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Symbol: ZENSARTECH

Series: EQ

Sub: Press Release

Dear Sir(s),

Please find enclosed herewith a press release titled "**Zensar expands its City of San Diego relationship by winning a Multi-Year Contract**".

This is for your information and dissemination purpose.

Thanking you,

Yours sincerely,

For **Zensar Technologies Limited**


Gaurav Tongia
Company Secretary



Encl. as above

An  Company



Zensar expands its City of San Diego relationship by winning a Multi-Year Contract

Zensar's program will modernize the City's Data Center and End-user services, which will help save taxpayers time and money

San Jose, CA, August 13th, 2021: [Zensar Technologies](#), a leading experience engineering and technology solutions company, announced it has signed a four year, multi-million-dollar contract with the City of San Diego for Workplace and Enterprise Compute Manage IT Services. The contract has the option of extension of two additional two-year terms with the total not to exceed the value of \$122 million.

"We are delighted the City of San Diego has selected Zensar as its provider for Enterprise Compute Services and Workplace Services," **said Ajay S. Bhutoria, CEO and Managing Director of Zensar.** "Zensar firmly believes that technology should primarily serve human needs, and has invested in bringing together the human experience, engineering, data and cloud to deliver solutions which power smart cities and high-velocity enterprises. We are proud of our continuing partnership with one of the most forward-looking cities in America."

"This new agreement expands our successful partnership with City which started in 2018, bringing in exceptional value and cost benefits to the City's constituents," **said Harjott Atrii, Executive Vice President and Head, Digital Foundation Services and Hi-Tech and Manufacturing.** "We believe the City will be able to modernize its core systems, accelerating with higher velocity to becoming the leading Smart City of the future. Zensar's best in class "Smart City" framework will drive a Cloud-First strategy and the adoption of AI enabled autonomies tools, while delivering a unique and secure user experience to the City's constituents."

"The partnership with Zensar will ensure the City of San Diego is transparent and accountable in its IT platform while enhancing security – all at a lower cost for taxpayers," **said Mayor Todd Gloria.** "This agreement is a key step toward supporting, modernizing, and enhancing our ever-growing portfolio of digitized services. We look forward to working with Zensar on several new projects to help enhance and improve the City's Data Center as well as ensure that all of the 11,000-plus city employees have the right tools to do their jobs more efficiently and effectively."

"Zensar's proposed Next-Gen integrated Enterprise Compute solution and human centric integrated workplace solution will enable the City of San Diego to achieve its Smart City goals. We have also partnered with Small Local Business Enterprises/Emerging Local Business Enterprises in the region to help develop small businesses in the local community," **said Nishit Verma, Vice-President, Digital Foundation Services, North America.**

Zensar has been recognized by industry analysts for its capabilities and successful implementations in the areas of Workplace, Data Center and Cloud services. Zensar delivers end-to-end, integrated solutions for IT Infrastructure services for clients whose requirements and objectives are very similar to that of the City of San Diego.

As part of its Corporate Social Responsibility initiative, Zensar will be supporting science, technology, engineering and mathematics (STEM) education for youth by investing in programs in the San Diego region. Zensar will also be expanding our support of STEM in San



Diego by offering mentorships, paid internships for students from communities of concern, participating in career fairs, conducting public speaking engagements, and investing further in educational opportunities.

The new scope of agreement for Enterprise Compute (EC) Services will provide:

- Support for over 1,000 city servers and associated storage and software that host over 300 city application systems
- New public cloud support that will provide many new services such as improved technology that supports departmental customer call centers, disaster recovery capabilities, and data storage, with improved capability to host new applications quickly and securely
- The new agreement for workplace services (WP) will provide:
 - Service Desk Services to provide a central contact point for all IT services for nearly 5,000 service desk calls each month
 - End user device support for over 18,000 desktops, laptops, and printers
 - Enhanced Mobile device support for about 6,000 city-owned devices and employee-owned devices that have been critical during the pandemic

About Zensar (www.zensar.com)

We conceptualize, build, and manage digital products through experience design, data engineering, and advanced analytics for over 200 leading companies. Our solutions leverage industry-leading platforms, and help clients be competitive, agile, and disruptive as they navigate transformational changes with velocity. With headquarters in Pune, India, our 10,000+ associates work across 33 locations, including San Jose, Seattle, Princeton, Cape Town, London, Singapore, and Mexico City.

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About RPG Enterprises (www.rpggroup.com)

RPG Enterprises, established in 1979, is one of India's fastest growing business groups with a turnover of US\$ 4B. The group has diverse business interests in the areas of infrastructure, tires, pharmaceuticals, IT, and specialty industries.

For any queries please reach out:

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Safe Harbor

Certain statements in this release concerning our future prospects are forward-looking statements which involve a number of underlying identified / non identified risks and uncertainties that could cause actual results to differ materially. This release and other statements – written and oral –that we periodically make contain forward-looking statements that set out anticipated results based on the management’s plans and assumptions. However the same are subject to risks and uncertainties, including but not limited to, our ability to manage growth; fluctuations in earnings /exchange rates; intense competition in IT services including factors affecting cost advantage; wage increases; ability to attract and retain highly skilled professionals; time and cost overruns on fixed price, fixed-time frame or other contracts; client concentration; restrictions on immigration; our ability to manage international operations; reduced demand for technology in our service offerings; disruptions in telecommunication networks; our ability to successfully complete and integrate acquisitions; liability for damages on our service contracts; government measures in India and countries where our customer operate, withdrawal of governmental fiscal incentives; economic downturn in India, and/or around the world, political instability, legal restrictions on raising capital or acquiring companies; and unauthorized use of intellectual property and general economic conditions affecting the industry.

In addition to the foregoing, global pandemic like COVID-19 may pose an unforeseen, unprecedented, unascertainable and constantly evolving risk(s), inter-alia, to us, our customers, delivery models, vendors, partners, employees, general global operations and may also impact the success of companies in which we have made strategic investments, demand for Company’s offerings and the onshore-offshore-nearshore delivery model.

The results of these assumptions made relying on available internal and external information are the basis for determining the carrying values of certain assets and liabilities. Since the factors underlying these assumptions are subject to change over time, the estimates on which they are based, are also subject to change accordingly. These forward-looking statements represent only the Company’s current intentions, beliefs or expectations, and any forward-looking statement speaks only as of the date on which it was made. The Company assumes no obligation to revise or update any forward-looking statements, whether as a result of new information, future events, or otherwise.