



August 07, 2023

BSE Limited
Floor 25, P. J. Towers
Dalal Street, Fort
Mumbai - 400 001

National Stock Exchange of India Limited
Exchange Plaza
Bandra Kurla Complex
Bandra (E), Mumbai - 400 051

Scrip Code: **543271**

Trading Symbol: **JUBLINGREA**

Dear Sirs,

Sub: Business Responsibility and Sustainability Report for the Financial Year 2022-23

Pursuant to the SEBI (Listing Obligations and Disclosure requirements) Regulations, 2015, we are enclosing the Business Responsibility and Sustainability Report for the Financial Year 2022-23. The same also forms part of annual report and can be accessed on the Company's website www.jubilantingrevia.com at the following links:

- [Annual Report](#)

We request you to take the same on record.

Thanking you,

Yours faithfully,

For Jubilant Ingrevia Limited

Deepanjali Gulati
Company Secretary

Encl: as a/a

A Jubilant Bhartia Company

OUR VALUES



Jubilant Ingrevia Limited

1-A, Sector 16-A,
Noida-201 301, UP, India
Tel: +91 120 4361000
Fax: +91 120 4234895-96
www.jubilantingrevia.com

Regd Office:
Bhartiagram, Gajraula
Distt. Amroha - 244 223
Uttar Pradesh, India
CIN : L24299UP2019PLC122657

BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORTING



SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

1. Corporate Identity Number (CIN) of the Listed Entity
L24299UP2019PLC122657
2. Name of the Listed Entity
JUBILANT INGREVIA LIMITED
3. Year of incorporation
2019
4. Registered office address
Bhartiagram, Gajraula, District Amroha-244 223, Uttar Pradesh, India
5. Corporate address
Jubilant Ingrevia Limited, 1A, Sector 16A, Noida - 201 301, Uttar Pradesh, India
6. E-mail
satish.kanagala@jubl.com
7. Telephone
91-120-4361000
8. Website
www.jubilantingrevia.com
9. Financial year for which reporting is being done
FY 2022-23
10. Name of the Stock Exchange(s) where shares are listed
National Stock Exchange of India Limited; BSE Limited
11. Paid-up Capital
₹159.28 million
12. Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report
*Mr. KVS Satish Kumar
Chief Sustainability Officer
1-A, Sector 16A, Noida -201301
Uttar Pradesh, India.
Phone: +91-120-4361000,
Email: satish.kanagala@jubl.com*

13. Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).
Disclosures are on a consolidated basis including all subsidiaries and excluding Associates.

II. Products/services

14. Details of business activities (*accounting for 90% of the turnover*):

S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Speciality Chemicals	Pyridine & Picolines, Fine Chemicals, Crop protection chemicals, CDMO	37.68
2	Nutrition & Health Solutions	Nutrition & Health Ingredients, Animal Nutrition & Health solutions, Human Nutrition & Health solution	11.55
3	Chemical Intermediates	Acetyles, Speciality Ethanol	50.77

15. Products/Services sold by the entity (*accounting for 90% of the entity's Turnover*):

S. No.	Product/Service	NIC Code	% of total Turnover contributed
1	Pyridine & Picolines, Fine Chemicals, Crop protection chemicals, CDMO	2021	37.68
2	Nutrition & Health Ingredients, Animal Nutrition & Health solutions, Human Nutrition & Health solution	2011	11.55
3	Acetyles, Speciality Ethanol	2011	50.77

III. Operations

16. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	5	8	13
International	0	4	4

17. Markets served by the entity:

- a. Number of locations

Locations	Number
National (No. of States)	22
International (No. of Countries)	50

- b. What is the contribution of exports as a percentage of the total turnover of the entity?

Contribution of export (consolidated) as a percentage of the total turnover of the entity during FY 2023 was 43.20

- c. A brief on types of customers

Jubilant Ingrevia Limited is a global integrated Life Science products and Innovative Solutions provider serving Pharmaceutical, Nutrition, Agrochemical, Consumer and Industrial customers with customised products and solutions that are innovative, cost-effective and conforming to excellent quality standards. The Company offers a broad portfolio of high quality ingredients that find application in a wide range of industries. The Company has 2,100 employees and serves more than 1,500 customers in more than 50 countries across the world. The Company's portfolio also extends to custom research and manufacturing for pharmaceutical and agrochemical customers on an exclusive basis. Jubilant Ingrevia Limited is a Responsible Care certified company, driven by the motive to add value to millions of lives through innovations and cutting-edge technology. As a leader in key products that the Company manufactures, it takes pride in being a partner of choice for its valued customers.

IV. Employees

18. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
EMPLOYEES						
1.	Permanent (D)	1,872	1,765	94.28	107	5.72
2.	Other than Permanent (E)	NA	NA	NA	NA	NA
3.	Total employees (D+E)	1872	1765	94.28	107	5.72
WORKERS						
4.	Permanent (F)	423	423	100	0	0
5.	Other than Permanent (G)*	1,355	1,327	97.93	28	2.07
6.	Total workers (F + G)	1,778	1,750	98.42	28	1.58

*Contract workers

b. Differently abled Employees and workers:

S. No	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
DIFFERENTLY ABLED EMPLOYEES						
1.	Permanent (D)	0	0	0	0	0
2.	Other than Permanent (E)	0	0	0	0	0
3.	Total differently abled employees (D + E)	0	0	0	0	0
DIFFERENTLY ABLED WORKERS						
4.	Permanent (F)	0	0	0	0	0
5.	Other than permanent (G)*	4	4	100	0	0
6.	Total differently abled workers (F + G)	4	4	100	0	0

*Contract workers

19. Participation/Inclusion/Representation of women

	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	12	2	16.66
Key Management Personnel	3	1	33.33

20. Turnover rate for permanent employees and workers
(Disclose trends for the past 3 years)

	FY 2023 (Turnover rate in current FY)			FY 2022 (Turnover rate in previous FY)			FY 2021* (Turnover rate in the year prior to the previous FY)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	17.5%	15.0%	17.3%	14.3%	19.0%	14.5%	-	-	-
Permanent Workers	8.7%	0%	8.7%	5.2%	0%	5.2%	-	-	-

*The Company demerged from Jubilant Life Sciences Ltd. In Feb 2021.

V. Holding, Subsidiary and Associate Companies (including joint ventures)

21. (a) Names of holding / subsidiary / associate companies / joint ventures

S. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Jubilant Infrastructure Limited	Subsidiary	100	Yes
2	Jubilant Agro Sciences Limited(formerly Jubilant Crop Protection Limited)	Subsidiary	100	Yes
3	Jubilant Life Sciences NV, Belgium	Subsidiary	100	Yes
4	Jubilant Life Sciences International Pte Ltd, Singapore,	Subsidiary	100	Yes
5	Jubilant Life Sciences (Shanghai) Limited,	Subsidiary	100	Yes
6	Jubilant Life Sciences (USA) Inc.	Subsidiary	100	Yes
7	Mister Veg Foods Private Limited	Associate	37.98	Yes
8	AMP Energy Green Fifteen Private Limited	Associate	26	Yes

VI. CSR Details

The community around Company's operations at all locations are key stakeholders for the Company and the organisation believes in having an inclusive growth along with them. Through its community engagement programs, the Company understands the community's expectations of having better health and hygiene facilities, more local employment opportunities, better educational and infrastructural amenities etc. Corporate Social Responsibility (CSR) is an integral part of sustainability framework of the Company. CSR activities at the Company are established in accordance with the provisions of Section 135 read with Schedule VII to the Act. Jubilant Bhatia Foundation (JBF), established in the year 2007, a not-for-profit arm of the Jubilant Bhatia Group is responsible for conceptualisation and implementation of CSR activities of all Jubilant Bhatia Group companies. The CSR projects are designed in a way to empower the communities around the area of operations of the Company and add value in their life. The projects work on 4P model (Public-Private-People- Partnership). JBF's detailed activities are available on its website www.jubilantbhatiafoundation.com

22. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: **(Yes/No): Yes**

(ii) Turnover (in ₹): 47,726.89 million

(iii) Net worth (in ₹): 26,662.32 million

VII. Transparency and Disclosures Compliances

23. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	FY 2023 Current Financial Year			FY 2022 Previous Financial Year		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	https://jubilantingrevia.com/investor.aspx?mpgid=101&pgid1=109&pgid2=114&pgidtrail=216	0	0		0	0	https://jubilantingrevia.com/investor.aspx?mpgid=101&pgid1=109&pgid2=114&pgidtrail=216
Investors (other than shareholders)	https://www.jubilantingrevia.com/investors/corporate-governance/policies-and-codes/whistle-blower-policy	0	0		0	0	https://www.jubilantingrevia.com/investors/corporate-governance/policies-and-codes/whistle-blower-policy

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	FY 2023 Current Financial Year			FY 2022 Previous Financial Year		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Stakeholder group from whom complaint is received	https://www.jubilantingrevia.com/investors/corporate-governance/policies-and-codes/whistle-blower-policy	5	0		1	0	
Employees and workers		9	4		-	-	
Customers		27	4		34	0	
Value Chain Partners	Yes https://www.jubilantingrevia.com/investors/corporate-governance/policies-and-codes/whistle-blower-policy	1	1		0	0	
Other (please specify)	NA	NA	NA	NA	NA	NA	NA

24. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Environment: <ul style="list-style-type: none"> Climate Change Water Waste Management 	Both Risk & Opportunity as well.	Any issue which may lead to non-compliance and or resource loss is a Risk and any issue leading to resource optimisation or improving company performance & image is an opportunity.	The Board of Directors constituted a Risk Management Committee (RMC) to formulate detailed Risk Management Policy and oversee risk management process and systems. The Risk Management Committee acts as a governing body to monitor the effectiveness of the risk management framework twice in a year.	Quantitative estimation not done.
2	Social: <ul style="list-style-type: none"> Human Rights Community Occupational Health and Safety Training and development Employee attrition 	Both Risk & Opportunity as well.	As mentioned above.	As mentioned above.	Quantitative estimation not done.
3	Governance: <ul style="list-style-type: none"> Direct Economic Value Generated Compliance Customer Satisfaction Responsible Supply Chain 	Both Risk & Opportunity as well.	As mentioned above.	As mentioned above.	Quantitative estimation not done.

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes									
1. a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
b. Has the policy been approved by the Board? (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
c. Web Link of the Policies, if available	All employee related policies are uploaded on the intranet portal of the Company for communication and implementation. Other policies are uploaded on the Company's website in following links: https://jubilantingrevia.com/sustainability/policies/ehs-policy https://jubilantingrevia.com/investors/corporate-governance/policies-and-codes/policy-on-rpts								
2. Whether the entity has translated the policy into procedures. (Yes / No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
3. Do the enlisted policies extend to your value chain partners? (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
4. Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	All applicable national and international laws as well as international conventions are captured in the policies articulated by the Company. In addition, they reflect the purpose and intent of the United Nations Global Compact (UNGC) principles and Sustainable Development Goals (SDGs), GRI standards and international standards such as ISO 14001, ISO 9001, ISO 50001, RC 14001, ISO 27001, ISO 45001 and others. In addition to afore said certifications some of our plants are also certified under FSSC 22000, GMP, HALAL, KOSHER etc. All of our manufacturing sites have received RC logo from ICC (Indian Chemical Council)								
5. Specific commitments, goals and targets set by the entity with defined timelines, if any.	N	N	Y	N	N	Y	N	Y	Y
6. Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	Following are the key sustainability goals & targets and their achievements during FY 2023:								
	Sustainability Goal	UOM	FY 2023 Target	FY 2023 Achievement					
	Reduce Lost Time Injuries Frequency Rate (LTIFR)	No.	0.34<	0.15					
	Fatalities	No.	0	2*					
	% of renewable energy in overall energy mix	No.	6.8	9.5					
	Reduce the specific energy consumption	GJ/MT	15.9	19.28*					
	Reduce the specific GHG emission	tCO ₂ e/MT	1.48	1.65*					
	Reduce specific water consumption	m ³ / MT	6.98	7.28*					
	Improve skill and knowledge of employees by imparting training	Training man-days / employee / yr.	5.7	6.83					
	*Could not meet the goal due to change in product mix, except the fatal incidents (2 nos.)								

Governance, leadership and oversight

7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (*listed entity has flexibility regarding the placement of this disclosure*)

Dear Stakeholders,

It is with great pleasure that we present to you the BRSR report of Jubilant Ingrevia Limited for the fiscal year 2022-23. In the face of complex global challenges, we remain steadfast in our commitment to a sustainable future and are proud of the progress we have made as a company.

The past year has been eventful for Jubilant Ingrevia Limited, marking the third year since our demerger from Jubilant Pharmova Limited. Despite the global turmoil caused by ongoing conflicts, climate change, and the post-pandemic scenario affecting individuals worldwide, we have achieved several significant milestones.

Our success is rooted in the dedication and values of our people. With more than 2,300 employees across the company, we emphasise respect, integrity, and agility in all that we do. We continue to foster an inclusive culture and strive to improve our representation goals, knowing that a diverse and balanced workforce allows us to better engage with our customers.

Sustainability is deeply ingrained in our culture and actions. We are committed to delivering on our promise of caring, sharing, and growing. Before the demerger, our sustainability reporting journey began in 2013, following the guidelines of the Global Reporting Initiative (GRI). In parallel, we have implemented various policies and international standards to enhance the maturity and resilience of our management and governance systems, addressing ever-changing business risks, including environmental, social, climate change, and conflict-related risks.

We attained an outstanding 95 percentile globally (CHM Chemicals) with 66/100 score in the S&P Global ESG Indices CSA 2022 (DJSI), signifying a substantial increase of 25% compared to last year's score. We take pride in attaining a GOLD Sustainability rating (score 68) in EcoVadis, placing us among the top 7% of global pharmaceutical companies. This achievement underscores our dedication to environmental, social, and governance factors. Additionally, we have received an impressive 'B' score band from CDP for 'Climate Change' and 'Water Security'. The Company has moved from the 'C' (Awareness) band (last year's score) to the esteemed 'B' band, known as the 'Management' band. Additionally, we are fulfilling the reporting requirements of the Business Responsibility and Sustainability Reporting (BRSR) mandated by SEBI.

In line with our commitment to climate mitigation and stakeholder demands, we have conducted a detailed Product Carbon Footprint (PCF) study of 28 products based on Life Cycle Assessment (LCA) following the ISO 14067:2018 standard. We have also engaged a third party to assure the Cradle to Gate LCA-based PCF of these 28 products. Furthermore, in FY2023, we increased the percentage of renewable energy in our overall energy mix to 9.5%. We are committed to further greening our power across all our facilities, and have engaged a third-party consultant to help us achieve this goal. Through various energy-saving measures, we have successfully reduced 28,386 tCO₂e of greenhouse gas (GHG) emissions during this reporting period. We are also working on our net-zero strategy and planning to engage a third-party Subject Matter Expert (SME) to develop our long-term strategy in line with the Science-Based Targets initiative (SBTi).

We are committed to diversity and inclusion in the workplace. In FY2023, we achieved our target of increasing the percentage of women in our workforce to 4.7%. We will continue to work towards creating a more inclusive workplace for all employees. We have also made strides in employee training, surpassing our set FY 2023 target of 5.7 training man-days per employee per year to 6.83 training man-days per employee per year.

Overall, we maintain an optimistic outlook for the years ahead as we continue to invest in long-term projects that drive growth and sustainability. We have put considerable effort into this sustainability disclosure and value your feedback on how we can further improve.

8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	Board of Directors
9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	Yes, CSR & Sustainability Committee

10. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee									Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	HY	HY	HY	HY	HY	HY	HY	HY	HY
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Q	Q	Q	Q	Q	Q	Q	Q	Q

11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.	P1	P2	P3	P4	P5	P6	P7	P8	P9
	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

HY: Half yearly by the CSR & Sustainability Committee at the Board. Q: Quarterly by the Board

12. If answer to question (1) above is 'No' i.e. not all Principles are covered by a policy, reasons to be stated: Not Applicable

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the Principles material to its business (Yes/No)									
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or/human and technical resources available for the task (Yes/No)									
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorised as 'Essential' and 'Leadership'. While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

PRINCIPLE 1 Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

1. Percentage coverage by training and awareness programs on any of the Principles during the financial year:

Segment	Total number of training and awareness programs held	Topics / principles covered under the training and its impact	%age of persons in respective category covered by the awareness programs
Board of Directors	2	Principle 1, Principle 3, Principle 6, Principle 8	58%
Key Managerial Personnel	3	Principle 1, Principle 3, Principle 6, Principle 8	100%
Employees other than BoD and KMPs	1031	Primarily on Safety, Responsible Care and Six sigma	91%
Workers	62183	Primarily OHS (Occupational health & safety) training	100%

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

Monetary					
Segment	NGRBC Principle	Name of the regulatory/ enforcement agencies judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine	NA				
Settlement	NA				
Compounding fee	Principle 3	Assistant Director of Factories	200000	Owing to fatal accident of a contract labour Mr. Vipin S/o Shri Veer Singh (employee of M/s Zafar Ali Contractor) at Gajraula Plant of the Company, occurred on 17.09.2022, a notice under Factories Act, 1948 and UP Factory Rules, 1950 by the Assistant Director Factories was issued against Occupier and Manager of the Factory for violation of Rule 52-A and 63(b). Under the same notice opportunity for compounding was also provided. To avoid prosecution, we opted the way of compounding for closure of the matter.	No

Non-Monetary				
Segment	NGRBC Principle	Name of the regulatory/ enforcement agencies judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine				
Punishment				

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
Nil	NA

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes the Company has developed and communicated its Anti-bribery & Anti-corruption policy as part of employee Code of Conduct (CoC). Please refer page 13 & 14 of our Code of Conduct, available in Company website in following link: https://jubilantingrevia.com/Uploads/image/514imguf_code-of-conduct-August2021.pdf

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2023 (Current Financial Year)	FY 2022 (Previous Financial Year)
Directors	0	0
KMPs	0	0
Employees	0	0
Workers	0	0

6. Details of complaints with regard to conflict of interest:

	FY 2023 (Current Financial Year)		FY 2022 (Previous Financial Year)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	0	NA	0	NA
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	0	NA	0	NA

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable as mentioned above

Leadership Indicators

1. Awareness programs conducted for value chain partners on any of the Principles during the financial year:

Total number of awareness programs held	Topics/principles covered under the training	%age of value chain partners covered (by value of business done with such partners) under the awareness programs
-	-	-

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same.

Yes, the Company takes disclosures from directors time to time with respect to changes of interest or concern from the Board members which are placed before the Board meeting.

PRINCIPLE 2 Businesses should provide goods and services in a manner that is sustainable and safe.

Essential Indicators

- Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	Current Financial Year 2023	Previous Financial Year 2022	Details of improvements in environmental and social impacts
R&D	100%	100%	Jubilant invest on R&D focusing on energy efficiency, green chemistry (GHG emissions), low-carbon technologies and use of biomass as a fuel for addressing the climate change.
Capex	1.7%	2.3%	

- Does the entity have procedures in place for sustainable sourcing? (Yes/No)
Yes.
 - If yes, what percentage of inputs were sourced sustainably?
95%
- Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.
NA, since the Company is B2B Chemical business.
- Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.
Yes, the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards.

Leadership Indicators

- Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?
No. the Company has not conducted any LCA of any product yet.
However, conducted PCF study of 28 products following LCA (Cradle to Gate approach) this year.

NIC Code	Name of Product /Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/ No) If yes, provide the web-link.

- If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Name of Product / Service	Description of the risk / concern	Action Taken

NA, since no LCA conducted yet for any of the product.

- Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate input material	Recycled or re-used input material to total material	
	FY 2023 Current Financial Year	FY 2022 Previous Financial Year

NA, since we are in B2B Chemical manufacturing business.

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

	FY 2023 Current Financial Year			FY 2022 Previous Financial Year		
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled	Safely Disposed
Plastics (including packaging)						
E-waste						
Hazardous waste Other waste						

NA, since we are in B2B Chemical manufacturing business, the Company don't reclaim any product or packaging item at end of life of product.

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

NA as mentioned above

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category

PRINCIPLE 3 Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

1. a. Details of measures for the well-being of employees: (*other than workers)

Category	Total (A)	% of employees covered by									
		Health Insurance		Accident Assurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent employees											
Male	1,765	1,765	100	1,765	100	NA	NA	0	0	NA	NA
Female	107	107	100	107	100	107	100	NA	NA	107	100
Total	1872	1872	100	1872	100	107	100	0	0	107	100
Other than Permanent employees											
Male	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Female	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Total	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA

- b. Details of measures for the well-being of workers: (*permanent workers only)

Category	Total (A)	% of employees covered by									
		Health Insurance		Accident Assurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)
Permanent employees											
Male	423	423	100	423	100	NA	NA	0	0	NA	NA
Female	0	0	NA	0	NA	NA	NA	NA	NA	0	0
Total	423	423	100	423	100	NA	NA	NA	NA	NA	NA
Other than Permanent employees											
Male	1,206	1,206	100	1,206	100	0	NA	1,206	0	1,206	NA
Female	28	28	100	28	100	28	0	28	NA	28	0
Total	1234	1234	100	1234	100	28	100	0	0	0	0

2. Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits	FY 2023 Current Financial Year			FY 2022 Previous Financial Year		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100	100	Y	100	100	Y
Gratuity	100	100	Y	100	100	Y
ESI	2	3	Y	2	3	Y
Others – please specify	NA	NA	NA	NA	NA	NA

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Partially

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes

https://jubilantingreva.com/Uploads/image/514imguf_code-of-conduct-August2021.pdf

<https://jubilantingreva.com/careers/diversity-and-inclusion>

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	NA	NA	NA	NA
Female	100	80	0	0
Total	100	80	0	0

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent workers	Yes
Other than Permanent Workers	Yes
Permanent Employees	Yes
Other than Permanent Employees	NA

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category	FY 2023 (Current Financial Year)			FY 2022 (Previous Financial Year)		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)
Total Permanent Employees	1872	0	0	1732	0	0
- Male	1765	0	0	1653	0	0
- Female	107	0	0	79	0	0
Total Permanent Employees	423	276	65	421	285	68
- Male	423	276	65	421	285	68
- Female	0	0	0	0	0	0

8. Details of training given to employees and workers:

Category	FY 2023 Current Financial Year					FY 2022 Previous Financial Year				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Male	1,765	1,834	104	1,001	56.7	1,653	1,736	105	636	38
Female	107	42	39	66	61.7	79	21	27	37	47
Total	1,872	1,876	100	1,067	57	1,732	1,757	101	673	39
Workers										
Male	1,629	1,332	82	631	39	1,759	1,345	77	292	17
Female	28	35	125	93	332	20	26	130	0	0
Total	1,657	1,367	82	724	44	1,779	1,371	77	291	16

9. Details of performance and career development reviews of employees and worker:

Category	FY 2023 Current Financial Year			FY 2022 Previous Financial Year		
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
Employees						
Male	1765	1765	100	1653	1542	93
Female	107	107	100	79	64	81
Total	1872	1872	100	1,732	1,606	92.7
Workers						
Male	423	423	100	421	421	100
Female	0	0	NA	0	0	NA
Total	423	423	100	421	421	100

10. Health and safety management system:

- Whether an occupational health and safety management system has been implemented by the entity? **(Yes/ No)**. If yes, the coverage such system?
Yes. 100% coverage
- What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?
QRA, HAZOP, IHRA, What-if Analysis, HIRA, JSA, Safety Audit, Safety Inspections, etc.
- Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. (Y/N):
Yes.
- Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? **(Yes/ No):** **Yes**

11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2023 Current Financial Year	FY 2022 Previous Financial Year
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	0	0.51
	Workers	0.15	0.91
Total recordable work-related injuries	Employees	0	3
	Workers	8	12
No. of fatalities	Employees	0	0
	Workers	2	1
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
	Workers	0	0

12. Describe the measures taken by the entity to ensure a safe and healthy work place.

Following are the summary of key measures taken by the entity to ensure safe and healthy work place:

- To Identify the Unsafe Act / Unsafe Condition & Near Miss Reporting & take corrective preventive action
- Health & Safety Awareness training program by external & internal.
- Work Permit system implemented
- Investigate Accidents
- Regular work place Inspection / audit by internal team.
- External health & safety audit by third party.
- Third party hired (Chola MS Risk Service Management) for Implementation of PSM & SMS.
- Employee Engagement
- Reward & Recognition
- Safety Committee meeting
- Contractor safety committee meeting
- Town halls
- Monthly Safety Theme Program
- Legal compliances
- Safety Improvement Plan
- Process Safety Management Implementation

13. Number of Complaints on the following made by employees and workers:

	FY 2023 (Current Financial Year)			FY 2022 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	0	0	NA	0	0	NA
Health & Safety	0	0	NA	0	0	NA

14. Assessments for the year:

Indicate product category	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100
Working Conditions	100

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

Following are the site specific corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions at Savli & Gajraula sites:

Savli Incident CA:

- Strengthening of LOTO system in lighting Distribution Board.
- Installation of ELCB (Earth Leak Circuit Breaker) system for lighting circuits.
- Field supervision to be enhanced during shutdown activities.
- Training of contract labor on Electrical safety.

Gajraula Incident CA:

- Do's and Don'ts will be displayed at site.
- SOP and work instruction will include DO's and Don'ts, Placing of trolley and all necessary steps to make the process safe including unloading in presence of supervisor only.
- Regular audit of the SOP execution. Existing system of verification of compliances need to be strengthened.
- Regular round of the supervisor need to be ensured and U/A and U/C need to be reported in 'Sanchetna' portal.
- MS Hard Railing toward outside and inside of peripheral road at SLF Site for avoid any topple of vehicle.
- SLF will be provided with ramp on all sides to eliminate the height difference from outside. (Without disturbing the drainage).
- SLF site will cover with Chain Link Fencing with proper entry & Exit Gate. Gate will be opened in case of sludge trolley movement only.
- Non-used area at SLF peripheral road will be barricaded for restricting the tractor trolley movement.

Leadership Indicators

- Does the entity extend any life insurance or any compensatory package in the event of death of
 - Employees (Y/N): Yes
 - Workers (Y/N): Yes
- Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

Every month we take proof of previous month's PF and ESI Challan from the contractor(s). It is ensured that dues are getting deducted and deposited by them. In case any observation is noted, action is taken immediately.
- Provide the number of employees / workers having suffered high consequence work- related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2023 (Current Financial Year)	FY 2022 (Previous Financial Year)	FY 2023 (Current Financial Year)	FY 2022 (Previous Financial Year)
Employees	0	0	0	0
Workers*	0	0	0	0

*Permanent workers only

- Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? **(Yes/ No): No**
- Details on assessment of value chain partners:

Indicate product category	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	71
Working Conditions	71

- Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

Jubilant Ingrevia Limited believes that its workforce is a key asset contributing to the Company's success. The Company ensures that Health and Safety (OHS) standards at all its locations are bench-marked with the global best practices and standards. Its approach towards best-in-class occupational health and safety standards is articulated in its OHS policy. The Company has deployed a knowledgeable and experienced occupational health and safety management team across all its locations to continuously monitor, manage and respond to emergencies, if any. Majority of its manufacturing sites are ISO 45001 certified. All employees of these

locations, who have access to operating sites, are also covered under these OHS management systems which is audited periodically. All visitors coming to the sites are also briefed about basic safety, before entering the premises. The Company is implementing comprehensive safety management system under guidance of well renowned safety consulting organisation. Any OHS (Occupational Health & Safety) risk arising from assessments of health and safety practices and working conditions are immediately addressed by site OHS management team through necessary corrective & preventive measures. The same is reviewed by both site management and corporate management time to time. For our suppliers (including contract manufacturers), the Company has established and communicated 'Green Supply Chain' policy expecting our supplier to provide safe & healthy working conditions and decent labor practice while doing business. The Company also conduct critical suppliers (including contract manufacturers) EHS/ Sustainability audit time to time and provide their observation / recommendation to suppliers' management.

PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

The Company continually works towards making its Stakeholder Engagement framework more focused and structured, year-on-year. From FY 2015, the Company started stakeholder prioritisation and materiality assessment involving the top management that continuously engages with different stakeholders at different intervals. The list of key stakeholders, mode of engagement and a list of key topics raised through these engagements are given below.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder group	Whether identified as Vulnerable & Marginalised Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/Half yearly/ Quarterly/ others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Customers	No	<ul style="list-style-type: none"> Customer meets & Exhibitions Direct visits Feedback calls Online platform – Customer Relation Management (CRM) 	Regularly all throughout the year	<ul style="list-style-type: none"> Quality Packaging and Labelling Climate Change Timely Delivery
Investors and Shareholders	No	<ul style="list-style-type: none"> Investors meet & calls, quarterly Investors conference calls with investors attended by Chairman, CCMD, Group CFO, CFO & CEO. Shareholders/Investors Grievance forums (Dedicated team who takes care of investor relation) Investors are provided with Annual Report, Quarterly Earnings Release and Sustainability Report Company website is updated regularly with relevant information AGM 	Quarterly Annual	<ul style="list-style-type: none"> Sustainable business growth to create long term value Timely receipt of dividends and shares Timely receipt of financial reports (e.g. Annual Report)
Employees	No	<ul style="list-style-type: none"> Reward & recognition Chairmen's Award New Joiners' meet Long Service Awards Employee wellness programs festival/special days celebrations Exit Interviews 	Regularly all throughout the year	<ul style="list-style-type: none"> Faster decision making Talent pool Collaboration Job enrichment Career growth No discrimination

Stakeholder group	Whether identified as Vulnerable & Marginalised Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/Half yearly/ Quarterly/ others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Partners (Suppliers and Service Providers)	No	<ul style="list-style-type: none"> One-on-one meeting with the suppliers. Virtual meetings/audits with the suppliers and contract manufacturers Mailers 	Regularly all throughout the year	<ul style="list-style-type: none"> Transparency with respect to RFQ Ethical behaviour Timely payments
Regulatory Bodies	No	<ul style="list-style-type: none"> One to one meetings Industry bodies and other related platform 	Regularly all throughout the year	<ul style="list-style-type: none"> Compliance related to EHS, TAX, labour practice
Community	No	<ul style="list-style-type: none"> Meetings during formal community engagements Public hearings Community interface meet Suggestion box at gate 	Regularly all throughout the year	<ul style="list-style-type: none"> Road safety Local employability Environmental pollution Health and hygiene Vocational training Water

Leadership Indicators

- Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

Yes, continuous feedback of stakeholder is provided through presentations made before the CSR & Sustainability Committee

- Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Yes, continuous feedback of stakeholder is provided through presentations made before the CSR & Sustainability Committee

- Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalised stakeholder groups.

Every year CSR team engage with surrounding community members (including vulnerable/ marginalised groups, if any) and prioritise the stakeholder needs and make action plan accordingly. Post approval CSR team implement different projects covering these community members. For further detail on our engagements and CSR actions please refer the following link in our Company website: <https://jubilantingrevia.com/about-us/sustainability/corporate-social-responsibility>

PRINCIPLE 5: Businesses should respect and promote human rights

Essential Indicators

- Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2023 Current Financial Year			FY 2022 Previous Financial Year		
	Total (A)	No. of / employees workers covered (B)	% (B / A)	Total (C)	No. of / employees workers covered (D)	% (D / C)
Employees						
Permanent	1872	1055	56	1732	903	52
Other permanent	0	0	0	0	NA	NA
Total Employees	1,872	1,055	56	1,732	903	52
Workers						
Permanent	423	407	96	421	0	0
Other permanent than	0	0	0	0	0	0
Total Workers*	423	407	96	421	0	0

**Only permanent workers considered in above table*

2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2023 Current Financial Year					FY 2022 Previous Financial Year				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Permanent	1872	0	0	1,872	100	1,732	0	0	1,732	100
Male	1765	0	0	1,765	100	1,653	0	0	1,653	100
Female	107	0	0	107	100	79	0	0	79	100
Other Permanent	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Male	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Female	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Workers										
Permanent	428	0	0	428	100	421	0	0	421	100
Male	428	0	0	428	100	421	0	0	421	100
Female	0	0	NA	0	NA	0	0	NA	0	NA
Other Permanent	1,234	100	NA	NA	1,358	1,358	1,358	100	NA	NA
Male	1,206	1,206	100	NA	NA	1,338	1,338	100	NA	NA
Female	28	28	100	NA	NA	20	20	100	NA	NA

3. Details of remuneration/salary/wages, in the following format:

	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	10	17,17,500	2	17,65,000
Key Managerial Personnel	2	4,60,04,897	1	48,82,762
Employees other than BoD and KMP	1645	8,19,996.00	77	10,68,789.00
Workers	421	6,69,121.00	0	NA

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? **(Yes/No)**

Yes

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

The Company has formulated policies and systems to ensure protection of Human Rights at workplace, which are defined in its Business Code of Conduct. This Business Code of Conduct is available to all employees / through intranet. The Company also has dedicated HR teams that monitor any violation of Company policies and Codes involving Human Rights challenges.

Jubilant Ingrevia Limited has formulated a 'Whistle Blower Policy' to enable the employees and Directors to voice their concerns anonymously without the fear of retaliation / victimisation / discrimination which is a sine qua non for an ethical organisation. To further augment the Corporate Governance standards, an office of the Ombudsperson for the Jubilant Bhartia Group has been established. Any issue or concern may be reported by e-mail to ombudsperson@jubil.com or by logging on to www.cwiportal.com, an external web portal with whom Jubilant has tied up for processing issues/ concerns independently and confidentially.

6. Number of Complaints on the following made by employees and workers:

	FY 2023 (Current Financial Year)			FY 2022 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	2	0	None	1	0	None
Discrimination at workplace	0	NA	NA	0	NA	NA
Child Labour	0	NA	NA	0	NA	NA
Forced Labour/Involuntary Labour	0	NA	NA	0	NA	NA
Wages	0	NA	NA	0	NA	NA
Other human rights related issues	0	NA	NA	0	NA	NA

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

Jubilant Ingrevia Limited has formulated a 'Whistle Blower Policy' to enable the employees and Directors to voice their concerns anonymously without the fear of retaliation /victimisation / discrimination which is a sine qua non for an ethical organisation. To further augment the Corporate Governance standards, an office of the Ombudsperson for the Jubilant Bhartia Group has been established. Any issue or concern may be reported by e-mail to ombudsperson@jubl.com or by logging on to www.cwportal.com, an external web portal with whom Jubilant has tied up for processing issues/ concerns independently and confidentially.

8. Do human rights requirements form part of your business agreements and contracts? **(Yes/No)**

Yes

9. Assessments for the year:

Indicate product category	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child Labour	100
Forced/involuntary labour	100
Sexual harassment	100
Discrimination at workplace	100
Wages	100
Others – please specify	NA

10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

NIL

Leadership Indicators

1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

NIL

2. Details of the scope and coverage of any Human rights due-diligence conducted.

NIL

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Partially

4. Details on assessment of value chain partners:

Indicate product category	% of value chain partners (by value of business done with such partners) that were assessed
Sexual harassment	100
Discrimination at workplace	100
Child Labour	100
Forced/involuntary labour	100
Wages	100
Others – please specify	-

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

None came to our notice during the reporting period.

PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment

Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	FY 2023 (Current Financial Year)	FY 2022 (Previous Financial Year)
Total electricity consumption (A) [in GJ]	336876	331577
Total fuel consumption (B) [in GJ]	10138552	9351159
Energy consumption through other sources (C) [in GJ]	469330	495726
Total energy consumption (A+B+C) [in GJ]	10944759	10178461
Energy intensity per rupee of turnover (Total energy consumption / turnover in rupees) [in GJ/ million ₹]	210	206
Energy intensity (optional) – the relevant metric may be selected by the entity [in GJ/ MT of production]	18.61	17.13

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No. However, the Company publishes sustainability report following GRI Standards every year where all our sustainability performances are assured by Ernst & Young Associates & LLP.

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

No.

3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2023 (Current Financial Year)	FY 2022 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	1,686,923	16,91,442
(ii) Groundwater	2,426,817	22,78,890
(iii) Third party water	22,196	13,431
(iv) Seawater / desalinated water	0	0
(v) Others	0	0
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	4,135,936	39,83,763
Total volume of water consumption (in kilolitres)	4,135,936	39,83,763
Water intensity per rupee of turnover (Water consumed / turnover) [in KL/million ₹]	87	80
Water intensity (optional) – the relevant metric may be selected by the entity [in KL/MT of product]	7.66	6.70

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No. However, the Company publishes sustainability report following GRI Standards every year where all our sustainability performances are assured by Ernst & Young Associates & LLP.

4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

The Company strives to recycle usable water from the effluents after treatment in order to reduce fresh water consumption. Most of its facilities (3 out of 5) are zero liquid discharge

5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Safety Incident/Number	Please specify unit	FY 2023 Current Financial Year	FY 2022 Previous Financial Year
NOx	MT/ year	411	405
Sox	MT/ year	639	681
Particulate matter (PM)	MT/ year	165	205
Persistent organic pollutants (POP)	NA	Not Monitored	Not Monitored
Volatile organic compounds (VOC)	NA	Not quantified	Not Quantified
Hazardous air pollutants (HAP)	NA	Not Monitored	Not Monitored
Others – please Specify, ODS	Kg CFC11eqv/ year in MT	0.0280	0.016

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No. However, the Company publishes sustainability report following GRI Standards every year where all our sustainability performances are assured by Ernst & Young Associates & LLP.

6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Safety Incident/Number	Unit	FY 2023 Current Financial Year	FY 2022 Previous Financial Year
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	1000 Metric tonnes of CO ₂ equivalent	787.54	828.11
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	1000 Metric tonnes of CO ₂ equivalent	53.32	73.58
Total Scope 1 and Scope 2 emis/sions per rupee of turnover	Kg CO ₂ e/₹ of turn over	0.01762	0.01822
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity	MT CO ₂ e/ MT product	1.56	1.51

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No. However, the Company publishes sustainability report following GRI Standards every year where all our sustainability performances are assured by Ernst & Young Associates & LLP.

7. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

Yes. During FY 2023, the Company implemented 28 energy saving projects across 4 manufacturing sites incurring savings of 237.5 TJ of energy which led to reduction of 28386 tCO₂e

8. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2023 (Current Financial Year)	*FY 2022 (Previous Financial Year)
Total Waste generated (in metric tonnes)		
Plastic waste (A)	86.5	78.8
E-waste (B)	6.0	1.5
Bio-medical waste (C)	0.1	0.1
Construction and demolition waste (D)	-	0.0
Battery waste (E)	-	0.0
Radioactive waste (F)	-	0.0
Other Hazardous waste. Please specify, if any. (G)	86337.1	85141.4
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	130290.7	135049.7
Total (A+B + C + D + E + F + G + H)	216720.5	220271.5

Parameter	FY 2023 (Current Financial Year)	*FY 2022 (Previous Financial Year)
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste		
(i) Recycled	124443.4	137190.5
(ii) Re-used	0.0	0.0
(iii) Other recovery operations (Co-Processing in cement plant)	5602.1	705.0
Total	130045.4	137895.5
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration	63096.5	68623.2
(ii) Landfilling	9326.2	8310.2
(iii) Other disposal operations	0.0	0.0
Total	72422.7	76933.3

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No. However, the Company publishes sustainability report following GRI Standards every year where all our sustainability performances are assured by Ernst & Young Associates & LLP.

9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

At Jubilant Ingrevia Limited, the non-hazardous waste is either recycled or reused by the third parties. Fly ash, metal scrap, plastic scrap, paper and wooden material scraps are a few major contributors of non-hazardous waste.

Further, the Company is highly committed about minimising plastic waste and avoiding littering. Hence, the products are packaged in bulk quantity and in tankers, which considerably reduces the Company's consumption of packaging materials. The Company believes in supporting circular consumption patterns of re-using, restoring and re-pairing rather than buying new products. Some products are sent in drums and carboys, which are reused wherever feasible.

The Company follows the following methods for proper disposal of the hazardous waste generated at its facilities, depending on their nature and local regulation:

- *Recycle and Reuse through authorised third party*
- *Co-processing at cement kiln*
- *Secured land fill*
- *Incineration (both solid and liquid)*

10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

S. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
1	Gajraula, UP	Integrated captive coal based power & chemical manufacturing complex	The operations started in 1980's expanded in stages over the past 4 decades. The boundary of the Hastinapur Wild Life Sanctuary was notified on 06/02/2023. The Eco Sensitive Zone that was Notified on 18/09/2018 is under revision for exemption of the areas wherein our operations, along with about 80 large and small industries operating in UPSIDC land that are also affected by this ESZ notification. To comply with the provisions of the Wild Life Conservation Act, 1972 as applicable to our site is being pursued through state and central government, by seeking exclusion of our property boundaries from the purview of the Wild Life Sanctuary and its Eco Sensitive Zone.

11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

None during this reporting period (FY 2023).

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link

12. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

Yes the entity is compliant with the applicable environmental law/ regulations/ guidelines in India during the reporting period.

S. No.	Specify the law / regulation / guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any

Leadership Indicators

1. Provide break-up of the total energy consumed (in Joules or multiples) from renewable and non-renewable sources, in the following format:

Parameter	FY 2023 (Current Financial Year)	FY 2022 (Previous Financial Year)
Total Waste generated (in metric tonnes)		
Total electricity consumption (A) [in GJ]	65,776	31
Total fuel consumption (B) [in GJ]	6,92,920	5,16,773
Energy consumption through other sources (C) [in GJ]	0	0
Total energy consumed from renewable sources (A+B+C) [in GJ]	7,58,696	5,16,804
Total electricity consumption (D) [in GJ]	2,65,365	3,31,546
Total fuel consumption (E) [in GJ]	85,08,422	88,29,511
Energy consumption through other sources (F) [in GJ]	4,82,422	4,95,726
Total energy consumed from non-renewable sources (D+E+F) [in GJ]	89,86,030	96,56,783

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No. However, the Company publishes sustainability report following GRI Standards every year where all our sustainability performances are assured by Ernst & Young Associates & LLP.

2. Provide the following details related to water discharged:

Parameter	FY 2023 (Current Financial Year)	FY 2023 (Previous Financial Year)
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water		
- No treatment	0	0
- With treatment – please specify level of Treatment	0	0
(ii) To Groundwater		
- No treatment	0	0
- With treatment – please specify level of Treatment	0	0

Parameter	FY 2023 (Current Financial Year)	FY 2023 (Previous Financial Year)
(iii) To Seawater		
- No treatment	0	0
- With treatment – please specify level of Treatment	0	0
(iv) Sent to third-parties		
- No treatment	0	0
- With treatment – please specify level of Treatment	1,58,896	1,82,247.5
(v) Others		
- No treatment	0	0
- With treatment – please specify level of Treatment	.0	0
Total water discharged (in kilolitres)	1,58,896	1,82,247.5

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No. However, the Company publishes sustainability report following GRI Standards every year where all our sustainability performances are assured by Ernst & Young Associates & LLP.

3. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):

For each facility / plant located in areas of water stress, provide the following information:

(i) Name of the area - *Gajraula*

(ii) Nature of operations - *Manufacturing*

(iii) Water withdrawal, consumption and discharge in the following format:

Parameter	FY 2023 (Current Financial Year)	FY 2023 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	0	0
(ii) Groundwater	23,64,575	22,25,318
(iii) Third party water	0	0
(iv) Seawater / desalinated water	0	0
(v) Others	0	0
Total volume of water withdrawal (in kilolitres)	23,64,575	22,25,318
Total volume of water consumption (in kilolitres)	23,64,575	22,25,318
Water intensity per rupee of turnover (<i>Water consumed/turnover</i>) [in KL/million ₹ revenue]	144	143
Water intensity (<i>optional</i>) – the relevant metric may be selected by the Entity [in KL/MT]	8.23	6.70
Water discharge by destination and level of treatment (in kilolitres)		
(i) Into Surface water		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(ii) Into Groundwater		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(iii) Into Seawater		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0

Parameter	FY 2023 (Current Financial Year)	FY 2023 (Previous Financial Year)
(iv) Sent to third-parties		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(v) Others		
- No treatment	0	0
- With treatment	0	0
Total water discharged (in kilolitres)	0	0

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No. However, the Company publishes sustainability report following GRI Standards every year where all our sustainability performances are assured by Ernst & Young Associates & LLP.

4. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Safety Incident/Number	Unit	FY 2023 Current Financial Year	FY 2022 Previous Financial Year
Total Scope 3 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂ equivalent	8,09,115	8,50,714
Total Scope 3 emissions per rupee of turnover	tCO ₂ e/ million ₹ revenue	16.95	17.19
Total Scope 3 emission intensity – tCO₂e/ MT of production	tCO ₂ e/ MT	1.50	1.43

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No. However, the Company publishes sustainability report following GRI Standards every year where all our sustainability performances are assured by Ernst & Young Associates & LLP.

5. With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

No independent study has been undertaken for assessment of the BioDiversity and impacts of our operations with respect to the Ecological Sensitive Area reported under Hastinapur Wild Life Sanctuary located near our site.

6. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

S. No.	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
1	Disposal of Hazardous Waste through Co-Processing in cement plant	Inorganic Raffinate concentrated through Multiple Effect Evaporators were earlier disposed by In-house spray drying system. A new initiative for disposal of the Concentrated Inorganic Raffinate is established through Pre-Processing for Co-Processing in cement plant, through CPCB approved Pre-Processing agencies.	Reduction in Air Emissions & avoidance of Odour emission, in and around the property

7. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

The Company has onsite emergency plan at every site to take care of site specific emergency situation and site mock drill is conducted for the same. In addition there is off site emergency plan rolled out by site specific district administrative heads and our sites take part on such offsite emergency mock drill when ever conducted by local administrative heads to reduce the impact of any such industrial disaster which may happen in surrounding areas

8. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

No such cases came to our notice during reporting period.

9. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

Around 71% of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

PRINCIPLE 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators

1. a. Number of affiliations with trade and industry chambers/ associations.
 b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
1	AAMA (Additional Ambernath Manufacturer's Association)	State
2	All India Distillers' Association (AIDA)	National
3	All India Industrial Gases Manufacturers' Association (AIIGMA)	National
4	Basic Chemicals, Cosmetics & Dyes Export Promotional Council (CHEMEXCIL)	National
5	Chemtech-Chemical Advisory Board (CAB)	National
6	Confederation of Indian Industry (CII)	National
7	European Petrochemicals Association (EPCA)	International
8	Federation of Indian Chambers of Commerce & Industry (FICCI)	National
9	Gujarat Employers' Organisation	State
10	Indian Captive Power Producers Association (ICPPA)	National

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of authority	Brief of the case	Corrective action taken
NA	None	None

Leadership Indicators

1. Details of public policy positions advocated by the entity:

S. No.	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board (Annually/Half Yearly/Quarterly / Others – Please specify)	Web Link, if available
1.	PLI in Chemicals	Representations through industry Associations, connecting with the Ministry and actively participating in stakeholder consultations	No	NA	
2.	Reduction in customs duty of denatured ethyl alcohol	Representations through industry Associations, connecting with the Ministry	It was considered in Union Budget 2023-24	NA	
3.	Notification of Hastinapur Wildlife Sanctuary	Representations through industry Associations, state government, central government Ministry	Notification in favour of the industry by the state government	NA	

**Advocacy is channelized through the Industry Chambers and Associations as well with the relevant Ministries at the state and centre.*

PRINCIPLE 8: Businesses should promote inclusive growth and equitable development

Essential Indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No)	Relevant Web Link
NA	NA	NA	NA	NA	NA

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

S. No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In ₹)
INA	NA	NA	NA	NA	NA	NA

3. Describe the mechanisms to receive and redress grievances of the community.

The Company has adopted and communicated policy on grievance receipt and redress in following company website link: <https://jubilantingrevia.com/investor.aspx?mpgid=101&pgid1=109&pgid2=114&pgidtrail=216>

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

Parameter	FY 2023 Current Financial Year	FY 2022 Previous Financial Year
Directly sourced from MSMEs/ small producers	14	-
Sourced directly from within the district and neighbouring districts	25	-

Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Details of negative social impact identified	Corrective action taken
NA	NA

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

S.No.	State	Aspirational District	Amount spent (In ₹)
1.	NA	NA	NA

3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalised /vulnerable groups? (Yes/No) No
 (b) From which marginalised /vulnerable groups do you procure? None
 (c) What percentage of total procurement (by value) does it constitute? NA
4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

S.No.	Intellectual Property based on traditional knowledge	Owned/Acquired (Yes/No)	Benefit shared (Yes/No)	Basis of calculating benefit share
NA		NA	NA	NA

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the Case	Corrective action taken
NA	NA	NA

6. Details of beneficiaries of CSR Projects:

S.No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalised groups
1	Health	1,02,010	100%
2	Education	45,282	100%
3	Livelihood	3,338	100%

PRINCIPLE 9: Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

Customer feedback is taken both in formal and informal ways depending upon the type of business and products. A standard customer feedback form has been prepared under the already existing customer feedback system. Feedback forms are sent to all customers and feedback is taken at least once a year. Based on the feedback received, customer satisfaction index is calculated at the end of the year. This customer satisfaction index paves the way forward for respective businesses and gives direction to the sales and marketing team to improve customer satisfaction.

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	Not applicable since B2B business
Safe and responsible usage	100% (during product transportation)
Recycling and/or safe disposal	Not applicable since B2B business

3. Number of consumer complaints in respect of the following:

	FY 2023 (Current Financial Year)			FY 2022 (Previous Financial Year)		
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy	0	NA		0	NA	
Advertising	0	NA		0	NA	
Cyber-security	0	NA		0	NA	
Delivery of essential services	22	0		34	0	
Restrictive Trade Practices	0	NA		0	NA	
Unfair Trade Practices	0	NA		0	NA	
Other						

4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	0	NA
Forced recalls	0	NA

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes. We have defined Policy for Information security, we are also certified in ISO 27001 Standards for Information Security Management System. Web Link: <https://jubilantingreva.com/privacy-policy>

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

None

Leadership Indicators

1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).

<https://jubilantingrevia.com/about-us/our-capabilities/regulatory-affairs>

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

Jubilant Ingrevia Limited provides UN-GHS and European CLP -compliant Safety Data Sheets (SDS).Where required, CLP compliant SDS in local European languages, annexed with the Identified Uses and Exposure Scenario are provided to the European customers., In addition, SDS in Chinese, Korean and Japanese languages are provided to our Asian customers.

The UN GHS SDS are available for download from our website for all our products These SDS give important information about our products, such as safe handling, storage and disposal. The SDS on jubl.com are generally the latest versions and new SDS are added on an ongoing basis.

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

To provide an effective digital platform in addressing customer queries more efficiently, the Company implemented Salesforce.com, Customer Relationship Management (CRM) software in 2015. Any customer can float a product query and dedicated business personnel responds to those queries online.

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

Yes. Through Various information ranging from Name, Address, Batch number, Manufacturing Date, Retest Date, Handling protocol, Hazard statements (if applicable).

Yes the entity carry out survey with regard to consumer satisfaction.

5. Provide the following information relating to data breaches:

- a. Number of instances of data breaches along-with impact

None during reporting period.

- b. Percentage of data breaches involving personally identifiable information of customers

None during reporting period.