

Date: September 30, 2020

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Sub: Press Release

Dear Sir(s),

Please find enclosed herewith a press release titled 'Everywhere Experiences Survey from Indigo Slate, a Zensar company, showcases that workers have embraced the rapid shift to Digital Events"

Thanking you,

Yours sincerely,

For Zensar Technologies Limited

Company Secretary

Encl. as above

Gauray Tongia





Everywhere Experiences Survey from Indigo Slate, a Zensar company, showcases that workers have embraced the rapid shift to Digital Events

New data from digital transformation leader reveals that over 90% of event attendees are experiencing increased engagement through networking opportunities and convenience of virtual gatherings

San Jose, CA – September 30, 2020 – Indigo Slate, a Zensar company, which is a digital solutions and technology services company that specializes in partnering with global organizations on their digital transformation journey, today announced results of its new Everywhere Experiences survey, created to understand how the recent shift to online work, driven by the global coronavirus pandemic, has impacted both in-person and online events and experiences. The survey was designed to illustrate how event attendees are embracing the move to the virtual environment, as well as to explore the potential benefits of online events and how enhancing content and personal interactions can increase engagement during virtual events.

Speaking on the findings, Sandeep Kishore, Chief Executive Officer and Managing Director, Zensar commented, "The corporate world has been the epicenter of new ways of working, connecting, innovative ideas as we all learnt to embrace digital more than ever before. Virtual events have gone from an experiment to a strategic decision to network, learn, impart knowledge and discover new avenues. Our survey is very timely as I see some of the takeaways in line with our thinking on how companies will design internal and external events in the future."

"Virtual events have become part of today's pandemic-driven 'new normal' and are an accepted part of marketing strategies," said Abhishek Vanamali, Chief Marketing Officer, Zensar. "As such, they need to be optimized according to attendee preferences to make online events more engaging and immersive."

"Now more than ever, firms that relied on live events and gatherings for engagement and pipeline contribution need a dynamic digital alternative," said Michael Bartley, Executive Creative Director at Indigo Slate, a Zensar company. "Today, people have clear expectations of what they want to get out of virtual events – including a seamless experience that matches the best content and interactivity that they would get in the physical world. Up leveling the experiences makes sense, because leading-edge virtual events have the potential to offer the same depth and variety as physical events, combined with all the advantages that digital can bring."

The greatest appeal for attendees of virtual events is networking, according to 93% of survey participants, while 90.1% of respondents say that the convenient delivery format associated with online events – including trade shows and educational symposia – has made it easier for them to attend. Survey respondents also shared that key benefits of online events include the ability to use interactive features to ask questions and to participate in polls and surveys. Other valued features enable audiences to enjoy virtual events in much the same ways they did when attending in-person gatherings occurring prior to the pandemic.

In addition to networking and camaraderie, the survey participants listed other benefits of attending online meetings and events, including the following:

- A majority 71.8% of those surveyed say training and skills development is the leading reason to attend a virtual event or experience
- Nearly one-third of the respondents indicated that online events enable better time management (32%)





 One-fourth (25%) of the survey participants cited the ability to attend more events as a key reason for their popularity

The majority of the participants believe a mix of content formats, including presentations and video, as well as interactive audio, helps enhance the virtual event experience for more effective audience engagement. Most respondents also showed a preference for live virtual events, versus those that are held on-demand.

In fact, 87% of survey participants stated they're still willing to pay to attend new online versions of in-person events they have previously attended. This sentiment illustrates the importance of delivering high quality, compelling content and interactivity to keep attendees engaged — and coming back for more.

About Everywhere Experiences (https://indigoslate.com/everywhereexperiences)

Everywhere Experiences is a white-glove virtual events and connections service. Combining the global reach of Zensar with the award-winning creative and consulting services of Indigo Slate, we offer end-to-end support for every touchpoint and human connection, from once-a-year marquee events to product launches to internal training and development. Our experiences do more than replicate or replace. We create rich virtual experiences that provide all the depth, spontaneity, and personal connection of a physical event—with the added advantages only digital can bring, delivering in-person moments from anywhere.

About Zensar (www.zensar.com)

Zensar is a leading digital solutions and technology services company that specializes in partnering with global organizations across industries on their Digital Transformation journey. A technology partner of choice, backed by a strong track record of innovation; credible investment in Digital solutions; and unwavering commitment to client success, Zensar's comprehensive range of digital and technology services and solutions enables its clients achieve new thresholds of business performance. Zensar, with its experience in delivering excellence and superior client satisfaction through myriad technology solutions, is uniquely positioned to help its clients surpass challenges they face running their existing business most efficiently, helping in their legacy transformation, and planning for business expansion and growth through innovative and digital ways.

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Safe Harbor

Certain statements in this release concerning our future growth prospects are forward-looking statements which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. The Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

