

Ref. No.: MUM/SEC/185-11/2025

November 6, 2024

To,
The Manager
Listing Department
BSE Limited
Phiroze Jeejeebhoy Tower,
Dalal Street
Mumbai – 400001

The Manager
Listing Department
National Stock Exchange of India Limited
Exchange Plaza, 5th Floor, Plot C/1,
G Block, Bandra-Kurla Complex
Mumbai – 400051

Scrip Code: Equity (BSE: 540716/ NSE: ICICIGI)

Dear Sir/Madam,

Letter sent to holders of physical shares intimating them about non-submission of KYC details against their physical folios and manner of dividend payment

Please find enclosed copy of letter sent to shareholders holding shares in physical mode, on Wednesday, November 6, 2024, intimating them about non-submission of KYC details against their physical folios and manner of dividend payment pursuant to SEBI Circular dated March 16, 2023.

The above information will also be made available on the Company's website at www.icicilombard.com.

You are requested to kindly take the same on your records.

Thanking you,

Yours Sincerely,

For ICICI Lombard General Insurance Company Limited

Vikas Mehra
Company Secretary

Encl. As above

ICICI Lombard General Insurance Company Limited

IRDA Reg. No. 115
Mailing Address:
601 & 602, 6th Floor, Interface 16,
New Linking Road, Malad(West),
Mumbai - 400064

CIN: L67200MH2000PLC129408
Registered Office:
ICICI Lombard House, 414, Veer Savarkar
Marg, Near Siddhi Vinayak Temple,
Prabhadevi, Mumbai - 400025

Toll free No.: 1800 2666
Alternate No.: +91865522666 (Chargeable)
Email: customersupport@icicilombard.com
Website: www.icicilombard.com



ICICI LOMBARD GENERAL INSURANCE COMPANY LIMITED

(CIN: L67200MH2000PLC129408)

Registered Office: ICICI Lombard House, 414, Veer Savarkar Marg, Near Siddivinayak Temple, Prabhadevi, Mumbai - 400025

Tel.: 022-61961100

Website: www.icicilombard.com;

Email: investors@icicilombard.com

Date: 06.11.2024

Dear Shareholder,

Subject: Intimation regarding non-submission of KYC against your physical holdings, and manner of dividend payment pursuant to SEBI Circular dated 16.03.2023

Folio No.:

In connection with earlier communication dated June 14, 2024, we hereby remind you that SEBI, vide its circular dated November 3, 2021 (subsequently amended by circulars dated December 14, 2021, March 16, 2023 and November 17, 2023) mandated that the security holders (holding securities in physical form), whose folio(s) are not updated with the KYC details (any of the details viz., PAN; Contact Details; Mobile Number; Bank Account Details and signature) shall be eligible:

- a. to lodge grievance or avail any service request from the Registrar and Transfer Agent (RTA) only after furnishing the complete documents / details as mentioned in para 4 of the Circular.
- b. for any payment including dividend, interest or redemption payment in respect of such folios, only through electronic mode with effect from April 1, 2024.

Members may also refer to SEBI FAQs by accessing the link: https://www.sebi.gov.in/sebi_data/faqfiles/jan-2024/1704433843359.pdf (FAQ No 38 & 39).

The Board of Directors, of the Company, at their Meeting held on October 18, 2024, have approved declaration and payment of Interim Dividend of ₹ 5.50 equity per share for FY2025 . The Interim Dividend will be paid on or before Saturday, November 16, 2024.

Pursuant to aforesaid circulars, the dividend payable against your holdings is liable to be withheld if the KYC details are not updated by you against your holding. In order to receive timely credit of dividend, holders of physical securities are requested to update their KYC details.

For the purpose of updation of KYC details against your folio, you are requested to send the details to our RTA , KFin Technologies Limited (Unit: ICICI Lombard General Insurance Company Limited), Selenium Tower-B, Plot No 31 & 32, Gachibowli, Financial District, Nanakramguda, Serilingampally, Hyderabad – 500 032, Telangana;

- a. Through hard copies which should be self -attested and dated, **OR**
- b. Through electronic mode, provided that they are sent through E-mail id of the holder registered with RTA and all documents should be electronically/digitally signed by the Shareholder and in case of joint holders, by first joint holder, **OR**
- c. Through web-portal of our RTA KFin Technologies Limited - <https://ris.kfintech.com>

(Members are required to register / signup, using the Name, PAN, Mobile number and email ID. Post registration, user can login via OTP and execute activities like, raising Service Request / Query / Complaints, check for status, KYC details, Dividend etc.)

In order to avail various benefits of dematerialisation, Members are advised to dematerialise their securities held in physical form.

Investors can download the following forms & SEBI Circulars, which are also uploaded on the website of the Company and on the website of KFin Technologies Limited; <https://ris.kfintech.com/clientservices/isc/isrforms.aspx>

- a. Form ISR-1: Duly filled in along with self-attested supporting documents for updation of KYC details
- b. Form ISR-2: Duly filled in for banker attestation of signature along with Original cancelled cheque with your name(s) printed thereon or self-attested copy of bank passbook/statement
- c. Form SH-13: For updation of Nomination for the aforesaid folio OR ISR-3: For "Opt-out of the Nomination".

Unclaimed / Unpaid Dividend and transfer to Investor Education and Protection Fund

The unclaimed / unpaid dividend pertaining to FY2018 is due for transfer to IEPF in FY2025. Further, the shares on which dividend is unclaimed for preceding seven consecutive years i.e. for FY2018 are due for transfer to IEPF in FY2025. The Company has uploaded the details of unpaid/ unclaimed dividend amounts along with the due date of transfer to IEPF authority on the website of the Company.

Please treat this as our specific intimation for updation of KYC details as mandated vide SEBI Circular dated March 16, 2023 (Master circular dated 17.05.2023).

For ICICI Lombard General Insurance Company Limited

**Sd/-
Vikas Mehra
Company Secretary**