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Symbol: ZENSARTECH

Series: EQ

Sub: Press Release

Dear Sir(s),

Please find enclosed herewith a press release titled "Zensar Recognized in the 2019 Gartner Magic Quadrant for Data Center Outsourcing and Hybrid Infrastructure Managed Services, North America".

This is for your information and dissemination purpose.

Thanking you, Yours sincerely,

For Zensar Technologies Limited

Gaurav Tongia
Company Secretary





Zensar Recognized in the 2019 Gartner Magic Quadrant for Data Center Outsourcing and Hybrid Infrastructure Managed Services, North America

Zensar is one of 20 providers evaluated in the report for its ability to execute and completeness of vision

Westborough, MA, September, 20, 2019: Zensar, a leading digital solutions and technology services company that specializes in partnering with global organizations across industries on their Digital transformation journey, announced that it has been named a Niche Player in the Gartner 2019 Magic Quadrant for Data Center Outsourcing and Hybrid Infrastructure Managed Services, North America authored by Gartner analysts Mark Ray, Daniel Barros, Stephanie Stoudt-Hansen and Andrew Miljanovski.

Gartner shares in the report that "this Magic Quadrant evaluates 20 leading service providers' ability to deliver data center managed services (DCMS) in North America. DCMS comprises the following: data center outsourcing (DCO), hybrid infrastructure managed services (HIMS), private cloud managed services, mainframe managed services, ERP hosting managed services, data center transformation services, cloud migration services, infrastructure utility services (IUS), remote infrastructure management (RIM), edge DCMS. This complex set of data center capabilities and services is shifting from legacy data center services to hybrid IT with managed virtual private cloud services plus hyperscale public cloud services. It is managed via a mix of remote infrastructure management (RIM) services leveraging traditional tools, cloud management platforms (CMPs) and intelligent automation." The report goes on to state, "Future growth in DCMS will come from the increasing demand of customers wishing to reduce their own data center footprints, while leveraging hyperscale and providers' economies of scale, extensive capabilities, and intelligent automation effects."

Commenting on the positioning, Sandeep Kishore, Chief Executive Officer and Managing Director, Zensar said, "We believe that being recognized by Gartner for the fifth consecutive year in this report* underlines our vision to help enterprises be smarter and more agile with transformative infrastructure management."

Harjott Atrii, Executive Vice-President and Global Head, Cloud & Infrastructure Services, Zensar commented, "We know that our agile, smart autonomics platform can help enterprises achieve seamless management of their data center operations with business outcomes. Enterprises undergoing digital disruption need to have customized solutions that can help them achieve economies of scale and manage better operational efficiencies."

Key highlights of Zensar's Data Center and Hybrid IT management offerings include:

- Zero-Touch IT based Hybrid Cloud solutions designed using ZenCloud reference architecture
- Leverages Cloud as Code to enable autonomous operations
- Delivers on our promise of customer centricity by offering catalogs directly consumable by end users and developed jointly with customers using our "Cloud Co-Creation" approach
- Built-on Software-defined and Hyperconverged technology managed by Zensar's global team of landscape engineers





- Flexible consumption options with utility-based pricing or managed services models
- Agile deployment methodology for expedited product release velocity

Zensar's Hybrid IT solutions include Managed Private Cloud Build-out; As-a-Service models for Storage, Backup and DR; and customizable laaS and PaaS offerings. Enterprises benefit from end-to-end managed services with 24x7x365 proactive monitoring, self-heal, self-service and self-learning platforms managed by our globally dispersed teams of experts.

Source: Gartner, Magic Quadrant for Data Center Outsourcing and Hybrid Infrastructure Managed Services, North America, Mark Ray, Daniel Barros, Stephanie Stoudt-Hansen, Andrew Miljanovski. Published June 13, 2019.

*The name of this report changed to its current title from its former title, *Magic Quadrant for Data Center Outsourcing and Infrastructure Utility Services, North America* in June 2018.

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About Zensar (www.zensar.com)

Zensar is a leading digital solutions and technology services company that specializes in partnering with global organizations across industries on their Digital Transformation journey. A technology partner of choice, backed by a strong track record of innovation; credible investment in Digital solutions; and unwavering commitment to client success, Zensar's comprehensive range of digital and technology services and solutions enables its clients achieve new thresholds of business performance. Zensar, with its experience in delivering excellence and superior client satisfaction through myriad technology solutions, is uniquely positioned to help its clients surpass challenges they face running their existing business most efficiently, helping in their legacy transformation, and planning for business expansion and growth through innovative and digital ways.

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Safe Harbor

Certain statements in this release concerning our future growth prospects are forward-looking statements which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. The Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

