

April 5, 2021

To,

Corporate Communication Department

BSE Limited

Phiroze Jeejeeboy Towers,

Dalal Street, Mumbai - 400 001.

BSE Scrip Code: 532528

Listing Department

National Stock Exchange of India Limited

Exchange Plaza, Bandra Kurla Complex,

Bandra (East), Mumbai - 400 051.

NSE Code: DATAMATICS

Sub: Press Release

Dear Sir/Madam,

Please find attached herewith press release titled “**Datamatics named as ‘Leader’ in the IAOP 2021 Global Outsourcing 100 List**” for your information and record.

Kindly take the above on your record.

For **Datamatics Global Services Limited**

Divya Kumat

EVP, Chief Legal Officer and Company Secretary

(FCS: 4611)

Datamatics named as 'Leader' in the IAOP 2021 Global Outsourcing 100 List

Mumbai, April 05, 2021: Datamatics, a global Digital Solutions, Technology and BPM company, today announced that it has been recognized as a 'Leader' in The Best of the World's Best Outsourcing Advisors (WBOA) by the International Association of Outsourcing Professionals® (IAOP).

The 2021 Global Outsourcing 100 is determined through a rigorous scoring methodology that includes a review by an independent panel of IAOP customer members who have extensive experience in selecting [outsourcing service providers](#) and advisors for their organizations.

Datamatics earned recognition in several special categories, including:

- **Top Customer References:** Includes companies that have achieved a top score in the category as demonstrated through the value being created for customers
- **Awards and Certifications:** Recognizes top scores in demonstrating knowledge and skills related to outsourcing advisory business excellence
- **Top Innovation:** Recognizes companies that achieved a perfect score in the category through specific programs and resulting outcomes by producing value for customers.

Mitul Mehta, SVP & Head, Marketing & Communications, Datamatics, said, "Datamatics is elated to be recognized by the IAOP in the 'Leader' category. Over the years, we have been committed to provide best in class services and innovative solutions to our client across the outsourcing value chain. The credit goes to all our employees for the support and exceptional service they have delivered to the clients."

"Buyers understand there are hundreds of qualified service providers out there, but what they need to understand now is what makes each one exceptional," said **IAOP CEO, Debi Hamill.** "The Global Outsourcing 100 list has done just that. We're proud to recognize Datamatics."

About IAOP

IAOP is the global association that brings together customers, providers, and advisors in a collaborative, knowledge-based environment that promotes professional and organizational development, recognition, certification, and excellence to improve business service models and outcomes. Our members and affiliates worldwide are digging deep at IAOP conferences, learning at IAOP chapter meetings, getting trained and certified at IAOP courses and workshops, and connecting through IAOP social media, all with one goal: better business results. Whether you are a customer, provider or advisor, new to collaborative business models like outsourcing, or you are an experienced professional, IAOP connects you and your organization

DATAMATICS GLOBAL SERVICES LTD.

Knowledge Centre, Plot 58, Street No. 17, MIDC, Andheri (East), Mumbai - 400 093. INDIA | Tel: +91 (22) 6102 0000/1/2
| Fax : +91 (22) 2834 3669 | CIN: L72200MH1987PLC045205 | business@datamatics.com | www.datamatics.com



to our growing global community and the resources you need to get the results your company deserves and demands. For more information and how you can become involved, visit www.IAOP.org.

About Datamatics

Datamatics (BSE: 532528 | NSE: DATAMATICS) provides intelligent solutions for data-driven businesses to increase productivity and enhance the customer experience. With a complete digital approach, Datamatics portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Big Data & Analytics all powered by Artificial Intelligence. It has established products in Robotic Process Automation, Intelligent Document Processing, Business Intelligence and Automated Fare Collection. Datamatics services global customers across Banking, Financial Services, Insurance, Healthcare, Manufacturing, International Organizations, and Media & Publishing. The Company has presence across 4 continents with major delivery centers in the USA, India, and Philippines.

To know more about Datamatics, visit www.datamatics.com and on [LinkedIn](#), [Twitter](#), [YouTube](#), and [Facebook](#).

For media queries, please contact:

Sudeshna Mukherjee
Manager – Marketing & Corporate Communications
sudeshna.mukherjee@datamatics.com
+91-7738574137