

November 15, 2024

The General Manager
BSE Limited
Corporate Relationship Department
Phiroze Jeejeebhoy Towers
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Mumbai- 400 001

The Manager
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Listing Department
Exchange Plaza
5th Floor, Plot No. C-1, Block-G
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Mumbai-400 051

BSE Scrip Code: 532281

NSE Scrip Code: HCLTECH

Subject: Release – “HCLTech and ServiceNow roll out AI Labs, adding to HCLTech’s global network”

Dear Sir/Madam,

Enclosed please find a release on the captioned subject being issued by the Company today.

This is for your information and records.

Thanking you,

Yours faithfully,
For **HCL Technologies Limited**

Manish Anand
Company Secretary

Encl. a/a

HCLTech and ServiceNow roll out AI Labs, adding to HCLTech's global network

NOIDA, India, Nov 15, 2024—[HCLTech](#), a leading global technology company, today announced a new node in its global AI & Cloud Native Lab partner network through a collaboration with long-time partner [ServiceNow](#).

The companies today inaugurated a dedicated facility in HCLTech's Noida campus, where customers can pilot, navigate and scale innovative solutions to address industry-specific challenges. The same experiences will also be accessible in the HCLTech AI & Cloud Native Lab in London.

"Establishing the AI Lab in partnership with ServiceNow is a testament to our 12-year partnership and commitment to delivering value to our clients, allowing them to test and learn in a simulated environment," said Jagadeshwar Gattu, President, Digital Foundation Services at HCLTech. "The early adoption and scaling of GenAI capabilities will help businesses unlock new efficiencies and enhance continuous service delivery to drive business transformation."

"Our expanded partnership with HCLTech will help us to accelerate AI adoption for more customers in the UK and India," said Michael Park, SVP and Global Head of AI GTM at ServiceNow. "These Labs will help empower customers to take control of their AI investments and unlock new levels of productivity and profitability across the enterprise."

The Labs leverage HCLTech's industry-leading and proven methodologies for clients to navigate GenAI and agentic AI journeys with ServiceNow, driving efficiencies in the areas of ESM (enterprise service management) and industry verticals.

In addition to proprietary assets including [HCLTech AI Force](#) and [Enterprise AI Foundry](#), the Labs will include assets built with accelerators and frameworks modeled for the ServiceNow platform. Those include ValueNow, to assess GenAI readiness; ComplyNow, to assess and identify key security and risk areas; and AchieveNow, to help customers optimize GenAI value and outcomes.

About HCLTech

[HCLTech](#) is a global technology company, home to more than 218,000 people across 60 countries, delivering industry-leading capabilities centered around digital, engineering, cloud and AI, powered by a broad portfolio of technology services and products. We work with clients across all major verticals, providing industry solutions for Financial Services, Manufacturing, Life Sciences and Healthcare, Technology and Services, Telecom and Media, Retail and CPG and Public Services. Consolidated revenues as of 12 months ending September 2024 totaled \$13.7 billion. To learn how we can supercharge progress for you, visit hcltech.com.

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