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March 30, 2023

National Stock Exchange of India Limited   BSE Limited
Exchange Plaza, C-1, Block G, Bandra Kurla   P. J. Towers,
Complex, Bandra (East)   Dalal Street,
Mumbai - 400051   Mumbai - 400001
Symbol - TCS   **Scrip Code No. 532540**

Dear Sirs,

We are sending herewith copy of the Press Release titled **"TCS Named a Leader in Cognitive and Self-Healing IT Infrastructure Management Services by NelsonHall"** which will be disseminated shortly.

The Press release is self-explanatory.

Thanking you,

Yours faithfully,
For **Tata Consultancy Services Limited**

Pradeep Manohar Gaitonde
Company Secretary

TATA CONSULTANCY SERVICES

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TCS Named a Leader in Cognitive and Self-Healing IT Infrastructure Management Services by NelsonHall

Tata Consultancy Services' Substantial Investments in IP Such as MFDM™, TCS Cognix™, ignio™; its Pace Ports™; and Dedicated Cloud Units, Highlighted as Key Strengths

NEW YORK | MUMBAI, March 30, 2023: Tata Consultancy Services (TCS) (BSE: 532540, NSE: TCS), has been positioned as a Leader in the NelsonHall NEAT for Cognitive and Self-Healing IT Infrastructure Management Services,[1] for the fourth consecutive time. Additionally, TCS was placed highly for its Ability to Deliver Immediate Benefit and Ability to Meet Future Client Requirements.

TCS' substantial investment in intellectual property to drive its AI/ML and automation agenda, such as TCS Cognix™, ignio™, and Machine First™ Deliver Model (MFDM™), were highlighted as a key strength. The report highlights that TCS is committed to further enhance its Cognitive Business Operations value proposition by bringing together automation, agile, analytics, and cloud to drive superior business outcomes for enterprises. Additionally, TCS' Pace Ports™ and Centers of Excellence, company-wide talent transformation program for digital re-skilling, its Service Reliability Engineering approach, and dedicated cloud units, were identified as strengths.

"Cognitive infrastructure automation, done the right way, unlocks unbridled opportunities beyond just 'smart' and 'fast'. Enterprises should take a data-driven, business outcome focused and an ecosystem-led approach to automation that fosters agility, configurability, resiliency, and superior experience," said **Ashok Pai, Global Head, Cognitive Business Operations, TCS**. *"Our position as a Leader in this assessment is a recognition of our vision, strategy and investments aimed at developing future-ready and differentiated offerings, and demonstrated ability to deliver superior business outcomes for our customers."*

TCS helps enterprises accelerate their digital transformation agendas with TCS Cognix, an AI-driven human-machine collaboration suite. Powered by MFDM, Cognix unlocks the immense value that lies at the intersection of IT infrastructure, applications and the business process layer. It uses an ecosystem of pre-built, configurable, and reusable digital solutions called value builders, which are contextualized by harnessing know-how from a vast expanse of customer operations. Cognix helps realize a configurable enterprise enabling organizations to achieve a competitive edge through cognitive operations.

Cognix provides a comprehensive benchmarking and maturity assessment framework that measures business performance and the cognitive maturity of operations, and provides recommendations to achieve best-in-class performance. The suite includes:

Cognix for Agile Infrastructure - Helps enterprises manage their core IT systems in a highly autonomous manner, while also modernizing digital infrastructure. It delivers agile, resilient, and scalable operations. Some examples of value builders are a container maturity analyzer, Edge orchestrator, infrastructure stack deployer and system security qualifier.

Cognix for Workspace – Creates intuitive, immersive, and intelligent workspaces, a key to delightful employee experiences. It comes with an array of easy-to-deploy, modular and scalable value builders that bring together multiple digital levers to enable zero-touch IT, build a next-gen workplace, and enhance employee experience. Some examples of value builders include cognitive virtual assistants, experience analytics, a user segment analyzer, and proactive endpoint remediator.

Cognix for Networks – Focuses on transforming enterprise networks into cloud-native and business-responsive networks. It seeks to provide best-in-class business-centric network transformation solutions,

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improving quality of experience, increasing business agility, and reducing total cost of ownership. Notable solutions include TCS Network as a Service (TNaaS) – a single pane of glass for management and monitoring across enterprise networks, Intelligent Network Operations Center and Hybrid Network Test Factory.

John Laherty, Senior IT Services Research Analyst, NelsonHall, said, "*TCS continues to invest in its IP including TCS Cognix, enabling hyper-automation, zero-touch, and predictive operations. TCS Cognix for Agile Infrastructure is further driving autonomous operations through AIOps and MLOps, and TCS Cognix for Workspace is improving overall employee experience. TCS is also utilizing its cloud units as a catalyst for talent change across the organization, and increasing Pace Ports and CoEs in support of AI and cognitive reliability.*"

About Tata Consultancy Services (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 613,000 of the world's best-trained consultants in 46 countries. The company generated consolidated revenues of US $25.7 billion in the fiscal year ended March 31, 2022, and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit **www.tcs.com**

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About NelsonHall
NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

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