

Larsen & Toubro Limited Secretarial Department L&T House, Ballard Estate Narottam Morarjee Marg Mumbai - 400 001, INDIA Tel: +91 22 6752 5656 Fax: +91 22 6752 5858 www.Larsentoubro.com

SEC/PAM/ BRSR/ 2022

September 1, 2022

| BSE Limited | National Stock Exchange of India Limited |
|---------------------------|--|
| Phiroze Jejeebhoy Towers, | Exchange Plaza, 5th Floor |
| Dalal Street, | Plot No.C/1, G Block, BKC, |
| MUMBAI - 400 001 | Bandra (E), Mumbai - 400 051 |
| | Stock Code: LT |

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Dear Sirs,

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Sub : Submission of PDF file of BRSR Report for Financial Year 2021-22

This is in reference to Securities and Exchange Board of India (SEBI) Circular SEBI/HO/CFD/CMD-2/P/CIR/2021/562 dated May 10,2021.

Please note that we have submitted XBRL file of our BRSR report for the year 2021-22 on 16th August 2022. We now enclose the PDF file of the same.

Kindly acknowledge receipt of the same

Yours faithfully, for LARSEN & TOUBRO LIMITED

SIVARAM NAIR A. COMPANY SECRETARY (FCS 3939)

Encl.: as above.

BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORTING

SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

- 1. Corporate Identity Number (CIN) of the Listed Entity- L99999MH1946PLC004768
- 2. Name of the Listed Entity- Larsen & Toubro Limited
- 3. Year of Incorporation- 1946
- 4. Registered office address- L&T House, Ballard Estate, Mumbai, 400 001, India
- 5. Corporate address- L&T House, Ballard Estate, Mumbai, 400 001, India
- 6. E-mail- infodesk@larsentoubro.com
- 7. Telephone- +91 22 67525656
- 8. Website- www.larsentoubro.com
- 9. Financial year for which reporting is being done 1st April 2021 31st March 2022
- 10. Name of the Stock Exchange(s) where shares are listed
 - a. National Stock Exchange of India Limited (NSE)
 - b. BSE Limited (BSE)
- 11. Paid-up Capital- ₹ 281.01 crore
- 12. Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report

| S. No | Particulars | Details |
|-------|------------------|-------------------------------------|
| 1. | Name | Dr. Pradeep Panigrahi |
| 2. | Designation | Head-Corporate Sustainability |
| 3. | Telephone Number | +91 22 61238504 |
| 4. | Email ID | sustainability-ehs@Larsentoubro.com |

13. Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).

The Business Responsibility and Sustainability (BRS) initiatives of the Company are extended to the Subsidiary/Associate Companies, and they are also encouraged to participate in these initiatives of the parent organisation. In addition, companies like L&T Finance Holdings Limited, Larsen & Toubro Infotech Limited, L&T Technology Services Limited, Mindtree Limited (Listed entities) have their separate Business Responsibility Report (BRR)/ Business Responsibility & Sustainability Report (BRSR) as a part of the Annual Report. This report is for Larsen & Toubro Limited (L&T) and the reporting scope encompasses L&T's manufacturing locations, project sites & offices across India and overseas.



II. Products/Services

14. Details of business activities (accounting for 90% of the turnover):

| S. No. | Description of Main Activity | Description of Business Activity | % of Turnover of the entity |
|--------|---------------------------------|---|-----------------------------------|
| 1 | Infrastructure | Engineering, Procurement & Construction of Residential Buildings, Factories, Public spaces, Airports, IT Parks, Hospitals, Roads, Railways, Metros, Elevated Corridors, Transmission lines, Renewable projects, Water Supply & Distribution, Industrial Desalination, Sewage treatment plants, Irrigation projects, Hydel power, Nuclear plants, Marine projects, Minerals & Metals process plants and related customized equipment etc. | 68.5% |
| 2 | Hydrocarbon | Engineering, Procurement & Construction for Hydrocarbon Upstream, Midstream and Downstream projects | 17.2% |
| 3 | Power | Engineering, Procurement, Construction for Coal and Gas based power plants | 4.4% |

15. Products/Services sold by the entity (accounting for 90% of the entity's turnover):

| | | NIC Code | | | % of total |
|-------|-------|----------|-----------|--|-------------------------|
| S. No | Group | Class | Sub Class | Product/Services | Turnover contributed |
| 1 | 282 | 2824 | 28246 | Manufacture of parts and accessories for machinery / equipment used by construction and mining industries | 4.8% |
| 2 | 410 | 4100 | 41001 | Construction of buildings carried out on own-account basis or on a fee or contract basis | 10.8% |
| 3 | 421 | 4210 | 42101 | Construction and maintenance of motorways, streets, roads, other vehicular and pedestrian ways, highways, bridges, tunnels and subways | 28.5% |
| | | | 42102 | Construction and maintenance of railways and rail-bridges | |
| 4 | 422 | 4220 | 42201 | Construction and maintenance of power plants | 4.4% |
| | | | 42202 | Construction / erection and maintenance of power, telecommunication and transmission lines | 11.9% |
| | | | 42204 | Construction and maintenance of water main and line connection, water reservoirs including irrigation system (canal) | 12.00/ |
| | | | 42205 | Construction and repair of sewer systems including sewage disposal plants and pumping stations | 12.8% |
| 5 | 429 | 4290 | 42901 | Construction and maintenance of industrial facilities such as refineries, chemical plants, etc. | 17.2% |

III. Operations

16. Number of locations where plants and/or operations/offices of the entity are situated:

| Location | Number of plants | Number of offices | Total |
|---------------|------------------|-------------------|-------|
| National | 19 | 19 | 38 |
| International | 3 | 50 | 53 |

17. Markets served by the entity:

a. Number of locations

| Locations | Number |
|----------------------------------|--------|
| National (No. of States) | 33* |
| International (No. of Countries) | 53 |

* Includes 25 states and 8 UTs (excluding Mizoram, Manipur, Nagaland and Lakshadweep)

b. What is the contribution of exports as a percentage of the total turnover of the entity?

19.9 %

c. A brief on types of customers

The Company's business is construction of infrastructure and manufacturing of products for industrial uses. Some of its major clients include State and Central Government departments, Ministries, and local municipal bodies as well.

IV. Employees

- 18. Details as at the end of Financial Year:
 - a. Employees and workers (including differently abled):

| S. | Particulars | Total (A) | Mal | e | Female | | |
|----|--------------------------|-----------|---------|-----------|---------|-----------|--|
| No | rarticulars | Iotal (A) | No. (B) | % (B / A) | No. (C) | % (C / A) | |
| | EMPLOYEES | | | | | | |
| 1. | Permanent (D) | 45,615 | 42,618 | 93% | 2,997 | 7% | |
| 2. | Other than Permanent (E) | 6,540 | 6,299 | 96% | 241 | 4% | |
| 3. | Total employees (D + E) | 52,155 | 48,917 | 94% | 3,238 | 6% | |
| | WORKERS | | | | | | |
| 4. | Permanent (F) | 3,307 | 3,304 | 99.9% | 3 | 0.1% | |
| 5. | Other than Permanent (G) | 196,755 | 194,376 | 99% | 2,379 | 1% | |
| 6. | Total workers (F + G) | 200,062 | 197,680 | 99% | 2,382 | 1% | |

b. Differently abled Employees and workers:

| S. | Particulars | | Ма | le | Female | |
|----|---|-----------|---------|-----------|---------|-----------|
| No | Particulars | Total (A) | No. (B) | % (B / A) | No. (C) | % (C / A) |
| | DIFFERENTLY ABLED EMPLOYEES | | | | | |
| 1 | Permanent (D) | 37 | 33 | 89% | 4 | 11% |
| 2 | Other than Permanent (E) | 11 | 10 | 91% | 1 | 9% |
| 3 | Total differently abled employees (D + E) | 48 | 43 | 90% | 5 | 10% |
| | DIFFERENTLY ABLED WORKERS | | | | | |
| 4 | Permanent (F) | 15 | 15 | 100% | 0 | 0% |
| 5 | Other than permanent (G) | 9 | 9 | 100% | 0 | 0% |
| 6 | Total differently abled workers (F + G) | 24 | 24 | 100% | 0 | 0% |

19. Participation/Inclusion/Representation of women

| | Total (A) — | No. and percentage of | Females |
|--------------------------|-------------|-----------------------|-----------|
| | Iotai (A) | No. (B) | % (B / A) |
| Board of Directors* | 17 | 1 | 5.8% |
| Key Management Personnel | 1 | 0 | 0% |

*The CFO and CEO are included in the Board of Directors.



20. Turnover rate for permanent employees and workers

| | FY21-22 (Turnover rate in current FY) % | | FY20-21 (Turnover rate in previous FY) % | | | FY19-20 (Turnover rate in the year prior to the previous FY) % | | | |
|------------------------|---|---------|--|-------|--------|---|------|--------|-------|
| | Male | Female | Total | Male | Female | Total | Male | Female | Total |
| Permanent Employees | 14.3% | 20.6%** | 14.7% | 12.0% | 13.7% | 12.1% | - | - | 11.1% |
| Permanent Workers* | NA | NA | NA | NA | NA | NA | NA | NA | NA |

* Turnover rate of permanent workers is not calculated

** Personal reasons (including family related, marriage & relocation), further studies and career prospects account for higher attrition rate in female employees.

NA: Data not available

V. Holding, Subsidiary and Associate Companies (including joint ventures)

21. (a) Names of holding / subsidiary / associate companies / joint ventures

| S. No. | Name of the subsidiary/ associate companies (A) | Indicate whether Subsidiary/ Associate | % of shares held by listed entity | Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No) |
|-----------|--|---|---|--|
| 1 | Bhilai Power Supply Company Limited | Subsidiary | 99.9 | No |
| 2 | Chennai Vision Developers Private Limited | Subsidiary | 100.0 | No |
| 3 | Kesun Iron and Steel Company Private Limited # | Subsidiary | 95.0 | No |
| 4 | Esencia Technologies India Private Limited | Subsidiary | 73.9 | No |
| 5 | Graphene Semiconductors Services Private Limited | Subsidiary | 73.9 | No |
| 6 | Graphene Solutions Sdn. Bhd | Subsidiary | 73.9 | No |
| 7 | Graphene Solutions Pte Ltd | Subsidiary | 73.9 | No |
| 8 | Graphene Solutions Taiwan Ltd. | Subsidiary | 73.9 | No |
| 9 | Hi-Tech Rock Products & Aggregates Limited | Subsidiary | 100.0 | No |
| 10 | Kudgi Transmission Limited | Subsidiary | 51.0 | No |
| 11 | L &T Hydrocarbon Caspian LLC | Subsidiary | 50.0 | No |
| 12 | Ahmedabad-Maliya Tollway Limited | Subsidiary | 51.0 | No |
| 13 | L&T Arunachal Hydropower Limited | Subsidiary | 100.0 | No |
| 14 | L&T Aviation Services Private Limited | Subsidiary | 100.0 | No |
| 15 | L&T Capital Company Limited | Subsidiary | 100.0 | No |
| 16 | L&T Chennai-Tada Tollway Limited | Subsidiary | 51.0 | No |
| 17 | L&T Realty Developers Limited | Subsidiary | 100.0 | No |
| 18 | L&T Construction Equipment Limited | Subsidiary | 100.0 | No |
| 19 | L&T Deccan Tollways Limited | Subsidiary | 52.8 | No |
| 20 | L&T Innovation Campus (Chennai) Limited | Subsidiary | 100.0 | No |
| 21 | L&T Finance Holdings Limited | Subsidiary | 66.2 | No* |
| 22 | L&T Finance Limited | Subsidiary | 66.2 | No |
| 23 | L&T Financial Consultants Limited | Subsidiary | 66.2 | No |
| 24 | L&T Global Holdings Limited | Subsidiary | 100.0 | No |
| 25 | L&T Himachal Hydropower Limited | Subsidiary | 100.0 | No |

| S. No. | Name of the subsidiary/ associate companies (A) | Indicate whether Subsidiary/ Associate | % of shares held by listed entity | Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No) |
|-----------|---|---|---|--|
| 26 | L&T Howden Private Limited | Subsidiary | 50.1 | No |
| 27 | L&T Information Technology Services (Shanghai) Co., Ltd. | Subsidiary | 74.0 | No |
| 28 | L&T Information Technology Spain SL | Subsidiary | 74.0 | No |
| 29 | L&T Infotech Financial Services Technologies Inc | Subsidiary | 74.0 | No |
| 30 | L&T Infotech S. DE. RL. DE. CV. | Subsidiary | 74.0 | No |
| 31 | L&T Infra Credit Limited | Subsidiary | 66.2 | No |
| 32 | L&T Infra Investment Partners Advisory Private Limited | Subsidiary | 66.2 | No |
| 33 | L&T Infra Investment Partners Trustee Private Limited | Subsidiary | 66.2 | No |
| 34 | L&T Infrastructure Development Projects Limited | Subsidiary | 51.0 | No |
| 35 | L&T Infrastructure Engineering Limited | Subsidiary | 100.0 | No |
| 36 | L&T Interstate Road Corridor Limited | Subsidiary | 51.0 | No |
| 37 | L&T Investment Management Limited | Subsidiary | 66.2 | No |
| 38 | L&T MBDA Missile Systems Limited | Subsidiary | 51.0 | No |
| 39 | L&T Metro Rail (Hyderabad) Limited | Subsidiary | 100.0 | No |
| 40 | L&T Modular Fabrication Yard LLC | Subsidiary | 70.0 | No |
| 41 | L&T Mutual Fund Trustee Limited | Subsidiary | 66.2 | No |
| 42 | Panipat Elevated Corridor Limited | Subsidiary | 51.0 | No |
| 43 | L&T Power Development Limited | Subsidiary | 100.0 | No |
| 44 | L&T Power Limited | Subsidiary | 99.9 | No |
| 45 | L&T Rajkot-Vadinar Tollway Limited | Subsidiary | 51.0 | No |
| 46 | L&T Samakhiali Gandhidham Tollway Limited | Subsidiary | 51.0 | No |
| 47 | L&T Sambalpur - Rourkela Tollway Limited | Subsidiary | 51.0 | No |
| 48 | L&T Sapura Offshore Private Limited | Subsidiary | 60.0 | No |
| 49 | L&T Sapura Shipping Private Limited | Subsidiary | 60.0 | No |
| 50 | L&T Seawoods Limited | Subsidiary | 100.0 | No |
| 51 | L&T Special Steels and Heavy Forgings Private Limited | Subsidiary | 74.0 | No |
| 52 | L&T Technology Services Limited | Subsidiary | 73.9 | No* |
| 53 | L&T Technology Services LLC | Subsidiary | 73.9 | No |
| 54 | L&T Technology Services (Shanghai) Co. Ltd. | Subsidiary | 73.9 | No |
| 55 | L&T Technology Services (Canada) Limited | Subsidiary | 73.9 | No |
| 56 | L&T Thales Technology Services Private Limited | Subsidiary | 54.6 | No |
| 57 | L&T Transportation Infrastructure Limited | Subsidiary | 63.8 | No |
| 58 | L&T Valves Limited | Subsidiary | 100.0 | No |
| 59 | L&T-MHI Power Boilers Private Limited | Subsidiary | 51.0 | No |
| 60 | L&T-MHI Power Turbine Generators Private Limited | Subsidiary | 51.0 | No |
| 61 | L&T-Sargent & Lundy Limited | Subsidiary | 50.0 | No |
| 62 | Larsen & Toubro (East Asia) Sdn. Bhd. | Subsidiary | 30.0 | No |
| 63 | L&T Hydrocarbon Saudi Company LLC | Subsidiary | 100.0 | No |

| Corporate | Management | Integrated | Statutory | Financial |
|-----------|-------------------------|------------|-----------|------------|
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Subsidiary

Subsidiary

| S. No. | Name of the subsidiary/ associate companies (A) | Indicate whether Subsidiary/ Associate | % of shares held by listed entity | Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No) |
|-----------|--|---|---|--|
| 64 | Larsen & Toubro Electromech LLC | Subsidiary | 70.0 | No |
| 65 | Larsen & Toubro Heavy Engineering LLC | Subsidiary | 70.0 | No |
| 66 | Larsen & Toubro Infotech Canada Limited | Subsidiary | 74.0 | No |
| 67 | Larsen & Toubro Infotech Gmbh | Subsidiary | 74.0 | No |
| 68 | Larsen & Toubro Infotech Limited | Subsidiary | 74.0 | No* |
| 69 | Larsen & Toubro Infotech LLC | Subsidiary | 74.0 | No |
| 70 | Larsen & Toubro Infotech Norge AS | Subsidiary | 74.0 | No |
| 71 | Larsen & Toubro International FZE | Subsidiary | 100.0 | No |
| 72 | Larsen & Toubro Kuwait Construction General Contracting Company, With Limited Liability | Subsidiary | 49.0 | No |
| 73 | Larsen & Toubro LLC | Subsidiary | 98.7 | No |
| 74 | Larsen & Toubro Oman LLC | Subsidiary | 65.0 | No |
| 75 | Larsen & Toubro Saudi Arabia LLC | Subsidiary | 100.0 | No |
| 76 | Larsen & Toubro T&D SA (Pty) Limited | Subsidiary | 72.5 | No |
| 77 | Larsen And Toubro Infotech South Africa (Pty) Limited | Subsidiary | 51.5 | No |
| 78 | Larsen Toubro Arabia LLC | Subsidiary | 75.0 | No |
| 79 | LTH Milcom Private Limited | Subsidiary | 56.6 | No |
| 80 | LTIDPL INDVIT Services Limited | Subsidiary | 51.0 | No |
| 81 | Mudit Cement Private Limited | Subsidiary | 66.2 | No |
| 82 | Nabha Power Limited | Subsidiary | 100.0 | No |
| 83 | Nielsen+Partner Unternehmensberater GmbH | Subsidiary | 74.0 | No |

Nielsen+Partner Pte Ltd. Nielsen+Partner Unternehmensberater AG Nielsen&Partner Co. Ltd. PNG Tollway Limited PT. Larsen & Toubro Hydrocarbon Engineering Indonesia Raykal Aluminium Company Private Limited Ruletronics Limited, UK Ruletronics Systems Inc Seastar Labs Private Limited Subsidiary Syncordis Limited, UK Subsidiary Syncordis S.A. Luxembourg Subsidiary Syncordis SARL, France Subsidiary Syncordis PSF S.A. Subsidiary Vadodara Bharuch Tollway Limited Subsidiary L&T Valves USA LLC Subsidiary L&T Valves Arabia Manufacturing LLC Subsidiary

- 100 Mindtree Limited 101
- Mindtree Software (Shanghai) Company Limited 102

No

No*

No

74.0

74.0

74.0

74.0

51.0

100.0

100.0

60.9

60.9

| S. No. | Name of the subsidiary/ associate companies (A) | Indicate whether Subsidiary/ Associate | % of shares held by listed entity | Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No) |
|-----------|---|---|---|--|
| 103 | Bluefin Solutions Sdn. Bhd. | Subsidiary | 60.9 | No |
| 104 | Lymbyc Solutions Private Limited | Subsidiary | 74.0 | No |
| 105 | Lymbyc Solutions Inc | Subsidiary | 74.0 | No |
| 106 | Powerup Cloud Technologies Private Limited | Subsidiary | 74.0 | No |
| 107 | Larsen & Toubro Infotech UK Limited | Subsidiary | 74.0 | No |
| 108 | Larsen & Toubro Qatar LLC @ | Subsidiary | 49.0 | No |
| 109 | L&T Geostructure Private Limited | Subsidiary | 100.0 | No |
| 110 | L&T Parel Project Private Limited | Subsidiary | 100.0 | No |
| 111 | LTR SSM Private Limited | Subsidiary | 99.0 | No |
| 112 | Orchestra Technology Inc. | Subsidiary | 73.9 | No |
| 113 | LTI Middle East FZ-LLC | Subsidiary | 74.0 | No |
| 114 | Cuelogic Technologies Private Limited | Subsidiary | 74.0 | No |
| 115 | Cuelogic Technologies Inc. | Subsidiary | 74.0 | No |
| 116 | Watrak Infrastructure Private Limited | Subsidiary | 51.0 | No |
| 117 | Grameen Capital India Private Limited | Associate | 17.2 | No |
| 118 | Indiran Engineering Projects and Systems Kish (LLC) | Associate | 50.0 | No |
| 119 | International Seaports (Haldia) Private Limited | Associate | 14.2 | No |
| 120 | L&T Camp Facilities LLC | Associate | 49.0 | No |
| 121 | L&T-Chiyoda Limited | Associate | 50.0 | No |
| 122 | Larsen & Toubro Qatar & HBK Contracting LLC | Associate | 50.0 | No |
| 123 | Magtorq Private Limited | Associate | 42.8 | No |
| 124 | Magtorq Engineering Solutions Private Limited | Associate | 39.2 | No |
| 125 | Gujarat Leather Industries Limited @ | Associate | 50.0 | No |

Notes: * they have separate BRR/BRSR

under strike-off process

@ under liquidation

VI. CSR Details

- 22. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes
 - (ii) Turnover (in ₹): 101,000 crore
 - (iii) Net worth (in ₹): 67,114 crore



VII. Transparency and Disclosures Compliances

23. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

| Stakeholder | Grievance Redressal Mechanism in Place (Yes/No) | FY21-22 | Current Finan | cial Year | FY20-21 Previous Financial Year | | | | |
|---|--|--|---|-----------|--|---|---------|--|--|
| group from whom complaint is received | (If Yes, then provide web- link for grievance redress policy) [#] | Number of complaints filed during the year | Number of complaints pending resolution at close of the year | Remarks | Number of complaints filed during the year | Number of complaints pending resolution at close of the year | Remarks | | |
| Communities | - | 3 | - | - | 9 | 3 | - | | |
| Investors (other than shareholders) | Yes | - | _ | | - | - | - | | |
| Shareholders | Yes | - | - | - | - | - | - | | |
| Employees and workers* | Yes | 13 | 3 | - | 26 | 6 | - | | |
| Customers* | Yes | 50 | 22 | - | 303 | | - | | |
| Value Chain Partners (supply chain partners) | Yes | 6 | 1 | _ | 7 | 2 | - | | |
| Other (Anonymous email / letters) | Yes | 4 | - | - | 6 | 1 | - | | |

* Data for employees, workers and customers is partially reported. The Company will strengthen its systems for complete coverage in FY23

[#] The policies guiding L&T's conduct with all its stakeholders including grievance mechanism are available on the company's website. The link to the policies: <u>https://www.larsentoubro.com/corporate/about-lt-group/corporate-policies/</u>

Customer satisfaction score of 89% in FY22.

24. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format.

| S. No. | Material issue identified* | Indicate whether risk or opportunity (R/O) | Rationale for identifying the risk / opportunity | In case of risk, approach to adapt or mitigate | Financial implications of the risk or opportunity (Indicate positive or negative implications) |
|-----------|------------------------------------|--|--|---|---|
| 1. | Customer Experience & Satisfaction | 0 | - | - | Positive |
| 2. | Corporate Governance | R | - | Policy revision/ upgradation/ Board review (Refer to Principle–1) | Negative |

| S. No. | Material issue identified* | Indicate whether risk or opportunity (R/O) | Rationale for identifying the risk / opportunity | In case of risk, approach to adapt or mitigate | Financial implications of the risk or opportunity (Indicate positive or negative implications) |
|-----------|---|--|--|---|---|
| 3. | Business Ethics | R | - | Whistle blower policy and its deployment. The Company has a whistle blower policy for its employees, vendors and channel partners, for further details refer to Principle–1 | Negative |
| 4. | Employee & Workforce Engagement, Wellbeing | 0 | - | - | Positive |
| 5. | Health & Safety | R | | Training/ awareness/ technological upgradation/ review at senior level and Board committee. L&T is committed to its Zero Harm to life. For more details refer to Principle–3 | Negative |
| 6. | Human Rights & Labour Conditions | R | _ | L&T has always been committed to foster a culture of caring and trust. This is embedded in its various corporate policies like Environment, Health & Safety (EHS) Policy, Whistle–Blower policy, Protection of Women's Rights at Workplace Policy and the Code of Conduct. Training on various issues related to human rights are covered under new employee induction, EHS training, POSH, code of conduct etc. For more details, refer to Principle 3. | Negative |
| 7. | Skilled Manpower | O/R | - | Skill based trainings (Nine CSTIs spread across the country train over 10,000 youth in construction and allied skills per year. For further details refer to Principle 3.8 on training given to employees for skill upgradation. Also, refer to chapter on Social & Relationship Capital) | Positive/ negative |
| 8. | Sustainable Supply Chain | O/R | _ | Supplier/vendor Code of Conduct (COC) covers EHS and Human Rights parameters to be adhered and supply chain partners must sign the COC as a part of the contract documents. | Positive/ negative |

Positive

Positive

Positive/ Negative

Positive

Corporate Management Integrated Statutory LARSEN & TOUBRO Financial Overview Discussion and Analysis Report Reports Statements Financial Indicate implications of the whether Rationale for In case of risk, approach to risk or opportunity S. Material issue identified* risk or identifying the No. adapt or mitigate (Indicate positive opportunity risk / opportunity or negative (R/O) implications) 9. Talent Management, Attraction, O/R _ For details, refer to chapter Positive/Negative on Human Capital in the Retention and Development Integrated Report section. 10. Climate Action 0 _ Positive Diversity, Inclusion & Equal 0 11. _ Positive Opportunity 12. Data Security, Privacy, and R Policy and deployment, Negative audits/ Cyber Security Cybersecurity Assurance Framework (L&T has developed a robust 5-year cyber security & resiliency roadmap and made investments in state of art security platforms. The Company has implemented a groupwide Cyber Risk Assurance Framework and

> operationalised one of the most advanced Security Operations Centre to monitor 24X7 & respond to any cyber

For details, refer to chapter on

Manufactured Capital in the

Integrated Report section.

For details, refer to chapter

on Natural Capital in the Integrated Report section.

incidents.)

*For more details, refer to chapter on Materiality Assessment in the Integrated Report section.

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delivery

Brand Management

Water, Waste & Hazardous

Social engagement & Impact

Materials Management

Quality of Products and Project

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

- P 1 Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.
- P 2 Businesses should provide goods and services in a manner that is sustainable and safe.
- P 3 Businesses should respect and promote the well-being of all employees, including those in their value chains.
- P 4 Businesses should respect the interests of and be responsive to all its stakeholders.
- P 5 Businesses should respect and promote human rights.
- P 6 Businesses should respect and make efforts to protect and restore the environment.
- P 7 Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent.
- P 8 Businesses should promote inclusive growth and equitable development.
- P 9 Businesses should engage with and provide value to their consumers in a responsible manner.

| Dis | isclosure Questions | P 1 | P 2 | P 3 | P 4 | P 5 | P 6 | P 7 | P 8 | P 9 |
|-----|--|-------------------------------|--------------|----------------------|---------------------------|---------------|---------------|----------------------|----------------------|-----|
| Ро | olicy and management processes | | | | | | | | - | |
| 1. | Whether your entity's policy/ policies cover each principle and its core elements of the NGRBCs. (Yes/ No) | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| | Has the policy been approved by the Board? (Yes/No) | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| | c. Web Link of the Policies, if available | https://www | v.larsentoub | ro.com/corpo | orate/about- | lt-group/corp | orate-policie | <u>es/</u> | | |
| 2. | Whether the entity has translated the policy into procedures. (Yes / No) | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| 3. | Do the enlisted policies extend to your value chain partners? (Yes/No) | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| 4. | Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.SEBI (Listing obligation and Disclosure Requirements) Regulations, 2015 | ISO 14001 and ISO 45001 | ISO 45001 | IIRC IR Principle | Indian Iabour codes | ISO14001 | - | IIRC IR Principle | IIRC IR Principle | |
| 5. | Specific commitments, goals and targets set by the entity with defined timelines, if any. | | (a) | (b) | | | (c) | | (d) | (e) |
| 6. | Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met. | | (a) | (b) | | | (c) | | (d) | (e) |

a) 40% Green Business by FY26, achieved 38.2% for FY22.

- b) Zero Harm Vision to life, environment and property.
- c) Emission reduction intensity up to 25% by FY26.
- d) Achieve carbon neutrality by 2040 and water neutrality by 2035.
- e) Number of lives to be impacted by CSR projects: 1.5 million by FY26, achieved 1.13 million in FY22.

Governance, leadership, and oversight

7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure).

Financial Statements



L&T is a conglomerate with dominant presence in EPC, High Tech manufacturing, IT Services, and Financial Services. These businesses, the EPC and manufacturing in particular, have a significant impact on the environment in terms of GHG emission, energy and water consumption. Given the strong growth aspiration of the Company, the challenge is to balance the growth pursued while minimising its impact on the environment, and also achieve net zero position for both water consumption and carbon footprint by 2035 and 2040 respectively.

In the short term, the Company's aim, even as it grows, is to flatten the emission curve in the next five years, through improved efficiency in the use of energy and increased use of renewable energy across its operations. This apart, the Company also aims to improve its share of green business offerings over the years, which currently stands at around 38%.

Energy transition from fossil fuels to green energy is an established mega trend globally and some of the businesses of the Company like thermal power has already felt the impact of this over the last few years. Another business which could experience an impact over the next 5-10 years is the hydrocarbon business. The Company is therefore evaluating its prospects in green energy areas including green hydrogen, battery storage and offshore wind among others. Overall, the Company intends to reduce its presence across the fossil fuel space and build new businesses around green energy.

The EPC business is very labour intensive, and post-Covid the availability of skilled labour has become a challenge. This constraint could magnify over time as India increases its thrust on infrastructure development, an area that the Company seeks to grow in. Recognizing this, the Company has increased its off-site fabrication and its thrust on pre-cast technology. In addition, the Company is augmenting its mechanization and automation capabilities for on-site work. These initiatives are intended to reduce manual component of work, increase worker productivity, reduce wastages and thereby, improve the cost competitiveness of the business.

In an economy facing shortage of skilled workforce, the Construction Skills Training Institutes (CSTIs) run by the Company's CSR department in India are worthy of mention. Setup in 1995 and currently with a network of 9 CSTIs spread across the country, CSTIs trains over 10,000 youth in construction and allied skills every year. These skill training institutes have grown over the years with a unique industry connect leveraging on the Company's rich experience and deep knowledge of contemporary as well as new-age practices of the construction industry.

The Company's CSR programmes are focused on strengthening the country's social infrastructure with its thrust in areas such as water and sanitation, education, health and skill building. The success of these initiatives lies in delivering impact with optimum use of resources, leveraging strengths and collaborating on areas where capacities need to be built. The Company's Integrated Community Development Programmes (ICDP) being aligned closely to the Sustainable Development Goals (SDGs), is an example of one such effort. The ICDP was initiated 6 years back, specifically in remote water-scarce locations of Maharashtra, Tamil Nadu and Rajasthan. The program was designed with a focus on improving the quality of life of the community by achieving water sufficiency and further expanding into various aspects of sanitation, health, education and livelihood. The ICDP consists of a unique mix of civil interventions (water harvesting structures, farm field structures, sanitation units etc.) as well as targeted programs to build community-based institutions, to provide ownership, accountability, self-management and sustainability of the interventions. These locations have become self-sustaining now, and the Company is replicating this model in other locations.

Across industries, cybersecurity has also become a key concern for the business continuity. Vulnerabilities such as targeted attacks, ransomware threats and phishing have raised the importance of protecting the IT infrastructure and sensitive data of the Company. The Company has developed a robust 5-year cyber security & resiliency roadmap and made investments in state of art security platforms. It has implemented a groupwide Cyber Risk Assurance Framework and operationalised one of the most advanced Security Operations center to monitor developments 24X7 and respond effectively when required to any cyber incidents.

On the governance front, the Management and the Board are involved in active review of the Company's ESG performance on a regular basis. The Company periodically reassesses all key policies such as Sustainability Policy, Supplier Code of Conduct Policy etc. To strengthen the policy framework further, two additional policies namely, Equal Opportunity Policy and 'Public Policy Advocacy' Policy have been recently adopted by the Company.

While BRSR is mandatory from FY23, as a responsible corporate citizen, the Company has decided to report on its business responsibility and sustainability practices from FY22 onwards. This BRSR is a testimony of the Company's commitment to sustainability in all its dimensions and the Company will constantly endeavour to strengthen this further on a continuing basis.

- -

8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).

Name: Mr. R. Shankar Raman Designation: Whole-time Director & Chief Financial Officer DIN: 00019798

9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.

Yes, the Company's CSR and Sustainability Committee is responsible for sustainability related issues

10 Details of Review of NGRBCs by the Company:

| Subject for Review | | dicate ector | | mitte | | he Bo | | | - | Fre | /Frequency (Annually/ Half yearly Any other – please speci | | | | | • | | |
|--|----------------|-----------------|-----------------|---------|---------------------------------|---------|---------|---------|--------|--------|---|------------------|--------|-------|----|----|----|----|
| | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 |
| Performance against above policies and follow up action ¹ | Execu Durin | utive C | ommit review | ttee as | s a par effecti [,] | t of ES | 5G rev | iew. | | | | viewed d nece | | , | | | | , |
| Compliance with statutory requirements of relevance to the principles, and rectification of any non-compliances | | | | | | he ext | tant re | gulatio | ons an | d prin | ciples | as are | applic | able. | | | | |

11.

| • | | P 1 | ΡZ | P 3 | P 4 | P 5 | P 6 | P7 | P8 | P 9 |
|---|--|-----------|--------------|-------------|--------------|-----------|---------------|------------|------------|-----------|
| | Has the entity carried out independent | Yes. DNV | ′ India coi | nduct aud | it in variou | us ICs on | different | subjects s | uch as IS | D 14001, |
| | assessment/ evaluation of the working of its | ISO 4500 | 1, ISO 500 | 001 and si | ustainabilit | y assuran | ce. During | the audit | process th | ney check |
| | policies by an external agency? (Yes/No). If | working o | of the relat | ed policies | of the com | pany. The | ey do it thro | ough check | ing policy | elements, |
| | yes, provide name of the agency. | procedure | es, action | plans etc. | | | | | | |

12. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

| Questions | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 |
|--|----|----|----|----|----|----|----|----|----|
| The entity does not consider the Principles material to its business (Yes/No) | NA |
| The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No) | NA |
| The entity does not have the financial or/human and technical resources available for the task (Yes/No) | NA |
| It is planned to be done in the next financial year (Yes/No) | NA |
| Any other reason (please specify) | NA |

NA- Data not available

¹ Details of performance against some of the targets are available in the Integrated report section.



SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership". While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

Principle 1: Businesses should conduct and govern themselves with integrity and in a manner that is Ethical, Transparent and accountable.

Essential Indicators

1. Percentage coverage by training and awareness programmes on any of the principles during the financial year:

| Segment | Total Number of training and awareness programmes held | Topics/principles covered under the training and its impact | % age of persons in respective category covered by the awareness programmes |
|-----------------------------------|--|--|--|
| Board of Directors | 20 manhours | Business, strategy, risk and update of laws | 100% |
| Key Managerial Personnel | 20 manhours | Business, strategy, risk and update of laws | 100% |
| Employees other than BOD and KMPs | 5,539 no of programmes | Business Principles for Responsible Organisation Code of Conduct and principles of Corporate Governance | 97.4% |
| Workers | 929,901 manhours (Trainings and Awareness) | EHS training | 100% (EHS Induction Training is mandatory for all the workers who resume work) |

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format:

The Company had no monetary and non-monetary fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year FY22 based on materiality thresholds.

| | Monetary | | | | | | | | | | | |
|-----------------|-----------------|---|-----------------|-------------------|--|--|--|--|--|--|--|--|
| | NGRBC Principle | Name of the regulatory/ enforcement agencies/ judicial institutions | Amount (in INR) | Brief of the Case | Has an appeal been preferred? (Yes/No) | | | | | | | |
| Penalty/ Fine | - | - | NIL | - | - | | | | | | | |
| Settlement | - | - | NIL | - | - | | | | | | | |
| Compounding Fee | - | - | NIL | - | - | | | | | | | |

| | Non-Monetary | | | | | | | | |
|--------------|-----------------|--|-------------------|---|--|--|--|--|--|
| | NGRBC Principle | Name of the regulatory/ enforcement agencies/ judicial institutions | Brief of the Case | Has an appeal been preferred? (Yes/No) | | | | | |
| Imprisonment | - | - | - | - | | | | | |
| Punishment | - | _ | - | - | | | | | |

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed:

Not applicable

| Case Details | Name of the regulatory/ enforcement agencies/ judicial institutions |
|--------------|---|
| | |

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes, The Company has 'zero tolerance' of any practice that may be classified as corruption, bribery or giving or receipt of bribes and the same has been mentioned in its Code of Conduct. The objective of this policy is to serve as a guide for all directors, executives, employees and associated persons for ensuring compliance with applicable anti-bribery laws, rules and regulations. This policy is applicable to all individuals working at all levels and grades, including Board Members and Senior Managerial Personnel, other employees, consultants, interns, contractors, agency staff, agents or any other person associated with the Company and such person acting on behalf of the Company.

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

There have been no cases involving disciplinary action taken by any law enforcement agency on the charges of bribery / corruption against directors / KMPs / employees / workers that have been brought to the Company's attention.

| | FY21-22 | FY20-21 |
|-----------|--------------------------|---------------------------|
| | (Current Financial Year) | (Previous Financial Year) |
| Directors | - | _ |
| KMPs | - | - |
| Employees | - | - |
| Workers | - | - |

6. Details of complaints with regards to conflict of interest:

| | FY21-2 | 22 | FY20-21 (Previous Financial Year) | |
|--|----------------|------------|--------------------------------------|---------|
| | (Current Finan | cial Year) | | |
| | Number | Remarks | Number | Remarks |
| Number of complaints received in relation to issues of Conflict of | _ | _ | _ | _ |
| Interest of the Directors | | | | |
| Number of complaints received in relation to issues of Conflict of | - | _ | _ | - |
| Interest of the KMPs | | | | |

7. Provide details of any corrective action taken or underway on issues related to fines/ penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not applicable

LEADERSHIP INDICATORS

1. Awareness programmes conducted for value chain partners on any of the principles during the financial year:

| Total number of awareness programmes held | Topics/principles covered under the training | % age of value chain partners covered (by value of business done with such partners) under the awareness programmes |
|--|---|--|
| 2,618 participants | Environment, health and safety trainings and awareness, awareness sessions on BRSR and 9 principles therein | Varying from 40% to 65%* |

*The top 25 value chain partners (supply chain partners) and also many other suppliers have been covered by the awareness sessions. These supply chain partners comprise 40% to 65% (by value) across the various business verticals. The Company has excluded government entities from the list of its value chain partners (supply chain partners) for these awareness training.



2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If yes, provide details of the same.

The Company has processes on management of conflict of interests involving members of the Board which may arise due to Directors joining the Boards of other companies and even conflicts which would take place during the course of normal business activities. The process allows the Directors to recuse themselves from the discussions pertaining to the conflict of interest. The Directors have to exercise their responsibilities in a bonafide manner in the interest of the Company, should not allow any extraneous considerations that may vitiate their exercise of objective independent judgment in the paramount interest of the Company and not abuse their position to the detriment of the Company for the purpose of gaining direct or indirect personal advantage. Any conflict of interest arising with the Board Members needs to be reported to the Chairman of the Audit Committee/Chairman of the Board.

Principle 2: Businesses should provide goods and services in a manner that is sustainable and safe

ESSENTIAL INDICATORS

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

| | Current F Y FY21-22 (Cr) | Previous F Y FY20-21 (Cr) | Details of improvements in environmental and social impacts |
|-------|-----------------------------|------------------------------|--|
| R&D | - | _ | - |
| Сарех | - | _ | - |

L&T conducts R&D linked to environmental and social initiatives, however currently the expenditures are not tracked.

2. a. Does the entity have procedures in place for sustainable sourcing?

The Company has a procedure for sustainable sourcing where all the new and existing supply chain partners are mandatorily evaluated on environment, health & safety and sustainability parameters before onboarding. Also, supplier/vendor Code of Conduct (COC) covers EHS and Human Rights parameters to be adhered and value chain partners (supply chain partners) must sign the COC as a part of the contract documents.

b. If yes, what percentage of inputs were sourced sustainably?

It is mandatory to furnish the evaluation questionnaire (EHS and sustainability parameters) before onboarding as value chain partners (supply chain partners) and it has 100% coverage.

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

The Company does not have any specific product to reclaim at the end of life. However, at the project and operation sites, there are systems in place to recycle, reuse and dispose in line with regulatory requirement for the above waste being generated during course of construction and operation.

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

EPR is not applicable as the major business of the Company is construction and associated services and the Company does not manufacture any consumer products. The Company manufactures few heavy construction machineries, specialised industrial units and defence products. There is no specific plastic, electrical and electronic product manufactured where EPR is applicable under E-Waste Management.

Leadership Indicators

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

Yes, the Company has conducted one LCA study for one of its products (Diamond Green Diesel Reactor) from the Heavy Engineering business vertical in FY22 period.

| NIC Code | Name of Product/ Service | % of total Turnover contributed | Boundary for which the Life Cycle Perspective/ Assessment was conducted | Whether conducted by independent external agency (Yes/No) | Results communicated in public domain (Yes/ No) If yes, provide the web-link. |
|----------|------------------------------|---------------------------------------|---|---|--|
| 281 | Diamond Green Diesel Reactor | Not available | Cradle to Gate | Yes | No |

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

| Name of Product / Service | Description of the risk/concern | Action Taken | | |
|------------------------------|---|--|--|--|
| Diamond Green | The LCA study concludes that maximum | It has been recommended to look for green steel or | | |
| Diesel Reactor | environmental impact is associated with procurement | recycled steel for the manufacturing of this product | | |
| | of primary raw material (steel) and the energy | without compromising the quality of raw material. Also | | |
| | consumption (grid source) associated with the | it has been advised to consider usage of renewable | | |
| | manufacturing process. Other than these, there | source of energy in the manufacturing process. | | |
| | is almost negligible impacts in the manufacturing | Management is evaluating this recommendation on | | |
| | process. | feasibility of adoption. | | |

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

| In diasta investa material | Recycled or re-used input material to total material | | | | |
|---|--|----------|--|--|--|
| Indicate input material | FY 21-22 | FY 20-21 | | | |
| Fly ash and Ground Granulated Blast-furnace Slag in place of Cement | 11.9% | 14.2% | | | |
| Crushed sand in place of Natural Sand | 29.4% | 33.4% | | | |

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

Not applicable as the Company does not have any specific consumer product except heavy construction machinery, valves and defence products and there is no product reclamation at the end of the product life. However, the waste material generated at the operation and project sites are reused, recycled and disposed as per the applicable regulatory requirements.

| | FY21-22 (C | Current Financi | al Year) | FY20-21 (F | FY20-21 (Previous Financial Year) | | | |
|--------------------------------|------------|-----------------|--------------------|------------|-----------------------------------|--------------------|--|--|
| | Re-used | Re-cycled | Safely Disposed | Re-used | Recycled | Safely disposed | | |
| Plastics (including packaging) | - | 5 Tons | 0.1 Tons | - | 0 Tons | - | | |
| E-waste | - | 112 Tons | | - | 30 Tons | - | | |
| Hazardous Waste | - | 732.9 Tons | 1541.4 Tons | _ | 1002.1 Tons | 1785 Tons | | |
| Other Waste | - | - | - | _ | _ | - | | |

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

| Indicate product category | Reclaimed products and their packaging materials as % of total products sold in respective category |
|-------------------------------|---|
| NA | |

NA: Data not available



Principle 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

1. a. Details of measures for the well-being of employees:

| | | | | | % of em | oloyees co | vered by | | | | |
|------------|--------|------------------|--------|--------|-----------------------|------------|-----------------------|--------|--------------|------------------------|--------|
| Category | Total | Health insurance | | | Accident insurance | | Maternity benefits | | nity fits | Day Care facilities | |
| | (A) | Number | % (B / | Number | % (C / | Number | % (D / | Number | % (E / | Number | % (F / |
| | | (B) | A) | (C) | A) | (D) | A) | (E) | A) | (F) | A) |
| Permanent | | | | | | | | | | | |
| employees | | | | | | | | | | | |
| Male | 45,615 | 45,615 | 100% | 45,615 | 100% | 0 | 0% | 1,318 | 3% | 1,443 | 3% |
| Female | 6,540 | 6,540 | 100% | 6,540 | 100% | 1,338 | 20% | 0 | 0% | 211 | 3% |
| Total | 52,155 | 52,155 | 100% | 52,155 | 100% | 1,338 | 3% | 1,318 | 3% | 1,654 | 3% |
| Other than | | | | | | | | | | | |
| Permanent | | | | | | | | | | | |
| employees | | | | | | | | | | | |
| Male | 6,954 | 4,145 | 60% | 2,099 | 30% | 0 | 0% | 0 | 0 | 26 | 0% |
| Female | 254 | 107 | 42% | 67 | 26% | 65 | 26% | 0 | 0 | 5 | 2% |
| Total | 7,208 | 4,252 | 59% | 2,166 | 30% | 65 | 1% | 0 | 0 | 31 | 0% |

b. Details of measures for the well-being of workers:

| | | % of workers covered by | | | | | | | | | |
|------------|---------|-------------------------|---------|-----------------|--------|---------------|--------|---------------|--------|------------------|--------|
| Category | Total | Health in | surance | Accid insura | | Mater bene | | Pater Bene | | Day C facilit | |
| | (A) | Number | % (B / | Number | % (C / | Number | % (D / | Number | % (E / | Number | % (F / |
| | | (B) | A) | (C) | A) | (D) | A) | (E) | A) | (F) | A) |
| Permanent | | | | | | | | | | | |
| workers | | | | | | | | | | | |
| Male | 3,304 | 3,304 | 100% | 2,187 | 66% | 0 | 0% | 0 | 0% | 1,215 | 37% |
| Female | 3 | 3 | 100% | 3 | 100% | 2 | 67% | 2 | 67% | 2 | 67% |
| Total | 3,307 | 3,307 | 100% | 2,190 | 66% | 2 | 0% | 2 | 0% | 1,217 | 37% |
| Other than | | | | | | | | | | | |
| Permanent | | | | | | | | | | | |
| workers | | | | | | | | | | | |
| Male | 194,376 | 58,834 | 30% | 106,957 | 55% | 0 | 0% | 0 | 0% | 0 | 0% |
| Female | 2,379 | 2,049 | 86% | 2,139 | 90% | 210 | 9% | 124 | 5% | 165 | 7% |
| Total | 196,755 | 60,883 | 31% | 109,096 | 55% | 210 | 0% | 124 | 0% | 165 | 0% |

2. Details of retirement benefits, for Current FY and Previous Financial Year.

| | Cu | FY 21-22 Irrent Financial Ye | ar | FY 20-21 Previous Financial Year | | | |
|----------|--|--|--|-------------------------------------|---|---|--|
| Benefits | No. of employees covered as a % of total employees | No. of workers covered as a % of total workers | Deducted and deposited with the authority (Y/N/N.A) | | No.of workers covered as a % of total workers | Deducted and deposited with the authority (Y/N/N.A.) | |
| PF | 100% | 100% | Y | 100% | 100% | Y | |
| Gratuity | 100% | 100% | Y | 100% | 100% | Y | |
| ESI | 100% | 100% | Y | 100% | 100% | Y | |

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes, most of the Company's permanent office buildings and manufacturing locations are accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes, the Company has Equal Opportunity Policy as per the Rights of Persons with Disabilities Act, 2016. This policy can be accessed through the link <u>https://larsentoubro.com/corporate/about-lt-group/corporate-policies/</u>.

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

| Gender* | Permanent en | nployees | Permanent workers# | | |
|---------|-------------------------|--------------------|---------------------|----------------|--|
| Gender | Return to work rate (%) | Retention rate (%) | Return to work rate | Retention rate | |
| Male | - | - | - | - | |
| Female | - | - | - | - | |
| Total | 89% | 96% | _ | _ | |

* Gender wise breakup for permanent employees and workers not available.

The Company is putting a process in place to compile the above data for Permanent workers for FY23.

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

| | Yes/No (If Yes, then give details of the mechanism in brief) |
|--------------------------------|---|
| Permanent Workers | Yes. Grievance redressal mechanism is available at factory & project site establishments. |
| | Complaints can be raised through the toll-free number provided at project site and |
| Other than Permanent Workers | manufacturing/factory set up or directly reported to the admin and industrial relation personnel. |
| | Also, grievances can be raised through e-mails and all the grievances that are received through |
| | different platforms are directed to the respective function owner and resolved through the |
| | respective IR and Admin function. |
| Permanent Employees | The Company has HR Connect application on L&T Intranet (My Zone) which is accessible to all |
| | employees (except other than permanent employees). On this platform, they can raise their |
| Other than Permanent Employees | complaints and grievances which are addressed by HR. The grievances can be also raised through |
| | whistle-blower system through dedicated mail and toll-free number. |

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

| | F١ | 21-22 (Current | Financial Year) | FY | 20-21 (Previous | Financial Year) |
|---------------------------|--|---|-----------------|--|--|-----------------|
| Category | Total employees/ worker in respective category (A) | No. of employees/ Workers in respective category, who are part of association(s) or Union (B) | % (B / A) | Total Employee/ workers in respective category (C) | No. of employees/ workers in respective category, who are part of association (s) or Union (D) | % (D / C) |
| Total Permanent Employees | - | - | - | - | - | - |
| - Male | - | - | - | - | - | - |
| - Female | - | - | - | - | - | - |
| Total Permanent Workers | 3,307 | 2,291 | 69% | 2,852 | 2,351 | 82% |
| - Male | 3,304 | 2,288 | 69% | 2,849 | 2,348 | 82% |
| - Female | 3 | 3 | 100% | 3 | 3 | 100% |



8. Details of training given to employees and workers:

| | | FY 2 Current Fin | 1-22 ancial Year | | | | | | 0-21 nancial Year | |
|-----------|-----------|---------------------|---------------------|-------------|------------|-----------|---------|---------------------|----------------------|------------|
| Category | Total (A) | | lth and neasures | On Skill up | ogradation | Total (D) | | lth and neasures | On Skill up | ogradation |
| | | No. (B) | % (B / A) | No. (C) | % (C / A) | | No. (E) | % (E / D) | No. (F) | % (F / D) |
| Employees | | | | | | | | | | |
| Male | 42,618 | 8,271 | 19% | 11,505 | 27% | 47,854 | 8,427 | 18% | 17,475 | 37% |
| Female | 2,997 | 609 | 20% | 984 | 33% | 3,158 | 561 | 18% | 1,180 | 37% |
| Total | 45,615 | 8,880 | 19% | 12,489 | 27% | 51,012 | 8,988 | 18% | 18,655 | 37% |
| Workers | | · | · | | | | · | | | |
| Male | 197,680 | 173,248 | 88% | 8,813 | 4% | 258,910 | 114,333 | 44% | 6,850 | 3% |
| Female | 2,382 | 369 | 15% | 270 | 11% | 962 | 559 | 58% | 24 | 2% |
| Total | 200,062 | 173,617 | 87% | 9,083 | 5% | 259,872 | 114,892 | 44% | 6,874 | 3% |

9. Details of performance and career development reviews of employees and worker:

| | | FY21-22 | | | FY20-21 | | |
|---------------|--------------------------|---------|-----------|---------------------------|---------|---------|--|
| Category | (Current Financial Year) | | | (Previous Financial Year) | | | |
| | Total (A) | No. (B) | % (B / A) | Total (C) | No. (D) | % (D/C) | |
| Employees | | | | | | | |
| Male | 38,644 | 33,354 | 86% | 47,854 | 47,854 | 100% | |
| Female | 2,709 | 1,931 | 71% | 3,158 | 3,158 | 100% | |
| Workers | | | | | | | |
| (Permanent | | | | | | | |
| Workers only) | | | | | | | |
| Male | 3,304 | 2,640 | 80% | 3,805 | 3,805 | 100% | |
| Female | 3 | 1 | 33% | 3 | 3 | 100% | |

For FY22 the review process is still in progress and will be completed by FY24

- 10. Health and safety management system:
 - a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/No). If yes, the coverage of such system?

Yes, occupational health and safety management system has been implemented by the entity. It covers the entire operations covering all construction project sites, manufacturing units, industrial production facilities and offices. In line with L&T's vision, philosophy, and EHS Policy, management systems have been implemented in accordance with the International Standards ISO 45001:2018 (Occupational Health and Safety Management System Standard). EHS Management System defines the mandatory requirements for the systematic management and execution within the organisation. The Company's Integrated EHS Management System is accredited by international certification bodies.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

The Company has in place systematic risk management process to identify and control all the hazards in construction project sites, manufacturing units, industrial production facilities and offices. The Company's risk management process is applied through five steps (Identification, Assessment, Mitigation, Monitoring and Reporting) and is the key driver for controlling the risk of EHS in business. All relevant stakeholders including construction engineers, design and planning engineers, production in charges and EHS team members are involved in risk assessments and the risk management process, Risk Assessments & Safe Work Method Statement are developed and approved prior to starting any work activity. All identified risks and risk mitigation plans are required to be documented, approved and communicated to all relevant parties involved in the activity.

c. Whether you have processes for workers to report work related hazards and to remove themselves from such risks.

Yes, the Company has processes for workers to report work related hazards and to remove themselves from such risks.

d. Do the employees/workers of the entity have access to non-occupational medical and healthcare services?

Yes, medical centres and first aid facilities are available for both employees and workers.

11. Details of safety related incidents, in the following format:

| Safety Incident/Number | Category | FY21-22 Current Financial Year | FY20-21 Previous Financial Year |
|--|-----------|-----------------------------------|------------------------------------|
| Lost Time Injury Frequency Rate (LTIFR) (per one | Employees | 0.1 | 0.1 |
| million-person hours worked) | Workers | 0.1 | 0.1 |
| Total recordable work-related injuries | Employees | 10 | 8 |
| | Workers | 122 | 75 |
| No. of fatalities | Employees | 0 | 2 |
| | Workers | 25 | 23 |
| High consequence work-related injury or | Employees | 0 | 1 |
| ill-health (excluding fatalities) | Workers | 3 | 0 |

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

As a part of the EHS Management system, a project specific EHS plan is prepared at the inception of every new project that determines the broad parameters of EHS management. This EHS plan identifies the hazardous operations and the risks arising from such hazards which are within the scope of the work. It even specifies the required integrated preventive measures (Controls) to mitigate the same.

The Management provides strong demonstrable visible leadership and commitment towards EHS through personal examples and actions. This is the first principle of L&T L.I.F.E (Live Injury Free Each Day) leadership commitment. Management has participated in EHS meetings, conducted site Inspections and EHS Audits, to encourage and develop a positive attitude towards EHS within L&T projects and operations. Management ensured that sufficient EHS resources were available and allocated responsibilities for implementing the L&T LIFE framework. Roles & responsibilities, targets & objectives, goals, training needs & required behaviours had been clearly defined, agreed & communicated throughout the entire organisation & structure.

To support this further, there is a systematic risk management process in place to identify and control all the hazards in projects/units which requires verification of conformity. The EHS management system has various procedures and EHS norms. Therefore, a process has been established for carrying out Internal EHS audits. This process mandates to organise internal audits for all active projects and it is verified by each IC head office audit team at least once in six months. Certain projects were selected for frequent auditing, depending on their status, importance, and risk profile. This was in addition to any external audits carried out by accredited auditors.

13. Number of Complaints on the following made by employees and workers:

| | Cui | FY 21-22 rrent Financial Year | | FY 20-21 Previous Financial Year | | | | |
|--------------------|--------------------------|---|---------|-------------------------------------|---|---------|--|--|
| Benefits | Filed during the year | Pending resolution at the end of year | Remarks | Filed during the year | Pending resolution at the end of year | Remarks | | |
| Working Conditions | | Data not available, to be tracked in FY23 | | | | | | |
| Health & safety | | Data not available, to be tracked in FY23 | | | | | | |
| Others | NA | 2 | POSH | 3 | NA | POSH | | |

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14. Assessments for the year:

| % of your plants and offices that were assessed (by entity or statutory authorities or hird parties) |
|---|
| 00% |
| &T has robust Internal audit process in line with ISO 45001:2018 requirement and it covers all construction projects, offices and manufacturing units. At least one internal audit is conducted in financial year for all such operations/sites/ manufacturing units/offices. |
| h 0 .& |

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

The Company's EHS Council undertakes a review of all accidents and incidents, and formulate procedures based on risk analysis of data gathered through respective IC. It makes use of advanced technology such as vison analytics/AI to detect any health & safety hazards and gather data. This data is used for predictive analysis, measurement of incidents and unsafe behaviours. This enables identification of the key areas of risk which in turn guides the projects to proactively manage and focus resources to prevent any accidents or incidents. Such analysis is shared throughout the group IC structure, to support L&T Mission ZERO HARM objective.

In view of this collective approach, efforts have been made in understanding the Company's high- risk profile holistically as well as in general. EHS risk management culture has been inculcated across the Company. Various steps have been taken including:

- Implementation of HSE Surveillance Rating
- Developed HSE Training Modules on high-risk activities.
- Developed standardized template of HSE Lessons Learnt (EHS Alert) and these alerts are shared in the centralized knowledge sharing platform which can be accessed by all employees.
- Enrolled Subject Matter Experts (SMEs) into the HSES Management Community of central knowledge sharing module.
- Implementation of senior management audits based on standard checklist developed by the EHS Council.

The outcome of the efforts has been to capture the high-risk hazardous activities ubiquitous in various L&T's Business verticals. This helps to devise an action plan to enhance the competency among stakeholders in managing such activities with higher degree of awareness and suitable training using technology such as AR/VR from competent external agencies as well as subject matter experts. Each employee of the organisation strives to achieve EHS excellence in their respective functions and align their actions and business decisions.

LEADERSHIP INDICATORS

1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (B) Workers

The Company extends life insurance coverage for work related death of its employees and workers.

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

Adherence to the applicable statutory provisions including payment and deduction of statutory dues is incorporated in the contract agreement with the value chain partners. The Company makes sure that all the relevant clauses dealing with statutory compliance are validated and honoured by both sides.

3. Provide the number of employees / workers having suffered high consequence work- related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

| Benefits | Total no. of affected | employees/workers* | No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable Employment | | |
|-----------|-----------------------|--------------------|--|---------------|--|
| | FY21-22 | FY20-21 | FY21-22 | FY20-21 | |
| | (Current FY) | (Previous FY) | (Current FY) | (Previous FY) | |
| Employees | 0 | 1 | - | 1 | |
| Workers | 28 | 25 | 2 | 1 | |

*All the deceased workers and employees resulting from work related injuries have received the insurance money.

4. Does the entity provide transition assistance programmes to facilitate continued employability and the management of career endings resulting from retirement or termination of employment?

The Company provides transition assistance programmes to facilitate continued employability and the management of career endings resulting from retirement.

5. Details on assessment of value chain partners (Supply chain partners):

| | % of value chain partners (by value of business done with such partners) that were assessed |
|-----------------------------|--|
| Health and safety practices | Varying from 40% to 65% |
| Working Conditions | (The top 25 suppliers and large number of other suppliers are assessed through a detailed checklist of |
| | more than 40 questions on EHS parameters. The top 25 suppliers account for 40% to 65% by value of |
| | business done with such partners.) |

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

As per the internal EHS audit procedure and assessment carried out, all the observations and non-conformances are properly recorded and notified for closeout. Once closeouts are done, they are recorded with details of closeouts. These details can be retrieved from respective sites, manufacturing units and operations.

The Company, based on all EHS analysis data gathered, has developed several procedures aligned to Sub-contractor procurement and management. The Health, Safety & Environment Management system has been reviewed and aligned to be a part of and fully incorporated into the contract between sub-contractor and the Company. Its purpose is to set forth the areas of EHS concerns and requirements routinely. This subcontractor system is intended to supplement any contractual requirements, including EHS Management System manual, guidelines, Standard Operating Procedures, any requirements of client, as well as sub-contractor's own EHS Programme.

All the suppliers and contractors of the Company are evaluated on their safety infrastructure processes and strengths before awarding a contract. The continued monitoring and measuring of suppliers and contractors ensure a comprehensive safe environment. This is further enhanced with regular refresher training sessions and capacity-building programmes. In addition, periodic site visits by the senior management and site audits improve the EHS performance.



Principle 4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

L&T's business is primarily EPC – engineering, procurement, construction, and high-tech manufacturing. Hence, in line with its business models, the Company has identified the following as key stakeholder groups:

| Stakeholder Group | Basis of Identification |
|-------------------------------|--|
| Suppliers/Contractors | EPC and high-tech manufacturing have significant dependence on supply chain partners for |
| | i) Sourcing of key raw materials e.g., cement, aggregates, steel and other materials for construction projects, and high-grade metals, subcomponents and other inputs for manufacturing business. |
| | ii) Outsourcing of business activities e.g., low-end civil works in construction projects and low-end manufacturing |
| | To maintain sustainable growth, these partners are key elements in meeting the delivery and cost objectives for various contracts. |
| Government | Government (central and state) orders make up ~40% of the Company's current orderbook. Additionally, orders from Government owned enterprises contribute to ~44% of the orderbook and therefore, they are the largest clients for the businesses. In addition to providing the business, they also determine policies for various areas as well as determine the future plans for various sectors. |
| Customers | Private sector makes up ~16% of the orderbook and plays an important role in business plans of the company. Many of them are long-term clients which offer repeat business over period of years and also act as partners in developing new solutions or business offerings. |
| Employees and Workforce | Construction is a labour-intensive activity, and L&T employs over 200,062 workers in addition to >50,000 of its own employees (including manufacturing). Hence, their skills development, health and well-being are important for the Company's ongoing and future operations. |
| Regulatory bodies | Various business units of the Company operate in variety of sectors, each of which are governed by specific regulatory bodies. In addition to this, there are bodies which oversee different steps in EPC and manufacturing air pollution control. It becomes important to understand priorities of these agencies and address their concerns, if any, to maintain compliance levels and establish benchmark performance levels. |
| Shareholders and Investors | Shareholders and investors make an important contribution to the growth of the company by providing financial resources for short term i.e., working capital and long term i.e., capital expenditure and investments. They also play an important role through exercise of their voting rights with respect to important plans of the Company. |
| Media | Media acts as important channel of communication of Company's performance, policies and plans. They also help in reverse loop in highlighting concerns or issues related to the Company. In order to ensure that there are no gaps in communication, engagement with media entities is a continuous process. |
| Communities | L&T helps catalyse socio-economic development of communities around its premises and at various locations across the country. Focus is on under-privileged and marginalized sections to enable them to bring them on-par with others. |

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

| Stakeholder Group | Whether identified as Vulnerable & Marginalized Group (Yes/No) | Channels of Communication | Frequency of engagement | Purpose and scope of engagement including key topics and concerns raised during such engagement |
|----------------------------|--|---|----------------------------|--|
| Shareholders and investors | No | Press Releases, Info desk – an online service, dedicated email ID for Investor Grievances, Quarterly Results, Annual Reports, Integrated Reports, AGM (Shareholders interaction), Quarterly investor presentation, Investors meets, stock exchange filings and corporate website. | As and when required | To understand their need and expectation which are material to the Company. Key topics are company's financial performance, ESG performance etc. |
| Media | No | Press Releases, Quarterly Results, Annual Reports, Sustainability / Integrated Reports, AGM (shareholders interaction), Access information and media interactions | As and when required | Performance reporting, good practices, show cases, awards and achievements, initiatives etc are discussed and reported |
| Customers | No | Business interactions, client satisfaction surveys | Biannually | Customer satisfaction and feedback. Project delivery, timeline, challenges that are faced during execution. |
| Government | No | Press Releases, Quarterly Results, Annual Reports, Sustainability / Integrated Reports, Stock Exchange filings, issue specific meetings, representations | As and when required | Reporting requirement, statutory compliance, support from authority and resolution of issues. |
| Employees | No | Employee satisfaction surveys, engagement surveys Circular and messages from corporate and line management Corporate social initiatives Welfare initiatives for employee and their families Online news bulletins to convey topical developments A large bouquet of print and on-line in-house magazines (some location- specific, some business-specific), a CSR Programme newsletter L&T Helpdesk, toll-free number | As and when required | Employees' growth and benefits, their expectation, volunteering, career growth, professional development and continuing education and skill training etc. |
| Suppliers/ contractors | No | Regular supplier and dealer meets | As and when required | Need and expectation, schedule, supply chain issue, need for awareness and other training, their regulatory compliance, EHS performance etc. |
| Community | Yes (Some of the Company's CSR Project Beneficiaries) | Direct engagement and through the Company's CSR project implementation partners (NGO) | As and when required | Their expectation and feedback on impact/success of CSR project. Also review scale up potentials and further engagement scope. |

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Leadership Indicators

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

The Company has set up various committees on economic and ESG governance and performance monitoring. These committees are CSR & Sustainability Committee, ERM Committee, Stakeholder's Relationship Committee, Investor Cell, EHS Council, Green Campus Steercom etc. The CSR Committee is a committee constituted by the Board and is chaired by an Independent Director. The Board Risk Management Committee is constituted by the Board and is chaired by an Independent Director. The Stakeholders' Relationship Committee is constituted by the Board and is chaired by an Independent Director. The other Committees mentioned here are internally constituted committees. Quarterly performance update and reviews were conducted by the respective committees on these topics and consolidated performance report and outcome were presented to the Board in their quarterly meetings. Also, the Company has been conducting stakeholder engagement exercise from time to time on ESG topics. This stakeholder engagement exercise proceeds on a structural approach on frequency, delegation and reporting of outcome including stakeholders' feedback to the Board. As per their respective terms of reference, the various Committees (statutory as well as internal) meet periodically to review the performance of the Company in various areas.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Yes, outcome of the materiality assessment and stakeholder engagement exercise are taken forward to identify material topic of concern on sustainability for the Company. Based on these material topics of significance to the Company, further strategy development, policy setting, if required, objectives and goal setting with monitoring mechanism are developed and implemented.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

The engagement with vulnerable groups is through Integrated Community Development Project (ICDP) and health initiatives. Some of the instances are given below:

| Vulnerable group | Concerns | Action Taken | Impact |
|---|---|--|---|
| Farmer community in water stressed and Drought Prone Locations (Men and Women) | Drought, Poverty, Migration | Organised farmers community to form village development committees (VDC) and Farmers Producer Organisation (FPO) Water made available with watershed and water conservation interventions Capacity building in surtainable | Rise in ground water table and water made available to population of 96,812 and 191 Ha land brought under cultivation in nine ICDP locations Increase in household agricultural income |
| | | Capacity buiding in sustainable agricultural practices Maintenance of water structures by the VDC along with Panchayat | Reverse migration |
| Rural Population not having access to sanitation facilities | Open defecation leading to health issues and social disgrace | Community awareness regarding making villages open defecation free (ODF) Construction of toilets after ensuring water availability Village level monitoring committee formed to ensure ODF status of the village | 4,000+ Toliets constructed and made 67 villages ODF Women felt safe to use household toilet and saved social disgrace |

| Vulnerable group | Concerns | Action Taken | Impact |
|---|--|---|--|
| Disadvantaged rural women | Gender related issues – no decision making power in household and community related issues | Women were part of needs assessment and their critical concerns were prioritised Village level women groups formed and organised in SHGs | 483 SHGs formed with ₹ 65.6 Lakh savings Women are assuming community leadership positions - e.g. President of VDC |
| | | Ensured equal representation of women in VDCs and Communty level Decision making | |
| Underprivileged community from urban and peri-urban areas | Unaffordable and inaccessible health services | Affordable general health services along with consultations in specialised clinics provided through nine health centres across India and mobile health vans | 178,239 population accessing the services |

Principle 5: Businesses should respect and promote human rights

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

| | (Curr | FY 21-22 (Current Financial Year) | | | FY 20-21 (Previous Financial Year) | | |
|----------------------|-----------|---|-----------|-----------|--|-----------|--|
| Category | Total (A) | No. of employee/ workers covered (B) | % (B / A) | Total (C) | No. employee/ workers covered (D) | % (D / C) | |
| Employees | | | | | | | |
| Permanent | 45,615 | 7,178 | 16% | 47,854 | 5,244 | 11% | |
| Other than permanent | 6,540 | 3,256 | 50% | 3,158 | 1,327 | 42% | |
| Total Employees | 52,155 | 10,434 | 20% | 51,012 | 6,571 | 13% | |
| Workers | | | | | | | |
| Permanent | 3,307 | 2,070 | 63% | 3,120 | 2,124 | 68% | |
| Other than permanent | 196,755 | 12,217 | 6% | 232,075 | 11,451 | 5% | |
| Total Workers | 200,062 | 14,287 | 7% | 235,195 | 13,575 | 6% | |

Training on various issues related to human rights are covered under new employee induction, EHS training, POSH, code of conduct etc.



2. Details of minimum wages paid to employees and workers, in the following format:

| | FY 21-22 Current Financial Year | | | | | | | | 0-21* nancial Yea | |
|------------|------------------------------------|----------|----------------|-----------|----------------|-----------|---------|-----------------|----------------------|------------------|
| Category | Total (A) | Equal to | Minimum age | More than | Minimum age | Total (D) | • | Minimum /age | More that | n Minimum age |
| | | No. (B) | % (B / A) | No. (C) | % (C / A) | | No. (E) | % (E / D) | No. (F) | % (F / D) |
| Employees | | | | | | | | | | |
| Permanent | 6,540 | - | - | 6,540 | 100% | - | - | | | - |
| Male | 6,299 | - | _ | 6,299 | 100% | - | - | | | - |
| Female | 241 | - | _ | 241 | 100% | - | - | | | - |
| Other than | 6,540 | - | _ | 6,540 | 100% | - | - | | | - |
| Permanent | | | | | | | | | | |
| Male | 6,299 | - | - | 6,299 | 100% | - | - | | | - |
| Female | 241 | - | - | 241 | 100% | - | - | | - | - |
| Workers | | | | | | | | | | |
| Permanent | 3,307 | - | - | 3,307 | 100% | - | - | | _ | - |
| Male | 3,304 | - | - | 3,304 | 100% | - | - | | _ | - |
| Female | 3 | - | - | 3 | 100% | - | - | | _ | - |
| Other than | 196,755 | 195,220 | 99% | 1,535 | 1% | - | - | | | - |
| Permanent | | | | | | | | | | |
| Male | 194,376 | 192,858 | 99% | 1,518 | 1% | - | - | | | - |
| Female | 2,379 | 2,362 | 99% | 17 | 1% | - | - | | | - |

*100% coverage of employees and workers towards payment of equal to/more than minimum wages; Breakup is not available FY21.

3. Details of remuneration/salary/wages, in the following format:

| | Ма | le | Fem | ale | |
|--|--------|---|--------|----------------------|--|
| | | Median remuneration/ | | Median remuneration/ | |
| Benefits | Number | salary/ wages of respective category | Number | | |
| | | (In Rupees) | | (In Rupees | |
| Board of Directors (BoD) (Whole-time Directors) | 8 | 6 Cr appx. | - | - | |
| Key Managerial Personnel | 1 | 1.9 Cr appx. | - | - | |
| Employees other than BoD and KMP | 48,544 | 9.2 Lakhs appx. | 2,821 | 7.8 Lakhs appx. | |
| Workers | 1,957 | 9.1 Lakhs appx. | 6 | 11.3 Lakhs appx. | |

Note –

- a) CEO & CFO are Directors and included in Board of Directors.
- b) Directors Salary includes Commission.
- c) Salary Amount given above is the Median salary in the respective category.
- 4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business?

The Company does not have a single focal point for addressing the human rights issues. However, the HR head of the respective IC is responsible for addressing the same.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

All grievances are addressed as and when received by the respective Manufacturing Unit Heads/Project Managers/Business Unit Heads through Admin/IR in coordination with HR. All the grievances received are duly investigated and appropriate actions are taken to resolve the issue/complaint. Whenever required, disciplinary actions are initiated as deemed fit and assistance from regulatory authority is sought.

6. Number of Complaints on the following made by employees and workers:

| | C | FY 21-22 | | Dura | FY 20-21 | |
|-----------------------------------|--------------------------|---|---------------|--------------------------|---|---------------|
| Benefits | Filed during the year | rent Financial Ye Pending resolution at the end of year | ar Remarks | Filed during the year | vious Financial Yea Pending resolution at the end of year | ar Remarks |
| Sexual Harassment | 2 | | _ | 3 | | |
| Discrimination at workplace | _ | _ | _ | _ | _ | _ |
| Child Labour | - | - | - | _ | - | - |
| Forced Labour/ Involuntary Labour | - | - | - | _ | _ | _ |
| Wages | - | - | - | - | - | - |
| Other human | | | | | | |
| Rights related issues | - | - | - | _ | _ | _ |

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The Company has a Whistle Blower Policy wherein the employees report, without fear of retaliation, any wrong practices, unethical behaviour or noncompliance which may have a detrimental effect on the organisation, including financial damage and impact on brand image. Also, the Code of Conduct of the Company requires employees to behave responsibly in their action and conduct. Apart from that, the Company has Committees at every location for the protection of women at workplace to ensure their rights, receive grievances, conduct investigation and to take actions.

8. Do human rights requirements form part of your business agreements and contracts?

Yes. The Company adheres to the UNGC (United Nation Global Compact) principles which include Human Rights clauses. These clauses are part of the contracts with suppliers, partners, and NGOs, and are extended across the supply chain in the form of Supplier/Vendor Code of Conduct.

9. Assessments for the year

| | % of your plants and offices that were assessed (by entity or statutory authorities or third parties) |
|-----------------------------|---|
| Child labour | 100% |
| Forced/involuntary labour | The Company undertook internal assessment through its EHS, HR and IR function. |
| Sexual harassment | |
| Discrimination at workplace | |
| Wages | |
| Others – please specify | |

10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

No significant risks /concerns.

Leadership Indicators

1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

No complaint received in FY22 for human rights violation. The Company revised its Supplier/Vendor Code of Conduct including human rights compliance requirements for value chain partners.

2. Details of the scope and coverage of any Human rights due-diligence conducted.

The Company adheres to the UNGC (United Nation Global Compact) principles which include Human Rights clauses. These clauses are part of the Company's contracts in the form of Supplier/Vendor Code of Conduct (CoC) and is extended across entire value chain. Fostering a culture of caring and trust are embedded in various corporate policies like Environment, Health & Safety (EHS) Policy, Whistle-Blower policy, Protection of Women's Rights at Workplace Policy



and the CoC. The Company has laid down its CoC, which is applicable to Board members, senior management and employees. The objective is to be committed and vigilant towards the ethical conduct of business processes and instil a sense of ownership within the Company. All designated employees, including Board Members, adhere to the CoC and provide an annual declaration of their compliance. The Code covers all aspects of functioning, including anti-trust behaviour, information security, insider trading rules, professional engagements, use of Company assets and brand logo, intellectual property, human rights etc. A separate CoC has been extended to vendors and service providers which covers the need for compliance with environmental regulations, health and safety, labour practices, ethical behaviour, human rights aspects, minimum wages, freedom of association, collective bargaining, prohibition of child labour and forced and compulsory labour. The Company is committed to treating every employee with dignity and respect. The Company has formulated a policy on 'Protection of Women's Rights at Workplace' as per the provisions of the Sexual Harassment of Women at Workplace (Prevention, Prohibition & Redressal) Act, 2013 and Rules, 2013. The policy is applicable to all L&T establishments located in India.

Further, the Company conducts regular audit and inspection through internal audit protocols by EHS and IR department on EHS and human rights issues. The scope of audit covers all project sites, manufacturing units and offices including the value chain partners (supply chain partners) that are active in the Company's construction projects. Quarterly compliance report is prepared by all business verticals and submitted to corporate compliance department for further review, record and action plan. Additionally, the top 25 suppliers and large number of other suppliers are assessed through a detailed checklist of more than 40 questions on EHS parameters.

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Most of the permanent facilities and office buildings are accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016.

4. Details on assessment of value chain partners:

| % of Value chain partners (by value of business done with such partners) that were assessed |
|---|
| Currently, this is not being assessed. |
| However, the Company's Suppliers CoC addresses many of these aspects. All suppliers have to |
| necessarily sign the CoC for dealing with the Company and are expected to comply with its requirements. |
| requirements. |
| |
| |
| |

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

Not applicable

Principle 6: Businesses should respect and make efforts to protect and restore the environment

Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

| Parameter | FY 21-22# (Current Financial Year) | FY 20-21# (Previous Financial Year) |
|---|---------------------------------------|--|
| Total electricity consumption (A) | 1,281,464 GJ | 984,692 GJ |
| Total fuel consumption (B) | 8,365,802 GJ | 7,251,162 GJ |
| Energy consumption through other sources (C) | - | - |
| Total energy consumption (A+B+C) | 9,647,266 GJ | 8,235,854 GJ |
| Energy intensity per rupee of turnover (Total energy consumption/ turnover in rupees) | 9,693 GJ/Bn | 9,564 GJ/Bn |
| Energy intensity (optional) – the relevant metric may be selected by the entity | - | - |

#Scope excludes transit houses, guest houses, holiday homes and company owned residential facilities for both FY21-22 and FY20-21

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, the sustainability data assurance is carried out by DNV India.

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

The Company does not have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India.

3. Provide details of the following disclosures related to water, in the following format:

| Deveneter | FY21-22# | FY20-21# |
|--|--------------------------|---------------------------|
| Parameter | (Current Financial Year) | (Previous Financial Year) |
| Water withdrawal by source (in kilolitres) | | |
| (i) Surface water | 2,001,310 | 1,637,695 |
| (ii) Groundwater | 3,251,265 | 4,087,726 |
| (iii) Third party water | 1,369,437 | 980,433 |
| (iv) Seawater / desalinated water | - | - |
| (v) Others | 2,980,360 | 3,291,630 |
| Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v) | 9,602,372 | 9,997,484 |
| Total volume of water consumption (in kilolitres) | 9,410,093 | 9,677,094 |
| Water intensity per rupee of turnover (Water consumed / turnover) | 9,454 | 11,237 |
| Water intensity (optional) – the relevant metric may be selected by the entity | - | - |

#Scope excludes transit houses, guest houses, holiday homes and company owned residential facilities for both FY21-22 and FY20-21

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, the sustainability data assurance is carried out by DNV India.

4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

The Company has implemented a mechanism of Zero Liquid Discharge in 19 manufacturing units and office campuses out of its 20 units where the Company reuses and recycles all the wastewater generated after treatment. All the wastewater



is collected and treated in STP/ETPs and treated wastewater is completely recycled or reused as appropriate. The Company is in the process of conducting comprehensive water audits of these facilities.

5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

| Parameter | Unit | FY21-22 (Current Financial Year)* | FY20-21 (Previous Financial Year)* |
|-------------------------------------|--------|--------------------------------------|---------------------------------------|
| NOx | Tonnes | 0.9 | 1.0 |
| SOx | Tonnes | 0.1 | 8.3 |
| Particulate matter (PM) | Tonnes | 0.2 | 9.4 |
| Persistent organic pollutants (POP) | - | - | - |
| Volatile organic compounds (VOC) | - | - | - |
| Hazardous air pollutants (HAP) | - | - | - |
| Others – (ODS) | Tonnes | 0.6 | 2.6 |

*The data is partially reported for both the years

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, the assurance is carried out by DNV India.

6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity in the following format:

| Parameter | Unit | FY21-22*# (Current Financial Year) | FY20-21*# (Previous Financial Year) |
|--|---|---------------------------------------|--|
| Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available) | Metric tonnes of CO2 Equivalent | 615,035 | 533,423 |
| Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available) | Metric tonnes of CO2 Equivalent | 274,028 | 210,763 |
| Total Scope 1 and Scope 2 emissions per rupee of turnover | Metric tonnes of CO2 Equivalent Per ₹ Bn | 893 | 864 |

#Scope excludes transit houses, guest houses, holiday homes and company owned residential facilities for both FY21-22 and FY20-21

*GHG emissions intensity have been derived as per the Scope of Reporting and as per ISO 14064-1 standard. The Company has also calculated intensity (tCO2e/₹ Bn).

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes- The assurance has been conducted by DNV India.

7. Does the entity have any project related to reducing Green House Gas emission? If yes, then provide details.

Yes, the Company undertakes projects and initiatives to reduce the Scope 1 and Scope 2 emissions and the Company has set a target of reduction of energy intensity by 2.5% per annum for Scope-1 and 2% per annum for Scope-2 over 2021 as baseline. The Company has also declared its commitment to become carbon neutral by 2040 and water neutral by 2035. For more details, refer to chapter on Natural Capital in the Integrated Report section.

8. Provide details related to waste management by the entity, in the following format:

| Parameter | FY21-22# (Current Financial Year) | FY20-21# (Previous Financial Year) |
|---|---|--|
| Total Waste generated (in metric tonnes) | (| (|
| Plastic waste (A) | 99 | NA |
| E-waste (B) | 9 | 17 |
| Bio-medical waste (C) | 0.1 | NA |
| Construction and demolition waste (D) | 2,439 | 1,328 |
| Battery waste (E) | 6 | NA |
| Radioactive waste (F) | 1.4 | NA |
| Other Hazardous waste. Please specify, if any. (G) | 2,447.5 | 2,215 |
| Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector) | 46,457 | 44,484 |
| Total (A+B + C + D + E + F + G + H) | 51,459 | 48,044 |
| For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes) | | |
| Category of waste | | |
| (i) Recycled | 732.9 (Hazardous); 44,912 (Non-Hazardous) | 1,002.2 (Hazardous); 36,548 (Non-Hazardous) |
| (ii) Re-used | NA | NA |
| (iii) Other recovery operations | NA | NA |
| Total | 45,644.9 | 37,500.2 |
| For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes) | | |
| Category of waste | | |
| (i) Incineration | 138.8 (Hazardous); 0 (Non-hazardous); 138.8 (TOTAL) | 72.5 (Hazardous); 0 (Non-hazardous); 72.5 (TOTAL) |
| (ii) Landfilling | 2,190 (Non-hazardous); 815.8 (Hazardous); 3,005.8 (TOTAL) | 1,924 (Non-hazardous); 685.4 (Hazardous); 2,609.49 (TOTAL) |
| (iii) Other disposal operations | NA | NA |
| Total | 3,144.6 | 2,681.9 |

Some of the waste data have been captured for the first time in FY22

#Scope excludes transit houses, guest houses, holiday homes and company owned residential facilities for both FY21-22 and FY20-21 NA: Data not available

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, the assurance has been conducted by DNV India.

9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

L&T is certified under ISO 14001:2015 and the scope covers its entire operations including offices, headquarters, construction projects and temporary facilities, manufacturing units and industrial facilities. Under the environmental management system, the Company has guidelines for comprehensive waste management (which is under revision now) for the identification, segregation, collection, recycling and final disposal. Wherever applicable the company follows 6R principles (Rethink, Reduce, Reuse, Recycle, Refuse and Repair) for waste management. Awareness sessions are undertaken for the employees who have a role and responsibility towards waste management. Performance is monitored and waste data is collected quarterly through the sustainability data management platform (SoFi).



10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

| S. No. | Location of operations/offices | Type of Operations | Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any. |
|-----------|---|-----------------------|--|
| 1 | Mumbai Coastal Road Project (package 1 and 4) | Construction projects | Yes |
| 2 | Mumbai Trans Harbour Link Project (Package 1 and 3) | Construction projects | Yes |
| 3 | High Speed Rail Project (Package C4 and C6) | Construction projects | Yes |
| 4 | L&T Heavy Engineering, Ranoli Plant | Industrial Facility | Yes |
| 5 | Kattupalli Ship Building Facility | Industrial Facility | Yes |
| 6 | MFF Hazira | Industrial Facility | Yes |
| 7 | Proposed residential, I.T & Commercial building, Saki Vihar Road, Powai East, Mumbai - 400 072. | Construction | Yes |
| 8 | Proposed Mixed use development of residential, I.T, School & Commercial building Village Paspoli, Saki Vihar Road, Powai West , Mumbai - 400 072. | Construction | Yes |
| 9 | DIAL Phase-3 A Expansion Project | Construction | Yes |
| 10 | Dwarka Expressway Project, Package 3 | Construction | Yes |
| 11 | TLT Factory - Pithampur | Industrial Facility | Yes |
| 12 | TLT Factory - Puducherry | Industrial Facility | Yes |
| 13 | TLT -TLTRS Kancheepuram | Industrial Facility | Yes |
| 14 | ISP PARWATI PHASE III & IV | Construction | Yes |
| 15 | L&T Defence Vizag facility | Industrial Facility | Yes |
| 16 | L&T Defence Coimbatore Facility | Industrial Facility | Yes |
| 17 | L&T Defence Talegaon Facility | Industrial Facility | Yes |
| 18 | A.M. Naik Heavy Engineering Complex | Industrial Facility | Yes |

The above selected projects mentioned herein are the Company's major construction projects and industrial facilities.

11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

The Company has not conducted any environmental impact assessments (EIA) of projects or industrial facility in FY22. For the construction projects, it is under the scope of the proponents, and the Company ensures that all regulatory permits and approvals are in place before starting of the construction work. For the ongoing construction projects, all the applicable EIAs are carried out by the proponent before the construction project is awarded to the Company.

| Name and brief details of project | EIA Notification No. | Date | Whether conducted by independent external agency (Yes / No) | Results communicated in public domain (Yes / No) | Relevant Web link |
|--------------------------------------|-------------------------|------|---|--|----------------------|
| None | - | - | - | - | - |

12. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N).

All the Company projects and industrial facilities follow the applicable environmental law/ regulations/ guidelines in India, such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment Protection Act and rules thereunder. However, two cases of noncompliance have been raised by respective authority in its construction vertical in Delhi NCR region which are presented here.

If not, provide details of all such non-compliances, in the following format:

| S. No. | Specify the law / regulation / guidelines which was not complied with | Provide details of the non- compliance | Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts | Corrective action taken, if any |
|-----------|---|---|---|--|
| 1 | DPCC/NGT-AIR Pollution/ CMC-IV/2021/1005 dated 02/07/2021 | | | As instructed by DPCC (Delhi Pollution Control Board), the following steps were implemented: 1. Installed 4 Anti-Smog guns around the project area. |
| | | | | Deployed dedicated water sprinkling tankers to control dust. Covering of excavated materials using Green cloth. |
| 2 | Air Pollution under the Provisions of Air Act, 1981 & Environmental compensation. | Dust generation leading to air pollution at Dwarka Expressway Project | Yes, a penalty of ₹10 lakh was imposed by Regional Office, Gurugram (N) Haryana State Pollution Control Board | Regular water sprinkling Removal of dust on live roads Tree plantation Use of anti-smog gun Covering of loose materials, waste and loads during transportation |

Leadership Indicators

1. Provide break-up of the total energy consumed (in Joules or multiples) from renewable and non-renewable sources, in the following format:

| Daurana (dau | FY21-22# | FY20-21# |
|--|-----------------------------|------------------------------|
| Parameter | (Current Financial Year) GJ | (Previous Financial Year) GJ |
| From renewable sources | | |
| Total electricity consumption (A) | 127,129 | 97,044 |
| Total fuel consumption (B) | - | - |
| Energy consumption through other sources (C) | - | - |
| Total energy consumed from renewable sources (A+B+C) | 127,129 | 97,044 |
| From non-renewable sources | | |
| Total electricity consumption (D) | 1,154,335 | 887,648 |
| Total fuel consumption (E) | 8,365,802 | 7,251,162 |
| Energy consumption through other sources (F) | - | - |
| Total energy consumed from non-renewable sources (D+E+F) | 9,520,137 | 8,138,810 |

#Scope excludes transit houses, guest houses, holiday homes and company owned residential facilities for both FY21-22 and FY20-21

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, the assessment has been conducted by DNV India.



2. Provide the following details related to water discharged:

No wastewater is discharged from any office or plant locations.

| Parameter | FY 21-22* (Current Financial Year) | FY 20-21* (Previous Financial Year) |
|---|---------------------------------------|--|
| Water discharge by destination and level of treatment (in kilolitres) | | |
| (i) To Surface water | | |
| - No treatment | - | - |
| - With treatment – please specify level of Treatment | - | - |
| (ii) To Groundwater | | |
| - No treatment | - | - |
| - With treatment – please specify level of Treatment | - | - |
| (iii) To Seawater | | |
| - No treatment | - | - |
| - With treatment – please specify level of Treatment | - | - |
| (iv) Sent to third-parties | | |
| - No treatment | - | - |
| - With treatment – please specify level of treatment | - | - |
| (v) Others | | |
| - No treatment | - | - |
| - With treatment – please specify level of Treatment | - | - |
| Total water discharged (in kilolitres) | - | - |

*Data for the above are not captured for both FY21-22 and FY20-21.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, the assessment has been conducted by DNV, India.

3. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):

Currently mapping is in progress for the Company's permanent facilities and offices. The data will be provided for FY23.

For each facility / plant located in areas of water stress, provide the following information:

- (i) Name of the area
- (ii) Nature of operations
- (iii) Water withdrawal, consumption and discharge in the following format:

| D | FY 21-22* | FY 20-21* |
|---|--------------------------|---------------------------|
| Parameter | (Current Financial Year) | (Previous Financial Year) |
| Water withdrawal by source (in kilolitres) | | |
| (i) Surface water | - | - |
| (ii) Groundwater | - | - |
| (iii) Third party water | - | - |
| (iv) Seawater / desalinated water | - | - |
| (v) Others | - | - |
| Total volume of water withdrawal (in kilolitres) | - | - |
| Total volume of water consumption (in kilolitres) | - | - |
| Water intensity per rupee of turnover (Water consumed / turnover) | - | - |

| Parameter | FY 21-22* | FY 20-21* |
|---|--------------------------|---------------------------|
| | (Current Financial Year) | (Previous Financial Year) |
| Water intensity (optional) – the relevant metric may be selected by the | - | - |
| Entity | | |
| Water discharge by destination and level of treatment (in | | |
| kilolitres) | | |
| (i) Into Surface water | | |
| - No treatment | - | - |
| - With treatment – please specify level of treatment | - | - |
| (ii) Into Groundwater | | |
| - No treatment | - | - |
| - With treatment – please specify level of treatment | - | - |
| (iii) Into Seawater | | |
| - No treatment | - | - |
| - With treatment – please specify level of treatment | - | - |
| (iv) Sent to third-parties | | |
| - No treatment | - | - |
| - With treatment – please specify level of treatment | - | - |
| (v) Others | | |
| - No treatment | - | - |
| - With treatment – please specify level of treatment | - | - |
| Total water discharged (in kilolitres) | - | - |

*Currently, the Company does not have an assessment of operations that could be in water stressed area, same would be done by FY24

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, the assessment has been conducted by DNV, India.

4. Please provide details of total Scope 3 emissions & its intensity, in the following format:

| Parameter | Unit | FY21-22# (Current Financial Year) | FY20-21#* (Previous Financial Year) |
|--|---|--------------------------------------|--|
| Total Scope 3 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available) | Metric tonnes of CO2 equivalent | 4,976,909 | - |
| Total Scope 3 emissions per rupee of turnover | Metric tonnes of CO2 Equivalent/ Billion INR | 5,000 | - |
| Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity | - | - | - |

#Excluding transit houses, guest houses, holiday homes and company owned residential facilities as part of the scope for both FY21-22 and FY20-21

*In FY20-21 the data was not captured by the Company

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, the assessment has been conducted by DNV, India.



5. With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

All the projects and industrial facilities listed in Question 10 of the Essential Indicators above, are either operating near coastal areas coming under CRZ Notification 2011 or forest and other sensitive zones as identified within the respective EIA studies conducted earlier (not in FY22) where Environmental Clearance (EC)/approval and permits as applicable are in place. The significant direct impact as identified in EIA study was on marine biodiversity for the Company's marine projects and pollution load to the nearby settlements, water bodies and forest. All the requisite environmental management plans including marine biodiversity conservation plan are in place and implemented. All the regulatory compliance reports are being submitted as mentioned in the EC/Approval terms and conditions. Further, all the applicable Consent to Establish (CTE) and Consent to Operate (CTO) are in place for Batching Plants, Precast Yards, Fabrication Yard, and Industrial Facilities as applicable.

6. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

| Sr. No | Initiative undertaken | Details of the initiative (Web-link, if any, may be provided along-with summary) | Outcome of the initiative |
|-----------|---|--|--|
| 1. | Plastic Waste Management | The waste collection & segregation is conducted daily to minimize the waste generated at the site, minimize environmental impact, keep workplace, aisles hazard free. With the help of a third-party manufacturer & supplier-PGS enterprises India LTD., Pune, WET IC sends its plastic waste to be recycled into plastic granules, polyfuel, etc. | (i) Waste Impact: 331.6 kg/Yr Plastic Waste recycled into Polyfuel / Granules (ii) 108 Staff and 194 Workmen participated in the initiative, and they were also trained by the IC. (iii) Emission Impact: 665 kgCO2e per annum emissions avoided (Per kg of plastic, about 6 kg of carbon dioxide is emitted during production and incineration)² (iv) Water Impact: Water footprint is about 5.3 litres of water to produce typical single-use water³. |
| 2. | LEED Platinum Certification for AM Naik Tower | (i) Used percolation pits along the periphery Storm Water Drain for Groundwater recharge (ii) Usage of organic waste for treating kitchen & organic waste (iii) Using AC condensate water for domestic reuse (iv) Highly efficient HVAC equipment lifts with Regen drive for energy savings | (i) Emission Impact: 700 tCO2e/year (ii) Water Impact: (a) Rainwater Tanks: 60 KL/year (b) Sewage Treatment Plant (STP): 96,000 KL/yr (iii) Waste Impact: 135 tonnes/Year |
| 3. | Alternate material for Backfilling and Temporary works in Underground Metro Station | Use of Crusher Dust (CRF-Crushed Rock Fines) and TBM (Tunnel Boring Machine) Excavated Muck instead of M-Sand in CLSM (Controlled Low strength Material) for Backfilling and Temporary Works | (i) Savings through reduction in raw material usage: ₹ 1.31 Cr. (ii) Emission Impact: 111 tCO2e (iii) Water Impact: 2525.6 KL (iv) Waste impact: 1.15 tonnes (v) Saving through reduction of water usage: ₹ 0.08 Cr (vi) Energy saving cost: ₹ 0.15 Cr. |
| 4. | Extension of electrically powered gantry cranes | L&T Modular fabrication is into fabrication of modular structures for onshore and offshore installation. Fabrication of such structures involve extensive handling of individual steel members with weight ranging from 200 Kilograms to a higher range of 8,000 kilogram. | (i) Emission Impact: 4874 MT/year (ii) Energy saving cost: 1.5 million USD (iii) 30 % higher travel speed (No load) |

² Source: <u>https://timeforchange.org/plastic-bags-and-plastic-bottles-co2-emissions-during-their-lifetime/</u>

³ Source: <u>https://foodprint.org/blog/plastic-water-bottle/</u>

| Sr. No | Initiative undertaken | Details of the initiative (Web-link, if any, may be provided along-with summary) | Outcome of the initiative |
|-----------|------------------------------------|--|---|
| 5. | Promoting sustainable construction | (i) Reduction in CO2 impact by using supplementary cementitious materials in concrete (ii) Reduction in the water usage by replacing conventional water curing with curing compound | (i) Emission Impact: Supplementary Cement Materials: 119,946 tCO2e (ii) Water Impact: (a) Curing Compound: 2,020.8 KL (b) Superplasticizers: 44,479.2 KL (iii) Savings through reduction in raw material usage: ₹ 160 crores |
| 6. | Food waste composting | (i) Recycling food waste.(ii) Improving Hygiene in the workplace(iii) Reducing stagnation of food waste at Drains. | (i) 1kg of food waste is equivalent to 2.5kg of CO2 emission, composting of 4 tonnes of food waste results in avoiding emissions around 10 tCO2e/year⁴ (ii) Impact on employee or society: 50 employees are trained & 135 people are benefited from the fertilizer. |

7. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

The Company has established emergency preparedness plans at each project site to deal with the emergency situations. It also provides response procedures for preventing and mitigating the hazard & risk and environmental impacts arising from emergency situations including the provision for first aid. In the event of any occurrence of an emergency, the same shall be investigated and appropriate preventive measures would be initiated to avoid recurrence in future. Relevant information and training related to emergency preparedness and response shall be provided to the interested parties. The duties and responsibilities of all the workers are being communicated periodically.

8. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

No significant adverse impact reported from any value chain partners. A separate Code of Conduct (CoC) has been extended to vendors and service providers which covers the need for compliance with environmental regulations, health and safety, labour practices, human rights aspects, minimum wages, freedom of association, collective bargaining, prohibition of child labour and forced and compulsory labour, ethical behaviour, transparency in business processes and environment conservation. All new vendors/ service providers need to sign the CoC as part of the initial empanelment process. Timely internal environmental management system audit for ISO 14001:2015 and external audits are conducted to evaluate compliance which also includes the Company's value chain partners (supply chain partners) too.

9. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

All supply chain partners are required to sign a CoC which covers the need for compliance including environmental regulations. In FY23, the Company intends to assess some supply chain partners for environmental impacts as pilot projects.

⁴ Source: <u>https://www.newfoodmagazine.com/article/153960/food-waste-climate/</u>



Principle 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

- 1. A. Number of affiliations with trade and industry chambers/ associations.
 - B. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

| S. No. | Name of the trade and industry chambers/ associations | Reach of trade and industry chambers/ associations (State/National) |
|-----------|--|--|
| 1. | Association of Business Communicators of India | National |
| 2. | Associated Chambers of Commerce and Industry of India (ASSOCHAM) | National |
| 3. | Bombay Chamber of Commerce & Industry (BCCI) | State |
| 4. | Bureau of Indian Standards | National |
| 5. | Construction Industry Development Council (CIDC) | National |
| 6 | Confederation of Indian Industry (CII-CESD and CII – GBC) | National |
| 7 | Federation of Indian Chambers of Commerce and Industry (FICCI) | National |
| 8 | Indian Institute of Chemical Engineers (IIChE) | National |
| 9 | National Safety Council | National |
| 10 | National Fire Protection Institution | National |
| 11 | Indian Electrical and Electronics Manufacturers' Association (IEEMA) | National |
| 12 | India Smart Grid Forum (ISGF) | National |
| 13 | Central Board of Irrigation and Power (CBIP) | National |
| 14 | India Lead Zinc Development Association (ILZDA) | National |
| 15 | Society of Indian Defence Manufacturers (SIDM) | National |

2. Provide details of corrective action taken or underway on any issues related to anti- competitive conduct by the entity, based on adverse orders from regulatory authorities:

During the year, there were no such cases.

| Name of authority | Brief of the case | Corrective action taken |
|-------------------|-------------------|-------------------------|
| _ | - | _ |
| _ | - | _ |

Leadership Indicators

1. Details of public policy positions advocated by the entity:

Given L&T's expertise, the Company proactively engages with various stakeholders including industry chambers, associations, governments and regulators and provides its inputs on various areas such as infrastructure development and construction, renewable energy, space, health and safety, amongst others. Over the years, L&T executives have played a key role in helping shape public policy and been invited to several committees and task forces. The Company is committed to engage in the public policy advocacy process in a responsible and ethical manner.

| Sr. No. | Public Policy Covered | Method restored for such advocacy | Whether information in public Domain | Frequency of review by Board | Web Link if available |
|---------|-----------------------|--------------------------------------|--------------------------------------|---------------------------------|--------------------------|
| - | - | - | - | - | - |
| - | - | - | - | - | - |
| - | - | - | - | - | - |
| - | - | - | - | - | - |
| - | - | - | - | - | - |
| - | _ | - | - | _ | _ |

Principle 8: Businesses should promote inclusive growth and equitable development

Essential Indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

| Name and brief detail of the project | SIA Notification Number | Date of Notification | Whether conducted by independent external agency | Results communicated in public domain | Web Link if available |
|--------------------------------------|-------------------------------|-------------------------|---|--|-------------------------------------|
| A third-party social audit was | NA | NA | Yes (Thinkthrough | Yes | https://investors.larsentoubro.com/ |
| conducted, covering L&T's | | | Consulting, New | | Listing-Compliance.aspx |
| key CSR thematic areas of | | | Delhi) | | |
| education, health, EHS, skill | | | | | |
| development and water & | | | | | |
| sanitation. Projects across | | | | | |
| geographical locations were | | | | | |
| evaluated on key parameters | | | | | |
| of efficiency, effectiveness and | | | | | |
| stakeholder participation. | | | | | |

NA: Data not available

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

Not applicable. No rehabilitation and resettlement were undertaken by the entity during this reporting period.

| Sr. No | Name of the project for which R&R is going | State | District | No. of Projects Affected families | % of PAFs covered by R&R | Amount paid to PAFs in the FY (in INR) |
|--------|---|-------|----------|--------------------------------------|-----------------------------|--|
| - | - | - | - | - | - | - |
| _ | - | - | - | - | - | _ |

3. Describe the mechanisms to receive and redress grievances of the community.

At the Company's construction sites, public complaints are collected through suggestion box and mail. The complaints or grievances received from community is addressed by the site management involving the industrial and administration department and also the clients, as applicable. Any issue which is unresolved or needs management intervention is escalated to the respective business heads. Any community member can raise complaint on Company's toll-free number and email address provided at Company's website which is monitored, addressed and proper record is maintained under Whistle Blower Policy.

For CSR Projects

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In the Community based CSR projects, L&T representative from CSR team facilitates the interaction between the beneficiary groups, addresses concerns and resolves issues if any.

Process followed is as under:

- (i) During monthly or quarterly review meetings community conflicts that impact the implementation or outcomes of the project are discussed.
- (ii) During the quarterly review visit by L&T representative, concerns and issues are discussed with the community-based groups e.g. Farmer's Association, Self Help Groups or Village Development Committees.
- (iii) L&T along with other stakeholders analyse the conflicts, discuss the alternatives, pros and cons and identify the probable strategies/solutions. Community-groups are encouraged to resolve the issues by negotiating with the concerned persons or groups in the community.



- (iv) Community Groups are empowered by disseminating relevant knowledge, information, conducting skills training and encouraging them to assume leadership in conflict management.
- (v) If the community themselves are unable to resolve a certain conflict, L&T representatives intervene and facilitate negotiations between different groups in the community and stakeholders.
- 4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

| | FY 21-22 Current Financial Year | FY 20-21 Previous Financial Year |
|--|------------------------------------|-------------------------------------|
| Directly sourced from MSMEs/small producers | 4 % (₹ 2,559 Cr) | ₹ 2,149 Cr |
| Sourced directly from within the district and neighbouring districts | 18.8%* | Not Available |

*This percentage value is based on the seven mega projects with project value over ₹ 5,000 crore and the calculation is done for material sourced directly within the district and neighbouring districts to the total project cost of these seven projects.

Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

| Details of negative social impact identified | Corrective action taken |
|--|-------------------------|
| No negative social impact has been identified in social impact | NA |
| assessment. | |

NA: Not available

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

| Sr. No. | Aspirational District | Amount spent (In INR) |
|---------|--|-----------------------|
| 1 | Vishakhapatnam (AP) Skills training, Education, Environment and Covid relief | 26,624,897 |
| 2 | Begusarai (Bihar) Covid relief | 990,000 |
| 3 | Bastar (Chhattisgarh) Education | 178,416 |
| 4 | Hazaribag (Jharkhand) Education | 773,000 |
| 5 | Ranchi (Jharkhand) Education | 443,000 |
| 6 | Kalburgai (Karnataka) Covid Relief | 7,640,050 |
| 7 | Singrauli (MP) Covid Relief | 330,000 |
| 8 | Gadchiroli (Maharashtra) Covid Relief | 7,136,211 |
| 9 | Balangir (Odisha) Covid Relief | 29,972 |
| 10 | Nabarangpur (Odisha) Covid Relief | 330,000 |
| 11 | Naupara (Odisha) Covid Relief | 300,000 |
| 12 | Rayagada (Odisha) Covid Relief | 335,000 |
| 13 | Virudhunagar (Tamil Nadu) Covid Relief | 2,323,775 |
| 14 | Telangana (Adilabad) Covid Relief | 7,590,784 |
| | TOTAL | 55,025,105 |

3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups?

L&T Limited is in construction and engineering business, and majority of the Company's procurement is of industrial origin and procured in bulk. The Company does not have a preferential procurement policy to purchase from suppliers comprising marginalized /vulnerable groups.

(b) From which marginalized /vulnerable groups do you procure?

Not Applicable.

(c) What percentage of total procurement (by value) does it constitute?

Not applicable. Although the Company engages some of the marginalised and vulnerable groups (Women self-help group, local farmers, small businessman) for its canteen operation for food supplies, it is very negligible as compared to the total procurement. The food supplies procured for three canteen operations (Talegaon, Knowledge Campus Vadodara and AMN Hazira Campus) amounts to ₹ 43.4 L for FY22.

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

Not applicable as the Company does not have any intellectual properties owned or acquired by the entity (in the current financial year), based on traditional knowledge.

| Sr. No. | Intellectual Property based upon traditional knowledge | Owned/ Acquired (Yes/ No) | Benefit (Yes/No) | Benefits of calculating benefit share |
|---------|---|------------------------------|------------------|--|
| - | - | - | - | - |
| _ | - | - | - | - |

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved:

| Name of authority | Name of authority Brief of the case Corr | |
|-------------------|--|---|
| _ | - | - |
| _ | - | _ |

6. Details of beneficiaries of CSR Projects:

| Sr. No | CSR Project | No. of persons benefitted from CSR Projects | % of beneficiaries from vulnerable and marginalized groups |
|-----------|---|---|--|
| 1 | Awareness Programmes and Engagement with Community | 12,880 | |
| 2 | Maintenance of Public Green Spaces (Saki Vihar Median & Nashik Flyover garden) | Cannot be ascertained | |
| 3 | Covid-19 Emergency Response (Ventilators) | Cannot be ascertained | |
| 4 | Covid-19 Emergency Response | 9,200 | |
| 5 | Repair and Renovation of Day Care Center, for Children | 1,000 | |
| 6 | STEM Programme In Mumbai For Schools | 50 | |
| 7 | Support to Community Learning Centers Through Study Centers & Balwadis | 310 | |
| 8 | Support to Community Learning Centers for Urban Children from Vulnerable Communities | 504 | 100 % of the Projects serve the beneficiaries who are from the |
| 9 | Early Childhood Intervention through Pre-School Readiness Programme | 504 | under privileged, marginalised, vulnerable and backward |
| 10 | Mobile Toy Van Outreach | 1,308 | community of the society. |
| 11 | Early Childhood Intervention through Pre-School Readiness Programme | 861 | |
| 12 | Infrastructure Improvement of Schools and Anganwadi Centers, Bhim | 3,571 | |
| 13 | Community Development Activities | 20,037 | |
| 14 | Integrated Community Development Programme, Devgaon | 8,355 | |
| 15 | Integrated Community Development Programme, Nagzari | 7,853 | |
| 16 | Integrated Community Development Programme, Gudiyatham | 30,376 | |
| 17 | Community Sanitation and Awareness, Gudiyatham | | |

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| Sr. No | CSR Project | No. of persons benefitted from CSR Projects | % of beneficiaries from vulnerable and marginalized groups | |
|-----------|--|---|--|--|
| 18 | Women Health and Child Nutrition, Gudiyatham | 75,000 | | |
| 19 | STEM Education Project in Urban Schools | 17,158 | | |
| 20 | Integrated Community Development Programme, Sewantri | 9,000 | | |
| 21 | Enhancing Education And Infrastructure Support, Bhim | 3,571 | | |
| 22 | Covid Response – Provision of Oxygen Generating Plants | 16,297 | | |
| 23 | Support to Health & Dialysis Centers and Mobile Medical Units | 178,239 | | |
| 24 | Educate and Empower Children at Risk of Dropping out in Pathardi | 410 | | |
| 25 | Women Health and Child Nutrition Programme, Kumbhalgarh | 3,402 | | |
| 26 | Infrastructure Support and Education Enhancement Programme, Kumbhalghar | 1,500 | | |
| 27 | Skill Training Academy, Madh | 436 | | |
| 28 | Community Health Centre, Thane | 29,227 | | |
| 29 | Maintenance of Public Green Spaces | Cannot be ascertained | | |
| 30 | Educational Support to Vulnerable Children | 44,239 | | |
| 31 | Skills Development Training for Rural Youth, Serampore | 1,430 | | |
| 32 | Providing Educational Support to Tribal Communities | 1,405 | | |
| 33 | Autocad Training for Underprivileged Youth | 1,268 | | |
| 34 | Infrastructure Development Support at School | 4,175 | 100 % of the Projects serve the | |
| 35 | Support to Study Centers for Urban Children from Vulnerable Communities | 415 | beneficiaries who are from the under privileged, marginalised, | |
| 36 | Educational Support for Special Children | 44 | vulnerable and backward community of the society. | |
| 37 | Support to Evening School For Children from Vulnerable Communities | 590 | community of the society. | |
| 38 | Every Child a Scientist Project | 95 | | |
| 39 | School Infrastructure Development | 322 | | |
| 40 | School Infrastructure Development | 4,456 | | |
| 41 | Support for Special Education for Abandoned Children with Intellectual Disability | 109 | | |
| 42 | Infrastructure Support for Blood Storage | Cannot be ascertained | | |
| 43 | 'Green Hands' – Building Awareness for Greenery Development in Nearby Communities | Cannot be ascertained | | |
| 44 | Skill Upgradation Training for Women Construction Workers | 73 | | |
| 45 | Oxygen Concentrator Machines to Government Hospitals, Chennai (Covid Relief) | 500 | | |
| 46 | E-Content Development for Skills Development Training Institutes for Rural Youth | Cannot be ascertained | | |
| 47 | Providing Skill Training to Youth on Data Entry | 25 | | |
| 48 | Support for Education to Vulnerable Children | 115 | | |
| 49 | Mobility Aids and Mainstreaming | 136 | | |
| 50 | Skill Development Programme | 891 | | |
| | | | | |



% of beneficiaries from

No. of persons

| Sr. | CSR Project | No. of persons benefitted from CSR | | |
|-----|--|---------------------------------------|--|--|
| No | Con Floject | Projects | groups | |
| 51 | Vocational Training for Women | 420 | | |
| 52 | Blood Donation Awareness & Camp, Kolkata | 10,888 | | |
| 53 | Providing Educational Kits | 23,590 | | |
| 54 | Rural Health Support | 66 | | |
| 55 | HIV Aids Awareness Prevention & Support System | 60 | | |
| 56 | 'Aadhaar'- Skill Building for Community Women | 2,015 | | |
| 57 | Health & Hygiene Programme for Adolescent Health Awareness | 83,028 | | |
| 58 | Awareness and Engagement with Community | 2,805 | | |
| 59 | Support to Community Development Centre at Mora | 3,800 | | |
| 60 | Providing Educational Kits | 6,518 | | |
| 61 | Alternate Energy for Schools | 9,127 | | |
| 62 | Maintenance of Public Green Spaces | Cannot be ascertained | | |
| 63 | Providing Digital Classrooms in Schools | 7,739 | | |
| 64 | Awareness Programme and Engagement with Community | 105 | | |
| 65 | Skills Development Training for Rural Youth, Jadcherla | 812 | | |
| 66 | Skills Development Training for Rural Youth, Ahmedabad | 586 | | |
| 67 | Awareness and Cancer Detection | 1,284 | | |
| 68 | Repairs to Infrastructure Facilities in School | 9,925 | 100 % of the Projects serve the | |
| 69 | Skills Development Training for Rural Youth, Kanchipuram | 571 | beneficiaries who are from the under privileged, marginalised, | |
| 70 | Skills Development Training for Rural Youth, Panvel | 496 | vulnerable and backward | |
| 71 | Skills Development Training for Rural Youth, Pilkhuwa | 760 | community of the society. | |
| 72 | Repairs to Infrastructure Facilities in School | 80 | | |
| 73 | Renovation of Community Center at Belpada Village | 120 | | |
| 74 | Skills Development Training for Rural Youth, Cuttack | 998 | | |
| 75 | Construction Skill Training Institute for Rural Youth, Attibelle | 908 | | |
| 76 | Infrastructure Development at Government Schools | 14,714 | | |
| 77 | Infrastructure Development (Solar Power System) in Community | 3,000 | | |
| 78 | Basic Infrastructure Upgradation in Government School | 3,295 | | |
| 79 | Skills Development Training for Rural Youth, Hyderabad | 349 | | |
| 80 | Infrastructure and Learning Enhancement Programme in Government Schools | 10,599 | 9 | |
| 81 | Maintenance of Public Green Spaces | Cannot be ascertained | | |
| 82 | Multi Skill Training Center for Rural Youth | 125 | | |
| 83 | Water Conservation Initiatives for Community | 8,000 | | |
| 84 | Wash Facilities for Schools | 2,247 | | |
| 85 | Education Support for Special Children | 178 | | |
| 86 | Maintenance of Public Green Spaces | 7,800 | | |
| 87 | Awareness Programme and Engagement with Community | 101 | | |



The Company's projects are designed to serve the beneficiaries from the under privileged, marginalised, vulnerable and

Principle 9: Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

Describe the mechanisms in place to receive and respond to consumer complaints and feedback. 1.

The Company does not have any specific consumer products except few heavy machines and machine parts for Industrial and Defence use. The Company collects feedback forms from client/customer every six months as per the Company's established QMS documented information. Customers evaluate the performance and provide rating on the following parameters:

- Designing / Detail Engineering
- Planning

backward communities of the society.

| Sr. No | CSR Project | No. of persons benefitted from CSR Projects | % of beneficiaries from vulnerable and marginalized groups |
|-----------|---|---|--|
| 88 | Education Development Programme, Mumbai | 3,197 | |
| 89 | Education Development Programme, Vadodara | 5,076 | |
| 90 | Engineering Futures Programme – STEM intervention | 1,595 | |
| 91 | Personality development and life skills Programme for children 'Just for Kicks', Mumbai | 789 | |
| 92 | School on Wheels' Education support for children | 260 | |
| 93 | Infrastructure support to school | 200 | |
| 94 | Health & Nutrition at Child Care Centre | 70 | |
| 95 | Primary health care programme | 3,164 | |
| 96 | Early diagnostic career guidance for school children | 5,561 | |
| 97 | Infrastructure support for PHC, Minjur | Cannot be ascertained | |
| 98 | Community development for water and sanitation Programme | 10,442 | 100 % of the Projects serve the |
| 99 | Village Development Programme | 4,510 | beneficiaries who are from the |
| 100 | Water Management Initiatives | 24,007 | under privileged, marginalised, vulnerable and backward |
| 101 | Wastewater Treatment, Alva village | 577 | community of the society. |
| 102 | Providing drinking water facilities | 500 | |
| 103 | Plastic Recyclothon | 202,560 | |
| 104 | Village Development Programme | 889 | |
| 105 | Infrastructure support for skilling | 100 | |
| 106 | Infrastructure for COVID relief | Cannot be ascertained | |
| 107 | Oxygen Augmentation – PSA O2 Unit Civil & electric work | Cannot be ascertained | |
| 108 | Health infrastructure support | 300 | |
| 109 | Oxygen Augmentation – PSA Oxygen Generation Unit | Cannot be ascertained | |
| 110 | Covid-19 Vaccination | 11,663 | |
| 111 | L&T Public Charitable Trust | 143,638 | |
| | Total | 1,127,544 | |



Financial Statements



% of beneficiaries from

No. of persons

- Construction Capability
- Project Quality
- Management

Customer complaints are received through email, transmittal letter communications and verbal communications directly to project management teams. A complaint register is maintained for customers to record their complaints as per the established QMS documented information. The customers can also lodge complaint through the toll-free number and email address provided on the Company website.

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

| | As a percentage to total turnover |
|---|---|
| Environmental and social parameters relevant to the product | Not applicable as the Company does not have specific consumer |
| Safe and responsible usage | product or product range except few heavy machines and |
| Recycling and/or safe disposal | machine parts for industrial and Defence use. |

3. Number of consumer complaints in respect of the following:

| | FY21 (Current Fin | | | FY20-21 (Previous Financial Year) | | |
|-----------------------------|--------------------------------|---|---------|--------------------------------------|--|---------|
| | Received during the year | Pending resolution at end of year | Remarks | Received during the year | Pending resolution at end of year | Remarks |
| Data privacy | - | - | - | - | _ | |
| Advertising | - | - | - | - | _ | _ |
| Cyber-security | - | - | - | - | _ | |
| Delivery of essential | | | | | | |
| Services | - | - | _ | _ | _ | _ |
| Restrictive Trade Practices | - | - | _ | _ | _ | _ |
| Unfair Trade Practices | - | - | _ | _ | _ | _ |
| Other | - | - | _ | _ | _ | _ |

*The Company is putting a process to compile the above data for FY23

4. Details of instances of product recalls on account of safety issues:

The Company does not have any specific consumer products except few heavy machines and machine parts for industrial and defence use. No product recalls (voluntary or forced) were made on grounds of safety in FY22.

| | Number | Reason for call |
|-------------------|--------|-----------------|
| Voluntary recalls | - | - |
| Forced recalls | - | - |

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? If available, provide a web-link of the policy

Yes, the Company has a framework/ policy on cyber security and risks related to data privacy, available at <u>https://www.larsentoubro.com/corporate/privacy-policy/</u>.

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

None.



Leadership Indicators

1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).

The Company's business offerings can be found on the website: <u>https://www.larsentoubro.com/corporate/our-businesses/</u>

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

The Company does not operate in B2C model except for few heavy machines and machine parts for industrial and defence use. For aforementioned products, regular interaction with the client/customers are conducted during the execution phase of a project. The Company extends an opportunity to explain about its products, innovations, new technology and techniques that are implemented to enhance product quality and work methodology.

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

During execution of construction projects and transport of heavy machinery, the clients and concerned departmental authorities are informed through transmittal letters and their permissions are sought for road closure, traffic diversion and isolation of essential services.

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/ Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

Not applicable, as the Company operates in B2B model.

The average customer satisfaction score during FY22 was 89%.

- 5. Provide the following information relating to data breaches:
 - (a) Number of instances of data breaches along-with impact

There were no data breaches during the year.

(b) Percentage of data breaches involving personally identifiable information of customers -

NIL