



Date: 18th June, 2024

To,
Corporate Relations Department,
BSE Limited,
Phiroze Jeejeebhoy Towers,
Dalal Street, Fort, Mumbai - 400 001
Security code: 500825

Listing Department,
National Stock Exchange of India Limited,
Exchange Plaza, C/1, G-Block, Bandra Kurla Complex,
Bandra (East), Mumbai – 400 051
Symbol: BRITANNIA

Dear Sir/Madam,

Sub : Intimation under Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ('SEBI Listing Regulations, 2015')

Ref : Circular No. SEBI/HO/CFD/CFD-PoD-1/P/CIR/2023/123 dated 13th July, 2023

Pursuant to Regulation 30 read with Clause 20 of Para A of Part A of Schedule III of the SEBI Listing Regulations, 2015, this is to inform you that the Company has received an order from District Consumer Disputes Redressal Commission, Thiruvallur. The details as required under the SEBI Listing Regulations, 2015 read with SEBI Circular No. SEBI/HO/CFD/CFD-PoD-1/P/CIR/2023/123 dated 13th July, 2023 are given below:

SI	Particulars	Details
1	Name of the Authority	District Consumer Disputes Redressal Commission, Thiruvallur.
2	Nature and details of the action(s) taken, initiated or order(s) passed	The Company has been directed to pay: • Compensation - Rs. 50,000/- • Litigation Cost – Rs. 5,000/-
3	Date of receipt of direction or order, including any ad-interim or interim orders, or any other communication from the authority	The Certified Copy of the complete order was received by the Company on 17 th June, 2024.
4	Details of the violation(s)/contravention(s) committed or alleged to be committed	The order has been passed pursuant to a complaint under the Consumer Protection Act, 2019 regarding deficiency in service.
5	Impact on financial, operation or other activities of the listed entity, quantifiable in monetary terms to the extent possible.	There is no material impact on the financials or operations or other activities of the Company on account of this order.

Request you to please take the above information on records.

Thanking You

Yours faithfully,

For Britannia Industries Limited

T. V. Thulsidass

Company Secretary

Membership No.: A20927

Britannia Industries Limited
Executive Office : Prestige Shantiniketan, The Business Precinct,
Tower C, 16th & 17th Floor, Whitefield Main Road, Mahadevapura Post,
Bangalore - 560048. Tel: 080 39400080 Fax : 080 25063229
www.britannia.co.in
CIN : L15412WB1918PLC002964

Registered Office : 5/1A, Hungerford Street,
Kolkata - 700 017, West Bengal