

**June 27, 2024**

**The Manager,  
Department of Corporate Services  
BSE Limited**  
Floor 25, P.J. Towers,  
Dalal Street, Mumbai – 400 001  
BSE Scrip code – 532541  
Equity ISIN INE591G01017  
Non-Convertible Bond ISIN INE591G08012

**The General Manager,  
Department of Corporate Services  
The National Stock Exchange of India Limited**  
Exchange Plaza,  
Plot No. C/1, G Block, Bandra Kurla Complex,  
Bandra, Mumbai – 400 051  
NSE Symbol – COFORGE

Dear Sir/Madam,

**Subject: Press Release: Coforge Named 'Exceptional Performer' in Whitelane Research's 2024 UK IT Sourcing Study**

In pursuant to applicable provision of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, please find enclosed the copy of Press Release issued by the Company Announcing that Coforge Named 'Exceptional Performer' in Whitelane Research's 2024 UK IT Sourcing Study.

You are requested to take note of the same.

**For Coforge Limited**

**Barkha Sharma  
Company Secretary  
ACS: 24060**

**Encl as above:**

## Coforge Named 'Exceptional Performer' in Whitelane Research's 2024 UK IT Sourcing Study

**Greater Noida, India, June 27, 2024:** Coforge Limited (NSE: COFORGE), a global digital services and solutions provider, has been recognized for 'Exceptional Performance' in the prestigious 2024 UK IT Sourcing Study conducted by Whitelane Research. This annual study, renowned for its rigorous and comprehensive analysis, highlights the top-performing IT service providers based on extensive feedback from their clients.

Its recognition as an '**Exceptional Performer**' in general satisfaction, accompanied by a significant 3% increase, underscores Coforge's unwavering commitment to delivering superior service and innovation to its clients. The company's high rankings across various categories reflect its expertise and dedication to assisting clients in navigating and succeeding in their digital transformation journeys.

Coforge has achieved outstanding results across multiple categories in this year's study:

- ✓ **Ranked #2 in General Satisfaction**  
The firm achieved an impressive satisfaction score of 82% this year, marking a 3% increase from 2023. This score surpasses the industry average of 73%.
- ✓ **Ranked #2 in Application Services**  
The firm advanced two positions from last year to secure the #2 spot in Application Services, with an 82% satisfaction score, a 2% increase from 2023. This score is higher than the industry average of 74%.
- ✓ **Ranked #4 in Cloud & Infrastructure Services**  
For the first time, the firm is featured in this category and secured the #4 spot. The satisfaction score of 80% is notably higher than the industry average of 74%.
- ✓ **Ranked #4 in Digital Transformation**  
The firm maintained its #4 position in Digital Transformation, with a satisfaction score of 80%, exceeding the industry average of 75%.

Coforge's growth in the Financial Services (Banking and Insurance) and "Other" verticals was reflected in the customer satisfaction study. Coforge ranked seventh among IT service providers in the financial services category, achieving a satisfaction score of 80% this year, higher than the industry average of 76%. In the "Other" industries category, which includes Energy & Utilities, Transport & Logistics, Retail, and Telecom & Technology, Coforge ranked second with a satisfaction score of 83%, surpassing the industry average of 74%.

**Jef Loos, Head of Research, Europe, Whitelane Research** said, "Coforge continues to shine in our 2024 UK IT Sourcing Study. It is a remarkable comeback this year for Coforge and is featured 'Exceptional Performer' among IT service providers in customer satisfaction in the region. This recognition is a testament to the company's relentless focus on providing exceptional services to its customers."

**John Speight, EVP & Chief Customer Success Officer** of Coforge, commented, "We are incredibly proud of these achievements, which are a testament to the hard work and dedication of our teams and the trust our clients place in us. Our top rankings in the 2024 UK IT Sourcing Study by Whitelane Research highlight our continuous efforts to provide innovative and transformative IT solutions."

The 2024 UK IT Sourcing Study by Whitelane Research is based on the feedback from over 330 participants from top IT spending organizations in the UK, assessing nearly 900 unique IT sourcing relationships and close to 900 cloud platform sourcing relationships. Whitelane Research is an independent organization that has been at the forefront of IT sourcing research across Europe for over a decade.

For further details on Coforge's performance in the 2024 UK IT Sourcing Study and to understand how Coforge can accelerate your digital transformation initiatives, please contact:

**Alex van den Bergh**, Head of Research, Europe, Whitelane Research  
Email: [alex.vandenbergh@whitelane.com](mailto:alex.vandenbergh@whitelane.com)

**Jef Loos**, Head of Research, Europe, Whitelane Research  
Email: [jef.loos@whitelane.com](mailto:jef.loos@whitelane.com)

**Simon Pearson**, Head of Transformation, Europe, Coforge  
Email: [simon.pearson@coforge.com](mailto:simon.pearson@coforge.com)

#### **About Whitelane Research:**

Whitelane Research is an independent organization that conducts extensive IT sourcing research across Europe. With over 2,000 annual client organizations participating and more than 5,000 unique IT sourcing relationships evaluated, Whitelane Research provides unparalleled insights into the performance and satisfaction of IT service providers.

#### **About Coforge:**

Coforge is a global digital services and solutions provider, that leverages emerging technologies and deep domain expertise to deliver real-world business impact for its clients. A focus on very select industries, a detailed understanding of the underlying processes of those industries and partnerships with leading platforms provides us a distinct perspective. Coforge leads with its product engineering approach and leverages Cloud, Data, Integration and Automation technologies to transform client businesses into intelligent, high growth enterprises. Coforge's proprietary platforms power critical business processes across its core verticals. The firm has a presence in 21 countries with 26 delivery centers across nine countries.

For more information on Coforge, please visit [www.coforge.com](http://www.coforge.com)

For media queries please contact: Santanu Bhattacharya, [santanu.b@coforge.com](mailto:santanu.b@coforge.com)