



TCS/PR/SE-56/2022-23

July 27, 2022

**National Stock Exchange of India Limited
Exchange Plaza, C-1, Block-G, Bandra Kurla
Complex, Bandra (East)
Mumbai - 400001
Symbol - TCS**

**BSE Limited
P.J. Towers,
Dalal Street,
Mumbai - 400051
Scrip Code No. - 532540**

Dear Sirs,

We are sending herewith copy of a Press Release titled “**TCS Helps Marks and Spencer Reimagine its HR Function and Elevate Colleague Experience**” which will be disseminated shortly.

The Press Release is self-explanatory.

Thanking you,

Yours faithfully,
For **TATA CONSULTANCY SERVICES LIMITED**

**Pradeep Manohar Gaitonde
Company Secretary**

TATA CONSULTANCY SERVICES

Tata Consultancy Services Limited

9th Floor Nirmal Building Nariman Point Mumbai 400 021

Tel 91 22 6778 9595 Fax 91 22 6630 3672 e-mail corporate.office@tcs.com website www.tcs.com

Registered Office 9th Floor Nirmal Building Nariman Point Mumbai 400 021

Corporate Identity No. (CIN): L22210MH1995PLC084781

TCS Helps Marks and Spencer Reimagine its HR Function and Elevate Colleague Experience

Tata Consultancy Services' New Cloud-based Solution Empowers the Workforce with Anytime, Anywhere, Intuitive Self-Service Capabilities, and Enhances Operational Resilience and Business Agility

LONDON | MUMBAI, July 27, 2022: Tata Consultancy Services (TCS) (BSE: 532540, NSE: TCS) has helped Marks and Spencer (M&S) digitally transform its HR function and align its future business goals and HR strategies to deliver a modern, digital employee experience.

Having embarked on a digital-first journey, M&S was looking to adopt innovative technology solutions to enable simpler and harmonised business operations and HR processes, and offer world-class employee experiences.

TCS has been a strategic partner to M&S for over a decade and has played a key role in numerous business-critical technology and transformation programmes. The retail giant chose TCS to drive its HR transformation journey as well. TCS consultants leveraged their deep contextual and functional expertise to design business processes and experiences aligned to the needs and expectations of today's workforce. Using those blueprints, the team built a modern, flexible, and scalable cloud-based solution using the Oracle HCM suite.

As part of the programme, TCS migrated 27 million records of M&S employees working across 1,450 locations in the UK, and enabled seamless, secure data connects across the landscape.

The transformative solution empowers the workforce with anytime, anywhere, intuitive self-service capabilities, improving the overall experience. This allows HR operations teams to focus on other value-adding activities, driving up their productivity. TCS' solution has enhanced operational resilience and business agility, and equipped M&S to manage its growth.

"TCS' transformation readiness-led approach helped us prepare, plan and successfully deliver our HR transformation programme and improve the employee experience. TCS has a deep understanding of M&S's business, and this helped us to meet the business objectives of our HR transformation," said **Mark Dickson, CTO Group Support, M&S.**

"We are delighted to have partnered with Marks and Spencer in their digital transformation journey to successfully build a future-ready workforce solution. The new HR solution is better aligned with the business and leverages their Digital First philosophy to drive leaner, more resilient operations, elevating the colleague experience and supporting M&S' future growth," said **Abhijit Niyogi, Vice President and Business Unit Head - Retail UK & Europe, TCS.**

TCS' Consulting and Service Integration group offers a full suite of HR transformation solutions and services, including advisory services, platform solutions, HR service delivery and people analytics. TCS leverages its vast experience of implementing industry leading products for leading enterprises across the globe to help customers transform through human centric design, process maturity assessments, product evaluation, technology rationalization, complementing customer's business case and transformation roadmap.

TCS' transformation solutions are built on contextual knowledge, technology best practices and a robust change management framework to enable enterprises to embrace digital technologies confidently and thereby build an agile, productive, and future-ready workforce.

About Tata Consultancy Services (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Location Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 606,000 of the world's best-trained consultants in 55 countries. The company generated consolidated revenues of US \$25.7 billion in the fiscal year ended March 31, 2022, and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit www.tcs.com

TCS media contacts:

France	Email: karine.mazurier@tcs.com Phone: +33 624633512
Asia Pacific	Email: wenjian.lin@tcs.com Phone: +65 9695 9948
Australia and New Zealand	Email: kelly.ryan@tcs.com Phone: +61 422 989 682
Canada	Email: tiffany.fisher@tcs.com Phone: +1 416 456 7650
Europe	Email: joost.galema@tcs.com Phone: +31 615 903387
India	Email: saxena.kritika@tcs.com Phone: +91 22 6778 9999 Email: vanshika.sood@tcs.com Phone: +91 22 67789098
Middle East & Africa	Email: s.hasneen@tcs.com Phone: +971567471988
Japan	Email: douglas.foote@tcs.com Phone: +8180-2115-0989
Latin America	Email: alma.leal@tcs.com Phone: +521 55 7980 8714
UK	Email: peter.devery@tcs.com Phone: +44 20 3155 2421
USA	Email: james.sciales@tcs.com Phone: +1 917 981 7651

###