



28th September, 2023

BSE Limited
P J Towers,
Dalal Street,
Mumbai – 400001

National Stock Exchange of India Limited
Exchange plaza,
Bandra-Kurla Complex, Bandra (E)
Mumbai – 400051

Scrip Code: 542066

Scrip Code: ATGL

Dear Sir/Madam,

Sub: Submission of Business Responsibility and Sustainability Report (BRSR)

With reference to the captioned matter, we are attaching herewith the BRSR report of our Company for the financial year ended on 31st March, 2023 in PDF mode.

Kindly take the same on your record.

Thanking you.

Yours faithfully,
For **Adani Total Gas Limited**

Gunjan Taunk
Company Secretary

Adani Total Gas Limited
(Formerly known as Adani Gas Ltd)
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Ashram Road, Usmanpura,
Ahmedabad-380014, Gujarat, India
CIN: L40100GJ2005PLC046553

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Business Responsibility Sustainability Report

SECTION A: GENERAL DISCLOSURE

I. Details of the listed Entity

1	Corporate Identity Number (CIN) of the Listed Entity	L40100GJ2005PLC046553
2	Name of the Listed Entity	Adani Total Gas Limited
3	Year of incorporation	2005
4	Registered office address	"Adani Corporate House", Shantigram, Near Vaishno Devi Circle, S. G. Highway, Khodiyar, Ahmedabad – 382421, Gujarat, India.
5	Corporate address	"Adani Corporate House", Shantigram, Near Vaishno Devi Circle, S. G. Highway, Khodiyar, Ahmedabad – 382421, Gujarat, India.
6	E-mail	investor.agl@adani.com
7	Telephone	+91 79 6624 3027
8	Website	www.adanigas.com
9	Financial year for which reporting is being done	01.04.2022 to 31.03.2023
10	Name of the Stock Exchange(s) where shares are listed	BSE Limited (BSE) and National Stock Exchange of India Limited (NSE)
11	Paid-up Capital	₹109.98 Crore
12	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Name: Mr. Suresh P Manglani Designation: Executive Director & CEO Telephone No.: +91 79 6624 3027 Email Id: investor.agl@adani.com
13	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its Consolidated Financial Statements, taken together).	Disclosures under this report are made on a consolidated basis along with its wholly owned Subsidiaries.

II. Products and Services

14. Details of business activities (accounting for 90% of the turnover):

Sr. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Distribution of gaseous fuels through mains	Sale of Piped Natural Gas (PNG) / Compressed Natural Gas (CNG) to Domestic, Commercial, Industrial and transport sector customers.	99.12%

15. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

Sr. No.	Product/Service	NIC Code	% of total Turnover contributed
1	Piped Natural Gas (PNG) / Compressed Natural Gas (CNG)	3520	99.12%

III. Operations

16. Number of locations where plants and/or operations/offices of the entity are situated

Location	Number of plants	Number of offices	Total
National	530*	44	574
International	Nil	Nil	Nil

*This includes 18 Nos. of City Gas Stations, 460 Nos. CNG Stations, 5 Nos. L-CNG Stations and 19 stores, 2 Bio Gas plants, 26 Ev Charging stations.

17. Markets served by the entity:

a. Locations	Number
National (No. of States)	14
International (No. of Countries)	Nil

Note* : Includes 1 union territory as well

b. What is the contribution of exports as a percentage of the total turnover of the entity?

Nil

c. A brief on types of customers:

Adani Total Gas is developing and operating City Gas Distribution (CGD) Networks to supply Piped Natural Gas (PNG) to the Industrial, Commercial, Domestic (residential) and Compressed Natural Gas (CNG) to the transport sector. During the Financial Year it has ventured in Biomass and E-Mobility for catering further towards clean energy solutions.

IV. Employees

18. Details as at the end of Financial Year

1. Employees (including differently abled):

Particulars	Total (A)	Male		Female	
		No. (B)	% (B/A)	No. (C)	% (C/A)
EMPLOYEES					
Permanent (D)	505	485	96%	20	4%
Other than Permanent (E)	7	5	71%	2	29%
Total Employees (D+E)	512	490	96%	22	4%
WORKERS					
Permanent (F)	45	42	93%	3	7%
Other than Permanent (G)	106	105	99%	1	1%
Total Workers (F+G)	151	147	97%	4	3%

2. Differently abled Employees and workers:

Particulars	Total (A)	Male		Female	
		No. (B)	% (B/A)	No. (C)	% (C/A)
DIFFERENTLY ABLED EMPLOYEES					
Permanent (D)	2	2	100%	NIL	-
Other than Permanent (E)	NIL-	NIL	-	NIL	-
Total Differently abled employees (D+E)	2	2	100%	NIL	-
DIFFERENTLY ABLED WORKERS					
Permanent (F)	NIL	NIL	-	NIL	-
Other than Permanent (G)	NIL	NIL	-	NIL	-
Total differently abled Workers (F+G)	NIL	NIL	-	NIL	-

19. Participation/Inclusion/Representation of women

Particulars	Total (A)	Number (B)	Percentage of Females % (B/A)
Board of Directors	10	3	30%
Key Management Personnel	3	NIL	-

20. Turnover rate for permanent employees and workers: (Disclose trends for the past 3 years)

Particulars	Turnover Rate in FY 2022-23			Turnover Rate in FY 2021-22			Turnover Rate in FY 2020-21		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	15.35%	0.41%	15.76%	16.19%	-	15.90%	7.10%	-	6.96%
Permanent Workers	-	-	-	-	-	-	1.75%	-	1.67%

V. Holding, Subsidiary and Associate Companies (including joint ventures)**21. Names of holding / subsidiary / associate companies / joint ventures**

Sr. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Indianoil - Adani Gas Private Limited	Joint Venture	50%	No
2	Smartmeters Technologies Pvt Ltd	Joint Venture	50%	No
3	Adani TotalEnergies E-Mobility Limited	Subsidiary	100%	Yes
4	Adani TotalEnergies Biomass Limited	Subsidiary	100%	Yes

VI. CSR Details

22. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes

(ii) Turnover (in ₹) : 4683.39 Crore

(iii) Net worth (in ₹) : 2794.75 Crore

VII. Transparency and Disclosures Compliances**23. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct.**

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	Current Financial Year FY 22-23			Current Financial Year FY 21-22		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes	Nil	Nil	Nil	Nil	Nil	Nil
Investors (other than shareholders)	Yes	Nil	Nil	Nil	Nil	Nil	Nil
Shareholders	Yes	4	1	Nil	2	NIL	Nil
Employees and workers	Yes	Nil	Nil	Nil	Nil	Nil	Nil
Customers	Yes	63,524	3,407	Nil	84,305	2,191	Nil
Value Chain Partners	Yes	Nil	Nil	Nil	Nil	Nil	Nil
Other (please specify)	Nil	Nil	Nil	Nil	Nil	Nil	Nil

Note: Some of the policies guiding ATGL's conduct with all its stakeholders, including grievance mechanisms are placed on the Company's website. In addition, there are internal policies placed on the intranet for the use of all employees.

24. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format:-

Sr. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate the positive/negative implications)
1	Energy and emissions Management	Risk	Minimizing business's energy consumption and Carbon footprint is crucial to mitigate climate change.	ATGL's aligning its business with India's goal to become net zero by reducing its emissions through initiatives like installation of Solar panels, Methane leak detection, Energy conservation audits and Decarbonization of fleets and has ventured Into low carbon business like Bio gas and E-Mobility also exploring blending of green hydrogen in the grid	Negative

Sr. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate the positive/negative implications)
2	Climate change adaption and mitigation	Risk/ Opportunity	<p>Risk</p> <p>Climate risk can pose challenge to our installation, infrastructure due to Extreme Weather (flood, cyclone etc.)</p> <p>Due of climate change issue, emerging and potential regulations the public can move towards cleaner energy source i.e. EVs, Hydrogen etc. can reduce the consumption of NG</p> <p>Opportunity:</p> <p>Climate adaptation and mitigation are key to building a future-ready organisation. They can also reduce operational costs and drive greater efficiencies for the business. The replacement of conventional sources of fuel with natural gas is our effort towards building a cleaner future. This will also create opportunity for an additional line of business for us</p>	The Company is in the process of developing the climate vulnerability risk strategy	Negative / Positive
3	Human Rights	Risk	We are committed to uphold human rights of our employees, communities and other stakeholders.	ATGL and its promoters group level have a policy on Human Rights, based on international standards and frameworks, ensures the wellbeing of its stakeholders.	Negative
4	Product Availability/ Access to Gas	Risk / Opportunity	<p>Our business operations are build on the accessibility of natural gas. Delays in the transportation can impact the entire value chain.</p> <p>Opportunity for ATGL is set to surge as NG demand would go up from 6% to 15% in fuel basket by 2030, Clean & Affordable energy to the society</p>	The Company has a robust channel of distribution which ensures minimal impact across the value chain in occurrence of emergencies.	Negative / Positive
5	Training and Development	Opportunity	Equipping ATGL's workforce with the requisite technical and behavioural skills, through regular trainings, helps the Company raise the bar on quality of its offerings and become increasingly future-ready.	N/A	Positive

Sr. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate the positive/negative implications)
6	Employee Health, Safety and well-being	Risk	The employees are the greatest assets and their safety and well being is of paramount importance. This is achieved by assessing and controlling health and safety risks across our operations	Comprehensive Quality, health, safety & environment policy & procedure has been instituted by ATGL which emphasizes on safety as a pre-condition for employment at the Organisation.	Negative
7	Risk Management	Risk	Developing effective risk mitigation strategies is critical to the Company's ability to capitalise on opportunities, remain ahead of the curve, and minimise business disruptions.	Risk Committee has adopted a Risk Policy. Risks, including ESG risks, are identified periodically, and a systematic approach to mitigate or nullify the impact is defined. Accordingly, appropriate mitigation plans are set up.	Negative
8	Grievance Redressal Mechanisms	Opportunity	Presence of a robust grievance redressal framework helps our stakeholders to reach out to us with their concerns. It provides us with an opportunity to understand their expectations. The concerns and expectations of our stakeholders acts as an important input for our business decisions and strategy. With customers being one of our key stakeholders, effective grievance redressal helps us enhance the brand value as well as structure our services in a better manner.	N/A	Positive
9	Diversity and Inclusion	Opportunity	Developing a diverse and inclusive work culture enables an organisation's position as an employer of choice.	N/A	Positive

SECTION B : MANAGEMENT AND PROCESS DISCLOSURES

Sr. No.	Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes										
1	a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	b. Has the policy been approved by the Board? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	c. Web Link of the Policies, if available	https://www.adanigas.com/investors/corporate-governance								
2	Whether the entity has translated the policy into procedures. (Yes / No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3	Do the enlisted policies extend to your value chain partners? (Yes/No)	Yes. The suppliers are required to comply with all the Company's policies including ESG as stated in Suppliers Code of Conduct.								
4	Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustee) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	<ul style="list-style-type: none"> • ISO 9001:2015 Quality Management System • ISO 14001:2015 Environmental Management System • ISO 45001:2018 Occupational Health and Safety Management System. • ASME B31.8 • ASME B31.8S • NACE, PNGRB, T4S/IMS/ERDMP Regulations. OISD etc. 								
5	Specific commitments, goals and targets set by the entity with defined timelines, if any.	<p>ATGL has aligned its business with UN Sustainability Development Goals. ATGL has rolled out several ESG initiatives which includes :</p> <p>a) Installation of solar panels in all feasible locations including CNG CGS Offices and LCNG sites summing up to 1.5 Mw in FY24</p> <p>b) Performing energy audits across 25 sites (CNG stations, CGS and Offices space) to ensure optimal consumption of energy in FY24</p> <p>c) Deployment of 100% CNG powered LCV cascades where CNG ecosystem is already available in FY24</p> <p>d) 5 Offices / Sites to be certified as Single use plastic and function GAs to be certified with Zero waste to landfill by FY24</p> <p>e) 100% employees to be trained on Health safety In FY24.</p> <p>f) Lost Time Injury Frequency to be maintained less than 0.5 In FY24</p> <p>g) Scale up Low Carbon Society (Greenmosphere) project enabling community involvement to mitigate climate change In FY24</p> <p>h) Roll Out Comprehensive Compliance Policies and ensure that 100% employees and stakeholders are trained In FY24</p> <p>i) Become Net water positive by 2030</p>								
6	Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	<p>a) Installation of solar panels in 50 sites yielding 870kw till the end of FY22-23</p> <p>b) 22 Energy audits were completed in FY22-23 and 72 audits overall</p> <p>c) 100% Conversion of HSD LCVs into CNG powered has been done.</p> <p>d) 5 ATGL offices in Ahmedabad were certified Single Use Plastic Free by CII in FY22-23</p> <p>e) 100% employees were trained on Health safety during the FY22-23</p> <p>f) Lost time injury frequency of less than 0.5 is achieved during the FY22-23</p> <p>g) Greenmosphere seamlessly working on 3 broad streams (Plantation, Green Millennials, Energy Audit) 4250 students were educated on Climate Change and more than 2,20,000 saplings were planted under this program FY22-23</p> <p>h) Rolled Out Comprehensive Compliance Policies and trained all the on-roll employees</p> <p>i) 18 Sites of ATGL have the infrastructure to harvest rainwater and Water Audit has been completed across 60 ATGL sites in FY22-23</p>								

Sr. No.	Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Governance, leadership and oversight										
7	Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements	<p>Director's statement:</p> <p>ATGL is a joint venture company of Adani Group, India and Total Energies, France. ATGL strongly believes that integrating Environmental, Social, and Governance (ESG) principles into its business operations is not just a responsibility, but an integral part of its identity. Adhering to these principles helps foster resilience, transform the company culture, and create long-term value by systematically identifying opportunities, managing risks, and safeguarding the interests of all stakeholders. Adani Total Gas is actively developing City Gas Distribution (CGD) Networks to provide Piped Natural Gas (PNG) to industrial, commercial, and residential sectors, as well as Compressed Natural Gas (CNG) for the transportation sector. Natural Gas is a convenient, reliable, and environmentally friendly fuel, offering consumers safety, convenience, and economic efficiency. Coupled with our core CGD business functions, we are exploring and expanding other low carbon intensity verticals i.e. E-mobility, biogas and Hydrogen blending.</p> <p>At ATGL, corporate governance encompasses the rules, practices, processes, and policies that govern the Company's management. The Company upholds a spirit of governance that balances the interests of all stakeholders, Regulator, and the Government. Governance is not merely an incidental aspect but an essential part of the organization's existence. At the heart of ATGL's corporate governance practice is a Board that comprises members with a balance of skills, knowledge, and experience. The Company's governance practices are supported by committees, both statutory and non-statutory, to which specific responsibilities are delegated, and these committees report to the Board. ATGL JV Companies has also initiated the efforts in complying to BRSR requirements.</p> <p>ATGL has the opportunity and the responsibility to play a leading role in driving the transition to a low carbon society. Measures such as methane leak detection surveys and repairs have been undertaken to reduce fugitive methane emissions from the MDPE network. The company has also initiated solarization by installing rooftop solar plants and conducted energy efficiency audits across all its offices, CGS/CNG stations, and implemented energy-saving proposals. These efforts significantly contribute to reducing GHG emissions, including both scope 1 and 2 emissions. In an exceptional green initiative, ATGL engages the community through mass plantation activities using the Miyawaki technique and educates students on climate change and sustainability. Additionally, ATGL has developed a Biodiversity Park (ATGL Forest) in Gota, Ahmedabad, spanning 10 acres of land, with the planting of 215,000 trees. Recognizing the impact of climate change, The company also plans to explore pilot studies for blending green hydrogen to future-proof its business. ATGL aspires to become a distinguished leader in the ESG space among all CGD companies in India in the coming years.</p>								
8	Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	Mr. Suresh P Manglani Executive Director & CEO								

Sr. No.	Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
9	Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	<p>Yes. The Company has constituted a Corporate Responsibility Committee (CRC) comprising solely of the Independent Directors to oversee strategies, activities and policies including environment, social, governance, health and safety, human talent management and related material issue and indicators in the global context and evolving statutory framework.</p> <p>The other Board Committees with Sustainability linked accountabilities include the following: the</p> <ol style="list-style-type: none"> Corporate Social Responsibility Committee To identify CSR activities and implementing and monitoring the CSR policy Stakeholders' Relationship Committee To effective and efficient servicing and protecting the stakeholders' interest including but not limited to shareholders, debenture holders, other security holders and rating agencies, regulators, customers. Public Consumer Committee To oversee the Company's consumer services, its strengthening, Alternate Dispute Redressal (ADR), policies, and processes relating to advertising and compliance with consumer protection laws. Risk management committee To assist the board of Directors in fulfilling the oversight responsibilities with regard to the risk appetite of the Company 								

10. Details of Review of each NGRBCs by the Company

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee									Frequency (Annually/ Half yearly/ Quarterly/ Any other - pls specify)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	Y	Y	Y	Y	Y	Y	Y	Y	Y	Quarterly								
Compliance with statutory requirements of relevance to the principles and, rectification of any non-compliances.	P1		P2		P3		P4		P5		P6		P7		P8		P9	
	Yes		Yes		Yes		Yes		Yes		Yes		Yes		Yes		Yes	
11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.	P1		P2		P3		P4		P5		P6		P7		P8		P9	
	No		No		No		No		No		No		No		No		No	

Note: Some of the policies guiding ATGL's conduct with all its stakeholders, including grievance mechanisms are placed on the Company's website. In addition, there are internal policies placed on the intranet for the use of employees.

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURES

Principle 1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

1. Percentage coverage by training and awareness programs on any of the Principles during the financial year:

Segment	Total number of training and awareness programs held	Topics / principles covered under the training and its impact	Percentage of persons in respective category covered by the awareness programs
Board of Directors	2	<ul style="list-style-type: none"> ESG and its impact Human Rights & Prevention of sexual harassment 	100
Key Managerial Personnel	2	<ul style="list-style-type: none"> ESG and its impact Human Rights & Prevention of sexual harassment 	100
Employees other than BoD and KMPs	14	<ul style="list-style-type: none"> Introduction to ESG Anti-Corruption Compliance Prevention of sexual harassment ATGL HSE LSSR Training Learning from Incidents – Electrical Safety Risk Field Audit (SRFA) National Cyber Security Awareness Defensive driving training Grinding Operations & Safety Safety Precaution for High Voltage overhead Line Training in Electrical Hazards and Safety Measures Scaffold Safety Work at Height HSE - Lockout-Tagout Training 	85
Workers	8	<ul style="list-style-type: none"> Introduction to ESG Anti-Corruption Compliance Prevention of sexual harassment ATGL HSE LSSR Training Learning from Incidents – Electrical Defensive driving training Work at Height HSE - Lockout-Tagout Training 	87

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by Directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format:

Monetary

Particulars	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes / No)
Fine	NIL	NIL	NIL	NIL	NIL
Penalty	NIL	NIL	NIL	NIL	NIL
Settlement	NIL	NIL	NIL	NIL	NIL
Compounding Fees	NIL	NIL	NIL	NIL	NIL

Non-Monetary

Particulars	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes / No)
Imprisonment	Nil	Nil	Nil	Nil
Punishment	Nil	Nil	Nil	Nil

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
NA	NA

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

The Company has adopted the following Board-approved anti-corruption policies:

- Conflicts of Interest Policy
- Donations, Social Funds, Contributions, Sponsorships and Corporate Social Responsibility
- Gifts and Hospitality Policy
- Human Resources Guidelines
- Interaction with Government and Public Officials
- Third-Party Due Diligence Policy
- Training and Communication Policy

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

Particulars	FY 2022-23 (Current Financial Year)	FY 2021-22 (Previous Financial Year)
Directors	NIL	NIL
KMPs	NIL	NIL
Employees	NIL	NIL
Workers	NIL	NIL

6. Details of complaints with regard to conflict of interest:

Particulars	FY 2022-23 (Current Financial Year)		FY 2021-22 (Previous Financial Year)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	NIL	Not Applicable	NIL	Not Applicable
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	NIL	Not Applicable	NIL	Not Applicable

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable

Leadership Indicators

1. Awareness programmes conducted for value chain partners on any of the Principles during the financial year:

Total Number of awareness program held	Topics / Principle covered under the training	% of Value chain partners covered (by value of business done with such partners) under the awareness programs
360	Safety Technical & Operational Competency and Safety Induction	100%
73	Defensive Driving training	100% (For newly onboarded drivers)
24	Lock out and Tagout training	100%
9	Work at height - Rope access system training	56 Participants (For new plumbing technicians)
72	Fire Fighting Refresher training	606 Participants
42	Permit to work for Supervisors	100%

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same.

yes, The Company has developed a code of conduct that details out the processes in place to avoid and manage the conflicts of interest. The code of conduct is applicable to all the members of the board and senior management of the company.

The code of Conduct can be referred at <https://www.adanigas.com/investors/corporate-governance>

Principle 2: Businesses should provide goods and services in a manner that is sustainable and safe..

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively..

Particulars	Current FY 2022-23	Previous FY 2021-22	Details of improvements in environmental and social impacts
R&D	NIL	NIL	Installation of solar panels reduces the amount of purchased electricity by the business which minimizes the Scope 2 GHG emission. Video Driver tracking system to improve the Heavy vehicle driver's safety
Capex	0.10%	0.23%	

2. Does the entity have procedures in place for sustainable sourcing? (Yes/No) If yes, what percentage of inputs were sourced sustainably?

ATGL does not engage in any manufacturing; rather, it is a service provider. As a service provider, ATGL procures feasible sustainable products for its operations.

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

Since ATGL simply acts as a service provider and does not produce any goods, all wastes produced are a result of its operations. All the wastes are identified for recycling/disposing as per Pollution Control Board Norms.

The Company has defined processes for managing waste at each of its sites/locations. The hazardous wastes are handled, segregated, stored and transported in accordance with applicable regulatory requirements and best industry practices.

The hazardous waste is disposed of in an environmentally sound manner through authorized vendors for recycling as required by regulation. Category wise waste disposal has been briefed in principle 6.

Apart from hazardous waste, the most significant types of non-hazardous waste streams scrap metal, packaging waste, wood waste, glass, tires, e-waste, cardboard, and paper. Our strategic intent is to eliminate or reduce the generation of waste to divert waste from disposal through reuse and recycling wherever possible. All our businesses are working towards achieving Zero waste to landfill certification wherever feasible.

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

Owing to the nature of the Company's product/service offerings, EPR is not applicable to the Company.

Leadership Indicators

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

Since ATGL is more of a service based company, detailed study of LCA was not performed.

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Since ATGL is more of a service based company, detailed study of LCA was not performed.

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Not applicable considering the nature of Industry

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

Not applicable considering the nature of Industry

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Not applicable considering the nature of Industry

Principle 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

1. a. Details of measures for the well-being of employees:

Our people form an integral part of our journey towards transformational, responsible and sustainable change. Our people policies are designed to provide an excellent work environment which is safe, conducive, harmonious and supports all round development of our employees have rolled out several policies and initiatives. We conduct various training courses for all our employees as well as contractual workers. We focus on making the training relevant and practical by engaging our workforce in different modules. We also

conduct various awareness and health promotion activities for our employees and contractual workers. The company carries out periodical medical examinations for employees as well as contractual workers, in compliance to the applicable regulations. We also have specific health standards and undertake first aid and health emergency management and have employed qualified medical practitioners at each of our business locations. We do provide Medclaim, Health insurance and housing loan and Children education loan at subsidiary interest rates. Frequent doctor's visits are at our corporate office where consultation is done free of cost. We engage our employees in various activities like celebration of yoga day. Other notable motivational scheme are such as Spot Recognition, Technical innovation awards (Maadhyam), Adani Higher education scheme etc.

Category	% of employees covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent Employees											
Male	485	485	100%	485	100%	NIL	NIL	485	100%	NIL	-
Female	20	20	100%	20	100%	20	100%	NIL	NIL	NIL	-
Total	505	505	100%	505	100%	20	4%	485	96%	NIL	-
Other than Permanent Employees											
Male											
Female											
Total											

b. Details of measures for the well-being of workers:

To ensure well-being at the workplace, we have rolled out several policies and initiatives. We conduct various training courses for all our employees as well as contractual workers. We focus on making the training relevant and practical by engaging our workforce in different modules. We also conduct various awareness and health promotion activities for our employees and contractual workers. The company carries out periodical medical examinations for workers, in compliance to the applicable regulations. We also have specific health standards and undertake first aid and health emergency management and have employed qualified medical practitioners at each of our business locations. To protect our employees and contractual workers, appropriate personal protective equipment (PPEs) is also provided.

Category	% of workers covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent workers											
Male	42	42	100%	42	100%	NIL	-	42	100%	NIL	-
Female	3	3	100%	3	100%	3	100%	NIL	-	NIL	-
Total	45	45	100%	45	100%	3	7%	42	93%	NIL	-
Other than Permanent workers											
Male	105	105	100%	105	100%	NIL	-	NIL	-	NIL	-
Female	1	1	100%	1	100%	1	100%	NIL	-	NIL	-
Total	106	106	100%	106	100%	1	0.1%	NIL	-	NIL	-

2. Details of retirement benefits, for Current FY and Previous FY.

Benefits	FY 2022-23 Current Financial Year			FY 2021-22 Previous Financial Year		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted & deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted & deposited with the authority (Y/N/N.A.)
PF	100%	100%	Yes	100%	100%	Yes
Gratuity	100%	100%	Yes	100%	100%	Yes
ESI	--	--	--	--	--	--
Others – Pls specify	NIL	NIL	NIL	NIL	NIL	NIL

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Our Corporate offices have ramps at entry locations and lobbies to facilitate wheelchairs. We have dedicated toilets for differently abled employees and workers.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

The organization believes in equal opportunity which is already a part of our Human rights policy and for the same the policy is in the review stage and will be published soon.

Weblink: Not applicable

5. Return to work and Retention rates of permanent employees and workers that took parental leave..

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	95	95	100	100
Female	5	5	NIL	-
Total	100	100	100	100

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

(If Yes, then give details of the mechanism in brief)

Permanent Workers	Yes. The Company has put in place an internal grievance handling system called as Adani Grievance Management Tool. Employees can raise their grievances through the portal. The Grievance Redressal Committee (GRC). GRC Secretary receives and acknowledges the grievance. After review, the grievance is assigned to the investigator. The investigator conducts the investigation and records his/ her findings which are sent back to the GRC Secretary. GRC Secretary tables the findings before GRC Committee to arrive at a resolution of the grievance and responds to the user with details and resolution of the grievance.
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Other than Permanent Workers	Contractual employees have the option of bringing grievances to the attention of their respective contractor representative or the company supervisor. In order to resolve employee complaints, the contractor is expected to take the necessary steps. If necessary, the contractor can also bring the issue up with HR and the relevant functional heads.
Permanent Employees	Yes. Same as for permanent workers, detailed in earlier response.
Other than Permanent Employees	The terms and conditions of the contract apply to all suppliers, consultants, retainers, clients, and other parties engaged on a project- or ongoing-basis. If there are any grievances, they should be brought up with the relevant HR Business Partners and functional heads.

7. Membership of employees and worker in association(s) or Unions recognized by the listed entity:

The Company does not have any employee association. However, we recognize the right to freedom of association and does not discourage collective bargaining.

Category	FY 2022-23 Current Financial Year			FY 2021-22 Previous Financial Year		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B/A)	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B/A)
Total Permanent Employees	NIL	NIL	NIL	NIL	NIL	NIL
- Male	NIL	NIL	NIL	NIL	NIL	NIL
- Female	NIL	NIL	NIL	NIL	NIL	NIL
Total Permanent Workers	NIL	NIL	NIL	NIL	NIL	NIL
- Male	NIL	NIL	NIL	NIL	NIL	NIL
- Female	NIL	NIL	NIL	NIL	NIL	NIL

8. Details of training given to employees and workers:

Category	FY 2022-23 Current Financial Year					FY 2021-22 Previous Financial Year				
	Total (A)	On Health & safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No.(B)	%(B/A)	No.(C)	%(C/A)		No.(E)	%(E/D)	No.(F)	%(F/D)
Employees										
Male	485	414	85%	357	74%	413	413	100%	347	84%
Female	20	17	85%	15	75%	7	7	100%	7	100%
Total	505	431	85%	372	74%	420	420	100%	354	84%
Workers										
Male	42	36	86%	31	74%	43	43	100%	43	100%
Female	3	3	100%	2	67%	3	3	100%	3	100%
Total	45	39	87%	33	73%	46	46	100%	46	100%

Note : Some of our workforce had undergone extensive training in the previous financial year.

9. Details of performance and career development reviews of employees and worker:

Category	FY 2022-23			FY 2021-22		
	Current Financial Year			Previous Financial Year		
	Total (A)	No.(B)	%(B/A)	Total (C)	No.(D)	%(D/C)
Employees						
Male	485	485	100%	413	323	78%
Female	20	20	100%	7	7	100%
Total	505	505	100%	420	330	79%
Workers						
Male	42	42	100%	43	41	95%
Female	3	3	100%	3	3	100%
Total	45	45	100%	46	44	96%

10. Health and safety management system:**a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?**

Yes, we have Obtained and implemented the integrated management system ("IMS") certification comprising Quality Management System, Environmental Management System and Occupational Health and Safety Management system as per ISO standard.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

ATGL has established and aligned globally recognized high level Safety Intervention and Risk Assessment programs such as Safety Interaction (SI), Vulnerability Safety Risks (VSR), Site Risk Field Audits (SRFA), Process Hazard Analysis (PHA), and Pre-Startup Safety Review (PSSR) with Business specific Integrated Management System based Hazard Identification and Risk Assessment Process, e.g., HIRA (Hazard Identification and Risk Assessment) and JSA (Job Safety Analysis). The Company has adopted this framework and the reporting businesses have developed an ecosystem of participative and consultative approach for engaging concerned stakeholders, including, employees, associates, and contract workmen.

The Company recognizes that the dynamic risks need to be managed and mitigated as per Hierarchy of Control to protect its stakeholders and achieve objective of Zero Harm with enablement of Sustainable Growth.

Risks and opportunities are identified by each department with respect to HSE. We carry out routine risk-based inspections, surveillance and monitoring of our City Gas Distribution network on a 24/7 basis. Vulnerability safety risk, Hazard operability study (HAZOP), Hazard Identification & Risk Assessment (HIRA) and Quantitative Risk Assessment (QRA) studies to identify hazards and high-risk areas and action plans are reviewed regularly to further prevent and mitigate the risks.

c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)

Yes, the Company uses the Adani Group's well established Incident Reporting and Investigation System for fair and transparent reporting of work-related hazards and risks as unsafe acts/ unsafe conditions, near misses, injuries and illness and serious incidents. This is followed by a comprehensive Root Cause Failure Analysis (Investigation), formulation of corrective actions as per Hierarchy of Controls, its tracking and monitoring and subsequent closure. The outcome and learnings from these events and incidents are deployed horizontally across the Business through a systemic process of 'Critical Vulnerable Factor' (CVF) as a part of Group Safety Governance Process. The progress on CVF is reviewed during Adani Apex Group Safety Steering Council Meetings as well as during their Business Safety Council Meetings.

To facilitate this, an advanced digital platform on OH&S Reporting has been deployed by Adani Group. The Company access this platform through its machines as well as native and lite Mobile App version.

d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)

Yes, the employee/workers undergo periodic health checkups and use health care services provided on online platform for telemedicine consultation, yoga and other health care services.

11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	Current FY (2022-23)	Previous FY (2021-22)
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	NIL	NIL
	Workers	NIL	NIL
Total recordable work-related injuries	Employees	NIL	NIL*
	Workers	NIL	NIL*
No. of fatalities	Employees	NIL	NIL
	Workers	NIL	NIL
High consequence work-related injury or ill-health (excluding fatalities)	Employees	NIL	NIL
	Workers	NIL	NIL

Note : The data of supply chain partners/Contractors are not included here

*Due to update in the classification of reporting boundary data of FY 2021-22 has been updated

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

We place great emphasis on safety and continue to maintain a good record of safe operations. We have established a dedicated Quality, Health, Safety & Environment (QHSE) management department to oversee QHSE issues for our CGD network and adopted a comprehensive QHSE management system and policy which is applicable to our employees and contractors. We also have Petroleum and Explosives Safety Organisation ("PESO") & Petroleum & Natural Gas Regulatory Board (PNGRB) certification for all our assets.

Further, we have obtained the integrated management system ("IMS") certification comprising ISO 9001:2015 Quality Management System, ISO 14001:2015 Environmental Management System and ISO 45001:2018 Occupational Health and Safety Management system.

Our leaders demonstrate felt leadership by frequent engagement with site team through "Suraksha Samwaad – Safety interaction process". HSE Governance framework is in place with one Business level safety committee & 05 Safety task forces. All committees have their own charter, KPI's & meet on a monthly basis to enhance safety management system on continual basis

HSE assurance audits are conducted both externally and internally covering PNGRB Regulations, workplace safety standards, asset integrity & contractor safety.

We encourage our employees and stakeholders to perform daily monitoring and report any potential dangers, safety concerns, hazards and other incidents through our mobile and web-based incident reporting system. Employees at all levels are engaged through Suraksha Samwaad/Safety interaction & Safety Risk field audit (SRFA).

Risk & opportunities are identified by each department with respect to HSE. We carry out routine risk-based inspections, surveillance and monitoring of our CGD network on a 24/7 basis. Vulnerability safety risk, HAZOP, HIRA and QRA studies to identify hazards and high-risk areas and action plans are reviewed regularly to further prevent and mitigate the risks.

We have ATGL HSE /ISO procedures in place addressing safety requirements for all our processes.

We also provide safety induction training to our employees and contractors and safety, technical and operations competency (STOC) Training to all contractor employees, which includes training on critical HSE procedures.

Besides this training need identification (TNI) based training is also imparted.

Contractor safety six step process is in place starting from contractor pre-qualification to post contract evaluation. Frequent engagement sessions, training & audits are carried out to enhance contractor safety performance. Yearly third-party assessment is carried out for all contractors under "ATGL Green Cap Program".

Logistic Safety is one of our key risks. We have dedicated Logistic safety task force & central logistic control center to monitor logistic safety performance. Structured defensive driving program is in place for all our fleet drivers. We have vehicle tracking system installed in all our vehicles. Journey risk management is carried out for all our routes.

We have a well-established emergency response and disaster management plan for all authorized GAs in compliance with the requirements set out by the PNGRB. We comply with various technical standards and specifications applicable to our industry, including the safety standards issued by PNGRB. We have also set up a centralized master control to report any emergencies and manage any unexpected or accidental incidents.

13. Number of Complaints on the following made by employees and workers:

Category	Current FY (2022-23)			Previous FY (2021-22)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	NIL	NIL	NA	NIL	NIL	NA
Health & Safety	NIL	NIL	NA	NIL	NIL	NA

14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	

Note * T4S, ISO, and IMS are conducted by a third party consultant, HSE assurance audit is performed in a surprise manner by ATGL HSE employees

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions..

ATGL has deployed system of Critical Vulnerable Factor (CVF) through which corrective action arising out of any incidents is deployed horizontally across all locations

We also conduct Vulnerability Safety Risk (VSR) assessment to proactively identify significant risk related to asset and processes. VSR assessment-based actions are taken on top priority and are monitored for closure in our Business Safety Council meeting.

Few corrective actions implemented based on safety related incidents and HSE assessments are:

- Dashcam based live video monitoring of logistics vehicles implemented on pilot basis on long routes
- Journey risk management is carried out for logistic vehicle movement
- New designed FRP telescopic ladders procured to prevent risk of electrocution
- Several other VSR assessment based corrective actions taken to minimize risk
- Incident based training videos are prepared and used as a learning tool
- Learning from incident booklet was prepared and shared with all employees & Business partners to learn

from past incidents & prevent recurrence of similar incidents

- Emergency Response Management System (ERMS) mobile based application was launched to improve emergency response in terms of reporting, managing the emergency and its analysis
- Mobile based platform provided to our business partners for reporting of hazards, accessing training content and closing safety assessment observations.

Other HSE initiatives include as below

1. Safety Training

Basic safety induction, defensive driving training to drivers and Safety Technical & Operational Competency (STOC) training for Filler man, workers, labors are mandatory trainings. Training needs identification (TNI) is carried out for all employees as well as contractors. TNI based training is imparted. Safety training is also imparted to handle emergency situations effectively. We have introduced 09 self-learning modules on online platform to increase awareness on safety procedures

2. Reporting of Hazards

Any Near Miss incidents, unsafe acts/unsafe conditions observed in the workplace are being reported by the employees in an online platform. Corrective actions and mitigation plan for the reported incident are taken accordingly. HSE safety alerts are shared with the employees to inform them about the cause of the incident along with safety guidelines to be followed to prevent recurrence of such incidents in future.

3. Learning from Incident

An incident reporting system is a key element in any system for learning lessons. Learning from incident ensures that lessons are learned from previous incidents so that similar incidents are prevented from occurring at work sites. Findings of incident is carried out by a process of incident investigation that ensures that underlying immediate cause and root cause of the incident is analyzed and concerned actions are taken for the same. Critical vulnerability factors of each site are listed down and follow-up actions are taken to reduce the safety risks.

4. Safety Audits

Safety Assurance audit are conducted internally for evaluating the effectiveness of occupational health and safety programs. The primary purpose is to identify health and safety hazards, assess the effectiveness of the measures in place to control those hazards. External audits were carried out on Integrated Management System, PNGRB IMS/T4S (Technical Standards and Specifications) & ERDMP Regulations & Samarthan – Contractor third party assessment. Corrective actions are taken for recommendation and observations found in the audit

Leadership Indicators

1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).

Yes, Life insurance and compensatory packages are extended to the Company's permanent employees and workers in the event of death from Benevolent Death Fund

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

A dedicated portal is used to keep track of the statutory dues. All the tax payments are done as per liability tracked in the portal and then tax returns are filed as per the due dates

3. Provide the number of employees / workers having suffered high consequence work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

Nil

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment?

Depending on the needs of the business, some highly qualified employees are retained as consultants or advisors post their service period.

5. Details on assessment of value chain partners

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	100%, When a business partner is onboarded, the vendor is assessed on multiple parameters as a part of onboarding exercise. Every single year the vendors are assessed by an external agency in alignment with a detailed checklist which includes the health and safety practices along with other parameters.
Working Conditions	100%, Frequent site visits are carried out by ATGL team to monitor and assess the work being carried out by the value chain partners, including provision of adequate PPEs, health and hygiene facilities as well as safety management systems and protocols to ensure a safe working condition for the workforce

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

Based on site assessment/SRFA audits following actions are taken:

- 1) Counselling session done with Business Partner's site & HO team in our steel projects to comply identified concerns
- 2) Penalties are imposed for severe & repetitive safety violations
- 3) Samarthan - Green Cap program was developed and implemented for our Business partners to enhance their safety capability.

Principle 4: Businesses should respect the interests of and be responsive to all its stakeholders

1. Describe the processes for identifying key stakeholder groups of the entity.

At ATGL, any individual or group who can influence or are impacted by its business are considered stakeholders. The Company identified its important stakeholders by compiling a preliminary list of interested parties, taking into account historical issues and relationships, and holding discussions as needed. The list of key stakeholders include employees, suppliers, customers, business partners, regulatory agencies and local communities around its sites of operations.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Key identified stakeholders	Whether identified as Vulnerable and marginalized group(Yes/No)	Channel of communication	Frequency of engagement	Purpose and scope of engagement
Local Community	Yes	Community meetings through NGO implementation partners.	As per requirement.	Understanding needs and concerns of the community.
Employees	No	Newsletters, townhall meetings, intranet portal.	Continuous	Understanding any concerns of employees and communicating about key aspects related to employee well being.
Suppliers	No	Supplier meets, meetings	Continuous	Understanding concerns of suppliers.
Customers	No	Website, and emails	Continuous	Understanding customer service requirements and any concerns.

Leadership Indicators

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

Consultation with the respective stakeholder groups is done through different channels. Feedback from such consultations are collated and shared with the Board members during the quarterly Board meetings.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

ATGL engages with stakeholders through a variety of platforms in order to better understand their needs and concerns, to introduce strategies or initiatives to address them. A materiality assessment was conducted, involving interactions with numerous stakeholders. Internal and external stakeholders of ATGL identified the most important issues and topics that could have an impact on the operation of the Gas business. These topics are carefully taken into consideration in ATGL's ESG strategies and Framework.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/marginalized stakeholder groups.

Company engages with the vulnerable and marginalized stakeholders through various CSR programs.

- (i) Educated 3000+ students free of cost through Adani Foundation school program
- (ii) More than 400 Farmers were benefited from the Gobardhan Varanasi Foundation SPV which was carried as a CSR project
- (iii) Company has prioritized MSME Vendors for its procurement of goods and services.

Principle 5: Businesses should respect and promote human rights**1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:**

Category	FY 2022-23 Current Financial Year			FY 2021-22 Previous Financial Year		
	Total (A)	No. employees of workers covered(B)	%(B/A)	Total(C)	No. employees of workers covered(D)	%(D/C)
Employees						
Permanent	505	129	26%	420	420	100%
Other than permanent	7	NIL	-	2	2	100%
Total Employees	512	129	25%	422	422	100%
Workers						
Permanent	45	11	24%	46	46	100%
Other than permanent	106	NIL	-	102	NIL	-
Total Workers	151	11	7%	148	46	31%

Note : As a part of our learning and development strategy we ensure that all the employees have access to Human Rights training and there are e-modules on the relevant topics in the learning management tools. The onboarding exercise for all new employees includes Human Rights awareness as part of their induction session. This induction session is held on monthly basis and focuses on aspects of Prevention of Sexual Harassment (POSH) and Code of Conduct

2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2022-23 Current Financial Year					FY 2021-22 Previous Financial Year				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No.(B)	%(B/A)	No.(C)	%(C/A)		No.(E)	%(E/D)	No.(F)	%(F/D)
Workers										
Permanent	505	NIL	-	505	100%	420	NIL	-	420	100%
Male	485	NIL	-	485	100%	413	NIL	-	413	100%
Female	20	NIL	-	20	100%	7	NIL	-	7	100%
Other Permanent than	7	NIL	-	7	100%	2	NIL	-	2	100%
Male	5	NIL	-	5	100%	2	NIL	-	2	100%
Female	2	NIL	-	2	100%	0	NIL	-	NIL	-
Workers										
Permanent	45	NIL	-	45	100%	46	NIL	-	46	100%
Male	42	NIL	-	42	100%	43	NIL	-	43	100%
Female	3	NIL	-	3	100%	3	NIL	-	3	100%
Other Permanent than	106	NIL	-	106	100%	102	NIL	-	102	100%
Male	105	NIL	-	105	100%	102	NIL	-	102	100%
Female	1	NIL	-	1	100%	0	NIL	-	43	-

3. Details of remuneration/salary/wages, in the following format:

Particulars	Male		Female	
	Number	Median remuneration/salary/wages of respective category (₹ in Lakh)	Number	Median remuneration/ salary/wages of respective category (₹ in Lakh)
Board of Directors (BoD)	7	NA	3	NA
Key Managerial Personnel	3	309	NIL	NA
Employees other than BoD and KMP	482	8.43	20	7.00
Workers	42	6.73	3	4.00

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes. We have a Grievance Redressal Committee, as outline in next response.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

We have a grievance redressal mechanism which operates using an online tool known as Adani Grievance Management Tool. Employees can raise their grievances through the portal. The Grievance Redressal Committee (GRC). GRC Secretary receives and acknowledges the grievance. After review, the grievance is assigned to the investigator. The investigator conducts the investigation and records his/ her findings which are sent back to the GRC Secretary. GRC Secretary tables the findings before GRC Committee to arrive at a resolution of the grievance and responds to the user with details and resolution of the grievance.

6. Number of Complaints on the following made by employees and workers:

Category	FY 2022-23 Current Financial Year			FY 2021-22 Previous Financial Year		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	NIL	NIL	NIL	NIL	NIL	NIL
Discrimination at workplace	NIL	NIL	NIL	NIL	NIL	NIL
Child Labour	NIL	NIL	NIL	NIL	NIL	NIL
Forced Labour / Involuntary Labour	NIL	NIL	NIL	NIL	NIL	NIL
Wages	NIL	NIL	NIL	NIL	NIL	NIL
Other human rights related issues	NIL	NIL	NIL	NIL	NIL	NIL

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The company has framed the Whistle blower policy where employees are free to report any improper activities resulting in the violation of rules, regulations or code of conduct by any of the employees. We have formed an Internal Compliances Committee to solve the same and we have policy on Prevention of Sexual Harassment. However, no such cases of harassment and discrimination were reported during the financial year 2022-23

8. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Each and every tender document has a human rights requirement that must be reviewed and accepted by the bidders via portal.

9. Assessments for the year:

We have defined systems for ensuring compliance with regulatory requirements. There is a Code of Conduct for employees and Suppliers' Code of Conduct to ensure conformity with business ethics and human rights requirements. Also, the human rights criteria are screened through online portal during vendor onboarding process. Also mandatory legal compliances like Min wages, ESIC, Work man compensation, PF, Mandatory HSE training are ensured through digital platform

In addition, we review compliance with these requirements during contract execution. In all our business units, it is mandatory to check the age proof documents at the time of recruitment to prevent employment of child labour and during the induction session essential business ethics and human rights related aspects are covered for creating awareness among employees.

Particulars	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100
Forced/involuntary labour	100
Sexual harassment	100
Discrimination at workplace	100
Wages	100
Others – please specify	Nil

10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

Not Applicable.

Leadership Indicators**1. Details of a business process being modified / introduced because of addressing human rights grievances/complaints.**

Nil

2. Details of the scope and coverage of any Human right's due diligence conducted.

Our approach to human rights is guided by our policy on human rights which is aligned to the Universal Declaration of Human Rights, International Labour Organization Declaration on Fundamental Principles and Rights at Work and the United Nations Guiding Principles on Business and Human Rights. The objective of the policy is not only to remediate any concerns regarding human rights but also to have a proactive due diligence approach to identify vulnerable areas for protection.

<https://www.adanigas.com/investors/corporate-governance>

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, its accessible. At our corporate offices, we have made special provisions for differently abled visitors in accordance with Rights of Persons with Disabilities Act, 2016

4. Details on assessment of value chain partners:**Response :**

	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	100
Discrimination at workplace	100
Child Labour	100
Forced Labour/Involuntary Labour	100
Wages	100
Others – please specify	NIL

Note : All the value chain partners with the value of business done more than 2 Crore were assessed on these parameters. In the last 2 financial years we have assessed 87 chain partners

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above

Nil

Principle 6: Businesses should respect and make efforts to protect and restore the environment.**1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format #**

Parameter	FY 2022-23 Current Financial Year	FY 2021-22 Previous Financial Year
Total electricity consumption (A) in GJ	133,584	102793
Total fuel consumption (B) in GJ	414,211	327,956*
Energy consumption through other sources (C)	NIL	NIL
Total energy consumption (A+B+C) in GJ	547,795	430,749*
Energy intensity per rupee of turnover (Total energy consumption/turnover in rupees) in GJ per Crore	117	134*
Energy intensity (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, The data has been subjected to independent assurance by Intertek India Pvt Ltd part of this Annual Report

Note* Due to update in the classification of reporting boundary numbers of FY21-22 was updated, However the number are verified and assured by an external agency

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

No. The PAT scheme is not applicable to the Company's business.

3. Provide details of the following disclosures related to water, in the following format#

Parameter	FY 2022-23 Current Financial Year	FY 2021-22 Previous Financial Year
Water withdrawal by source (in kilolitres)		
(i) Surface water	NIL	NIL
(ii) Groundwater	37,235	9,833
(iii) Third party water	16,820	17,878
(iv) Seawater / desalinated water	NIL	NIL
(v) Others	NIL	NIL
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	54,055	27,711
Total volume of water consumption (in kilolitres)		
Water intensity per rupee of turnover (Water consumed, KL / turnover in ₹)	12	9
Water intensity (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, The data has been subjected to independent assurance by Intertek India Pvt Ltd as its report sort part of this Annual Report

Note : The variance in water consumption with respect to previous financial year is due to the fact that we have conducted extensive water audit and have installed water meters to derive the water profile of entire ATGL sites in this Financial year where as in the previous year we have done estimation based on industry standards and user feedbacks. We have mandated rainwater harvesting infrastructure in all our City gate stations and Dealer owned CNG stations

4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

The water consumption is mainly for domestic purposes and not used in any process operation, hence there is no discharge of industrial effluent

5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify unit	FY 2022-23 Current Financial Year	FY 2021-22 Previous Financial Year
NOx	The air emission sources are mainly from generator (Gas based & Diesel) and Gas Compressor which are monitored on a defined frequency by an approved laboratory/agency as mandated by the Central and respective State Pollution Control Boards. The details of air emissions are submitted to PCB annually in Form-5 (Annual Environment Statement).		
SOx			
Particulate matter (PM)			
Persistent Organic Pollutants (POP)			
Volatile Organic Compounds (VOC)			
Hazardous Air Pollutants (HAP)			
Others—please specify			

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, The data has been subjected to independent assurance by Intertek India Pvt Ltd and its report shall form part of this Annual Report

6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format#

Particulars	Unit	FY 2022-23 Current Financial Year	FY 2021-22 Previous Financial Year
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	102,607	104,244*
Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	29,148	22,564
Total Scope 1 and Scope 2 emissions in ton per Crore of turnover		28	40*
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity		-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, The data has been subjected to independent assurance by Intertek India Pvt Ltd and its report shall form part of this Annual Report

Note* Due to update in the classification of reporting boundary numbers of FY21-22 was updated, However the number are verified and assured by an external agency

7. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

1) Solarization:

ATGL commissioned its first solar plant in its city gas station situated in Ramol, Ahmedabad (Gujarat, India) which yields 89kw of renewable energy every single day. Till date 50 sites of ATGL have the provision of PV panels yielding 870kw which will extended to more than 1.5 Mw in the coming year. The aim of the initiative is to minimize emissions.

2) Energy Audit:

72 Electrical Energy Audit has been performed across sites of ATGL (CNG stations, City Gas Stations and Offices). Each site was evaluated with an objective to conserve electricity. Several energy saving recommendations like Installation of LED lights, AC energy saver, Occupancy sensors, Timer etc are being implanted, based on their viability and feasibility. This initiative is being promoted to ATGL customers as well.

3) Decarbonization of Fleets:

All ATGL owned and contracted transport including Transport LCV/HCV cascade, office, Area Emergency Office Vehicles have been converted from HSD to CNG. Around 380 of LCVs are now CNG powered. ATGL is exploring low carbon alternatives like E-Vehicles and Hydrogen powered trucks to substitute fossil fuels. This leap of ATGL is to minimize the predominant emissions.

4) Methane Leak Detection & Repair:

The Leak Detection and Repair (LDAR) program was implemented to comply with environmental regulations for reducing the methane emissions into the environment. More than 1000 km of leak detection study conducted at Faridabad, Ahmedabad, Khurja by Area Emergency office staffs and by an external Third party. The identified leaks are being fixed as Methane is 25 times higher in GHG emissions compared to CO2. This initiative was implemented to reduce minimize business's emissions.

8. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2022-23 Current Financial Year	FY 2021-22 Previous Financial Year
Total Waste generated (in metric tonnes)		
Plastic waste (A)	23.60	7.28*
E-waste (B)	0.05	0.38
Bio-medical waste (C)	NIL	NIL
Construction and demolition waste (D)	NIL	NIL
Battery waste (E)	19.52	22.14
Radioactive waste (F)	NIL	NIL
Other Hazardous waste. Please specify, if any. (G)	44.03	33.45*
Other Non-hazardous waste generated (H)	106.18	176.71*
Total (A+B + C + D + E + F + G+ H)	194.38	239.96*
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste		
(i) Recycled	194.33	238.58*
(ii) Re-used	NIL	NIL
(iii) Other recovery operations	NIL	NIL
Total	194.33	239.58*
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration	NIL	NIL
(ii) Landfilling	NIL	NIL
(iii) Other disposal operations	0.05	0.38*
Total	0.05	0.38*

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, The data has been subjected to independent assurance by Intertek India Pvt Ltd and its report shall form part of this Annual Report

Note* Due to update in the classification of reporting boundary numbers of FY21-22 was updated, However the number are verified and assured by an external agency

9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your Company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

ATGL is having well established Environment Management System in place which is certified as per ISO 14001:2015. We have waste management procedures in place to address safe disposal of hazardous waste, e-waste and other waste. We do have a policy on resource conservation which makes sure we comply with all applicable regulation on natural resources, waste and land along with implementation of technologies to reduce specific waste generation and toxicity.

The hazardous wastes are handled, segregated, stored and transported in accordance with applicable regulatory requirements and best industry practices. The hazardous waste is disposed of in an environmentally sound manner through authorized vendors for recycling as required by regulation.

We have replaced hazardous odorant Ethyl Mercaptant to less hazardous chemical Scentinel S20 as an Odorant

We have adopted milkman concept (delivery through tanker on need basis) for delivery of our odorant chemical

which reduced the storage, handling & disposal of hazardous drums.

ATGL is working on prevention of single use plastic in its offices.

Five of our offices at Ahmedabad were certified by CII, as offices not using Single use plastic items.

10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

Sr. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons there of and corrective action taken, if any.
Not Applicable			

11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No)	Relevant Weblink
Nil					

Note : 11th Round GA's EIA is under process

12. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format.

Sr. No.	Specify the law / regulation/ guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
1.	Nil	Nil	Not Applicable	Not Applicable

Leadership Indicators

1. Provide break-up of the total energy consumed (in Joules or multiples) from renewable and non-renewable sources, in the following format:

Parameter	Current FY (2022-23)	Previous FY (2021-22)
From Renewable Sources		
Total electricity consumption (A) (in GJ)	2,416	NIL
Total fuel consumption (B) (in GJ)	NIL	NIL
Energy consumption through other sources (C) (in GJ)	NIL	NIL
Total energy consumed from renewable sources (A+B+C) (in GJ)	2,416	NIL
From Non-renewable sources		
Total electricity consumption (D) (in GJ)	131,168	102,793
Total fuel consumption (E) (in GJ)	414,211	327,956
Energy consumption through other sources (F) (in GJ)	NIL	NIL
Total energy consumed from Non-renewable sources (D+E+F) (in GJ)	545,379	430.749

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, The data has been subjected to independent assurance by Intertek India Pvt Ltd and its report shall form part of this Annual Report

2. Provide the following details related to water discharged:

Parameter	Current FY (2022-23)	Previous FY (2021-22)
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water		
- No treatment	NIL	NIL
- With treatment – please specify level of treatment	NIL	NIL
(ii) To Ground water	NIL	NIL
- No treatment	NIL	NIL
- With treatment – please specify level of treatment	NIL	NIL
(iii) To Sea water		
- No treatment	NIL	NIL
- With treatment – please specify level of treatment	NIL	NIL
(iv) To Sent to Third Parties		
- No treatment	NIL	NIL
- With treatment – please specify level of treatment	NIL	NIL
(v) Others		
- No treatment	NIL	NIL
- With treatment – please specify level of treatment	NIL	NIL
Total water discharged (in kilolitres)	NIL	NIL

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, The data has been subjected to independent assurance by Intertek India Pvt Ltd and its report shall form part of this Annual Report

3. Water withdrawal, consumption, and discharge in areas of water stress (in kiloliters):

ATGL has not withdrawn any water or discharged water in areas of water stress, and we do not have operations in these areas during the reporting period.

4. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Details of the Scope 3 emissions are being compiled and will be reported in the Annual sustainability report.

5. With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along with prevention and remediation activities.

Not Applicable

6. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

Initiative undertaken	Details of the initiative (Web-link, if any)	Outcome of the initiative
1) Energy Conservation Audits	For detailed information of this initiative please refer ATGL's Sustainability Report https://www.adanigas.com/sustainability/reports/sustainability-reports	1) Improved efficiency of Compressors in CNG stations 2) Efficient use of electricity in office spaces
2) SUP Certifications	For detailed information of this initiative please refer ATGL's Sustainability Report https://www.adanigas.com/sustainability/reports/sustainability-reports	Mitigated Single use plastic in 5 ATGL Offices
3) Rainwater Harvesting	For detailed information of this initiative please refer ATGL's Sustainability Report https://www.adanigas.com/sustainability/reports/sustainability-reports	Water audits were conducted across 60 sites and rainwater harvesting, Water conservation are being done to attain water neutrality in the coming years

7. Does the entity have a business continuity and disaster management plan? Give details in 100 words/web link.

At ATGL we have performed an ERDMP (Emergency Response and Disaster Management plan) in all the existing Geographical locations where we have our operations. It is also a legal requirement of PNGRB in which we identify and mitigate the hazards that may have an impact on people, assets, and the environment. The responses that mobilize the necessary emergency services including responders like fire service, police service, medical service including ambulance, government as well as non-governmental agencies. This exercise is conducted every 5 years to all our operating Geographical locations.

8. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

Impact	Mitigating Measures
Emission from supply, Distribution and retailing	Leak pressure test of network Dial before dig awareness campaign leak detection program Awareness program for value chain partners Utility coordination to minimize 3 rd party damages

9. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

100%, when a business partner is onboarded, the vendor has been assessed on multiple parameters and Environmental parameters are assessed as a part of onboarding exercise. Every single year the vendors are assessed by an external agency in alignment with a detailed checklist on Health, safety, and environmental parameters.

Principle 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent.

1. Number of affiliations with trade and industry chambers/ associations. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

Sr. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
1	Natural Gas Society	National
2	Associated Chambers of Commerce and Industry of India (ASSOCHAM)	National
3	Federation of Indian Chambers of Commerce and Industry (FICCI)	National
4	Confederation of Indian Industry (CII)	National
5	Indian Biogas Association	National
6	Association of CGD Entities	National
7	Indian Business and Biodiversity Initiative	National

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of authority	Brief of the case	Corrective action taken
Nil	Nil	Nil

Leadership Indicators

1. Details of public policy positions advocated by the entity:

Nil

Principle 8: Businesses should promote inclusive growth and equitable development.

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
NA	NA	NA	NA	NA	NA

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In ₹)
NA	NA	NA	NA	NA	NA

3. Describe the mechanisms to receive and redress grievances of the community.

The Geographical Area (GA) in charge of each of our location is the key on-site personnel who can be reached out to in case of any complaints or grievances from the community members. The grievances can be submitted orally or in writing. The GA head will communicate to Region head / CEO and take their support for resolving the grievances. GA head serve as the first point of contact for the community members to submit and redress grievances on a one-to-one basis.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers::

Parameter	FY 2022-23 Current Financial Year	FY 2021-22 Previous Financial Year
Directly sourced from MSMEs/ small producers	48%	27%
Sourced directly from within the district and neighboring districts	The Company shall start monitoring and reporting this data in future.	

Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Not Applicable

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

CSR Projects were identified and implemented only in the districts where ATGL's presence is available. We will strive to reach out to designated aspirational districts in coming years.

3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No)

No

- (b) From which marginalized /vulnerable groups do you procure?

Not applicable

- (c) What percentage of total procurement (by value) does it constitute?

Not applicable

Principle 9: Businesses should engage with and provide value to their consumers in a responsible manner

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

At present ATGL has a 'Nodal officer' located in the Corporate Office, who is assisted by a team. ATGL has displayed and published contact details of customer care across all assets to facilitate lodging of complaints by the customers. Similarly details of customer care and nodal officer are available and published on ATGL website as well as on My Adani Gas mobile app. There are standard operating procedures and guidelines for responding to complaints and formal complaint escalation matrix within the Company. When officials at the lower levels do not respond satisfactorily, then Company has formal avenues for the complainant (customer) to bring his / her grievance to the notice of responsible senior officials for early resolution.

ATGL also captures customer feedback on resolution of customer's complaints and timely analyses the same for further improvement in respective area.

ATGL provides different platforms to customer for lodging their complaints:

- Centralized call center
- Customer care offices
- Adani Gas Website
- My Adani Gas mobile application
- Chatbot on whats App, website, mobile app and all social media platforms

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

Particulars	Mitigating measures
Environmental and social parameters relevant to the product	NA
Safe and responsible usage	100
Recycling and/or safe disposal	NA

3. Number of consumer complaints in respect of the following:

Particulars	Received during the year	Pending resolution at end of year	Remarks
Data privacy	NIL	NIL	NA
Advertising	NIL	NIL	NA
Cyber-security	NIL	NIL	NA
Delivery of essential services	39,508	59	-
Restrictive Trade Practices	NIL	NIL	NA
Unfair Trade Practices	NIL	NIL	NA
Other	24,016	2,988	--

4. Details of instances of product recalls on account of safety issues:

Particulars	Number	Reasons for recall
Voluntary recalls	NA	NA
Forced recalls	NA	NA

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, we have cyber security and data privacy policy in line with its commitment to establishing and improving cyber security preparedness and minimizing exposure to associated risks. We have constituted a board level committee to oversee the same.

Weblink: <https://www.adanigas.com/investors/corporate-governance>

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

None.

Leadership Indicators

1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).

Brief details of wide range of services like PNG, CNG provided by ATGL can be found in this page <https://www.adanigas.com/#servicesSec>

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

- 1) During the installation of new Gas connection, the consumer is provided with detailed kits mentioning Do's and Don'ts
- 2) Over every single Gas meter at consumer's premises safety steps on usage of gas is written along with the contact number in case of emergency.

- 3) Various other campaign such as dial before dig, Safety campaign during festivals (i.e.) Diwali, Holi are undertaken for better consumer involvement I safety.
- 4) The company publishes safety tips in social media from time to time for consumer awareness.
- 5) Company ensures adequate quantity of odorant in the gas to alert the consumer in case of any leakage
- 6) Regular alert and awareness is given to all CNG sector consumers for periodic Hydro-testing

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

Initiative 1: SMS/emails are sent to all industrial and commercial customers at reasonable advance notice to inform regarding any planned gas supply shutdown that is necessary for expansion/reliability of gas supply infrastructure.

Initiative 2: In case of any unplanned discontinuity of gas supply mostly due to damage to gas pipeline by third party, SMS/emails are sent to those consumers which are affected or expected to be affected from the temporary supply discontinuity required to restore the gas supply.

Initiative 3: If there is an unplanned gas supply discontinuity for domestic gas consumers due to reasons like damage to the gas pipeline by third party then Text message on registered mobile phone number of consumers is initiated.

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

Yes, Since ATGL is more of a utility Company the information of services offered to the consumers are well informed through several modes (Website, Brochures, SMS etc.). Yes, every year an exhaustive customer survey is being carried out in the Geographical Areas where our customer footprint is prevalent.

5. Provide the following information relating to data breaches:

- a. Number of instances of data breaches along-with impact: Nil
- b. Percentage of data breaches involving personally identifiable information of customers: Nil

Independent Limited Assurance Statement to Adani Total Gas Limited on their Business Responsibility & Sustainability Report FY2022-23

To
The Management of
Adani Total Gas Ltd.
Ahmedabad, India

Introduction

Intertek India Private Limited ("Intertek") was engaged by Adani Total Gas Limited ("ATGL") to provide an independent limited assurance on its BRSR (Business Responsibility & Sustainability Report) for FY2022-23 ("the Report"). The scope of the Report comprises the reporting periods of FY2022-23. The Report is prepared by ATGL based on SEBI's (Securities and Exchange Board of India) BRSR guidelines. The assurance was performed in accordance with the requirements of International Federation of Accountants (IFAC) International Standard on Assurance Engagement (ISAE) 3000 (Revised), Assurance Engagements Other than Audits or Reviews of Historical Financial Information.

Objective

The objectives of this limited assurance exercise were, by review of objective evidence, to confirm whether any evidence existed that the sustainability related disclosures, as declared in the Report, were not accurate, complete, consistent, transparent and free of material error or omission in accordance with the criteria outlined below.

Intended Users

This Assurance Statement is intended to be a part of the Annual Report of Adani Total Gas Limited.

Responsibilities

The management of ATGL is solely responsible for the development the Report and its presentation. Management is also responsible for the design, implementation and maintenance of internal controls relevant to the preparation of the Report so that it is

free from material misstatement, whether due to fraud or error.

Intertek's responsibility, as agreed with the management of ATGL, is to provide assurance and express an opinion on the data and assertions in the Report based on our verification following the assurance scope and criteria given below. Intertek does not accept or assume any responsibility for any other purpose or to any other person or organization. This document represents Intertek's independent and balanced opinion on the content and accuracy of the information and data held within.

Assurance Scope

The Assurance has been provided for selected sustainability performance disclosures presented by ATGL in its Report. The assurance boundary included data and information for the operations in Ahmedabad and Adani Total Gas Ltd. (Corporate Office) in accordance with SEBI's BRSR guidelines. Our scope of assurance included verification of data and information on selected disclosures reported as summarized in the table below:

Section A: General Disclosures

- Total number of permanent and other than permanent employees.
- Total number of permanent and other than permanent workers
- Total number of female employees and workers
- Total number of differently abled employees and workers (permanent and other than permanent)
- Turnover rate for permanent employees and permanent workers

- CSR Details (Total Expenditure)
- Number of beneficiaries of CSR projects and % of beneficiaries from vulnerable and marginalized groups

Principle 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

- Number and % of employees covered under health insurance, accident insurance, maternity benefits, paternity benefits, and day care facilities
- Number and % of workers covered under health insurance, accident insurance, maternity benefits, paternity benefits, and day care facilities
- No. of employees covered as a % of total employees under the benefits of PF, Gratuity and ESI
- No. of workers covered as a % of total workers under the benefits of PF, Gratuity and ESI
- Return to work and Retention rates of permanent employees and workers that took parental leave
- Performance and career development reviews of employees and worker
- Safety data (Fatalities, LTIs and recordable work-related injuries).
- % of plants and offices that were assessed for "health and safety practices" and "working conditions"
- % of value chain partners that were assessed for "health and safety practices" and "working conditions"
- Number of complaints made by employees and workers on "working conditions" and "Health and Safety"

Principle 5: Businesses should respect and promote human rights

- Number and % of Employees and workers covered under training on "human rights policy and issues"
- Minimum wage paid to employees and workers
- % of plants assessed for child labour, forced labour, sexual harassment, discrimination at workplace and wages

Principle 6 (Businesses should respect and make efforts to protect and restore the environment)

- Total electricity and fuel consumption by renewable and non-renewable sources
- Energy intensity
- Total water withdrawn and consumption
- Water discharge data by destination and treatment
- Water intensity
- Air emissions (other than GHG)
- Scope 1 and 2 emissions data and emission intensity (scope 1 and 2)
- Hazardous and non-hazardous waste generation, utilization, and disposal data

Assurance Criteria

Intertek conducted the assurance work in accordance with requirements of 'Limited Assurance' procedures as per the following standard:

- International Standard on Assurance Engagements (ISAE) 3000 (revised) for 'Assurance Engagements other than Audits or Reviews of Historical Financial Information'.

A limited assurance engagement comprises of limited depth of evidence gathering including inquiry and analytical procedures and limited sampling as per professional judgement of assurance provider. A materiality level of 10% was applied. Assessment of compliance and materiality was undertaken against the stated calculation methodology and criteria.

Methodology

Intertek performed assurance work using risk-based approach to obtain the information, explanations and evidence that was considered necessary to provide a limited level of assurance. The assurance was conducted by desk review with regard to the reporting and supporting records for the fiscal year 2023 at ATGL's corporate office in Ahmedabad. Our assurance task was planned and carried out during May 2023. The assessment included the following:

- Assessment of the Report that it was prepared in accordance with the SEBI's BRSR guidelines;
- Review of processes and systems used to gather and consolidate data;
- Examined and reviewed documents, data and other information made available at corporate office and digitally;
- Conducted physical interviews with key personnel responsible for data management;
- Assessment of appropriateness of various assumptions, estimations and thresholds used by ATGL for data analysis;
- Review of BRSR disclosures on sample basis for the duration from 1st April, 2022 to 31st March, of 2023

for ATGL was carried out onsite at ATGL's corporate office;

- Appropriate documentary evidence was obtained to support our conclusions on the information and data reviewed;

Conclusions

Intertek is a global provider of assurance services with a presence in more than 100 countries employing approximately 43,500 people. The Intertek assurance team included Certified Sustainability Assurance Professionals, who were not involved in the collection and collation of any data except for this Assurance Opinion. Intertek maintains complete impartiality towards any people interviewed.

For Intertek India Pvt. Ltd

Sumit Chowdhury
Technical Manager-Sustainability
Intertek Assuris

1st June 2023

For Intertek India Pvt. Ltd.

Elizabeth Mielbrecht
Project Director
Intertek Assuris

Standalone Financial Statements

No member of the verification team (stated above) has a business relationship with Adani Total Gas Ltd. stakeholders beyond that is required of this assignment. No form of bribe has been accepted before, throughout and after performing the verification. The verification team has not been intimidated to agree to do this work, change and/or alter the results of the verification. The verification team has not participated in any form of nepotism, self-dealing and/or tampering. If any concerns or conflicts were identified, appropriate mitigation measures were put in place, documented and presented with the final report. The process followed during the verification is based on the principles of impartiality, evidence, fair presentation and documentation. The documentation received and reviewed supports the conclusion reached and stated in this opinion.