Company Overview





\$10bn+

\$1.7bn+

CY20 Net Income<sup>(1)</sup>

CY20 Revenue<sup>(1)</sup>

\$33bn+

Market Cap<sup>(2)</sup>
(Listed on NSE and BSE)

#3

Listed Indian IT Services Player<sup>(3)</sup>

**15** 

\$100mn+ clients<sup>(4)</sup> 31

\$50mn+ clients<sup>(4)</sup> 159k+

Ideapreneurs<sup>(5)</sup>

**157** 

Nationalities<sup>(5)</sup>

**50** 

Countries<sup>(5)</sup>

# HCL Technologies at a Glance

HCL Technologies is a leading global technology company

The Company listed on the Indian Stock Exchanges in 1999

Provides IT & Engineering Outsourcing, Digital Transformation Services and Select Enterprise Software to cater to the technology needs of global companies

Serves significant number of Fortune 500 and Global 2,000 companies

Strategic alliances with diverse set of ecosystem partners – hyperscalers, product companies and xTech firms to address the entire value chain

**200+ leadership recognitions** by industry analysts in FY20







Best in Class Customer Recognition



Accredited with Top Corporate Governance Score

Industry leading recognition across stakeholders - Employees, Clients and Shareholders



#30

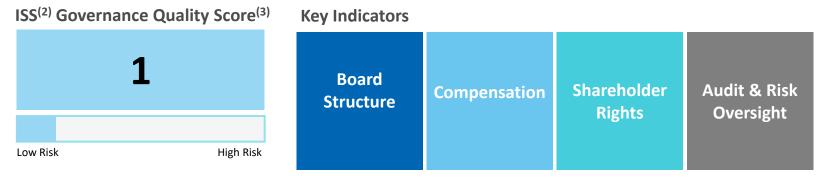
Among 750 multinational corporations across the world

#1

Highest ranked multinational company headquartered in India

**CSAT Scores**<sup>(1)</sup> (Mean Score on a 7-point Scale)

	Loyalty	Advocacy	Satisfaction	Business Value
HCL	6.05	5.93	5.88	5.63
Industry Average	5.74	5.58	5.73	5.36



Note: 1. Source: Feedback Consulting (third party) 2. ISS – Institutional Shareholder Services 3. Score indicate decile rank relative to index of region. A decile score of 1 indicates lower governance risk, while a 10 indicates higher governance risk



# Driven by Values

\$1.7bn verified value delivered to clients from 12,225 employee generated ideas in FY20

Highest governance rating issued by Institutional Shareholder Services with best-in-class quality score of 1

Our community outreach programs impacted the lives of more than 1.5mn people in FY20

Employees First

200

Value Centricity



Socially Responsible



Trust
Transparency
Flexibility



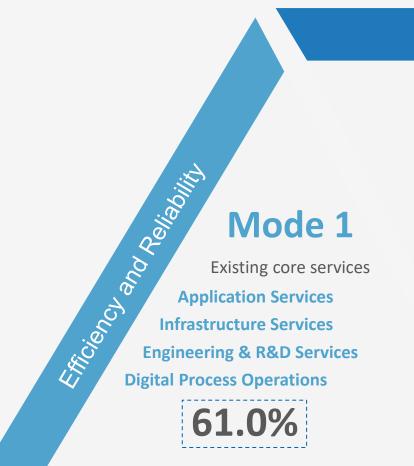
Relationship Beyond the Contract™





# Differentiated Mode 1-2-3 Strategy

### **Growth blueprint to navigate swiftly in the Digital Age**



### Agility, Experience & Insights

### Mode 2

Accelerating new services

**Digital & Analytics** IoT WoRKS<sup>TM</sup>

**Cloud Native** 

**Cybersecurity & GRC** 

**Digital Engineering** 

**Digital Enterprise** 



Powering our industryleading growth

## Mode 3

Product Innovations Building new and reimagining mature products & platforms

16.3%



# Integrated Portfolio of Services and Products

### **Industry-leading services & products across three business segments**

# IT & Business Services

A Comprehensive suite of end-to-end offerings to address the traditional and transformational needs of enterprises

12.7%

FY20 YoY Constant Currency Growth

\$7.1bn+

FY20 Revenue

58

Innovation labs worldwide<sup>(2)</sup>

# Engineering and R&D Services

Accelerating product development by leveraging the latest technologies, monetizing product services and providing immersive end-user experiences

Broad-based provider (by revenue),

Everest group Engineering Services Top50<sup>TM</sup>, 2020 and #3 in overall on the list of engineering services providers

\$1.6bn+

FY20 Revenue

+08

Engineering labs worldwide<sup>(2)</sup>

# Products and Platforms

Offerings that represent future vision to create innovative IP by leveraging an ecosystem model through partnerships, carve-outs and co-innovation programs

3,500+ Enhancements<sup>(3)</sup> Leading to 75% increase in client satisfaction scores (based on net promoter score improvement)

\$1.1bn+

FY20 Revenue

599+

Product releases delivered<sup>(3)</sup>

66+

Major product releases<sup>(3)</sup>

Note: 1: From company filings as per US GAAP 2: As of March 31, 2020 3: December 31, 2020



# 200+

Leadership recognitions by analysts competitive assessments in FY20

### FORRESTER®

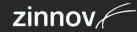












### A leader across key analysts assessments

90+

**Digital Reports** 

40+

**Cloud Reports** 

30+

**Internet of Things Reports** 

25+

**Digital Workplaces Reports** 

15+

Cybersecurity

10+

Al and Automation Reports

### HCL's strategy and approach was recognized in published research by analysts such as:

How to Buy and Ramp Up Your Next-Generation Workplace Services During COVID-19 and Afterward, May 14, 2020

14, 2020 - Gartner HCL's innovation drumbeat continues with offerings focused on building a resilient digital enterprise



HCL: Driving Enterprise Transformation with Innovation in the Age of Covid-19



Rooted and stable yet Innovative, HCLT relies on core strengths to drive profitable growth



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## Leadership in ERS, Infrastructure Services and Select Platforms / Products

Leadership in ERS and Software Products enables HCL to create compelling 'as-a-service' offerings by combining these products with traditional IT and next gen services

**Recognized Leadership in ERS** 

Leader in Zinnov Zones
Zinnov Zones
2019

Recognized Leadership in Infrastructure
Services

Leader in Gartner Magic
Quadrant for Data Center
Outsourcing and Hybrid
Infrastructure Managed Services

Complete Ownership of Leading Software Products

Complete ownership of 8 software product families, including 6 software product families for which the earlier arrangement was only a license and rights to develop IPs/upgrades

#1



Everest Group Engineering
Services Top 50, 2020 in the broad based providers category (by revenue)

10th Consecutive Year in North America

5<sup>th</sup> Consecutive Year in Europe

### **Products**

App Scan	Digital Experience (Portal and Content Manager)
BigFix	Notes / Domino / Connections
Unica	Commerce

Note: The Gartner content described herein, (the "Gartner Content") represent(s) research opinion or viewpoints published, as part of a syndicated subscription service, by Gartner, Inc. ("Gartner"), and are not representations of fact. Gartner Content speaks as of its original publication date (and not as of the date of this investor presentation and the opinions expressed in the Gartner Content are subject to change without notice.

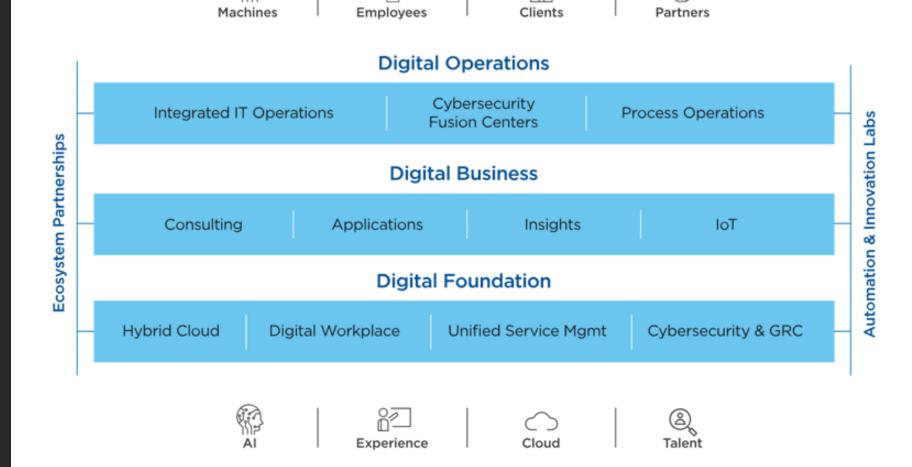
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# IT & Business Services

for the resilient digital enterprise

A comprehensive suite of end-to-end digital offerings to address the traditional & transformative needs of large enterprises



Building the Resilient Digital Enterprise



# Engineering and R&D Services

To engineer the next

### **Solutions**

Digital engineering

Industry 4.0

CARE<sup>™</sup> Platform

Accessibility engineering

High performance computing

**Edge Computing** 

Virtual Reality

### **End-to-End Engineering Services**

# Product Engineering

Existing or New Product Lifecycle Services

# Platform Engineering

Platform Build & Enablement Solutions

Cybersecurity

# Operations Technology

Manufacturing Engineering Services

Plant Engineering

Asset Modernization and Industry 4.0



**Embedded Software Engineering** 



Verification & Validation



Hardware & VLSI Engineering, Prototyping & LVM



PLM, Plant Automation & MES



Software Engineering



Mechanical Engineering



# Products & Platforms

Focused on innovation and client value

### **HCL Software**

**Automation** 

Commerce & Marketing

**Digital Solutions** 

Data Management

Mainframes

Secure DevOps

### **DRYICE™** Software

**AIOps** 

**Service Orchestration** 

**Business Flow Intelligence** 

### **ERX**

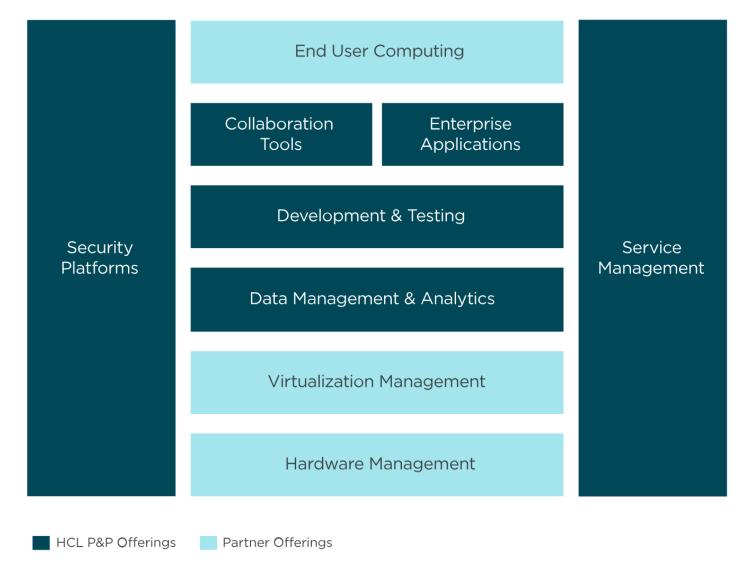
Telecom & 5G

Industry 4.0 & Manufacturing

**Enterprise Cloud** 

**Actian – Hybrid Cloud** 

### Software Product Framework





# R&D and Innovation Driven Culture

**80+** 

Engineering laboratories across globe

100

Client development Centers across globe

58

Innovation Labs across the world

15+

Centre of excellence in niche areas like automation, big data, imaging and analytics

### Leveraging ecosystems for breakthrough innovations

# Strategic Alliance Partner Ecosystem

Partnership with some of the world's leading technology firms to create new and differentiated IP/ Digital Solutions and accelerate the digital journeys of clients

Google Adobe

Microsoft Salesforce

Dell ServiceNow

IBM AWS

Intel SAP

Cisco

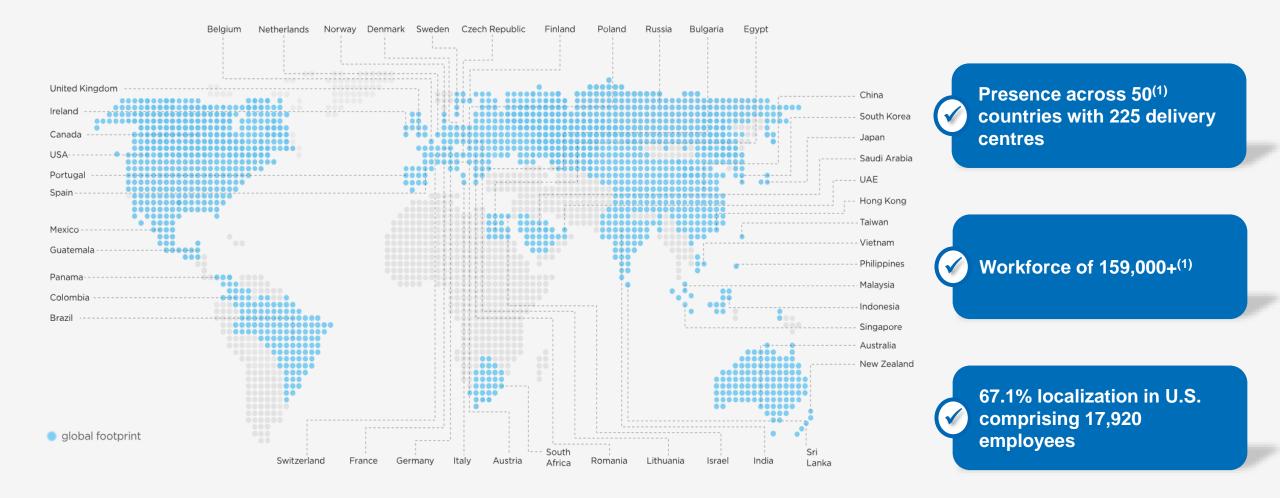
Start-up Ecosystem Unique and innovative ecosystem comprising start-ups, venture capitals and trade missions from across the globe

Academic & Industry Ecosystem

Affiliated with and contributes to numerous large academic and industry forums and foundations



# Truly Global Delivery Model



Source: Company Filings; Note 1: As on December 31, 2020



# **Experienced Board Of Directors**

### Stellar board consisting of diverse and reputed individuals from diverse backgrounds and experience; 9/12 independent directors



**Shiv Nadar**Founder, Managing Director and
Chief Strategy Officer



Roshni Nadar Malhotra Chairperson and Non-Executive Non Independent Director



Shikhar Neelkamal Malhotra Non-Executive Non Independent Director



**Robin Ann Abrams** *Non-Executive Independent Director* 



**R. Srinivasan**Non-Executive Independent
Director



**Dr. Sosale Shankara Sastry** *Non-Executive Independent Director* 



**Subramanian Madhavan** *Non-Executive Independent Director* 



Thomas Sieber
Non-Executive Independent
Director



Nishi Vasudeva Non-Executive Independent Director



**Deepak Kapoor** *Non-Executive Independent Director* 



**Dr. Mohan Chellappa** *Non-Executive Independent Director* 



Simon John England
Non-Executive Independent
Director



## Proven Leadership Team

### Professional management team with local and international business experience and deep industry know-how



**Shiv Nadar**Founder, Managing Director and Chief Strategy Officer





**C Vijayakumar** *President and Chief Executive Officer* 

- Spearheaded HCL's Mode 1-2-3 strategy and digital transformation offerings
- Included in HFS's list of "Top 10 Disruptive CEOs"
- Been with HCL since 1994 and CEO since 2016



Prateek Aggarwal
Chief Financial Officer

- Business-focused finance professional with 30 years of experience
- Previously worked with Hindustan Unilever and Genpact
- Been with HCL since 2005 (left in 2008 and rejoined 2012)



**Apparao V V** *Chief Human Resource Officer* 

- Three decades of overall industry experience
- Been with HCL since 2002



GH Rao

President – Engineering and R&D Services

- Heads a team of more than 33,000 engineers
- Career spanning more than 39 years



President – Financial Services

- 30 years of rich experience across industry segments
- Previously served at Citibank



#### **Darren Oberst**

Corporate Vice President -- HCL Software

- Previously worked at IBM and Robertson Stephens
- Handles business responsibility for inorganic strategy, Mergers & Acquisitions, joint ventures, minority investments and carve-outs



#### **Kalyan Kumar**

Corporate Vice President and Chief Technology Officer, IT Services

- Holds two patents and has co-authored seven books in the space of service management and XaaS/Cloud Services
- Member of the eminent Wall Street Journal CIO Network



### **Anand Birje**

Senior Corporate Vice President – Digital & Analytics

- Previously worked at Atesto Technologies and Emerson Electric Company
- Responsible for driving the global growth of the D&A business

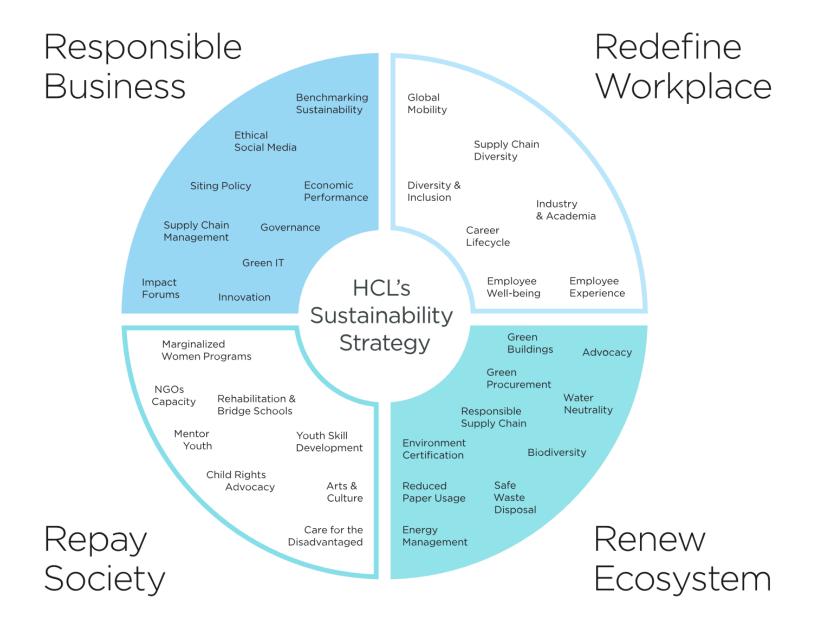


# HCL's Sustainability Strategy

**Creating harmony between Profit, People, and the Planet** 

Our sustainability priorities based on a combination of importance of the business, and importance to stakeholders.

They are presented in order of importance, with the highest priorities closer to the core of the matrix.





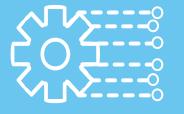
# Why Clients choose HCL?

At HCL Technologies, innovative minds collaborate to make a resilient digital enterprise, empowered with technology for the next decade today

# Culture



# Outcomes



### **Key Differentiators**





# Innovation



# **IP Focus**











# Key Takeaways for a Post Pandemic World

Accelerated digitization of customer interactions and business operations

Cloud 'as a service' market is expected to see the strongest growth in next few years

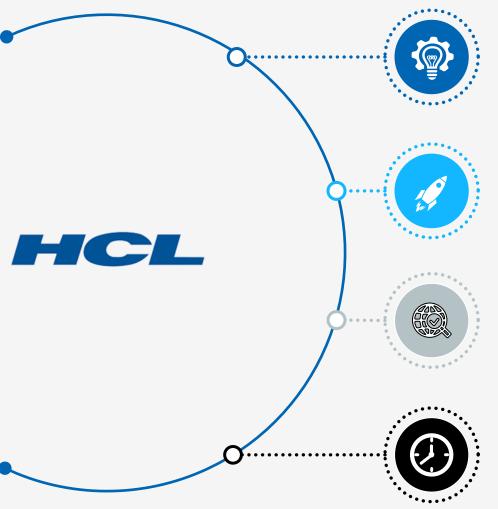
Fluid work place framework to manage remote workers without compromise on security and productivity

Artificial Intelligence (AI) led services to be the norm than an exception across industries; AI is the new personal assistant for every human

Demand for tech talent and niche acquisitions will increase - Automation, cloud, As-a-service, Data & analytics, Al, Cybersecurity



# Strategy for Sustainable Growth Going Forward



### Continuously improve service and delivery efficiencies

- Develop and deliver services across all three modes of our Mode 1-2-3 strategy
- Invest and grow next gen products and services portfolio

# Focus on a broad range of services in key industry verticals and develop deep industry knowledge

- Continue to build specialized industry expertise in key verticals
- Offer a broad range of IT services in each of these key verticals
- Continue to invest in developing deep industry knowledge

### Pursue selective acquisitions to expand across offerings and geographies

- Enhance and broad-base our digital capabilities
- Acquisitions of innovative IP to drive growth in the P&P business unit
- Acquisitions in newer geographies

### Strengthen brand name

- Enhance visibility through marketing and promotional initiatives
- Continue brand building efforts, communications and promotional initiatives



# 2. Key Credit Highlights



## Comprehensive Services and Products Portfolio

### Portfolio of services and products spread across the product and service spectrum

### **Full Suite of Products and Services**

# IT & Business Services

# Digital Foundation

- > Hybrid Cloud
- Digital
  Workplace
  - Workplace
- Unified ServiceManagement
- Cybersecurity and GRC

### Digital Business

- Consulting
- > Applications
- Insights
- ➤ IoT
- ➤ DRYiCE™ software

### Digital Operations

- Integrated ITOperations
- CybersecurityFusion Centers
- ProcessOperations

# Solutions

- Product Engineering: Existing or new product lifecycle services
- Platform Engineering: Platform Build & Enablement Solutions and Cybersecurity

**Engineering and** 

**R&D** Services

Operations Technology: Plant Engineering,
 Manufacturing Engineering Services, Asset
 Modernization and Industry 4.0

16.7%

of FY20 Revenue

# Products and Platforms

#### **Products and Platforms**

- ➤ HCL Software Division
- ➤ ERX Division
- Actian software
- ➤ Banking transformation platform (IP partnership with DXC Technology, which is a leading independent, end-to-end IT services and solutions company, for the digital banking solutions that is marketed and distributed under the brand name "CeleritiFinTech")

11.5%

of FY20 Revenue

**71.8**%

of FY20 Revenue



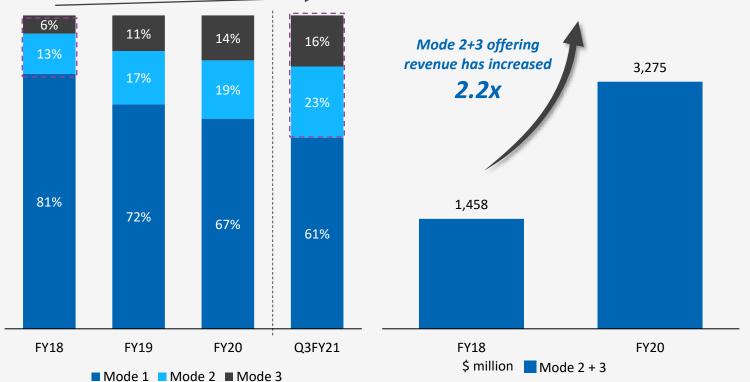




## **Expanding Mode 2 and Mode 3 Contribution**

### HCL's service mix is increasingly shifting towards the fast growing Mode 2 and Mode 3

# 39% revenue contribution in Q3FY21 from Mode 2 + 3 compared to 19% in FY18 6%



### **Huge Market Opportunity**

Experience centric and outcome based integrated offerings including Digital and Analytics, IoTWoRKS™, Cloud and Cybersecurity

Digital business capabilities is driving largescale operating model changes

Cybersecurity/IoT/Al/Digital Reality - next drivers of growth

Adoption of Digital Foundation driven by Hybrid cloud, Digital Workspace and next gen services approach

Source: Company Filings as per US GAAP



## Blue chip and Diversified Client Base with Strong Relationships

### High level of annuity revenues due to big wins and high proportion of revenues coming from existing clients

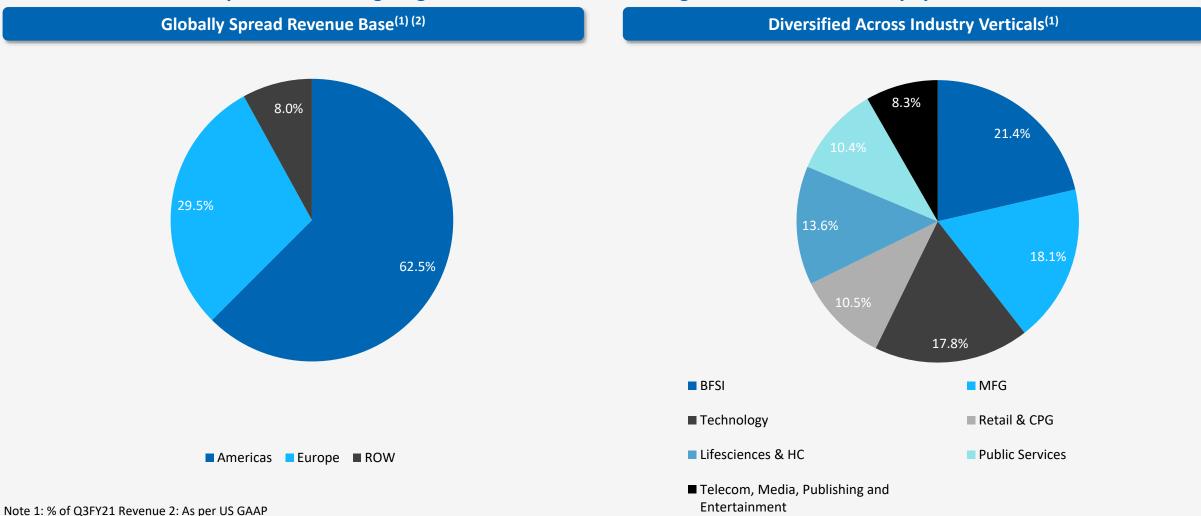


Note 1: % of Revenue.



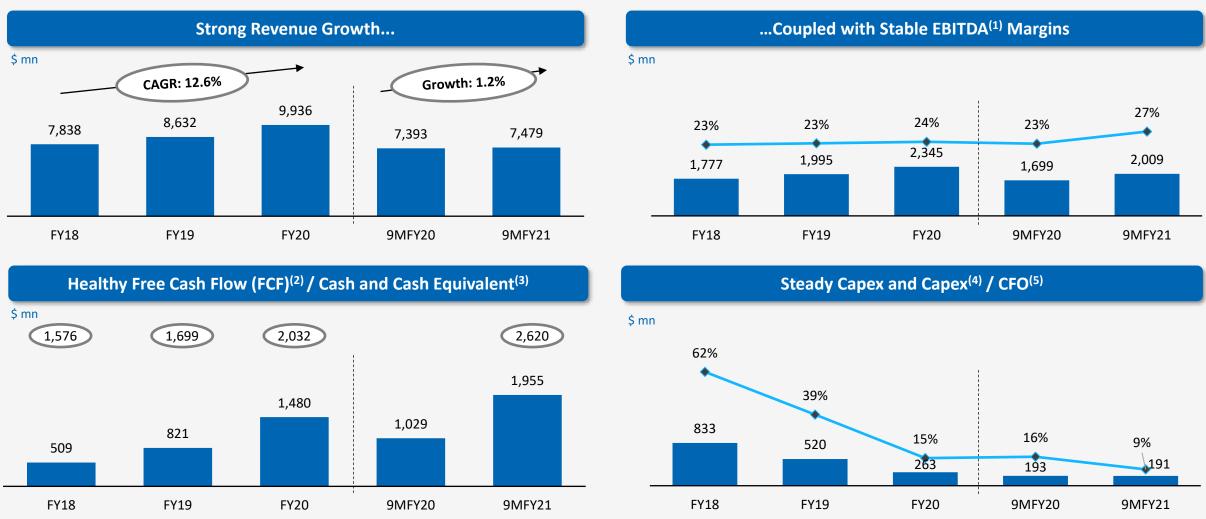
## Blue chip and Diversified Client Base with Strong Relationships (Cont'd)

### Balanced and diversified portfolio securing long-term stable cashflows through economic and industry cycles





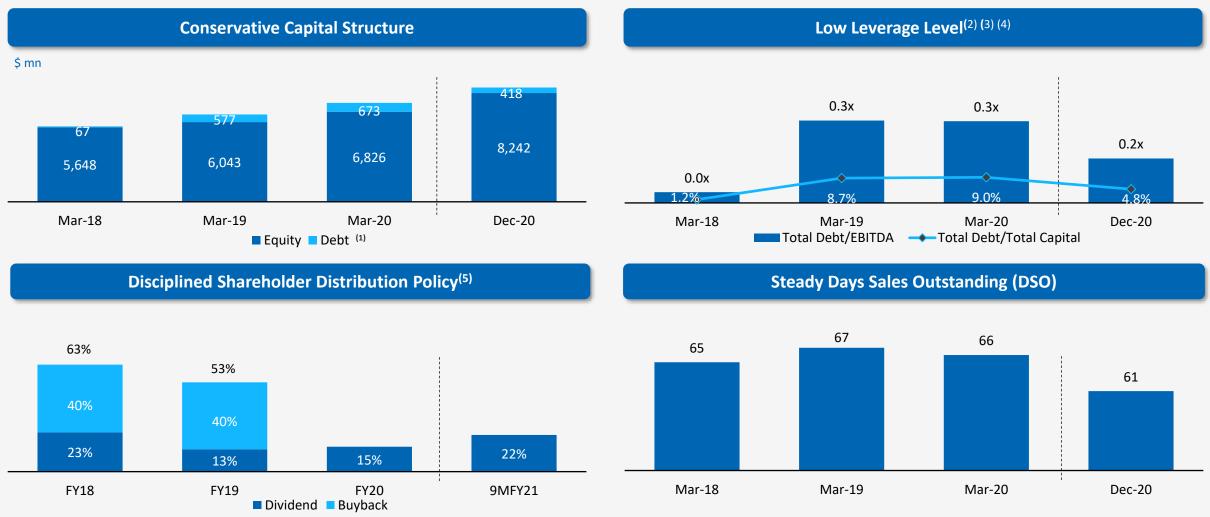
## Strong Margin and Cash Flow Generation – US GAAP



Source: Company Filings as per US GAAP. Please refer Appendix for numbers as per IndAS financials; Note 1: EBITDA as per US GAAP Filings as reported in Company Filings 2: FCF = Net Cash Flow from Operating Activities – (Purchase of property, plant and equipment and intangibles (including purchase of licensed IPRs)) 3: Cash and cash equivalent includes fixed deposits, investment securities (available for sale) 4: Capex includes cash used for purchase of property, plant and equipment and intangibles including purchase of licensed IPRs 5: CFO – Cash Flow from Operations 6: Charts not made to scale



## Strong Margin and Cash Flow Generation (Cont'd) – US GAAP



Source: Company Filings as per US GAAP. Please refer Appendix for numbers as per IndAS financials; Note 1: Debt = Long Term Debt + Current Portion of Long Term Debt + Short term borrowings (including bank line of credit) 2: EBITDA as per US GAAP Filings as reported in Company Filings; 3: Total Capital = Shareholder's Equity + Debt 4. Leverage for Dec – 20 calculated by annualizing the 9M FY21 EBITDA 5. Calculation as per Indian Rupees 6. Charts not made to scale

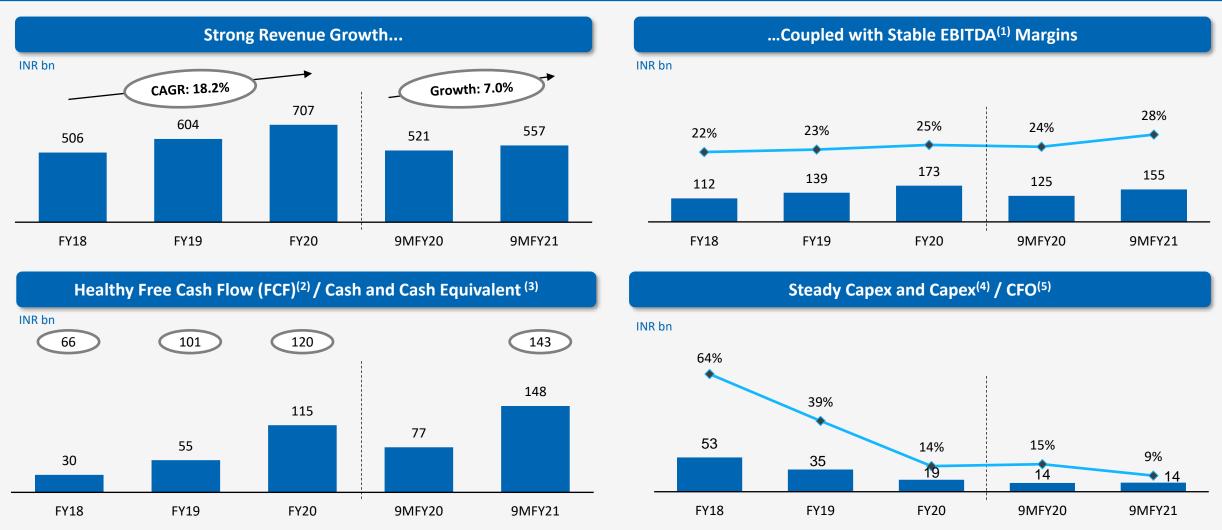


# Appendix





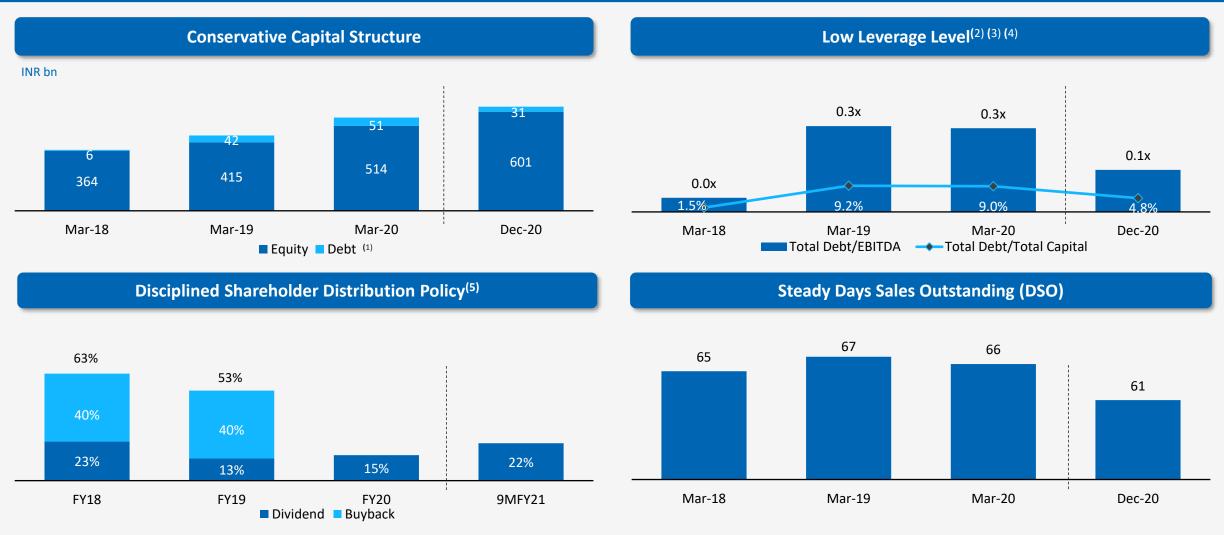
## Strong Margin and Cash Flow Generation – Ind AS



Source: As per IndAS financials; Note 1: EBITDA = Profit Before Tax + Depreciation and Amortisation + Finance Costs + Other Income 2: FCF = Net Cash Flow from Operating Activities – (Purchase of property, plant and equipment and intangibles) 3: Cash and Cash Equivalent includes other bank balances, fixed deposits and current investments 4: Capex includes cash used for purchase of property, plant and equipment and intangibles 5: CFO- Cash Flow from Operations 6: Charts not made to scale



# Strong Margin and Cash Flow Generation (Cont'd) – Ind AS



Source: As per IndAS financials; Note 1: Debt = Long Term Debt + Current Portion of Long Term Debt + Short term borrowings 2: EBITDA = Profit Before Tax + Depreciation and Amortisation + Finance Costs + Other Income ; 3: Total Capital = Shareholder's Equity + Debt 4. Leverage for Dec – 20 calculated by annualizing the 9M FY21 EBITDA 5. Calculation as per Indian Rupees 6. Charts not made to scale



## HCL



\$10 BILLION ENTERPRISE(1) | 159,000+ IDEAPRENEURS(2) | 50 COUNTRIES(2)