

September 05, 2023

The Manager,
Department of Corporate Services
BSE Limited
Floor 25, P.J. Towers,
Dalal Street, Mumbai – 400 001
BSE Scrip code – [532541]
Equity ISIN INE591G01017
Non-Convertible Bond ISIN INE591G08012

The General Manager,
Department of Corporate Services
The National Stock Exchange of India Limited
Exchange Plaza,
Plot No. C/1, G Block, Bandra Kurla Complex,
Bandra, Mumbai – 400 051
NSE Scrip code – [COFORGE]

Sub: Press Release- Coforge launches Authorization Rules Center (ARC) solution for the Healthcare Industry

Dear Sir/Madam,

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015, enclosed herewith is a press release issued by the Company announcing that Coforge launches Authorization Rules Center (ARC) solution for the Healthcare Industry.

This is for the information of the Exchange and the Members.

Thanking You,
Yours Faithfully,

For Coforge Limited

Barkha Sharma
Company Secretary
ACS: 24060

Encl: as above

Coforge launches Authorization Rules Center (ARC) solution for the Healthcare Industry

Greater Noida, Sept 5, 2023: [Coforge Limited](#) (NSE: COFORGE) a global digital services and solutions provider, announced the launch of ARC (Authorization Rules Center) for the healthcare industry to transform the prior authorization process for health insurers and providers.

The prior authorization process has long been regarded as one of the most burdensome aspects of healthcare. Manual maintenance of authorization rules, disparate systems, and subjective decision-making results in high costs, inconsistent outcomes, reduced satisfaction levels, and limited scalability. ARC serves as a centralized rules engine, providing a connected, single source of truth for authorization rules. This powerful solution empowers subject matter experts to directly author and maintain rules, while also offering intelligent tools and guidance to ensure flawless execution. By connecting with any system that requires reference authorization rules, ARC provides real-time answers through APIs, eliminating the need for manual intervention and enhancing efficiency.

With ARC, healthcare organizations can easily address three key questions regarding authorizations: Does a service require authorization? Can a service be auto-authorized? What clinical criteria should be used to review a service? By centralizing authorization rules and putting maintenance in the hands of business experts, ARC revolutionizes the process, reducing high-cost manual touches, improving decision accuracy, and increasing satisfaction levels among providers, members, and internal staff.

Leona Rickerson, Vice President, Healthcare Solutions at Coforge, said, "We are excited to bring our domain and automation expertise to the prior authorization process with the launch of ARC. ARC delivers a manageable, connected, single source of truth for authorization rules that empower teams for success. Reducing prior authorization friction will pave the way for positive transformation in the healthcare industry."

Madan Mohan, Executive Vice President at Coforge, added, "Pega is a preferred automation tool for the healthcare industry and at Coforge, we have a large pool of Pega-certified architects to address the industry's automation needs." He added, "At the recently concluded, PegaWorld iNspire 2023, the team showcased ARC, and it generated significant interest from the healthcare community. The ARC solution is also hosted on the [Pega Marketplace](#)."

Know more about Coforge ARC- <https://www.coforge.com/services/digital-process-automation/pega/authorization-rules-center-arc>

About Coforge

Coforge is a global digital services and solutions provider, that leverages emerging technologies and deep domain expertise to deliver real-world business impact for its clients. A focus on very select industries, a detailed understanding of the underlying processes of those industries, and partnerships with leading platforms provide us a distinct perspective. Coforge leads with its product engineering approach and leverages Cloud, Data, Integration and Automation technologies to transform client businesses into intelligent, high growth enterprises. Coforge's proprietary platforms power critical business processes across its core verticals. The firm has a presence in 21 countries with 26 delivery centers across nine countries.

Learn more at <https://www.coforge.com/>

For media queries please contact:

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